Toronto Paramedic Services
Community and Social Services

Toronto Paramedic Services is the largest municipal emergency medical service in Canada. It provides 24-hour pre-hospital emergency and non-emergency care and transportation to and between hospitals for ill or injured individuals. Toronto’s Community Paramedicine Program provides education and health support to Toronto’s diverse communities.

4330 Dufferin St.
Toronto ON M3H 5R9

General Inquiry ................................... 392-2000
Facsimile - Chief ................................. 392-2115

Chief
Bikram Chawla (Acting) .................. 392-2815
Administrative Assistant
Lee Patterson ................................ 392-2209
Commander, Business Services
Chris Bruno................................... 338-2232
Commander, Policy, Project & Process Improvement
Michael Grife (Acting) .................. 338-3708
Administrative Superintendent
Sheryl Jackson .............................. 392-0940

Facsimile ............................................ 392-2027

Deputy Chief
Michael Wionzek.......................... 392-2052
Administrative Assistant
Theodora Ioannidis .......................... 392-2070
Deputy Commander, OPS System Support
Jay Burgin .................................... 338-3703
Commander, Communications Centre
Brayden Hamilton-Smith (Acting) 392-7708
Communications Support Assistant
Anna Santaguida ............................ 392-4951
Commander, Systems Performance
John McPhee .................................. 392-2066
Senior Business & Systems Analyst
Brina McMillan .............................. 392-2194
Derek Meerburg ............................ 392-2155
Superintendent, Operational Support
Loretta Nielsen ............................... 392-2132
Superintendent, Communications
Part-Time Staff
Mary McNenly ................392-2232 / 392-9445
Superintendents, Communications
Melanie Austin .........................392-2232
Gary Bunn (Acting) ...................... 392-2232
Leanna Galvan ............................. 392-2232
Ryan LeBlanc ............................... 392-2232
Trevor Marshall (Acting) .............. 392-2232
Alex Moshtaghii ......................... 392-2232
Michelle Norwood (Acting) .......... 392-2232
Superintendent, Systems Operations
Shawn Naraine .............................. 392-1789
Commander, Education & Quality Improvement
Kim O'Donnell ............................... 397-0109
EDQI Support Assistant
Heather Swanton ......................... 392-2242

Central Ambulance Communications Centre (CACC)

• Provides a provincial ambulance communications service that includes a 911 call receiving system, radio dispatch, resource deployment and resource utilization on a 24/7 basis.
• Comprises the operational functions of the communications and dispatch service, and the design, operation and maintenance of radio, telephone and computerized dispatch equipment.
• Responsible for the training of emergency medical dispatchers and the creation of updated map location data.
Superintendents, Education & Quality Improvement

Zev Bromberg .................................. 338-1269
Kelly Clarke .................................. 392-9218
Paul Elliott .................................. 392-0935
Shawn Hargreaves ......................... 338-8671
Isa Mack (Acting) ......................... 338-3701
Andy Rambarack (Acting) ............. 338-8661
Alan Wingfield ............................. 392-0540

Commander, Communication Systems Engineering

Wei (Absalom) Hong ..................... 392-2009

Superintendent, Mobile Communications

Sunil Beharry ................................ 392-4971

Superintendents, Senior Systems Integration

Derek Crocker (Acting) .................. 397-4644
Ken Eastveld (Acting) ................. 392-2021
Wenwei Wang ............................. 392-0556

Superintendent, Telecommunications Engineering

Collin Hackett .............................. 392-2114

Radio System Administrator

Danny Huton ............................... 392-8180

Superintendent, Geographic Data Systems

Peter Luciani ................................ 392-3432

Deputy Commanders

Jennifer Dart .................................. 392-1836
Fred Galvan .................................. 392-1836
Arnon Goldenberg ......................... 392-1836
Steven Henderson .......................... 392-1836
John Migliore ................................ 392-1836
Stewart Morris ............................. 392-1836
David Neave .................................. 392-1836
Nicole Rodrigues ......................... 392-1836
Shawn Staff .................................. 392-1836
Evert Steenge ................................. 392-1836
David Viljakainen ......................... 392-1836

