



DON MILLS CROSSING

Community Services and Facilities Profile

November 2016

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Executive Summary

This Community Services and Facilities (CS&F) Profile was prepared as an update to the analysis undertaken for the *Eglinton Connects* planning study adopted by City Council in 2014. Building on the work of *Eglinton Connects*, the Profile provides an updated assessment of the demographics and community services and facilities in the Don Mills and Eglinton Avenue area. The Profile forms part of Don Mills Crossing, a study of the Don Mills and Eglinton Avenue area which will look to improve connections to the surrounding areas, and lay out a network of open space and community services necessary to support the expected growth.

Census data from 2001, 2006, and 2011, and the 2011 National Household Survey (NHS) was utilized to prepare a socio-economic and demographic profile of the Study Area. To better understand variations within the broader Study Area, two sub areas were identified – Banbury-Don Mills and Flemingdon Park. In addition, targeted meetings with City Divisions and community agencies helped identify the changes in the community since the completion of *Eglinton Connects*, the current and emerging priorities, and potential opportunities for each sector.

The following Profile confirms the general findings of *Eglinton Connects*, namely that there is need for more child care spaces, the prioritization of community agency space, additional parkland, and improvements or expansions of existing community facilities in the Don Mills and Eglinton area. Additionally, analysis of the most recently available Census data, current utilization rates of local facilities, and consultations with representatives from City divisions and community agencies indicated the following key findings:

- **The existing CS&F are well used in the Study Area**, with facilities operating close to or above capacity.
- **Location and connectivity is key**. Being within walking distance of community facilities and services is of primary importance.
- There is a **shortage of flexible multipurpose space** in the Study Area, specifically Flemingdon Park where residents lack amenity space.

- **Demographic, socio-economic and built form diversity** between Banbury-Don Mills and Flemingdon Park which requires a balanced approach to the provision of CS&F.

This Profile further identifies that the next wave of city-building at Don Mills and Eglinton presents a number of opportunities for the area which include:

- **Collaborating** with Parks, Forestry and Recreation in their Facilities Master Plan process to identify facilities in the Study Area which may be priorities for capital improvements and/or expansions.
- **Enhancing** existing facilities in neighbouring communities through improvements and retrofits to optimize service delivery.
- **Co-locating** additional services and functions at the potential relocation site for the Don Mills Civitan Arena (i.e. the Celestica lands).
- **Exploring** opportunities to add community services and facilities on lands adjacent to the Don Mills and Eglinton Avenue intersection, including the three city-owned properties.
- **Leveraging** ongoing community-led initiatives to address space and programming needs in Flemingdon Park.
- **Exploring** opportunities to add community or social enterprise space at the intersection of Don Mills Road and Eglinton Avenue.

As the Community Services and Facilities Study moves into the next phase (the development of a Community Services and Facilities Strategy as a component of Don Mills Crossing), these findings will inform future consultations with Divisional partners and local service providers. The findings will also inform the development of an updated planning framework for the Don Mills and Eglinton area. The key objective for the Strategy will be to help forge connections between the diverse communities of Banbury-Don Mills and Flemingdon Park, such that improvements to community services and facilities may be meaningfully enjoyed by those who live and work in the area in the present and future.

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Setting the Stage

Study Overview

In July 2012, the City of Toronto launched *Eglinton Connects*, a comprehensive planning study to respond to city-building opportunities presented by the Crosstown Light Rail Transit (LRT). The study developed a vision and planning recommendations for the future of Eglinton Avenue from Jane Street to Kennedy Road. Through the adoption of the *Eglinton Connects* Planning Study in 2014, City Council identified Don Mills and Eglinton Avenue East as a Focus Area for intensification at the Don Mills/ Ontario Science Centre Crosstown station. The Crosstown LRT will trigger the next wave of city building in the Don Mills and Eglinton area and offers an opportunity to shape future investment centred on the new LRT stop and bus terminal.

To develop a framework which will support the development of a complete community, *Eglinton Connects* recommended a Secondary Plan for the Don Mills and Eglinton area, requiring more detailed planning and analysis. Since the completion of *Eglinton Connects* and initial Council direction, changes in the development potential of the parcel to the north-west of the Don

Mills and Eglinton Avenue intersection accelerated the need for the study.

In the summer of 2016 the City Planning Division launched **Don Mills Crossing**, a comprehensive planning study of the area with Divisional partners and agencies. Building on the work of *Eglinton Connects*, Don Mills Crossing will look to improve connections to the surrounding areas, and lay out a network of open space and community services necessary to support the potential growth. A Community Services and Facilities (CS&F) Strategy forms a part of Don Mills Crossing and will identify the CS&F priorities for the area to be incorporated in the new planning framework.

This Profile is an update to the previous CS&F Strategy prepared as part of *Eglinton Connects*. It uses information gathered through consultations and key informant interviews with Divisional agencies and local service providers to identify gaps in services and inform capital plans to support the provision of community services and facilities.



What are Community Services and Facilities and why are they important?

Community Services & Facilities (CS&F) include a broad range of government and community resources such as child care centres, community and recreation centres, parks, pools, arenas, public schools, public libraries, and human services. 'Human services' itself is an umbrella term that captures the work of community-based organizations in the fields of health, mental health and support; housing, homeless services and food banks; community development, planning, and information and referral; and employment, training and settlement, among others.

The Official Plan identifies that CS&F have an important role to play in the quality of life, health, safety, and mobility of communities. Locally-delivered community services also form part of the essential support to people living and working in the city. The Official Plan identifies CS&F as "social" or soft infrastructure, which is as vital to people's wellbeing as "hard" services like sewer, water, roads and transit. As such, strategic investment in CS&F encourages greater levels of equity, equality, access, participation and social cohesion across the City and within communities.

CS&F Policy and Planning Process

The Provincial policy framework recognizes the importance of community services and facilities. The framework directs municipalities to plan CS&F to keep pace with changing needs, to promote complete communities and support strategic growth areas as appropriate. Proposed changes to the Growth Plan call for priority to be given to maintaining and adapting existing public service facilities (previously known as "community infrastructure") and spaces such as community hubs to meet the needs of the community and optimize the long-term viability of public investments.

Planning for complete communities is a key objective of the overall community planning process. Toronto's Official Plan sets out a policy framework for CS&F planning in the land use planning process which includes the completion of background studies and CS&F strategies for areas experiencing significant growth or change.

Guided by its Official Plan and provincial direction, the City takes a place-based approach to planning. The City works with Divisions, boards, agencies and community stakeholders to identify and assess existing conditions of CS&F, confirm facility capacity and identify existing and/or future gaps in CS&F needed to support growth and change.

Growth Plan Policies Supporting CS&F

- Public service facilities and public services should be **CO-LOCATED** in community hubs and integrated to promote cost-effectiveness.
- Priority should be given to **MAINTAINING** and **ADAPTING** existing public service facilities and spaces as community hubs.
- The preferred location for community hubs should be existing public service facilities that are **EASILY ACCESSIBLE** by active transportation and transit.

Source: Proposed Growth Plan for the Greater Golden Horseshoe, 2016

In Focus | Eglinton Connects

In support of the 2014 Eglinton Connects Planning Study, a CS&F Strategy was prepared to assess how existing and future CS&F needs will be impacted by intensification. The Strategy considered socio-economic and demographic data and a projected population range based on the Demonstration Plans and planning scenarios prepared for Eglinton Connects, in addition to consultations with various City Divisions involved in the delivery of CS&F.

The CS&F Strategy findings and recommendations did not consider future residential uses on the Celestica lands. These lands are now proposed to be redeveloped for a mix of uses including residential, which will generate additional demand on services and facilities in the Don Mills and Eglinton area.

Child Care

- Additional child care facilities will be required to address the existing need and any future population growth.
- It is recommended that between one (1) to three (3) non-profit licensed child care facilities (minimum of 62 spaces) be provided to address current unmet need and future demand.

Libraries

- The Flemingdon Park Branch requires interior retrofit and 'state of good repair' improvements.
- Opportunities to redevelop and/or expand the joint Dennis R. Timbrell Resource Centre/Flemingdon Park Library should be examined
- In the future, upgrades and/or expansion of the Don Mills District Branch should be considered to address the anticipated growth.
- Streetscape enhancements in and around the Don Mills District Branch would increase the library's street visibility and reinforce pedestrian and cycling connectivity.
- The creation of offsite digital kiosks in the Crosstown Stations to access public library services for area transit users should be considered.

Community Recreation Facilities

- Redevelopment and/or expansion of the Dennis R. Timbrell Resource Centre is required to increase usable program space to meet current and projected needs.
- Opportunities to potentially expand the proposed facility north of Lawrence Avenue East to support the projected growth in the Focus Area should be investigated if on-site improvements or enhancements to the Dennis R. Timbrell Resource Centre cannot address the additional pressures resulting from future development.
- Based on the projected growth it is anticipated that there will also be a need to secure additional satellite space either for recreation and/

or community Agency use.

- The possibility of providing an additional recreational facility to serve this Segment needs to be explored.

Parks and Open Space

- Approximately 2 to 3 hectares of additional parkland will be required in the Focus Area based on the alternative parkland dedication rate.
- Preference will be given to the dedication of high-quality land for parks and open space over a dedication of cash-in-lieu.
- Opportunities for off-site dedication, improvements to existing parkland and/or the acquisition for parkland through cash-in lieu funds generated will be explored.
- As growth occurs, development projects should convey lands below top of bank to the Toronto and Region Conservation Authority.

Schools

- Recognizing the size of secondary school catchment areas and enrolment policies that permit citywide attendance both Boards' may need to develop a strategy for dealing with the capacity issues.
- TDSB and TCDSB are to be circulated development applications and will monitor and identify future needs and pressures as they arise.

Community Agencies and Human Services

- As redevelopment occurs the provision of community service space should be secured.
- The space should be turnkey, accessible, in highly visible locations with strong pedestrian connections. Programming and meeting space should be able to accommodate a range of programs.
- Additional co-location opportunities should be encouraged to improve accessibility and to maximize resources as well as to offer a wide range of programs/services at one location for all user groups.

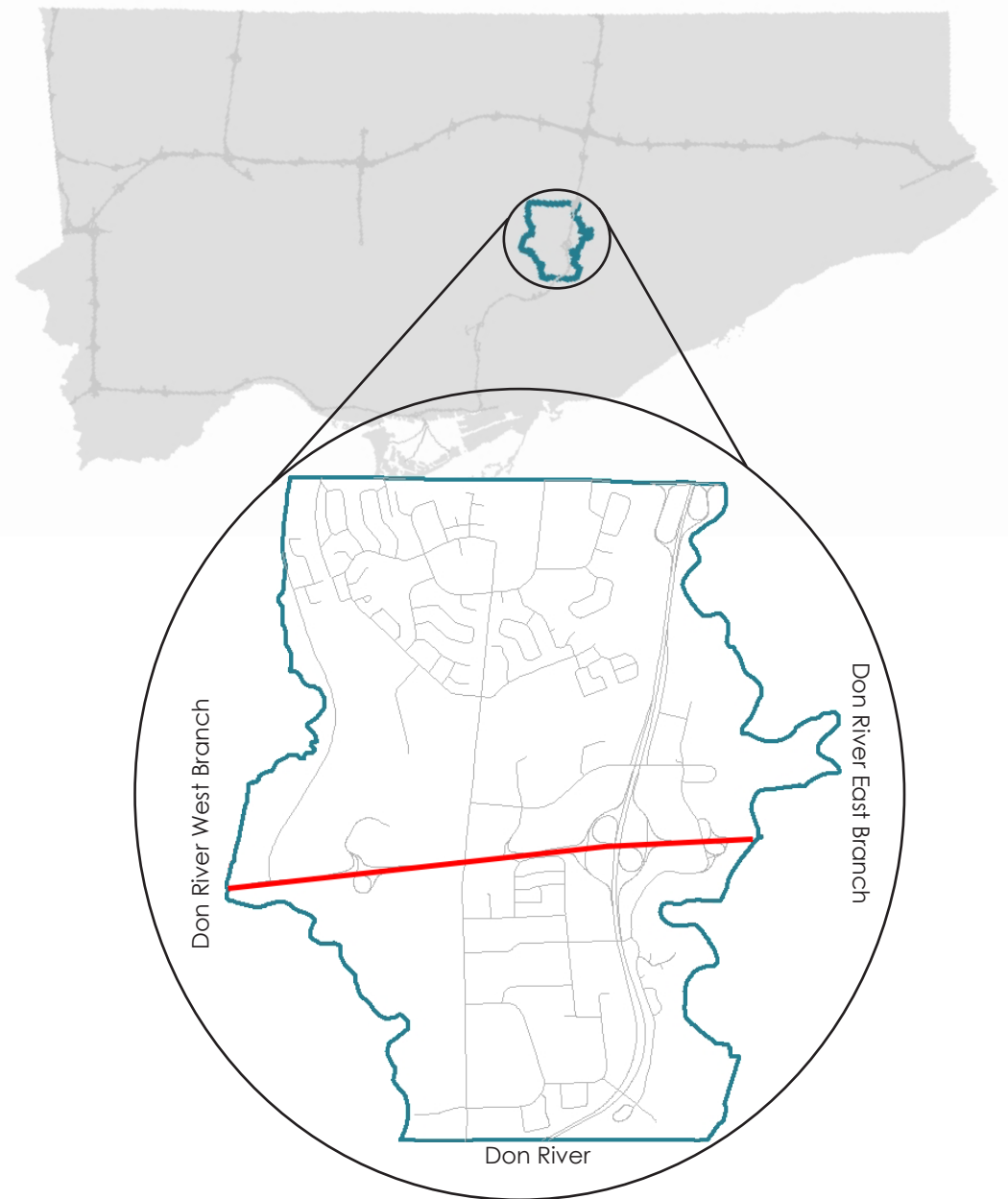
Study Area Boundaries

The CS&F Study Area identified is bounded by the Don River on the east and west, Lawrence Avenue East to the North, with the southern boundary just south of Overlea Boulevard. Originally defined in *Eglinton Connects*, the Study Area is further assessed by two sub areas – Banbury-Don Mills which comprises the portion of the Study Area to the north of Eglinton Avenue, and Flemingdon Park which comprises the portion to the south of Eglinton Avenue.

Methodology

The CS&F Profile was developed in two stages. The first was a demographic and socio-economic profile for the Study Area using Census data from 2001, 2006, and 2011 and the 2011 National Household Survey (NHS) for all census tracts in the Study Area. This data was used to understand the current state of the community and identify trends over time, although methodological changes in data collection between the 2011 NHS and previous years precluded the direct comparability between some data sets.

The second stage of analysis involved targeted meetings with representatives from City Divisions and partner agencies (see Appendix 1). These meetings helped identify changes in the community since *Eglinton Connects*, current and emerging priorities, and potential opportunities for each sector. In addition, key informant interviews were conducted with community service agencies working in the area to identify gaps in services and ongoing initiatives related to the provision of CS&F in the Study Area. Finally, input from residents and workers in the area was received through a number of pop-up events held between July and August, 2016 in the planning study area.





Analyzing the Demographics

Don Mills Crossing | Demographics

36,095 residents living within the Study Area boundaries

Banbury-Don Mills: 13,945 ; Flemingdon Park: 22,160 (approx.)

7%

increase in population growth between 2006-2011

Toronto: 4.5%; Banbury-Don Mills: 12% ; Flemingdon Park: 4%

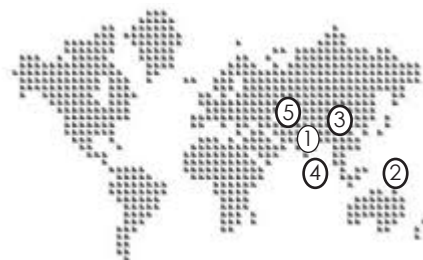


Six of every ten residents are immigrants



**English, Farsi,
Urdu, Gujarati, Tamil**

Top 5 Languages spoken at home



Top 5 Recent Immigrants from
(1) India, (2) Philippines, (3) China,
(4) Sri Lanka, (5) Afghanistan



75%

of dwellings located in highrise apartment buildings

Toronto: 41%

58%

of couples have children living at home
Toronto: 57%



12.4%

unemployment rate
Toronto: 9.3%



68.2%

of residents aged 25-64 have a postsecondary certificate, diploma or degree



\$66,052

Average household income
Toronto: \$87,038

Summary of Demographics

The following demographic profile was prepared as an update to the analysis undertaken as part of the *Eglinton Connects* planning study. The previous demographic profile analyzed the Study Area as a whole and used the 2006 data sets for family and household sizes, mobility, income, immigration status, and occupation as the 2011 National Household Survey data was not yet available at the time. This Profile further analyzes the unique and distinct demographics between the two sub areas – Banbury-Don Mills and Flemingdon Park– which helps identify the micro-level differences and corresponding needs of each community.

The 2011 Census identified 36,095 residents living within the Study Area boundaries. A number of high rise developments have been completed in the area since 2011 which would have likely added to this number. On the whole, the area is experiencing higher population growth in comparison to the City of Toronto. Following national and city-wide demographic trends, the Study Area's population is aging. However, the proportion of non-family seniors living alone is significantly higher in the Study Area when compared to the rest of Toronto. There is also a higher proportion of renters

living in aging apartment high-rise towers when compared to the rest of the city. Despite the higher proportions of renters, however, there is a low level of residential mobility, with just over half of all residents reporting "non-mover" status, meaning that they lived in the same residence on the Census reference day (May 10, 2011) as they did five years before (May 10, 2006). While residents have achieved high levels of education (at the post-secondary level), the average income of the area is lower when compared to the rest of the city, while the unemployment rate (12%), is higher than the city-wide rate (9%).

The demographic analysis also revealed key differences between the two sub areas which diverge in terms of income, population composition, employment, and immigration. As such, Flemingdon Park is more densely populated, has lower average incomes, a higher unemployment rate, a younger population, more immigrants, and a higher proportion of dwellings in aging apartment towers when compared to Banbury-Don Mills which has a higher number of seniors and higher average incomes.



Students at Don Mills Collegiate Institute

People | High rate of growth, high proportions of children and seniors

According to the 2011 Census, there are 36,095 residents living in the Study Area of which 13,936 (or 38.6%) live in Banbury-Don Mills, and 22,168 (or 61.4%) live in Flemingdon Park. The area grew only marginally between the 2001 and 2006 Census periods (an increase of 1%, adding 320 residents). Between 2006 and 2011, however, **the area grew by 7.1%**, adding 2,378 residents – 1,506 in Banbury-Don Mills and 881 in Flemingdon Park. Overall, the Study Area is growing at a higher rate than the rest of Toronto which showed a 4.5% over the same period.

More than half of the residents in both sub areas fall within the 25-64 age cohort. On the whole, however, **Flemingdon Park has a younger population** than both Banbury-Don Mills and Toronto (see Figures 1 & 2). The two youngest age cohorts 0-14 (20.1%) and 15-24 (13.9%) have higher proportions in Flemingdon Park when compared to Banbury-Don Mills (see Figure 2). By contrast, **Banbury-Don Mills has a higher proportion of seniors (65+)** (22.8%) than Flemingdon Park. Even in terms of absolute numbers, Banbury-Don Mills has a greater number (3,175) of seniors than Flemingdon Park (2,680)—a difference of 495—despite having a lower population overall.

A review of historical trends shows interesting findings about each of the sub areas. **Although Banbury-Don Mills has fewer residents in terms of absolute numbers, it has seen a 29.8% increase (representing 3,196 residents) in its population since 2001**, when the Census recorded 10,740 people living there at the time. Although the greatest increase (48.7%) in Banbury-Don Mills has been in the population aged 15-24, they still comprise the smallest proportion of the total population in 2011 (8.4%). Similarly, the population aged 0-14 increased by 44.7% since their 2001 levels, but still comprise a relatively low proportion of the total population in Banbury-Don Mills in 2011 (11.8%).

By comparison, **Flemingdon Park has seen a slight decrease of 2.2% or 505 residents between 2001 and 2011**. The greatest decrease (-13.6%) has been in the age cohort 0-14, although they still comprised a significant proportion of the overall population in 2011 (20.1%). The greatest increase (31.7%) in population has been in the seniors (65+) cohort, but, at 12.1%, they comprised the lowest proportion of the overall population in 2011.

