

TORONTO FIRE SERVICES

Did you know?

A snapshot of services provided in 2016

A CALL PROCESSING TIME OF
64 SECONDS,

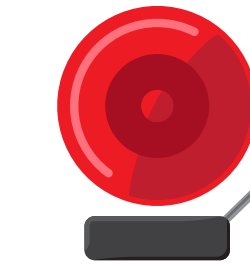
was achieved by the Communications Centre 95% of the time, which surpasses the National Fire Protection Association performance benchmark by 5%.



To respond to emergency incidents, on average,



were dispatched every day.



Fire crews responded to

117,016

EMERGENCIES,



representing a **1.2% INCREASE** over 2015.



99,676 Torontonians attended a fire safety presentation, event or workshop hosted by public educators, representing a **35% INCREASE OVER 2015.**

51,881
CHILDREN
WERE EDUCATED

through presentations, events, workshops and displays.



314 VULNERABLE OCCUPANCY INSPECTIONS

(including long-term care, nursing and retirement homes) were conducted by fire inspectors to protect the most vulnerable residents in the city.



100%

of all high-rise buildings in Toronto were inspected.