

Topic: Garbage, recycling & organics

This document contains public input on garbage, recycling & organics programs. The public input was collected through open-ended questions in the Toronto Core Service Review Public Consultation Feedback Form. Information about the consultation as well as other data sets and results is available at <http://www.toronto.ca/torontoservicereview/results.htm>.

Because of the large volume of comments received from 13,000 participants, multiple keyword searches were used to identify the information for this document. The comments below are in the order in which they were received, are listed by the question on the Feedback Form that they were responding to, and show the full response to the question which may include input on other topics.

Responses:

- [To begin, what do you think are the most important issues facing our city in 2011? Please list up to three issues.](#)
- [Are there any other important city-wide issues you think the City of Toronto should consider?](#)
- [Do you have any other comments on how the City should fund services?](#)
- [Is there anything else you would like City Council to consider when making decisions about services in the future?](#)

To begin, what do you think are the most important issues facing our city in 2011? Please list up to three issues.

	Garbage, recycling & organics – Important Issues
1.	Garbage collection
2.	Garbage collection
3.	cost of garbage
4.	costs of garbage collection
5.	garbage
6.	garbage privatization
7.	garbage pick-up
8.	Garbage/Litter/Upkeep of public space
9.	Public sector unions need to take a haircut, start by privatizing the garbage pick up
10.	ttc.... Garbage.....Road Repairs?
11.	Garbage collection
12.	garbage clean up and privatizing
13.	By-law violations require community. service, to replace some City staff (garbage, parks, street cleaning)
14.	Garbage
15.	Garbage collection
16.	garbage

	Garbage, recycling & organics – Important Issues
17.	Garbage disposal
18.	Garage Collection
19.	Garbage
20.	garbage
21.	Garbage & Recycling pick-up
22.	Union entitlement (Garbage, TTC, city hall)
23.	garbage collection
24.	Garbage strikes
25.	garbage collection
26.	not privatizing public services, such as garbage collection, public housing
27.	Decrease garbage going to landfill by picking up food waste such as poor quality produce and the leaves of corn when the store has a sale and corn leaves are left in the store by customers. The waste could be composted.
28.	Waste disposal
29.	Garbage
30.	Dealing with our garbage
31.	Privatization of garbage collection
32.	Garbage
33.	garbage
34.	garbage
35.	garbage
36.	Garbage Outsourcing
37.	Garbage Collection
38.	Garbage
39.	Risk of privatizing city services like garbage
40.	Garbage collection
41.	graffiti and garbage
42.	Garbage
43.	don't privatize garbage
44.	Privatization of Garbage
45.	Garbage Collection
46.	Garbage
47.	Waste Collection
48.	the privatization of garbage collection
49.	Maintenance Services/Garbage
50.	city services (garbage, hydro, etc).
51.	garbage - not to have last year's problems
52.	garbage
53.	garbage
54.	garbage
55.	waste collection

	Garbage, recycling & organics – Important Issues
56.	garbage and recycling
57.	The privatization of garbage
58.	garbage
59.	garbage collection
60.	the benefits that the garbage men receives
61.	privatizing all garbage collection
62.	Garbage Collection
63.	Garbage Collection
64.	Garbage
65.	Garbage Privatization
66.	publicly funded garbage collection
67.	garbage collection
68.	privatization of garbage
69.	garbage collection
70.	Garbage collection/Recycling
71.	contracting out of garbage
72.	Garbage pick up
73.	garbage collection
74.	Privatise garbage pick up.
75.	Paying 5\$ per garbage bag to throw out my garbage is awful and only hurts the poor
76.	Garbage Collection
77.	garbage pick up ,parks ,ice shortage
78.	garbage collection
79.	Privatization of Garbage
80.	Environment/waste collection
81.	Waste disposal & reuse
82.	Garbage Collection
83.	making sure taxpayers don't pad the coffers of garbage companies through privatization
84.	Privatization of garbage collection
85.	garbage
86.	Trash collection
87.	Waste Diversion
88.	garbage
89.	garbage
90.	Maintaining public Toronto Garbage Collection
91.	garbage
92.	Privatizing garbage collection
93.	privatization of garbage collection
94.	Apartments aren't recycling or composting
95.	privatizing garbage

	Garbage, recycling & organics – Important Issues
96.	public services such as garbage disposal
97.	Privatization of residential waste collection
98.	garbage
99.	maintenance - parks/ garbage pick up/
100.	garbage
101.	waste disposal
102.	Garbage Collection
103.	Garbage collection/Union strikes
104.	Garbage collection
105.	recycling
106.	garbage
107.	Garbage
108.	garbage
109.	garbage pick up
110.	garbage
111.	Garbage Collection
112.	Contracting out garbage collection
113.	garbage
114.	Recycling
115.	Recycling and waste management
116.	garbage
117.	garbage collection, residential and for restaurants
118.	Privatizing garbage collection
119.	Garbage
120.	garbage collection
121.	Garbage Disposal
122.	Waste Disposal / Environment
123.	Garbage Collection
124.	Garbage disposal/recycling
125.	garbage
126.	Garbage, compost, recycling and hazardous waste collection and disposal
127.	Our garbage being piled in the middle of our sidewalks for garbage day - reference Vienna, Austria
128.	contracting out services when the City has employees in sufficient numbers ,skills and equipment to do the work. garbage, mechanical, cleaning in all City departments
129.	garbage pick up
130.	The privatization of Garbage Collection west of Yonge Street
131.	Garbage Services
132.	garbage collection
133.	Garbage collection
134.	garbage removal

	Garbage, recycling & organics – Important Issues
135.	garbage collection
136.	Maintaining Public Garbage Collection, Accountable/Transparent Audit of Costs
137.	garbage privatization
138.	garbage
139.	providing good garbage collection without cutting unionized jobs
140.	Garbage Privatization
141.	Maintain essential services - road repair, garbage, snow removal, libraries
142.	garbage and cleanliness
143.	too much litter, more recycling, no garbage strike
144.	garbage pick-up
145.	garbage collection
146.	Cleanliness/Garbage
147.	Garbage
148.	Garbage Collection
149.	Garbage
150.	City Services (daycare, garbage, water)
151.	Looming garbage privatization
152.	Privatization of garbage collection
153.	Waste Disposal
154.	Garbage
155.	privatization of city contracts (e.g. garbage)
156.	Ecology, Green development, Waste and recycling
157.	Garbage services
158.	Keeping public services public e.g.: TTC, garbage collection etc...
159.	Garbage Collection
160.	Ensuring garbage privatization doesn't result in user fees or reduced recycling diversion
161.	Recycling
162.	garbage
163.	Waste Management (including public education about recycling)
164.	garbage
165.	garbage privatization
166.	garbage collection
167.	Garbage collection
168.	privatisation of public services, e.g. garbage collection
169.	Garbage in our streets
170.	Garbage pickup
171.	recycling
172.	Garbage
173.	privatization of garbage collection
174.	garbage pickup (apartment and recycling)

	Garbage, recycling & organics – Important Issues
175.	garbage and recycling
176.	garbage collection
177.	Garbage
178.	garbage
179.	garbage pickup - recycling & responsible reuse & disposal
180.	Garbage pickup
181.	garbage collection
182.	garbage
183.	Improving our recycling services
184.	Privatization (e.g. garbage)
185.	garbage
186.	Garbage collection
187.	the Garbage
188.	Environmental degradation/garbage/recycling
189.	garbage
190.	privatization of essential services (i.e. garbage, etc)
191.	GARBAGE
192.	garbage
193.	garbage
194.	Waste/garbage disposal
195.	Infrastructure (i.e.: roads, sewers, garbage)
196.	Garbage collection
197.	Diminishing Services (especially cultural - libraries &c. - and garbage)
198.	Garbage
199.	Garbage
200.	Garbage Collection
201.	Garbage
202.	garbage privatization
203.	Garbage
204.	garbage privatization
205.	garbage & recycling
206.	privatizing garbage
207.	Garbage Disposal/Pick-up
208.	Garbage 'privatization'
209.	Garbage - keep it city run (not privatized)
210.	Outsource garbage collection
211.	Cleanliness/garbage management
212.	Garbage Collection
213.	City services such as garbage collection, etc
214.	Garbage collection
215.	Garbage

	Garbage, recycling & organics – Important Issues
216.	GARBAGE
217.	Garbage Collection
218.	Garbage collection
219.	Waste Collection
220.	Garbage
221.	relying on garbage collection to be maintained
222.	Garbage
223.	garbage collection
224.	Allow private companies to compete with city run business, e.g.: Garbage collection, transportation...
225.	improving garbage recycling
226.	Waste disposal
227.	Waste diversion from landfill
228.	garbage collection
229.	Recycling
230.	garbage
231.	Waste collection
232.	waste diversion
233.	garbage collection
234.	Refuse/recycling
235.	garbage pick up
236.	Provide hard services: properly paved and maintained roads; water & sewage supply; reliable garbage collection; well maintained parks
237.	Garbage
238.	garbage disposal
239.	garbage
240.	garbage privatization
241.	public garbage collection needed not private
242.	garbage disposal
243.	We should provide more education on recycling and composting
244.	Recycling
245.	waste disposal
246.	garbage
247.	Public Garbage Collection
248.	Garbage Collection
249.	Environmental Issues, like Waste Diversion and Garbage collection
250.	Garbage
251.	Privatization of garbage collection and paramedic services
252.	Garbage Services
253.	garbage collection
254.	Privatization of waste disposal

	Garbage, recycling & organics – Important Issues
255.	recycling
256.	waste collection outsourcing
257.	Garbage Collection
258.	Full recycling for apartment dwellers
259.	Garbage
260.	Threats to privatize key services (Garbage, community housing, etc.)
261.	Garbage, compost, recycling and hazardous waste collection and disposal
262.	hire more garbage men and recycling people
263.	Waste Disposal
264.	Garbage
265.	Poor services and garbage collection
266.	Stop privatizing of garbage pick-up
267.	environment including green spaces, development density & physical / visual access to green space & the lake, waste & recycling management, air quality,
268.	Garbage
269.	garbage/ waste collection
270.	Privatizing Garbage , poor choice
271.	garbage management
272.	Garbage Collection
273.	garbage
274.	Garbage
275.	Waste Collection
276.	Garbage
277.	garbage collection
278.	garbage services
279.	Garbage Collection
280.	Garbage
281.	Diversion of tax money away from education, health care and transportation.
282.	Privatizing services (i.e. garbage collection)
283.	Funding for Garbage services
284.	Environment and garbage disposal
285.	trash removal / disposal
286.	Services (library, social assistance, public health, garbage)
287.	Recycling
288.	waste and recycling
289.	Privatizing garbage
290.	Environmental sustainability (food security, clean air, no smog, more bike lanes, no diesel fuels, better green bin programs, community gardens, a REAL GREEN CITY)
291.	garbage
292.	Garbage
293.	Privatizing garbage pickup

	Garbage, recycling & organics – Important Issues
294.	privatize garbage only if economical
295.	Garbage
296.	Waste Diversion / Collection
297.	Cleanliness / Streets / Garbage
298.	garbage
299.	Garbage Collection
300.	public garbage collection
301.	Garbage
302.	Garbage Union
303.	Make garbage collection twice as often so the streets don't stink up
304.	Litter and garbage.
305.	Garbage
306.	garbage
307.	horrendous garbage collection. the city is revolting to smell
308.	garbage collection
309.	garbage collection
310.	garbage
311.	citywide compost initiatives
312.	Roads, traffic services, garbage
313.	Garbage
314.	stop privatizing garbage since it costs more in many cities
315.	garbage
316.	garbage collection
317.	Garbage needs to stay with city (not privatized)
318.	Garbage services and disposal
319.	Recycling & increased waste diversion
320.	garbage
321.	Public Transportation/garbage
322.	public garbage
323.	Public transportation/garbage
324.	Garbage collection
325.	recycling - cutting down amount of garbage
326.	public transportation/garbage
327.	Public garbage/transportation
328.	Public garbage
329.	More public services garbage etc.
330.	Garbage and keeping the city clean
331.	Garbage collection
332.	Privatize TTC and garbage collection
333.	Overspending on non-essentials like bike lanes. Overspending on garbage pick up. A review is required into the facts that garbage people are going home hours before

	Garbage, recycling & organics – Important Issues
	their work day ends.
334.	Privatization of Solid Waste Disposal
335.	garbage
336.	garbage/recycling
337.	garbage pick
338.	garbage recycling
339.	Waste collection
340.	Privatization by the city of public assets and services like garbage, public housing, etc. This is NOT what I want for my city.
341.	The amount of garbage being produced
342.	Waste management (i.e. garbage and recycling)
343.	environmental protection --e.g. green space, waste diversion
344.	Keeping garbage collection public
345.	Outsourcing curbside garbage collection across the city in a manner that yields significant savings compared to the current model
346.	Garbage
347.	The gross smell of toronto downtown in the summertime (aka garbage pickup downtown)
348.	garbage
349.	Municipal waste collection
350.	Reliability of services such as garbage collection
351.	garbage
352.	The potential privatization of waste collection
353.	garbage
354.	garbage collection
355.	garbage collection
356.	prevent privatization of refuse collection
357.	privatizing garbage pick up and putting city workers out of work
358.	garbage, recycling
359.	infrastructure - maintenance and garbage collection
360.	garbage collection
361.	garbage crisis
362.	Garbage collection
363.	Filth and garbage everywhere (on streets/sidewalks)
364.	Recycling
365.	waste & recycling
366.	garbage
367.	garbage and recycling Making more of the city active recycling
368.	priorities out of whack--Police union gets a big raise, but garbage is privatized to save money
369.	keeping our city clean of garbage

	Garbage, recycling & organics – Important Issues
370.	service reliability (TTC, Garbage Collection)
371.	garbage
372.	Recycling
373.	Maintaining public infrastructure (roads, waste disposal, etc.)
374.	environmental leadership - we need "complete streets" with safe & convenient bike infrastructure & improved public transit, waste diversion efforts may be jeopardized by privatization, downtown road tolls?, green spaces, urban forestry
375.	environment: parks, recycling, alternative energy use
376.	Garbage Collection
377.	Garbage collection
378.	garbage pick up
379.	recycling
380.	Not everyone uses the green bin
381.	Garbage
382.	More Recycling needed - Eco Issues
383.	Increasing waste diversion
384.	infrastructure - roads garbage etc
385.	Garbage Collection
386.	Pollution and garbage
387.	Garbage
388.	City Services (snow removal, garbage collection, parks/recreation)
389.	garbage
390.	privatizing garbage
391.	increasing recycling / waste diversion
392.	city garbage
393.	impractical garbage collection system
394.	Garbage collection
395.	garbage
396.	garbage
397.	Garbage pickup
398.	Strikes that affect the city like garbage, TTC, postal
399.	The attempt to privatize public services (garbage, etc...)
400.	The attempt to privatize public services (garbage, etc...)
401.	garbage
402.	Clean, garbage free, sidewalks, roads & parks
403.	Waste reduction and diversion
404.	garbage
405.	Garbage Collection
406.	Garbage
407.	waste collection & recycling
408.	privatizing garbage disposal

	Garbage, recycling & organics – Important Issues
409.	privatize garbage collectors
410.	Solid waste, recycling, and the environment
411.	Litter/not recycling
412.	Garbage
413.	Garbage
414.	garbage
415.	garbage
416.	Basic services i.e. garbage, parks
417.	privatizing garbage
418.	garbage on streets and city owned transit
419.	garbage and clean streets
420.	Garbage Collection
421.	garbage, organics, recycling and hazardous waste collection and disposal
422.	Recycling
423.	Garbage
424.	garbage
425.	Garbage
426.	Garbage collection
427.	garbage collection
428.	garbage services
429.	garbage
430.	garbage collection
431.	garbage pick up
432.	Garbage removal and general cleanliness of streets and parks
433.	waste disposal
434.	privatization of garbage
435.	Garbage
436.	Landfill diversion
437.	garbage
438.	Garbage, Compost and Recycling long term plans
439.	garbage/recycling
440.	recycling
441.	general attitude that everything beyond the basics (water, garbage, fire etc.) is gravy
442.	garbage
443.	garbage collection
444.	Garbage
445.	Garbage Collection
446.	Garbage Collection
447.	garbage
448.	Garbage
449.	Garbage collection

	Garbage, recycling & organics – Important Issues
450.	Garbage, compost, recycling and hazardous waste collection and disposal
451.	Garbage Collection / Waste Disposal
452.	garbage collection
453.	Garbage Collection
454.	Garbage Services
455.	garbage collection
456.	Hidden costs of privatizing garbage collection
457.	Garbage
458.	garbage collection
459.	Contracting out garbage collection throughout the city
460.	Privatization of Garbage
461.	Garbage
462.	Garbage Employment
463.	garbage
464.	keeping public spaces free from litter and garbage
465.	garbage
466.	Environmental Sustainability - Less cards and pollution, more community gardens, better recycling facilities, and less waste
467.	Garbage
468.	Waste disposal
469.	Garbage
470.	waste (garbage)
471.	Too much garbage in the streets
472.	Garbage Collection
473.	garbage
474.	recycling and waste removal
475.	Garbage
476.	Garbage
477.	greening our city - make waste expensive, recycling the norm
478.	environment/waste disposal
479.	garbage reduction initiatives
480.	Waste collection
481.	garbage collection
482.	garbage privatization
483.	what to do with the garbage
484.	Garbage
485.	garbage collection issues
486.	Recycling
487.	garbage strikes
488.	service delivery - recreation, parks, planning, garbage, etc
489.	garbage collection

	Garbage, recycling & organics – Important Issues
490.	garbage
491.	Garbage Collection
492.	Garbage Collection
493.	Environment - safe drinking water, air and garbage handling.
494.	Garbage
495.	garbage collection
496.	Roads, traffic services, garbage
497.	garbage and recycling
498.	city garbage
499.	government funded garbage pickup
500.	Perform much stronger studies on the effects of contracting out garbage before continuing forward
501.	decreasing the amount of garbage produced
502.	garbage
503.	extending green bin to all buildings and privatizing garbage pickup
504.	Garbage collection
505.	KEEP GARBAGE PUBLIC!
506.	city run services i.e. garbage collection fair wages
507.	garbage pickup service
508.	Garbage
509.	garbage disposal
510.	Garbage Privatization
511.	Garbage
512.	Make compost pick up happen twice as often
513.	potential garbage strike
514.	garbage/recycling
515.	more options for compost (that don't stink)
516.	no privatizing of garbage collection
517.	Retaining good services such as garbage collection, snow removal
518.	Garbage collection
519.	Garbage
520.	garbage
521.	more recycling in the city
522.	control garbage have more public parking
523.	garbage collection privatization
524.	Stop the current attempts to privatize garbage and keep it in-house
525.	Garbage collection
526.	garbage
527.	Garbage, Water Utility
528.	keep the current quality of our public garbage services high
529.	don't privatize garbage collection in the city

	Garbage, recycling & organics – Important Issues
530.	garbage
531.	a clean city and proper garbage collection
532.	garbage
533.	Garbage collection
534.	garbage collection
535.	Keeping services public - not privatizing them (i.e., garbage collection)
536.	adequate funding for core programs such as EMS, Fire, Police, Public Health, Public Transit, Public Libraries, waste disposal
537.	city Garbage
538.	Garbage
539.	GARBAGE,ORGANICS,RECYCLING & HAZARDOUS WASTE COLLECTION
540.	Garbage Collection
541.	garbage collection
542.	increase the # garbage collectors so we can have better service
543.	garbage
544.	Make sure garbage and recycling stays public
545.	Garbage collection
546.	Garbage collection
547.	Garbage collection should stay public and accountable to the public
548.	garbage
549.	waste disposal
550.	recycling
551.	Improving Recycling/Sustainability Initiatives
552.	garbage
553.	Compost and recycling
554.	Garbage reduction
555.	garbage collection
556.	Reliable essential services like garbage disposal
557.	garbage
558.	keep quality of garbage collection good

Are there any other important city-wide issues you think the City of Toronto should consider?

[Return to Top](#)

	Garbage, recycling & organics – Other Important Issues
--	---

1.	I believe the employees of the City of Toronto are being unfairly targeted and labelled as lazy and dishonest. In an attempt to find gravy, as promised in his campaign, the Mayor has turned the community against certain groups such as TCHC, TTC and garbage collection. We need to work together to improve things, not point fingers and find blame.
2.	Providing and maintaining services to marginalized communities, including gay/lesbian/trans communities; controls on ever-expanding police budget; finding solutions other than privatization for services like garbage, community housing, etc.
3.	Possibility of reduced public accountability if certain services (such as garbage collection & housing) are privatized. The politicizing of many funding issues with every election cycle is damaging the City's ability to properly conduct life cycle cost analysis and adhere to funding plans for various long-term projects.
4.	It is my belief that the City of Toronto should close down their Voyageur Canoe and Canoe department at Sunnyside Beach. This is a total waste of money that can be accommodated by the private sector at a much lower cost to the City of Toronto. / / We should not use police officers to watch over construction sites. With high unemployment in the city the job could go to more needy individuals. / / The city should create make work programs for people who need welfare and are capable of working. I have a friend who has been looking for a job for over one year and would love to work behind a garbage truck rather than collect welfare. / / The city should get completely out of the social housing business. Buildings older than 25 years old should reserve a percentage of their apartments for those who qualify for social assisted housing. The government should pay the landlord directly and provide the landlord with special rights to make sure the apartments are being maintained properly. The money raised by selling off all our social housing units could pay down our deficit. By implementing this program would not have a concentration of needy in any one building creating an environment where gangs will not thrive. / / The city of Toronto should combine school recreation facilities with city recreation facilities in order to improve these facilities without duplication. / / The city should work with the province to encourage the use of slow moving electric vehicles. This will encourage the development of this future technology right here in the city. / / The city should encourage the use of solar residential water heaters. / / The city should do a five year hiring freeze not replacing retiring workers. Less government is better government. / / The city should use software internet applications for all communication with the public. Done properly this can reduce the need for much staffing and improve service. / / The city should review the need for each and every department. The city should shrink the departments unless the need is crucial. If the need is medium to minor then come up with a private solution and close the department. / / The city should privatize as much as possible. Even if the cost is the same the long term pension expense support damage will be avoided.
5.	-Stop spending tax dollars on programs. Increase user fees for city services (not only the ones I use like garbage). Make certain programs full or near-full cost recovery such as swimming lessons, skating, libraries, etc. / / -Make certain roads (east

6.	In order to bring city costs in line, we need to remove all of the public sector unions (TTC, City Staff, Garbage Collectors, Police and etc.), and bring the salaries and benefits of public "servants" in line with the private sector. The next main issue I see is the traffic congestion problem in Toronto. To fix this, we need to synchronize the traffic lights, we need to remove the streetcars from our roads and we desperately need to enforce traffic laws on Pedestrians and Cyclists. Next, Toronto's murder clearance rate is at hits lowest ever. We need to the police to improve on that.
7.	Amend by-laws, to specify sentencing of (a) \$ 1,000 \$2,000 fine or more PLUS community service, of 12-months 2-days/week, to reduce City staff numbers. Community service include (a) 1-staff and 1-offender on garbage truck (b) 1-staff and 3-offenders on parks repairs, painting (c) 1-staff and 3-offenders, clean-up of streets, shovelling snow, empty street garbage containers --- Lay off all displaced staff who have been replaced by "offenders" (crews of 1-staff and 2 or 3-offenders.----- Continue this process of asking taxpayers to submit their plans online, since most will Not attend meetings, when same plans can be sent to City by computer.
8.	Cancelling citizenship committees, which have not cost the city anything more than coffee, perhaps, creates a lack of transparency. / Transparency about the cost of privatizing garbage. / How will those of us who can't wheel those small garbage vehicles about be treated under privatizing, when we have made arrangement with the city for garbage to be collected in bags. (Our arthritis shoulders, arms and legs don't allow us to wheel those things around, and furthermore, in my case the only place to locate them would be outside the front of the door to the basement (a fire hazard). / Removing the curfew the city has set so that I can no longer attend the performing arts, given that I cannot get a bus after 10:00 p.m. and virtually all performances are from 8:00 - 10:00 p.m. /
9.	Garbage collection in Parkdale is appalling. Every week, something goes wrong. Either nothing gets picked up, half of it doesn't get picked up, or things get tossed around the street. It's just awful and disgusting.
10.	do not privatize garbage
11.	Overpaid city workers (otherwise I want a job like that) / Mayor Ford is doing a Great Job!! Let him do more!!! / City Councillor salaries and office budgets need to be reduced, there are too many people there for the wrong reasons (taking advantage of tax payer money) / It's ridiculous to see a condominium building with 38 floors go up in 9months (private company) and it takes 2 years to FIX 3 bridges on the Gardiner near Exhibition Place (City Workers) / Get rid of beggars/panhandlers off our streets!! There are ALL the resources they need but they just want tax free cash and make our city look bad. / Privatize garbage collection / revitalize Ontario place, to benefit the good tax paying citizens of Toronto so they can enjoy something for themselves / Get rid of freeloaders on city council / get rid of multi levels of bureaucracy that just eat up tax payer money / LET MAYOR DO EVERYTHING HE WANTS seriously! we need more people like him. / Get rid of severance package for non-re-elected councillors, they just need to get a job just like any other person after being let go from one job.
12.	Do not privatize garbage pick-up!

13.	Privatize garbage and other services where appropriate
14.	Having endured the most recent labour stoppage and garbage strike, I think it is time to move to privatization of garbage collection, not just in the west end but all across the city. I know that may be problematic in terms of labour contracts that already exist, but the public sector unions are too powerful and know that they can easily hold the public hostage. / I also think the city should re-think the money it gives to certain "cultural" events such as Pride. If Pride brings so much revenue into the city, then let the private businesses who benefit - the hotels, restaurants, stores and pubs - pick up the tab.
15.	garbage collection - private homes and public spaces; moving people around e.g., public transportation;
16.	We need to reduce the amount of government and workers in the public sector. There is no need for government to be as large as it is and as controlling. Salaries of police officers should not have been increased just because the OPP got an increase. We are already way over budget and need to cut back. Taxes also need to be taken into consideration. Why do we get taxed like crazy, and then have to pay extra for garbage. Cut politicians salaries, axe the pensions (who in the private sector gets taken care of like that...please), and you will save millions.
17.	I live in a condominium and there is no biodegradable waste (composting) collection available. I think that it should be mandatory that every condo building has this available.
18.	As I said earlier, no more dedicated street car lines like on St. Clair Avenue, more chance to compost waste from grocery stores. And when are apartment buildings in the High Park area going to get a chance to have a green bin for kitchen waste?
19.	Should not privatize waste disposal services
20.	Please do not privatize garbage and other public works. / I do not understand why the city is moving forward with the pay increase to police, yet threatening to cut other services. There are other services and systems in this city that need municipal support. I am quite concerned that the increasing gap between rich and poor will be managed by the city as a security risk and will turn into a war on the poor.
21.	Offer free spay and neuter clinics for all to address our dreadful pet overpopulation problem, send the elephants at our zoo to a sanctuary in Calif., offer free recreation programs everywhere in the city as a long term plan to reduce health costs, build better transit (the old Transit city plan), start charging 905ers fees to drive into Toronto (like London), charge far more for garbage to encourage recycling and make composting mandatory.
22.	Stop wasting time and money on garbage collection privatization if it won't actually save money and simply advances a right wing agenda. Ending paid duty for police officers will save everyone money -- not just the city -- as these costs are passed off to end users at the end of the day. We are already over-policed as it is. More user fees and less tax-supported programs is also a good idea for a city struggling with its budget.

