

Online Registration Instructions

Building owners or primary contacts can register their building(s). Use this form to help you with your online rental apartment building registration.

Register online at <u>www.toronto.ca/RentSafeTO</u>, using your login and PIN (mailed to each building owner).

Need assistance? Go to www.toronto.ca/RentSafeTO, e-mail RentSafeTO@toronto.ca or call 416-396-7228 (Monday to Friday, 8:30 a.m. to 4:30 p.m.)

You may also contact 311, available 24/7, 365 days per year.

E-mail: 311@toronto.ca Phone within Toronto: 311

Phone outside Toronto: 416-392-CITY (2489)

TTY customers: 416-338-0TTY (0889)

Website: www.toronto.ca/311

RentSafeTO: Apartment Building Standards Program aims to ensure residents of Toronto have a suitable place to call home. This program and new bylaw take effect on July 1, 2017 and apply to all rental apartment buildings that are three or more storeys tall and have 10 or more apartment units. Building owners must register their buildings and pay the applicable registration fee by September 30, 2017.

To learn more visit www.toronto.ca/RentSafeTO.

Review the bylaw - Toronto Municipal Code, Chapter 354, Apartment Buildings.

Step 1. Set up your RentSafeTO Account

Use the Login and PIN password mailed to each apartment building owner to register your building(s).

Login <1-7 characters> PIN password <12 characters>

- When you log in, confirm the list of buildings that belong to you and name up to two (2) individuals as primary contacts for each building you own.
- The primary contacts can be yourself and/or individual(s) who will be responsible for communicating with the City, providing/updating building information and paying the registration fee(s).
- Each building must be registered. Complete your registration by submitting all building details and payment.

Step 2: Register your apartment buildings(s)

Once you have logged into your RentSafeTO account (Step 1.) complete your building's registration by providing building details and paying the required fee(s).

Using RentSafeTO online registration:

- You can save and return to your registration at any time.
- Once you have provided all of the building details, you can generate a bill.
- The registration fee is \$10.60 per residential unit.
- You can pay using the following methods:
 - Online payment by credit card
 - Print your bill and pay by mail or in person
 - Credit card, debit card, certified cheque or cash will be accepted at the RentSafeTO office located at 1530 Markham Rd., 3rd Floor, Toronto, ON M1B 3G4
 - Certified cheques should be made payable to "City of Toronto, Treasurer", and write the building address(es) on the cheque
- Print and/or save your online Payment Confirmation for your records.

Registration payment must be made by September 30, 2017 or penalties may apply.

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Apartment Building Registration

Puilding Owner Pusiness Information

Registration must be completed for each apartment building that you own. Your registration will not be complete until all required information and fee payment has been provided. All information collected as part of building registration is business information and will be maintained as public record.

i a. Building Owner Business	imormation		
Please use the business information	ation and addres	s on your City	y of Toronto property tax bill.
First Name	Last Name		
Phone Number	Extension	Email	
Corporation or Partnership (if ap	pplicable) Name		
Street Number Street Name			Suite/Unit Number
City / Town	Province	/ State	Postal Code
Country	,		1

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1 b. Building Information and Apartment Building Address

Street Number	Street Name		Suite/Unit Number	
City/Town	Province		Postal Code	
Property Type Rental /	Apartment	Social Hous	ing*	
If "Other", please tell us what ty	ype of property:			
*Social Housing is defined as: a. Toronto Community Housing Corporation b. A not-for-profit provider of assisted or social housing under a program administered by the City of Toronto; and c. A dedicated supportive housing provider funded by the Province of Ontario. 				
Year Built (yyyy)				
Number of storeys or floors*		Number of resid	dential units*	
*If the ground floor is only commercial and non-residential, please do not include this floor in your count. Basements should not be captured in this number.		*Please include this number.	residential basement units in	

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2. Building	Contact Ir	formation
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Enter one or more primary contacts below. The primary contact can be yourself and/or individual(s) who will be responsible for communicating with the City, updating building information and paying the registration fee(s).

Who is filling out this form?					
Your Name (First, Last)			Phone Num	ber	Extension
Primary Business Contact 1					
First Name		La	st Name		
Phone Number	Extension	า	Email		
Check if mailing address is same as identified above (1 a. Building Owner). If this box is not checked, future information will be sent to the Primary Business Contact 1 mailing address and/or email address below.					
Street Number	Street Name		Suite/Unit Number		
City/Town	Province		Postal Code		
Country					
Primary Business Contact 2					
First Name		Last Name			
Phone Number		Email			
☐ Check if mailing address is same as identified above (1 a. Building Owner). If this box is not checked, future information will be sent to the Primary Business Contact 2 mailing address and/or email address below.					
Street Number	Street Name			Suite/Unit Num	ber
City/Town	Province			Postal Code	
Country					

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3.	Building	Registration	Information
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Building Operator

Please provide detailed information about your apartment building.

