

Toronto Resident Survey #2 Results Summary

TABLE OF CONTENTS

Overview	2
Highlights of Who Participated in the Survey	2
Results Summary	4
Emerging Direction: Renew and Upgrade Existing Facilities	
Emerging Direction: Address Gaps and Growth Related Needs	
Who Participated – Respondent Demographic Profile	15
Appendices	

A. Survey Questions

OVERVIEW

Background

The City of Toronto hosted a second online survey between November 4 and December 2, 2016 as part of its Parks and Recreation Facilities Master Plan Phase Two consultation process. The 'Facilities Master Plan Resident Survey #2' was available on the Master Plan website, www.toronto.ca/parks/facilitiesplan and at 14 Pop-up Consultation Sessions hosted by City staff at locations across the city during November 2016. 1,025 people responded to the survey.

Highlights of Who Participated in the Survey

A few important notes highlighting what we know about who responded to the survey (additional details are provided on page 13):

- 76% provided the first three characters of their postal code. Of these, 34% live in Toronto East York, 34% live in Etobicoke York, 20% live in North York, and 11% live in Scarborough.
- Respondents were predominantly female (60%), 35% were male, and 5% preferred not to answer.
- Over 90% of respondents reported participating in both indoor and outdoor recreation activities.
- 55% of respondents were born in Canada, 29% indicated that they had lived in Canada for more than 20 years, and 16% for less than 20 years.
- 68% of respondents were between 25 and 59 years of age. 20% were 60 years of age and older, 5% were 13 to 24, 1% were under 13 and 5% preferred not to provide their age.
- 60% of respondents indicated that their household included children, 40% were from households without children.
- 11% of respondents self-identified as a person living with a disability.

It is important to emphasize that the survey was not designed or intended to ensure a statistically significant sample of Toronto, and was one of multiple public/stakeholder engagement activities. This multi-pronged approach was also employed in the first phase of consultation, and was used to enhance access to engagement and promote broad representation.

Additional activities in the second phase of public consultation included 14 Pop-up Consultation Sessions, a Discussion Guide, an online feedback form, a Stakeholder Advisory Group meeting, a Large Stakeholder Working Session, and a Youth Working Session. Each activity provided an opportunity for the public and stakeholders to learn about and provide feedback on the emerging directions developed for the new 20-year Facilities Master Plan, including:

- 1. Renew and Upgrade Existing Facilities
- 2. Address Gaps and Growth-Related Needs
- 3. Work with Others and Explore New Opportunities

The results from the 'Facilities Master Plan Resident Survey #2' and feedback from the other Phase Two consultation activities will be used alongside research and analysis undertaken by the Master Plan team to develop and refine the Master Plan.

About the Survey

The 'Facilities Master Plan Resident Survey #2' featured questions related to five categories:

- 1. Satisfaction with the condition of facilities
- 2. Facility improvements
- 3. The location and expansion of facilities
- 4. Choosing partners to work with
- 5. Demographics

(See Appendix A for a full list of survey questions.)

The survey used a variety of question types including: multiple choice, numerical scale, priority ranking and demographic questions. Analysis in this report is based on the percentage frequency distribution of responses. There are some cases where response categories are combined into one measure as described below:

- "Satisfied" ("somewhat satisfied" and "very satisfied")
- "Dissatisfied" ("very dissatisfied" and "somewhat dissatisfied")
- "Important" ("very important" and "somewhat important")
- "Not important" ("not important" and "not at all important")
- "Living with children" ("couple with children", "single parent with children" and "extended family")
- "Not living with children" ("couple with no children" and "adult living alone")
- "Living in Canada 20 years or less" ("less than 10 years" and "11 to 20 years")
- "Living in Canada more than 20 years" ("21 to 30 years", "more than 30 years" and "born in Canada")

Three key themes emerged from the first phase of public consultation for the Facilities Master Plan, conducted in late 2015 and early 2016: (1) Renew and Upgrade Existing Facilities; (2) Address Gaps and Growth-Related Needs; and 3) Work with Others and Explore New Opportunities.

These themes provided the framework for the second phase of public consultation conducted in late 2016. In the following summary results from the 'Facilities Master Plan Resident Survey #2' are presented according to these key themes, which form the emerging directions for the Facilities Master Plan.

This report provides both a high-level and detailed summary of survey results. As survey respondents were self-selecting, the results presented in this report should not be interpreted as a statistically significant representation of public opinion on the questions asked in the survey.

