

# **Table of Contents**

	Page
Help Lines	2
Distress Line The Mental Health Helpline	3 3
The Wentar Heath Helphine	3
Mobile Crisis	
Gerstein Crisis Centre	3
Mobile Crisis Intervention Team (MCIT)	4
Scarborough Regional Mobile Crisis Program	4
St. Elizabeth Crisis Response Program	5
Hognitals	
Hospitals Centre for Addiction and Mental Health (CAMH)	5
Humber River Regional Hospital – Keele Site (HRRH – K)	6
Humber River Regional Hospital – Church Site (HRRH – C)	6
Humber River Regional Hospital – Finch Site (HRRH – F)	6
Mount Sinai Hospital (MSH)	7
North York General Hospital (NYGH)	7
North York General Hospital – Branson Site (NYGH – B)	8
Rouge Valley Health System Centenary and Ajax and Pickering Sites (RVHS)	8
St. Joseph's Health Centre (SJH) St. Michael's Hospital (SMH)	9 9
Sunnybrook Health Sciences Centre (SBHC)	10
The Scarborough Hospital – Birchmount Campus (TSH – B)	10
The Scarborough Hospital – General Campus (TSH – G)	11
Toronto East General Hospital (TEGH)	11
University Health Network – Toronto General Hospital (UHN – G)	12
University Health Network – Toronto Western Hospital (UHN – W)	12
William Osler – Etobicoke General Site (WO)	13
Women's College Hospital (WCH)	13
Community Health Centre - No boundary restrictions	
Access Alliance Multicultural Health and Community Services	14
Anishnawbe Health Toronto	14
Anne Johnston Health Station	15
Centre Francophone de Toronto	15
Evergreen Health Centre	16
Women's Health in Women's Hands	16
Community Health Centre - West of Yonge	
Black Creek Community Health Centre	17
Davenport Perth Neighbourhood Centre	17
Four Villages Community Health Centre	18
LAMP Community Health Centre	18
Parkdale Community Health Centre	19
Queen West Community Health Centre	19
Rexdale Community Health Centre	20 20
Stonegate Community Health Centre Unison Health and Community Services	20 21
Offison Health and Community Services	21
Community Health Centre - East of Yonge	22
Community Volunteer Clinic for the Medically Uninsured East End Community Health Centre	22 22
Flemingdon Community Health Centre	22 23
Flemingdon Community Health Centre Satellite – Fairview Community Health	23
Regent Park Community Health Centre	24



1

# **Table of Contents**

	Page
<b>Community Health Centre - East of Yonge</b>	
Sherbourne Health Centre	24
South Riverdale Community Health Centre	25
TAIBU Community Health Centre	25
Scarborough Centre for Healthy Communities	26
Counselling Services	
519 Church Street Community Centre	27
Aberfoyle Clinic	27
Across Boundaries, An Ethnoracial Mental Health Centre	28
Afghan Women's Organization	28
Alternatives: East York Mental Health Counselling Services	29
Canadian Hearing Society	29
COSTI Family and Mental Health Services	30
Family Service Toronto	30
Hong Fook Mental Health Association	31
Jane / Finch Community and Family Centre	31
June Callwood Centre for Women and Families	32
Parkdale Psychotherapy Clinic	32
The Medical Clinic	33
Thorncliffe Neighbourhood Office	33
Women's College Brief Psychotherapy Centre for Women	34
Woodgreen Walk-in Counselling Services	34
Infant Mental Health and Attachment Resources	
Aisling Discoveries Child and Family Centre	35
Child Development Institute	35
Hincks – Dellcrest Centre	36
Rosalie Hall	36
The Etobicoke Children's Centre	37
The George Hull Centre for Children and Families	37
Yorktown Child and Family Centre	38
<b>Community Resources</b>	
Access Point Mental Health Intake Network	38
Babies Best Start	39
Community Care Access Centre – Central Site	39
Family Association for Mental Health Everywhere (FAME)	40
Mood Disorders Association of Ontario	40
Motherisk Hospital for Sick Children	41
Toronto Public Health	41
Visiting Homemakers Association	41
VON – Good Beginings Program	42
Children's Aid Society	40
Catholic Children's Aid Society of Toronto (CCAS)	42
Children's Aid Society of Toronto (CAST)	42
Jewish Family and Child Services	42
Native Child and Family Services Of Toronto	42
Websites	
Postpartum Support International	43
The Online PPD Support Group	43
Appendix	
Hospital Table	44



# **Help Lines**

# **Distress Line**

(416) 408-HELP (4357) 24 hours a day, 7 days a week www.torontodistresscentre.com

Provide confidential 24 hour emotional support, crisis intervention and suicide prevention to persons in distress. There is access to confidential interpreter for 151 languages.

## **The Mental Health Helpline**

1-866-531-2600 24 hours a day, 7 days a week *www.mentalhealthhelpline.ca* 

Provide information about mental health services in Ontario such as counselling and community services. Translation services available. Services are free, confidential and anonymous.

### **Mobile Crisis**

# **Gerstein Crisis Centre**

100 Charles St. East Toronto, ON M4Y 1V3

Major Intersection: Bloor St. E. / Jarvis St.

(416) 929-5200 (crisis line) (416) 929-9897 (referral) www.gersteincentre.org

#### **Catchment:**

City of Toronto Residents

#### Who offers services?

• Community Crisis worker

#### Who can make a referral

• Self

# Eligibility: Within catchment

#### What do these services include:

- 24 hr Crisis Telephone Line
- 24 hr Mobile Crisis Service
- Short Stay Crisis Beds Contact Gerstein on Bloor, 1045 Bloor St. West, (416) 604-2337

**Accessibility:** 

- Waitlist none
- Interpretation: Through translation agencies
- Hours of service:

24-hr



### **Mobile Crisis**

# **Mobile Crisis Intervention Team (MCIT)**

(416) 808-2222 or 911

No e-mail access

#### **Catchment:**

12 Divisions across Toronto

# **Eligibility:**

Accessibility:

Anyone in the catchment areas who is in crisis, requires police support, and would benefit from presence of a mental health professional.

#### Who offers services?

- This service can only be accessed with the police
- Each team consists of a specially trained police officer and a mental health nurse

### Who can make a referral

• Anyone (family, worker, self)

#### What do these services include:

- Mental health assessment in the community
- Crisis intervention on scene
- Offering community resources as needed
- Brief follow-up visit by phone or on site, if needed
- Transport to hospital for those at risk and support through the triage process
- Waitlist none
- Interpretation when required through TPS

# Scarborough Regional Mobile Crisis Program

Birchmount Campus 3030 Birchmount Road Scarborough, ON M1P 2V5

**(416)** 495-2400

(416) 495-2891 (Telephone crisis response)

www.tsh.to/areas-of-care/mental-health/Regional-Crisis-Programs.

#### **Catchment:**

Scarborough and East York

### **Eligibility:**

**Accessibility:** 

Live in catchment area

#### Who offers services?

- Police officer
- Collaborative partnership between Toronto Scarborough Hospital and Toronto Police Service
- Registered Practical Nurse

#### Who can make a referral

- Public health nurse
- Self

## What do these services include:

- Assessment and intervention on the telephone or in home
- Crisis management
- Waitlist no
- Hours of service:

24-hr telephone Crisis Line 16-hr Mobile Team



### **Mobile Crisis**

# St. Elizabeth Community Crisis Response Program

**(416)** 498-0043

www.saintelizabeth.com

Catchment: Eligibility: Accessibility:

North York and Etobicoke Residents of North York and Etobicoke

#### Who offers services?

• Mental Health Community Crisis workers

#### Who can make a referral

- Public health nurse (may be asked to stay for a mobile visit)
- Self

#### What do these services include:

- Individual Telephone, in home or elsewhere in the community
- Crisis management
- Referrals for ongoing support
- Waitlist none
- Interpretation services available
- Hours of service:

24 hr Telephone Crisis Line, 7 days a week

# Hospitals

# **Centre for Addiction and Mental Health (CAMH)**

250 College St.

9<sup>th</sup> Floor

Toronto ON M5T 1R8

Major Intersection: College St. / Spadina Ave.

(416) 535-8501 Ext. 34702 (main) (416) 260-4208 (intake fax line)

www.camh.net

Mental health services include assessment, brief interventions, inpatient/ residential programs, continuing care, outpatient/ambulatory services, and family support. There are 10 major clinical care programs at CAMH – one of them focuses on mood and anxiety.