Fig. 1 Population by Age Category, 2011

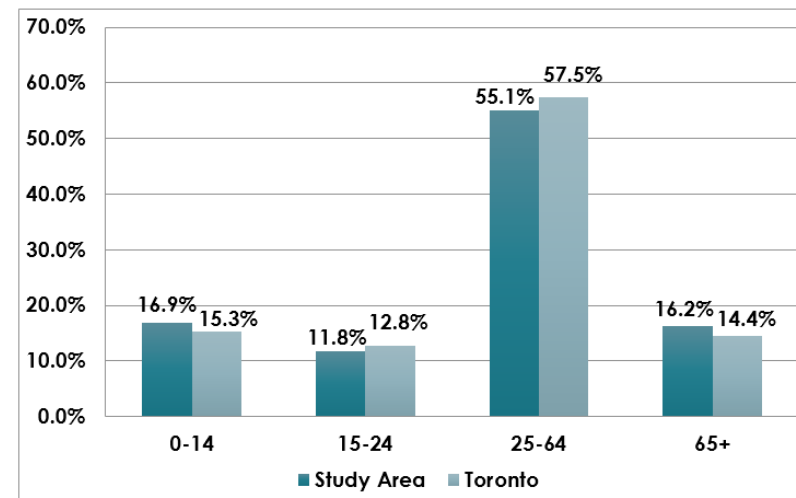
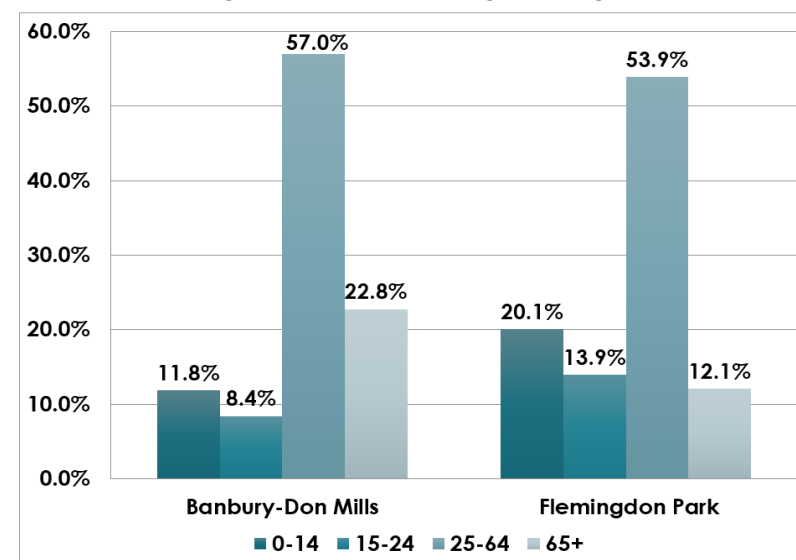


Fig. 2 Population by Age Category, 2011



Families and Households | Diverse household sizes, more young children living at home

According to the 2011 Census, there were 14,835 private households identified in the Study Area – 6,790 in Banbury-Don Mills, and 8,045 in Flemingdon Park. The highest proportion of households in Banbury-Don Mills are 1-person households followed by 2-person households and 3-person households. Household sizes tend to be more diverse in Flemingdon Park, with small differences in the proportions of 1-person, 2-person and then 4-5-person households.

Fig. 3 Household Sizes, 2011

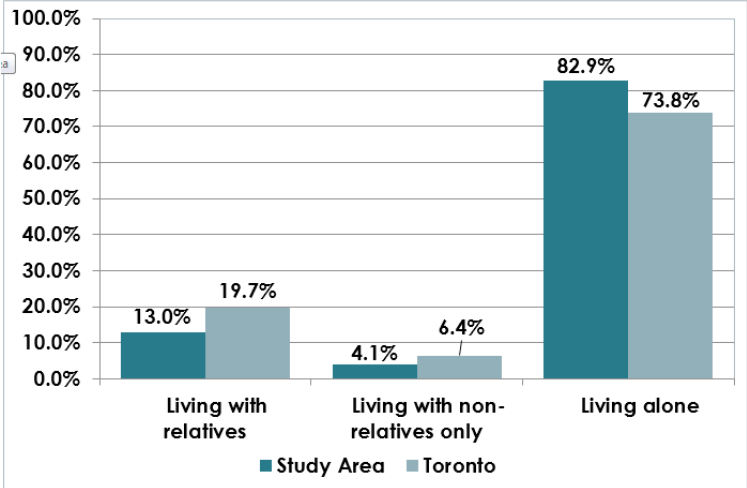
Household Type	Banbury-Don Mills	Flemingdon Park	Toronto
1 person	41.8%	25.7%	31.6%
2 persons	32.3%	26.4%	29.4%
3 persons	14.1%	18.1%	16.1%
4 - 5 persons	11.0%	23.9%	19.3%
6 or more persons	0.8%	5.9%	3.7%

On the whole, households tend to be smaller than the city average in Banbury-Don Mills. The proportions of 1-person and 2-person households are higher than the rate for the city. **By comparison, households tend to be larger than the city average in Flemingdon Park.** The proportions of 3-person and 4-5-person and 6 or more-person households are higher than the rate for the city (see Figure 3).

However a historical analysis of household sizes in the two sub areas reveals that household sizes are changing in Flemingdon Park - the proportion of 1 person households increased steadily between 2001 and 2011, from 20% to 25.7%. Conversely, the proportion of 3-person (22.1%), and 4-5 person (26.7%)households has declined during the same time period to 18% and 23.9% respectively, although these proportions were still slightly higher than the City's average in 2011(see Figure 3).

Overall, both sub areas are comprised of families with children living at home. The proportion of families with children steadily increased in Banbury-Don Mills, from 48.1% in 2001 to 56.6% or 2,135 families in 2011, representing an increase of 770 families. Meanwhile, the proportion of families with children in Flemingdon Park has remained relatively stable during the same time period, although at 74.4% (or 4,335 families) in 2011, it is significantly higher than Banbury-Don Mills. In 2011, **26% percent of families with children (770 families) in Flemingdon Park have 3 children or more, which is significantly higher when compared to Banbury-Don Mills where only about 9 percent of families are that large.**

Fig. 4 Non-Family Seniors Living Arrangements, 2011



Although the majority (57.7%) of seniors (65+) in the Study Area live with family, there is also a high proportion (42.3%) of non-family seniors, that is, those who live with relatives, non-relatives, or alone. The proportion of non-family seniors across the city is 36.4%. A majority (82.9%) of Study Area non-family seniors live alone. This is more prevalent in Banbury-Don Mills.

Housing | Majority of housing stock in apartment buildings greater than 5 storeys

Fig. 5 Distribution of Housing, 2011

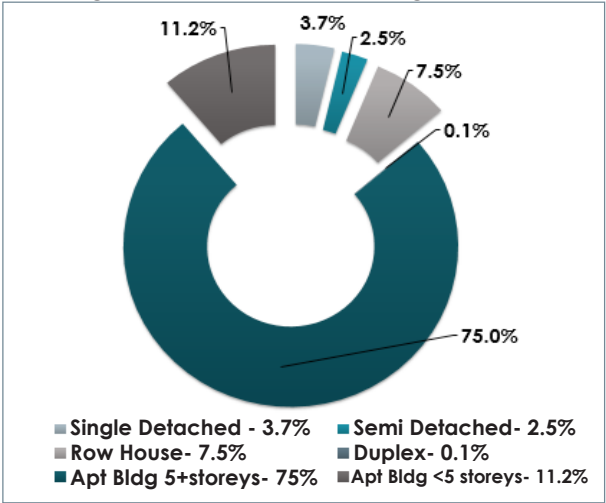
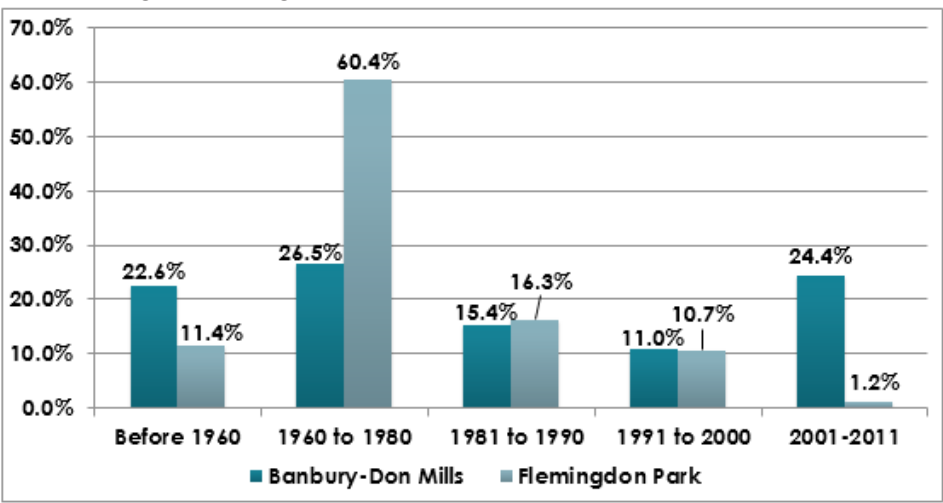


Fig. 6 Housing by Period of Construction by Date, 2011



According to the 2011 Census, there are 14,850 occupied private dwellings in the Study Area — 6,810 in Banbury-Don Mills and 8,040 in Flemington Park. Approximately 66% of all units in Banbury-Don Mills and 82.5% of units in Flemington Park are located in high rise apartment buildings greater than five storeys, both significantly higher than the proportion of high rise dwellings in Toronto (41%), indicating that overall, **the Study Area, and specifically Flemington Park, is more densely populated than the rest of the city.**

There are approximately 550 single detached homes comprising 8.1% of the housing stock in Banbury-Don Mills, while Flemington Park has no single detached homes. **Residents in both sub areas tend to rent, rather than own,** with approximately 53% of all dwellings in both sub areas being rented. This may be reflective of the fact that the majority of the housing stock in both sub areas is comprised of high rise apartment units.

While the majority of housing in the Study Area was built between 1961 and 1980, Banbury-Don Mills has experienced a steady,

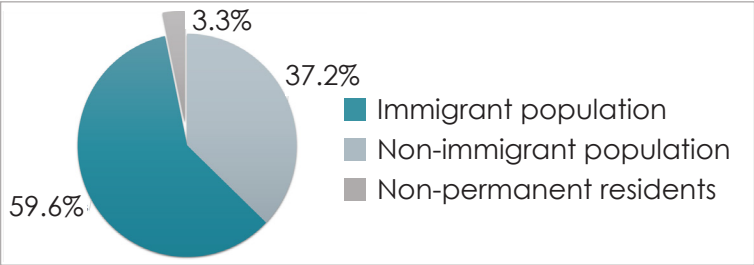
consistent rate of development (see Figure 6) when compared to Flemington Park. The latter experienced a single, intense period of development between 1960 and 1981, when more than 60% (4,835 units) of the housing was built.

Accordingly, there are two key differences between the two sub areas as they relate to the housing stock. First, **the homes in Banbury-Don Mills tend to be older,** with some 22.6% of the housing (1,540 units) having been built in 1960 or earlier. Only 11.4% of homes (or 915 units) in Flemington Park were built in the same time period.

Second, there is also a higher proportion of newer development in Banbury-Don Mills, with 24.4% (1,665 units) of the housing built between 2001 and 2011. By contrast, **only 95 new units were constructed between 2001 and 2011 in Flemington Park** (1.2% of the housing stock).

Immigration Status | High proportion of immigrants from diverse countries

Fig. 7 Study Area Population by Immigrant Status, 2011



The Study Area has a high proportion of immigrants, with **close to 60% or 21,310 residents reporting “immigrant” status** in the 2011 National Household Survey. This means that they are or have been a landed immigrant/permanent resident. This is significantly higher than the city's rate of 48.6%. **The immigrants in the Study Area tend to be newer than those across the city**, with the majority (38.9%) of them immigrating between 2001 and 2011. As a result, about 63% of the population over 15 years old in the Study Area is a 1st generation immigrant. Accordingly, there are **a number of diverse languages spoken in the Study Area**: English (57.6%), Farsi (4.9%), Urdu (3.9%), Gujarati (2.9%) and Tamil (2.9%).

While the immigrant population comprises the majority of population in both sub areas, **the proportion of immigrants is higher in Flemingdon Park (63.9%) than in Banbury-Don Mills (52.4%)**. As such, of the 21,310 immigrants in the Study Area, 7,140 lived in Banbury-Don Mills and 14,170 lived in Flemingdon Park. Flemingdon Park has a higher proportion of 1st generation immigrants (67.9%) when compared to Banbury-Don Mills (55.2%). The countries of origin differ between the two sub areas as well, with Banbury-Don Mills primarily receiving immigrants from China (13.6%) and Iran (9.5%), and Flemingdon Park receiving immigrants from India (14.5%) and the Philippines (10.4%).

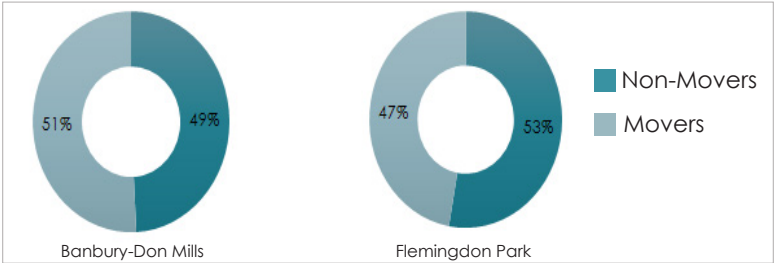
Mobility | High proportion of residential stability

Just over half (51.4%) of the residents in the Study Area were non-movers, meaning that they lived in the same residence on the reference day (May 10, 2011) as they did five years before (May 10, 2006). Conversely, 48.6% of residents were characterized as “movers”, that is, those who are living at a different address than the one at which they resided five years earlier. Although the proportion of movers within the Study Area is higher than that of the city (42%), overall, the higher proportion of non-movers within the Study Area indicates residential stability in the Don Mills and Eglinton area itself.

There may be two reasons explaining the residential stability – first, and as discussed, the Study Area has a high proportion of new immigrants (who immigrated between 2001 and 2011) who may have used the Study Area (specifically Flemingdon Park) as a landing pad and have not yet moved as they are still in the process of settlement. The second reason could speak to the changing character of the Study Area, in that it could be becoming a place where people are choosing to settle down.

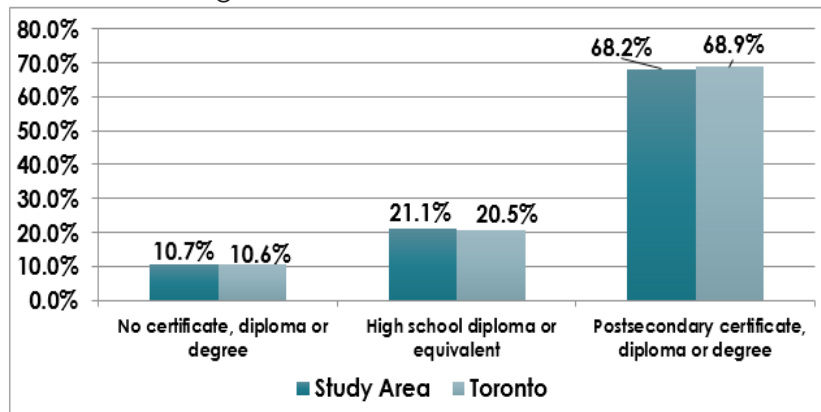
Although the housing stock in Banbury-Don Mills has a higher proportion of single family homes (usually considered a more stable form of housing), **50.8% of residents in Banbury-Don Mills were recorded as movers**, meaning that that they lived at a different address on the reference day as they did five years before. By comparison, only **47.2% of residents in Flemingdon Park were recorded as movers**, which indicates a higher level of residential stability than Banbury-Don Mills.

Fig. 8 Mobility Status 5 Years Ago, 2011



Education and Income | Low average incomes despite high levels of education

Fig. 9 Education Attainment, 2011



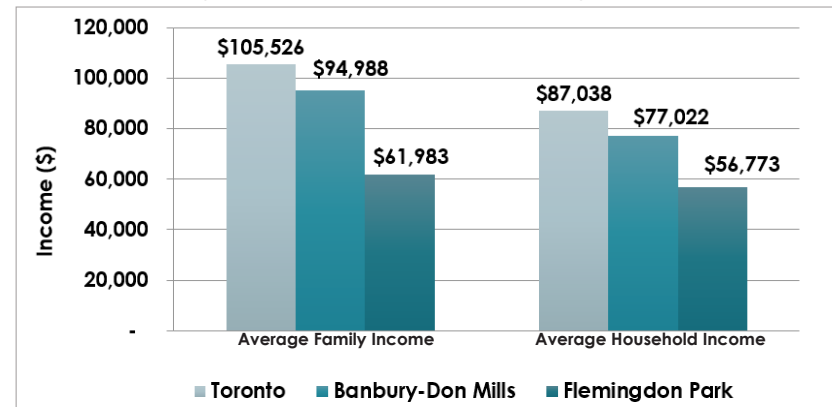
Residents in the Don Mills and Eglinton Study Area are highly educated, with 68.2% of residents having a postsecondary certificate, diploma or degree. While this is comparable to the rate in Toronto (see Figure 8), **there is a higher rate (42.8%) of graduates in the Study Area who have a diploma or degree above the Bachelor's level.** The rate is only 39.7% for the rest of the city.

However, despite having high proportions of education in both sub areas, the 2011 National Household Survey indicated **differences in the incomes between the Study Area and the rest of the city.** The average household income in the Study Area is \$66,052 while the city's average is \$87,038.

An analysis of the sub areas reveals that incomes are lower in Flemingdon Park. Its average household income is \$56,773. This is significantly lower than the city's average discussed earlier, and those of Banbury-Don Mills which at \$77,022, is closer to the city average.

Accordingly, the **incidence of low income in 2010 was proportionately higher in the Study Area (23.7%) when compared to Toronto**, where the rate was 19.3%. The rate in Flemingdon Park is 30.2%, which is almost twice the rate as in Banbury-Don Mills (16%), and significantly higher than the rate in Toronto.

Fig. 10 Household Income Earnings, 2010



While Census data alone is insufficient to establish causation, it suggests that higher education with higher unemployment and lower average income relate to the significant proportion of immigrants in the Study Area, specifically Flemingdon Park. Immigrants who have received their education abroad may face **barriers in bridging their credentials and work experience**, impacting their labour market performance². It is also consistent with a broader trend of Canadian immigrants earning lower incomes than workers born in the country³.

Overall, **residents in the Study Area tend to spend proportionately less on housing** when compared to Toronto. Only 24.5% of renters and 15% of homeowners in the Study Area spend more than 30% of household income on shelter costs, as compared to the city where the rates are 43.5% and 27.6% respectively, indicating that housing in the area tends to be more affordable than other areas of the city. However, despite higher incomes in Banbury-Don Mills, there is a higher proportion (47.5%) of renters spending 30% or more of their income on shelter costs when compared to Flemingdon Park (44.5%), which may be an indication that the Study Area's relatively affordable rental housing lies to south of Eglinton Avenue.

² Houle, R., & Yssaad, L. (2010, September). Recognition of newcomers' foreign credentials and work experience. *Perspectives*, 11(9), 18-33.

³ Morissette, R., & Sultan, R. (2013, November). Twenty Years in the Careers of Immigrant and Native-born Workers. *Economic Insights*, (32). Statistics Canada, Catalogue no. 11-626-X

Employment and Occupation | Higher unemployment rate, diverse mix of occupations

The 2011 National Household Survey identified 29,680 residents over 15 years of age by labour force activity in the Study Area, of which 11,970 residents live in Banbury-Don Mills and 17,710 live in Flemingdon Park. **More than half of the population (52.9%) in the Study Area is employed** however, at 60.4%, the participation rate is lower than the rest of the city (64.3%).

Despite having a higher absolute number of working-age residents, **7,330 residents in Flemingdon Park do not participate in the labour force**. This results in a lower participation rate (58.6%) than Banbury-Don Mills (63%), where about 4,425 working-age residents do not participate in the labour force.

The unemployment rate for the Study Area is 12.4%, which is higher than the city's rate of 9.3%. The sub area analysis reveals a **higher unemployment rate in Flemingdon Park** (15.3% or 1,590 residents). This is almost twice the rate of Banbury-Don Mills (8.3% or 625 residents).

In 2011, **most Study Area residents were engaged in Sales and Service occupations**, which accounted for 27% or 4,555 workers. This was followed by Business, Finance and Administration occupations (19.2% or 3,230 workers). In terms of employment by sub area, the majority of residents in Banbury-Don Mills were engaged in Sales and Service occupations, which accounted for 23.6% or 1,720 workers. This was followed by Business, Finance and Administration occupations (21% or 1,530 workers). Resident occupation was mixed in Flemingdon Park, with Sales and Service occupations comprising a significant portion (29.6%; 2,835 workers) of all employment as well.






