Appendix E - Operating Variance Dashboard for City Programs and Agencies

A variance explanation for a Program or Agency is provided if the variance is considered material to the City's $5.8 billion tax-supported Net Operating Expenditure Budget. The threshold is set at $5 million based on the Program or Agency's Budgeted Net Expenditure, or below $5 million if the percentage variance is significant. Professional judgment is applied to ensure that only relevant variances are highlighted, especially when variances are high in percentage but low in dollar value, or vice versa.

On or Below Budget
Caution
Trending Above Budget

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Community and Emergency Services						
Economic Development and Culture	9.1	10%		0.1	0%	
Toronto Fire Services	(70.8)	17%		(87.8)	15%	
Parks and Recreation	(14.2)	5%		(10.0)	3%	
Toronto Emergency Management	0.2	6%		0.4	7%	
Toronto Paramedic Services	12.1	9%		0.9	1%	
Toronto Shelter and Support Services	35.2	17%		0.3	0%	
Sub-Total Community and Emergency Services	(28.3)	3%		(96.1)	7%	

Community and Emergency Services Narrative		
	Year-To-Date	**Year-End**
Economic Development and Culture	Favourable net variance of $9.1 million is primarily due to slower issuance of cultural grants, delay in transferring reserve funding, savings in salary and benefits from vacancies.	Projected materially on budget.
Toronto Fire Services	Unfavourable net variance of $70.8 million due to underachieved revenues of $2.3 million driven by lower false alarm fees, and overspending of $68.5 million in expenditures that is comprised of $40.9 million in callback overtime, training and other overtime, $18.3 million in salaries and benefit shortfall due to settlement of the Local 3888 collective bargaining agreement award, $7.9 million in WSIB claims, and $1.4 million in various non-salary and benefit expenditures.	Projected unfavourable year-end variance of $87.7 million, comprised of overspending of $57.3 million in callback, training, and other overtime, shortfall of $18.6 million to address Local 3888 collective bargaining agreement award, rising WSIB claims of $10.0 million due to provincially mandated Presumptive Cancer Legislation and Occupational Stress Injuries for firefighters, and underachieved revenue variance of $1.8 million driven by the lower-than-expected false alarms.
Parks and Recreation	Unfavourable net variance of $14.2 million primarily driven by resources required to respond to extreme weather, new contract costs, and collective agreement impacts and timing of grant and third party recoveries.	Projected year-end unfavourable net variance of $10.0 million reflects the same drivers as the year-to-date variance, partially offset my mitigation actions; as well as a $4.2 million revenue shortfall attributable to lower registration, ticket sales and grant revenues.
Toronto Emergency Management	Materially on budget.	Projected materially on budget.

Toronto Paramedic Services	Favourable net expenditure variance of $12.1 million, or 8.6% below budget, is primarily driven by underspent salaries and benefits due to vacancies.	Projected materially on budget.
Toronto Shelter and Support Services	Favourable net variance of $14.6 million year-to-date consists of a favourable gross expenditure variance of $28.9 million mainly due to lower service demand, primarily from families with children, salary and benefit savings, delays in opening sites for regular shelter programs, and reduced contract service requirements in winter and respite programs. The unfavourable revenue variance of $14.3 million is mainly attributable to lower withdrawal of TSSS stabilization reserve reflecting the corresponding lower year-to-date spending, partially offset by higher than budgeted Federal Interim Housing Assistance Program (IHAP) funding due to higher eligible refugee costs.	Forecast to be on budget. While refugee costs are anticipated to be higher due to the delayed closure of hotel sites and additional costs are expected from unanticipated repair expenses, these pressures are fully offset by projected savings from the same factors contributing to the year-to-date variance. The remaining net savings are offset by a reduced withdrawal from the TSSS Stabilization Reserve, enabling TSSS to address IHAP and operational funding pressures in 2027 and future years.Total 2026 eligible expenditures for the Refugee Response Initiative are projected to be $161.3 million ($103.2 million for the dedicated Temporary Refugee Program and $58.1 million for refugees in base shelters). The Federal Government has confirmed total funding of $324.7 million (January 2025-March 2027) to support approximately 95% of the cost of providing shelter for asylum seekers.Revenue also includes funding of $200 million from Toronto Shelter Support and Services Stabilization Reserve, representing provincial funding for the New Deal for shelters and homelessness that was received ahead of schedule and deposited into the reserve for use in 2026 in accordance with the agreement.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Community Development and Social Services						
Children's Services	25.0	35%		20.6	20%	
Seniors Services and Long-Term Care	(4.3)	7%		(3.6)	3%	
Social Development	(1.1)	1%		0.0	0%	
Toronto Employment and Social Services	5.4	8%		5.5	6%	
Sub-Total Community Development and Social Services	25.0	8%		22.4	5%	