23.	Permanent City financing through three mechanisms: property taxes; fees for service; and income tax as appropriate. / Eliminating the possibility of using garbage strikes as a strategic weapon relative to contract negotiations with the City's indoor and outdoor workers.(Note; This does NOT mean an absolute anti union stance; rather a rebalancing of the monopoly power of public sector unions. / Reigning in the cost of policing /
24.	garbage pick up in residential areas that is not dependent on the recently imposed bin system in areas where it is not suitable. Recycling should be mandatory in apartment buildings. Better monitoring of what goes into garbage when it should be recycled. Toronto does a better job than many cities especially in the US but improvement is possible..
25.	Affordable and Reliable Public Transit. / Removing services (such as garbage collections) from the public sector - it needs to remain public.
26.	keep garbage a public service
27.	Garbage and recycling - core service that should have been included in previous question.
28.	not to go private for garbage
29.	I am not happy that we are using the police to monitor construction sites. Why was that approved? I find it hard to understand the need to cut and not cut something so obvious like that. I think we should privatise garbage collection in my area as well - we are in Leaside. I think if you save any amount of money that is great because the main issue is the private collectors will not go on strike!
30.	I do not agree that garbage services should be privatized - nor any other key city roles / I do not agree with the sale of city property (including land) to balance the operating budget / The police budget needs to be reigned in - we're spending way too much money on police for the amount of crime that occurs
31.	Additional building blocks to support tourism to areas such as St. Lawrence Market, Distillery District, and Chinatown. / Promoting waterfront real estate development towards the east and accelerating Regent Park neighbourhood developments. / Garbage collection using cost effective means.
32.	appropriate and careful development of waterfront lands; access to public lands for all people; citizen advisory committees should be retained; solid waste management is important - whether public or private we need to make sure waste diversion is a priority
33.	more city program for at risk youth, weekly recycling collection
34.	Not privatizing services such as garbage, LCBO, etc / Bike lanes, a bike transportation plan - bring back the LRT! / /
35.	Our public transit is in shambles and the new mayor and his team have abandoned a plan (Transit City) that – on top of bringing accessible transit to ever corner of the city – was years in the making. This dumb move has set our public transit plan back decades. Instead of building streetcars to service the entire city, we are now building one short subway extension in the suburbs from one mall to another mall while Old Toronto (where 2.5 million people live) are gets nothing. On top of this, it's costing

	<p>the city MORE to do this and it will take decades to finish. It's a dumb move. / / On top of this, the new team in city hall has a major hard on for private enterprise. Privatizing garbage pickup west of Yonge is such a pointless move. We're just going to switch out \$28 an hour employees for \$27 an hour employees until their first collective bargaining session and the price will be virtually identical to the current cost of garbage pickup...on top of this, there is less accountability because they answer to shareholders as opposed to citizens. It's short-sighted, obviously political move meant to woo the ignorant right. / / There has also been talk of selling off Toronto's waterfront property (the best land in Toronto and perhaps the entire country) because 'private enterprise can develop it for us' Yeah, that's a great idea. will buy it and put a goddamn mall up or some other developer and they will put up more ugly green glass and concrete condo towers, obliterating any chance at Toronto turning into a absolutely beautiful city. We need to keep the waterfront in our own hands, not the hands of some greedy corporation. / / Also, one councillor has floated the idea of turning the Toronto island into a Red Light District. Toronto Island is a family community with a kids park, and a vast swathe of green space. It's beautiful, I and I would have to guess most of the rest of the city (even those who would not share my political views) think this is a terrible idea. It's deplorable. / Recently, our 'stop the gravy train' mayor by proxy supported paying cops \$65 an hour to stand and watch roadwork being done. This costs the city \$5.2 million a year. This same mayor, who promised no service cuts, has cut services (transit specifically) in his first five months on the job. Being a cop in Toronto is an easy beat. There is barely any crime...I don't support paying them \$65 an hour to do nothing. I think all public employees should be paid comparable wages, with bonuses for dangerous work (infrastructure, roads, building maintenance...firefighters and police WHEN THEY ARE WALKING THE STREET AT MIDNIGHT ON A FRIDAY AT QUEEN AND SHERBOURNE, not when they are watching a pothole be filled). / / I also don't give a shit about the city's debt. The entire world is in debt...most people have garner negative net worth every year of their lives. I'm still in debt, 10 years after graduating from school. I don't understand why yokels from the suburbs have such a huge issue with the city incurring some debts to A: pay the people who work for them a good wage so they can spend the money in their community supporting small business and B: take on extraordinary public works projects to make this city a better place to live. It's because of this dim view on spending and the majority's dull wit, dull imagination and inability to wait to see results (i.e.: the instant gratification generation that grew up post 1950) that we get stuck in these messes. I don't think spending a lot of money on a worthy project is a bad thing...I don't think the answer is to sell everything to private companies so they can have their way with us without consultation. I hate that most of Toronto is so dumb. / / There's more, but my voice will not likely be heard.</p>
36.	<p>Access to Community Gardens, Public Garbage Collection and community composting facilities, wood ovens and farmers' markets in public parks, economically feasible food carts for more diverse street foods</p>

37.	The TTC Make it more accountable to the public. Privatize garbage pickup throughout the city.
38.	A study should be done on the effectiveness of the recycling program. How much blue bin waste ends up in solid waste. / I am not sure how independent the internal auditor is. There should be an audit similar to the Federal Government. / There is far too much obsession about taxes. They should be increased yearly as necessary. / Go ahead with one standard municipal Bye-law. Developers should not have everything their own way.
39.	no contracting out of garbage west of younger !
40.	Introduction of the all day early learning Kindergarten program in schools and how it is affecting the daycare program overall. / Garbage collection.
41.	expanding light rail transport into the GTA and maintaining and funding public services like as garbage collection and maintenance, transit, public libraries, city parks programs and investing in more bike lanes throughout the city
42.	improve quality of tap water, waste and energy reductions, making the city safer for cyclists, green roofs and replanting of trees within the city, keeping garbage disposal in the public sector,
43.	Environmental welfare and conservations. / Reducing poverty and the gap between the wealthy and poor. / Improving water sanitation and recycling programs. / Increasing wild green space in the city.
44.	Totally privatize the garbage collection, hire city of Toronto residents for city jobs, need to put in road tolls for improvements and city of Toronto residents could be exempt, have city public parks close at 10 pm to avoid loitering.
45.	Toronto should not privatize services that are currently run by the city. For example, if you privatize the garbage collection, the city would have to sign a contract based on a minimum tonnage of garbage per month. This would sabotage conservation and redirection efforts as the city would have to pay a fine if the garbage tonnage was not met. Toronto should consider reviving the very well thought out transit city plan. Toronto should not sell off public housing. In general, for the modest savings or fees accrued, the selling off of public services is a bad idea because the city will lose control of these services!
46.	I do not think garbage should be privatized. I think the ombudsman's office should get the increase in budget it requested. I think TCHC should not be privatized. I am ok with them selling off the single housing units, but projects like Regent Park must continue as planned and there should be no voucher or other system that would put TCHC out of the business of providing affordable housing for vulnerable populations.
47.	Inner-city solutions for inner city issues. Suburban solutions for suburban issues. No "one size" solutions imposed on the inner city (e.g. the mess of "rollie" garbage bins imposed upon the inner city)

48.	<p>1. Council structure: The current ward based system prevents Councillors from making decisions that are in the interest of the whole City. Some Councillors should be district based or elected at large. / 2. The high wages and benefits of the Unions create high costs and inefficiencies. / 3. City needs to negotiate additional funding from the Federal and Provincial Governments to support provincially downloaded services and Transit. / 4. City services are extended to cover the demands of small and vocal interest groups at a high cost. / 5. The City runs too many services that do not fit into a typical North American municipal service portfolio. These should be closed, transferred to other levels of Government or privatized. / 6. The core services of a Municipality: Water, Transportation, Garbage, Sewers, Parks, Recreation Facilities, Fire, Police, EMS suffer from diverting funds to non core services. / 7. User Fees: Services that benefit all should be funded by Property Taxes. Services that benefit a few, and are finite and exclusive should be funded by User Fees. / 8. City's borrowing levels are too high. There are too many facilities and City continues to borrow and build more while they are unable to look after existing ones. Multi service large sites are more efficient to operate. Fire halls, libraries, child care centres, recreation facilities can all be housed in the same compound. This would be more efficient than having a stand alone building at every street corner. / 9. City is using high priced Consultants for IT Projects. Because these are paid by Capital and funded by debt, they go unnoticed. Other levels of Government creates temporary positions at the same salary level for IT project staff. /</p>
49.	not to vote to make garbage pick up private. Cut the fat cat spending at city hall
50.	accountability of city services: fire police ttc garbage
51.	Inadequately funded mass transit as the current system is too dependant on farebox collection.
52.	<p>We should not even consider the privatization of our public services such as garbage collection. We need to have quality, accountable and affordable public services. Looking at past research it has been proven that the contracting out of public services does not achieve any of those things. We should also move to increase the number of unionized jobs that we have, in order to support workers and maintain, if not increase the middle class. It is impossible to have a decent life in Toronto without a decent income. Not to mention the health and safety issues that arise out of dangerous, low paying abuse of privatized workers. I would be willing to pay more in taxes if it could ensure that we support our most vulnerable--the elderly and youth.</p>

53.	1.The original Transit City plan should be implemented - so as to provide public transportation to as many Toronto citizens as possible at an affordable price. The subway projects will not do this. / 2. Stop the privatization of public services - such as the proposed privatization of some garbage collection; there is no evidence whatsoever that private is better or less expensive. Private services mistreat workers and must provide a profit for shareholders. / 3. Re-instate the car registration tax as a good source of city revenue and is a fair tax since it is obtained from car owners who can afford to pay. This revenue should be directed to capital costs of public transit as is done in all European countries as well as Japan and Korea. The land transfer tax should also be kept as one of the new City of Toronto taxing powers given by the Provincial government. / 4. Work with the Federal and Provincial governments to obtain long-term stable funding from these levels of government for city infrastructure such as the TTC and the expansion of public transportation represented by 'Transit City'. An example would be an increase in gasoline taxes to the City of Toronto and other major Canadian cities. Toronto does not have a spending problem, it has a revenue problem that can only be repaired with the cooperation of the upper levels of government. Toronto and the other major Canadian cities need a 'new deal' in order to properly provide the necessary infrastructure for the 80% of Canadians who now live in 'the cities'.
54.	Environmental issues: expanding recycling, energy efficient city buildings, expanding alternative sources of power, heating cooling / Improving bicycle lanes, bicycle safety in Toronto
55.	Garbage collection and property taxes
56.	Shabby public realm - overhead hydro wires on wooden poles, utility cuts everywhere destroying street and sidewalk pavement, pedestrian-unfriendly sidewalks. This isn't a matter of the City spending more - it's a matter of properly coordinating utility construction, making utilities bear the true cost of repairing their mess, directing condo development fees to public infrastructure, creating some minimal design standards reflecting an urban environment, and making one person at City Hall responsible for street and sidewalk design, reconstruction, repair and maintenance. I mean, who decided frontier-town wooden hydro poles supporting a jumbled mess of overhead wires, with garbage can-sized transformers suspended in midair, were acceptable for the main streets of a city? Why do no other cities in North America, Europe or Australia look like this?
57.	I think that taxes should be around the environment, for example: people with cars should be paying more taxes. The city should not be wasting money on destroying programs that were already on the way like it happened with the TTC. It also should not privatize services like waste collection while paying even more to police. Privatizing services is not the way to go, making our services more efficient is! / It would be helpful to get a list of what services the city is offering, how much is spent on each one of them and which one is the city planning to axe. / Having affordable housing will solve many problems - also, since co-ops in the city are coming to an end of their agreement, people who were living there on Rent Geared to Income are going to be looking for solutions. /

58.	Please keep the garbage collection west of Yonge Street PUBLIC; the people are not interested in privatizing the garbage collection.
59.	the cleanliness of our streets...I live close to (No Suggestions) dufferin and the streets are full or garbage all the time
60.	1.Garbage collection contracts must be open to private companies for bidding, and the OVERALL COSTS should be the #1 criteria for awarding the contract - the present public system is way too costly and the service is really very poor (I would give it a 2 out of 10) / 2. Cost of policing is also way too high - All police departmental costs need a thorough review by qualified non-police personnel with the police being important participants but not the controlling element. Recommendations to reduce costs should be adopted. / 3. We pay way too much for the Homeless and things just seem to get worse (not better) the more money we spend - accountability needs to be implemented here.
61.	funding for bike lanes and promoting biking as a real transportation option / environmental issues are very important - reducing waste, promoting recycling, getting the green bin program to all people, continuing the plastic bag fee to get people to reduce waste / / /
62.	homelessness / garbage pick up
63.	The City must re-consider the contracting out of City Services. Many studies have been done already and they have proven that contracting out does NOT save money, environmental issues do not get looked after in the same way (its worse) and we should keep our Public Services and not privatize them. It will not help our economy to do that. What happens to our workers who cannot cope with doing other jobs, there are not even jobs for many of them to go to. City Workers are proud of their City and we should keep them in the Public Service. Our roads are the biggest example of all. In the years now that the road work has been contracted out the roads are in really terrible shape. There are major potholes all over the city, ditches in the roads that are hazardous, collect the rain water and make the side walks impossible for pedestrians to walk on when it is wet because the huge spray, wakes in fact, caused by passing cars drench them. Our cars too are suffering with major bumps and sticking out grates. Every street that was worked on last year by these contracted out road crews are looking like they have not had work done on them for 20 years! We do not want our Garbage, Re-cycling, Green, our Waterworks, and Sewers to go the same way.
64.	Keeping garbage collection public!!
65.	The city needs to look at ways to reduce the cost of government. The push to progressively contract out garbage collection is encouraging; however, similar initiatives should be considered in respect of other services that the city currently provides through public sector unions such as the outside workers. Likewise, the City should look at divesting itself of assets, including Toronto Hydro and the Toronto Community Housing Corporation in favour of private provision of these services.

66.	Engage a private company to build and run a tunnel road system, 100% financed by toll collection, connecting QEW, 427, DVP, Black Creek, Allan and 401/407, to reduce city street traffic and provide high efficiency through traffic, less pollution and better environment in the city.
67.	Provision of daycare, maintaining recreation and aquatic program service delivery, and funding parks and environmental programs (including waste diversion).
68.	I strongly oppose privatization of public services. Privatization is not more efficient and will not save us money in the long run. By privatizing services such as garbage collection, we lose the power to put pressure on the providers to maintain high standards, both in the services themselves and the treatment of the employees carrying them out. It is a misconception that a public system costs more. A private system is rooted in profit above all.
69.	Privatization is not more efficient. Corporations generate just as much waste and inefficiency as public institutions can. A public service does not have to generate a profit so by it's very nature it is more economical. The issue is management of the service. Why are the garbage collection workers being victimized while the police get a raise? This is favouritism combined with mean spirited and vindictive management. It's not fair.
70.	Yes. It is clear that the agenda by the Mayor's office is self-serving, and represents the constituents who support his views on privatization of public services, privileging the car culture over improving public transit, and including those who are the most vulnerable in society as part of the decision making process. In addition, the City of Toronto's cut to environmental services, and privatization of waste diversion services will be detrimental to our quality of life, and privatization of garbage has already been proven to cost more. Mayor Ford's decisions should have a greater goal in mind to serve all citizens of Toronto, not just his supporters, and an objective auditing of decisions before they are made, and municipal policies are changed, is imperative.
71.	1. Garbage and Recycling / 2. Safe Communities

72.	<p>/ 1) Subways!! It is completely short-sighted to think that any other form of an above-ground mass rail transit will be an optimal long-term investment for our city. There is no way around it, it's common knowledge, we need more subways downtown - get rid of the ARCHAIC street cars that a) require millions to upkeep the tracks b) have streetcar drivers constantly getting out of their streetcars to fix the tracks manually (are we in the 19th century here?) while cars sit idle in the streets c) effect driver commutes to be one of the LONGEST in North America d) Contribute to billions of dollars in job/productivity loss for our city- see Professor Richard Florida's / / 2)Implementation Technologies for Subway Additions & Downtown Relief – I know street cars are commonly understood as 'horrible to implement' but that is just not the case with modern technologies used all over Europe. Do us all a favour and use some LONG-TERM investment, planning, and foresight that has eluded this city - there are technologies used in Vienna, Austria that minimizes the impact of subway implementation (only taking up a couple meters of road space at a time doing it in sections) - we need an East/West one, King St. or Queen St. to start. I wouldn't let an ounce of Transit City and that 'political' contract near our city. Let's make an unbiased, optimal, long-term decision for our infrastructure. I would even go so far as to plan to bury the above ground Go-Train tracks that take up valuable real estate. Think of what we could do with all that land!! And, as far as subway's environmentally friendliness....reference Singapore's subway transit, MRT. / / 3) Garbage - Toronto used to be known as a 'clean city' but when garbage is piled in the middle of our sidewalks 2 to 3 times per week, and I'm walking by rat infested garbage piles (and I'm not just referring to China Town), there is an issue. We are not a 3rd world nation here. This is a lazy, lowest-denominator approach to garbage pick-up. If our people want to be proud of their city, it won't kill everyone to put in a little effort. Idea:</p>
73.	<p>when contracts have gone to private companies...such as private company picking up garbage from local Park and Recreation parks...they have shown disrespect by digging big trenches in paths to do pick ups..many have complained...cannot use paths due to wheel ruts of too large garbage pick up trucks. Yet, when the city gave this up to privatization, they gave the small vehicles to them... don't use care or respect to get the job done. IN the end the repair costs will outweigh any savings by going private. they have to make a profit you know...and they are making our parks look broken and trashed</p>
74.	<p>Things for youth to do, animal welfare services, recycling programs, arts, taxing the rich and big business more justly, shelter services, pollution, wildlife, energy-use reduction initiatives</p>
75.	<p>garbage pick up - currently the street cleaner comes first, then the garbage trucks come and ooze their stinky slime all over the roads. In addition, 2-3 trucks come up each street! How inefficient!</p>

76.	The city should be eliminating user fees for all recreation services and programs. / There should be no privatization of city run services. Garbage collection should not be contracted out. / We need to reinstate Transit City as this plan was the most cost effective way to meet the transportation needs of a large urban and suburban population, reduce air pollution and get people out of their cars. / The city must commit to maintaining and expanding the number of childcare subsidies. / The Pride Festival must continue to receive city funding as should all AIDS services and programs for the LGBTQ populations. / Expand libraries and increase their budgets. / Community service partnership grants should be increased by four per cent.
77.	Background checks on those holding office on city council to ensure there is no conflict of interest with private developers. / Bring TTC fare collection and payment systems into the 20th century. / Stop the useless partisan rhetoric coming from city hall and get the city into a proper bargaining position with the provincial and federal governments / Come up with some real initiatives for attracting business investment in the city instead of just cutting taxes and waiting like a whore at dundas and sherbourne for business to come
78.	litter collection in public places
79.	We have to get with the program and modernize to catch up with the rest of the world: get on with privatizing waste disposal, putting tolls on our highways so that out-of-town drivers don't use our roads for free.
80.	Reduce our carbon footprint and production of garbage - outlaw excessive packaging, instigate a fair system for discouraging private vehicle use in the city, support highly sustainable building design & renovation initiatives - THINK OF THE FUTURE! Let's follow the example of Portland, not Atlanta.
81.	Implementing Transit City. Maintaining publicly funded garbage collection. Cutting the wages of city police, the mayor, and other bureaucrats and putting that money into affordable housing and services for the poor. Raising the taxes of everyone whose yearly income is over \$100,000.
82.	Not privatizing Garbage
83.	libraries, garbage
84.	Don't forget arts and culture / / and remember: low income people are taxpayers, too, and they need good transportation, day care, community services. / TTC employees, garbage collectors, are also taxpayers.
85.	Toronto is a world-class city. We need to invest in infrastructure, culture, arts and environment. We need to support communities. Core service means more than garbage collection, snow plowing and relying on revenues from recreation programs. Core service should include creating flagship parks, supporting festivals and investment in inclusive transportation (bikes lanes). We need leadership with vision to make this a better city.
86.	Keep public housing, don't privatize garbage, or other city services
87.	Privatization of garbage collection

88.	The City needs to run as a Corporation! It needs to create wealth and prosperity instead of cutting services that are valued by it's citizens. Ask the people who live in the City the best way to save money in the City. For example, if you put up a website called "SAVEDOUGHTO" and asked people to look around their City at ways we could save money, I think you would be surprised at the inventive ways people could help... and save the services they need. / / Second, I think privatizing services is a move in the wrong direction. The City needs to be accountable for it's services. If you privatize garbage you cannot expect taxpayers to pay for your garbage cans. And, what about the environment. Do you think people will continue to work together to recycle our waste.... if the City doesn't care about garbage then why should we?
89.	Privatizing garbage collection and many other city services.
90.	Transit infrastructure and transit operation. Waste diversion. City & urban planning & development.
91.	Bike lanes are a large issue as well as the privatization of garbage pick-up. I have also heard that Mayor Ford now wants to take away funding for the Hassle Free Clinic. This is unacceptable. We need to prioritize public services, the arts and culture and funding for libraries.
92.	Keeping Toronto Animal Services, more park space, garbage collection.
93.	Transportation / Child Care / Infrastructure/Roads / Garbage Collection - as a public service / Services to the vulnerable / Affordable Housing / Income Supports /
94.	The city should move to pro-actively further expand privatization of municipal services (such as garbage collection east of Yonge), expand the Sheppard subway to Scarborough Town Centre, eventually complete the underground Eglinton LRT and extend it west to Pearson Airport, build a bridge to the Toronto Island Airport that is accessible by cars, eliminate the Jarvis Street bike lane and replace it with the old centre lane for traffic, as well as encourage more developers in the downtown area to include increased numbers of parking spaces in their new buildings (be they in the form of public, Green P garages, or simply by mandating that new residential buildings bring their parking spot/condo unit ratio closer to 1:1).
95.	Stop with the parking tickets - somebody will launch a civil suit against this city eventually if you let the toronto police service continue to rape Torontonians / / Embrace the concept of rail transportation. Its embarrassing how hard it is to take a train somewhere from toronto. Be it Barrie or New York, the schedule/available routes are terrible / / No more garbage or TTC strikes /
96.	Reducing garbage costs and the cost of utilities (hydro, waste)
97.	Public Housing, Garbage Collection

98.	There is a lot of waste due to lack of competition and inefficiently running the city, especially within the TTC. Lots more and better services could be provided if the system were automated and pieces contracted out. The cleaning staff should be contracted out using a competitive bidding process, toll booth collectors should be replaced with machines that sell and automatically accept fares, the people who stand near the back of where the TTC streetcars arrive should be replaced with automatic fare collection at the back of streetcars. Generally, there are a lot of people being paid at the TTC to do nothing who should be fired at the earliest opportunity.
99.	Expanded recycling programs which would include apartment buildings, condos and parks. / More funds to libraries for expanded programs targeted to immigrant children and families. / Expanded assistance to the homeless and hungry in our City.
100.	garbage and graffiti
101.	The cleanliness of the city. Enforcing bylaws such as illegal bar patios, bicycles on the sidewalks, dumping garbage.
102.	transit, waste diversion (i.e.. not going to landfill), creating incentives for residents/businesses to improve their community, city planning and doing more to get a broader representation of community members to give input then tracking it and maintaining those relationships.
103.	The city should provide or facilitate the delivery of the best possible common services that individuals or businesses can not do. These services include -- infrastructure (sewers, roads, water, clean environment, subways, street cars etc), common amenities (garbage collection, attractive streetscapes, public spaces). The city should also ensure that we provide effective facilities for educating children and young people (yes, I know this is a provincial jurisdiction - but the original neighbourhood layouts with schools linked within walking distance to neighbourhoods was always effective and help create neighbourhood cohesiveness). / / We need to get our act together for a city wide public transportation system. I understand the link to the airport has been promised since the 50's -- if Philadelphia can put one in place, why can't we. Why haven't we been building subways all over the place? Queen or King Street, Eglinton, Dufferin -- I don't really care. There are a lot of smart people in the city and it is frustrating that nothing effective is getting done. To me the Hong Kong subway is one of the best I've ever seen. / / We need to fix the sewers -- sending sewage to the lake is not a good long term solution for our drinking water. / / When the city undertakes projects like parks, public spaces it needs to assign proper budgets to these projects or they will not get done, they will look awful, or they will decline quickly. Cheap and nasty does not work. If you need examples of good projects look to Chicago. / / All of this is expensive, but cities are expensive. Seems to me we should raise taxes. If it looks like we are getting services, maybe people won't grumble about paying. Educate people about the differences in tax rates between various cities of the world. For special projects -- like subways -- maybe issue a special private bond or something. Take a look at how hong kong developed its subway (giving developers the rights to develop nodes in exchange for providing

	<p>funding for the general system). / / I may be wrong, but I think the city should move away from providing services for the vulnerable. Not that I don't think this is important, but I don't see why this should be a city responsibility. There are lots of agencies that can provide these services. For the people for whom this is an important priority, they can donate money to these agencies (the city could offer tax credit or lobby the federal government to provide tax credit for donations). That said – I do think that providing common infrastructure like community centres and libraries is an important thing to do (again – getting matched support from private donations would help to gauge how important it is to the community). / / I would prefer that my tax money support common infrastructure and education. In many ways, I feel that education is the most important investment we can make. Give people (young AND old) the opportunity to learn a broad subject matter with applied rigour – they can take that experience anywhere and the return on the investment will be immeasurable. / / Saving. We need to clean up the civil service in the city. It should not be a joke in the private sector (and as an architect I have to work with the city fairly often), that you can't call the city for an hour around coffee breaks or anywhere around lunch or any time past 4 because you'll never reach anyone. There are some very good civil servants, but there is a lot of dead wood – both people who work at a glacial speed and who don't know what they should know. This needs to be corrected. Reducing these labour costs and hiring more effective people will save costs. It will also encourage better people to take positions with the city (which we need). / / Also – in terms of the questionnaire – who is it possible that the city can provide employment and jobs? It isn't. The Mayor, Councillors and Staff should run an effective organization – if you do that, the rest of us in the private sector will provide the employment and jobs. /</p>
104.	<p>Waste Diversion. Improve wet and dry garbage/composting and recycling options. Encourage less plastic and packaging, introduce strict local by laws to prohibit plastic use and littering. Reduce the shipment of garbage into landfill. City-wide garbage clean up (and lake clean up, it would be lovely to swim in Lake Ontario and make Toronto a summer beach destination again!)</p>

105.	<p>1) Review/audit Toronto Hydro and Toronto Hydro Energy Services (THES) companies. I question the need for two hydro companies supplying services to Toronto. There is a duplication of effort maintaining the two companies. Either consolidate the two companies to reduce overhead and expenses or sell one of the companies. / 2) Why are we paying a hydro surcharge to Bullfrog power when Toronto Hydro owns a state of the art green natural gas power plant. The Bullfrog Power contract makes no sense. / 3) Hybrid buses are extremely expensive with questionable savings of diesel and/or emissions. Stop this expensive purchase until some more cost effective/cost savings/emissions savings technology is available. / 4) Review the Imperial Parking Canada Corporation contract. Their hourly parking charges and ticket charges are significantly higher than Green P parking. Maybe Green P rates should be increased to be in line with Imperial Parking. Maybe Imperial Parking should be sharing more of their revenue with the city. Maybe another parking meter competitor should be introduced into the city. / 5) I agree with the privatization of garbage services. / 6) Consider privatizing Toronto Park services, lawn cutting, tree planting, tree trimming, etc. / 7) Consider privatizing more of the TTC maintenance and construction. It is ridiculous how long it takes TTC staff to do streetcar track replacement or bus/streetcar station maintenance/upgrades. / 8) Stop all new Hydro FIT projects (wind & solar). The contracts of these projects will be renegotiated by the province (OPG) in the coming years as a cost cutting measure. These projects are outrageously costly for the province to keep subsidizing. The new contract rates will result in no economic payback of the invested capital. / 9) Stop the installation of Hydro Smart meters. This is an outrageously expensive project trying to tell people to change a very inelastic service. There is no cost saving for the consumer or the hydro company, just more cost. The big winner here is the Smart Meter companies.</p>
------	---

106.	<p>Yes how the Police Chief handled the G-20 Policing! He needs to be Accountable! My , one police officer charged & hundreds / of Mostly INNOCENT CITIZENS are Charged! 2nd. Item, forget the Bike lanes, just make sure you have the Roads safe for / cyclists by paving all the rough spots near every curb, no matter how long the distance! Cyclist will always make use of the outside aspect of the outside lane! Where convenient make bike lanes! Jarvis is Ridiculous, UR tying of Commuter time the way it is at present ! TRANSIT definitely NEEDS to be in 'The CITIES TOP FIVE PRIORIES! It's disgusting at present! My major complaint is HOW FILTHY THE BUSSES, ST. CARS & SUBWAY CARS ARE!!! I alone pick-up more Garbage then any / TTC Employee I've ever seen on the Transit!!! "DON'T ALLOW THOSE FREE PAPERS, FOOD OR DRINKS ON TRANSIT, AT / ALL!!! Make Ten times more Announcements about How the Public Abuses the Right of Others by making the Transit a dirty / environment for ALL USERS!!! Cut the Corporations off there dirty little free paper as it's only selling advertising & who Pays / to have the Transit Cleaned??? I can't stand at a Bus platform because your Staff & Public smoke there! Enforce the Rules & / the Rule of Law!!! Clean the Graffiti-up once & for All!!! Trim the crap out of All the Alleyways, over-grown bushes, garbage, / waste, etc. etc. Get a Grip on EACH DEPARTMENT HEAD & there MANAGEMENT TEAM. Why do the Staff at the TTC look / like Bums in Uniforms!!! Show some decent respect to the Citizens / Public & then maybe WE can ALL START OFF ON THE / RIGHT FT. AGAIN!!! THANK YOU</p>
107.	<p>Toronto must remain a viable and livable environment for the residents of the City; population densities in our city are sky rocketing - living in the downtown core on Wellesley Street (for example) is 24/7 non-stop noise, being it from street cleaners, garbage collection, construction, etceteras - throughout the night and into the early hours of the morning. We are human beings and the stress of this noise pollution would not be tolerated in other residential areas of the City. Thank you.</p>
108.	<p>Contract out the garbage collection</p>
109.	<p>The irresponsibility of cutting things like vehicle registration taxes as a means by which to create a fiscal crisis so as to then cut-back on key city services. The fact that staff people and advisers to the City are not barred from working in private sector organizations that could benefit from things like privatization (like the staff person who prepared the report on garbage privatization). The degree to which this survey is itself framed - what are "fair and affordable taxes"? To me these are taxes that support a great wealth of City services, to Rob Ford they are regressive taxes paid in support of policing. To call this a consultative process is misleading and repugnant.</p>
110.	<p>A plan for transportation for all (car drivers, transit users, cyclists) is very important. City building aspects are very important: I don't want the east waterfront to become a wall of condos. Libraries and services for families are very important. Plus the basic things that the City provides, such as water, garbage/green bin/recycling pickup etc.</p>
111.	<p>The Litter issue is getting out of hand: We are swimming in garbage compared to the Toronto of only 20 years ago. What happened? / Thank you VERY much for providing this opportunity, what a refreshing change :)</p>

112.	leave the garbage with the city! / the children are the next CEO etc. they have taken all the sports and programs from the schools. now lets invest in the community centers (BBNC). This will help the youth make use of there FREE time and stay out of trouble... its a great place with LOTS of programs for lots of different people that need it..
113.	Civic leaders including Freddy Gardiner, Crombie, Mel Lastman were successful to some degree because they had a vision and they articulated that vision to the residents of Toronto. I have no idea what the vision is -- are the city workers trying to strangle the city with road closures, marathons, cyclathons to frustrate everyone with cars trying to get to work? look after their families? / Does it make sense that industrial buildings are vacant and that re-zoning is not permissible? unless it provides employment i.e. office? Is that in the city's best interests? I don't think so. Every bureaucrat at the City seems to have their own view, we pander to every interest group, pander to the police, pander to TTC workers, garbage workers, the guy behind the counter at the municipal licensing office, parking office? Nothing in this City is a positive message.
114.	Libraries are vital to the intellectual and social life of our city; not only do they allow its citizens access to knowledge and information, but they provide extremely important services to new immigrants, helping them adjust themselves to life in our country, learn its languages, and make friends among its people. Special collections (the Merrill Collection of Science Fiction, Speculation and Fantasy; the Osborne Collection of Early Children's Books; and so on) provide world-class research facilities and allow ordinary citizens access to material that would otherwise be unavailable to them. / / Another issue: privatization of garbage collection has proven to be less reliable, and *much* more expensive, than our current collection system, in other areas in this province. Why should we follow in the footsteps of other areas who have found it doesn't work as well as municipal garbage collection? / / The apparent tendency of the current city government to make its own plans behind the backs of the citizens, to regard those citizens as merely "taxpayers" rather than individuals with needs and opinions, and to stack the deck with pre-determined supporters of its own plans rather than consulting the citizens responsible for the government having been elected, can only result in a city full of discontented, under-served people. Is this what the current administration wants? If so, they're going about it the right way. / /