**PMD Services:** Women experiencing PPD or anxiety disorders could be seen in the Mood and Anxiety Program which provides inpatient and outpatient services to clients with major depression, bipolar disorder, anxiety disorders and obsessive-compulsive disorders. Treatment includes psychiatric consultation, pharmacotherapy recommendations and cognitive behavioural therapy.

Catchment: Cultural/Language Services:
Open English

### Who can make a referral?

• Family doctor or Psychiatrist needs to fill out referral and fax to intake line. Referral forms can be downloaded from their website.



Humber River Regional Hospital – Keele Si	ite
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2175 Keele St.

Toronto, ON M6M 3Z4

Major Intersection: Finch Ave. W. / Hwy 400

(416) 249-8111 (main)

(416) 249-8111 (Keele Mental Health Program)

www.hrrh.on.ca

Mental health services include crisis and inpatient services to children, adolescents and adults, adult outpatient services and Cognitive Behavioural Therapy groups. If a client is in an Emergency situation, they are to access the hospital through the Emergency department

**PMD Services:** Services can be accessed through the Keele Mental Health Program or through the Emergency Department.

Catchment: Cultural/Language Services:

Open English

# **Humber River Regional Hospital - Church Site**

200 Church St

Weston, ON M9N 1N8

Major Intersection: Hwy 400 / 401 / Jane St.

**(416)** 249-8111

www.hrrh.on.ca

Mental health services are not offered at this site. A Crisis team is available in the Emergency Department at this site.

**PMD Services:** Not Available

Catchment: Cultural/Language Services:

Open English

## **Humber River Regional Hospital – Finch Site**

2111 Finch Ave. West Downsview, ON M3N 1N1

Major Intersection: Finch Ave. W. / Hwy 400

**(416)** 744-2500

www.hrrh.on.ca

Mental health services are not offered at this site. If a client is in an Emergency situation, they are to access the hospital through the Emergency departments at Keele or Church sites.

PMD Services: Not Available

Catchment: Cultural/Language Services:

Open English



6

# **Mount Sinai Hospital**

600 University Ave. Toronto ON M5G 1X5

Major Intersection: University Ave. / College St.

**(416)** 586-4800

www.mountsinai.on.ca www.mgoldband@mt.sinai.on.ca

Mental health services include clinical care, consultation, crisis and emergency services and treatment in inpatient, ambulatory and community settings.

#### **PMD Services:**

Perinatal Mental Health Program - (416) 586-4800 ext. 5461

The Perinatal Mental Health Program sees women at risk of mental health problems or with active mental health concerns that are planning to get pregnant, are pregnant, or are within one year postpartum. Treatment includes medication, individual psychotherapy and group therapy.

### **Support Groups:**

**Late Loss Bereavement Support Group:** group for women who have experienced a recent spontaneous late pregnancy loss or neonatal death. No catchment, no physician referral needed.

**Postpartum Support Group:** group for women who are at risk for or currently suffering from postpartum anxiety and/or depression, following delivery and up to one year postpartum.

Catchment: Cultural/Language Services:

Priority to those who deliver at MSH but will take other clients

English

#### Who can make a referral?

- Physician (a referral form can be downloaded from their website. PHN's may initiate a referral but a physician needs to sign it)
- Groups anyone can refer

### North York General Hospital

4001 Leslie St.

Toronto ON M2K 1E1

Major Intersection: Leslie St. / Sheppard Ave. E.

**(416)** 756-6000

(416) 756-6671 (Fax)

(416) 756-6642 (Mental Health Services)

www.nygh.on.ca

Mental health services include in-patient, day hospital, out-patient, emergency and crisis intervention, child and adolescent mental health and women's clinic.

**PMD Services:** Women with PMD will be seen by a psychiatrist at the Branson Site or women in crisis can access service through the emergency department or by calling Mental Health Services. There is no wait list.

Catchment: Cultural/Language Services:

Dufferin St. / Victoria Park Ave. / Steeles Ave. E. / Eglinton Ave. E. English

#### Who can make a referral?

• Physician (if outside the catchment area, a referral from an in-house physician is required)



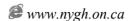
# North York General Hospital – Branson Site

555 Finch Ave. West Toronto ON M2R 1N5

Major Intersection: Finch Ave. W. / Bathurst St.

**(416)** 633-9420

(416) 756-6642 (Mental Health Services)



Mental health services include addiction programs, Mental Health Clinic, outpatient groups, Assertive Community Treatment Team (ACTT), Child and Adolescent Outpatient Mental Health and day treatment programs.

**PMD Services:** Women with PMD will be seen by a psychiatrist at the Branson Site or women in crisis can access service through the emergency department. There is no wait list.

Catchment: Cultural/Language Services:

Dufferin St. / Victoria Park Ave. / Steeles Ave. E. / Eglinton Ave. E. English

#### Who can make a referral?

• Physician (if outside the catchment area, a referral from an in-house physician is required)

#### Rouge Valley Health System Centenary and Ajax and Pickering Sites

Centenary Site: 2867 Ellesmere Rd. Scarborough, ON M1E 4B9

Major Intersection: Neilson Rd. / Ellesmere Rd.

(416) 284-8131 Ext. 4209

www.rougevallev.ca

**Ajax and Pickering Site:** 580 Harwood Ave. S. Ajax, ON L1S 2J4

Major Intersection: Bayly St. /Harwood Ave.

**(905)** 683-2320

Mental health services include in-patient, day hospital, out-patient, emergency and crisis intervention, psychiatric intensive care unit, mood disorders clinic and child and adolescent mental health. The Ajax/Pickering site also has an Assertive Community Treatment Team (ACTT).

PMD Services: Women with PMD will be seen at both sites either through emergency or by referral from a physician.

Catchment: Cultural/Language Services:

Scarborough residents (some exceptions), Ajax and Pickering residents English, Tamil, Arabic

#### Who can make a referral?

• Physician (if outside the catchment area, a referral from an in-house physician is required)



# St. Joseph's Health Centre

30 The Queensway 5<sup>th</sup> Floor, Unit 5M5G Toronto, ON M6R 1B5

Major Intersection: Roncesvalles Ave. / Queensway

**(416)** 530-6000

www.stjoe.on.ca

(416) 530-6860 (The Toronto Centre for Substance Use in Pregnancy)

Mental Health Services include a mobile Crisis Team, 34 bed inpatient Mental Health Unit, Withdrawal Management Services, Child and Adolescent Mental Health Programs, Community Mental Health Programs and the Toronto Centre for Substance Use in Pregnancy.

#### **PMD Services:**

### **Women's Connection Program**

Parkdale CHC, 27 Roncesvalles Ave., Suite 301 & 503

**(416)** 537-8222

Individual and group counselling for women dealing with pre and postpartum mood disorders, parenting issues, relationship violence, childhood and adult trauma and newcomer settlement issues.

Post Partum Depression Program: a weekly support group, individual counselling, couple intervention, information and education. A doctor's referral is not needed.

#### **Catchment:**

Postal codes beginning with M6, M8, M9

Counselling serv

## Who can make a referral?

- Physician
- Self
- Public Health Nurse

# **Cultural/Language Services:**

Counselling services available in English, Polish, Spanish and Tamil.

# St. Michael's Hospital

30 Bond St

Toronto ON M5B 1W8

Major Intersection: Queen St. E. / Yonge St.

**(416)** 360-4000

(416) 864-5120 (Mental Health Assessment Clinic)

www.stmichaelshospital.com

Mental health services include emergency and crisis intervention, a crisis stabilization unit, and assessment, treatment, rehabilitation, linkage to community agencies and support to individuals with mental illness in the out-patient mental health assessment clinic.

**PMD Services:** Women experiencing PMD would be seen in the Mental Health Assessment Clinic. There is a wait list but priority can be given to women who need to be seen quickly. Women in crisis can access service through the Emergency Department.

#### **Catchment:**

East of Yonge / West of Victoria Park / South of Bloor St. / Danforth Ave. / North of Lakeshore Blvd.

# Cultural/Language Services:

**English** 

#### Who can make a referral?

Physician



# **Sunnybrook Health Sciences Centre**

2075 Bavview Ave Toronto ON M4N 3M5

Major Intersection: Bayview Ave. / Eglinton Ave. E.

**(416)** 480-6100

www.sunnybrook.ca

Mental health services include outpatient and inpatient care.

#### PMD services:

Women's Mood and Anxiety Clinic: Reproductive Transitions

416-480-5677

416-480-5318 (fax)

This clinic specializes in mood and anxiety disorders that women experience across the lifespan. Assessment, consultation and short-term treatment are provided.