Community Development and Social Services Narrative		
	Year-To-Date	**Year-End**
Children's Services	Favourable net variance of $25.0 million is mainly due to lower than anticipated operating spaces for child care operators in the Canada-Wide Early Learning and Child Care (CWELCC) system. This is driven by the impacts of ongoing workforce challenges in the broader early years and child care sector, impacting the ability to open available licensed spaces. The program continues to provide funding supports in alignment with provincial direction and maximizes its financial flexibilities wherever possible to support the financial viability of the sector and mitigate cost pressures through the implementation of the CWELCC system.	Favourable net variance projection of $20.6 million is mainly driven by the same factors observed year-to-date, in addition to changes in the provincial funding model in accordance with the cost-based funding guidelines. The division will continue to monitor sector needs, service demand, and provincial guidelines and adjust, as necessary.
Seniors Services and Long-Term Care	Materially on budget.	Projected materially on budget.
Social Development	Materially on budget.	Projected materially on budget.
Toronto Employment and Social Services	Favourable net variance of $5.4 million is primarily attributed to lower program delivery net costs resulting from lower demand and staff vacancies, partially offset by reduced reserve draws that are not required to support related program expenditures. The average monthly Ontario Works caseload through September was 92,897, which is 17,103 cases (15.5%) below budget, and has trended downward since September 2024 due to a decline in asylum claimant cases.	Favourable projected net variance of $5.5 million is driven by the same factors contributing to the year-to-date variance. While economic uncertainty continues to affect projections, recent trends suggest no significant increase in caseload is anticipated through year end. The average monthly caseload is expected to be 91,000, which is 19,000 cases below budget.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Infrastructure Services						
Engineering and Construction Services	0.8	30%		0.0	5%	
Municipal Licensing and Standards	13.4	64%		14.2	52%	
Policy, Planning, Finance and Admin	(0.0)	0%		(0.4)	6%	
Transit Expansion	2.9	193%		4.5	165%	
Transportation Services	(45.5)	20%		(19.8)	7%	
Sub-Total Infrastructure Services	(28.3)	11%		(1.5)	0%	

