

Office of the Lobbyist Registrar

The Office of the Lobbyist Registrar promotes and enhances the transparency and integrity of City government decision making through public disclosure of lobbying activities and regulation of lobbyists' conduct.

Notice of Collection

The Office of the Lobbyist Registrar collects personal information on this form under authority of the *City of Toronto Act, 2006*, ss. 136(c) and 168, the City of Toronto Municipal Code, Chapter 140, Article V, s. 140-33 and Chapter 169, Article I, ss. 169-1, 169-2, and 169-4. The information you provide will be used to investigate the complaint and may be used for contact purposes. Questions about this collection can be directed to the Inquiries and Investigations Counsel, 375 University Avenue, Suite 201, Toronto, ON M5G 2J5 or by telephone at 416-338-6620.

Contact Information

First Name		Last Name	
Address			
City	Province	Postal Code	
Home Phone	Business Phone	Cell Phone	
Email			

Please indicate how you would like us to contact you regarding your complaint.

Standard mail at the above address <input type="checkbox"/>	Email <input type="checkbox"/>	
Home Phone <input type="checkbox"/>	Business Phone <input type="checkbox"/>	Cell Phone <input type="checkbox"/>

If you are submitting a complaint on behalf of someone else

The *Municipal Freedom of Information and Protection of Privacy Act* does not allow the Office of the Lobbyist Registrar to collect information from you about a complaint that someone else has, unless we have the signed written consent of that other person. If you are representing someone (including a family member) as the agent or contact person you will need to have them complete the Complaint Representative Consent Form and submit it with the complaint.

Name of person acting on behalf of complainant
Person to be contacted

Office of the Lobbyist Registrar

Complaint Type

Policy, Processes or Procedures	<input type="checkbox"/>	Staff Conduct	<input type="checkbox"/>	Access to Service	<input type="checkbox"/>
Timeliness of Service	<input type="checkbox"/>	Quality of Service	<input type="checkbox"/>	Standard of Service	<input type="checkbox"/>
Outcome	<input type="checkbox"/>	Other (please describe)	<input type="checkbox"/>		

Details of the complaint

(For purpose of management review and corrective action)

Service Area/Location of Problem
Staff person(s) involved if known
How would you like to see your complaint resolved?
List of Enclosures (Please include copies, not originals, of any documentation in support of your complaint.)
Complainant's Signature
Date Complaint Submitted

Shaded Areas for Official Use Only

Date Received	Tracking No.
Intake Staff	Entered by Intake Staff <input type="checkbox"/>

Questions about the Office of the Lobbyist Registrar's complaints process can be directed to Stephen Littlejohn, Inquiries and Investigations Counsel, 375 University Avenue, Suite 201, Toronto, ON M5G 2J5, by telephone at 416-338-6620, or by e-mail at slittle@toronto.ca.