



REPORT FOR ACTION

2025 Year Guest Safety Report

Date: February 3, 2026

To: Board of Management of the Toronto Zoo

From: Chief Human Resources Officer

Wards: All

SUMMARY

This report is intended to update the Board of Management on the guest incidents and related public safety initiatives for the 2025 calendar year.

RECOMMENDATIONS

The Chief Human Resources Officer, Toronto Zoo recommends that:

1. The Board of Management of the Toronto Zoo receive this report for information.

FINANCIAL IMPACT

There is no financial impact resulting from the adoption of the recommendations in this report.

DECISION HISTORY

There is no decision history available for this item.

COMMENTS

Our Toronto Zoo cares endeavors to provide a safe, secure and inclusive environment for our guests to enjoy our Zoo.

Attached is the 2025 Year-end Guest Safety Report, January 1, 2025 to December 31, 2025. This report summarizes and compares our incident rates to the previous calendar year and outlines the related guest and public safety initiatives and prevention programs of the Health & Safety Services Branch.

CONTACT

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SIGNATURE

Valerie Peticca
Chief Human Resources Officer

ATTACHMENTS

Attachment 1 - 2025 Year-end Guest Safety Report - January 1, 2025 to December 31, 2025.