Infrastructure Services Narrative		
	Year-To-Date	**Year-End**
Engineering and Construction Services	Materially on budget.	Projected materially on budget.
Municipal Licensing and Standards	Net favourable variance of $13.4 million mainly due to over-achieved revenues from Private Transportation Companies trips fees, business and gaming licenses due to increased volumes, fees, service charges; and higher Accessibility fees, as well as underspending in salaries and benefits.	Net favourable variance of $14.2 million mainly due to over-achieved revenues from business and gaming licenses due to increased volumes; and higher Accessibility fees, and other revenues, as well as underspending in salaries and benefits, partially offset by overspending in service and rents.
Policy, Planning, Finance and Admin	Materially on budget.	Projected materially on budget.
Transit Expansion	Net favourable variance of $2.9 million comprised of a favourable revenue variance of $2.3 million primarily due to higher Metrolinx recoveries, partially offset by lower Toronto Transit Commission recoveries, and a favourable gross expenditure variance of $0.6 million mainly due to underspending in salaries and benefits from vacancies, partially offset by lower capital recoveries.	Net favourable variance of $4.5 million comprised of a favourable revenue variance of $2.9 million primarily due to higher Metrolinx recoveries, partially offset by lower Toronto Transit Commission recoveries, and a favourable gross expenditure variance of $1.6 million mainly due to underspending in salaries and benefits from vacancies and lower spending on professional services, partially offset by lower capital recoveries. The projected favourable variance has increased from $4.2 million in the previous forecast, mainly due to higher salary and benefit savings.
Transportation Services	Unfavourable net variance of $45.5 million consisting of unfavourable expenditure variance of $56.3 million primarily driven by winter maintenance program including snow removal and two activations of Major Snow Event Response Plan and pothole blitzes, keeping Toronto Beautiful blitzes and expressway closures, and online MTO fees. Favourable revenue variance of $10.8 million primarily due to user fees and service charges payment received earlier than anticipated.	Projected year-end unfavourable net variance of $19.8 million reflects the same drivers as the year-to-date variance, partially offset by mitigation strategies.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Development & Growth Services						
City Planning	(2.8)	27%		(3.0)	18%	
Development Review	(7.2)	199%		(6.7)	467%	
Housing Secretariat	(2.8)	1%		8.3	1%	
Toronto Building	7.1	115%		(0.0)	0%	
Sub-Total Development & Growth Services	(5.6)	1%		(1.4)	0%	

Development & Growth Services Narrative		
	Year-To-Date	**Year-End**
City Planning	Materially on budget.	Projected materially on budget.
Development Review	Unfavourable net operating expenditure variance of $7.2 million year-to-date, reflecting a favourable gross expenditure variance of $2.5 million, mainly due to salary and benefit savings from vacancies, offset by an unfavourable revenue variance of $9.7 million, primarily due to lower development application review user fees resulting from current market conditions.	Projected unfavourable net operating expenditure variance of $6.7 million at year-end, reflecting a favourable gross expenditure variance of $4.2 million, mainly due to salary and benefit savings from projected vacancies and lower anticipated equipment, consulting and other operating expenditures, offset by an unfavourable revenue variance of $10.9 million, primarily due to lower development application review user fees resulting from current market conditions.
Housing Secretariat	Materially on budget.	A favourable net variance of $8.3 million is anticipated mainly due to projected continuation of lower than planned social housing subsidy costs and delays in supportive housing projects which will reduce required reserve fund withdrawals through year-end.
Toronto Building	Favorable net variance of $7.1 million is primarily driven by $9.3 million in underspending due to salary and benefit related to vacancies, lower-than-expected spending on service & rents, and timing-related insurance contributions, computer software spending, and interdivisional charges, partially offset by $2.2 million in underachieved revenues due to lower-than-planned building permit application volumes, and lower-than-planned Metrolinx recoveries and reserve-funded positions.	Projected materially on budget.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Corporate Services						
Corporate Real Estate Management	7.7	8%		1.6	1%	
Customer Experience	0.2	2%		(0.0)	0%	
Environment, Climate and Forestry	(1.0)	2%		(3.1)	5%	
Fleet Services	(1.2)	5%		0.0	0%	
Technology Services	(13.8)	13%		0.5	0%	
Toronto Cyber Security	1.6	6%		2.0	6%	
Sub-Total Corporate Services	(6.6)	2%		1.0	0%	