Commander, Hospital Liaison Program

Jennifer Chung ............................... 392-2062

Superintendents, Hospital Liaison Program

Shannon Bertrand (Acting) ............. 647-291-4759
MJ Braaksma (Acting) ................... 437-244-1753
Lorne Burns ................................. 678-0965
Katrina Bynoe (Acting) .................. 437-244-7494
Eric Grosse (Acting) ...................... 647-292-7617
Scott Huff (Acting) ....................... 437-833-3592
Natnael Iyoban (Acting) .............. 822-7680
Greg Kord (Acting) ...................... 437-996-2740
David Patrick (Acting) ................. 647-407-3641
Eden Rosenberg (Acting) ............... 647-289-9934

William (Bill) Smith (Acting) 647-290-7812
Ryan Van Poorten ....................... 678-0865
Steve Weiler (Acting) ................... 437-980-3906

**Operations**

- Provides emergency and non-emergency medical care and transportation by paramedic ambulance crews on a 24/7 basis.
- Responsible for operational supervision and support.

Deputy Chief

Leo Tsang ................................... 392-3700

Administrative Assistant

Eva Boyd ..................................... 392-2212

Superintendents, Administrative

Ihor Andrusieczko ......................... 392-8973
Brent Goodwin ............................. 392-4935
John Karl Janson ........................... 392-2197
John Stone ................................... 397-5744

**District 1**

1300 Wilson Ave.
Toronto ON M3M 1H5

| Facsimile | 696-3452 |

Commander, Operations

Sohail Bastani (Acting) ................ 392-2236

Operations Support Assistant

Shauna Ross ................................. 392-2252

Superintendents, Operations

Michael Fabian (Acting) ............... 392-2205
Ryan Faye (Acting) ....................... 392-2205
Rachel Janer (Acting) .................... 392-2205
Julia Lloyd ................................. 392-2205
Gregory Mercer ............................ 338-5705
Ian Palmer ................................. 397-7969
Paul Schmidt ............................... 392-2205
Phillip Shanahan (Acting) .......... 392-2205
Marcin Terepka ............................ 392-2205
Steve Werbin (Acting) ................. 392-2205
District 2
2430 Lawrence Ave. E.
Toronto ON M1P 2R5

Facsimile........................................... 338-0462

Commander, Operations
Jay Gagne ........................................... 392-2059
Operations Support Assistant
Helene Papadakos ................................. 392-2213
Superintendents, Operations
Ilka Barniske ........................................... 392-2128
Hugh Cannings (Acting)......................... 392-2128
Bryan Colton ........................................... 392-2128
Nathan Dudley (Acting).......................... 392-2128
Cameron Edmonds (Acting)..................... 392-2128
Michelle Flynn (Acting)........................... 392-2128
Amy Irwin (Acting) ................................. 392-2128
David Naftolin ....................................... 392-9757
Christopher Allen Stubensey ................. 392-2169
Tonya Tewnion ....................................... 392-2128

District 3
100 Turnberry Ave.
Toronto ON M6N 1R1

Facsimile........................................... 392-2091

Commander, Operations
James Rodgers ....................................... 392-0665
Operations Support Assistant
Natasha Pusaka ...................................... 397-5097
Superintendents, Operations
Peter Aquilizan (Acting) ......................... 392-2253
Paul Baeumler ....................................... 392-2253
Caitlin Bastani ........................................ 338-0345
Andrew Bridge (Acting) ........................... 392-2253
Christopher McPhee .............................. 392-2253
Justin Michels (Acting) ............................ 392-2253
Victoria Pfuetzner (Acting) ..................... 392-2253
Colin Sindall ......................................... 392-0942
Tim Wyers (Acting) .................................. 392-2253

District 4
1535 Kingston Rd.
Toronto ON M1N 1R5

Facsimile........................................... 392-2160

Commander, Operations
Stefano DiCiccio (Acting) ....................... 392-0223
Operations Support Assistant
Christine Dilla ...................................... 338-0470
Superintendents, Operations
Brian Annett ......................................... 392-2127
Jeff Carter ........................................... 392-2127
Michael Larsen (Acting) ......................... 392-2127
Marvin Marin-Austin (Acting) ................. 392-2127
Gary McAuley ....................................... 392-2162
John Palmer (Acting) .............................. 392-2127
Mike Ricketts ....................................... 392-2127
Kat Short ............................................ 392-2127
Steve Skandalis ..................................... 392-9757
Ashley Spataro (Acting) .......................... 392-2127