Fig. 11 Labour Force, 2011

	Banbury-Don Mills	Flemingdon Park	Toronto
Participation rate	63.0%	58.6%	64.3%
Employment-population ratio	57.8%	49.6%	58.3%
Unemployment rate	8.3%	15.3%	9.3%

With respect to the nature of the business where the residents work, that is, the *industry*, the Study Area was mixed in terms of share of total employment, with Retail Trade, Health Care and Social Assistance, and Professional, Scientific Technical Services comprising 10.5%, 10.5%, and 10.1% of all employment, respectively.

Key Demographic Drivers

Community services and facilities are influenced by a number of factors including population groups, geographic areas and different delivery models. Demographic and socio-economic characteristics are useful indicators of existing need and demand for community services and facilities. The following are trends identified in the Study Area, and how they could drive the need for community services and facilities:

Indicator		Potential CS&F Needs
<ul style="list-style-type: none">• High proportion of children in Flemingdon Park,• Increasing proportion of families with children in Banbury-Don Mills		<ul style="list-style-type: none">• Additional parkland and recreational programming for children and youth• Improvements or expansions to schools• Zoned areas and study spaces in libraries• More child care spaces
<ul style="list-style-type: none">• High proportion of seniors in Banbury- Don Mills		<ul style="list-style-type: none">• Facility improvements to enhance connectivity and accessibility• Seniors programming, spaces, and services to support aging in place
<ul style="list-style-type: none">• Large household sizes in dense apartment neighbourhoods		<ul style="list-style-type: none">• Expansion or improvements to facilities that provide for both leisure and recreational activities.• Flexible, multipurpose space for community use.
<ul style="list-style-type: none">• High proportion of immigrant population• High proportion of 1st generation immigrants in Flemingdon Park		<ul style="list-style-type: none">• Services and facilities that provide settlement supports such as language training, employment assistance and government services.
<ul style="list-style-type: none">• High proportion of post-secondary education with lower household income• High unemployment rate• Low workforce participation		<ul style="list-style-type: none">• Services supporting employment, local entrepreneurship, and social enterprises.• Services to help bridge foreign credentials to labour market.• Quiet study space for diverse age groups.• Affordable child care



Developing the Profile and Inventory

Community Services and Facilities Profile and Inventory

This section provides an update to the summary and inventory of community services and facilities in the Don Mills and Eglinton area prepared as a part of *Eglinton Connects*. These include: publicly-funded schools, libraries, child care centres, community centres, arenas, swimming pools, and community agencies and human services.

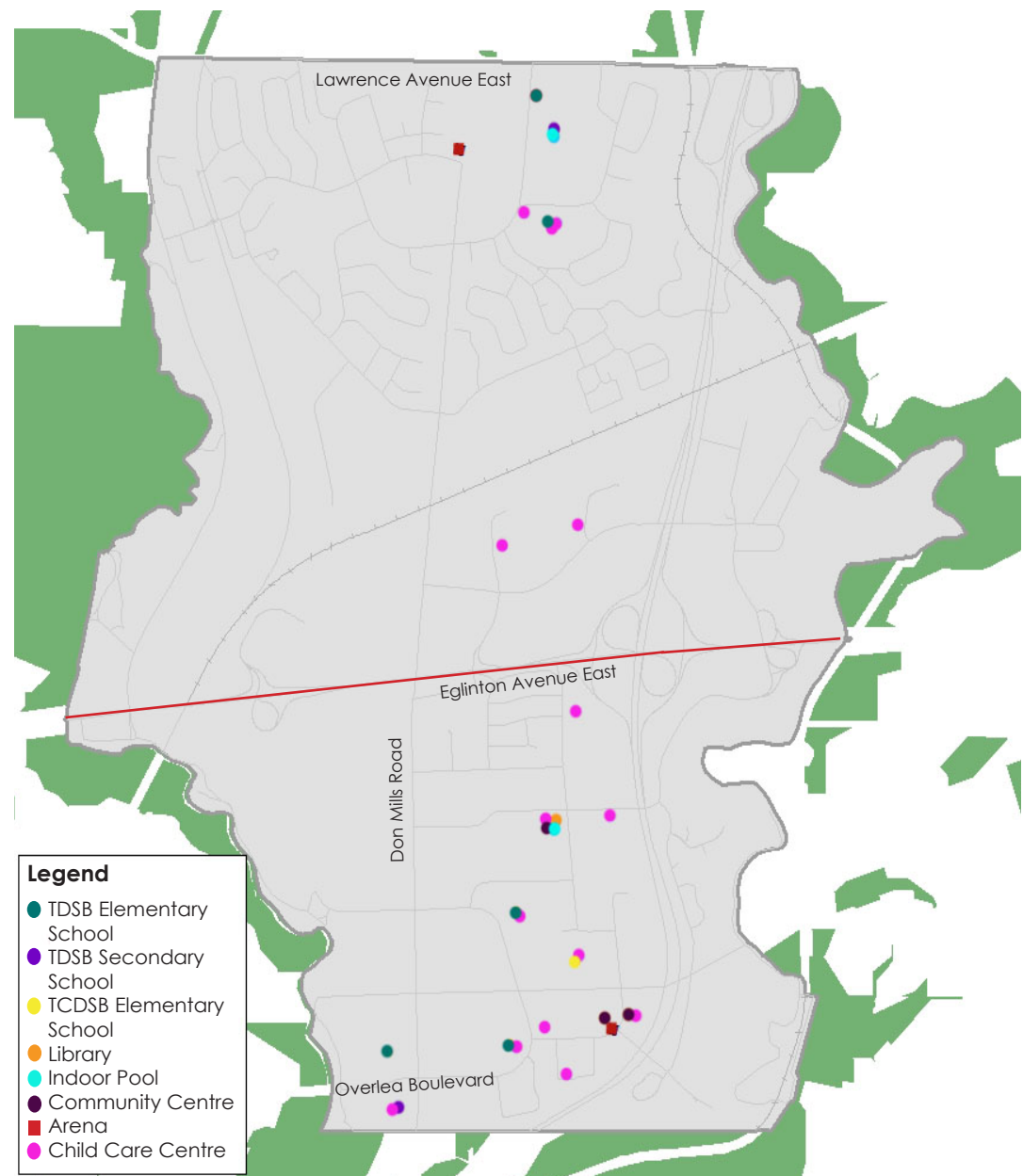
The profiles were prepared through an analysis of information provided in July 2016 by a number of City Divisions and municipal agencies including: Parks, Forestry and Recreation, Children's Services, Social Development, and Finance Administration, Toronto Employment and Social Services, Toronto Public Health, Toronto District School Board, Toronto Catholic District School Board, and Toronto Public Library.

In addition, phone interviews, site visits, and sector-focused meetings with a number of community agencies and key informants in the area provided an assessment of the current and/ or future gaps and priorities among agencies which are supporting the local population.

The updated analysis identified the following community services and facilities located within or serving the Study Area:

- 2 community centres
- 2 indoor arenas
- 2 indoor pools
- 14 child care centres
- 3 libraries
- 8 public elementary schools
- 2 public secondary schools
- 2 Catholic elementary schools
- 2 Catholic secondary schools
- Approximately 20 community agencies

As indicated in the map alongside, community services and facilities are clustered around existing residential communities, both in the northern and southern portion of the Study Area.



For a full listing of community services and facilities, see Appendix 2.

School Boards

Toronto District School Board (TDSB)

The TDSB operates eight (8) elementary schools within or just outside the Study Area, with a total capacity of 6,056 pupil places. Overall, the schools operated at 84% capacity during the 2015 school year, with some schools over capacity. TDSB also operates two secondary schools in the Study Area, with a total capacity of 2,217 pupil places but which operated at 124% capacity in 2015. The Board advises that the revised Ontario Health curriculum⁴ had an impact (the biggest in the city) on the Thorncliffe Park/Flemingdon Park area in 2015, leading to a drop in enrollment numbers. However, the Board advises that enrolment numbers are expected to rebound.

Eglinton Connects identified the need for continued accommodations planning in the area as well as continued monitoring of development applications to identify future needs and pressures as they arise.

Continued Enrollment Pressure since Eglinton Connects

Overall, the Board advises that schools in the Study Area are experiencing high subscription rates and increasing pressure from residential development. In their review of the Study Area, Board staff noted a geographic gap between the Banbury-Don Mills and Flemingdon Park areas with no TDSB facility and growing accommodation needs.

Recent consultations with area residents and community groups indicate that **schools in the Study Area are facing sustained accommodation pressures**. Areas adjacent to the Don Mills and Eglinton Study Area are also oversubscribed and offer limited redirection opportunities. Given these existing pressures, accommodation planning will be important as residential development spurred by the Crosstown LRT comes online.

⁴In February 2015, the Ontario government released an updated Health and Physical Education curriculum, which included changes to the Human Development and Sexual Health component.

Study Area Overview:

8 public elementary schools

2 public secondary schools

124% subscription rate for public secondary schools in 2015

1 Catholic elementary school

2 Catholic secondary schools serving area

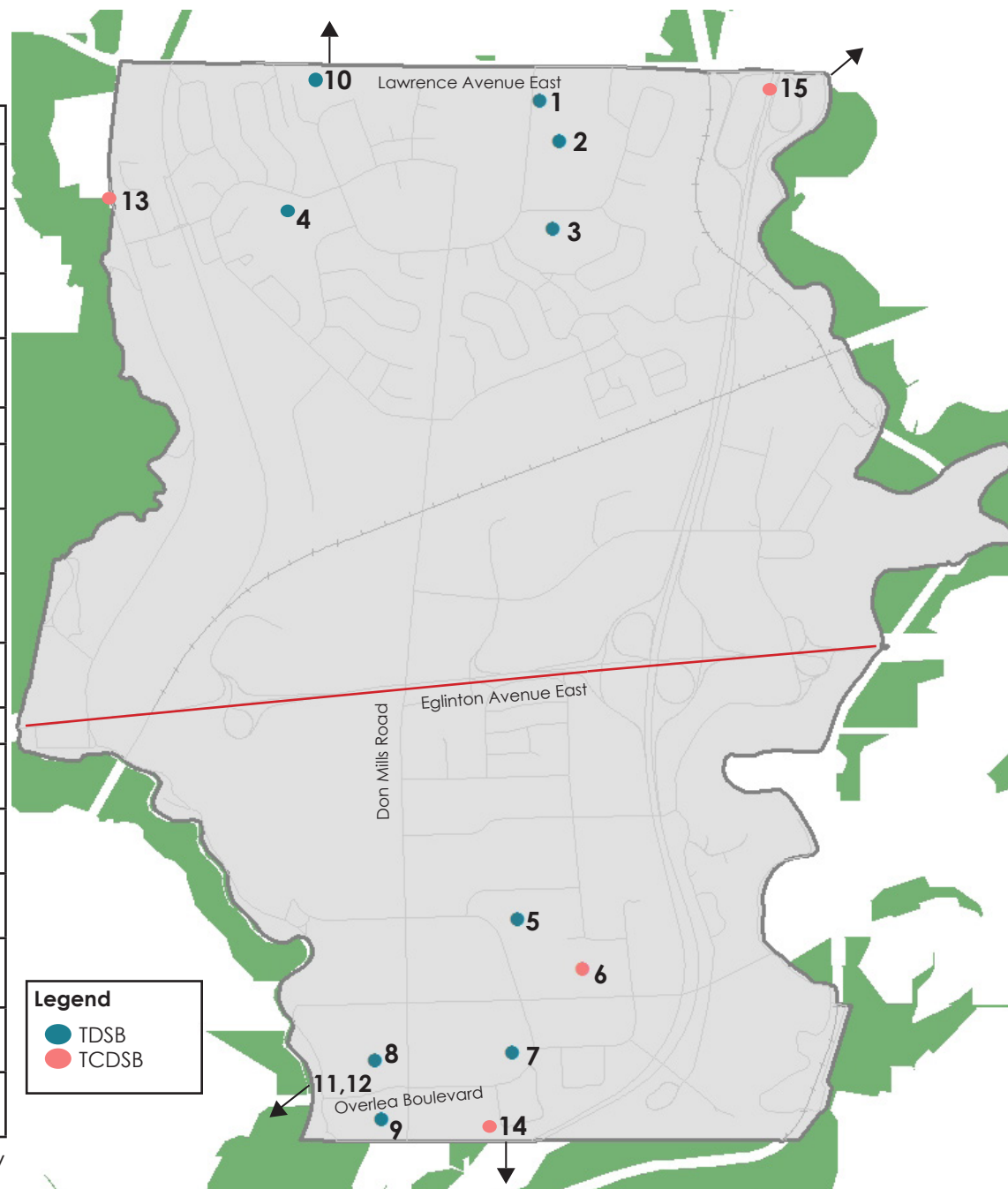
94% subscription rate for Catholic secondary schools in 2016

Inventory:

	School	Board	Address
1.	Don Mills Middle School	TDSB	17 The Donway East
2.	Don Mills Collegiate Institute	TDSB	15 The Donway East
3.	Greenland Public School	TDSB	15 Greenland Road
4.	Overland Learning Centre*	TDSB	55 Overland Drive
5.	Grenoble Public School	TDSB	9 Grenoble Drive
6.	St. John XXIII Elementary School	TCDSB	175 Grenoble Drive
7.	Gateway Public School	TDSB	55 Gateway Boulevard
8.	Valley Park Middle School	TDSB	130 Overlea Boulevard
9.	Marc Garneau Collegiate Institute	TDSB	135 Overlea Boulevard
Schools Serving Study Area			
10.	Norman Ingram Public School	TDSB	50 Duncairn Road
11.	Fraser Mustard Early Learning Centre	TDSB	82 Thorncliffe Park Drive
12.	Thorncliffe Park Public School	TDSB	80 Thorncliffe Park Drive
13.	St. Bonaventure Catholic School	TCDSB	1340 Leslie Street
14.	St. Patrick Secondary School	TCDSB	49 Felstead Avenue
15.	Senator O'Connor College School	TCDSB	60 Rowena Drive

*TDSB's Community Programs (i.e. Learn4Life for adults) only

For more detailed information including 2015 subscription rates, capital renewal backlog and facility sizes, see Appendix 3.



While the pupil participation rate trends in the Banbury-Don Mills sub area are typical of the Board average (hovering within the 60-70% range), trends in the Flemington Park area are slightly higher than the Board average, hovering within the 70-80% range. According to the Board, pupil participation in both sub areas is strong, however the rate of pupils attending their home school is lower at the Intermediate and Collegiate levels as programming choices offered elsewhere become available to students. According to the Learning Opportunities Index (LOI)⁵ which measures the external challenges affecting student success, schools in the Don Mills-Banbury area are less needy than the Board average while schools in the Flemington Park area are needier than the Board average.

Through a Program Area Review, both Gateway Public School and Grenoble Public School (including its Extended French Program) was expanded to Grade 6 as of September 2012. Despite both of these schools having high subscription rates at the time, the expansion was implemented to alleviate enrolment pressures at Valley Park Middle School and Don Mills Middle School. However, Valley Park is projected to be oversubscribed for the next few years. Valley Park is the only school in the Study Area to have received recent capital improvements. This included the expansion of classroom and instructional space in 2002.

Managing Current and Projected Enrollment

In June 2016, the TDSB released a Long Term Accommodation Strategy which provides an approach to program and accommodation planning with a ten-year timeframe. This Strategy is updated annually. The Strategy identifies studies to address issues of underutilization and redundant facilities, areas of prolonged oversubscription where additional pupil places are required and opportunities to sell non-operating facilities.

The Strategy also identifies studies to balance enrolment across



Portables on-site Grenoble Public School in Flemington Park. The school operated at a 118% subscription rate in 2015.

schools and optimize the use of existing school space through Boundary Changes, Grade Changes, Program Relocations, New Programs, Rooms Available for Partnership, Development Redirections, and Child Care Occupancy Reviews.

There are three Study Area schools identified in the Strategy: Grenoble Public School, Norman Ingram Public School and Greenland Public School. The Board has advised that with a 2015 utilization rate of 118%, Grenoble is currently oversubscribed. Enrollment demand at Grenoble is being managed by redirecting students to Rippleton Public School, which is slightly northwest of the Study Area on Leslie Street. However, the Board is concerned that Rippleton will itself be facing accommodation pressures soon, as students from oversubscribed schools in the Leslie and Eglinton area are also being redirected there. The extent of

⁵The TDSB defines the Learning Opportunities Index (LOI) as a ranking of each school based on measures of external challenges affecting student success. The LOI measures relative need and compares all schools on exactly the same set of data collected in a consistent, reliable, and objective manner. The school with the greatest level of external challenges is ranked number one and is described as highest on the index.

accommodation pressures in the area is illustrated by the Fraser Mustard Early Learning Centre (located in neighbouring Thorncliffe Park) which opened in September 2013 and is already oversubscribed.

The Strategy includes a review of the existing shared elementary attendance area between Greenland Public School and Norman Ingram Public School in 2017-18. These schools share their entire boundary, which means that students have two home schools and the right to register at either one. The Strategy advises that the emerging residential communities at the intersection of Don Mills and Eglinton Avenue (Celestica Lands and 1095 Leslie Street) should be considered during the review.

Both of the secondary schools in the Study Area offer prestigious programs which attract students from across the city through optional attendance. Marc Garneau offers the Talented Offerings for Programs in the Sciences (TOPS), a special high school program for students interested in enrichment in the maths, sciences, and language arts. Don Mills Collegiate offers the Gifted Intensive Support Program (ISP) as well as the CyberARTS program. In October 2015, the Board approved a recommendation that the placement of students with a Gifted Exceptionality in secondary Gifted ISPs be based on home address and be determined through an Identification, Placement, and Review Committee (IPRC) Review Process. This was implemented to address equity of access to secondary Gifted ISPs across the District.

The Board advises that although the two secondary schools in the Study Area are currently oversubscribed, there is not as much accommodation pressure at the secondary level. In fact, **declining enrollment is projected for Marc Garneau** as more program choices become available to students through city-wide, optional attendance.



Gateway Public School in Flemingdon Park. The school operated at an 86% subscription rate in 2015.



Don Mills Collegiate Institute in Banbury-Don Mills. The school operated at a 137% subscription rate in 2015.



Don Mills Middle School in Banbury-Don Mills. The school operated at an 83% subscription rate in 2015.

Managing Capital Renewal Backlog

In August 2016, the TDSB released its Facility Condition Index (FCI) numbers for all schools. The FCI measures the condition of a building by taking the total cost of repairs and dividing it by the replacement value of the building. The FCI is expressed as a percentage – an FCI below 10 per cent means the school is considered to be in “good” condition, between 10 and 30 per cent is considered “fair,” and between 30 and 65 per cent is “poor.” Anything higher than 65 per cent is considered “critical.”

The Capital Renewal Backlog for schools in the Study Area is \$28 million as of July 2016. The FCI for Grenoble is 67.82%, the highest among all schools in the Study Area. The FCIs for Norman Ingram and Greenland Public School are also high, at 62.19 %, and 56.25 % respectively.

Managing enrollment and capital improvements

An assessment of existing conditions identified several current challenges and emerging priorities in the Study Area.

These include:

- A lack of capacity at the elementary school level.
- Increased residential development in the Leslie and Eglinton area putting additional pressure on Rippleton Public School that is currently receiving redirected pupils from the Grenoble catchment area.
- Continuing efforts to streamline students' pathways throughout their academic career through Boundary and Program Reviews.
- Explore opportunities for State of Good Repair and capital improvements to increase school capacity.

However, the Board advises that there are no capital improvements currently planned in the Don Mills & Eglinton area that would increase school capacity.

Toronto Catholic District School Board (TCDSB)

The Toronto Catholic District School Board operates one (1) elementary school in the Study Area with a total capacity of 538 pupil places that operated at 76% capacity in 2016-2017. There are a number of elementary schools which service the area, such as St. Bonaventure on Leslie Street and St. Anselm at Bayview Avenue and Millwood Road. Although there are no Catholic secondary schools in the Study Area, there are a few that may service the Study Area, as Catholic Secondary schools do not have defined catchment areas. These schools are Senator O'Connor near Victoria Park Avenue, north of Lawrence Avenue, Marshall McLuhan on Avenue Road north of Eglinton Avenue, and St. Patrick's at Greenwood Avenue and Danforth Avenue.

