TSNS 2020: Local Impact for city-wide change

TSNS 2020 Roadmap: Our journey

TSNS 2020: Theory of change & Urban HEART@Toronto

TSNS 2020 Fact Sheet: Key Activities & Implementation

TSNS 2020 Snapshot: Activating change

Resident Advisory Committee: Activating people

District Structure & Planning Tables: Investing in neighbourhoods

Local Planning Table Profiles: Working together

Thanks to all our Partner Networks
TORONTO STRONG NEIGHBOURHOODS STRATEGY 2020: LOCAL IMPACT FOR CITY-WIDE CHANGE

TSNS 2020:
Advances equitable economic, social, health, environmental and participation outcomes in all neighbourhoods across Toronto, with a focus on 31 Neighbourhood Improvement Areas (NIAs). By partnering with residents, businesses and agencies, TSNS 2020 strengthens neighbourhood wellbeing and delivers local impact for citywide change.

TSNS Mission:
To achieve equitable opportunities across all Toronto neighbourhoods by...
- Activating people and organizations,
- Activating resources,
- Activating neighbourhood friendly policies

TSNS Vision:
“No matter what neighbourhood Torontonians call home, there are equitable opportunities for wellbeing.”

In 2014 Toronto City Council:
- Approved the Urban HEART tool as a method of calculation for Neighbourhood Equity Score and Neighbourhood Equity Benchmark
- Designated 31 Neighbourhood Improvement Areas (NIAs)
- Established a fund to support Emerging Neighbourhoods that received investments through the first Strong Neighbourhood strategy, but were not identified for TSNS 2020
- As part of the 2014 Operating and Capital Budget process, Council also approved $12M over 5 years to invest in Community Capital infrastructure in the NIAs
City Council approves TSNS2020.

SPRING 2014
TSNS Conferences held, 200 local stakeholders contribute ideas and principles to the development of the TSNS Action Plan
Participatory Budget Pilot begins with an investment of $150,000 in 3 areas of the City: Ward33, Oakridge and Rustic NIAs

FALL 2015
Poverty Reduction Funded over 70
Local projects across 31 NIAs initiated and engaged 9,500 residents

SUMMER 2015
Resident Advisory Table developed to advise and monitor the implementation of TSNS. Table recruits one resident from each of the 31 NIAs

WINTER 2015
Mornelle Court approved as the 1st Partnership Opportunities Legacy Fund with an investment of $300,000

WINTER 2016
TSNS Action Plan completed and shared with community stakeholders across 31 NIAs

SPRING 2016
15 Neighbourhood Planning Tables and Action Plans initiated and in development across the 31 NIAs, engaging over 1,400 stakeholders

FALL 2016
Neighbourhood Conferences Over 250 community residents and stakeholders engaged in 4 District Neighbourhood Conferences

2017 Upcoming TSNS 2020 activities include: Local Champions Pilot, 2017 Resident Advisory, 2017 POL 2 Launch and more.
The TSNS theory of change starts with the understanding that neighbourhoods are complex social and spatial containers where people live and work and that neighbourhood well-being comprises 5 distinct but related dimensions — these are the domains defined by the Urban HEART tool, developed by The United Way. Of course, neighbourhoods exist within a broader social economic environment. The effects of this social and economic context are distributed differently across neighbourhoods in Toronto, and is what produces the place-based inequities that TSNS is intended to address.

TSNS 2020 builds on a theory of change presented by Action for Neighbourhood Change in 2007. Within this broader environment of socioeconomic forces, neighbourhoods are also embedded in institutional and civil society systems that are made up of: empowered people, and communities and organizations; financial and infrastructural resources; and rules, regulations, and policies. Our theory of change holds that it is necessary to activate this surrounding system of people, resources, and policies to be explicitly focused on neighbourhoods, to create a supportive sub-climate for neighbourhood well-being.

Neighbourhood planning themes by Urban HEART Domain:

- **physical surroundings**: community service hub development; green space and arts and cultural space development; access to more recreational spaces

- **economic opportunities**: advocacy for community benefits agreements including job opportunities from transit development; employability skills including job training such as food sector skills development; and financial literacy programs

- **healthy lives**: access to healthy food; food handling and skills development; and nutrition and wellness activities

- **social development**: resident leadership and local network development; youth engagement; and education and literacy programs

- **participation in civic decision-making**: civic engagement; resident group development; youth leadership and advocacy
The Partnership Opportunities Legacy Fund 2 (“POL 2”) funds capital projects and improvements developed by local community-based partnerships. Through creative and opportunistic partnerships, this fund will leave a lasting legacy by providing sustainable and tangible changes to the Neighbourhood Improvement Areas that would otherwise not be possible.