District 5
5700 Bathurst St.
Toronto ON M2R 3N4

Facsimile........................................... 392-3781

Commander, Operations - Special Operations
Yvonne Morelli (Acting) ......................... 392-2040
Special Operations Support Assistant
Lina Lebab ............................................ 392-2018
Superintendents, Special Operations
Ian Attard ............................................ 392-2035
David Cooke ......................................... 392-2122
John Farren ......................................... 392-2035
Stephan Krasl ....................................... 392-1983
Richard Shin ......................................... 392-1876
Jeffrey Wuebbolt .................................... 397-1873

District 6
2430 Lawrence Ave. E.
Toronto ON M1P 2R5

Facsimile........................................... 338-0462

Commander, Operations
Darcy Brebner ........................................ 392-3781
Operations Support Assistant  
Chris Strowbridge ......................... 392-0252
Superintendents, Operations  
Alexandru Colotiliscicov (Acting) ........ 392-3000  
Martin Johnston ........................................ 392-3000  
Phillip Lim (Acting) ................................. 392-3000  
John Liriano ........................................ 338-0515  
Jamie O’Donnell (Acting) ....................... 392-3000  
Ariel Riesenbach (Acting) ....................... 392-3000  
Derek Yantha ........................................ 392-3000

Operational Support

• Provides logistical resource services to the division including: Accommodations, Fleet Operations, Facility Maintenance, Staff Scheduling, Materials Management and Communication Systems Engineering.
• Responsible for the maintenance and distribution of medical equipment and supplies.
• Supports the Operations Division.

Deputy Chief  
Melanie Jordison (Acting) .................... 397-0246
Administrative Assistant  
Joanne Papania .................................. 392-2043
Commander, Facilities Projects  
Dave McEachern .................................. 392-3729
Superintendent, Facilities Management  
Leon Silva ........................................ 392-1343
Commander, Community Safeguard Services  
Michael O'Donnell (Acting) .................... 392-2234
Commander, Materials & Equipment Services  
Mark Adams ...................................... 392-2082
Superintendent, Equipment Services  
Travis Lyons .................................... 392-2118
Superintendents, Logistics  
Claudio Capuano .................................. 338-1439  
Deb Conacher ................................... 397-5620  
Duane Lichty .................................... 397-4221  
Maryann Munns .................................. 397-4846
Superintendent, Stores  
Stefanie Carnevale ............................. 392-2188
Commanders, Fleet Operations  
Inderjit Grewal .................................. 392-2195  
Claudio Molinaro .................................. 392-2182
Fleet Office Support Assistant  
Evette Grant-Stuart ............................... 392-2135

Superintendents, Fleet Maintenance  
Nigel Baird ....................................... 392-2183  
Tom Barbuzzi (Acting) ......................... 392-2001  
Luciano Colandrea ............................... 392-0201  
Tom Janetos (Acting) ........................... 392-2185
Coordinator, Fleet Maintenance  
Cristina Fernandes ............................. 338-0023
Manager, Financial Planning & Accounting  
Michael Chan Ah Song ......................... 392-2104
Operations & Budget Analyst  
Gladys Tung ..................................... 392-7517
Budget Assistant  
Gina Liu .......................................... 392-4658
Supervisor, Financial Services  
Diana Reilly ..................................... 392-2175
Manager, Finance & Business Services  
David Hissem (Acting) ......................... 392-9217
Senior Budget Analysts  
Grace Aretusi .................................... 392-2139  
Elena Rek (Acting) .............................. 392-9461
Operations & Budget Analyst  
Aila Samim ....................................... 338-6898
Supervisor, Administrative Services  
Francine Cohen ................................. 397-4353
Commander, Policy, Projects & Process Improvement  
Louis Chan ....................................... 392-8965
Deputy Commander, Scheduling  
Kristopher Staley ................................. 338-3686
Scheduling: Superintendents  
Ian Beduya (Acting) .............................. 392-4116  
Gilles Gauthier .................................. 392-6261  
Frank Piluso ...................................... 392-9258  
Joey Vilchez (Acting) ......................... 392-3030  
Christine Yrcha ................................. 392-1644

Program Development & Service Quality

• Includes Education & Development, Professional Standards, Community Safeguard Services, Safe City Program and Planning.
• Provides public education to promote rapid and appropriate use of emergency resources.