Corporate Services Narrative		
	Year-To-Date	**Year-End**
Corporate Real Estate Management	Favourable year-to-date net variance of $7.7 million, primarily driven by higher temporary revenues from Metrolinx related to the Ontario Line construction, which is partially offset by higher costs for custodial services, building maintenance, utilities and Paid Duty Officer services at Union Station to support the safe and effective operation of City facilities, special events, and response to the impacts of extreme weather events.	Projected materially on budget.
Customer Experience	Materially on budget.	Projected materially on budget.
Environment, Climate and Forestry	Materially on budget.	Projected materially on budget.
Fleet Services	Materially on budget.	Projected materially on budget after mitigation strategies.
Technology Services	An unfavourable net variance of $13.8 million is primarily driven by vendor and licensing expenditures associated with initiatives to secure vendor discounts and reduce overall costs ahead of the phased budget allocation. The variance does not reflect actual overspending and was partially offset by higher-than-budgeted revenue and savings from vacancies, vendor contract negotiations and other operational efficiencies	Projected materially on budget.
Toronto Cyber Security	Materially on budget.	Projected materially on budget.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Finance and Treasury Services						
Financial Operations and Control	(0.7)	4%		0.0	0%	
Office of the Chief Financial Officer and Treasurer	0.5	2%		(0.0)	0%	
Sub-Total Finance and Treasury Services	(0.3)	1%		0.0	0%	

Finance and Treasury Services Narrative		
	Year-To-Date	**Year-End**
Financial Operations and Control	Materially on budget.	Projected materially on budget.
Office of the Chief Financial Officer and Treasurer	Materially on budget.	Projected materially on budget.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
City Manager						
City Manager Services	16.3	21%		0.3	0%	
Sub-Total City Manager	16.3	21%		0.3	0%	

City Manager Narrative		
	Year-To-Date	**Year-End**
City Manager Services	Favourable net variance of $16.3 million is primarily attributable to the timing of invoice payments, with expenditures expected to normalize and the variance fully mitigated by year-end.	Projected materially on budget.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Other City Programs						
City Clerk's Office	0.1	0%		0.1	0%	
City Council	1.4	6%		0.5	2%	
Court Services	1.2	82%		0.5	6320%	
Legal Services	(2.4)	7%		(2.5)	5%	
Mayor's Office	(0.1)	4%		0.0	0%	
Sub-Total Other City Programs	0.3	0%		(1.4)	1%	

Other City Programs Narrative		
	Year-To-Date	**Year-End**
City Clerk's Office	Materially on budget.	Projected materially on budget.
City Council	Materially on budget.	Projected materially on budget.
Court Services	Materially on budget.	Projected materially on budget.
Legal Services	Materially on budget.	Projected materially on budget.
Mayor's Office	Materially on budget.	Projected materially on budget.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Accountability Offices						
Auditor General's Office	0.5	8%		0.4	4%	
Office of the Integrity Commissioner	0.1	14%		(0.0)	0%	
Office of the Lobbyist Registrar	0.2	23%		0.3	19%	
Office of the Ombudsman	0.1	3%		0.1	1%	
Sub-Total Accountability Offices	1.0	9%		0.7	5%	

Accountability Offices Narrative		
	Year-To-Date	**Year-End**
Auditor General's Office	Materially on budget.	Projected materially on budget.
Office of the Integrity Commissioner	Materially on budget.	Projected materially on budget.
Office of the Lobbyist Registrar	Materially on budget.	Projected materially on budget.
Office of the Ombudsman	Materially on budget.	Projected materially on budget.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Agencies						
CreateTO	0.0	n/a		0.0	n/a	
Exhibition Place	1.3	44%		(0.0)	0%	
Heritage Toronto	0.2	35%		0.0	0%	
Sankofa Square	(0.5)	57%		(0.3)	18%	
TO Live	(0.5)	7%		(0.4)	6%	
Toronto & Region Conservation Authority	0.0	0%		0.0	0%	
Toronto Police Service	(19.6)	2%		(25.9)	2%	
Toronto Police Service Board	0.1	6%		(0.0)	0%	
Toronto Public Health	4.2	7%		5.9	6%	
Toronto Public Library	1.0	0%		(0.0)	0%	
Toronto Transit Commission - Conventional	0.4	0%		0.0	0%	
Toronto Transit Commission - Wheel Trans	2.5	2%		1.5	1%	
Toronto Zoo	(0.4)	6%		(0.9)	7%	
TOTAL - AGENCIES	(11.4)	0%		(20.1)	1%	