**Catchment:** Cultural/Language **Services:** Open

**English** 

#### Who can make a referral?

- Physician
- Midwife

(A referral form can be downloaded from the website http://sunnybrook.ca/uploads/Womens Mental Health Program Referral From -121025.pdf)

#### The Scarborough Hospital – Birchmount Campus

3030 Birchmount Rd.

Toronto, ON M1W 3W3

Major Intersection: Birchmount Rd. / Finch Ave. E.

**(416)** 495-2400

(416) 431-8135 (Community Mental Health Outpatient Program)



Mental Health Services include in-patient, emergency, crisis intervention and out-patient services. As TSH is the designated Regional Crisis Program for Scarborough, they have an on-site crisis worker available 24 hours a day, 7 days a week to see individuals who come into the Emergency Department.

### **Community Mental Health Outpatient Program**

1225 Kennedy Rd., Unit J

TSH's Mental Health Outpatient Clinic is designed to help people in the community who are experiencing emotional distress associated with major psychiatric disorders. A referral from a doctor is required.

PMD Services: Women with PMD can be seen in the Mental Health Outpatient Clinic. Women with PPD are not usually waitlisted. Women in crisis can access services through the Emergency Department.

**Catchment: Cultural/Language Services:** 

Scarborough: Victoria Park / Steeles Ave./

Markham Rd. / Lake Ontario

**English** 

# Who can make a referral?

Physician



# The Scarborough Hospital - General Campus

3050 Lawrence Ave. East Toronto ON M1P 2V5

Major Intersection: Lawrence Ave. E. / McCowan Rd.

**(416)** 438-2911

www.tsh.to

(416) 431-8135 (Community Mental Health Outpatient Program)

Mental Health Services include in-patient, emergency, crisis intervention and out-patient services. A crisis program is offered at the Birchmount site.

#### **Community Mental Health Outpatient Program**

2425 Eglinton Ave. East. Suite 301

TSH's Mental Health Outpatient Clinic is designed to help people in the community who are experiencing emotional distress associated with major psychiatric disorders. A referral from a doctor is required.

**PMD Services:** Women with PMD can be seen in the Mental Health Outpatient Clinic. A referral from a doctor is needed. Women with PPD are not usually waitlisted. Women in crisis can access services through the Emergency Department at the Birchmount site.

#### **Catchment:**

Scarborough area: Victoria Park Ave. / Steeles Ave. / Markham Rd. / Lake Ontario

#### **Cultural/Language Services:**

English, Tamil, Cantonese, Mandarin, Vietnamese, Punjabi, Hindi

#### Who can make a referral?

Physician

# **Toronto East General Hospital**

825 Coxwell Ave.

Toronto, ON M4C 3E7

Major Intersection: Coxwell Ave. / Mortimer Ave.

**(416)** 461-8272

(416) 469-6310 (Intake)

www.tegh.on.ca

Mental health services include individual counselling/psychotherapy, medication monitoring, community linkage and discharge-planning. There is a crisis intervention unit in the ER from 9:00am to 11:00pm and a psychiatrist is on call 24 hours/day.

#### **PMD Services:**

#### East Toronto Postpartum Adjustment Program (ETPAP)

955 Queen St. E., (416) 469-7608

ETPAP is a community-based collaboration involving South Riverdale Community Health Centre, Toronto East General Hospital, Toronto Public Health and Alternatives East York Mental Health Agency. The program is for women who are experiencing postpartum adjustment difficulties. There is a weekly support group operating at the South Riverdale Community Health Centre as well as short term individual counselling and referrals from a PHN or Social Worker. Childcare, TTC and snacks are provided to program participants.

#### **Catchment:**

East of Yonge St. / South of Steeles Ave. / Scarborough East border / Lake Ontario

### **Cultural/Language Services:**

English

### Who can make a referral?

Physician

Self

• Public Health Nurse



## **University Health Network – Toronto General Hospital**

200 Elizabeth St.

Toronto, ON M5G 2C4

Major Intersection: University Ave. / College St.

**(416)** 340-4800

www.uhn.ca

(416) 340-4462 (Women's Mental Health Program)

(416) 603-5751 (Urgent Care Clinic)

Mental Health Services include emergency and crisis intervention and out-patient services.

#### **PMD Services:**

#### Women's Mental Health Program

The Women's Mental Health program provides assessment, consultation, treatment and short term therapy for women's mental health concerns that are associated with all aspects of the reproductive cycle (pregnancy, infertility, postpartum disorders, premenstrual disorders and menopause).

Catchment: Cultural/Language Services:
Open English

### Who can make a referral?

- Physician
- Clients may access service through the ER

## **University Health Network – Toronto Western Hospital**

399 Bathurst St.

Toronto ON M5T 2S8

Major Intersection: Bathurst St. / Dundas St. W.

**(416)** 603-5800

www uhn ca

(416) 603-5809 (Urgent Care Clinic)

(416) 603-5747 (Community Mental Health Clinic)

**Urgent Care Clinic:** provides services to those who are not in need of immediate hospitalization or emergency department assessment, but are unable to wait weeks for an outpatient assessment. Referrals are accepted from a physician or from the Emergency department.

**Community Mental Health Clinic:** provides mental health services including individual and group therapy in English, Spanish and Italian. A doctor's referral is needed. Referral forms available online.

**Psychiatric Emergency Services Unit**: located within the Toronto Western Hospital's Emergency Department. Services provided 24 hours, 7 days-a-week, for most psychiatric emergencies.

### **Catchment:**

Open for ER

Clinics: Parkside Dr. /Yonge St. /Lake Ontario/Eglinton Ave.

# **Cultural/Language Services:**

English, Portuguese, Chinese, Italian and Spanish

#### Who can make a referral?

- Physician
- Clients may access service through the ER



# <u>William Osler – Etobicoke General Site</u>

101 Humber College Blvd. Etobicoke, ON M9V 1R8

Major Intersection: Humber College Blvd. / Hwy 27

(416) 747-3400 Ext. 32362 (Centralized Intake and Triage (CIT))

www.williamoslerhc.on.ca

Mental Health Services include emergency, crisis intervention, in-patient and out-patient services. **Mobile Crisis** (416) 498-0043– Residents of EGH service area

**PMD Services:** Women with PPD can be seen in the Outpatient Mental Health Department or access services through Emergency.

Day treatment: (416) 494-2121 Ext. 32156

Catchment: Cultural/Language Services:
Open Interpretation services available

#### Who can make a referral?

Physician

• Clients may access service through the ER

Psychiatrists

## Women's College Hospital

76 Grenville St.

Toronto ON M5S 1B2

Major Intersection: College St. / Bay St.

**(416)** 323-6400

Ext 5635 (Reproductive Life Stages Program)

www.womenscollegehospital.ca www.womenshealthmatters.ca/mothermatters

Mental Health Services include emergency and crisis intervention and out-patient services.

**PMD Services:** For women at risk for PMD and anxiety.

### **Reproductive Life Stages Program**

This specialized Women's Mental Health Program provides assessment and short-term treatment for women experiencing mood and anxiety disorders related to menstrual cycle, pregnancy, postpartum and menopause. This program offers education, short-term psychotherapy, group and couple therapy and medication.

Group therapy includes:

- **Symptom Management Group**: a program to increase awareness of depression and anxiety symptoms and to develop the capacity to manage these symptoms using a variety of strategies. Babies under 12 months are welcome.
- **Postpartum Support Group:** a program to support challenges associated with the transition to motherhood. Babies under 12 months are welcome.
- **Parenting Group:** a program for women with babies aged 5 12 months which focuses on encouraging and developing the relationship between mother and baby while improving symptoms of anxiety and depression. Babies must attend.
- Mother Matters: a 10 week on-line support group for mothers with infants between 0 12 months who have access to a computer and proficiency navigating the web. See the web site.

Catchment: Cultural/Language Services:
Open English

### Who can make a referral?

Physician
 Midwife (A referral form can be downloaded from their website)



# Community Health Centre - No boundary restrictions

340 College St. Suite 500 Toronto, ON M5T 3A9

College St. / Spadina Ave.

**Major Intersection:** 

**(416)** 324-8677

Access Alliance Multicultural Health and Community Services

3079 Danforth Ave. Toronto, ON M1L 1A8 **Major Intersection:** 

Victoria Park Ave. / Danforth Ave.

**(416)** 693-8677

**Catchment:** 

www.accessalliance.ca

**Eligibility:** Accessibility:

Newcomers, Immigrants Wheelchair accessible building City wide

Who offers services?

