Topic: Shelter, Support and Housing Services

This document contains public input on shelter, support and housing services. The public input was collected through open-ended questions in the Toronto Core Service Review Public Consultation Feedback Form. Information about the consultation as well as other data sets and results is available at http://www.toronto.ca/torontoservicereview/results.htm.

Because of the large volume of comments received from 13,000 participants, multiple keyword searches were used to identify the information for this document. The comments below are in the order in which they were received, are listed by the question on the Feedback Form that they were responding to, and show the full response to the question which may include input on other topics.

Responses:

- To begin, what do you think are the most important issues facing our city in 2011? Please list up to three issues.
- Are there any other important city-wide issues you think the City of Toronto should consider?
- Do you have any other comments on how the City should fund services?
- Is there anything else you would like City Council to consider when making decisions about services in the future?

To begin, what do you think are the most important issues facing our city in 2011? Please list up to three issues.

	Shelter, support & housing - Important Issues
1.	Housing
2.	Housing
3.	Housing Costs
4.	Housing
5.	social housing
6.	Housing insecurity & homelessness
7.	Homeless Shelters
8.	inadequate public housing
9.	Homeless
10.	Housing
11.	PUBLIC HOUSING
12.	Services to low-income residents
13.	Public Housing
14.	Housing
15.	Proper funding for housing
16.	public housing

	Shelter, support & housing - Important Issues
17.	Provision of social services (childcare, housing)
18.	Social Services - Daycare/housing
19.	Housing
20.	accessibility of city services to low-income people
21.	high cost of living - expensive housing
22.	housing
23.	homeless on the street
24.	Housing affordability & adequate supply
25.	not privatizing public services, such as garbage collection, public housing
26.	Community Housing
27.	poverty and all of its effects (housing, need for social and health services)
28.	public housing
29.	Lack of affordable, safe and clean public housing
30.	housing
31.	Cost of Purchasing and Owning a Home (Housing prices and property taxes)
32.	Expensive housing (real estate and rental)
33.	Public housing
34.	housing
35.	Housing & other services for the poor
36.	Housing
37.	housing affordability
38.	Public housing
39.	Services for low income communities
40.	Community Housing
41.	Housing Affordability
42.	Adequate services and supports for low-income individuals and families
43.	high cost and low quality of housing
44.	affordable good housing
45.	Public housing
46.	social housing
47.	community housing
48.	housing expenses
49.	housing
50.	Low cost housing
51.	Social housing
52.	Low Income housing
53.	Student housing safety
54.	social housing
55.	Housing and homelessness
56.	Social housing
57.	Housing

	Shelter, support & housing - Important Issues
58.	the condition of City housing and the impact of surrounding property values
59.	Housing Shortages
60.	Public housing
61.	Subsidized housing for the poor
62.	Social Housing
63.	Housing
64.	Housing
65.	services for low-income residents
66.	Accessible Housing
67.	housing
68.	Homelessness and supportive housing
69.	public housing
70.	inadequate public housing
71.	people services, i.e. housing, food security
72.	public housing
73.	Getting Toronto Community Housing on track
74.	Free and affordable access to services for low income and poor
75.	services/programs/housing for the homeless
76.	subsidized housing
77.	Taking care of the homeless and needy
78.	affordable & safe housing
79.	Housing
80.	housing
81.	social services/Housing
82.	Public housing
83.	Adequate social housing
84.	housing
85.	Poverty and Housing Issues
86.	housing
87.	Housing Affordability
88.	Public housing
89.	Public Housing
90.	homeless people
91.	low-cost housing
92.	HOUSING
93.	housing
94.	homeless living on the street
95.	affordable social housing
96.	Housing
97.	Housing
98.	social housing for vulnerable people

	Shelter, support & housing - Important Issues
99.	Public housing
100.	Housing Costs
101.	housing
102.	Low Income Housing
103.	programs for low income people
104.	Public housing
105.	housing affordability
106.	Services in low income areas
107.	Housing
108.	Housing
109.	Public housing renewal
110.	Affordable public housing and improve their services and operations
111.	Provincial downloading: income redistribution programs like welfare, child care and
	public housing should not be funded by property taxes.
112.	housing
113.	Housing costs
114.	Social housing
115.	Public housing
116.	Public Housing
117.	poverty/hunger/housing
118.	social housing
119.	Lack of public housing
120.	housing
121.	low income support including housing.
122.	housing
123.	Social Housing
124.	Sustainable growth (infrastructure/housing)
125.	Housing
126.	Animal services - control, shelter, adoption
127.	new housing developments
128.	poverty and subsidized housing
129.	housing
130.	Housing
131.	Assisted housing
132.	Social housing/poverty
133.	homeless
134.	improving public housing
135.	More public housing
136.	maintain Public Housing under ownership and supervision of the city
137.	housing and homelessness
138.	poverty reduction, better social safety net (availability of REAL affordable

	Shelter, support & housing - Important Issues
	food/housing/healthcare/education)
139.	Poverty and lack of social housing
140.	Housing issues (including increase cost of rentals and bed bugs)
141.	Lack of safe, secure housing
142.	housing
143.	Housing
144.	housing and homelessness
145.	Access to food for low income people
146.	Housing
147.	Housing
148.	good services for the homeless
149.	public housing
150.	Housing and Social Supports
151.	access for low income people to free summer services
152.	Sustainable Housing Development
153.	Housing
154.	Housing
155.	Housing
156.	housing
157.	Housing
158.	Liveability, good housing for all citizens
159.	housing
160.	housing price cap
161.	housing
162.	Community housing
163.	Housing costs
164.	Housing
165.	Housing
166.	Housing, homelessness and supports
167.	Public Housing
168.	housing
169.	Housing
170.	Social Housing
171.	quality of low-income housing
172.	The disasemblement of any 'fun' in Toronto - patio bylaws, disassemblement of club
	district & homeless shelters in the middle of club district (How much money does
	Caribanna generate??), and lastly no regulation on how ugly the condos are going up
	that affect our city image and skyline
173.	Housing
174.	Homeless services
175.	public housing crisis

	Shelter, support & housing - Important Issues
176.	Cheaper Housing
177.	housing
178.	Housing
179.	housing and homelessness
180.	community low cost housing
181.	backlog on assisted housing
182.	Housing
183.	Housing
184.	housing
185.	Adequate housing
186.	Attack and privatization of city services, i.e. housing, ttc, etc
187.	lack of public housing
188.	Low income Housing
189.	Cost of housing
190.	housing/overpopulation
191.	homeless
192.	housing
193.	housing
194.	housing
195.	Housing
196.	Shelter, support and housing for homeless and low-income individuals and families
197.	Food Insecurity (due to low income)
198.	Lack of political engagement from low income individuals and families
199.	Lack of adequate Housing
200.	care and housing for the city's vulnerable (newcomers, homeless, ill)
201.	Homelessness, providing good low cost housing to those who need it
202.	providing more and better housing for low income people
203.	High housing costs
204.	Housing
205.	public housing
206.	housing prices are unaffordable
207.	family housing in the core
208.	social housing
209.	Community housing
210.	Sky-high housing prices
211.	Housing
212.	the homeless on the streets
213.	Assistance to low-income earners
214.	social housing
215.	housing
216.	Keeping and maintain our Social Housing

	Shelter, support & housing - Important Issues
217.	housing
218.	Housing
219.	rental and housing costs
220.	subventioned housing
221.	Shelter and Housing
222.	housing
223.	increasing number and quality of shelter beds
224.	Improving housing and services to the poor
225.	Housing
226.	Lack of accessible social housing
227.	Opportunities for marginalized and low-income citizens
228.	Supportive Housing
229.	affordable (not public!) housing
230.	Housing
231.	Social services for seniors, immigrants, low-income
232.	HOUSING
233.	housing
234.	Housing
235.	inadequate housing for low income residents
236.	Support for the homeless and underhoused
237.	housing
238.	services to moderate and low income
239.	housing
240.	housing
241.	Lack of support for low-income people
242.	housing
243.	Low-Income Housing
244.	Housing
245.	Housing Affordability
246.	Social Housing
247.	Housing
248.	Multiple-generation occupancy of assisted housing, and no controls on the use of
	utilities, despite the punishing rate schedules for private use
249.	providing funding for vulnerable groups and neighbourhoods, including children,
	youth, the homeless, the elderly
250.	Impact of high property values on low income Torontonians
251.	Insufficient quantities of social and supportive housing
252.	Housing
253.	housing
254.	Housing: waiting list should benefit in present dwelling
255.	Transit (increasing service to low income neighbourhoods and improving reliability of

	Shelter, support & housing - Important Issues
	services)
256.	Rising Housing Costs
257.	Public housing
258.	housing
259.	affordable and safe housing
260.	Housing
261.	Support/funding/housing for low income/vulnerable groups, families and individuals
262.	housing
263.	Housing and long term care for Seniors
264.	affordability (housing/transportation)
265.	housing for low income families
266.	housing for homeless
267.	housing
268.	housing
269.	housing that is affordable and accessible
270.	providing services for poor/homeless
271.	homeless shelters
272.	Housing
273.	Limited low income housing
274.	services for the poor and homeless
275.	Ensuring low-income Torontonians have access to a strong social safety net
276.	Public Housing
277.	housing for those in poverty
278.	housing
279.	housing
280.	Housing
281.	Welfare/ subsidized housing
282.	Public Housing
283.	assisting low income neighbourhoods
284.	housing
285.	Social services including public housing
286.	Housing
287.	housing
288.	public housing
289.	TCH
290.	SHELTER
291.	HOUSING
292.	Shelter for the poor
293.	Housing
294.	Public Housing
295.	housing

	Shelter, support & housing - Important Issues
296.	Subsidized Housing
297.	Housing
298.	Community Services offered through CHC's (School Breakfast Programs, Adult Drop-In
	Programs, Community Information Centre's, Speech & Language Services, Early Years
	Programs, Harm Reduction Programs, Youth Programs, Community Garden Programs,
	Counselling/Intake/Crisis/Mental Health Programs, Dads Programs, Immigration &
	Settlement Programs, Housing Programs, etc)
299.	maintaining assisted housing
300.	Increasing income disparity and ghettoization of low income families
301.	housing
302.	housing
303.	housing costs
304.	Poverty & Homeless
305.	housing - low income and *WHEELCHAIR ACCESSIBLE*
306.	public housing
307.	infrastructure and housing developments
308.	Public housing
309.	housing
310.	housing
311.	housing affordability
312.	Public housing, caring for those less fortunate, creating possibilities
313.	High housing costs and homelessness
314.	Housing
315.	Housing prices
316.	Housing
317.	Housing
318.	Housing Affordability
319.	Public Housing
320.	Housing
321.	housing
322.	housing
323.	Social housing/ support
324.	poverty and housing
325.	lack of family-friendly housing
326.	Housing
327.	Social Housing
328.	housing
329.	Housing Costs
330.	housing
331.	Housing
332.	Housing for poor and homeless

	Shelter, support & housing - Important Issues
333.	Housing
334.	homeless people
335.	housing
336.	Housing
337.	supported housing
338.	social housing
339.	High cost of housing
340.	housing
341.	housing
342.	services for immigrants & low income
343.	public housing
344.	Managing High-Density Housing Development
345.	Housing
346.	housing prices
347.	housing (affordable)
348.	Housing
349.	funding public housing
350.	Housing
351.	Social Housing/Social Programs
352.	Housing for vulnerable people
353.	Housing
354.	public housing
355.	public housing
356.	Quality Low-income housing availability
357.	Poverty / Low Income Families
358.	Housing/Homelessness
359.	Social Services/Housing
360.	housing
361.	Housing: too expensive and deteriorating conditions
362.	mental health/addictions need services for the homeless
363.	Support for the poor and low income families
364.	Increased need for services for marginalized populations (e.g. homeless, youth,
	LGBTTIQQ)
365.	cost of housing
366.	Getting the homeless off the streets
367.	housing prices
368.	Public Housing
369.	Housing
370.	Housing
371.	Creating a homeless crises through the above.
372.	public housing

	Shelter, support & housing - Important Issues
373.	quality of life and environment especially for low-income
374.	social programs for the homeless and indigent
375.	public housing
376.	Social housing
377.	housing
378.	housing
379.	Public/community housing
380.	Social Housing Services
381.	housing prices
382.	lack of public housing
383.	Social Services - we need our public housing kept public, and more focus on serving
	the needs of our most needy citizens
384.	transportation (e.g., bicycles, public transit), especially for suburbs and planning (e.g.,
	spreading out concentration of housing and business so people can work where they
	live)
385.	homeless
386.	Threats to privatize key services (Garbage, community housing, etc.)
387.	No privatization of Toronto public housing and increased number of beds in homeless
	shelters
388.	providing food and shelter for homeless and street involved citizens
389.	social housing and programmes
390.	community housing
391.	lack of social housing
392.	Community Housing
393.	Homeless
394.	homeless
395.	Housing
396.	Access to community centres, programs and pools available for low-income families
397.	housing
398.	Lack of funding for important services for vulnerable populations i.e. the elderly,
	newcomers to Toronto, youth, the homeless, etc.
399.	housing
400.	accessible and affordable transportation and housing
401.	community housing
402.	aid to homeless and unemployed
403.	Housing
404.	homeless
405.	meeting the basic need of all vulnerable and low income people
406.	Create more and better city housing
407.	public housing
408.	homeless shelters

	Shelter, support & housing - Important Issues
409.	Inadequate social housing
410.	housing
411.	low income housing
412.	Community Housing
413.	subsidized housing shortages
414.	Housing
415.	housing
416.	Public Housing
417.	Housing
418.	Housing
419.	Improving the quality of community housing
420.	Housing / health
421.	Availability of public housing
422.	help for homeless & mentally ill homeless
423.	Housing the Homeless
424.	housing
425.	homeless
426.	increased rental housing
427.	rent is too high for low-income single families
428.	housing
429.	housing
430.	social housing
431.	housing
432.	better care for homeless animals
433.	housing
434.	limited low cost housing
435.	Homeless
436.	housing
437.	Homeless people in public areas
438.	housing
439.	Lack of affordable public housing
440.	housing
441.	poverty relief/food distribution/housing
442.	homeless/poor
443.	Housing Affordability
444.	SUBSIDIZED HOUSING
445.	social housing
446.	The poor and homeless
447.	Subsidized housing residents
448.	Homeless
449.	Housing and Poverty

	Shelter, support & housing - Important Issues
450.	affordability for basic needs housing etc
451.	Housing
452.	Social welfare and housing
453.	housing
454.	housing
455.	Housing
456.	housing
457.	Inefficiencies of Public Agencies (Social housing, municipal contractors)
458.	Housing
459.	Housing and homelessness
460.	Housing
461.	Recreational services accessible to low income families
462.	Housing
463.	homeless/under housed people/inadequate social housing
464.	Homeless housing
465.	providing assistance (housing, education, necessities of life) to the poor
466.	High cost of housing
467.	housing
468.	increasing social services to those in low income areas
469.	Housing
470.	social housing
471.	Housing Issues (affordable, accessible, secure, for ALL tenants. We need a Landlord
	Licensing system. LTB doesn't work. Need more monitoring and enforcement of
	standards)
472.	Student affordable rental housing
473.	Housing
474.	Funding to Housing
475.	low income housing
476.	Homeless problem
477.	Social housing & support
478.	housing
479.	homeless
480.	Affordable/Adequate/Safe Housing. Really, I think all issues that the City wants to
	take off it's list of core services is a DISservice to all people in Toronto.
481.	community housing
482.	under funded public housing budgets
483.	Social Housing
484.	Lack of housing
485.	Social Housing costs (should be pd by province)
486.	Excellent basic community services and resources: health, housing, education,
	libraries, parks and recreation, transit, food, etc.

	Shelter, support & housing - Important Issues
487.	housing
488.	Housing
489.	homeless/mentally ill
490.	community housing
491.	High Crime Rates in low income areas
492.	housing
493.	housing low rentals
494.	Housing
495.	PUBLIC HOUSING
496.	city planning - housing, bike lanes, public spaces, preserving heritage buildings, etc.
497.	Housing
498.	housing
499.	Downtown Housing
500.	public housing
501.	public housing
502.	Housing
503.	Homeless persons
504.	Expensive cost of living (housing).
505.	housing
506.	housing and nutrition for homeless
507.	Keep Toronto housing
508.	Fixing up subsidized housing
509.	Housing
510.	public housing
511.	gap between low-income and higher income
512.	Housing Costs
513.	Homeless
514.	Social programs for the homeless
515.	Adequate housing for ALL
516.	Housing
517.	homeless
518.	Public Housing
519.	homeless
520.	Housing insecurity
521.	lack of subsidised housing
522.	Public Housing
523.	Homeless people out of shelters
524.	Housing
525.	Public Housing
526.	Reductions in Toronto Housing maintenance budgets
527.	Housing for homeless and low income housing

	Shelter, support & housing - Important Issues
528.	accessible housing for all Torontonians
529.	lack of decent affordable family housing
530.	new housing planning - increasing density
531.	Services, e.g. housing, drug counselling, OASP & OW, youth community centres and
	supports for "greatest in need"
532.	under funding programs and services for low income neighbourhoods and persons
533.	housing
534.	support for shelter & food
535.	housing
536.	housing for all- no people on streets or shelters
537.	many homeless and/or very poor people
538.	Safety and housing
539.	Housing
540.	housing low income
541.	stop sell off of toronto community housing
542.	reduce waiting period to obtain housing
543.	housing crisis
544.	Housing, including for disabled and confused
545.	Low cost housing - homelessness etc.
546.	Too many people have a low income
547.	Not enough housing we can afford
548.	Accessible housing services for women and their families
549.	safety in housing
550.	Taking away affordable daycare and housing from the poor people
551.	Accessible services for low income individuals and families
552.	Shelter Support and Housing for Homeless and low income people
553.	housing
554.	Housing
555.	Housing
556.	Housing
557.	Access to public housing
558.	Access to housing
559.	Maintaining Social Housing
560.	Providing support and assistance to those who are homeless, and are seeking shelter
561.	funding needed for social & community agencies for low income community
562.	Adequate social housing
563.	Housing and homeless
564.	Housing
565.	public housing
566.	Housing & poverty
567.	Providing Social Housing

	Shelter, support & housing - Important Issues
568.	the need for social housing
569.	Housing
570.	homeless and no rentals
571.	HOUSING AND INCOME SECURITY
572.	housing
573.	Low income people/families
574.	Housing
575.	subsidy for housing
576.	controlling prices to support low income families
577.	TCH
578.	Housing
579.	housing
580.	get homeless off of street
581.	Housing
582.	Increasing housing and social assistance supports to get our families and seniors out
	of poverty
583.	amenities and housing for disabled
584.	3. Important services: Every service is important. I read the list of services and could only find one that I felt needed some cuts, police. Most importantly, we need to attend to climate change in every way possible, including discouraging car use. Transit is extremely important. Restore the original 'Transit City Plan'. We don't need subways, we need more kilometers of accessible, fast, transit that services all areas of the city, especially the pockets of less affluent people, and that we can afford. The Transit City Plan was completely funded. Do not raise fees for recreation, health, etc programs. Make sure—you can subsidize programs for poor people. Stop trying to privatize services — in almost every city—where they have been privatized it has not been as successful as city-run services and has often cost more. Public Housing is crucial and more housing should be built every year. Instead of selling off housing that needs repair we should look for clever ways of using private sector to help make the repairs. It is short sighted to sell off things the city owns. Short term gain, often long-term loss.
585.	Public housing
586.	social housing
587.	low income
588.	housing
589.	get homeless off of street
590.	Building afford housing
591.	Housing
592.	protection for homeless population
593.	housing
594.	Social housing
595.	funding for social housing

	Shelter, support & housing - Important Issues
596.	Housing
597.	disparity of incomes poverty social housing
598.	housing rent is expensive
599.	low-income housing
600.	Privatization by the city of public assets and services like garbage, public housing, etc.
	This is NOT what I want for my city.
601.	housing
602.	Housing
603.	Housing Costs
604.	Housing
605.	Lack of safe, affordable public housing
606.	Lack of support services for low income
607.	housing is very expensive
608.	Housing
609.	adequate housing
610.	public housing
611.	low cost housing
612.	public housing
613.	Public housing
614.	housing for homeless and low income citizens
615.	housing for homeless and low-income people
616.	Maintaining public housing
617.	all youth living in a shelter and out of school
618.	Low-Income Housing
619.	Poverty and Public Housing
620.	Housing
621.	Public Housing
622.	Housing
623.	Housing
624.	homeless
625.	Homeless
626.	better funding for programs to help homeless
627.	Public housing
628.	Increase housing funding so nothing like what happened at Wellesley St. happens
	again!
629.	Housing
630.	Public housing
631.	housing
632.	housing
633.	better support for homeless
634.	Housing

	Shelter, support & housing - Important Issues
635.	homeless
636.	accessible housing
637.	housing
638.	improve public housing - even though I have never needed it or anyone in my family
639.	housing
640.	public housing
641.	Homeless ness
642.	Animal Shelter at CNE must be maintained
643.	Poverty (housing etc)
644.	social housing
645.	Community housing , more needed
646.	Low income housing
647.	Housing
648.	housing
649.	SOCIAL HOUSING
650.	Public Housing
651.	lack of funds/support for the homeless
652.	Housing/Rental Cost
653.	set up long-term plans to conserve affordable low-income housing within the city's
	core
654.	cost of housing
655.	Cost of living-housing, necessities, groceries, clothing, etc.
656.	services for the homeless/low income housing
657.	Housing
658.	Homeless Population
659.	Social housing
660.	Housing
661.	affordable social housing
662.	Low income housing
663.	Affordability of housing
664.	Housing
665.	Services for homeless individuals
666.	Community housing
667.	Housing the poor, weak and disabled
668.	Social services (housing, income, health) need sufficient funding
669.	Low income housing
670.	maintaining and improving services i.e libraries, parks, ttc, community housing etc.
671.	Social supports (access to housing, food, employment)
672.	Housing
673.	Shelter, support for the homeless
674.	Skyrocketing housing prices

	Shelter, support & housing - Important Issues
675.	housing
676.	insufficient supply of public housing
677.	homeless
678.	housing
679.	housing
680.	Housing
681.	Social Housing
682.	social housing
683.	affordable shelter
684.	homeless
685.	Shelter, support and housing for homeless and low-income individuals and families
686.	Social housing
687.	housing
688.	poverty reduction and housing
689.	housing for mentally ill and disadvantaged
690.	Housing
691.	housing
692.	homelessness/housing
693.	Housing affordability
694.	Low income issues
695.	cut social housing
696.	public housing
697.	Reasonable Housing
698.	Lack of/need for social housing
699.	Housing
700.	Homeless
701.	housing costs
702.	social service programming - e.g housing & youth programs
703.	Public housing
704.	Housing
705.	housing
706.	Housing (for lower income people)
707.	Housing and development
708.	Housing
709.	public housing
710.	Service and accessibility for street involved and homeless population
711.	Service and accessibility for low income and marginalized populations
712.	Housing
713.	Social programs/community housing
714.	housing bubble
715.	affordable/supportive housing in all areas

	Shelter, support & housing - Important Issues
716.	Housing
717.	Lack of Affordable and Adequate Housing
718.	housing
719.	Poverty/housing/programs
720.	inadequate assisted/ pubic housing
721.	need more public housing
722.	repair public housing
723.	providing access to services for low-income families
724.	inadequate level of affordable public housing - homeless people and families
725.	public housing
726.	Housing
727.	public housing
728.	Public Housing
729.	housing
730.	Public Housing
731.	Social Housing
732.	Adequate social housing
733.	Public Housing
734.	housing
735.	Public housing
736.	Poverty issues, housing, support systems
737.	continuously escalating unaffordable housing
738.	Social Services - housing, recreation, etc.
739.	City building - environment, infrastructure, housing dev. and architecture
740.	Maintaining services to low income, high need communities
741.	Housing
742.	Housing
743.	Homeless
744.	Securing well-maintained housing for all citizens in private or public units.
745.	housing - both affordable and social housing
746.	Accessible services for low income families
747.	homeless
748.	supportive housing
749.	housing and poverty
750.	providing adequate public housing
751.	cleaning up municipal housing so tenants can live in safety and respect
752.	Homeless
753.	Housing (affordable)
754.	Rob Ford trying to sell our public housing which is a BAD IDEA.
755.	housing
756.	Public Housing - needs more support and funding

	Shelter, support & housing - Important Issues
757.	Housing
758.	housing
759.	Housing
760.	Negotiating the Multicultural Community (Police, Housing, Schools)
761.	Social housing
762.	housing
763.	Housing
764.	Housing
765.	Housing
766.	Lack of affordabilityhigh housing and transportation cost, low wage part-time work,
	growing division of wealth
767.	Homeless shelters/support
768.	Keeping public housing public
769.	Housing, health and food costs/availability
770.	Housing
771.	Housing and Social Services
772.	need better care for homeless cats & dogs
773.	LOSS OF LOWER INCOME HOUSING TO DEVELOPERS
774.	Community Services for low income families
775.	affordable and adequate housing
776.	HOUSING
777.	Feeding/housing the needy
778.	public housing / seniors housing
779.	Housing
780.	wait list for low income families to receive support for child care, proper housing
781.	housing
782.	support for homeless & low income people
783.	Social Services for low income families, youth, those in need
784.	low income families
785.	Unaffordable housing
786.	Help for homeless
787.	housing for the mentally ill
788.	Supports for low income neighbourhoods
789.	lack of accessible housing
790.	lack of services for poor and homeless
791.	Homeless shelters and food banks
792.	public housing
793.	Toronto Housing
794.	Homeless
795.	free recreation programs, at least for low income families
796.	Providing low-income housing

	Shelter, support & housing - Important Issues
797.	Housing Prices
798.	Housing
799.	housing
800.	low income neighbourhoods
801.	Integrated Public Housing
802.	more public housing
803.	Adequate Housing
804.	housing for residents of limited income
805.	Housing
806.	Housing
807.	High cost of housing
808.	Public Housing
809.	Housing
810.	Housing
811.	housing
812.	Housing
813.	Housing for people with low income
814.	State of public housing needs upgrading.
815.	homeless
816.	decent public housing
817.	Helping the homeless
818.	care for the homeless
819.	Deterioration of public housing and infrastructure
820.	Housing costs
821.	Public Housing
822.	Drug and violent crime in/from public housing
823.	housing
824.	housing
825.	Detect fraud from welfare / low income housing / using money received for drugs
826.	Public Housing
827.	social housing
828.	spiralling living costs (rent/housing, food, etc)
829.	Public Housing
830.	Cost of housing
831.	homeless
832.	Housing
833.	Resources for Low income families
834.	Housing Prices
835.	good but inexpensive housing for the 'working poor'
836.	illegal housing
837.	Housing

	Shelter, support & housing - Important Issues
838.	lack of affordable and supportive housing
839.	Social Housing/ Youth Homelessness
840.	affordable and adequate housing for low-income residents
841.	Access to employment resources in low-income neighbourhoods
842.	social housing
843.	Housing
844.	housing
845.	Public housing
846.	housing for the homeless and park maintenance
847.	increasing social housing availability
848.	Low cost housing
849.	creating a city culture and brand and creating more low income housing projects
850.	Homeless people
851.	housing
852.	Low income housing/housing the poor
853.	Public housing shortage and poverty
854.	Housing
855.	Housing
856.	Safety in public housing
857.	Shortage of Social/Subsidized Housing
858.	housing
859.	Housing
860.	housing
861.	The homeless
862.	STREET AND HOUSING SAFETY
863.	Housing
864.	shortage of housing
865.	housing
866.	Providing services for homeless people
867.	social housing
868.	Abuse of social services and housing
869.	Housing
870.	providing low cost housing
871.	housing
872.	Insufficient services for homeless and people in need
873.	Social Services - Need to help the homeless, support needed services like libraries,
	better health care, and more accessible & integrated social services
874.	Affordable safe housing and services
875.	homeless problem
876.	Housing
877.	Programs and services for low income families

	Shelter, support & housing - Important Issues
878.	Public housing
879.	housing
880.	Addictions and Homeless Services
881.	Homeless
882.	housing
883.	Housing Market
884.	Social housing
885.	Housing
886.	housing
887.	ubiquitous homeless
888.	Public housing
889.	planning for sustainable future in Toronto, in housing, roads, environmental concerns
890.	Access to city services for low income people
891.	housing
892.	recreation for low income people
893.	Public Housing
894.	Homeless ness
895.	Affordable public housing
896.	Dignified community housing (well-maintained, planned and accessible)
897.	Housing
898.	Cost of housing
899.	Low cost housing
900.	access to good housing for EVERYone
901.	Housing
902.	homeless
903.	housing
904.	Subsidised housing
905.	Not Raising housing taxes
906.	housing
907.	Affordable and liveable housing for all
908.	Low income housing
909.	Public Housing
910.	Housing for poor
911.	Poverty/Social Housing/Homeless People
912.	Social Housing
913.	public housing
914.	rent geared to income seniors housing
915.	public housing
916.	low income support
917.	Public Housing
918.	Poverty, specifically access to appropriate shelter and food

	Shelter, support & housing - Important Issues
919.	Lack of access to housing and food for low income families
920.	Accessible Housing
921.	Housing
922.	(scarcity and cost of) housing
923.	housing
924.	Housing
925.	housing the poor and the elderly
926.	social housing
927.	housing/ high rents
928.	Housing
929.	supports for low income residents
930.	Housing
931.	community housing
932.	Access to affordable, appropriate housing
933.	Housing for the poorest citizens
934.	Housing
935.	housing
936.	Housing
937.	supportive housing
938.	community housing
939.	housing
940.	public housing
941.	protecting the interests of vulnerable community members such as newcomers, the
	aged, homeless, children
942.	social housing
943.	public housing
944.	housing for moderate and low income, disabled
945.	More public housing is needed
946.	Affordable Quality Housing
947.	housing costs
948.	homeless problem
949.	Housing
950.	rent geared to income housing
951.	Housing
952.	community housing
953.	affordable and supportive housing
954.	Housing
955.	housing
956.	Social justice: decreasing inequity includes social programs, housing, recreation
957.	shelter
958.	support and housing admin

	Shelter, support & housing - Important Issues
959.	housing
960.	Shelter
961.	Housing and support
962.	shelter
963.	support and housing administration
964.	Social/support programs (i.e. for at-risk youth, newcomers, low income individuals,
	people with mental health challenges)
965.	housing
966.	housing
967.	housing
968.	Improve service accessibility to low income neighbourhoods
969.	Increase revenues from new sources with exemptions or equivalent offsets for low
	income residents
970.	Public housing
971.	Low Income Families
972.	Affordable and appropriate housing
973.	bedbugs/roaches/mice/rats i.e. rental and housing issues
974.	I want a more straightforward way to access permits for housing improvements
975.	adequate housing for all
976.	better funding for programs for the homeless
977.	provide access to more services for homeless people
978.	Public housing
979.	Ontario Housing corporation - too expensive
980.	Affordable and appropriate housing
981.	social housing
982.	services for kids from low-income families
983.	shelter, support and housing
984.	add shelter space
985.	Housing and Social Supports
986.	Low income families
987.	Lack of support for poor/homeless people
988.	give better public housing for needy people
989.	help get the homeless out of city streets
990.	homelessness and housing
991.	Housing
992.	Over priced housing market
993.	Better support programs for low-income families
994.	housing
995.	Housing/Food
996.	housing
997.	Homeless

	Shelter, support & housing - Important Issues
998.	Public Housing
999.	Loss in access to recreation and physical activity through increased user fees for low-
	income residents
1000.	Community Housing
1001.	Affordable Rental/Housing
1002.	social housing
1003.	Homeless
1004.	Housing
1005.	Homeless
1006.	Improve support programs for low-income seniors
1007.	Help the homeless by making housing more affordable
1008.	more detox centres and mental health services for the homeless
1009.	Rehabilitation of public housing
1010.	Community Housing
1011.	The unfortunate selling off of Toronto Community Housing units
1012.	housing
1013.	Expanded public housing
1014.	Saving Toronto Housing
1015.	Housing Shortages
1016.	Housing
1017.	free community programs for low income families
1018.	housing for low income families
1019.	sale of public housing
1020.	Remove the homeless from Dundas square and put them in shelters
1021.	Housing
1022.	Community Housing
1023.	Do not cut programs for the homeless!
1024.	housing
1025.	Housing
1026.	Increasing the supply of public housing
1027.	housing
1028.	housing
1029.	the manifest need to preserve and expand democratic (public) ownership of services
	clearly related to the public interest (e.g. public transportation and community
	housing)
1030.	Accessibility/availability of services is limited to mostly low-income families.
1031.	Housing
1032.	do not cut services/ budget for the poor or low income people
1033.	Housing
1034.	Housing Affordability
1035.	Community Programming and Housing

	Shelter, support & housing - Important Issues
1036.	Social Housing
1037.	Housing
1038.	housing
1039.	Public Housing
1040.	housing
1041.	add beds for the homeless
1042.	lack of affordable liveable housing
1043.	homeless, underhoused and people living in poverty
1044.	housing and support systems for disenfranchised populations
1045.	access to health care services for homeless populations
1046.	Housing
1047.	housing
1048.	Low Income Housing
1049.	Housing
1050.	Social Housing
1051.	poverty - housing, food
1052.	Housing
1053.	housing
1054.	housing
1055.	Housing
1056.	homeless people should be helped
1057.	housing
1058.	Public housing
1059.	public housing availability/conditions
1060.	Lack of social support for the homeless
1061.	Housing affordability and availability
1062.	homelessness - need for more and better subsidized housing
1063.	Shelter Support and housing for homeless and low-income people
1064.	Housing
1065.	social housing
1066.	housing
1067.	Housing (Affordable, adequate, safe, secure. the Landlord Tenant Board is supposed
	to be simple and easy, but it's not. We need a Landlord Licensing system with an
	Escrow account for bad landlords to fix up their units. Better MLS enforcement of bad
	buildings and landlords/management companies. Harsher fines for people who don't
	comply)
1068.	housing
1069.	Housing (safe, clean, affordable for all)
1070.	homelessness/shelter spaces
1071.	public housing
1072.	Maintaining and improving social programs like community housing

	Shelter, support & housing - Important Issues
1073.	Housing and homelessness
1074.	housing
1075.	Homeless
1076.	low income housing is non existent or impossible to obtain

Are there any other important city-wide issues you think the City of Toronto should consider?