The funders table was developed in collaboration with the United Way of Toronto and York Region with the goal of ensuring that federal, provincial, and local funding priorities were informed by a neighbourhood perspective. Since 2015, 13 funding organizations have participated in the Table.

Building on the work of our 2015/16 interim advisory, in 2017 a new committee will be recruited representing 31 NIAs and Emerging Neighbourhoods.

Participatory Budgeting Pilot (PB) involves community residents proposing and voting on projects to improve their Neighbourhood. PB continues in 3 areas of the City including the Rustic and Oakridge NIAs. Residents in each neighbourhood will have an opportunity to vote on capital projects up to $250k in value.

This is a post-secondary certification/credit training pilot program for residents from NIAs to build resident leadership, involvement and decision-making while advancing the goals of TSNS 2020 and the Toronto Poverty Reduction Strategy.

In fall 2016 four district wide events were held to promote engagement of residents and other stakeholders involved in neighbourhood planning, TSNS 2020 activities, and local initiatives. Over 250 residents, community partners and stakeholders attended the summit events.

Community hubs provide increased access to services and community space for residents. TSNS 2020 is presently supporting working with the United Way of Toronto and York Region, City Divisions, other levels of government and community organizations to invest in community hub development at locations across the city including 1652 Keele St., Thorncliffe Park, Dawes Road, and Ward 3 and 4.

Resident engagement is the most important activity area for the implementation of TSNS 2020. The participation, voice and decision-making of residents to create local actions ensure the strategy will lead to equitable outcomes for Neighbourhood Improvement Areas.

TSNS 2020 targets resources and investments to the 31 Neighbourhood Improvement Areas. Investments like new playgrounds, programs, events or enhanced services have an immediate impact on the quality of life of local residents.

TSNS 2020 supports network and partnership development across multiple sectors and multiple levels of government, to leverage resources, promote collective impact and link local and global community concerns. Whether we work together in Neighbourhood Action Partnerships, networks or coalitions the end result is positive change for local communities.

TSNS implementation focus on neighbourhoods involves the improvement of services for NIAs. By including the neighbourhood perspective in City programming and planning the strategy aims to improve the wellbeing of communities.

Evaluation is an important component of effective program planning and service delivery. TSNS 2020 will create monitors at the local and citywide level to ensure accountability and to demonstrate the value of program investments.
**TSNS 2020 Snapshot**

- **Resident Engagement**: 24,000 residents engaged since 2015 engaged through local actions.
  - 24 residents recruited from 31 NIAs advising TSNS 2020 implementation through the Resident Advisory Committee.
  - 21 City Divisions engaged in TSNS 2020 Implementation.

- **Local Champions**: 400 community stakeholders engaged in 6 community conferences.
  - Certification Program for Residents of NIAs and Emerging Neighbourhoods.

- **Targeted Investments**: $600,000 invested over 2 years that engaged residents and stakeholders through the Emerging Neighbourhoods Fund.
  - $3.1 million invested and 11 local capital projects funded through Partnership Opportunities Legacy Fund.
  - 13 funders engaged.

- **Continuous Service Improvements**: 4 Director Champions to lead 4 District Staff Teams working together to improve access to service.

- **Partnership and Networks**: 1,700 partners engaged.
  - 1,700 stakeholders engaged at 15 local network, Neighbourhood Action Partnerships.
  - 15 neighbourhood planning tables initiated across 31 NIAs.

- **Partnership and Networks**: 9,500 residents engaged and 74 projects initiated through poverty reduction.
The Resident Advisory Committee (RAC) works with city staff throughout the implementation of TSNS. The RAC consists of residents who live in the NIAs and was established in the summer of 2015. An interim RAC has met bi-monthly to advise staff on local planning issues, ensure accountability, and advise on the structure of the RAC.

