

Minimum Requirements:

1. **Internet Browser:** Internet Explorer version 9 and higher. Other internet browsers are not supported.
2. **Java Software:** The latest available version of Java 32 bit for Windows must be installed on your computer. (Minimum Version 6.26)
3. **SMIS End Point Security Software:** When your shelter adds a new computer or when the hard drive of your computer is wiped and the operating system is re-installed, please inform your Shelter's SMIS Access Manager to contact SMISHelp via email (smishelp@toronto.ca) to request the installation of SMIS End Point Security (EPS) software. A smishelp technician will need to install this software in order for your computer to connect to SMIS.

Optional Requirement:

4. **Signature Pad:** If you need to capture digital signature in the SMIS application, the Topaz Signature Pad model: T-L462-HSB-R must be installed on your computer. These signature pads can be procured from Topaz resellers below.

- Computime (North American distributor):

Website: <http://www.computimeonline.com/>
Telephone: 1-(800)-423-8826

- Insight Canada (Canadian Vendor):

Website: <https://ca.insight.com/>
Telephone: 1-(800)-467-4448

For any questions, please contact SMISHelp

Email: smishelp@toronto.ca
Telephone: 416-397-7647