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PARKS AND RECREATION FACILITIES MASTER PLAN

Toronto Resident Survey #1 Results Summary

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OVERVIEW

Background

The City of Toronto hosted an online survey between December 1, 2015 and January 24, 2016 as part of its Parks and Recreation Facilities Master Plan consultation process. The online survey was available on the Master Plan website, www.toronto.ca/parks/facilitiesplan. In the nearly two months that the survey was available, 3,320 people responded to the survey, with approximately 60% completing the 36 question survey.

Highlights of Who Participated in the Survey

A few important notes highlighting what we know about who responded to the survey (with additional details provided on page 30):

- 1,878 of the 3,320 respondents (57%) provided the first three characters of their postal code. Of these, over 60% live in Toronto East York, 14% live in North York, 13% live in Etobicoke York, 11% live in Scarborough, and 1% live outside of the City of Toronto.
- Respondents were predominantly female (61% female and 35% male).
- Participation in both indoor and outdoor recreation activities was high among respondents – over 80%.
- Four in ten respondents reported that they were a member of a group or league that regularly permits or relies on City of Toronto parks and recreation facilities.
- 70% of respondents were born in Canada and very few (2%) indicated that they had lived in Canada less than 10 years.
- Nearly all respondents (94%) listed English as at least one of the languages they usually spoke at home. The second most common language spoken at home was French (2%). 37 other languages were identified by respondents however, all spoken by less than 1% of respondents.
- Seven percent of respondents self-identified as a person living with a disability.
- 39% of respondents heard about the survey through a personal social network or a group that they are a member of (e.g. recreation/sports group, resident/neighbourhood group). 30% respondents heard about the survey through a councillor notice. 21% indicated that they heard about the survey through 'other' means that included write-in responses being City emails and news releases, and non-City websites (e.g. reddit.com/r/toronto).

Based on the profile respondents, it is important to recognize that the survey (which was not designed or intended to ensure a statistically significant sample of Toronto), is one of multiple public/stakeholder engagement activities - this multi-pronged approach was used to enhance access to engagement and promote broad representation. Additional activities included four public town hall meetings, six stakeholder focus groups, an online discussion guide and questions and a Stakeholder Advisory Group. Each activity provided a different type of opportunity for the public and stakeholders to receive information, interact with the project team and express their views.

The purpose of the survey was to help establish a broad picture of recreation facility needs and preferences by focusing on facility usage, gaps and principles. The survey results will help the City:

- Learn more about how, when and where people participate in indoor and outdoor recreational activities, to identify facility types used most often, get feedback on facility access, condition and experience, and to explore facility preferences; and
- Create a preliminary profile of parks and recreation facility users across Toronto.

The survey results, along with feedback from other consultation activities, will be used alongside research and analysis undertaken by the Master Plan team to inform the assessment of facility needs and the development of the draft Master Plan. Feedback will be sought on the draft Master Plan in Fall 2016.

About the Survey

The survey featured questions related to three categories: indoor facilities, outdoor facilities, and demographics (see Attachment A for a full list of survey questions). The survey included both quantitative and qualitative questions including multiple choice, scale and demographic, with one open-ended question. Analysis in this report is based on the frequency of responses, supplemented by qualitative information provided to open ended questions. For the quantitative feedback, there are some cases where response categories are combined into one measure as below:

- "Agree" ("Somewhat Agree" and "Strongly Agree")
- "Most Often" ("Frequently" and "Very Frequently")
- "Least Often" ("Never" and "Rarely")
- "Dissatisfied" ("Very Unsatisfied and Somewhat Unsatisfied")
- "Satisfied" ("Somewhat Satisfied" and "Very Satisfied")

In order to facilitate alignment with results from other consultation activities, survey questions and results are categorized according to the six main challenges that the Facilities Master Plan will respond to. This report provides both a high-level and detailed summary of survey results. As survey respondents were self-selecting, the results presented in this report should not be interpreted as a statistically significant representation of public opinion on the questions asked in the survey.

This Report

This summary was written by Swerhun Facilitation, a third-party facilitation firm that is part of the consultant team led by Monteith Brown Planning Consultants that has been retained by the City to assist with the development of the Master Plan. If you have any questions about this summary, please contact Nicole Swerhun, Swerhun Facilitation, at nswerhun@swerhun.com or by phone at (416) 572-4365.

HIGH-LEVEL SUMMARY OF RESULTS

The high-level summary in this section provides a synthesis of the survey results, organizing these results according to the six challenges that the Master Plan will contemplate and seek to respond to. These challenges are:

1. Responding to a Changing City
2. Reshaping Facilities to Fit Evolving Needs
3. Providing Quality Facilities
4. Working with Others to Meet Needs
5. Improving Accessibility for Everyone
6. The Funding Challenge

Responding to a Changing City

Respondents generally felt that there are the right number of parks and recreation facilities within their neighbourhoods, with two-thirds indicating that there are just the right number of parks and recreation facilities in their neighbourhood. Slightly more felt this way about outdoor facilities (67%) than indoor facilities (63%).

Reshaping Facilities to Fit Evolving Needs

Respondents generally felt that the City's indoor recreation facilities are doing a good job of meeting their needs, with four in five (81%) agreeing that the facility they use most often meets the needs of their community and three in five participants (63%) agreeing that indoor facilities overall have the features they are looking for.

When asked about their preferences for recreation facility size and number of features, a majority of respondents (58%) expressed a preference for small recreation facilities that are closer to their homes instead of large recreation facilities with more features that are farther from them.

According to survey respondents the three most frequently used types of indoor facilities include indoor swimming pools (67%), community centres (51%), and indoor arenas (36%), and the three most frequently used outdoor facilities were open green space/multipurpose fields (49%); outdoor skating rinks (34%); and outdoor swimming pools (32%). There was some alignment with the activities participated in most frequently, with lane/leisure swimming (36%) and instructional swimming (36%) as the top two indoor recreational activities that respondents most frequently participated in and leisure skating (34%) as one of the top three outdoor recreational activities.

Providing Quality Facilities

Three-quarters of respondents indicated that overall, the City's community centres (77%), arenas (75%) and indoor swimming pools (72%) are in good condition, and slightly more than two-thirds indicated they liked these facilities the way they are, but that some updates are needed. Similarly, three in five (62%) indicated that they were satisfied with the quality of outdoor parks and recreation facilities.

Respondents were more likely to agree that indoor pools were too crowded and busy (40%) than disagree (30%). In contrast, respondents were less likely to agree that community centres (28%) and arenas (23%) were too crowded and busy than disagree (38% and 43% respectively). Amongst those who have not used an indoor facility in the last 12 months, one-quarter said it was because they had found facilities to be too crowded. In comparison, crowded facilities were cited by just over one in ten (13%) respondents as the reason that they had not used an outdoor recreational facility in the last 12 months.

Working with Others to Meet Needs

Nearly 7 in 10 respondents (69%) felt that the City should work with other service providers to provide parks and recreation facilities, with slightly more supporting partnerships with service providers like schools, libraries and non-profit agencies (80%) than with the private sector (58%). Three-quarters of respondents supported the co-location of community centres together with other types of spaces and services (e.g. child care centres, libraries, social services, cultural facilities or retail shops).

Respondents are already using non-City facilities just as much as they are using City facilities. In the last 12 months, 90% of respondents had used a non-City indoor facility compared with 83% who had used a City indoor facility. Similarly, 76% of respondents had used a non-City outdoor facility compared with 81% who had used a City outdoor facility.

Improving Accessibility for Everyone

Survey respondents generally felt that the City's recreation facilities are geographically accessible, with approximately three-quarters (73%) saying that the City's indoor facilities are conveniently located and just over three-quarters (77%) feeling the same about outdoor facilities. Furthermore, most respondents felt that it takes them a reasonable amount of time to travel to community centres (89%), arenas (85%) and indoor pools (87%) specifically.

At the most frequently used community centres, indoor arenas and pools, respondents generally felt that conditions are good, with nine in ten reporting that these facilities feel safe, and eight in ten reporting that they are welcoming to all members of the community. A slim majority agreed that the support spaces (change rooms, washrooms, seating) are adequate at community centres (56%), arenas (57%) and indoor pools (54%), and a similar proportion felt that facilities are accessible for persons with disabilities (57% for community centres, 55% for arenas and 50% for indoor pools). However, less than 1 in 10 respondents (7%) self-identified as a person living with a disability and very few (2%) indicated that they had lived in Canada less than 10 years.

The Funding Challenge

When given a choice between renovating older community centres, pools and arenas or completely rebuilding them, even if it means moving them to another location, two-thirds of respondents (66%) expressed a preference for renovations while just under one in five expressed a preference for rebuilding (18%). Almost as many did not express a preference, with 16% indicating they could not decide / did not know.

DETAILED RESULTS SUMMARY

This section provides a detailed summary of the survey results. As in the previous section, the detailed summary is organized to correspond with the six challenges that inform and frame the development of the Facilities Master Plan. The survey respondent demographic profile follows the six challenges. A brief description of each challenge is provided, followed by the associated survey questions and results.

Responding to a Changing City

Toronto's growth and changing population affect the need for and use of facilities. Some areas of the city are growing faster than others, and more seniors and newcomers require facilities to meet their needs. As the city changes, so too must our facilities.

Facility importance

'Please share your thoughts about City parks and recreation facilities. How much do you agree or disagree with the following statements?

- a) Parks and recreation facilities improve quality of life in the City of Toronto.
- b) Parks and recreation facilities play an important role in building communities.
- c) I know about the parks and recreation facilities in my community.'

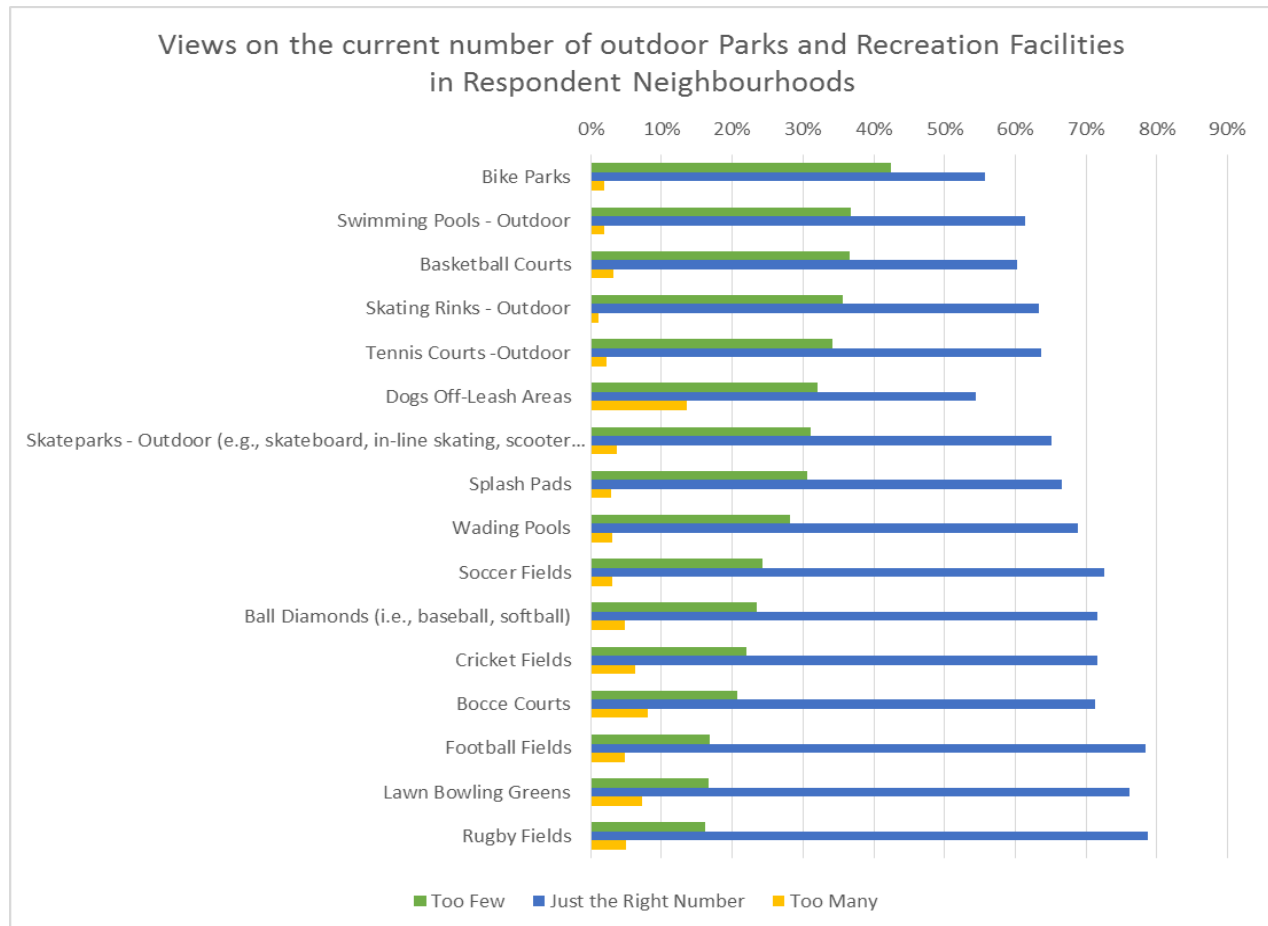
- Approximately 9 in 10 respondents agreed that parks and recreation facilities improve quality of life in Toronto (93%), that these facilities play an important role in building communities (93%), and that they know about the parks and recreation facilities in their communities (87%).