Deputy Chief  
Jamie Burnett (Acting) ......................... 392-2439
<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
<th>Phone Number</th>
</tr>
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<tbody>
<tr>
<td>Administrative Assistant</td>
<td>Cathy Calabretta</td>
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<td>Staff Psychologist</td>
<td>Leslie Langdon</td>
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<tr>
<td>Medical Advisor</td>
<td>Dr. Russell MacDonald</td>
<td>397-9071</td>
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<tr>
<td>Commanders, Ambulance Service Review</td>
<td>Janice Baine</td>
<td>997-1503</td>
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<tr>
<td>Commander, Education &amp; Development</td>
<td>April Hugh (Acting)</td>
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<tr>
<td>Administrative Support Assistants (HQ)</td>
<td>Paula Doyle</td>
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<td>Administrative Support Assistant (ITLS)</td>
<td>Kimya Mignott</td>
<td>392-0903</td>
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<tr>
<td>Administrative Support Assistant (Eastern Ave)</td>
<td>Ana Marisa Savona</td>
<td>392-2081</td>
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<td>Education &amp; Development: Superintendents</td>
<td>Deb Bisztriczky (Acting)</td>
<td>397-0213</td>
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<td>Tom Bruce</td>
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<td>Kevin Friedman (Acting)</td>
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<td>Ryan Caba (Acting)</td>
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<td>Jaro Kupcho</td>
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<td>Niall Laamanen (Acting)</td>
<td>437-226-7594</td>
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<td>Jon Edward Lane</td>
<td>702-7222</td>
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<td>Jesse MacNevin</td>
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<td>Alayne Mitchell (Acting)</td>
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<td>Adrian Strange</td>
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<td>Ryan Strum (Acting)</td>
<td>437-244-6741</td>
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<td>338-3683</td>
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<td>Commander, Community Safeguard Services</td>
<td>Kyle MacCallum (Acting)</td>
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<td>Community Paramedicine Program</td>
<td>Main Line</td>
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<td>696-3500</td>
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<td>Community Paramedicine: Superintendents</td>
<td>Ashley Barber (Acting)</td>
<td>392-4023</td>
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<td>Erin Harrison</td>
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<td>Sara Modaour</td>
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<td>Erin Stankevicius</td>
<td>392-3056</td>
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<tr>
<td>Community Paramedicine Support Assistant C</td>
<td>Mariam Chaudhry</td>
<td>392-3089</td>
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<tr>
<td>Commander, Multi Media and Planning</td>
<td>Adam Thurston</td>
<td>338-0473</td>
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<tr>
<td>Public Information &amp; Media: Superintendent</td>
<td>Dineen Robinson</td>
<td>338-7598</td>
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<td>Planning and Emergency Management:</td>
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<td>Superintendents</td>
<td>Sidney Chu</td>
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<td>Daniel Gagliotti (Acting)</td>
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<td>Craig Schmidt</td>
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<td>Peter You</td>
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<td>Commander, Professional Standards</td>
<td>Susan Prevost (Acting)</td>
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<td>Professional Standards: Support Assistants</td>
<td>Olimpia Iannelli</td>
<td>392-5044</td>
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<td>Vera Robichaud</td>
<td>392-2038</td>
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<td>Christine Shepherdson</td>
<td>392-1145</td>
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<td>Tim Ednie</td>
<td>397-9394</td>
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<td>Melissa Elaschuk</td>
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<td>Shamez Kassam</td>
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<td>Paul Lambert</td>
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<td>Andrew Lock</td>
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<td>Goran Mecvic</td>
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<td>Laura Potter</td>
<td>397-5148</td>
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<td>Kevin Sam</td>
<td>392-0896</td>
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<tr>
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<td>Sue Thomson</td>
<td>397-4717</td>
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<tr>
<td></td>
<td>Jaqueline Tomas (Acting)</td>
<td>392-1949</td>
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<tr>
<td>Safe City Course, AED / CPR / First Aid &amp;</td>
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<td>General Information Main Line</td>
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<td>392-9833</td>
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<tr>
<td>Safe City AED Pad Coordinator</td>
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<td>392-2086</td>
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<tr>
<td>Staff Support Centre Main Line</td>
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<td>338-2700</td>
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<tr>
<td>Staff Support Centre: Superintendent</td>
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<td>338-0474</td>
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