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### Introduction

Since 2013, the City of Toronto has been developing a Long Term Waste Management Strategy (Waste Strategy).

The Draft Waste Strategy was prepared by looking at the City's current waste management system, its challenges, future opportunities and needs; and then identifying and evaluating options to manage our waste over the next 30 to 50 years.

**This is a “3R's - first” Waste Strategy that focuses on reducing, reusing, recycling and composting waste to reduce our City's environmental impacts.**

The Toronto community has provided valuable input throughout the process. Feedback received from this survey will be considered in the development and implementation of the Final Waste Strategy, to be presented to Toronto City Council for approval in July 2016.

This survey includes 11 questions, and takes about 10 minutes to complete.

**Please complete this survey by April 27, 2016, and send it in via email or mail.**

Email: [wastestrategy@toronto.ca](mailto:wastestrategy@toronto.ca)

Mail: Robyn Shyllit  
Public Consultation Unit  
Metro Hall  
55 John Street  
Toronto, ON. M5V 3C6

**To complete this survey online, read the full Draft Waste Strategy, or view summary information visit: [www.toronto.ca/wastestrategy](http://www.toronto.ca/wastestrategy)**

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### Your Perspective

**What best describes your answers to this survey? Select all that apply.**

- I am a Toronto Resident
- I work in Toronto, but do not live here
- I work as a property manager or superintendent
- I represent a School
- I represent a Faith Group
- I represent a Non-profit, Charity, or Community Organization
- I represent an Industry Association
- I represent a Business with City of Toronto waste collection
- I represent a Business without City of Toronto waste collection
- I am an employee of the City of Toronto
- I am an employee of the City of Toronto in Solid Waste Management Services
- I work in the field of solid waste management or environment
- Other (please specify) \_\_\_\_\_

## Part 1 | Promotion and Education

Public education about Blue Bin (recycling) and Green Bin organics (compost) programs is very important to waste diversion in Toronto. The Draft Waste Strategy recommends a range of tools to support promotion of these programs.

**1) How do you currently learn about diversion programs, such as Blue Bin (recycling), Green Bin organics (compost), and Yard Waste in Toronto?** Select all that apply.

- Family / Friends / Neighbours / Co-workers
  - Community groups / Local leaders
  - Workshops or neighbourhood events
  - Media (Newspapers / Radio / Websites)
  - Email lists
  - Social Media
  - My Ward Councillor
  - Information posted at my Local Library / Community Centre
  - Information posted where I work
  - Information posted where I live
  - City of Toronto communications
    - Website
    - Waste collection calendar
    - Advertisements
    - Live Green Toronto email list
    - Community Environment Days
  - None of the above
  - Other (please specify)
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**2) The Draft Waste Strategy recommends a variety of activities to support communication with Toronto residents about Blue Bin (recycling), Green Bin organics (compost) and other waste diversion programs. Which of the following education activities would help you participate in Blue Bin (recycling) and Green Bin organics (compost) programs?**

Select all that apply.

- Increased availability of translated information
  - Attending an in person workshop in my community
  - Receiving training to become a "3R's Ambassador" volunteer, to share information in my community
  - More information on social media
  - Easy access to downloadable resources and educational tools (e.g. videos, how-to guides, curriculum)
  - None of the above
  - Other (please specify)
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## Part 2 | Apartments and Condo Buildings

55% of Toronto residents currently live in apartments and condos, and many more people have had experiences living in multi-residential buildings. The City of Toronto offers the following programs: Blue Bin (recycling), Green Bin organics (compost), electronics collection, household hazardous waste (e.g. paint, batteries), and Community Environment Days.

There are many reasons why recycling and compost programs can be harder to access in apartments and condos, resulting in more of the waste being sent to landfill. The Draft Waste Strategy aims to improve recycling and compost programs in these buildings.

**3) A. What are the top challenges you have experienced when accessing reuse, Blue Bin (recycling), or Green Bin organics (compost) facilities in an apartment or condo building?** Select up to 3 options from the list below.

- I don't know about available programs
- I don't have space to keep recyclable items in my unit
- Programs are hard to access
- The spaces where programs are located are not clean or well lit
- I do not feel safe in the spaces where programs are located
- Programs are not available at my building
- No one else uses them
- None of the above
- I do not have experience living in an apartment or condo
- Other (please specify)

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**3) B. How could the City of Toronto help with these challenges?**

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## Part 3 | 3Rs – Reduce, Reuse, Recycle

**4) The Draft Waste Strategy recommends six new programs that would be developed within the first 10 years to support the 3R's (reduce, reuse, recycle) across Toronto. Select up to 3 programs that you would like to see implemented and are most likely to participate in. Your answers will help the City develop a schedule for implementation and program delivery.**

- Food Waste Reduction Strategy to reduce food waste at home
- Textile Reuse Strategy to support reuse and recycling of used clothing and fabric
- Waste Exchange opportunities for communities through curbside events or supporting online exchanges
- Mobile Drop-off vehicles that travel to high traffic/high density areas to pick up reusable materials, or materials needing safe disposal like paint and batteries
- Sharing Libraries to borrow materials that are infrequently used like instruments, toys, tools and equipment
- Reverse Vending Machines where products are traded in to receive rewards