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	Shelter support & housing - Other Important Issues
1.	
1.	Providing and maintaining services to marginalized communities, including
	gay/lesbian/trans communities; controls on ever-expanding police budget; finding
	solutions other than privatization for services like garbage, community housing, etc.
2.	Don't sell off assets (enwave, Toronto community Housing, land, etc) to cover
	future budget shortfalls. Go after actual 'gravy' like the Toronto Police budget, get
	them to make cuts and stop handing them wads of cash year after year (crime is
	down and budgets up for 20+yrs). TTC service and efficiencies (they waste so much
	money its not funny), I'm tired of this more \$ for less service concept / /
3.	we need to eliminate all paid duty for police and limit overtime 3) we need to do
	away with police retention bonuses 4) we need to establish Toronto residency
	requirements for cops and other city workers. No more collecting a 6-figure salary in
	Toronto and living in Ajax 5) we need to roll back TTC fares 6) impose an eye-sore tax
	on property owners who do not maintain their buildings (e.g. 90% of the buildings on
	Yonge street) 7) go after the Federal government for all the money Toronto spends
	housing and looking after refugees that the feds let into Canada
4.	Possibility of reduced public accountability if certain services (such as garbage
	collection & housing) are privatized. The politicizing of many funding issues with
	every election cycle is damaging the City's ability to properly conduct life cycle cost
	analysis and adhere to funding plans for various long-term projects.
5.	The City should care about housing for all people, including those most in need. The
٥.	
	City should care about ensuring that our public spaces are given opportunities to
	grow and thrive and that, notwithstanding any perceived inefficiencies, those
	attributes of a community-promoting, cultured and art-friendly City are protected
	and preserved at all costs.

	Shelter support & housing - Other Important Issues
6.	It is my belief that the City of Toronto should close down their Voyageur Canoe and
	Canoe department at Sunnyside Beach. This is a total waste of money that can be
	accommodated by the private sector at a much lower cost to the City of Toronto. / /
	We should not use police officers to watch over construction sites. With high
	unemployment in the city the job could go to more needy individuals. / / The city
	should create make work programs for people who need welfare and are capable of
	working. I have a friend who has been looking for a job for over one year and would
	love to work behind a garbage truck rather then collect welfare. / / The city should
	get completely out of the social housing business. Buildings older then 25 years old
	should reserve a percentage of their apartments for those who qualify for social
	assisted housing. The government should pay the landlord directly and provide the
	landlord with special rights to make sure the apartments are being maintained
	properly. The money raised by selling off all our social housing units could pay down
	our deficit. By implementing this program would not have a concentration of needy
	in any one building creating an environment where gangs will not strive. / / The city
	of Toronto should combine school recreation facilities with city recreation facilities in
	order to improve these facilities without duplication. / / The city should work with
	the province to encourage the use of slow moving electric vehicles. This will
	encourage the development of this future technology right here in the city. / / The
	city should encourage the use of solar residential water heaters. / / The city should
	do a five year hiring freeze not replacing retiring workers. Less government is better
	government. / / The city should use software internet applications for all
	communication with the public. Done properly this can reduce the need for much
	staffing and improve service. / / The city should review the need for each and every
	department. The city should shrink the departments unless the need is crucial. If the
	need is medium to minor then come up with a private solution and close the
	department. / / The city should privatize as much as possible. Even if the cost is the
_	same the long term pension expense support damage will be avoided.
7.	Bike infrastructure, access to recreation and arts programs, housing assistance
8.	The city needs to properly fund the Parks and Recreation Welcome Policy so all low
	income children and youth have access to recreation programs. We will pay the price
•	in crime later if we do not look after them now.
9.	excessive policing; callousness toward the poor; homelessness; need for rent-geared-
10	to-income housing (a massive need, yet one which can be met)
10.	Increase of social services to low income families and individuals
11.	I think that City Council should consider before closing down public program or
4.2	cutting budgets on those who benefit low income individuals and families.
12.	access to better mental health resources which would also clean up the homeless
	issue. there should be better housing for those who are mentally ill and cannot work.
	living on the streets should NEVER be an option. more jobs in this sector as well.

	Shelter support & housing - Other Important Issues
13.	Preparing for climate change and reducing its impact in the next decade and
	onwards. / Investing in greenspace and more urban trees. / Investing in community-
	based programs to help low income families, especially those with children
14.	I can't emphasis the need for more reliable transit enough. That should be the City's
	number 1 priority. It would help our economy, improve the mobility of low income
	residents, reduce gridlock, attract businesses, and help the environment.
15.	I think the city should transform its public schools into community centres that
	provide education, health and meeting facilities for all ages. I also think the city
	should do more to help independent entrepreneurs establish their businesses.
	Finally, I think the government should pursue legislation that would mitigate the
	impact of foreign investors on housing prices. It is unfair that Toronto's middle-class
	must compete with rich foreign investors to afford adequate shelter; it's our city and
1.0	we're being price out.
16.	Transportation and homeless .
17.	Access to housing, redevelopment and integration of housing projects.
18.	Lack of appropriate oversight on developers, their interests and a lack of staff
	qualified to make appropriate decisions in development approval regarding housing.
	Not enough legal resources and not enough engineering resources for staff to rely on
10	in making developmental decisions. Fundamentally, not enough trained staff.
19.	Investments in public transit, maintaining and expanding public housing, maintaining
20.	cultural programs, and funding of money-generating events such as Pride.
20.	Lack of social housing / / Lack of rapid transit in much of the city / / Lack of democracy /
21.	It should consider how its policies affect new immigrants, children, the homeless,
	people of colour, women, and the non-straight.
22.	It has been somewhat covered, but vagrancy and homeless is huge. People lying
	around on the street begging aggressively makes the city an unpleasant place for
	workers and tourists downtown and it is not necessary or even productive for the
	homeless
23.	Improving public transportation, funding services as libraries, sports facilities
	especially for youth and in poor neighbourhoods, mental health issues, concerns
	about the elderly, day care availability at affordable prices with subsidies as needed,
	social housing, parks available to everyone no matter how poor, help for immigrants
24.	Lower taxes by getting rid of social handouts. Instead of social housing, maybe
	decrease to shelters? Give people an INCENTIVE to work for their living.
25.	I am concerned that Mayor Ford does not understand how desperately people in low
	income areas need pervasive and affordable public transport. Subways are far too
	expensive to cover the amount of area that needs transit, and the Mayor's plans for
	new subway routes barely scratch the surface of what needs to be done.

	Shelter support & housing - Other Important Issues
26.	It is important to address access and equity issues relating to vulnerable populations,
	especially new immigrants. Equitable and appropriate job opportunities need to be
	available to them. Social housing conditions needs to be addressed that will provide
	clean, accessible, and consistently maintained housing for low-income families.
27.	Lack of affordable, high quality child care (HUGE subsidy waiting list) / Poverty (it's no
	wonder with the cost of living in this city. Rent and the housing market are absurd)
28.	Maintaining the Toronto Community Housing Corporation and preventing
	privatization of this institutions housing inventory.
29.	graffiti - it is everywhere and makes the city look dirty and poor. Embarrassing for
	tourists. Also too many homeless people.
30.	removing health care from shelters and putting it back into the community instead of
	creating a separate tier of health care in the shelter system that can only be accessed
	if you are in shelters
31.	. I have HIV and other illnesses there fore I am on odsp and living at 275 bleecker st in
	t Toronto housing greenwin run building . I have had no heat for 34 months and no
	fridge for 25 months. The laundry is moldy and the sewer drain backs out on the
	floor. The elevators are always broken. No one cares about us. I called housing and
	greenwin over 2000 times. So privatization wont work. Please address.
32.	welfare is too low, housing is unaffordable, minimum wage is too low
33.	Image of the City of Toronto should be of a World class City and in doing so we should
	have a cleaner and safer City, in comparison to large cities in the USA our crime
	statistics don't compare but if we are not careful our numbers will be on the rise and
	be very comparable to the USA cities. Get the homeless help and off the streets and
	not visible, drug dealers and users should be accountable for their cost and burden to
	society. Crime is the cancer of the city and will drive good law abiding TAX payers
2.4	away as well as tourists' and their dollars. Image is important lead by example.
34.	Toronto should not privatize services that are currently run by the city. For example,
	if you privatize the garbage collection, the city would have to sign a contract based on
	a minimum tonnage of garbage per month. This would sabotage conservation and
	redirection efforts as the city would have to pay a fine if the garbage tonnage was not
	met. Toronto should consider reviving the very well thought out transit city plan.
	Toronto should not sell off public housing. In general, for the modest savings or fees
	accrued, the selling off of public services is a bad idea because the city will lose control of these services!
	control of these services:

	Shelter support & housing - Other Important Issues
35.	If you want to stop a gravy train and drain on resources know how many people living in the massive public housing portfolio abuse and take for granted the system. your going to spend millions on mould and bedbugs when in most cases it won't help as there is Zero, Zilch, help, cooperation, effort, or responsibility expected or obtained from the occupant, how most like pays little rent, scams the system and has half a world of people living there not on the lease. / / at least check the cars in some of the parking lots in the morning. pretty sure if you have acuras, sport suv's might want to think twice about supplying all that persons and their water, heat and electricity. / / Old fashioned house keeping will go miles in resolving pest and mould issues. more so then new windows, transfers with no expectation on the occupant to do anything but say, try to sue us for it.
36.	The questions asked in the survey seemed so broad as to be meaningless. Anyway, other issues: 1. End homelessness as much as possible. People should be able to have enough to eat every day and a place to stay without the need to beg and sleep on the street. 2. Instead of the police unaccountability, lawlessness, violence and dishonesty we saw on display on the G20 weekend Toronto needs accountable policing respecting people's rights and with police officers doing their job (like serving and protecting peaceful citizens and stopping vandals, unlike on the G20 weekend). I don't think this is going to happen under Ford and it did not happen under Miller either. 3. No gravy train for the police. 4. Creating more housing that is affordable for ordinary people and for poor people.
37. 38.	Better transit; community programs and outreach; focus on housing not 'graffiti' Increase funding or ensure there is no cuts to existing social services funding and ensuring the needs of the most vulnerable populations are met (e.g. people living with HIV, people with substance use issues, street and homeless populations) / Follow through with the original Transit City Plan. / Build more affordable public housing and greatly improve on services and operation of the TCHC. / Revitalize the waterfront. / Ensure the police force have an accountable process when their

	Shelter support & housing - Other Important Issues
39.	Help develop the suburbs to keep young families WANTING to live in places like Scarborough. Since the schools in Scarborough are staring to get old and ranking are low on EQAO scores/Fraser Report rankings, why should we continue to live in the Toronto suburbs like Scarborough instead of moving up to Markham or Aurora? Very little attractions/educational facilities in Scarborough except for the Zoo. Families will continue to move out of suburbs in Scarborough if property values are really rising and labels like "Scarlem" continue to scare young families about sending their kids to Toronto schools instead of York region schools. Don't even feel safe about going for evening walks around the neighbourhood even when living in a middle-class neighbourhood like Agincourt. If young middle-upper class families like ours decide to leave for York Region, we will hallow out the city into two groups - rich affluent seniors or well established wealthy families (Rosedale, Leaside, Forest Hill)or low income new immigrant families (Malvern, Jane-Finch, L'Amoureaux, High Park etc). People in the Scarborough suburbs feel like they have to either go downtown or go to Yonge St to get any culture or go to a good restaurant. I guess if you want good Chinese or East Indian food then you can get that in Scarborough.
40.	Making sure that Toronto Housing gets a real board - one that's democratic and not just a single person who wasn't selected by the constituents
41.	We need more bike lanes. I was hit by a car last week while following the rules of the road, on a road with no bike lanes. We need more services for refugees and new immigrants in the city. It is disgraceful how services are being cut for those who are already the most vulnerable in the city. We also need more shelter beds, and a safe injection site.
42.	Public housing is a disgrace and more PPP projects like Regent Park should be fostered. More public green space please! And don't privatize Animal Services - capture, wildlife management, emergency services and adoption are part of public trust.
43.	Housing. homeless people, programs for youth
44.	Affordable and safe housing and accessibility to nutritious and culturally appropriate food
45.	Animal welfare/wildlife control. / Homeless/ low income families / Hording
46.	The city should be taxing residents at a level needed to maintain PUBLIC services, to alleviate poverty and provide social housing, to support cultural and other non-profit organizations, and to develop an adequate transit system. Tax cuts or freezes are NOT important as they prevent us from doing the things the city needs.

	Shelter support & housing - Other Important Issues
47.	Condo over development, especially in the core - may lead to a crash in condo prices city wide. Lack of retail spaces in condos and too high population density is leading to over-crowding and lower quality of life. / / TTC is still unclean, subways and streetcars are so dirty that it is a city-wide embarrassment. / / Parking on major roads during rush-hour is causing significant city wide delays - e.g. Eglinton west at the Allen road, there is a three to four block bumper-to-bumper delay that is made worse by the parking on the roads that reduce Eglinton to one lane. / / Homeless services such as Streets to Homes are failing to help the homeless in a quality and substantial manner and is a near total waste of money (I work in the social services field and see it daily). It also fails to help homeless with mental health issues. I think there needs to be a new agency to help the homeless. / / An agency is needed to help people with mental health issues to provide services and help access others and prevent abuses. / / Too many GTA residents using our infrastructure and not paying for it. I think we should have road-tolls for incoming traffic to Toronto during rush-hour. / / I would like to see a tax-shift from property taxes to municipal income-tax (say 1%). / Reform of the municipal elections to allow parties, and switching from a ward system to a ward+proportional voting system. /
48.	Providing shelter to the homeless and care for the poor.
49.	Education, housing, health
50.	The fact that the Toronto Police Services have been given an 11% increase for their current contract is shameful. The law and order agenda of Rob Ford is not everyone's agenda. To have a police officer make \$65 an hour while maintaining potholes at city construction sites needs to be looked at. The fact that the Rob Ford has made a commitment to look at all city services (and , by the way, how much is the review costing?) and yet has been blatant about the increase to the Law and Order agenda is not good optics. / We have people who are homeless, going to food banks and struggling to get by. That should be the priority of the city of toronto.
51.	1.Garbage collection contracts must be open to private companies for bidding, and the OVERALL COSTS should be the #1 criteria for awarding the contract - the present public system is way too costly and the service is really very poor (I would give it a 2 out of 10) / 2. Cost of policing is also way too high - All police departmental costs need a thorough review by qualified non-police personnel with the police being important participants but not the controlling element. Recommendations to reduce costs should be adopted. / 3. We pay way too much for the Homeless and things just seem to get worse (not better) the more money we spend - accountability needs to be implemented here.
52.	Access to public housing or coop housing is very important. We can't have people living on our streets and need opportunities for people to transition into and also get out of public housing.
53.	It is extremely difficult for low-income households to ever conceive of owning a house or an apartment in Toronto. Highrises catered to low-income households must become a larger objective.

	Shelter support & housing - Other Important Issues
54.	Affordable and accessible childcare and housing. / Affordable and accessible
	transportation.
55.	There are far too many condominium developments being built much too quickly
	with no real thought as to how this will affect the landscape. All the trees get cut
	down, streets turn into "wind tunnels", charming historic neighbourhoods are ruined
	by gaudy eyesores and the skyline is blotted out. Why is the city not building more
	affordable rental housing instead of allowing greedy developers to stick overpriced
	'luxury' condos wherever they want?
56.	In this era of austerity, social cutbacks are my biggest concern in Toronto. Community
	organizations like OCAP, fighting for the "special diet", specifically, as well as housing
	and the need for shelter space are not being listened to by local government. These
	issues are so important! Our lives are becoming ever more policed, including police
	being allowed access to shelters to deport at-risk migrant women. Our tax dollars are
	taken from what could be REAL improvements to transit, infrastructure, and the lives
	of people in this city; instead, in the next five years (with the PanAm games) I foresee
	another G20 on our handscommunities under attack, a ballooning police budget, tax
	dollars mismanaged and we, the people that live here, footing the bill while big
	business profits.
57.	The city needs to look at ways to reduce the cost of government. The push to
	progressively contract out garbage collection is encouraging; however, similar
	initiatives should be considered in respect of other services that the city currently
	provides through public sector unions such as the outside workers. Likewise, the City
	should look at divesting itself of assets, including Toronto Hydro and the Toronto
58.	Community Housing Corporation in favour of private provision of these services.
	Affordable social housing; support for arts and culture, especially in poor
	neighbourhoods; working with neighbourhood and business associations to build civic pride, participation and use of open spaces for recreation and local activities
	(fairs, markets, sports, gardens, etc.); supporting cross-city public transportation
	corridors, bike paths, and reduced gridlock.
59.	To alleviate some of the traffic in the city, making the roads bicycle accessible would
	be very valuable. / / Providing better services for homeless and at-risk individuals. / /
	Rezoning for small commercial businesses in large residential areas to give better
	walking access to goods and services.
60.	Waterfront project, mixed income housing
	1 Trace one project, mixed medine nodonia

	Shelter support & housing - Other Important Issues
61.	/ 1) Subways!! It is completely short-sighted to think that any other form of an above-ground mass rail transit will be an optimal long-term investment for our city. There is no way around it, it's common knowledge, we need more subways downtown - get rid of the ARCHAIC street cars that a) require millions to upkeep the tracks b) have streetcar drivers constantly getting out of their streetcars to fix the tracks manually (are we in the 19th century here?) while cars sit idle in the streets c) effect driver commutes to be one of the LONGEST in North America d) Contribute to billions of dollars in job/productivity loss for our city- see Professor Richard Florida's / / 2)Implementation Technologies for Subway Additions & Downtown Relief — I know street cars are commonly understood as 'horrible to implement' but that is just not the case with modern technologies used all over Europe. Do us all a favour and use some LONG-TERM investment, planning, and foresight that has eluded this city - there are technologies used in Vienna, Austria that minimizes the impact of subway implementation (only taking up a couple meters of road space at a time doing it in sections) - we need an East/West one, King St. or Queen St. to start. I wouldn't let an ounce of Transit City and that 'political' contract near our city. Let's make an unbiased, optimal, long-term decision for our infrastructure. I would even go so far as to plan to bury the above ground Go-Train tracks that take up valuable real estate. Think of what we could do with all that land!! And, as far as subway's environmentally friendlinessreference Singapore's subway transit, MRT. / / 3) Garbage - Toronto used to be known as a 'clean city' but when garbage is piled in the middle of our sidewalks 2 to 3 times per week, and I'm walking by rat infested garbage piles (and I'm not just referring to China Town), there is an issue. We are not
	a 3rd world nation here. This is a lazy, lowest-denominator approach to garbage pick- up. If our people want to be proud of their city, it won't kill everyone to put in a little effort. Idea:
62.	Things for youth to do, animal welfare services, recycling programs, arts, taxing the rich and big business more justly, shelter services, pollution, wildlife, energy-use reduction initiatives
63.	Road Conditions, Community Services, Poverty, Housing
64.	Housing conditions in rented apartments / Taking action towards rodent free housing
65.	Toronto Public Health Services / Transit / Public Housing / Shelters and Homeless Programs / HIV/AIDS, STI/STD Prevention Programs /
66.	The care of citizens at the beginning and end of life (early childhood- from child care to social services providing programming; supports for older adults facing isolation, poverty etc.). / A transit system that works for all neighbourhoods of Toronto (not just the downtown core). Better and more efficient pubic transit would also positively affect the traffic issues that plague the city. Good transit options (light rail transit, subway etc) for neighbourhoods outside of the downtown core. / Having a public housing system that works well for tenants (safe, affordable).
67.	green space, public housing, bicycle paths

	Shelter support & housing - Other Important Issues
68.	TTC service issues (increasing unreliability of trains lately), overpopulation of certain
	neighbourhoods, finding appropriate care and shelter for injured and stray animals
69.	Services, healthcare, childcare, housing, etc for low income and vulnerable
	populations, individuals, families.
70.	Homeless
71.	Shelters and housing for the homeless, for children of the street, and for those with
	no other options
72.	Housing for at-risk citizens, services for youth, affordable regulated day care spaces,
	road repair and maintenance, property taxes for downtown, and services provided
	from them, transit, crime, transparency of government, support of small business,
	architecture and preserving of heritage buildings and areas
73.	Housing - the lack of affordable and adequate housing for people in the city;
	especially for low income earners. People living in horribly maintained THTC
	buildings and other dwelling places should not have to endure such conditions (i.e.)
	cock roaches, bed bugs, peeling paint, out of service elevators, etc / / TTC - lack of
	proper subway and surface route system. Infrastructure was mentioned on the
	previous page; however, TTC was not clearly identified. /
74.	More funding for public schools, and services for the vulnerable/at risk population
	(i.e. programs for the disabled, low-income and at-risk children/youth and adults).
75.	Housing and Homelessness
76.	Homeless and low income people
77.	Don't forget arts and culture / / and remember: low income people are taxpayers,
	too, and they need good transportation, day care, community services. / TTC
	employees, garbage collectors, are also taxpayers.
78.	Fair working conditions for city employees. / cooperation with school boards to
	ensure access to school property where community programs could be run at fair
	rents to make sure that they are accessible for low income families. /
79.	Making sure that there is enough money from the federal government to support
	needed programs for newcomers i.e. settlement, housing, employment support,
	mentoring to help them integrate successfully. Also employment support programs
	i.e grants for youth not able to find work so they can set up self generating
	employment like the old Opportunities for Youth grants
80.	Toronto should support programs for young low-income fathers who are trying to
	find employment. By helping young men secure sufficient employment (i.e., a job
	that pays enough for him to support his family), the city can improve long-term
	health and social well-being since children in these households will not be exposed to
	disadvantaged conditions for a prolonged period of time. The more children are
	exposed to disadvantaged conditions (crime, hunger, inadequate housing), the
	poorer will be their health outcomes.
81.	Ensuring an adequate funding base including from the province and feds. Not letting
	the inner city fall apart like in Detroit because folks living outside the city don't want
	to pay for services provided to homeless the poor etc.

	Shelter support & housing - Other Important Issues
82.	Keep public housing, don't privatize garbage, or other city services
83.	The Transit City plan offered an affordable solution to the great inequity of transit in
	this cityentire neighbourhoods are isolated because they aren't close to the subway.
	To build a new subway line, instead of implementing a sustainable and more
	immediate plan such as Transit City is quite possibly the worst decision the city has
	made in years and we will suffer for it for years. The City must revisit the Transit City
	plan and start building LRT lines across the city. / / Also, more money must be spent
	on interventions in low-income communities so that young people born into poverty
	have the ability to overcome that and change their own communities (rather than
	just leave them).
84.	Improving public transportation and reducing fares and/or increasing subsidies for
	low income people
85.	Social and Cooperative housing support; Recreation and community services
	(community centres, pools, libraries, child and teen programming).
86.	1) Efficient, affordable, extensive, and expanding public transportation as well as safe,
	extensive, expanding cycling lanes. / 2) Affordable public housing for all who need
	housing.
87.	I believe that housing that is affordable and up to code is an issue for people living in
	shelter and trying to find housing to move into. Currently I work in the toronto
	shelter housing system and find that most families are unwilling to move out into the
	community because the shelter they reside in is in better condition that housing in
	the community. / / I also feel there is not enough responsibility put on landlords to
	maintain their property. The landlord tenant board. As of late I have had to call the
	landlord tenant board regarding issues with landlords and their response has been
	"Don't pay your rent". People are now being forced to live in horrible conditions
00	because they feel they have no place to go.
88.	access to social services for the poor, social housing
89.	*note* re: safety and security from previous fields: I do not wish to see extensive
	money poured into police services. Ensuring adequate housing, recreational
	programming and city infrastructure, along with improved community services/social
	workers/community centres/ supports in schools etc will address many problems in
90.	ways that the police are unable to. Funding for Non-Profit Organizations that deal with the needs of the homeless, the
30.	abused and women.
91.	Horrible abuse of public housing services by criminals. Horrible management of city
91.	housing altogether. Sell the 10 waterfront social housing properties and use the
	money to buy 20 or 30 economical properties.
92.	Improving existing community housing and creating more accessible housing for
JZ.	vulnerable population. / / Early intervention and children's mental health services
93.	Support for the Arts, Homeless beds
94.	Price of housing downtown
95.	Public Housing, Garbage Collection

	Shelter support & housing - Other Important Issues
96.	Daycare, more green space/parks, community centres, subsidized housing, and FAIR rental rates (better tenant's rights) / / (also the TTC should have much more flexible pay options such as a 7 day unlimited pass *applicable from the day you buy it, versus Monday-sun). just like NY transit> which is by far superior.
97.	when you say fair taxes, to me that means taxing the most wealthy. I don't agree with the trickle down theory. The poorest always suffer, the statistics on the income gap are appalling. Small business owners need a tax break, and the minimum wage should be increased. Housing is too expensive. A healthy city is a livable city for all, not just a playground for the wealthy.
98.	Keep our swimming pools free / Do not cut Parks and Recreation budget as this is one of the cheapest ways to provide access to a liveable city / Encourage and support neighbourhood groups, especially those involved in park/street activities / Do not cut TTC bus service - I am already hearing about people who have to leave activities early (7:30 pm) in order to catch the last bus home! / Do not privatize essential services - such efforts have been a disaster in many other jurisdictions and times / Clean up and beautify our main streets - good for tourism! / Provide public washroom facilities throughout downtown core; where not feasible, do what Niagara Falls does and negotiate with private stores/restaurants / More drinking fountains and city benches - the population is getting older! / Quit using residential streets as a cash cow - residents should not have the stress of rotating cars to either side every two weeks with a city enforcement officer licking his chops at 9:05 am. on the day of. This is not respectful of citizens, and many times is actually unsafe, given the numbers of small children left alone while parent moves the car! Put these officers to better use on the main streets at rush hour! / Instead of police issuing tickets to homeless people begging outside of stores, who will never have the means to pay the fine and instead clog the courts and increase court costs, have police report these people instead to social agencies and make these agencies accountable in following up on these leads and providing suitable housing and assistance.
99.	Affordable, supportive Housing / Re-investing in the arts / Taxes are not "the enemy"they pay for our social supports and infrastructures
100.	Expanded recycling programs which would include apartment buildings, condos and parks. / More funds to libraries for expanded programs targeted to immigrant children and families. / Expanded assistance to the homeless and hungry in our City.
101.	Keeping prices for rental housing affordable and keeping the standard of housing high. Things are also impossible in the city for single-income families. The cost of living in Toronto needs to be more reasonable for middle to low income people.

	Shelter support & housing - Other Important Issues
102.	Do not close any public libraries. There are seniors that rely on them and there are children who wait for their caregivers or parents at public libraries, which provide a safe environment for these kids after school. The homeless also take shelter in the libraries when it is too cold outside or very hot in the summer. Libraries also offer computer classes, baby time programs and other classes that bring communities together. Also, although I do not use bike lanes, the ones that have already been installed should remain because tax dollars have already been spent. It would be financially wasteful on the part of the city to take these bike lanes away. Using abandoned industrial buildings for mixed-income housing units. / Disparities in
103.	income - see David Hulchaski's 'Three Cities Within Toronto" Report. / Reduced crime rates while, paradoxically, police get an increase in funding as other city services face cuts. / Business lobbyists using straitened circumstances of households and misinformation about public sector workers salaries to gain support for cuts to taxes and public spending, leading to increased costs for households as public services are cut and downward pressure on wages—an ongoing downward vicious cycle in the standard of living.
104.	Public transit. Intelligent planning. Intensification. Strict review for development proposals, especially housing.
105.	Support for the growing numbers of people in poverty - better transport, daycare, housing and financial assistance all help many of these people to get back into the workforce. / The city should not focus on cost cutting and should focus more on long term planning and maintenance - other wise our city will deteriorate.
106.	Housing and care for the mentally ill, / Better screening process for children needing assistance at school
107.	1. Supporting unionized workers and higher wages helps the entire city economy. The City should support unions and work with them. / 2. Planning, streetscape, condos and public space. / 3. Social housing. /
108.	HOUSING /
109.	Health Care: Subsidized housing - Accessible housing.
110.	Funding for the Centre for Addiction and Mental Health and other psych support for Toronto's homeless such as increased community outreach programs!
111.	Community housing - making sure everybody can enjoy a reasonable standard of living. Also, bike lanes and TTC. Affordable and sustainable forms of transportation should be encouraged - this kind of infrastructure will actually HELP reduce traffic. Arts and culture funding is also important - Toronto has a lot to offer culturally, and we need to celebrate what this world-class city has to offer.
112.	Long term planning to ensure middle and low income families can live in the downtown area of Toronto. Long term planning to improve quality of life in the suburbs
113.	Biking infrastructure, social housing & social services
114.	As long as you consider housing to be meeting basic needs and public transit part of transportation and infrastructure, no.

	Shelter support & housing - Other Important Issues
115.	Lack of Affordability (particularly in terms of rent and housing prices) / / Toronto is a really ugly with a lot of horrible architecture
116.	Property Taxes should only pay for City mandatory services, not addressing the social housing, poverty issues, as these are Provincial responsibilities.
117.	When I wrote to my city councillor about addressing the traffic issues, his response was that a lot of traffic was the sign of a healthy city. The reality is that transit doesn't go where we need it to go, doesn't get there fast enough, and costs too much. All of these things are solved by driving a car, which goes where we need it to go, is much faster, and much cheaper. However, since this is the case we have way too many cars on the road, and the city's response is to further restrict that traffic by putting in bike lanes for the minority of the people of the city, making HOV lanes which are unused, and not providing any police based traffic services. If you continue to strain the infrastructure in such a way, the city will inevitably cease to function, people will move, you will lose tax revenue, and the housing market will fail. Therefore, I think this issue above all others is the most important one for the current administration to address.
118.	Arenas - need more hockey arenas, need arenas updated / Transportation - make the flow of public transit, cars and bikes better / Finances - property taxes have increased 130% in 11 years. You cannot keep increasing the amount people pay. / Wasted money in programs - don't just consider cutting certain budgets by 5 or 10%. Consider getting rid of a number of committees and programs. / Sell Assets - not just public housing but consider selling TTC. If people worry that service will fall off on certain routes, then add a provision to pay extra for certain routes if required. / Be Bold - think about turning Gardner expressway into tunnel and pay for it by selling land above to developers to create high rises and parks.

	Shelter support & housing - Other Important Issues
119.	in no particular order- 1. too many councillors-25 would be fine and cut their
	expenses to \$5,000 2.waterfront planning has been horrible-more parks, fewer
	private condos and business towers (see Chicago) 3. police guarding construction
	sites-what a waste of money. 4. no bike lanes on major roads!! for 7 months of the
	year there are no bikes on the road, yet we dedicate infrastructure to them and take
	from cars 5. streetcars are a waste of money-what advantage do they have over
	buses? they require 3 separate, exclusive infrastructures 9tracks, electrical and repair
	crews), and cost 3\$ Mill per streetcar, 6. are there really 900 people working in the
	homeless dep't at city hall(CFRB 1010)? 7. privatize everything you can! (garbage is a
	great first step) the scope of city services has blown up. the city should provide far
	less than they do, and then encourage/incent private sector to do the rest 8. taxis-our
	system is horrible. too expensive (more than NYC!) and there are a few individuals
	that control a large proportion of the fleets (Toronto Life). 9. Subways- build, build,
	buildwork with feds and province to get them build. our system is sad compared to
	other cities. 10. the lake- build more holding tanks for waste water to keep bacteria
	overflow down. 11. city airport- limit the # of flights before it becomes unbearable on
	the water-say no more than 4 per hour 12. cull the Canada geese and the cormorants
	etc, -there are waaaaaay too many birds on the water with no natural predators. we
	should reduce to 20% of current populations 13. please spend as little as is possible
	on the Pam Am games, and ignore the Olympics from here on. we do not need the
	Olympics, it's a total waste of money, effort and planning. / my bottom line is the city
	tries to do too much and in effect doesn't do very many things well, or very
	efficiently. downsize, be efficient, cut costs and positions. the city should not be one
120.	big make-work program. / / Good luck Mr Del Grande!! Building up accessible transit options, such as streetcars in the suburbs and the old
120.	Transit City plan. We cannot expect low-income people to get to work in a car, public
	transit and bicycle infrastructure must become a priority.
121.	Culture and Sport are not one issue. Stop all funding of professional sport and fund
	amateur sports facilities. Fund non-profit arts and culture sector not businesses.
	Divert car transport to pubic transport. Zone to protect heritage, environment and
	arts facilities. Provide more health services and housing to the disabled and poor.
	Hire 2x more Wheeltrans dispatchers. Return all of the dedicated funds for
	maintenance of environmental and legacy projects. Read Chicago's Global Warming
	report and plan for a future.
122.	Affordable child care, differences in neighbourhoods based on income (gaps between
	rich and poor. Rising cost of housing in the city.
123.	Bike Lanes; / Subway; / Rising costs of Unions; / Housing Costs; / Education Quality; /
	Poverty;

	Shelter support & housing - Other Important Issues
124.	The city should abandon its fixation on cutting services and increase taxes to a level
	that allows the provision of the services we have now. It should tailor spending and
	other policies for the most effective result for the city rather than be held hostage by
	outrage generated by the media. For example, if an entity such as public housing
	chooses to spend \$50 or \$60 per attendee for a morale-boosting holiday event, and it
	is believed by management that it results in a benefit to productivity then not only
	should it be allowed, city hall should support and defend the practice.
125.	Moving all subsidised housing to Scarborough. / Eliminating every instance of
	culturally or racially specific funding across the board. / Ignoring the Queen West
	cause head types and their bike lane stupidity. / Reducing taxes.
126.	Transit. Housing in close proximity to a subway line is rapidly becoming more
	expensive, mostly because Bus and Streetcar service is painfully slow. (I don't mean
	they come too infrequently, I mean they move at a crawl and it takes forever to get
	you across town) The city needs to either greatly expand it's subway network, or find
	some way to make bus and streetcar travel much faster. Most people in Toronto
	cannot afford to live along the subway, and for them commuting is miserable and
	consumes far too many of their leisure hours.
127.	Getting homeless people off the streets. They harass citizens and tourists and are a
	eyesore on our city. But, taxpayers should not pay to get them off the street.
128.	Increasing opportunity for street youth and youth in low income neighbourhoods to
	have a viable future with opportunity for education and employment.
129.	maintainability of parks/ affordable programs for low income families
130.	Retaining assets (such as real estate used for community housing) - selling off assets
	is a one-time, short-term solution to a long-term, multi-year problem. Big mistake.
131.	Adequate funding for inner city schools in high risk neighbourhoods / Bring in
	accountable community housing management, with investment in infrastructure a
	priority
132.	cleanness of the city, homeless people on the streets,
133.	We need to consider how the city will prepare for climate change this for example,
	will have a profound impact on heat, and therefore heat stress and employment,
	children, recreation, housing, and seniors. / We should reduce vehicular use in the
	downtown as this will help reduce emissions and help reduce the greenhouse effect
	within the city, and the urban heat island.
134.	There are many many other important city-wide issues that must be considered such
	as planning for growing neighbourhoods as well as supports for high risk
	neighbourhoods, adequate housing for homeless persons, animal services,
	community policing, community health, and so on.
135.	housing, support for immigrants, libraries
136.	People of toronto need investment in infrastructure and social issues. Libraries, city
	services, seniors' issues, mental health and addictions, financial literacy, supportive
	housing and childcare are crucial.
137.	Garbage diversion rates, access to city services in low-income neighbourhoods.