This Report

The survey questionnaire was designed by Monteith Brown Planning Consultants (MBPC) in collaboration with the City of Toronto. The survey report summary was written by MBPC and Swerhun Facilitation, a third-party facilitation firm that is part of the consulting team that has been retained by the City to assist with the development of the Facilities Master Plan. If you have any questions about this summary, please contact Matthew Wheatley, Swerhun Facilitation, at mwheatley@swerhun.com or by phone at (416) 572-4365.

RESULTS SUMMARY

This section provides a summary of the 'Facilities Master Plan Resident Survey #2' results. This summary is organized to correspond with the three emerging directions for the Facilities Master Plan. A brief description of each emerging direction is provided, followed by the associated survey questions and results.

In addition to the percentages reported from the frequency distribution analysis of responses, a second level of analysis of relevant cross-tabs (i.e. correlations) was undertaken, based on several variables, to identify additional variation.

The variables examined in the cross-tab analysis include:

- <u>Birth Country</u>: surveys completed by respondents that were born in Canada, versus those that were born in another country
- Newcomer Length of Residency: surveys completed by respondents that were born in another country, but immigrated to Canada within the past twenty years, versus those that immigrated more than twenty years ago
- Household Composition: surveys completed by respondents with children at home, versus those without children at home
- Area of Residency: surveys completed by respondents in the four City districts (Etobicoke York, North York, Scarborough, and Toronto East York)
- <u>Self-identified Disability</u>: surveys completed by respondents self-identifying as having a disability, versus those without a disability (note: no significant correlations were found for this variable)
- <u>Level of Satisfaction</u>: surveys completed by respondents indicating satisfaction with the overall condition of the City's parks and recreation facilities, versus those indicating dissatisfaction

Emerging Direction: Renew and Upgrade Existing Facilities

The City has an extensive inventory of parks and recreation facilities that are highly valued by residents. Many facilities are aging – the average community centre is over 40 years old – and strategies are needed to renovate, enhance or repurpose these facilities in order to meet community needs.

The survey results and feedback from other Phase Two consultation activities, will be used alongside research and analysis undertaken by the Master Plan team to identify opportunities and priorities for reinvestment so that the City can make the improvements that are needed most.

Overall Satisfaction with Condition of Facilities

If survey respondents identified themselves as having used a City recreation facility (either indoor or outdoor) in the past 12 months, they were then asked to rate their level of satisfaction with the 'overall condition' of the facilities.

Q2) 'Please rate your level of satisfaction with the <u>overall condition</u> of the City's parks and recreation facilities.

Key Findings - Total Sample

 Over two-thirds (70%) of respondents indicated they are 'satisfied' with the overall condition of the City's parks and recreation facilities, 17% reported being 'dissatisfied' and 13% reported being 'neither satisfied nor dissatisfied' and/or 'not sure / don't know'.

Key Findings - Comparison by Demographic Profile

Number of Years Living in Canada: Changes over Time

The level of satisfaction with the overall condition of the facilities was analyzed by the demographic question about the number of years that respondents had lived in Canada. From this analysis the following variation was found:

The longer that a respondent has lived in Canada the lower the level of the satisfaction rating that they reported for the 'overall condition' of the facilities.

There is a 15 per cent variation in the ratings between these two subset groups:

- 83 per cent of respondents who immigrated to Canada in the <u>past twenty years</u> reported being 'satisfied' with the overall condition of the facilities.
- 68 per cent of respondents who immigrated to Canada <u>more than twenty years ago</u> reported being 'satisfied' with the overall condition of the facilities.

Types of Facility Improvements

Q3) 'How important do you think the following parks and recreation facility improvements are?

Key Findings - Total Sample

- The largest percentage (91%) of respondents identified the need for 'improved washrooms/change rooms' as an 'important' facility improvement.
- The smallest percentage (54%) of respondents identified 'better spectator/viewing areas' as an 'important' facility improvement.

Table 1 provides more detail on the responses provided to this question.