Social Worker

• Counsellor Therapist

• Psychiatrist – once a week

• Settlement Services

• Nurse practitioner

• Dietitian

Who can make a referral

Public health nurse

Self

What do these services include:

761 Jane St., 2<sup>nd</sup> Floor

**Major Intersection:** 

**(416)** 760-8677

Toronto, ON M6N 4B4

Jane St. / St. Clair Ave. W.

Individual

• Couple

• Family Waitlist

• Interpretation services available

**Anishnawbe Health Toronto** 

179 Gerrard St. East Toronto, ON M5A 2E5 **Major Intersection:** Gerrard St. E. / Jarvis St.

**(416)** 920-2605 www.aht.ca

**Catchment:** 

225 Queen St. East Toronto, ON M5A 1S4 **Major Intersection:** Queen St. E. / Sherbourne St.

Toronto, ON M6G 2N1 **Major Intersection:** Vaughan Rd. / Bathurst St. **(416)** 360-0486 **(416)** 657-0379

**Eligibility:** Accessibility:

Open Aboriginal people Wheelchair accessible building

Who offers services?

Social Worker

Mental Health and Addiction workers

• Psychologist – Part time

• Psychiatrist – 4 days/week

• Traditional healers

• Nurse practitioner

Physician

Mental Health Crisis Line – (416)891-8606 (24 hr)

Who can make a referral

• Primary health care practitioner

Public health nurse

Self

What do these services include:

• Individual – counselling

• Couple

• Family

• Case management

• Groups – Community Mental Health Nurse

22 Vaughan Rd.

Waitlist



# Community Health Centre - No boundary restrictions

# **Anne Johnston Health Station**

2398 Yonge St.

Toronto, ON M4P 2H4

Major Intersection: Yonge St. / Eglinton Ave.

**(416)** 486-8666

(416) 486-6759 (TTY)

www.ajhs.ca

#### **Catchment:**

Bloor St. / Hwy 401 / Bathurst St. / Bayview Ave. / GTA – for people with disability

#### **Eligibility:** Accessibility:

Youth 13-29 years and seniors Wheelchair accessible building with physical disabilities

#### Who offers services?

- Physicians
- Nurses
- Nurse practitioner
- Psychiatrist
- Counsellors, Social Workers, Occupational **Therapist**
- Health Promoters, Peer support workers
- Dietitian

What do these services include:

• Individual (Counselling for people with physical disabilities)

> C. 20 Lower Spadina Rd. Toronto, ON M5V 2Z1

Spadina Ave. / Lakeshore Blvd.

**(416)** 203-1220

**Major Intersection:** 

- Groups Mothering
- Waitlist Program dependent
- Interpretation services available

### Who can make a referral

- Self-referral
- Service providers

# Centre Francophone de Toronto

A. (Temporary Location) 790 Bay St

Suite 820

Toronto, ON M5G 1K3 (New Location – Jan. 2015)

303 Richmond St. Unit 308

**(416)** 922-2672

**Major Intersection:** Queen St. / Yonge St.

www.centrefranco.org

# **Catchments:**

Open

#### **Eligibility:** Accessibility:

French speaking people living in Wheelchair accessible

What do these services include:

Toronto

**B.** 5 Fairview Mall Dr Unit 280

Don Mills Rd. / Sheppard Ave. E.

Toronto, ON M2J 2Z1

**(416)** 492-2672

**Major Intersection:** 

#### Who offers services?

- Mental Health counsellors
- Infant mental health counsellor
- Community health worker
- Therapist

- Individual
- Couple
- Family
- Groups

# Who can make a referral

- Public health nurse
- Self





# Community Health Centre - No boundary restrictions

# **Evergreen Health Centre**

381 Yonge St.

Toronto, ON M5B 1S6

Major Intersection: Yonge St. / Gerrard St. E.

**(416)** 977-7259

www.ysm.on.ca

Catchments:Eligibility:Accessibility:OpenClients up to 24 years of ageNot accessible

#### Who offers services?

- Psychiatrist every Thursday
- Counsellor

#### Who can make a referral

- Public health nurse
- Self

# What do these services include:

Individual

# Women's Health in Women's Hands

2 Carlton St. Suite 500 Toronto, ON M5B 1J3

Major Intersection: Yonge St. / Carlton St.

**(416)** 593-7655

www.whiwh.com

Catchment: Eligibility in the GTA: Accessibility:

Open Black women and women of colour Wheelchair accessible building

from Africa, Caribbean, South Asian and Latin America in the GTA

#### Who offers services?

- Social Worker
- Mental Health Therapist
- Physicians
- Nurse practitioners, Registered nurses
- Community health workers
- Counsellors
- Health promoters
- Dietitians

#### Who can make a referral

Self

- Individual
- Groups
- Waitlist
- Interpretation services available

# **Black Creek Community Health Centre**

2202 Jane St., Unit 5 Toronto, ON M3M 1A4

Major Intersection: Jane St. / Wilson Ave.

**(416)** 249-8000

www.bcchc.com

Catchment: Eligibility: Accessibility:

Keele St. / Steeles Ave. W. / Humber Within catchment area Wheelchair accessible building

River / Wilson Ave.

#### Who offers services?

- Social Worker
- Therapist
- Nurse Practitioner
- Family doctors

#### Who can make a referral

- Public health nurse
- Self

#### What do these services include:

- Individual
- Groups Maternal support groups
- Waitlist
- Interpretation services available

## **Davenport Perth Neighbourhood Centre**

1900 Davenport Rd. Toronto, ON M6N 1B7

Major Intersection: Caledonia Park Rd. / Davenport Rd.

**(416)** 658-6812

www.dpnc.ca

Catchment: Eligibility: Accessibility:

Rogers Rd. / Ossington Ave. / Bloor Within catchment area Wheelchair accessible building

St. / Railway at Old Weston Rd.

#### Who offers services?

- Counsellor/Therapists
- Psychiatrist Client must have a General Practitioner at Davenport-Perth

### Who can make a referral

- Public health nurse
- Self

- Individual
- Couple (limited)
- Family (limited)
- Groups
- Waitlist



# **Four Villages Community Health Centre**

1700 Bloor St. West Toronto, ON M6P 4C3

Major Intersection: Bloor St. W. / Keele St.

**(416)** 604-0640

www.4villageschc.ca

3446 Dundas St. West, Toronto, ON M6S 2S1

Major Intersection: Dundas St. W. / Jane St.

**(416)** 604-0640

Catchment: Eligibility: Accessibility:

St. Claire Ave. W. / Lake Ontario / Registered clinical clients Wheelchair accessible building Roncesvalles Ave. / Humber River

#### Who offers services?

- Social Worker
- Psychiatrist once a month (client must have a General Practitioner at the Community Health Centre to see the psychiatrist)

#### Who can make a referral

- Primary health care practitioner
- Public health nurse
- Self

#### What do these services include:

- Individual
- Couple
- Family
- Groups
- Interpretation services available

# **LAMP Community Health Centre**

185 Fifth St.

Toronto, ON M8V 2Z5

Major Intersection: Islington Ave. / Lake Shore Blvd. W.

**(416)** 252-6471

www.lampchc.org

Catchment: Eligibility: Accessibility:

Etobicoke / South of Queensway Within catchment area Wheelchair accessible building

#### Who offers services?

- Social Worker works with high risk families with children 0-6 years. Would refer to CAMH if necessary
- Nurse practitioners
- Family doctors

#### Who can make a referral

- Primary health care practitioner
- Public health nurse
- Self

- Individual
- Couple
- Family
- Case management
- Groups
- Home visiting
- Interpretation services available



# Parkdale Community Health Centre

1229 Queen St. West Toronto, ON M6K 1L2

Major Intersection: Queen St. W. / Dufferin St.

**(416)** 537-2455

**Satellite Office (Women's Connection Program)**27 Roncesvalles Ave., Suite 301, Toronto, ON, M6R 3B2

Major Intersection: Roncesvalles Ave / Queen St. W.

**(**416) 537-8222

www.pchc.on.ca

Catchment: Eligibility: Accessibility:

Bloor St. W. / Lake Shore Blvd. / Within catchment area Wheelchair accessible building Dovercourt Rd. / Parkside Dr.

#### Who offers services?

- Social Worker
- Clinical counsellor
- Psychiatrist

#### Who can make a referral

- Primary health care practitioner
- Public health nurse
- Self

#### What do these services include:

- Individual
- Couple
- Family
- Groups PMD support group at Women's Connection Program
- Case management
- Interpretation services available

## **Queen West Community Health Centre**

168 Bathurst St.

Toronto, ON M5V 2R4

Major Intersection: Bathurst St. / Queen St. W.

