



Line 5 Update

February 3, 2026



Line 5 Project Overview

Major expansion to the TTC network providing rapid transit through the centre of Toronto

With 25 stops and stations covering 19 KMs, Line 5 connects with 54 TTC bus routes and three subway stations.



Line 5 Project Overview

Line 5 (and 6) represent a new way of delivering rapid transit in Toronto

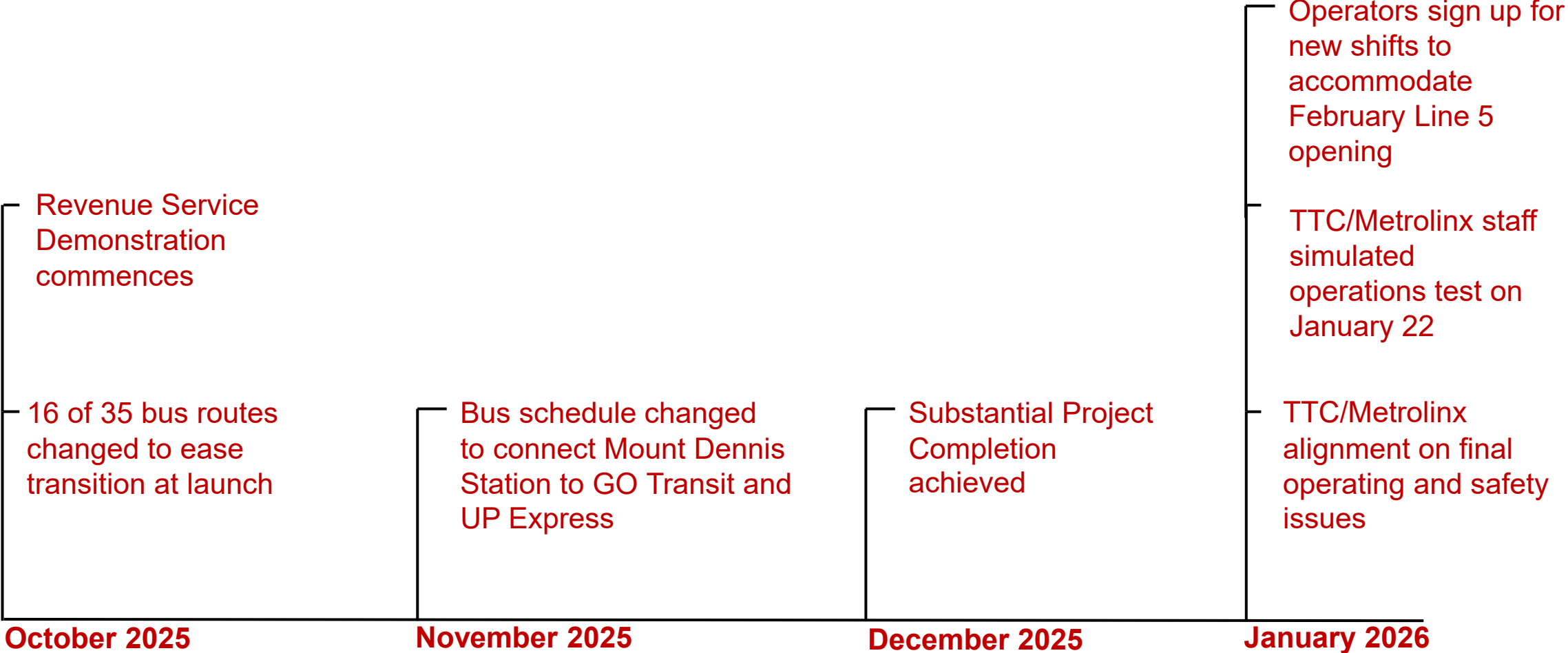
Metrolinx owns the projects and manages delivery and contractual oversight, while TTC provides operational expertise, safety oversight, and readiness planning.

