

Collection of Information in SMIS (Shelter Management Information System)

Your personal information is collected for the following purposes:

- administering Government of Ontario social assistance programs, including Ontario Works
- providing all shelter services and related services
- sharing information between shelter providers and with Toronto Public Health, and
- conducting research and analysing homelessness data and trends. This data will not identify individuals.

In addition to the above purposes, we will make basic personal information about you available to all linked shelters to:

- ensure the appropriate provision of shelter services
- prevent duplicate entries
- assist in the provision of housing in the community, and
- preserve the safety of individuals.

If you have any questions about the collection of your information, please feel free to contact:

SMIS Privacy Contact
Shelter, Support and Housing Administration Division,
Metro Hall, 55 John St. 6th Floor,
Toronto, Ontario, M5V 3C6.
Telephone: 416-392-8741

Please note that your personal information, as described above, is collected under the legal authority of s. 8(1) and s. 8(2) paras. 5 and 6 of the City of Toronto Act, 2006, and Chapter 169, Article VII of the City of Toronto Municipal Code, and sections, 5, 7 and 38 of Ontario Works Act, 1997.