

ATTACHMENT 3 – KEY DEVELOPMENTS IN PROJECTS AND INITIATIVES

The following is a summary of the key accomplishments on projects that experienced significant developments in 2025 and have broad organizational impact. They are outlined by goal to better align with the 2025 SH&E Goals & Objectives structure.

Table B.1: Key Accomplishments by Goal

Goal 1: Continue to strengthen and improve elements of the SH&E Management System
- Completed onboarding of all departments into Safety Connect, the TTC's SH&E Management System software, for incident reporting and investigation processes. - Launched iMAP, the electronic inventory for asbestos-containing material (ACM), within Asbestos Abatement Crew to allow for updates to be entered as abatement is completed and to help prioritize future activities. - Conducted Health and Safety Campaign, including Steps for Life Walk, outreach initiatives, wellness pop-ups and new, young worker contest. - Hosted two major Joint Health and Safety Committee (JHSC) Events: JHSC Day in May 2025 and JHSC Co-Chairs Forum in November 2025 to enhance effectiveness and support.
Goal 2: Continue to improve and strengthen controls to manage all injury and illness risk
- Completed implementation of <i>Corporate Program – First Aid</i> and initiated audit of program requirements. - Implemented <i>Corporate Program – Active Fall Protection</i> in Materials Management at Duncan Shop and Sheppard Distribution Centre. - Implemented <i>Corporate Program – Safe Operation of Overhead Cranes and Hoists</i> at Harvey Shop, Wilson Carhouse, and Greenwood Shop and Carhouse. - Issued updated <i>Corporate Standard – Personal Protective Equipment (PPE)</i> and PPE Matrix to establish minimum PPE requirements across TTC work locations. - Completed three updates of the Subway/SRT Rule Book to incorporate approved rule changes and released the Line 5 and Line 6 LRT Rule Books. - Conducted subway exercises and completed in-person training for all of Toronto Fire Services' South Command.

- Performed track level walks in open cut areas along Line 2 to identify and address potential fire hazards to prevent Plan B incidents.
- Completed all Fire Code audits, reviewed all Fire Safety Plans and conducted fire drills and fire warden training across all shifts and properties.
- Implemented initiatives to prevent collisions and switch incidents, including Operator assist technology, communication campaigns, compliance audits, and training improvements.
- Awarded the Bus Safety Certificate of Merit by the American Public Transportation Association (APTA) for achievements in rail crossing safety.
- Launched Workplace Mental Health Leadership Certificate program for all TTC leaders.
- Completed a comprehensive peer benchmarking and market intelligence review of AI-enabled suicide prevention approaches.

Goal 3: Continue to improve and strengthen Environmental Management

- Completed biannual sanitary and storm sewer sampling at all TTC maintenance facilities and facilitated sampling by Toronto Water.
- Approved updates to the *Corporate Program – Spills* to align with current procedures and regulatory requirements.
- Updated *Corporate Program – Workplace Hazardous Materials Control* to include guidance on safe storage and review of hazardous materials.

Goal 4: Continue to improve and strengthen planning, response, and recovery capabilities to mitigate the impacts of emergencies and disruptions

- Conducted workshops to support concerts held at Downsview Park and supported ongoing planning for 2026 FIFA World Cup™.
- Conducted full-scale, in-person exercise to test the TTC's response to a chemical attack and supported hydraulic fluid leak exercise series.
- Obtained approval of Corporate Emergency Management Hazard Identification and Risk Assessment (HIRA), Corporate Emergency Management Exercise Program, Employee Emergency Procedures Guide and Corporate Emergency Response Plan.
- Onboarded seven new departments as part of implementation of Business Continuity Program and accelerated adoption across the TTC.
- Facilitated an integrated cyber exercise series to strengthen operational and executive readiness.
- Implemented improvements to support preparedness for labour disruptions ahead of expiry of collective agreements in 2026.

Goal 5: Improve Contractor Safety Management to enable a consistent approach across the TTC
• Obtained approval of the <i>Corporate Procedure – Work Classification and Ministry of Labour, Immigration, Training and Skills Development (MLITSD) Notifications</i>. Held a Contractor Safety Forum to bring together Engineering, Construction, and Expansion leadership and contractors to strengthen collaboration. • Conducted Contractor Safety Management Survey to identify gaps and opportunities for improvement, including support for a more effective construction safety management framework. • Maintained Certificate of Recognition (COR) certification, updating processes to align with COR 2020.
Goal 6: Improve and strengthen community safety, security and well-being on the transit system
• Obtained TTC Board approval of the TTC's Five-Year Community Safety, Security, and Well-Being Plan. Conducted consultation sessions with community members, unions, Advisory Committee on Accessible Transit (ACAT), and City leadership. • Expanded the Toronto Community Crisis Service through a pilot program to help respond to mental health-related calls and increased the number of Streets to Homes outreach workers to support the surface network. • Renewed approach on enhancing transit safety by focusing on preventing individuals from entering without paying a fare, remaining on subway vehicles at end of the line, and loitering or panhandling in and around stations. • Issued communication campaign to improve awareness of security features, available community safety resources, and how to report incidents through the SafeTTC app. • Initiated assessment of the safety and security operating model and the evaluation of the effectiveness of the social supports response.
Other Projects and Activities
• Reviewed 1,305 submissions through the System Safety Review process. • Finalized Line 5 and Line 6 protocols governing joint processes with Metrolinx and the maintainers, approved Fire Safety Plans, and conducted safety certification activities for both lines.