

September 6, 2017

Watermain Replacement on Plateau Crescent

Contract #: 17ECS-LU-12SU
Start Date: September 11, 2017
End Date: December 2017
**Timeline is subject to change.*

The City of Toronto will replace the watermain and the City-owned portions of substandard water services on Plateau Crescent.

The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part you own is from your house to the end of your property, the part the City owns is from the end of your property to the watermain.

This project is part of the Council-approved 2017 Capital Works Program to renew our aging infrastructure, improve water distribution and reduce the risk of watermain breaks.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live on Plateau Crescent in a house built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet as it contains important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

MAP OF WORK AREA



WORK DETAILS









Construction crews will:

- Excavate the road and dig a trench to access and install the new watermain
- Replace any City-owned water service pipes that do not meet City standards from the water main to the private property line

WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. Your patience is appreciated.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and / or decorative objects.

- If you have a sprinkler system within the boulevard, please contact the Field Ambassador. The City will not be responsible for damage to any privately owned items on City property.

	<p>Work Hours: Work will take place from 7:00 a.m. to 9:00 p.m., Monday to Friday, with work after hours and on weekends as required.</p>
	<p>Water Service Disruptions: From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide at least 24-hour advance notice. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advanced notice, emergency water shut off could have been necessary.</p>
	<p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace your part of the water service pipe, you should get more than one quote; you may contact the City's contractor for one of your quotes.</p> <p>Water Service Replacement Contractor:</p> <p>Company/Contractor: Robert B. Somerville Co. Ltd. Contact Person: Lawrence D'Andrea Phone: 416-523-9279 Email: l.dandrea@rbsomerville.com Contract No.: 17ECS-LU-12SU</p> <p>PLEASE NOTE: Any contract entered into to replace water services is between the home owner and the contractor.</p>
	<p>Road and Sidewalk Access: In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work area.</p> <p>Driveway Access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times. Access for emergency vehicles will be maintained at all times.</p> <p>Accommodation: Residents that require accommodation must contact the Field Ambassador to arrange for access during the construction period.</p>
	<p>Traffic Management: Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.</p> <p>Traffic on Plateau Crescent will be reduced to one lane at times, and there may be temporary turning restrictions at intersections during construction activities. Traffic control personnel will be provided when required to facilitate traffic flow.</p>
	<p>Parking: Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. Please contact parking control for the location of your vehicle at 416-808-2222.</p>
	<p>Garbage & Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. Please ensure that you label your bins with your address.</p>
	<p>Restoration: The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October).</p>

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us and quote **Contract # 17ECS-LU-12SU**

Field Ambassador	Ilham Musafere, 416-473-5799, Field.Ambassador.PM3B@ghd.com
TTY Hearing Impaired Service	416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)
General inquiries	311
Website	www.toronto.ca/improvements/ward34.htm

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.