Toronto Paramedic Services
Community and Social Services

Toronto Paramedic Services is the largest municipal emergency medical service in Canada. It provides 24-hour pre-hospital emergency and non-emergency care and transportation to and between hospitals for ill or injured individuals. Toronto’s Community Paramedicine Program provides education and health support to Toronto’s diverse communities.

4330 Dufferin St.
Toronto ON M3H 5R9

General Enquiry .................................... 392-2000
Facsimile - Chief....................................392-2115

Chief
Paul Raftis ...................................... 392-2205
Administrative Assistant
Lee Patterson .................................. 392-2209
Deputy Chief
Gord McEachen............................... 392-6159
Commander, Policy & Project Management
Bik Chawla ..................................... 392-2815
Administrative Superintendents
Brayden Hamilton-Smith................ 392-7708
Sheryl Jackson..................................392-0940

Central Ambulance Communications Centre (CACC)

- Provides a provincial ambulance communications service that includes a 911 call receiving system, radio dispatch, resource deployment and resource utilization on a 24/7 basis.
- Comprises the operational functions of the communications and dispatch service, and the design, operation and maintenance of radio, telephone and computerized dispatch equipment.
- Responsible for the training of emergency medical dispatchers and the creation of updated map location data.

Facsimile............................................392-2027

Deputy Chief
Mark Toman (Acting) .................... 392-2052
Administrative Assistant
Christine Shepherdson ................ 392-2070
Commander, Communications Centre
Joe Moyer ..................................... 397-1778
Communications Support Assistant
Anna Santaguida ............................ 392-4951
Commander, Systems Performance
John McPhee .................................. 392-2066
Superintendents, Systems Performance
Adrian Mateescu ......................... 392-2155
Brina McMillan .................. 392-2194
Superintendent, Operational Support
Loretta Nielsen ............................. 392-2132
Superintendent, Special Projects
David Perschy ................................ 392-3736
Superintendents, Communications
Melanie Austin (Acting) ............ 392-2232
Jennifer Dart ...................... 392-2232
Leanna Galvan ....................... 392-2232
Ryan LeBlanc ..................... 392-2232
Mary McNenly (Acting) ............ 392-2232
Shawn Naraine (Acting) ............. 392-2232
David Neave ...................... 392-9445
Superintendent, Systems Operations
John Klich .................................... 392-1789
Commander, Education & Quality Improvement
Kim O'Donnell .................. 397-0109
EDQI Support Assistant
Heather Swanton .................. 392-2242
Superintendents, Education & Quality Improvement
Zev Bromberg (Acting) ............ 338-1269
Cynthia Campbell ............. 392-0540
Kelly Clarke .............. 392-9218

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Operations

- Provides emergency and non-emergency medical care and transportation by paramedic ambulance crews on a 24/7 basis.
- Responsible for operational supervision and support.

Deputy Chief
Leo Tsang (Acting)...........................392-3700

Administrative Assistant
Eva Boyd ........................................392-2212

Superintendents, Administrative
Emily Allinson ...............................392-2217
Stewart Morris ...............................392-2197

District 1
1300 Wilson Ave.
Toronto ON M3M 1H5

Facsimile........................................696-3452

Commander, Operations
Janice Baine ....................................392-2236

Operations Support Assistant
Taylor Krafczek .............................392-2252

Superintendents, Operations
Paul Baumlter ..................................392-2041
Sohail Bastani ..................................392-2240
Narae Choi ......................................392-2041
John Farren ....................................392-2041
Fred Galvan ....................................392-2041
John Janson ....................................338-5705
Nathan McNair ................................392-2041
Greg Murphy ....................................392-2041
Rory O’Neill ....................................392-2041
Kevin Sam .......................................392-2041
Paul Schmidt ...................................392-2041
Marcin Terepka ................................392-2041

District 2
2430 Lawrence Ave. E.
Toronto ON M1P 2R5

Facsimile........................................338-0462

Commander, Operations
Jay Gagne .......................................392-2059

Operations Support Assistant
Helene Papadakos ............................392-2213

Superintendents, Operations
Attila Bodo ......................................392-9757
Ron Bogle .......................................392-2169
Bryan Colton ....................................392-2128
Ryan Faye .......................................392-2128
Gilles Gauthier ................................392-2128
John Liriano .....................................392-2128
Julia Lloyd .......................................392-2128
Andrew Lock ....................................392-2128
Justin Migchels ................................392-2128
John Migliore ...................................392-2128
David Naftolin ................................392-2128
Jeremy Pompilio ................................392-2128
John Stone .......................................392-2128
Tonya Tewnion ................................392-2128
Ryan Van Poorten ............................392-2128

