

City of Toronto
Divisional Business Expenses
For the year ended December 31, 2016

Division:	311 Toronto
------------------	--------------------

Division Summary	
Annual Budget (Gross):	\$18.98 million
No. of Employees:	185
Description:	
The Division through its 24/7 Contact Centre, provides residents, businesses and visitors with access to City services, programs and information by phone, e-mail, fax or mail. The 311 website (toronto.ca/311) provides access to a wide range of online services, including service requests and tracking, as well as links to mobile apps in use for some service requests.	

Business Expenses	
Type of Expenses	Amount (\$)
Business Travel	928
Conferences & Seminars	0
Training	14,539
Hospitality & Protocol	0
Business Meetings	637