5) Sharing libraries provide opportunities to sign-out materials that are infrequently used. There are existing sharing programs in some Toronto neighbourhoods for items like cars, bikes, tools, clothes, and kitchen equipment, as well as many resources through Toronto Public Libraries. **What types of items would you be most interested to share or borrow?**

- Kitchen tools
- Power tools
- Sports equipment
- Toys
- Gardening tools
- None of the Above
- Other (please specify)

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6) **Are there local reuse and recycling activities in your neighbourhood (swaps, yard sale days, etc.)? How could the City help support these activities?**

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7) The Draft Waste Strategy recommends Mobile Drop-off vehicles that would travel to high-density neighbourhoods across Toronto to collect recyclable and reusable items like clothing, pots and pans, dishes, books, etc. **If implemented, how frequently would you use a Mobile Drop-off service?**

- Never       Once a year       Every 6 months       Every 2-3 months       Monthly

## Part 4 | Community Partnerships

Community organizations have an important role in delivering programs and services across Toronto. The Draft Waste Strategy recommends several programs where community partners will be critical in supporting the successful development and implementation of programs like a food waste reduction strategy, textile reuse strategy, and sharing library.

8) **Do you know of an organization that the City should consider partnering with to deliver waste reduction or reuse programs?** (e.g. name of the organization)

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### Part 5 | Enforcement

The Draft Waste Strategy recommends exploring more comprehensive efforts to expand and enforce by-laws that enhance current recycling, reuse, and compost programs.

**9) Which of the following measures do you think would be most effective to improve participation in waste diversion programs (e.g. Blue Bin recycling, Green Bin compost) in Toronto?**

- Banning certain products from garbage (e.g. construction waste or mattresses)
  - Imposing additional fees on certain products or packaging
  - More comprehensive enforcement of existing by-laws and fines related to litter, illegal dumping, and improper use of waste management programs (e.g. putting garbage in recycling bins)
  - None of the above
  - Other (please specify) \_\_\_\_\_
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### Part 6 | Where you work, shop, eat, and learn

Historically, the City of Toronto's garbage and recycling programs have primarily focused on Toronto houses and residential buildings. The City provides these services to a limited number of businesses and non-residential buildings, the majority of which use private waste collection services. The City is considering options to encourage greater diversion of non-residential waste, including policies and programs where feasible.

**10) What challenges do you experience with garbage, recycling, or organics programs outside of your home?**

- The programs and acceptable materials are different than what I have at home
  - There is nowhere to divert my organics (compost)
  - There are not enough recycling and organics bins available in public spaces
  - None of the above
  - Other (please specify) \_\_\_\_\_
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### Part 7 | Zero Waste

The Province of Ontario recently introduced new waste legislation that aims to move towards a Circular Economy, and a proposed strategy with a visionary goal of a "Zero Waste future".

A Zero Waste goal places emphasis on preventing waste (e.g. reducing packaging), rather than dealing with it when it gets to a waste management facility.

A circular economy shifts the way we view waste. It requires a change in the way we think about waste, how products and packaging are designed, and how waste is managed to maximize resource recovery.

**11) Do you support including the visionary goal, "to work towards a Circular Economy and Zero Waste future", in Toronto's Long Term Waste Management Strategy to align with the Provincial goal?**

← 1 --- 2 --- 3 --- 4 --- 5 →  
do not support strongly support

## Part 8 – Additional Comments

Do you have additional comments? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### About You

**A. What is your age?** (circle one)

Under 15      15 - 24      25 - 34      35 - 44      45 - 54  
55-64      65-74      75-84      85+

**B. What is your gender?**    Male       Female       \_\_\_\_\_

**C. Do you live in Toronto?**    Yes       No

**If YES,**

**How many years have you lived in Toronto?**

Less than 1 year       1 – 2 years       3- 5 years  
 6 – 10 years       More than 10 years

**What part of Toronto do you live in?**

Etobicoke       Toronto/East York       North York       Scarborough

**D. I live in a:**

House       Apartment in a high-rise building (more than 12 floors)  
 Apartment in a house / duplex / triplex / townhouse       Condominium  
 Apartment in a low/mid-rise building (less than 12 floors)       Co-operative  
 Townhome  
 Other \_\_\_\_\_

**E. How many people live in your household?**

1       2       3       4       5       6 or more

**F. How did you hear about this survey?**

Environmental Organization       My City Councillor  
 At a Community Environment Day       Social media  
 Print advertisement       News story  
 Online advertisement       Friend, family, neighbour  
 City of Toronto website       Other \_\_\_\_\_  
 Waste Strategy email list  
 Another email list

### Your email (optional)

If you would like to receive project updates on the Long Term Waste Management Strategy, please provide your email address here: \_\_\_\_\_

We will add you to the project email list. Your email will not be shared or used for any other purpose and you can unsubscribe at any time.

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*Information will be collected in accordance with the Municipal Freedom of Information and Protection of Privacy Act. With the exception of personal information, comments will become part of the public record. Personal information such as your name, e-mail and address are not included in the public record. Questions about this collection can be directed to Tracy Manolakakis, Manager, Public Consultation Unit, Metro Hall – 55 John Street, Toronto Ontario, M5V 3C6.or call 416-392-2990.*