Table 1. Type of Facility Improvement % of All Respondents Rated as Important

	Type of Facility Improvement			
	% of All Respondents Rated as Important			
91%	Improved washrooms/change rooms			
84%	Improved accessibility for seniors and people with disabilities			
83%	Improved mechanical systems (heating, air conditioning, etc.)			
80%	Improved appearance (new paint, flooring, lighting, etc.)			
80%	Better access to public transit			
70%	Additional facility space (rooms, etc.)			
68%	Better access to parking			
61%	Upgraded building lobbies/entrances			
58%	Co-location with other service providers			
54%	Better spectator/viewing areas			

Types of Facility Improvements

Key Findings - Comparison by Demographic Profile

This crosstab analysis investigates how respondents with different demographic characteristics rate the importance of the 'types of improvements' needed in Parks, Forestry and Recreation facilities. By reviewing response rates with this second level of data analysis, some variation in the profile of users can be identified.

Country of Birth

In looking at respondent's country of birth ('born in Canada' vs. 'not born in Canada') there were several types of improvements that had a ten per cent, or more, variation between respondent groups.

Respondents who were 'not born in Canada' rated the importance of these three improvements
as more important: 1) co-location with other service providers, 2) upgraded building
lobbies/entrances and 3) better spectator/viewing areas

Living with Children

• Twenty per cent more of respondents who 'live with children', compared to 'not living with children', rated the importance of 'better spectator/viewing areas'.

District Profile for Most Important Types of Improvements

Key Findings - Survey Respondents by District

In total 761 respondents provided postal code data that could be sorted by City District.

Table 2 presents the number of respondents by district.

Table 2. Number of Respondents by District that Provided Postal Code Data

Survey Respondents by District	N Count	% of Total
Toronto and East York District Total	261	34%
Etobicoke District Total	260	34%
North York District Total	154	20%
Scarborough District Total	86	11%
Total Respondents Coded by District	761	100%

Respondents were asked to rate how 'important' they thought each type of improvement was for the parks and recreation facilities they used. For respondents in all districts, the number one, most important improvement identified by approximately 90 per cent of respondents (and the most consistent rating of all improvements) was 'improved washrooms/change rooms'. In the table below, the 'top three' most important types of improvements identified by respondents in each district are presented. The percentage values represent the proportion of the district samples (see Table 2 above) that identified each type of improvement as 'important'.

Table 3. Top Three Most Important Types of Improvement by Respondent District

Тор Т	hree N	lost Important Type	s of li	mprovement by Re	spond	lent District	
Toronto - East Y	'ork	Etobicoke - Yor	k	North York		Scarborough	
Improved washrooms /change rooms	89%	Improved washrooms /change rooms	90%	Improved washrooms /change rooms	91%	Improved washrooms /change rooms	91%
Improved accessibility for seniors and people with disabilities	79%	Improved mechanical systems (heating, air conditioning, etc.)	84%	Improved appearance (new paint, flooring, lighting, etc.)	84%	Improved accessibility for seniors and people with disabilities	85%
Better access to public transit	78%	Improved appearance (new paint, flooring, lighting, etc.)	83%	Improved accessibility for seniors and people with disabilities	82%	Improved mechanical systems (heating, air conditioning, etc.)	81%

Levels of Satisfaction with the Overall Condition of City Facilities:

A second level of analysis was conducted (crosstab analysis) to investigate if any significant patterns of variation emerged based on how respondents reported their satisfaction with the 'overall condition' of the facilities. Those who reported being 'dissatisfied' with the 'overall condition' of the facilities were compared to respondents who reported being 'satisfied' with the 'overall condition' of the facilities to investigate patterns in relation to: the demographic profile of respondents, the types of improvements identified, choices about indoor and outdoor facilities, priority rankings and selection on partnering options. Findings that relate to this analysis will be presented in each of the sections to follow.

Indoor and Outdoor Facilities - Improvements Most Needed

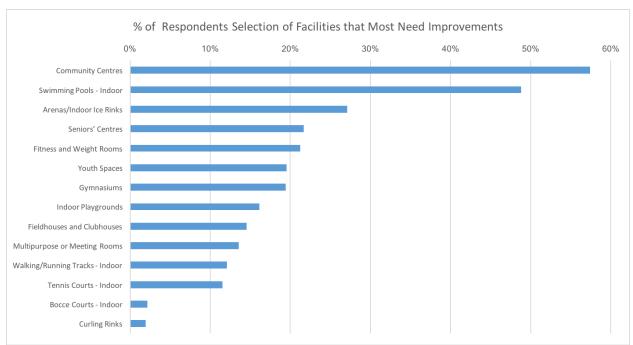
Respondents were asked to select up to three types of facilities that they considered to be in most need of improvements. There were 13 different types of facilities listed in the indoor facilities list.