(416) 703-8480 – Health Services

(416) 703-8482 Ext. 400 – Counselling Services

<section-header> www.ctchc.com

Catchment: Eligibility: Accessibility:

College St. / Lake Ontario / Registered clinical clients Wheelchair accessible building

University Ave. / Dovercourt Rd

#### Who offers services?

- Social Worker
- Psychiatrist

#### Who can make a referral

- Public health nurse
- Self

- Individual
- Couple
- Groups
- Waitlist
- Interpretation services available



**Rexdale Community Health Centre** 

8 Taber Rd.

Toronto, ON M9W 3A4

Major Intersection: Kipling/Finch

(416) 744-0066 (416) 744-6312 Jamestown Hub

21 Panorama Court, Unit 3

Major Intersection: Kipling/Finch

**(647)** 288-0282

www.rexdalechc.com

Catchment: Eligibility: Accessibility:

Hwy 427 / Steeles Ave. / Humber Within catchment area Wheelchair accessible building River / Dixon Rd.

Who offers services?

• Nurse practitioners – run Well Women clinics

Dietitians

Physicians

Mental health nurse

Who can make a referral

• Primary health care practitioner

• Public health nurse

• Self

What do these services include:

• Individual

Group

• Well Women's Clinic

• Interpretation services available

**Stonegate Community Health Centre** 

150 Berry Rd.

Toronto, ON M8Y 4H6

**Major Intersection:** Royal York Rd. / Queensway (416) 231-7070 Ext. 282 – Women's Programs

Catchment:Eligibility:Accessibility:Bloor St. W. / QEW /Royal York Rd.Within catchment areaWheelchair accessible building

/ Humber River

Who offers services?

Social Worker

• Physician

• Nurse practitioner

Dietitian

Who can make a referral

• Primary health care practitioner

• Public health nurse

Self

What do these services include:

• Individual (mental health counselling)

Family

• Groups – Women's Program – offers referral and advocacy (child care and TTC tickets available)

Waitlist

• Interpretation services available



# **Unison Health and Community Services**

12 Flemington Rd. Toronto, ON M6A 2N4 **Major Intersection:** 

Lawrence Ave. W/Allen Rd.

**(416)** 787-1661 (416) 645-7575 (416) 653-5400

**Catchment:** 

Wilson Ave. / Eglinton Ave. W/Bathurst St. /Keele St. St. Clair /401/ Humber River /Keele St.

#### Who offers services?

- Social Worker
- Counsellors
- Physicians

#### Who can make a referral

- Primary health care practitioner
- Public health nurse
- Self

1651 Keele St. 1541 Jane St. Toronto, ON M9N 2R3 Toronto, ON M6M 3W2

**Major Intersection: Major Intersection:** Jane St. /Trethawey Keele St. / Rogers Rd.

www.unisonhcs.org

**Eligibility: Accessibility:** 

Registered clients as well as clients Wheelchair accessible building with own family physician

- Individual
- Couple
- Family
- Case management
- Waitlist short if referred by own family physician
- Interpretation services available



# Community Volunteer Clinic for the Medically Uninsured

1125 Markham Rd. Toronto, ON M1H 2Y5

Major Intersection: Markham Rd. / Ellesmere Rd.

**(416)** 264-4446

**Catchment: Eligibility:** Accessibility:

Scarborough residents No Health Card (no service to Wheelchair accessible building

tourists/visitors)

Who offers services?

• Family physician

Paediatricians

Who can make a referral

• Public health nurse

• Self

What do these services include:

Individual

• Interpretation services available

**East End Community Health Centre** 

1619 Queen St. East Toronto, ON M4L 1G4

Major Intersection: Queen St. E. / Coxwell Ave.

**(416)** 778-5858

www.eastendchc.on.ca

**Catchment: Eligibility:** Accessibility:

Danforth Ave. / Lake Ontario / Within catchment area Wheelchair accessible building

Greenwood Ave / Victoria Park Ave

Who offers services?

Counsellors

• Psychotherapists (for registered clinical clients only)

Who can make a referral

• Doctor or Nurse from clinic

Self

What do these services include:

• Individual

• Couple

• Groups

• Interpretation services available



# Flemingdon Community Health Centre

10 Gateway Blvd. Toronto, ON M3C 3A1

Major Intersection: Don Mills Rd. / Eglinton Ave. E.

**(416)** 429-4991

www.fhc-chc.com

Catchment: Eligibility: Accessibility:

Lawrence Ave. / Laird Dr./ Victoria Within catchment area Wheelchair accessible building

Park Ave. / O'Connor Dr.

Who offers services?

Social Worker

Who can make a referral

• Public health nurse

• Self

What do these services include:

• Individual

• Couple

• Waitlist

• Interpretation services available

Flemingdon Community Health Centre Satellite - Fairview Community Health

5 Fairview Mall Dr. Toronto, ON M2J 2Z1

Major Intersection: Don Mills Rd. / Sheppard Ave. E.

**(416)** 640-5298

www.fhc-chc.com

Catchment: Eligibility: Accessibility:

Bayview Ave. / Victoria Park Ave. / Within Catchment Wheelchair accessible building

Lawrence Ave. / Steeles Ave.

Who offers services?

• Social Worker

Who can make a referral

• Public health nurse

Self

What do these services include:

• Individual – Ongoing counselling

• Couple

• Family

• Waitlist

• Interpretation services available.



# **Regent Park Community Health Centre**

465 Dundas St. East Toronto, ON M5A 2B2

Major Intersection: Dundas St. / Parliament St.

**(416)** 364-2261

www.regentparkchc.org

**Catchment: Eligibility:** Accessibility:

Sherbourne St. / Gerrard St. E. / King Within catchment area Wheelchair accessible building

St. E. / Don Valley Pkwy.

If no Health card or Homeless: Bloor St./ Lakeshore Blvd. / Yonge St. / Don River

#### Who offers services?

- Social Worker
- Mental Health Consultant
- Psychiatrist
- Physicians
- Nurse practitioner

#### Who can make a referral

Self

#### What do these services include:

- Individual
- Groups
- Interpretation services available

# **Sherbourne Health Centre**

333 Sherbourne St. Toronto, ON M5A 2S5

Major Intersection: Sherbourne St. / Gerrard St. E.

**(416)** 324-4180

www.sherbourne.on.ca

**Catchment:** Bloor St. / Lake Ontario/ Yonge St. / Don River

(open for LGBT people)

# **Eligibility:**

Accessibility: Within catchment, however services Wheelchair accessible building geared to homeless and under housed newcomers and the LGBT population.

#### Who offers services?

- Social Worker
- Mental Health Counsellor
- Physician
- **Psychiatrist**

#### Who can make a referral

- Public health nurse
- Self

- Individual
- Couple
- Waitlist
- Interpretation services available



# **South Riverdale Community Health Centre**

955 Queen St. East Toronto, ON P6A 2C3

Major Intersection: Oueen St. E. / Carlaw Ave.

**(416)** 461-2493

www.srchc.ca

**Catchment: Eligibility:** Accessibility:

Mortimer Ave. / Lake Ontario / DVP/ Registered clinical clients only for Wheelchair accessible building Coxwell Ave. **Health Centre Services** 

Who offers services?

Psychiatrist

• Social Worker

• Partner agency with East Toronto Postpartum **Adjustment Program** (416-469-7608)

Who can make a referral

• Self

What do these services include:

Individual

• Couple

• Case management

• Groups – East Toronto Postpartum Adjustment

**Program** 

• Interpretation – through TPH

**TAIBU Community Health Centre** 

27 Tapscott Rd, Unit 1 Scarborough, ON M1B 4Y7

Major Intersection: Neilson Rd. / Tapscott Rd.

**(416)** 644-3536

www.taibuchc.ca

**Accessibility: Catchment: Eligibility:** 

Malvern catchment or from Black Malvern area

401 / Steeles Ave. / McCowan Rd./ community Pickering border

Who offers services?

Social Worker

Therapists

Who can make a referral

• Self

What do these services include:

Individual

• Groups - Scarborough Postpartum Support

Network

• Interpretation services available



# **Scarborough Centre for Healthy Communities**

(Formerly West Hill Community Health Centre)

# The Hub Mid Scarborough

2660 Eglinton Ave. East Scarborough ON M1K 2S3

Major Intersection: Eglington Ave. / Brimley Rd.

