Toronto Paramedic Services

Community and Social Services

Toronto Paramedic Services is the largest municipal emergency medical service in Canada. It provides 24-hour pre-hospital emergency and non-emergency care and transportation to and between hospitals for ill or injured individuals. Toronto’s Community Paramedicine Program provides education and health support to Toronto’s diverse communities.

4330 Dufferin St.
Toronto ON M3H 5R9

General Inquiry ..................................392-2000
Facsimile - Chief ................................392-2115

Chief
Bikram Chawla (Acting) ..................392-2815
Administrative Assistant
Lee Patterson .................................392-2209
Commander, Business Services
Chris Bruno .................................338-2232
Commander, Policy, Project & Process Improvement
Michael Grife (Acting) ........................338-3708
Administrative Superintendent
Sheryl Jackson ..............................392-0940

Facsimile..................................................392-2027

Deputy Chief
Michael Wionzek .........................392-2052
Administrative Assistant
Theodora Ioannidis .......................392-2070
Deputy Commander, OPS System Support
Jay Burgin .................................338-3703
Commander, Communications Centre
Brayden Hamilton-Smith (Acting) .392-7708
Communications Support Assistant
Anna Santaguida ..........................392-4951
Commander, Systems Performance
John McPhee ...............................392-2066
Senior Business & Systems Analyst
Brina McMullin ............................392-2194
Derek Meekurt .............................392-2155
Superintendent, Operational Support
Loretta Nielsen ............................392-2132
Superintendent, Special Projects
David Neave ...............................338-1895
Superintendent, Communications
Part-Time Staff
Mary McNenly ............... 392-2232 / 392-9445
Superintendents, Communications
Melanie Austin .........................392-2232
Jennifer Dart .........................392-2232
Leanna Galvan .........................392-2232
Ryan LeBlanc .........................392-2232
Trevor Marshall (Acting) .......392-2232
Alex Moshtaghi .......................392-2232
Michelle Norwood (Acting) .... 392-2232
Superintendent, Systems Operations
Shawn Naraine .........................392-1789
Commander, Education & Quality Improvement
Kim O'Donnell ..........................397-0109
EDQI Support Assistant
Heather Swanton .......................392-2242

Central Ambulance Communications Centre (CACC)

- Provides a provincial ambulance communications service that includes a 911 call receiving system, radio dispatch, resource deployment and resource utilization on a 24/7 basis.
- Comprises the operational functions of the communications and dispatch service, and the design, operation and maintenance of radio, telephone and computerized dispatch equipment.
- Responsible for the training of emergency medical dispatchers and the creation of updated map location data.
Superintendents, Education & Quality Improvement  
Zev Bromberg .................. 338-1269  
Kelly Clarke ............... 392-9218  
Paul Elliott ............... 392-0935  
Shawn Hargreaves .............. 338-8671  
Isa Mack (Acting) .............. 338-3701  
Laura Potter ................ 397-5148  
Andy Rambarack (Acting) ........ 338-8661  
Alan Wingfield .............. 392-0540  
Deputy Commanders  
Arnon Goldenberg (Acting) .......... 392-1836  
Steven Henderson ............. 392-1836  
John Migliore (Acting) ........ 392-1836  
Stewart Morris (Acting) ........ 392-1836  
Nicole Rodrigues ............. 392-1836  
Shawn Staff (Acting) ........ 392-1836  
Evert Steenge ............. 392-1836  
David Viljakainen .............. 392-1836  

Commander, Hospital Liaison Program  
Jennifer Chung .................. 392-2062  
Superintendents, Hospital Liaison Program  
Shannon Bertrand (Acting) ....... 647-291-4759  
MJ Braaksma (Acting) .............. 437-244-1753  
Lorne Burns ................ 678-0965  
Katrina Bynoe (Acting) .......... 437-244-7494  
Eric Grosse (Acting) .............. 647-292-7617  
Scott Huff (Acting) .............. 437-833-3592  
Nataael Iyoban (Acting) ............. 822-7680  
Greg Kord (Acting) .............. 437-996-2740  
David Patrick (Acting) .............. 647-407-3641  
Eden Rosenberg (Acting) .............. 647-289-9934  
William (Bill) Smith (Acting) .... 647-290-7812  
Ryan Van Poorten ................ 678-0865  
Steve Weiler (Acting) ............. 437-980-3906