Number of facilities

How do you feel about the current number of Parks and Recreation Facilities in your neighborhood?'

- Overall, two-thirds of survey respondents indicated that there are just the right number of facilities in their neighbourhood, with slightly more feeling this way about outdoor facilities (67%) than indoor facilities (63%). One-third (30%) felt that there were too few facilities in their neighbourhood, with slightly more feeling this way about indoor facilities (35%) than outdoor facilities (28%).
- The top three outdoor facilities that respondents felt there are too few of were: bike parks (42%); outdoor swimming pools (37%); and basketball courts (37%).
- The top three types of outdoor facilities that respondents felt there are just the right amount of were: rugby fields (79%), football fields (78%); and lawn bowling greens (76%).
- Fourteen percent of respondents felt that there are too many dog off-leash areas. This was the only type of facility, outdoor or indoor, that more than one in ten respondents felt there are too many of.
- The top three indoor facilities that respondents felt there are too few of were: indoor swimming pools (38%); arenas (37%); and fitness and weight rooms (37%).
- The top three types of indoor facilities that respondents felt there are just the right amount of were: sports pads (71%); gymnasiums (66%); and community centres (62%).

Figure 1. Views on the current number of outdoor Parks and Recreation Facilities in Respondent Neighbourhoods



Use of community centres, arenas, indoor pools

'What indoor recreation facility type do you and members of your household use most often? (Please choose only one from the 3 listed below – community centres, arenas, indoor swimming pools.)'

'Please select the name of the community centre/arena/indoor swimming pool you use most often from the dropdown list.'

Of the 1,435 respondents that answered this question:

- 529 (37%) reported using City community centres most often
 - 261 (18%) reported using City arenas most often
 - 645 (55%) reported using City indoor swimming pools most often
- The five most frequently selected community centres were Jimmie Simpson Recreation Centre, East York Community Centre, North Toronto Memorial Community Centre, Beaches Recreation Centre and Matty Eckler Recreation Centre.
 - The five most frequently selected arenas were Leaside Memorial Community Gardens, Ted Reeve Community Arena, East York Memorial Arena, Moss Park Arena, and North Toronto Memorial Arena.

- The five most frequently selected indoor pools were Jimmie Simpson Recreation Centre, Regent Park Aquatic Centre, Matty Eckler Recreation Centre, Birchmount Community Centre and Main Square Community Centre.

There was one survey question that asked for “other comments or suggestions”. These are open-ended qualitative responses. The following comments are some of the key themes or messages that fall under the challenge heading of “Responding to a Changing City”. Note that these comments represent multiple opinions and are not organized by frequency or priority, but rather are intended to highlight a few common themes received in the feedback.

Many participants flagged a need for more of the following types of facilities, city-wide:

- Baseball diamonds for both adult and youth leagues
- Outdoor and indoor tennis courts
- Several types of sports fields, including soccer, lacrosse, rugby and cricket pitches, and frisbee
- Outdoor fitness equipment and locations including biking and jogging paths
- Bubbles/domes to increase access to sports fields during the fall, winter and spring
- Wading pools and splash pads

One key message shared several times is that the City’s parks and recreation facilities need to keep pace with its growing population. Participants felt that the location of new and upgraded facilities should reflect the level of growth in different areas of the City.

Changing City Demographics

- Adjust planning to neighbourhoods as they develop and to support sports that reflect the ages and ethnic diversity of the populations that use the facility.
- Use business cases to evaluate the appropriate size of a new centre, proximity, and whether to renovate or build new.
- Prioritize neighbourhoods with fewer facilities for attention first when deciding how/where to modernize.
- It’s not a question of large or small – use a 2-tier model that works best, similar to the library, to find the right balance based on a number of factors, including location, demographics, etc.
- Better to have more small facilities than a few gigantic ones, need to keep them in more neighbourhoods to make it easier to access by public transit.
- The suburbs are in need of more facilities.

Reshaping Facilities to Fit Evolving Needs

Some activities like swimming and skating have been popular for a long time. Others like cricket and off-leash dog walking have grown in popularity. Our facilities need to reflect these and other changes, such as new laws on accessibility for people with disabilities.

Indoor Facility Features

'Please rate your level of agreement with the following statement:

- a) The City's indoor recreation facilities have the features I am looking for (e.g., gymnasiums, program rooms, pools).'

- Roughly two-thirds of respondents (63%) agreed (with 26% strongly agreeing and 37% somewhat agreeing).

Preference for large vs small facilities

'If you had to choose, what would you prefer?

- a) A small recreation facility that is closer to your home.
- b) A large recreation facility with more features that is farther from your home.
- c) I can't decide / don't know.'

- Three in five respondents (58%) reported a preference for smaller facilities that are closer to home,
- One-quarter (23%) of respondents reported a preference for larger facilities with more features that are farther from their homes.
- One in five (19%) respondents could not decide or did not know.

Condition of community centres, arenas, indoor pools

'Please share your thoughts about the condition of the [community centre, arena, indoor pool] facility you use most often. How much do you agree or disagree with the following statements:'

The following tables present the agree/disagree dichotomy and do not include the neutral position on the response scale (i.e. neither agree nor disagree).

- a) This facility meets the needs of the community.

	Agree	Disagree
Community Centre	79%	12%
Arena	85%	9%
Indoor Swimming Pool	81%	12%

- b) This facility has the features and amenities I need.

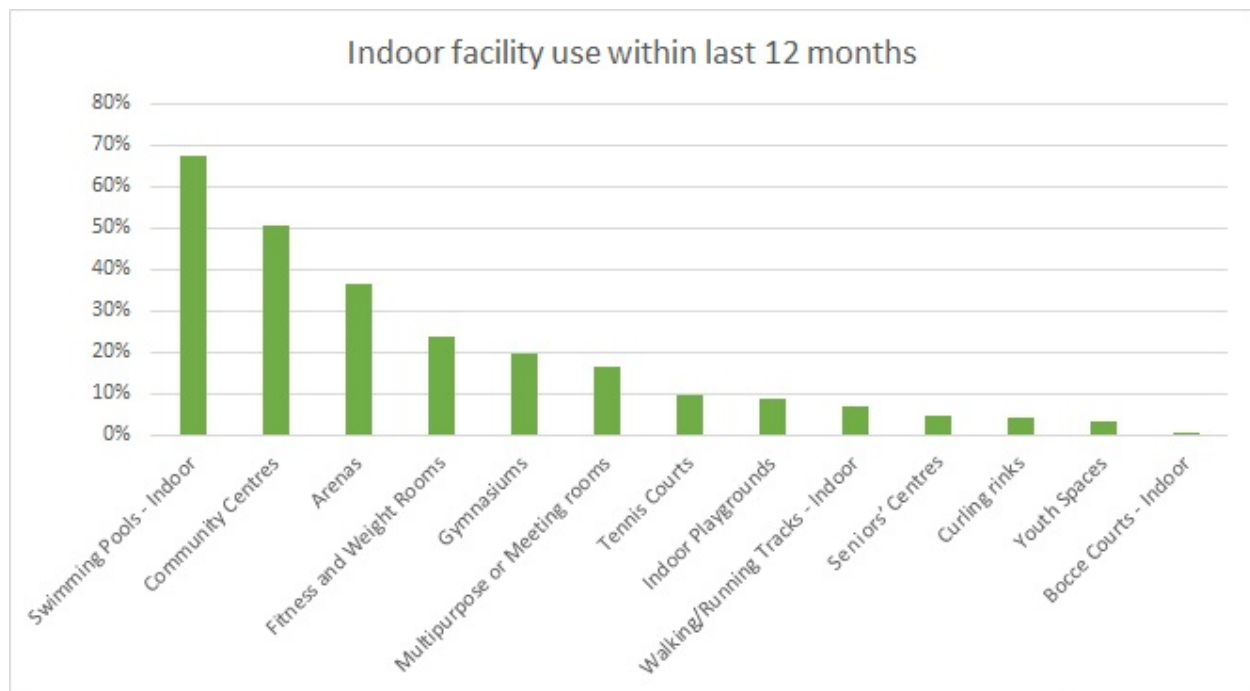
	Agree	Disagree
Community Centre	78%	12%
Arena	84%	9%
Indoor Swimming Pool	82%	11%

Indoor facility use

'Over the past 12 months, what types of City indoor recreation facilities have you or members of your household used most often? (From the list, please check up to 3).'

- The three most used indoor facility types identified by respondents were:
 - Indoor swimming pools (67%)
 - Community centres (51%)
 - Arenas (36%)
- The three least used indoor facility types identified were:
 - Indoor bocce courts (0.3%)
 - Youth spaces (3%)
 - Curling rinks (4%)

Figure 2. Indoor facility use within last 12 months



Four in five respondents (81%) agreed that the indoor facilities they use most often meet the needs of their communities. The same proportion of respondents indicated that these facilities had the features and amenities they need.

Indoor activity participation

'What indoor activities do you and members of your household do, and how often? (Select all that apply.)'

Most often - The three indoor activities that respondents reported participating in "most often" were:

- Lane/leisure swimming (36%)
- Instructional swimming (36%)
- Fitness programs (36%)

Least often - The three indoor activities that respondents reported participating in "least often" were:

- Pickleball (97%)
- Lacrosse (94%)
- Bocce (94%)

Note: Adapted programs for people with disabilities (95%)

- Indoor activities not included on the activities list that some respondents identified as "other activities" that they participate in included indoor lawn/carpet bowling, gymnastics, and table tennis.

Figure 3. Indoor activities – respondent participation 'most often' over past 12 months

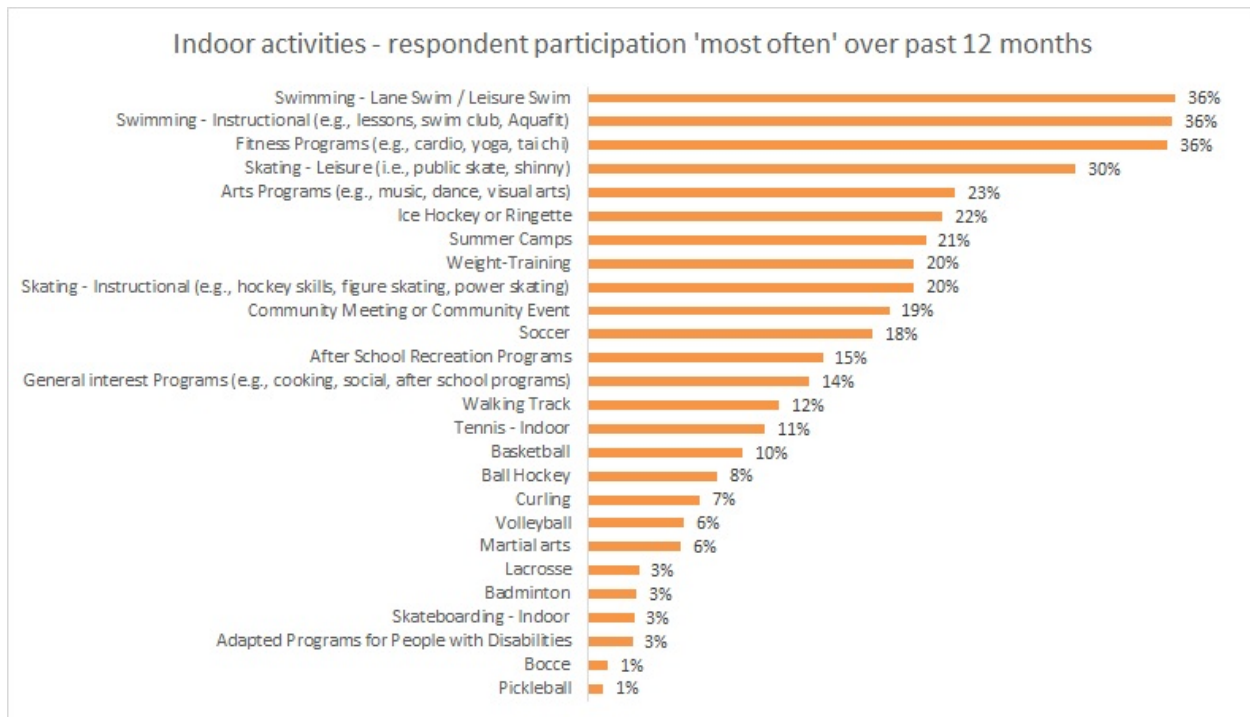
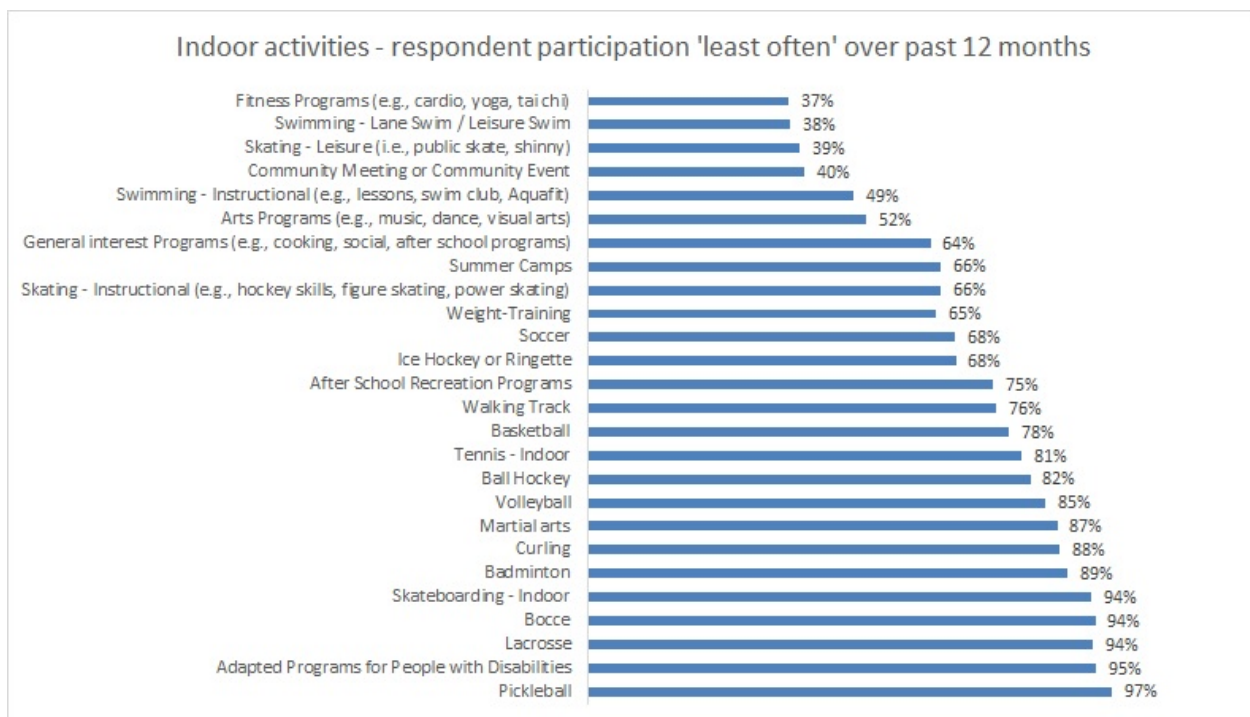