Agencies Narrative		
	Year-To-Date	**Year-End**
CreateTO	Materially on budget.	Projected materially on budget.
Exhibition Place	Materially on budget.	Projected materially on budget.
Heritage Toronto	Materially on budget.	Projected materially on budget.
Sankofa Square	Materially on budget.	Projected materially on budget.
TO Live	Materially on budget.	Projected materially on budget.
Toronto & Region Conservation Authority	Materially on budget.	Projected materially on budget.
Toronto Police Service	Toronto Police Service is reporting an unfavourable variance of $19.6 million, mainly due to premium pay pressures arising from continued reliance on off-duty resources and call-back pay to provide surge capacity for responding to public safety initiatives.	Toronto Police Service is projecting a net unfavourable variance of $25.9 million, mainly due to premium pay pressures arising from continued reliance on off-duty resources and call-back pay to provide surge capacity for responding to public safety initiatives, as well as an unfavourable variance due to lower-than-anticipated separations. These pressures were partially offset by $11.0 million in non-salary savings. The Service is pursuing opportunities for further expenditure reductions and increased revenue throughout the year to mitigate the year-end deficit to the extent possible.
Toronto Police Service Board	Materially on budget.	Projected materially on budget.
Toronto Public Health	Favourable net variance of $4.2 million is primarily attributable to lower spending in mandatory cost-shared programs, including Reproductive and Early Years, School Health, Healthy Aging Across the Lifespan, and Healthy Smiles Ontario, due to delays in program implementation, staff recruitment, and service delivery. Toronto Public Health continues to advance recruitment efforts, fill vacancies, and review contractual commitments to support program delivery through the remainder of the year.	Favourable net variance projection of $5.9 million is primarily driven by the same factors at year-to-date. The current budget reflects the existing funding arrangement between the City and the Ministry of Health.

Toronto Public Library	Materially on budget.	Projected materially on budget.
Toronto Transit Commission - Conventional	TTC Conventional Services experienced a favourable year-to-date net variance to budget of $0.4 million. This was driven by a favourable gross expenditure variance of $46.7 million, primarily due to lower service costs resulting from the timing of LRT and other project expenditures, as well as salary and benefit savings from vacancies. These savings were partially offset by higher diesel costs resulting from increased fuel prices and an unfavourable revenue variance of $46.3 million, primarily due to lower passenger revenue resulting from reduced ridership demand and lower Provincial Funding associated with lower-than-anticipated eligible costs and the timing of LRT activities.	Projected year-end unfavourable net variance was expected to $34.5 million, reflecting the same drivers as the year-to-date variance, however the projection has been reduced to $0 based on anticipated draws from the TTC's stabilization reserve.
Toronto Transit Commission - Wheel Trans	Materially on budget.	Projected materially on budget.
Toronto Zoo	Materially on budget.	Projected materially on budget.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Capital & Corporate Financing						
Capital from Current	(0.0)	0%		0.0	0%	
Debt Charges	(23.4)	5%		(6.9)	1%	
Technology Sustainment	0.0	0%		(0.0)	0%	
Sub-Total Capital & Corporate Financing	(23.4)	4%		(6.9)	1%	

