Toronto Paramedic Services
Community and Social Services

Toronto Paramedic Services is the largest municipal emergency medical service in Canada. It provides 24-hour pre-hospital emergency and non-emergency care and transportation to and between hospitals for ill or injured individuals. Toronto’s Community Paramedicine Program provides education and health support to Toronto’s diverse communities.

4330 Dufferin St.
Toronto ON M3H 5R9

General Enquiry .................................... 392-2000
Facsimile - Chief ................................... 392-2115

Chief
Paul Raftis ...................................... 392-2205

Administrative Assistant
Lee Patterson ................................... 392-2209

Commander, Policy & Project Management
Bik Chawla ....................................... 392-2815

Administrative Superintendents
Brayden Hamilton-Smith................ 392-7708
Sheryl Jackson ................................. 392-0940

Central Ambulance Communications Centre (CACC)

- Provides a provincial ambulance communications service that includes a 911 call receiving system, radio dispatch, resource deployment and resource utilization on a 24/7 basis.
- Comprises the operational functions of the communications and dispatch service, and the design, operation and maintenance of radio, telephone and computerized dispatch equipment.
- Responsible for the training of emergency medical dispatchers and the creation of updated map location data.

Facsimile ............................................... 392-2027

Deputy Chief
Mark Toman (Acting) ...................... 392-2052

Administrative Assistant
Christine Shepherdson ............... 392-2070

Commander, Communications Centre
Joe Moyer ......................................... 397-1778

Communications Support Assistant
Anna Santaguida ............................ 392-4951

Commander, Systems Performance
John McPhee ................................. 392-2066

Superintendent, Systems Performance
Brina McMillan ............................. 392-2194

Superintendent, Operational Support
Loretta Nielsen .............................. 392-2132

Superintendent, Special Projects
David Perschy .................................. 392-3736

Superintendents, Communications
Melanie Austin (Acting) ............... 392-2232
Jennifer Dart .................................. 392-2232
Leanna Galvan ............................... 392-2232
Ryan LeBlanc .................................. 392-2232
Mary McNenly (Acting) ............... 392-2232
Shawn Naraine (Acting) ............... 392-2232
David Neave .................................. 392-9445
Craig Schmidt ............................... 397-0780

Superintendent, Systems Operations
John Klich ....................................... 392-1789

Commander, Education & Quality Improvement
Kim O'Donnell ............................... 397-0109

EDQI Support Assistant
Heather Swanton ............................ 392-2242

Superintendents, Education & Quality Improvement
Zev Bromberg (Acting) ................. 338-1269
Cynthia Campbell .......................... 392-0540
Kelly Clarke .................................. 392-9218
Graeme Mask (Acting) ................. 338-3701
Laura Potter ................................... 397-5148
Susan Prevost ............................... 392-3730
Deputy Commanders
Jay Burgin....................................... 392-1836
Steven Henderson ........................... 392-1836
Sandi McLeod ............................... 392-1836
Nicole Rodrigues (Acting) .............. 392-1836
Shawn Staff (Acting) ....................... 392-1836
Evert Steenge (Acting) .................... 392-1836
David Viljakainen.......................... 392-1836

Commander, Hospital Liaison Program
Jennifer Chung (Acting).................... 392-2062

Operations

- Provides emergency and non-emergency medical care and transportation by paramedic ambulance crews on a 24/7 basis.
- Responsible for operational supervision and support.

Deputy Chief
Leo Tsang (Acting)........................ 392-3700

Administrative Assistant
Eva Boyd ....................................... 392-2212

Superintendents, Administrative
Emily Allinson ............................... 392-2217
Stewart Morris .............................. 392-2197

District 1
1300 Wilson Ave.
Toronto ON M3M 1H5

Facsimile ........................................696-3452

Commander, Operations
Janice Baine ................................. 392-2236

Operations Support Assistant
Shauna Ross ................................. 392-2252

Superintendents, Operations
Paul Baemueller (Acting)................ 392-2041
Sohail Bastani ............................... 392-2240
Narae Choi (Acting) ....................... 392-2041
John Farren ................................. 392-2041
Fred Galvan .................................. 392-2041
John Janson .................................. 338-5705
Nathan McNairn (Acting) ................ 392-2041
Greg Murphy ............................... 392-2041
Rory O'Neill .................................. 392-2041
Kevin Sam................................. 392-2041
Paul Schmidt .............................. 392-2041
Marcin Terepka ......................... 392-2041