Figure 4. Indoor activities – respondent participation 'least often' over past 12 months

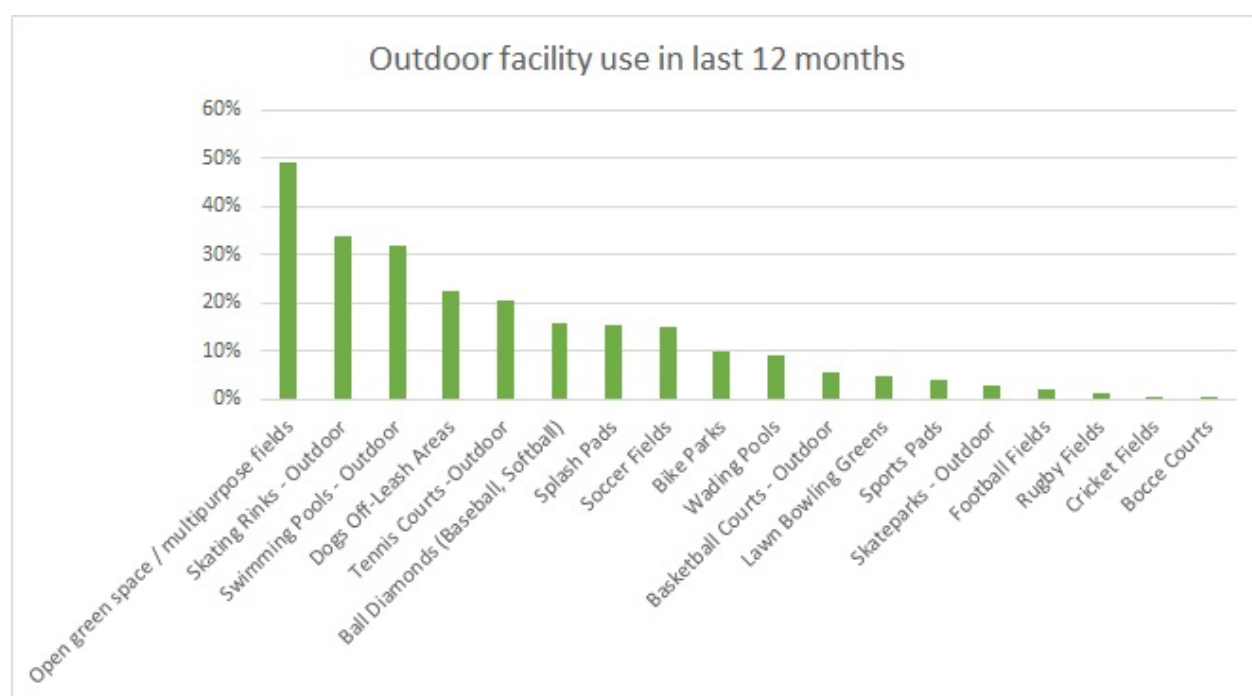


Outdoor Facility Use

'Over the past 12 months, what types of City outdoor recreation facilities have you or members of your household used most often? (From the list, please check up to 3).'

- The three most used facility types identified by respondents were:
 - Open green space/multi-purpose fields (49%)
 - Outdoor skating rinks (34%)
 - Outdoor swimming pools (32%)
- The three least used facility types identified by respondents were:
 - Bocce courts (0.5%)
 - Cricket fields (0.5%)
 - Rugby fields (1%)

Figure 5. Outdoor facility use in last 12 months



Outdoor activity participation

'What outdoor activities do you and members of your household do and how often?'

Most often - The three activities that respondents had participated in "most often" were:

- Walking for exercise (67%)
- Dog walking (34%)
- Leisure skating (34%)

Least often - The three activities that respondents participated in "least often" were:

- Pickleball (98%)
- Cricket (98%)
- Bocce (94%)

- Outdoor activities not included on the activities list that some respondents identified as "other activities" that they participate in included cycling, running, hiking, skiing, sailing and kayaking.

Figure 6. Outdoor activities – respondent participation ‘most often’ over past 12 months

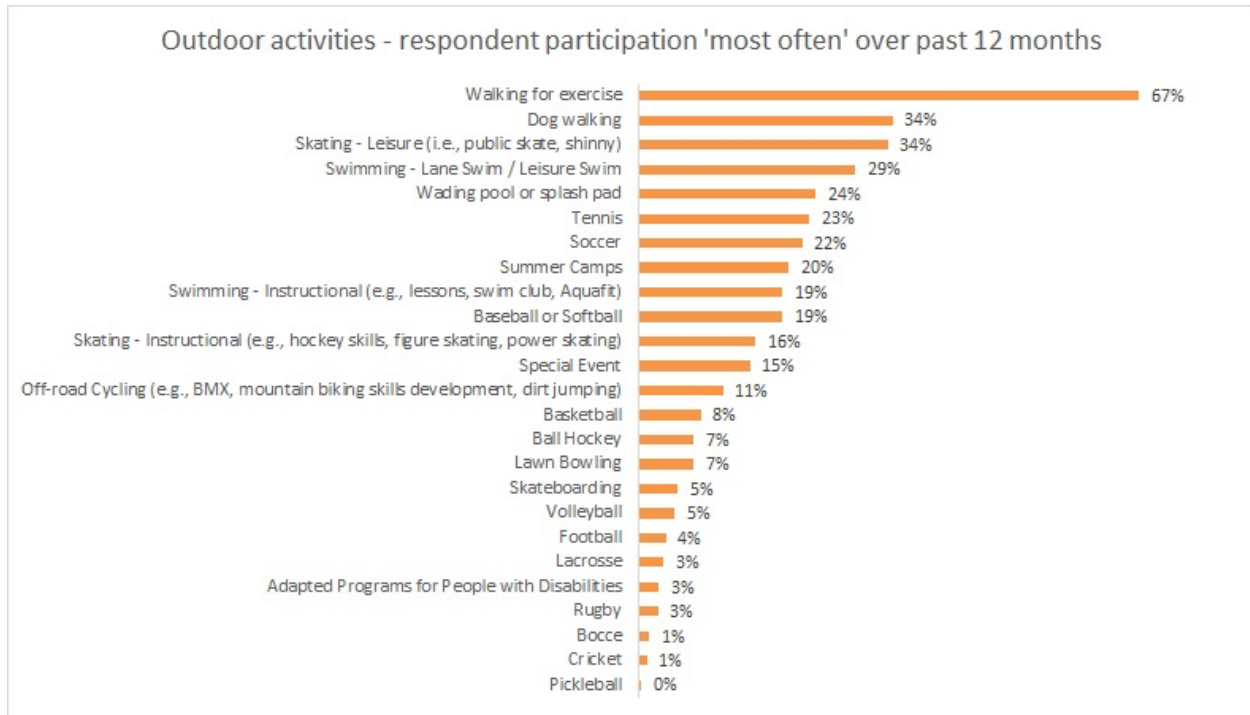
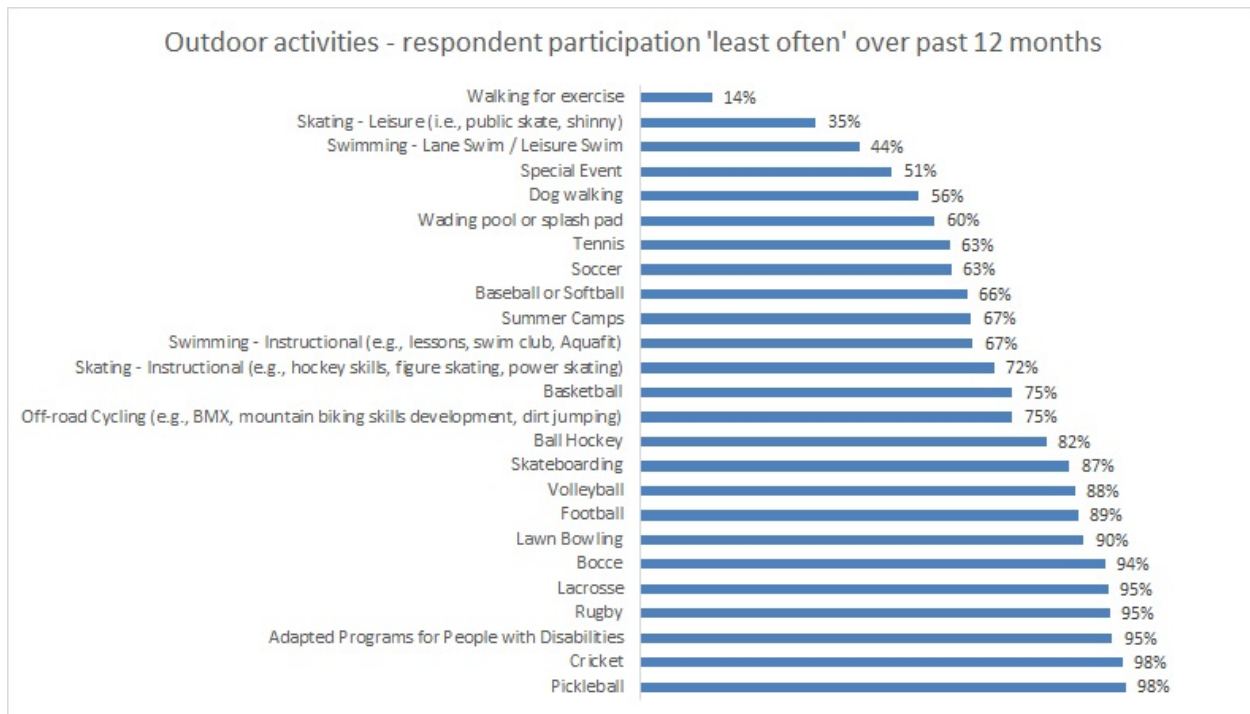


Figure 7. Outdoor activities – respondent participation ‘least often’ over past 12 months



There was one survey question that asked for “other comments or suggestions”. These are open-ended qualitative responses. The following comments are some of the key themes or messages that fall under the challenge heading of “Reshaping Facilities to Respond to Evolving Needs”. Note that they represent multiple opinions and are not organized by frequency or priority, but rather are intended to highlight a few common themes received in the feedback.

Seniors

- Facilities and programs must evolve to meet the needs of a growing population of seniors. Locations aren't always accessible for seniors, especially for those that rely on public transit to access facilities.
- Dedicate certain facilities or sections of facilities for senior focused activities.

Pools

- Rethink use of outdoor pools as they can't be used year-round.
- Increase water temperature at pools to ensure they are comfortable for all users, especially young children and seniors.

Dogs

- Some participants requested the addition of off-leash hours in regular local parks while others raised off-leash dogs in regular parks as a problem and wanted to discourage more of this type of use.
- Consider fencing designated dog parks that have not been fenced and add dog-watering stations at every facility.

