

**SNOW REMOVAL LEVEL OF SERVICE TABLE  
2015 - 2022**

| <b>ROAD CATEGORY</b>  | <b>NET SNOW ACCUMULATION FOR REMOVAL START</b> | <b>TYPE OF OPERATION</b>  | <b>TIME TO COMPLETE REMOVAL</b>               |
|---|--|---|---|
| <b>EXPRESSWAYS</b>  | 20 to 30 cm                                    | Full operation<br>(Overtime if required)  | 3 Days  |
| <b>Arterials (Red)</b> [Selected sections]<br>*Without or small Boulevard<br>*Commercial on-street Parking      | 20 to 30 cm<br><br>30+ cm                      | Partial Operation (8 hr shifts)<br><br>Full Operation<br>(Overtime if required) | 2 Weeks                                       |
| <b>Collectors (Blue)</b> Bus Routes<br>Collector Roads<br>Local Streets with hills                              | 20 to 30 cm<br><br>30+ cm                      | Partial Operation (8 hr shifts)<br><br>Full Operation<br>(Overtime if required) | 2 Weeks                                       |
| <b>Local (Green)</b> - Local Streets without Boulevards and long term on-street parking<br>- sightline problems | 30+ cm   | (Only required for sight lines, etc.)   | 2 Weeks                                       |
| <b>DEAD ENDS (or cul-de-sacs)</b><br>-with limited or no storage space for snow                                 | 20 to 30 cm                                    | Full Operation<br>(Overtime if required)  | 2 Weeks                                       |
| <b>LANEWAYS</b>   | 30+ cm   | Full Operation<br>(Overtime if required)  | 2 Weeks                                       |
| <b>LANEWAY FRONTAGES</b>  | 5 to 15 cm                                     | Linked to snow ploughing level of service                                       | Within 48hrs ploughing of adjacent local road |

Guidelines for Snow Removal

1. In response to colder temperatures, snow removal will typically take place in January or February only
2. Snow removal may take place when there has been a series of subsequent snow storms
3. Lack of any significant thaw or mild weather forecast that would naturally melt snow banks