115.	<p>in no particular order- 1. too many councillors-25 would be fine and cut their expenses to \$5,000 2.waterfront planning has been horrible-more parks, fewer private condos and business towers (see Chicago) 3. police guarding construction sites-what a waste of money. 4. no bike lanes on major roads!! for 7 months of the year there are no bikes on the road, yet we dedicate infrastructure to them and take from cars 5. streetcars are a waste of money-what advantage do they have over buses? they require 3 separate, exclusive infrastructures 9tracks, electrical and repair crews), and cost 3\$ Mill per streetcar, 6. are there really 900 people working in the homeless dep't at city hall(CFRB 1010)? 7. privatize everything you can! (garbage is a great first step) the scope of city services has blown up. the city should provide far less than they do, and then encourage/incent private sector to do the rest 8. taxis-our system is horrible. too expensive (more than NYC!) and there are a few individuals that control a large proportion of the fleets (Toronto Life). 9. Subways- build, build, build...work with feds and province to get them build. our system is sad compared to other cities. 10. the lake- build more holding tanks for waste water to keep bacteria overflow down. 11. city airport- limit the # of flights before it becomes unbearable on the water-say no more than 4 per hour 12. cull the Canada geese and the cormorants etc, -there are waaaaaay too many birds on the water with no natural predators. we should reduce to 20% of current populations 13. please spend as little as is possible on the Pam Am games, and ignore the Olympics from here on. we do not need the Olympics, it's a total waste of money, effort and planning. / my bottom line is the city tries to do too much and in effect doesn't do very many things well, or very efficiently. downsize, be efficient, cut costs and positions. the city should not be one big make-work program. / / Good luck Mr Del Grande!!</p>
116.	<p>1) Eliminate all sick days. Not realistic. NO WHERE to be found in private sector. A lot of sick days are used to play golf and take Monday's and/or Friday's off. Check the data / 2) Outsource all non core areas like garbage, custodian (janitorial) services etc. Private sector did so 15 years ago at tremendous savings / 3) Hire a private sector executive to make serious cost cutting changes and stop asking people in the system (who's objective is self-preservation) to fix the problem / 4) Eliminate all police at traffic lights and monitoring constructin jobs. Can be done by other groups at 30% of the cost / 5) All public sector workers need an annual performance evaluation with stringent consequences for poor performance. Not happening in schools / 6) Design bonus systems that actually motivates staff to perform at excellent performance level ALL TH E TIME. Today most workers do the minimum because an excellent employee gets the exact same pay as the poor employee. Does not make sense /</p>
117.	<p>Privatization of many of its services not just garbage collection ... TTC, zoo, parking, libraries, arenas, homes for seniors ...</p>
118.	<p>TRANSIT ACCESSIBILITY AND EFFICIENCY / Waste diversion (compost and recycling)</p>
119.	<p>Completing the Green and Blue Bin roll-out to all multiple unit dwellings. / Reducing the commercial, small business and residential rental tax rates with respect to residential tax rates / Making it easier to get about on foot, especially in high-rise tower neighbourhoods. Remove fences. Put in paths, benches and crosswalks.</p>

120.	Sports and culture for the community. Sports should be for the children and youth, not professionals. Services should be publicly run and administered. Otherwise we will have more MFP's. The City needs to be very careful in awarding contracts, without Tooker Gomberg leading the citizens and David Miller at council we would have signed the Adams Mine contract, it was not until it was examined line by line that the liability to the city would not have been uncovered. I am afraid that privatization of garbage will be similar. Also with privatization is the FTAA clauses that could prevent returning them to public service if it proves too costly.
121.	- Privatize garbage collection, but don't be stupid about it. If the new guys are crap, fire them. Run it like a business / - Get rid of the speed bumps that keep popping up everywhere. It behoves the residents of Toronto if motorists can find alterna
122.	Further education on every type of waste disposal. Whether that be hazardous waste, sewer waste or regular household waste and recycling.
123.	KEEP PUBLIC SERVICES PUBLIC!! NO CONTRACTING OUT OF GARBAGE ETC.!! AFFORDABLE housing AND CHILD CARE!!
124.	Garbage collection / Police and Emergency Services
125.	Add more bike lanes, repair public schools, increase and improve public transit, continue green bin composting program
126.	Consider de-amalgamation - the biggest mistake thanks to Mike Harris whose legacy lives on. Consider some thoughtful debate and consultation on issues in the City and not the steamrolling I feel is happening when the Mayor's response to everything, "I was elected on this platform". You were not. Consider ticketing cars that park in no parking zones, cars that are blocking traffic because they had to run in to a store for a second. Consider ticketing cars, CITY VEHICLES, transport trucks who park in the bicycle lanes because it is better to cause gridlock than to miss picking up something at RABA. BETTER TRANSIT FEWER CARS. Consider taxing cars with only one occupant that come into Toronto during rush-hour. Consider light rail and not subways. The subways are late, always crowded (10 deep on platforms during rush-hour). Consider better recycling in highrises. And BETTER recycling in the Towers at King and Bay.
127.	Garbage diversion rates, access to city services in low-income neighbourhoods.
128.	Maintenance of roads and parks / More bike lanes / Subway to Pearson airport / Better garbage collection, the city smells worse than ever on garbage day
129.	increasing pedestrian and bicycle friendliness / easing on regulation regarding street food, farmers markets, etc. / road tax for commuters/incentives to reduce traffic / accountability for public/privatized services - e.g. garbage, construction, etc. / /
130.	daycare, after school programs, parks and recreation programs, healthcare, greenspaces and recycling
131.	make sure the city workers are not able to hold us hostage with garbage strikes
132.	Waste Diversion, Transit Expansion, Homelessness
133.	Reduction of garbage and use of green space to help support 100 mile diet

134.	More neighbourhood focused services. For example, why not have neighbourhood "stewards" - perhaps retired persons or the like, to take care of a neighbourhood's issues, rather than paying union workers to sort-of maintain individual portions of a neighbourhood (i.e.. road, park, garbage, trees, etc). with no coordination. Our park sits filthy while adjacent street gets cleaned. Why not coordinate better? / / City government should consider the cost of its ideology. For example, why rail against a perfectly good 5 cent plastic bag tax when that tax diverts millions of bags from our municipally funded landfills? Make the connection between your ideas and how much it really costs us. / / Link great urban design to the tourism dollars and the business investment that flows from it. Don't just think of the cost of great urban design in isolation. Stalling or eliminating the Fort York bridge was a poorly thought out decision as the cost overrun for good design, which the public clearly wanted, will result in huge dividends in tourism and business investment.
135.	Better recycling systems.....including sorting of garbage/recycling within the municipality that is sorely lacking.
136.	I think the City needs to stop contracting out services like garbage pick up. I have absolutely no complaints regarding this and the individuals that service my neighbourhood are fabulous and do more than they are required to do. / I also believe that the city should not sell off any TCHC properties. Selling them off is a short term solution that will be negative in the long run when housing is so desperately needed, just like childcare. / / I am also not sure that more transit is needed, just fixing what there is would be a good start. I love taking the streetcars (buses make me nauseous and want to vomit), but someone needs to regulate them so they are regular and not sporadic like they are now.

137.	I believe it is in the cities best interest to invest in the Arts. Toronto is a great city in terms of small commercial galleries but if toronto would to invest in creating more large museums and gallery spaces like the ROM and AGO it would be mutually beneficial to many citizens of the city. / The success of large cities I believe is crucially dependant on their investment in arts and culture. New York and Paris are not such great tourist destinations because of their size or good metro systems (although very important) they are successful because these are great tourist attractions. Museums and galleries are large institutions that bring people into the city and the ROM and AGO are not enough to pull people to Toronto, people in general (and I am speaking as an well educated artist) DO NOT COME TO TORONTO TO SEE THE AGO- HOWEVER people DO GO TO NEW YORK for the MET, MOMA, GUGGENHEIM, THE MUSEUM OF NATURAL HISTORY AND: / Museum of Jewish Heritage – A Living Memorial to the Holocaust / The Skyscraper Museum / Museum of American Finance / Bodies...The Exhibition / Intrepid Sea, Air & Space Museum / The Cloisters Museum and Gardens / Jewish Children's Museum / The Museum of Sex / Whitney Museum of American Art / Museum of the City of New York / New Museum / New York Hall of Science / Bronx Museum of the Arts / Brooklyn Children's Museum / New York Transit Museum / Noble Maritime Collection / Queens Museum of Art / Brooklyn Historical Society / Brooklyn Museum / Historic Richmond Town / Staten Island Children's Museum / Dyckman Farmhouse Museum / The Hispanic Society of America / El Museo del Barrio / The Malcolm X & Dr. Betty Shabazz Memorial, Educational and Cultural Center / The New York City Police Museum / The Paley Center for Media / The Studio Museum in Harlem / Van Cortlandt House Museum / Weeksville Heritage Center / .. to name a few. / / Not only would this attract tourism, it would embrace a more social culture and provide JOBS. / Security guard jobs, clerk jobs, restaurant jobs, hotel jobs, transportation jobs, service jobs along with jobs for professional artists and artist/aspiring curator jobs for people like myself. /
138.	road tolls. tree care. garbage and litter pickup on actual streets.
139.	Environment (i.e. waste disposal, power generation, power efficiency, efficiency of transportation systems). / / Transportation systems (public and municipal roadways). I believe that Transit City was a great initiative and was saddened to see it unilaterally dismantled.
140.	Reduce property taxes. Make city suppliers accountable for their work (guarantee on time on budget in contracts). Private garbage. New subways. Designated Tourist areas fully accessible (including restaurants). Road, sidewalk maintenance (privatize, accountable if necessary.. Cut city staff. Remove fair pay policy.
141.	I think we need more bike lanes and safer ways for bikes to share the road with cars. A subway train to the airport would make this city world class. While I don't relish the thought of high taxes, I understand that they are necessary to pay for many of the services that make Toronto great. I think that condos and apartment building should be monitored more closely for their recycling/environmental practices.
142.	transit, garbage

143.	Greening the city, recycling.
144.	After travelling in Europe, I can back to Toronto to realize just how suburban we actually are. In Toulouse, France in the last decade the government has invested in a brand new metro which is so easy to use, that it takes a foreigner all of two minutes to orient oneself. The streets are walkable. There are dedicated bike lanes. People think about how they are using their energy (the key to our gorgeous the hotel room was required to turn on/off the lights). It was impossible to leave the room without turning off lights. Our roads need to be repaired. The pot holes are a disaster for cars and bikes. Room given for bikers and pedestrians. I am in favour of dedicated bike lanes. Garbage trucks have to stop dumping their swill on the roads, treating the open space as if its a sewage dump. It makes it impossible to be a pedestrian without one's stomach turning. This city is growing, there needs to be a commitment to developing greens spaces and community spaces. Healthy cities have the capacity to solve many social issues.
145.	Affordable housing / Green bin program for apartments and condos
146.	Private Garbage collection. More subways not more streetcars. Cut city staff. Remove city's fair pay policy. City staff accountability. City contractors accountability. Suppliers must guarantee and complete their work on time, accountability or receive penalties. City is not an employer but a manager and must put taxpayer/residents interest first. Clean up the city. Get beggars, squeegees off streets. Cap all budgets, no surpluses.
147.	Do not privatize garbage collection. Make it an essential service to prevent strikes. / Our roads are clogged with single car commuters. We need better transit all round.
148.	Bike lanes / recycling and environment days

149.	enforcement of bylaws as they currently stand if they need to be changed then change them do not put citizens at risk / / refugees are not an expense of the city, they do not permit the refugee status therefore they should not be responsible for the cost this cost should be born at the federal level / / conflicts of interest should be removed from the zoning department (zoning should be done per the rules and not administered on a favouritism basis) / / safety of pedestrians, cyclist, and assisted devices individuals should be of concern, encroachment by commercial interests are putting people at risk (examples are umbrellas at fruit stands, florists sprawling all over the sidewalk, public space is public space not for co-opting / / delivery of services to the indigent should be enhanced, a city with a population the size of Toronto and very reliant on contained spaces during the winter are at risk for airborne illness (TB costs millions) / / water infrastructure has been deteriorating for years, water is a service that should not be privatized (no 3P) / / we do not need a NFL team here, we have a football team, the city cannot afford to participate they did that with the Rogers centre and they city paid multi millions of dollars and Rogers got it at a bargain, / / we do need to do a great job with the Pan Am Games - competitions of this nature are much more economically viable / / Arts and Culture have a positive impact on the bottom line of the city (look at a packed bar listening to a great band) / / WE ARE A COLLECTION OF CITIZENS, do not marginalize anyone by the reference to just TAXPAYERS / / do not give non citizens the right to vote at the municipal level
150.	My office on Adelaide East does not have recycling, nor do any of the offices around us. / Bloor street does not have a bike lane.
151.	Sidewalk clearing - save the money on those little trucks. They always come BEFORE the snow's fallen or AFTER every one's already cleaned their walk. Seniors/disabled people should apply to be on a list for clearing services and if an icy property isn't on the list - bill them and add it to their taxes. / / Road tolls – Out-of-towners use our roads, sidewalks, street garbage cans, parks etc - and don't pay taxes to pay for them. So charge them!
152.	I'd like to address to previous questionnaire. although I am very concerned with culture. What about city services such as garbage collection and the ttc? I would like to highlight those issues as well. cycling infrastructure? parks and urban forestry?
153.	Garbage - long term planning - not privatizing / LCBO - no privatizing /
154.	Waste disposal. No privatisation of garbage or recycling. Bicycle lanes for cyclists.

155.	<p>1) Privatizing garbage collection or any City services should be handled with caution. The companies that bid to offer these services are "businesses" they want to make money. Therefore it may look good at first to privatize but before long they too will be asking for more money from the citizens to cover their operating costs. Hwy 407 is a good example of a bad deal. / City jobs have always been desired and attract people that really want to be there and do the job. However perhaps the city should be a little more competitive when it comes to salaries. They city job should pay slightly more to keep interest up but not over the top. / 2)Amalgamate EMS and Fire Services therefore reducing duplicated job positions and having one budget. This move would benefit the citizens by providing a much better service in response times for that essential care. Right now EMS holds back on dispatching calls because it is not done automatically therefore when Fire is required they show up later when in fact they were actually closer in distance to the call. / 3) Police officers should be patrolling our streets and not devoting their time or training to these "special interest groups". Volunteers should be doing this stuff or civilians not uniformed cops. This would put the cops back where they are needed thereby reducing the number of new hires.</p>
156.	<p>The TTC keeps raising its fare, but the service doesn't get any better. This transportation service needs to be affordable and reliable. We have many residents that can only rely on public transportation, but can barely afford to take it. / Permits for teams to play recreational sports are extremely hard to obtain. The city inspects the grounds and holds the teams with permits responsible for any garbage or alcoholic beverage containers left on the grounds, yet they tend to not acknowledge that homeless, drunks and the many other colourful people who visit the parks are greatly contributing to the debris. / Residential street parking permits - For those who do not have parking at their residence, parking on a nearby street is the only option. It's often next to impossible to find a spot to park because visitors/tourists who don't want to pay for parking at the city Green P or meter parking on main streets, park in these coveted spots. I believe the permit parking area hours should be changed to either one hour parking only, unless the vehicle has a permit. Or Permit parking only from 4pm to 9am.</p>
157.	serves for seniors, youth, garbage, children
158.	drinking water, privatization of services, garbage collection and recycling, disabled services, jobs, transit, Wheeltrans
159.	<p>I think that building a subway system is going to be expensive and an incorrect way to use our funds. I spend tons of time waiting for buses. There are lots of areas in our city where low-income people have inconvenient access to transit. I want the LRT and MetroLinks projects to get back on their feet. We should not privatize our garbage. We should have long term strategies, not short term to keep the vote & the people temporarily happy. I would be happy to pay higher taxes and fees if I could see them being used properly by our government for services offered to people, not cutting property taxes for the wealthy</p>
160.	garbage pick up

161.	Cut fees hiding as taxes. Make construction & road suppliers responsible for their work/warranty. Stick to approved budgets, overages covered by supplier. Cut city staff. Fire suppliers who do not comply. Eliminate city's fair wage policy. Private Garbage.
162.	Reducing, not just diverting our garbage. The city would save a lot of money if they had a campaign to encourage people to reduce waste, use reusable products instead of disposable, reduce food packaging in stores and restaurants, etc.
163.	Implementation of transit city / increased bike lanes / traffic (car) reduction downtown / public garbage collection (not private) & increased recycling and waste diversion
164.	garbage, childcare services, programs
165.	continued service delivery (including garbage pick-up) by municipal employees / community programs reflective of the demographics of the city's residents (i.e.. age and ethnicity)
166.	taxes should not be cut. / Ontario and federal taxes should increase with property taxes. / In-house garbage recycle disposal for the environment
167.	Transit, garbage, regional planning, libraries, water/sewer rates
168.	fees for garbage motivational towards diversion
169.	Just one Pet Peeve: for efficient and environmentally friendly street cleaning, get rid of the "madvacs", those vacuum cleaners that miss 50% of the garbage they are meant to pick up, while blocking sidewalks and polluting the air.
170.	Public garbage collection not private or contracted / Minimum wages should reflect the living / Condition and changes with the economy
171.	garbage should remain every week pick / city should provide bins and compost bags free to all residents / affordable housing for the poor / councillors should drive themselves and not be chauffeured around
172.	Minimum wage should go to a living wage yearly / Garbage should be picked up every week that is why there is so many bed bugs infestations etc / Affordable housing for poor people / Councillors should drive themselves around instead of being chauffeured around
173.	Do not privatize social housing. / Cut the police budget - the crime rate has been dropping for the last 10 years. / Do not privatize garbage pick-up / City Councillors should work for all citizens of Toronto
174.	To take appropriate and necessary actions whenever needed in relation to maintenance of garbage disposal, ensure clean and safety environment.
175.	Public transit affordability and quality service / Daycare subsidies / Public Health / Garbage/recycling / Public Libraries
176.	Availability & quality of services, including daycare, parks and recreation - we need to keep investing. / WE need more investment in active transport (cycling & walking) / We don't need privatization - we should have a good stable public service - if we can afford 11% for police, we can pay garbage collectors - it works well in my neighbourhood, so please don't "fix" it

177.	encourage infill building instead of developing open land. Increase bike lanes. Enforce all by-laws regarding businesses on Spadina: sidewalk encroachment, garbage, double parking, large trucks idling on side streets, / EXPAND PUBLIC TRANSPORTATION.
178.	garbage collections / the price of gas / education (special need programs for children in low income area) / / /
179.	Cleanliness. / Garbage promotes a climate of incivility and crime
180.	Access to public services like child care and recreation with no cost. Service fees are a way of increasing tax on some people rather than pooling resources and providing access to all who want or need it. / Affordable regulated public childcare for all city residents, not only those lucky enough to get on the subsidy list. / Public housing - we need more of this. Stop privatizing it and selling it off. This is not the answer. There's a crisis when so many in the community have nowhere safe and affordable to live. Invest in it. Regulate it. Enforce bylaws that hold landlords responsible. / Equity across the city in terms of bylaws that were changed in some areas and not others - for example, Rooming houses can be built in the old city of Toronto but not in parts of Scarborough. Private garbage pick up in Etobicoke. Get rid of these and equalize things across the city.
181.	Waste management and improved recycling practices
182.	"Garbage" should be included under Infrastructure
183.	garbage collection, reliable transportation networks (streetcars and buses!!)
184.	Privatize garbage collection and, where practical, other services.
185.	It is important to keep public utilities public. It is important to keep garbage pick-up public. Please stop attacking unions (I am not a member of a union); everyone deserves to be well-paid and have disposable income. Culture is a key component of any city. Let's dump market-value assessment as it discriminates against average families and elderly. Let's disassemble the mega-city (get rid of amalgamation).
186.	Waterfront access, with more inexpensive cafes and green parks. / Recycling - make it easier to understand what goes into the blue box, and accept more.
187.	responsible development (complete streets, public space, community needs and desires, human interactions), Cycling infrastructure (separated lanes or clearly marked lanes), affordable housing, parks and public spaces, maintaining city services and infrastructure (like garbage collection and public housing)

188.	There is a lot of wastage on paper and bulk mailing for garbage tags for example. make it accessible for those who need it, can access garbage tags at a local solid waste office. / / social services should issue a useable card that will enable them to access their monthly BFA'S via banking. too much paper wastage, not necessary. / / cut back on this mass production of fun guides offered by parks, forestry and recreation. more waste. the fun guide is accessible online! / / safety is a concern for all. no one will want to participate in anything if they don't feel safe outside their front yards. this needs to be explored carefully. / / earth day should be celebrated more than once a year. its up to all of us to take care of our environment and each other. cut back on light/power usage at nights after work hours. especially in Toronto's corporate environments...all these lights after hours is unnecessary. turn them off!!! / / Public Health- as much as safety is a concern for all, so is health. Lets examine all our public bathrooms in city facilities and ask yourself if you think we are doing all we can to prevent communicable diseases or germs to be spread via usage of taps, stalls, etc...most public restaurant bathrooms use sensory-type of taps, toilets and hand dryers and no doors..... / /
189.	ttc; caring for vulnerable citizens: poor, mentally ill, elderly, youth; maintaining and expanding bike lanes/ accessibility/ attitudes towards cyclists; community programs for vulnerable citizens and neighbourhoods; maintaining green spaces and arts and cultural events: street festivals, Pride, Caribana, Contact, Luminato, etc.; maintaining recycling and composting, and expanding these programs until greater waste diversion rates are achieved; maintaining quality public housing (which is not happening yet); providing adequate ttc to underserved neighbourhoods that already have the population density to support it (Downsview/ Finch, as opposed to Sheppard)
190.	Garbage - keeping streets clean, proper recycling, educating people about keeping city clean, stricter fines for polluting.
191.	More recreational facilities for community use - parks, pools, arenas, sports fields. / Incentives and opportunities for a greener Toronto - bike lanes, incentives for green roofs, ongoing green bin program. / Improved public transit including a waterfront subway line and a fixed link subway or LRT to Pearson airport. / Pedestrian tunnel to the island airport.
192.	continue to increase recycling and reduce waste
193.	Funding for libraries / Funding for community centres / Maintaining our parks / Arts and culture programs / Programs for vulnerable populations/communities / Make living on social assistance more realistic (i.e. raising the rates) / Services for seniors / Shelter, support and housing for homeless people / Compost and recycling services / Bike lanes! - making Toronto a more bike friendly and safe city / Community Health Centres
194.	privatize garbage collection

195.	<p>I don't know if this is the appropriate spot for making the following point as I don't yet know what is coming up in the survey. However, here goes. / I have an issue with Toronto Businesses poster on public property. In sections of our city, the street poles, garbage containers, phone and electrical boxes. It is a defacement of our city and just looks plain tacky and degrading. It cheapens the look of our various communities and thus encourages litter. Just like the mayor's initiative to rid the city of graffiti, this should be another initiative. Take a walk along the section of Church St, between Carlton street and Bloor St. , . The mess on the street poles doesn't stop there. It follows on other streets like Carlton and Wellesley. / / What really adds to my disgust at this mess on our streets is seeing city workers being paid to remove the posters, and then to see someone else come along and immediately put up more. What a waste of taxpayers money. I own 2 businesses. They are both in the hospitality field. I have never postered on public property. It just irks me to see my competition put posters all along the street for free, while I choose to pay for my ads in print publications or in the mail. I am now even using radio. To try and shame my competitors to stop poster, I put in the bottom of all my ads "KEEP TORONTO BEAUTIFUL- WE DO NOT POSTER ON PUBLIC PROPERTY". This did nothing. Some of the posters are offensive to some of our citizens (although I do not favour censorship, these other businesses should know better and respect that some sectors of our population, like children, should not be seeing some very graphic images. / / / We need to charge all Toronto businesses that put up posters on public property. I propose a \$100 per poster. We use some of our existing bylaw enforcement officers to take a picture of each poster that denotes the location and date and time of the poster. They would then mark the poster as being already "caught. The fine would then be sent to the offending business to be paid like a traffic ticket. If they want to argue in court, then so be it just like a parking ticket. / / The benefit: Reduced pollution of our public streets, increased revenue via the appropriate fines, and a reduction in the number of city workers required to remove posters for our public property. I can't see any lose here. / / We would ignore signs from the general public such as garage sale, or lost kitten etc. /</p>
196.	recycling in apartment buildings and green waste collection in workplaces
197.	Garbage and street cleaning
198.	garbage and recycling, city programs, community centres
199.	Garbage
200.	<p>I think the city should reconsider transit city. I also think the city should reconsider privatizing important services, such as garbage collection. The city has also suggested cuts to many social service agencies when it should be increasing and stabilizing funding to assist marginalized communities.</p>
201.	<p>proper funding of public services, keeping our garbage collection public, an increased system of safe bike lanes, proper respect for citizen committees at City Hall, transparency at City Hall including public disclosure of the Mayor's daily schedule</p>

202.	The City needs to keep funding all the services it already provides. Our group is very concerned that privatization will not save money and that it will just siphon off profits to the companies that are contracted to provide services. We want to see parks, libraries, recreation centres, public housing, TTC and Wheeltrans maintained and improved. Many of us rely on daycare subsidies to be able to work and contribute to the tax base. We need the city to keep the city-run childcares and the daycare subsidies should be expanded. We are not happy with the increased privatization of our garbage and recycling collection. We really want more affordable and free summer day camps and children's programs provided by city workers at recreation centres. We depend on these services as mothers in low-income families. We also find the library children's programs to be very important to us for our children's growth. As we know the first six years are crucial to building healthy people. Invest in our children!
203.	Privatization of Garbage and other City run services. Albeit, the City needs to buckle down and save money, but contracting out garbage collection for such a newly amalgamated, sizable City is not saving money.
204.	Privatize garbage collection. Privatize the TTC. Remove bike lanes on streets and keep them in parks. Require bike owners to register and license their bikes to get their fair share of using public roads.
205.	1. Transit. Extremely disappointed with scrapping Transit City. I thought Ford was going to stop the "gravy train" instead he is wasting money. / 2. I heard that City had purchased new garbage trucks which Ford wants to sell off as a lot for next to nothing. If this is true, I'm sorry - but those were my tax dollars that paid for the garbage trucks and Ford has no right to sell them off at a discount. Sell the old trucks and use the new ones where garbage is still under City domain. /
206.	I don't think we should be moving towards using private companies for picking up garbage etc. I think it is a slippery slope in terms of service and offering job security to people who need it most. There need to be appropriate housing, (public housing, shelters etc) for vulnerable citizens
207.	Maintaining publicly-provided services, including garbage and recycling collection, within the public sector. / Controlling the cost of police services, especially wage levels. /
208.	the city should go back to providing basic services such as water garbage police fire. Reduce the size of government and provide the basics let the private sector provide the rest
209.	stop sprawl on the periphery of the city, future development should be done with its amenability to be serviced by transit as a priority, electronic fare collection for transit, a lower short trip transit price.

210.	Garbage collection is no longer helping the people who pay for it. I have tried unsuccessfully for 2 years to fix a basic problem (changing the street location where I put my garbage out which is currently inaccessible), but the waste management supervisor for my area (Cabbagetown) won't even consider my request, even though it is very minor to them, costs them nothing but has a significant impact to me on a weekly basis. We have lost control of this union when they won't help the people who pay for their services. We need to look seriously at outsourcing this to a private firm who will treat customers properly.
211.	Privatize Garbage
212.	more garbage cans better park maintenance
213.	Not Privatizing services. I am in Etobicoke and the garbage pick up is sub standard!
214.	Need to continue making progress towards waster diversion targets
215.	Maintain levels of public services / do not privatize services for residents such as garbage collection
216.	Keep the tax on plastic bags. / Don't privatize the garbage workers. / Responsible wages for politicians
217.	incineration of garbage. It is much cheaper and completely safe with today's technologies.
218.	Healthy Living and Lifestyle / Recycling / Bike lanes
219.	Snow removal, swimming pools, public health, parks, restaurant licensing, garbage removal, road maintenance, welfare and social assistance, day care operation and licensing, fire safety, building codes, water and beach safety, grants for community-based events and programs, facade improvement programs in commercial areas, managing courts for provincial offenses, long-term care facilities for seniors, public libraries, TTC, affordable housing, law enforcement
220.	Do not privatize ANY SERVICES currently done by city staff, you will not like the costs/service in the future. How has garbage collection worked in Etobicoke? On schedule, no. 200 Wellesley St. E fire, this building is managed by a private company, again not too well done.