Key Findings - Total Sample

The top three types of **indoor facilities** identified as being in **most need** of improvement were:

- 1. Community centres 57% of respondents
- 2. Indoor swimming pools 49% of respondents
- 3. Indoor arenas and ice rinks 27% of respondents

Figure 1. Percentage of Respondents Selection of Facilities that Most Need Improvements



The top three types of **outdoor facilities** identified as being in **most need** of improvement were:

- 1. Outdoor swimming pools 42% of respondents
- 2. Multipurpose fields 36% of respondents
- 3. Splash pads/Water play areas 24% of respondents

% of Respondents Selection of Outdoor Facilities that Most Need Improvements 10% 15% 20% 25% 30% 35% 40% 45% Swimming Pools - Outdoor Open Green Space / Multipurpose Fields Splash Pads Ice Rinks - Outdoor Tennis Courts - Outdoor Dogs Off-Leash Areas Basketball Courts - Outdoor Wading Pools Ball Diamonds (Baseball, Softball) Soccer Fields Bike Parks (e.g BMX) Sports Pad (i.e. summer use of rinks for ball hockey, basketball) Skateboard Parks Lawn Bowling Greens Football Fields Rugby Fields Bocce Courts

Figure 2. Percentage of Respondents Selection of Outdoor Facilities that Most Need Improvements

Key Findings - Comparison by Demographic Profile

Presented below are some examples of the types of variation found in the survey data with respect to the facilities identified by respondents as most in need of improvement, when analyzed using other variables such as demographic characteristics or geographic location in the city.

Country of Birth

• Ten per cent more Canadian-born respondents selected outdoor ice rinks as being in need of improvement (28%) than respondents not born in Canada (18%).

Living with Children

- Fourteen per cent more respondents, 'living with children', identified indoor playgrounds as needing improvements (21%) than respondents who did not live with children (7%)
- Eleven per cent more respondents 'living with children' selected indoor arenas/indoor ice rinks as needing improvements (31%) than respondents not living with children (20%)

Not Living with Children

- Conversely, respondents not living with children were more likely than those living with children to select the following facilities as needing improvements:
- 1. Seniors' centres (32% v. 13%),
- 2. Dogs off-leash areas, (28% v. 14%)
- 3. Open green space/multipurpose fields (44% v. 31%).

District Profile for Facilities in Most Need of Improvement

Survey Respondents by District

In total, 761 respondents provided postal code data that could be sorted by City District. The number of respondents from each district in this analysis are as follows:

Toronto - East York (n=261) Etobicoke – York (n=260) North York (n=154) Scarborough (n=86)

Indoor Facilities

Respondents were asked to select 'up to three' types of facilities that 'most need' to be improved. Respondents in all districts identified the following facilities as the top two indoor facilities in 'most need' of improvement:

- 1. Community centres: ranked first by the largest percentage of respondents from all districts
- 2. <u>Indoor swimming pools</u>: ranked second by the second largest percentage of respondents from all districts

The 'top three' results of the district analysis for this question shows only a slightly different pattern of priority rankings for facility improvements in each district. However, when looking at the pattern for the entire set of facilities more district variation can be found.

The percentage values shown in the tables below are calculated as the count for each facility type selected (in each district) as a percentage of the total respondents in each district (e.g. 50% of Toronto East York respondents identified community centres as the facility type most in need of improvement).

Table 4. Indoor Facilities – Top Three Facility Types in Most Need of Improvement by Respondent District

Indoor Facilities – Top Three Facility Types in Most Need of Improvement by Respondent District							
Toronto - East Y	Toronto - East York Etobicoke - York North York Scarborough						
Community centres	50%	Community centres	55%	Community centres	58%	Community centres	65%
Indoor swimming pools	46%	Indoor swimming pools	51%	Indoor swimming pools	45%	Indoor swimming pools	42%
Fieldhouses and clubhouses	21%	Seniors centres	26%	Arenas/Indoor ice rinks	27%	Arenas/Indoor ice rinks	36%

Outdoor Facilities

Once again a strong pattern can be seen across all districts in the 'top three' outdoor facilities selected by respondents as in 'most need' of improvement. Outdoor swimming pools was identified by the largest number of respondents as the #1 outdoor facility in 'most need' of improvement, but only by a small margin. Open Green Space/Multipurpose Fields results were very close to those for the swimming pools.