District 2
2430 Lawrence Ave. E.
Toronto ON M1P 2R5

Facsimile ........................................338-0462

Commander, Operations
Jay Gagne ..................................... 392-2059

Operations Support Assistant
Helene Papadakos ........................ 392-2213

Superintendents, Operations
Attila Bodo .................................. 392-9757
Ron Bogle................................. 392-2169
Bryan Colton ............................... 392-2128
Ryan Faye (Acting) ....................... 392-2128
John Liriano ............................... 392-2128
Julia Lloyd (Acting) ....................... 392-2128
Andrew Lock .............................. 392-2128
Justin Migchels (Acting) ............... 392-2128
John Migliore .............................. 392-2128
David Naftolin ......................... 392-2128
Jeremy Pompilio ......................... 392-2128
John Stone .................................. 392-2128
Tonya Tewnion (Acting) .............. 392-2128
Ryan Van Poorten ..................... 392-2128

District 3
100 Turnberry Ave.
Toronto ON M6N 1R1

Facsimile ........................................392-2091

Commander, Operations
James Rodgers (Acting) .................. 392-0665

Operations Support Assistant
Natasha Pusaka ............................ 397-5097

Superintendents, Operations
Caitlin Bastani ............................. 392-2253
Darcy Brebner ............................. 392-0942
Rachel Janer (Acting) .................. 392-2253
Greg Mercer ............................... 392-2253
Ian Palmer ................................. 338-0457
Enrico Royer.......................................392-2253
Deane Wood (Acting)........................392-2253
Derek Yantha (Acting)......................392-2253

District 4
1535 Kingston Rd.
Toronto ON M1N 1R5

Facsimile.........................................397-4255

Commander, Operations
Stefano DiCicco (Acting)...............392-0223
Operations Support Assistant
Theodora Ioannidis.........................338-0470
Superintendents, Operations
Brian Annett (Acting).......................392-2127
Lorne Burns....................................392-2127
Jeff Carter......................................392-2127
Michelle Flynn (Acting)....................329-2127
Arnon Goldenberg............................392-2127
Gary McAuley..................................392-2162
Christopher McPhee (Acting)...............392-2127
Mike Ricketts (Acting).....................392-2127
Kat Shortt......................................392-2127
Steve Skandalis................................392-2127
Christopher A. Stubensey...............397-0142

District 5
5700 Bathurst St.
Toronto ON M2R 3N4

Facsimile.........................................392-2160

Commander, Operations - Special Operations
Michael Grife..................................392-5116
Special Operations Support Assistant
Lina Lebab.....................................392-2018
Superintendents, Special Operations
David Cooke.....................................392-2122
Stephan Krasl..................................392-1983
Yvonne Morelli.................................392-2035
Richard Shin..................................392-1876
Colin Sindall..................................397-1333
Jeffrey Wuebbolt..............................397-1873

Operational Support

- Provides logistical resource services to the division including: Accommodations, Fleet Operations, Facility Maintenance, Staff Scheduling, Materials Management and Communication Systems Engineering.
- Responsible for the maintenance and distribution of medical equipment and supplies.
- Supports the Operations Division.

Deputy Chief
Rhonda Hamel-Smith.......................397-0246
Administrative Assistant
Joanne Papania...............................392-2043
Commanders, Facilities Projects
Ralph Hole......................................392-2195
Fred Schaefer..................................392-3729
Commander, Community Safeguard Services
Michael O'Donnell (Acting)..............392-2234
Commander, Materials & Equipment Services
Mark Adams (Acting).......................392-2082
Superintendent, Stores
Stefanie Carnevale.........................392-2188
Superintendent, Equipment Services
Travis Lyons....................................392-2118
Logistics: Superintendents
Claudio Capuano..............................338-1439
Deb Conacher..................................397-5620
Duane Lichty....................................397-4221
Maryann Munns..............................397-4846
Commander, Communication Systems Engineering
Irina Pantofaru...............................392-2191
Superintendent, Mobile Communications
Sunil Beharry.................................392-4971
Superintendents, Senior Systems Integration
Derek Crocker (Acting)......................397-4644
Ken Eastveld (Acting).......................392-2021
Wei (Absalom) Hong.........................392-2009
Wenwei Wang..................................392-0556
Superintendent, Telecommunications Engineering
Collin Hackett...............................392-2114
Radio System Administrator
Danny Huton....................................392-8180
Superintendent, Geographic Data Systems
Peter Luciani..................................392-3432
Commander, Fleet Services
Inderjit Grewal ............................... 392-2182
Fleet Office Support Assistant
Christopher Strowbridge ............. 392-2135
Superintendents, Fleet Maintenance
Nigel Baird ..................................... 392-2183
Tom Barbuzzi (Acting) ............... 392-2185
Luciano Colandrea (Acting) ........ 392-2185
Manager, Finance & Administrative Services
Stuart Irvine .................................... 392-2007
Senior Budget Analysts
Grace Aretusi .................................. 392-2139
Michael Chan Ah Song ............... 392-2104
Operations & Budget Analysts
Elena Rek ....................................... 392-9461
Gladys Tung (Acting) ................. 392-7517
Budget Coordinator
Marjorie Carlos (Acting) ............. 338-6898
Supervisor, Financial Services
Diana Reilly .................................... 392-2175
Supervisor, Administrative Services
Francine Cohen ............................... 397-4353
Commander, Policy, Projects & Process Improvement
Louis Chan .................................... 392-8965
Commander, Scheduling
Kristopher Staley (Acting) .......... 338-3686
Scheduling: Superintendents
Ian Beduya ..................................... 392-4116
Gilles Gauthier ............................... 392-6261
David Hissem ................................. 392-9217
Frank Piluso .................................... 392-9258
Christine Yrcha ............................... 392-1644