221.	1.) / Public voting on ALL issues via / through Internet and Surveys, like this one. This Public data should influence 49% of the vote, with Councillors having the remaining 51%. / 2.) / For User Fees, as an example, families with the lowest income bracket / status for the combined family household net earnings, on the prior year federal income tax, could get a reduction in fees. These families could be granted a 50% reduction in user fees during the current year. This needs to be re-evaluated each year, from June of current year to May of following year. / 3.) / To reduce taxes, continue the outsourcing of services, like garbage, making some essential, such as TTC. Union control exceeds that of the general tax-paying public, unless public voting on all issues, as mentioned in #1 above is implemented. / 4.) / On a personal note, I moved to the city, Etobicoke, from Whitby, one year ago. So far, great, EXCEPT, the run-around I am getting from 311, Transportation, and Municipal Licensing, related to a changed landscape-grade issue of city-owned property adjacent to ours causing major water run-off issues flooding my basement. EITHER 311, OR THESE BY-LAW DEPARTMENTS SHOULD TAKE THESE CONCERNS SERIOUSLY, or we could save tax dollars by dismantling all of them.
222.	green box expansion, proper staffing of Fire trucks and Police Cars and Ems vehicles, more recycling efforts
223.	Garbage collection, transportation, health, water, hydro
224.	Green roofs / extending green box (compost collection) to apartment buildings
225.	Keep the city clean. Remove garbage and graffiti.
226.	contracting out of garbage has worked well in Etobicoke for many years. I would like to see it throughout the city of Toronto
227.	I have always thought it very key to extend the green bin program to residences and buildings that exceed ten or more units per building. I live in a ten unit building and because of this, we have no green bin program. I would even go so far as to say get volunteers to help with this, can you imagine the amount of garbage you will save, lessening landfill sites? Critical we get this program underway, it's been all talk for over a decade.
228.	1.keeping the city looking good-parks grass cut, garbage and graffiti cleaned up, / 2.improving the flow of traffic-better timed lights, less stop signs, get rid of bike lanes that are not well used / 3.get rid of street cars and replace with buses / 4.long term underground subway to the airport / 5.more parks-especially along the lake / 6.improve sports and fitness facilities / 6.
229.	Waste Disposal / Garbage Collection

230.	Toronto has the lowest property tax in the GTA, this should be considered to be raised so that the city does not have to cut back on essential needs of the citizens of Toronto (emergency services, garbage collection, clean-up etc.) During regular business hours the city population increases significantly from people in the surrounding areas who pay much higher property taxes plus commuting costs to work in the city. The citizens of Toronto should realize the need for essential services and the fact that they are not paying commuting costs, that to live in such a convenient location should hold a premium. Many of the citizens of Toronto are friends, co-workers etc. with the rest of the surrounding cities why not work as a team so that the city is kept clean, safe and still an enjoyable place to be.
231.	Going forward not only do we need more accountable and transparent government, but we also need to insure that the average Torontonian has access to city hall and a voice in government. Currently, it's only the special interests and especially the unions who have the ear of many councillors. We need Toronto to be for Torontonians and not just unionists (garbage, police, civil service) many of whom do not even live here. We pay them insanely high wages and they simply take them to Cobourg, Barrie, etc.
232.	Not happy the way they have handled the "garbage employment issue" - no feedback from taxpayers etc.
233.	Garbage Transfer Depot Stations, Toronto Land Transfer Tax, Condo Development Surcharges, Building Permits, Municipal Licensing and Control Standards, Engineering Departments, Five Different City Halls, Government Leasing Space, Public Holdings, Historical Land sell-off.
234.	security, health, poverty, jobs, recycling, access and affordable childcare/daycares, healthy food, Emergency services, better transportation, better infrastructure i.e. roads, highways, Education, better care of trees, more affordable parking/free parking especially around medical buildings i.e. clinics, hospitals, etc.
235.	I agree with garbage outsourcing. I think that cities should take care of garbage and roads, but get out of other areas such as daycare.
236.	A national housing policy / Better disposal of garbage / Improved customer service / Sanitized and cleaner washrooms at subways.
237.	I don't think it is a good idea to privatize a service like garbage pick up; the Don River needs serious attention (toxic waste is being flushed in); there should be more meaningful activities or programs for teenagers; it is ridiculous that city planning makes new walkways only to dig them up a couple of months later for watermain work; this mayor is cutting services left right and centre and we will suffer the consequences once he is gone..
238.	green bin program in apartment & condo buildings
239.	Instituting green bin systems in apartment buildings
240.	Stop privatization of public services such as garbage pick-up.
241.	Garbage: we need to reduce the amount we produce, divert waste from landfills and choose as a city to think differently about packaging and disposing of things. Who collects our garbage is far less important than how much garbage we keep producing.

242.	Only fund projects that serve the general public - such as garbage collection, road clearing, libraries. Everything else - daycare, pride parades, G20 summits - should be paid for by user fees or dropped. / Stop allowing construction that does not increase revenues to the city. / BIA's should fund themselves. / Eliminate the Toronto Green Standard. /
243.	Simple things such as community gardens, maintaining public spaces with creative plantings rather than weed-infested grass, frequent clean up of garbage containers in public spaces. The overall look and feel of the city sets a tone and attitude, and these simple measures will improve everyone's experience of the city. Why not encourage students to volunteer for beautifying our city?
244.	Private garbage. Staff & supplier accountability. Suppliers contract guarantee cost & finish date or penalties apply. Cut city staff. City efficiency. Cut amalgamation duplication. Close old burough offices. Clear streets of beggars, squeegee. Eliminate special interest groups. Remove fair pay policy. City is not a major employer but manages city operations for taxpayers/residents. Contract out services where possible.
245.	childcare and children's programs / more accessible recycling programs (i.e. so that people do not have to drive to depot to dispose of recyclables that are not picked-up through regular program) / there is too many cars, too much traffic and no enforcement on no idling by-law. People should be prevented from driving in heavily traffic areas on certain times/days. /
246.	Promoting energy conservation, alternative energy and recycling
247.	Please don't privatize garbage collection.
248.	The disingenuous framing of the 'budget crisis' by the current Mayor and council (Vehicle registration tax should have been kept, and land transfer tax maintained. The presumption that the TTC is 'overstaffed'. The thoughtless (and expensive) cancellation of Transit City. The lack of foresight, transparency and deliberation in decisions to privatize garbage collection among others. There are many more concerns, all of which come before the budget - a concern that has plagued Toronto as long as I have lived here.
249.	non privatization of garbage collection
250.	Sustainable recycling programs, affordable public transportation, traffic congestion. / / I consider multiple sports franchise investments unnecessary for the city given our current inability to effectively manage our existing population and tourism.
251.	We must continue to set an example as an environmental leader in Canada and North America - Increasing public transport, decreasing garbage, increasing recycling, etc...
252.	Create incentives for people to be less wasteful of resources and to produce less garbage.

253.	<p>Too much needless spending / Potential missed revenue from various departments / Major first class attractions in Toronto needed to strengthen tourism. / / The City of Toronto misses many opportunities for making up new revenue. / / 1: Big fines for polluters from cigarette butts to large household items, or people that swear on public transit or in government buildings, put out adds warning people for the next 1 to 3 months that there will be a new no tolerance polluting/ swearing fine starting at let's say 1000.00 to 10,000.00, and enforce it vigorously. Respect your fellow Torontonians. It's not about freedom it's about decency and respect for your fellow human Elders and children. Let's keep good standards and let's not lag further behind. / / 2: People from out of Canada or Province when stopped for a traffic infraction or other fine it should be played up front via a credit card or debit card. I hear that we in the province of Ontario are owed 10,000,000.00 in missed fine of people out of Canada or province. / / 3: I'm all for recycling, however it's rumoured by many people, we recycle but in the end it all ends up in the same place. If this is true then we all have been had and we and the city are wasting time and money separating garbage and recycles if it all dos end up in the same place. / / 4: When fixing or adding new roads or sidewalks make them permeable so that the rain can seep threw to the soil allowing the water to be filtered naturally, alleviating the water treatment plants of extra water treatment less work ours wasted materials time and money. / / 5: Communication between city departments." I often see" shortly after newly built or paved roads, are ripped open a few months or about a year later for further modifications mostly to install pipes, I'm not talking miner reapers I'm talking about large projects that were clearly planed and not just a broken water main. It's like the city doesn't like to see the roads looking like new, I guess it a make work program for those poor contractor. more money from the tax payer wasted. / / /</p>
254.	stop contracting out city jobs like garbage collection
255.	Cultural services; Environment including parks, trees and wildlife; Water; Garbage; Transit; Fires; Medical services; Housing
256.	Garbage collection, closures of roads, etc for festivals and charitable events, funding for arts programs
257.	bike lanes; housing; daycare, / air quality; recycling; supporting the development of renewable energy technologies
258.	Trying to privatize garbage is a big mistake. Please stop.
259.	<p>Toronto should be a world leader in environmental sustainability and it is not. We have a limited mindset with issues such as traffic congestion, energy usage and exceptional garbage pick up. We should be aggressively exploring alternatives like bike lanes, LRTs, cleaner energy and recycling - as other major world cities are - rather than trying to make more room for cars and privatizing garbage collection. These are short term solutions that do not address the larger issues of limited resources and global warming that are becoming increasingly more complex and costly to ignore. / /</p>

260.	Garbage pick up services should stay the way it is and not contracted out. We should not have to pay extra money for placing more than three garbage bags and we shouldn't have to keep paying 5cents for plastic bag at any store--it's not fair to us tax paying citizens. / I believe more families should stay together in one home up to 3-4 people so as to provide low income housing to low income or poor single people who don't have families here or are on their own or to married couples with or without children also with low income or poor. /
------	--

Do you have any other comments on how the City should fund services?

[Return to Top](#)

Garbage, recycling & organics – Financial Advice	
1.	Contract our any union jobs that are not directly related to public safety. i.e. DO NOT contract out police services, fire, EMS, water treatment etc. DO contract out Parks and Forestry services, garbage collection, property maintenance, etc.
2.	We have way too many services and should reduce the number of services we have. The services that we keep should be managed closely and the cost should be reduced. / / Completing this survey enraged me because it made me realize just how many useless services the city has and how much it costs me. / / Finally, I would like to state that I use very few city services (roads, water, waste collection, police, fire and ambulance) yet I pay an incredible amount for them. Toronto does not have a revenue problem, but rather a spending problem.
3.	Utilize the unemployed to volunteer to complete services, such as garbage pick up in city streets, street cleaning etc. / People who are currently on social assistance should report to city of Toronto to be assigned to city projects to alleviate some of the costs of services incurred.
4.	Property tax should be levied on the same equitable rate for all properties, whether they are single-family dwellings or apartment units. As a renter, too much of my income goes to paying my landlord's property tax bill. especially as our garbage and trash collection are ALREADY contracted out. I want to pay the same property tax rate as the Mayor. NOT A PENNY MORE.
5.	Look to cut the bloated TTC. Wheel Trans is a disgrace, the vehicles alone are \$300,000 and three times more than any other comparable operation. Contract that out too, there is no need to pay that driver \$26 /hr. / / Get rid of TTC collectors, move to automated fare collection, provide roving customer service attendants. / / Begin contracting out certain bus routes to provide a cost benchmark for TTC union negotiations. / / Consider smart asset sales. Consider other user fees and perhaps offering HOT (high occupancy toll) lanes on the Gardiner or DVP. / / Consider a hotel tax.
6.	Garbage collection should stay city-run. Administration costs could be lowered in almost all city-run service departments. More investment into the public library system is required.

7.	I think the public sector is out of control once you take into consideration benefits. Toronto needs to pressure other forms of government to change mediation/arbitration rules with the public sector. Increased accountability throughout the sector would also be key. / The only form of services I really care about are TTC (which needs vast improvements), garbage collection (which is fine when there are no strikes but costs too much), and police (which I think is doing a fine job but again is costing too much - NO EXTRA FUNDING REQUIRED FOR MORE POLICE FORD - CRIME RATES ARE GOING DOWN) / I also think we need to look into the noise-by-law's that govern when construction can take place. It is currently 7 am. which I think is an hour or two too early. But it also ends too early. Ideally I would like to see construction be able to take place 7 days a week, from roughly 8:30am - 9pm...hopefully the extra hours would allow projects to be completed faster and at less cost
8.	Use impact on the environment and health to determine whether to introduce or increase user fees. People who are composting and recycling should pay less than those who produce more garbage. Same with water, transit and recreation programs that improve one's health -- reward those who improve the health of our environment and society.
9.	-Increase license fees for pets. / -Increase fees for garbage. / -Collect the money earned from the plastic bag tax and put it into the City Treasury instead of the grocery companies etc. / -Sell the undeveloped lands that the city is just sitting on so I
10.	by placing fines to people that get more than 3 complaints on their properties both business and residential. and having them pay for these infractions. no one gets fines for littering, dumping garbage in public areas, etc. I haven't heard of anyone getting fined. and paying for them. they just get a slap on the wrist. especially people that don't get permits for renovations.
11.	Toronto has low taxes compared to other GTA cities. We should not be afraid to raise property taxes minimally, while also looking at budgetary efficiencies without resorting to reducing services and privatizing services - especially transit and garbage.

12.	Outsource the garbage and compost. This year I had a cardboard box from buying a small table, put it out for recycle. I am a senior with carpel tunnel so could not cut it up . Went out when recycle came around went out the person said he would take it this time but never again then went on to give me a lecture on how he would like me to put out my green bin. Even though I put both my litter & compost in separate bags he wanted me to line it with another bag stating that there were numerous law suites with the city of toronto because of the green bin. My next problem was about lawn bags, they didn't pick up on the regular day three days later called 311 was told that it would be picked up within 23 hrs. on the Fri. called again said they would pick up within two days. After a week called again, it wasn't only mine but the whole street was told that the city doesn't work on Mon. but would pick up soon. They picked up everyone's but mine, and the next time it was for us to put out the bags they did not take mine as needed to send me a message not to complain. Get rid of the city workers, used to have Turtle Island and had pick up every week and always considerate. {Please get them back.
13.	stop trying to cut good services the city provides like garbage removal, I am very happy with my garbage removal
14.	1) Previous attempts to holding property tax increases below inflation have resulted in serious increases in future costs as maintenance was reduced to costly items like transit infrastructure, sewers, bridges etc. It is a lose/lose proposition. 2) Outsourcing without sufficient monitoring of the contract drastically reduces services, just ask the folks in the old city of York, whose quality of garbage collection significantly improved when moved to city workers - I no longer have skipped collections or garbage cans thrown all over.
15.	Improvements in the finances of the city should not be on the back of the lowest paid employees. Outsourcing garbage pick-up is not going to solve our problems. City Hall (Mayor Ford?) needs to believe that is has a role in making the city more livable, even if it means increasing taxes.
16.	Renew commitment to Transit city, saving millions, and stop the terrible idea of privatizing garbage, which always costs more in the end, as evidenced elsewhere.
17.	Fire services is too costly. Funding should be given to EMS instead to put more paramedics and vehicles on the road. Fire services should focus on fire prevention, and should NOT provide medical services. It is a duplication with Toronto EMS that is unnecessary. We have too many fire trucks and fire fighters and not enough paramedics. Please change the priority! / The City MUST invest in environmental sustainability. Short-term planning for economic growth will be useless if our City will not be able to withstand the impact of climate change. Initiatives like green roofs, subsidies for solar power, investing in alternate fuel sources for the City (like biofuel from all our compost) and increasing green space will help mitigate the potentially disastrous effects of the changes to weather patterns. Cities like Chicago, Boston and New York and already improving environmental infrastructure, and Toronto must do so as well.

18.	I have to say, this survey is one of the most slanted surveys I've ever participated in -- attempting to get a politically, ideologically driven response from people. I think it is actually kinda gross that a city as large and as complex as Toronto is putting out this kind of garbage to justify the narrow agenda of its current mayor. The citizens of Toronto, and I'm one of them, deserve better than this. I know a push poll when I see one.
19.	The biggest threat to city finances is corruption and getting suckered into a bad deal (e.g., MFP computer leasing scandal, union strikes over banking sick days & other ludicrous perks). Some of these problems can be solved by better contracting (e.g., contracting out garbage has been proven cheaper by Etobicoke), but some can be solved by moving solutions in-house (e.g., IT computer support is almost always cheaper if done in-house). I don't want my city government to blindly assume that contracting out is cheaper or that moving things in-house is cheaper/better. Sometimes it is, and sometimes it isn't. I want my government to make the correct decision in these regards, and use a completely open process to clamp down on the possibility of corruption influencing the decision one way or another. I am also disgusted anytime information is withheld from the public, particularly about large contracts or bidding processes."Beware he who would deny you access to information, for in his heart he dreams yourself your master."
20.	People who insist on driving cars into the city could be made to pay a surcharge; congestion charges could apply for car travel into Toronto during rush hours; tolls on highways; increase in gas tax. This revenue would pay for road infrastructure repair and public transit improvement. I do drive a car sometimes and I think I should pay for the privilege. / / Public transit should be a free service. It actually COSTS the commission money every time a rider puts fare in the collection box. The cost of producing and managing all the fare media (tokens, tickets etc) and managing all the infrastructure around the collection is more than they collect (i.e. all the barriers to keep paying people on one side and others on the other.) / There are two entire buildings dedicated to counting fare media! Imagine the cost of maintaining these buildings? If the City is looking to find more money for public transit...trim some of the wasted MILLIONS on go nowhere projects that are likely to make management appear that they are earning their 6 figure incomes. It is true that millions of dollars are absolutely squandered at The Commission. It costs to move the fare media around the city and those people are often mugged. Collectors would not be needed anymore. Drivers would be safer not having to collect and argue with riders. There would be resultant positive effects of a free public transit for local business, significantly lower pollution levels, ease of getting around, increased tourism etc. / Once you clean up spending waste at management level within TTC and eliminate the cost of fare collection, I suspect that the funding needed may not be as much as it is now estimated to be.

21.	Please prioritize city services that the majority of citizens actually use like transit, garbage, roads, community centres, libraries, pools, arenas, parks and daycare while eliminating funding to rarely used services (311), special interest projects (city run theatres) and superfluous luxuries (zoo). Please stop making excuses for overspending on your political allies (police) while attacking other departments. I'm pleased you're eager to set the cities finances in order, but cost saving initiatives should be applied across the board. If the rest of us are getting by with less (rightfully so, in this economy), so should your political friends. I'm pleased you scrapped the a la carte street food program and hope you'll extend the same philosophy to other areas, allowing the community and motivated individuals to make their city better on their own (i.e., Dufferin Grove Park), drawing support from government only when needed. Give people the tools to do things themselves, the way they want and you'll have happier, more engaged communities.
22.	how about a car tax so that car drivers pay their fair share for roads, infrastructure, police, health care costs, and so that they will improve transit options to make them more desirable, in turn helping get people out of their car? / increased user fees to encourage responsible environmental use (i.e., increased user fees for garbage) / tolls for driving into the city / taxing - charging more/enforcing for the display of billboards
23.	I think that the City should stand back and take a long hard look at how much money is being wasted at a Management level. There should be no free Metropasses for managers. Long breaks of council. City staff should be made essential services and garbage should not be contracted out.
24.	Communities and neighbourhoods should be encouraged to contribute volunteer services, i.e. cleaning up garbage at community-run centers and parks. Public-private partnerships SHOULD BE AVOIDED.
25.	The police do not need an 11.5% pay increase or paid-duty guarding construction sites. Not when services are being cut to people who genuinely need them. / / The TTC relies too heavily on user fees to the point where the fares are completely unaffordable to those on a limited income. The service needs more investment/funding from the public sector, much like in other cities across North America. / / Contracting out garbage services is nothing but union-busting. It would be cheaper to keep it in the city's control in the long run. Better a city union than bowing to the pressures and demands of a private, for-profit company. / / There needs to be more affordable housing and improvements made to TCHC buildings. The conditions in many buildings are awful, full of bedbugs and needing repairs. People are evicted due to "oversights" or complete lack of involvement of city staff, "just doing their jobs" or because of the reasons they need public housing in the first place (addiction, mental health, age/dementia). Treating TCHC residents with a little dignity would go so far. / /

26.	<p>The city should not change plans simply because they were designed by a previous administration. If the money has been invested into a good plan, it should go ahead. / I personally believe that the city should lobby to have EMS uploaded back to the provincial jurisdiction. / I don't know of anyone who has organic waste collection in a condo/apt building even though this was supposedly being rolled out two years ago. This should be available to everyone. There should also be a recycling deposit on all beverage containers, not just alcoholic beverage containers. / The city needs to make more accommodations for cyclists to improve the air and reduce congestion on the roads. This includes more bike lanes, preferential traffic lights for cyclists, and convenient and covered racks for locking. There is no enforcement of existing bike lanes which have essentially become drop-off zones for deliveries and pick up of passengers and taxi customers. Helmet use should be mandatory, but that's probably a provincial matter. / Finally, I believe strongly in a congestion charge for anyone driving into the city. This way all the people who live elsewhere and use the city's infrastructure can contribute to maintaining it as well as improving GO and TTC alternatives to driving.</p>
27.	<p>In my view, the City of Toronto is ridiculously overstaffed. I watched, last fall, a washroom on Toronto island being cleaned by one staff while 3 others stood and watched. During the strike, our local park was maintained (refuse pick-up and garbage removal) by one manager (he did a great job and had a few moments to talk to citizens in the park), but it now takes two union workers to do a much poorer job. Of course, they have to chat on their cell phones and have a smoke break! We might save a lot on fuel if they did not have to ride around in massive pick-up trucks, or at least if they could shut them off while stopped in the parks. A few weeks ago, I was at the local Timmys on Caledonia road near the Ingram transfer station. Everybody is entitled to a coffee break, but there was 3 city pick-ups, with engines running, in the drive-thru line and two garbage trucks in the parking lot. Not a very good visual for a city that claims to be getting its costs in control. During my career, I did some work with the city of Montreal. They seemed to operate with a fraction of the bureaucrats that this city has. It would be an interesting exercise to compare their staffing levels.</p>
28.	<p>Contract out the garbage services, and TTC or any transit that is not contracted out, and get rid of any transit special constable for good</p>
29.	<p>Basic city services and institutions (water, public transportation, 911/EMS, garbage collection and processing, maintenance, police, housing, licensing/permits, libraries, inspections etc) MUST be run by the city. There is no way that services like these can be contracted out without compromising quality. It makes us look cheap if we can't afford to run our own services. / The City of Toronto gainfully employs many people and I don't mind sharing a little bit more in property taxes if it means that those people get to keep their jobs and remain prosperous. Sometimes you have to pay a little more to get better results.</p>
30.	<p>Don't privatize garbage!!!!!! Don't give police services a wage increase when you are talking about trying to save money by privatizing garbage (which of course won't end up saving money in the long run!)</p>

31.	It should stop doing stupid surveys like this. I refused to do the "detailed" questions because the idea of ranking city services (like deciding whether garbage collection vs. processing is more important) is abhorrent to me!! They're ALL important and I refuse to accept anything that assumes otherwise. This is a disgusting offensive survey. Our city should not be forced to choose which of its children it should have to kill. Let's keep things publicly funded.
32.	People complain about property taxes in Toronto, but they're not that high. The city should make sure that services are cost-effective, but cutting services and contracting-out are terrible ideas. Privatization of key services (transit, garbage, etc.) simply never works. Property taxes are the best way to fairly distribute the cost across residents of Toronto.
33.	paying an extra \$200/yr on my property is a great deal if we could improve the services already offered by the city. Let's aim to be the best, healthiest most equitable and profitable city in the world. What this survey doesn't ask is - do you think the province or federal government should help pay for this service (such as health care or housing for lo income people) I would have said yes to that. This city has to fight to make the other levels of government who have access to other taxation methods to pay for their share of the cost of maintaining a healthy and safe society. As well this survey does not ask about increasing services until the last question. I don't think there is enough money being spent on the environment, trees and parks in Toronto - I want services in that area increased! I also want affordable housing and childcare spaces increased! I want support for artist live/work spaces increased! I want work on neighbourhood centred composting in recycling so we don't need as many diesel spewing trucks running down our roads every week. I want MORE citizen engagement. Engage the people and see how we take some of the load off staff, you don't need to contract out you need to engage the citizens in their neighbourhoods to help find solutions to the city problems. / / This survey is a good first step (although some of the questions were unreadable on Firefox) - but it looks like it's a way for Ford to force citizen to assume we need to contract out services or raise property taxes - to get the SAME services we are already getting. This is dishonest, there are other ways to raise money for some of the services, but it means negotiating with other level of governments or fighting for another source of income for the city (i.e. percentage of HST). As well Toronto property taxes are the lowest in the GTA! It's the ridiculous housing prices that are the real problem - we need to focus on that issue! / / I hope you ask for my contact info and keep in touch with me about how this survey is used
34.	the city has an obligation to maintain good conditions for the workers employed in city services, e.g. garbage collection. The city should be working to improve the conditions of workers, and work with unions to support low-income workers for the city.

35.	Hotel Tax (Hotel rooms are taxed when patron stays at the hotel and pays a one-time tax billed at check out). Vehicle Registration Tax (revenue to be used exclusively for Transit Investment, Road Maint etc). Build a downtown Casino and use a portion of Tax Revenues. In some rare cases utilize Private Public Partnerships (except essential tax payer services like Transit, Garbage, Police, Fire etc.)
36.	I strongly disagree with contracting out, I do not want private contractors making a buck off delivering public services. I would rather my money goes to decent wages for hardworking public employees. MOREOVER, I think for health and public safety reasons, garbage collection is way too important to contract out.
37.	Privatization does not necessarily reduce costs and can be problematic (see garbage in Etobicoke - organics have found to be going to landfills!). Privatization takes jobs away from City employees. It is important to retain a high quality of services for all residents regardless of income. Residents who are wealthier should help to subsidize services for low-income residents.
38.	Contract out non life threatening services such as garbage, reduce pay increases for police and firefighters. For city employees manage absenteeism more effectively. Develop City owned land and increase density, especially surrounding transit hubs.
39.	Engage the community--litter clean-up days like Smitherman did during the garbage strike. We can't afford to have the City do all this. Citizens need to be engaged and work to create the kind of city we wish to live in -- safe and clean.
40.	Trim the fat but be cautious what is contracted. out. All departments can cut more. Love the cops but reduce some of the paid duty overtime. Don't contract out traditional city services like garbage roads and parks. cut back on management of these services
41.	Experts contend and unbiased analysis tends to confirm that contracting out services does NOT save much if any money. It often reduces wages from a living to a poverty level while providing owners and managers with substantial profits. Contracting out of basic services like garbage collection is the WRONG way to go. / However, many charitable, social-service agencies are currently providing excellent service at reasonable (from a wage standpoint lower than city) rates, and should therefore continue to be funded.
42.	In the private sector we have had to endure pay cuts, pay freezes and even firings with the downturn in the economy. However the City continues to give its unions regular and large pay increases for all employees not matter what their job performance. Mayor Ford and council were elected to get the unions to accept low wage increases if any similar to the private sector after the ridiculous garbage strike caused by excessive wage demands. Please get the public sector unions back into reality versus constantly raising taxes or running a deficit to fund these wage demands. Or Torontonians will vote in a new mayor and councillors if these wage settlements continue with the public sector unions. Reasonable labour costs for the city would save a large amount of money.

43.	I'd revisit the street cleaning... there is a guy that cleans my street every night... he drives up and down with that big machine... but my street's never dirty!! Not event during the garbage strike of a few years ago! IT's crazy!
44.	The city should dramatically reduce the police budget to fund other services. The city should NOT privatize public services. This leads to poorer quality and in many cases does not save money. This is especially the case with garbage collection, which should not be contracted out. All services should be public, and should be paid for through a progressive tax and user fee system geared to ability to pay. The city should implement road tolls and congestion taxes and use this money to significantly expand transit, especially to poorer and underserved areas of the city. This should be a mix of subways and LRTs. The amount spent on roads and road maintenance should also be reduced in order to fund these changes.
45.	I would like to see more services such as garbage collection contracted out. I know how services such as garbage collection and utilities work in American states such as California, and the level of service is better -- it is more efficient, there is no strike action, and while there are user fees, I would imagine the services are less expensive overall due to market competition.
46.	Re-distribution of services across the entire city. Support for community involvement. More pressure on local businesses with regards to clean-up. Fast-food, take-outs, etc being required to support and promote recycling - if wishing to opt out then higher taxes/fines. Re-examination of HR benefits, payroll timing. Review of all city properties and where personnel are housed to realize savings through relocation and selling property. Elimination of any situation where the city is leasing office space.
47.	Privatization and user fees will eventually price all lower and middle income individuals and families out of services altogether. I like the way things are right now and am proud to live in this City. Also cutting services, especially those accessed by lower income people would be devastating. Privatizing garbage and water is a huge mistake that will have a lasting adverse impact on everyone.
48.	The city needs to look at economising. / The city needs a group of penny-pinching nonnas to approve all expenditures, and to look for ways to save. / The city needs to get rid of union staffers that get paid way too much to do a job a chimp could do. / The City needs to connect the dots in terms of how agencies and committees and the city work together - I can get an 'no' decision at CofA, but the Inspectors can't enforce it. My neighbours leave garbage on the street with year-old tags on it and leave on vacation, and I can't find anyone at the City who can get rid of it, so it sits and gets torn up by racoons until they get back...these are the disconnects. / The city is hamstrung by the OMB - no matter what the City wants, the OMB gets the last say, and this is screwing up the city architecturally and historically
49.	don't contract out garbage collection or any other core services - it just costs more in the long run

50.	It is possible to lose staff through attrition and still maintain service levels or make services better. However, the only way this can be done is a shake-up of middle and senior management that will get rid of complacency and help introduce a culture of achievement and embracing change. Process improvement can be done in all departments, but it needs the full support and buy-in from management, and if they're not onboard they should be fired. If you aks staff how they can work more efficiently and provide better service, you'd be amazed at the kind of response you will get. However, management will frequently counteract any improvements since they somehow think they know better. / / Remember, there are other options than just the ideological doctrine of outsourcing. Contracting out garbage removal does not make it cheaper - this is a myth. Keep it with the city, but look at process improvements - let the staff speak.
51.	Invest in traffic flow management system to enable continuous flow, particularly on highways / Invest in traffic signal preemption for public transit vehicles / Regulate/limit freight/truck use of highways during rush hour times / Optimize TTC route schedules so that buses can run according to schedule while keeping with regular traffic flow / Streetcars are more cost effective than subways / Invest in segregated bike lanes on side streets (make the streets one way and add bike lanes) / Encourage underground/overground connection of new business and residential buildings amongst various developers (i.e. expand PATH along young street's entirety) / Trial pedestrian zones with increased patio area, subsidize costs through usage permits / Higher more industrial engineers to improve quality and efficiency / Require apartment and condominiums to recycle and compost, provide approved vendors but let them pay /
52.	Don't privatize garbage or animal services
53.	In general, add user fees to encourage good citizenship - user fees on garbage bags could be good to promote recycling/compost, but user fees on hazardous waste disposal would be bad because that would encourage throwing hazardous waste into the normal garbage.
54.	The City should not have given back \$60.00 to car owners for vehicle registration. We should not be funding subways. We should not contract out garbage collection which will end up being more expensive. We should not be increasing police salary by 11%. Taxes need to be reformed so that people with more money pay more.
55.	In the long run, other cities experience has shown that privatization tends to lead to a decline in service and an increase in costs. Privatization is not appropriate for most public services. In particular TTC, libraries and environmental programs (which includes waste diversion programs) should be public.
56.	Prioritize services that meet the basic needs of citizens. TTC, Garbage Collection, Safety, Housing, and Education.