Lower pressure on elementary schools, significant pressure on secondary schools

The Board advises that in general and according to their analysis, low density areas in the city are more stable and reliable for producing enrolment. As such, TCDSB staff indicated that their schools generally experience greatest enrolment growth in suburban fringe areas of the city containing large concentrations of Catholics, such as northern and central Etobicoke. They advise that the higher density areas in and around the core of the city, and at various other high density nodes tend to produce lower enrollment numbers for the Catholic Board.

Despite the high number of households with children in the Study Area, the Board advises that **currently, there is not that much pressure on Catholic schools in the Study Area itself for the elementary level.** However, it is anticipated that significant enrolment growth will materialize in the near future as development spurred by the Crosstown LRT comes online. There is pupil accommodation pressure in the Leaside area which may impact schools in the Study Area, specifically, St. John XXIII. To resolve current and future accommodation pressures at St. Anselm and St. Monica schools, located to the west of the Study Area, the Board is currently undertaking a broader boundary review which includes St. John XXIII.

Recent TCDSB Capital Improvements:

- Large addition to St. Bonaventure in 2014
- Child care centre improvements to St. John XXIII in 2014
- Addition to St. Anselm in 2008
- Senator O'Connor was rebuilt in 2006

Source: Toronto Catholic District School Board, 2016

Keeping in mind that Catholic Secondary schools do not have defined catchment areas, accommodation pressure is a challenge for secondary schools in the Study Area. Senator O'Connor is the nearest TCDSB secondary school (five kilometers to the east), and is currently experiencing significant oversubscription. There are currently six portables on the Senator O'Connor site. Three more will be added in the next school year (2017). The Board advises that portables are a temporary solution as they only serve to address the current oversubscription issues and cannot accommodate future growth stemming from new development.

Managing and monitoring enrollment

Consultations with Board staff and an assessment of existing conditions identified several current challenges and emerging priorities in the Study Area. These include:

- Continuing to monitor enrollment growth in the Study Area.
- Through a Boundary Review, continuing to manage enrollment pressures in the Leaside area which may impact schools in the Study Area.
- Improvements to secondary schools to manage enrollment

The Board advises that there are no new facilities or capital solutions currently planned for the Study Area.

Libraries

Although there is only one (1) neighbourhood branch within the Study Area (Flemingdon Park Library), there are two other libraries which service the area – Don Mills District Library on Lawrence Avenue East at Don Mills Road (just outside the Study Area boundaries) and Thorncliffe Park Library located in the neighbouring Thorncliffe Park. Both of the neighbourhood branches are co-located with Parks, Forestry and Recreation facilities.

Overall, *Eglinton Connects* found that **none of these libraries were optimally serving the Study Area** and that the **projected population growth would only amplify the servicing pressures** faced by Toronto Public Library. *Eglinton Connects* recommended the interior retrofit of the Flemingdon Park Branch and 'state of good repair' improvements to create increased meeting and study areas; computer accessibility; auditorium versatility; and, specific areas for children, teens and adults. It was also recommended that as the joint Dennis R. Timbrell Resource Centre/Flemingdon Park Library currently does not optimally serve the existing community, opportunities to redevelop and/or expand the facility should be examined. Both indoor and streetscape improvements were recommended for the Don Mills Branch, including, in the future, upgrades and/or expansion to include computer learning and digital innovation spaces, early literacy centre and improved meeting, collaboration and quiet study spaces. Streetscape enhancements to increase the library's street visibility and reinforce pedestrian and cycling connectivity were also recommended. Finally, *Eglinton Connects* recommended the creation of offsite digital kiosks in the Crosstown Stations to access public library services for area transit users.

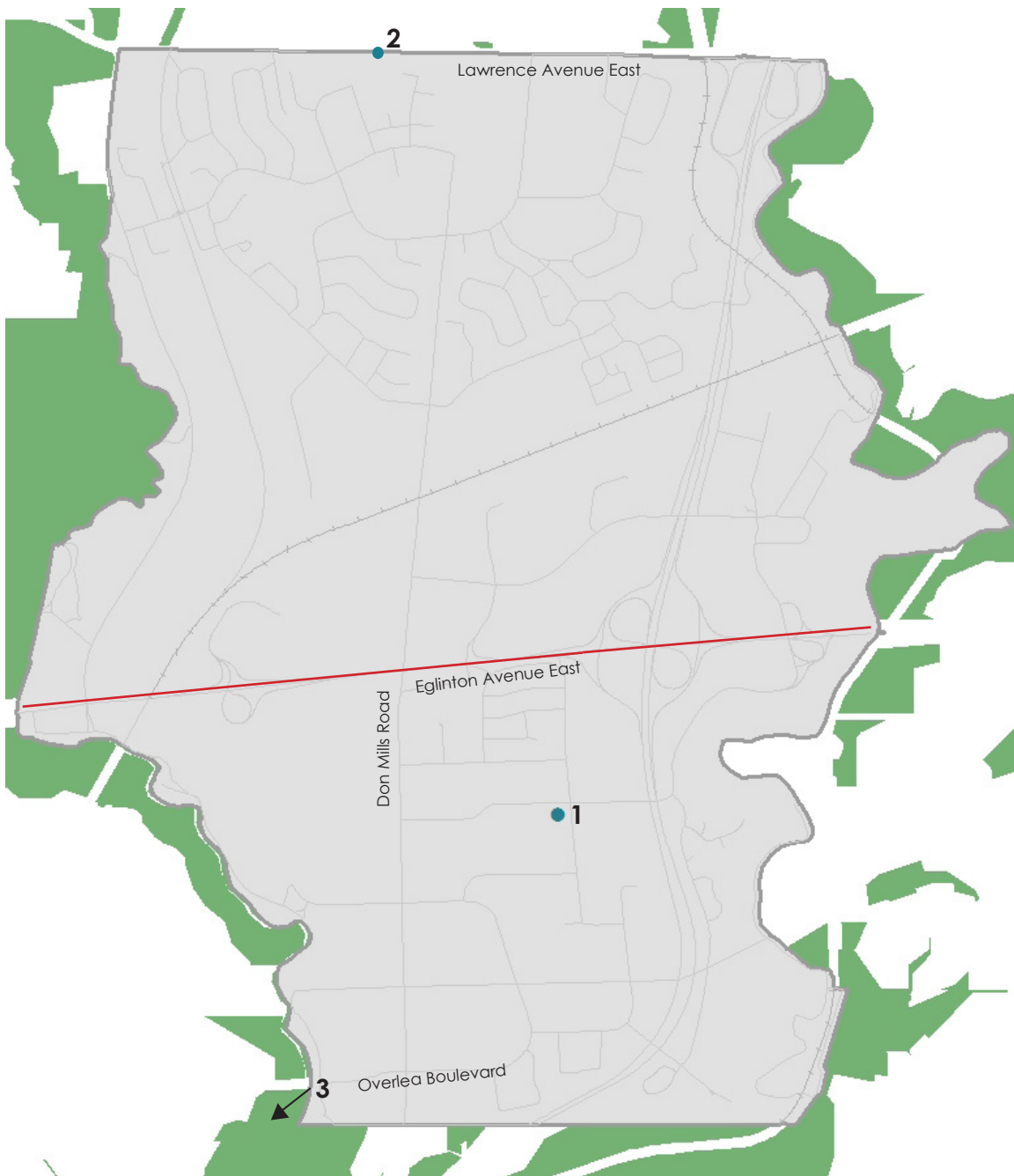
Study Area Overview:

1 neighbourhood branch

817 programs offered in 2015

18,160 program attendance in 2015

39% increase in usage of wireless internet service system-wide between 2014 and 2015



Inventory:

	Library	Address
1.	Flemingdon Park Neighbourhood Library	29 St. Dennis Drive
Libraries servicing Study Area		
2.	Don Mills District Library	888 Lawrence Avenue East
3.	Thorncliffe Neighbourhood Library	48 Thorncliffe Park Drive

For maps of service catchment areas, see Appendix 4.

In Focus | Flemingdon Park + Don Mills Libraries

Flemingdon Park Neighbourhood Branch

Flemingdon Park Branch is a vibrant 7,250 sq. ft. neighbourhood library and community hub serving a population of 22,168 (in 2016). The branch was constructed in 1981 and is located in the Dennis R. Timbrell Resource Centre. Library services are located on two floors, with the collections located on the first floor and a program room and kitchen on the upper level. The branch offers many well used services including year round services for newcomers and services for youth in the community.

Although a smaller neighbourhood branch, Flemingdon Park is in the first quartile of neighbourhood branches for attendance in 2015 (increased 31% from 2014). The branch hosted 355 programs attended by 6,337 people in 2015, having increased by 5% in terms of number of programs and 4% in terms of attendance from 2014. Staff advise that workstation usage at Flemingdon Park was slightly down between 2015 and 2014 (-3.1%), however Q1 of 2016 shows an upward trend – an increase of 16% over Q1 2015. Usage of wireless internet service (available at all library branches and tracked system-wide) is up 39% between 2014 and 2015.



Don Mills District Branch

At 21,563 sq. ft., Don Mills branch is a busy district branch serving a neighbourhood population of 37,844 and a district population of 124,776 (based on 2011 census), including the Banbury-Don Mills neighbourhood. The branch is located at the intersection of Lawrence Avenue at The Donway West.

Staff advise that Don Mills is consistently one of the busiest district libraries in the city (top 10), and was in the top 3 branches with the highest volume of circulating material in 2015 (up 4.5% from 2014). The branch hosted 462 programs attended by 11,823 people in 2015. This represented a 30% increase in programs and 16% in attendance from 2014. This trend is consistently upward since 2012. The branch was partially closed in 2013 and 2014.

Workstation usage at Don Mills Library has been stable between 2014 and 2015.



Growing demand for study space and wi-fi connectivity

In 2013/2014 a retrofit was completed on the main floor of the Don Mills branch to replace the existing service desk, introduce self-service check-out and automated check-in and sorting. The front vestibule was enlarged to accommodate security gates and the sorting system. The stairway to the lower level was opened up to make it more visible and inviting as well.

Toronto Public Library (TPL) staff advise that some users may spend a considerable amount of time at Flemingdon Park branch, using library space and computers, without enrolling in library programs or borrowing materials. As a result, Flemingdon Park branch reports high levels of in-branch use without correspondingly high rates of circulating materials and program attendance. An increase in noise complaints have indicated to staff the need for more quiet study space equipped with computers and for diverse age groups (not just students who have to study, but also adults who use the equipment to complete certifications, training and related employment activities.) The library occupies two floors of the Dennis Timbrell Resource Centre. However, Library staff have advised that one of the challenges with the site is that the second floor of the library is not well integrated with the main floor. This creates challenges for program delivery and creating zoned areas for different user groups.

Further improvements needed to enhance service delivery

According to TPL staff, the recommendations from Eglinton Connects still resonate, and are priorities that they have identified internally as well. Staff advise that there is a steady (if not increasing) demand for library space at both Flemingdon Park and Don Mills branches and that both branches would benefit from more flexible space to enhance service delivery.

Within its current footprint the Flemingdon Park Library would still benefit from funds to support interior redesign to increase flexible use of library space and improved service delivery. The creation of zones for children and youth would enhance services at the branch. Staff advise that additional space could be made available for programming and for quiet study, which is

Digital Library Kiosks

Toronto Public Library is currently engaged in a pilot to test digital kiosks - the first location is Union Station. Further development of this initiative (e.g. expansion to the Crosstown stations) are pending the outcome of the pilot.

Source: Toronto Public Library, 2016

at a premium in the current space. The Library would also like to increase the computer and technology services offered at the branch. At 7,250 sq. ft. the branch is undersized according to Library standards for neighbourhood branches (current minimum standard is 10,000 sq. ft.). The Library size should be increased to the neighbourhood library standard of 10,000-15,000 sq. ft. and the library accommodated on one floor to optimize the delivery of modern library services.

Although some improvements were made to the Don Mills branch, staff advise that with continued heavy use, the branch would benefit from funds to support increased computer and technology services; shelving, flooring and furniture replacement to enhance access to collections; interior improvements such as better integrating the library spaces and establishing multipurpose rooms to meet the increasing demand for services; green enhancements to improve lighting and energy savings; and landscape enhancements to improve the streetscape and extend library use outdoors.

Aside from the state of good repair (SOGR) maintenance required to keep Don Mills and Flemingdon Park branches safe and operational, no major capital project is currently planned for either branch. However, TPL actively seeks opportunities for capital improvements to enhance its services and programming.

Child Care

There are fourteen (14) child care centres operating within the Study Area— one (1) public, eight (8) non-profit, and five (5) commercial for a total of 1,018 operating child care spaces. About 72% or 732 spaces are located in the Flemingdon Park sub area, with the remainder (286 spaces or 28% of spaces) located in Banbury-Don Mills.

Overall, *Eglinton Connects* found child care facilities in the Study Area to be insufficient, specifically in the Flemingdon Park sub area, where there is a high proportion of children living in poverty. The Study recommended that between one (1) to three (3) non-profit licensed childcare facilities (minimum of 62 spaces) be provided to address current unmet need and future demand. This projection of future needs did not take into account the potential re-development of the parcel to the north-west of the Don Mills and Eglinton intersection.

Continued shortage of subsidized spaces

Over the course of the 2010-2014 Child Care Service Plan, there was a modest increase to the subsidies available families across Toronto. **However, there is a shortage of subsidized and licensed spaces in the system — families who secure a subsidy are not able to find available spaces.** Since Eglinton Connects, new child care spaces were created in the Study Area: Champions Children's Centre, Pride In Heritage Children's Centre, and Red Apple Day Care (co-located with St. John XXIII Catholic School) added 43, 34, and 24 non-profit, subsidized spaces respectively. These increases, in combination with the opening, closing, and downsizing among other child care centres (most notably commercial or non-subsidized centres) has resulted in **a net increase of 41 spaces in the Study Area.** According to Children's Services staff, **non-subsidized centres are less in demand in the Study Area due to their lack of affordability.**

Study Area Overview:

14 child care centres

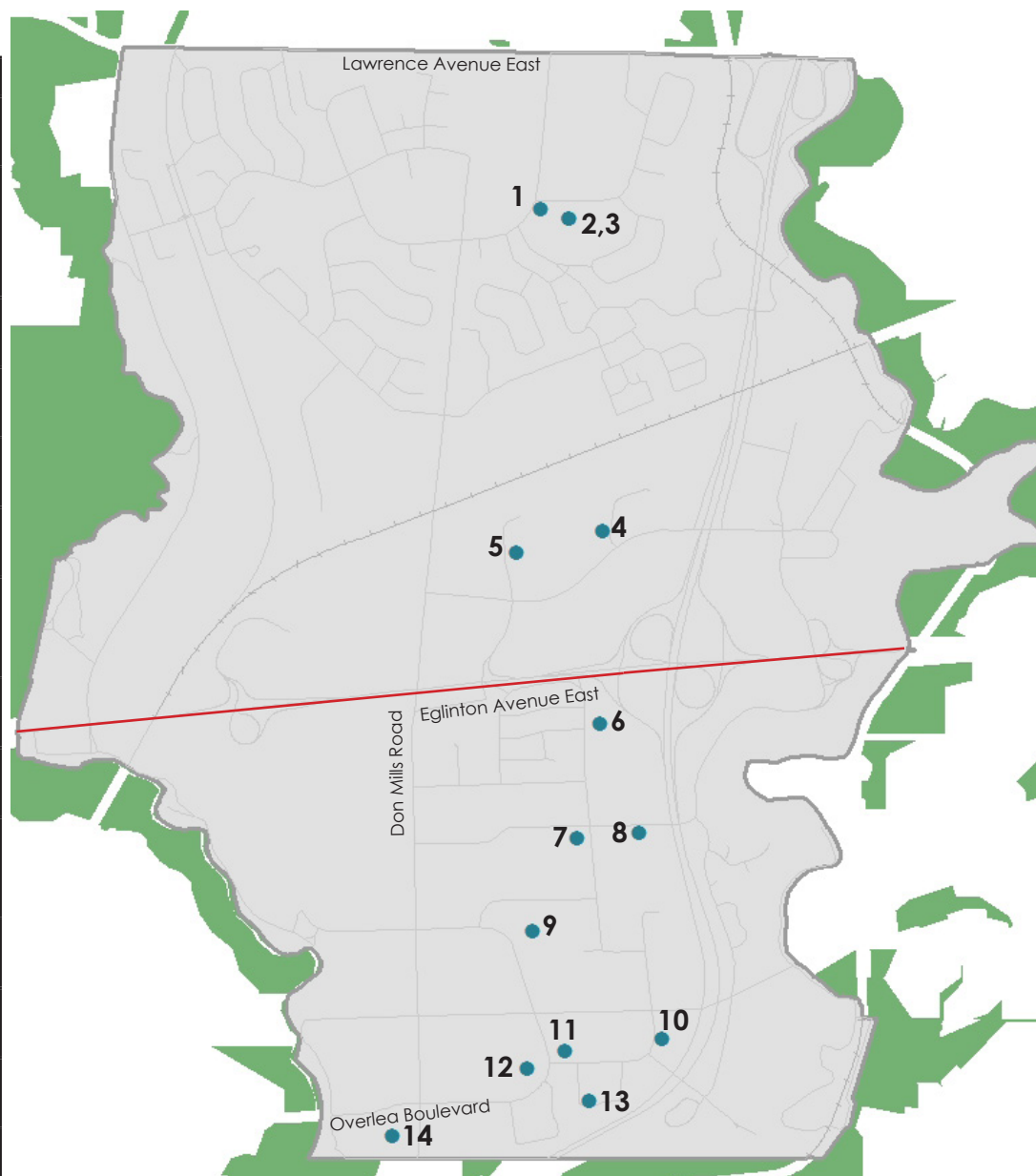
1018 child care spaces

41 new spaces since 2014

72% or 732 spaces located in Flemingdon Park

Inventory:

	Centre	Type*	Subsidy	Address
1.	St. Mark's Day Care Centre	NP	Yes	15 Greenland Road
2.	Greenland Recreational After School Program	NP	Yes	15 Greenland Road
3.	Playhouse Child Care Centre	NP	Yes	15 Greenland Road
4.	Ikebata Nursery School	C	No	6 Garamond Court
5.	Engaging Minds Child Care	C	No	29 Gervais Drive
6.	Graydon Hall Child Care Services	C	No	150 Ferrand Drive
7.	Flemingdon Early Learning & Child Care Centre	P	Yes	29 St. Dennis Drive
8.	Kids' Ville Nursery School	C	Yes	31 St. Dennis Drive
9.	Champions Children's Centre	NP	Yes	9 Grenoble Drive
10.	Flemingdon Park Schoolage & Family Centre	NP	Yes	150 Grenoble Drive
11.	Red Apple Day Care - St. John XXIII	NP	Yes	175 Grenoble Drive
12.	Pride In Heritage Children's Centre	NP	Yes	55 Gateway Boulevard
13.	Gateway Day Care Centre	C	Yes	100 Leeward Glenway
14.	Red Apple Day Care (Overlea)	NP	Yes	135 Overlea Boulevard



*(P): Public; (NP): Non-profit; (C): Commercial

See Appendix 5 for Number of Operating Spaces Available by Age Group



Family Daycare Services in Flemingdon Park

The 2015-2019 Children's Services Service Plan aims to alleviate this shortage by improving the license capacity in Toronto. **Capital funding is focused on expanding the number of infant and toddler spaces.**

To this end, the 2015-2019 Service Plan highlighted the following strategic directions:

- Access to High-Quality Child Care: Families have access to affordable, available, and high-quality early learning and child care services.
- Inclusive Support for All Families: Supports and services meet the unique needs of all Toronto families.
- Engagement, Partnership, and Communication: Strong partnerships, ongoing engagement, and communication result in planning processes that respond to the diverse needs of children, families, and service providers.
- Systems Change: The child and family system is modernized in a way that works best for Toronto.
- Leadership: All orders of government, municipal and community partners contribute to the well-being of children and families

In addition, the Service Plan noted a number of directions and alignments with other city policies such as the Toronto Strong Neighbourhoods Strategy (through the Neighbourhood Improvement Area program), the Middle Childhood Strategy, and highlighted Ward 26 (which comprises Flemingdon Park) as a priority for investment.

However, based on discussions with Children's Services Staff and most recently available data (see Appendix 5), **the Study Area continues to face a shortage of child care spaces, specifically subsidized child care.**

Current and future challenges meeting demand

Despite the net increase in child care spaces in the Study Area, Children's Services staff advise that more residents will increase demand on child care facilities, and that three (3) child care centres of 62 spaces each (186 spaces in all) would operate at capacity if located around the Don Mills and Eglinton Avenue intersection.

