Toronto Paramedic Services

Community and Social Services

Toronto Paramedic Services is the largest municipal emergency medical service in Canada. It provides 24-hour pre-hospital emergency and non-emergency care and transportation to and between hospitals for ill or injured individuals. Toronto’s Community Paramedicine Program provides education and health support to Toronto’s diverse communities.

4330 Dufferin St.
Toronto ON  M3H 5R9

| General Enquiry | 392-2000 |
| Facsimile - Chief | 392-2115 |

Chief
- Gord McEachen (Acting) 392-2205

Administrative Assistant
- Lee Patterson 392-2209

Commander, Policy & Project Management
- Bik Chawla 392-2815

Administrative Superintendents
- Brayden Hamilton-Smith 392-7708
- Sheryl Jackson 392-0940

Deputy Chief
- Mark Toman (Acting) 392-2052

Administrative Assistant
- Christine Shephardson 392-2070

Commander, Communications Centre
- Joe Moyer 397-1778

Communications Support Assistant
- Anna Santaguida 392-4951

Commander, Systems Performance
- John McPhee (Acting) 392-2066

Systems Performance
- Adrian Mateescu 392-2155

Superintendent, Operational Support
- Loretta Nielsen 392-2132

Superintendent, Special Projects
- David Perschy 392-3736

Superintendents, Communications
- Melanie Austin (Acting) 392-2232
- Jennifer Dart 392-2232
- Leanna Galvan 392-2232
- Ryan LeBlanc 392-2232
- Mary McNenly (Acting) 392-2232
- David Neave 392-9445
- Angela Tomkinson 392-2232

Superintendent, Systems Operations
- John Klich 392-1789

Commander, Education & Quality Improvement
- Kim O'Donnell 397-0109

EDQI Support Assistant
- Heather Swanton 392-2242

Superintendents, Education & Quality Improvement
- Zev Bromberg (Acting) 338-1269
- Cynthia Campbell 392-0540
- Kelly Clarke 392-9218
- Graeme Mask 338-3701
- Laura Potter 397-5148
- Susan Prevost 392-3730

4330 Dufferin St.
Toronto ON  M3H 5R9

| Facsimile | 392-2027 |

Central Ambulance Communications Centre (CACC)

- Provides a provincial ambulance communications service that includes a 911 call receiving system, radio dispatch, resource deployment and resource utilization on a 24/7 basis.
- Comprises the operational functions of the communications and dispatch service, and the design, operation and maintenance of radio, telephone and computerized dispatch equipment.
- Responsible for the training of emergency medical dispatchers and the creation of updated map location data.
Deputy Commanders
Jay Burgin.................................392-1836
Steven Henderson..................392-1836
Sandi McLeod ............................392-1836
Nicole Rodrigues ......................392-1836
Evert Steenge (Acting) ...............392-1836
David Viljakainen .....................392-1836

Commander, Hospital Liaison Program
Jennifer Chung (Acting)..............392-2062

Operations

- Provides emergency and non-emergency medical care and transportation by paramedic ambulance crews on a 24/7 basis.
- Responsible for operational supervision and support.

Deputy Chief
Leo Tsang (Acting) .....................392-3700

Administrative Assistant
Eva Boyd ...................................392-2212

Superintendents, Administrative
Emily Allinson .........................392-2217
Stewart Morris .........................392-2197

District 1
1300 Wilson Ave.
Toronto ON M3M 1H5

Commander, Operations
Janice Baine .............................392-2236

Operations Support Assistants
Taylor Krafczek .........................392-2252

Superintendents, Operations
Paul Baeumler ...........................392-2041
Sohail Bastani ............................392-2240
Narae Choi ..................................392-2041
John Farren ..................................392-2041
Fred Galvan ...............................392-2041
John Janson ...............................338-5705
Nathan McNair ............................392-2041
Greg Murphy ...............................392-2041
Rory O’Neill ...............................392-2041
Enrico Royer .............................392-2041

Kevin Sam ...............................392-2041
Paul Schmidt .........................392-2041

District 2
2430 Lawrence Ave. E.
Toronto ON M1P 2R5

Facsimile .............................338-0462

Commander, Operations
Jay Gagne .................................392-2059

Operations Support Assistants
Charmel Agraan .........................392-0252
Helene Papadakos ......................392-2213