If you are using online registration use "Save" to save your progress and exit the program at any time. Use "Save and continue" to check your answers and move to the next section. The Back button will return you to the main Building Registration page without saving.

All fields must be complete in order for your registration to be processed.

Provide at least one building operator contact; you can provide both.			
On-Site Superintendent			
First Name		Last Name	
Phone Number		Extension	
Property Management			
Company Name			
Property Manager First Name		Property Manag	ger Last Name
Phone Number		Extension	
Street Number	Street Name		Suite/Unit Number
City/Town	Province		Postal Code
Country			
Damin France Association			
Barrier-Free Accessibility	. T.		
Is there a barrier-free accessible in your building?*		How many barrier- your building?	free accessible units are in
□Yes □No			
*Accessible entrances provide direct access to persons using wheelchairs or scooters. Accessible entrances should have a nearby call bell, push button or information telephone for persons requiring information or assistance.			
Is this a non-smoking building?	□Yes	□No	
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Elevators and Security	
Number of Elevators	
Elevator Status Original Replace	d
If replaced, year replaced (yyyy)	If replaced, please tell us what parts of the elevating device were replaced
Date of Last Inspection by TSSA (dd/mm/yyyy)	Do you have a record of the last test required by TSSA? ☐Yes ☐No
Balconies Yes No	
Intercom Yes No	
Building Security Camera Guard Both N	None
Locking system Electric Strike Key	☐Magnetic Lock
Other*	
If "Other", please tell us what type of locking	system

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Garage and Parking	
Underground Garage ☐Yes ☐No	Ground Level Garage ☐Yes ☐No
Garage Accessible Through Building Yes No	Carport
Surface Parking ☐Yes ☐No	Parking Deck Yes No
Visitor Parking ☐Free ☐Paid	☐Both ☐Unavailable
Number of Accessible Parking Spaces	
Do you have a dedicated bicycle parking are	a?
Number of Indoor Bicycle Parking Spaces	Number of Outdoor Bicycle Parking Spaces
Energy, Water, Heating, Ventilation and Co	ooling (HVAC)
Heating Type	Status of Heating Equipment
Electric Forced air gas Hot water	Original Replaced
	Heating Equipment Year Installed / Replaced (yyyy)
Air Conditioning Type Central air Individual units None	Air Conditioning Year Installed / Replaced (yyyy)
Is there an air-conditioned place (cooling room) in the building accessible to tenants? Yes No	Where is the cooling room located?
Is there emergency power in your building? Yes No	Do you have a record of your annual emergency power supply test for this year? Yes No
Are there separate hydro meters for each unit? Yes No	Hydro Service Provider:
Are there separate water meters for each unit? Yes No	Water Service Provider:
Are there separate gas meters for each	Gas Service Provider:
unit? □Yes □No	

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Solid Waste Management (Garbage and Recycling)		
Garbage Pick-up City Private	Indoor Garbage Storage Area ☐Yes ☐No	
Outdoor Garbage Storage Area Yes No	Outdoor Garbage Storage – Screened? Yes No	
Recycling Bins Yes No	Where are the recycling bins located?	
Garbage Compactor Room ☐Yes ☐No	Garbage Chutes Yes No	
Green Bin / Organics □Yes □No	Where are the green bins located?	
Fire Services		
Do you have a Toronto Fire Services approve	d Fire Safety Plan? ☐Yes ☐No	
Exterior Fire Escape Yes No	Fire Alarm Tes No	
Do you have a record of your annual fire alarm and voice communication system test for this year? No	Do you have a record of your annual fire pump flow test for this year?	
Do you have a sprinkler system in all or part of your building? Yes No	Year sprinkler system installed (yyyy)	
Do you have a record of your annual sprinkler ☐Yes ☐No	system test for this year?	

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Amenities	
Laundry Room Yes No	Location of Laundry Room
Laundry Room Hours of Operation	Total Number of Washing Machines and Dryers
Locker or Storage Room Yes No	Indoor Recreation Room Yes No
Indoor Pool Yes No	Outdoor Pool Yes No
Outdoor Recreational Facilities Yes No	Description of Outdoor Recreational Facilities
Indoor Exercise Room Yes No	Description of Indoor Exercise Room
Children's Play Area Yes No	Description of Children's Play Area
Sauna 🗌 Yes 🔲 No	
Pets allowed _Yes _No	If there are any pet restrictions, what are they?

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4. RentSafeTO Registration Fee

Fee Calculator		
Number of units	x \$10.60	RentSafeTO Payment

Once you have provided all of the building details, you can generate a bill.

You can pay using the following methods:

- Online payment by credit card
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