

Municipal Licensing & Standards

Municipal Licensing and Standards contributes to the safety, vibrancy and maintenance of our communities by being a leader in the professional delivery of by-law enforcement, administration and animal care services to the City of Toronto.

By-Law Enforcement

Purpose:

The enforcement of City of Toronto By-Laws to mitigate public nuisances, enhance public safety and maximize compliance.

License & Permit Enforcement

Waste By-Law Enforcement

Parks By-Law Enforcement

Animal By-Law Enforcement

Business Licensing & Permitting

Purpose:

The regulatory oversight of municipally licensed businesses, including issuance of business licenses, issuance of right-of-way permits, and training of the taxi/limousine industries.

Business & Trade Licensing

Business Permitting

Taxi & Livery Licensing

Licensing Tribunal

Property Standards, Inspection & Compliance

Purpose:

The enforcement of City of Toronto By-laws to ensure the maintenance of housing, private property and community standards, including the mitigation of nuisance and appropriate land use.

Property Standards Inspection & Enforcement

Property Maintenance

Zoning Investigation & Enforcement

Exemptions & Permits

Animal Care, Control & Sheltering

Purpose:

The management, sheltering, care and control of domestic animals, including the promotion of responsible pet ownership through licensing, and emergency animal rescue.

Cat & Dog Licensing

Veterinary Care

Animal Mobile Response

Animal Sheltering & Adoption

Legend:

 Program
 Service

 Activity

Service Customer

By-Law Enforcement

- By-Law Violator
- Complainant
- By-Law Complaint People
- Enforcement agencies
- Mayor & City Council

Indirect (Beneficial)

- Residents
- Businesses
- Visitors

Business Licensing & Permitting

- Business Licence Applicant
- Boulevard Occupancy Applicant
- Permit Applicant
- Property owners

Indirect (Beneficial)

- Residents
- Consumer / Patron
- Businesses
- Visitors

Property Standards, Inspection & Compliance

- Property owners
- Community/Resident groups
- Exemption Permit Applicants
- Tenants
- Housing advocacy associations

Indirect (Beneficial)

- Residents
- Businesses
- Visitors

Animal Care, Control & Sheltering

- Animal/pet owners
- Domestic Animals
- Animal Welfare advocacy groups
- Wild Animals

Indirect (Beneficial)

- Residents
- Businesses
- Visitors
- Veterinarian industry