	Shelter support & housing - Other Important Issues
138.	housing is absolutely key subsidies are needed and rents need to be controlled. /
	Child care spaces affordable and available for many more parents
139.	Support services and prevention for people living with Chronic Diseases especially
	HIV/AIDS / Immigrant services- especially ability for Foreign-Trained Professionals to
	work in their careers in Canada / Services for at-risk youth (homeless, urban)
140.	affordable mixed housing for everyone so not to create ghettos or have a ghost
	downtown / affordable public transit that actually works for all including those in the
	suburbs
141.	reduce police power / increase funding to Live Green Toronto / increase participatory
	government (e.g. well advertised regular townhalls, referenda) / improve quality of
	social housing stock and maintain or increase number of units
142.	Addressing discrimination in job and housing markets and school
143.	Accountability for arrests and police following the G 20 meeting in 2010 / - A cap on
	rent prices / - Keep plans for Transit city and extend light rail transit. Do not cut bus
	routes to low-income neighbourhoods. / - No closure of the Urban Stu
144.	I think the City needs to stop contracting out services like garbage pick up. I have
	absolutely no complaints regarding this and the individuals that service my
	neighbourhood are fabulous and do more than they are required to do. / I also
	believe that the city should not sell off any TCHC properties. Selling them off is a
	short term solution that will be negative in the long run when housing is so
	desperately needed, just like childcare. / / I am also not sure that more transit is
	needed, just fixing what there is would be a good start. I love taking the streetcars
	(buses make me nauseous and want to vomit), but someone needs to regulate them
	so they are regular and not sporadic like they are now.
145.	public transportation: funding for light rapid transit expansion; more bicycle
	infrastructure / social programs: funding for community housing
146.	Selling off of TCHC properties with no or partial replacement of affordable public
	housing; Subways are far more expensive to build than light rail and light rail does not
	equal a "war on the car"; importance of continuing to fund programs in Priority
	Neighbourhoods; making SAFE shelters available to vulnerable populations
147.	TTC, liveability, housing, bylaw inspectors and enforcement, democracy.
148.	housing the homeless, allocating money to prevention medicine, recognizing
	education from abroad
149.	Food security - access to healthy, nutritious and affordable food; housing security -
	access to safe, affordable and functional housing

	Shelter support & housing - Other Important Issues
150.	Since moving to Toronto 4 years ago, and after having visited Toronto over the last decade, I am astounded at the LACK of progress in transportation for the city overall. Yes, certain gains have been made in street car renewal, but in 30 years no expansion has happened in subways, light rail, or implementation in designated no car roads where transit and pedestrian traffic would be the only methods (for example why not look at turning Queen Street through the core as a Street car / bus / bike only thoroughfare and make King with no street cars to alleviate backlogs of cars behind street cars and vice versa). Additional routes for mass transit for GO on the DVP through a designated mass transit lane would be a huge gain as well although I am not a user of the GO services. Housing quality in the city core outside of new condo towers is quite abysmal in my opinion. Major areas of old Toronto, contain buildings rented out by absentee landlords who live outside the city that they benefit financially from, but make the bare investments necessary to provide a liveable
151.	Space.
151.	Protect public housing maintaining existing accommodation for the homeless and hard to serve.
153.	Looking after the needs of Seniors (housing, prescription, medicine, personal care, transportation, etc. / Also, paying attention to seniors in Nursing homes.
154.	- clean up the City and aging infrastructure / - Budgets for social service/shelter/street to home are more than sufficient to look after the homeless and the panhandlers. The homeless and panhandlers are allowed to violate by-laws and rights of citizens,
155.	Removing the homeless from the streets. Giving fines to those that beg for money everyday on the same street corner. Legalizing prostitution and pot in the city of Toronto and the city could charge a sales tax.
156.	Accessibility, Aboriginal health and welfare, Cycling Infrastructure, Cultural festivals, architecture and urban design, affordable childcare, mental health outreach, support for the homeless, community harm reduction programs
157.	Homeless
158.	Excessive permissions for deviations from the City Plan, thus leading to demolition of existing moderate cost housing and replacement with expensive to own or rent highrises. / Preservation of green space and a green publicly accessible waterfront / A requirement that all new housing contain a certain percentage of rental and low-income units to preserve a mixed income demographic in the city.
159.	Consistent and thought out development plan for new housing construction, particularly condos - and how the density in new areas are overburdening existing infrastructure without the requirement for developers to contribute to infrastructure improvement. The developer plans need to include more contributions to infrastructure, parks, transit and other services the new residents use.
160.	Affordable transit network like transit city or even better. More housing density that is affordable. More housing based on co-op model. Make solar and wind and green roofs more affordable and available to homeowners.

	Shelter support & housing - Other Important Issues
161.	there are many issues ahead, however, priorities are needed. What is needed is a
	council that is proactivereactive costs too much. Economy, police,
	environment, then homeless and restructuring of attitudes.
162.	1) We need to use tax money to fund education, transportation, housing and health
	care. / 2) The way that tax money is spent should be made completely transparent.
163.	Housing
164.	Violence in the pre-identified areas, We have pockets of less fortunate that are only
	continuing to become more actively violent year after year. Also, the lack of services
	for those that are vulnerable. there needs to be more City funding to care for the
	mentally challenged, homeless, elderly and children facing abuse.
165.	Affordable child care spaces, housing, transit
166.	Social housing for poor communities
167.	- Revitalization of ALL City-owned housing / - Better service and care of Parks
	properties / - More co-operative work with non-profits = better spent dollars,
	something Conservatives NEVER think about! / (I have over 10 years of
	Board/Executive and staff
168.	PUBLIC TRANSPORTATION AND HOUSING AND EARLY CHILD EDUCATION
169.	Housing, TTC
170.	invest in renewable energy / urban farming/access to affordable food / affordable
	quality housing / lack of public places
171.	I strongly believe that the city shouldn't be so focused on the economy when we have
	thousands of homeless people or people struggling to make ends meet. By helping
	that percent of the population find work, and an adequate play to live, I believe that
	will help a) the community and b) the economy.
172.	Housing, transit
173.	Loss of the middle class as housing becomes out of reach for families
174.	Sovereignty from the federal government. Waterfront redevelopment. Better public
	transportation. Keep Toronto Housing
175.	I think Toronto should really consider at least maintaining the current much-needed
	services for women, prisoners, new arrivals to Canada, prisoners, LGBTQ folks, people
	living with HIV/AIDS that are on the chopping block. I would love to see the proposed
	shelter for LGBTQ folks funded. I would love to see a safe-injection site modeled after
	Vancouver's Insite open up.

	Shelter support & housing - Other Important Issues
176.	The TTC keeps raising its fare, but the service doesn't get any better. This transportation service needs to be affordable and reliable. We have many residents that can only rely on public transportation, but can barely afford to take it. / Permits for teams to play recreational sports are extremely hard to obtain. The city inspects the grounds and holds the teams with permits responsible for any garbage or alcoholic beverage containers left on the grounds, yet they tend to not acknowledge that homeless, drunks and the many other colourful people who visit the parks are greatly contributing to the debris. / Residential street parking permits - For those who do not have parking at their residence, parking on a nearby street is the only option. It's often next to impossible to find a spot to park because visitors/tourists who don't want to pay for parking at the city Green P or meter parking on main streets, park in these coveted spots. I believe the permit parking area hours should be changed to either one hour parking only, unless the vehicle has a permit. Or Permit parking only from 4pm to 9am.
177.	Ensuring that ALL members of the city have adequate access to housing, healthy food, affordable transport, secure streetspaces. We are a diverse population. We have diverse needs. These are on a spectrum. Do not pit us against each other. e.g. Do not pit the car owner like my neighbour against me - a non car owner who only uses public transit. Do not pit me a house owner against my friend who loves in subsidised housing. We all count. These are not binary decisions. We all count and we all have a right and a desire to participate. Do not pit the different areas of Toronto against each other.
178.	Public Health and Community Housing.
179.	A first class city has safe dedicated walking and bike trails, sports and exercise facilities for all ages, large areas of natural green space, more and more trees especially in all streets, shrubs and flower meadows, museums and art galleries, public transit for all, well funded public schooling for all, libraries, public health and well planned public housing Such a city needs policies and long term planning and stop relying on the unelected OMB as a thoughtless planning tool. Don't forget to build the originally planned bridge in Fort York. With any luck a lot of people will come to Toronto for the Pan Am games, as well as Torontonians visitors should be treated to a fine and interesting city with evidence of art, culture and architecture.
180.	I think that building a subway system is going to be expensive and an incorrect way to use our funds. I spend tons of time waiting for buses. There are lots of areas in our city where low-income people have inconvenient access to transit. I want the LRT and MetroLinks projects to get back on their feet. We should not privatize our garbage. We should have long term strategies, not short term to keep the vote & the people temporarily happy. I would be happy to pay higher taxes and fees if I could see them being used properly by our government for services offered to people, not cutting property taxes for the wealthy

	Shelter support & housing - Other Important Issues
181.	The lack of accessibility to city services is a problem. There should be functioning elevators at all TTC stations. Housing must be affordable for the most vulnerable. Low income housing must be properly maintained.
182.	I have heard of unneeded cuts in some areas which are disappointing, such as homeless shelters and women's shelters. What may seem like an important cut now will backfire b/c of the social cost later. This can also be applied to agencies serving immigrants
183.	housing as part of all of this
184.	Administrative overhead of key service (police, fire, emergency MS) / Overlapping services already provided by other levels of government / City of Toronto should not be a landlord-privatize TCHC provision of housing
185.	Increase homecare for the elderly to 4 hrs per day / Affordable clean public housing for those in need / Put a cap on how much the private sector can make as CEOs etc. / Increase funding to food banks so on one goes hungry
186.	Shelter, support and housing for homeless and low-income people, care related to children, senior citizens and vulnerable people are some of the issues one cannot compromise on.
187.	Housing, education (tuition fees)
188.	Housing / Education
189.	Housing and education (tuition fees)
190.	Transit City - reinstate / Public Health - invest in / Public housing - maintain and improve / Improve/increase the tree umbrella / Mandate accessibility to all buildings/businesses that serve the public
191.	Do not privatize social housing. / Cut the police budget - the crime rate has been dropping for the last 10 years. / Do not privatize garbage pick-up / City Councillors should work for all citizens of Toronto
192.	Housing, education (tuition)
193.	Housing, job market
194.	accessible child care services for low income families / arts and culture
195.	Ensuring that we never lose our streetcars. They are as iconic to Toronto as the CN Tower! / Getting the homeless off the streets, stop them from sleeping on our downtown sidewalks.

	Shelter support & housing - Other Important Issues
196.	Supporting programs and services that assist those seeking employment, helping these people to improve their skills in attaining improved employment, and offering training or access to training that would allow people to improve their opportunities when searching for employment. / / Supporting programs and services that help people achieve basic skills in English, such as reading, writing, computer skills, so as to improve their quality of life and improve the fabric of the community. Success in these areas can mean a person can achieve their GED and thereby access gainful employment, let alone building self-esteem. / / Supporting programs and services that support those who wish to volunteer in an organization. Volunteering assists in enhancing one's sense of self-esteem, and contribution to a person's development in various social and life skills. / / Supporting programs and services that support the transgender community in building life skills. These programs could continue to assist in addressing the barriers that trans folks face in regards to employment, housing, discrimination, etc. / / Supporting programs and services that encourage those who need skills upgrading or refreshing, after having been out of the work force for a time. Training and skills development in certain areas can be a step towards obtaining or maintaining employment. Such programs can also be a bridge to post-secondary education by partnering with local colleges and universities in skills and application development.
197.	Homelessness and low income / Aging senior population /
198. 199.	Refurbishing run down park facilities. Improved facilities equals more use, which equals safer parks. Sell all houses owned by Toronto Community Housing worth more than \$500k and use the proceeds to house low income families in clean affordable and well maintained apartments. Improving the TTC service, implementing a pay per distance system like Tokyo's
200.	housing for the unfortunate (on social assistance and the homeless), more funding and grants and bursaries for post secondary students, taxes (stop creating taxes for services and stop raising them), find more ways in which the municipal and federal government can cut their spending (accountability)
201.	garbage collections / the price of gas / education (special need programs for children in low income area) / /
202.	Housing affordability
203.	The issue of condos being built as international investment opportunities rather than living spaces will create a long-term empty shell in the city centre. The city needs to invest more directly into social housing and also ensuring larger square footage for new condo developments for families in an affordable price range. Toronto needs to think of itself as a global city, which means moving families from the suburbs into the city. And not making the city an exclusive enclave only for the wealthy. Diversity is key to long-term sustainability.

	Shelter support & housing - Other Important Issues
204.	Continue to offer affordable community programming, recreation programming that builds communities and encourages healthy behaviours. Communities that have activities to do and participate in have less crime and other social issues than communities that don't. I also think that front-line City staff should be recognized for the work that the do and should be respected as members of the community of the City of Toronto. Many staff not only work for the City, but also live and participate in City programming. By minimizing staff (i.e.: "Gravy Train" comments, etc.) and not valuing their contributions, the City is hurting their community. Homeless sheltering, more social services to help poor and people with disabilities find decent paying jobs and decent places to live
205.	Enhancing the provinsison of services to the city's most vulnerable, such as the homeless, mentally ill and marginally housed; Ensure the Federal and Provincial government support Toronto financially; No cuts to services; Explore revenue services other than alternative service delivery - reinstate old revenue sources - in short leave the city in a better place than you came to it
206.	Cycling and public transportation should taken more seriously. The financial and environmental cost of gridlock are high. The city needs to invest heavily in cycling and public transportation infrastructure. Equality and inclusion of minorities. The huge waiting list on Toronto Community Housing is a huge issue since many individuals are trying to flee from unthinkable violence and negative circumstances, but cannot do so since the wait list is so long.
207.	Access to public services like child care and recreation with no cost. Service fees are a way of increasing tax on some people rather than pooling resources and providing access to all who want or need it. / Affordable regulated public childcare for all city residents, not only those lucky enough to get on the subsidy list. / Public housing - we need more of this. Stop privatizing it and selling it off. This is not the answer. There's a crisis when so many in the community have nowhere safe and affordable to live. Invest in it. Regulate it. Enforce bylaws that hold landlords responsible. / Equity across the city in terms of bylaws that were changed in some areas and not others - for example, Rooming houses can be built in the old city of Toronto but not in parts of Scarborough. Private garbage pick up in Etobicoke. Get rid of these and equalize things across the city.
208.	inequality, gap between low-income and high-income people
209.	Better transportation and infrastructure support. I think that ensuring the infrastructure and policies are in place to ensure cyclist safety and integration is very important. Additionally I place high value on issues relating to social housing and homelessness.
210.	Affordable and supportive housing / Public transit across the GTA / Bicycle lanes
211.	important to ensure that the vulnerable, which includes stray and abandoned animals, are cared for which includes licensing and housing of strays until they can be returned or adopted out.
212.	Subsidized housing, food programs, increase bike lanes

	Shelter support & housing - Other Important Issues
213.	Poverty and homelessness are out of control! I have never seen so many old
	homeless people on the street across the city. I think it's a real indication of a gap in
	priorities and planning. Also, Toronto needs take a local stand on environmental
	issues because the Federal and provincial government are sadly lacking.
214.	Public health, Increasing funding for Toronto Community Housing, Toronto Public
	Library, TTC
215.	Not selling off City owned assets like Waterfront property, historic sites like Casa
	Loma, TTC stations, Community Housing or any City/Taxpayer owned asset.
216.	there is no mechanism within the city departments with which one can easily identify
	duplicate services. For example, Toronto Community Housing has leadership
	programmes for youth. In addition, there are similar programmes being offered by
	Youth and Employment Services, Toronto Public Health, Police, Fire, EMS, Libraries,
	Parks, Forestry, Recreation as well as others no one has had the insight to ensure
	each of those programmes is well run, successful or even has any idea about what
	other options there are for youth. Nurses should not be running a youth leadership
	programmes when there are already dozens available!
217.	amount of homeless on streets
218.	Better planning of new housing. Stop permitting construction of massive high rise
	residential buildings in the same small area. Balance the community with a mix of
	residential homes, shops, community centres and single dwellings.
219.	Large Homeless Population, Graffiti
220.	Affordable transportation and social housing
221.	Housing
222.	Toronto bares the cost for Canada and Ontario in regards to serving refugees and the
	poor. We are forced to cover the costs of homeless, mental health, and refugees for
	the rest of Canada. / / Social Services is broken and we are not helping people get
	off welfare and into good jobs. / / Toronto is becoming a minimum wage society. / /
	Over-policing is an issue - too many cops doing non-police work such as guarding
	construction sites.
223.	clean and accessible parkland at the waterfront (east donlands development,
	portlands, ashbridges). There is a great opportunity to develop the east waterfront in
	the right way, which is to say not all tall condos at the waters edge (e.g. west end
	development). Please take the opportunity to develop this into clean and accessible
	parkland, with low rise housing if appropriate.
224.	housing affordability
225.	Cost of living - this city is too expensive (housing - both buying and renting)

	Shelter support & housing - Other Important Issues
226.	promoting the arts - from providing grants to small art business', promoting citizens to buy local in the arts and food, promoting hand made goods, promoting art events
	from one of a kind / handmade fairs (to make them affordable for the smaller artists who can't afford one of a kind shows) to galleries and cultural events / food security -
	making food affordable for citizens (produce prices went up over 100%, its cheaper to
	eat at a fast food restaurant than to cook at home) / time poverty - our cost of living
	has gone up but our salaries have not, housing is at least 1/2 of ANY household's income, and most individuals are a pay cheque away from being homeless. This is
	not how citizens should live, it is not healthy (Mentally, physically, financially). Lower
	housing costs, or increase salaries, examine those who are working yet have serious
	health issues and do not want to acquire disability (want to work for dignity and contribute to society) but need a secure income to live, examine decreasing ours of
	work as time poverty triggers other forms of poverty and health impediments
227.	looking at cutting duplication of services. Also, accountability amongst service
	providers. Are the programs that the government is subsidizing actually doing what is
	proposed or not? If there is not a legitimate improvement, then that funding should be cut. / Shelter House and Support is a huge financial drain on the city budget, yet
	there is a myriad of organizations providing a duplication of services, with no vested
	interest in actually providing the services effectively. Yet they continue to receive
220	huge amounts of public funding.
228.	Preservation of our city's history, for example older buildings, making best public use of the waterfront (i.e., not further development such as condominiums). Careful
	monitoring and control of infill housing, i.e., not piecemeal redevelopment without a
	plan.
229.	Decentralization - Return power including budget-setting to former municipalities such as Scarborough. / / Priority on the type housing that families with children will
	choose to live in rather than be forced to live in because they cannot afford anything
	better. Most families will live in low-rise housing if they have a choice.
230.	more bicycle lanes; setting up a "rainy day" fund foe public emergencies; social housing
231.	This city needs a mayor and council who will realize that social spending and a
	healthy economy are not at polar ends of a continuum, and in fact go hand in hand. This city needs more and better social services, more and better social housing for
	those in need, and a much smaller focus on how much those who are wealthy will
	have to pay out in taxes. We absolutely need a transparent and accountable city
	council, but that same city council needs to be accountable to EVERYONE, not just those who are able and un-willing to pay high taxes. Yes social housing and social
	programs cost money up-front, but in the long-run, these programs have been
	proven by research to SAVE money, and save and improve the lives of the most
	vulnerable. Accountability also means implementing effective programs, not just the
232.	cheapest. Welfare reform. Public housing reform.
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	Shelter support & housing - Other Important Issues
233.	subsidized housing for low-income, vulnerable, marginalized, and elderly people / /
	low-cost child care
234.	ttc; caring for vulnerable citizens: poor, mentally ill, elderly, youth; maintaining and expanding bike lanes/ accessibility/ attitudes towards cyclists; community programs for vulnerable citizens and neighbourhoods; maintaining green spaces and arts and cultural events: street festivals, Pride, Caribana, Contact, Luminato, etc.; maintaining
	recycling and composting, and expanding these programs until greater waste
	diversion rates are achieved; maintaining quality public housing (which is not
	happening yet); providing adequate ttc to underserviced neighbourhoods that
	already have the population density to support it (Downsview/ Finch, as opposed to Sheppard)
235.	More programmes for caring for the homeless. / Who is buying all these condos? Are they being flipped for the most-part, potentially causing future issues in housing and the real estate market?
236.	The slow pace of community redevelopment. / Taking into account too much low
	income tenants, who don't even participate in issues/community development.
237.	We need to get out of the social housing business. I believe that all three levels of government should provide housing and mortgages at an affordable levels for those people that are vulnerable or low income. But we need to make them owners of that housing and not FREE LOADERS as they have no respect for that property. They need to be owners and responsible for that property.
238.	Helping vulnerable people on the streets and low income households
239.	the right of residents to have input and some degree of control over development in their area / homeless people on the street / lack of street parking & overzealous parking enforcement / loss of trust in the police / psychotic bicyclists
240.	Accessible transportation for the Inner Suburbs. / Housing access, Homeless Supports and continued Community Supports
241.	Funding for libraries / Funding for community centres / Maintaining our parks / Arts and culture programs / Programs for vulnerable populations/communities / Make living on social assistance more realistic (i.e. raising the rates) / Services for seniors / Shelter, support and housing for homeless people / Compost and recycling services / Bike lanes! - making Toronto a more bike friendly and safe city / Community Health Centres
242.	Don't sell public housing, don't close Libraries, sustain TTC routes, if taxes are needed bring back the VRT. Certainly don't cut L / TT
243.	Homelessness/shelter/housing for those living below the poverty line. Harm reduction approach to working with substance users. A more pro-sex work approach to working with those in the sex trade.

	Shelter support & housing - Other Important Issues
244.	keep city services affordable and accessible to low-income people. / we need more
	community centres open especially in low income neighbourhoods - not more police.
	Give people something constructive to do. / Privatization of services will not
	necessarily make them cheaper. The city will lose control of costs once they go to the
	private sector.
245.	There is a cultural divide between downtown dwellers and suburban residents, and I
	would like to see City Hall move towards a more conciliatory, multi-faceted approach
	to issues that affect different regions differently (i.e. transit, land-transfer taxes,
	rental and public housing issues, policing and education)
246.	Supports for new immigrant families and individuals; violence against women; the
	shelter system (we need more funding and more beds); youth programming; more
	funding for programs like Pathways to Education; Affordable and wheelchair
	accessible TTC
247.	Transportation issues: public transit improvement and development, facilitation of
	cycling, incentives to less car use, esp. in city core. / Public housing. / Energy
	efficiency, conservation and green source. / Electoral reforms: updating of ward
	system including boundaries, proportional representation. / Preservation of public
	spacesnot selling off public lands, properties, and corporations such as Toronto
	Hydro, etc. / Preserve public input to city government, such as via various
240	committees and working groups. /
248.	Changing the shelter system
249.	Housing - safe and affordable
250.	Housing Affordability and Quality
251.	Public housing; / Public access to civic spaces - e.g. parks, public squares etc.
252. 253.	homelessness, housing, climate change Public transportation. We should be moving forward to reduce car traffic by providing
255.	viable, affordable and environmentally friendly alternatives. City services should be affordable for low income families.
254.	Cleaning up the waterfront (i.e.: Chicago has a great waterfront) / Burying the
	Gardiner (i.e.: Boston moved their highway underground, with beautiful parks
	above) / Clean parks for our children / Mental health assistance for our homeless /
	Clean transit, electrification, bike lanes /
255.	Public housing needs more funding and support, we need a plan for poor
	residentsOntario Works needs to increase and TTC needs more funding and
	support (they are falling apart and need upgrades)TTC fares can not increase.
	More subsidized day care sports, more subsidized camp. spots, more youth programs,
	a serious plan to deal with gridlock with all parties at the table (drivers, cyclists, public
	transportation)
256.	Getting the housing market under control. Affordable rent.
257.	Housing for low income people
258.	Housing

	Shelter support & housing - Other Important Issues
259.	The City needs to keep funding all the services it already provides. Our group is very concerned that privatization will not save money and that it will just siphon off profits to the companies that are contracted to provide services. We want to see parks, libraries, recreation centres, public housing, TTC and Wheeltrans maintained and improved. Many of us rely on daycare subsidies to be able to work and contribute to the tax base. We need the city to keep the city-run childcares and the daycare subsidies should be expanded. We are not happy with the increased privatization of our garbage and recycling collection. We really want more affordable and free summer day camps and children's programs provided by city workers at recreation centres. We depend on these services as mothers in low-income families. We also find the library children's programs to be very important to us for our children's growth. As we know the first six years are crucial to building healthy people. Invest in our children!
260.	Transit, housing and social services
261.	You didn't list animal services, there are thousands of homeless cats in Toronto that should be trapped, neutered and returns. Toronto Animal Services should not be euthanizing homeless animals.
262.	The subway should run earlier on Sunday at least starting at 8am. / Don't sell off public housing and do not privatize it.
263.	The needs of children & youth. Specifically mental health, sport, access to sex education info and general youth empowerment. / / Reducing barriers for people with disabilities. / / Support of the creative arts community and industry, specifically home-based businesses. / / An effective housing strategy (though I assume that is included in the 'vulnerable people' category).
264.	public education / schools / child care / public transportation / affordable seniors housing
265.	Public housing.
266.	Building more affordable and low cost housing. / Increasing subsidized day care spaces. / Establishing light rail lines as they have in most European cities - quiet and very efficient.

	Shelter support & housing - Other Important Issues
267.	Programs such as women's shelters and aid to the homeless are important areas that should be funded fully by the city. We need good public transportation now, especially in Scarborough. Above-ground rail is the way cities in Europe are going; it is cheaper and more efficient - probably also cheaper to maintain. We can't support so many cars on the road. I dream of the day I can depend on public transit to get around. We definitely don't want to go the way of privatizing services. As a college contract teacher, I know that it means no benefits, no sick pay, no pay for work outside the classroom and no respect from employers. Most importantly, students become customers, and as such, receive the least amount of service possible, in order to maintain profit. Contracting out and privatizing will create more homeless people. Many people in this situation can't live on what they make, and thus the need for food banks and homeless shelters. Also bring back citizen committees. We should thank these people who devote their free time to make our community better by offering their skill, expertise, and experience. How can you make decisions if you don't consult with the people who are impacted? This is how bureaucracies fail. This is how educational institutions fail when they become corporatized. The administration does not consult the teachers who are on the front lines and know the students' needs, but rather makes decisions arbitrarily according the bottom line needs of the institution and thus fails the people (students) they are there to serve. The same goes for the city - the purpose of the city is to provide the essential needs of all their citizens, especially the most vulnerable, from the homeless to the aged, and to people of modest income who need a reliable source of transit. /
268.	Taxes are the price of civilization. If we want to live in a civil society we should stop the unproductive war on taxes and start paying willingly to bring about a fair deal for all Torontonians. Unnecessary tax cuts benefit only the wealthy while the rest of society sinks further into poverty. / Another issue: stop all the blather about the non-existent "war on cars." Toronto risks further environmental degradation if we don't do something to lessen our dependence on the automobile. And pie in the sky subways won't help. Only a sensible transit plan will do the job. We had oneremember? / Finally, forget about unimportant issues like graffiti and deal with things that have made Toronto such a great city housing, public health, the environment, etc.
269.	I don't think we should be moving towards using private companies for picking up garbage etc. I think it is a slippery slope in terms of service and offering job security to people who need it most. There need to be appropriate housing, (public housing, shelters etc) for vulnerable citizens
270.	lack of affordable, community-based housing
271.	The Mayor's "Guarantee" that no services would be cut (!!!); more emphasis on public transportation; better partnerships with schools to efficiently provide community service hubs; much more social housing to reduce homelessness; less wasting taxpayer money on criminalizing the poor, vulnerable and those with mental health issues

	Shelter support & housing - Other Important Issues
272.	Building more coop residence buildings for low income individuals. Improving upon those that already exist. / / Making streets more pedestrian friendly, decreasing the
	cities use of cars. / / Making public art an accepted element in the city, unless offensive.
273.	housing needs to be more affordable. Tenants are competing with each other for very expensive housing. Landlords are discriminating people, which is a violation of the Human Rights code.
274.	Shelter and support for homeless and underhoused populations.
275.	Transit, quality child care, homelessness, public housing, access to healthy food in under-served areas, newcomer services, recreation, culture, arts
276.	Respect for union workers and all. The way we help the homeless, and the beggars. The school system needs changing.
277.	Develop new subway lines / services; review the big picture to plan for development of multiunit residential housing across the downtown Toronto; reduce union services
278.	Bring down the cost of housing by implementing a base-per-square-foot rental unit price cap (rent control). / Introduce mandatory licensing of landlords, and hold them accountable to regular property inspections by the city. / / Make Toronto Hydro a competitively-priced Internet Service Provider, using the power grid to deliver residential internet service to peoples' homes. Would bring money to city coffers, while competing with larger telcom companies for market-share.
279.	Transit is a disaster. There needs to be more infrastructure, not just expensive subways. The city needs bike lanes that actually connect with one another. Toronto Community housing needs to be improved, with shorter waiting lists and better service. There needs to be more public housing, not privatization. The police budget is completely out of control, especially given that crime is going down and other essential city services are facing cuts just so that Toronto police can be the highest paid in the country.
280.	Toronto, as housing prices escalate, is becoming a city for the rich and the tax structure (based on values of houses) is reflecting this forcing people to move out of the city. It was an idea that was not thought through.
281.	/ - Help finding home and jobs for low income individuals and families; / / - Closed down the Zoo, once captive animals start to pass away. It's cruel keeping so many animals confined to such small spacesit's like making a human being live inside a house for the rest of her/his life. / - Provide significant financial incentives for people to upgrade their homes using green technologies - solar panels, upgrading furnaces, etc.

	Shelter support & housing - Other Important Issues
282.	Stop spending money putting up plants in low income developments when nearby houses can't afford such luxuries [Lawrence - Allen Expressway] / / Make Toronto a Union-Free Zone - allow businesses to open & operate at lower cost - they will thrive & be happy to pay city taxes / / Lower drastically cost of TTC - encourage people to want to work in Toronto / / Abolish the foolish \$.05 charge per bag - on an international scale it makes Toronto look small minded, not world class. / / Upload cost of public long care facilities - they are really the same area as health care - same for home visits - these costs are growing with the aging population / / Enforce deportation orders - these people are a drain on resources / Eliminate fraud from welfare & subsidized housing / Privatize unionized labour work - unless they are
283.	willing to work for the same rate as they would get in private industry / decrease policing costs, especially paid duty. also, wastage in welfare and community housing /
284.	the effect of service fees on vulnerable people such as the homeless and new Canadians (for example, if they rely on libraries for settlement information, job searches, entertainment, or just a place to relax at no charge)
285.	All people should work in order to eat. Sell off all subsidized housing and don't force landlords to provide subsidized housing. Eliminate welfare and baby factories (Toronto Community Housing) by putting EVERYONE to work.
286.	Affordable Public Housing /
287.	Immigration is a federal issue, aboriginal affairs are a federal issue. Social housing and welfare are a provincial responsibility. Address the problems created by downloading these issues to municipality and reopen discussion with province and federal governments.
288.	More social housing in a multi-income environment to reduce the prevalence of poverty ghettoes / A mix of subsidized housing and market rent or privately-owned condos together in one neighbourhood
289.	Immigrant and refugee housing and supports
290.	Planning issues - mixed use and income communities. My area has a lot of new development but it is all market priced condominiums - no subsidized housing, no new rental housing, no new community services - for example anticipated 10,000 new residents but no new jr school or library and no business hub associated with it and no new transportation. How does that happen?