Superintendents, Operations
Brian Annett ..............................392-2128
Attila Bodo ...............................392-9757
Ron Bogle .................................392-2169
Bryan Colton .............................392-2128
Gilles Gauthier ...........................392-2128
John Liriano ..............................392-2128
John Migliore .............................392-2128
David Naftolin ...........................392-2128
Jeremy Pompilio ..........................392-2128
Jeffrey Rason .............................392-2128
John Stone ...............................392-2128
Ryan Strum .........................392-2128
Marcin Terepka .........................392-2128
Ryan Van Poorten ......................392-2128

District 3
100 Turnberry Ave.
Toronto ON M6N 1R1

Commander, Operations
James Rodgers (Acting) ..........392-0665

Operations Support Assistant
Theodora Ioannidis .................397-5097

Superintendents, Operations
Darcy Brebner ...........................392-0942
Christopher McPhee ................392-2253
Greg Mercer .............................392-2253
Yvonne Morelli .........................392-2253
Ian Palmer ...............................338-0457

20210201 All numbers are (416) area code unless otherwise specified.
Deane Wood..........................392-2253
Derek Yantha..........................392-2253

District 4
1535 Kingston Rd.
Toronto ON M1N 1R5

Facsimile..............................397-4255

Commander, Operations
Stefano DiCiccio (Acting)..............392-0223
Operations Support Assistant
Ann Marie Prentice ......................338-0470
Superintendents, Operations
Caitlin Bastani............................392-2127
Karen Beharrell..........................392-2127
Lorne Burns..............................392-2127
Jeff Carter..................................392-2127
Daniel Gaglioti.........................392-2127
Arnon Goldenberg.......................392-2127
Andrew Lock..............................392-2127
Gary McAuley.............................392-2162
Mike Ricketts............................392-2127
Kat Shortt..................................392-2127
Steve Skandalis...........................392-2127
Christopher A. Stubensey..............397-0142

District 5
5700 Bathurst St.
Toronto ON M2R 3N4

Facsimile..............................392-2160

Commander, Operations - Special Operations
Michael Grife............................392-5116
Special Operations Support Assistant
Lina Lebab.................................392-2018
Superintendents, Special Operations
David Cooke...............................392-2122
Stephan Krasl..............................392-1983
Richard Shin..............................392-1876
Colin Sindall..............................397-1333
Jeffrey Wuebbolt..........................397-1873

Operational Support

- Provides logistical resource services to the division including: Accommodations, Fleet Operations, Facility Maintenance, Staff Scheduling, Materials Management and Communication Systems Engineering.
- Responsible for the maintenance and distribution of medical equipment and supplies.
- Supports the Operations Division.

Deputy Chief
Rhonda Hamel-Smith......................397-0246
Administrative Assistant
Joanne Papania............................392-2043
Commander, Station Projects
Ralph Hole.................................392-2195
Superintendent, Station & MFS Projects
Fred Schaefer.............................392-3729
Commander, Materials & Equipment Services
Mark Adams (Acting).....................392-2082
Superintendent, Stores
Stefanie Carnevale (Acting)............392-2193
Devin Persad..............................392-2188
Superintendent, Equipment Services
Claudio Capuano..........................392-2118

Deputy Chief
Rhonda Hamel-Smith......................397-0246
Administrative Assistant
Joanne Papania............................392-2043
Commander, Station Projects
Ralph Hole.................................392-2195
Superintendent, Station & MFS Projects
Fred Schaefer.............................392-3729
Commander, Materials & Equipment Services
Mark Adams (Acting).....................392-2082
Superintendent, Stores
Stefanie Carnevale (Acting)............392-2193
Devin Persad..............................392-2188
Superintendent, Equipment Services
Claudio Capuano..........................392-2118

Deputy Chief
Rhonda Hamel-Smith......................397-0246
Administrative Assistant
Joanne Papania............................392-2043
Commander, Station Projects
Ralph Hole.................................392-2195
Superintendent, Station & MFS Projects
Fred Schaefer.............................392-3729
Commander, Materials & Equipment Services
Mark Adams (Acting).....................392-2082
Superintendent, Stores
Stefanie Carnevale (Acting)............392-2193
Devin Persad..............................392-2188
Superintendent, Equipment Services
Claudio Capuano..........................392-2118

