

Faucet Filter Rebate Program Application

For more information:

Lead in drinking water, Water Service Replacement Program

web: toronto.ca/water/lead

telephone: **3 1 1**

Health questions about lead

web: toronto.ca/health/lead

telephone: 416-338-7600



The Faucet Filter Rebate Program gives eligible Toronto residents a rebate for purchasing an NSF-053 faucet-mounted filter and/or replacement cartridges. Homes built before the mid-1950s may have lead pipes—using a filter is an affordable and effective temporary solution to remove lead from tap water. Toronto Public Health recommends the use of a NSF-053-certified filter in homes where:

- A child under the age of six (6) years old or a pregnant woman lives;

AND

- The water service (the pipe that connects your home to the City's water supply system) is made of lead; OR
- Any one portion, or the entire water service has been recently replaced (the City is responsible for the portion of the pipe from the watermain to the property line; homeowners are responsible for their portion, from the property line into the home).

Toronto Public Health also recommends continued use of a filter in homes where only one portion of the pipe has been replaced, and until the entire replacement is complete.

For more information about the health impacts of lead exposure and reducing your exposure visit toronto.ca/health/lead or call 416-338-7600.

Eligibility requirements for the \$100 per year rebate

This rebate is for homes where the City-owned portion of the water service line is composed of lead pipe and has not yet been replaced. This rebate can be applied for on an annual basis if you:

- Have a child under six (6) years old and/or a pregnant woman living in the home
- Live in a single-family, duplex or triplex home
- Have an annual household income of less than \$50,000

Eligibility requirements for the \$50 one-time only rebate

This rebate is for homes where the City-owned portion of the water service line was composed of lead pipe and has been replaced within the past six (6) months. This rebate can be applied for on an annual basis if you:

- Have a child under six (6) years old and/or a pregnant woman living in the home
- Live in a single family, duplex or triplex home
- Have an annual household income of less than \$50,000

STEPS > How to apply for a Faucet Filter Rebate

How to apply for the Faucet Filter Rebate

1. Purchase a faucet mounted water filter device that is NSF/ANSI-053 certified for the removal of lead. Please look for this logo on the packaging.
2. Install the eligible filter device on a sink faucet. (The kitchen sink faucet is recommended.)
3. Complete and sign the accompanying Faucet Filter Rebate Program Application Form. If the household is owner-occupied, the Applicant must include the water account number, which can be found on the owner's Toronto Water & Solid Waste Management Utility Bill.
4. Attach the original sales receipt(s) for a NSF/ANSI-053 faucet mounted filter device and/or replacement cartridges to the Application Form.
5. Attach a copy of the most recent Canada Revenue Agency Notice of Assessment/Notice of Reassessment for each member of your household to the Application Form.

Note: the total income is the amount shown on line 150.

(Please delete or cross out your Social Insurance Number for security purposes. Toronto Water does not need this information for your rebate application.)

6. Mail the Application Form with required documentation to:
Faucet Filter Rebate Program
P.O. Box 15266, Stn. BRM B
Toronto, ON M7Y 2W1
7. Toronto Water will review the application to determine eligibility and completeness. If the application is missing documentation, it will be returned and will not be processed until all the information is provided.
8. If the application is denied, notification will be sent by mail.
9. Rebates of up to \$50 or \$100 will either be in the form of a credit to the household's Toronto Water & Solid Waste Management Utility Bill (where household is owner-occupied) or as a cheque mailed out to the Applicant (where household is tenant-occupied). Rebates may take up to six (6) months to process.

Faucet Filter Rebate Program Application Form >

Section 1 Applicant and property information. PLEASE PRINT CLEARLY.

Owner Tenant

Please check (✓) one

Applicant name (first and last)

Water bill account number

Installation address

Number

Street name

City

Province

Postal Code

Daytime phone number

Section 2: Self-declaration

Do members of your household include pregnant women? YES NO

Do members of your household include children under the age of six (6)? YES NO

Is the combined total income of your household less than \$50,000? YES NO

Section 3: Faucet-mounted filter information

Device/cartridge brand name: _____

Is the device or cartridge NSF/ANSI 053-certified for the removal of lead from drinking water? YES NO

Section 4: Required documentation

You must include and mail in the following documents:

- A completed and signed **ORIGINAL** application form
- ORIGINAL** sales receipt(s), itemized with cost breakdowns of all charges for a faucet-mounted filter device and/or replacement cartridge(s)
- PHOTOCOPY** of the most recent Canada Revenue Agency Notice of Assessment/Notice of Reassessment for each member of your household

Please keep photocopies of all original documents submitted for your personal records.

Incomplete applications, missing information, photocopies and sales receipts not meeting requirements will be returned to you and the application will not be processed.

Section 5: Applicant signature

I/We certify that the information, statements and representations given in this application and any accompanying materials are true, accurate and complete in all respects. I/We understand that any false or deceptive information, statement or representation given in this application and any accompanying materials may result in the rejection or revocation of this application and any approval thereof and immediate demand by the City for full repayment of any rebate paid by the City. In addition to any other civil remedies available to the City, I/we agree that I/we shall immediately repay the City all rebate monies paid to me/us and shall indemnify the City for any and all costs it may occur, by reason of the giving or making such false or deceptive information, statement or misrepresentation in this application and any accompanying materials.