	Shelter support & housing - Other Important Issues
291.	Seniors: / We met with 15 Cantonese seniors at our Seniors Program on June 6th. They are very passionate about the needs of seniors. Some of the top needs included need for more seniors public housing and better maintenance including more air conditioning, of existing units. They do not want this service to be privatized. / Seniors also want more frequent and reliable TTC service, with a reduced fare for seniors and a possible seniors' day pass for a reduced fare as they have in Vancouver. Seniors do not want any parts of the TTC to be privatized. They are concerned about maintenance and the potential loss of routes that are considered not as busy. / Other top needs for the city included city run childcare and childcare subsidies, well maintained parks and recreation centres with free programs, libraries, and more long term care spaces. A number of the seniors commented that waiting lists are too long for long term care. / This group wants the city to invest in making Toronto more livable. They want public housing and TTC to be uploaded to the Ontario Government and the Federal Government to provide the two per cent revenue from the gas tax to cities. They want property taxes frozen for seniors, but accept that these taxes should be raised for other Toronto residents. / / /
292.	Maintaining parks and trees, public housing to be repaired, support of food banks, public transit supported, library services supported
293.	Quality housing for low-income residents, quality child care for all residents who need it
294.	Funding for the arts, Housing for the homeless and underprivileged

	Shelter support & housing - Other Important Issues
295.	An effective plan to provide bike lanes or bike roads for cyclists, who need protection and support on the road. If bike lanes are being eliminated, they need to be replaced with an alternative. We need a bike route that safely cuts through the city, hopefully minimizing interactions with cars and the products of their exhaust pipes. / / Rent in the city is unbelievably high in comparison to other cities in Canada. / / We need more community gardens and local urban agriculture programs - one at every community center and library at least. We also need to be more active in planting urban trees and making sure they are set up in a way that is viable for them to live (not in tiny concrete boxes which do not allow them to grow, not with pavement covering the ground beneath up to a few inches from the trunk this is just a waste of money since these trees are destined to never thrive). More incentives should be available to encourage green roofs on public property. Every community center and public library should have one. / / We need support for our public library, which offers support to students, families, newcomers, homeless people, etc. It is an invaluable community resource and must be maintained properly. It supports education, job searching, business development and personal development. / / We need a better transit strategy. Toronto is a huge city and needs more efficient and quick transport such as subways or elevated light rail. The TTC also needs to provide better value for the money spent by its riders. We should adapt a more forgiving transfer system in which a transfer is good within 1.5 - 2 hours of travel after issued, anywhere in the city. The City of Vancouver has this system and it is MUCH better. It shows more respect for users of public transit (ex. I should be able to stop on my way home to complete a small errand without having to pay an expensive fair a second time). / Poverty in Toronto is unfortunate and rampant. We need a way of supporting the homeless population without interaction wit
296.	Long-term transit planning for all regions / Cycling safety / Reducing vehicle traffic and emissions / Support for homeless populations / Support for newcomers / Support for low-income families /
297.	Housing for people-in need, homeless, etc
298.	Preservation and improvement of the city's homeless shelters, homes for battered women and children, and more critical review of senior care facilities.
299.	Yes, the city should be considering increasing or at least sustaining the funding it provides for services provided by non-profit sector agencies. The city should continue to build on the mixed model (partnerships) between the city and non-profit organizations to provide services such as Children's Mental Health services, youth programming, shelters, employment services, public housing, summer camp programs, etc. This is crucial as a wide range of social programs that promote inclusion, community education, and civic engagement are provided in this way.
300.	provision of affordable rental housing, affordable home ownership

	Shelter support & housing - Other Important Issues
301.	The city needs to provide more housing and other services for the homeless,
	including youth and LGBTQ homeless people.
302.	housing, homelessness, shelters
303.	Promote job creation via education instead of giving money away to social housing, daycare. People have to be responsible for themselves i.e. to many fatherless children. Expand the Middle class, stop the subsidies to the rich and poor promote self achievement. This will create valuable middle class tax base which will support valued basis program no more free lunch
304.	Sustainable and affordable transportation. / Improved policies for City workers, i.e a no idling of vehicles rule that is enforced. / Accessible social services. / Addressing the social aspect of crime and security, investing in CRC, libraries and community support City wide. / Women's services and rights as a priority and reforming the Toronto Police Department along with all other departments to reflect equal respect for women and equal pay for equal work. Working to ensure 50:50 representation in all municipal departments. / Increased spending on social housing and TCHC reform. / Increased support and innovation in areas like sustainability, transportation, architecture, and the art. /
305.	Equity & Diversity - addressing needs in a culturally relevant way; supporting culturally-diverse festivals (i.e Taste of the Danforth, Pride, etc.) / / Housing - more rent-geared to income housing that is good quality, safe, clean / / Public health - access to harm reduction & safer sex education and materials; access to programming related to nutrition, financial planning/budgeting, aging, parenting/families;
306.	Toronto Community Housing takes too much money and does not spend it wisely. I am a tenant rep and have engaged in many activities. I do not understand, if you get full market value which is subsidized by the governments. why do you not have money. it is because you do not manage the money well, They need to get back to being a property manager, There are many support systems for people who need it, also funded by govt. so let the social agencies deal with the so called vulnerable tenants. THC is to blame for the sense of entitlement that many residents have. All people are fed, is your rights, your rights, never is it explained that along with rights comes responsibility. I also believe that the whole tenant rep system need s to be reviewed. There is a tremendous waste of money. Also, the amount of money that is spent on translators, when meetings are held. If you look at the recent elections, that were held, only one third of the reps even voted.
307.	I fully support the city moving to divest itself of ALL Toronto Community Housing properties and going to a voucher system that covers a portion of the rent for eligible candidates. / I support privatization of ALL city services. / Sell Toronto Hydro / Sell Toronto Water
308.	monitoring sufficiency of housing stock for hard to house and homeless

	Shelter support & housing - Other Important Issues
309.	City of Toronto continues to have most of its agency services for the homeless and community support services downtown, while the United Way identified priority neighbourhoods that are located in GTA, like Dorset Park, Steeles/L'Am area. Cutting funding to agencies with foodbanks, homeless programs and immigrant service programs in the GTA will be detrimental to the communities.
310.	Housing
311.	A national housing policy / Better disposal of garbage / Improved customer service / Sanitized and cleaner washrooms at subways.
312.	housing and public space
313.	Transit / Housing
314.	The environment is the most critical issue today. Reducing car pollution, increasing public transportation, cleaning up Lake Ontario, and creating more green spaces including an accessible waterfront. We also need to ensure that the continued gap between the rich and the poor be narrowed and that there is safe housing for all. STOP worrying about public graffiti, CONTINUE charging 5 cents for a plastic bag, and START creating a green accessible city! This is the only way we can become a world class city.
315.	Improve and invest in public transportation. Built a rapid transit system more affordable and efficient than a underground subway system. Improve transportation and the environment by restricting the number of cars downtown favouring public transportation over cars. Restore the car tax to help with our municipal finances. Increase efficiency in the spending by using wisely the cities money and not decreasing the city's income. Promote the use of bicycles and alternative ways of transportation. Keep alive environmental programs, housing, social assistance and immigrant support organizations. Creating an anti-corruption team to make sure money is wisely invested.
316.	environment, transportation including roads and decent TTC service and bike lanes. / I support surcharges on people coming into the city (either higher TTC costs - think Europe system) / and tolls for 905s coming in. No tolls for people passing through to elsewhere / help homeless, etc get jobs, care, etc.
317.	Taxes are relatively low in this city and our services are crumbling. A tax system that creates additional taxes is needed. We need to tax/levy fees on people using city services (ex. road tolls) to fund infrastructure and city services. Another issue is building communities that aren't all condos. There is too much condo development in the City and too little focus on other forms of housing and mixed use communities.
318.	providing services to homeless individuals in the community to continue support these individual with on going support for accessing housingthis help's them and keeps business people happy by, not having people hang around outside their business daily. Outreach services are important in many ways.

	Shelter support & housing - Other Important Issues
319.	I think that there is a serious need for better housing initiatives and shelter beds.
	More funding needs to be put towards helping those most vulnerable in our city in a
	way which is not degrading. I find the current neoliberal agenda shameful. It is the
	responsibility of government to protect the most vulnerable. I am also dismayed that
	the government wants to put more money into police services to punish crime rather
	than funding programs to battle the issues which would prevent crime
320.	Child Care / Libraries / Housing
321.	Develop good subway system like Paris, France, and low income housing.
322.	Providing sufficient assistance in terms of financial, health, affordable shelter for
	seniors.
323.	public transit / public housing
324.	Housing/ Transit
325.	Housing
326.	Healthcare / Housing
327.	Maintaining services and programs including Parks and Recreation programs,
	homeless services, programs that are run by community organizations. Keeping
	services public.
328.	Sell city owned housing using the normal real estate method (anyone can submit an
	offer & a closing date established) & the highest offer is accepted. / Proceeds to go
	towards the budget
329.	Housing. Employment is not a jurisdiction that municipal government can do much to
	effect, it should not be on the list.
330.	Housing, Transit, Child Care
331.	Do not decrease, but reform social housing
332.	fixing community housing problems should be a priority
333.	shelters and housing support
334.	Do not lose sight of what this city represents for Canada. This is the face of our
	country to the rest of the world, and we need to REALLY be world-class. Not just talk
	about it. That includes social programmes like public housing and public transit that
	can compare with other large cities around the world - and we don't.
335.	Fixing up roads to make them more bike friendly, and to also hold bicyclist
	accountable for obeying the rules of the road. Not selling off TCHC housing when it
	would be put vulnerable people at risk unnecessarily
336.	Yes, the increasing income disparity across Toronto that has been growing over the
	past few decades should be of great importance to Toronto. According to the latest
	figures, there are over 800 million residents in Toronto that live below the poverty
	line. This is a city wide issue because it translates into increased demands for housing,
	shelters, food security, and a host of other city services. The problem of poverty is
	very specific to Toronto because it is becoming unbearably expensive to live in for
	many of the residents that are the backbone of this city. There needs to be a
	comprehensive strategy on how to address the ghettoization of certain parts of the
	city, and how to make this city great and affordable for EVERYONE.

	Shelter support & housing - Other Important Issues
337.	I do not agree with user fees for recreation and other services that provide activities
	for children and young people in low income families who otherwise would not be
	able to afford to use our swimming pools etc.
338.	1)provide services to new immigrants and their children e.g. more ESL classes, / 2)
	parks and recreation programs not accessible to new comers, not enough free spaces
	and programs for low-income families, long line and busy phone lines at registration
	dates for city's park and recreation programs. (frustrations) / 3) rent is too high,
	housing prices are way too high. / 4)TTC fare and gas prices are too high / 5)
	emergency room waiting time is too long (Hours) / 6)universities graduates aren't
	finding any jobs they studied / 7)new comers aren't getting any jobs, always low-
	income jobs / 8)more free legal clinics / 9)more after-hour walk -in clinics / 10) more
	library drop-off boxes placed at the curbside of a road/ set up a kiss-and -drop off and
	pick up-box service for library materials at each street corners. More accessible for
	people who are trapped at home (e.g. new mothers with lots of chores and
	responsibilities, / 11) more services for mentally ill
339.	Toronto Community Housing / Employment / Sexual health issues
340.	accessible housing and accessible buildings in general, accessible urban environment
	(traffic lights, curb cuts, and other urban landscape features), accessible foodbanks
	that also accommodate various religious and dietary needs (kosher, halal,
	vegetarian/vegan, and people who require nutritional supplements/meal
	replacements like Ensure), affordable transportation that's fully accessible for people
	with disabilities, social programs/services that benefit vulnerable people (seniors,
244	kids, people with disabilities, working poor, people on social assistance).
341.	Environmental issues (i.e. industrial, nuclear plants, lowering pollution levels, etc)
	public safety and health issue preparedness / Slow down development
	(condos/housing) manage roads/traffic too many people on the roads/transit /
	Improve/revitalize areas of the city that need it (i.e. Keele & Eglinton, lakeshore, etc)
342.	Cultural services; Environment including parks, trees and wildlife; Water; Garbage;
	Transit; Fires; Medical services; Housing
343.	Faster transportation and the amount of homeless people on Toronto's streets.
344.	waterfront beautification, social programmes to support low income, subsidized
	daycare
345.	bike lanes; housing; daycare, / air quality; recycling; supporting the development of
	renewable energy technologies
346.	Increasing affordable rental housing.
347.	Multiculturalism, providing for the homeless, mental health services
348.	Support of existing inexpensive non-profits and other services that support lower
	income communities and groups. For example help for homeless, mentally ill,
	children at risk, new Canadians, etc.
349.	Public Transit, Housing, parks & recreation,

	Shelter support & housing - Other Important Issues
350.	Improving social housing / Improving cycling network / Waterfront development /
L	Public parks
351.	public transit, green spaces/roofs, safe and healthy subsidized housing and food
	programs, job skills training
352.	Public housing for low income people /
353.	More affordable mobile housing, Enhanced Social services, More youth employment and internship opportunities, Road maintenance, Very poor air quality as a public health issue.
354.	Affordable good quality housing for those who cannot gain access to social housing
355.	1.Providing better opportunities for including young people in and at all levels of decision-making; particularly as relates or directly impacts on their lives: civic engagement; jobs; arts & culture; recreation; budgeting; planning; evaluation 2. advocating for and putting citizens/residents first in all negotiations with corporations who build and do business in Toronto. 3. Focus on and prioritize with immediate action to fix and properly invest in maintaining our city's infrastructure: roads, transportation, public buildings, parks, housing, etc.
356.	Culture and sport should be separate. / Really putting the drug strategy into operation - and funding it. / proper public transit - and a well thought out plan. We had one once. / much more public housing - and that housing in better repair. / The city infrastructure - it is old and wearing out . / Making Toronto more livable and friendly - for the residents as well as for tourists. This means developing and applying architectural standards; developing parks. Developing the waterfront and Downsview park. Toronto is not "on the map" as it should be. I fear that it's time may have passed. / More pedestrian friendly streets, down town in particular. / take Scarborough back from the automobile. Develop safer, more comfortable neighbourhoods. That means doing something about the extra-wide streets without trees or places to sit and relax. The excess of strip malls, etc. Paraphrasing Gertrude Stein about Oakland I believe "There is no there ." / Get rid of the Gardner - or most of it / Is this enough?
357.	I think it is crucial that the City of Toronto be concerned with labour rights and should do everything in it's power to prevent the privatization of our city services. I also think that it is important to consider art - as a separate issue from the category of "culture and sports" mentioned in the previous part of this survey. Art is an essential part of life and is often the key to a city's vibrancy, resilience, and should be given serious priority as worthy of the City's priorities. The last thing that was missing from the last page of this survey was attention to city planning. Toronto is becoming a sprawling metropolis - both in terms of the expansion of suburban housing developments, and in terms of the proliferation of downtown condos. The City needs to make urban planning a serious priority!

	Shelter support & housing - Other Important Issues
358.	I think the elected leadership needs to make clear to the electorate that city-building requires public investmentand that that is a worthwhile investment because it ensures that we can all live and work in the city safely and productively. The current emphasis on dividing the citybetween downtown and the suburbs, between 'left' and 'right' is short sighted and silly. Toronto continues to score highly in every major index of liveability around the world: this is a city that has pioneered approaches to immigrant settlement, cultural development, new higher tech industries, creating community 'hubs', rejuvenating public housingthis list of the city's accomplishments goes on and onwithin government and within the community and business sectors. The Mayor and Council should be out selling this ALL THE TIME and Torontonians need to be sold on why its just fine that they are taxedbecause it buys them civilization!
359.	Toronto housing need revamping. It is costing the city too much money. A different approach and model is needed. / / Reduce waste at City Hall and improve efficiency, quality and transparency. / Reduce office budgets and discretionary funds to the councillors. / / Street cleaners are not doing an adequate job on cleaning the streets. I seen a car with a vacuum hose go by many times. / and still see a lot of street litter not vacuumed. Why is this? I think there is no follow up and control over workers that work for the government. Also the best time to clean the street is at night where there are less traffic. / / Improve the economy of Toronto with various means such as encouraging small businesses, tourism with city events, or be a bigger voice to lobby more funds and support for the Toronto / / No increase in taxes. Please improve efficiency and quality and increase workload as most businesses have to. / / TTC need to employ different levels of staff for work that require less experience i.e. TTC booth workers should not be done byt drivers and earn the same pay. Reduce waste and improve service but not cut in infrastructure. / / Reduce police budget but also look at a different model so the police does not spend time in bad policing. Police needs to work on real crime, not in traffic direction, and small offences. They should look at efficiency and increase workload just like the rest in this economy. / / Restrict migration or refugees to the city that do not have already have work setup. / / License pet owners to discourage pet abandonment /
360.	City building - planning and development / Shelter and supports for the needy
361.	bumpy and broken roads, narrow main roads, lack of sufficient recreation facilities for low-income groups i.e. swimming pools, basket ball courts etc for kids, insufficient walk-in and emergency health care supports
362.	Transit. Provision of services by public employees. Bike lanes and infrastructure. Clean parks. Programs for children and youth. How to get more support from other levels of government for our transit, for public housing, for childcare subsidies and facilities.
363.	Community housing - this is so important.

	Shelter support & housing - Other Important Issues
365.	Extending public transit and providing bicycle lanes, maintaining and improving the public housing supply, maintaining quality public services provided by existing workers and not privatizing to save money, which inevitably leads to reduced services and compromised safety
366.	housing - the wait list for non-profit housing is shockingly long
367.	Inquiry into the actions of the Toronto Police at the G20 summit, housing for the poor, services for new immigrants and low-income adults, public space and advertising, public transit
368.	Develop a plan to use city property to the benefit of all. It can be a revenue producing issue and it can accommodate mixed housing / We should never sell land or property Public/private partnerships can work. Government regulates private sector delivers as contracted.
369.	Garbage pick up services should stay the way it is and not contracted out. We should not have to pay extra money for placing more than three garbage bags and we shouldn't have to keep paying 5cents for plastic bag at any storeit's not fair to us tax paying citizens. / I believe more families should stay together in one home up to 3-4 people so as to provide low income housing to low income or poor single people who don't have families here or are on their own or to married couples with or without children also with low income or poor. /
370.	homelessness, immigration support, daycare, recreational supports in low income areas
371.	Traffic congestion, pollution, lack of public transit, lack of funding for public services, underfunding of public housing, lack of vision regarding waterfront, fundiction for cultural and arts programs.
372.	Long-term planning even if it costs something in the short-term, environmental impact of NOT sustaining and intelligently expanding city transportation systems, ceasing empty rhetoric of 'tax cuts' and 'gravy-cuts' as if City Council in the past has been wasteful, working with unions and labour rather than demonizing them, working with the province to increase support for welfare and housing for the city's poor, isolated, vulnerable and neglected, re-instate the licence tax, re-instate environmental rebates for people buying eco-friendly appliances and air-conditioners, build planned bridge to Fort York

Do you have any other comments on how the City should fund services? Return to Top

	Shelter, support & housing - Financial Advice
1.	the city should download some of their services like shelters and housing to the non
	profit sector as this will provide maximum services for fewer dollars invested

	Shelter, support & housing - Financial Advice
2.	Go after other levels of government, e.g. federal government should pick up the tab for housing all the refugees that are in TCHC buildings as well as other extra costs associated with refugees and immigrants, e.g. ESL programs
3.	The City should not be in the housing business. This should be a Provincial responsibility. Also user fee should be increased to those who actually want or require the said services. User pay.
4.	Focus should be on the necessities - not the "nice to have" - the basics of health, safety, housing should come before arts and culture - although these are wonderful additions, they are not required for daily life.
5.	- Exploring public/private partnerships / - User fees for some services with subsidies for low or no income families and individuals / - and yes, funding through property taxes - if we want City services, we do have to pay for them / - oh, and tell the fe
6.	privatization seldom costs less over time (even if it seems to in the short term) and it is important to regulate, voluntary compliance in most cases doesn't work in north America because the almighty dollar (and its accumulation) trumps all else. Public services are vital for public life and health. Reduce the police budget (especially the overtime coffee-swilling "supervision" of construction sites) and you can have enough to provide daycare to all working families and keep public housing safe
7.	It strikes me that less gravy train and more leadership about the quality of city living is what's needed. / It has never ceased to amaze me that we refuse to understand that unless we all benefit from excellent economic, / health, arts and security policies that we usually end up having to pickup the tab for the damage unless we're morons, which / I like to think we're not. Poor quality public housing, and even lack of cleanliness in our public transportation, is a health hazard for all of us, and costly to the system in the long run. Our society at all levels of government need to begin indulging in some kind of vision, which could begin at the municipal level.

Shelter, support & housing - Financial Advice

8. Public housing should NOT be built or administered by the City of Toronto. The millions that are wasted to build a SINGLE UNIT of a residence are outrageous; developers would bankrupt themselves if they spent the ludicrous amounts on construction that the City of Toronto Public Housing has spent. Additionally, the worst maintained apartments in the city are under the operational control of city management. Public housing is a 'motherhood issue'-----but don't be afraid to expose the failure of the current model and move forward to try to contract out for reasonable efficiency AND better service to the tenants!! They may be squawking, but they JUST DON'T understand. Don't be bullied by the media attention they get--do the right thing and explain to the taxpaying public. Maintain your ground!! / TTC: Why are we so antiquated when it comes to administering fare revenue compared to other REAL world-class cities?? Why do we pay people in booths both exorbitant union wages AND pensions to be selling us TTC fares? Why do we spend so much on printing tickets and tokens? We should move to a refillable (magnetized) card system dispensed by MACHINES. We should also move to a pay-as-you-use fee. Why should one subway stop ride cost the same as a trip from Scarborough to downtown? A card system would also help ensure the SECURITY of bus drivers----there should be NO MONEY at all on buses!! This is a security risk for the bus drivers and it is also a security risk for TTC revenue; it is not necessary in this day and age that so many (employee) hands touch the revenue. An automated card system would ameliorate the operation of the TTC in many ways. / Another thought regarding the TTC: I was on a subway car last week. There was coffee all over the floor rendering one whole side of the car slippery and dangerous. It made me think: In this day and age of cell phone use, every subway car and every bus should have a number, posted visibly inside and outside the subway car/bus. There should be a phone number (like 911, but unique to the TTC) where TTC users can phone in safety, security, maintenance deficiencies, vandalism, what have you AND cell phones should work in the subway!!!! Come on Toronto, cell phones work in every 'first class' city I have ever travelled in! Providing the TTC users with the immediate opportunity to report problems would enhance the service and efficiency and safety of TTC operations. / Administering the courts: "No shows" at traffic court get away with a lot. There should be stiff penalties for abusing the court's time. Additionally, while court translators should be CERTIFIED translators, the COST to hire a translator should be borne by the user, NOT the city, as it currently is!!!! I happen to know that if a defendant does not show up for court when a translator has been appointed, the city will pay for the translator EACH time the translator shows up, without penalty to a no-show defendant, who may be delinquent multiple times for the same charge! Additionally, the judges will NEGOTIATE down the fines based on defendants' hardship stories which are largely unsubstantiated. There should be no negotiation for fines, based on posted rates.

Shelter, support & housing - Financial Advice 9. Maintaining and improving our city requires an investment, and I think that if people see improvements in services and a service attitude they will be content to pay for it it's when you have the combination of increasing costs and deteriorating City services that people get unhappy! We have a wonderful public library system that should serve as a model for other city services: great service, clean and modern and friendly, and open to all without user fees. When the end result is that great, it's easy to feel like it's worth it. By contrast, when you're paying ever increasing fares on the TTC and dealing with service disruptions, filthy stations and (some) rude staff, the combination is really unappealing. / / With social housing I wonder if there are opportunities for more mixed-income developments, where the housing is pleasant, and people may pay market rents or receive subsidies depending on their income. I grew up in one of these in another province, and it meant that the housing itself was nicer than what you see here. In addition, whether my parent was working or not, we didn't have to move, it just affected how much was paid in rent. / / With childcare, I don't understand why there are a limited number of subsidized spots, leading to a long waitlist. In BC, any spot in an approved daycare (institutional or home care) can be a subsidized spot - it seems to me this would remove some strain on city services. 10. sell surplus land, sell the long term care and retirement homes, sell the day care centres, sell every unit in community housing 11. When condo or building developments are being built, they should be contributing 10% towards low-income housing buildings within their area! 12. Make the province take back all the services in dumped on cities in the 1990s under the Mike Harris regime. The province and/or federal government should be responsible for environment, policing, healthcare, housing, public transit, roads, and infrastructure. 13. Perhaps instead of simply looking at what I as a tax payer thinks about operating a city, to paraphrase an old saying, first clean up your own backyard before looking to your neighbour. ECONMIZE EFFICIENCY AND WELL THOUGHT OUT CHOICES. We all face hard choices about money. Last year I had to replace my roof as racoons put holes in my roof. I live next to a shelter where I know for a fact they feed the racoons and every other type of vermin. It was an unexpected eight thousand dollars that I had to spend, while on a fixed income that might have been avoided if my tax dollars were better spent on an organization that could provide shelter facilities and be respectful of the money they get by not feeding wild animals. I will iterate that the spending of tax money to provide "doggy wonderlands" while removing public park land from everyone is getting absurd. Finally I cannot fathom what requirements there are to manage a city especially since the amalgamation and downloading of programs from the province to the city. The best I can hope for is that all of us do our best to eliminate excessive spending find frugal way to deliver good services and be respectful of ourselves and others.

	Shelter, support & housing - Financial Advice
14.	Land transfer taxes should be scaled to the net gain on the resale of a property by the
	length of time the owner possessed the property. People who flip properties for vast
	sums of money over short periods of time should be forced to pay extra tax on the
	sale of the property. This will keep the housing market in check and keep home
	ownership at a reasonable level for first time buyers and fixed income purchasers.
15.	Efforts must be continued to get the provincial government to upload services like
	social assistance, and to get both senior levels of government to contribute more
	toward public transit and social housing.
16.	The city should only fund and carried out core services and get out of welfare and housing.
17.	Public housing should be moved out of the city centre which has the potential for high income for the city.
18.	Have province reassume responsibilities for housing. Have provincial and feds
	contribute to regional transportation services
19.	In general, I support property tax increases over user fees, as user fees are regressive
	and hit low-income people hardest. If user fees are to be increased, they should be
	offset with credits for low-income people. I also strongly support other revenue tools,
	such as the vehicle registration fee (which never should have been cancelled) and
	road tolls.
20.	Raise property taxes. Do not raise user fees as they are an unfair tax affecting
	primarily low income earners.
21.	How come the city's increased development in housing and overall increase in
	housing prices hasn't offset some of the costs of services. There are way more
	building and crowded people here that should all be contributing to the taxes and it
	doesn't seem to be reflected in the increases. If you charged a parking lot x dollars in
	tax that is now a high rise with 1600 units all collecting taxes why don't we see
	revenues from that, basically how can we be so overcrowded but not be getting more
	taxes from it ?
22.	Core, traditional services must be maintained through general tax revenue (libraries,
	parks, police, etc). The City should be working closely with the Federal and Provincial
	government to establish new program funding for many of the downloaded services
22	(welfare, community housing, etc).
23.	I support user fees when it makes sense i.e., not when it comes to low-income
	neighbourhoods or support for jobs, homeless, youth, etc. I work full-time and I
	wouldn't mind paying a little bit more to go to the pool, or for a library card, or for
	the TTC as long as we can maintain or increase the greatness of our city. The LAST
2.4	thing I want for Toronto is to scale back what we offer residents and visitors.
24.	Make people pay for services that are not essential. Increase user fees instead of
	general property tax increases that make people pay for services they do not use.
	Community housing funding, free daycare, disabled and extra senior services should
	be cut first. these are things that people can pay for themselves as they are personal
	responsibilities not community responsibilities.

	Shelter, support & housing - Financial Advice
25.	get after the feds and province to give us back our fair share of HST collected here, Immigration settlement funds, etc / Charge user fees for all 400 series highways / Have those who received subsidized housing, welfare, subsidized child care pay it back, over time, once they no longer qualify due to income in excess.
26.	Many of these questions present false options. Homes for the aged, public health, social services and housing for example are all funded by multiple levels of government and have specific regulations regarding allowable fees, cost sharing and accountabilities. In addition, some services such as public health are essential and not subject of negotiation. It would have been fairer to ask about how the city should relate to the province or federal governments regarding these services.
27.	The city, as a government of the people, provides services for the people. Not for the upper class, not for the middle class - for everyone. User fees form a barrier that low-income individuals cannot get past. Property taxes, in contrast, have very little effect upon property owners in regards to expense; for even \$20 more a year from each owner, the city could provide much improved services - this would benefit the city as a whole.
28.	Basic city services and institutions (water, public transportation, 911/EMS, garbage collection and processing, maintenance, police, housing, licensing/permits, libraries, inspections etc) MUST be run by the city. There is no way that services like these can be contracted out without compromising quality. It makes us look cheap if we can't afford to run our own services. / The City of Toronto gainfully employs many people and I don't mind sharing a little bit more in property taxes if it means that those people get to keep their jobs and remain prosperous. Sometimes you have to pay a little more to get better results.
29.	I have a real problem with the city saying there is no money, but we maintain wonderfully manicured and costly golf courses in the city. We say we can't pay employees, we say we can't afford shelters for homeless, yet all summer I drive past well-dressed golfers in their expensive clothing and their expensive clubs - which I can't afford, playing golf at these subsidized and paid-for-by-our-city golf courses. Shame. And most of the users are middle aged white men.
30.	The city of Toronto should upload all those services that were downloaded by Mike Harris and are the responsibility of the Province of Ontario (such as the 401, welfare and housing, FSL/ESL and integration of recent immigrants, etc)
31.	the city has an obligation to maintain good conditions for the workers employed in city services, e.g. garbage collection. The city should be working to improve the conditions of workers, and work with unions to support low-income workers for the city.
32.	once and for all lets use ford nation to get the money and respect toronto so richly deserves by uploading housing, courts I would say to the premier and prime minster hers the keys good luck we cant afford to carry the provinces costs any more as are good jobs disappear
33.	property tax base, upload programs to province like social services and housing

	Shelter, support & housing - Financial Advice
34.	City should rely on user fees for finite and exclusive services. Property taxes should be used for core City services. Employment and Social services, Child care and Pubic Housing should be funded by the Province. TTC should be funded by a mix of user fees, federal and provincial funds. Non core services should be reduced.
35.	None of the preceding questions on service provision addresses cost efficiency - zero based budgeting. / / also believe that the city should make some choices around what businesses it should or needs to be in and which of the services it currently provides should be left to other levels of government or the private sector, examples - the parking lot business and the subsidized housing business.
36.	Privatization does not necessarily reduce costs and can be problematic (see garbage in Etobicoke - organics have found to be going to landfills!). Privatization takes jobs away from City employees. It is important to retain a high quality of services for all residents regardless of income. Residents who are wealthier should help to subsidize services for low-income residents.
37.	Stop seeking to contract out all services. Any savings made by contracting out to the private sector will come by reducing quality. Wages will be slashed for city workers so a private company can pocket the profit. That means more Torontonians in low-income jobs - this isn't good for the city!
38.	The city should stop relaying on increasing property taxes to provide services. It is unfair to increase taxes to only a portion of Torontonians (those that own property) to provide service to everyone. Those who rent are not contributing to paying for the services as they don't own property and yet receive and use many of these services. Property owners are not even using some of these services such as low income housing. Property owners are paying for services such as these them but not even using them, those who are using them are not contributing to them.
39.	The city should start getting more money for social housing from the province.
40.	This survey is very biased. We value public services and want all families to have safe, secure and good jobs. Services need to stay public so that people and our communities are put ahead of profits. Housing, child care, community programs, art programs is our right. Contracting out would go to the lowest bidder and profit becomes the goal and not what is best for our communities. SAVE OUR CITY! who's streetsour streetswhose money and services our servicesnot the corporation and private companies. We care about the quality of life we live in this city and the city needs to take care of all the people not just the rich ones.

	Shelter, support & housing - Financial Advice
41.	I am mobile (self-employed internet business) and have financial ability to live in nearly any city in the world. Toronto already has a reasonable quality level of most services I find important and very low cost of living compared to Paris, San Diego, San
	Francisco, Madrid, Frankfurt, and London (locations I have lived for 3 months or more in the last 5 years; while maintaining my primary residence in Toronto). / / I can
	assure you that when considering a location to live, property taxes don't show up on
	the list of concerns. Primary concerns include income/sales tax, cost of housing,
	greenspace/parks/walkability, food quality/price, vibe/events/public realm, airport access and direct flight routes, susceptibility to disasters (natural and man-made).
42.	Eliminate or reduce many of our inefficient social services such as welfare and
	community housing. The majority of users/employees are taking advantage our
	social safety net (overspending, wasting tax payer money, contributing to crime etc)
	and those who are truly in dire need have to live in substandard conditions due to
	gross mismanagement of upper level employees and fraud committed by citizens abusing the system.
43.	It seems like some of these services should be the jurisdiction of the feds or provinces
	- such as: provincial law courts, social assistance/employment programs (HRSDC),
	even public health? I would check for duplication of services as compared to the
	other levels of government, before you increase user fees or taxes; are we paying for the same thing twice? Were some things downloaded that should not have been?
	Reduce waste in public housing and shelters! Duplication caused by too many agencies?
44.	Sell off more public housing located in high-value neighbourhoods. / Install toll
	booths on 401, 404 and Gardiner Expressway for those who commute into city, use
	our roads, and don't pay property taxes to maintain them.
45.	Housing, Social Services and transportation should be funded by the province and
	Feds, NOT by the city. Transportation tax and toll roads should be encouraged. Rapid
	transit preferred over subway. The proposed subway services are too expensive for a
4.0	relatively low number of new users.
46.	continue advocating for more provincial and federal funding for transit public
	housing and social services

- 47. The city should immediately upload services to the province that are the province's responsibility. The province did not ask or wait for the city to agree to take on these services - I don't think the city should wait for the province to take them back. That means, courts, welfare, social housing and employment should be immediately handed back to the province. Furthermore, the size of the police force and the amount of money being paid to officers should be reduced. Statistics have shown year after year that crime is decreasing in the city therefore we do not need more police - we need less of them. Also we do not need police at construction sites - that should be eliminated immediately. Parking fees should be increased by a minimum 50% to discourage traffic into the city and money from parking fees should be used to help fund transit. The number of managers at the city should be reduced by 25% -50% and the money redirected into hiring front line staff who actually deliver the city's services. All community centres, ice rinks, parks and theatres should be run by community boards not by city staff. The city should stop doing studies that then sit on the shelf and gather dust. A study should only be carried out if the city will commit to acting on the recommendations before hand e.g. if a study is carried out that shows that bike lanes on Bloor Street is a good idea, than the city should put in bike lanes on Bloor Street. The city has boxes full of studies that were completely but never acted on.
- 48. Property tax percentage does not need to increase since housing values increase. Basic economics. If you don't know that, quit and let someone do the job who knows how math works.
- 49. The City of Toronto doesn't operate in a vacuum! Your survey is flawed. Uploading the costs to the provincial government should have been listed as one of the options for some of the services including those related to maintaining the operations of the provincial courts and social assistance. Further, uploading the costs of public housing and social assistance administration to the provincial and/or federal governments are other options that should have been included in your survey.

Operate like every other company and Fortune 500 organization, cut your own costs!! Look at how much waste is in the police force, and the recent unveiling of the misspending and poor investments made at community housing! Invest in a good consultant company to assess all processes, divisions and workflows, bring the bid to tender and pay them based on every dollar saved or some metric to tie in the results. To 'pass the buck' once again to tax-payers for City Hall's poor mismanagement is just wrong. I work in sales selling to hospitals and if I can draw on an analogy here: For 5.5 years I sold to Fortune 500 companies and have now moved to the hospital sector. I was APPALED at the manual, workflows, the redundancy of labour having 4 people do the job of 1 person, the bureaucracy, the laborious expensive processes in-place, no blue chip company would operate like this. If they did, they would go under. I think the city is operating (no pun) like a hospital! Just like they have shareholders, you have tax payers to answer to. YOUR MISMANGEMENT SHOULD NOT BE OUR RESPONSIBILITY TO COMPENSATE FOR / Look within yourself before you cut our services that we pay for and before you hike our costs. Take a fiscally responsible position and run it like a business - You're operations are a joke. Cut out the misspending, the bottom line. Hire a consultant company to do it if you have to but any professional will tell you that all the funding you need and more is already within City Hall. /

50.

51. I think its fantastic that you are providing the tax payers with an opportunity to voice our opinions, even while away on business. So firstly thank you for taking the time, cost, and effort required to ensure all voices can be raised to our officials in this matter, as it is of crucial importance for everyone who pays and doesn't pay their taxes, although most who pay taxes often forget that these things matter just as much if not more to those who cannot do so, especially the low income, senior, unemployed persons and those who require high service levels but are unable to pay their way as much as those who have a reliable source of income. I believe that this is a world class city, but to maintain that people must be prepared to pay for it, nothing in this world comes free, and property taxes were created for these issues in my opinion. So many people overlook that if it wasn't for those taxes and the services that they provide, we would be no better than a rural place in a third world nation: no 911, no EMS, no fire department, no policing. It would not be a place we wanted to live, that people dream of living in around the world, or that people would want to visit. Its difficult during hard times to remember: the services we have, many others would DREAM of having available to them at their fingertips, no matter the cost, and the good of everyone is far more important than avoiding a \$120 increase to a \$2400 average payment amount especially when considering the extremely high level of those services and those who provide them, the training required, the resources being poured in, those are all for the benefit of EVERYONE, not simply those who can afford it. That's what makes us Canadians. We care about everyone who lives in our country, not simply the ones who have the fattest pocketbooks. Sorry for not using any apostrophes, they do not work on this computer. And thank you again for the chance to say my part! I wouldn't have had it if not for this survey, and now it really feels like the Council actually cares what I think, which is a feeling I have never had before from any previous budget decisions, they always felt as though they were out of my hands, and nobody bothered at all what I thought. Its reassuring to know that isn't the case anymore, finally someone is listening to everyone. 52. City services should be accessible and affordable to everyone. Instituting user fees is discriminatory and will be mostly incurred by people who are marginalized and who need services such as accessible transportation or shelter beds etc. 53. Very top heavy at the level of municipal government, graft, nepotism- even examining the infrastructure could cut the budget and channel more money into social issues. No one should be hungry or homeless in this city, unless by choice. 54. There needs to be a balance between user fees and property tax. A lot of young families are simply moving to the suburbs and paying taxes there simply because

housing is too expensive in Toronto. If property taxes were higher, many elderly would have to move into smaller dwellings from their bigger dwellings, which would allow younger families in need of a house to be able to live in the city of Toronto.