Capital & Corporate Financing Narrative		
	Year-To-Date	**Year-End**
Capital from Current	Materially on budget.	Projected materially on budget.
Debt Charges	Unfavourable variance of $23.4 million is primarily due to the timing and size of debt issuance. Favourable market conditions allowed $1.1 billion of debt to be issued in the first six months of the year, resulting in earlier and higher sinking fund contributions than budgeted. Of the $1.3 billion budgeted for 2026, $1.1 billion has already been issued through three debt offerings, and most of the variance is expected to reverse by year-end. The variance was further impacted by higher interest and commission costs as interest rates remained above forecast.	Unfavourable year-end variance of $6.9 million is projected based on current trends and the plan to increase total debt issuance to $1.5 billion. The additional issuances will help rebalance the debt portfolio by reducing the proportion of levy-supported debt from 45% to the planned 32%, bringing levy debt charges closer to budget.
Technology Sustainment	Materially on budget.	Projected materially on budget.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Non-Program Expenditures						
Assessment Function (MPAC)	0.0	0%		0.0	0%	
Funding of Employee Related Liabilities	0.0	0%		0.0	0%	
Heritage Property Taxes Rebate	0.0	4%		0.1	4%	
Insurance Contributions	0.0	0%		0.0	0%	
Other Corporate Expenditures	11.9	53%		(36.6)	161%	
Parking Tag Enforcement & Operations Exp	1.3	2%		(2.4)	3%	
Programs Funded from Reserve Funds	(0.7)	n/a		(0.0)	0%	
Solid Waste Management Services Rebate	4.3	7%		0.0	0%	
Tax Deficiencies/Write offs	(22.2)	119%		(30.4)	122%	
Tax Increment Equivalent Grants (TIEG)	4.1	13%		13.0	32%	
Tax Increment Funding (TIF)	(0.0)	0%		7.2	100%	
Sub-Total Non-Program Expenditures	(1.4)	0%		(49.1)	13%	

Non-Program Expenditures Narrative		
	Year-To-Date	**Year-End**
Assessment Function (MPAC)	Materially on budget.	Projected materially on budget.
Funding of Employee Related Liabilities	Materially on budget.	Projected materially on budget.
Heritage Property Taxes Rebate	Materially on budget.	Projected materially on budget.
Insurance Contributions	Materially on budget.	Projected materially on budget.
Other Corporate Expenditures	Favourable year-to-date related to provisions for salary and benefit savings applied to programs.	Year-end unfavourable projection due to salary and benefit savings unlikely to materialize.
Parking Tag Enforcement & Operations Exp	Favourable expenditure variance of $1.3 million is primarily driven by the timing of contributions to Reserve and Reserve Funds, expeccted to be fully contributed by year-end, as well as challenges in the completion of the Electronic Parking System (EPS) enhancement project and uniform contracts. This is partially offset by higher pre-payments made to the Ministry of Transportation for vehicle owner information searches related to parking violation processing.	Unfavourable expenditure variance of $2.4 million is projected by year-end, mainly due to higher costs for vehicle owner information searches, fuel and staffing and premium pay required to maintain service levels. These pressures are partially offset by savings from contract and project timing.
Programs Funded from Reserve Funds	Unfavourable variance of $0.7 million is due to the timing of recovery from reserve funds expected to reverse by year-end.	Projected materially on budget.
Solid Waste Management Services Rebate	Favourable net expenditure variance of $4.3 million is due to the timing of rebates issued for the first nine months of the year expected to reverse by year-end.	Projected materially on budget.

Tax Deficiencies/Write offs	Unfavourable net expenditure variance of $22.2 million is primarily due to higher than expected tax write-offs, partially offset by lower costs to defend the City's assessment base.	Unfavourable net expenditure variance of $30.4 million is projected due to pending appeals being higher than budget.
Tax Increment Equivalent Grants (TIEG)	Favourable net expenditure variance of $4.1 million was realized due to updated grants and timing.	Favourable net expenditure variance of $13.0 million is projected as current trend is expected to continue.
Tax Increment Funding (TIF)	Materially on budget.	Favourable variance of 7.2 million is a result of senior management's decision to not make contributions for the year based on adequacy of the reserve fund.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Non Program Revenues						
Administrative Support Recoveries - Health & EMS	0.0	0%		0.0	0%	
Administrative Support Recoveries - Water	0.0	0%		0.0	0%	
Casino Woodbine Revenues	(0.8)	6%		(3.3)	11%	
Dividend Income	0.0	0%		0.0	0%	
Interest/Investment Earnings	(38.5)	26%		0.0	0%	
Municipal Accommodation Tax (MAT)	25.6	28%		21.9	27%	
Municipal Land Transfer Tax	(24.2)	4%		0.0	0%	
Other Corporate Revenues	(9.5)	81%		6.4	1%	
Other Tax Revenues	0.0	0%		0.0	0%	
Parking Authority Revenues	(2.0)	5%		0.0	0%	
Parking Tag Enforcement & Operations Rev	5.5	5%		9.5	6%	
Payments in Lieu of Taxes	(0.2)	0%		4.8	4%	
Provincial Revenue	0.0	0%		0.0	0%	
Supplementary Taxes	(2.0)	6%		0.0	0%	
Tax Penalty Revenue	10.7	24%		13.2	22%	
Third Party Sign Tax	0.1	1%		0.1	1%	
Vacant Home Tax	0.0	n/a		(0.9)	100%	
Sub-Total Non-Program Revenues	(35.3)	3%		51.8	2%	