Applicant name (printed): _____

Applicant signature

Date: Y Y Y Y / M M / D D

The personal information on this form together with any attached documents is collected under the authority of the City of Toronto Act, 2006, s. 136, and By-law 292-1999. The information is used to assess your eligibility for the Faucet Filter Rebate Program, to process your payment where eligible, and for aggregate statistical reporting. Questions about this collection can be directed to Supervisor, Service Programs, PO Box 15266 STN BRM B, Toronto ON M7Y 2W1, 416-338-7668.

Mail this application and all required documents to:
Faucet Filter Rebate Program
 P.O. Box 15266, Stn. BRM B
 Toronto, ON M7Y 2W1

For Office Use Only

\$50 Rebate

\$100 Rebate

Approval Date:

Approved By:

Terms and Conditions

Administration

1. The Faucet Filter Rebate Program (“the Program”) will be administered by the Toronto Water Division of the City of Toronto (“the City”).

Eligibility Criteria

2. To be eligible for the Program, an Applicant’s household must:
 - (a) be located in the City of Toronto, and, if the household is owner-occupied, have a water account with the City;
 - (b) have a child under six (6) years old and/or a pregnant woman living in the home;
 - (c) have household occupants earning a total combined annual income of less than \$50,000, as shown on line 150 of the most recent Canada Revenue Agency Notice of Assessment/Notice of Reassessment for each household member;
 - (d) be a single family, duplex or triplex home;
 - (e) have completed the installation of a National Sanitary Foundation (NSF)/American National Standards Institute (ANSI) 053 (“NSF/ANSI-053”) approved faucet mounted water filter device (as indicated on the receipt) and/or replacement cartridges; and
 - (f) for the \$100 per year rebate: have the City-side portion of the water service line composed of lead pipe; and/or
 - (g) for the \$50 one-time rebate: have had the City-side portion of the water service line composed of lead pipe replaced within the last six (6) months.

Restrictions

3. The following restrictions apply to the Program:
 - (a) rebates will only be applied to the purchase of one NSF/ANSI-053 approved faucet mounted filter device per household;
 - (b) for the \$100 per year rebate, a household must apply yearly and be eligible for the Program in each year it applies;
 - (c) each eligible household may only receive one \$50 one-time rebate;
 - (d) only one rebate application form will be accepted from a household on a yearly basis; and
 - (e) payment of any rebate under the Program is conditional on a home inspection of the installed NSF/ANSI-053 approved faucet mounted filter, at the discretion of the City, as described under Information and Access Rights of City, below.

Requirements of Participation

4. To participate in the Program, an Applicant must submit the following:
 - (a) a completed Application;
 - (b) original dated sales receipt for the NSF/ANSI-053 approved faucet mounted filter and/or replacement cartridges showing the make and model; and
 - (c) a copy of the most recent Canada Revenue Agency Notice of Assessment/Notice of Reassessment for each member of the household.

Applicant’s Responsibility

5. Each approved Applicant shall, and by signing this Application agrees to, assume all financial and other responsibility for the selection and installation of a NSF/ANSI-053 approved faucet mounted filter and/or replacement cartridges, including preparatory plumbing work or plumbing repair.

Each Applicant that has received a rebate shall reimburse the City where (1) the faucet mounted filter and/or replacement cartridges have been returned to the point of purchase for cash or credit refund or exchange for a filter/cartridges that are ineligible for this Program; or (2) the faucet mounted filter has not been installed.

Conditions of Payment

6. No payment of a rebate under this Program shall be made unless:
 - (a) installation of a NSF/ANSI-053 faucet mounted filter device and/or replacement cartridges is complete; and
 - (b) a Program application has been completed and approved in accordance with these Terms and Conditions.

Rebates shall not exceed the purchase price of the NSF/ANSI-053 approved faucet mounted filter, and/or replacement cartridges.

Terms of Payment

7. Where an Application is approved, rebate monies will be remitted as follows:
 - (a) where household is owner-occupied: by applying a credit to the household’s Toronto Water & Solid Waste Management Utility Bill; and
 - (b) where household is tenant occupied: by cheque mailed out to Applicant.
 - (c) The City shall remit any financial rebates due under the Program within approximately six months of receipt of a compliant Application.
 - (d) The Applicant shall immediately repay the City all rebate monies should this application and/or any accompanying materials be determined to be falsified or containing deceptive information, statement or misrepresentation. Such repayment can be levied as a charge to the Applicant’s water bill account, if necessary.

Information and Access Rights of City

8. Each approved Applicant hereby consents to and shall authorize the City and its personnel:
 - (a) access to the household for a period up to six (6) months from the date a rebate is remitted by the City to verify the installation and to photograph the installation, if the City so requests; and
 - (b) the right to use or take, including the right to make reproductions of, any information, photographs and digital images and other data concerning any installation under this Program and use same in any report and/or promotional and educational materials produced by and/or for the City.

Disclaimer and Release

9. The City makes no representations or warranties, express or implied, relating to the NSF/ANSI-053 faucet mounted filter device and/or replacement cartridges or their availability, and by submitting an application, each Applicant agrees to completely waive and release the City, its officials, officers, employees, agents and representatives from and against any claims or liabilities whatsoever, including without limitation, any damages, costs and liability for any and all loss, injury or damage to any property or person, whether direct, special, consequential, indirect or of any other nature, in connection with or related to the installation or use of the NSF/ANSI-053 faucet mounted filter device and/or replacement cartridges or participation in the Program.

Changes to Eligibility Requirements

10. The combined household income limit for eligibility in the Program may be adjusted by the City as the limit of the Water Relief Program changes.

Termination of Program

11. This Program is subject to termination or other restrictions of the terms and conditions by the City of Toronto.