According to Children's Services staff, despite the need for more spaces, **finding locations for new child care centres in the Study Area continues to be a challenge.** The priority remains to increase the number of child care centres by either expanding or retrofitting existing spaces or by building new child care centres. Children's Services staff advise that the sites in proximity to the Don Mills and Eglinton Avenue East intersection would be an ideal location for a new child care centre, as it is close to transit and near a major city intersection, which makes it easily accessible to those both living and working in the area. Staff further advise that Children's Services does have some capital funding available to providers to re-purpose/ retrofit rooms, or to contribute to building new centres.

Parks and Recreation

The Study Area contains **16 parks** of various sizes and **six recreation facilities** which include the Angela James Arena, Don Mills Civitan Arena, Dennis R. Timbrell Resource Centre, and Flemingdon Community Centre (Playground Paradise) that are City-owned and run. In addition, Parks, Forestry and Recreation (PF&R) also uses four TDSB-owned facilities: Don Mills Collegiate Institute, Grenoble Public School (PS), Don Mills Middle School, and Norman Ingram PS and TCDSB-owned Saint John XXIII Catholic Elementary School.

With respect to parkland in the Study Area, the *Eglinton Connects* study recommended that **approximately 2-3 hectares of additional land would be required for the Focus Area based on the alternative parkland dedication rate**. The study also recommended that the dedication of high-quality parkland should be given preference over cash-in-lieu payments.

For community recreation facilities, *Eglinton Connects* recommended the **redevelopment and/or expansion of the Dennis R. Timbrell Resource Centre** to increase usable program space to meet current and projected needs. In the event that on-site improvements or enhancements to the Dennis R. Timbrell Resource Centre could not address the additional pressures resulting from future development, it was recommended that opportunities to potentially expand the proposed facility north of Lawrence Avenue East be investigated. Finally, based on the projected growth and in anticipation of the need for additional satellite space either for recreation and/or community agency use, it was recommended that providing an additional recreational facility to serve the Study Area be explored.

Study Area Overview:

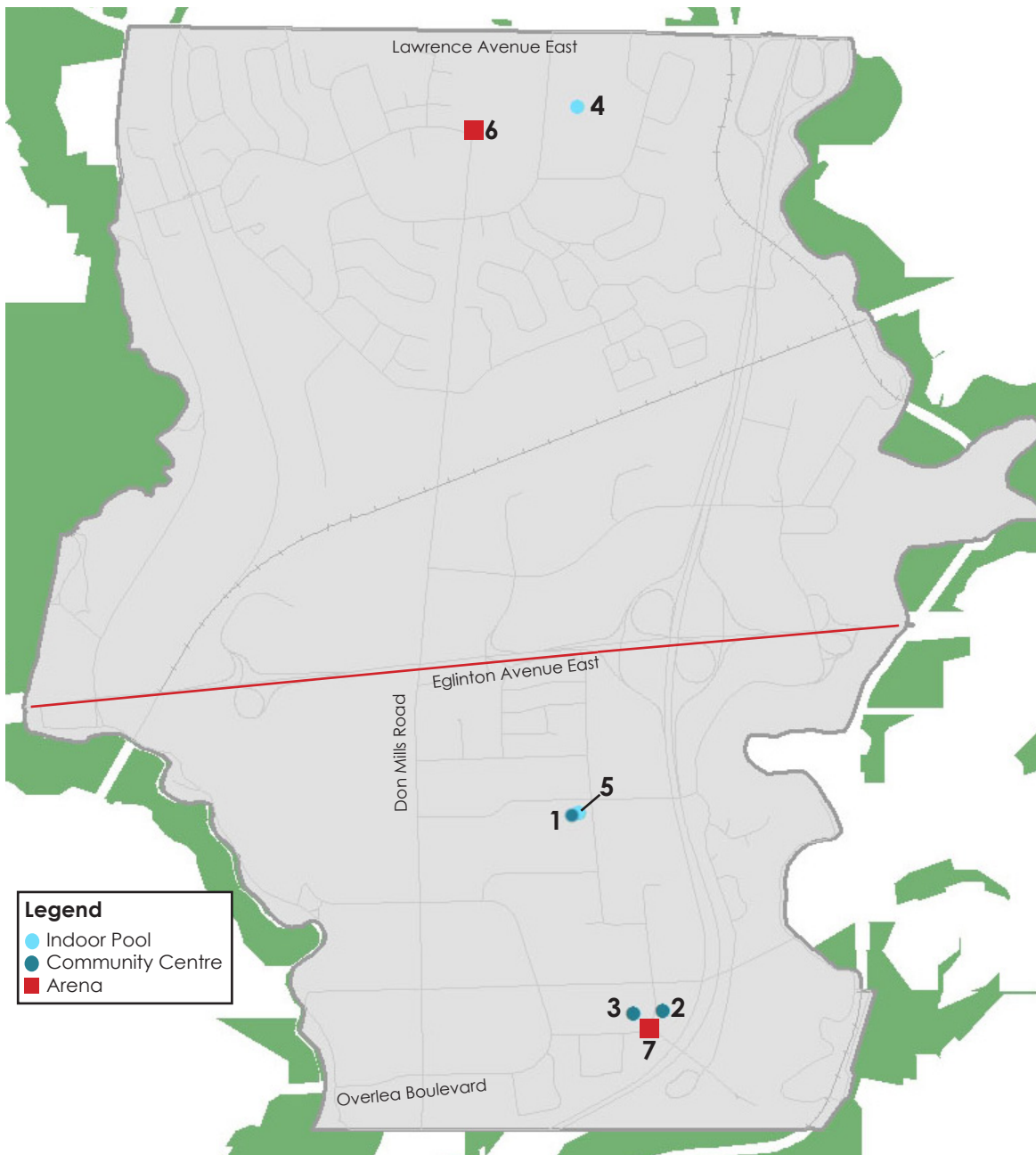
2 community centres

2 indoor arenas

2 indoor pools

16 parks

97% course utilization rate between 2013 and 2015



Inventory:

	Facility	Address
Community/ Recreation Centre		
1.	Dennis R. Timbrell RC	29 St. Dennis Drive
2.	Flemingdon Park CC/ Playground Paradise	150 Grenoble Drive
3.	Angela James Arena - Tennis Court Area	165 Grenoble Drive
Indoor Pool		
4.	Don Mills Collegiate Insitute	15 The Donway East
5.	Dennis R. Timbrell RC	29 St. Dennis Drive
Arena		
6.	Don Mills Civitan Arena	1030 Don Mills Road
7.	Angela James Arena	165 Grenoble Drive

For inventory of parks and open space, see Appendix 6.

In Focus | Dennis R. Timbrell Resource Centre

Located in the heart of Flemingdon Park, the Dennis R. Timbrell Resource Centre (RC) is an approximately 34,000 square foot, year-round facility, which is open 7 days a week. The Centre stands on Toronto Community Housing Corporation (TCHC) property, and is co-located with a number of services including: a child care centre, public library, an indoor pool, an auditorium, a gym and weight room. As such, it has evolved into an important 'community hub' for residents living in the high-density tower neighbourhood, which lacks amenity space.

Dennis Timbrell RC is the only facility in the Study Area which is available to offer a wide range of programs and the largest number of programming hours. In 2015, the Centre offered 640 courses over 6,172 course hours, had 6,953 course registrations, and a calculated attendance of 34,330. The Centre had a course utilization of 97% in 2015.

The Dennis R. Timbrell RC is a designated 'community centre where programs are free' (formerly known as 'Priority Centres') that provides the community with a diverse range of recreational programs for all age groups from preschool to older adults at no charge.



Data source: Parks, Forestry, and Recreation (July, 2016)



The Don Mills Civitan Arena in Banbury-Don Mills, which is scheduled for closure by October 2020

Challenges and opportunities to meet recreational demand

PF&R staff advise that, overall, **the facilities in the Study Area are well-utilized by participants**, averaging 96.7% program participation between 2013-2015 across the six facilities.

A three-year trend analysis indicates a decrease in program offerings and participation at facilities in the Study Area since 2013. At that time, 951 programs were offered with 10,097 course registrations. By contrast, 728 programs were offered with 8,892 course registrations in 2015, a difference of 223 and 1,205, respectively. Staff advise that a decrease in program offerings is partly a result of a loss of programmable space. For example, the Flemo City Media Lounge in the Dennis Timbrell RC was launched in February 2016 as a dedicated youth space and is now programmed by an outside source. In addition, Don Mills CI Pool had ongoing operational issues in 2014 and 2015, which limited the ability of PF&R to offer instructional swimming programs.

According to PF&R staff, programming is often determined by facility, participant and staff availability, combined with usage patterns. As such, Angela James Arena only offers skating programs,

Grenoble Public School primarily offers camp programs and Don Mills Collegiate Institute primarily offers swimming programs.

The Don Mills Civitan Arena, located in the Banbury-Don Mills sub area, is scheduled for closure by October 2020, by which time a new arena is supposed to be operational. The 2014-2023 Parks, Forestry and Recreation Capital Budget and Plan includes \$24.5 million to design and construct an arena to replace the Don Mills Civitan Arena, however this budget does not include the cost of land acquisition.

In July 2016, City Council approved in principle the relocation of the Don Mills Civitan Arena to 844 Don Mills Road (Celestica site) subject to a number of conditions including: the owners of the Celestica site submitting a complete development application identifying an appropriate parkland block for an arena complex satisfactory to the City, and the identification of an appropriate timeline and schedule for conveyance satisfactory to all. **The redevelopment of the Civitan Arena presents an opportunity to co-locate a number of other community services and facilities on site.**

Parks, Forestry and Recreation is developing a 20-year Facilities Master Plan to ensure that residents across the city have equitable access to high quality parks and recreation facilities. The Facilities Master Plan will guide the creation of new facilities, the renewal of existing facilities and recommend strategies to optimize the use of facilities in order to best meet local and city-wide needs.

The plan considers demographic data, the condition and utilization of City facilities, recreation and leisure trends, facility best practices, and legislative changes along with public and stakeholder input. The first phase of public consultation was completed in June 2016 and a second phase is planned for Fall 2016. The project includes a comprehensive city-wide needs assessment and gap analysis and PF&R is working with the City Planning Division to understand priorities in the various neighbourhoods of the city. Findings from this Profile will be considered in developing the Facilities Master Plan, which is expected to be completed by Spring 2017.

The first phase of consultations for the Facilities Master Plan ran from December 2015 – June 2016, with the objective of understanding needs and establishing principles to help inform the needs assessment and draft strategic directions for the plan. Consultations with residents through pop-up events indicated that overall, local residents are generally satisfied with the facilities

Facilities Master Plan Phase 1 Consultation

- Locate facilities on **non-traditional lands**.
- **Co-locate** community centres with other spaces and services.
- Rework the distribution of Section 37 funds to **distribute funding to neighbourhoods in need** of amenities.
- Convert or **re-shape underutilized facilities** to uses that fit growing recreational activities.
- Increase **flexible and year-round facilities**.

Data source: City of Toronto Staff Report; Parks and Recreation Facilities Master Plan: Progress Report (September 8, 2016)



Wall mural at Angela James Arena

and programs in the area. This is in large part due to the location of the facilities — they are within **'stroller' or 'walking' distance of a majority of residents**.

Ongoing local initiatives to optimize service delivery

Through the Toronto Strong Neighbourhoods Strategy 2020, and with a view to supporting resident engagement and local leadership, Neighbourhood Planning Tables have been formed in Neighbourhood Improvement Areas, such as the Flemingdon Park sub area. The Neighbourhood Planning Table may submit proposals for municipal funding and grants from other organizations. The Don Valley Neighbourhood Planning Table is leading a number of ongoing initiatives to increase flexible, multi-purpose space for community use in Flemingdon Park.

Through the Partnership Opportunities Legacy (POL) Fund, the City will invest \$12 million in Toronto's Neighbourhood Improvement Areas over the next four (4) years as part of the Toronto Strong Neighbourhoods Strategy 2020. The Fund is to be used for capital projects and improvements developed by local community-based partnerships to create sustainable and tangible changes



Basketball courts at Flemingdon Park Community Centre

to Neighbourhood Improvement Areas that would otherwise not be possible.

Accordingly, the Don Valley Planning Table has submitted an application to the POL Fund for six different projects on City-owned-and-leased space. The POL Fund project proposals include improvements to the Angela James Arena, re-purposing the tennis courts adjacent to the Angela James Arena, creating a BMX /Skateboard Park at Flemingdon Community Centre, purchasing equipment and furniture for the Flemo City Media Lounge and Studio (a youth hub at Dennis R. Timbrell RC), building a community kitchen in the neighbourhood (at a location still to be determined), and planting a community garden in Flemingdon Park. The total estimated cost for these projects is approximately \$1.35 million. The POL funding, together with the plans to re-vision existing facilities presents an opportunity to leverage ongoing initiatives to enhance CS&F delivery in Flemingdon Park.

Identifying capital priorities and co-location opportunities

PF&R advises that the capital priorities for the city and Study Area

will emerge through the Facilities Master Plan process, which is underway and scheduled for completion in the Spring of 2017. Through the Master planning process, PF&R is seeking to identify priority projects for capital spending along with those facilities that that could be re-purposed or enhanced to better meet identified local needs.

With the exception of the Civitan Arena re-location, there are no capital improvements/expansions currently planned for the Study Area beyond state of good repair work at the Angela James Arena, Flemingdon Community Centre, and Dennis R. Timbrell RC.

However, additional projects may be identified through the Facilities Master Plan process. Based on this analysis, such improvements may include: re-purposing the Angela James Arena to add flexible, year-round space for community use, expansion of the Dennis R. Timbrell RC, and co-locating additional functions and services at the potential relocation site for the Don Mills Civitan Arena.

Community Agencies and Human Services

For the purposes of the CS&F study, Human Services were defined as non-profit community-based organizations which may broadly be categorized into the following sectors: housing, homeless services and food banks, large multi-service organizations, employment, training and settlement, and community development, planning, and information and referral.

These agencies work in partnership with residents groups, various City Divisions and government agencies including Toronto Public Health, Toronto Employment and Social Services, Social Development and Finance Administration, and the Local Health Integration Network. They play a vital role in identifying needs and delivering services to individuals, families, and groups in the Don Mills and Eglinton area. In addition, these agencies are an important source of information on the area, gained through their frontline work in the community.

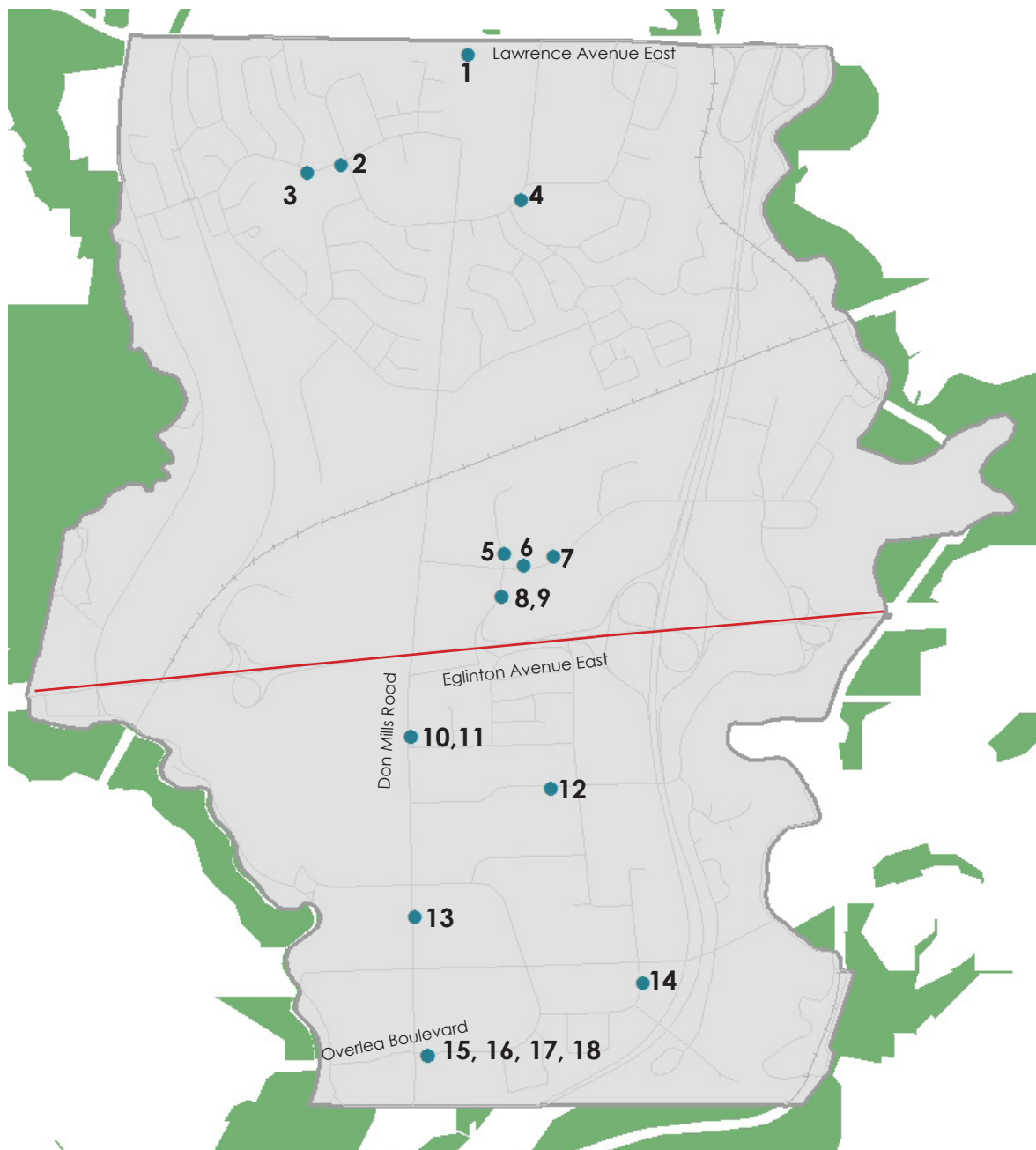
Eglinton Connects identified agency space to be a priority within and adjacent to the area around the Don Mills and Eglinton intersection, and recommended that as re-development occurs, the provision of community service space should be secured. The space should be **turnkey, accessible, in highly visible locations with strong pedestrian connections**. Programming and meeting space should be able to accommodate a range of programs. Finally, it was recommended that **additional co-location opportunities should be encouraged to improve accessibility and to maximize resources** (e.g. land, shared administrative/volunteer base) as well as to offer a wide range of programs/services at one location for all user groups.

Study Area Overview:

- 6 Multi-service agencies
- 5 Housing, Homeless Services and Food Banks
- 5 Employment, Training and Settlement agencies
- 1 Health, Mental Health and Support agency
- 2 Family Support Services agencies

Inventory:

	Organization	Address
1.	Centre for Education & Training	1090 Don Mills Road
2.	Better Living Health and Community Services	1 Overland Drive
3.	Community Share Food Bank, Church of the Ascension	33 Overland Drive
4.	Access Independent Living Services, St Mark's Supportive Housing Program	7 The Donway East
5.	Better Living Health and Community Services, Hospice Services	29 Gervais Drive
6.	Family Inter-Generation Link	20 Wynford Drive
7.	Surex Community Services	40 Wynford Drive
8.	Labour Community Services	15 Gervais Drive
9.	Labour Education Centre	15 Gervais Drive
10.	MCIS Language Services	789 Don Mills Road
11.	Bellwoods Centres for Community Living	789 Don Mills Road
12.	Flemingdon Early Learning & Child Care Centre	29 St Dennis Drive
13.	Afghan Women's Organization, North York Program Site	747 Don Mills Road
14.	Family Day Care Services, Flemingdon Park Schoolage & Family Centre	150 Grenoble Drive
15.	Flemingdon Health Centre	10 Gateway Boulevard
16.	Flemingdon Park Ministry, Food Bank	10 Gateway Boulevard
17.	Skills for Change, Flemingdon Park Employment Centre,	10 Gateway Boulevard
18.	Thornccliffe Neighbourhood Office, Flemingdon Park Office	10 Gateway Boulevard



See Appendix 7 for list of services provided.

An analysis of Toronto 211 data for the Study Area identified approximately 20 human service agencies serving the Study Area. **Overall, the Study Area appears to be well-served by community agencies and human services**, which are distributed across the area.