	Shelter, support & housing - Financial Advice
55.	Community building services (such as community centres and libraries) are a fundamental part of having citizens connect and care about their city. The isolation that exists among many residents leads to a disconnect from the city and thus from the services it offers because many people do not see or understand how those services are important especially when they don't use them or know anyone that does. / Any service that encourages community integration should be a top priority and that includes low-income housing and financial assistance to residents so that they have the time and well-being to participate in the community.
56.	TTC works well but it is becoming really expensive. I came to Toronto 7 years ago and the TTC Pass was around 90 dollars. It's more than 35 dollars increase in just few years: close to 40% for the same service. / I loved the idea that we could enjoy to go swimming for free and to know that families with low income could use those services. Now we have to pay 2\$ per person. Not everybody will be able to go swimming as much as they want anymore, that's sad. / I will love more French books in public libraries, what's exist is not enough. / Public health is suffering. It's really hard to find a family doctor. The service in hospital can be terrible. The approach to patient should be more humanist. You have to wait for hours and they treat you like a number in 5 minutes! I am really disappointed and it means that you are better to be in good health or you are in trouble. / Education is not on the survey and it's essential, why it's missing? /
57.	by increasing property taxes for people who can afford large houses and are high income earners, you will be driving them out of the city to other places where they are not paying as much, leaving Toronto only with the low income group, and not enough tax revenues
58.	Prioritize services that meet the basic needs of citizens. TTC, Garbage Collection, Safety, Housing, and Education.

Shelter, support & housing - Financial Advice 59. The choices the city makes, the decisions regarding what services are funded and what services are cut can have lasting effects on the individual. Having been a young single mother I made the choice to go back to school, university, to better myself for my daughter and society. During this time I had to rely on OSAP to help cover the costs of schooling, housing, food, and daycare for my daughter. For 2 years I was on the waitlist for childcare subsidy for daycare and I never did receive it before finishing my studies. I very successfully completed my studies, however, I am now \$28000 in debt, all from OSAP. Luckily the government has forgiven half of my debt (it was approx. \$40000). However, almost \$20000 of my debt solely went to cover my childcare expenses because I had no other options. I think it is disgusting that I had to use my loan money to cover the costs of a service the city should have been supporting me with. I would never had needed such a huge loan had I received the subsidy that I believe all low income parents are entitled to. How does the city plan to foster growth and opportunity when they do not support their citizens. Without OSAP, where would my daughter and I be? I often wonder if I would have better off not going to school at all, sure I have an education now but with the job market collapsing and my owing \$28000, the future looks bleak. My story is one of many and I do recognize that there are citizens out there that are experiencing so much more difficulty in trying to stay on top or get ahead but it appears that it is becoming more and more difficult to do so. Nothing is black and white, some fees will have to increase, some services likely cut, but I ask the city to imagine what they want our society to look like in 20years and to really think about what choices they make. 60. While the private sector can do a good, efficient and economical job of delivering some of the services now provided by the City, the paramount criterion in determining who should deliver a service is the important of the service for the wellbeing of the residents of the City. Some services are so important in this regard that they should not leave the public sector (public transit, social housing, public health and welfare, and security are examples). With respect to financing of services, if specific groups or individuals are not the overwhelming users of a service, then user fees must be viewed with scepticism; because the property tax (even though not very progressive) is better when there is a general interest in or benefit from a service. Those who can afford it should pay their fair share through property taxes and user 61. fees. Low income residents should not foot the bill. 62. The City deserves a bigger share from the provincial government. Housing was downloaded onto us by the province, and it costs a lot to manage it. We manage a lot of revenue-generating services that are important for our future, and we need to be getting more back from our provincial tax. Toronto generates a lot for the province,

and is the most populated city.

	Shelter, support & housing - Financial Advice
63.	Please remember you get what you pay for. It is still far better to fund repairs and services through taxation rather than usage. To create a more level and fair taxation system, increase property tax and create a system where low income and vulnerable residents can get a tax rebate based on income. Let the people who can afford the increased taxes pay their share and help the low income (and never mind things like all seniors get a rebate - some seniors have incomes greater than their working
	relatives - base it on income! it is the only truly fair way).
64.	1) Lottery that goes to providing services. / 2) tax Incentives for low incoming housing development / 3) Paid Advertising on public buildings, buses and street cars / 4) Adopt a Park / name a brick / or similar community programs /
65.	Where possible contract out some services to non- profit charitable organizations for some childcare, housing and other social services.
66.	The city should be offering cheap housing for families in need that meets health and safety standards and has quality. People are not going to want to move out of the shelter system if they are not moving into a space that matches the same quality and only the city can mimic its own quality. Privatizing housing makes an essential service become a business where the goal is to make money and save money by cutting corners and offering poor quality with no laws or responsibilities to govern them
67.	I think you should not always default to contracting services out. There is less transparency with this and services are often reduced or not delivered as well as they would be if the city was handling them. Further, user fees are not always a good idea - unless you are doing a means test to determine the users income. In the question about services for homeless people, you ask if user fees should be increased - homeless people don't have money for user fees. Further, while paying more property tax is not an ideal solution, if you contract all of these services out you will have many many people who once made a decent wage (with the City) making way less if hired by the contracting company, or they will have to find a new job altogether. While some will be happy that property taxes are the same, the property taxes are going to be too much for those who are without jobs due to the cutbacks (let alone gas prices, housing costs, and food costs). So you are trading the wellbeing of those in the private sector for the wellbeing of those who work in the public sector.
68.	essential services first: TTC, EMS, FIRE, POLICE (w/ reduced officers and helicopters, more community engagement opportunities, changes in police training), HOUSING (low income) then social and recreation services - especially for low income families and individuals. Property taxes for services like public health and garbage; user fees (for those who can afford them) for fun stuff - like CNE, zoo etc Also - can businesses get something back for contributing to city coffers (not politician's) - like for example: if TD donates the cost of street clean up post pride celebrations, maybe they get a free billboard on the Gardiner for a month acknowledging their 'partnership' or something??

	Shelter, support & housing - Financial Advice
69.	City should review to ensure that funds issued for services are used responsibly. / Illiminate Priority neighbourhoods and programs that discriminate based on arbitrary criteria. We are all Torontonians and should be treated equally. Benefits should benefit ALL equally. / Welcome Policy and waving fees for low income families is fine but they should NOT get priority placement over those who are paying user fees; first come first serve.
70.	Whatever you do, don't make changes that will negatively impact on the quality of living in Toronto and vulnerable populations/communities (i.e. people living in poverty - including those on OW and ODSP, homeless/under housed, substance users, racialized communities, new comers/refugees, etc), working families, or unionized workers that provide city services. / / Be innovative and compassionate!
71.	1. stop overtime / 2. privatise non core services (e.g., housing, policing of housing, day cares, building cleaning, golf courses) / 3. bring in youth in management. 20-30 years city experienced managers have lost touch and afraid to make changes
72.	Please increase the cleaning of our streets and parks, perhaps the city should look at exchanging social services (such as housing, shelter, and meals) for time cleaning our city, removing graffiti etc.
73.	The services that are vulnerable should be reviewed and audited at length to make sure that there are no mis-spending. We should first cut items that are not related in managing the services i.e Lavish Parties, team building in Muskoka, expensive lunches etc I am almost certain there is many gaps once a lengthy audit is conducted on the agencies that is under review. Increasing property taxes is not a solution to financial problem - the previous mayor may think so, but it has proven that all the taxes he has implemented still leaves the city in deficient. / / Provincial and Federal aid is mandatory to maintain a City at this scale. City of Toronto is also facing a problem with a very dense population of low-income families that other city such as Richmond Hill does not appear to have. So, perhaps we should disperse and reallocate the low-income housings in the GTA and spread them around Mississauga and Richmond Hill.

- 74. The answers allowed were not detailed enough for me to give my views accurately in a number of areas. For example: in the questions as to who should deliver services, the options were City OR Contract Out. However, it was not clear whether contract out included both private sector *and* community not for profits. There are a number of areas in which I think it would be good for the city to transfer services from City staff to Community Not For Profits (i.e. some community recreation programs, homeless services such as shelters and street outreach, housing for low income Torontonians, etc.), but where contracting out to for profit providers would be a terrible idea. There was no way in the survey for me to clearly state my views on this, which forced me to say that services should stay with the City even where I believe they would be better provided by the non-profit sector. / / Service Areas where it would be good to look at moving services to the *non-profit* sector in order to keep high quality services at some cost savings to the City (and likely reductions in user fees as well) would include: Community-Run Community Centres, Recreation and Community Centres, City-run LTCH and Services for Seniors, Community-led Heritage programs, Shelter, Support and Housing for homeless and low-income people, and Childcare.
- Services are not a black hole into which money disappears. When well spent and 75. managed, money that is invested in city services pays dividends, like any other investment. Communities with access to public health services, childcare, housing, transit are communities that are healthy and productive. This benefits all of us. / / Furthermore, providing quality city services is also a job creator -- and these are GOOD jobs. Employing someone at an equitable wage with good benefits is another way to invest in the citizens of our cities. These wages go into families and communities, they're spent at local businesses, and they contribute to the economic and social growth of our city. They contribute far more than money funnelled to private corporations, all while providing better and more accountable services to our citizens and taxpayers.
- 76. the funding questions are very difficult to answer because there is not enough context provided. E.g. what would be the impact of these increases on low income families in Toronto? Also because my responses are different depending on the service. Police Services eat up a ridiculous proportion of the City's budget, and there was no option for me to indicate that I think those costs should be reduced--rather than asking taxpayers to pay even more for services that I am not convinced benefit the most marginalized people in Toronto.

	Shelter, support & housing - Financial Advice
77.	Stop wasting money by starting something like bike lanes and then taking them away. Where does this make any financial sense? Also, to reduce waste in libraries, for example, decrease the hours that libraries operate, review staff performances and hourly salaries. Do libraries really have to be open on Sundays? That would be saving a lot of money. Also regarding the TTC, take away fare collectors and use automated machines. I have lived in a third world country where public transit costs next to nothing and is very efficient compared to the TTC. The only thing that should be 'privatized' is a system that would get the homeless off the streets, giving them a chance to find employment, seek medical attention and contribute to society. Rob Ford stated that he would solve the homeless problem and I haven't seen any improvement in this area at all. Toronto will be hosting the Pan Am games and the city is not ready nor deserving. I have worked in the tourism industry and visitors are often very shocked at the TTC fares and the admission prices to city attractions. Thank you.
78.	The federal and provincial governments should be heavily funding municipalities, particularly in the area of infrastructure, health care, social housing and social services. Failing that, property taxes should be the City's prime source of funding, with some user fees.
79.	The City should be concerned with providing the best services possible, especially to low-income and disadvantaged neighbourhoods. These services should be supported by tax-payer dollars and an efficient and transparent municipal government.
80.	Pressure the provincial and federal governments to contribute to transit and housing plans.
81.	Public Health services has a lot of wastage and is not well run. Make this department more lean and responsive. / don't penalize people that live in Toronto for bad management decisions of city council. / Keep this city safe, clean and manageable. Why not tax businesses more instead of residents who live on low incomes or housing under 400K
82.	I think there needs to be fundamental changes made into how Toronto views its residents before we can decide how to fund services. Understanding that for a city to thrive, it needs art, culture and affordable transportation, education and housing for all is key. If vulnerable people are given the opportunity to succeed, we'll all benefit from that in the long run.
83.	I have no problem with the city imposing user fees on automobile use (the \$60/year registration fee is nothing compared with the cost of insurance - maybe we should advocate for regulation of insurance companies instead it would save drivers more money). Why was I not asked about that? Anyway - as much as I am a moderate to low income earner, I am willing to pay more taxes because I do indeed own a property and the value of that property increases based on the level of services provided to it. So, more taxes = more services = more value to my my home. Should I want or need to sell my home, it will be that much more appealing.

- 84. Yes, Those in charge of Finances of this City need to look at the ridiculous street furniture which has been popping-up ALL over / T.O.! Do these people making these decisions have any practical application as to what is the immense benefit to the city's / Citizens when buying these items. Have they taken the proto type & tried using it before signing on the dotted line! Take the Shelters for those who take Buses, has anyone at City Hall who throws away the tax dollar ever looked at area that that Bus / shelter was going to operate in! What the actual weather is like! Is there Open space & the entrance to the Shelter is turned / the wrong way. Just a small example. Why would I, You or any other individual stand in a shelter when the WIND is Whizzing / creating a Wind tunnel! How about the Shelter at Annette / Keele on the N. W. side where some City idiot placed a garbage / can blocking the citizens view of the bus coming south on Keele St.! Gosh, does it take a Rocket scientist to figure out that the / garbage can should of been placed on the southend of the shelter or setback two more ft. so one could see the bus arriving! / I could go on & on & on! These examples tells me You have way to many "Book Educated Staff" no application for having any / Common sense & at the very least no solution of FREE THINKERS who know how to THINK OUSIDE of ZEE BOX!!! Get the / Councillors / Corporate Staff, All of the tied-in Agencies to stop wallowing in OUR MONIES without OUR PERMISSION! These / personnel seem to have a Ere of Entitlement about them! Why is the City appealing Augumari's court ordered Election!! / Stop the Bus, I want to get off! It's time someone like Mr. Robert Ford took a Wrench to All Departments. Thank you... /
- 85. There are other ways to fund services, other than increasing property taxes and increasing user fees. Invest more in industries that provide the city more revenues, like festivals and Pride, and Carribana. Invest more in these and in increasing tourism. Increase property taxes only for those whose incomes allow for it. Property value is not necessarily an accurate assessment of current wealth. Claim abandoned properties and houses whose owners are just sitting on, and flip them. Renovate and use them for social housing, and work on that ridiculous housing waiting list. Tax large corporations and organizations who make inordinate profits in our city, tax them more. Give working people, struggling people, and unemployed people a break. Help them find work and reduce user fees for them to use services. Tax privately owned prisons, and reduce the incarceration rate and prison populations. This costs us more than anything else in this state. If this isn't a municipal issue, then lobby the provincial or federal governments for this. Let that increased revenue "trickle-down". / / This survey was so limited in scope or funding options. It was disappointing and obvious in its privatization bent. We are waiting to see if this survey will have any effect whatsoever in decision-making. Make the results public and have them reviewed by an impartial third-party.

86. Ensuring food security for low-income and vulnerable persons for example can be tied together with the city-wide provision of community gardening areas in park spaces and other suitable unused areas of public land (such as under power lines). In exchange for cost-free use of the area, and perhaps a small subsidy for supplies, such areas can potentially provide volunteer and training opportunities for youth, adults and seniors, and a source of food for community support efforts, such as homeless shelters and low-income food subsidy programs. There are countless ways in which City Counsel can enact cost-neutral or even cost-negative programs such as this, to create more sustainable public services for our communities. / / Moreover, I strongly feel that as Toronto moves forward, any efforts towards economic development should place a firm and unequivocal priority and emphasis on building the rapidly emerging Green sector within the GTA (free of "green-washing", such as McGuinty's diesel buses), as this will pave the way for the long term (physical, mental and financial) health of our communities and their residents. / / As a licensed car owner, I nonetheless feel it important to state that providing safe and accessible bicycle routes throughout the downtown core and in the city's scenic areas is essential as our economies move away from dependence upon petroleum use. / / Lastly, and further to the above, I strongly feel that our city's recycling, waste disposal and composting services should remain local and self-sustaining. There are numerous ways in which we can treat our waste stream locally and more sustainably, and even provide supplements to the energy production needs within the GTA. It is irresponsible to divert our waste stream to ecologically sensitive areas, such as has been proposed time and again with general public outcry, both within the GTA and by the communities who would recipients of this refuse. User fees on garbage collection are an important element of this formula, but even more important is to take seriously the negative environmental impacts of our waste stream, and recognize that as an opportunity to improve our waste treatment strategies by implementing new technologies and methods which will turn that "problem" into an invaluable supplement for our city's food and energy production needs. / / Another aspect of the above is to provide tax subsidies to new construction and renovations which implement such environmentally sustainable building technologies as composting toilets, grey water reclamation, green roofs, on-site wind & solar power generation, straw-bail, cob, and 'earth-ship' construction (minus incompatible building code requirements), etc. All of these initiatives will help to transform cost intensive public services into cost neutral or even cost negative ones.

- 87. Many services can be community run. / Many positions could be filled by volunteers. / Perhaps paid by food from community garden, / and provided adequate shelter or habitat for living.
- 88. Ask that the provincial and federal government take more financial responsibility for housing and social assistance.

	Shelter, support & housing - Financial Advice
89.	I am not a fan of privatizing services. If user fees must be imposed or increased, I
	would not wish for people of low income to be shut out of services. My daughter,
	who has autism, attends a day program in a community centre. She may not be able
	to attend if the fees for her program were increased significantly. Their program has
	in the past contributed to the community centre and improved it with their own
	money and I think the community is a better place by including everyone and all
00	efforts should be made to include people with special needs, affordably.
90.	Prioritize those who need the services the most (e.g. those living in priority
	neighbourhoods, parents of small children, homeless, etc). Even if that means that
	those of us with money pay a bit more to maintain the services.
91.	The city should reduce services to prevent us from paying any more in taxes. If people
	want services to be kept, they can pay user fees - but only people using that service
	should be charged the user fee. User fees from one service should not be used to
	fund other services (e.g., TTC fees should not be used to fund Toronto Community
	Housing).
92.	Bring back the vehicle registration tax and the land transfer tax! Increase the
	billboard tax! Push for a portion of the gas tax! Get the federal government to take
	responsibility for housing and transit!
93.	I found the questionnaire biased towards reducing government services. Questions
	about user fees for housing services or poverty services are ridiculous. There were
	virtually no questions about increasing services which is the main problem for
	Torontonians right now.
94.	Some services should be supported by other levels of government. TTC, public
	housing, social services, poverty reduction, major infrastructure should be funded by
	provincial and federal levels of government.
95.	The city needs to plan long term and look for long term savings. It also needs to
	invest in the city, it's people and to protect the vulnerable so everyone may
	contribute and live in a city that accommodates diversity, health, education and
	kindness to people. It is cruel to remove homes from the most vulnerable people
	when the sale of the homes will not improve housing in the long-term. It is cruel
	when homes and programs are removed from the city, are not accessible and
	affordable. The reduced service will weaken vulnerable families and this is negative
	both in the short and long term for the city as a whole. The city needs to listen to all
	the people in the city and stop with the bullying it practises now by making
	uninformed decisions and showing no concern for the long term impact on people
	and families who struggle.
96.	This is a terrible survey that does little to explain the current state of governance to
	the population, and that can't even be statistically sound given the wording and
	nature of questions. The wealthy in this city need to pay more taxes, users need to
	pay more for services, the minimum wage needs to increase, we need to make sure
	that everyone has shelter, food, and so forth.

	Shelter, support & housing - Financial Advice
97.	Toronto has been an innovator and leader in many areas, notably the environment, public health, public housing, planning, etc. Through the City's leadership the private sector has followed suit. Examples: the non-smoking campaign; Green development standards; the better Building Partnership; most recently, the downtown banks have launched an initiative, "Race to Reduce" CO2 emissions which would not have happened without the City's leadership in this area; we must not destroy what has taken many years to achieve. our property taxes are lower than those of many cities. Let's increase them and keep offering relief to those who cannot afford them, i.e seniors on fixed incomes.
98.	While I think that user fees can be employed as a source of revenue for some services, I think extreme caution should be used in order to avoid excluding or marginalizing low income residents. If services are 'pay-for-use' it defeats the purpose of having city-run services in the first place.
99.	For services that are central to your mandate and that affect (or are used by) many residents (such as garbage, water, 311, fire, police, EMS), property taxes should fund these services. For additional services (such as community centres, parks, etc) user fees should fund the services. When the service is directed toward an at risk or disadvantaged group (homeless, seniors, etc), you could use tiered user fees (for example, geared to income or ability to pay), supplemented by property taxes or another source of funding.
100.	I'm tired of governments that are afraid to raise taxes for the middle and upper classes (to which I belong) for fear of losing votes. Raise taxes and use the money to provide better services: transportation, support for seniors, support for other vulnerable populations and better public spaces: gardens, grass cutting, removal of litter. I'm tired of a city that looks like no one cares the streets that need resurfacing, the grass in public spaces that is cut, the homeless people, and the panhandlers are embarrassing!!!!!
101.	While I think it is great we look at property taxes, when do we actually start to work with the business communities to start support the communities they are profiting from. Are major bank reporting profits while increasing user fees, legal services, as well as other cooperations. Why are builders not expected the develop all new buildings in the city with the latest green technologies to reduce power and water consumption. If service are truly effective then cost will come down. Let charge unions fees for raising salary levels and increasing the cost of living. Tax profits at a hire level rather then nickel and diming the low income folk to struggle with less.

	Shalter support & housing Financial Adviso
	Shelter, support & housing - Financial Advice
102.	introduce road toll / retain and/or increase land transfer tax / reinstate vehicle
	registration tax / increase corporate property tax rate (e.g. financial sector) /
	introduce an inheritance tax / advocate to retain 1% of HST for municipal
	governments / pursue remuneration for hosting G20 / divest from mounted division
	of Toronto Police Services / increase productivity of police force (i.e. decrease
	number of police per capita) / restrict allowable police overtime and police monopoly
	on providing security to roadwork / get more money from province for TTC, housing
	and social services
103.	The city should also be talking to senior levels of government about the lack of
	adequate funding for Toronto. Social housing is just one example.
104.	I would see it proper for Toronto to eliminate public housing within the city as well as
	entitlement programs and services catering to disadvantaged groups, in particular
	youth, as a means of establishing a sustainable budget for the long term.
105.	much higher property tax for expensive housing
106.	Regarding the last question I rent, so at the moment it doesn't matter to me how
	much you raise property taxes. However, generally speaking they should only be
	raised for those who can afford it meaning low income/ fixed income should be
	taken into consideration.
107.	I would prefer to see taxes increased for those who can afford it rather than across
	the board for low-income residents and seniors for whom it would cause hardship. I
	feel that child care is likely a provincial or federal mandate, and shouldn't necessarily
	be funded by the city.

108. I think that it is important to, in part, concentrate not on where the new money will come from, but to review and reflect on how the money that is there is currently being used. / / What builds a city, one that is prosperous, diverse and respected, is not greater police presence. It is not more parking lots. / / These things are of course important to a degree. But what builds a real city that works is investment in communities. Investing in community run initiatives and projects is the best (and often cheapest) way to improve and sustain a healthy city. It often costs very little to run these projects, with great and lasting benefit to communities and their inhabitants. Of course there are a great many of these that need funding. I respect that it is not the best of economic times. But arts, and community, and heritage, and our children - concentrating on these build cities that people can live in. A city that not just runs efficiently, but operates with respect for its citizens. A city that recognizes that all people, if given half a chance, want to contribute what they can and make a positive difference in their own lives, and the lives of those around them. In saying this, we must remember that, although absolutely important, there are other ways to make a positive difference in someone's life than by giving them a job. / / So here is how you should fund services: fund the arts. Fund communities. Fund programs like community gardens and senior in-home services. Fund low-income housing projects, and shelters. / / When you fund these things, the city will naturally grow and prosper. Help people to help themselves - and they will. Make the city a beautiful place to live in with an activity community presence in all areas - and crime will go down. Expand art programs and fund artists - and they will help with the beautification process, help to turn around downtrodden areas, and uplift lives when that uplifting is needed most. Fund literacy programs, and don't make overly rigid and baseless demands for accountability - let them do what they do best, and people will learn, and again, they will help themselves. Fund seniors at home - and save thousands upon thousands when they are not forced to move into a senior retirement or long-term care facility, and even more when they are encouraged to remain contributing members of their community. Fund community gardens and education programs and realize that people with low-income need the chance to help themselves retain healthy eating habits, often rendered impossible by food bank handouts and money consumed by rent and clothing. Save money in the long run, again - drains on the health system and a generation of malnourished children. / / There are dozens of studies that show of these things, and people like Jane Jacobs who have gone absolutely blue in the face trying to explain it. / / Not that anyone is listening now, but I add my voice to hers and others like her. Maybe one day we'll be

109. If services are frivolous, the user should pay. That does not include recreational and educational activities in low income areas. The fairest way is through the property tax. Homes with 1 million to 13 million should pay accordingly (see real estate listings globe&mail and toronto star

	Shelter, support & housing - Financial Advice
110.	The province and feds should be responsible for social programs. Incent the private
	sector to develop quality housing. Encourage and help citizens to develop programs
	to help those in need. Increase taxes if needed.
111.	Instead of raising user fees and taxes, focus on reducing expenses of top 6 city
	expenses (Police, TTC, Fire, Shelter, etc. Especially Police (we do not need police
	officers to supervise road work or provide security), and TTC. The TTC needs to
	become more automated like every other industrialized city transit system. It is
	possible to keep service levels constant or better and reduce costs.
112.	If residents are to pay user fees, where are they to get the extra money to do that.
	Give low income earners a wage increase then we can afford to pay for more things.
113.	Public Health, seniors and daycare should be provincially and federally funded, as
	should most of public housing and support for the homeless - all this should come out
	of income and corporate taxes.
114.	1. Look for efficiency of services rather than cost-cutting. / 2. Get the other levels of
	govt to fund their fair share. Provincial downloading and during the Harris govt years
	has devastated Toronto's finances. So get the Province to pay up (e.g. TTC, social
	housing, Provincial Court Services) / 3. Fed govt funds to cities amount to 2%. The
	Fed govt must contribute more. The Mayor and City Council and the Federation of
	Municipalities must pressure Ottawa for drastically increased funding. / 4. I have
	extensive training in survey design. This one is very poorly designed and as a result
	will yield inadequate data and the data will be almost impossible to accurately
	interpret. The questionnaire was not user friendly and excluded many people who do
	not or cannot use computers (e.g. people who are poor, those with certain
	disabilities). / 5. This survey is biased towards cutting costs instead of other solution.
115.	- Fund for low income people's income source / - Social assistance increment / - OPSP increment increase
116.	Negotiate with the Province for certain services such as housing, TTC.
117.	Should negotiate with province for \$ for TTC (operating), housing should be uploaded
	to the province, should not review services that cost the city less than 2% of total
	budget.
118.	The real problem for Toronto has been caused by downloading from the PC Provincial
	Government under Mike Harris e.g. subsidized housing and social assistance. This
	may have been revenue neutral in smaller towns, but in a city like Toronto with a
	much higher % or social housing and poverty property tax base can never adequately
	support the cost of these services. There needs to be concerted effort to redress the
	downloading issue.

Shelter, support & housing - Financial Advice 119. The City needs to investigate income-based taxes. The Vehicle Registration Tax should come back -- it was the same as a tank or a tank-and-a-half of gas -- if you can't afford an extra tank of gas per year, you can't afford a vehicle. Also, the City and the residents need to work with other levels of government to appropriately fund public transit, policing for major events, administration of welfare, social housing, etc. / / We all benefit from a well-administered urban environment that takes care of residents (NOT tax-payers or citizens, residents) and helps everyone to feel valued and included. 120. Collect the back taxes owed by large corporations, even if it means ceasing their assets and/or putting them in jail. I have been threatened for being behind in paying taxes. She threatened to take my house away and I owed very little, especially when compared to what these corporations have owed for years. Also, we must fight to get the Federal and Provincial governments to give back the transfer payments to our city. As well, clamp down on those taking advantage of things like low-cost housing. I know of many who are able to pay more as circumstances change but live in low-cost housing for years without ever being detected. Get rid of many unions and pay

workers what jobs are worth, never mind all these accumulated sick days, outrageous wages, job security, etc. No-one in the private sector gets these benefits so why should someone without an education collecting garbage where the truck does most of the work get these perks and high wages, often higher than the wage of a person who went to college or university? I also feel that lowering taxes will encourage people to spend more money. I also disagree with having to get a license for a pet if that pet already has a microchip or tattoo which can be read by equipment at the Humane Society. I was told this is for those who can't afford to pay for their lost pet's care, but why should I pay for that? My pets are spayed/neutered and have been microchipped. It's not reasonable for the middle class to always pay the most while those who refuse to work or get paid under the table to get everything free for years, and the rich to get away w/ having loopholes so they pay little in taxes, get double pensions and corporations owe back taxes and nobody forces them to pay what they owe. It's a very unbalanced system. And don't sell off assets which have money coming in year-round for a one-time income which, once received and spent, is no

longer a good source of revenue. 121. NO CONTRACTING OUT, NO USER FEES FOR LOW INCOME CITIZENS,

	Shelter, support & housing - Financial Advice
122.	Continue to ask Provincial and Federal Governments for money. I think most people
	would agree to pay more taxes to fund services. I wonder if major corporations,
	instead of funding sporting events, etc, would like to fund housing repairs for city housing. Each one could 'adopt a family' whose home they would fix up in ways
	specified by the city. No family names would be used. / I want to take this
	opportunity to say that the in-depth questions are not answerable because in many
	cases it is comparing apples and oranges, or it is not possible to figure out without
	knowing the specific circumstances that might pertain to that sector. For example, I
	know a lot about transit but could not ethically pretend to answer those questions.
	The same with certain other parts of the questionnaire. You may not have intended
	it to be so, but it was slanted and the possible answers did not include what I would
	have answered. Feel free to contact me if you want my opinion.
123.	Increasing taxes, especially for those families that have a combined family income of
	over 120,000. Low income families and working class families can not afford too
	much of an increase in taxes but families with larger income (myself included) can
124.	certainly spare some more in taxes to make our city a better place. Rob Ford campaigned that he would not cut city services. This entire survey is very
124.	obviously a ploy to "justify" the cuts he will continue to make. It's very disingenuous /
	Cities are at a disadvantage relative to the province and feds, but that doesn't mean
	you should turn on your residents. Increasing user fees removes the universal
	elements that make things like our health care system possible. It was run that way
	because we invest collectively and we all benefit. We will never benefit to exactly the
	same degree, but I'm okay with paying property tax that funds shelters for the
	homeless even though I hope to never need that service myself. We should all be
	funding city services through our taxes. That was the arrangement. I am NOT okay
	with paying taxes that then go toward privatized contracted out services - like
	garbage in Etobicoke - that then go to companies who pay their employees less, with
	fewer benefits and often no pensions - what kind of example is this city giving as an
	employer?? A crappy one if we keep heading in this direction. Government, including City, have the opportunity to provide employment and needed services. What's
	wrong with that? Public services delivered by public servants means people are paid
	fair wages and can afford the crazy cost of housing in this city. They spend their
	money reinvesting in this city like we all do when we eat, live and shop here.
125.	Provincial Courts, Income Support, Subsidized Housing and some Public health
	Services such as Immunization should be Provincial responsibilities and funded by
	income taxes which are geared to income and inherently fairer.
126.	It is important to ensure that user fees do not increase for low-income individuals
	and families.

	Shelter, support & housing - Financial Advice
127.	The city should put tolls on some its major arteries, including the Gardner Expressway
	and the DVP. This revenue could be used to fund better public transit. / / It seems
	completely unfair to suggest raising user fees on services that low-income
	Torontonians depend on without also considering user fees on roads used by middle-
	and-above-income citizens.
128.	TCHC should NOT be selling off housing stock to pay for the repairs. This makes those
	who can afford it least pay for. People who are well off can surely spare funds for
	such repais better than those below the poverty line.
129.	Upload health, housing and court policing to Province. (good luck!)
130.	Share of Income Tax / Share of Harmonized Sales Tax and road tolls to fund TTC
	capital budget, social housing and other capital costs / Increase share of provincial
	and federal gasoline tax to fund TTC / Demand that Ontario and federal government
	reverse the downloading of costs to the city.
131.	It is very difficult to provide excellent services without increasing revenue - the
	important part is that the money be used sensibly and not squandered. It is much
	more cost effective to support and provide money for existing parks, sports facilities,
	decent housing, than to have to spend much more on detention centres, etc.
132.	TTC, Housing, Social Services should be funded by Provincial and Federal
	governments with money derived from income taxes
133.	It seems to me that this survey does not offer certain options that have been made
	possible for the City through powers granted to it by the Province. There are options
	like the abandoned tax on vehicles and the land transfer tax, taxes specific to City
	users who have a certain level of comfort and discretion, that are not offered in place
	of measures like selling off stores of City-owned housing, for instance. There's a
	perception that the questions have been manipulated to produce certain responses.
134.	DO NOT sell off public housing to the private sector. NIBMY will surface and no
	building will want to take in welfare recipientsas well I live on ST CLAIR and the road
	is a messwe need subwayswe are 40 years behind
135.	User fees should only be applied where the user base is capable of paying, i.e. user
	fees for homeless shelters and social housing are oxy-moronic. / / Public libraries,
	parks and green spaces, festivals, etc. should not have user fees. / / I'm disappointed
	that this survey doesn't take into account any other revenue streams, beyond user
	fees and property taxes. There are other options for diversifying the city's revenue
	base.
136.	Where are the Feds and Province on public transit, housing, welfare and childcare?
	City residents pay our dues to Fed/Province levels too.
137.	City should ensure that appropriate level of government is covering costs for services
	that fall outside City's core group. EG province should be paying housing subsidies
	and for what are essentially health care services that the city provides because they
	are not elsewhere covered (e.g. shelters house many people with severe health
	issues).

	Shelter, support & housing - Financial Advice
138.	City should have a better financial tracking system like the Provincial Government has (IFIS), as its hard to track funding in the city with all the small agencies. / City should look at other resources for funding instead of raising Property Taxes and TTC Fares. By rising the prices, your making housing less affordable for the seniors that are here.
	In the years to come, houses will sit empty as everyone opts to live in a condo because the taxes are much less or rent for that matter.
139.	We need to examine wages of all city employees - union and non-union. Public sector has outstripped private sector wage increases significantly over the years. / Let's reduce the number of senior managers. / Let's go after federal and provincial governments to pay for a good deal of the social services, and share in the costs of social housing. / Bring back the car tax of \$60.00; it isn't even the cost of a monthly TTC pass (I have a car). / Increase the cost of on-street parking permits. / Tolls to enter and exit Metropolitan Toronto. / User fee increases on arenas, community centres and day-care centres. / Height tax for condos. Units pay fees on an increasing scale the higher up they are in condominiums. Units on the first floor would pay far less than units on the twentieth floor. These units take away others' views, and others' skylight, so a 'sky tax' seems reasonable. / / We seemed to manage money far better before we were amalgamated. Let's separate the cities so each region can address its specific needs. / / Let't bring non-partisan democracy back to City Hall / /
140.	Increase property tax for higher income families. Freeze the tax on low income families. / Increase taxes on vehicles. / Increase parking fees in the City.
141.	This survey is worded in an incredibly biased way towards Mayor Ford's 'party line.' Of course no one 'wants' to pay more taxes, so the question, particularly the last question about how much of a tax increase I would feel comfortable with, is ridiculous. I want the city to direct more funds toward programming for those in need, such as the systemically disadvantaged racialized groups in Toronto who are underrepresented both in his government and in jobs that pay a living wage in Toronto, the unemployed and underemployed, those who live on a low income, students, the elderly, and those who rely on a bike, walking or the TTC to get around the city. I want the city to prioritize the social conditions of the poor and immigrants in Toronto, and the environment over cars and big business. I do not want to see any additional city services contracted out.
142.	Refinance all debt at what is now historic low rates amortized 5 years longer. Stop getting ripped off by the banks and brokers who know they are dealing with suckers but pretend likewise. Put someone in charge of finance who understands how financial markets work and how the relationships in the business actually work. Sell off public housing (beaches), sell off surplus land, tolls on the DVP and GardnerTurn out some lights, andstop nickel and diming everybody.

