



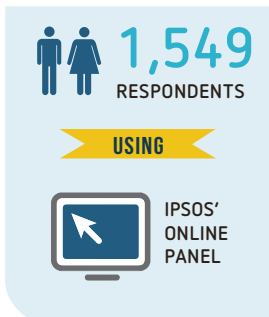
OPEN GOVERNMENT

CITY OF TORONTO RESIDENT SURVEY 2015

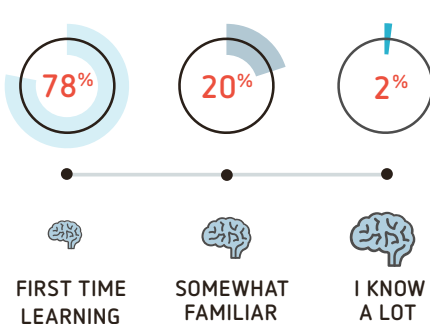
The City's Open Government Committee and senior staff promote an organizational culture of greater collaboration and openness. In 2015, the committee engaged with Ipsos Reid to conduct a survey to learn more about the views City of Toronto residents have on Open Government.

WHAT THE PUBLIC SAID

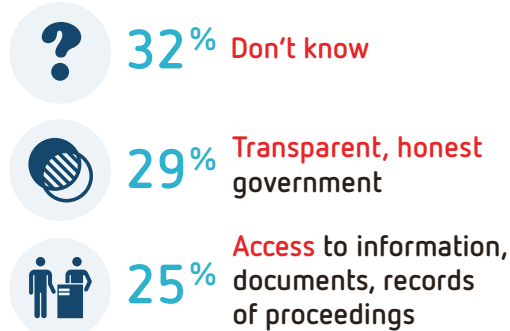
SURVEY PARTICIPATION



FAMILIARITY WITH OPEN GOVERNMENT



WHAT DOES OPEN GOVERNMENT MEAN TO ME?

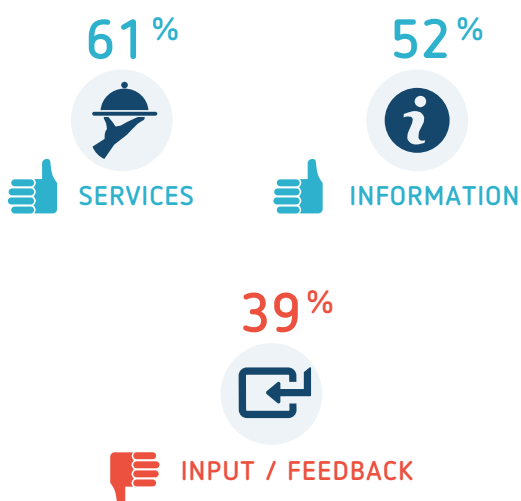


IS TORONTO AN OPEN GOVERNMENT?



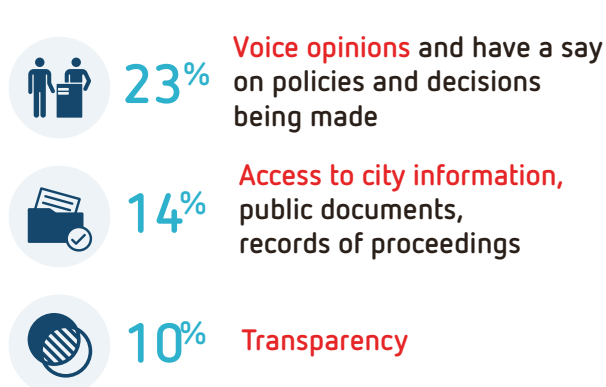
EASE OF ACCESS

IS IT EASY TO ACCESS THE FOLLOWING?



“It should provide easier access to services and information.”

HOW DOES OPEN GOVERNMENT BENEFIT YOU AS A RESIDENT?



“We'd know better how the agencies operate, and how efficient they are.”

CHALLENGES

IDENTIFY CHALLENGES ENCOUNTERED.

DIFFICULT TO FIND INFORMATION

UNAWARE OF INPUT OPTIONS (CIVIC ENGAGEMENT)

DIFFICULT TO FIND SERVICE

STAFF HARD TO REACH

INFO UNAVAILABLE

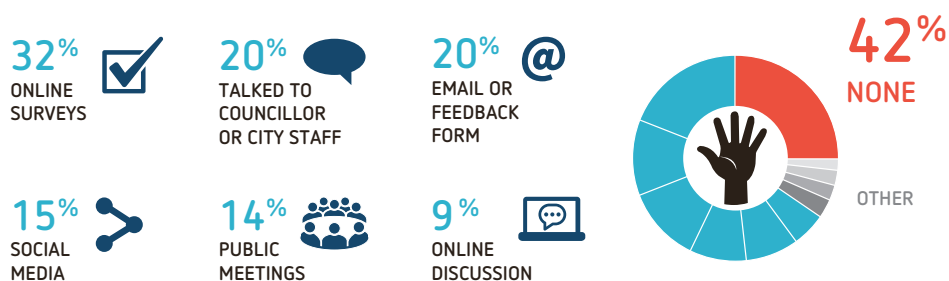
UNRESPONSIVE

PARTICIPATION

HAVE YOU HAD OPPORTUNITIES TO PARTICIPATE AND ENGAGE WITH THE CITY ON TOPICS THAT INTEREST YOU?



HAVE YOU EVER PARTICIPATED IN...?



NEXT STEPS

HOW CAN THE CITY OF TORONTO BE A MORE OPEN GOVERNMENT?

“An email service where I can choose which topics I am interested in and notifications are sent when something relevant to those topics are happening.”

1. Better access to information, open Council meetings and voting records.
2. Better engagement with the public in decision-making.
3. Greater accountability and transparency.