Court Services Administrative Support for Toronto Local Appeal Body

Orientation Session February 10th, 2017



Administrative Support

- Payroll & Remuneration
- Facility Access Requests
- IT Access Requests (computer/phone)
- Public Access to Proceeding Information
- Online Services
- Schedule Hearings and administer case files.



Payroll & Remuneration

- Timesheets will be maintained and submitted by court services staff to payroll
- Deposits will be made on the 1st of each month for the previous month's attendances
- Remuneration
 - Full Day Hearing \$500.00
 - Half Day Hearing \$250.00
 - Business Meetings \$200.00
 - Written Decisions \$200.00



Building Access 40 Orchard View Blvd



Temporary Space Suite 211 & 215

> Building Access via FOB

Permanent Space

 Card Access via City of Toronto ID Cards



Information & Technology Access

- I & T access will include:
 - City of Toronto Network
 - Outlook Email account
 - Phone line assigned to shared touchdowns
 - Digital Audio Recordings of TLAB Proceedings
 - Main TLAB folder
 - Secure personalized working folders
- Access City of Toronto Network governed by:
 - Acceptable Use Policy
 - Telephone Policy
 - Email Policy



Acceptable Use Policy

- Unacceptable Uses
- Personal Use
- Protection
- Storage / Back Up
- Privacy
- User Responsibilities

http://insideto.toronto.ca/itweb/policy/pdf/accept
able_use.pdf



Telephone Policy

- Long distance Use
- User Responsibilities

http://insideto.toronto.ca/itweb/policy/pdf/telephone
 policy.pdf



Email Policy

- Prohibited Uses
- Confidentiality
- User Responsibilities

http://insideto.toronto.ca/itweb/policy/pdf/emailpolic
y.pdf



Website overview www.toronto.ca/tlab

TLAB website is live. When the enacting bylaw is passed by City Council, the website will provide public access to information on:

- » Governing Legislation
- » Member Biographies
- » Agendas, Meetings & Minutes
- » Notices of Hearing, Decisions
- » Online Forms, Guides
- » Fee Chart
- » Location and Contact Information





Case Management

- Scheduling of TLAB appeals according to TLAB Rules & Procedures
- Maintain hearing roster
- Ensure proper maintenance of records
- Endeavour to provide prompt and timely access to assigned case file materials to Panel Members



Confidentiality

- Hearing assignments are not publicized nor released prior to the hearing.
- Annotated Notes made by Panel Members on Digital Audio Recording System is protected and not subject to public release.
- Pursuant to TLAB Written Directive / Order (s)



Questions?