(416) 642-9445

www.schcontario.ca

#### **Catchment:**

Markham Rd. / Victoria Park Ave. / Kingston Rd. / Ellesmere Rd.

### **Eligibility:**

Within catchment area

#### Who offers services?

Social Worker

#### Who can make a referral

- Primary health care practitioner
- Public health nurse
- Self

# **Community Health Centre Satellite**

4002 Sheppard Ave. East Unit 401, Scarborough ON M1S 4R5

Major Intersection: Sheppard Ave. / Kennedy Rd.

**(416)** 642-9445

#### **Catchment:**

Markham Rd. / Victoria Park Ave. / Ellesmere Rd. / Steeles Ave.

### Accessibility:

Wheelchair accessible building

- Individual 10 sessions
- Couple
- Family
- Waitlist
- Interpretation services available



# 519 Church Street Community Centre

519 Church St.

Toronto, ON M4Y 2C9

Major Intersection: Church St. / Wellesley St. E.

**(416)** 392-6874

**Eligibility: Catchment:** LGBTTQ

Open

#### Who offers services?

- Social Worker
- Counsellors

#### Who can make a referral

• Self

**Aberfoyle Clinic** 

304 The East Mall, Unit102 Toronto, ON M9B 6E2

Major Intersection: Bloor St. W. / East Mall Rd.

**(416)** 231-7968

**Catchment: Eligibility:** OHIP covered Open

Who offers services?

- Psychiatrist
- General practitioner
- Psychotherapist

### Who can make a referral

• Primary health care practitioner

www.the519.org

Accessibility:

Wheelchair accessible building

#### What do these services include:

- Individual short-term LGBTQ counselling
- Couple
- Family support for families of diverse identities and structures
- Waitlist



Accessibility:

Wheelchair accessible building

- Individual
- Couple
- Waitlist



Asian, Arab, South-East Asian, Latin

# Across Boundaries, an Ethno racial Mental Health Centre

51 Clarkson Ave.

Toronto, ON M6E 2T5

Major Intersection: Caledonia Rd. / Eglinton Ave. W.

**(416)** 787-3007

www.acrossboundaries.ca

Catchment: Eligibility: Accessibility:

Open Member of a racialized community Wheelchair accessible building (Black/African, South Asian, West

American of Color)

Who offers services?

• Social Worker

Psychiatrist

Who can make a referral

• Public health nurse

Self

What do these services include:

• Individual (for severe mental health, may refer to Women's Health in Women's Hands)

• Case management

• Groups

• Interpretation services available

**Afghan Women's Organization** 

789 Don Mills Rd., Unit 700 Toronto, ON M3C 1T5

Major Intersection: Don Mills Rd. /

Eglinton Ave. E.

**(416)** 588-3585

2555 Eglinton Ave. East, Unit 211 Toronto, ON M1K 5J1

**Major Intersection:** Midland Ave. / Eglinton Ave. E.

Eginton Ave. E. (416) 266-1777

747 Don Mills Rd., Unit 212 Toronto, ON M3C 1T2

 $\textbf{Major Intersection:} \ Don \ Mills \ Rd. \ /$ 

Gateway Blvd. (416) 422-2225

www.afghanwomen.org

Catchment: Eligibility: Accessibility:

Open Women from the Afghan community Wheelchair accessible building

Who offers services?

Social Worker

• Mental Health and Addiction workers

Who can make a referral

• Primary health care practitioner

Public health nurse

Self

What do these services include:

Individual

• Couple

• Family

• Case management

• Groups – Women's depression group

Interpretation services available



# **Alternatives: East York Mental Health Counselling Services**

1245 Danforth Ave. Toronto, ON M4J 1M8

Major Intersection: Danforth Ave. / Pape Ave.

**(416)** 285-7996

www.alternativestoronto.org

Catchment: Eligibility: Accessibility:

Don Valley Parkway / Victoria Park Live in East York Wheelchair accessible building

Ave. / Danforth Ave.

#### Who offers services?

- Social Worker
- Psychiatrist
- Mental health counsellors

#### Who can make a referral

- Public health nurse
- Self

#### What do these services include:

- Individual
- Couple
- Case management
- Groups
- Waitlist
- Interpretation services available

# **Canadian Hearing Society**

271 Spadina Rd.

Toronto, ON M5R 2V3

Major Intersection: Spadina Rd. / Davenport Rd.

**(416)** 928-2504

(877) 215-9530 (TTY)

www.chs.ca

Catchment: Eligibility: Accessibility:

Open Deaf or hard of hearing Wheelchair accessible building

#### Who offers services?

- Social Worker
- Psychologist
- Psychiatrist Refer out with interpreter

#### Who can make a referral

- Public health nurse
- Self

- Individual
- Couple
- Family
- Case management
- Waitlist
- Interpretation services available



# **COSTI Family and Mental Health Services**

Sheridan Mall

1700 Wilson Ave., Unit 105 Toronto, ON M3L 1B2

Major Intersection: Jane St. / Wilson Ave.

**(416)** 244-7714

www.costi.org

Catchment: Eligibility: Accessibility:

Open Italian / Spanish/Canadian Not wheelchair accessible

Community.

#### Who offers services?

- Social Worker
- Mental Health and Addiction counsellors
- Psychiatrist

#### Who can make a referral

- Primary health care practitioner
- Public health nurse
- Self

#### What do these services include:

- Individual
- Couple
- Family
- Groups
- WaitlistInterpretation services available

# **Family Service Toronto**

355 Church St.

**Catchment:** 

Toronto, ON M5B 1Z8

(*Many sites throughout Toronto – see website for locations*)

Major Intersection: Gerrard St. E. / Church St.

(416) 595-9230 (Administration) (416) 595-9618 (Service Access)

: Eligibility:

Open Open

Accessibility:

www.familyservicetoronto.org

Wheelchair accessible building

#### Who offers services?

Social Worker

### Who can make a referral

- Public health nurse
- Self

- Individual
- Couple
- Family
- Groups
- Waitlist
- Interpretation services available



# **Hong Fook Mental Health Association**

3320 Midland Ave., Unit 201 Toronto, ON M1L 5E6 **Major Intersection:** Midland Ave. /Finch Ave.

 1751 Sheppard Ave. East. Toronto, ON M2J 0A4 **Major Intersection:** Sheppard Ave. E. / Don Mills Rd.

(416) 493-4242

130 Dundas St. West, 3<sup>rd</sup> Flr. Toronto, ON M5G 1C3 **Major Intersection:**Dundas St. W. / Bay St.

(416) 493-4243

**Catchment:** 

Open

Eligibility: Accessibility:

People of Cambodian, Cantonese, Korean, Mandarin, and Vietnamese origins. Wheelchair accessible buildings

### Who offers services?

- Social Worker
- Community Social Service Worker
- Psychiatrist
- Counsellor

#### Who can make a referral

- Professionals/community agencies
- Self/family member
- Public health nurse

#### What do these services include:

- Individual Mental Health Case Management
- Self-help and mutual support groups
- Counselling, Psycho-social assessment, consultation, advocacy
- Waitlist

# Jane / Finch Community and Family Centre

4400 Jane St., Unit 108 Toronto, ON M3N 2K4

Major Intersection: Jane St. / Finch Ave.

**(416)** 663-2733

www.janefinchcentre.org

Catchment: Eligibility: Accessibility:

Jane/Finch community

Reside in Jane/Finch community

Office not wheelchair accessible.

Some programs may be accessible

#### Who offers services?

- Counsellors
- Public health nurse

#### Who can make a referral

- Public health nurse
- Self

- Groups
- Waitlist
- Interpretation services available



# <u>Jessie's - The June Callwood Centre for Young Women</u>

205 Parliament St. Toronto, ON M5A 2Z4

Major Intersection: Queen St. E. / Parliament St.

**(416)** 365-1888

www.jessiescentre.org

Catchment: Eligibility: Accessibility:

Open Teen parents (under age 20) Wheelchair accessible building

#### Who offers services?

- Social Worker
- Counsellors

#### Who can make a referral

- Primary health care practitioner
- Public health nurse
- Self

#### What do these services include:

- Individual
- Couple
- Groups life skills, parenting, attachment
- Respite care
- Parent Relief
- Interpretation services available

# Parkdale Psychotherapy Clinic

2333 Dundas St. W. Toronto, ON M6R 3A6

Major Intersection: Bloor St. W. / Dundas St. W.