District 3
100 Turnberry Ave.
Toronto ON M6N 1R1

Facsimile........................................322-2091

Commander, Operations
James Rodgers (Acting) .................392-0665

Operations Support Assistant
Natasha Pusaka ................................397-5097

Superintendents, Operations
Caitlin Bastani ................................392-2253
Darcy Brebner .................. 392-0942
Rachel Janner .................. 392-2253
Greg Mercer .................. 392-2253
Ian Palmer .................. 338-0457
Enrico Royer .................. 392-2253
Deane Wood .................. 392-2253
Derek Yantha .................. 392-2253

District 4
1535 Kingston Rd.
Toronto ON M1N 1R5

Facsimile .................. 397-4255

Commander, Operations
Stefano DiCiccio (Acting) .................. 392-0223
Operations Support Assistant
Theodora Ioannidis .................. 338-0470
Superintendents, Operations
Brian Annett .................. 392-2127
Lorne Burns .................. 392-2127
Jeff Carter .................. 392-2127
Michelle Flynn .................. 329-2127
Daniel Gagliotti .................. 392-2127
Arnon Goldenberg .................. 392-2127
Gary McAuley .................. 392-2162
Christopher McPhee .................. 392-2127
Mike Ricketts .................. 392-2127
Kat Shortt .................. 392-2127
Steve Skandalis .................. 392-2127
Christopher A. Stubensey .................. 397-0142

District 5
5700 Bathurst St.
Toronto ON M2R 3N4

Facsimile .................. 392-2160

Commander, Operations - Special Operations
Michael Grife .................. 392-5116
Special Operations Support Assistant
Lina Lebab .................. 392-2018
Superintendents, Special Operations
David Cooke .................. 392-2122
Stephan Krasl .................. 392-1983
Yvonne Morelli .................. 392-2035

Operational Support

- Provides logistical resource services to the division including: Accommodations, Fleet Operations, Facility Maintenance, Staff Scheduling, Materials Management and Communication Systems Engineering.
- Responsible for the maintenance and distribution of medical equipment and supplies.
- Supports the Operations Division.

Deputy Chief
Rhonda Hamel-Smith .................. 397-0246

Administrative Assistant
Joanne Papania .................. 392-2043

Commander, Facilities Projects
Ralph Hole .................. 392-2195
Superintendent, Facilities-Projects
Fred Schaefer .................. 392-3729

Commander, Community Safeguard Services
Michael O’Donnell (Acting) .................. 392-2234

Commander, Materials & Equipment Services
Mark Adams (Acting) .................. 392-2082

Superintendent, Stores
Stefanie Carnevale (Acting) .................. 392-2188

Superintendent, Equipment Services
Travis Lyons .................. 392-2118

Logistics: Superintendents
Claudio Capuano .................. 338-1439
Deb Conacher .................. 397-5620
Duane Lichty .................. 397-4221
Maryann Munns .................. 397-4846

Commander, Communication Systems Engineering
Irina Pantofaru .................. 392-2191

Superintendent, Mobile Communications
Sunil Beharry .................. 392-2000

Superintendent, Radio Communications
Ken Eastveld .................. 392-2121

Superintendents, Senior Systems Integration
Derek Crocker (Acting) .................. 397-4644
Wei (Absalom) Hong .................. 392-2009
Wenwei Wang .................. 392-0556
Superintendent, Telecommunications
  Engineering
  Collin Hackett..............................392-2114
Radio System Administrator
  Danny Huton ................................392-8180
Superintendent, Geographical Data Systems
  Peter Luciani ................................392-3432
Commander, Fleet Services
  Inderjit Grewal ............................392-2182
Fleet Office Support Assistant
  Christopher Strowbridge ...............392-2135
Superintendent, Fleet Maintenance
  Nigel Baird ................................392-2183
Manager, Finance & Administrative Services
  Stuart Irvine ................................392-2007
Senior Budget Analysts
  Grace Aretusi ................................392-2139
  Michael Chan Ah Song ...................392-2104
Budget Analyst
  Elena Rek ..................................392-9461
Budget Coordinator
  Marjorie Carlos ...........................338-6898
Supervisor, Financial Services
  Diana Reilly ................................392-2175
Supervisor, Administrative Services
  Francine Cohen ............................397-4353
Commander, Policy, Projects & Process Improvement
  Louis Chan ..................................392-8965
Commander, Scheduling
  Kristopher Staley (Acting) ............338-3686
Scheduling: Superintendents
  Ian Beduya ..................................392-4116
  David Hissem ................................392-9217
  Frank Piluso ................................392-9258
  Maria Tavares .............................397-0212
  Christine Yrcha .........................392-1644