Deputy Chief
Rhonda Hamel-Smith......................397-0246
Administrative Assistant
Joanne Papania............................392-2043
Commander, Station Projects
Ralph Hole.................................392-2195
Superintendent, Station & MFS Projects
Fred Schaefer.............................392-3729
Commander, Materials & Equipment Services
Mark Adams (Acting).....................392-2082
Superintendent, Stores
Stefanie Carnevale (Acting)............392-2193
Devin Persad..............................392-2188
Superintendent, Equipment Services
Claudio Capuano..........................392-2118
Superintendent, Mechanical Maintenance
Nigel Baird ................................. 392-2183
Manager, Finance & Administrative Services
Stuart Irvine ............................... 392-2007
Budget Analysts
Grace Aretusi ............................ 392-2139
Michael Chan Ah Song .............. 392-2104
Elena Rek ................................. 392-9461
Supervisor, Accounting Services
Diana Reilly ............................... 392-2175
Supervisor, Payroll & Administrative Services
Francine Cohen .......................... 397-4353
Commander, Policy, Projects & Process Improvement
Louis Chan .............................. 392-8965
Commander, Scheduling
Kristopher Staley (Acting) ....... 338-3686

Education & Development, Superintendents
Tom Bruce ............................... 392-4930
Jason Grass ....................... 338-0453
April Hugh ............................... 392-2435
Martin Johnston ...................... 338-0048
Jaro Kupcho ............................. 392-2206
Jessie MacNevin ........................ 392-2254
Jonathan Paget ....................... 392-2436
Adrian Strange ......................... 338-0456
Ben Wadowski ........................... 392-1490
Mike Young ............................. 338-3683
Community Safeguard Services Commander
Adam Thurston .......................... 338-0473
Community Paramedicine Program Facsimile ............................................. 696-4229
Superintendents
Lisa Livingston ......................... 392-3882
Kyle MacCallum ....................... 392-2042
Allison Thomas (Acting) ............ 437-488-8781
Community Paramedics ............... 397-4322
Community Paramedicine Support Assistant C
Linton Brown ............................ 392-2265
Public Information & Media
Kim McKinnon ............................ 392-2255
Dineen Robinson (Acting) ............ 338-7598
Commander, Safe City Program
Jon Lane (Acting) ....................... 338-0475
Safe City Support Assistant B
Kimya Mignott .......................... 392-0903
Safe City AED Pad Coordinator
Dino Vilardo .............................. 392-2086
Safe City Course & General Information Main Line
AED/CPR/First Aid Main Line ......................... 392-9833
Planning and Emergency Management
Superintendents
Ian Attard ............................... 392-2069
Craig Schmidt ......................... 397-0780
Peter You .................................. 392-3734
Professional Standards Commander
Melanie Jordison ........................ 392-2223
Professional Standards Support Assistants
Olimpia Iannelli ................. 392-5044
Jaqueline Tomas (Acting) .......... 392-1949
Professional Standards Superintendents
Chris Bruno ......................... 338-2232
Shamez Kassam ...................... 392-2241
Paul Lambert (Acting) ......... 392-0289
Jyl McGunigal ....................... 392-6161

Program Development & Service Quality

- Includes Education & Development, Professional Standards, Community Safeguard Services, Safe City Program and Planning.
- Provides public education to promote rapid and appropriate use of emergency resources.

Deputy Chief
Jennifer Shield (Acting) ............... 338-3703
Administrative Assistant
Cathy Calabretta ....................... 397-4345
Staff Psychologist
Leslie Langdon ......................... 392-5095
Medical Advisor
Dr. Russell MacDonald .................. 397-9071
Commander, Education & Development
Jamie Burnett (Acting) ............... 392-2439
Administrative Support Assistant (HQ)
Paula Doyle .............................. 392-2063
Administrative Support Assistant (ITLS)
Kimya Mignott .......................... 392-0903
Administrative Support (Eastern Ave)
Ana Marisa Savona ..................... 392-2081
Education & Development, Field Training Officers
Alan Grenier ............................ 392-2140
Michael Toliver ........................ 392-2140

20210201  All numbers are (416) area code unless otherwise specified.  Call 311
Atif Sharif.............................397-7493
Sue Thomson.............................397-4717
Staff Support Centre Commander
Jon Lane (Acting).......................338-0475
Staff Support Centre Superintendents
Kristina Edmark (Acting).............338-2700
Ron Kowalik...............................338-0474
Phillip Lim (Acting)...................338-2700
Derek Meerburg (Acting).............338-2700
Alexander Peirson....................338-2700
Troy van Overdijk (Acting).........397-5281
Shannon Willis (Acting)..............338-2700
Staff Support Centre
Main Line .................................338-2700