The largest percentage of respondents in all districts identified the following as the #1 and #2 type of outdoor facility in 'most need for improvement':

- 1. Outdoor swimming pools: ranked first by the largest percentage of respondents from all districts
- 2. Open green space / Multipurpose fields: ranked second by the second largest percentage of respondents from all districts

The 'top three' results of the district analysis for this question shows only a slightly different pattern of priority rankings for facility improvements in each district. However, when looking at the pattern for the entire set of facilities more district variation can be found.

Table 5. Outdoor Facilities – Top Three Facility Types in Most Need of Improvement by Respondent District

Outdoor Facilit	Outdoor Facilities – Top Three Facility Types in Most Need of Improvement by Respondent District						
Toronto - East Y	ork'	Etobicoke - Yo	ork	North York		Scarborough	
Open green space / Multipurpose fields	38%	Outdoor swimming pools	48%	Outdoor swimming pools	32%	Open green space / Multipurpose fields	41%
Outdoor swimming pools	38%	Open green space / Multipurpose fields	31%	Tennis courts - outdoor	24%	Outdoor swimming pools	31%
Tennis courts - outdoor	24%	Ice rinks - outdoor	25%	Open green space / Multipurpose fields	23%	Basketball courts - outdoor	27%

District Profile for other Facilities in Most Need of Improvement

- Respondents living in North York were more likely than respondents living in Toronto East York to suggest improvements to gymnasiums (27% v. 13%).
- Respondents living in Toronto East York were:
 - More likely than respondents living in North York to suggest improvements to fieldhouses/clubhouses and open green space/multipurpose fields (23% v. 7% and 41% v. 26%, respectively), and
 - More likely than respondents living in North York and Scarborough to suggest improvements to wading pools (25% v. 7% and 8%).
- Respondents living in Etobicoke York were:
 - More likely than respondents living in North York to suggest improvements to seniors' centres (27% v. 11%), and
 - More likely than respondents living in North York and Scarborough to suggest improvements to outdoor swimming pools (53% v. 37% and 33%).

Emerging Direction: Address Gaps and Growth-Related Needs

Gaps in facility provision can be the result of population growth, historical development patterns, and demographic trends (e.g. a growing population of seniors). In order to ensure equity with respect to facility and service access, facility provision priorities should be evidence-based – grounded in current data and research, and aligned with need and demand.

The survey results, along with feedback from other Phase Two consultation activities, will be used alongside research and analysis undertaken by the Master Plan team to identify facility gaps and develop a plan to address them.

Where and when to develop, or expand parks and recreation facilities?

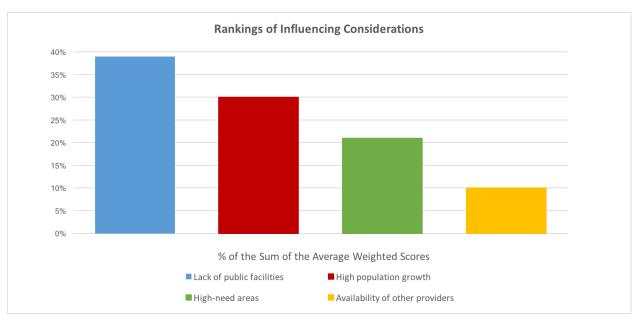
Survey respondents were asked to provide their ranking priorities for four key considerations that influence where and when facilities are developed. These considerations are as follows:

- 1. Lack of public facilities
- 2. High-need areas
- 3. High population growth
- 4. Availability of other providers

Key Findings - Total Sample

- Overall, 'lack of public facilities' was ranked as the most important consideration, with 39% of respondents ranking it first.
- 'Availability of other providers' was ranked as the least important consideration, with 10% of respondents ranking it first.
- Please refer to the chart below for more detail on the responses provided to the above question.

Figure 3. Rankings of Influencing Considerations for Where and When Facilities are Developed



Emerging Direction: Work with Others and Explore New Opportunities

The provision of parks and recreation facilities is an important City mandate. There are many facility and service providers, institutions, funders and others that the City could continue to work with to improve equitable access to parks and recreation facilities across Toronto, and to support innovative partnerships and service delivery.