Community Hubs & Multi-use facilities

- Combine multiple uses and services (e.g. gym, pool, library, etc.) in shared facilities.
- Better utilize current facilities by allowing a variety of uses where possible, e.g. ball hockey, basketball and roller blading on tennis courts when they are not being used for tennis.
- Create more unscripted space for use – even it means having people sign a waiver, this is needed all-year round and for both indoor and outdoor spaces.
- Community centres should be used to build community – places where people can make friends and hang out, not just do a program and have to go home.
- Provide more small meeting rooms that can be booked by community members.
- Include Wi-Fi and youth centres.
- Youth program rooms are uninspiring with limited activities.

Several participants also shared feedback relevant to this challenge that falls outside of the scope of the consultation and planning process. This feedback included:

Programming

- Train facility staff to work better with the community to understand and adapt to community needs.
- Use membership and participation numbers to identify which activities/sports require additional programming time and facility space.
- After-school youth programs are vital for those who cannot afford daycare.

Providing Quality Facilities

The average community centre is over 40 years old. Old facilities cost more to operate and may not offer the features that people expect today. The Plan will identify strategies to improve existing facilities and recommend standards for new and re-purposed facilities.

Satisfaction with indoor vs outdoor facilities

'How satisfied are you with [listed types of] parks and recreation facilities?'

	"Satisfied"	"Dissatisfied"
Indoor facilities (6 facility types)	57%	13%
Outdoor facilities (17 facility types)	46%	11%

Satisfaction - The top three indoor facilities where respondents reported satisfaction were:

- o Community centres (67%)
- o Indoor swimming pools (67%)
- o Arenas (64%)

Dissatisfaction - The top three indoor facilities where respondents reported dissatisfaction were:

- o Fitness and weight rooms (18%)
- o Indoor swimming pools (15%)
- o Indoor sports fields (13%)

Importance of indoor facilities

'How important are [listed types of] parks and recreation facilities to you?'

Important - The top three indoor facilities that respondents reported as being "Important" were:

- o Indoor swimming pools (74%)
- o Community centre (73%)
- o Arenas (57%)

Not important - The top three indoor facilities that respondents reported as being "not Important" were:

- o Indoor sports fields (40%)
- o Fitness and weight rooms (31%)
- o Gymnasiums (27%)

Condition of community centres, arenas, indoor pools

'Please share your thoughts about the condition of the facility you use most often (i.e., the community centre, arena or indoor pool you use).'

The following tables present the agree/disagree dichotomy and do not include the neutral position on the response scale (i.e. neither agree nor disagree).

a) Overall, this facility is in good condition.

	Agree	Disagree
Community Centre	77%	12%
Arena	75%	13%
Indoor Swimming Pool	72%	18%

b) I like this facility the way it is, but some updates are needed.

	Agree	Disagree
Community Centre	69%	15%
Arena	68%	19%
Indoor Swimming Pool	71%	16%

Experience at community centres, arenas, indoor pools

'In thinking about the facility you use most often [community centre, arena, indoor pool] please rate how much you agree or disagree with the following statements.'

a) This facility is clean and well maintained.

	Agree	Disagree
Community Centre	85%	7%
Arena	82%	9%
Indoor Swimming Pool	77%	15%

b) This facility is too crowded and busy.

	Agree	Disagree
Community Centre	28%	38%
Arena	23%	43%
Indoor Swimming Pool	40%	30%

- Amongst those who indicated they or members of their household had not used a City of Toronto indoor facility in the past 12 months, one-quarter indicated it was because these facilities are too crowded, while 15% indicated it was because they are not satisfied with the quality of these facilities.

Satisfaction with outdoor vs indoor facilities

'How satisfied are you with [various types of] parks and recreation facilities?'

	"Satisfied"	"Dissatisfied"
Outdoor facilities (17 facility types)	46%	11%
Indoor facilities (6 facility types)	57%	13%

Satisfaction - The top three outdoor facilities where respondents reported satisfaction were:

- Outdoor skating rinks (54%)
- Outdoor swimming pools (49%)
- Splash pads (37%)

Dissatisfaction - The top three outdoor facilities where respondents reported dissatisfaction were:

- Dog off-leash areas (11%)
- Outdoor swimming pools (11%)
- Outdoor tennis courts (9%)

Importance of outdoor vs. indoor facilities

'How important are [various types of] parks and recreation facilities to you?'

	"Important"	"Not Important"
Outdoor facilities (17 facility types)	37%	41%
Indoor facilities (6 facility types)	57%	26%

Most important - The three most important outdoor facility types identified by respondents were:

- Outdoor skating rinks (68%)
- Outdoor swimming pools (68%)
- Splash pads (49%)

Least important - The three least important identified by respondents were:

- Cricket fields (64%)
- Bocce courts (62%)
- Rugby fields (61%)

Location and quality of outdoor facilities

'Please rate your level of agreement with the following statements:

- a) The City's outdoor parks facilities are conveniently located for me and the members of my household (e.g., sports fields, splash pads, and skating rinks).
 - b) I am satisfied with the quality of outdoor parks and recreation facilities such as sports fields, splash pads and ice rinks.'
- Three-quarters of respondents (77%) agreed that the City's outdoor park facilities are conveniently located,
 - Three in five respondents (62%) agreed that they are satisfied with the quality of outdoor parks and recreation facilities, and one in five (20%) disagreed.

Non-use of outdoor facilities

'[Please indicate] if you do not use any of the [listed] City of Toronto outdoor facilities.'

- Only 92 people reported that they or the members of their household had not used a City of Toronto outdoor recreation facility in the last 12 months.

There was one survey question that asked for "other comments or suggestions". These are open-ended qualitative responses. The following comments are some of the key themes or messages that fall under the challenge heading of "Providing Quality Facilities". Note that they represent multiple opinions and are not organized by frequency or priority, but rather are intended to highlight a few common themes received in the feedback.

What's working well

- Facilities and programs are excellent and are a big part of what makes Toronto great. They add tremendous value to the quality of life for people in Toronto.

Fostering a sense of community

- Create smaller facilities – the mega-facilities are overwhelming and don't foster a sense of familiarity and community connection.

Several participants also shared feedback relevant to this challenge that falls outside of the scope of the consultation and planning process. This feedback included:

Technology

- Add Wi-Fi in parks and include larger, potentially digital, signage in parks to help inform people about activities and programs.
- Create an app that allows people quickly find the location of facilities and their operating hours.

Staffing

- Some participants said the City should provide more services and staff at existing facilities and improve the quality and friendliness of staff while some participants shared that staff are wonderful and doing a good job in times of limited budget.

Working with Others to Meet Needs

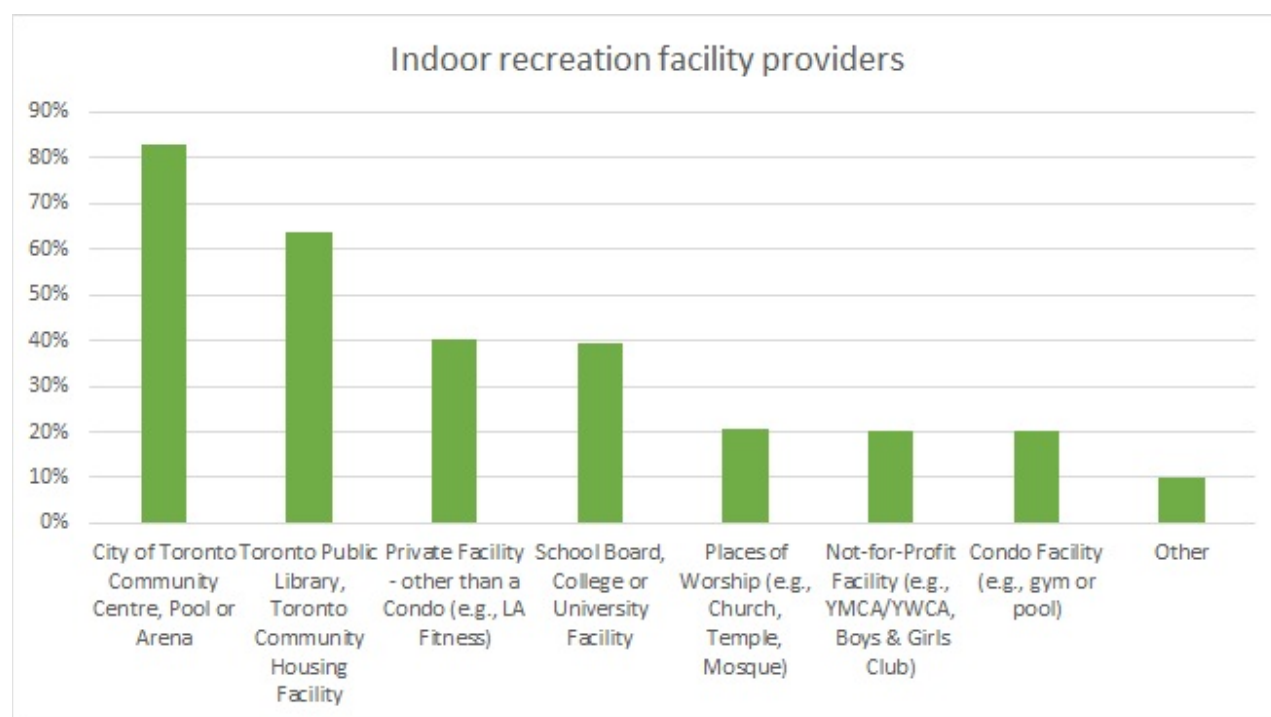
Many groups offer recreation facilities such as non-profits, schools, and businesses. The City must consider all facilities, their accessibility to residents, and opportunities for partnerships and new funding sources so that the right facilities are provided at the right time in the right places.

Indoor facility use by provider

'Within the past 12 months, have you or a member of your household used any of the following [listed] facilities to participate in an indoor recreation activity?'

- 90% of respondents indicated that they had used a non-City of Toronto facility compared to 83% who had used a City of Toronto facility (these proportions are not mutually exclusive – people who indicated they used a non-City facility may have also used a City facility and vice versa).

Figure 8. Indoor recreation facility providers



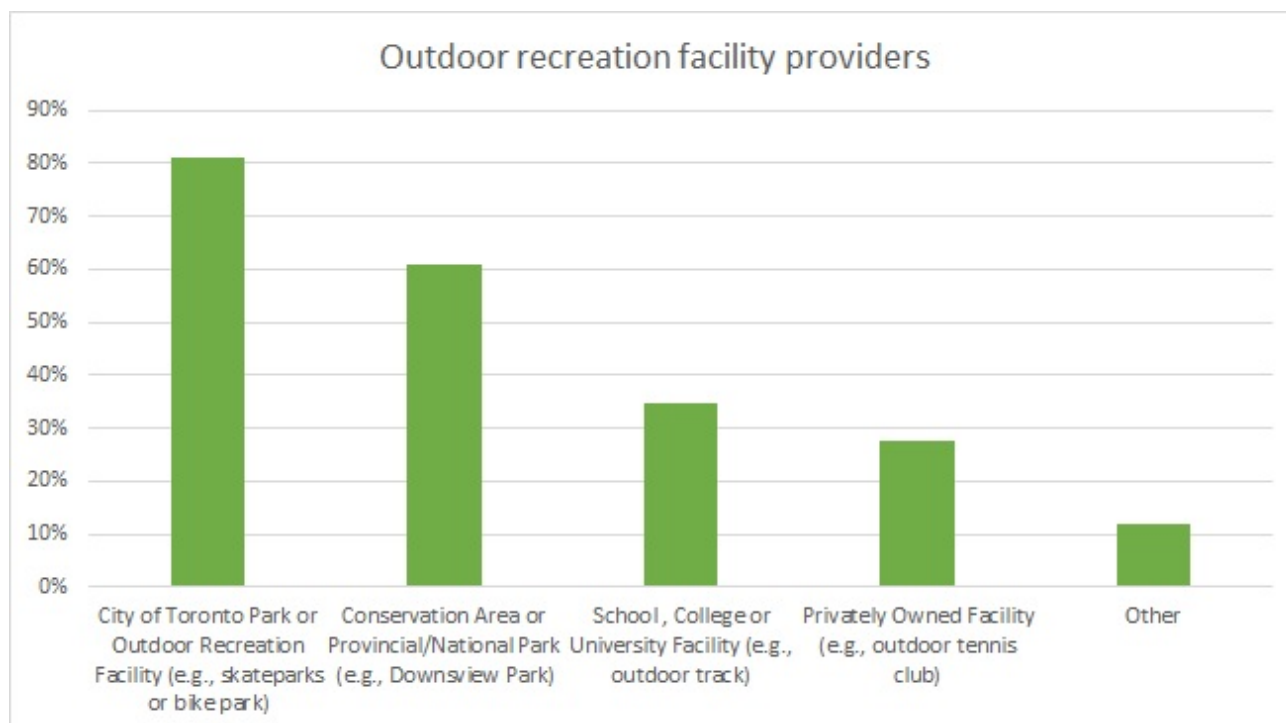
- The non-City facilities that respondents used were Toronto Public Library and Toronto Community Housing facilities (64%); private, non-condo facilities (40%); school board, college or university facilities (39%); places of worship (21%); not-for-profit facilities (20%); and condo facilities (20%).
- One in ten respondents indicated that they had used facilities other than those listed in the survey. These included private facilities, not-for-profit facilities, and club-based facilities like curling clubs.
- Amongst those who indicated they or members of their household had not used a City of Toronto indoor facility at all in the past 12 months, almost 1 in 5 (18%) indicated a preference for facilities operated by other providers as a reason.