Program Development & Service Quality

- Includes Education & Development, Professional Standards, Community Safeguard Services, Safe City Program and Planning.
- Provides public education to promote rapid and appropriate use of emergency resources.

Deputy Chief
Jennifer Shield (Acting) .............. 338-3703
Administrative Assistant
Cathy Calabretta ............................. 397-4345
Staff Psychologist
Leslie Langdon ............................... 392-5095
Medical Advisor
Dr. Russell MacDonald ..................... 397-9071
Commander, Education & Development
Jamie Burnett (Acting) ................. 392-2439
Administrative Support Assistant (HQ)
Paula Doyle .................................... 392-2063
Administrative Support Assistant (ITLS)
Kimya Mignott ............................... 392-0903
Administrative Support (Eastern Ave)
Ana Marisa Savona ....................... 392-2081
Education & Development: Superintendents
Deb Bisztriczky (Acting) .............. 397-0213
Tom Bruce ...................................... 392-4930
Jason Grass (Acting) ................. 338-0453
Sheree Hryhor ................................. 392-0650
April Hugh ..................................... 392-2435
Carole Jenkins (Acting) .......... 392-2060
Martin Johnston ............................ 338-0048
Jaro Kupcho .................................... 392-2206
Jesse MacNevin .............................. 392-2254
Gary Marshall (Acting) ............... 338-0453
Brian Miller (Acting) ................. 392-4980
Jonathan Paget ............................... 392-2436
Alexander Peirson .......................... 437-229-5986
Adrian Strange ............................... 338-0456
Ben Wadowski (Acting) .............. 392-1490
Shannon Willis (Acting) ............. 437-244-5598
Mike Young .................................... 338-3683
Commanders, Community Safeguard Services
Adam Thurston ............................... 338-0473
Kyle MacCallum (Acting) ............ 392-2042
Community Paramedicine Program
Main Line ....................................... 397-4322
Facsimile ........................................ 696-3500
Community Medicine: Superintendents
Erin Harrison (Acting) ................. 392-1781
Sara Modaour (Acting) ............... 392-3082
Erin Stankevicius (Acting) .......... 392-3056
Community Paramedicine Support Assistant C
Linton Brown ................................. 392-2265
Research Trainee
Mariam Chaudhry ........................... 392-3089
Public Information & Media: Superintendents
Kim McKinnon ................................ 392-2255
Dineen Robinson (Acting) .......... 338-7598
Commander, Safe City Program
Jon Lane (Acting) ......................... 338-0475

20220101 All numbers are (416) area code unless otherwise specified.
Safe City AED Pad Coordinator
   Dino Vilardo..............................392-2086

Safe City Course, AED/CPR/First Aid & General Information Main Line .............329-9833

Planning and Emergency Management:
Superintendents
   Sidney Chu..............................392-3734
   Daniel Gagliotti (Acting).............392-2069
   Peter You...............................392-3734

Professional Standards Commander
   Melanie Jordison .......................392-2223

Professional Standards Support Assistants
   Olimpia Iannelli........................392-5044
   Vera Robichaud..........................392-2038
   Jaqueline Tomas (Acting)..............392-1949

Professional Standards: Superintendents
   Chris Bruno.............................338-2232
   Tim Ednie...............................397-9394
   Shamez Kassam..........................392-2241
   Paul Lambert............................392-0289
   Jyl McGunigal............................392-6161
   Atif Sharif................................397-7493
   Sue Thomson.............................397-4717

Staff Support Centre Commander
   Jon Lane (Acting).......................338-0475

Staff Support Centre Superintendents
   Ian Attard...............................392-2069
   Karen Beharrell (Acting)...............392-0033
   Kristina Edmark (Acting)..............394-8887
   Kevin Huang (Acting)...................392-2020
   Ron Kowalik.............................338-0474
   Phillip Lim (Acting)....................397-7902
   Derek Meerburg (Acting)..............338-3996
   Troy van Overdijk (Acting)...........397-5281

Staff Support Centre
   Main Line ................................338-2700