The survey results, along with feedback from other consultation activities, will be used alongside research and analysis undertaken by the Master Plan team to identify the conditions under which partnerships make sense, and what makes the most successful partnerships.

Choosing partners to work with

Survey respondents were asked to provide their ranking priorities on the choices of five different types of organizations that the City should consider working with to provide parks and recreation facilities. These five types of organizations were categorized as follows:

- 1. Other City services such as libraries and City-run child care centres
- 2. Non-profit service providers (e.g. YMCA, Boys and Girls Clubs)
- 3. Schools, colleges and universities
- 4. Hospitals and health care facilities
- 5. Other types of facility providers (e.g. condominiums)

Key Findings - Total Sample

- 'Other City services such as libraries and City-run child care centres' was ranked as the most suitable organization to work with, with 45% of respondents ranking it first.
- 'Other types of facility providers (e.g. condominiums)' was ranked as the least suitable organization to work with, with 6% of respondents ranking it first.



Figure 4. Percentage Rankings of Organizational Partners

Benefits of Partnering

Survey respondents were asked to provide their ranking priorities on the potential benefits for the City in choosing to work with partner organizations for the development and delivery of parks and recreation facilities. Eight potential benefits were presented:

- 1. More parks and recreation facilities
- 2. Increased public space
- 3. Better parks and recreation facilities
- 4. New or improved programs and services
- 5. Wider variety of programs and services
- 6. More affordable programs
- 7. Unique facilities, i.e. specialized spaces, high performance training facilities
- 8. More value for your tax dollars

Key Findings - Total Sample

- Overall, 'more parks and recreation facilities' was ranked as the most important benefit of working with partner organizations, with 26% of respondents ranking it first.
- 'Better parks and recreation facilities' was ranked as the second most important benefit and 'more affordable programs and service was ranked as the third most important benefit, with 20% and 13% of respondents ranking these first, respectively.

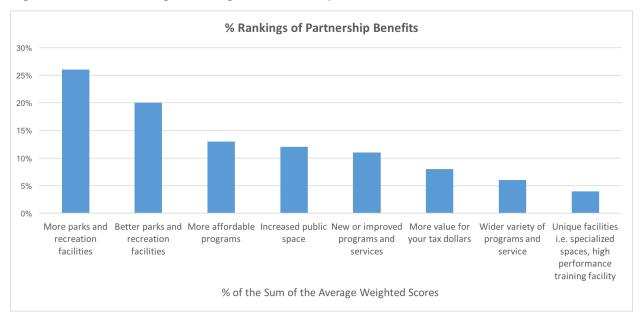


Figure 5. Percentage Rankings of Partnership Benefits

Key Findings - Comparison by Demographic Profile

Area of Residency

Respondents living in Toronto East York were more likely than respondents living in Scarborough
to rank 'more parks and recreation facilities' (61% v. 43%) and 'increased public space' (46% v.
23%) among the top three benefits of a facility-related partnership.

Level of Satisfaction

Respondents that were 'dissatisfied' with the overall condition of the City's parks and recreation facilities were more likely than those that are 'satisfied' with the overall condition to rank "better parks and recreation facilities" (78% v. 54%) among the top three benefits of a facility-related partnership. Respondents who reported being 'satisfied' with the overall condition of the City's parks and recreation facilities were more likely than those that are 'dissatisfied' with the overall condition to rank "more affordable programs" (42% v. 25%) among the top three benefits of a facility-related partnership.

Who Participated - Respondent Demographic Profile

Use of parks and recreation facilities

Use of City parks and recreation facilities was very high among respondents, with 9 in 10 (92%) indicating that a member of their household had used either an indoor or outdoor parks and recreation facility in the past 12 months.

Gender

 Respondents were predominantly female (60% female, 35% male and 5% did not provide their gender identity).