57.	Apparently, Torontonians send out \$11Billion more in tax to Federal and provincial governments than we get back in services. We are no longer in a position to fund equalization to help other provinces. Let's keep the money here. / / The structure of tax collection in Canada is backwards. Dollar on goes to the Feds and dollar three goes to the city where we live. We should ensure proper funding of our home before we start funding the feds and the province.
58.	essential services first: TTC, EMS, FIRE, POLICE (w/ reduced officers and helicopters, more community engagement opportunities, changes in police training), HOUSING (low income)... then social and recreation services - especially for low income families and individuals. Property taxes for services like public health and garbage; user fees (for those who can afford them) for fun stuff - like CNE, zoo etc... Also - can businesses get something back for contributing to city coffers (not politician's) - like for example: if TD donates the cost of street clean up post pride celebrations, maybe they get a free billboard on the Gardiner for a month acknowledging their 'partnership' or something??
59.	Respect collective bargaining and the city unions. need to respect the views of people who live in the city... not just the outskirts. I live in the west end and want my garbage to be picked up by a member of CUPE 416
60.	Force the libraries to become places for help and education again. Force them to fix their collection and stop providing parties for teens, play areas for screaming children and video game internet club houses. Make them start caring more about providing good people with books, study areas etc. They have changed the library system so much its sad. Libraries don't even have classics sections! Spread all of their librarians around and stop having them clustered only in the comfortable neighbourhoods. Why do high needs areas have the least staff. Force library staff to spread out to provide equal quality service. / Don't give in to community centres. These are places for people to suck up tax dollars. We shouldn't pay taxes for people to HANG OUT! Instead send this money to affordable housing, whip the libraries back into shape so that kids have homes and they end up going to libraries (that are regulated for quiet enjoyment) and make something of themselves.. Unfortunately, if they go to a library now, they aren't even told to behave themselves. If library staff were to revert back to being a mature role model for the city, many of the costs for community centre's, social services could be handled by them. They have the qualifications. But unfortunately they don't spread their staff fairly. Plus, their computer systems always break down and the nice worker (at least at my branch) just gets snubbed by their tech department. (I once forced the nice lad to phone them in front of me). Cut managers down all across the board. Too many chiefs here and they just scam their way through everything.
61.	I don't support the privatization of services that I consider essential, such as garbage, I don't believe we will save money this way and the quality of these services will be degraded. I'm willing to pay more property tax to support services but I would like to know that the taxes I'm paying is not sucked up by profiteers, developers and corruption. I don't think the gravy train has stopped, it's just gone into a tunnel.

62.	open up the booze sales market, tax it. / TTC/Rail could make a lot of money if it was designed like a world class transit system. / Property Tax. / Stop blowing money on over-sized city council with over-sized expense budgets. / Stop over-paying fat cats for city services like ttc, garbage. get a grip on your key services. /
63.	NO - except privatizing garbage is a bad move
64.	1. Increase public consultation, working particularly closely with community organizations that are already integrated with local populations to make this consultative process more meaningful. / 2. Stop conceiving choices related to public service as an "either-or": there are more options than "increasing user fees" OR "increasing property taxes." For example, implement proportionate taxation based on the size or scale of a business (bigger companies are taxed more heavily for doing business in Toronto), increase user fees for infrastructure-intensive resources (tolls on major arteries entering the city), foster the involvement of more community groups in lobbying provincial and federal governments for more funding allocation, foster the involvement of community groups in conceiving of local alternatives to more fees or more taxes. / 3. Increase campaigns to prevent costs to services that are based on public consumption; e.g. increase education on organic composting, reducing waste rather than recycling, taxing businesses that fail to adopt environmentally-sound packaging. / 4. In the cases where outsourcing or privatization makes sense, prioritize businesses from the communities themselves when awarding contracts, and implement a clear, accountable, public-review system to ensure that IF such services fail to meet their mandate (i.e. support the public interest), then their contracts will be voided AND they may be subject to fine and/or compensation of their communities.
65.	User fees for those who can afford them in areas which encourage people to make sound environmental decisions - e.g. parking, garbage collection, pet licensing.

66.	<p>Yes, Those in charge of Finances of this City need to look at the ridiculous street furniture which has been popping-up ALL over / T.O.! Do these people making these decisions have any practical application as to what is the immense benefit to the city's / Citizens when buying these items. Have they taken the proto type & tried using it before signing on the dotted line! Take the Shelters for those who take Buses, has anyone at City Hall who throws away the tax dollar ever looked at area that that Bus / shelter was going to operate in! What the actual weather is like! Is there Open space & the entrance to the Shelter is turned / the wrong way. Just a small example. Why would I, You or any other individual stand in a shelter when the WIND is Whizzing / creating a Wind tunnel! How about the Shelter at Annette / Keele on the N. W. side where some City idiot placed a garbage / can blocking the citizens view of the bus coming south on Keele St.! Gosh, does it take a Rocket scientist to figure out that the / garbage can should of been placed on the southend of the shelter or setback two more ft. so one could see the bus arriving! / I could go on & on & on! These examples tells me You have way to many "Book Educated Staff" no application for having any / Common sense & at the very least no solution of FREE THINKERS who know how to THINK OUSIDE of ZEE BOX!!! Get the / Councillors / Corporate Staff, All of the tied-in Agencies to stop wallowing in OUR MONIES without OUR PERMISSION! These / personnel seem to have a Ere of Entitlement about them! Why is the City appealing Augumari's court ordered Election!! / Stop the Bus, I want to get off! It's time someone like Mr. Robert Ford took a Wrench to All Departments. Thank you... /</p>
-----	---

67.	<p>Ensuring food security for low-income and vulnerable persons for example can be tied together with the city-wide provision of community gardening areas in park spaces and other suitable unused areas of public land (such as under power lines). In exchange for cost-free use of the area, and perhaps a small subsidy for supplies, such areas can potentially provide volunteer and training opportunities for youth, adults and seniors, and a source of food for community support efforts, such as homeless shelters and low-income food subsidy programs. There are countless ways in which City Counsel can enact cost-neutral or even cost-negative programs such as this, to create more sustainable public services for our communities. / / Moreover, I strongly feel that as Toronto moves forward, any efforts towards economic development should place a firm and unequivocal priority and emphasis on building the rapidly emerging Green sector within the GTA (free of "green-washing", such as McGuinty's diesel buses), as this will pave the way for the long term (physical, mental and financial) health of our communities and their residents. / / As a licensed car owner, I nonetheless feel it important to state that providing safe and accessible bicycle routes throughout the downtown core and in the city's scenic areas is essential as our economies move away from dependence upon petroleum use. / / Lastly, and further to the above, I strongly feel that our city's recycling, waste disposal and composting services should remain local and self-sustaining. There are numerous ways in which we can treat our waste stream locally and more sustainably, and even provide supplements to the energy production needs within the GTA. It is irresponsible to divert our waste stream to ecologically sensitive areas, such as has been proposed time and again with general public outcry, both within the GTA and by the communities who would recipients of this refuse. User fees on garbage collection are an important element of this formula, but even more important is to take seriously the negative environmental impacts of our waste stream, and recognize that as an opportunity to improve our waste treatment strategies by implementing new technologies and methods which will turn that "problem" into an invaluable supplement for our city's food and energy production needs. / / Another aspect of the above is to provide tax subsidies to new construction and renovations which implement such environmentally sustainable building technologies as composting toilets, grey water reclamation, green roofs, on-site wind & solar power generation, straw-bail, cob, and 'earth-ship' construction (minus incompatible building code requirements), etc. All of these initiatives will help to transform cost intensive public services into cost neutral or even cost negative ones.</p>
68.	<p>Other municipalities have higher property taxes and fees for disposing of excess garbage such as tv's, other electronics and furniture. Parking should have higher user fees not parks. Neighbourhood groups could fundraise for some causes and some private/public partnerships that work in tandem with grassroots groups could fund some initiatives.</p>
69.	<p>I would rather have a one time rise in property taxes than be nickel and dimed with user fees. Also if I don't use my extra garbage tags I should be allowed to carry them over into the next year.</p>

70.	more Toll Routes, Parking, renting out property, set a high price on community center programs, theatres, and other cultural and art (i.e. non-essential) programs. DO NOT increase or add fees to TTC, Health Services, or Garbage Services.
71.	there are a variety of other means by which the City can generate revenue outside of user fees and property taxes. I think that the vehicle registration tax was useful. Ditto for the plastic bag fee. Better regulation of the environment, pecuniary policies that punish those that increase sprawl over density, better land-value assessment, the collection of special corporate taxes, all of these are possible. "Efficiency" and "competitiveness" cannot be defined exclusively in terms of taxes, as the right-wing orthodoxy supposes - the health, welfare, and quality of city services generate huge potential returns...great cities attract the best in terms of "human capital", they provide for a healthier workforce that is able to arrive at work on-time and take less time off, and this in turn creates a city that is attractive to investors. So by spending, even in combination with higher rates of tax (even in the business sector), Toronto can shine. But if we enter the race to the bottom, and seek only to maintain a paltry offering of mid-grade city services, then we do in fact place ourselves in competition with other municipalities. We should build a competitive advantage that potently argues for and demonstrates the value of public spending. Public provision of services is also key. The public-private-partnership model is also totally bankrupt. There is no real transfer of risk, as those costs are built into private models. All that the City gains, is the ability to move items off the balance sheet - a totally unsustainable practice, as service charges pile up to. This is by no means an argument for inefficient public services, but rather for the public provision of outstanding public services, something that can only be done by working with, instead of against, public sector workers - something that the Ford administration has proven totally incapable of doing (with the exception of TPS).
72.	Please take a long, detailed and thorough look through the infamous 'Sunshine List' and cut the salaries of people who are making these obscene amounts for dubious 'service' to the City. Salaries throughout the public sector are completely out of whack with reality and today's economy. The simplest way to balance the budget appears to be a real, serious curtailing of the rampant payroll abuses at City Hall and all of the services, from Police to Teachers to Garbage and Parking.
73.	Put the car tax back in place. It's ridiculous that it was abolished in the first place. PUT IT BACK! Those of us who can't afford a car shouldn't have to pay for that loss! And now City Hall is talking about getting rid of the "bag tax". It's not a tax. You purchase a plastic bag. I'm hoping that money helps pay for our recycling program? You talk about raising tax's and yet you got rid of some ways the city was taking in money. I guess there was no gravy train after all!???

74.	<p>The city should stop catering to inefficient unions. I am enraged by the poor garbage and TTC service relative to costs. However other departments - Public Health and Libraries for example - should be applauded for the quality of service they deliver. There are too many locked in interest groups who think they have a god-given right to run city services - parks maintenance and community centres for example - and don't do a particularly good job. In particular I'd like to see the city let PRIVATE OPERATORS offer programs at the often underused city owned community centres. We'd get better value. Churches have become the defacto real community centres in many neighbourhoods - with a wealth of dance, arts, sports and other program offerings - while our community centres - barred from admitting privately operated programs because of unions - are underused spaces. / / But - overall I support increased user fees for all expendable programs: arts, recreation etc to people who can afford it... while maintaining core services - police, TTC, garbage pickup, fire through the property tax base after contracting out and other cost reducing measures are taken.</p>
75.	<p>Sell Assets - non core assets, assets that can be developed that will provide extra funding / Higher density around TTC subway stations - all should be built under a high rise to increase usage / Eliminate programs - stop handing out money to any and every group / Outsource - things like garbage collection as well as IT, HR, etc. - large consultancy will do it cheaper / Consolidate departments - could cut 20% of people in management layers / Drive productivity - if garbage collection can be done for \$6M less by a company that makes a profit and hires union people, drive the existing workforce to same level of productivity / Wage rollbacks - try cutting wages by 5% and let them make it up through incentive pay / /</p>
76.	<p>Stop sending out separate notices about construction (parking pads, residential, etc.) - do all construction for the area by street once every 6 months OR put details in community papers indicating which area/ lots are affected. / Don't regulate trees in our back yards, just front. / Partner Libraries with schools, Community centres with schools & libraries - e.g. rent out school auditoriums and gyms, libraries for recreational events/ social functions, not just community centre rooms. / Library hours should include Saturday for every other library, Sunday for every other library so that you can go to an open library either day. / Fine users of parks/ community centres for not leaving it in pristine condition (e.g. deposit returned if garbage removed) or incent to help with maintenance (e.g. larger deposit returned if help pull out dandelions at the end of your function). / Advertise use of pools for private events/ private lessons during off hours - partner with private instruction to accommodate demand for lessons/ pool time, rather than all lessons being booked within an hour of opening. / Create a city that tourists want to visit - exploit historic sites, partner with NPOs who give tours/ history on city, ask cultural centres to provide translations/ recordings to download for museum exhibits/ plaques, etc. as part of their school programs.</p>

77.	<p>1. Implement tolling on the expressways. If that isn't practical, consider installing combined HOV/hot lanes where one could pay to use the lane without a carpool. / 2. Reinstate the vehicle licensing tax. / 3. Lobby the province for a share of the sales tax revenues within the city. / 4. Expropriate taxi medallions and hold a bi-yearly auction for medallions with a 2-year validity. If not practical, implement a medallion transfer fee. / 5. Implement zoned fares on the TTC -- it is ridiculous that going from Scarborough to Etobicoke is the same price as going from Eglinton to Bloor/Yonge. Since zoned fares would likely mean going to electronic fare collection, also consider varying fare prices at peak times (this should help to spread load, thus increasing overall utilization of the system which is largely bound by rush-hour capacity at this point). Also, electronic fare collection could allow for reduction in collectors (no need for rush-hour only collectors.)</p>
78.	<p>I am not pleased with the design of this survey. Certain city services are over-funded (like police) and others are under-funded. The designers of the survey assume fees or taxes must increase. I prefer re-allocating funding. Also, the survey suggests that contracting out is the only way to reduce costs. A great way to reduce costs of city-provided services is striking better deals with unions. Politicians often negotiate terrible terms for the city when dealing with the unions. The city's "hands" are tied in the long term for short-term political gain. This form does not provide enough space for me to share my wisdom on this front. I would love to have the city provide garbage collection services - on terms that are fair and that recognize the taxpayer's bargaining power. But our bargaining power is wasted by short-sighted politicians, so now we have no choice but to contract-out - although I wonder if the unions won't present some legal challenge to the attempt. Also, I think all TDSB schools should offer before and after school child care services, provided by private businesses. Right now, parents who can afford such services have no options. Yes the City could make money providing programs like these, but if the City can't figure out how, at least a private business should have the opportunity to offer this important service.</p>
79.	<p>Cut managerial staff. Cut staff who only go to meetings. Meetings don't accomplish anything. Meetings breed more meetings. Based on what I've seen of large organizations (government and private), it's the bureaucracy that will never make the so-called "hard decisions" about their own jobs. And since it's the bureaucracy that makes these decisions they protect their jobs and salaries, thinking they are too important. Well, they're not. The people who are important are the guys picking up your garbage, the men and women driving the buses and streetcars, the cop on the beat, the librarian who's introducing your kid to the world of literature or the swim teacher teaching your kid to swim. There the ones whose jobs should be protected. Unfortunately, once people are in a position of power, whether a middle-management bureaucrat or a fat-cat elected politician, they forget where they have come from.</p>

80.	Increase of property taxes to support costs directly related to the services enjoyed by property owners...e.g. road services snow removal, garbage and recycling pickup, use of utilities, costs of transportation within the city...user fees for those from other municipalities entering the city using the city roads infrastructure, user fees for those accessing recreational services e.g. ice rinks.
81.	I would like to see city council stand back and take a look at the "bigger picture" and map out a longer term vision for the direction the city is moving. Looking only at "how to pay for services" tends to be a very narrow and short-sighted approach. I respect that we need to be able to pay for our services, but consider for example: Garbage: Can we find a way to reduce the amount of garbage/recycling that we the citizens produce, thereby resulting in reduced cost for pickup and transport of the garbage? Transportation: Can we build an extensive transit system/cycling network/pedestrian network that people really want to use - this will result in fewer cars on the road, less need for parking space, road maintenance, etc. Idealistic? yes, but let's not lose sight of how great this city can be. New York City has converted Times Square from a traffic congested intersection to a pedestrian centre - well used and loved by the city. Let's do some great stuff in Toronto.
82.	Fine residents when proper procedures are not followed---i.e. improper garbage disposal
83.	Keeping the books balanced should NEVER come before maintaining and providing services to Torontonians! Privatizing services such as garbage collection should only be considered only if it promises to maintain the level of service with SIGNIFICANT savings to the city. We should be careful not to make Toronto a two-tier system.
84.	Do not cut libraries, parks, environmental services, parks! Do not contract out garbage without full disclosure of bids to council and a vote by council.

85.	STOP ALL THE MYOPIC, SELFISH LEFT/ RIGHT WING POSTURING AND THINK ABOUT OUR GRANDCHILDREN'S / TORONTO BEFORE IT'S TOO LATE. EVERY BODY has to pay. Slash the salaries and benefits of all public servants to fit the times, which would bring everybody down by at least 30%, ESPECIALLY the Mayor, all council (more like 45%) and their support staff. They shouldn't even have support staff. Make all businesses pay for themselves. If they can't provide a service that keeps them in business, too bad. SLASH all arts funding. Arts will continue the way they have for unsubsidized millenia, but with less ego and whining. If you can sing, or paint, sing and paint for your neighbourhood in your spare time. And for God's sake, keep the fee for plastic bags as a pathetic little starting point and move quickly to DRASTICALLY increase fees for ANY environmentally damaging practices or uses of materials, in every direction. This includes CARS - the use of cars should be incredibly cost prohibitive (an increase of at least 200% through a CAR TAX in the inner city, as well as drastically increased parking fees and fines). Either dramatically improve TTC and garbage collection customer service or contract it all out. They are spoiled and rude brats. Throw out all the expensive police gadgets and cameras and SLASH the bloated police budgets just as brutally as everything else – we're talking 30% (use some of the savings to retrain them out of the hi-tech black OPS computer game mentality the cops under 40 seems to have been raised with). Above all, do everything we can to dramatically reduce the involvement and influence of large multinational corporations, big government and big union interests in our cities and decentralize by dramatically increasing engagement of community members at the local level so neighbourhoods increasingly decide on important neighbourhood decisions wherever possible - NOT council or city hall. We should all be growing our own food on city streets that are increasingly abandoned by cars. Almost all residential streets should be converted to food production by 2030. If we don't do these kinds of things and all make sacrifices and come together, the generations to come will be cursing our monumental, ideological, self-involved stupidity. /
86.	Live in Etobicoke and the garbage service that has been contracted out has been exemplary. Good move to contract out garbage for the rest of the city. Use swimming pools and pleased with this, but feel that staff sits around a lot. Also the facility is not super clean which it should be when dealing with health issues from shared water etc. Never stop funding the arts..they are the quality of life factor for the city and give it its unique profile.
87.	Sell city real estate, / Road toll downtown, similar to London. / Make garbage disposal more expensive to business and residents. / GTA wide fuel tax to fund TTC
88.	I agree with contracting out certain services BUT only under the eye of a City watchdog to ensure that services are being provided properly and safely. I am considering things such as water, power, garbage/recycling/composting, roads, childcare... Do not sacrifice services to the marginalized to save money. Recreation / cultural programs are essential to our city as are city planning programs to build an environmentally responsible city that appeals to city dwellers and tourists.

89.	For services that are central to your mandate and that affect (or are used by) many residents (such as garbage, water, 311, fire, police, EMS), property taxes should fund these services. For additional services (such as community centres, parks, etc) user fees should fund the services. When the service is directed toward an at risk or disadvantaged group (homeless, seniors, etc), you could use tiered user fees (for example, geared to income or ability to pay), supplemented by property taxes or another source of funding.
90.	We pay taxes and expect a certain level of service. Generally when the city runs the service the city can ensure a particular standard is met. When you give away City assets to community groups or businesses to run a city service you are often left with the City "picking up the pieces" when things go wrong. I strongly feel that service is better and in the end cheaper when the city provides it. (e.g. Hwy 407). I do recognize that not all of the services the City presently runs need to be directly offered by the City. These services include garbage, daycares, tree pruning, snow removal and grants for community groups. City services should include, water quality, transportation, ttc, police, fire and ems, and city run recreation programs, permits and services
91.	Cost effectiveness is about BOTH lowering costs and ensuring either the same or a higher level of quality. It is possible to do, but requires leadership and a changed way of thinking, from the top and within an organization. The general perception among my friends, neighbours, and family members is that people working for the City have become complacent with the status quo and do not seek to innovate when it comes to cost and quality (some who have worked for the City also cite over-paid staff). I am not sure if this is true but I have experienced it in organizations and groups of people without explicit motivation for continuous improvement. / / I find I am ill-equipped to answer this survey, because I don't info like current funding and how much should a service cost (e.g. how much does it cost in other cities that are roughly the same size, like Chicago? I think you will find that people taking this survey will tend to select cost cutting as a priority, because they don't understand what this means, e.g. does it mean waste collection every two weeks instead of every week or does it mean we select dump sites that are closer to home or something entirely different?
92.	Road tolls at peak hours to pay for substantially better public transit. / Cigarette tax. / Increase garbage fees. / Encourage more businesses to locate in our employment areas. / Reduce energy costs in city facilities through energy retrofit. / Reduce road wear and tear through more bike lanes and less car/truck lane space. / Pay those already who do things well (i.e.. conservation authority for environmental services) vs. employing in-house staff. / Don't waste money on police doing construction traffic duty. / Increase efficiency i.e.. why is there three departments for tree protection (ravine, city and private). Keep the by-laws, as they are important, but have 1 staff take care of all three in smaller geographic area rather than 3 staff for huge area. Personal service is better. / / Thank you for asking us!!
93.	Contract out all Garbage Services

94.	<p>Careful decisions on increasing taxes and user fees can not only help fund services but also have a positive impact environmentally - for example, significantly increased user fees for garbage collection can help curb overconsumption and address the problem of overflowing landfills. In many European countries, shoppers leave their packaging at the store, returning the cost of recycling and disposing to the producers where it belongs - providing a very clear incentive for producers to take responsibility for reducing packaging, etc. / / Youth and community programmes need to be available to vulnerable populations, and user fees should not be increased, or should be highly correlated with need. / / The city needs to continue to push the provincial and federal governments for funding, taxes, and policies that promote sustainable transportation and investment in sustainable energy technologies. / / Small businesses and social enterprises need to be supported, but businesses that have a negative impact on our quality of life should be held financially responsible for the costs that they have been externalizing. / /</p>
95.	<p>I believe that the City should work hard to continue to provide adequate levels of service and quality across the City, particularly in Scarborough where I reside. There is a perception that the quality of services is uneven across the City, and that Scarborough does not receive the same service levels as other parts of the City (e.g. Downtown, North York). Some services (such as garbage disposal and Police) are important but can be delivered in different ways to save money (through contracting out (in the case of waste disposal) or through staggered pay scales for traffic police), but are still ultimately monitored or even still delivered by the City to ensure that quality is high. The most important thing is to ensure that the City has a presence to ensure all services are delivered with high quality. The Province should fund certain services (or at least partial funding) such as public transit, court costs for provincial courts, EMS, police, and fire. People don't mind paying taxes if it means that they are getting value for the dollar and service levels remain the same or increase. The problem and frustration resides in one paying higher taxes yet receiving lower service levels and declining quality in city services. Public transit, roads and other infrastructure, public libraries, community centres, and policing should be the priority of the City, but within reason. City staffing levels should be at such a level that they do not affect the quality of city services. The City can still deliver many of the important services it provides, but deliver them in different ways or obtain partial funding from the Province to lower costs. Parks and the environment should be a priority for the city as green spaces are threatened as development in the City continues to intensify as we are more and more built-out. Incentives (related to toilet replacements and water usage) recently cancelled should be reinstated and better run to save money.</p>

96.	This is an extremely flawed survey and I find the use of the language "I don't care" appalling when we're talking about services that impact hundreds of thousands of people in a very significant way (TTC, affordable housing, etc.) The City is responsible for continuing to provide the services that it currently provides. Why is it, exactly, that we're looking at a deficit? What ideologically-based decisions has the Mayor and the executive made that are in NO WAY FINANCIALLY SOUND (ex. privatization of services like garbage collection, subway building vs. light rail, etc.)? User fees for those who cannot afford to pay are not an effective way to provide services for residents. / / The City can fund services by: introducing a car tax, NOT building any more subway lines and opting for less expensive light rail, taxing developers who do not include any social housing in new housing developments, lobbying at the provincial and federal levels for the uploading of responsibilities or more funding, etc.
97.	A fee for vehicle registration might help to fund TTC improvements. / / The city has a host of other revenue generation tools at its disposal thanks to the City of Toronto Act. Use them. / / Increase taxes paid for commercial billboards. / / Charge utilities penalties for poor quality reconstruction of city infrastructure (roads, sidewalks, etc.) following utility repairs. / Charge developers penalties for inconveniencing residents and businesses during development (noise, road/sidewalk/bike lane closures, dirt/dust & poor air quality) to ensure projects are completed quickly and with minimal impact on quality of life. / / Increase development charges. / / Raise property taxes. / / Cut the police budget. / / Increase tourism by ensuring roads and sidewalks are in a decent state of repair and that construction inconveniences are mitigated and coordinated so that Toronto isn't so bloody ugly. / / Lobby the federal and provincial governments for more funding. /
98.	concern about privatization of city services: / 1) for example garbage it's a service increasingly more valuable in the future and we should not lose control of it / 2) city needs to retain policy functions and a large % of operations
99.	Efficiencies- some services are over-funded, esp. police services (25% of taxes paid). Reduce the # of police officers, no paid-duty overtime. Crime prevention through other community services instead of police. Collect garbage every two weeks and improve waste diversion.
100.	set limits on growth of population (levy on outsiders) / set user fees on essential services such as police, fire, ems if abused / charge more to businesses that produce more garbage / user fees for library services by annual membership fee, make late borrowers pay bigger fines and charge full replacement cost to borrowers that lose or deface books
101.	I am really disappointed that all the smart folks we pay to run the city don't automatically know about the rather obvious and underused suggestions I have made. This is where things are heading in the future. Don't keep us in suspense for another 10 years until it is no longer a matter of choice but one of crisis. Oil is becoming scarcer. Transportation must be public, a lot of garbage is not waste at all but can be a valuable resource. Pavement spread over such a vast area produces heat and unhealthy sterility. We have to look beyond short-term fixes. Thanks

102.	Run services efficiently / Invest in infrastructure that attracts business, tourist, and users of services...then gain through taxes / Don't cut easy taxes like the vehicle registration tax - anyone who drives a car can afford the equivalent of a tank of gas year to contribute to the city infrastructure / Residents don't mind paying taxes if their roads are cleared of snow, their garbage collected, their local pools and rinks function, the library has the books they want, they don't spend hours stuck in traffic, or trying to get on a bus. Citizens are usually OK with taxes as long as they feel they are getting their money's worth. / M
103.	More accountability for waste -- solid and water-- as they do in Europe (they pay for wasted water not use water, and size of garbage can, etc)
104.	Collect the back taxes owed by large corporations, even if it means ceasing their assets and/or putting them in jail. I have been threatened for being behind in paying taxes. She threatened to take my house away and I owed very little, especially when compared to what these corporations have owed for years. Also, we must fight to get the Federal and Provincial governments to give back the transfer payments to our city. As well, clamp down on those taking advantage of things like low-cost housing. I know of many who are able to pay more as circumstances change but live in low-cost housing for years without ever being detected. Get rid of many unions and pay workers what jobs are worth, never mind all these accumulated sick days, outrageous wages, job security, etc. No-one in the private sector gets these benefits so why should someone without an education collecting garbage where the truck does most of the work get these perks and high wages, often higher than the wage of a person who went to college or university? I also feel that lowering taxes will encourage people to spend more money. I also disagree with having to get a license for a pet if that pet already has a microchip or tattoo which can be read by equipment at the Humane Society. I was told this is for those who can't afford to pay for their lost pet's care, but why should I pay for that? My pets are spayed/neutered and have been microchipped. It's not reasonable for the middle class to always pay the most while those who refuse to work or get paid under the table to get everything free for years, and the rich to get away w/ having loopholes so they pay little in taxes, get double pensions and corporations owe back taxes and nobody forces them to pay what they owe. It's a very unbalanced system. And don't sell off assets which have money coming in year-round for a one-time income which, once received and spent, is no longer a good source of revenue.