Outdoor facility use by provider

'Within the past 12 months, have you or a member of your household used any of the following [listed] facilities to participate in an outdoor recreation activity?'

- 76% of respondents indicated that they had used a non-City of Toronto facility compared to 81% who had used a City of Toronto facility.

Figure 9. Outdoor recreation facility providers



- The non-City facilities that respondents had used were: conservation areas and provincial/national parks (61%); school, college or university facilities (35%); and privately owned facilities (28%).
- One in ten (12%) respondents indicated that they had used facilities other than those listed in the survey. These included City parks, trails, and club-based facilities like lawn bowling and tennis clubs.
- Amongst those who indicated they or members of their household had not used a City of Toronto outdoor facility at all in the past 12 months, roughly 1 in 10 (8%) indicated a preference for facilities operated by other providers as a reason.

Working with others and co-location

'Please rate your level of agreement with the following statements.

- a) The City should work with other service providers such as schools, libraries, and non-profit agencies to provide facilities such as community centres, swimming pools, and sports fields.
 - b) The City should work with the private sector to provide parks and recreation facilities.
 - c) The City should have community centres that are located together with other types of spaces and services (e.g., child care centres, libraries, social services, cultural facilities or retail shops).'
- Seven in ten respondents (69%) agreed (i.e. indicated that they either strongly agreed or somewhat agreed) that the City should work with other service providers to provide parks and recreation facilities.
 - Eight in ten respondents (80%) agreed that the City should work with other service providers like schools, libraries and non-profit agencies to provide parks and recreation facilities (with 58% strongly agreeing and 22% somewhat agreeing with this idea).
 - Six in ten respondents (58%) agreed that the City should work with the private sector to provide facilities (with 37% strongly agreeing and 21% somewhat agreeing). 14% of respondents strongly disagreed with this idea, and 16% neither agreed nor disagreed.

Figure 10. Working with others and co-locating facilities



- Three-quarters of respondents agreed that the City should have community centres that are located together with other types of spaces and services (e.g., child care centres, libraries, social services, cultural facilities or retail shops). Almost half (48%) strongly agreed with this idea and just over one-quarter (27%) somewhat agreed.

A final question on the survey asked for “other comments or suggestions”. These are open-ended qualitative responses. The following comments are some of the key themes or messages that fall under the challenge heading of “Working with Others to Meet Needs”. Note that they represent multiple opinions and are not organized by frequency or priority, but rather are intended to highlight a few common themes received in the feedback.

Partnering with the Toronto District School Board and the Toronto Catholic District School Board

- Partner with the TDSB to improve community access to gym space at a lowered cost.
- Consider creating a service agreement between the City and the TDSB and TCDSB to provide governance for this agreement.

Working with the private sector

- Create more private ventures, such as restaurants, within the parks.
- Partner with local businesses to leverage additional financial support.
- Partner with corporate or academic institutions to offer the public more options for sports activities that require more real estate
- Keep parks and recreation facilities publically run and operated. Partnering with schools and non-profits may be a good idea, but not with private corporations.

Working with community groups and partners

- Find more ways to partner with local sports associations that are willing to play a larger role in maintaining facilities.
- Consult individuals and groups that volunteer their time, more often.

Several participants also shared feedback relevant to this theme that falls outside of the scope of the consultation and planning process. This feedback included:

Partnering with the Toronto District School Board and the Toronto Catholic District School Board

- Partner with the TDSB to lower the cost for community use of and access to gym space and work to improve the permitting system for school facilities.

Working with other levels of government and agencies

- Work with Toronto Region Conservation Authority, Fisheries and Oceans and the Canadian Coast Guard, and other stakeholders to improve the quality of fishing experiences in the City.

Improving Accessibility for Everyone

We strive to offer facilities that can be used by all but physical, financial, cultural, and other barriers still exist. This Plan will include strategies for facilities that are accessible to all ages, backgrounds, and abilities so that everyone can benefit from them.

Indoor facility locations and features

'Please rate your level of agreement with the following statements.

- a) The City's indoor recreation facilities are conveniently located for me and the members of my household.
 - b) The City's indoor recreation facilities have the features I am looking for (e.g., gymnasiums, program rooms, pools).'
- Three-quarters of respondents (73%) agreed (i.e. indicated that they either strongly agreed or somewhat agreed) that the City's indoor recreation facilities are conveniently located for them and members of their household.
 - Two-thirds of respondents (67%) agreed that the City's indoor recreation facilities have the features they are looking for.

Accessibility of community centres, arenas and indoor pools

'Please rate how much you agree or disagree with the following statements in relation to your access to the facility you use most often (community centre, arena or indoor pool):'

The following tables present the agree/disagree dichotomy and do not include the neutral position on the response scale (i.e. neither agree nor disagree).

a) The hours of operation at this facility are acceptable.

	Agree	Disagree
Community Centre	74%	12%
Arena	78%	10%
Indoor Swimming Pool	67%	21%

b) The time it takes for me to travel to this facility is reasonable.

	Agree	Disagree
Community Centre	89%	6%
Arena	85%	9%
Indoor Swimming Pool	87%	6%

c) This facility is accessible for persons with disabilities.

	Agree	Disagree
Community Centre	57%	4%
Arena	55%	7%
Indoor Swimming Pool	50%	8%

d) This facility is welcoming to all members of the community.'

	Agree	Disagree
Community Centre	83%	4%
Arena	82%	4%
Indoor Swimming Pool	82%	4%

Support spaces and safety at community centres, arenas, indoor pools

'In thinking about the facility you use most often [community centre, arena, indoor pool], please rate how much you agree or disagree with the following statements:'

a) I feel safe at this facility.

	Agree	Disagree
Community Centre	92%	3%
Arena	91%	5%
Indoor Swimming Pool	91%	4%

b) The support spaces (such as change rooms, washrooms, seating) are adequate.

	Agree	Disagree
Community Centre	56%	21%
Arena	57%	27%

Indoor Swimming Pool

54%

33%

Reasons for non-participation in indoor recreation activities

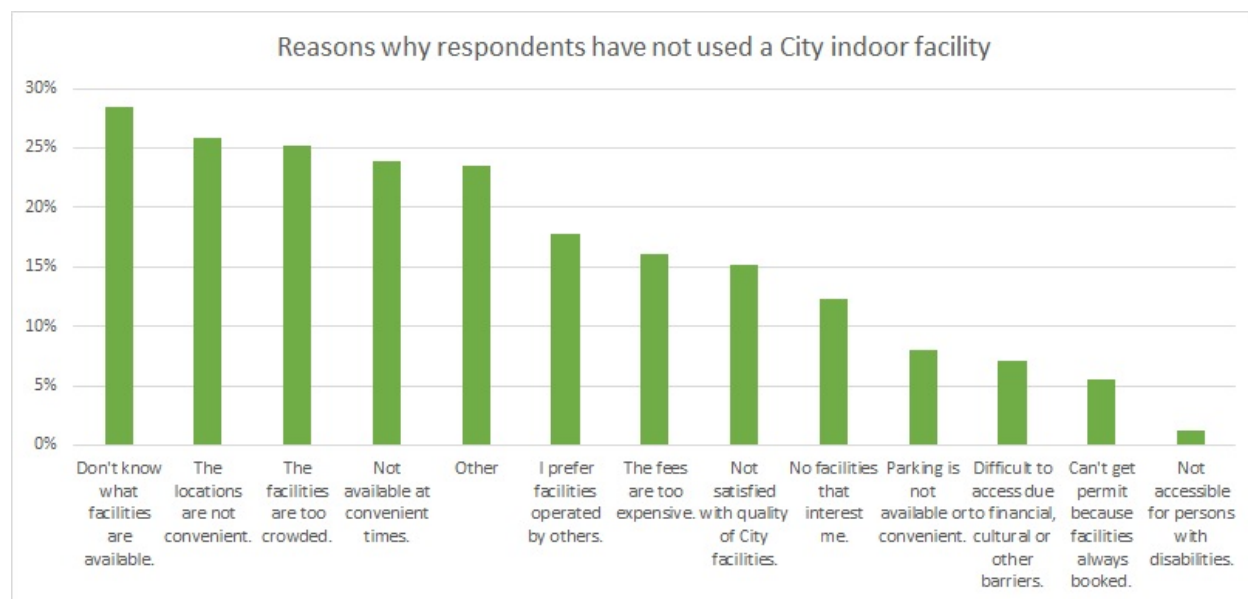
'Within the past 12 months, have you or members of your household participated in any indoor recreation activities?'

- 483 people reported that they or the members of their household had not participated in an indoor recreation activity in the last 12 months. The reasons reported for this were:
 - No time, too busy (34%)
 - Not convenient (31%)
 - Not interested (29%)
 - Too expensive (15%)
 - Not physically able to (8%)
 - Barriers due to physical disability (4%)
 - Barriers due to culture, language, etc.. (0.4%)
- Three in ten (32%) of these respondents indicated that they had not participated for other reasons that included a lack of awareness of what activities are available, a lack of facilities available in close proximity, and a preference for indoor activities.

Reasons for not using a City indoor recreation facility

- 310 people reported that they or the members of their household had not used a City of Toronto indoor recreation facility in the last 12 months. The reasons for this are shown in the table below.

Figure 11. Reasons why respondents have not used a City indoor facility



- Amongst those who indicated they or members of their household had not used a City of Toronto indoor recreation facility in the last 12 months, the top five reasons reported were that:
 - They do not know what facilities are available (28%)
 - Locations are not convenient (26%)
 - Facilities are too crowded (25%)

- Facilities are not available at convenient times (24%)
 - They prefer facilities operated by other providers (18%)
- One quarter (24%) of these respondents indicated that they had not used a City facility for other reasons including lack of awareness of facilities / programs, lack of facilities in close proximity, and barriers due to age / health.

Outdoor facility locations

'Please rate your level of agreement with the following statement:

- a) The City's outdoor parks facilities are conveniently located for me and the members of my household (e.g., sports fields, splash pads, and skating rinks).'

- Three-quarters of respondents (77%) agreed that the City's outdoor park facilities are conveniently located for them and members of their household. Again, similar proportions strongly agreed and somewhat agreed with this statement (44% and 33% respectively).

Reasons for non-participation in outdoor recreation activities

'Within the past 12 months, have you or members of your household participated in any outdoor recreation activities?'

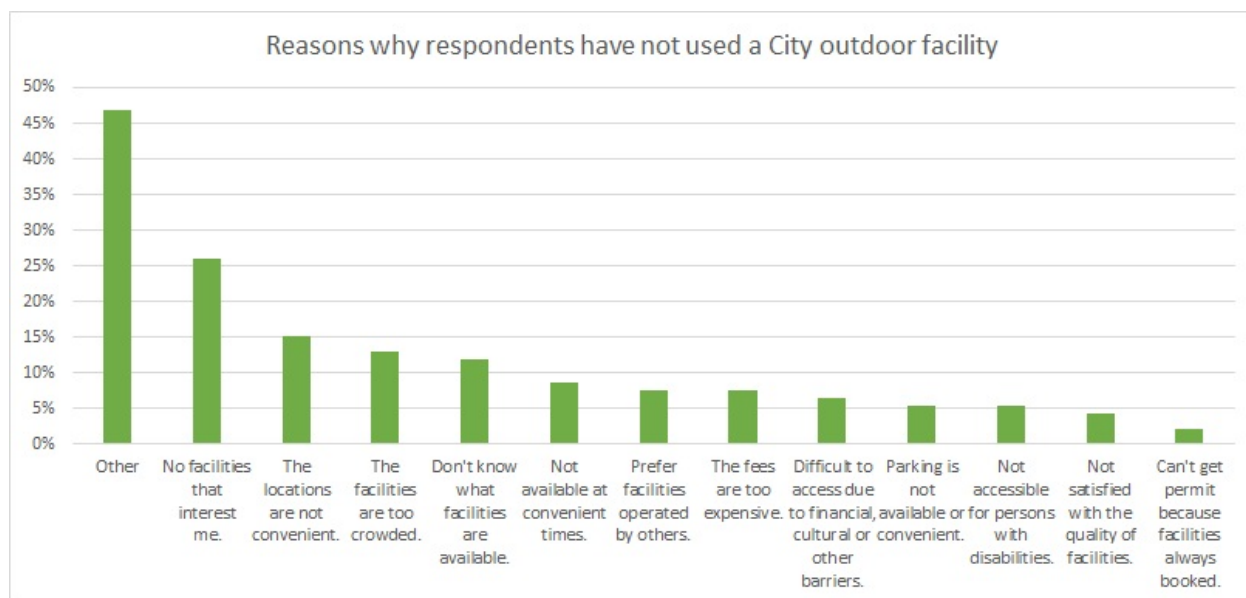
- 795 people reported that they or the members of their household had not participated in an outdoor recreation activity in the last 12 months. The reasons reported for this were:
 - No time, too busy (47%)
 - Not interested (29%)
 - Not convenient (28%)
 - Too expensive (11%)
 - Not physically able to (9%)
 - Barriers due to physical disability (4%)
 - Barriers due to culture, language, etc.. (1%)
- One half (47%) of these respondents indicated that they had not participated for other reasons that included a lack of awareness of what activities are available, a lack of facilities available in close proximity, and a preference for indoor activities.