	Shelter, support & housing - Financial Advice
143.	The City needs to return to negotiations with the provincial and federal governments to reverse the continuing problems associated with the downloading of the Mike Harris era. TTC, housing, welfare and numerous other services should be at least cost-shared, not the city's burden alone.
144.	Property taxes are low in Toronto as compared to the average house price. If you can afford to purchase a house in Toronto, you can afford to pay a bit more a year in property taxes to contribute to providing services and programs that make our city enjoyable and liveable. In some cases I would support an increase in user fees if the increase was on a sliding scale according to income, so that a) low income is not a barrier to participation and the b) those who can afford to pay do and subsidize the service for more vulnerable members of our city. I think it is a mistake to sell off city assets and services. We should look for ways to make our services efficient and responsive to Torontonians, but selling off assets is short sited and makes our city more vulnerable over the long run.
145.	The survey is flawed because none of the options mention federal/provincial subsidies as a source of funding for city services. One of the options for funding city services (i.e, TTC, housing, community centres, arts events, etc.) should be to insist on additional funding from other levels of government in line with Toronto's strategic economic and cultural role within Ontario/Canada.

146. Reduce unnecessary programmes. For example, stop trying to control tree removal from private property. Stop providing free trees (if this programme is still in effect). / / Charge fees for summer programmes that reflect those in the private sector keep it cheap for low-income families only. / / Consider the cost of flowers in parks fewer annuals and more perennials would make sense. / / Consider more group TTC fares. The TTC is so expensive that it is usually cheaper for two couples to drive and park rather than take the TTC for an evening out. / / I'm an avid library user but would accept a minor reduction in hours to reduce employment costs over time. Opening an hour later wouldn't reduce public access significantly. // TDSB and Parks and Recreation courses are well-attended but lack choice and expertise in many areas. Could higher level, specialty adult programming be a revenue opportunity for the City? I would pay more for an excellent seminar series on certain topics. There are underutilized facilities in our schools (music rooms, woodworking shops, etc.). / / I do some contract work for Toronto Public Health and discovered that the computers must be left on 24 hours a day in order to accommodate IT updates. Is there another way to meet this need that would end this energy-wasting practice? / / Toronto Public Health sexual health clinics deliver services that, if provided in a private office, could be billed to OHIP, the federal refugee programme, or to 3rd party insurers (foreign students with university private plans). I believe there is a benefit in having the City provide these services (improved access to certain groups) but the source of funding should be reviewed. There is an arrangement to get provincial funds for STD services but not for any contraception services. Why does OHIP pay when I give a student contraceptive advice in her university medical centre but, if she goes to a City clinic, Toronto foots the bill. Likewise, private insurers and the Federal Government would pay if our services were provided in a walk-in clinic. / / I hope the new subway cars are being bought only to replace cars that are not worth maintaining any longer. If the whole "fleet" is being replaced, this has been an unforgivable waste of money. We need money to be spent on keeping the system running. I can't count the number of times I've been late for work (and lost income as a result) because of "signal problems". / / STOP PAYING POLICE FOR JOBS THAT DON'T REQUIRE THEIR EXPERTISE!!! Others can and should perform those functions.

147. stop spending \$ on traffic calming measures / have an in depth financial review of police budget and how resources are allocated between front line and management / eliminated mounted police / stop funding discretionary programmes such as art, community and cultural groups / province should pay for and administer all court, welfare, homeless, low cost housing and care for aged programmes

148. user fees should not hurt low income residents

	Shelter, support & housing - Financial Advice
149.	I have no problem paying more in either User Fees or Property Taxes ONLY after the City significantly reduces its cost of operations and gets it under control by delivering necessary services cost effectively. Overtime and Benefits can be reduced in various ways for example although the budget documents do not itemize these that I could find. TPS is the obvious area where cost reductions could be gained. Hire security guards to monitor road construction for example. Demand the province pick up 100% of Court Services security now and not in 5 years. Other suggestions: Eliminate the Toronto Atmospheric Fund (\$2.2M); Theatres should be 100% self funding; review public housing stock and sell of buildings such as Humberline Drive to the private sector; Reduce IT expenditure easily by 10%; eliminate the "Culture" from Economic Development and Culture agency;
150.	Cut social program costs. Welfare reform. Public housing reform.
151.	The City of Toronto should demand more funding from the provincial and federal governments. We cannot pay for all of the necessary services on property taxes alone but we also cannot freeze property taxes or increase user fees because this will have a devastating effect on the most vulnerable people in our city. We need our community and social services to help improve the quality of life of low-income families. We need more services not less. We need services that are accessible and equitable for all. We need services that are culturally relevant and gender sensitive. Most importantly we need services that will reflect the diversity of all of Toronto's residents including gender, age, race, ethnicity, religion, sexual identity, language etc
152.	Increase uploading to the province; / Force the province and feds to pay for policing costs for national and provincial functions; / Increase development charges; but modify development charges to increase family housing
153.	I thought we were in a surplus position, so I don't understand what is the source of the deficit. / It is very important to maintain the environmental health and social services of the city because a widening gap between rich and poor, affluent and vulnerable leads to a less secure and less prosperous society. / I believe some services can be contracted to the private sector as long as the ownership remains 100% in public hands, with good performance contracts in place, and good monitoring and control. My experience with privately managed buildings in social housing sector has always lead to a deterioration in service and quality. Therefore I believe social programs should not be contracted out.

- 154. Part of what makes Toronto a great city is all that comes with civic citizenship. It makes me proud to be able to see incredible free concerts at the Harbourfront Bandshell, or to visit one of the world's best zoos. Toronto is an international city -many people come here from all over the world -- and when my friends from other countries come here, it makes me extremely proud to show them both the city's attractions, and also the neighbourhoods. Toronto is a pedestrian city -- more people walk around here than in Victoria, Vancouver, and Winnipeg (all city's I've lived in for four years each) -- and that is what makes it so cohesive. A lot of that is because of the efficiency of the TTC and the bike networks. Toronto is also an intelligent city; people here are very well read compared to the other city's I've lived, and I think this has to do with the TTC as well; just look at how many people are reading books and news when on the subway or streetcars or buses. The gap between high income and low income populations is growing. I feel that it is a moral responsibility for the strong to protect the weak and, by that same logic, for the wealthy to enrich the poor. A homeowner's taxes increasing by \$10 per month -- even though that homeowner might not use the service -- can help a single mother find affordable childcare for her kids so that she can work a job to feed them properly and provide a strong example to her kids. I feel that is a small price to pay for a better city. We're at risk of ghetto-izing parts of Toronto if we don't make efforts to improve and increase the quality and value of services for people regardless of their income.
- Charge road tolls, increase car license fees, reduce transit fees, make condo 155. developers pay tax, make condo developers provide subsidized housing and parks. Make foreign owners of condominiums pay non-resident tax. Fine and tax illegal vocational schools. De-amalgamate.
- 156. make sure vulnerable population get proper services, make sure every resident in Toronto has equal access to "essential services" such as health, education, housing, and safety.
- 157. There are a lot of variables that this survey does not address. But overall, quality should be maintained while costs are closely scrutinized. Many of us cannot afford to pay more in property taxes and yet do not qualify for any low income subsidies. Large corporations doing business in the city need to pay their way too, and that was never provided as an option.
- 158. Lobby other levels of government for adequate funding or figure out ways to increase city revenue that do not disproportionately effect low income people.
- 159. Some of the costs should be shared with other levels of government, especially social services and transportation. Child care, senior care, low-cost housing and public transportation should not be supported solely by property taxes. Pressure on the Provincial and Federal governments to act responsibly should be relentless. This survey ignores the support given to cultural and other services by foundations, donations and so forth and thus gives a rather distorted view of how theatres, museums etc are really funded.

	Shelter, support & housing - Financial Advice
160.	People who own a \$400,000 home can afford an extra \$500 a year in property taxes.
	Low income families cannot afford higher user fees.
161.	The city needs to increase dental services for children and low income seniors for the
	entire city of Toronto. / At present the city run dental clinics are only in the former
	city of Toronto. There are huge number of children and low income seniors who
	need this service.
162.	Please increase funding for public housing, social programs for low-
	income/vulnerable groups and public transit
163.	Introduce road tolls and bring back the car registry tax. Continue to increase property
	tax so that it is on par with surrounding GTA municipalities. Do not introduce user
	fees for low income/vulnerable service users (i.e. offer subsidies/waive fees for low
	income users, and don't charge fees for programs targeted at these groups).
164.	Allow sponsorship rights to corporations (for a fixed term) for significant donations to
	things like nursing home facilities, community centres, arenas, arts venues, vehicles /
	Make the Provincial and Federal Government pay their share of social assistance and
	housing, provincial courts, long term care, and transit costs
165.	The city service review does not include city services that are carried out by non-
	profits. i.e homeless services - salvation army
166.	The City should upload services such as Housing, Policing, Fire etc to the Province. If
	this cannot be done, under NO CIRCUMSTANCES should they be privatized
167.	It has to get province & federal government to chip in more on the costs of housing,
	transit, & social assistance.
168.	While I have mostly said services should be paid for by a combination of property tax
	increases and user fees, let me be clear that I mean user fees for those who can
	afford them. User fees should not be so high that low-income people are left out, nor
	should they be used to exclude those who cannot pay at all. / Based on comparison
	with other urban centres, I think that Toronto property taxes are very low, and could
	well be increased. / Our infrastructure (e.g. water, sewer, hydro, ttc) is a mess. I look
	at the 905 area and see that Mississauga and Brampton, for example, have good
	roads, good infrastructure and Toronto is crumbling. We are building expensive high
	rises in the city centre, thus creating road congestion, and making it impossible for
	low-income people to live where they might work. At the same time, the public
	transit system doesn't work well. And cancelling the LRT's was not smart thinking - a
4.60	dumber decision I think I have not seen.
169.	The City should also continue to lobby the Province of Ontario to take back some of
	the responsibilities of downloaded services from the '90s. A major portion of the
	budget shortfall stems from the fact that cities are taking far too much responsibility
	for their own social services including transit, housing and social welfare. Both levels
	of government need to contribute more, but especially the Province.

	Shelter, support & housing - Financial Advice
170.	I think the city has made a big mistake in not maintaining an annual increase in the property taxes, this is a repeat in the "lastman years" short term gain for long term pain. I think the current mayor dropped the ball in taking the Miller surplus and applying it to this year's budget. Dropping the taxes on Cars, and the housing taxes also shows a lack of understanding that cities have limited abilities to raise funding other than property taxes. This is a tax system set-up is an agricultural dominated society, set-up in the 19th century. The Miller government was right to take advantage of the Ontario's government offer to allow the city to raise it's own revenues. The "Ford (nation) administration" is very short sighted at best, or
	deliberately trying to empty the city coffers to ensure a program of cutbacks in social services, and contracting jobs in the city. thus lowering the quality of the city we live in. / / I would be glad to further share my views on the city in any forum the this review of the city decides to follow-up
171.	Some questions refer to user fees from homeless, the poor, etc. Obviously you cannot collect user fees from someone who is broke. In these cases, perhaps the City needs to dissuade these people from staying in the City. Give them the Alberta solution. A bus ticket out of here. Establish a maximum amount of aid per person per period. After that, cut them off and offer a bus ticket to their destination of choice and let another city take over for their share. Perhaps some kind of City Lotto or demand a share of the proceeds that the OLG takes in. A lot of their revenues come from Toronto residents yet we never hear of where in Toronto the OLG directs its funds.
172.	Sale of assets but NOT community housing
173.	increase taxes to reflect 905's taxes so the city can pay for services. Improve services don't reduce. Appeal to provincial and especially federal government to change policies to increase support to refugees and immigrants. Make Toronto a better place to live not more housing and poor people.
174.	I am very willing to pay more taxes for better quality and increased efficiency. I want to know that my taxes are well managed and well spent. I don't have any assurance that this is so. In many cases I find that the city offers poorer quality of service relative to that which is provided in the marketplace. I think most human services such as child care centres, old age homes, recreation, parks maintenance, shelters and homeless services are more cheaply delivered by the non profit voluntary sector with no loss of quality. The city does not need to always be a service provider, it just needs to ensure that services are available and it should not matter who provides them. The city can do this with setting and enforcing standards
175.	cheaper to fund services for the homeless than have them use hospital and legal systems.
176.	A property tax freeze is a mistake that has been made by past administrations. Property owners in Toronto pay considerably less than other surrounding municipalities, taxes should be comparable across Ontario. The City should also sell off some of its real estate assets and look into reforming public housing.

	Shelter, support & housing - Financial Advice
177.	The City should not be in the homeless shelter business. It costs significantly more to
	run a City shelter than it does one of the not for profit shelters and the non profits do
	a better job. The City should oversee the program but the service should be delivered
	by the pay for service organizations. City staff wages are way too high!
178.	I feel strongly that we deliver some services that should be handed over to the
	Province. Example: courts, housing, child care. Any program that is MANDATED by
	the Province should be at the very least 50% funded by the Province.
179.	Toronto's average property tax is usually far below the property tax of other
	neighbouring cities in the GTA. We want a great city, not a city with the lowest
	property tax. Let's eliminate all the unrealistic expectations that we can have
	something for nothing. People with decent jobs and housing all contribute to the
	health of a city.
180.	City Parks should not have parking fees. Sometimes these are the only recreational
	facilities that low income people have
181.	the City provides an incredible number of very important services to its residents, and
	is home to many vulnerable people (homeless, youth at risk, newcomers, seniors, e
	etc.). In Toronto we are also fortunate to have the lowest property taxes around. If
	we need to increase property taxes to provide high quality services, then the City
	should do that. To that end, I'm not sure why the City scrapped the vehicle
	registration fee - this was a relatively reasonable fee that provided the City with an
	alternate source of income. I understand that the Province has uploaded the funding
	of several services that were downloaded to the City during the Harris years - this is a
	great start. I hope the City continues to work with the province to continue to
	negotiate more services being uploaded (such as the security for provincial court
	houses).

- 182. Stop trying to be an owner/operator, and just focus on being a service provider or a standard setter. You don't need to own the building to provide a subsidized rental apartment for instance, and having a lot less concentration of subsidized units in individual buildings and housing complexes will dramatically reduce crime and policing costs as well, something that is not possible if you take the position that it is ideologically necessary to own the bricks and mortar regardless of the damage to the life outcomes of the children you force into these complexes just so their parents can some help with the rent. / / It will be easier to fund required services if you stop funding counterproductive ones. Someone told me that even if you put in environmentally friendly water free toilets you have to pay a union plumber to put the piping in the wall in order to get your plumbing permit (the Brickworks?). Fire whoever came up with this policy and don't restaff the position. There is \$100,000 right there. While you are at it, let contractors bid city jobs using whatever their wage scales actually are. Having to pad the bids with a "union premium" to drive up the price in order to have your tender even qualify is absurd. Don't keep doing this and then pretend you have a budget "gap". You just have misplaced spending priorities. That is not the same thing. / / Take a serious look at city worker productivity and get rid of people who are not really showing up or not actually working when they do to boost productivity and ironically morale. Nothing makes a hard worker give up faster then a co-worker not contributing and getting away with
- 183. Make City attractive for Companies to locate here. / Get Companies to sponsor funding for destitute/homeless/culture/sports/parks [it makes a better city for them to be in] & shows them to be a good Corporate Citizen. Sell Parks names, Museum Names, Community Centre names, Sports Areas Names, CNE Names, Seniors Homes Names[Same as Rogers Centre, Sony Centre, etc] / / Would work also for lowering TTC cost / / In return make city planning less time consuming - USA cities seem to grow well with much less red tape. / USA cities which are allowing non-unionized companies are thriving /
- 184. The city needs to stop cutting funding to social services, as it will create even more of a crisis in our city, which already is unaware of how to work with homeless and marginalized individuals in our communities.
- 185. Unfortunately, at this time, we need to cut on services. The City should focus on what 'traditional' City services are. Road. Police. Fire. I pay taxes for Culture at the provincial level. The City should NOT fund this. Free market should take care of housing. I do not believe in government intervention in the life of people. My taxes should help the helpless. Not the clueless!
- City run casino; upload previously downloaded social services and housing back to the 186. Province.

- 187. User fees should be used wherever possible, unless they make it unaffordable for low-income people to access these services. Paying for so many different services out of property tax revenue doesn't seem to make a lot of sense, given the diversity of services the city offers. / / User fees might make it easier to contract out services (by associating a clearly-defined revenue stream with a given service) and might do a better job of balancing supply and demand. / / Ideally, we should move to a system where the City is agnostic as to whether services are publicly or privately provided so long as quality and cost targets are met.
- 188. Answering this questionnaire was a learning experience for me. I was astonished at the number / variety of services City Hall is supposedly providing at the present time. Is this why City Services have deteriorated so much over the last 7 or 8 years? Is City Hall trying to be all things to all people? The sad thing is that city services desperately needed by the people at large (like road maintenance, public transit, garbage collection) have become a joke, while City Hall bends over backward to invent new services it can provide to a select few (subsidized theatre, bicycle lanes and green roofs come to mind). / / I think it would be productive to think of city services not only in terms of what needs to be done by the city and what does not, but in terms of what services are not needed at all. Some services can and should be privatized and others need to be eliminated altogether. / / For example, in my view the city should provide water / garbage / paramedics (EMS) / police / public transportation / road maintenance. The city can contract out these services in some cases. I am strongly for contracting out garbage collection, and some security services currently provided by the police for instance. I think that allowing jitneys would be great as the TTC is a disgrace and competition would be a nice wake up call for TTC management/unionists. Just to be clear, by saying that a given service is needed and should be provided by the city, I do not mean that no cutting should be done. Actually, I see wastefulness everywhere I turn in this city. Why are road crews of 6-9 men seen everywhere when 3 would do the job nicely? Some repairs done two years ago by the city on my street were eye-opening. Nine workers were sent out by the city. At any given time, only one or two were working. Disgusting. And Miller wondered why we were so angry at his tax increases! / / Other services don't need to be done by the city at all and/or need to be pared down drastically. The TCHC has become a giant entity, totally out of control. It needs to be contracted out, and then reduced. Impoverished families and individuals should be able to rent apartments where they wish and private landlords can be paid by the city. We also have an overlong waiting lists of subsidized housing so lets put some rules in place as to how long any one tenant/family can remain in subsidized housing. Five years is long enough for people to better their circumstances. Then they get bounced out to make room for others. / / Draconian cuts are also needed at City Hall. There are far too many civil servants, doing precious little. The 311 service is a nice convenience but not a necessity and I shudder to think of how much glorified phone clerks get paid. / / A couple more words: / Toronto Public Health needs to be uploaded to the

	Shelter, support & housing - Financial Advice
	Shelter, support & housing - Financial Advice province. The city can save a few dollars that way. / A layoff of at least 10% of our police force is in order. We are an aging society and violent crime is on the decline. Also, construction sites/road crews should hire private security staff, not police officers. Or put up pylons. / Environment is not a municipal issue properly speaking. It falls under the domain of the Federal government and should be treated as such. / Toronto's subsidies to the arts community have become a vile way for the establishment/civil servants to funnel taxpayer dollars to friends and relatives who pretend to be artists. Those rewarded with "grants" are nearly always frauds, not genuine working artists. I would like to see this practice discontinued. Real artists sink or swim on their own merit as we always have. / Citizens should not be subsidizing the living costs of Toronto Island residents. They should pay for their own ferries and their own police services. / It has become apparent that councillors need to be told
	what is and is not appropriate in the way of expenditures. I'm not pleased that 12 Toronto City Councillors are going to Halifax for the Federation of Municipalities conference. Frivolous expenditures should be disallowed. (They can still go, but on their own dime.) / / Thank you for allowing me the opportunity to participate in this process.
189.	It seems that many of the social services (housing, assistance to vulnerable people, health services) should really fall under provincial or federal jurisdiction.
190.	Residential property taxes are ridiculously low compared to other GTA. We have greater needs in this city then they do (due to increased workers, tourism, low income residents) and we need to raise funds to match the public services required to perform public safety jobs.
191.	Some questions are not conducive to a questionnaire - like should the city pay for social housing? Of course it should, but so should the province and the federal government.
192.	A number of city services should be provided by the province or the federal government (i.e., housing, Ontario works, public health) I think the city should be educating the public about these downloads and advocating that higher levels of government pay for these services. As the economic hub of the country Toronto should be receiving far more support. / people travel from all across the province, country and world to live in Toronto and our transfer payments should reflect that reality.
193.	City should be insisting that provincial and federal levels of government contribute/ cost share in programs such as housing, day care, immigration services, and city infrastructure. I disagree strongly with contracting out of services. It will not reduce costs since no one in the private sector is going to provide services unless there are financial advantages to the contractor. The only way they are able to reduce costs is to bust unions which may sound politically feasible but in the long runWho are going to buy the cars, houses and other consumer goods etc that our economy relies on.

	Shelter, support & housing - Financial Advice
194.	The city should look very closely at enforcing housing standards particularly with
	smaller landlords.
195.	Funding for community organizations that provide services directly to marginalized
	communities is critical and should be maintained in full. These organizations are the
	link between the city and these communities and are on the ground providing high
	level service. Communities at risk include LGBT communities, low income
	communities, communities of people living with health issues, etc.
196.	Road tolls, like in NYC. There are many people who commute into the downtown core for work and benefit from the services we offer there. They should contribute to the cost of road repairs and compensate for causing traffic. Drivers also contribute to air pollution, which contributes to the bad air quality. / Don't give in to powerful unions. TTC wages are ridiculous considering the level of education required. It seems we give in to police unions all the time but they're just one of the many important services we have. / Trim down middle management. That would apply to the TTC but probably other bureaucratic offices. I strongly recommend a review of organizational structures. / The city should NOT use TTC fair hikes. It's already risen too much over the past decade and makes the most sustainable source of transportation in the city difficult to afford. We should be encouraging the use of public transit. / Do NOT sell off public housing. I don't want the city's homeless and impoverished to suffer more because it affects everyone's quality of life when homelessness and poverty grow. / Tax the rich. That's a crass way to put it, but we have some very successful businesses
	and people who can afford to contribute more. / I'm upper middle class and I don't mind paying my share to help my city improve. It's a community not a free for all.
197.	Lets see where we are giving the game away, and that is no doubt in how we allow cars to rule our roads. Surely while we charge people to use transit we should find some way to charge people to use our city's roads. To think of the capital invested in our road infrastructure, the costs imposed on the environment, and the commuting costs of added congestion we can surely come up with a better system. Also higher taxes may serve a role as that is the only way to ensure pay for the "service" of living and doing business in a great city. If I am willing to pay \$4 every couple of days on a coffee, I don't mind paying 10 or even 20 per month on living in a great society where we help find employment help for the homeless or other such services.
198.	Privatization is not the answer. We need to increase property taxes - our property taxes are not extraordinary, most of us can bear an increase, and of course there should be subsidies for those who can't bear any increase i.e., low-income residents and those on a limited fixed income.
199.	Expanding Light Rail and TTC services is the most important issue. Expanded mass transit will reduce environmental, fuel, and economic costs, make low income areas more accessible, and help increase property values.
200.	The city should seek provincial government support to cover education and public
	housing costs. The province should contribute more to the TTC's budget.

	Shelter, support & housing - Financial Advice
201.	Your funding options for maintaining services strike me as very limited indeed. I would like to see more efficiencies within each department and a more creative use of the funds the city already has at is disposal. For instance, we could develop programs that utilize volunteers from all sectors, more corporate sponsorships, etc. Also, we need more options than simply property taxes. What about a universal city tax for residents? And where is our federal government in the mix? Most Canadians live in cities. Toronto is the economic engine of Canada so why all the off-loading and failure to recognize that what's good for Toronto, is economically good for Canada? For instance, public housing, social assistance and public transit should be partially funded across Canada by federal taxes. It saddens me to see our lovely city falling into such a sad state. The public good affects us all.
202.	If we invest in solving real problems like housing, youth unemployment, helping the vulnerable, addressing crumbling infrastructure, etc. it will mean an increase in cost in the short term but savings in the long term. Those wishing to privatize public services will, if they succeed, impose on all the citizens of Toronto degraded services at a higher cost than can be provided by the public sector. The private sector lives for profit and nothing else.
203.	Eliminate redundant social services and cut funding for toronto housing.
204.	Negotiate with province for police court transfer costs (used to be provincial responsibility) and for other provincially-mandated services such as paratransit, TCHC housing, welfare costs; as these are costs borne unfairly at the municipal level and part of the reason for higher taxes and higher budgets. Also, rein in police paid-duty work. Look at improved alternate revenue tools such as tax-increment financing and BIA funding for neighbourhood-specific streetscaping and infrastructure improvements,
205.	The city needs to review the overall impact that each service has on the overall well being of the city, it should review other cities around the world that have been recognized for its city run services. Toronto has always been known for it's diversity and multiculturalism brought by newcomers, therefore newcomer and low income families should be the 1st priority to develop our city further.
206.	This survey seemed overly simplistic and played to the lowest common denominator. Certainly in certain areas (like housing) the city should work with provincial and federal governments for funding and administration. I absolutely oppose the privatization of public services for any reason.
207.	I hope that our city will keep in mind that we must all invest our personal and communal resources, time and energy in maintaining public education, housing, health and recreation programs. We must fund services and housing for the less fortunate. We must invest in our public transportation services, including bicycle infrastructure, and increase road use taxes for motorized vehicles. We must fund services that encourage our citizens to make environmentally and socially responsible choices. We must support local, independent business and arts initiatives.

	Shelter, support & housing - Financial Advice
208.	The city core has a lot of problems with drugs, housing and mental health if tackled
200.	the city can do a lot better. We need to integrate youth into programs that help them
	get jobs and get pride in their community. e.g. local food planting, community clean
	ups, more youth / police programs.
209.	The City should sell off assets to fund services. The City does not need to operate 3
_30.	theatres or own an art collection. Single family homes from TCHC's asset should be
	sold. Why does someone need to live in home valued at close to \$1million and be in
	receipt of social housing. The City should sell off its stake in Enwave and a
	percentage of Toronto hydro. Shut down the climate change office in London
	England. Many city run services could be contracted out why is it that many city
	run daycares are full of people on subsidy and the average person can't afford to
	send their child their. You don't need to run this daycares and pay highly unionized
	staff. Contract out the spaces!!! The same goes for waste collection, tree services
	and park maintenance. City staff should not be paid overtime because they are
	repairing streets during off hours. This should be a part of doing business. The City
	should also stop relying on the Province for handouts. Mayor Ford should be
	commended for thinking outside the box by leveraging funds with the private sector
	to support transit and subways development. Consider road tolls on the Gardiner
240	and 427.
210.	Please do not decrease Arts and Environmental funding. Find other ways to fund
	services. Selling some city owned properties could be one answer if it doesn't impact
	access to low income housing otherwise this will become a city just for the wealthy and lack the diversity that makes us unique. Be creative; cut waste at city hall but
	don't take money away from much needed community programs such as libraries and
	arts institutions & festivals. These make the city what it is and attract tourism in
	addition to people from the GTA. It's all part of the bigger picture. Worker harder to
	access Federal Government. support especially for transportation/infrastructure.
	Please remember that cities work given the Vision of the leader, who can take all
	aspects of a city and not solely look at cost cutting - but use creative energy and
	innovation to meet the demands of all these services.
211.	Need to discuss privatization for some services, contracting out of others, and
	uploading services back to the Province and Federal levels such as Ontario Works,
	Shelter and Housing and Public Health. / / In Health, we have 3 different levels of
	government involvement with lots of overlap in services and bureaucracy which
	degrades service levels.
212.	I think the city of Toronto and taxpayers are expected to fund too much. Especially,
	Ontario Housing - we cannot afford to maintain all of the properties - this all should
	be turned over to private industry. Give people a subsidy and let them live where
	they want to live. If residents are using a service then they should pay. The city of
	Toronto should try to encourage more commercial and residential building since a
	great deal of people have moved to the 905 area. They should try to develop
	desirable areas like Scarborough which is not too far from downtown.

	Shelter, support & housing - Financial Advice
213.	Privatization has been shown time and again to lead to reduced service levels,
	especially for vulnerable or at-need populations. I do not feel the city should contract
	out services which impact on citizen's quality of life: as a property-owning resident, I
	am happy to pay a few extra dollars each year in order to ensure my less fortunate
	neighbours have access to healthcare, shelter, education and library services, and
	that the city employees who provide these services and others are properly
	compensated for their work.
214.	without this services, we all would have to go on welfare to raise our children. most
	of the people that use this services are low income. Think about the children of the
	future. this services educate parents are child. time are hard for us as it is. please
	someone look out for us poor people. this is not fair, rich or poor all children should
	get a chance to make it in life
215.	Encourage more co-operative and non-profit providers of housing. Remove
	profiteering from housing but you needn't put everything in government hands.
	Same for childcare.
216.	provide more volunteer and job opportunities for youth so they can get some
	experience and the city gains some non-unionized and inexpensive labour. I'm not
	talking about taking advantage of them in a bad way, but give street kids and
	homeless especially some jobs so they can get a place to live and contribute to the
	community.
217.	I dislike that the structure of the survey limits choices and commentary to two
	options: increase fees or increase taxes. While these are clearly the easiest funding
	choices, they are not the only ones, and this survey reinforces a simplistic and
	misleading model of how cities might operate. I would have liked the opportunity to
	comment on possible reallocation of city funds (from, for example, fees for outside
	consultants to Social Services and Housing administration), or areas where increased
210	provincial responsibility should be pursued (TTC, Arts).
218.	Federal/Provincial governments should bankroll transit, gridlock, childcare, subsidized
240	housing
219.	The burden should NOT be placed upon low-income persons and marginalized
	groups. If service fees for users need to be increased, they should only be
220	applicable/higher for those who can afford increases.
220.	Welfare and Social Housing costs should be paid by higher levels of government
221	because the are income distribution programs.
221.	The cost of essential services, like housing, medical, legal and transportation services
	should be funded by the giant corporations of this city. I'm not a left-leaning hippie
	who doesn't see the value in having big companies in the city to boost the economy -
	I do see their value - but I also think they should be forced to pay a significant amount
	of money to maintain residence in the city, just like the residents. The average person
	should not be faced with an increase in TTC fares every other year; it's impossible to
	deal with that financially. Tax the people who can afford it!

	Shelter, support & housing - Financial Advice
222.	Reinstate the vehicle registration tax immediately. / Road tolls to fund public transit
	projects. / Reduce off-duty paid police officers. / Advocate for uploading to Feds /
	Province (Housing, transit and child care) /
223.	I pay the most property tax on my street at \$3600 - and our house is not the most
	expensive. Housing, not to mention property taxes is way to expensive. Something
	needs to change - perhaps more user fess for services used by only a small
	percentage of residents.
224.	We need to get rid of the absurd notion that paying taxes is a bad thing. However
	there should be some effort to allow the City to raise income based taxes which are
	much fairer to low income people than property taxes or user fees. User fees are not
	a democratic way to finance and run a city that really cares about its residents.
225.	I think that user fees and property taxes should not increase for those who cannot
	afford it. (e.g senior on a fixed income & low-income people).
226.	User fees should only be applied to those with an income over a certain amount.
	Services should be increased in low income areas particularly for youth. In areas with
	high incomes individuals should be paying for recreation centres/libraries Water,
	garbage should be based on individual usage to encourage environmental behav
227.	through tax increases on a sliding scale. so that low income families can live at a high
	Canadian standard, and rise out of poverty. higher income families who pay more tax
	could receive bonuses in other ways (special recognition for their actions)
228.	I AM FED UP WITH PAYING MORE TAXES FOR LESS SERVICES IE GARBAGE,ROAD
	REPAIRS WHILE JUST ABOUT EVERY SO CALLED "VULNERABLE ,DISADVANTAGED
	,HOMELESS AND LOW INCOME RESIDENTS "FEED OFF MY TAX DOLLARS.MORE
	ACCOUNTABILITY AND JOB CREATION PROGRAMS FOR THIS EVER GROWING NON
	PRODUCTIVE ELEMENT OF OUR MUNICIPAL POPULATION NEEDS ADDRESSING.ALSO
	OUR POLICE SERVICES ARE A DISGRACE.THIS OVERPAID UNDERPERFORMING GROUP
	CERTAINLY DO NOT DESERVE THE RECENT BENEFITS THEY WERE RECENTLY
220	ACCORDED.
229.	It was my understanding when we recently elected our new mayor and his like
	minded members of council that funding services was not an issue as he was going to
	be able to find a ton of efficiencies that would generate funding at City Hall. Now it
	seems that all services are on the table to be cut. What about the gravy train? Maybe eliminating fees on things like car registration or land transfer taxes was not such a
	great idea, especially if you have to close a library or reduce public housing. Oh well, I
	suppose it will be nice that the underprivileged families with their small vulnerable
	little children that will now be forced to live in their cars wont have to worry about a
	registration fee.
230.	Public Transit (TTC) needs to find other sources of revenue, not through user fees or
	property taxes. They should actively seek investors and try new marketing schemes.
	The city should try harder to attract foreign investment and encourage citizens to
	purchase local products. Toronto should not shut down more homeless shelters
	because it degrades the quality of life in the community.
	1 0

	Shelter, support & housing - Financial Advice
231.	Continue as in the past go after province and federal government. to resume past
	% of funding, for instance the province used to provide substantial transportation
	funds and had small signs in buses .province also should provide more funds for co-op
	housing e.g. successful St. Lawrence project.
232.	Moderate increase in property taxes and user fees while providing breaks for those in
	low income families. The rich should contribute more for services that are a benefit
	to all
233.	the city should be lobbying and working with other levels of government to increase
	funding for our services. This survey said nothing about the federal or provincial
	governments being lobbied to increase their support for subsidized housing, for
	transit, etc. All other cities in North America receive much higher levels of federal
	funds for their public transit. We need more support there. The city should be
	working hard to advocate for that rather than talking about increasing user fees or
	decreasing services.
234.	There seems to be a great gap. The city is healthy and economically doing well.
	Housing sales for instance have gone up 9%, the condominium industry is doing very
	well. Both of these example provide evidence of more and more taxes received by
	the city. / The question most people ask in this city, why can't the books be balanced.
	In fact, we should be getting better services not coming from a place of "reducing
	services." The top two services in this city which absolute a huge amount of money
	are the police and ttc. These are the two services where costs should be reduced if
235.	the city is going in this direction of service cuts. Funding city services shouldn't always come from middle to low income taxpayers.
236.	A review needs to be conducted of TTC revenue. A smart card system would make it
250.	easier for drivers and collectors to enforce payment of full fare, rather than giving
	free rides to elderly, homeless and others who insist on riding for free. Drivers are
	worried about their safety, and because there is no barrier to entry for incorrect fares
	thousands of dollars are lost daily
237.	increase property tax to people in the wealthiest tax bracket, they will barely see any
257.	difference in their budget compared to the low income people who can't afford a
	raise in user fees.
238.	The city should be reducing and eliminating services and lower taxes and fees. City
_55.	government is wasteful and expensive. Its generally a burden on the taxpayer and
	reduces all citizens standard of living and quality of life. / Reduce city services to
	essentials only, fire, police, ambulance, roads, parks etc. No arts funding. No
	community housing. No expensive zoos. Private business can supply zoo demand etc.
	Contract out as much as possible to improve efficiency, eliminate the possibility of
	crippling strikes and reduce costs.