**(416)** 533-5554

Catchment: Eligibility:

Open Open

#### Who offers services?

• General Practitioner Psychotherapy (Covered by OHIP)

#### Who can make a referral

• Primary health care practitioner

e

Accessibility:

Wheelchair accessible

- Individual counselling
- Waitlist



**The Medical Clinic** 

265 Yorkland Blvd., Unit 403 Toronto, ON M2J 5C7

Major Intersection: Bayview Ave. / Sheppard Ave. E.

**(416)** 229-2399

Eligibility:

Catchment:EligibiOpenOpen

What do these services include:

Accessibility:

Wheelchair accessible

www.medicalpsychclinic.org

- Individual
- Groups (Depression, Anxiety)
- Waitlist

#### Who offers services?

• General Practitioner Psychotherapy (Covered by OHIP)

#### Who can make a referral

• Primary health care practitioner

## **Thorncliffe Neighbourhood Office**

1 Leaside Park Drive

Unit 7

Toronto, ON M4H 1R1

Major Intersection: Overlea Blvd. /Millwood Rd.

**(416)** 467-0126

🛢 www.thorncliffe.org

Catchment: Eligibility: Accessibility:

Thorncliffe Park and East York Reside within catchment area Wheelchair accessible building

#### Who offers services?

• Mental health counsellors

#### Who can make a referral

- Public health nurse
- Self

- Supportive counselling
- Post immigration counselling
- Counselling for children who face trauma
- Information & referral
- Interpretation services available



# Women's College Brief Psychotherapy Centre for Women

2 Carlton St., Unit 1806 Toronto, ON M5B 1J3

Major Intersection: Yonge St. / College St.

**(416)** 591-2000

www.womenscollegehospital.ca

Catchment: Eligibility: Accessibility:

Open Ages 16 years and over Wheelchair accessible building

#### Who offers services?

- Social Worker
- Psychologist

#### Who can make a referral

• Self

#### What do these services include:

- Individual
- Groups
- Waitlist

# **Woodgreen Walk-in Counselling Services**

815 Danforth Ave. 2nd floor, Suite 202

Toronto, ON M4J 1L2

Major Intersection: Danforth Ave. / Pape Ave.

**(416)** 645-6000

Catchment: Eligibility:

GTA Open

# Who offers services?

Social Worker

#### Who can make a referral

- Primary health care practitioner
- Public health nurse
- Self

www.woodgreen.org

#### Accessibility:

Wheelchair accessible building

- Immediate, no cost walk-in counselling. Appropriate for people who are on a waiting list for other services, already receiving help or who have had no contact with other community supports.
- Individual
- Group
- Bereavement Group Support/Counselling



# **Aisling Discoveries Child and Family Centre**

325 Milner Ave., Unit 110 Toronto, ON M1B 5N1

Major Intersection: Markham Rd. / Sheppard Ave. E.

**(416)** 321-5464

www.aislingdiscoveries.on.ca

Catchment: Eligibility: Accessibility:

Scarborough Live in Scarborough or East York Wheelchair accessible building

#### Who offers services?

- Social Worker
- Child and youth workers
- Early childhood educators
- Infant Specialist

#### Who can make a referral

- Public health nurse
- Self

#### What do these services include:

- Family infant/child treatment program with focus on attachment and highly stressed families
- Groups
- Community workshops and presentations
- Services offered in home, office and community
- Waitlist –priority given to mothers with mental health concerns and attachment issues
- Interpretation services available

# **Child Development Institute**

197 Euclid Ave.

Toronto, ON M6J 2J8

Major Intersection: Bathurst St. / Dundas St. W.

**(416)** 603-1827

€www.childdevelop.ca

Catchment: Eligibility: Accessibility:

Open Families with children 0 -12 years of Wheelchair accessible building

age

# Who offers services?

- Social Worker
- Psychiatrist consultation
- Play Therapists

#### Who can make a referral

- Public health nurse
- Self

- Individual
- Family
- Groups
- Early intervention services
- Family violence services
- Healthy child development
- Interpretation services available



# <u>Hincks – Dellcrest Centre</u>

1645 Sheppard Ave. West Toronto, ON M3M 2X4

Major Intersection: Sheppard Ave. W. / Keele St.

**(416)** 924-1164

www.hincksdellcrest.org

Catchment: Eligibility: Accessibility:

All of Toronto except Scarborough and Etobicoke Families with infants, children or wheelchair accessible building vouth

# Who offers services?

- Social Worker
- Psychologist
- Psychiatrist
- Early childhood educators
- Child and youth workers

### Who can make a referral

- Public health nurse
- Self

#### What do these services include:

Major Intersection: Jarvis St. / Wellesley St. E.

- Individual and child therapy
- Family and parent counselling
- Groups

440 Jarvis St

Toronto, ON M4Y 2H4

**(416)** 924-1164

- Home visiting
- Waitlist

## **Rosalie Hall**

3020 Lawrence Ave. East Toronto, ON M1P 2T7

Major Intersection: McCowan Rd. / Lawrence Ave. E.

Catchment:Eligibility:Accessibility:City of TorontoTeens up to 25 years of ageWheelchair accessible building

#### Who offers services?

- Social Worker
- Attachment team attachment temperament play
- Early Childhood Educator individual work

#### Who can make a referral

- Primary health care practitioner
- Public health nurse
- Self

- Individual counselling
- Groups
- Interpretation services available



# The Etobicoke Children's Centre

65 Hartsdale Dr.

Toronto, ON M9R 2S8

Major Intersection: Islington Ave. / Eglinton Ave. W.

**(416)** 240-1111

www.etobicokechildren.com

Catchment: Eligibility: Accessibility:

West Toronto (former Etobicoke and Vork) Children their fam

Children (under the age of 13), and their families who are at risk for, or are experiencing mental health issues Wheelchair accessible building

#### Who offers services?

- Social Worker
- Child Care Consultants (ECE, CYW)
- Psychiatry Consultation

#### Who can make a referral

- Physicians
- Public health nurse
- Community Health Centres
- Self

#### What do these services include:

- Individual child therapy
- Parent Support and training
- Family Therapy
- Consultation Services
- Brief Intervention
- Service Coordination
- Waitlist
- Interpretation services available

## **The George Hull Centre for Children and Families**

81 The East Mall (North of the Queensway)

Toronto, ON M8Z 5W3

Major Intersection: Hwy 427 / North Queen St.

**(416)** 622-8833

www.georgehullcentre.on.ca

Catchment: Eligibility: Accessibility:

Open Families with children 0-18 Wheelchair accessible building years of age

### Who offers services?

- Social Worker
- Psychologist
- Psychiatrist
- Child and Youth Worker
- Early Childhood Educator

#### Who can make a referral

- Primary health care practitioner
- Public health nurse
- Self

- Individual therapy
- Counselling services
- Family group conferencing and group programs
- Group treatment
- Parenting and Educational workshops
- Psychiatric assessment
- Residential services
- Home-based assessment
- Waitlist
- Interpretation services available



# Yorktown Child and Family Centre

2010 Eglinton Ave. West, Suite 300

Toronto, ON M6E 2K3

Major Intersection: Dufferin St. / Eglinton Ave. W.

**(416)** 394-2424

Swww.yorktownfamilyservices.com

Catchment: Eligibility: Accessibility:

Former City of York Families with children 0-18 Wheelchair accessible building

years of age

#### Who offers services?

- Social Worker
- Early Childhood Educator

#### Who can make a referral

- Public health nurse
- Self

#### What do these services include:

- Individual walk in counselling
- Counselling services
- Parenting programs
- Specialized group programs
- School base services
- Waitlist
- Interpretation services available

# **Community Resources**

# **Access Point Mental Health Intake Network**

(Formerly Access 1) 661 Yonge St., 4<sup>th</sup> Flr. Toronto, ON M4Y 1Z9

Major Intersection: Bloor St. /Yonge St.

(416) 640-1934 or 1-888-640-1934

www.access1.ca

Catchment: Eligibility: Accessibility:

Toronto Over age 16 with mental health issues Wheelchair accessible building

living in catchment area

#### Who offers services?

Case manager

### Who can make a referral

- Physicians
- Public health nurse
- Self

- Intensive case management
- Multi-disciplinary teams provide treatment, rehabilitation and support
- Intake and referral to mental health agencies in area
- Waitlist
- Interpretation services available



# **Babies Best Start**

325 Milner Ave., Unit 110 Toronto, ON M1B 5N1

Major Intersection: Markham Rd. / Sheppard Ave. E.