THANK YOU TO THE MEMBERS OF THE RAC

JOSHUA BARNDT  ANTONIUS CLARKE
LAURA HAMMOND  MARGARET SAMMY
ELIANA TRINAISTIC  FEROZA MOHAMMED
SHUKRI ABDULLAHI  NAHID SHARIF
JOSEPH GENNARO  MICHELLE MINOTT
MALARAVAN BALACHARAN  JOY SIMONE SMITH-BROWN
FAZILATUN NESSA BABLI  AAMIR SUKHERA
MANJURA REHMAN  NICOLE TELESFORD
BUTTERFLY GOPAUL  SARAH ALI
NATHAN STERN SUREYA IBRAHIM
LUISA GIACOMETTI  MUSSARAT EJAZ
REHANA ROBIN

Meet Some of Our Resident Advisory Champions

Fazilatun Nessa Babli
“I feel honoured and proud to have been an advisory member of TSNS 2020. Through this platform, I was able to exchange ideas about community building and contribute to a collective voice. I was able to learn about assessing needs, planning, designing and implementing processes to help bring positive changes to my NIA of West Hill/Kingston Galloway Orton Park.”

Feroza Mohammed
“My experience on the advisory is impacted by networking with diverse neighbourhoods, to learn and share information on strengthening local communities. Residents are invited to identify priorities, and inform how we can work collectively with the city and its partners to access supports in shaping and building an equitable city.”

Laura Hammond
“Being on the Resident Advisory Committee has been extremely inspiring, I truly enjoyed getting to meet other residents from across the GTA who share a like-minded passion for their community. It has been extremely helpful to learn about their initiatives and gain insight on how they worked through common challenges.”

Nathan Stern
“Being a part of the TSNS 2020 Resident Advisory Committee opened my eyes to the great work and learnings that could be taken from other NIAs. Through connecting with other community leaders across the city I was able to bring back information that was helpful for committees and groups that I supported.”

Sarah Ali
“Being on the Resident Advisory Committee has been extremely inspiring, I truly enjoyed getting to meet other residents from across the GTA who share a like-minded passion for their community. It has been extremely helpful to learn about their initiatives and gain insight on how they worked through common challenges.”
LOCAL ACTIONS

TSNS 2020 DISTRICT STRUCTURE
We recognize that challenges and solutions to identified community issues may involve more than a single neighbourhood. We have created TSNS 2020 District Staff Teams to support planning for larger geographic regions of the City.

Currently there are 4 teams that support 4 TSNS 2020 Districts. These teams are composed of management staff from City agencies, boards, commissions and divisions. Each City partner contributes their knowledge, resources and approaches to service delivery with a willingness to work collaboratively to address issues identified at the local level. The District Teams are an important link between the local neighbourhood planning and central decision-making at City Hall.

LOCAL PLANNING TABLES

WHAT A LOCAL PLANNING TABLE DOES
TSNS 2020 Neighbourhood Planning Table is a place-based planning approach that involves residents, community agencies, local businesses, City Councillors and City staff who work in the Neighbourhood Improvement Area meeting regularly to identify local priorities, plan solutions and create partnerships for a strong neighbourhood.

Currently over 1700 local stakeholders are engaged through local planning tables and community networks connected to the implementation of TSNS 2020.

To date 15 Local Planning Tables have been identified across 31 NIAs. Although they may be referred to as Neighbourhood Action Partnerships (NAPs), networks or coalitions, Neighbourhood Planning Tables are open to everyone in the neighbourhood who wishes to participate in priority setting, planning and taking local action for community change.

Each table is supported by a Community Development Officer from the City who assists the implementation of plans.
A Neighbourhood Story:
"This year has been an amazing and very positive one, for the Gilder community with the launch of the GUYDE Center (Gilder United Youth through Dedication and Education). The GUYDE Center is a youth center for the youth of Gilder. We launched a breakfast club with the Toronto Children’s Breakfast Club in September that is currently running during the weekdays."
- Nadra Abdihaikim and Annmarie Grey, Residents & Founders of GUYDE

Community Quote:
"The residents of our neighbourhood, particularly the school children and seniors will benefit greatly from this wonderfully improved space. Breathing life into this under-utilized green space will have a positive impact on the social integration in this diverse community for years to come. Thank you!"
- David Speicher, Ionview Park Revitalization

Community Development Officer:
Janvere Lyder
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A Neighbourhood Story:
"It is important that the voices of Scarborough’s young people are included in their community’s dialogue; the arts have been instrumental in making this possible. Young people require platforms from which to share their creative endeavours with their community. Therefore, creating additional multi-purpose arts spaces ensures young people flourish creatively."
- Denese Matthews, Community Service Partner

Community Quote:
"ScARBorouGH Village is home to people from different backgrounds and abilities. Residents support the community by organizing programs like breakfast clubs, summer camps, and community celebrations. We partner with organizations to improve our programs, advise on upgrading our community spaces, and outreach to others to offer our help."
- Amandeep Gill, Resident