	Shelter, support & housing - Financial Advice
239.	The city should lease out city properties to businesses where possible such as street level spaces on the ground level of social housing properties. Where possible, the city should also sell surplus/unused city-owned land to raise revenue. Finally, the city and its ABCs should look at less reliance on hiring consultants and do more work with inhouse staff.
240.	Don't cut public health, libraries, public housing and recreation/community/parks. These reduce costs in the long run. Contracting out will do little to save the city money.
241.	"cut the pork" sell city homesget out of public housing
242.	Many of the services the City currently provides were downloaded on the City from the Province, and should be funded from income tax revenue rather than by property taxes. the City needs to continue to lobby the Provincial and Federal governments to fund housing, social assistance, health and transit.
243.	I am very concerned about burdening low income and vulnerable with user fees. when they can't pay and/or don't get service, we all suffere.g. infectious diseases, public safety, etc.

Is there anything else you would like City Council to consider when making decisions about services in the future?

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	Shelter, support & housing - Other Advice
1.	The city should stick to the basics. / Great public transit / get out of the social housing market and subsidize rents instead / get out of the boating business at Sunnyside / get out of road repair and sidewalk repair / get out of garbage collection / contract out everything but make sure you use completive bids with a system to get the best service for the least cost
2.	Please keep your mandate to not cut "major" services in Toronto - such as public transit, social services (including libraries), social housing, care for seniors, garbage collection, etc. Such a disservice lowers the quality of life for all Torontonians, while undermining the city's presence as a world-class city. I would rather pay higher taxes and service fees to employ public servants than line the pockets of private business.
3.	Check into welfare and the homeless industry / .
4.	art and culture are vital, as is civic participation, as is early year stimulation, as is supporting parents of low income households
5.	an extra \$240? that's it? we're making a big deal about that? Tax the living crap out of the low density housing. on my street the lots are 15 feet wide - that's 4 times the tax earning power than a 60 foot wide lot. The tax rate should be a calculation of property value x a factor for the efficiency of the city to deliver the service. it's cheaper to service small lots near the core than it is wide suburban lots on Etobicoke.

	Shelter, support & housing - Other Advice
6.	No major service cuts. Only minor service cuts which have an insignificant effect on the quality of services are acceptable. / / Service cuts which are acceptable: / - Cutting of bus service where ridership is extremely low (e.g. bus routes 33, 101, 162). / - Underused library branches (e.g. Urban Affairs library) / - The pedestrian bridge to Fort York / - The stacked arena on the east waterfront / - Minor cuts to arts/culture programs / / / Service cuts which are not acceptable: / - Transit City cancellation / - Significant cuts to TTC service other than a few bus routes with very low ridership / - Any cuts to police, fire, EMS services / - Any cuts to road repair, snow clearing services / - Any cuts to garbage/recycling programs / - Any significant cuts to services for low income people
7.	Think of the effects on the most vulnerable citizens every time you make a decision. / Put yourself in the shoes of a single mother, a homeless person, an elderly person struggling to live and remain as independent as possible. / Think ahead 7 generations each time you make a decision. What will be the effects on all of our grandchildren? / What will be the effects on the planet?
8.	The wealth gap is increasing - Toronto is diverse and mixed income housing development should be a priority of the city.
9.	People matter. All people matter and we have a responsibility to take care of each other. The homeless, the poor, substance users, young people, children, the elderly, people living with HIV/AIDS.
10.	Low income people should be protected from increases in property taxes or fee increases.
11.	They should think about the people who are living in the low income neighbours along with people who can't afford to get around the city. The City can't cut services that help people who need them day to day.
12.	I want to live in a city that looks after people, provides good public transit, health facilities, public housing, parks, libraries, pools etc. and spends money to foster the arts. I don't want to live in a soul-less city that values things only in terms of cost and money. Most things of value have nothing to do with making money. And I don't want to see our unionized city workers be laid off or made worse off by having their jobs contracted out.
13.	The population of the city is what makes up the city. The population consists of living beings with basic requirements. These basic requirements should never be cut, such as healthcare, emergency services, aid to maintain sufficient living, housing. Integrity to the city and its unique requirements is also important. But it's also important to keep a good balance between service & cost, not affordability in these respects. Affordability should only play a role in non-vital services, services that can be cut or disposed of, never to services that have to do with basic living standards. / Manage wisely.

	Shelter, support & housing - Other Advice
14.	Condominiums have no real "real estate" value. Marketing vertical property rights by
	allowing hi rise condo development is what has caused the decline of the American
	housing market. Creating vertical "yuppie" slums is not a solution for the downtown
	core. We need responsible infill development which is low rise in nature, in order to
	preserve our existing neighbourhoods.
15.	The needs of all Torontonians should be considered, not just those in "Ford Nation"
	areas of the city. I'm particularly concerned about services available to downtowners,
	people in low-income areas, Aboriginals, artists, and anyone who sees the benefit of
	paying slightly higher taxes in exchange for a city that they're proud to call home.
16.	You are entrusted by the people to work for the people. Not special interest groups
	(environmentalists, welfare groups, homeless groups, etc). The decisions you make
	will carry forward many years from today. You are the builders of our city. Think
	ahead and not for today. Be more like RC Harris who built the Prince Edward Viaduct.
	Through his leadership we have a multi purpose bridge that I would bet serves We
	over 200,000 people a day. Tough choices will be made but I am sure we will
	overcome and do what is right for the city. Good luck!
17.	Quality and cost reduction are not mutually exclusive! I think the productivity of road
	construction crews is poor, too much standing around. Invest in better systems. Keep
	311 - it's great. Realize that we need to have good programs and services for
	newcomers and immigrants and low-income people - have to invest in that!
18.	FAIR = why seniors, students or low income family have all the services while I earn to
	get it.
19.	Always consider the arts and the impact of the arts on our city, our world and our
	moral. If there's a bridge to build there is tremendous value in making the bridge an
	EXPERIENCEnot just a bridge. The future is in people and we need to focus on
	themcycling paths, parks, arts, senior health, sports, housing and education. Let's
	not fail them for the current selfish use of roads, use of cars and personal greed.
20.	pay more attention to those with low-income. helping them makes our city better,
	safer, more productive. help small business.
21.	CUT CUT and Sell off all that city Housing
22.	Never reduce preventative services such as Rent Bank, Shelters, Housing Help centres
	and all the others that support the most vulnerable in society.
23.	Providing enrichment and opportunities for low income residents is a better use of
	money than needing to increase social assistance and policing and
	prison/rehabilitation (even if that is not municipal) later!!
24.	housing housing get greenwin out of street James town, look at 200
	Wellesley they caused that and its happening at 275 bleecker, no fridge or heat for 2
	yearsno good
25.	The People who will be affected if PRIVATIZATION is enforced. The WORKERS THE
	RESIDENTS The quality and services of social housing will be destroyed do a SURVEY
	and the tenants will speak the truth as they are the ones who live inside the walls we
	service 365 Days a year

	Shelter, support & housing - Other Advice
26.	The need to be compassionate and caring as well as trying to save money. Do not
	save money by reducing EMS, Police or Fire services or funding to the Toronto Animal
	Services. Caring about our sick, elderly and homeless as well as homeless animals
	makes us all better and makes our City a better place to live
27.	1) Heritage buildings must be not only designated and fully protected, but must be subject to regular inspections by the City and heavy fines levied (or repossession of property to the City) if they are not being maintained in a satisfactory manner. / 2) Homeless shelters and public housing must be spread out around the entire City of Toronto, and absolutely not concentrated to one particular area or neighbourhood. Smaller buildings are preferable or several floors in a new condo or apartment tower could help subside the building and maintenance of more affordable units. Lower income people/families should not be ghettoized. / 3) Long term plans must be studied and put into place for future subway/RT expansions and improved GO Transit into the 905 and beyond. Successful cities have good public transportation networks, in Toronto's case the TTC and GO.
28.	Consider the long term costs and the public's input. / The public's perception is that too many tax dollars have been and are still being wasted by the City due to duplication of services, services that should be funded at the Provincial level, e.g. Public Housing, Social Assistance, A fair share of the Public Transit servicing more than just the Toronto taxpayers, Etc
29.	We can't keep worrying about subsidizing programs for low income people by middle-income families or we will all become low income. Why are low income/poor areas increasing in the Suburbs? Because young middle-upper income families are feeling the pressure of leaving the city to larger homes in Non-Toronto areas where property values appreciate faster and the schools are safer/better and simply commute on a weekend into Toronto to use the museums/restaurants that are NOT in the suburbs. You need to keep us in your communities to keep Toronto rejuvenated and keep it growing (both by population and solid tax revenue base).
30.	Please think about how your decisions affect the low income families in the core who rely on your services, not just the better off families in suburban areas.
31.	Should not cut services to those most in need-homeless, frail seniors, people with physical or mental/emotional problems. Also, increasing user fees for these people to access service will make it even more difficult for them to access services because they already live on strict budgets. / TTC passes should be free for seniors.
32.	In these tough times we need to ensure all citizens are taken care of. Do not neglect the poor and homeless. Who we are willing to discard speaks volumes about us as a society.
33.	Investing in social housing and decreasing poverty will automatically decrease crime and save money.

	Shelter, support & housing - Other Advice
34.	Toronto has one of the best library systems in the world, and it should be maintained.
	Libraries are particularly important in low income areas such as Parkdale. Also,
	heritage resources, such as the city museums, are unique and irreplaceable, and
	should be maintained.
35.	Make do with the money we have. Don't raise taxes. / Consider the future and not
	the politics, we need subways (for heavens sake our system is 3rd world have you
	seen Barcelona;s subways?), trees and health prevention. / Children are our future,
	day care is vital so families can work and go to school. / If we can't breathe the air,
	drink the water or value our soils for food production not much else will matter will
	it. / Consider what is essential, everything else is a optional. Water, food and shelter.
	Transportation, clean air, and jobs. / Make better use of volunteers, they leverage
	everything. The return on investment is huge! / /
36.	Please provide housing for the homeless. Please fund spay/neuter programs and
	shelters for animals. / / Thank you for this smart survey!
37.	Stop cutting taxes in order to create a budget crisis and then force people to choose
	between their parks, emergency services, supports for low-income communities,
	housing, etc. It's juvenile and disrespectful to the people you're supposed to be serve.
38.	Same as previous answer: Community building services (such as community centres
	and libraries) are a fundamental part of having citizens connect and care about their
	city. The isolation that exists among many residents leads to a disconnect from the
	city and thus from the services it offers because many people do not see or
	understand how those services are important especially when they don't use them or
	know anyone that does. / Any service that encourages community integration should
	be a top priority and that includes low-income housing and financial assistance to
	residents so that they have the time and well-being to participate in the community.
39.	The City's future economic and social health depend on "Lifting all boats" in the
	words of the Board of Trade report - providing services for growing numbers of low-
	income and disadvantaged residents is essential.
40.	TTC works well but it is becoming really expensive. I came to Toronto 7 years ago and
	the TTC Pass was around 90 dollars. It's more than 35 dollars increase in just few
	years : close to 40% for the same service. / I loved the idea that we could enjoy to go
	swimming for free and to know that families with low income could use those
	services. Now we have to pay 2\$ per person. Not everybody will be able to go
	swimming as much as they want anymore, that's sad. / I will love more French books
	in public libraries, what's exist is not enough. / Public health is suffering. It's really
	hard to find a family doctor. The service in hospital can be terrible. The approach to
	patient should be more humanist. You have to wait for hours and they treat you like a
	number in 5 minutes! I am really disappointed and it means that you are better to be
	in good health or you are in trouble. / Education is not on the survey and it's
	essential, why it's missing? /
41.	support and expand public transit, reduce the carbon footprint of city services and
	that of its citizens, house the homeless,

	Shelter, support & housing - Other Advice
42.	Perhaps by not creating a survey as biased as this one. If you actually want real feedback from users you should not tailor the survey to the responses you desire. / City council should consider that a small increase in taxes is far superior than services getting cut, especially since it is usually the most vulnerable people in our community who will suffer the most. For example, I don't mind having my property taxes raised to help pay for services for new immigrants, or for low income people in need of
	housing. There are benefits to me and my community for having healthy diversity where everyone has a chance to thrive.
43.	I would like to see them encourage developers to build more apartment housing at an affordable rent.
44.	Public transit needs to be expanded in Toronto, and not at the cost of its users. There are still too many areas that are difficult to get to by transit because they are simply not served at all, or served too infrequently. However, it's a real mistake to put the burden of carrying this cost on transit users - they are helping the environment by taking transit, not to mention reducing road congestion/maintenance through their decision to use the TTC. People who take transit are often low-income as well, and it's truly unfair to ask them to pay even more for using a service that should be encouraged, rather than discouraged through disproportionately steep user fees. Higher user fees and reduced service also does no good to encourage people who are currently dependent on their cars to take transit, either. Please keep our public transit public, and keep it accessible.
45.	Many people rely on many of these public services, such as libraries, public housing, community centres, public health initiatives, public transit and so forth. Please keep in mind that many of these people are the working poor, low income or belong to vulnerable groups, and that these services provide them much help and relief as well as greatly benefit their quality of life.
46.	Let's decommodify Toronto the good. Free Transit. Give empty housing capacity to homeless. Unionize all workplaces, including city hall.
47.	Consider education and housing. Don't worry about how much taxes are going up, but instead how are the tax dollars being use. People are being paid, but only a handful provide quality city services.
48.	It costs more money to have people who are homeless and unemployed than it does to establish strong social services that assists people to get back on their feet. It costs less to house a person who is homeless than to respond to the health concerns that arise from a lack of shelter. It costs less to provide leadership opportunities for youth than it does to treat bullet wounds and jail them. I hope that the city is forward thinking in its approach to budget issues and social services. We need access across the city - including where services are accessed and how individuals and get themselves to and from services. We do not need a small subway line, we need a massive overhaul of transit services so that people in Scarborough and Etobicoke also have the ability to access the services that they need.

	Shelter, support & housing - Other Advice
49.	Think about the families and individuals that suffer the most. Focus on families, housing, and child care. Low- middle income are hit hardest and the ones that can least afford increases. Increase where people(70,000+ income), companies and excess services that are not needed for the City to run. Exhibition Place!? Why is the City still paying for this place, I didn't even know that, these are things that are NOT essential and can exist under other management.
50.	I think the city should improve it's relations with federal and provincial governments to address certain of it's funding issues. Address Immigration on the influx of unskilled labour from the Caribbean and some other regions. We have 4 generations of these immigrants living in community housing which was not the intent of community housing. A statistical analysis of their use of support services and levels of small crime tells the whole story.
51.	Think long term (longer than the term of office). To reduce crime, invest in skills development and providing support to at risk groups (i.e. those who are at risk of becoming criminals if they lack the support to develop themselves into productive adults). To reduce congestion on the roads, decrease the cost of road maintenance, and decrease pollution, invest in a transit system that works for more people (i.e. transit city), rather then big ticket solutions that only serve a small portion of the city (subway) - the city needs to be connected through a webwork of fast and functional transit lines. Bike lanes in the downtown core and more places to lock bikes will aid with this as well. Get people out of their cars - it is hard on the roads, the environment, and the city's budget (I own two cars, and still this is obvious to me). Invest in areas that benefit the city as a whole, even if it seems distasteful (i.e. drug injection clinics, disease prevention for streetworkers, support for the homeless). We all benefit in reduced crime and reduced medical costs. Community food programs are important. Supporting local farmers markets and community activites. The environment is of high importance. Who wants to live in a dirty smog-filled city? Teaching residents to reduce waste (educational programs, increased fees for extra waste, water usage, electricity usage), use non-harmful products (ban pesticides and herbicides), improve the heating efficiency of our homes (subsidies and rebates), plant indigenous plants in the yards (rebates, incentives, education programs), and so on Be committed to providing a functional and healthy city to future generations.
52.	Please maintain city services by increasing property taxes and not user fees for low income families.
53.	Community centres, and free programs in high needs areas significantly improve the quality of life in low income areas - this needs to be continued. We pay far too much for policing in this city considering the crime rate is steadily decreasing. Police budgets should not be increasing, and in fact should be decreasing. Ensuring access to services and protecting vulnerable people should be a city priority.

- 54. Services that assist the greatest number or most vulnerable in the city should be prioritized. For example, public health benefits all of us, and a healthy and informed population costs less in the long run. This includes EMS and care for seniors, for we cannot always foresee an emergency (and will be thankful it was there when we needed it) and indeed most of us will become old and need medical attention and long-term care. / / If city services must be cut, consider the most vulnerable. Cutting the services to those who need it most will feel the worst of it. Why create more struggle for those who are already struggling the most? Consider the basic needs of people; housing, food, EI, job assistance, health care, access to information and resources. Everyone deserves a dignified life, and respect. / / A beautiful, vibrant, cultured and green city is a happy city. We are not merely tax payers but living members of this community. We all live, work, walk, breath and see our lives lived in this space. Cuts to much used/needed public services is a sign of disrespect for the community members who rely on those services (as well as those who work in public service) because more often than not, public services are not merely a frivolity, but a necessity. / / This is not to say that arts and culture is not important, indeed our cultural and artistic pursuits express who we are as individuals and as a city. Without arts and culture, Toronto would be mundane, boring, unmemorable.
- 55. Consider higher taxes for big business corporations rather than increases to taxes and fees that affect average to low income people.
- 56. Get practical. Get innovative. / / Our neighbourhood had many first-time homeowners and young families. But after 6 years of non-delivery of key city services (enforcement of North York's bylaws regarding illegal conversions/lodging houses) the community is disordered and unsafe. / To any proposed increases in residential taxes and user fees one has to say: "We support paying our fair share. We believe that taxes that are prudently allocated to taxpayer priorities represent a public necessity and a public good." The question remains, of course, whether / or not the city has a good plan. / / In addition to being next to one of Canada's largest postsecondary institutions, my neighbourhood is next to one of Toronto's priority areas for socio-economic and justice services, some call it University Heights, others Jane and Finch, and the Keele-Finch Fuel Storage tanks. These serious realities must present City staff with significant planning and program challenges. / / Three quick items to draw to your attention as you deliberate about whether the City has a good idea of the right priorities: / / 1.) Personal safety and security. You may recall that the neighbourhood was the location of several sexual assaults in the recent past and the murder of Qian Liu in April 2011. Detectives at 31 Division of the Toronto Police Service have had to respond to an increasingly worrisome 'Break & Enter' trend as well. In December 2009 dozesn of houses were hit by anti-Black, anti-semitic, antifemale, anti-gay graffiti. The neighbourhood needs attention. / 2.) Fire safety and public health. I invite all Councillors and city planners to visit our neighbourhood to witness how quickly fire safety and public health can become compelling issues. Many homeowners have converted their properties into numerous tiny apartments

and rooming houses. Few, if any, of these conversions will conform to approved Ontario Building / Code standards. Few, if any, were ever completed with a building permit. Students and other low-income residents are at risk of unscrupulous landlords and unsanctioned electrical re-wirings. This was teh subject of a recent toronto Star expose. What will eth City do about this other than wring its hands or sit on its hands. Nothing has been done about the illegal rooming houses "explosion" in my neighbourhood since 2007. Various Councillors seem bereft of any practical ideas or interest in getting something useful done. Why is this? When will this get fixed? / 3.) Emergencies. Our proximity to a significant fuel storage area also requires greater City attention. The Sunrise Propane Gas incident south of our neighbourhood should have been a wake-up call. Has it been? / / Does the City have the right priorities. Does it allocate the right level of City / resources to the right priorities? Will the neighbourhoods in this city – this city known as the city of neighbourhoods – be the beneficiaries of improved critical services funded by our residential taxes and user fees? I hope so. / / We want: / / • Toronto's Police to better monitor and prevent property crime and / violent crime in our neighbourhood; / / • Municipal Licensing & Standards staff to conduct more timely / property inspections and faster enforce of by-law infractions out of / Toronto's North York Office; / / We expect that Council is properly resourcing its Office of Emergency / Management and the Fire Department's Emergency Response Plan. We / expect that Council learned lessons about our collective preparedness / for industrial explosions within the City. / / We want the Toronto fire Service to have want it needs. / / In short, we expect our leaders to pay attention to the basics and target our resources accordingly. The focus must be on people. / / A couple of years ago, the Board of my Residents Association reviewed some of the Budget documents. Page two of the Executive Summary of the Municipal Licensing & Standards document was worrisome. It said that one of the key challenges facing the City's Municipal Licensing & Standards staff is "advancing the Dog and Cat Licensing Strategy while meeting service / delivery responsibilities arising from [staff] involvement in the Mult-Residential Apartment Building Strategy". If City staff officially advised the Mayor and Council that they / could not effectively inspect and enforce property standards and multi-residential housing complexes if they are also required to simultaneously focus on promoting a safe and healthy environment for pets then Council should have reconsidered whether they had too many / priorities and should have decided whether they were allocating enough for Municipal Licensing and Standards to inspect substandard housing and enforce bylaws. People must come first. Perhaps cat sterilization is a very important municipal issue but surely it is not as important as inspecting firetrap rooming houses. Rooming houses need not be unsafe for those / living in them and for those living next to them. / We need real city leadership. / / Clearly Torontonians expect good government. Most believe we have a / right to good government. Of course, there is no such right. We / will not get good government unless we all do more than support our / own particular self-interests and pet projects.

	Shelter, support & housing - Other Advice
57.	Municipal services are integral to a healthy city. People rely on them. They make our city a better place to live. They represent jobs. They ensure equality. We have a civic
	responsibility: everyone should have access to transit, good housing, recreation,
	daycare, etc. The City provides those things, and if we cut funding or 'contract out' we
	lose the accountability and transparency (not to mention quality) maintained by
	those being in the public sector. /
58.	The ways in which low-income and other marginalized people are disproportionately
	affected by service decisions and consequently must have a greater say in the
	decision making process in proportion to the extent that their lives will be broken or
	supported by the decision.
59.	Toronto is one of the safest metropolises in the world thanks to its history is good
	social services. Improving support to low income communities would reduce crime.
	This can be funded by reducing the bloated police budget.
60.	Please remember that there are many disadvantaged and low-income people who
	need to have access to services in this city. Reducing services that have been
	developed over many years will take away from the quality of life of many
	newcomers, seniors, families and everyone. Many people and much effort has been
	put into developing the city that we have now and simply sourcing a service out
61.	would break the continuity of city-run services for all. Do a historical perspective of city services 20 years ago, 30 years ago. Remember
01.	how the city population has changed both demographically and multiculturally.
	Seniors are making up a large part of the demographic and their needs must be met.
	Many seniors cannot access the subway system because escalators and elevators
	aren't working in many stations. Social housing problems will not disappear if the
	communities living there do not have support. The city should look for partnerships
	with the private sector where possible to help support community centres and rinks.
	If Rogers can support the Dome why not the local skating rinks? Much more free
	publicity. they can write it off as a charitable donation.
62.	Try to mitigate the user fee increase for low income families. Lower income families
	should have access to services, especially recreation and community space.
63.	Please consider the needs of middle and low income earners that live in the city. As a
	low income earner with a child, I often rely on city services and programs. Having
	affordable recreation programs and housing is important to me.
64.	Consider the very real impact of user fees on the accessibility of city services,
	particularly for low-income citizens. User fees represent a psychological barrier to
	enhanced civic participation, as well as a real financial barrier. Property taxes are a
	better route for generating revenue. We should also seek increased taxation powers
	from higher levels of government in order to enhance the capacity of municipal
	government.

	Shelter, support & housing - Other Advice
65.	Don't cut everything! There are many SUBURBAN taxpayers such as myself who are willing to pay more on their taxes to prevent the gutting of everything. and special note: I think the PROVINCE should take back the funding for subsidized housing and
	welfare for the poor. THAT is what has cost this city dearly. They dumped it on we taxpayers! that and an incredibly inflated police budget. Police that no longer even walk a beat on our streets!
66.	Yes, please consider that what lives in our city is PEOPLE. People have needs for shelter, food, recreation and recognition. Once we have a city of a few very wealthy folk and a huge majority of people stretched beyond their stress limits, we have the makings of a grim, violent and dangerous city. The rich will need to realize that we all live together, in one city, and they have an obligation, financial and social, to contribute what they CAN and not want they wish.
67.	We pay too much for social services (e.g., Toronto Community Housing, homeless shelters) and people in Toronto should not be paying more property taxes or user fees to fund these services. This is a city, not a social service office, and I certainly do not want to pay to help homeless people or subsidize other people's rent.
68.	low income families
69.	I do not believe a contracting out model works as well as its proponents say it will or saves as much money. / / Please be very careful when considering selling off city resources (real estate for housing, garbage trucks, etc.). It is much easier to maintain the assets we already have than it is to try and acquire them again once they are gone (sold off).
70.	Human welfare, healthcare, shelter, childcare and the environment never be jeopardized over cost.
71.	The ones who suffer the most are the ones who have no voice in this city. Please try to think of ways to include the voiceless (the homeless, low-income, disabled, etc.), rather than just running an internet-based questionnaire. Communication about this is key I only found this survey by accident.
72.	I would like to see more info on alternatives to reach a goal. For example, if we need \$300m to fix public housing buildings, then I'd like to see what was considered and then why the decision taken was the preferred decision. More logic less politics. I also think that many bad decisions were made contrary to was city staff recommended, for political reasons, and that's problematic. Councillors should trust the people who work for the city. In most cases, they are probably better qualified to make the recommendations since they aren't working to get re-elected.
73.	User fees discourage people, especially young people and low income families, from using services. It is important for people to make use of parks, libraries, swimming pools and other facilities without having to worry about the cost. Toronto's property taxes should be used to provide services to the general public. The City of Toronto should try to avoid contracting out whenever possible. Look to other great cities in the world and see what they are doing right.

	Shelter, support & housing - Other Advice
74.	This is where we live, and who we are. Let's make it beautiful for everyone. Fewer
	cars, more transit, better housing, better services, better education.
75.	Equality of access and level of service for all citizens is important. Ensuring people
	from all walks of life mingle and use the same services. A high quality of life for all
	citizens no matter what their income (clean air and water; good housing; lovely
	neighbourhoods; access to parks; access to arts, recreation and cultural services; jobs
	and services within walking distances of homes.
76.	No more social housing
77.	make sure qualified recipients are given low income housing or other related
	services. Ensure that strict rules are adhered.
78.	Don't spend any money or time in improving or building more single-family dwellings,
	especially for low-income families. Rather aim towards a city of multiple-family
70	dwellings, for all levels of income.
79.	Toronto is one of the biggest citiesit does not have enough art supportttc is overly expensivehousing costs and services are through the roofit does not even
	have access for those who can't afford to see simple things like the museumevery
	country has a major city museum with one free night or day for those that can't
	afford itwe don't even have that. You have over paid city employees doing the
	bare minimal in work while the tax payers foot the bill.
80.	Improve social services to low income people with strict eligibility criteria.
81.	Equity, access and safety are crucial. Transit, housing, childcare are essential. /
	Contracting out can work well for Partnerships with Not for Profit
	agencies/community partners. Mixed model of delivery works well.
82.	Get more for transit from Province / Get more for housing from Feds
83.	1. Retain and fix up social housing properties; increase supply; do not sell. / 2. Change
	the tone of Council to one of cooperation and consultation.
84.	people like postal workers should not be able to strike. Postal services should be
	deemed an essential service. / Decrease cost on healthier foods so that it is
	affordable which will help low income earners and eventually decrease cost on our
	healthcare system.
85.	The role of City Council is not to ensure that Toronto runs as a business, but rather
	that the people of Toronto can have their basic needs met. Services like health care,
	water sanitation, housing and daycare are essential, and should not be entrusted to the private sector, which values profits above quality of service.
96	
86.	Include alternative models of living, such as how a business or building can contribute to the overall welfare of the local community. It's interesting how the cooperative
	building I live in involves and includes its residents into feeling proud of the space, by
	creating committees to oversee the running of the business, as well as creating
	green-roofs to improve the health of the city. / If there are ways to encourage
	developers in creating housing that replenishes the infrastructure versus drawing on
	and draining it.

	Shelter, support & housing - Other Advice
87.	To consider the best deal not the cheapest way of going when bids are coming in.
	Also the implications of the decisions made on the people living in the city. Get all
	the facts before making decisions and not basing it on their personal views. The
	homeless person does not sit on city council so how can city council make the right
	decision if they don't live it.
88.	WE have an aging population and there will be an increasing need for services for
	seniors and low income citizens. Please keep this in mind when making decisions,
	and make the kind of choices that will allow these folks to remain in their homes
89.	please provide more accessibility for disabled persons, particularly now as the largest
	percentage of the population is rapidly approaching retirement. Currently as a
	disabled person I struggle greatly day to day. There is no accessible housing in
	Toronto and the waiting list for accessible subsidized housing is 15 years. I might be
	dead by the time I see relief at that rate, or is that the idea???
90.	service cut particularly for the low income neighbourhoods would create more social
	and health problems that would cost the city more. Think smart, decided strategic.
91.	WE NEED AN ARCHITECTURE SPECIALIST TO VETO BAD DESIGN - IT SHOULD BE LAW
	THAT EVERY DEVELOPER PAYS FOR THE EXTRA INFRASTURCTURE NEEDED TO BUILD
	AND THEY MUST PROVIDE SET BACKS, HSORT CUTS AND AMENITIES IE DAYCARE
	SPACE, MEETING SPACE, PUBLIC ART WORKS AND EHNHANCING THE STREET LEVEL
	ESPERIENCE SEE LISA rOCHON'S COLUMNS ON THIS ISSUE in the Globe and Mail /
	Transit - start building subway on Bathurst Street !!!!! Have you seen it during rush
	hours? north and south?? / How do you stop road rage when these traffic nightmares
	are a daily part of working people's existence? / You must dedicate Bus Lanes and
	triple the number of them to take people to work and get them out of their cars - and
	move the carless quickly to and fro work play etc. / Stop Sprawl / Stop Sprawl / It
	will be our demise one day / / Police and Fire - huge wastes of funds - when I see 3
	or 4 trucks at a non event - why do so many respond to a non fire event? / forget 2
	officers in cars / and again - why do I see 4 or 5 cars resooinding to a homeless
	person - 5 officers hovering over a person who is helplessly drunk / Can they not
	distinguish who will go - send one car? not 3 or more / their salaries are a disgrace /
	they are not trained well / they should be walking the beat -0 get them out of their
	cars and onto the s=treets / and the accountability is not even close to being there /
	the Parks Dept. is gauite a fiefdom / too many managers and layers of managers I
	know I have dealt with Parks ongoing for more than 3 years / and sub managers /
	too few enforcement staff / for parks and animal services / /
92.	Keep the history of Toronto. The Mayor and Councillor Doug Ford do not have the
J	rights to rename Toronto's subway station. It is a shame to sell out to corporate
	sector. The City of Toronto will become a polarized City (rich vs. poor) if Mayor Ford
	continue to sell out Toronto housing and let the rich people rule our community. Put
	yourself in resident's shoes before you make those decisions. Don't tarnish the City of
	Toronto.

	Shelter, support & housing - Other Advice
93.	City Council should remember that investment in some services will reduce expenses
	in other ones, for example, increased investment in employment and mental health
	services will decrease expenses in shelter for the homeless.
94.	Funding for cultural festivals is important. Support diversity. Support LGBTQ
	communities. Support artists. / Help the poor and the homeless. / Build more bike
	lanes!
95.	NO MORE CONDO"S Reduction of rental housing shortage imperative. Suggest a
	minimum (10% at least) # of units in every condo development be available as
	rentals. This would put a huge dent in housing shortage. /
96.	Services are long-term investments in the overall health of a city. Line by line
	auditing something for an annual budget does not account for how valuable it is to
	have a kid stay out of jail because there is a recreation centre to go to, or how
	valuable it is for people to have food and stable housing so they can work a job and
	contribute with taxes. Additionally, privatizing services is NOT cost saving. Someone
	is making a PROFIT from running the service (which the city does not) and the
	workers get paid less money in wages and therefore contribute less in their overall
	taxes. Lower paid workers also need to rely more heavily on the social safety net
97.	(instead of funding it with their taxes) because they make a shit wage. Homeless, general appearance of the city, friendly for visitors and residents, civic
97.	pride
98.	Toronto Community Housing Corp they are negligent, and operate like slum lords, a
30.	majority of their properties are in serious need of repair
99.	Seriously - start charging user fees for community centres and sports facilities. Also,
	erect gantries or entry gates to tax cars from the 905 region. No user fees at all?
	Come on. By the same token, people on social assistance/disability should get
	reduced TTC fares. I think Toronto should also get out of the social housing business.
	Let the free market decide.
100.	Child care, subsided housing, employment are not the business of the city. Those
	programs help a minority of the people that need help, and are more likely to help
	people who are connected with city employees then the most needy. Those
	programs are badly run by the city, because it does not have the funding or expertise
	to run them. Toronto should tell the Feds that they set the immigration policy, so
	they have the obligation to provide the necessary support to all our immigrants.
101.	Ensure Seniors needs are taken care of ie. housing. medical, transportation
102.	some services (such as public housing) should be done at a Federal Level and NOT a
	city level. / if they can be "uploaded" back to them, that would be great.
103.	It's important that services for the homeless and disadvantaged are not jeopardized.
	We live in a prosperous city and I don't want tour City to neglect the most vulnerable.
	Environmental programs are essential for the future. Arts and culture make Toronto
	a wonderful place to live and attract tourists.

