

Information Sheet

Canadian Importing and Exporting

Government Agencies

Organization	Description	Telephone	Website
Canada Border Services Agency (CBSA)	<p>Offers customs guides for importers and exporters, information on reporting requirements, licenses, certificates etc.</p> <p><u>Client Services Locations:</u> <u>Open: Mon- Fri (8am – 4pm)</u> 1 Front Street West, 3rd Floor Toronto, ON M5J 2X6</p> <p>144-1980 Matheson Blvd. East Mississauga, ON L4W 5R7</p> <p><u>Mailing Address:</u> P.O Box 10, Station A Toronto, ON M5W 1A3</p> <p>P.O Box 7000, Station A Mississauga, ON L5A 3A4</p>	1-800-461-9999	www.cbsa-asfc.gc.ca
Customs Tariff	Provide you with information regarding tariff classification, rates of duty, permits.		http://goo.gl/PAzV0N
The Canadian Trade Commission Service	Provides you with intelligence and advice on foreign markets to help you make better, timely and cost-effective decisions.		www.tradecommissioner.gc.ca
Ministry of Economic Development, Employment and Infrastructure	Export services and assistance to interested Ontario companies.		http://goo.gl/GCQAKD
Canadian Commercial Corporation (CCC)	Specializes in international procurement markets, the CCC brings together foreign government buyers and Canadian exporters.		www.ccc.ca
Export Development Canada (EDC)	EDC provides trade financing and risk management services for Canadian exporters.		www.edc.ca
Customs and E-Business - Electronic Data Interchange (EDI) System	The CBSA commercial importation process including cargo reporting, release, entry and accounting can be done through EDI applications.		http://goo.gl/n7171C

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Regulatory Requirements

Organization	Description	Telephone / Fax / E-mail	Website
Canada Revenue Agency	Importer/ Exporter Number Your account with CRA	1-800-959-5525	www.cra-arc.gc.ca
Foreign Affairs, Trade and Development Canada	Export and Import Controls - Trade Controls & Technical Barriers Bureau Authorizes the import and export of goods restricted by quotas and/or tariffs.		www.international.gc.ca
Canada Border Service	Certificate of Origin Exporter of goods for which a preferential tariff is to be claimed.		www.international.gc.ca
Competition Bureau of Canada	<ul style="list-style-type: none"> The Consumer Packaging and Labelling Act The Textile Labelling Act The Precious Metals Marking Act The Competition Act <p><u>Ontario Region Location</u> Mon. – Fri. (8:30am – 4:30pm) 151 Yonge St., 4th Floor Toronto, ON M5C 2W7</p>	1-800-348-5358	www.competitionbureau.gc.ca
Export and Import Control Systems (EICS)	Support the application, approval, and processing of import/export permits. Provide Information on controlled products include Agricultural Products, Firearms, Textiles and Clothing.	1-877-808-8838 or 613-944-1265 E-mail: eics.sce@international.gc.ca	http://goo.gl/W50kWk
Health Canada: Drugs and Health Products – Regulations	Import and Export Guidance Documents & Policies		www.hc-sc.gc.ca
Canadian Food Inspection Agency	Promotes food safety awareness through public engagement and verification of compliance by industry with standards and science-based regulations. <ul style="list-style-type: none"> Food Imports National Import Service Centre Automated Import Reference System (AIRS) <ul style="list-style-type: none"> Provides import requirements information by product or according to HS Codes. 	1-800-442-2342 1-800-835-4486 (Canada or U.S.A)	www.inspection.gc.ca
Environment Canada	Ontario Office <u>New Substances in Canada – Regulations:</u> Any person who wants to import or manufacture a new substance must contact the New Substances Information Line or visit the Evaluating New Substances website for information to determine if it is a new substance, and how to prepare and submit a notification package.	416-739-5867 <u>New Substance Information line:</u> 1-800-567-1999 Fax: 819-953-7155 Email: substances@ec.gc.ca	www.ec.gc.ca

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Useful Links

Organization	Website
The Canadian Association of Importers and Exports	www.iecanada.com
Canadian Society of Customs Brokers (CSCB)	www.cscb.ca
Canadian International Freight Forwarders Association	www.ciffa.com
Canadian Manufacturers and Exporters	www.cme-mec.ca
The Canadian Chamber of Commerce – ATA Carnet	www.chamber.ca
Foreign Affairs, Trade & Development Canada <i>(Services for Business: Trade Negotiations and Agreement, Agreement Partners)</i>	www.international.gc.ca

Training for Exporters

Session	Description	Website
New Exporters to Border States Program (NEBS)	The NEBS program is a practical, hands-on introduction to the basics of exporting to the United States. Designed for Ontario small and medium-sized enterprises.	http://goo.gl/TKZTwA
Forum for International Training (FITT)	FITT equips individuals and businesses with the practical skills they need to succeed in today's competitive global marketplace. FITT develops international business programs, sets competency standards, and designs the certification and accreditation programs for the Certified International Trade Professional (CITP) designation.	www.fitt.ca

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Toronto City Hall
100 Queen St. West, Main Floor
416-392-6646

North York Civic Centre
5100 Yonge St., Main Floor
416-395-7434

Scarborough Civic Centre
150 Borough Drive, Main Floor
416-396-7169

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