The types of services provided vary by the local demographics and the area in which they are located.

The Banbury-Don Mills sub area includes residential and employment areas, with seniors constituting a high proportion of the sub area's population (23% of the sub area's population; 3,175 in 2011). Accordingly, **the community agencies working in the Banbury-Don Mills sub area largely provide employment support and senior's support services**. The primary service provider for seniors is Better Living Health and Community Services located at 1 Overland Drive, just south of Lawrence Avenue at The West Donway. There are a number of different facilities on site which include: Better Living Community Services, Better Living at Thompson House, and Better Living Community Centre which offers a mix of fitness and recreation programs.

Since 2011, Better Living, in partnership with Mahogany Management, has also been providing social recreational programming for residents at 5 Deauville Lane, a 62-unit affordable housing building for seniors in Flemingdon Park. Approximately 10-11 units at 5 Deauville Lane are fully-accessible, and for those with physical disabilities living in the community. Bellwoods Community Living, through their Attendant Outreach Program, is the primary service provider for these residents.

There is a cluster of employment-related services located in the business park to the north-east of the Don Mills and Eglinton Avenue intersection. These agencies include the Labour Education Centre, Labour Community Services, and Surex Community Services. **Staff at these agencies advise that their clients are drawn from the local**

community as well from across the city, depending on the types of services demanded. The agencies are also involved in a number of ongoing employment initiatives through partnerships with other locally-based agencies such as Flemingdon Legal Services and Flemingdon Health Centre.

South of Eglinton Avenue, in Flemingdon Park, there is a higher proportion of immigrants and youth — 34% of the population is aged 0-24, and 64% of the population are immigrants. **This is reflected in the types of agencies in the area, which largely provide immigrant settlement and support services**. The agencies provide a number of different services such as language and employment training. Flemingdon Neighbourhood Services, which is a satellite office of Thorncliffe Neighbourhood Office is the largest multi-service organization in the area, and is located at 10 Gateway Boulevard, at the intersection of Overlea Boulevard and Don Mills Road. There are a number of agencies which have clustered around it, including Flemingdon Health Centre, Skills for Change, and Flemingdon Park Ministry's Food Bank.

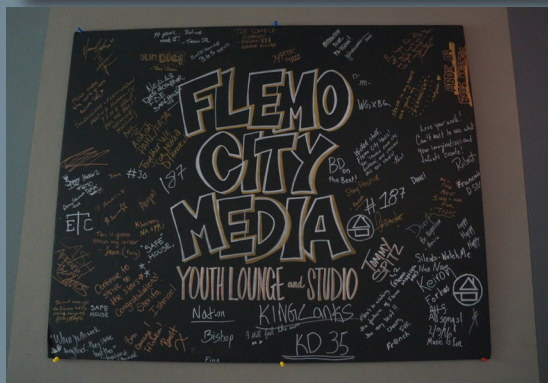
Additionally, the Toronto Strong Neighbourhoods Strategy 2020 has set up a framework for Neighbourhood Planning Tables, which support resident engagement and local leadership in Neighbourhood Improvement Areas, such as Flemingdon Park. The Don Valley Planning Table includes Flemingdon Park residents, local community agency staff, and representatives from City Divisions and agencies such as Toronto Public Health, Toronto Public Library, and Social Development, Finance and Administration.

In Focus | Flemo City Media Lounge and Studio



Launched in February 2016, the Flemo City Media Lounge and Studio is a 361 sq. ft. space located in the Dennis R. Timbrell RC. In July 2011, Parks, Forestry and Recreation, in partnership with Thorncliffe Neighbourhood Office received a donation of up to \$100,000 to develop a youth-community space at the Dennis R. Timbrell RC through a contribution from the Jays Care Foundation via Flemo City Media.

This space was planned to address the lack of youth space for formal and informal programs and services, and the lack of youth-focused programming for youth who are unemployed and out of school. **The Studio and Lounge expands the participation of local youth in its broadcasts, radio show production, and web design initiatives.** Through this, the Lounge facilitates audience participation, and **increases referrals of neighbourhood youth for volunteer, leadership and employment opportunities** offered by Flemo City Media and other Youth Service Network Partners. In this way, Flemo City Media's contributions are strongly aligned with the Toronto Youth Equity Strategy and the Toronto Strong Neighbourhood Strategy 2020.



Flemo City Media has been in a Below Market Rent (BMR) agreement with the City since 2009. In February 2016, City Council authorized the renewal of the BMR lease agreement with Flemo City Media for a five (5) year term. According to the agreement, all operating costs related to the building occupancy (estimated in 2015 at \$4,090 per year based on a rate of \$11.33 per sq. ft.) will be paid by the tenant, Flemo City Media, resulting in no cost to the City of Toronto.

In Focus | Better Living Community Centre



The Better Living Community Centre is located at 1 Overland Drive in the Banbury-Don Mills sub area. Serving the population of adults aged 40+, the Centre is open from 8:30 a.m. to 7:00 p.m., Monday to Friday, and select evenings and weekends for special programs and events. Membership at the Centre may be renewed annually at a nominal cost (\$30 in 2015-2016), and provides a 40% discount off all activities, programs, and special events. According to staff, unlike Better Living Community Services, there are no defined catchment areas for the Centre's membership. However, they advise that **a majority of the approximately 700 members (in 2015-2016) come from the Banbury-Don Mills area.** Members arrive at the Centre using a variety of transportation modes including personal transportation, public transportation, taxis, Wheel-Trans, and to a lesser extent, by walking.



Staff advise that **members use the Centre for recreation, socialization and fitness.** The Centre runs a number of programs which may be broadly categorized into Health and Wellness, Educational and Self-Enhancement, Computer & Internet Courses, and Creative Arts which include fitness classes, computer courses, discussion groups, art classes, drop in programs, card groups, and a movie club. In addition, the Centre also organizes day trips, special events and seminars for its members.

The Better Living Centre is one of 45 sites across North York selected by the Central Local Health Integration Network (LHIN)⁶ to provide more than 200 exercise and falls prevention programs on an annual basis to all seniors 65+ for free, regardless of membership status.



The Centre has two levels, with administrative offices located on the main level, and multipurpose rooms for programs located on the lower level. **There are six rooms/ spaces available for programming (and rental) at the Centre,** including an Auditorium, two Studios, a Media Lounge, and Patio. The maximum occupancy for these rooms ranges from 20-120 people.

Staff advise that the members are happy with the current level of service provision at the Better Living Community Centre. However, Better Living actively seeks opportunities to expand their portfolio of services.

⁶On August 1, 2013, the Ministry of Health changed the structure of physiotherapy programs for seniors in Ontario which introduced free programs for seniors related to physical activity and physiotherapy.



Flemingdon Park, the potential site of a larger community garden to provide local opportunities to grow produce



The existing community garden in Flemingdon Park

Leveraging local initiatives and co-location opportunities

There are a number of ongoing initiatives in Flemingdon Park led by community agencies and supported by the Don Valley Neighbourhood Planning Table. These initiatives aim to address some of the programming and space requirements in the community (see Emerging Priorities for a more detailed discussion).

In June 2012, a number of community agencies located in, or serving Flemingdon Park received a grant from the Ontario Trillium Foundation to explore the development of a coordinated service delivery model to address **two identified gaps in the community: local employment opportunities and food security**. Through this study, a vision has emerged in Flemingdon Park to address these gaps: a community garden and co-op grocery store in Flemingdon Park and a business/ employment space in the south-east corner of the Don Mills and Eglinton intersection. This business centre would help create immediate employment opportunities for the residents and build capacity among residents through

employment training. Consultations with members of these agencies indicate that this project is at a standstill as of the time of this Profile. The vision and implementation for the projects are still being defined. However, both projects are planned to be operational within the next 5-7 years.

In Banbury-Don Mills, the relocation of the Don Mills Civitan Arena presents an opportunity to co-locate a number of functions and services in the parcel to the north-west of the Don Mills and Eglinton Avenue intersection. Given residents' preference to walk to local services and facilities, enhancing pedestrian connectivity is vital to the utilization of additional services and facilities on this site.

Addressing space and program needs

SPACE

Overall, the need for flexible agency and community space continues to be a priority within the Study Area, specifically in the Flemingdon Park community. Consultations with Divisional partners and community agencies indicated the need for quiet study space with wi-fi connectivity in Flemingdon Park. Social recreational space for youth is also in short supply in Flemingdon Park. It is difficult for youth to find space to spend their time, and which does not cost money. One of the suggested ways to address this need is to expand the operations of or upgrade existing recreational facilities in Flemingdon Park so that they operate more efficiently.

Seniors face similar space challenges, particularly in Flemingdon Park. While the Better Living Community Centre is well-utilized by seniors in Banbury-Don Mills, agency staff have advised that the programming space in Flemingdon Park is inadequate. The lack of space for seniors has resulted in them having to leave the community for social recreational space.

PROGRAMS

Consultations with local stakeholders through the Don Valley Neighbourhood Planning Table, Better Living Community Services, Toronto Public Health, SDFA, and outreach workers working in the area, indicated a number of priorities in the Study Area:

Food Security: There are approximately 5000 local residents registered with the food bank which runs through the Flemingdon Park Ministry. Due to economic constraints, the food bank is struggling to stay open. To assist in meeting the existing and future need, a submission has been made to the POL Fund to create a community and commercial-grade kitchen to help respond to the food security issues in the community and build capacity among local residents.

Physical and Mental Health Services: There are several physical health clinics in the area, with some agencies offering counseling as part of their services (such as Better Living Health and Community Services). TPH staff advise that there has been an increase in diabetes and obesity among youth in the Study Area, specifically Flemingdon Park. Additionally, local stakeholders advise that there is a shortage of mental health services in the community, with waitlists at Flemingdon Community Health Centre. The lack of such services affect area youth in particular, as the closest mental health care provider is Youthlink at Warden Avenue, approximately 6 kilometers away from Don Mills and Eglinton Avenue. Others travel to downtown Toronto for these services.

Job and Employment Training: As identified in the demographic analysis, the unemployment rate in the Study Area is 12%, which is higher than the rate in the City (9%). Flemingdon Park in particular, has an unemployment rate of 15%, indicating a need for intervention in terms of employment support services. Outreach workers in the community advise that there is a need for local employment or volunteer opportunities for youth in Flemingdon Park. Toronto Employment and Social Services (TESS) staff identified a need for additional services for youth, older worker and individuals with mental health challenges.

Through Workforce Development initiatives and the Investing in Neighborhoods program, TESS works with different agencies in the Study Area. These programs help ensure that TESS clients are aware of the available supports within their community. They also have agencies who provide itinerant services at their offices, such as Labour Education Centre in Banbury Don-Mills. Staff advise that there are no plans at this time to expand TESS facilities within the Study Area but will continue to work collaboratively with community partners to ensure that TESS services are accessible to residents.



Moving Forward

Don Mills Crossing | Findings and Existing Needs by Sector

Building on the CS&F findings of *Eglinton Connects*, this Profile provides further detail on existing CS&F needs and priorities by sector. Addressing these needs and priorities through the Don Mills Crossing study and as part of individual development application approvals will be crucial ingredients in supporting successful city building outcomes in the Don Mills and Eglinton area.

School Boards

TDSB Schools

- A lack of capacity at the elementary school level.
- Increased residential development in the Leslie and Eglinton area putting additional pressure on Rippleton Public School that is currently receiving redirected pupils from the Grenoble catchment area.
- Continuing efforts to streamline students' pathways throughout their academic career through Boundary and Program Reviews.
- Explore opportunities for State of Good Repair and capital improvements to increase school capacity.

TCDSB Schools

- Monitor enrollment for elementary schools in the Study Area.
- Manage enrollment pressures in neighbourhoods adjacent to the Study Area which may impact Study Area schools in the future.
- Manage enrollment pressure at the secondary level for schools serving the Study Area.
- Improvements to secondary schools to manage enrollment.

Libraries

- Expand the Flemingdon Park Neighbourhood Library to 10,000-15,000 sq. ft. and consolidate services on one floor to optimize service delivery.
- Interior redesign of Flemingdon Park Neighbourhood Library to increase flexible use of library space and improve service delivery.
- Create zoned areas for children and youth and quiet study space for all age groups in Flemingdon Park Neighbourhood Branch.
- Increase computer and technology services at Don Mills District Library.
- Better integrate library spaces through interior improvements and establishing multipurpose rooms at Don Mills District Library.
- Landscape enhancements to improve the streetscape of Don Mills District Library.

Child Care

- Add more subsidized child care spaces in Flemingdon Park.
- Secure space for new non profit child care centres in close proximity to the Don Mills and Eglinton intersection as the area around it develops.

Parks and Recreation

- Secure new parkland in the Don Mills-Eglinton area as development occurs.
- Investigate on-site improvements to Dennis R. Timbrell Resource Centre to increase program space.
- Explore opportunities for co-location of services at the potential relocation site for the Don Mills Civitan Arena (i.e. the Celestica lands).

Community Agencies and Human Services

- Secure affordable and multipurpose space for community use in the Study Area and particularly in Flemingdon Park.
- Increase programs and space for youth and seniors living in the Study Area.
- Increase mental and physical health services and job and employment training.
- Introduce local employment opportunities for residents living in the Study Area.
- Boost workforce participation by increasing employment support services, particularly for those with foreign credentials.
- Leverage the POL Fund and community-led initiatives to create shared, community space in Flemingdon Park.

Emerging Priorities and Next Steps

This Profile was prepared as an update to the Community Services and Facilities Strategy completed as part of the 2014 *Eglinton Connects* planning study. The Profile helps identify the changes in the Don Mills and Eglinton area since *Eglinton Connects*, the current and emerging priorities, and potential opportunities for enhancing local CS&F delivery.

The Profile confirmed the general findings of *Eglinton Connects*, namely that there is need for more child care spaces, the prioritization of community agency space, additional parkland, and improvements or expansions of existing community facilities in the Don Mills and Eglinton area. Through the analysis of census data, targeted meetings with Division staff and community partners, and key informant interviews with local service providers the Profile provides further detail on existing CS&F needs and priorities with the following key findings:

- **The existing CS&F are well used in the Study Area**, with facilities operating close to or above capacity.
- **Location and connectivity is key**. Being within walking distance of community facilities and services is of primary importance.
- There is a **shortage of flexible multipurpose space** in the Study Area, specifically Flemingdon Park where residents lack amenity space.
- **Demographic, socio-economic and built form diversity** between Banbury-Don Mills and Flemingdon Park which requires a balanced approach to the provision of CS&F.

Additional needs and priorities are likely to emerge with the increased development potential at the Don Mills and Eglinton Avenue intersection.

The next phase of the CS&F Study will use these findings in the preparation of a Community Services and Facilities Strategy for the Study Area as part of Don Mills Crossing. Given that the key objective of Don Mills Crossing is to improve connections to the surrounding areas, and lay out a network of open space and community services necessary to support the expected growth, it is recommended that City Planning:

- **COLLABORATE** with Parks, Forestry and Recreation in their Facilities Master Plan process to identify facilities in the Study Area which may be priorities for capital improvements and/or expansions.
- **ENHANCE** existing facilities in neighbouring communities through improvements and retrofits to optimize service delivery.
- **CO-LOCATE** additional services and functions at the potential relocation site for the Don Mills Civitan Arena (i.e. the Celestica lands).
- **EXPLORE** opportunities to add community services and facilities on lands adjacent to the Don Mills and Eglinton Avenue intersection, including the three city-owned properties.
- **LEVERAGE** ongoing community-led initiatives to address space and programming needs in Flemingdon Park.
- **EXPLORE** opportunities to add community or social enterprise space at the intersection of Don Mills Road and Eglinton Avenue.

The Don Mills and Eglinton intersection has been identified as the key location for new 'hard' infrastructure through the construction of the Eglinton Crosstown LRT. Through improvements to CS&F, the City may enhance 'soft' infrastructure as well, so that the next wave of city-building may benefit all those living and working in the area in the present and future.



Appendices

Appendix 1

Don Mills Crossing | Summary of Engagement

Schedule of Divisional Workshops

Date	Sector	Participating Divisions
July 5, 2016	Human Service and Community Agencies	Social Development, Finance and Administration, Toronto Public Health, Toronto Employment and Social Services, City Planning
July 5, 2016	Parks, Forestry and Recreation	Parks, Forestry and Recreation, City Planning
July 5, 2016	Child Care	Children's Services, City Planning
July 6, 2016	Schools	Toronto District School Board, Toronto Catholic District School Board, City Planning
July 11, 2016	Libraries	Toronto Public Library, City Planning

Schedule of Key Informant Interviews

Date	Participant	Organization
August 11, 2016	Angela Koh, Community Engagement Coordinator	Victoria Village Action for Neighbourhood Change
August 11, 2016	Nicole D'Souza, Provincial Youth Outreach Worker	The Hincks-Dellcrest Centre
August 11, 2016	Rev. Helena Houldcroft, Pastor	Flemingdon Park Ministry
September 1, 2016	Jade Maitland, Manager	Better Living Community Centre
September 12, 2016	Sonya Murray, Senior Vice President, Community Services	Better Living Health and Community Services
September 13, 2016	Dena Silverberg, Vice-President Community Development	Better Living Health and Community Services

Schedule of Engagement Events

Date	Location	Number of People Engaged (approx.)
July 19, 2016 12:30 p.m. - 3:30p.m.	Flemingdon Park Library 29 St. Dennis Drive	58
July 22, 2016 10:30 a.m. - 12 p.m.	55 Wynford Heights Crescent	18
July 22, 2016 12 p.m. - 1 p.m.	150 Wynford Drive (in front of Tim Horton's)	20
August 25, 2016 3:30 p.m. - 6 p.m.	150 Grenoble Drive	20
September 9, 2016 4 p.m. - 8 p.m.	48 Thorncliffe Park Drive, RV Burgess Park	60
October 13, 2016 5:00 - 9:00 p.m.	Ontario Science Centre at 770 Don Mills Road	80 Don Mills Crossing Study Launch & Public Meeting
November 5, 2016 11 a.m. - 1 p.m.	825 Don Mills Road, Don Mills Superstore	60

Appendix 2

Don Mills Crossing | CS&F Inventory

Arenas	
Don Mills Civitan Arena	1030 Don Mills Road
Flemingdon Arena	165 Grenoble Drive
Child Care Centres	
Champions Children's Centre	9 Grenoble Drive
Engaging Minds Child Care	29 Gervais Drive
Flemingdon Early Learning & Child Care Centre	29 St Dennis Drive
Flemingdon Park School-age & Family Centre	150 Grenoble Drive
Gateway Day Care Centre	100 Leeward Glenway
Graydon Hall Child Care Services In Don Valley Business Park	150 Ferrand Drive
Ikebata Nursery School	6 Garamond Court
Kids' Ville Nursery School	31 St Dennis Drive
Pride In Heritage Children's Centre	55 Gateway Blvd
Red Apple Day Care (Overlea)	135 Overlea Blvd
Red Apple Day Care - Blessed John XXIII	175 Grenoble Drive
Greenland Recreational After School Program	15 Greenland Road
Playhouse Child Care Centre	15 Greenland Road
St. Mark's Day Care Centre - Greenland Road	1 Greenland Road
Libraries	
Flemingdon Park Neighbourhood Library	29 St. Dennis Drive
Don Mills District Library	888 Lawrence Avenue East
Thorncliffe Neighbourhood Library	48 Thorncliffe Park Drive
Community And Recreation Centers	
Angela James Arena - Tennis Court Area	165 Grenoble Drive
Dennis R. Timbrell Resource Centre	29 St Dennis Drive
Flemingdon Community Centre And Playground Paradise	150 Grenoble Drive

Indoor Pools	
Dennis R. Timbrell Resource Centre	29 St. Dennis Drive
Don Mills Indoor Pool	15 The Donway East
TDSB Elementary Schools	
Don Mills Middle School	17 The Donway East
Gateway Public School	55 Gateway Boulevard
Greenland Public School	15 Greenland Road
Grenoble Public School	9 Grenoble Drive
Valley Park Middle School	130 Overlea Boulevard
TDSB Secondary Schools	
Don Mills Collegiate Institute	15 The Donway East
Marc Garneau Collegiate Institute	135 Overlea Boulevard
TCDSB Elementary Schools	
St. John XXIII	175 Grenoble Drive
St. Bonaventure Catholic School	1340 Leslie Street
TCDSB Secondary Schools	
St. Patrick Secondary School	49 Felstead Avenue
Senator O'Connor College School	60 Rowena Drive
Community Agencies and Human Services	
Centre for Education & Training	1090 Don Mills Road
Better Living Health and Community Services	1 Overland Drive
Community Share Food Bank, Church of the Ascension	33 Overland Drive
Access Independent Living Services, St Mark's Supportive Housing Program	7 The Donway East
Better Living Health and Community Services, Hospice Services	29 Gervais Drive
Family Inter-Generation Link	20 Wynford Drive
Surex Community Services	40 Wynford Drive
Labour Community Services	15 Gervais Drive