Community Development Officer:
Sherry Phillips
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Neighbourhood Improvement Areas:
#124 Kennedy Park
#125 Birchmount Eglinton East (Ionview)
#138 Eglinton East

Councillors and Wards:
Ward 35 - Michelle Holland
Ward 37 - Michael Thompson
Ward 38 - Glenn De Baeremaeker

Priority actions:
- Physical Surroundings: Targeted new investments of over 1.46 million dollars went towards space transformations including Community Hub and Multi-Sports Pad at 1021 Birchmount Rd., a revitalization of the Gilder Drive Outdoor Recreational and of Ionview Park, and the Allied Neighborhoods Community Teaching Kitchen.
- Participation in Civic Decision-Making: 4 community animators visited 20 apartments connecting with 500 residents in a 4 month period to promote and inform residents on local services the local planning table.
- Healthy Lives: Delivered several trainings in healthy lives: Home Alone Course, Cooking for Kids, Social Media Workshops, Support for Community Gardens, First Aid Training.

NEIGHBOURHOOD PLANNING TABLE: EGLINTON EAST
KENNEDY PARK IONVIEW

NEIGHBOURHOOD PLANNING TABLE: SOUTH EAST SCARBOROUGH
PLANNING TABLE

Neighbourhood Improvement Areas:
#135 Mornelle Court (Morningside)
#136 Kingston Galloway/Orton Park (West Hill)
#137 Woburn
#139 Scarborough Village

Councillors and Wards:
Ward 36 - Councillor Gary Crawford
Ward 38 - Councillor Glenn De Baeremaeker
Ward 43 - Councillor Paul Ainslie
Ward 38 - Councillor Ron Moeser

Priority actions:
- Social Development: Delivered the Pathways to Education Program, through Youthlink. The ongoing program supports highschool age youth by: working with families on educational concerns; developing advocacy skills; financial support for travel needs and transition expenses such as post secondary application fees.
- Healthy Lives: Implemented the Healthy Kids Community Challenge to over 70 children, parents, and service providers, promoting healthy eating, physical exercise, and creating healthy literacy for children.
- Physical Surroundings: Through a POL2 application, outdoor play spaces are revitalized at 4100 and 4110 Lawrence Avenue East by installing a splash pad, a skateboard park, and enhancing the older playground with a new surface.
Community Quote: “As Community Leads in Flemingdon Park we felt the importance to show case the talent within an inner city community and by applying for Kraft Hockeyville 2016 contest. We were able to put Flemingdon Park on the map #flemoville.” - Muhammad Sadick, Aishah Sheri and Adil Patel, Friends of Angela James Arena & Residents

Community Development Officer: Rebecca Bassey
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A Neighbourhood Story:
Community partners came together to develop strategies to increase access to locally grown and affordable food. Three new community gardens were established in the neighbourhood because of this collaboration.

Community Quote: “This platform (Neighbourhood Action Partnership) will help those people involved to think about how to work in partnerships for the betterment of the community.” - Tahmid Rouf, Resident, Resident Leader & Agency Staff

Community Development Officer: Sarosh Anwar
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A Neighbourhood Planning Table: Taylor-Massey-Oakridge

Neighbourhood Improvement Areas:
#61 Taylor-Massey
#121 Oakridge

Councillors and Wards:
Ward 31 - Councillor Janet Davis
Ward 35 - Councillor Michelle Holland

Priority actions:
- Participation in Civic Decision-Making: Collaborated to promote and support resident participation in the Participatory Budgeting pilot project in Oakridge, through which $250,000 was committed to neighbourhood upgrades that residents proposed and voted on. Funded projects included: a new performance stage, a mural on an underpass, a new walking/running path, and a playground upgrade.
- Economic Opportunities: Developed and delivered 8 workshops for youth in Taylor Massey and Oakridge to help increase their ability to manage and grow their money.
- Social Development: Collaboratively organized community information fairs to increase knowledge-sharing among service providers and residents and to engage more residents into the work of the Neighbourhood Action Partnership.
NEIGHBOURHOOD PLANNING TABLE: PARKDALE ECONOMIC DEVELOPMENT PROJECT

Neighbourhood Improvement Areas:
#85 Parkdale

Councillors and Wards:
Ward 14 - Councillor Gordon Perks

Priority actions:
- Economic Opportunities: Held participatory workshops on popular economics to build residents’ capacity for participating in economic development planning in the neighbourhood.
- Participation in Civic Decision-Making: Held participatory workshops to come up with ways of measuring neighbourhood progress in a way that is meaningful to Parkdale community members.
- Economic Opportunities: Supported resident initiative to produce a video that promotes the idea of what defines a “community-serving” business.

