FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY

An Information Session by the City Clerk's Office

March 3, 2017



Fostering a culture of transparency

City information:

- belongs to the public
- must be provided to the public, limited by a few exceptions
- should be released proactively and responsibly

Principles of Access and Privacy

- Information is available to the <u>public;</u>
- Grounds for denying access <u>should</u> be necessary, limited and specific;
- Disclosure decisions <u>should</u> be independently reviewed;
- Personal privacy <u>must</u> be protected

What is a City record?

Correspondence – memos, letters, email

- Maps, plans, drawings
- Electronic/Digital records: video or audio recordings
- Pin to Pin, BBM and txt messages; Social Media
- Computer records, i.e. SAP or other database

Mandatory Exemptions

- Section 9 Relations with Government
- Section 10 Third Party Information
- Section 14 -Personal Information

Personal Information

Recorded Information about an identifiable individual

 Address, phone number, marital status, race, ethnic origin, medical information, financial information, employment history

Not business information

Not professional/official information

Collection, Use and Disclosure

An institution may collect personal information

 As long as the collection is authorized by statute, used for the purposes of law enforcement or necessary to the proper administration of a lawfully authorized activity

Collection, <u>Use</u> and Disclosure

An institution may only use personal information

 if the person to whom the information relates has <u>identified</u> that information in particular and <u>consented</u> to its use;

 for the purpose for which it was obtained or compiled or for a <u>consistent purpose</u>;

Collection, Use and **Disclosure**

An institution may only disclose personal information

- With consent of the individual
- To an officer/employee who needs PI to carry out their job
- Law enforcement
- Act of Legislature/Parliament i.e. Canada Customs & Revenue, WSIB, Coroners

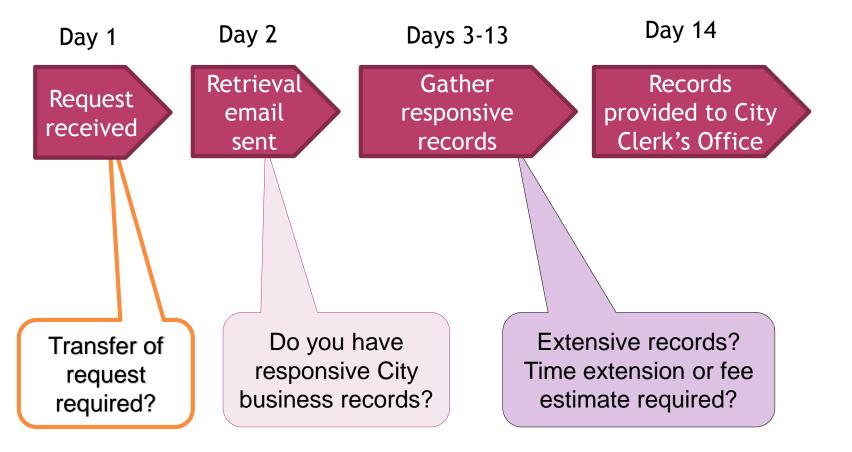
Discretionary Exemptions

- Draft by-laws, minutes of in-camera meetings
- Advice or recommendations
- Law enforcement
- Economic or other interests (of the City)
- Solicitor-client privilege
- Danger to health or safety

Outside the scope of the Act

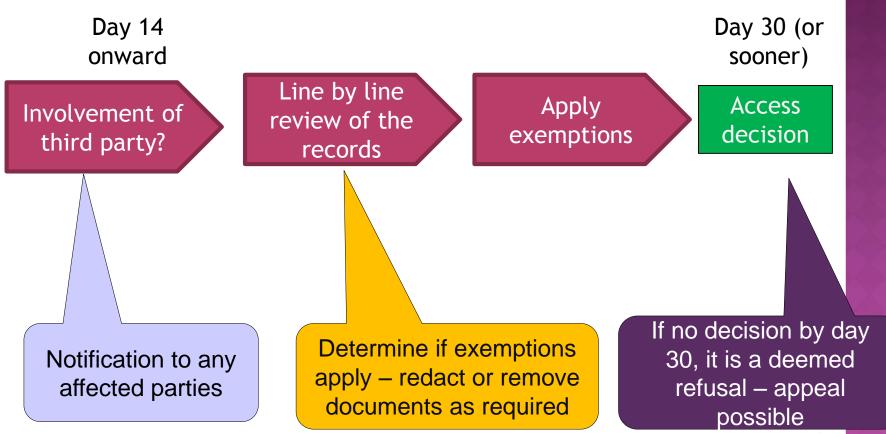
- Labour relations/investigation records
- Labour negotiations/collective bargaining records
- Employment-related matters

FOI Process [1]



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FOI Process [2]





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FOI Appeals

- What can be appealed?
 - Time extension
 - Fee estimate
 - Decision (or non decision deemed refusal)

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- What is the appeal process
 - Mediation
 - Adjudication
 - Order
 - Judicial Review

CITY CLERK'S OFFICE CONTACTS FOR FURTHER INFORMATION:

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Thank You.

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Questions?