Operations  
• Provides emergency and non-emergency medical care and transportation by paramedic ambulance crews on a 24/7 basis.  
• Responsible for operational supervision and support.  
Deputy Chief  
Leo Tsang .................. 392-3700  
Administrative Assistant  
Eva Boyd .................. 392-2212

Superintendents, Administrative  
Emily Allinson .............. 392-2217  
Ihor Andrusieczko .............. 392-8973  
Brent Goodwin .............. 392-4935  
John Karl Janson .............. 392-2197  
John Stone .............. 397-5744

District 1  
1300 Wilson Ave.  
Toronto ON M3M 1H5

Facsimile .................. 696-3452

Commander, Operations  
Sohail Bastani (Acting) ............. 392-2236  
Operations Support Assistant  
Shauna Ross ................ 392-2252  
Superintendents, Operations  
Michael Fabian (Acting) ............. 392-2205  
Ryan Faye (Acting) ................ 392-2205  
Fred Galvan ................ 392-2205  
Rachel Janer (Acting) ............. 392-2205  
Gregory Mercer .............. 338-5705  
Mike Ricketts ............. 392-2205  
Paul Schmidt ............. 392-2205  
Marcin Terepka ............. 392-2205

District 2  
2430 Lawrence Ave. E.  
Toronto ON M1P 2R5

Facsimile .................. 338-0462

Commander, Operations  
Jay Gagne .................. 392-2059  
Operations Support Assistant  
Helene Papadakos .............. 392-2213  
Superintendents, Operations  
Ilka Barniske ................ 392-2128  
Ron Bogle ................ 392-2169  
Hugh Cannings (Acting) ............ 392-2128  
Bryan Colton ............. 392-2128  
Nathan Dudley (Acting) ............. 392-2128  
Michelle Flynn (Acting) ............. 392-2128  
Amy Irwin (Acting) ............. 392-2128  
Steve Skandalis ............. 392-9757
District 3
100 Turnberry Ave.
Toronto ON M6N 1R1

Facsimile.................................392-2091

Commander, Operations
  James Rodgers..........................392-0665
Operations Support Assistant
  Natasha Pusaka........................397-5097
Superintendents, Operations
  Peter Aquilizan (Acting).............392-2253
  Paul Baeumler.........................392-2253
  Caitlin Bastani.......................338-0457
  Andrew Bridge (Acting)..............392-2253
  Christopher McPhee...................392-2253
  Justin Mighels (Acting)..............392-2253
  Victoria Pfuetzner (Acting).........392-2253
  Colin Sindall..........................392-0942
  Tim Wyers (Acting)....................392-2253

District 4
1535 Kingston Rd.
Toronto ON M1N 1R5

Facsimile.................................397-4255

Commander, Operations
  Stefano DiCiccio (Acting)..........392-0223
Operations Support Assistant
  Christine Dilla.......................338-0470
Superintendents, Operations
  Brian Annett.........................392-2127
  Jeff Carter...........................392-2127
  Michael Larsen (Acting)............392-2127
  Gary McAuley.........................392-2162
  Goran Movic..........................392-2127
  John Palmer (Acting)...............392-2127
  Kat Shortt............................392-2127
  Ashley Spataro (Acting)............392-2127
  Christopher A. Stubensey..........397-0142
  Steve Werbin (Acting)..............397-2127

District 5
5700 Bathurst St.
Toronto ON M2R 3N4

Facsimile.................................392-2160

Commander, Operations - Special Operations
  Yvonne Morelli (Acting)............392-2040
Special Operations Support Assistant
  Lina Lebab............................392-2018
Superintendents, Special Operations
  Ian Attard.............................392-2035
  David Cooke..........................392-2122
  John Farren...........................392-2035
  Stephan Krasl.........................392-1983
  Richard Shin..........................392-1876
  Jeffrey Wuebbolt.....................397-1873