Deputy Chief
  Jennifer Shield (Acting) ...............338-3703
Administrative Assistant
  Cathy Calabretta ...........................397-4345
Staff Psychologist
  Leslie Langdon .............................392-5095
Medical Advisor
  Dr. Russell MacDonald ....................397-9071
Commander, Education & Development
  Jamie Burnett (Acting) .................392-2439
Administrative Support Assistant (HQ)
  Paula Doyle ..................................392-2063
Administrative Support Assistant (ITLS)
  Kimya Mignott .............................392-0903
Administrative Support (Eastern Ave)
  Ana Marisa Savona ........................392-2081
Education & Development, Superintendents
  Deb Bisztriczky (Acting) ..............397-0213
  Tom Bruce .................................392-4930
  Jason Grass (Acting) ....................338-0453
  Sheree Hryhor ................................392-0650
  April Hugh ..................................392-2435
  Carole Jenkins (Acting) ................392-2060
  Martin Johnston ...........................338-0048
  Jaro Kupcho ................................392-2206
  Jesse MacNevin ............................392-2254
  Gary Marshall (Acting) .................338-0453
  Brian Miller (Acting) ....................392-4980
  Jonathan Paget ............................392-2436
  Adrian Strange (Acting) ...............338-0456
  Ben Wadowski (Acting) ...................392-1490
  Shannon Willis (Acting) ...............437-244-5598
  Mike Young (Acting) .....................338-3683
Commanders, Community Safeguard Services
  Adam Thurston ..............................338-0473
  Kyle MacCallum (Acting) ...............392-2042
Community Paramedicine Program
  Main Line ..................................397-4322
  Facsimile ....................................696-3500
Superintendents
  Erin Harrison ...............................392-1781
  Sara Modaour ...............................392-3082
  Ron Rossiter-Thornton ....................392-3090
  Erin Stankevicius ..........................392-3056
Community Paramedicine Support Assistant C
  Linton Brown ................................392-2265
Research Trainee
  Mariam Chaudry ............................392-3089
Public Information & Media
  Kim McKinnon ...............................392-2255

Program Development & Service Quality

- Includes Education & Development, Professional Standards, Community Safeguard Services, Safe City Program and Planning.
- Provides public education to promote rapid and appropriate use of emergency resources.

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Dineen Robinson (Acting) ........... 338-7598
Commander, Safe City Program
Jon Lane (Acting) ....................... 338-0475
Safe City AED Pad Coordinator
Dino Vilardo ............................. 392-2086
Safe City Course, AED/CPR/First Aid &
General Information Main Line ....... 329-9833
Planning and Emergency Management
Superintendents
Sidney Chu ............................... 392-3734
Craig Schmidt ........................... 397-0780
Peter You ................................. 392-3734
Professional Standards Commander
Melanie Jordison ......................... 392-2223
Professional Standards Support Assistants
Olimpia Iannelli ......................... 392-5044
Vera Robichaud ......................... 392-2038
Jaqueline Tomas (Acting) ............ 392-1949
Professional Standards Superintendents
Chris Bruno .............................. 338-2232
Tim Ednie ................................. 397-9394
Shamez Kassam ......................... 392-2241
Paul Lambert (Acting) ................. 392-0289
Jyl McGunigal ......................... 392-6161
Atif Sharif .............................. 397-7493
Sue Thomson .......................... 397-4717
Staff Support Centre Commander
Jon Lane (Acting) ....................... 338-0475
Staff Support Centre Superintendents
Ian Attard ............................... 392-2069
Karen Beharrell (Acting) .......... 392-0033
Kristina Edmark (Acting) .......... 394-8887
Kevin Huang (Acting) ............... 392-2020
Ron Kowalik ............................ 338-0474
Phillip Lim (Acting) ................. 397-7902
Derek Meerburg (Acting) .......... 338-3996
Alexander Peirson .................. 338-1452
Troy van Overdijk (Acting) ....... 397-5281
Staff Support Centre
Main Line ............................... 338-2700