Non-use of outdoor facilities

'If you do not use any of these [listed] City outdoor recreation facilities please tell us why not. (Select any of the reasons listed that apply to you or members of your household).'

- Only 92 people reported that they or the members of their household had not used a City of Toronto outdoor recreation facility in the last 12 months. The reasons for this are shown in the table below.

Figure 12. Reasons why respondents have not used a City outdoor facility



- Half (47%) of those who had not used a City of Toronto outdoor facility in the last 12 months indicated it was for a reason other than those listed in the survey. These included a preference for passive outdoor recreation, participation in outdoor activities other than those identified in the survey, and barriers due to age / health.

There was one survey question that asked for “other comments or suggestions”. These are open-ended qualitative responses. The following comments are some of the key themes or messages that fall under the challenge heading of “Improving Accessibility for Everyone”. Note that they represent multiple opinions and are not organized by frequency or priority, but rather are intended to highlight a few common themes received in the feedback.

General operating hours

- Increase operating hours at facilities.
- Provide more evening and weekend programs, especially important for working parents.
- Reduce the extended closures for cleaning (fall/holidays etc.)
- Extend operating hours for tennis courts and make private courts in public parks available to the general public when courts are not being used by private clubs.

Accessibility

- Make facilities more accessible by transit.
- Add accessibility signage to change rooms in facilities.
- Make everything wheelchair accessible, including parks. Add ramps to pools for people with disabilities.
- Add lighting facilities to increase access and use in the evenings, particularly for tennis courts.
- The City needs to take into consideration gender identity, it's not considered enough particularly for outdoor facilities (change rooms and bathrooms).
- Some participants liked the mixed-gender washrooms and change rooms while others requested gender-sorted facilities and change rooms.

Several participants also shared feedback relevant to this challenge that falls outside of the scope of the consultation and planning process. This feedback included:

Program Specific Requests

Youth and child programming

- Provide more workshops for children and youth and more programs for children aged 13-15 (this age group has nothing in terms of Summer/March Break camp).
- Increase the early-year child programs offered on the weekends.
- Add more programs for babies.
- Add more programs during evenings and weekends to accommodate working parents.

Hockey & skating hours

- Increase adult and youth shinny hours on the outdoor rinks and the enforcement of age restrictions when ice is overcrowded.
- Consider more weekend hours for family leisure skating.

Pools hours

- Consider more weekend hours for family swim times.

Services provided – what’s working well

- Older Adult Recreation and Fitness programs that are offered to seniors.

Services provided – what’s not working well

- Many participants said there is inadequate capacity for programs.
- Provide more indoor unprogrammed time for Fall/Winter – activities are great but so is unstructured play.
- Expand access for middle-aged adults, most programming is for kids and seniors. This includes weight rooms, general fitness programming.

Online Registration & Website

- The online registration system is broken and functions poorly. Suggestions to resolve this problem included changing the system to a lottery system or a queue.
- Finding information on the Parks Forestry and Recreation website is very frustrating, especially for individuals that use screen readers.

Accessibility

- Allow members of one facility to use their membership city-wide.
- Create more programs for people with severe developmental disabilities.

Accessibility for families

- Access is about strollers too and how to make playgrounds accessible for strollers.
- Allow Kindergarten kids to join after-school programs.
- Make playgrounds accessible.

Affordability

- Reduce the cost of programs, where possible, at public facilities, e.g. aquafit, tai chi, yoga, gymnastics etc.
- Membership fees can be a barrier for some, especially when they are charged on top of property taxes.

The Funding Challenge

Most new facilities are built with funds from growth and new development, while tax dollars are used to run and maintain facilities. Current planning processes and growth patterns can make it challenging to provide high quality facilities across the whole city. The City cannot afford to simply replace old facilities nor can new facilities be built without adequate land and funding.

Condition of community centres, arenas, indoor pools most used by respondents

'Please share your thoughts about the condition of the facility you use most often (i.e., the community centre, arena or indoor pool you use).

- a) This facility should be completely rebuilt, even if it means it has to be moved to another location.'

	Agree	Disagree
Community Centre	76%	69%
Arena	79%	68%
Indoor Swimming Pool	80%	71%

Replacement of community centres, arenas, indoor pools

'If you had to choose, what would you prefer?

- a) Renovating older community centres, pools and arenas.
 - b) Completely rebuilding older community centres and arenas, even if it means moving them to another location.
 - c) I can't decide / don't know.'
- Two-thirds of respondents (66%) expressed a preference for renovations while just under one in five expressed a preference for rebuilding (18%). Almost as many did not express a preference, with 16% indicating they could not decide / did not know.

There was one survey question that asked for "other comments or suggestions". These are open-ended qualitative responses. The following comments are some of the key themes or messages that fall under the heading of "The Funding Challenge". Note that they represent multiple opinions and are not organized by frequency or priority, but rather are intended to highlight a few common themes received in the feedback.

Fees

- Apply user fees, even if only very modest where circumstances and/or location indicate. Small fees discourage casual registrations, which quickly fill the quotas but are later wildly variable in terms of attendance.

Working with community

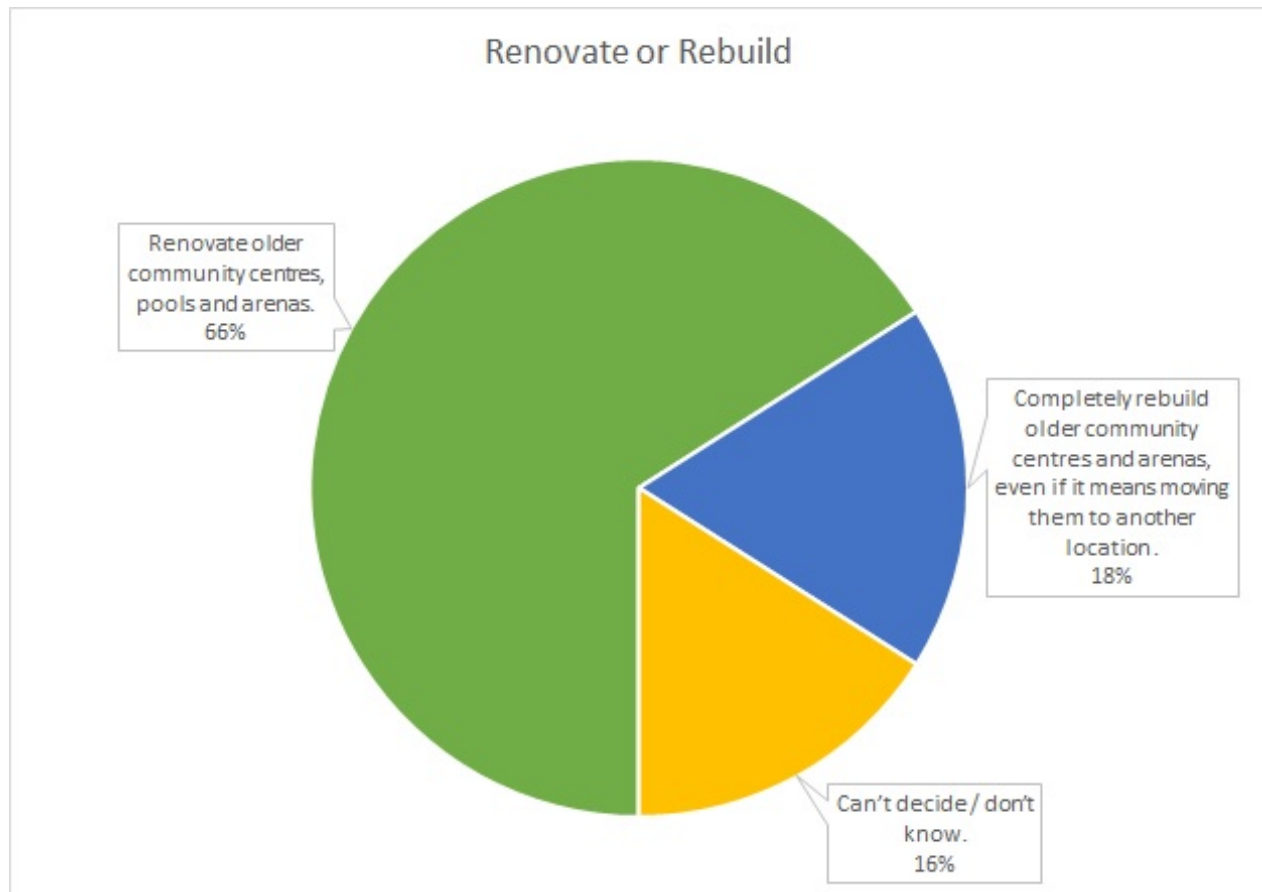
- Enable residents to directly fund improvements to the park. Need to make it easy to earmark private monies for dedicated projects at specific parks.

Several participants also shared feedback relevant to this theme that falls outside of the scope of the consultation and planning process. This feedback included:

Fees

- Many participants said that sports fees and user fees must be kept low or should be removed to keep programs accessible while some said that user fees should be increased.

Figure 13. Preferences to renovate or rebuild



Summary of Additional Comments and Suggestions

There was one survey question that asked for “other comments or suggestions”. These are open-ended qualitative responses. The following comments are some of the key themes or messages that do not fall under the six challenge headings of the survey, but are related and warrant a mention. Note that they represent multiple opinions and are not organized by frequency or priority, but rather are intended to highlight a few common themes received in the feedback.

What was not included in the consultation:

- Many of the amenities that participants consider part of parks and recreation were not included in the scope of the project. For example, some participants provided feedback on parks and multi-use trails and were disappointed that they aren't being considered in the context of facilities planning, particularly trails and green space. Some were also disappointed to see farmers' markets and other community use of space types of programming such as arts and theatre also left out of the discussion.

Communications

- When doing maintenance or other improvement projects keep people informed about the plans, progress and especially impacts. Provide other viable options during down times.

Several participants also shared “Other” feedback that falls outside of the scope of the consultation and planning process. This feedback included:

Communications

- Share more information about parks processes so the community can manage expectations on when and how issues will be addressed.
- Improve the website technology and marketing to promote the use of underutilized facilities.
- The City's parks and recreation facilities management personnel should make themselves more available to learn about any issues/concerns coming from the community.
- Provide better descriptions of classes.

Art

- Encourage artists and crafts people to use the park, have a rental depot where they can store their materials.
- Outdoor recreational facilities are also used for such activities as painting and sketching.

Governance

- The Parks, Forestry and Recreation division needs to learn how to work better and in collaboration with the communities they serve, the facilities are great, the organization needs to change.

By-laws

- Many people said that by-law enforcement for dogs off-leash is a big problem.

WHO PARTICIPATED – RESPONDENT DEMOGRAPHIC PROFILE

Participation in recreation

- Participation in both indoor and outdoor recreation activities was high among respondents, with 8 in 10 (81%) indicating participation in an indoor recreation activity in the past 12 months and 9 in 10 (87%) indicating participation in an outdoor recreation activity in the same timeframe.
- Four in ten respondents reported that they were a member of a group or league that regularly permits or relies on City of Toronto parks and recreation facilities.

Gender

- Respondents were predominantly female (61% female and 35% male).

