

APPENDIX D: Links to References and Resources

The following references and resources can be accessed by clicking on the links below, or by going to toronto.ca/housing:

- (a) [Housing Opportunities Toronto and the Toronto Housing Charter](#)
- (b) [Housing Stability Service Planning Framework](#)
- (c) [Reporting Child Abuse and Neglect: It's Your Duty](#)
- (d) [Reporting the Death of a Shelter Resident Guidebook](#)
- (e) [Canada's Food Guide](#)
 - (i) [Canada's Food Guide \(French Version\)](#)
 - (ii) [Canada's Food Guide \(Arabic Version\)](#)
 - (iii) [Canada's Food Guide \(Chinese Version\)](#)
 - (iv) [Canada's Food Guide \(Farsi Version\)](#)
 - (v) [Canada's Food Guide \(Korean Version\)](#)
 - (vi) [Canada's Food Guide \(Punjabi Version\)](#)
 - (vii) [Canada's Food Guide \(Russian Version\)](#)
 - (viii) [Canada's Food Guide \(Spanish Version\)](#)
 - (ix) [Canada's Food Guide \(Tagalog Version\)](#)
 - (x) [Canada's Food Guide \(Tamil Version\)](#)
 - (xi) [Canada's Food Guide \(Urdu Version\)](#)
- (f) [Food Safety: A Guide for Ontario's Food Handlers](#)
- (g) [Hostel Services Staff Safety Guide](#)
- (h) [Environmental Control Best Practices: Guidelines to Reduce TB Transmission in Homeless Shelters and Drop-In Centres](#)
- (i) [Housekeeping Manual for Municipally Operated Shelters](#)
- (j) [Bedbugs: A Handbook for Shelter Operators](#)
- (k) [Hostel Services Guidelines - SMIS Implementation](#)
- (l) [SMIS Privacy Guidelines](#)
- (m) [The Works Harm Reduction Program](#)
- (n) [Toronto Public Health List of Harm Reduction Supplies Locations](#)