A Neighbourhood Story:
Community members came together this year to design a “Parkdale Flag” mural to represent a shared neighbourhood vision and express common values that align with the Parkdale Neighbourhood Plan. The Parkdale Flag is now installed as a mural on Queen Street West and the flag is produced by a grassroots initiative for wide distribution and display in the neighbourhood.

Community Quote:
“What is at stake now is the future of Parkdale. Parkdale’s diversity, affordability and inclusivity are increasingly at risk, and hinge on equitable outcomes of neighbourhood development and improvement. We know that change happens. But we also know that how change happens is not inevitable. Strategies and policy tools to guide neighbourhood change and build equitable local economies do exist. What is needed, then, is to explore how we can marshal those strategies, and work together to build a healthy, inclusive, and just neighbourhood. This is why this community planning initiative is vital and timely.”
- Kuni Kamizaki, Resident & Agency Partner

Community Development Officer:
Sarosh Anwar
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NEIGHBOURHOOD PLANNING TABLE: SOCIAL DEVELOPMENT PLAN STAKEHOLDERS TABLE

Neighbourhood Improvement Areas:
#72 Regent Park

Councillors and Wards:
Ward 28 - Councillor Pam McConnell

Priority actions:
- Social Development: Launched a new community newsletter with 325 new subscribers. Printed copies are regularly distributed to high traffic community spaces.
- Physical Surroundings: Organized an information session for the community on existing and newly-built community spaces in Regent Park so people could learn about what spaces are available and how they can get access to them.
- Healthy Lives: Two neighbourhood surveys were completed in the areas of Health and Employment/Entrepreneurship. 15 project ideas were collected through this process and funding opportunities will be explored for them.

A Neighbourhood Story:
In 2016 the Regent Park Legacy Fund received support through the Toronto Strong Neighbourhoods Strategy to launch the first round of community-run grants. The history of the Legacy Fund goes back to the 1980s when Regent Park fundraised to establish a community centre for youth. Tenants contributed two dollars per month for three years raising more than $10,000 and securing contributions that now total more than $600,000.

Community Quote:
“Residents need a stronger, more influential voice in the social development planning throughout the next 10 years of the revitalization as this will increase their capacity to keep decision-makers accountable.”
- Diane MacLean, Resident, Resident Leader & Agency Staff

Community Development Officer:
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NEIGHBOURHOOD PLANNING TABLE:
RUSTIC NEIGHBOURHOOD
ACTION PARTNERSHIP

Neighbourhood Improvement Areas:
#28 Rustic

Councillors and Wards:
Ward 12 - Councillor Frank Di Giorgio

Priority actions:
- Social Development: Held a series of discussions with residents, to find ways to reduce social isolation due to age, language or cultural factors and find solutions to bring the community together.
- Physical Surroundings: Funds from the City’s Participatory Budget Pilot Project secured 4 new light posts in Rustic Park, which provides a safe space for the entire community to use the park longer all year round.
- Economic Opportunities: Supported Smart Serve employment training for 35 youth.
- Healthy Lives: Supported over 200 children aged 4 to 13 attending workshops related to healthy eating, understanding food sources and the Falstaff Community Garden, and the Healthy Kids Community Challenge.

Community Development Officer:
Rose-Ann Bailey
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Community Quote:
“The community needs a comprehensive poverty reduction program that addresses such issues as health determinants, social isolation, healthy food availability and employability skills. The Rustic community has more than 25% of the population in low income. Rustic community is a diverse compilation of people who have come to this country to improve their situation in life due to economic or political factors and with the willpower of residents/tenants and community partners the area can be improved by taking the necessary action, one step at a time.”
– Luisa Giacometti, Resident & Chair of the Rustic Community Network NIA Table

A Neighbourhood Story:
Over the last 2 years, our community residents have worked diligently together to understand the 2015 Participatory Budget process, and benefited from this opportunity by voting on two important initiatives: increased safety in Rustic Park with the instillation of 4 new street lights and the soon to be built shelter for shade near the playground in Maple Leaf Park. In 2016 a concerted effort was made to increase youth participation in the Participatory Budget process and the results of this year’s vote will be known shortly. All of these initiatives have already aided in bringing people in our community together while promoting common gathering spaces.