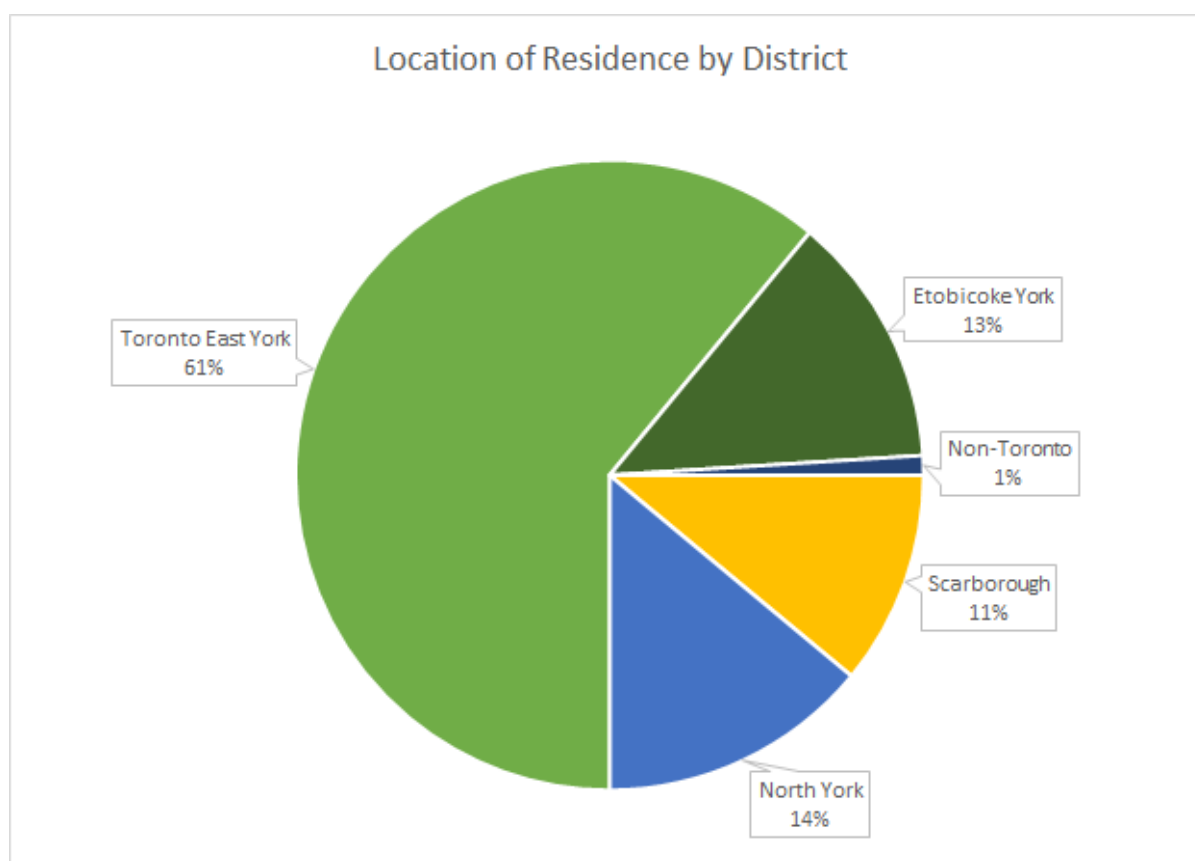
Age

- Eight in ten (79%) of respondents were between the ages of 25 and 64.
- 26% were between the ages of 45 and 54.
- 24% were between the ages of 35 to 44.
- 14% of respondents were aged 65 and older.

Location of residence

- 1,878 respondents answered this question, of which 1,725 (92%) provided the first three characters of their postal code. Of these, 61% live in Toronto East York, 14% live in North York, 13% live in Etobicoke York, 11% live in Scarborough, and 1% live outside of the City of Toronto.

Figure 14. Location of Residence by District



Length of time in Canada and language spoken

- Seven in ten respondents (70%) were born in Canada and very few (2%) indicated that they had lived in Canada less than 10 years.
- Nearly all respondents (94%) listed English as at least one of the languages they usually spoke at home. The second most common language spoken at home was French (2%). 37 other languages were identified by respondents however, all spoken by less than 1% of respondents.

Living with a disability

- Seven percent of respondents self-identified as a person living with a disability.

Household composition

- 40% indicated that they lived in a household as a couple with children.
- 24% indicated that they lived in a household as a couple with children.
- 16% indicated that they are an adult living alone.
- Few respondents indicated that they lived in a household as a single parent with children (5%) or with an extended family (4%).
- One-third (35%) of all respondent households had a member under the age of 25, and one in ten (10%) had a member over the age of 65.

Communication preference

- When asked how best the City can connect with them, respondents largely favoured email messages (46%), the City website (39%), and City e-newsletters (28%).

Heard about survey

- Four in ten (39%) of respondents heard about the survey through a personal social network or a group that they are a member of (e.g. recreation/sports group, resident/neighbourhood group). Three in ten (30%) respondents heard about the survey through a councillor notice.
- Two in ten (21%) indicated that they heard about the survey through 'other' means that included write-in responses being City emails and news releases, and non-City websites (e.g. [reddit.com/r/toronto](https://www.reddit.com/r/toronto)).

ATTACHMENT A. SURVEY QUESTIONS

Please share your thoughts about the importance of City parks and recreation facilities.

How much do you agree or disagree with the following statements?

Please use this 5-point scale where 1 means 'Strongly Disagree' and 5 means 'Strongly Agree'.

	#1 Strongly Disagree	#2 Somewhat Disagree	#3 Neither Agree nor Disagree	#4 Somewhat Agree	#5 Strongly Agree	Not applicable to me
Parks and recreation facilities improve quality of life in the City of Toronto.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parks and recreation facilities play an important role in building communities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parks and recreation facilities are important to my quality of life.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know about the parks and recreation facilities in my community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Indoor Recreation Activities

What indoor activities do you and members of your household do, and how often?

Select only the activities that apply to you and members of your household.

	Never	Rarely	Occasionally	Frequently	Very Frequently
Arts Programs (e.g., music, dance, visual arts)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
After School Recreation Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adapted Programs for People with Disabilities (e.g., wheelchair basketball, sledge hockey)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Badminton	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ball Hockey	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Basketball	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bocce	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Meeting or Community Event	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Curling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fitness Programs (e.g., cardio, yoga, tai chi)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General interest Programs (e.g., cooking, social, after school programs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ice Hockey or Ringette	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lacrosse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Martial arts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pickleball	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skateboarding - Indoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skating - Instructional (e.g., hockey skills, figure skating, power skating)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skating - Leisure (i.e., public skate, shinny)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Soccer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Summer Camps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Swimming - Lane Swim / Leisure Swim	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Swimming - Instructional (e.g., lessons, swim club, Aquafit)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tennis - Indoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volleyball	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Never	Rarely	Occasionally	Frequently	Very Frequently
Walking Track	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Weight-Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you have participated in any other types of indoor recreational activities please specify.

Within the past 12 months, have you or a member of your household used any of the following facilities to participate in an indoor recreation activity?

Select all facility types that apply.

<input type="checkbox"/>	City of Toronto Community Centre, Pool or Arena
<input type="checkbox"/>	Toronto Public Library, Toronto Community Housing Facility
<input type="checkbox"/>	Not-for-Profit Facility (e.g., YMCA/YWCA, Boys & Girls Club)
<input type="checkbox"/>	Condo Facility (e.g., gym or pool)
<input type="checkbox"/>	Private Facility - other than a Condo (e.g., LA Fitness)
<input type="checkbox"/>	Places of Worship (e.g., Church, Temple, Mosque)
<input type="checkbox"/>	School Board, College or University Facility
<input type="checkbox"/>	Other, please specify... _____

City Indoor Recreation Facilities

Over the past 12 months, what types of City indoor recreation facilities have you or members of your household used most often?

From the list, please check up to 3 of the most often used facilities.

<input type="checkbox"/>	Arenas
<input type="checkbox"/>	Bocce Courts - Indoor
<input type="checkbox"/>	Community Centres (e.g., , art and dance studios, preschool rooms, public meeting rooms, kitchens)
<input type="checkbox"/>	Curling rinks
<input type="checkbox"/>	Fitness and Weight Rooms
<input type="checkbox"/>	Gymnasiums
<input type="checkbox"/>	Indoor Playgrounds
<input type="checkbox"/>	Multipurpose or Meeting rooms
<input type="checkbox"/>	Walking/Running Tracks - Indoor
<input type="checkbox"/>	Seniors' Centres
<input type="checkbox"/>	Swimming Pools - Indoor
<input type="checkbox"/>	Tennis Courts
<input type="checkbox"/>	Youth Spaces
<input type="checkbox"/>	I do not use any of these City facilities.

If you or members of your household are not using City indoor recreation facilities please tell us why.
Listed below are some possible reasons why you or the members of your household may not have used City indoor recreational facilities in the past year. Select any of the reasons listed that apply to you or members of your household.

<input type="checkbox"/>	I don't know what indoor recreation facilities are available.
<input type="checkbox"/>	The locations are not convenient.
<input type="checkbox"/>	I prefer facilities operated by other providers.
<input type="checkbox"/>	Facilities are not available at convenient times.
<input type="checkbox"/>	The facilities are too crowded.
<input type="checkbox"/>	The fees are too expensive.
<input type="checkbox"/>	Parking is not available or convenient.
<input type="checkbox"/>	There aren't any facilities that interest me.
<input type="checkbox"/>	I can't get a permit because the facilities are always booked.
<input type="checkbox"/>	I am not satisfied with the quality of City recreation facilities.
<input type="checkbox"/>	The City's recreation facilities are not accessible for persons with disabilities.
<input type="checkbox"/>	I find it difficult to access recreation facilities due to financial, cultural or other barriers.
<input type="checkbox"/>	Other, please specify... _____

What indoor recreation facility type do you and members of your household use most often? Please choose one from the 3 listed below.

City of Toronto indoor pools are most often located in community centres. If using pools is most important to you, please select 'Indoor Swimming Pools' as the facility type you use most often.

<input type="radio"/>	Community Centres
<input type="radio"/>	Arenas
<input type="radio"/>	Indoor Swimming Pools
<input type="radio"/>	Not Applicable to Me/ Do Not Use These Facilities

Community Centres Location Names

Please select the name of the community centre you use most often from the drop-down list.

<input type="radio"/>	Adam Beck Community Centre
<input type="radio"/>	Agincourt Recreation Centre
<input type="radio"/>	Albion Pool And Health Club
<input type="radio"/>	Amesbury Community Centre
<input type="radio"/>	Ancaster Community Centre
<input type="radio"/>	Annette Community Recreation Centre
<input type="radio"/>	Antibes Community Centre
<input type="radio"/>	Applegrove Community Centre
<input type="radio"/>	Armour Heights Community Centre
<input type="radio"/>	Balmy Beach Community Recreation Centre
<input type="radio"/>	... 110 additional choices hidden ...

<input type="radio"/>	The 519 Community Centre
<input type="radio"/>	The Elms Community School
<input type="radio"/>	Thistletown Community Centre
<input type="radio"/>	Toronto Pan Am Sports Centre
<input type="radio"/>	Trace Manes Park Community Centre
<input type="radio"/>	Trinity Community Recreation Centre
<input type="radio"/>	Wallace-Emerson Community Centre
<input type="radio"/>	Warden Hilltop Community Centre
<input type="radio"/>	Wellesley Community Centre
<input type="radio"/>	West Rouge Community Centre

Unable to find community centre name.

If you are unable to find the location name of the community centre you use most often, please write the name in the text box below.

City Arena Location Names

Please select the name of the arena you and members of your household use most often from the drop-down list.

<input type="radio"/>	Agincourt Recreation Centre
<input type="radio"/>	Albion Arena
<input type="radio"/>	Angela James Arena
<input type="radio"/>	Baycrest Arena
<input type="radio"/>	Bayview Arena
<input type="radio"/>	Centennial Park Arena
<input type="radio"/>	Centennial Recreation Centre - Scarborough
<input type="radio"/>	Central Arena
<input type="radio"/>	Chris Tonks Arena
<input type="radio"/>	Commander Recreation Centre
<input type="radio"/>	... 29 additional choices hidden ...

<input type="radio"/>	Phil White Arena
<input type="radio"/>	Pine Point Arena
<input type="radio"/>	Pleasant View Community Centre
<input type="radio"/>	Roding Community Centre
<input type="radio"/>	Scarborough Gardens Arena
<input type="radio"/>	Scarborough Village Recreation Centre
<input type="radio"/>	Ted Reeve Community Arena
<input type="radio"/>	Victoria Village Arena
<input type="radio"/>	Weston Arena
<input type="radio"/>	William H. Bolton Arena

Unable to find arena name.

If you are unable to find the location name of the arena you use most often, please write the name in the text box below.

City Indoor Pool Location Names

Please select the name of the indoor pool you and members of your household use most often from the drop-down list.

<input type="radio"/>	Agincourt Recreation Centre
<input type="radio"/>	Albert Campbell Collegiate Institute
<input type="radio"/>	Albion Pool And Health Club
<input type="radio"/>	Alderwood Centre
<input type="radio"/>	Annette Community Recreation Centre
<input type="radio"/>	Antibes Community Centre
<input type="radio"/>	Beaches Recreation Centre
<input type="radio"/>	Bedford Park Community Centre
<input type="radio"/>	... 44 additional choices hidden ...
<input type="radio"/>	Vaughan Road Academy
<input type="radio"/>	Victoria Park Collegiate Institute
<input type="radio"/>	Wallace Emerson Community Centre
<input type="radio"/>	West Hill Collegiate Institute
<input type="radio"/>	Weston Collegiate Institute
<input type="radio"/>	Wexford Collegiate Institute
<input type="radio"/>	York Mills Collegiate Institute

Unable to find pool name.

If you are unable to find the location name of the indoor pool you use most often, please write the name in the text box below.

Please share your thoughts about the condition of the facility you use most often (i.e., the community centre, arena or indoor pool you use).

How much do you agree or disagree with the following statements?

Please use this 5-point scale where 1 means 'Strongly Disagree' and 5 means 'Strongly Agree'.

	#1 Strongly Disagree	#2 Somewhat Disagree	#3 Neither Agree nor Disagree	#4 Somewhat Agree	#5 Strongly Agree	Not applicable to me
This facility meets the needs of the community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This facility has the features and amenities I need.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, this facility is in good condition.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I like this facility the way it is, but some updates are needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This facility should be completely rebuilt, even if it means it has to be moved to another location.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Experience as a Facility User of a Community Centre, Arena, or Indoor Pool

In thinking about the facility you use most often, please rate how much you agree or disagree with the following statements.