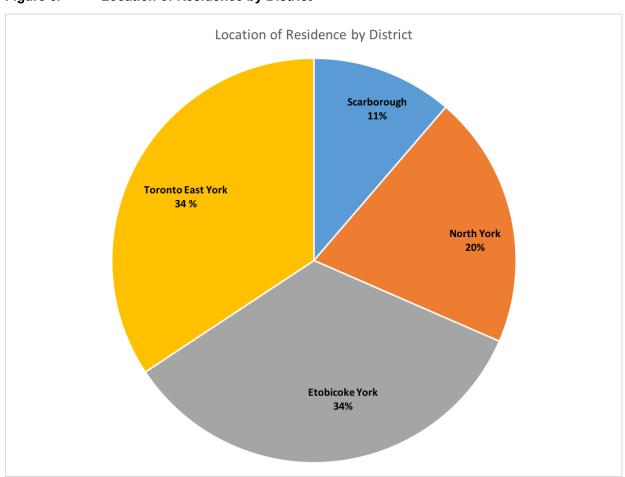
Age

- Seven in ten (68%) of respondents were between the ages of 25 to 59
- 20% were aged 60 and older
- 7% were aged 24 and younger
- 5% did not provide their age

Location of residence

761 survey respondents provided the first three characters of their postal code. Of these, 34% live in Toronto East York, 34% Etobicoke York, 20% live in North York, and 11% live in Scarborough.

Figure 6. Location of Residence by District



Length of time in Canada

- 55% of respondents were born in Canada
- 29% indicated they had lived in Canada more than 20 years
- 16% indicated they had lived in Canada twenty years or less

Living with a disability

• 11% of respondents self-identified as a person living with a disability

Household composition

- 60% indicated they lived in a household with children
- 40% indicated they lived in a household without children



TORONTO Parks and Recreation Facilities Master Plan Public Survey

The City of Toronto is developing a master plan to guide the provision of parks and recreation facilities, such as community centres, arenas, pool, sports fields, tennis courts, splash pads, and skateboard parks.

The Purpose of the Survey

This survey is part of the second phase of community consultation for the City of Toronto Parks and Recreation Facilities Master Plan. It aims to get feedback from Toronto residents related to the emerging directions developed for the Facilities Master Plan.

During the first round of consultation residents told us that the City should:

- Renew and upgrade existing facilities
- Address gaps and growth-related needs
- Work with others and explore new opportunities

The questions in this survey will help us to refine these directions and the plan's actions.

Your responses to this survey are anonymous and will be kept confidential. This survey will take approximately 5 minutes to complete.

For more information about this survey please contact S. Burkhardt, Policy Officer, City of Toronto, Parks Forestry and Recreation Division at 416-396-7349

Please do not include any personal information such as your name or telephone number in your responses to this survey. Thank you

Q1) In the past 12 months, have you or a member of your household used either an indoor, or an outdoor City of Toronto parks and recreation facility?

0	Yes
0	No*
0	Not Sure*

^{*}Note: If you have not used a recreation facility in the last 12 months we would still like to hear from you. Please continue with the survey providing the best responses that you can. Thank you.

Overall Satisfaction with Condition of Facilities

Q2) Please rate your level of satisfaction with the <u>overall condition</u> of the City's parks and recreation facilities.

Please use this five-point scale where 5 means 'Very Satisfied' and 1 means 'Very Unsatisfied'.

0	#5 Very Satisfied
0	#4 Somewhat Satisfied
0	#3 Neither Satisfied nor Dissatisfied
0	#2 Somewhat Dissatisfied
0	#1 Very Dissatisfied
0	Not Sure/ Don't Know

Most Needed Improvements

Aronas /Indoor Ico Pinks

Q3) What types of parks and recreation facilities, if any, need to be improved the most?

(Listed below are the main types of both indoor and outdoor recreational facilities.)

Please select up to of 3 types of facilities that <u>most need</u> to be improved from the indoor list and the outdoor list of facilities.

Indoor Recreation Facilities (Select up to 3)

Ш	Arenas/indoor ice minks
	Bocce Courts - Indoor
	Community Centres
	Curling Rinks
	Fieldhouses and Clubhouses (i.e. small buildings that support activities or provide space)
	Fitness and Weight Rooms
	Gymnasiums
	Indoor Playgrounds
	Multipurpose or Meeting Rooms

Walking/Running Tracks - Indoor
Seniors' Centres
Swimming Pools - Indoor
Tennis Courts - Indoor
Youth Spaces
Other, please specify

Please select up to of 3 types of facilities that <u>most need</u> to be improved from the indoor list and the outdoor list of facilities.