105.	<p>Rob Ford campaigned that he would not cut city services. This entire survey is very obviously a ploy to "justify" the cuts he will continue to make. It's very disingenuous / Cities are at a disadvantage relative to the province and feds, but that doesn't mean you should turn on your residents. Increasing user fees removes the universal elements that make things like our health care system possible. It was run that way because we invest collectively and we all benefit. We will never benefit to exactly the same degree, but I'm okay with paying property tax that funds shelters for the homeless even though I hope to never need that service myself. We should all be funding city services through our taxes. That was the arrangement. I am NOT okay with paying taxes that then go toward privatized contracted out services - like garbage in Etobicoke - that then go to companies who pay their employees less, with fewer benefits and often no pensions - what kind of example is this city giving as an employer?? A crappy one if we keep heading in this direction. Government, including City, have the opportunity to provide employment and needed services. What's wrong with that? Public services delivered by public servants means people are paid fair wages and can afford the crazy cost of housing in this city. They spend their money reinvesting in this city like we all do when we eat, live and shop here.</p>
106.	<p>Road tolls, vehicle taxes, garbage taxes</p>
107.	<p>PROPERTY TAXES ARE NOT THE ONLY SOURCE OF REVENUE INCREASE. The city has long-fought-for taxation powers to make car drivers pay just as transit users and other users pay. The mayor recklessly discarded this source of revenue and now declares that there is a shortfall. The shortfall is entirely of his own making. MAKE USE OF TAXES ON AUTOMOBILES. As well, USER FEES ON GARBAGE will help reduce waste and its attendant expenses. (Substantial fines for littering could help too, though there would be an enforcement cost.)</p>
108.	<p>Use better planning to save costs. Contracting out garbage collection is unlikely to save money, and may cost more money in the long term. Similarly, having a multi-year plan for city forests and caring for existing trees requires a large initial output of money, but saves in the long term. I also support charging vehicle users in the city a fee to drive (like in London, England), particularly in certain zones during rush hour. This money should go directly to the TTC.</p>
109.	<p>The city does need to find new, creative ways of generating revenue. This includes options like congestion pricing - those driving in to the city core should have to pay a fee. those monies should go directly toward transit funding. At the same time, contracting out services like garbage collection or parking services must be considered. A review of some city-provided services -specifically the Toronto Zoo, city recreational facilities, should be looked at. Most importantly, labour costs must be curbed. Toronto police officers awarding themselves a 11.5 per cent wage hike over the next four years is exactly the kind of thing the city must avoid. Given the city's current financial situation, a contract like that is reprehensible in every way. Making the TTC an essential service will also not help this situation. Pay for public workers has to be indexed in some way to the state of the city's finances, formally or not.</p>

110.	Taxes that are specific to that service should be used to fund that service. E.g. gas taxes for roads, associated health and environmental costs, and public transit (which helps reduce congestion.). Taxes like the property transfer tax, and a hotel tax unfairly sets up disincentives with resulting unintended consequences. / Taxes and user fees should be increased on activities we want to discourage, e.g. use of water, garbage, gas and electricity. / Taxes and user fees should be decreased on activities we want to encourage, e.g. TTC, and community centers. / Other tax revenue should be raised globally in a progressive manner, i.e. 1) HST 2) income tax 3)property tax. / [Yes, I realize some of these are provincial]
111.	The city should take advantage of the tools that it was given by the province in order to increase its revenues. It seems to me that cutting the Personal Vehicle Tax was a short-sighted move. The city should look at every means at its disposal to improve city services, including options like road tolls to improve public transit.
112.	The city needs to take a good hard look at what makes a world class city in the 21st century. Important services like public health, environment, public transit, water quality, garbage and recycling and the way we treat the most vulnerable among us such as children and animals should never be compromised. There are plenty of cities around the world achieving this balance and Toronto needs to do the research on how these world class cities stay "world class". / A well thought out plan for increased user fees, taxation of BUSINESSES (i.e. large corporations) and modest increases in property taxes should give the city the money it needs to continue to make Toronto a top city in which to live. / Do NOT compromise public health or the environment (increasingly the most important issue we face in the 21st century) for a few tax cuts.
113.	The people pay taxes to pool our resources so that we all have equal access to city services. Privatization of any of our facilities or services should not be an option. Ford's promise to "stop the gravy train" should include cutting back high salaries and rooting out inappropriate spending and other misuses of taxpayers collective money. THE CITY IS NOT A BUSINESS! We elect officials to represent our best interests and ensure the quality of life of Torontonians rises. Historical sites like Casa Loma belong to everyone and cannot be taken away no matter the cost. The Toronto Zoo is a staple of Toronto culture. It is a crucial service for educating our children and youth. Water, the TTC, and Garbage pick up are services that we need and should be kept under public control so we can monitor the services closely and enforce safety regulations.
114.	The number of staff working in the collection booths at the city hall parking lot is ridiculous. The city should automate its parking lots as most other private lots of done. Automation would reduce costs and decrease lost revenue due to theft.

115.	How should the city fund services? Same way it always had. It wasn't broke, just needed a tune up. I appreciate the current administration's desire to cut costs. It's a good thing, right on the money. There is always room for more - a penny saved IS a penny earned. / / But you shouldn't be reckless. "Contracting out everything that isn't nailed down" and "Killing transit city" are reckless. / / 2 ways to save us citizens money: First, get the LRT's back on track. Sorry to the drivers, but when gas hits \$2 they will be thankful. Second, halt this privatization/user fee nonsense. Slash-and-spend just means the money goes out of the city and into private hands. Lowering taxes and increasing fees is certainly the trend these days. On the front page it looks great, but the more you dig the more it stinks. The bottom line stays roughly the same for the average citizen, though some slip down a class. The rich are unaffected, the poor suffer. / / And what's up with this survey? Plus \$3mill for efficiency consultants? All of it geared towards fulfilling the wishes. They've already made up their mind what they want to do. It's the same thing as when the garbage worker's union hired an accountant to prove they are a better deal. Politics. Plus I'm out 45mins of my time. Plus I'm pissed! This survey doesn't pass the sniff test. / / Thanks for reading this, good luck.
116.	privatize TTC and Garbage Collection, enough said
117.	Basically the city of Toronto needs to realize its a city. it's priorities should be business, transportation. arts and garbage disposal. if people don't like these things they should move to the suburbs. We deserve a low fare based transportation system with a proper subway system downtown not above dupont. A queen subway will do it as well. the queen street car needs to go. We need leaders who support the arts - because this is what makes a city amazing. We need a police service people trust and admire- like in NYC. Toronto after the horrific G20 event made many distrust the police and this city is at an all time low. Harper is not helping fix this at all- oh if the city could fire him that would be great:)
118.	Decisions about spending need to take into account future impacts. The city should not make large capital investments if we cannot afford the future interest payments and operating costs (i.e. subways). We should not sell our income-producing assets for short-term cash flow needs, when there are other (albeit less popular) tools at our disposal, such as raising property taxes. As a city, we need to fight for a greater share of federal and provincial investment, based on our population and our contribution to the national economy, but we need to ensure we are making wise investments if and when we do receive those additional dollars. As a city, we need to better distinguish between our needs and our wants. We need to ensure that when we do make investments in neighbourhoods, we are improving the quality of life for as many residents of the city as possible. Transit City was a good plan, that benefitted neighbourhoods across Toronto. The current transit plan benefits a few suburban neighbourhoods in a small section of the city. This is precisely the type of planning that does not meet the need/want test. The whole city needs better transit. One neighbourhood wants a subway. We should be meeting the need, not the want.
119.	Please ensure that the city enforces green bin usage in apartments condo public buildings, public food courts, residences

120.	Increase all user fees. Pass by-laws against poster and tagging with significant fines against the benefactor (advertiser) of the posters. These fines should cover the costs of labour to remove the posters from post office boxes, hydro poles, city garbage bins, bus shelters, etc.
121.	Reducing the cost of delivery is the primary way. Cost of delivery does not reflect actual cost and obviously the unionized pay equity environment is one of the major contributing factors. If you want to be paid like a doctor, go to Med school or become plumber. Don't accept a city job and then demand more and more. I have no problem with privatizing those services not predicated on human interaction: park maintenance, garbage, etc. / / Increase cost of parking for city visitors across the board. All parking lots, meters and business parking should be taxed and taxed again to make up for wear and tear on infrastructure by those who live outside the city. That includes the parking space of the TD Bank Towers, for example. Then funnel this money into Public Transit and improve it. Once people stop paying to bring their cars into the city, they'll put less money into transit but it should still be enough. / / License trades people and then let the private sector pass the cost on to the homeowner and businesses as the service provider sees fit. Currently, the city has to maintain the infrastructure to service the number of homeowners when it should be registering and monitoring the smaller number of contractors thus providing greater control and flexibility. This would have the secondary benefit of hiding certain costs as permits would be in the contractors cost to the client. Further, compliance would no longer have to be a condition of most permits if a automated reporting system were employed. The contractor could electronically report basic milestones of the project thus allowing inspectors to decide whether they will visit. To recap: revenue from licensing, continued revenue from permits, reduced cost of infrastructure and a better system with better tax payer optics.
122.	I am very concerned about animal rescue and animal care. These are priorities. / I am also concerned about access to information for all from our Public Libraries. We need a literate, educated, informed Toronto and libraries are key to that. Finally, I want to see recycling increased.
123.	If the city, as I understand, is to privatize garbage collection without returning those tax dollars to the taxpayer then I would assume there is already a windfall of extra tax revenue that the government has at their disposal. There should be clear and transparent rendering of the use of these monies to the public as soon as possible to avoid the notion that taxation without representation is creeping into our government.

124.	<p>With respect to outsourcing: / 1. Private companies are not accountable to the public. As a representative government of and for residents, the City should provide services when accountability and integrity are important and when the service itself is more important than its profitability. / / 2. There is very little evidence demonstrating that the private sector can deliver public services either better or at lower cost. Look at the privatization of the train system in the UK -- a disaster that led to both higher costs and lower quality; or of the electricity market in the US. Public goods and services should be delivered by public bodies without a profit motive. / 3. When considering savings from outsourcing, consider also the broader economic effects of trading good jobs for McJobs. What is the real social and economic effect of firing 300 heads of families in order to save \$6mm on garbage collection? How can we say we value "good" jobs while eliminating them at the same time? As a resident and taxpayer, I'm willing to pay more in taxes and fees if it means city employees can earn a decent wage. That doesn't mean the ridiculous excesses of union contracts e.g. sick days... just a balance. / 4. The most serious problem in terms of livability is traffic, particularly in and out of the city on the DVP and other highways.</p>
125.	<p>For the purpose of attracting tourism, I suggest a robust Arts, leisure and sports focus. I am not interested who collects our garbage. Council's goal should be to maintain and increase Toronto's cache among those looking for a travel destination. For example, Casa Loma was packed on Sunday May 29, 2011. This is an example of how best to attract tourism and in my opinion is a great investment. Community supported theatre is also another way of making Toronto a place to go for cultural fulfillment.</p>
126.	<p>We now have the power as a city to create new revenue streams. We need to find new ways to raise city revenues which simultaneously improve the liveability of our city. One simple example is to encourage water conservation through increased fees for water. The same goes for garbage. Businesses which pollute should be taxed for the harm that do to air and water quality. Parking should cost more. Congestion pricing is an obvious way to reduce gridlock, improve air quality and raise funds to improve transit. Property taxes are a blunt taxation tool which don't take into account the income level of the owners nor the sustainability of the building. If my neighbour's property is paved in concrete, shouldn't they pay more for the increased storm run-off they produce? If I have a green roof, shouldn't I get a tax break? We need to be smart and forward thinking in our taxation policies in order to make Toronto an even greener, more liveable city - a city which is affordable and fair.</p>

127.	Yes. use the taxing powers--other than property tax that city currently has- at its' disposal- e.g. vehicle registration tax, land transfer tax, congestion tax for driving in city core. More of a contribution from developers towards social and public space and infrastructure when building office and condos. These means are vastly preferable to me --over increasing property tax charging or increasing user fees or contracting out, -- However, there was no option earlier in the survey to mention this / which partly invalidates my earlier choices. I would also like to say here that discontinuing the vehicle registration tax was extremely short-sighted and has contributed to financial problems that we are now facing. / Also continue to lobby, pressure provincial and federal governments to invest in cities. Toronto absorbs a lot of cost that in other countries have significant national investment and support
128.	City government should stick to core services i.e. police, fire, EMS, public health, water treatment distribution and sewer collection and treatment, roads and TTC city planning and zoning, key parks and care for the most vulnerable first and foremost. This must be financed by property taxes or user fees or a combination. For business development, cultural and heritage activities, city councillors should be advocates but consider alternative financing - private public partnerships, donations, etc. It is important for the City to hold onto to its asset base - i.e. its property but it can contract out or lease them out or their administration. e.g. example street parking spaces, Toronto Zoo, Also needs to be more creative with its existing properties such as leasing out actual or air space above subway stns, parking garages. / /
129.	Do away with services that are rarely used and reduce drastically other useless services. Contract out garbage removal, snow removal (if not already done). Give all services that are at presented unionized to outside contractors. That will safe enough money and you will not have to increase property taxes or user services. Reduce employees in city offices. Most of them spend 2 hours a day at coffee shops on taxpayer money.
130.	This government was elected on the promise to "Stop the Gravy Train", so they then immediately used up any money that was there and now finds itself with out any more gravy. Cutting services and privatizing always ends up costing the tax payer much more. Now we own all the garbage trucks and have the support staff to service them. Soon we wont and will have to pay what ever the "market" wants to dispose of our waste. This never ends well. If taxes have to be raised so be it. The city needs to start talking with the province and the feds about getting some stable funding back to our city.
131.	This government was elected on the promise to "Stop the Gravy Train", so they then immediately used up any money that was there and now finds itself with out any more gravy. Cutting services and privatizing always ends up costing the tax payer much more. Now we own all the garbage trucks and have the support staff to service them. Soon we wont and will have to pay what ever the "market" wants to dispose of our waste. This never ends well. If taxes have to be raised so be it. The city needs to start talking with the province and the feds about getting some stable funding back to our city.

132.	Quit cutting meaningless things to save a few extra bucks just to look good to the people who elected you (council budgets) and then cut something that actually makes the City money (car registration tax)... pointless. Start making the City more efficient and smaller. The City strike (not 'garbage strike' - so please correct this when pandering to the Ford Nation) proved that for the most part the City can run on a much smaller crew. Reduce the workforce by getting rid of 25% of the useless HR department and other bloated offices. Freeze all but the necessary hiring, when people retire don't fill their spots (office workers), bring in job performance evaluations to put fear in people that they are not entitled to their jobs for life if they are lazy, useless, sleeping on the job at the back of a bus, only increase wages based on performance evaluations, fight the union but don't take advantage of a group of workers to make an example of them (garbage).... there are many ways to save money if the brass knew what was actually going on in the offices. If certain departments worked a little more like the general public you could reduce the size of them by at least 25% (on a case by case basis obviously)... that would lead to savings! / Also, stop being such prudes when it comes to public input, creativity and . Why spend the money to paint over graffiti when the removal looks ten times worse than the graffiti itself. Furthermore, utilize the interest and passion in public transportation felt by many Torontonians (and tourists alike) and hire some of the local people who have embraced the TTC and spent countless unpaid hours redesigning and creating a more marketable TTC complete with merchandising! Lastly... get our money back from the province! They tax way too much.
133.	Legalizing prostitution, charging for vehicular congestion and carbon emissions, increasing cycling infrastructure to reduce car use, investing in transit to reduce car use, charging user fees for waste creation and waste disposal (polluter-pay principle), encourage federal and provincial governments to invest in Toronto because it is a key driver of economic growth
134.	Provincial funding due to the influx of 905 residents into the city each day for use of garbage, roads, etc.
135.	Deal with these ridiculous union rules (e.g.. garbage collectors, police off duty pay, etc)
136.	I think technological improvements should be a key aspect of city services. We don't invest a lot of money on research and development. Germany is leading the way in ridding all of its nuclear power plants. Wind and solar technology are in optimal positions to power large cities. These would rid us of old feuds about how garbage should be collected, expensive electricity costs and can save a lot of money for other important things. Not to mention the new jobs that would be created and Toronto as a world leader in innovation and environmental protection.
137.	Private building maintenance, garbage picking, negotiate union contracts to lower wages for new employees, reduce overtime, stop overtime where it is created from compressed work - through sick time booking and through poor supervision and proper planning by union employees

138.	I am disturbed at the biased nature of this survey! The questions and the multiple choice answers are loaded, and within that constraint, it was almost impossible to "find my voice". / It is unacceptable to approach city services from a "no new taxes" basis. We need to get out of the mentality that taxes are bad and that we should do anything to avoid paying them. Taxes and the collection of taxes are a fundamental cornerstone of a healthy society. We need to get out more positive messages about the effect of taxes in creating a healthy society and in contributing to the "common good", rather than a message that seems always to be about keeping everything good for "me" but not "my neighbour". Reducing our city life to the financial bottom line all the time and not engendering in the public consciousness a need to pay more for the quality of life we all want is a very wrong-headed and perhaps immoral approach to running a city and making it a lively home for its people and its visitors. Yes, I do love Toronto and I am on a limited income. However, I am prepared to pay more to ensure that this city looks after its poor, develops accessible and affordable housing and transit at the most reasonable cost for those who need it, and that recognizes that it must provide fundamental services that are environmentally sustainable. I want this city to be great for all its people and I (a home and car owner) are willing to pay more to see that we achieve this!
139.	No, to be honest; I am not up on a lot of the city matters. I live in an apt. building and as I mentioned am on ODSP. My rent is increasing yearly and I believe I will eventually have to move from where I am living because it is getting too expensive. I presently pay 862.90 for a one bedroom and next month it will increase to 868.90. The building was just sold and they are coming in repair plumbing AND change fixtures in each apt. I am very nervous that a lot of the people who live here now, but be forced out due to rent increase. This city seems to be in such dis-repair(the roads are appalling). One more comment I'd like to make regarding my issue around the off leash dogs. People complain about animals being "dirty" (I always pick up after my dogs), but the amount of HUMAN litter is horrible. I go down to Ashbridges Bay(which is breath taking) and see the amount of garbage that people leave is so disappointing. We as humans don't appreciate our beautiful green space. Thanks for the opportunity to "VENT".
140.	This survey is garbage. There are MANY options missing. For example, getting the provincial and federal governments to pay their share of municipally delivered services (public health, child care, provincial courts, transit, etc.), or increasing revenues by means other than property taxes and/or user fees. The Ford administration just cancelled a \$5 a month user fee for the privilege of driving individual, polluting, fat-inducing vehicles on publicly maintained infrastructure. THAT money could help maintain City services. Don't be even more short sighted by cancelling the land transfer tax.

141.	It is not a simple formula to increase tax or fee vs. keep or reduce service. Some services like garbage, EMS, fire are essential and may need an increase to sustain level, while child care, parks, libraries may manage a small reduction in service instead of an increase. At some point tax increase or fee would have to be introduced as a large reduction in service would appreciably destroy what we have come to love and value. / Services not seen by the public like finance, HR, cleaning are expected but not as valued by the public so they would rather they had less money than Parks, recreation, transit used by most residents and visitors
142.	All the tickets police write, should become their revenue. All of the businesses that don't pay their false fire alarm fees should be sued. Everyone in a City job that can retire should be given a package, an older population costs more in sick time, seniority pay and health benefits. There should be more user friendly services that you can actually find an answer too. City buildings should be mandated to turn off their lights... that wastes thousands of dollars every month. The federal government should give us more if the HST or drop the stupid tax down. If the city created a 24 hour subway system, more people would take it creating more revenue and less infrastructure wear. The councillors should have to suffer the same fate as a unionized worker... be told they can't have a raise, they no longer have an expense account, and a group of people can debate THEIR benefits. They should also not be paid any higher than a unionized city worker. There's millions in revenue right there. / Charge people that are too lazy to recycle or use a green bin. Instead of putting all the aluminum in the blue bin, have a city worker sort it and compact it and sell it. There is a lot of money in scrap metal.
143.	Garbage should not be contracted out because it is a ploy to break the union and doesn't save money. / Unions have done a lot of good for us. Putting them out of work sends a terrible message. /
144.	Yes, please stop offering services. Your questionnaire is structured with the assumption that I want these services. I don't. Please cancel your services. / / If you think about it you are presenting a false choice. You assume that the service must have the city involved and that I must pay you for it; you're just deciding to do it yourself or to outsource. I disagree, please cancel the service. / / This is true for even garbage collection. Please just make it illegal to litter and then allow me to commission anyone to collect my garbage. Your involvement in this transaction has been a disaster. / / Your plan to outsource is simply appointing a private monopoly. Why not let me choose ANY vendor myself and I'll pay out of pocket. That way you can stop charging me and I can choose who is best qualified to take my garbage. Clearly the city is not equipped to handle the mess and your plan to appoint a private monopoly is shady.

145.	Yes. Corporate taxation. Ordinary people can barely afford an increase in taxes, let alone to pay down a mortgage. Also, I cannot afford another cent in user fees, but can concede that both may rise slightly. My only fear of contracting out services is corruption. On the other hand, if the best price accompanies great service, I advocate that the city can relinquish funding some services. The TTC is, according to word on the street/buses, a service that is almost unique in that patrons/riders almost completely fund it. Which explains why we've had a horrible record in recent years. I'm not suggesting I have the answers, but I know that the powers that be have creativity and resources enough to source funding. For instance, why not get media to advertise on garbage trucks? I'd hate to see more advertising but that's one possible solution. Thanks!
146.	User fees, property taxes, and contracting out services were the only options presented in this survey; however, the City of Toronto has the power to introduce other revenue generating tools, such as the recently repealed Land Transfer Tax and Vehicle Registration Tax. I think the city needs to explore all the financial tools at its disposal, and not limit itself to those presented in this survey. In the case of funding the TTC, I would like to see the city advocate for committed, predictable operating funding from higher levels of government. While they might be considered "user fees," I feel that seriously considering options such as congestion pricing, road tolls, etc. is the only way to address the city's current congestion problem while providing a potential source for transit funding.
147.	Less waste in every department / contract out all types of services like garbage-the garbage collection service in Etobicoke is great / contract out lawn and garden maintenance-currently many parks, parkettes and boulevards that the city maintains look terrible, and soccer fields are too long-work with TDSB to better manage who cuts shared parks etc
148.	Many cities successfully tax residents of wealthier neighbourhoods more and poor ones less for certain services. For example, Bogota, Colombia has a half-dozen hydro and water rates. Why not do the same here for water and garbage rates?
149.	Put in Road Tolls and use that money towards Public Transit and bike lanes. Developers should have to ensure there are public transportation, parks, sidewalks and bike lanes into their new development - and pay to build them. Like in Ottawa, every new road built should include a bike lane. Bring back the \$75 license fee and use that money towards maintaining the roads. Raise Taxes on businesses who create unnecessary waste and use that money towards garbage collection.

150.	<p>Add a position to coordinate funding of special projects (everything other than regular maintenance/expenses/capital support of existing facilities). / - Fundraising debentures for special projects. / - Selling unobtrusive memorial space for people (not to businesses) at city facilities for a significant donation. / - Welcome legacy endowments (from people, not business) to support specific program initiatives. / / Regarding city business: / / - Ask the provincial and federal governments to return a portion of corporate income tax generated by local business to the city / / - Apply a levy to businesses in the city employing over 50 knowledge-workers who are sedentary (computer-bound)workers to fund recreational facilities for adults and provide sufficient time blocks during the day for workouts (this could reduce the cost of chronic disease prevention, among other things). / / - Charge businesses for food inspections. / / - Bill businesses for waste disposal above a set level.</p>
151.	<p>Answering this questionnaire was a learning experience for me. I was astonished at the number / variety of services City Hall is supposedly providing at the present time. Is this why City Services have deteriorated so much over the last 7 or 8 years? Is City Hall trying to be all things to all people? The sad thing is that city services desperately needed by the people at large (like road maintenance, public transit, garbage collection) have become a joke, while City Hall bends over backward to invent new services it can provide to a select few (subsidized theatre, bicycle lanes and green roofs come to mind). / / I think it would be productive to think of city services not only in terms of what needs to be done by the city and what does not, but in terms of what services are not needed at all. Some services can and should be privatized and others need to be eliminated altogether. / / For example, in my view the city should provide water / garbage / paramedics (EMS) / police / public transportation / road maintenance. The city can contract out these services in some cases. I am strongly for contracting out garbage collection, and some security services currently provided by the police for instance. I think that allowing jitneys would be great as the TTC is a disgrace and competition would be a nice wake up call for TTC management/unionists. Just to be clear, by saying that a given service is needed and should be provided by the city, I do not mean that no cutting should be done. Actually, I see wastefulness everywhere I turn in this city. Why are road crews of 6-9 men seen everywhere when 3 would do the job nicely? Some repairs done two years ago by the city on my street were eye-opening. Nine workers were sent out by the city. At any given time, only one or two were working. Disgusting. And Miller wondered why we were so angry at his tax increases! / / Other services don't need to be done by the city at all and/or need to be pared down drastically. The TCHC has become a giant entity, totally out of control. It needs to be contracted out, and then reduced. Impoverished families and individuals should be able to rent apartments where they wish and private landlords can be paid by the city. We also have an overlong waiting lists of subsidized housing so lets put some rules in place as to how long any one tenant/family can remain in subsidized housing. Five years is long enough for people to better their circumstances. Then they get bounced out to make room for others. / / Draconian cuts are also needed at City Hall. There are far too many civil servants, doing precious little. The 311 service is a nice convenience but</p>

	<p>not a necessity and I shudder to think of how much glorified phone clerks get paid. / / A couple more words: / Toronto Public Health needs to be uploaded to the province. The city can save a few dollars that way. / A layoff of at least 10% of our police force is in order. We are an aging society and violent crime is on the decline. Also, construction sites/road crews should hire private security staff, not police officers. Or put up pylons. / Environment is not a municipal issue properly speaking. It falls under the domain of the Federal government and should be treated as such. / Toronto's subsidies to the arts community have become a vile way for the establishment/civil servants to funnel taxpayer dollars to friends and relatives who pretend to be artists. Those rewarded with "grants" are nearly always frauds, not genuine working artists. I would like to see this practice discontinued. Real artists sink or swim on their own merit as we always have. / Citizens should not be subsidizing the living costs of Toronto Island residents. They should pay for their own ferries and their own police services. / It has become apparent that councillors need to be told what is and is not appropriate in the way of expenditures. I'm not pleased that 12 Toronto City Councillors are going to Halifax for the Federation of Municipalities conference. Frivolous expenditures should be disallowed. (They can still go, but on their own dime.) / / Thank you for allowing me the opportunity to participate in this process.</p>
152.	<p>should be user based, user pays, police services are a huge waste of funds, they are funded by tax payers, and they abuse taxpayers... property and business taxes are obscene. when it comes to garbage pick up, just pick up the garbage, not all this extra costs on water bill , paper stickers etc. just pick up the garbage. Eliminate all the other processes. bylaw enforcement a joke, they exist on taxpayers money to harass tax payers... no wonder so much discontent with city hall, and this behind the scenes</p>
153.	<p>Keep the TTC private, but look to automate and upgrade toll collection and reduce collector booth staff. / Continue to support and grow the Toronto Public Library.</p>
154.	<p>Increase consumption taxes... garbage collection, road usage, energy usage etc... to encourage self-regulation of environmental usage and to ensure that people who use more, pay more, instead of raising taxes for everyone. / Less red tape, more efficiency.</p>
155.	<p>The City should provide accessible services for all residents without user fees. The city should NOT contract out essential public functions like garbage collection. The City should ensure that any contractor follows the Fair Wage Policy.</p>

156.	Your funding options for maintaining services strike me as very limited indeed. I would like to see more efficiencies within each department and a more creative use of the funds the city already has at its disposal. For instance, we could develop programs that utilize volunteers from all sectors, more corporate sponsorships, etc. Also, we need more options than simply property taxes. What about a universal city tax for residents? And where is our federal government in the mix? Most Canadians live in cities. Toronto is the economic engine of Canada ... so why all the off-loading and failure to recognize that what's good for Toronto, is economically good for Canada? For instance, public housing, social assistance and public transit should be partially funded across Canada by federal taxes. It saddens me to see our lovely city falling into such a sad state. The public good affects us all.
157.	I support tolls on roads. I think we should have a system to reduce traffic in the downtown area, perhaps a user fee. More user fees for excessive garbage especially commercial. Our property taxes are far, far too low
158.	Increase user fees of drivers to pay for roads, sidewalks, public transit, environmental programs, forestry and parks, as driving affects all of these things. Reinstate car tax. Increase property taxes for properties worth over 1 million dollars to invest in affordable housing, child care and libraries. Increase user fees for collection of garbage that is not separated into recyclables and compostables.
159.	I really think Toronto needs to INVEST in services, and not TAKE THEM AWAY for the sake of "lowering taxes", because taxes will rise regardless of how much we strip our services naked; if we keep stripping our services, we'll end up with a bare city, a ghost town that no one will want to live in. / / Furthermore, all these services are interrelated; if you figure out how to improve one, another one will benefit. This seems rather obvious but, just from the way the preceding survey was laid out, it seems that services are considered as silos, separate from one another. In my opinion, Environmental issues are one service that would benefit a lot of other ones across the board if properly invested in: For instance, getting residents and businesses to change their behaviour in regards to waste might reduce the amount of garbage the city has to collect. The 5 cent bag tax was a great idea; similar programs enforced by the city will raise awareness and generate tangible results. / /
160.	put fees back on car licensing, keep land transfer tax fees, charge more for excess garbage
161.	City should NOT be in the business of child care, affordable housing, theatres, arts. Their job is to run the City by providing Police, EMS, TTC, Fix & maintain roads, pick-up garbage
162.	1)restore motor vehicle registration fee / 2)apply an annual tax(\$25/year)for non residential parking spaces / 3)road tolls on regional highways / 4)continue to increase fees for garbage collection and increase water rates / 5)work with province to levy a gasoline tax provincially which would then be allocated to municipalities / 6)work with federal government to levy a 1% consumption tax which would then be allocated to municipalities / 7)raise residential tax rate to match average residential tax rate levied in adjacent municipalities

163.	The City should sell off assets to fund services. The City does not need to operate 3 theatres or own an art collection. Single family homes from TCHC's asset should be sold. Why does someone need to live in home valued at close to \$1million and be in receipt of social housing. The City should sell off its stake in Enwave and a percentage of Toronto hydro. Shut down the climate change office in London England. Many city run services could be contracted out ... why is it that many city run daycares are full of people on subsidy and the average person can't afford to send their child their. You don't need to run this daycares and pay highly unionized staff. Contract out the spaces!!! The same goes for waste collection, tree services and park maintenance. City staff should not be paid overtime because they are repairing streets during off hours. This should be a part of doing business. The City should also stop relying on the Province for handouts. Mayor Ford should be commended for thinking outside the box by leveraging funds with the private sector to support transit and subways development. Consider road tolls on the Gardiner and 427.
164.	Toronto -- and other Canadian cities -- MUST get a better deal from the Federal and Provincial orders of government. The case has got to be made concretely that cities are the engines of Canada's growth, and must be maintained and in good working order. Greater outreach to the private sector to help fund programs that benefit them, or make them look good, should be expanded. Fees for services such as garbage, water, hydro, tree removable, and so on should largely cover costs. Fees for public services such as libraries and recreation facilities and programs should be minimal or eliminated entirely.
165.	Significantly increase parking costs in downtown Toronto. Toll on cars coming into the GTA during the week during business hours. City tax on vehicles with above-average emissions. City tax on more than one vehicle per household address. Pay for garbage pickup. Cleanup tax for developers, manufacturers, or other industries that pollute or create waste that the city is expected to collect and destroy/recycle/send to landfill. Eliminate plastic store bags altogether and supply all those little stores with cheap "save our City" cloth bags with the proceeds going to environmental programs, childcare, and parks and rec. Get creative. Tax the people who waste -- those who waste water, oil, landfill space, our clean air, our skyline--and tax those who can afford to and are willing to pay more--advertisers using up the sky space at Yonge and Dundas, for example.
166.	Call for a National Transit Strategy, and re-adopt the previous administration's fully costed transit plan, which will ease the city's transit costs and increase service. The current administration needs to approach issues in an evidence-based fashion, rather than intransigently clinging to ideology. Measures to reduce costs in the short run (like privatizing garbage collection) often increase them in the long run.