	#1 Strongly Disagree	#2 Somewhat Disagree	#3 Neither Agree nor Disagree	#4 Somewhat Agree	#5 Strongly Agree	Not applicable to me
This facility is clean and well maintained.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	#1 Strongly Disagree	#2 Somewhat Disagree	#3 Neither Agree nor Disagree	#4 Somewhat Agree	#5 Strongly Agree	Not applicable to me
I feel safe at this facility.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This facility is too crowded and busy.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The support spaces (such as change rooms, washrooms, seating) are adequate.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Access to Facility

Please rate how much you agree or disagree with the following statements in relation to your access to the facility you use most often (i.e., the community centre, arena or indoor pool).

	#1 Strongly Disagree	#2 Somewhat Disagree	#3 Neither Agree nor Disagree	#4 Somewhat Agree	#5 Strongly Agree	Not applicable to me
The hours of operation at this facility are acceptable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The time it takes for me to travel to this facility is reasonable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This facility is accessible for persons with disabilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This facility is welcoming to all members of the community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Outdoor Recreation Activities

What outdoor activities do you and members of your household do and how often? *Select only the activities that apply to you and members of your household.*

	Never	Rarely	Occasionally	Frequently	Very Frequently
Adapted Programs for People with Disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ball Hockey	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Baseball or Softball	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Basketball	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bocce	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cricket	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dog walking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Football	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lacrosse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lawn Bowling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Off-road Cycling (e.g., BMX, mountain biking skills development, dirt jumping)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pickleball	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rugby	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skateboarding	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skating - Instructional (e.g., hockey skills, figure skating, power skating)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skating - Leisure (i.e., public skate, shinny)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Soccer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Special Event	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Summer Camps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Swimming - Instructional (e.g., lessons, swim club, Aquafit)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Swimming - Lane Swim / Leisure Swim	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tennis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volleyball	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wading pool or splash pad	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking for exercise	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you have participated in any other types of outdoor recreational activities please specify.

Within the past 12 months, have you or a member of your household used any of the following types of facilities for outdoor recreation?

Select all that apply.

<input type="checkbox"/>	City of Toronto Park or Outdoor Recreation Facility (e.g., skateparks or bike park)
<input type="checkbox"/>	Conservation Area or Provincial/National Park (e.g., Downsview Park)
<input type="checkbox"/>	Privately Owned Facility (e.g., outdoor tennis club)

<input type="checkbox"/>	School Board, College or University Facility (e.g., outdoor track)
<input type="checkbox"/>	Other, please specify... _____

City Outdoor Recreation Facilities

Over the past 12 months, what types of City outdoor recreation facilities have you or members of your household used most often?

From the list, please check up to 3 you use most often.

<input type="checkbox"/>	Ball Diamonds (Baseball, Softball)
<input type="checkbox"/>	Basketball Courts - Outdoor
<input type="checkbox"/>	Bike Parks
<input type="checkbox"/>	Bocce Courts
<input type="checkbox"/>	Cricket Fields
<input type="checkbox"/>	Dogs Off-Leash Areas
<input type="checkbox"/>	Football Fields
<input type="checkbox"/>	Lawn Bowling Greens
<input type="checkbox"/>	Open green space / multipurpose fields
<input type="checkbox"/>	Rugby Fields
<input type="checkbox"/>	Skateparks - Outdoor (e.g., skateboard, in-line skating, scooter riding)
<input type="checkbox"/>	Skating Rinks - Outdoor
<input type="checkbox"/>	Soccer Fields
<input type="checkbox"/>	Sports Pad (i.e., summer use of rinks for ball hockey, basketball)
<input type="checkbox"/>	Splash Pads
<input type="checkbox"/>	Swimming Pools - Outdoor
<input type="checkbox"/>	Tennis Courts - Outdoor
<input type="checkbox"/>	Wading Pools
<input type="checkbox"/>	I do not use any of these City facilities.

If you or members of your household are not using City outdoor recreation facilities please tell us why. Listed below are some possible reasons why you or the members of your household may not have used City of Toronto outdoor recreational facilities in the last year.

Select any of the reasons listed that apply to you or members of your household.

<input type="checkbox"/>	I don't know what outdoor parks and recreation facilities are available.
<input type="checkbox"/>	The locations are not convenient.
<input type="checkbox"/>	I prefer facilities operated by other providers.
<input type="checkbox"/>	Facilities are not available at convenient times.
<input type="checkbox"/>	The facilities are too crowded.
<input type="checkbox"/>	The fees are too expensive.
<input type="checkbox"/>	There aren't any facilities that interest me.
<input type="checkbox"/>	I can't get a permit because the facilities are always booked.
<input type="checkbox"/>	Parking is not available or convenient.
<input type="checkbox"/>	I am not satisfied with the quality of City recreation facilities.
<input type="checkbox"/>	The City's outdoor parks and recreation facilities are not accessible for persons with disabilities.
<input type="checkbox"/>	I find it difficult to access recreation facilities due to financial, cultural or other barriers.
<input type="checkbox"/>	Other, please specify... _____

How Important are Parks and Recreation Facilities to You?

Use this 5-point scale to rate how important the following parks and recreation facilities are to you and the members of your household.

	#1 Not at all Important	#2 Slightly Important	#3 Neither Important nor Unimportant	#4 Important	#5 Very Important
Arenas - Indoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ball Diamonds (i.e., baseball, softball)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Basketball Courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bike Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bocce Courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Centres (e.g., art and dance studios, preschool rooms, public meeting rooms, kitchens)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cricket Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dogs Off-Leash Areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fitness and Weight Rooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gymnasiums	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Football Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Indoor Sports Fields (i.e., bubbled sports fields)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lawn Bowling Greens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rugby Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skateparks - Outdoor (e.g., skateboard, in-line skating, scooter riding)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skating Rinks - Outdoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Soccer Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sports Pad (i.e., summer use of rinks for ball hockey, basketball, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Splash Pads	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Swimming Pools - Indoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Swimming Pools - Outdoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tennis Courts -Outdoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wading Pools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How Satisfied are You with Parks and Recreation Facilities?

Use this 5-point scale to rate how satisfied you are with the following parks and recreation facilities.

	#1 Very Unsatisfied	#2 Somewhat Unsatisfied	#3 Neither Satisfied nor Unsatisfied	#4 Somewhat Satisfied	#5 Very Satisfied
Arenas - Indoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ball Diamonds (i.e., baseball, softball)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Basketball Courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bike Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bocce Courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Centres (e.g., art and dance studios, preschool rooms, public meeting rooms, kitchens)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cricket Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dogs Off-Leash Areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fitness and Weight Rooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Football Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gymnasiums	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Indoor Sports Fields (i.e., bubbled sports fields)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lawn Bowling Greens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rugby Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skateparks - Outdoor (e.g., skateboard, in-line skating, scooter riding, BMX riding)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skating Rinks - Outdoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Soccer Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sports Pad (i.e., summer use of rinks for ball hockey, basketball, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Splash Pads	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Swimming Pools - Indoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Swimming Pools - Outdoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tennis Courts -Outdoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wading Pools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please rate your level of agreement with the following statements.

Please use this 5-point scale where 1 means 'Strongly Disagree' and 5 means 'Strongly Agree'.

	#1 Strongly Disagree	#2 Somewhat Disagree	#3 Neither Agree nor Disagree	#4 Somewhat Agree	#5 Strongly Agree	Not applicable to me
The City's indoor recreation facilities are conveniently located for me and the members of my household.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The City's indoor recreation facilities have the features I am looking for (e.g., gymnasiums, program rooms, pools).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The City's outdoor parks facilities are conveniently located for me and the members of my household (e.g., sports fields, splash pads, and skating rinks).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with the quality of outdoor parks and recreation facilities such as sports fields, splash pads and ice rinks.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The City should work with other service providers such as schools, libraries, and non-profit agencies to provide facilities such as community centres, swimming pools, and sports fields.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The City should work with the private sector to provide parks and recreation facilities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The City should have community centres that are located together with other types of spaces and services (e.g., child care centres, libraries, social services, cultural facilities or retail shops).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you had to choose, what would you prefer? (Chose one option only).

<input type="radio"/>	#1 A small recreation facility that is closer to your home.
<input type="radio"/>	#2 A large recreation facility with more features that is farther from your home.
<input type="radio"/>	I can't decide / don't know.

If you had to choose, what would you prefer? (Chose one option only).

<input type="radio"/>	#1 Renovating older community centres, pools and arenas.
<input type="radio"/>	#2 Completely rebuilding older community centres and arenas, even if it means moving them to another location .
<input type="radio"/>	I can't decide / don't know.

How do you feel about the current number of Parks and Recreation Facilities in your neighborhood right now?

Use this 3-point scale to rate how you feel about the number of these facilities in your neighborhood.

	Too Few	Just the Right Number	Too Many
Arenas - Indoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ball Diamonds (i.e., baseball, softball)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Basketball Courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bike Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bocce Courts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Centres (e.g., art and dance studios, preschool rooms, public meeting rooms, Kitchens)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cricket Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dogs Off-Leash Areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fitness and Weight Rooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Football Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Gymnasiums	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lawn Bowling Greens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rugby Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skateparks - Outdoor (e.g., skateboard, in-line skating, scooter riding)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Skating Rinks - Outdoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Soccer Fields	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sports Pad (i.e., summer use of rinks for ball hockey, basketball, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Splash Pads	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Swimming Pools - Indoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Swimming Pools - Outdoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tennis Courts -Outdoor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wading Pools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Additional Comments and Suggestions

Please provide any additional comments or suggestions you may have about the City's parks and recreational facilities.

Best Way to Connect

What is the best way to inform you about the Facilities Master Plan?

<input type="checkbox"/>	City website
<input type="checkbox"/>	City e-newsletter
<input type="checkbox"/>	Email message
<input type="checkbox"/>	City of Toronto Social Media (Twitter, Facebook)
<input type="checkbox"/>	Media campaign and news releases
<input type="checkbox"/>	Direct mail information
<input type="checkbox"/>	Other, please specify... _____

Contact Permission

If you'd like to be on our list to receive notifications regarding the City of Toronto's Parks and Recreation Facilities Master Plan via email, please provide your email address below. Your email address will not be used for any other purposes.

How did you hear about this survey?

<input type="checkbox"/>	City of Toronto Website
<input type="checkbox"/>	City of Toronto Twitter Message
<input type="checkbox"/>	City of Toronto Facebook Page

<input type="checkbox"/>	City Councillor Notice
<input type="checkbox"/>	Recreation/Sports Group
<input type="checkbox"/>	Residential Neighborhood Group
<input type="checkbox"/>	Urban Planning Group
<input type="checkbox"/>	Personal Social Network
<input type="checkbox"/>	Other, please specify... _____

Tell us a bit about yourself.

This information will help us to analyze the research data from this survey and better understand the priorities of residents across the City of Toronto. All of these questions are optional.

Are you a member of a group or league that regularly permits or relies on City of Toronto parks and recreation facilities?

<input type="radio"/>	Yes
<input type="radio"/>	No

Please provide the first 3 digits of your postal code (for example M5A).

	<input type="text"/>
Prefer not to answer	<input type="radio"/>

Which choice best describes your household?

<input type="radio"/>	Couple with no children
<input type="radio"/>	Couple with children
<input type="radio"/>	Single parent with children
<input type="radio"/>	Extended family
<input type="radio"/>	Adult living alone
<input type="radio"/>	Prefer not to answer
<input type="radio"/>	Other, please specify... _____

What is your gender?

<input type="radio"/>	Female
<input type="radio"/>	Male
<input type="radio"/>	Other
<input type="radio"/>	Prefer not to answer

What is your age?

<input type="radio"/>	Under 15
<input type="radio"/>	15-24
<input type="radio"/>	25-34
<input type="radio"/>	35-44
<input type="radio"/>	45-54

<input type="radio"/>	55-64
<input type="radio"/>	65-74
<input type="radio"/>	75-84
<input type="radio"/>	85+
<input type="radio"/>	Prefer Not to Answer

How long have you lived in Canada?

<input type="radio"/>	Less than 10 years
<input type="radio"/>	11 to 20 years
<input type="radio"/>	21 to 30 years
<input type="radio"/>	More than 30 years
<input type="radio"/>	Born in Canada
<input type="radio"/>	Prefer not to answer

What language do you usually speak at home?

Do you identify as a person living with a disability?

Disability is defined as a long term physical, mental, emotional/psychiatric or learning disability, which may result in a person experiencing disadvantage or encountering barriers to employment, public appointment or other opportunities for full participation in society.

<input type="radio"/>	Yes
<input type="radio"/>	No

Please tell us more about the members of your household. For each member please use the drop-down menu to identify their age.

	Age Categories
Household Member	<input type="radio"/> Under 15 <input type="radio"/> 15-24 <input type="radio"/> 25-34 <input type="radio"/> 35-44 <input type="radio"/> 45-54 <input type="radio"/> 55-64 <input type="radio"/> 65-74 <input type="radio"/> 75-84 <input type="radio"/> 85+ <input type="radio"/> Prefer Not to Answer