Non Program Revenues Narrative		
	Year-To-Date	**Year-End**
Administrative Support Recoveries - Health & EMS	Materially on budget.	Projected materially on budget.
Administrative Support Recoveries - Water	Materially on budget.	Projected materially on budget.
Casino Woodbine Revenues	Materially on budget.	Projected materially on budget.
Dividend Income	Materially on budget.	Projected materially on budget.
Interest/Investment Earnings	Unfavourable net revenue variance of $38.5 million is driven by: 1) $29.0 million unfavourability from lower than expected performance from the Toronto Investment Board (TIB) long-term fund earning 2.9% versus 3.5% budgeted; 2) $11.0 million unfavourable short-term investment earnings due to lower than planned average balance available to invest; 3) Partially offset by $1.3 million favourable expenditure variance primarily due to investment management fees paid within the long term fund instead of budget.	Projected materially on budget.
Municipal Accommodation Tax (MAT)	Favourable net revenue variance of $25.6 million is mainly attributable to higher than anticipated hotel tax and short-term rentals relative to historical trend. In addition, lower than anticipated payments to Destination Toronto for the first nine months are expected to reverse by year-end.	Favourable net revenue variance of $21.9 million is projected based on current trend.

Municipal Land Transfer Tax	Unfavourable net revenue variance of $24.2 million is mainly due to lower than expected sales activities for the period.	Projected materially on budget after mitigation strategies.
Other Corporate Revenues	Unfavourable net revenue variance of $9.5 million is primarily due to the timing of provincial recoveries for crossing guard and police costs related to the elimination of automated speed enforcement, expected to reverse by year-end. This is partially offset by a favourable one-time recovery of non-recoverable HST paid on City expenditures.	Favourable net revenue variance of $6.4 million is projected due to a one-time tax recovery related to the non-recoverable HST portion previously paid on City expenditures.The forecast assumes recovery of $45.1 million of the $66.5 million budget from the Province through the Road Safety Initiatives Fund (RSIF) for crossing guard and policing services following the discontinuation of the Automated Speed Enforcement Program in 2025. The remaining unfavourable variance of $21.4 million is expected to be funded from reserves and reserve funds.
Other Tax Revenues	Materially on budget.	Projected materially on budget.
Parking Authority Revenues	Materially on budget.	Projected materially on budget.
Parking Tag Enforcement & Operations Rev	Favourable revenue variance of $5.5 million is mainly driven by higher penalty notice volumes and average fees per notice, along with increased recoveries from TTC enforcement and towing revenues. Total tickets issued: 1,555,109 vs 1.5 million plan	Favourable revenue variance of $9.5 million is projected based on current trend.Total tickets projected: 2.0 million plan
Payments in Lieu of Taxes	Materially on budget.	Favourable net revenue variance of $4.8 million is projected by year-end due to assessment appeal settlements and the release of related provisions, as well as unbudgeted levies from University of Toronto.
Provincial Revenue	Materially on budget.	Projected materially on budget.
Supplementary Taxes	Materially on budget.	Projected materially on budget.
Tax Penalty Revenue	Favourable net revenue variance of $10.7 million is mainly due to greater tax interest/penalties earned.	Favourable net revenue variance of $13.2 million is projected based on current trend.
Third Party Sign Tax	Materially on budget.	Projected materially on budget.
Vacant Home Tax	Materially on budget.	Projected materially on budget.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Non-Program Agencies						
Arena Boards of Management	1.4	151%		0.5	32%	
Association of Community Centres	0.8	7%		(0.2)	1%	
Total- Non-Program Agencies	2.2	18%		0.3	2%	

Non-Program Agencies Narrative		
	Year-To-Date	**Year-End**
Arena Boards of Management	Materially on budget.	Projected materially on budget.
Association of Community Centres	Materially on budget.	Projected materially on budget.