Line 5 Eglinton Roles and Responsibilities		
Owner	Maintainer	Operator
Metrolinx (MX)	Crosslinx Transit Solutions (CTS)	Toronto Transit Commission (TTC)

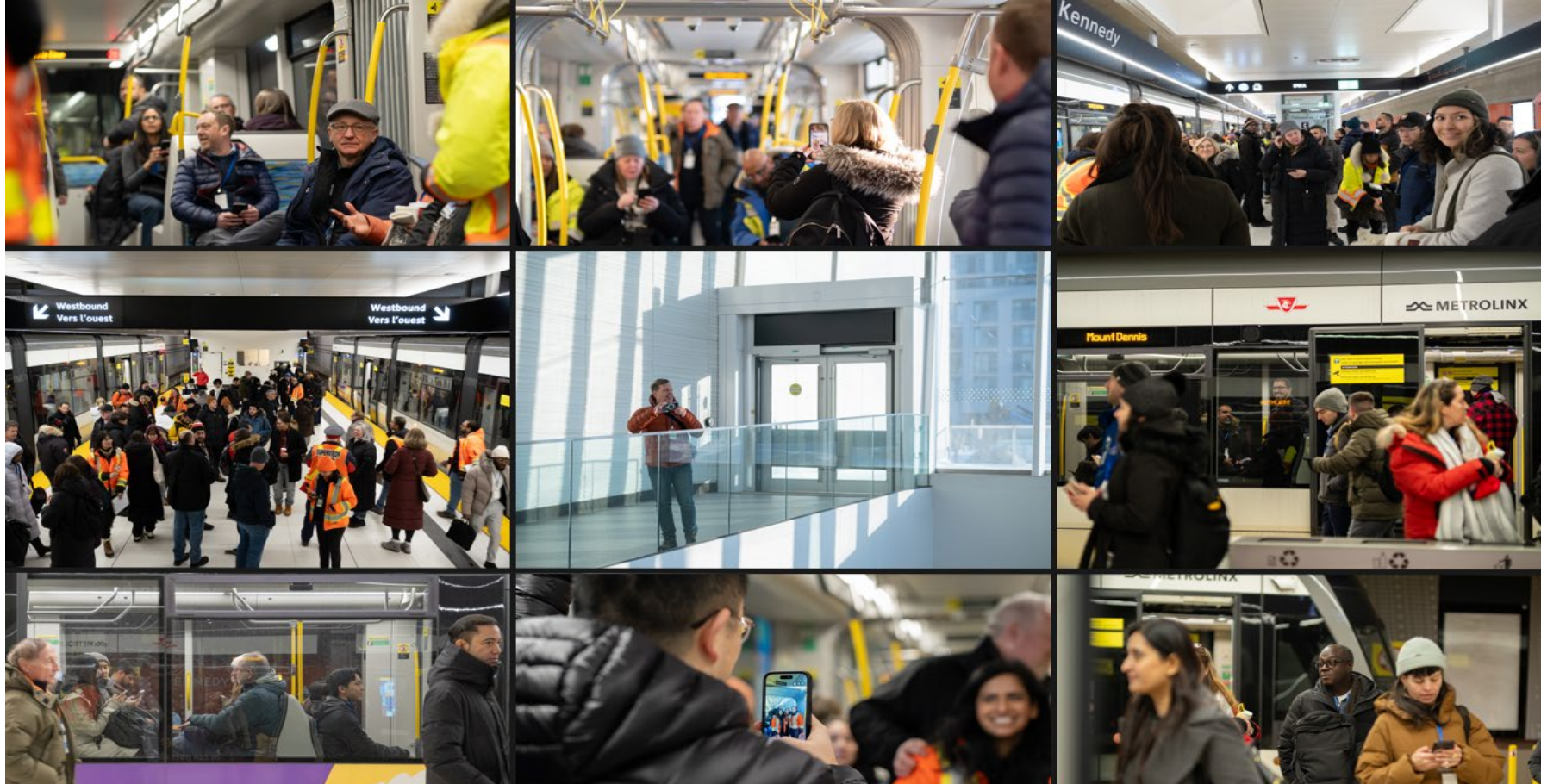
Recent Progress and Milestones

- Significant systems integration and testing milestones have been met, resulting in substantial progress on reliability and operational readiness
- TTC and Metrolinx have intensified collaboration through recurring joint working sessions to resolve outstanding items, refine operating procedures, address safety-critical issues
- There are no unaddressed safety-critical concerns prior to revenue service
- All safety/key operational items are closed or mitigated with solutions, with a commitment to actively manage post-revenue service

Recent Progress and Milestones



Recent Progress and Milestones



Phased Opening

- Recognizing the scale of the project and the need for a safe, predictable customer experience, Line 5 will open using a phased approach
- This staged rollout allows both organizations to monitor early performance, validate the line under real-world operating conditions, and make targeted adjustments
 - **The Phased Opening will commence on Sunday, February 8th**
 - **Service on February 8th will be free for TTC customers**
- Each phase introduces additional service elements such as extended operating hours and incremental system enhancements