167.	Yes. Take Hong Kong for example, where I am from. A few years back, after the SARS scare, they decided to put a price tag on every piece of litter thrown onto to the ground. They had cops out, issuing tickets for spitting, cigarette butts, gum - each item had a different price tag. Hong Kong has cleaned up since then and because it is so expensive to litter, no one dares to. The money made has funded their garbage and recycling programme. / This method could also be implemented in Toronto. We'll have a clean city... and a ton of revenue!
168.	use a progressive tax system that rewards good behaviour/efficiency and tax consumptive behaviour including things like driving, road tolls, packaging tax , waste disposal, emissions, etc. Provide incentives for people to change their behaviour to save the city money (produce less garbage, use transit and bicycles more, retrofit their houses to conserve energy, etc.)
169.	User fees should only be applied to those with an income over a certain amount. Services should be increased in low income areas particularly for youth. In areas with high incomes individuals should be paying for recreation centres/libraries... Water, garbage... should be based on individual usage to encourage environmental behav...
170.	I AM FED UP WITH PAYING MORE TAXES FOR LESS SERVICES IE GARBAGE,ROAD REPAIRS WHILE JUST ABOUT EVERY SO CALLED "VULNERABLE ,DISADVANTAGED ,HOMELESS AND LOW INCOME RESIDENTS "FEED OFF MY TAX DOLLARS.MORE ACCOUNTABILITY AND JOB CREATION PROGRAMS FOR THIS EVER GROWING NON PRODUCTIVE ELEMENT OF OUR MUNICIPAL POPULATION NEEDS ADDRESSING.ALSO OUR POLICE SERVICES ARE A DISGRACE.THIS OVERPAID UNDERPERFORMING GROUP CERTAINLY DO NOT DESERVE THE RECENT BENEFITS THEY WERE RECENTLY ACCORDED.
171.	The issues facing the city aren't expenditure problems, they are revenue problems. This is caused by a combination of inadequate distribution of responsibilities for services between the province and the city (the province should assume all social and health services that have been devolved to the city), and inadequate taxation powers for the city - the city should have the power to raise funds through income and other forms of taxation that are relevant to the services it provides. For example, the city should get a share of the gas taxes to cover the cost of road maintenance and repairs, and to support public transit. The city further needs to move to full-costing models for services such as garbage removal, water and water treatment services.
172.	This is a very limited survey. The city should explore funding arrangements with private companies, but keep control of city facilities. The parking authority should not be privatized, as it is an extremely valuable asset for the city. Look at Chicago for an example of why privatizing the parking is bad for city policy and revenue. Buenos Aires has parks which are sponsored by companies - the companies get small, unobtrusive ads on garbage bins and park signs, but other than that, the park is run by the city and is unaffected by the corporate influence.

173.	Contracting services out, especially when those services have strong unions, will double the cost of the service for 6 months, until the city cuts these employees when they cannot be reassigned (ex: city garbage workers who will sit on the payroll for 6 months until they are then let go. For 6 months we will effectively be paying for double trash-services with no increase in quality). Initially, these "cuts" will balloon the size of the budget for 6 months. Those six months would significantly damage the mayor's credibility and his rapport with his constituency as a cost-cutter.
------	---

Is there anything else you would like City Council to consider when making decisions about services in the future?

[Return to Top](#)

Garbage, recycling & organics – Other Advice	
1.	If we want Toronto to be a world-class city that is attractive to people, we need to cut services like paying off-duty cops \$60/hr, NOT arts & culture, transportation, infrastructure etc. I think most people would be willing to foot a small increase in property taxes if it meant Toronto could be more classy and have a modern, respectable transportation system which the TTC is NOT. / Also - downtown needs more flowers and less garbage. It would be much more attractive and business-friendly if this could be improved.
2.	That a city is more than garbage, sewers and potholes. That a truly good city looks beyond this to see what makes it good - its diversity, its culture, its green space and the way it treats its citizens (NOT "customers") through transparency and accountability.
3.	The city should stick to the basics. / Great public transit / get out of the social housing market and subsidize rents instead / get out of the boating business at Sunnyside / get out of road repair and sidewalk repair / get out of garbage collection / contract out everything but make sure you use complete bids with a system to get the best service for the least cost
4.	Please keep your mandate to not cut "major" services in Toronto - such as public transit, social services (including libraries), social housing, care for seniors, garbage collection, etc. Such a disservice lowers the quality of life for all Torontonians, while undermining the city's presence as a world-class city. I would rather pay higher taxes and service fees to employ public servants than line the pockets of private business.

5.	No major service cuts. Only minor service cuts which have an insignificant effect on the quality of services are acceptable. / / Service cuts which are acceptable: / - Cutting of bus service where ridership is extremely low (e.g. bus routes 33, 101, 162). / - Underused library branches (e.g. Urban Affairs library) / - The pedestrian bridge to Fort York / - The stacked arena on the east waterfront / - Minor cuts to arts/culture programs / / / Service cuts which are not acceptable: / - Transit City cancellation / - Significant cuts to TTC service other than a few bus routes with very low ridership / - Any cuts to police, fire, EMS services / - Any cuts to road repair, snow clearing services / - Any cuts to garbage/recycling programs / - Any significant cuts to services for low income people
6.	Ditch windrow plow service, and the specialized leaf collection in West District, these are 'luxury' services not provided in most cities or to most residents in Toronto; and not provided to vulnerable/needy residents, but instead to the more affluent.
7.	TTC and Garbage are essential services that must improve -- currently it is very difficult to rely on TTC - as of May 1, many service routes were cancelled -- this is not acceptable; as well, garbage/recycling needs to be consistent - no strikes
8.	Let apartment and condos have the chance to have a green bin. No more St. Clair Avenue type dedicated street car lines that take away two lanes of vehicle traffic and close down stores during construction. NO MORE BICYCLE LANES , ESPECIALLY NOT ON DANFORTH ROAD AND BLOOR STREET SINCE THERE ARE NO BICYCLES ON THOESE ROADS AND TAKE AWAY BICYCLE LANES ON ROADS THAT ARE CAUSING GRIDLOCK SUCH AS DUPONT STREET. AND TAKE AWAY THE GARDEN IN TH MIDDLE OF MOORE AVENUE AND DON'T PUT ANY MORE GARDENS DOWN THE MIDDLE OF A ROAD. ROADS WERE NOT MADE FOR GARDENS.
9.	Stop the Gravy train. AS everyone knows, the city does not have a revenue problem it has a spending problem! A lot of the things I just surveyed on could be run by the private sector, with city governance. Take the TTC for example, if I take a bus up Warden I have to pay more past Steeles. WHY? Get the area public transit under one umbrella. I should be able to take public transit from Oshawa to Oakville and beyond. Why are there so many transit systems. If you look at the GTA from space, there are no dividing lines, you see one very large urban area. It should be treated as one large Urban Area, for transit and even services. The ongoing debate about the 905ers coming to work in Toronto, using our services, and not paying for them needs to be addressed sooner rather than later. How about a payroll tax for non Toronto residents. It is done in US cities, so it might work here. / The services that the city run should be essential services only. Contract out the others. Keep Police, Fire and EMS, but do we really need to run the Zoo? It could operate by the private sector, under city eyes. This works for much of the services. The city needs to look presentable. The mayors graffiti plan is a start, but lets get rid of the dandelions that take over the parks and get back to grass. Keep the beaches and parks clean. Keep the streets maintained (private sector) and fill the pot holes. Why do you always see a crowd of workers standing around and one worker doing the work? I see it everywhere. Get rid of the sense of entitlement of all workers, not just Councillors. Make the managers accountable to keep the workers...working. Get the cost over

	<p>runs under control. If a job is contracted out, have it in writing that the contractor is responsible for the over runs. Don't let them say they need a buffer of 10%, 20% or higher, because you know they will use it. They are using the City as a free lottery. Let's get into the 21st century and have have 24 hour service for road repairs. Get the job done...on time and on budget. Penalize the contractors if they are late! / Toronto Hydro for years was telling us to save energy... so we did. Now they are not making enough money so they need to raise rates. So we save energy and now it costs us more. / Each year the TTC raises its fares, thereby making it a little more difficult for people to pay. The people that rely on the TTC are the ones who can no t afford a car and have little means to pay for things. As the price goes up, the ridership goes down. The TTC needs a c ertain amount of money to keep running, I know, but heres a thought. Let's get more people riding the TTC by making it more affordable. Instead of raising the price, how about reducing the price. Lower price, more people ride the TTC, more people ride the TTC, more fare is paid. More fare is paid, the better the service. I know its a radical idea, but it just might work. Drop the fare by \$1.00 and see if more people use it. / Paid duty Cops seems to be a hot topic. How about making the contractors/film crews pick up the wages? Why is the city paying it? Makes sense to me! But that may be too sensible as the entitlement is still there. This has nothing to do with the actual Cops doing the work, as I would not begrudge them the Overtime. / I watched my garbage pick up person come down my street and as the truck is moving, slam the transmission into park, leaving skid marks on the rtoad and jumping out when the truck is still moving. Can I assume that the transmissions on these truck allow for this type of treatment or are we replacing them more often. And another thing, it's called customer service... put the bins back where you found them and not throw them. I have had to replace my green bin numerous tomes because they get cracks and can not be used, Wasteful because of the Garbage Operators not taking care. / I can go on for hours on this but oif you want more / Get rid of the special projects that only affect a few. Stop the grants to small projects. If the project only affect a small portion of the population, then maybe they need to come up with their own financing and not rely on the city cash cow! /</p>
10.	<p>Please note that oftentimes, when contracting out services, the process results in a captive market of users who have no other options as for providers of a service, so this creates a monopoly situation. This is contrary to some of the best features of capitalism, and often results in high costs and increased user fees with little to no service improvements. Even when there are several providers, costs for businesses almost always get passed on to users because it is still a semi-captive market, so service doesn't increase and cost increases. Also, the only way to "have a say" in a private corporation providing a service is to be a shareholder, and most of the time one's voting power with a share is minimal. Instead, when a city runs a service, any user of that service that is a resident of the City can "have a say" without having to have made a financial transaction (the purchasing of stock) and their ability to influence an outcome is much more certain. Please don't contract out any service (TTC, garbage, parks etc.) that has a reasonable chance of encountering any of these hurdles.</p>

11.	Keep city services public. Why do the Ford brothers want to privatize garbage to save 8 mill when they don't want to control police spending at all and allow paid duty whatever it is. A police officer watches over the construction near my house. He drinks coffee, he smiles. Doesn't even have to direct traffic. 11% over 4 years. are they going to increase services, like my library or outdoor rink opening ours by 11% over 4 years. Let alone the benefit increases. Most police officers don't live in or pay taxes to Toronto.
12.	In general terms I would like the City to operate the same way a reasonable household does. Look at the money you have available, determine what services everybody needs--health, safety, emergency, roads, transit, garbage collection, water--and pay for those first. Once those are taken care of, go down the list and allocate money to the things that most or many people require. The "frill" items should come last.
13.	Outsourcing of services, especially those that are low skill jobs such as garbage collection, street cleaning and basic park maintenance, is absolutely mandatory. I am sure that there are many inside services that could also be outsourced. Lets not waste money on trying to attract business to the city until we have a comprehensive change in attitude in our planning process. No business is going to locate here if it takes 5 to 10 years to get building permission to build a new office building (lets not even talk about a factory - Toronto chased all those jobs away years ago). its no secret why Peel, York and Durham have all the new business in the GTA!
14.	Privatisation has a limited place in maintaining the balance of services. It is not a cure all. Privatising garbage collection is a mistake and a small minded revenge attack on hard working City employees. Services are vital to a livable prosperous city. I do not want low taxes and to have to live in a dying city.
15.	Cut TTC staff. The ticket vendors jobs can be done by machine. Then maybe the TTC will be able to afford to clean the stations. Stop charging me money to put out garbage. I live above a commercial property. People like use should be able to put out one bag of garbage without having to pay \$5 a bag.
16.	keep the essentials city-run: ttc, water, garbage, arts and culture, recreation
17.	Keep public services public. Contracting out garbage collection will only end up with contractors raking up huge profits while all sorts of toxic stuff ends up in our landfill sites and leaching out. I think the overcrowding of our public transit is disgraceful and that it is that Toronto users pay proportionately more of the costs than any other North American city.
18.	The City has to step in and make up for citizens who don't care or who can't fix something they do care about, for example citizens who treat animals like disposable property or would throw garbage anywhere it suits them, or citizens who have to travel on deteriorating roads or live near large convention areas.

19.	The city needs to continue to provide excellent public transit, recreation spaces, and recycling. / All of these impact on our physical and mental health. They provide savings to society as a whole through better health, better access to work. And the city should not use the poor, ill and disadvantaged as scapegoats in trying to balance the books.
20.	Make public transit a priority for the day when gasoline reaches \$2 a litre - which is quite common in Europe and it will come here. Charge more for water, sewer and garbage collection. Again look at Europe for examples of savings. Encourage use of solar and wind for city use.
21.	This survey forces some absurd choices for priorities - e.g. forcing me to prioritize safe drinking water over disposal of sewage and waste water. It also makes no distinction between "contracting out" to the private sector or the non-profit sector. On a number of the issues raised, many of the services are already partially delivered by the non-profit or even the private sector.
22.	Look at ways of preventing union from running the city; some employees such as garbage collectors or TTC drivers are overpaid. Also, the city was much more effectively run before amalgamation. This is a big city and blanket measures do not work; what works in Etobicoke does not work in Scarborough.
23.	Please be transparent and ethical in your decisions such as privatizing garbage collection west of Yonge Street. Privatizing garbage collection has implications which doesn't look good on the government.
24.	I GET THE SENSE THAT THERE IS A TARGETING OF SERVICES PARTICULARLY GARBAGE DELIVERY - AND I THINK THERE IS NOT ENOUGH INPUT TO DETERMINE A DECISION TO PRIVATIZE
25.	Privatization doesn't work for the provision of services. The world over, privatization of public transit has led to massive cash 'subsidies' to private companies to run a service that ends up being worse. Privatizing garbage collection in Toronto would effectively destroy the waste diversion plan that took the city almost TEN years to put into place. it's finally working - don't fix it if it isn't broken!
26.	all the striking garbage and TTC people can be laid off for all I care
27.	Privatize garbage collection.
28.	I do not believe that contracting out city services will make them cheaper. The city pays it's employees fairly and to privatize something like, for example, garbage, would just mean that workers will be making less money for the service they provide, while a private company makes a profit from their labour.
29.	My family pays 5 times more provincial tax, and more than 8 times more federal tax than Toronto property tax and water & garbage fees combined. I think issues with municipal funding in Canada are due to unfair distribution of funds among level of government. The City should lobby harder for a share of gas tax, income tax, and perhaps other provincial/federal revenue sources.

30.	The focus shouldn't be on reducing cost as much as providing more value for tax dollars. Toronto has a considerably lower tax rate than other surrounding towns, the taxes at my parents cottage are the same as my condo, yet they receive ZERO services. the taxes at their home north of toronto are similarly higher than mine, for less services. Services can be improved without cutting jobs and cutting pay. Contracting out will only make corporations richer, the workers poorer. if it didn't, the company wouldn't bid for the contract. there is nothing wrong with city jobs being enviable jobs, the onus is on the city to make sure that value is there for the \$\$\$. \$100k ttc ticket collectors aren't good value for the \$\$, city-employed garbage men who have a pension and a decent wage so their children don't have to be garbage men is good value.
31.	If the City privatizes garbage collection and continues on the road of contracting out services, this will provoke a bitter and lengthy municipal strike which will be a hardship on all residents. One cannot manage a city on ideology alone. The waste to the taxpayer in abandoning Transit City is appalling. This decision was not made in a rational way. Think again.
32.	Please think about social programs!! And expand the green bin program - it's great!
33.	Consider environmental impacts of different ways of providing services. If contracting things out (i.e. waste disposal) leads to substantial increases in emissions, consider that to be a major cost, more important than actual price of service.
34.	look to a vision of the future - take the graffiti idea one step further - make it mandatory for all business or city services to keep their surroundings clean and free of garbage
35.	Probably. But, for now, look after this topic - and do the job properly. Increase the revenue sources the city has at its disposal!
36.	IF THE SERVICE CAN BE DELIVERED TO MAKE A BUSINESS MONEY, THE CITY SHOULD CHANGE BUSINESS PRACTICE AND MAKE MONEY ITSELF - WHICH CAN THEN BE RE-INVESTED TO THE CITY. Cities thrive and prosper when they are innovative, not when they give others responsibility to do things they aren't doing themselves. / / Alternative service delivery does not always save money in the long run. There are many examples of privatizing essential services (such as garbage pick up and water treatment) to save money. In the short term, money is saved (or it looks like money is saved because the money is accounted for differently). However, businesses are out to make money. If short cuts are taken, quality often suffers. Then, the city has to step in with even more money to fix a big problem. / /
37.	Less regulation over everything would need less oversight and bureaucratic tangles and open opportunities for staff to have more productive jobs. More incentives for the kind of behaviours that are good for the city i.e.) less fees for producing less garbage; lower property tax for those who do business improvements/hires; Increase participation levels in all community activities/recreation so it lowers the pro-rated cost and we all enjoy a better quality of life. Seriously.

38.	Think long term and what is best for the city rather than making decisions because of political ideology / A truly great society is determined by how it treats its most vulnerable / When there is extreme distance between the privileged of this city and those in need, that is when we run into trouble / Funding Programs for Youth (i.e. Parks & Recreation) is more important than Policing them / Improving health inequities helps make a safer city / There is a significant problem with racism and oppression in this city that desperately needs to be addressed / You desperately need to address the TTC issues in the extreme northeast & northwest....subways just don't make sense to those areas...you need to look at the TTC service to York University / Garbage pick-up by city workers is definitely cheaper than contracting out...you treat them with such disdain...it is a really hard, physically challenging job where workers are prone to injury...they need our support not our condemnation / It takes an entire city to work co-operatively together (that includes all voices and especially those of people in need) to make this city great / Stacking consultations doesn't lend itself to us hearing everybody's voice...the most disenfranchised of this city (and those who access and need the services the most) are the ones whose voices won't be heard...that is unconscionable /
39.	1: Put ideological biases aside. I'm not ok with privatizing garbage if the rationale is purely ideological and the decisions to contract out was made from the start. Privatizing can help but many times the private sector won't re-invest in long term infrastructure - instead putting money to profit. And then when the buildings are all run down and the equipment breaking, they try to hit us up for the bill or leave us with a massive repair bill because they never maintained anything. We might save money in the short term by privatizing, but we must have guarantees that costs will be managed in the long term while maintaining accountability. / / 2: before we panic about our tax levels, I'm pretty sure our taxes are lower than most other municipalities and our debt isn't awful either. If we really want to cut our taxes, can we upload services BACK to the province? / / 3: From what I can see, we need a new relationship with the unions - one where they take more responsibility for costs. There are unions (like UA 46) that have "standards of excellence" that their members are held to. That statement makes it clear that good pay and benefits should be earned, not given based on entitlement. There has to be a more constructive way to manage City services, and if this works, I'm sure we'll get far more productivity, quality and value for our taxes.
40.	1) Recommendations that come before City Council should be made by staff that do not have a clear conflict of interest, e.g., the recommendation to privatize City Garbage collection. / 2) Financial comparisons between publicly- and privately-provided services should be presented fully and line-by-line, including losses from selling off capital assets at fire-sale prices. / 3) Comparable models should be used when assessing whether or not contracting out of a service is/will be financially beneficial as well service comparable. / 4) The experience of other Canadian jurisdictions that have contacted out similar services should be considered.

41.	ASK us, we will take the time to fill in these long forms, and give our opinion. Ask the people in the places you are making the changes. Ask me and my neighbourhood if we want to pay a bit more to have our garbage picked up by a union or a union buster.
42.	I support unionized labour for essential services like garbage collection.
43.	Do NOT privatize garbage collection! Do NOT kill Transit City! You will be judged by how you treat your most vulnerable citizens.
44.	Please remember that when you contract out things, the tangible quality and personal responsibility and respect for things goes down the tubes. A security guard working for a security company is just one piece of the corporate puzzle and leads to apathy. A security guard *working for the city* has a different level of respect, which results in better quality and sense of duty. Certainly some things can be contracted out, but please keep in mind their role in how the city operates. / / My own personal experience is with the contracting out I see at my work place. Janitorial staff are external workers with no connection to everyone they interact with - they end up being bitter and introverted. The cafeteria staff are strictly controlled who try to squeeze every last penny from us and feed us garbage. They know they can get away with it because they have a monopoly. The chefs are depressed because they spend their days sitting in front of a microwave, and our employees are depressed because it's the same crap day in and day out. is happy with their easy profits - contracts only work when there are multiple, active participants. Please do not allow monopolies to take control of city services!!!
45.	Good for the environment. Toronto once known as a clean city BUT today there is garbage everywhere, people still keep their cars idling and roads are not clean to allow for safe bike riding.
46.	Yes! I was thrilled when I heard about efforts to privatize garbage collection. If the city hires a private firm and they provide bad service, the city can fire them. I think that dramatically improves the likelihood we are going to get good service for our tax dollars.
47.	There are more than one way to solve a problem. The key is to look at the overall picture of any impacts that would result. For instance, privatization of garbage service might save a few dollars on the surface, but the truth is that it could cost more at the end for the green bin exchange program. It's a well-known fact that green bins would get broken more easily & more often when the waste collection was done by private companies. So really, the City will end up paying MORE not less in replacing the bins for residents. Another example is that by taking away the dedicated bike lanes, it would increase NOT ONLY on traffic congestion, but also on pollution, commuter frustration, which would actually COST MORE on the health care budgets. / / So the question to ask when making decisions about service in the future should be: / Is the money saved actually greater than any associated long-term cost of this particular decision?

48.	Get rid of 311.....I have never found them very useful. Overall, reduce the cost to the residents of Toronto, while maintaining the level of services There are way too many people getting paid way too much money for not doing a heck of a lot. If a service like, waste/garbage collection, dead animal pick up, etc, can be done for less, while maintaining the same level of service, go for it.
49.	have all the facts before making decisions such as the 2011 Garbage contract plan for West of Yonge St. / ensure all procedures are revealed, known and followed by council and its executive..... /
50.	the city is a community. cuts to community programs and services hurt the city. The city is a vibrant hub or arts and culture. cuts to arts and culture hurts the city. The city is a shining example of clean and environmentally sound programs and transit. cuts to or privatization of TTC and/or organics pick up and recycling will be detrimental to the city. / I would rather pay more tax than have cuts to city services and would also rather pay more tax than increase user fees when the city has so many poor who cant afford things already
51.	I want City Council to consider that once a service is cut or privatized, it is that much harder to make it public again. Some things are more important than the bottom line. I do not want my water tested by a private lab. There's less accountability, not more! I do not trust private garbage companies to care about whether a person has taken care not to contaminate household landfill with things that should be disposed of more carefully. They just want to get the job done quickly and with the most profit, not necessarily the "best" way. SOME THINGS ARE MORE IMPORTANT THAN THE BOTTOM LINE !!! The City is not a business! Please, please, please don't take away the things that make Toronto such a great place to live...
52.	I would like decisions about services in the future to include safety and responsibility. Example, privatizing garbage collecting will be cheaper in the short term but will create an unhealthy city for Toronto that will be dangerous and expensive to fix.
53.	Focus on the neglected LGBT community, on TTC, garbage and cleanup, health services, and security. Everything else - zoos, theatres, cultural programs - it's all icing and not necessary. If you need to cut something - cut cultural programs not health services like the Hassle Free Clinic. If you need to increase user fees, do it for non-essential cultural programs not something like TTC.
54.	Crime, Health, Safety and expeditious snow removal on sidewalks and roads should be priority. / Contract out things like garbage, TTC and any other service that cannot be deemed "essential". The people of Toronto have to be able to continue living without being held hostage by striking unions. There are plenty of hungry people out there willing to get paid for a days work.
55.	Historically, several city services, such as the TTC and garbage collection, have run poorly in their current condition. It would make sense to try contracting them out to see if we can see an improvement. By contrast, services such as the Toronto Police and EMS have run well while being managed by the city. Therefore they should stay in city hands.

56.	Do not cut the services that serve the GENERAL PUBLIC as opposed to special small groups. Services such as: police, fire dept., emergency, public libraries, TTC, garbage should be top priority for the city. The rest, such as community based programs, heritage, theatres) should be considered second priority.
57.	The city provides services which some individuals and groups believe to be "necessary". Most of these are in reality, services which a city should not provide because they are not core municipal services. For example, cultural or heritage services, day care, etc. are services that should be provided by others. Core municipal services such as road repairs, sewage treatment, garbage collection, police and fire services have been neglected in order to pay for services that are not necessary. Simply put, the Toronto has lost its way. It is trying to provide something for everyone and in the process, taxes have increased and service has gone down.
58.	The City of Toronto is a global city, a mature order of government. While municipalities traditionally have been about garbage collection, water etc - the role of the City of Toronto has evolved. There is nothing wrong with operating as a government, providing vision, stepping in to fill a role left vacant by another government - the balance or the compromise is to find the efficiencies without compromising the quality and vision of Torontonians. The City needs to better communicate with its residents and be clear about where the money is being spent - government has a role - to set priorities, lead, invest, engage. While it appears due to the electoral results that Torontonians want to cut taxes, stop the gravy train - I doubt they are prepared for the massive cuts being proposed or for having services at lower levels than other cities.
59.	Seems as though some services could be streamlined a bit more to increase efficiency and therefore hopefully reduce some cost. / / A couple of examples come to mind. / / 1) Street vacuums out cleaning the sidewalks/and trucks emptying city garbage cans on holiday Mondays, provided it's not a "problem" area would one more day really make a difference? I imagine paying wages on those days is fairly steep. / / 2) Garbage being picked up between midnight 3:00 am on a very residential stretch of road is bad enough but by 3 separate (organics, garbage/recycling, yard) trucks! What happened to the vehicles that collected both organics and trash/recycling at the same time? Sometimes that's as much as 6 staff doing the job when it could be between 2-4. / / Anyway, it all comes down to better use of resources and streamlining the service.
60.	Accountability of those who may in the future have contracts to provide services for the city. We don't need to hear 407 style complaints about city services. Make sure that whatever decisions are made in the future that although it may cost the city less it doesn't cost the residents more in the long run (i.e. private parking services with no accountability, 407 again, fear of complaining about the private garbage contractor in case of retribution)

61.	Plan for a healthy and efficient city with great infrastructure for the ecologically responsible businesses for the future. Contracting out services like garbage limits the city's ability to improve services and the environment. Increase citizen involvement. Ban all police from work outside of their duties. The city should end all private use of police. Stop competing with private security firms and stop bribes of police. Having the police approve public events and controlling security levels is wrong. The police should work for the people.
62.	Please do not contract out services that the City itself should be providing, like garbage. This will not save money in the long run. Also, unions are not the enemy of the city.
63.	What I said before... / Cut managerial staff. Cut staff who only go to meetings. Meetings don't accomplish anything. Meetings breed more meetings. Based on what I've seen of large organizations (government and private), it's the bureaucracy that will never make the so-called "hard decisions" about their own jobs. And since it's the bureaucracy that makes these decisions they protect their jobs and salaries, thinking they are too important. Well, they're not. The people who are important are the guys picking up your garbage, the men and women driving the buses and streetcars, the cop on the beat, the librarian who's introducing your kid to the world of literature or the swim teacher teaching your kid to swim. There the ones whose jobs should be protected. Unfortunately, once people are in a position of power, whether a middle-management bureaucrat or a fat-cat elected politician, they forget where they have come from. / And remember, based on what I've seen of this survey and the mayor's actions so far, he knows the cost of everything but the value of nothing. So when considering these cuts I'm sure no one will ever consider the over-all value of something, and just look at the pennies. Operating a city like this is not the same thing as preparing a budget for a 4-person family, and every time I hear a politician say that kind of stuff, I want to scream. Oh yes and don't make comparisons to how much something cost 20 years ago for the same services. The last time I looked my grocery bill has gone up 25 per cent in the last year for the same amount of food!!! You think the TTC is always gonna cost the same to operate year after year
64.	Be extremely careful when you outsource to not get caught committing the city to quotas. There has been precedent in other municipalities where there were penalties that the city would have to pay if they reduced the amount of garbage being transported. That is simply madness. Companies optimize around money, and that is often not in line with what we need from a city. We need cities to optimize around service and accountability.
65.	The environment is first. TTC is important here because we must get cars off the roads. Recycling is currently nearly impossible - I know you don't think so but it is - this must be remedied, in particular recycling of plastics & some other approach than the current ridiculous fiasco in the area of used electronics.