- 104. Consider the impact on the direct users of the services. The users of public libraries, community centres, subsidized housing and day cares have to be listened to. Their faith cannot be held by people who don't need and/or not using these services.
- 105. The city needs to look after the needs of its citizens regarding housing, public health, transit, emergency services, infrastructure, water etc. in a manner that is accountable to its citizens and where they can vote out of power any councillors/mayors who are not looking after their best interests. Services that make money should have the profits put back into maintaining the services that do not and never will. People who can afford to are willing to pay their taxes for these services with the understanding that they improve the lives and safety of everyone in the present and have for themselves/family in the past and will do so in the future. People also use different services at different times in their lives. If you charge user fees for services to people that have no money you are denying them a public right. If you allow people to pay their taxes only for those services that they personally are currently using you are creating a society of great inequality and denying a public trust. I do not have children but believe that I have an obligation to support family and children's services. I don't have a car but will support roads if transit is also supported by those who do not use it etc. / / I also do not see that it serves anyone to put thousands of public sector workers out of a job or working as low paid contact workers for companies that will end up charging whatever they can get away with once they have the contact and have dismantled the public sector infrastructure. / / If however you are going to insist on contacting out some services, they should be where where quality, fairness of application, security of information or an ability for prejudicial treatment would not be an issue e.g. parking tickets and lots. They would also be those services where profits could be made or no one would want to take it on. Most of the services for low income people, emergency/fire/police/environmental services/infrastructure/libraries do not fit into this category so this survey is not a useful indicator of what and how the city should be doing. / / / There are some services that could be contracted out where quality, fairness of application, security of information or an ability for prejudicial treatment would not be an issue e.g. parking tickets and lots. They would also be those services where profits could be made or no one would want to take it on. Most of the services for low income people, emergency/fire/police/environmental services/infrastructure/libraries do not fit into this category so this survey is not a useful indicator of what and how the city should be doing. /

Shelter, support & housing - Other Advice 106. Please do not contract out any service that is essential to the city. While public servants can be held accountable for the quality of the service they provide, it will be much harder to do the same with a private corporation locked into a contract. Furthermore, the city needs to focus most on maintaining the quality of essential services that people depend on. Cost-cutting will backfire in the long run when everyone's quality of life diminishes and the city as a whole will suffer. Cutting costs for its own sake is a short-sighted and misguided mandate. There are definitely places where the fat can be trimmed but do not cut away at the essential fibre of the city as well. These essentials include services that protect and shelter our most vulnerable and ones that are forward thinking about the environment. 107. Yes. I'm very opposed to zoos and I think Toronto should consider closing its zoo and create some sort of virtual zoo. New technology would allow this. / / Also, why doesn't the city hire homeless people to clean up the streets? Or have them work for room and board. These people have nothing to do and it would do the city a favour to have them work, feel good about themselves, and have a clean city. / / I would also like to see an improvement in environmental services, mostly in the area of solar panels for heating. Retrain the people who work for Hydro and have them take care of the solar power industry. 108. On our street there are 3 or 4 houses that are owned by the city and run like social housing. In one of those houses the husband has a full time job at the Sun Newspaper, has recently purchased a car, received a city parking permit and the house is being rented (we believe) as if the women is a single mother of 4 children. They probably bring in more money in a year than the average person on this street. Fraud, just as this, need to be strenuously investigated, stopped and prosecuted. One of the other homes is a 3 bedroom home with 2 people living in it - surely there is someone on a list with a larger family that is more needy of larger home. The sense of entitlement has to stop, no one is guaranteed a job, or a home for life. The City should be getting out of the property business. TCHC should be rolled into a separate company, run by the private sector, with no additional funding from the City. 109. I resent that the survey continuously asked whether I think reducing costs is more important than maintaining quality - why do these things have to be mutually exclusive? Did we not learn anything from Walkerton? Quality is ALWAYS the most important factor when it comes to the health and safety of the population, and the majority of the services in question here - from waste disposal to tree maintenance to libraries to housing to public transit - ARE FUNDAMENTALLY ABOUT HEALTH AND SAFETY. To compromise on the quality of ANY of these services is a betrayal to the entire population and - as the largest city in Canada - to the entire nation. It is offensive and deeply troubling that the bottom line would ever be considered more important than health and safety.

	Shelter, support & housing - Other Advice
110.	There are no affordable buildings in Toronto for arts groups to rehearse, perform, or carry out the experimentation and workshops so vital to the life of the downtown core. Artscape used to be an organization that supplied this. Now they are a corporation engaged in acquisition and development of property with only slight discounts to artists as a incentive to get artists' to rent from them. The 'below market value' rent programs do not have enough properties to facilitate art groups when there is competition from social service groups (homeless, drop in, etc). Music groups are most at risk as they need 24/7 access to sound making spaces that do not disturb neighbours.
111.	Pay a few visits to local homeless shelters in the City of Toronto. Visit a few long-term care facilities for seniors.
112.	Toronto is the largest city in Canada and should be on par with other great world cities - Hong Kong, New York, Chicago, Vancouver, Paris, Nice, etc. and should work to be as progressive as these cities with incredible services including seamless, efficient transit, accessible services, great parks and waterfront that invite Torontonians to spend time in their city, mixed used areas that alleviate low-income, new Canadians burdens, inviting to tourists and good for business and young families.
113.	Don't be "penny wise and pound foolish". For example, while the City might save money by cutting some transit services (a bus route here or there), that negatively impacts the ability of citizens to move around the City, thus decreasing quality of life. Similarly, while it may reduce budget expenditures to cut support and funding for programs low income neighbourhoods or at-risk youth/individuals, in the long run that will result in more people being pushed into poverty and possibly into crime. We need to invest in our City. The problem is a revenue problem, not a spending problem. Eliminating the Vehicle Registration Fee was a mistake that only drove the City \$65 million further into a budget shortfall.
114.	We need a clear vision of what city we want to have in 2015, 2020 etc. And having such goal, we can plan for it by RAISING TAXES I making sure that all Torontonians can fully benefit from living in "livable"(!) city. Some things (transportation, culture, arts, environment, housing) have to be expensive and focusing on cuts is only slowing down the progress. / Police budget has to be lowered significantly - it's simply unacceptable the proportions between the police expense and other obligations paid by the city. If we invest in safer communities where youth can be motivated, educated, and employed, we will not need to spend so much on police, but to see that the long-term goals and vision have to be established and worked towards.

	Sholton support & housing Other Advise
115	Shelter, support & housing - Other Advice
115.	Don't be "penny wise and pound foolish". For example, while the City might save money by cutting some transit services (a bus route here or there), that negatively impacts the ability of citizens to move around the City, thus decreasing quality of life. Similarly, while it may reduce budget expenditures to cut support and funding for
	programs low income neighbourhoods or at-risk youth/individuals, in the long run that will result in more people being pushed into poverty and possibly into crime. We need to invest in our City. The problem is a revenue problem, not a spending problem. Eliminating the Vehicle Registration Fee was a mistake that only drove the City \$65 million further into a budget shortfall.
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117.	Some services should have a plan; for example our public library system has millions of users; but is there any program / plan to actively make the majority of users donators? While public housing provides some housing for our elderly, physically / mental issues persons, and financially challenged; is their a support system / timeline in place to help users improve their finances so they don't need public housing?
118.	More jobs and better accessibility to quality jobs are better than cheaper housing and teaching homeless people to walk on stilts. / Also, the inability to fire city workers who do the minimum amount of work and get paid as if they worked hard all day is a crock. Contract out.
119.	There is a serious lack of out-of-school programs in the greater city of Toronto. The marginalization that is happening is negatively affecting I not only individual communities but that greater success and capacity of the city . / / A report was conducted by Middle Childhood Matters Coalition: An Inventory of Full-Week After-School Programs for Children 6-12 in Toronto provides a baseline measure of the type, location, number of children that can be accommodated, and number of full-week after-school programs that are available across Toronto. Working with city staff, coalition members and community advocates, we identified organizations that operate full-week after-school programs for 6 to 12 year olds in Toronto. These programs accommodate just 9.5% of children 6-12 in Toronto. The further one travels from the city centre the more difficult it becomes to find quality child care. In the seven neighbourhoods with the largest number of 6-12 year olds (where 15% of Toronto's middle years children live), programs can only accommodate 5% of local children. / The middle childhood years are an important developmental period for children, and quality child care programs can have a significant impact on children

during these years. Spending time after school unsupervised leaves children facing increased risks for academic difficulties, delinquency, injury, physical and sexual assault. The Roots of Youth Violence report by Roy McMurtry and Alvin Curling noted: "Given the relationship between undiagnosed literacy problems and behavioural problems later in life, including incarceration in many cases, effective early learning programs can play an enormous identification and prevention role." / After school programs benefit children and provide positive learning environments as well as supervision. Children who participate in after school programs are more selfconfident, have better social skills, and are more likely to succeed academically. These programs, however, are in short supply for children aged 6 to 12. Further complicating the issue is a lack of affordable child care and after school care: more than 3000 middle years children are waiting for a child care subsidy in Toronto. A problem clearly exists in terms of the capacity and location of full-week after school programs in relation to where the greatest need exists for those programs. / While we realize that the current recession may seem to present barriers to funding these programs, a recent study by University of Toronto economists showed a 2:1 payback on public funding for developmentally enriched child care created from the increased taxes paid by working parents, coupled with reduced social service and compensatory education costs. In Quebec, over 40% of the public cost of the province's early childhood program is covered by the tax revenues from mothers who otherwise would not be working if low-cost child care was not available. Investment in child care is cost-effective and benefits the public. The OECD recently urged Canada to increase funding for child care in part because of this issue. They have recommended that Canadian governments increase spending on out-of-school hours child care. Our research has led us believe that after school programs would provide long-term benefits to the economy, children, and families. / The Middle Childhood Matters Coalition urges the federal government to respond to these urgent needs and recommends: / / • The creation of a national child care strategy for all children 0-12 to ensure comprehensive access to quality, affordable early learning and child care services. The provision of national child care is essential to Canadian prosperity, a crucial support for children and parents and a common sense response in an era where every public dollar invested in quality early learning and child care programs returns \$2.54 in benefits to society. / / • Increased funding for early learning and child care programs for children 0-12 yrs. There has not been an adjustment in funding for inflation to municipalities in over fifteen years. That means every year we have less money to fund vital programs and qualified staff. Because of the lack of provincial funding, licensed child care is very expensive. Many parents pay \$40 to \$60 per day or \$10,000 to \$15,000 per year, per child for child care. The cost of child care is now more than most families can pay - fees cannot continue to rise. A lack of subsidies means many low income families can't access high quality child care. We need a new funding model that does not rely on ever-increasing parent fees. / / • Increased numbers of quality programs for children 6 to 12 years of age and the

	Shelter, support & housing - Other Advice
	provision of adequate resources in order to hire, train and maintain qualified,
	experienced staff to create a comprehensive and integrated network of services that
	includes early learning and care, education, child welfare, health, recreation, and
	family supports. / / To ensure that children 6-12 years of age, along with their
	families, have access to a wide range of high quality, developmentally and culturally
	appropriate services and supports in their communities, the above recommendations
	must be considered. Most importantly, parents, caregivers, agency stakeholders and
	the Middle Childhood Matters Coalition need to be at the decision making table. /
120.	Consider the public - public service, public transit, public housing, public spaces.
121.	Concentrate on core services. Water, sewers, roads, potholes, snow clearing, clean
	parks, well run recreation centres, pools, ice rinks and libraries; all open as much as
	possible. Try to get out of the welfare and housing rackets. Press the provincial
	governments to take this crap over. Get out of the grant business except for rare and
	exceptional events. No more annual grants to theatres and other such things that
	should be able to stand or fall by themselves. Start up money for two years is ok, but
	not a lifetime annual income. Put the squeeze on the Ontario Lottery and Gaming
	outfit for the return of some of our gambling money as their infamous grants for
	hospitals, recreation centres and rinks that you only see in small town Ontario.
	Perhaps a City Lotto if it could be established. If not, perhaps a Hospital type annual
	or bi-annual lottery. For every service, make it pass the smell test. Is it necessary?
	Do 50% or more of the city residents need/use it? If not, consider reducing or
	eliminating it if it is not a core service. Don't spend money on things like a homeless
	survey!!!!
122.	PEOPLE should be the main concern. Social welfare programs, affordable living
	(housing, transit, health, education). Animals are an important part of life. They need
	proper care and consideration. Animals for entertainment, for sale, for profit, should
	NOT be supported or allowed. LIVES and DIGNITY must come first. Culture, Social
	programs are important for a thriving community
123.	Before cutting/gutting services to reduce the bottom line consider or imagine what
	Toronto will look like in the future - what will our schools look like, where will the
	homeless/poor find shelter, what will children do with their spare time in low-income
	areas when there are no community services, whose interests will private developers
	and business planners serve?
124.	Consider the equality of the City. If people have to pay user fees to use the Library,
	for example, and are of low income, they will not use them. Social services, the
	libraries, recreational services are the "great equalizer".
125.	Homeless & working poor need to be considered strongly, as well as the disabled.

	Shelter, support & housing - Other Advice
126.	I think it is absolutely ridiculous that the City feels it needs to either increase taxes or implement user fees in order to maintain the current level of services provided to the residents of this City. I also find it alarming that some of the services that are already on the chopping block are those services that are required by the least advantaged members of our city. The cuts to TTC routes that are disproportionately used be the city's poor is an example. / / I am a home owner and am comfortable with an increase in my property taxes if it means that the less fortunate members of our society will be able to enjoy services that will improve their standard of living, and allow them to raise their families with dignity. / / I strongly disagree with the City's "option" of contracting out services that have been provided by the City for so long. There is absolutely no evidence that contracting out certain services will save the City money. / / I also take issue with the way this survey was set up. How can you increase user fees for homeless shelters when those using the services don't have any money? / / Toronto has been a great city to live in, lets not ruin it by giving into all of Rob Ford's demands.
127.	Yes, consider the quality of life as a priority specially the quality of life of low-income families and individuals; this should be a priority over fiscal policy. Anything that contributes to a good quality of life for residents is not a waste. Only expenses that don't contribute to the quality of life of residents should be investigated for cuts, e.g. providing most police officers with a gun is costly in terms of equipment maintenance and training and yet doesn't contribute positively to people's quality of life.
128.	Cutting services to those that need it most IS NOT the way to balance the budget. Public Health, housing for the homeless and under-housed, TTC are all important to ensuring that our city remains great. We have to ensure the health of all those that live here. I'm ashamed that the city is even CONSIDERING cutting funding to these programs.
129.	Many major US cities have tried outsourcing their services to outside contractors. Today we all can see their results in run down schools because the custodial staff work for minimum wage, community centres that no longer serve the needs of their communities, libraries that used to be first class, and homeless shelters after the public housing was privatized. Doesn't this tell you where we are headed. The lesson You get what you pay for NOTHING comes cheap. If you want quality service then you have to pay for it.
130.	Councillors should think big - we should work together to build a better city, and that means we have to actually pay for things. We should invest in infrastructure, the environment, housing, daycare, parks, etc. I'm well paid. It would cost me more to have a municipal income tax. And homeowner or renter (and I've been both), property taxes cost me But that's fine. Let's have a beautiful city that we can be proud of and that will be something our children can be proud of, even in awe of. Let's not be petty, vindictive, mean spirited, and small minded.

	Shelter, support & housing - Other Advice
131.	Don't make us a lean and mean American city - they are disasters. Traffic is horrendous - we need public transit that works, not more cars. Fewer homeless people
132.	Evaluate duplication of services offered by the City. For example, why does Toronto Environment Office and the Environmental Protection Office of Public Health do environmental work. Services provided by the City need to be re-evaluated. City housing should be sold when it is located in particularly expensive areas and relocated to less expensive areas. The City would be able to provide more TEMPORARY housing this way. City housing should not be viewed as a permanent solution. As stated previously, EMS response to 9-1-1 calls also needs to be reassessed (multiple responders are not needed for calls of a minor nature).
133.	You might need to think zero base. Take your list of services, and your amount of money and then design a service level to match. Demand for free services is essentially unlimited and certainly not limited to current City residents if you are prepared to be generous enough. If you have empty apartments and free dental care people will arrive from all over the world to take them. You can't afford to house 7 billion people so you have to accept there is a limit somewhere and you are already well over it. Learn to say no. If a low income person decides to head to Calgary because there are more opportunities there that is the way it is supposed to work. Bumping up services to attract and retain people who are not contributing, while putting up taxes to drive out those that are is a long term plan for failure. Point though, Toronto residential taxes are not really that high, so I would look at doing something about our criminally high business taxes as a way to attract and retain the sort of people who make neighbourhoods successful. The Duke Cycle thing was ridiculous and should be a real wake up call for how broken our business tax policy is. If Duke Cycle had the trouble it did, just imagine how many new business owners take one look at Toronto and then open up somewhere else. Maybe if you had their taxes you would not have the budget gap that a really bad tax policy produces.
134.	Please do not cut services that affect the seniors, youth and children and vulnerable populations (homeless persons, women etc.)
135.	Talk to the province to upload housing. They should be doing it. They mandate it.

	Shelter, support & housing - Other Advice
136.	The survey only gives a choice between the city providing the service and contracting out. There is a third option which must be considered by City Council and that is the one that currently exists - a mixed model between the city and non-profit organizations to provide services. The city should continue to build on the mixed model (partnerships) between the city and non-profit organizations to provide this service. Our city's mixed approach to service delivery has evolved over many years, and is now used extensively to deliver a wide range of city services. Shelters, services for the homeless, employment services, recreation services, after-school and summer camp programs, daycare programs, homes for the aged, and a wide range of social programs that promote inclusion, community education, and civic engagement are all delivered in this way. At present, the City of Toronto transfers over 10% of its entire operating budget (approximately \$1billion per year) to non-profit organizations to provide these services in our City.
137.	Consider that some of the money saved by contracting out certain service needs can provide more income stream to fund the TTC or public housing. Another idea for public housing could be to invite different architectural firms to compete to create the best green/space design. I think one way to reduce costs is to create competition. Just an idea. If you want to hire me as a marketing person, I'm all ears. Thanks!!
138.	Services for marginalized people are extremely important to the health of the city; support services and recreational opportunities for children, youth, low income residents and seniors are also extremely important. These services help improve community safety and reduce health costs and policing and court costs.
139.	In our neighbourhood it is made up of residential housing, however, vacant or old industrial lots are being purchased to build apartments/condo/s which are significantly larger than the rest of the neighbourhood. While some increase in density can be accommodated what cannot is the lack of parking that is being planned for these buildings. If some developer wants to come in and make a bundle on building high density housing in a residential neighbourhood they have to be expected to build underground parking so that the streets are not taken up with additional vehicles due to lack of planning for parking.

- 140. North Americans expect their cities to provide a large array of services at minimal cost, all funded by property tax revenues. / / What might make more sense is to increase user fees, so that demand for city services can be better analysed. / / Additionally, the city should consider outsourcing most of its activities outside of policing, the courts, public health, planning, engineering and a few other core areas. Services such as transit, waste collection, employment services, housing, water treatment and recreation should be considered for outsourcing where quality standards and cost target (set by the city). The role of city staff would change to one of tendering, contract supervision and planning. Many of the city services that are most vital to the functioning of the city (water treatment, transit) are entirely contracted out in Europe, with the result that quality is improved and cost is constrained.
- 141. Your priority must be low income families in the city of Toronto. Lowering the services would cost the whole city a lot more to clean up the consequence of this cut backs, crimes and
- 142. Maintain Toronto's current service levels and look for efficiencies so that service levels can increase, so that our City continues to be one of the best in the world to live, work, and grown in. This means providing funding for local communities and organizations through community development initiatives, supporting environmental improvements (clean water / water saving plans, tree planting, green spaces, and initiatives that encourage residences and businesses to adopt more environmentally friendly practices), helping those most in need in society (the homeless, unemployed, youth, elderly, ethno-racial minorities, new immigrants, etc) by providing direct services that will improve their education/ skill sets, employment opportunities and social ties to the City at large. Don't lose sight of the importance of investment in City infrastructure, parks, recreation, libraries, arts, and culture as a means of maintaining a healthy, clean, safe and vibrant community. Ensure that the City addresses the systemic issues that lead to crime, so that we support programs that prevent crime rather than those that merely enforce the law after crime has already occurred. To truly be efficient, you must think about the best ways to prevent future problems; an ounce of prevention is worth a pound of cure.
- 143. Answering this questionnaire was a learning experience for me. I was astonished at the number / variety of services City Hall is supposedly providing at the present time. Is this why City Services have deteriorated so much over the last 7 or 8 years? Is City Hall trying to be all things to all people? The sad thing is that city services desperately needed by the people at large (like road maintenance, public transit, garbage collection) have become a joke, while City Hall bends over backward to invent new services it can provide to a select few (subsidized theatre, bicycle lanes and green roofs come to mind). / / I think it would be productive to think of city services not only in terms of what needs to be done by the city and what does not, but in terms of what services are not needed at all. Some services can and should be privatized and others need to be eliminated altogether. / / For example, in my view the city should

provide water / garbage / paramedics (EMS) / police / public transportation / road maintenance. The city can contract out these services in some cases. I am strongly for contracting out garbage collection, and some security services currently provided by the police for instance. I think that allowing jitneys would be great as the TTC is a disgrace and competition would be a nice wake up call for TTC management/unionists. Just to be clear, by saying that a given service is needed and should be provided by the city, I do not mean that no cutting should be done. Actually, I see wastefulness everywhere I turn in this city. Why are road crews of 6-9 men seen everywhere when 3 would do the job nicely? Some repairs done two years ago by the city on my street were eye-opening. Nine workers were sent out by the city. At any given time, only one or two were working. Disgusting. And Miller wondered why we were so angry at his tax increases! / / Other services don't need to be done by the city at all and/or need to be pared down drastically. The TCHC has become a giant entity, totally out of control. It needs to be contracted out, and then reduced. Impoverished families and individuals should be able to rent apartments where they wish and private landlords can be paid by the city. We also have an overlong waiting lists of subsidized housing so lets put some rules in place as to how long any one tenant/family can remain in subsidized housing. Five years is long enough for people to better their circumstances. Then they get bounced out to make room for others. / / Draconian cuts are also needed at City Hall. There are far too many civil servants, doing precious little. The 311 service is a nice convenience but not a necessity and I shudder to think of how much glorified phone clerks get paid. / / A couple more words: / Toronto Public Health needs to be uploaded to the province. The city can save a few dollars that way. / A layoff of at least 10% of our police force is in order. We are an aging society and violent crime is on the decline. Also, construction sites/road crews should hire private security staff, not police officers. Or put up pylons. / Environment is not a municipal issue properly speaking. It falls under the domain of the Federal government and should be treated as such. / Toronto's subsidies to the arts community have become a vile way for the establishment/civil servants to funnel taxpayer dollars to friends and relatives who pretend to be artists. Those rewarded with "grants" are nearly always frauds, not genuine working artists. I would like to see this practice discontinued. Real artists sink or swim on their own merit as we always have. / Citizens should not be subsidizing the living costs of Toronto Island residents. They should pay for their own ferries and their own police services. / It has become apparent that councillors need to be told what is and is not appropriate in the way of expenditures. I'm not pleased that 12 Toronto City Councillors are going to Halifax for the Federation of Municipalities conference. Frivolous expenditures should be disallowed. (They can still go, but on their own dime.) / / Thank you for allowing me the opportunity to participate in this process.

	Shelter, support & housing - Other Advice
144.	Maintaining city control over all aspects of quality of life for city-dwellers (i.e. no
	privatization); focusing on improving and building sustainable infrastructure for the
	long-term (public transit, housing, health, green space); always prioritizing caring for
4.45	the vulnerable.
145.	Help the poor, homeless, and our children. Look at European cities like Munich for use of light rail transit and subways.
146.	The employment rate, cleaner housing units, preventive programs so that Ontario
	Works is not just the next easy option for most familiesthey should have programs
	in place that are more proactive in preventing a huge percentage of the population
	on the system, El recipients are not treated or protected enough. Affordable Daycare
	and the procedure needs to be reviewed
147.	Yes I would like City Council to invite people who use the services, especially low-
	income, and people with disabilities to / contribute to the decision making. The city
	should also find out where money is not spent wisely and freeze funding to /
	whoever until they can be fully accountable and transparent with whatever funds
	they are given. It is vitally important that staff / who work with the city have
	excellent people skills, especially with immigrants who come from different cultures.
148.	I think Toronto could be a fantastic tourist destination, but needs a fantastic plan of
	action to make it happen. I'd pour millions into this (like the Ripley Aquarium)
	because millions come back in Tourist dollars. Tough decision when you're also trying
	to provide shelter for the homeless, but it's that long-term thinking that I'd love to
	see more of at City Hall.
149.	ensure that low-income earners and seniors are not disadvantaged
150.	The city council should keep in mind that many Torontonians (especially children) are
	living in poverty. Therefore housing (subsidized), childcare and social assistance are
	all necessary services if we want to create an environment for the next generation of
	Torontonians. I would like to see more youth graduating from post-secondary and
	finding positions with the city of Toronto.
151.	Remember the people that are being impacted by the decisions whether they be the
	city employees and their families or residents or business people or homeless. The
	services are not there "just because"; they serve a purpose that supports the people
	that live in Toronto. If by removing or reducing a service directly impacts someone
	living in Toronto (as opposed to the 905 residents), please use careful consideration.

	Shelter, support & housing - Other Advice
152.	In considering any cuts to City programs I would ask council, and his lordship the
	Mayor, to please remember why it is the budget shortfall has occurred in the first
	place. A good portion of it is legacy fadoodling by the Mike Harris conservative
	agenda dumping social programs like subsidized housing and other ridiculously
	expensive items on municipal shoulders. If the Province mandates these services by
	law, the Province needs to fund them. Period, full stop. If the Province will not fund
	then the City should not offer these services and that's the way the citizens should
	understand it. "It's not a municipal responsibility to provide this service. Talk to your
	MPP." If I have to choose between a pre-existing City Program or the post-Harris
	Provincially mandated obligation - the City mandate shall ALWAYS come first.
153.	I think that it is a bit absurd that this survey suggests funding things like 24 hr police
	response, or feeding the homeless, with user fees but nowhere do I see the
	suggestion of user fees in the form of tolls for transportation services.
154.	Please consider the needs of low-income and newcomer communities, these are the
	most vulnerable populations in Toronto who need the support our city. In order for
	the city to thrive as a whole, then it needs to support the weakest. You are only as
	strong as your weakest player.
155.	Property taxes increase significantly - is there a way to alleviate this? (salaries do not
	increase at the same percentage as the property taxes as well as Cost of Living
	Allowance) This makes it hard to remain in the households we are currently living in
	and forces people to move - especially seniors. Or to regulate the housing market so
	keep the property tax actual value low. Also, the waste disposal every summer tends
	to be sloppy and the stench of garbage juice is left on the streets for days, or until it
	rains. Is there immediate accountability for the quality of government services?
156.	Please work hard on housing in the city, and community run programs for the youths
157.	consider low income and disabled in all planning and policy.
158.	The level of services, particularly those that support low income and marginalized
	groups, and those in the underserviced suburban areas of the city, should be
	improved. I'm happy to pay increased property taxes, as the least unfair method of
	funding these services. I also expect the Mayor and Council to be aggressive in
	pursuing appropriate funding from other levels of government.

	Shelter, support & housing - Other Advice
159.	Please increase quality daycare subsidies and continue funding child care. Children are our future, and parents need to work. Review policies about subsidies for children who are kindergarten age and attend the new all day kindergarten yet need before and after school daycare that is not provided at the school. / / Don't punish low income families by having them pay more but rather get them on board, i.e volunteering in order to get for instance a free TTC day pass. Incentives. If you offer incentives people will contribute. i.e offer an "angel incentive" on the TTC by being able to receive one free token if you are spotted offering your seat to an elderly person, or disabled person on the TTC. Have TTC volunteers oversee this program. / / We need to respect other people's diversity at the same time while having common courtesy for those around us. It doesn't happen to the extent in which this could help Toronto be a great city. People are frustrated, angry and quite frankly fed up. If incentives are offered then people tend to try harder. Provide incentives to the community to make Toronto a better place.
160.	not cutting services to the most vulnerable populations homeless, children, people with mental health, physical disabilities and addiction issues
161.	Don't cut funds to homeless and people who are underhoused.
162.	This survey was a dreadful example of binary thinking and pandering to populist ideology. There is need for nuances between 'city provides' 'Contract out'; 'user fees' or 'property tax', 'quality' or 'cost' - There is nothing said about overall vision, overarching policy choices. For instance the police budget is bloated and should be cut, but it does not mean that we need lower quality of policing; we need a different kind of policing and we need the city not to be hostage to the police force. We also need to have the city realise that there is less need for policing, mental health care, subsidised housing when people have easier access to /-jobs (public transit issue), /-recreation such as sports, recreation and arts resources (community centres) /-reliable and high quality child care and senior care /-affordable and non-discriminatory housing. / Societies with a bigger gap between rich and poor are bad for everyone including the well-off. The level of fairness and equality in a society affects more positively life expectancy, decreasing violence, mental health problems and illiteracy than the society's wealth. The biggest problem is the gap between rich and poor. This affects crime, health,
	transit, housing, parks, the environment, you name it.
164.	I do not support a reduction in services. I am a social worker working for Children's Aid. Every day I come into contact with marginalized children, youth and families who rely on city services (housing, social services, employment services, 311 etc). I thought about all my clients when I filled out this survey today. how about some longer term planning for the city. I would never elect Rob Ford again

	Shelter, support & housing - Other Advice
165.	I feel that any changes should be made with the needs of the most vulnerable as a
	top priority. I feel those who have a good income and have no disabilities etc will
	be willing to pay more in taxes, which will not severely affect their day to day life,
	compared to low income or impoverished families that would have to start paying
	user fees for swimming pools etc or pay higher user fees for public transit etc
	These changes will seriously reduce their quality of life day to day.
166.	No Contracting Out Of City Services / Bring Back Transit City / Do Not Sell Of Public
	Housing / Do Not Privatize Garbage Collection
167.	THINK ABOUT THE LOW INCOME CHILDREN AND PARENTS TRYING TO DO THE BEST
	WITH THE LITTLE SERVICES AVAILABLE TO USE NOW. WITHOUT CHILD CARE, PARENTS
	CANT WORK AND CHILDREN WILL NOT HAVE EARLY LEARNING. IT WILL COST THE
	PROVINCE AWAY CAUSE WE WILL ALL HAVE TO GO ON WELFARE. THIS WILL EFFECT
	OUR CHILDREN FOR EVER.
168.	Increasing user fees will undermine the success these programs have with low
	income families and youth. It is an ill-advised approach, one that will decrease
	attendance and community benefit to these programs.
169.	Don't take away services that affect vulnerable people (seniors, kids, youth, people
	with disabilities, homeless people or inadequately-housed people, working poor and
	people on social assistance). If you do this the City will be in much worse condition.
	The more people's basic needs are met the greater the contributions they'll be able
	to make to the City. Also, accessibility and affordability are key issues when designing
	any service or program, and accessibility is key when designing any structure
	(building, landscaping features, public transit vehicle, etc.).
170.	I agree with whoever said that a civilization (and a city) is judged by how it treats its
	weakest members. If Toronto is to be a truly great city, it must provide for those in
	need. This includes housing for those who lack adequate shelter, transportation for
	those who do not have access to a car, and support for those who are trying to gain a
474	foothold in society.
171.	Community groups and centres are a vital part of our city and should not be de-
	funded unless there is proof that they are not providing good services to residents.
	Women's centres, mental health organizations, services for newcomers and
	organizations serving low-income areas of the city are integral! Also, eco-
	friendly/sustainability must be considered when making ALL decisions. Toronto is a green city and should remain that way.
172.	When city council makes decisions, please please consider how your decisions will
1/2.	impact on the most vulnerable citizens i.e. seniors, disabled, children, youth, women,
	homeless, people living in poverty. / / Also, will city council really take these surveys
	seriously when making decisions based on what we said in the surveys???
	Schously which making decisions based on what we sald in the surveys!!!

	Shelter, support & housing - Other Advice
173.	I think we should consider getting people more jobs and educating people. Why? If
1,3.	the people who do not have jobs, have jobs the city will be in a better state. The
	people with jobs can buy what they need. But we also need to provide for those with
	the less fortunate Educate if possible. People will mental illness can get jobs too we
	need to find proper employment that they can do. / We need to help kids who are
	becoming violentso we do not have violent individuals in the future as adults. We
	need housing for people, and food. If people have no food and can't afford it that will
	increase crime because they have a necessity that isn't met. Some mental illness is
	founded by lack of food. We also need to train parents to be proper parents lots of
	education and job foundation. Libraries help individuals on places to go to read and
	educate them selves They help people research. Parks and forests help with
	relaxation and hiking. It provides a release from the city stresses that happen daily.
174.	City housing costs way too much money. The city should get out of the landlord
	business. Think about some of the exorbitant salaries being paid to city executives
	such as TTC CEO, Toronto Hydro, etc.
175.	Please consider low-income residents in your decision making especially around
	issues regarding public transit.
176.	Communities make city life beautiful. Encourage local festivals, farmers' markets,
	walking and socializing. Bike rallies and fundraisers. Close off streets during the
	summer for pedestrians. Encourage people to come out (and tourists) and spend
	money at cafes, stores, restaurants, etc. Bixi bikes are great. Street parties. Toronto is
	a city made up for so many communities. Less isolation and more socializing. The
	Mayor and City Hall should engage with the public - consultations, BBQs, attend
	festivals, open a dialogue, listen to all the stories, embrace locals - you'll see an
	increase in the economy, decrease in crime, friendlier city. Listen to the homeless and
	less advantaged. We teach our kids all these positive values and then send them out
	into a city that doesn't embrace those values - let's be proud of our diversity and sell
	out city on them.
177.	Cut back on development ,and raise fees for developers. Stop giving breaks to
	developers. Make developers pay for 100 percent of the extra services which will be
	needed to make their properties habitable. Make sure that a substantial percentage
	of new homes sold are NOT sold to offshore buyers who are simply waiting to make a
	profit while many Torontonians cannot afford to own their own homes. Provide
	decent (not extravagant) low cost hosing for the homeless to get them off the streets
470	and hopefully back to work.
178.	Please make this a city which runs well, is safe, cares for its young, poor and most
	vulnerable. / I would also like to see the environment take on more importance. /
	Housing and transportation issues impact on everyone and especially those with
170	limited options.
179.	Pleas don't hurt Toronto and clean up the garbage in the park and get the
	panhandlers off the streets and into some housing

	Shelter, support & housing - Other Advice
180.	the flaws and complications in this survey: too complicated for many residents; absurd components, for example, user fees option for homeless shelters??; I would have picked 'contract out' more often but private and not-for-profit were combined - social and community services such as shelters can be well managed by not-for profits but NOT appropriate for for-profit. / role of the City in Access and Equity MISSING. for a City of such diversity?? appalling. / role of volunteers in civic engagement - City support / short time frame for the survey- to promote, for the education needed to ensure participation by diverse communities. / Consider- don't take care of the budget on the backs of vulnerable people, the poor and communities and their services. Understand that cutting community grants and services will be counterproductive economically.
181.	Work at dismantling the current TCHC conglomerate. TCHC is full of words and policies but administration at best is very / evasive. TCHC is not a Housing Management Corporation. Units are purposely allowed to rot, 6 months to 1 year to repair, and only done after the tenant moves out. Why is there such a long wait list, when there are more than a dozen empty units for more than 6 months. Vacancies should not exist in this environment for more than 3 months. / / TCHC is an oppressive managementCity must be fully aware of this.
182.	Make the foundation topics (like housing and healthcare) the main priorities. Topics like planting flowers are nice, but not necessities when there are people hungry.
183.	Please make sure you do not leave those in need: provide the basics first: food, shelter, sense of security, public transportation.
184.	Only services that are essential to the quality of life for tax payers should be provided by the city. Public housing, dental care, etc should ***NOT*** be part of the city budget!

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