Phased Opening

- Opening gradually
- Communicating clearly
- Leveraging customer feedback
- Holding the right teams accountable
- Moving to full service ONLY when performance proves we're ready

**Line 5 is open to you
and your feedback.**

Learn more about our phased
opening at ttc.ca/Line5



Leveraging Customer Feedback

"5 is live" and looking
for your feedback

Digital/print in station
vehicle assets/paid
social

Drive to [TTC.ca/Line 5](https://TTC.ca/Line5)
where you can submit
your feedback through
dedicated & monitored
email

Feedback will be
assessed and action
items per responsible
partner will be
identified

Weekly updates to
TTC.ca, press
release, stakeholder
updates on progress
reports. Targeted
social to amplify

Changes for Customers

In partnership with Metrolinx, the TTC will communicate changes to customers, stakeholders, and the public using a variety of tools and platforms

Bus Network Changes

- Customers will experience changes on 35 bus routes
 - 16 of 35 routes were changed in the fall to help manage transition for customers and operators

Fare Payment Changes

- Like with Line 6, Line 5 introduces payment on surface platforms instead of on vehicles

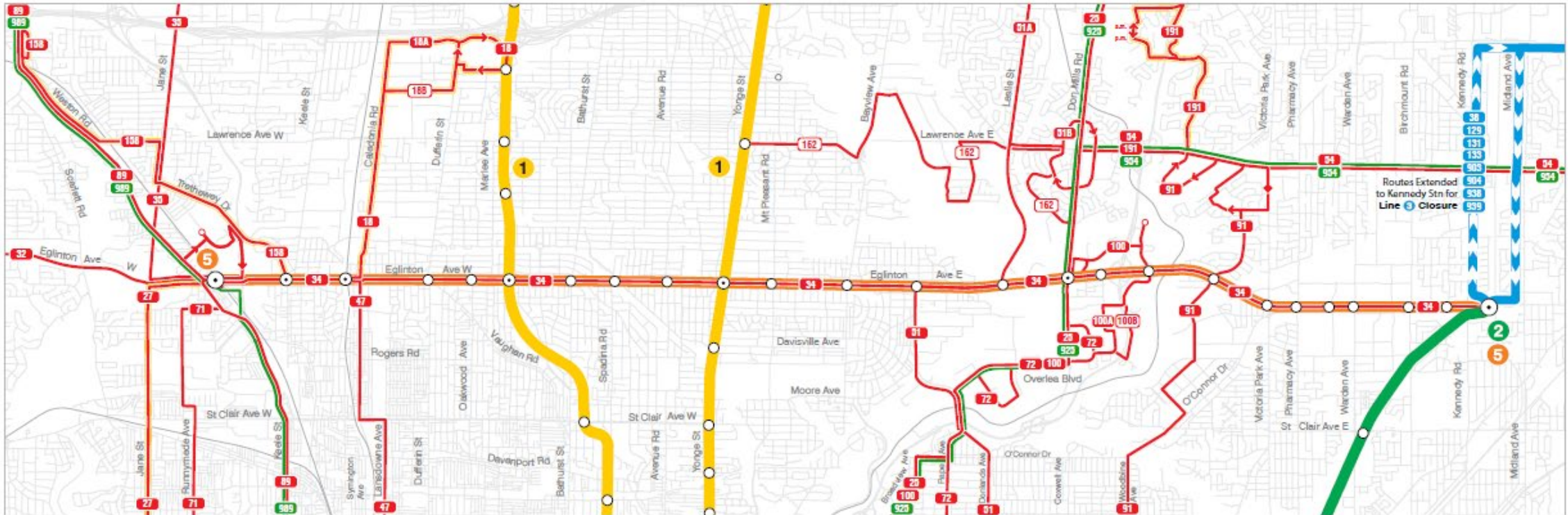
Changes for Customers



TTC Routes Connecting to Line 5 Eglinton Winter 2 (February 8) Board Period

Legend

- Revised / Restored Route - Winter 2 2026
- Revised / Restored Express Route - Winter 2 2026
- New Route



Lessons Learned and Next Steps

- 1 Adopt phased opening approach (Sunday, February 8th)
- 2 Roll out employee, customer, and stakeholder communications plan
- 3 Advance more aggressive transit signal priority
- 4 Introduce operational enhancements based on Line 6 learnings
 - Experienced end-terminal supervisors and service assist crews to support operations
 - Increased operator driving time during testing period
- 5 Report to Board and public on Line 5 performance
- 6 Develop and share lessons learned overview

