Information Management Framework

Themes	Accountable Government	Accessible Government	Responsible Government	Trustworthy Government
Principles	**ACCOUNTABILITY** All employees are responsible for the proper management of information	**OPENNESS** Information is open and accessible	**BUSINESS PLANNING** Information is managed to support business processes and objectives	**TRUST & RELIABILITY** Information is current, accurate, relevant and easy to use
Goals	Information managed as a corporate resource	Designed for openness with privacy protected	Information managed through all stages of use.	Customer service and civic engagement improved

Managing Information

Plan and Design → Create, Capture, Derive → Store, Replicate, Share → Protect, Recover → Archive, Transfer, Recall → Delete, Destroy

TORONTO

Federal, Provincial and Municipal Legislation

City Information Management & Technology Policies, Strategies & Standards

2015