Appendix E - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Year-To-Date			Year-End		
	Net Variance		Status	Net Variance		Status
	$	%		$	%	
Rate Programs						
Solid Waste Management Services	10.2	265%		3.2	n/a	
Toronto Parking Authority	2.2	4%		2.7	4%	
Toronto Water	26.6	602%		20.5	n/a	
Total - Rate Programs	38.9	79%		26.4	43%	

Rate Programs Narrative		
	Year-To-Date	**Year-End**
Solid Waste Management Services	The favourable net revenue and expenditures variance is $10.0 million.Favourable gross expenditure of $11.3 million is primarily driven by underspending in services and rents including: lower collection cost, lower processing, haulage and storage costs of organics due to reduced tonnage and underspending in haulage and disposal at Green Lane Landfill and alternate landfills due to lower tonnage and operating processing facilities not operational; partially offset by overspending in salaries and benefits due to lower vacancies than planned.Unfavourable revenue variance of $1.3 million is primarily driven by lower RNG revenues due to inoperation, partially offset by higher than anticipated collection revenue and Drop and Load and Tipping fees.	The favourable net revenue and expenditures variance is $3.2 million.Favourable gross expenditure of $7.3 million is primarily driven by savings in hydro due to lower consumption and underspending in services and rents, including: lower collection costs of organics, recyclables, durable goods and yard waste due to reduced tonnage. Lower processing, haulage and storage costs of organics and recyclables, due to reduced tonnage and underspending in haulage and disposal at Green Lane Landfill and alternate landfills due to lower tonnage. The favourable variance is offset by higher salaries and benefits due to filling of positions and interdivisional charges mainly from higher fleet maintenance costs.Unfavourable revenue variance of $4.1 million is primarily driven by renewable natural gas operating facilities being temporarily out of service.
Toronto Parking Authority	Favourable net variance of $2.2 million due to $1.2 million higher revenues driven by strong off-street parking, Bike Share and other revenue performance, and $1.0 million lower expenditures driven by underspending in salaries and benefits related to vacancies and savings from the modernization of parking equipment.	Projected favourable net variance of $2.7 million is driven by higher revenues from off-street parking, Bike Share, other finance incomes, and lower-than-expected expenditures driven by underspending in salaries and benefits related to vacancies, service & rent due to lower taxes, and savings from the modernization of parking equipment.
Toronto Water	The favourable net expenditure variance of $26.6 million is mainly due to:Favourable expenditure variance of $8.2 million mainly due underspending in contract services and equipment, lower than budgeted expenses in chemicals, and underspending in interdivisional charges due to vacancies.Favourable revenue variance of $18.4 million mainly from higher than planned revenue from sale of water from Toronto and York Region due to higher consumption and timing of customer billings and higher industrial waste and private agreements than planned. The overachieved revenue is partially offset by lower revenue from watermain connection fees.	Projected favourable year-end net revenue and expenditures variance is $20.5 million. Toronto Water is projecting an under expenditure of $3.9 million mainly due to underspending in chemicals and contract services, partially offset by overspending in utilities mainly due to higher rates than planned.Revenues are projected to be higher than budgeted by $16.6 million, primarily due to higher than planned consumption of water based on year-to-date consumption. Year-end results can vary significantly due to the uncertainty of sale of water and consumption levels arising from fluctuations in weather. The predictability of revenue from sale of water will continue to pose a challenge due to potential inaccuracies in estimated billing until a full city-wide replacement of Meter Transmission Units is implemented and completed.