Labour Education Centre	15 Gervais Drive
MCIS Language Services	789 Don Mills Road
Bellwoods Centres for Community Living	789 Don Mills Road
Flemingdon Early Learning & Child Care Centre	29 St Dennis Drive
Afghan Women's Organization, North York Program Site	747 Don Mills Road
Family Day Care Services, Flemingdon Park Schoolage & Family Centre	150 Grenoble Drive
Flemingdon Health Centre	10 Gateway Boulevard
Flemingdon Park Ministry, Food Bank	10 Gateway Boulevard
Skills for Change, Flemingdon Park Employment Centre	10 Gateway Boulevard
Thorncliffe Neighbourhood Office, Flemingdon Park Office	10 Gateway Boulevard

Appendix 3

Don Mills Crossing | TDSB Schools Inventory Update

	Address	Site Size Acres	Facility Size Sq.ft.	Revised Capacity 2015	October 2015 FTE	2015 Utilization Rate	2015 Renewal Backlog (\$M)	Programs/Services
Elementary Schools								
Thornccliffe Park Public School	80 Thornccliffe Park Drive	5.94	149,404	1,590	1,262	79%	\$6.4	Thornccliffe Park Day Care Centre
Don Mills Middle School	17 The Donway East	7.78	78,695	441	366	83%	\$2.0	
Gateway Public School	55 Gateway Boulevard	9.44	102,365	965	828	86%	\$1.1	Pride In Heritage Children's Centre-North York
Greenland Public School	15 Greenland Road	7.54	28,320	222	155	70%	\$2.8	Playhouse Child Care Centre, Greenland Recreational After School Program
Grenoble Public School	9 Grenoble Drive	4.5	66,209	860	729	118%	\$9.5	Champions Children's Centre - North York
Valley Park Middle School	130 Overlea Boulevard	7.44	116,186	1,068	879	82%	\$2.2	
Norman Ingram Public School	50 Duncairn Road	9.56	28,255	225	224	100%	\$3.7	Blue Wave Child Care Centre Inc,

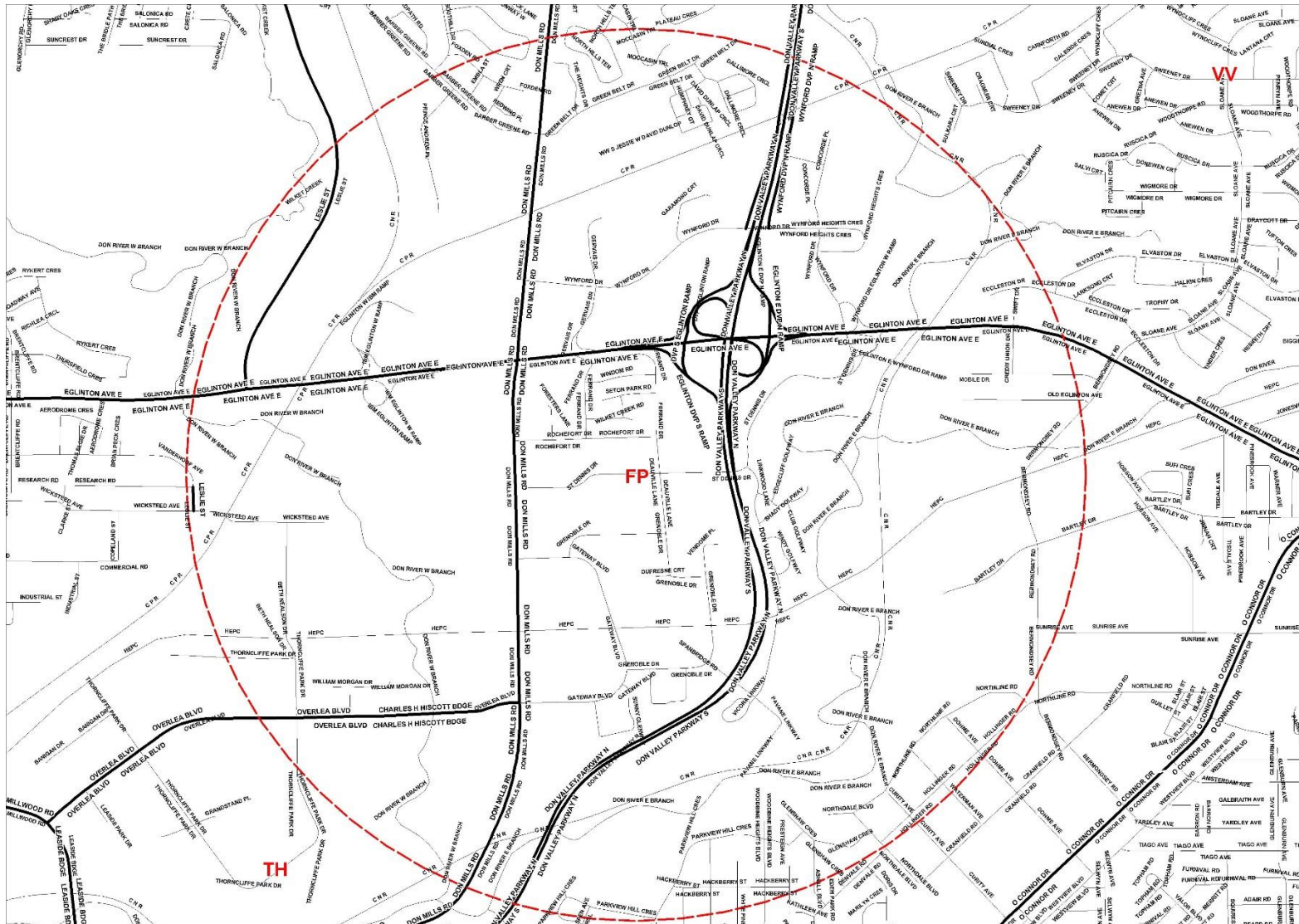
								YMCA of Greater Toronto
Fraser Mustard Early Learning centre	82 Thorncliffe Park Drive	2.74	72,780	685	661	96%	N/A	Earls court - Creche Child Development Institute
TOTALS		54.94	642,214	6,056	5,104	84%	\$28.0	
Don Mills Collegiate Institute	15 The Donway East	11.69	124,129	795	1,086.8	137%	\$3.7	
Marc Garneau Collegiate Institute	135 Overlea Boulevard	8.6	188,694	1,422	1,665.3	117%	\$2.3	Red Apple Day Care Centre
TOTALS		20.29	312,823	2,217	2,752.1	124%	\$6.0	

Don Mills Crossing | TCDSB Schools Inventory Update

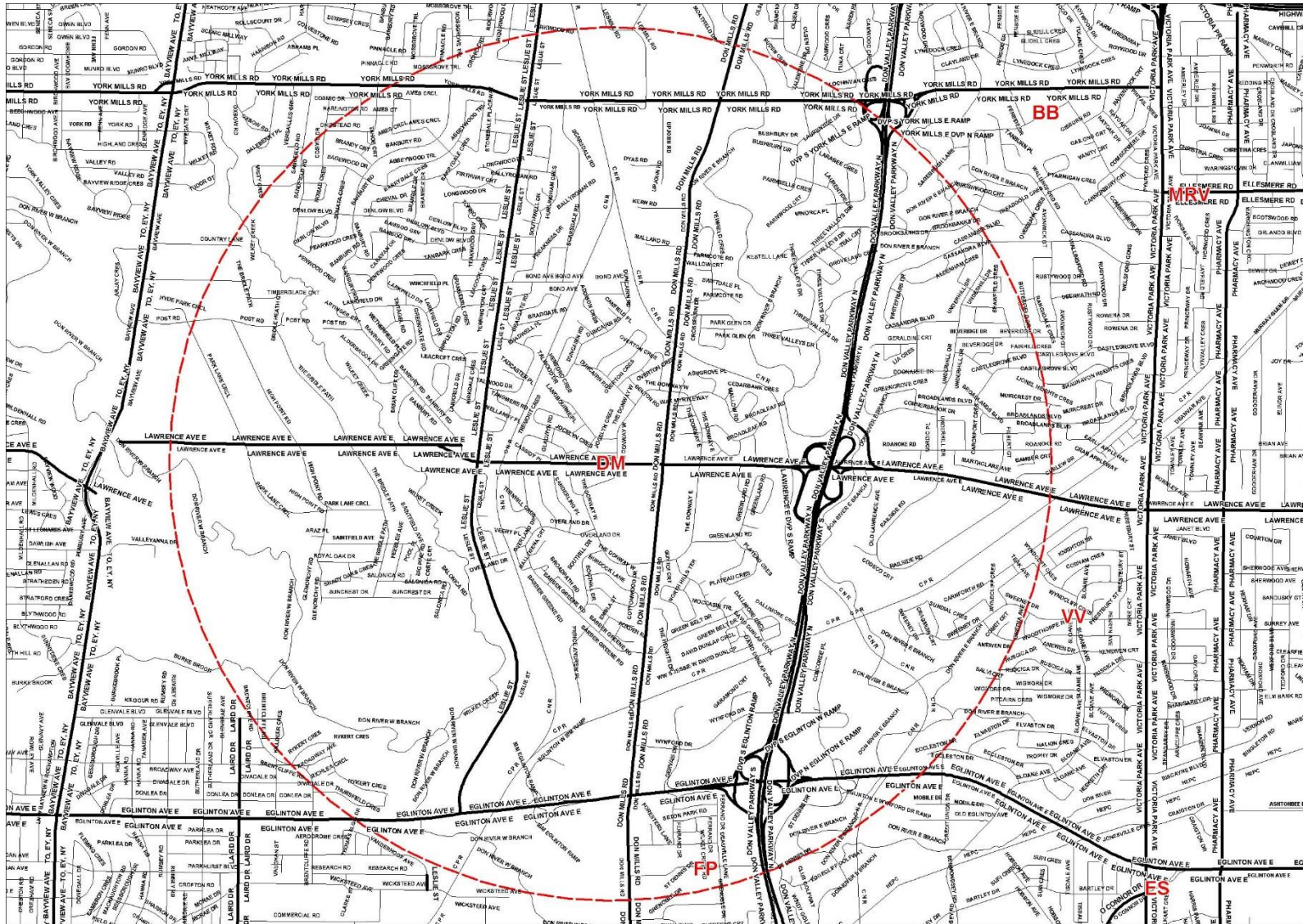
	Address	Capacity	ADE (Average Daily Enrolment) 2016	Utilization Rate
Elementary Schools				
St. John XXIII Catholic School	175 Grenoble Drive	538	411	76.4%
St. Bonaventure Catholic School	1340 Leslie Street	536	538	100.4%
TOTALS		1,074	949	88.4%
Secondary Schools				
St. Patrick Catholic Secondary School	49 Felstead Ave	1,152	691	60%
Senator O'Connor College School	60 Rowena Dr.	1,062	1,383	130.2%
TOTALS		2,214	2,074	93.7%

Appendix 4

Flemington Park Neighbourhood Library Catchment Area



Don Mills District Library Catchment Area



Appendix 5

Don Mills Crossing | Operating Childcare Capacity by Age Group

Name	Address	Type*	Subsidy	Infant	Toddler	Preschool	KG	School Age	Total	+/- Since Eglinton Connects
Flemingdon Early Learning & Child Care Centre	29 St Dennis Dr	P	Yes	10	10	32	0	0	52	No Change
Red Apple Day Care - Overlea	135 Overlea Blvd	N	Yes	10	10	16	0	0	36	No Change
Champions Children's Centre	9 Grenoble Dr	N	Yes	0	0	16	30	46	92	43
Flemingdon Park Schoolage & Family Centre	150 Grenoble Dr	N	Yes	0	0	0	0	45	45	No Change
Pride In Heritage Children's Centre	55 Gateway Blvd	N	Yes	0	10	24	40	75	149	34
Gateway Day Care Centre	100 Leeward Glenway Grnd Flr	C	Yes	10	15	24	0	12	61	-4
St. Mark's Day Care Centre - Greenland Road	1 Greenland Rd	N	Yes	0	19	24	0	25	68	-2
Playhouse Child Care Centre	15 Greenland Rd	N	Yes	10	10	16	20	0	56	2
Greenland Recreational After School Program	15 Greenland Rd	N	Yes	0	0	0	0	55	55	10
Red Apple Day Care - Blessed John XXIII	175 Grenoble Dr	N	Yes	0	15	24	52	52	143	24
Ikebata Nursery School	6 Garamond Crt	C	No	0	15	52	0	0	67	-8
Graydon Hall Child Care Services In Don Valley Business Park	150 Ferrand Dr Suite 102	C	No	10	30	40	0	0	80	-18
Engaging Minds Child Care	29 Gervais Dr 104	C	No	10	14	16	0	0	40	New
Kids' Ville Nursery School	31 St Dennis Dr Suite 122	C	Yes	10	20	24	20	0	74	-16
				70	168	308	162	310	1,018	

Type: P= Public, N= Non-profit, C= Commercial



**Parks, Forestry & Recreation
Policy & Strategic Planning
Operational Effectiveness**

**Don Mills Road and Eglinton Avenue East
"Segment 9"
Support for Community Services & Facilities Study**

**July 20, 2016
Updated November 25th 2016**

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Background

- This follow-up report provides updated program information originally produced and distributed in February 2014 in support of the Eglinton-Scarborough Crosstown Study (R_Eglinton_LM_03_2013_JB).
- The information is specifically for "Segment 9 "only, it includes the same Parks, Forestry & Recreation (PFR) locations that were previously identified in the earlier report.
- The Segment 9 boundaries are approximately Lawrence Avenue East to the North, Leslie Street to the West, Overlea Boulevard to the South and the CNR railway tracks to the East (of Don Valley Parkway).
- Detailed data is provided by a 3 year trend analysis for registered (instructional) and drop-in (leisure) programming. Data includes statistics for number of courses, course hours, visits, as well as course registrations / utilizations.

A. Data Parameters

- This data was extracted from Class Static Data Sets, for 3 year trend analysis for Years 2013, 2014 and 2015 for the below 6 program locations.
- The City of Toronto owned locations are:
 - Angela James Arena, Dennis R. Timbrell Resource Centre, Don Mills Civitan Arena and Flemingdon Community Centre (Playground Paradise).
- The Toronto District School Board (TDSB) owned locations used by PFR are:
 - Don Mills Collegiate Institute (CI), Grenoble Public School (PS) and Norman Ingram PS.
 - Note: Don Mills Middle School (MS) was not used by PFR in 2013, 2014 and 2015.
 - Norman Ingram PS is located outside of the defined study area.

B. Data Analysis

Registered (Regular) Courses

Instructional programs generally make up a large portion of PFR programming. All 6 locations offered registered courses in each of the 3 year time frame.

Registered Courses by Session Year and Session for Study Locations

Course Type	Regular				
Session Year / Session	Fall	Spring	Summer	Winter	Total
Courses					
2013	237	207	259	248	951
2014	193	144	153	244	734
2015	203	163	165	197	728
Course Hours					
2013	2,124.75	1,718.75	3,157.00	2,211.00	9,211.50
2014	1,679.50	1,272.58	2,368.50	2,351.42	7,672.00
2015	1,856.25	1,428.58	2,065.50	1,878.67	7,229.00
Course Registrations					
2013	2,707	1,979	2,756	2,655	10,097
2014	2,531	1,672	2,226	2,626	9,055
2015	2,511	1,711	2,134	2,536	8,892
Visits					
2013	27,138	19,898	21,894	25,322	94,252
2014	24,888	16,975	17,315	25,973	85,151
2015	24,930	17,941	17,227	24,056	84,154

- There has been a decrease in program offerings and participation over the past 3 years.
- Visits are calculated by multiplying course registrations by the number of classes.

Registered Courses by Session Year and Location for Study Locations

- Flemingdon Community Centre includes "Playground Paradise" figures as appropriate.

Course Type	Regular					
Location / Session Year	Courses	Course Hours	Visits	Course Registrations	Maximum Registrations	Course Utilization
Angela James Arena - Flemingdon	75	480	15,924	1,675	1,779	94.9
2013	25	163	5,351	549	564	99.4
2014	25	156	5,180	560	609	91.8
2015	25	161	5,393	566	606	93.4
Dennis R. Timbrell Resource Centre	1,834	18,207	198,976	20,495	22,580	99.6
2013	598	6,082	62,534	6,508	7,157	108.3
2014	596	5,953	68,375	7,034	7,553	93.5
2015	640	6,172	68,067	6,953	7,870	97.1
Don Mills CI	330	2,991	17,411	2,202	2,830	83.3
2013	267	2,004	14,583	1,713	2,168	83.7
2014	56	756	1,661	240	402	79.9
2015	7	231	1,167	249	260	94.9
Don Mills Civitan Arena	141	1,215	23,269	2,638	2,797	93.3
2013	47	423	7,781	857	928	91.6
2014	46	372	7,668	885	920	95.1
2015	48	420	7,820	896	949	93.3
Flemingdon Community Centre	6	25	158	46	65	66.1
2013	1	9	90	10	12	83.3
2014	1	9	36	4	10	40.0
2015	4	7	32	32	43	68.3
Grenoble Public School	14	761	6,185	649	690	94.2
2013	6	299	3,002	269	290	93.2
2014	4	224	1,508	184	200	92.0
2015	4	238	1,675	196	200	98.0
Norman Ingram Public School	13	434	1,634	339	390	86.9
2013	7	231	911	191	210	91.0
2014	6	203	723	148	180	82.2
Total	2,413	24,112	263,557	28,044	31,131	96.7

- In general, the locations in the study area are well-utilized by participants for programs offered. Course utilization is measured as a percentage, by checking the number of course registrations against the number of maximum registrations.
- Programming is relatively stable at both City and school locations.

Registered Courses by Session Year and Brochure Section for Study Locations

- Brochure Section is used by PFR to categorize programs. Not all facilities offer programs from each section. Programming is in part dependent on the amenities available at each location (e.g. swimming is offered where there is a pool).
- Course Reg. = course registrations Visits = Course Registrations * the number of classes.
- There is a decrease in the number of swimming courses and hours offered, which has led to a decrease in course registrations and visits for swimming courses.

Course Type Regular

Session Year / Section	Arts & Heritage	Camps	Clubs	Fitness & Wellness	General Interest	Leadership	March Break	Preschool	Skating	Sports	Swimming	Total
Courses												
2013	85	40	17	17	20		5	37	69	103	558	951
2014	88	41	7	24	25		3	39	69	79	359	734
2015	98	28		25	34	4	5	37	70	69	358	728
Course Hours												
2013	681.25	1,621.00	466.50	179.50	366.00		176.00	971.75	481.25	1,203.00	3,065.25	9,211.50
2014	708.25	1,691.00	146.00	240.67	393.50		113.00	807.83	457.50	1,077.50	2,036.75	7,672.00
2015	865.50	1,326.00		244.17	531.00	7.00	185.00	752.33	475.50	790.00	2,052.50	7,229.00
Course Reg.												
2013	861	1,268	320	335	159		150	677	1,333	1,302	3,692	10,097
2014	902	1,193	123	526	385		115	692	1,389	1,275	2,455	9,055
2015	957	1,113		520	503	32	137	662	1,401	1,252	2,315	8,892
Visits												
2013	7,633	7,816	4,524	2,981	1,430		750	9,681	12,767	13,548	33,122	94,252
2014	7,997	7,476	1,539	4,862	4,346		575	9,523	12,568	14,474	21,791	85,151
2015	8,675	7,521		5,326	5,497	32	685	9,325	12,908	13,287	20,898	84,154

- Other programming adjustments and improvements may have been made to better reflect category of programs without a direct impact on service to participants.

Registered Courses by Session Year, by Brochure Section and by Location for Study Locations

- Programming is often determined by facility, participant and staff availability, combined with usage patterns.