Outdoor Recreation Facilities (Select up to 3)

Ball Diamonds (Baseball, Softball)
Basketball Courts - Outdoor
Bike Parks (e.g BMX)
Bocce Courts
Cricket Fields
Dogs Off-Leash Areas
Football Fields
Lawn Bowling Greens
Open Green Space / Multipurpose Fields
Rugby Fields

Skateboard Parks
Ice Rinks - Outdoor
Soccer Fields
Sports Pad (i.e. summer use of rinks for ball hockey, basketball)
Splash Pads
Swimming Pools - Outdoor
Tennis Courts -Outdoor
Wading Pools
Other, please specify

Types of Improvements

Q 4) Using a scale from 1 to 5, where "5" means 'very important' and "1" means 'not at all important', how important do you think the following parks and recreational <u>facility improvements</u> are?

	#5 Very Important	#4 Somewhat Important	#3 Neither Important nor Unimportant	Important	#1 Not at all Important	Not Sure/Don't Know
Better access to parking	0	0	0	0	0	0
Better access to public transit	0	0	0	0	0	0
Upgraded building lobbies/entrances	0	0	0	0	0	0
Improved washrooms/change rooms	0	0	0	0	0	0
Additional facility space (rooms, etc.)	0	0	0	0	0	0
Co-location with other service providers	0	0	0	0	0	0
Better spectator/viewing areas	0	0	0	0	0	0
Improved accessibility for seniors and people with disabilities	0	0	0	0	0	0
Improved appearance (new paint, flooring, lighting, etc.)	0	0	0	0	0	0
Improved mechanical systems (heating, air conditioning, etc.)	0	0	0	0	0	0

Ranking Most Important Priorities

Q 5) To help us prioritize where and when to develop or expand parks and recreation facilities, please rank the following four considerations in order of importance.

Please write in the number of your ranking order beside each row in the column named 'Rank in Importance'

		Rank in Importance (Write in Rank Number)
1	Lack of public parks and recreation facilities	
2	High population growth	
3	High-need areas (e.g. areas with high numbers of newcomers, low-income residents, and other vulnerable population groups)	
4	Availability of other providers (organizations) of recreation facilities (e.g. YMCA, Boys and Girls Clubs, Schools)	

Choosing Partners to Work With

Q 6) To help us determine the types of organizational <u>partners</u> the City should work with to provide parks and recreation facilities, please rank the following five types of organizations according to your thoughts about suitability for partnership.

Please write in the number of your ranking order beside each row in the column named 'Rank Partners Suitability'

		Rank Partners Suitability
		(Write in Rank Number)
1	Other City services such as libraries and City-run child care centres	
2	Non-profit service providers (e.g. YMCA, Boys and Girls Clubs)	
3	Schools, colleges and universities	
4	Hospitals and health care facilities	
5	Other types of facility providers (e.g. condominiums)	

Benefits of Partnering

Q 7) To help us determine the benefits of working with others, please rank the following eight outcomes based on what you feel that a facility-related partnership should achieve. Please select as many items as you think important and rank by level of importance.

Click and drag a benefit from the list in the left-hand column and stack in order of importance in the bucket on the right named 'Rank Most Important Benefits'

		Rank Most Important Benefits (Write in Rank Number)
1	More parks and recreation facilities	
2	Increased public space	
3	Better parks and recreation facilities	
4	New or improved programs and services	
5	Wider variety of programs and service	
6	More affordable programs	
7	Unique facilities i.e. specialized spaces, high performance training facility	
8	More value for your tax dollars	

Tell us a bit about	yourself.

This information will help us to analyze the research data from this survey and better understand the priorities of residents across the City of Toronto. All of these questions are optional.

Please provide the first 3 digits of your postal code (for example M5A).		
Prefer not to answer	0	

Which choice best describes your household?

0	Couple with no children
0	Couple with children
0	Single parent with children
0	Extended family
0	Adult living alone

0	Prefer not to answer
0	Other, please specify

What is your gender?

0	Boy/Man
0	Girl/Woman
0	Trans

0	Not on this list
0	Prefer not to answer

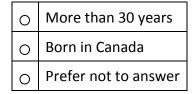
What is your age?

0	Under 13
0	13 to 24
0	25 to 59

0	60+
0	Prefer Not to Answer

How long have you lived in Canada?

0	Less than 10 years
0	11 to 20 years
0	21 to 30 years



Do you identify as a person living with a disability?

Disability is defined as a long term physical, mental, emotional/psychiatric or learning disability, which may result in a person experiencing disadvantage or encountering barriers to employment, public appointment or other opportunities for full participation in society.

0	Yes
0	No

Thank you for participating in the City of Toronto, Parks and Recreation Facilities Master Plan Public Survey