

May 2, 2016

## Watermain Replacement on Queen St. West From Bathurst Street to Spadina Avenue

**Contract: 16ECS-TI-19SP**  
**Expected Start Date: May 9, 2016**  
**Expected End Date: October 2016**  
*\*Timeline is subject to change.*

The City of Toronto will replace the watermain and the City-owned portion of substandard water services on Queen St. West from Bathurst St. to Spadina Ave. The work will also include road construction and road resurfacing work.

The water service is the underground pipe that brings water to your property and is owned by you and by the City. The part you own is from the front of your building to the end of your property, the part the City owns is from the end of your property to the watermain.

This project is part of the Council-approved 2016 Capital Works Program to renew our aging infrastructure, improve water distribution and reduce the risk watermain breaks. The City will return in 2017 to complete sidewalk and streetscape improvements.

### IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live in a property on this stretch of Queen Street West that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

### MAP OF WORK AREA



### WORK DETAILS








Work on this project will start in the north curb lane of Queen Street West, and once completed there, work will shift to the south curb lane. For each phase of work, the City's contractor will:







- Watermain work will be delivered by two crews working between Bathurst St. and Spadina Ave.
- Install a watermain by-pass (this may affect water pressure to your property)
- Excavate the road and dig a trench to access and install the new watermain
- Replace any City-owned water service pipes that do not meet City standards from the watermain to the private property line
- Resurface the north side of the road and reconstruct the south side of Queen Street West.

**Please Continue to Support your Local Businesses during Construction**

## WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and or decorative objects before work starts.
- The City will not be responsible for damage to any privately owned items on City property.

	<p><b>Work Hours:</b> Work will take place from 7:00 am to 7:00 pm., Monday to Friday, with work after hours and on weekends as required.</p>
	<p><b>Access to Your Property:</b> The City-hired contractor may need access to your home to complete a pre-construction survey and install shut off valves so that your water delivery is not affected during the by-pass.</p>
	<p><b>Pre-Construction Inspection:</b> DBA Group, a sub-contractor to the City of Toronto, will survey all properties within 30 metres of the construction area before construction starts. Participation in the survey is voluntary; however, participating is important in determining if the construction caused damage. The inspection will look at both the interior and exterior of all properties to verify existing conditions. The company will deliver a separate notice requesting time to set up appointments. All inspection staff will be wearing photo identification and carrying photographic equipment during their work.</p>
	<p><b>Water Service Disruptions:</b> From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide at least 24-hour advance notice. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not received advanced notice, an <b>emergency water shut off</b> could have been necessary.</p>
	<p><b>Substandard Water Service Replacement:</b> Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace your part of the water service pipe, contact the City's contractor for one of your quotes.</p> <p><b>Water Service Replacement Contractor:</b>          Company/Contractor: GIO Contracting Inc.          Contact Person: Ralph Giovannelli          Phone: (416) 783-1446          Contract No.: <b>16ECS-TI-19SP.</b></p> <p><b>PLEASE NOTE:</b> any contract entered into to replace water services is between the home owner and the contractor.</p>
	<p><b>Road and Sidewalk Access:</b> In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work area. Access for emergency vehicles will be maintained at all times.</p> <p><b>Business Access:</b> The contractor will notify you of any temporary restrictions to your business access. If your property has two entrances, one entrance will be kept open at all times.</p> <p><b>Laneways:</b> Laneways and driveways that serve businesses in the area will remain accessible for deliveries or service.</p>
	<p><b>TTC Service Changes:</b> To accommodate this project, streetcars on the 501/301 Queen route will be diverted both ways via; Queen, Spadina, King, Shaw and Queen. A shuttle bus service will operate on Queen Street between Shaw and Spadina. Streetcars will resume normal service along this portion of Queen Street on Sunday, October 9.  <a href="http://www.ttc.ca">www.ttc.ca</a></p>

	<p><b>Pedestrian Information:</b> To keep sidewalks and pedestrians safe, a fence will be installed between the sidewalk edge and roadway. This is to ensure the watermain bypass does not interfere with pedestrians and to ensure pedestrians are safe from the excavation trench. Pedestrians will have to cross Queen Street at intersections.</p>
	<p><b>Cyclist Information:</b> <i>Due to the nature of the work on Queen Street West, there is not enough road width to complete construction and keep the curb lanes open for cycling.</i> To avoid cycling on the streetcar tracks, cyclists are encouraged to adjust their routes, to use Adelaide Street West or Richmond Street West to avoid this construction work zone.</p>
	<p><b>Traffic Management:</b> Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. These efforts include revising traffic signal times and signs. Road users should expect delays and more traffic on nearby streets.</p> <p><b>Traffic on Queen Street West will be reduced to one lane in each direction.</b></p>
	<p><b>Parking:</b> Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at <b>416-808-2222</b>.</p> <p><i>In the event you receive a traffic ticket for on-street parking during this period of construction, please immediately contact the Project Manager listed below, so that your ticket can be cancelled.</i></p> <p>Please note that parking tickets cannot be cancelled if vehicles were parked in illegal parking spots such as in front of a fire hydrant or in no parking zones, or if they are submitted to the <b>Project Manager</b> later than <b>three days</b> after receipt.</p>
	<p><b>Garbage &amp; Recycling:</b> Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <b>Please ensure that you label your bins with your address.</b></p>
	<p><b>Restoration:</b> This construction work area will be restored with asphalt where required. With full road work in the trench area taking place. The City will return in 2017 for sidewalk and streetscaping work.</p>

**NEED MORE INFORMATION?**

If you have questions about the upcoming work, please contact us and quote **Contract # 16ECS-TI-19SP**.

<b>Project Manager</b>	Shahid Virk, 416-338-5542, <a href="mailto:svirk@toronto.ca">svirk@toronto.ca</a>
<b>TTY Hearing Impaired Service</b>	416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)
<b>General inquiries</b>	311
<b>Website</b>	<a href="http://toronto.ca/improvements/ward20.htm">toronto.ca/improvements/ward20.htm</a>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.