Number of Courses - Course Type = Regular

Location / Year / Section	Arts & Heritage	Camps	Clubs	Fitness & Wellness	General Interest	Leadership	March Break	Preschool	Skating	Sports	Swimming	Total
Courses												
Angela James Arena - Flemingdon												
2013									25			25
2014									25			25
2015									25			25
Dennis R. Timbrell Resource Centre												
2013	84	16	17	17	17		1	35		10	308	598
2014	87	16	7	24	25		1	39		3	318	596
2015	98	18		25	34		1	37		69	358	640
Don Mills CI												
2013		13			3		1				250	267
2014		15									41	56
2015		6					1					7
Don Mills Civitan Arena												
2013							3		44			47
2014							2		44			46
2015							3		45			48
Flemingdon Community Centre												
2013	1											1
2014	1											1
2015						4						4
Grenoble Public School												
2013		4						2				6
2014		4										4
2015		4										4
Norman Ingram PS												
2013		7										7
2014		6										6

- Angela James Arena only offered skating programs.
- Grenoble PS primarily offered camp programs.
- Don Mills CI primarily offered swimming programs.
- Don Mills CI Pool had ongoing operational facility issues in Years 2014 & 2015, which limited the ability of PFR to offer instructional swimming programs.

Course Hours - Course Type = Regular

Location / Year / Section	Arts & Heritage	Camps	Clubs	Fitness & Wellness	General Interest	Leadership	March Break	Preschool	Skating	Sports	Swimming	Total
Course Hours												
Angela James Arena - Flemingdon												
2013									163.25			163.25
2014									156			156
2015									160.5			160.5
Dennis R. Timbrell Resource Centre												
2013	672.25	738	466.5	179.5	170		36	903.75		1,203	1,713	6,082
2014	699.25	715	146	240.67	393.5		43	807.83		1,077.5	1,830	5,952.75
2015	865.5	892		244.17	531		45	752.33		790	2,052.5	6,172.5
Don Mills CI												
2013		421			196		35				1,352.25	2,004.25
2014		549									206.75	755.75
2015		196					35					231
Don Mills Civitan Arena												
2013							105		318			423
2014							70		301.5			371.5
2015							105		315			420
Flemingdon Community Centre												
2013	9											9
2014	9											9
2015						7						7
Grenoble Public School												
2013		231						68				299
2014		224										224
2015		238										238
Norman Ingram PS												
2013		231										231
2014		203										203

- Dennis R. Timbrell Resource Centre (RC) is a year-round facility, which is open 7 days a week. It is available to offer the largest number of programming hours of the identified study locations.

Course Registrations - Course Type = Regular

Location /Year / Section	Arts & Heritage	Camps	Clubs	Fitness & Wellness	General Interest	Leadership	March Break	Preschool	Skating	Sports	Swimming	Total
Course Registrations												
Angela James Arena - Flemingdon												
2013									549			549
2014									560			560
2015									566			566
Dennis R. Timbrell Resource Centre												
2013	851	721	320	335	144		58	593		1,302	2,184	6,508
2014	898	734	123	526	385		59	692		1,275	2,342	7,034
2015	957	689		520	503		55	662		1,252	2,315	6,953
Don Mills CI												
2013		171			15		19				1,508	1,713
2014		127									113	240
2015		228					21					249
Don Mills Civitan Arena												
2013							73		784			857
2014							56		829			885
2015							61		835			896
Flemingdon Community Centre												
2013	10											10
2014	4											4
2015						32						32
Grenoble Public School												
2013		185						84				269
2014		184										184
2015		196										196
Norman Ingram PS												
2013		191										191
2014		148										148

- Participants may register for one or more program at one or more locations throughout a year.

Visits - Course Type = Regular

Location /Year / Section	Arts & Heritage	Camps	Clubs	Fitness & Wellness	General Interest	Leadership	March Break	Preschool	Skating	Sports	Swimming	Total
Visits (Course Registrations * Number of Classes)												
Angela James Arena – Flemingdon												
2013									5,351			5,351
2014									5,180			5,180
2015									5,393			5,393
Dennis R. Timbrell Resource Centre												
2013	7,543	4,501	4,524	2,981	1,292		290	8,211		13,548	19,644	62,534
2014	7,961	4,570	1,539	4,862	4,346		295	9,523		14,474	20,805	68,375
2015	8,675	4,784		5,326	5,497		275	9,325		13,287	20,898	68,067
Don Mills CI												
2013		872			138		95				1,508	14,583
2014		675									113	1,661
2015		1,062					105					1,167
Don Mills Civitan Arena												
2013							365		7,416			7,781
2014							280		7,388			7,668
2015							305		7,515			7,820
Flemingdon Community Centre												
2013	90											90
2014	36											36
2015						32						32
Grenoble Public School												
2013		1,532						1,470				3,002
2014		1,508										1,580
2015		1,675										1,675
Norman Ingram PS												
2013		911										911
2014		723										723

Course Utilization - Course Type = Regular

Location /Year / Section	Arts & Heritage	Camps	Clubs	Fitness & Wellness	General Interest	Leadership	March Break	Preschool	Skating	Sports	Swimming	Total
Course Utilization												
Angela James Arena - Flemingdon												
2013									99.4			99.4
2014									91.8			91.8
2015									93.4			93.4
Dennis R. Timbrell Resource Centre												
2013	88.8	92.0	81.3	89.5	84.7		96.7	102.0		195.6	89.8	108.3
2014	85.3	97.9	78.6	86.7	100.6		98.0	94.3		92.4	95.9	93.5
2015	82.5	86.9		87.4	94.4		78.0	94.1		89.7	104.4	97.1
Don Mills CI												
2013		70.0			25.0		76.0				85.2	83.7
2014		49.5									91.0	79.9
2015		96.7					84.0					94.9
Don Mills Civitan Arena												
2013							97.3		91.2			91.6
2014							93.0		95.2			95.1
2015							97.7		93.0			93.3
Flemingdon Community Centre												
2013	83.3											83.3
2014	40.0											40.0
2015						68.3						68.3
Grenoble Public School												
2013		92.5						94.5				93.2
2014		92.0										92.0
2015		98.0										98.0
Norman Ingram PS												
2013		91.0										91.0
2014		82.2										82.2

- The majority of programs have more than 80% course utilization. This is typical of other locations and programs outside the study area.
- On occasion, utilization may exceed 100%, where staff may have accommodated on a customer service basis to enroll additional participant(s) into a program that is full; staff evaluate the suitability and safety of a program prior to overbooking.

Leisure (Drop-In) Courses

4 of the 6 study locations offered drop-in courses in Years 2013, 2014 and 2015. Don Mills CI, Grenoble PS or Norman Ingram PS did not offered any leisure programming during the 3 year period.

Drop-In Courses by Session Year and Session for Study Locations

Course Type	Drop-In				
Session Year / Session	Fall	Spring	Summer	Winter	Total
Courses					
2013	29	19	7	27	82
2014	31	24	9	28	92
2015	34	22	10	29	95
Course Hours					
2013	1,851.00	1,460.50	894.50	1,607.25	5,813.25
2014	1,846.75	1,430.75	941.50	1,603.75	5,822.75
2015	1,724.00	1,348.83	1,016.50	1,575.00	5,664.33
Calculated Attendance					
2013	11,571	11,584	9,048	24,170	56,373
2014	16,725	4,444	8,057	14,517	43,743
2015	18,363	11,090	11,479	17,479	58,411

- Drop-in course offerings appear to be relatively consistent throughout the three year period.

Drop-In Courses by Session Year and Location for Study Locations

Course Type	Drop-In		
Location / Session Year	Courses	Course Hours	Calculated Attendance
Angela James Arena - Flemingdon	36	769.25	15,234
2013	13	295.25	6,356
2014	12	281.50	4,561
2015	11	192.50	4,317
Dennis R. Timbrell Resource Centre	200	11,842.08	93,922
2013	59	3,909.00	31,011
2014	69	3,982.25	24,976
2015	72	3,950.83	37,935
Don Mills Civitan Arena	15	489.00	14,873
2013	4	163.00	4,707
2014	5	161.00	5,268
2015	6	165.00	4,898
Flemingdon Community Centre	18	4,200.00	34,498
2013	6	1,446.00	14,299
2014	6	1,398.00	8,938
2015	6	1,356.00	11,261
Total	269	17,300.33	158,527

- Dennis R. Timbrell RC offered the highest of drop-in programs. This location is the largest in size and has the most variety of facility amenities available to use for programs.

Drop-In Courses by Session Year and Brochure Section for Study Locations

Course Type		Drop-In								
Session Year / Section	Arts & Heritage	Clubs	Fitness & Wellness	General Interest	Older Adults	Preschool	Skating	Sports	Swimming	Total
Courses										
2013	6	3	11	4	5	5	17	18	13	82
2014	6	1	17	12	4	6	17	17	12	92
2015	8	-	20	15	-	6	17	16	13	95
Course Hours										
2013	54	110	1,828.5	36	75	1,410	458.25	677.5	1,164	5,813.25
2014	54	38	1,732	156	52.5	1,398	442.5	804	1,145.75	5,822.75
2015	72	-	1,680.83	212	-	1,356	357.5	793.5	1,192.5	5,664.33
Calculated Attendance										
2013	506	441	7,450	185	413	14,029	11,063	3,595	18,691	56,373
2014	263	54	3,638	329	18	8,938	9,829	4,777	15,897	43,743
2015	435	-	10,889	481	-	11,261	9,215	7,344	18,786	58,411

- Attendance for drop-in programs is often variable. This type of programming is often more casual and requires little to no commitment from participants to attend on any given day and/or time.

Drop-In Courses by Session Year, by Brochure Section and by Location for Study Locations

- Programming is often determined by facility, participant and staff availability, combined with usage patterns.

Courses - Course Type = Drop-In

Location /Year / Section	Arts & Heritage	Clubs	Fitness & Wellness	General Interest	Older Adults	Preschool	Skating	Sports	Swimming	Total
Courses										
Angela James Arena - Flemingdon										
2013							13			13
2014							12			12
2015							11			11
Dennis R. Timbrell Resource Centre										
2013	6	2	11	4	5			18	13	59
2014	6	1	17	12	4			17	12	69
2015	8		20	15				16	13	72
Don Mills Civitan Arena										
2013							4			4
2014							5			5
2015							6			6
Flemingdon Community Centre										
2013		1				5				6
2014						6				6
2015						6				6

- Dennis R. Timbrell RC was able to offer the greatest choice in drop-in programs.

Course Hours - Course Type = Drop-In

Location /Year / Section	Arts & Heritage	Clubs	Fitness & Wellness	General Interest	Older Adults	Preschool	Skating	Sports	Swimming	Total
Course Hours										
Angela James Arena - Flemingdon										
2013							295.25			295.25
2014							281.5			281.5
2015							192.5			192.5
Dennis R. Timbrell Resource Centre										
2013	54	74	1,828.5	36	75			677.5	1,164	3,909
2014	54	38	1,732	156	52.5			804	1,145.75	3,982.25
2015	72		1,680.83	212				793.5	1,192.5	3,950.83
Don Mills Civitan Arena										
2013							163			163
2014							161			161
2015							165			165
Flemingdon Community Centre										
2013		36				1,410				1,446
2014						1,398				1,398
2015						1,356				1,356

Calculated Attendance - Course Type = Drop-In

Location /Year / Section	Arts & Heritage	Clubs	Fitness & Wellness	General Interest	Older Adults	Preschool	Skating	Sports	Swimming	Total
Calculated Attendance										
Angela James Arena - Flemingdon										
2013							6,356			6,356
2014							4,561			4,561
2015							4,317			4,317
Dennis R. Timbrell Resource Centre										
2013	506	171	7,450	185	413			3,595	18,691	31,011
2014	263	54	3,638	329	18			4,777	15,897	24,976
2015	435		10,889	481				7,344	18,786	37,935
Don Mills Civitan Arena										
2013							4,707			4,707
2014							5,268			5,268
2015							4,898			4,898
Flemingdon Community Centre										
2013		270				14,029				14,299
2014						8,938				8,938
2015						11,261				11,261

C. Summary Statements

1. "Participant" hours are not available for leisure programs; since registration is not required for drop-in programs and it is not feasible for staff to manually track this detailed information.
2. Course utilization is not available for leisure programs. There is no standard length of time that people use leisure programs, due to the drop-in nature of these programs.
3. "Participant" hours for instructional programs is also difficult to obtain as the registration system does not capture the attendance of individual participants at each and every program.
4. Parks, Forestry and Recreation is probably only one service provider within the study area. Trends of PFR program data provide an idea of facility use, client interest, staff and facility availability.

D. Appendices

Community Recreation Program Locations

Eglinton Planning Study - SEGMENT 9 Parks, Forestry & Recreation Locations (Community Recreation Programs)

Location	Facility
Angela James Arena (Flemingdon Arena) 165 Grenoble Drive	Facility Size – 25,640 sq. ft. (approx. 2,382 sq. m) • Rink (A)
Location	Facility
Dennis R Timbrell Resource Centre (RC) 29 St. Dennis Drive	Facility Size – 34,348 sq. ft. (approx. 3,191 sq. m) • Cardio Room • Computer Centre (C) • Gym (B) • Lounge (C) • Pool (A) • Room 1 (C) • Room 2 (C) • Room 3 (C) • Room 4 - Preschool (C) • Weight Room
Location	Facility
Don Mills Civitan Arena 1030 Don Mills Road	Facility Size – 28,438 sq. ft. (approx. 2,642 sq. m) • Rink (A)
Location	Facility
Flemingdon Park Community Centre (CC) / Playground Paradise 150 Grenoble Drive	Facility Size – 10,000 sq. ft. (approx. 929 sq. m) • Playground Paradise • Room 1 (C)

Toronto District School Board (TDSB) Locations	Facility
Don Mills Middle School (MS) 17 The Donway East	<ul style="list-style-type: none"> Gym
Don Mills Collegiate Institute (CI) 15 The Donway East	<ul style="list-style-type: none"> Gymnasium Pool (B) - Indoor
Grenoble Public School (PS) 9 Grenoble Drive	<ul style="list-style-type: none"> Room 105 Summer Camp Location
Norman Ingram PS (outside study area) 50 Duncairn Rd	<ul style="list-style-type: none"> Summer Camp Location

City of Toronto Park Locations

There are 16 outdoor 'park' locations of various sizes with various amenities found in the study area.

Segment	Park Name	Size (hectares)	Facilities
9	CN LEASIDE SPUR PARK	5.24	
	DENNIS R. TIMBRELL RESOURCE CENTRE	0.85	Playground
	DON MILLS CIVITAN ARENA	0.53	Arena
	E.T. SETON PARK (portion of)	59.13	
	FERRAND DRIVE PARK	0.87	Playground
	Angela James Arena (formerly FLEMINGDON ARENA)	1.32	Arena Outdoor Tennis Court
	FLEMINGDON PARK	13.39	Community Centre Ball Hockey Basketball Court Playground Splash/Spray Pad 2 Baseball Diamonds Cricket Pitch 3 Multipurpose Fields
	GATEWAY GREENBELT	0.81	
	GREENBELT PARK	0.45	Playground
	LAWRENCE WALKWAY	0.6	
	LINKWOOD LANE PARK	2.02	Playground Baseball Diamond Multipurpose Field
	LINKWOOD LANE PARKETTE	0.37	
	MOCCASIN TRAIL PARK	15.03	
	PAPERBIRCH WALKWAY	0.21	
	TOTTENHAM PARKETTE	0.7	
	WILKET CREEK PARK	22.61	

Appendix 7

Don Mills Crossing | Community Agencies and Human Services Inventory

Name	Address	Type	Services
Centre for Education & Training	1090 Don Mills Road	Employment, Training and Settlement	<ul style="list-style-type: none"> • Comprehensive employment and job search services • Assessment of skills, interests and experience • Job search strategies, including resume preparation • Information about careers and occupations, local labour market, employment and training opportunities
Better Living Health and Community Services	1 Overland Drive	Multi-service Agency; Housing, Homeless Services and Food Banks	<ul style="list-style-type: none"> • Better Living Community Centre: <ul style="list-style-type: none"> ◦ Health and fitness classes ◦ Recreation and leisure activities ◦ Arts and culture programs ◦ Life-long learning courses and computer classes ◦ Social programs and special events • Better Living at Thompson House: <ul style="list-style-type: none"> ◦ semi-private accommodations for individuals who have complex medical or support needs • Better Living Health and Community Services <ul style="list-style-type: none"> ◦ Home hospice program (29 Gervais Drive) ◦ Palliative care by trained volunteers ◦ Case management, including Better Living home care services ◦ Bereavement counselling, support groups, legacy work, ◦ Expressive arts and lending library

Community Share Food Bank, Church of the Ascension	33 Overland Drive	Housing, Homeless Services and Food Banks	<ul style="list-style-type: none"> • Member of North York Harvest Food Bank and Second Harvest Food Support Committee
Access Independent Living Services, St Mark's Supportive Housing Program	7 The Donway East	Housing, Homeless Services and Food Banks	<ul style="list-style-type: none"> • 24 hour attendant services • Nurturing Assistance – assists parents with a physical disability with their children
Family Inter-Generation Link	20 Wynford Drive	Multi-service Agency	<ul style="list-style-type: none"> • Community Centre • Recreation and education activities • Settlement service drop-in • Information and referral • Support groups for seniors • Family fitness and dance classes • Language instruction including English and Mandarin • Summer day camp for children
Surex Community Services	40 Wynford Drive	Housing, Homeless Services and Food Banks	<ul style="list-style-type: none"> • Long term care in group homes • 24 hour staff support • Day program open to community, capacity 53 • Includes supported work, developmental, vocational and recreation programs according to need
Labour Community Services	15 Gervais Drive	Employment, Training and Settlement	<ul style="list-style-type: none"> • Trains members of local unions to become Information and Referral Agents in their workplaces • Workshops • Women's Advocate Program

			<ul style="list-style-type: none"> • Works with unions and community groups to identify and address common social issues
Labour Education Centre	15 Gervais Drive	Employment, Training and Settlement	<ul style="list-style-type: none"> • Literacy and Basic Skills classes and Ontario Employment Services • Education and training services Training and Advisory Services – courses and workshops • Planning, consultation and resource development
MCIS Language Services	789 Don Mills Road	Employment, Training and Settlement	<ul style="list-style-type: none"> • Interpreters, including interpreters for women who are victims of domestic violence and sexual violence, as well as those who have been sexually exploited through human trafficking • Certified translations • Interpreter training • Language testing
Bellwoods Centres for Community Living	789 Don Mills Road	Multi-service Agency; Housing, Homeless Services and Food Banks	<ul style="list-style-type: none"> • Semi-Independent living residences for adults with disabilities • Transitional independent living programs • Attendant outreach services
Flemingdon Early Learning & Child Care Centre	29 St Dennis Drive	Family Support Services	<ul style="list-style-type: none"> • Licensed child care centre
Afghan Women's Organization, North York Program Site	747 Don Mills Road	Multi-service Agency;	<ul style="list-style-type: none"> • Immigrant Settlement and Adaptation Program • Language Instruction for Newcomers to Canada (LINC)

		Employment, Training and Settlement	<ul style="list-style-type: none"> • Community Connections Mentorship Program (formerly HOST Program) • Financial Literacy Project • Family Support and mental health services • Community development including Afghan Women's Catering Group
Family Day Care Services, Flemington Park Schoolage & Family Centre	150 Grenoble Drive	Family Support Services	<ul style="list-style-type: none"> • Licensed child care centre
Flemington Health Centre	10 Gateway Boulevard	Health, Mental Health and Support	<ul style="list-style-type: none"> • Primary health care and mental health services • Health promotion -- health education, diabetes education program, community kitchen etc • Social services – housing and income support, immigration, refugee claims etc
Flemington Park Ministry	10 Gateway Boulevard	Multi-service Agency	<ul style="list-style-type: none"> • Settlement services such as Skills Training to Access Resources (STAR) program • Food bank • After school program
Skills for Change, Flemington Park Employment Centre,	10 Gateway Boulevard	Employment, Training and Settlement	<ul style="list-style-type: none"> • Comprehensive employment and job search services • Youth Job Link • Second Career Program

Thorncliffe Neighbourhood Office, Flemingdon Park Office	10 Gateway Boulevard	Multi-service Agency; Housing, Homeless Services and Food Banks	<ul style="list-style-type: none"> • Settlement, outreach, youth, and violence against women programs • Housing support programs include: housing drop-in, rent bank program, energy assistance programs, etc
Flemingdon Community Legal Services	1 Leaside Park Drive	Legal Services	<ul style="list-style-type: none"> • Community legal clinic deals primarily with tenant issues, immigration, social assistance, pensions, Employment Insurance (EI), Legal Aid appeals • Community development



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