NEIGHBOURHOOD PLANNING TABLE:
YORK SOUTH WESTON
NIA PARTNERS

Neighbourhood Improvement Areas:
#110 Keelidades-Eglinton
#112 Beechborough Greenwood West
#113 Weston
#115 Mount Dennis

Councillors and Wards:
Ward 11 - Councillor Frances Nunziata
Ward 12 - Councillor Frank Di Giorgio

Priority actions:
- Social Development: Conducted an environmental scan for the purpose of program planning with governmental, grassroots and nonprofit organizations.
- Participation in Civic Decision-Making: Resident Civic Engagement training to build advocacy capacity.
- Healthy Lives: Created food friendly neighbourhood(s) by creating a network of local organizations involved in healthy living education, food access, area gardens and market programs.
- Healthy Lives: Supported local Mental Health and Wellness initiatives (young women’s yoga and Mental Health Information Session).

Community Development Officer:
Rose-Ann Bailey
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Community Quote:
“As a newcomer to Canada, I have learnt more about my new community, met more of my neighbours and shared more cultural traditions through these “Pop-up” food markets and community kitchens that I would ever be able to do on my own”
– Beatriz Ortega, Resident

A Neighbourhood Story:
York South Weston (trending #YSW) is using “Focus on Food” as one of our community engagement approaches. Our goal is to identify, align, communicate and celebrate all the unique and collaborative food efforts and assets in the very wide area of York South Weston. We understand that to reduce poverty, it has to include securing healthy food and involving residents, local businesses and agency led projects, programs and activities that collectively explore, strengthen and impact our aim of a “Food Friendly Neighbourhood”.

Source: City of Toronto, Social Development Finance
Published: July 2016.
Contact: spar@toronto.ca.
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NEIGHBOURHOOD PLANNING TABLE:
WESTON PELHAM PARK

A Neighbourhood Story:
I love the way people are so welcoming when they see you at the Weston-Pelham Park community. The community dining at DPNHC and The Stop are great places to dine and keep in touch with friends. I see people helping each other, whether it is to help carry groceries, help with a pram or mobility device, or on and off the bus. I love the pride that people display when doing their gardens - whether they are purely ornamental or for food. I was blown away by the vertical gardens installed on trees at Pelham Park - they are just amazing! We look forward to the businesses that have closed to soon re-open. I miss Charmaine’s Place, which is what I would call a Compassionate Cafe. I would love to have another Compassionate Cafe in Weston-Pelham Park community soon! - Tina Conlon, Community Minister, Davenport Perth Community Ministry

Priority actions:
- Participation in Civic Decision-Making: A group that reflects the diversity of the neighbourhood and plan local actions. This group developed a resident recruitment strategy. Resident engagement meetings were held in 2016, and future plans for 2017 currently under-development.
- Healthy Lives: Create a map of all the Food Friendly places in the neighbourhood to increase awareness of food access.
- Economic Opportunities: Provide Food Service training (including Food Handling, Smart Serve, CPR, AED, First Aid, job search skills, life skills, etc.) to youth leading to employment opportunities.

Community Development Officer:
Rose-Ann Bailey
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NEIGHBOURHOOD PLANNING TABLE:
KINGSVIEW VILLAGE - THE WESTWAY

A Neighbourhood Story:
Nestled just south of the 401 and north of The Westway the area is characterized by high-rises along Dixon Road but also includes a diverse group of resident leaders like the Etobicoke Community Council that are creating and delivering a wealth of activities for local families in the area. Two such initiatives are a soccer league and summer camps. Another example is the parent operated robotics programming run out of Don Bosco Catholic Secondary School which was created through a partnership between the Somali Parents Liaison, TDSB and TCDSB Secondary School.

Community Quote:
“We have lived in the Kingsview Village - Westway Neighbourhood for almost 10 years. We love our neighbours and the diversity of cultures we see each and everyday. We want to try and create more neighbourhood events that will bring people together. We pass each other on the sidewalk, but neighbourhood events would help people to really get to know one another and creating a safer neighbourhood. We are optimistic about our future here.” - Jeff Canning, Resident & Community Leader

Priority actions:
- Participation in Civic Decision-Making: The Kingsview Village - The Westway (KVW) community are advocating for a hub/recreation centre that is accessible, inclusive, and provides opportunities and supports necessary for youth, seniors, families, and singles.
- Healthy Lives: Created parenting workshops on the topics of healthy parenting for residents from diverse cultural and religious backgrounds.
- Economic Opportunities: Offered employment skills workshop to 30 youth on areas of resume writing, interview skills, and job search skills.

