

February 16, 2016

Watermain Replacement on Queen St. West From Bathurst Street to Spadina Avenue

Expected Start Date: May 2016
Expected End Date: November 2016

**Timeline is subject to change. Future notice to be provided.*

The City of Toronto is planning to replace the watermain and the City-owned portion of substandard water services on Queen St. West from Spadina Ave. to Bathurst St. in the spring 2016. The work will also include road construction and road resurfacing as part of the permanent restoration of watermain trenches.

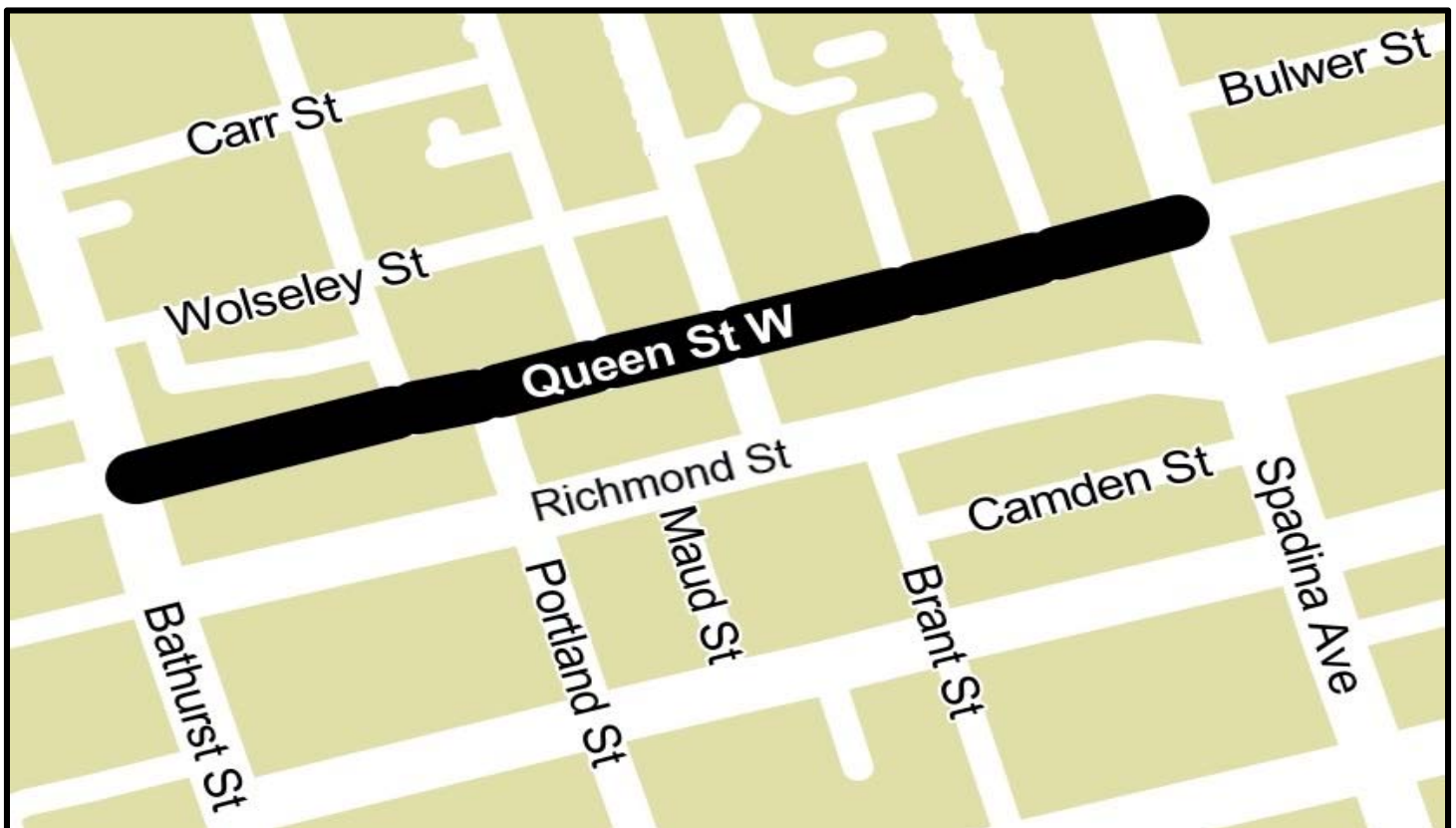
The water service is the underground pipe that brings water to your property and is owned by you and by the City. The part you own is from the front of your building to the end of your property, the part the City owns is from the end of your property to the watermain.

This project is part of the Council-approved 2016 Capital Works Program to renew our aging infrastructure, improve water distribution and reduce the risk watermain breaks. The City will return in 2017 to complete streetscape improvements.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live in a building that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

MAP OF WORK AREA








 Work Area

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WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark sidewalk and road with the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities.
- Affected properties will receive a Construction Notice approximately 2-4 weeks before work begins with more information about the work.
- Work in the boulevard in front of properties is expected. This work includes removing and replacing driveways, municipal sidewalks and grassed boulevards, where necessary.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and or decorative objects before work starts.

	<p>Pre-Construction Inspection: The contractor will survey all properties within 30 metres the construction area before construction starts. Participation in the survey is voluntary; however, participating is important in determining if the construction caused damage. The inspection will look at both the interior and exterior of all properties to verify existing conditions. All inspection staff will be wearing photo identification and carrying photographic equipment during their work.</p>
	<p>Substandard Water Service Replacement: Please read the attached fact sheet as it contains important information about lead in drinking water and water service replacement. Find out if your water service is lead – a licensed plumber can help you with this. If it is lead, the City of Toronto encourages you to replace it. We recommend you obtain several quotes and you can contact the City's contractor for one of your quotes. Approximately 2-4 weeks prior to construction, you will receive a "Construction Notice" with the name and phone number of the City contractor. Learn more at toronto.ca/leadpipes</p>
	<p>Road and Sidewalk Access: In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work area. Access for emergency vehicles will be maintained at all times.</p> <p>Business Access: The contractor will notify you of any temporary restrictions to your business access. If your property has two entrances, one entrance will be kept open at all times.</p> <p>Laneways: Laneways and driveways that serve businesses in the area will remain accessible for deliveries or service.</p>
	<p>Accessible Accommodation: Residents who require accommodation (level entry, longer notice, etc.) must contact the Shahid Virk to arrange for access during the construction period.</p>
	<p>TTC Service Changes: This project will affect service on the 501 / 301 Queen Streetcar. Further details will be provided in the Construction Notice and at www.ttc.ca</p>

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us.

Project Manager	Shahid Virk, 416-338-5542, svirk@toronto.ca
TTY Hearing Impaired Service	416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)
General inquiries	311
Website	toronto.ca/improvements/ward20.htm

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.

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