66.	To have an independent academic audit the design of the City's surveys like this one. This survey will yield biased information on some questions - especially the one where respondents were asked to rank their preferences for revenue collection, and had to re-arrange a pre-existing ranking that put no tax increases as #1. This will lead to response bias anchoring bias and, given the Mayor's political leaning, it makes me wonder whether this was intentional.
67.	Privatization is NOT the answer. Consider the 407. But I do believe the garbage workers and their union deserve to be out of a job.
68.	I do not believe a contracting out model works as well as its proponents say it will or saves as much money. / / Please be very careful when considering selling off city resources (real estate for housing, garbage trucks, etc.). It is much easier to maintain the assets we already have than it is to try and acquire them again once they are gone (sold off).
69.	As I was just saying: / / Please, please, please, STOP ALL THE MYOPIC, SELFISH LEFT/ RIGHT WING POSTURING AND THINK ABOUT OUR GRANDCHILDREN'S TORONTO BEFORE IT'S TOO LATE. EVERY BODY has to pay. Slash the salaries and benefits of all public servants to fit the times, which would bring everybody down by at least 30%, ESPECIALLY the Mayor, all council (more like 45%) and their support staff. They shouldn't even have support staff. Make all businesses pay for themselves. If they can't provide a service that keeps them in business, too bad. SLASH all arts funding. Arts will continue the way they have for unsubsidized millenia, but with less ego and whining. If you can sing, or paint, sing and paint for your neighbourhood in your spare time. And for God's sake, keep the fee for plastic bags as a pathetic little starting point and move quickly to DRASTICALLY increase fees for ANY environmentally damaging practices or uses of materials, in every direction. This includes CARS - the use of cars should be incredibly cost prohibitive (an increase of at least 200% through a CAR TAX in the inner city, as well as drastically increased parking fees and fines). Either dramatically improve TTC and garbage collection customer service or contract it all out. They are spoiled and rude brats. Throw out all the expensive police gadgets and cameras and SLASH the bloated police budgets just as brutally as everything else – we're talking 30% (use some of the savings to retrain them out of the hi-tech black OPS computer game mentality the cops under 40 seems to have been raised with). Above all, do everything we can to dramatically reduce the involvement and influence of large multinational corporations, big government and big union interests in our cities and decentralize by dramatically increasing engagement of community members at the local level so neighbourhoods increasingly decide on important neighbourhood decisions wherever possible - NOT council or city hall. We should all be growing our own food on city streets that are increasingly abandoned by cars. Almost all residential streets should be converted to food production by 2030. If we don't do these kinds of things and all make sacrifices and come together, the generations to come will be cursing our monumental, ideological, self-involved stupidity. /

70.	The entire Council should vote on all major issues such as transit, environmental services, waste disposal. In a democracy it is not acceptable for city staff to make the decisions. It is not acceptable for the Mayor to make any decision on his own
71.	Online public consultation is a useful tool as part of a broad information collection strategy that should be used for city planning. that is to say, I hope decisions will not be made based on responses to this report as by the nature of quantitative data the responder is restricted in their options for response. Census data, community agency reports, evaluation reports of existing services and of course the response to the town hall's the city has organized should all be considered collectively. What the public hopes for from its council is a long term vision for improved health and vibrancy of the city that as individuals we might have difficulty envisioning. /
72.	There should be a greater emphasis on recouping disposal and recycling costs from initial producers of waste and garbage. For example, producers of goods should be responsible for covering the costs of disposing of both their products as well as the packaging of their products. The 5¢ charge for plastic bags is a good step in that direction, but that 5¢ should be going towards recycling fees for the bags, not to the retailer.
73.	Start with a focus on the essential services that a city should provide - safe clean water, garbage pickup, emergency services. These are the things we need and the services that property taxes are meant to fund. We need you to do a great job of delivering these services at a reasonable cost. Then look at the other important services (library, community centres, programs for at risk/disadvantaged citizens such as poor or seniors, etc) - these services should be funded by a mix of property tax and user fees. They benefit the community overall, but not everyone uses them - so a mixed funding system is appropriate. The goal is to provide good service at reasonable fees. Then look at additional services that you can offer that go above and beyond and make this a great city with great services. These can be funded by user fees and target the groups that would use the services. Despite all the arguments, it isn't about who provides the service - it's about providing the best possible service at a reasonable cost. Forget the bickering and focus on making this a great city.
74.	Don't pay firefighters to sleep, 24 hour shifts are crazy. TTC and collection have been looked at but you need to look at fire.
75.	This is an extremely flawed survey and I find the use of the language "I don't care" appalling when we're talking about services that impact hundreds of thousands of people in a very significant way (TTC, affordable housing, etc.) The City is responsible for continuing to provide the services that it currently provides. Why is it, exactly, that we're looking at a deficit? What ideologically-based decisions has the Mayor and the executive made that are in NO WAY FINANCIALLY SOUND (ex. privatization of services like garbage collection, subway building vs. light rail, etc.)? User fees for those who cannot afford to pay are not an effective way to provide services for residents.
76.	If something is privatized like garbage, it should not be privatized more than 40% - city should retain at least 60% of service

77.	support and implement transit city / increase bike lanes / increased recycling and waste diversion / close down toronto zoo
78.	condominiums require less time to service i.e. garbage - taxes should reflect this. Condos are replacing blocks of buildings and parking lots to become neighbourhoods - this should be reflected in noise and traffic planning.
79.	There was a question of what to do w/ the Cinesphere and my suggestion is to turn it into an exotic aquarium where children and adults alike can learn about many sea creatures which are endangered by pollution and over fishing. Also, stop wasting money on horrible statues and have people on welfare pick up garbage to keep the city clean. More input from taxpayers on a regular basis is also needed as we live here, and many of our councillors are out of touch with our needs. bike lanes on a two lane roadway which has numerous pot-holes, etc. and has no intention of licensing them, yet they cause many accidents by going against the lights, not stopping at stop signs, etc. Also, stop having the lights go red one after another as it wastes petrol, causes excessive pollution and gridlock. Stop signs at t-intersections is insane, and there should be more left turn signals in use as many are equipped but not working, and streets which have stop lights turn red though no cars or pedestrians are there should be changed to only turn red when a car is there or a pedestrian presses the button, otherwise cars constantly come to a stop, causing pollution and gridlock for no good reason. Someone should do a study of things like where pedestrians cross as, when exiting Shopper's World to make a left onto Danforth, the pedestrians are crossing on the wrong side and often only two cars can exit before the light turns red again. There are many such instances of this, another is when trying to make a left at Danforth & Victoria Park.
80.	Yes, let's not start with a bias that everything has to be provided by the City and be forced to make a business case to contract out services such as garbage collected. The prima facie evidence is compelling that contracting out costs less, unless proven otherwise.
81.	City council needs to generate additional revenue by taxing behaviour which negatively impacts Toronto and its environment. / That means generating extra revenue by raising the taxes and fees associated with garbage (not recycling), excessive driving, and excessive electricity use, among others.
82.	There is plenty of fat to be trimmed, especially in cops and sanitation services. Garbage should be contracted out. We MUST make fare hikes in public transit - our city is too large to deny poor, hard working labourers the right to affordable ways to get to and from work. We need the TTC to be efficient, safe and reliable. A world class affordable system for a world class, busy city.
83.	Do not contract out services that are essential to the city such as police, EMS, garbage collection and libraries

84.	<p>There is more to running a city than pure black and white economics. Many of these services are there to help Torontonians be part of and contribute to a healthy economy. If jobs are cut, people lose jobs, if people lose jobs, they stop spending creating more lost jobs. Contracting out garbage pick up may save the city now but what is the true cost when those who had good reliable jobs no longer do and therefore can no longer go out for dinner in the city, see a show, attend an event - what happens when they cannot afford to invest part of their income in Toronto? Cutting services and jobs is not an answer to Toronto's money problems, this path will only perpetuate Toronto's problems and in so doing lessen the respect Toronto has received from those around the world as well as its own citizens. The past administration managed to city build while coming out at the end of it with a surplus which this administration has already managed to spend in its attempts to stop the gravy train. It's easy to cut/not raise taxes when you have a wad of cash to get through your first year. If cutting services is the only answer to stopping the gravy train I would say it never existed in the first place. Also, this survey paints these issues as if there are only two choices - cut services or the taxpayer will pay a lot more for them. There are more options than just a hike in user/property fees and taxes or a cut to service. I challenge this administration to be more creative than that. Or at least find the gravy that supposedly existed. I can't say that any of these services could be thought of as wasteful spending.</p>
85.	<p>Current mayor campaigned on finding gravy--there's plenty in police services. It was a good move to have councillors have reduced budgets and tighten expense policies. However, the disparity between union and non-union staff (wage freezes for latter group) is divisive. Why can't wage freezes apply to union staff? / Real estate--what's the long term plan for City staff in terms of employee count and space needs? Are there underutilized City buildings? Is the City renting private office space instead of using its own spaces? What real estate does not need to be held? / Refund policies for strike periods--during garbage strike, there were payments to City community centres and other dept. that were affected by the strike i.e.. no programs ran for what was paid. Time to get into 21st century and update the refund policy for payments held up during strikes in the future. / Toronto a la cart program--vendors who entered the program need to be given a financial break for having listened to and invested in that program. Not a New York moment of varied foods but red tape and hassle. Learn from the mistakes! What about BIAs that are banning food vendors i.e.. Bloor-Yorkville BIA? Can council do something to salvage the affected vendors' businesses? / Follow-up on outstanding road/sidewalk/utility cut issues--it's a shame that columns like the Fixer in the Star or Urban Decoder in Toronto Life have to exist to get action on old issues or dangerous conditions in the City. Where is the departmental awareness of what is going on with its inventory of facilities? Is there a current policy regarding utility cuts and timeliness of repairs? It seems that Toronto has lanes blocked forever for construction.</p>
86.	<p>Consider keeping the city cleaning and garbage staff instead of contracting out as contracts tend to cost much more in the end.</p>

87.	I am NOT in favour of contracting out any services, including garbage, to save money. I am also NOT in favour of increasingly or creating user-fees for services. This only hurts the poorest, most vulnerable populations.
88.	Make sure Toronto remains a liveable city, where people at all income levels can live a full life. If you cut back on public, open, access to community services, such as libraries, parks, free sports for children and community centres, the city will have social unrest. Those with money will leave and Toronto will become like one of those run-down, violence-ridden American cities. / / We pay almost twice the average property tax and it is becoming a financial strain, but we enjoy a wonderful city -- we walk the dog through three small parks several times a day, we walk every day along clean, safe streets, we visit our local library several times a week, our friends use the elder care support in a community centre, our kids play sports in city parks, garbage is picked up regularly, the Forestry department has very dedicated arborists who look after the old trees, and we use the TTC. So, we get great service for those taxes. / / The biggest disappointment is the TTC. Bus and streetcar service is absolutely unreliable so we often drive and pay high parking fees, just to be sure that we will arrive on time. Subways are more reliable, but the stairs and stations are really dirty.
89.	Transit is a huge priority. / Increase support for the arts beyond \$25/capita, to match Montreal's rate. / Fire whomever is approving the street furniture designs (especially the ridiculous garbage receptacles).
90.	I feel very strongly about contracting out garbage removal and recycling programs. I have lived in other provinces and the level of removal improved when contracted out. It holds the removal company more accountable for its services.
91.	1. I don't know why I have to pay almost \$200.00 per year extra, on top of my property taxes, to have my garbage collected. Shouldn't this be covered by my property taxes? / 2. Since amalgamation, service levels in Etobicoke have fallen off. e.g. the sewers used to be cleaned out once a year. Now, we're lucky if it happens every 3 or 4 years. Result: flooded basements and increasing insurance costs. Nobody wins.
92.	I resent that the survey continuously asked whether I think reducing costs is more important than maintaining quality - why do these things have to be mutually exclusive? Did we not learn anything from Walkerton? Quality is ALWAYS the most important factor when it comes to the health and safety of the population, and the majority of the services in question here - from waste disposal to tree maintenance to libraries to housing to public transit - ARE FUNDAMENTALLY ABOUT HEALTH AND SAFETY. To compromise on the quality of ANY of these services is a betrayal to the entire population and - as the largest city in Canada - to the entire nation. It is offensive and deeply troubling that the bottom line would ever be considered more important than health and safety.

93.	The MAYOR and City Council have a responsibility to ensure that essential and core services are provided by a body that is accountable to the City and the public. Services such as transportation, water, garbage, social services and such MUST continue to be provided by the City of Toronto since they are essential services and should be accountable to the public...that it is NOT about stockholders or profit, but the public good and public health.
94.	Yes, think about the average person living in the city, think that you are one of those average people and see what you would like to see. Put yourselves in the average person's shoes when making decisions. Garbage should be sourced out if it will stop them from holding us hostage with a strike and then costing us more to remove garbage.
95.	It is not wrong for someone who collects garbage to earn a decent wage and be able to afford to buy a house in the city where he/she works.
96.	If the garbage people strike again, fire them ALL and give the poor and underpaid their jobs.
97.	If the garbage people strike again, fire them ALL and give the poor and underpaid their jobs.
98.	Please do not privatize our garbage collection or TTC.
99.	Don't contract out the city garbage collections, revive Transit City now. Start a city debate on how our city services can be maintained, without cutting the quality, and services.
100.	Contracting out is not necessarily the answer to everything. I live in North York and we had private garbage collection and the service was good, so I am not against contracting out in general. BUT, when contracting out does not go well, it can be very hard and expensive to bring that service back to the City. I would much rather see concessions from the unions on benefits.

101.	Cut back on private duty work by police officers, and overtime. We need them to be alert on their regular jobs at regular pay. / Don't let police demand bigger pay hikes than other essential workers. / Monitor construction workers - often there seem to be two guys standing around for every two who are clearly working. Make the supervisors justify how many workers they need for each job. / Ban idling by city vehicles: it's bad for the air and it costs us all too. / Encourage city planners to travel to European cities (especially Scandinavia and Germany) on their vacations to see how things are done there. We can learn smarter ways of doing things. Offer raises and promotions to city staff who come up with better ideas that save money. / Go solar (or other renewables) for energy on all city buildings, just as the school board is doing. / When building or renovating city buildings, install pipes and filters to use roof water or grey water (i.e. soapy water used in sinks and washing machines) for toilets, to reduce the use of good drinking water. / Sell rain barrels to homeowners at cost to encourage use of roof water for watering lawns and gardens. Or install them, with diverters, at a fair cost to the owners. / Money invested in services like libraries and community centres is essential to all neighbourhoods as it affects the health and intelligence of growing young people. / Extend efficient public transit to the NW and NE corners of the city, so people living there can get to work and back safely and in time to look after their kids at night. / The wealthy can pay plenty of property taxes. Those who live in homes that cost over \$1 million can afford it. / Insist on senior governments forking over gas taxes, to pay for street repairs. / Charge industries the full cost (treatment and disposal costs) of the water they use, so homeowners aren't subsidizing their water costs. / / /
102.	Quality over lowest bid. You get what you pay for. Leaking compost collection trucks from my private trash pickup in Etobicoke is not value for money (the company was also charged for illegal dumping in 2002). The private contractor hired to fix my sidewalk not only tore out my TV cable (just thankful it wasn't a gas line) but workers didn't wear safety equipment like ear protection when using jack hammers.
103.	Go back to basics. Water garbage police fire ems
104.	Keep the essentials public like fire, police, garbage water and sewer. Along with Public Health and Long term care. There are departments that could be contracted out. Except not the above!
105.	I find your entire survey to be misleading and the data to be unreliable. "I don't know" and "I don't care" should not be the same category, while some questions should be clarified, such as to what degree does someone need to have engaged in communication with a service to click "yes" for "have you been in contact with this service?". For example, does simply having my garbage collected count? The entire survey had technological flaws, with more options appearing than actual text. I'm so glad to hear that the data is safely encrypted in Ireland.
106.	Keep at a high level, the services that make cities great. Police, Fire EMS, Transit, Garbage Recreation.

107.	in 2006 the Canadian census reported for the first time ever that households of 2 adults with no children out numbered families/households with children. Start considering the MAJORITY when you are allocating funds. The majority of us pay our taxes every single year only to see our funds allocated to activities and programs that do not benefit us at all. Put our funds into programs that we can use. I cannot use public day care, I can use the TTC and better roads, and better funded public events like caribana and pride. I can benefit from better garbage collection, presently my garbage is only collected every 2 weeks, its no wonder we have a raccoon problem. I can benefit from lower street parking permits, or maybe if we pay for a monthly street parking permit for our homes, we should get free parking in city lots across the city? .. give us more bang for our buck.
108.	reduce the defined benefit plan of city staff, including fire department, police department, garbage disposal, city planning staff
109.	A city is more than garbage pick up and road clearing. Invest in communities and support them. A happy community will give back much more to the city. Realize the vast importance of a healthy urban forest, ravine and parks system.
110.	The structure of this survey is not particularly effective for identifying public priorities. For example, many of the questions aren't meaningful (e.g., what does "contracting out" BIAs mean? What does it mean to pay a user fee for youth volunteer opportunities at community centres?). There were questions asking to prioritize activities that aren't comparable (e.g., how do you decide whether garbage collection is more important that garbage processing? Would a resident of the city ever think to separate garbage services into these categories, or is it the service as a whole that is important?) In the future, please improve the design of the survey - as a user it was a very frustrating exercise.
111.	Test things out in the real world, run pilots. Try privatizing garbage in a pilot area first, don't do anything you can't reverse, like sell all of the garbage trucks.
112.	North Americans expect their cities to provide a large array of services at minimal cost, all funded by property tax revenues. / / What might make more sense is to increase user fees, so that demand for city services can be better analysed. / / Additionally, the city should consider outsourcing most of its activities outside of policing, the courts, public health, planning, engineering and a few other core areas. Services such as transit, waste collection, employment services, housing, water treatment and recreation should be considered for outsourcing where quality standards and cost target (set by the city). The role of city staff would change to one of tendering, contract supervision and planning. Many of the city services that are most vital to the functioning of the city (water treatment, transit) are entirely contracted out in Europe, with the result that quality is improved and cost is constrained.
113.	Answering this questionnaire was a learning experience for me. I was astonished at the number / variety of services City Hall is supposedly providing at the present time. Is this why City Services have deteriorated so much over the last 7 or 8 years? Is City Hall trying to be all things to all people? The sad thing is that city services desperately

needed by the people at large (like road maintenance, public transit, garbage collection) have become a joke, while City Hall bends over backward to invent new services it can provide to a select few (subsidized theatre, bicycle lanes and green roofs come to mind). / / I think it would be productive to think of city services not only in terms of what needs to be done by the city and what does not, but in terms of what services are not needed at all. Some services can and should be privatized and others need to be eliminated altogether. / / For example, in my view the city should provide water / garbage / paramedics (EMS) / police / public transportation / road maintenance. The city can contract out these services in some cases. I am strongly for contracting out garbage collection, and some security services currently provided by the police for instance. I think that allowing jitneys would be great as the TTC is a disgrace and competition would be a nice wake up call for TTC management/unionists. Just to be clear, by saying that a given service is needed and should be provided by the city, I do not mean that no cutting should be done. Actually, I see wastefulness everywhere I turn in this city. Why are road crews of 6-9 men seen everywhere when 3 would do the job nicely? Some repairs done two years ago by the city on my street were eye-opening. Nine workers were sent out by the city. At any given time, only one or two were working. Disgusting. And Miller wondered why we were so angry at his tax increases! / / Other services don't need to be done by the city at all and/or need to be pared down drastically. The TCHC has become a giant entity, totally out of control. It needs to be contracted out, and then reduced. Impoverished families and individuals should be able to rent apartments where they wish and private landlords can be paid by the city. We also have an overlong waiting lists of subsidized housing so lets put some rules in place as to how long any one tenant/family can remain in subsidized housing. Five years is long enough for people to better their circumstances. Then they get bounced out to make room for others. / / Draconian cuts are also needed at City Hall. There are far too many civil servants, doing precious little. The 311 service is a nice convenience but not a necessity and I shudder to think of how much glorified phone clerks get paid. / / A couple more words: / Toronto Public Health needs to be uploaded to the province. The city can save a few dollars that way. / A layoff of at least 10% of our police force is in order. We are an aging society and violent crime is on the decline. Also, construction sites/road crews should hire private security staff, not police officers. Or put up pylons. / Environment is not a municipal issue properly speaking. It falls under the domain of the Federal government and should be treated as such. / Toronto's subsidies to the arts community have become a vile way for the establishment/civil servants to funnel taxpayer dollars to friends and relatives who pretend to be artists. Those rewarded with "grants" are nearly always frauds, not genuine working artists. I would like to see this practice discontinued. Real artists sink or swim on their own merit as we always have. / Citizens should not be subsidizing the living costs of Toronto Island residents. They should pay for their own ferries and their own police services. / It has become apparent that councillors need to be told what is and is not appropriate in the way of expenditures. I'm not pleased that 12 Toronto City Councillors are going to Halifax for the Federation of Municipalities

	conference. Frivolous expenditures should be disallowed. (They can still go, but on their own dime.) / / Thank you for allowing me the opportunity to participate in this process.
114.	the green bin program in apartments & condo's was supposed to happen in 2010; it needs to happen now!!!!!!
115.	There needs to be a paradigm shift in thinking about how to solve challenges such as garbage collection, TTC and crime rates for example. If we all felt that government was truly transparent and effective in using our tax dollars we would all benefit from happier, more productive people. Programs to create a cohesive, effective city council and city hall could save money and deliver better services.
116.	Look at the consequences of similar actions in other cities. For instance garbage has been privatized in other American cities with disastrous results.
117.	Property taxes increase significantly - is there a way to alleviate this? (salaries do not increase at the same percentage as the property taxes as well as Cost of Living Allowance) This makes it hard to remain in the households we are currently living in and forces people to move - especially seniors. Or to regulate the housing market so keep the property tax actual value low. Also, the waste disposal every summer tends to be sloppy and the stench of garbage juice is left on the streets for days, or until it rains. Is there immediate accountability for the quality of government services?
118.	All areas of the city should receive the same level of service. Just as East York lost a lot of its services on amalgamation, North York and Scarborough and Etobicoke should also get the same level of service as the old city of Toronto: no clearing of driveway windrows, biweekly trash collection, etc.
119.	A city is not unlike a living growing organism. it has life, heart and soul. It lives, breathes and feels. It changes and adapts. Each one of us is like a cell in this organism performing a function. In our greatest capacity we have the ability to aid in the healthy activity and growth of this great city or act as a deterrent, a roadblock or virus that detrimentally affects its health. The federal government has as one of their initiatives a desire to educate Canadians in their ability to make personal financial decisions. This of course stems from the astronomic amount of debt that each Canadian currently carries; and it indicates that people do not quite understand the importance of financial planning and decision making. In addition, this lack of understanding similarly points to the reality that people may not understand a city budget. The reality here is that people need to understand that prices do not decline for governmental services or products in a general static fashion as "wallmart" products can. To maintain current services, expenses must go up to cover rising costs. Consider only one expenditure related to fuel and energy costs. Just the yearly increases we have been experiencing on energy would cause budgetary costs for running vehicles, heating, ventilation and airconditioning of City buildings and offices(to name a few) to rise. Of course there are several ways to deal with this budgetary increase in order to maintain the same budgetary expense as the previous year. 1. We could reduce the energy usage that would be needed to make up for the shortfall; 2. We could cut expenses elsewhere in others services by making 10% cuts

or 15% cuts across every division. Or we could just fire people and or contract out to NGOs (Less money does to always ensure similar service standards). By making cuts elsewhere we can maintain the same energy output. In any of these scenarios services are reduced. And please don't point to garbage collection services whereby private collection levels keep getting reduced and the time between pickups keeps increasing (they take less garbage and pick it up fewer times per year; is this the maintenance of service levels?) There are several other choices which could be combined to aid citizens in making such decisions; which would help over the long term. First, public education - Why are cuts necessary. what is causing the deficit or has caused the deficit, i.e. increasing: salaries, energy costs, program enhancements, taxes increases not keeping up with inflationary values, etc. A full understanding of what cutting costs across the service provision infrastructure does to services and the actual cost to keep existing service levels. What does a layoff of 500 Police officers actually do to the security of the City (specifically, not in one line media jargon). What would it cost per taxpayer to maintain current service levels i.e. \$150.00 per taxpayer or \$250.00 per taxpayer? Reports on each service, division or program in plain english as to stated short term and long term objectives and goals; and outcomes as to whether or not these divisions or programs are achieving or reaching program creation needs, objectives and goals. Non political committee (Auditor General's Office) to review and comment and provide assessment for council regarding these reports. In addition, the citizens should be supplied with comparative information supplied by an unbiased source. This information should include cities with similar social, economic and cultural populations along with similar service provisions and governance. This report should also include comparative costs on services as well as each service's customer base goals or program achievement levels or outcomes. Decisions which will affects thousands if not hundreds of thousands and or millions of people should not be made hastily. If involvement of the population in the decision making process is going to take place it should be done in a holistic fashion and use "forced inclusiveness" over a minimum period of 18 to 24 months. As we have seen to our dismay, our control over the economy is illusory at best. We ride economic waves with peaks and troughs. There are those politicians who will speak of Keynesian or Supply side (trickle down) economics yet always (with very few exceptions in history) fail to fully follow the "steps" laid out in such theory. This has always lead to major swings in social and economic health where one thrives and the other dives. Toronto has always maintained a balance which has led to its reputation as one of the best cities in the world to live. Let us not forget where we came from; the families where we nurtured love and provided support, the communities where we shared, played and supported our neighbour and the City where we work, live, and love. As councillors to one of the greatest cities in the world, you have major decisions to make which will affect the lives of millions of people. Please be thoughtful in your decisions. God Bless you.

120.	I want employees who work for me (as a taxpayer) to be paid fairly. I believe that no City garbage worker is overpaid - and I am ashamed that the City would try to reduce the wages and benefits of these workers by contracting out. I do not want the hardships "my" garbage collecting employees endure to be under-compensated.
121.	Please DO NOT privatize services such as public transportation and garbage collection.
122.	No Contracting Out Of City Services / Bring Back Transit City / Do Not Sell Of Public Housing / Do Not Privatize Garbage Collection
123.	If considering contracting out, full cost accounting must be done to quantify any potential savings, and all figures and information should be made public. The fiasco of not releasing (or ostensibly not having) the numbers on the garbage contracting out in Etobicoke, was embarrassing and showed that there was an ideological bent to the whole effort, not a true fiscal conservative's focus on the bottom line.
124.	There's a discrepancy (and bad communication) over who consumes services and expensive infrastructure, and who pays for it. If I live and work downtown, my need for infrastructure (roads for me to get to work, for example), and the cost of delivering services like water and garbage collection is far less per household. And yet the suburban households which cost more to maintain, and which are generally more isolated from the urban experience, are agitating for cuts to taxes and services. / / People who put less of a burden on the city (those of us who live in areas of greater density) should be paying their fair share, as should those whose distant-from-the-core properties cost the city more. In the case of the suburbs, that means pay more taxes, and stop eroding the quality of downtown life. / /

125.	<p>Great services make great cities. A reliable and accessible public transit system benefits everyone, whether they use it or not and is consistently cited as one of the most important ingredients in creating a business friendly environment. Instead of asking how we can cut corners, we need to be asking how do we invest in our city to make it a place that is friendly to its residents, newcomers and business to encourage sustainable, long-term growth and investment that will assist in ensuring a balanced budget for years to come. / / The city needs to set the tone that taxation isn't about the city stealing your money for no good reason, it is a question of value for money. Businesses/people don't mind paying taxes if they feel like they are getting something for their money. The dialogue around services in Toronto needs to shift and start emphasising all the necessary and life-improving services the city provides at a much lower cost than if each citizen were to be individually responsible for procuring such services or managing the consequences of the lack of service (for example, an increase in property crime relating to fewer social services). People think they want lower taxes because that's what politicians tell them they want. I'm sure most people who properly understand how taxation works actually just want good value for the money they contribute. It's also about social responsibility and people accepting that living in a city means paying for services according to ability in order to deliver a healthy, livable community that meets the needs of everyone. / / Contracting out isn't the answer to all Toronto's problems. The city needs to recognize that most of the services it provides, it provides because it is not profitable. Garbage collection isn't about making money, it's about public health - that's why it is a city service. Most studies show that contracting services out actually costs more in the long term. Also, city jobs have typically been well-paid and secure positions - exactly the type of jobs we want our citizens to have. It benefits us all to have a skilled, well-paid workforce living in our city.</p>
126.	<p>Looking at the city and looking at the impact of investment into priority communities has been an asset. Don't undo what has been done. Privatization DOES NOT WORK! The cities residents pay so much in taxes to have essential services. Private companies responsible for garbage collection - would be detrimental to the city. They will not be regulated</p>
127.	<p>Pleas don't hurt Toronto and clean up the garbage in the park and get the panhandlers off the streets and into some housing</p>
128.	<p>Once many City-provided services become contracted-out, it becomes difficult or impossible to return them to City-run status in the future. While contracting out services such as garbage pickup may be a short-term savings from a purely financial standpoint, it compromises the long-term viability of the City as a whole. While it can be especially difficult in political circles, we (as a City) must make short-term sacrifices (including the increase of property taxes and user fees, as appropriate) in order to ensure the long-term sustainability of our City.</p>

129.	A world-class city isn't one which only considers the bottom-line. A world-class city is one that has been invested in; one that supports the arts, heritage, the environment, good planning and most of all, invests in its people, most notably those that need help. / / I'm angered by the fact that the vehicle registration fee was thrown out and the garbage strike surplus has already been drained. I'm sick of those in constant search of the bottom line. I don't live in Toronto because it's cheap and I don't have to pay a lot of taxes. I live in Toronto for the art, culture, public transit, etc. However, I don't want my city to become further degraded by Rob Ford's leadership. I want to pay taxes, I want to see public/private partnerships and I want great services! /
------	---

[Return to Top](#)