Community Development Officer:
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NEIGHBOURHOOD PLANNING TABLE:
ROCKCLIFFE - SMYTHE
NEIGHBOURHOOD ACTION PARTNERSHIP

Neighbourhood Improvement Areas:
#111 Rockcliffe-Smythe

Councillors and Wards:
Ward 11 – Councillor Frances Nunziata

Priority actions:
- Social Development: Develop service plan for the neighbourhood to increase access and investment in community services for local residents.
- Physical Space: Create a safety plan to address safety concerns identified by local residents.
- Computer literacy for Seniors
- Produce Resource Guide for Services in the Rockcliffe-Smythe neighbourhood.
- Hosted a School Opportunities Fair

Community Development Officer:
Rose-Ann Bailey
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A Neighbourhood Story:
Community residents, Ward Councillor, agency and city staff are working together to ensure that the newly proposed shelter to be located at 731 Runnymede has a positive impact on the community. A Community Liaison Committee has been developed to ensure that residents, local agencies and City Councillors advise City staff on the best ways to establish the shelter within the community. As a result of the proposed shelter City staff have been developing a York/Weston/Junction Strategy to improve economic development and access to City and social services and land use for the area.

A Neighbourhood Story:
The North Etobicoke Resident Council (NERC) is a group of leaders/activists that unite to advocate on matters that affect the community. Together we protect the best interests of our community by finding solutions that will improve the quality of life for residents. The NERC strives to reduce poverty, address health inequalities and ensure safety by using a community development approach that is inclusive, strengths’ based, and culturally competent. – North Etobicoke Resident Council

Community Quote:
“When many come together to make a difference to the community that’s, what I call true leadership”
- Elilde Jacinthe, Resident and NERC Animator Coordinator

NEIGHBOURHOOD PLANNING TABLE:
REXDALE NEIGHBOURHOOD ACTION PARTNERSHIP

Neighbourhood Improvement Areas:
#2 Mount Olive-Silverstone-Jamestown
#3 Thistletown-Beaumond Height
#4 Elms-Old Rexdale
#21 Humber Summit
#22 Humbermede

Councillors and Wards:
Ward 1 - Councillor Vincent Crisanti
Ward 7 - Councillor Giorgio Mammoliti

Priority actions:
- Economic Opportunities: Provided Food Handler Certification Courses to residents seeking employment in the food service industry.
- Economic Opportunities: Offered First Aid Certification courses to 40 youth to increase job opportunities in the recreation and community service sector.
- Economic Opportunities: Hosted a Service and Information Fair through a community wide partnership focusing on creating employment opportunities for youth.

Community Development Officer:
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Contact: spar@toronto.ca.
Published: July 2016.
Source: City of Toronto, Social Development Finance & Administration, Community Resources Section.
NEIGHBOURHOOD PLANNING TABLE: 
DOWNSVIEW RODING NEIGHBOURHOOD ACTION PARTNERSHIP

Neighbourhood Improvement Areas: #26 Downsvie Roding
Councillors and Wards: Ward 7 – Giorgio Mammoliti Ward 9 – Maria Augimeri

Priority actions:

- Physical Space: Asset mapped existing programs for youth and established a Youth Space/Programming Issues Workgroup.
- Participation in Civic Decision-Making: Promoted youth engagement in the neighbourhood by holding 7 focus groups with youth at Downsvie Secondary School, Madonna and Pierre Laporte Middle School and 3 community centres, surveying 100+ youth.
- Economic Opportunities: Provided 62 youth capacity building trainings (i.e. First Aid/ CPR, Food Handling, HIGH Five) in order to enhance their employability.
- Economic Opportunities: Increased programming for youth and poverty reduction initiative. As a result, 3 programs were developed which impacted over 85 youth.

Community Quote:
“We applied for a POL2 grant to revitalize Roding Park so residents of all ages can enjoy new features. It’s essential for neighbourhood safety and to bring people back into the park again.”
- Lisa Pitoccio, Resident

A Neighbourhood Story:
In Winter 2016, the Downsvie community welcomed over 800 Syrian refugees. The refugees stayed at the Toronto Plaza Hotel, where the community welcomed them by donating clothes, toys, and fresh halal meals for the families in order to help them integrate into their new life in Canada. Toronto Public Health provided a Mobile Dental Clinic for the Syrian refugees at the Toronto Plaza Hotel.