**(416)** 321-5464

www.aislingdiscoveries.on.ca

Catchment: Eligibility: Accessibility:

Scarborough Families with children 0-6 years old Wheelchair accessible building

in Scarborough

#### Who offers services?

• Family Home Visitors

#### Who can make a referral

- Public health nurse
- Self

#### What do these services include:

- Home visits by trained family home visitor who offers support and information to parents
- Birth companions for women from a variety of cultural groups to provide support before, during and after childbirth
- Waitlist
- Interpretation services available

# **Community Care Access Centre – Central Site**

250 Dundas St. West, Suite 305

Toronto, ON M5T 2Z5

Major Intersection: Dundas St. / University Ave.

**(416)** 506-9888

www.ccac-ont.ca

Catchment:Eligibility:Accessibility:GTALive in GTANot Applicable

#### Who offers services?

- Mental health Nurse
- Occupational Therapist offers Cognitive Behavioural Therapy
- Peer support worker

#### 1

#### Who can make a referral

• Self

- In home personal care support, (help with infant care, housework etc)
- Waitlist
- Interpretation services available for assessment only



# Family Association for Mental Health Everywhere (FAME)

Main office:

268 Royal York Rd., 2<sup>nd</sup> Flr. Toronto, ON M8V 2W1

Major Intersection: Cavell/Stanley Ave.

**(416)** 207-5032

www.fameforfamilies.com

**Toronto office:** 

333 Sherbourne St., Room 2100

Toronto, ON M8X 1Y6

Major Intersection: Sherbourne St. /Carlton St.

**(416)** 324-5060

Scarborough office:

1911 Kennedy Rd., Unit 105 Scarborough, ON M8X 1Y6

Major Intersection: Kennedy Rd. /Ellesmere Rd.

**(416)** 913-2144

Catchment: Eligibility: Accessibility:

GTA For families of those with mental Main office not wheelchair

illness accessible. Toronto and Scarborough

offices wheelchair accessible

Who offers services?

Social Worker

• Family support worker

Who can make a referral

Self

What do these services include:

• Individual supportive counselling

• Support for family members of individuals with a mental

illness

# **Mood Disorders Association of Ontario**

36 Eglinton Ave. West, Unit 602

Toronto, ON M4R 1B9

Major Intersection: Yonge St. / Eglinton Ave. W.

**(416)** 486-8046 / 1-888-486-8236

www.mooddisorders.ca

Catchment: Eligibility: Accessibility:

Open Open Wheelchair accessible building

Who offers services?

Lay persons

Who can make a referral

Self

- Individual peer support in person or over the telephone
- On line information and resources
- Peer lead, drop-in women's peer support group



# **Motherisk Hospital for Sick Children**

555 University Ave. Toronto, ON M5G 1X8

Major Intersection: University Ave. / College St.

(416) 813-6780 1-877-439-2744 www.motherisk.org

Catchment: Eligibility: Accessibility:

Open Open Wheelchair accessible building

#### Who offers services?

• Information on medication use during pregnancy and lactation

#### Who can make a referral

- Primary health care practitioner
- Public health nurse
- Self

#### What do these services include:

- Telephone and online information
- Clinical services available by appointment

### **Toronto Public Health**

**(416)** 338-7600

www.toronto.ca/health

Catchment:Eligibility:Accessibility:OpenOpenNot Applicable

#### Who offers services?

- Public Health Nurses
- Registered Dieticians
- Family Home Visitors

#### Who can make a referral

- Public health nurse
- Self

### What do these services include:

- Home visits
- Telephone support and counselling
- Groups
- Linkage to community resources

# **Visiting Homemakers Association**

30 Soudan Ave., Suite 500 Toronto, ON M4S 1V6

Major Intersection: Yonge St. / Eglinton Ave.

(416) 489-2500 Ext 4349 (parent relief)

www.vha.ca

Catchment: Eligibility: Accessibility:

GTA Moms in crisis Wheelchair accessible building

#### Who offers services?

- Homemakers
- Personal support workers
- Nurses

# Who can make a referral

- Public health nurse
- Self

- Newborn assistance, light housekeeping, caregiver relief and respite care
- Waitlist



# **VON – Good Beginnings Program**

2150 Islington Ave., #301 Toronto, ON M9P 3V4

Major Intersection: Islington Ave / Hwy 401

(647)788-3180 Ext 2338 1-866-817-8589 Ext 2382

www.von.ca

**Catchment: Eligibility: Accessibility:** 

City of Toronto New moms with no support

Who offers services?

What do these services include: Volunteers

Weekly visits by volunteers to provide emotional and practical support to new mothers.

Who can make a referral

- Self
- Public Health Nurse

# **Children's Aid Society**

# Catholic Children's Aid Society of Toronto (CCAS)

26 Maitland St.

Toronto, ON M4Y 1C6

Major Intersection: Yonge St. / Carlton St.

**(416)** 395-1500

www.torontoccas.org

### **Children's Aid Society of Toronto (CAST)**

30 Isabella St.

Toronto, ON M4Y 1N1

Major Intersection: Yonge St. / Bloor St. E.

**(416)** 924-4640

www.torontocas.ca

### **Jewish Family and Child Services**

4600 Bathurst St., 1<sup>st</sup> Floor Toronto, ON M2R 3V3

Major Intersection: Bathurst St. / Sheppard Ave. W.

**(416)** 638-7800 www.ifandcs.com

### **Native Child and Family Services Of Toronto**

30 College St.

Toronto, ON M5G 1K2

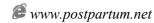
Major Intersection: Yonge St. / College St.

**(416)** 969-8510 www.nativechild.org



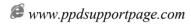
# Websites

# **Postpartum Support International**



The purpose of the organization is to increase awareness among public and professional communities about the emotional changes that women experience during pregnancy and postpartum. They provide current information, resources, education, and advocate for further research and legislation to support perinatal mental health. There is an online support group as well as "chat with an expert" phone support. Their newsletter gives up-to-date information on worldwide news, conferences, resources, research and events.

# **The Online PPD Support Group**



The purpose of this organization is to offer information, support and assistance to those dealing with postpartum mood disorders, their families, friends, physicians and counsellors. They are a resource for finding help and offer support from others through their forums, email group and chat rooms.



43

	HOSPITALS																	
Mental Health Services	CAM H	HRRH - C	HRRH - F	HRRH - K	MSH	NYGH	NYGH - B	RVHS	SJH	SMH	SHSC	TSH - B	TSH - G	TEGH	UHN - G	UHN - W	WO	WCH
ER																		
Crisis team	X	X		X	X	X	X	X	X	X	X	X		X	X	X	X	
Breastfeeding friendly	X	X		X	X	X		X	X	X	X	X	X	X	X	X		
Interpretation service available	X	X		X	X	X		X	X	X	X	X	X	X	X	X	X	
In Patient																		
Beds available	X	X		X	X	X		X	X	X	X	X	X	X	X		X	
Breastfeeding friendly	X	X		X	X	X		X	X	X	X	X	X	X	X		X	
D/C planning	X	X		X	X	X		X	X	X	X	X	X	X	X		X	
Out Patient																		
Available	X	X		X	X	X	X	X	X	X	X	X	X	X	X	**	X	X
Specialized PMD Services					X				X		X			X	X			X
Psychiatry services	X			X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Social Work therapy	X			X	X	X			X			X	X	X	X		X	X
Other Disciplines -RN									X				X	X			X	X
-MH and A	X						X		X			X	X	X		X	X	
-OT									X			X					X	
-Psychologist				X					X									
Interpersonal Psychotherapy	X				X				X	X	X			X	X	X	X	X
Cognitive Behavioural Therapy	X			X	X	X				X	X		X	X			X	X
Group (general) - Depression	X			X		X						X	X	X				
Group (general) - Anxiety	X												X				X	
Group - PMD specific					X				X					X				X
Group - Other	X			X	X				X		X	X			X	X		X
Day treatment program	X					X	X	X	X		X	X	X	X			X	
Doctor Referral required	X			X	X	X	X	X		X	X	X	X		X	X	X	X
Catchment*						X	X	X		X	X	X	X	X				
Language/Cultural Services*	X					X	X	X	X		X	X	X			X		
Interpretation available	X	X		X	X	X			X	X	X	X	X	X	X	X	X	
Referral form available	X				X		X							X				X

# Legend:

D/C – Discharge
PMD - Perinatal Mood Disorders

MH and A - Mental Health and Addictions worker **OT** - Occupational Therapist

\* Please refer to the book to see individual hospital \*\* Recommends client with PMD go to TGH