Community Development Officer:
Rosemary Bell
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NEIGHBOURHOOD PLANNING TABLE: 
JANE FINCH TSNS TASK FORCE

Neighbourhood Improvement Areas:
#24 Black Creek #25 Glenfield Jane Heights
Councillors and Wards: Ward 7 – Giorgio Mammoliti Ward 8 - Anthony Perruzza

Priority actions:

- Participation in Civic Decision-Making: Received a catalyst grant from York University to research resident issues. 2 strategic planning sessions with stakeholders and 6 work groups are working to implement the report recommendations.
- Economic Opportunities: Provided job training to 58 adult residents in First Aid, CPR, and job search skills.
- Healthy Lives: Implemented the Community Garden Network to connect local services and food sources. Provided materials, seeds, soil, tool sharing, workshops on: food literacy; small- and large-scale gardening, food preparation and preserving, and connections community services.
- Economic Opportunities: 80 highschool youth participated in ‘High Five’: First Aid, CPR, food handling employability training.

A Neighbourhood Story:
Community Action Planning Group (CAPG), is a group of residents, workers, and supporters that aims to educate, engage, and mobilize local communities, in order to influence planning and development projects in the Jane-Finch area. This group has worked tirelessly for 5 years, holding regular workshops. Recently they are working with Metrolinx and TTC on incorporating commercial, residential, or community uses that would provide benefits to the Jane-Finch neighbourhood.

Community Quote:
“It is our aim to ensure that all community residents know how to advocate for themselves regarding housing issues as well as be informed of the housing policy changes that impact them.”
- Nicola Holness, Housing Workgroup Chair

Community Development Officer:
Rosemary Bell
416-889-1285 rosemary.bell@toronto.ca
HEALTHY LIVES: Raised mental health awareness and accommodation across public services in the community, by promoting an inclusive framework to reduce stigma.

Participation in Civic Decision-Making: Implemented a monthly series of workshops with funders presenting on grant-writing and funding resources for local organizations.

Participation in Civic Decision-Making: Convened community consultation meetings to strengthen connections between local organizations while identifying future capital building project possibilities.

A Neighbourhood Story:
"The YUH NAP must understand and address the impact of the re-development of the Keele and Finch community and its effect on the people who are most vulnerable in the community."
- Kola Iluyomade, Mental Health Worker

Community Development Officer:
Rosemary Bell
416-889-1285 rosemary.bell@toronto.ca

Priority actions:

- Healthy Lives: Raised mental health awareness and accommodation across public services in the community, by promoting an inclusive framework to reduce stigma.
- Participation in Civic Decision-Making: Implemented a monthly series of workshops with funders presenting on grant-writing and funding resources for local organizations.
- Participation in Civic Decision-Making: Convened community consultation meetings to strengthen connections between local organizations while identifying future capital building project possibilities.

The City depends on the community-based sector to achieve its service and strategic goals. Consequently, the City has a significant interest in providing a range of supports, including leasing City space at Below Market Rent (BMR), to community service organizations to ensure their viability.

A community hub is a central access point for a range of needed health, education and social services, along with cultural, recreational, and green spaces. Community hubs have many benefits to the community, including potential cost-savings, service alignments and integration, the ability to target priority populations, bringing services to residents, providing better customer service, and responding to changing community needs and to population growth.

Since 2005, community organizations including: For Youth Initiative, Social Planning Toronto, Community Action and Resource Centre, and the Woman Abuse Council of Toronto have worked together to create access to services, programs, and events at 1652 Keele St. In 2008 these organizations submitted a grant proposal to the Youth Challenge Fund resulting in approximately $1.4 million in capital funds, along with contributing funding from the City’s Partnership Opportunity Legacy fund. A new youth program space was created in the basement that is now part of For Youth Initiative space. Another new program space for Community Action Resource Centre was renovated on the top floor in 2015 with capital funding from Ontario Trillium Foundation.

Programs in the space have provided opportunities for youth, seniors, newcomers, parents with young children, and women, to receive supports, develop new skills, and enjoy social recreation activities. The founding partners of the Keele St. Hub and new partners are now supported by a Community Hub Coordinator from Social Development Finance and Administration division of The City of Toronto to ensure that 1652 Keele St. continues to develop into a fully accessible community hub space.
THANKS TO ALL OUR PARTNERS

We engage, ally and connect to over 100 local networks and workgroups across NIAS and Emerging Neighbourhoods.