District 6
2430 Lawrence Ave. E.
Toronto ON M1P 2R5

Facsimile.................................338-0462

Commander, Operations
  Darcy Brebner.........................392-3781
Operations Support Assistant
  Chris Strowbridge....................392-0252
Superintendents, Operations
  Alexandru Colotiliscicov (Acting).392-3000
  Martin Johnston.......................392-3000
  Phillip Lim (Acting)................392-3000
  John Liriano.........................338-0515
  David Naftolin.......................392-9333
  Jamie O’Donnell (Acting)............392-3000
  Ariel Riesenbach (Acting)...........392-3000
  Derek Yantha.........................392-3000

Operational Support

- Provides logistical resource services to the division including: Accommodations, Fleet Operations, Facility Maintenance, Staff Scheduling, Materials Management and Communication Systems Engineering.
• Responsible for the maintenance and distribution of medical equipment and supplies.
• Supports the Operations Division.

Deputy Chief
  Rhonda Hamel-Smith ......................... 397-0246
Administrative Assistant
  Joanne Papania .......................... 392-2043
Commander, Facilities Projects
  Dave McEachern ............................. 392-3729
Superintendent, Facilities Management
  Leon Silva .................................. 392-1343
Commander, Community Safeguard Services
  Michael O’Donnell (Acting) ............ 392-2234
Commander, Materials & Equipment Services
  Mark Adams .................................. 392-2082
Superintendent, Stores
  Stefanie Carnevale .......................... 392-2188
Superintendent, Equipment Services
  Travis Lyons ............................... 392-2118
Logistics: Superintendents
  Claudio Capuano ............................. 338-1439
  Deb Conacher ................................. 397-5620
  Duane Lichty .................................. 397-4221
  Maryann Munns .............................. 397-4846
Commander, Communication Systems
  Engineering
  Wei (Absalom) Hong ............................ 392-2009
Superintendent, Mobile Communications
  Sunil Beharry .................................. 392-4971
Superintendents, Senior Systems Integration
  Derek Crocker (Acting) ..................... 397-4644
  Ken Eastveld (Acting) ...................... 392-2021
  Wenwei Wang .................................. 392-0556
Superintendent, Telecommunications
  Engineering
  Collin Hackett ................................ 392-2114
Radio System Administrator
  Danny Huton .................................. 392-8180
Superintendent, Geographic Data Systems
  Peter Luciani .................................. 392-3432
Commanders, Fleet Operations
  Inderjit Grewal ............................... 392-2195
  Claudio Molinaro ............................. 392-2182
Fleet Office Support Assistant
  Evette Grant-Stuart ............................ 392-2135
Superintendents, Fleet Maintenance
  Nigel Baird .................................. 392-2183
  Tom Barbuzzi (Acting) ....................... 392-2185
  Luciano Colandrea ............................ 392-2185
  Tom Janetos (Acting) ......................... 392-2185
Manager, Financial Planning & Accounting
  Michael Chan Ah Song ....................... 392-2104
Operations & Budget Analyst
  Gladys Tung .................................. 392-7517
Budget Assistant
  Gina Liu ....................................... 392-4658
Supervisor, Financial Services
  Diana Reilly .................................. 392-2175
Manager, Finance & Business Services
  David Hissem (Acting) ...................... 392-9217
Senior Budget Analysts
  Grace Aretusi .................................. 392-2139
  Elena Rek (Acting) ............................ 392-9461
Operations & Budget Analyst
  Aila Samimi .................................... 338-6898
Supervisor, Administrative Services
  Francine Cohen ............................... 397-4353
Commander, Policy, Projects & Process Improvement
  Louis Chan ..................................... 392-8965
Deputy Commander, Scheduling
  Kristopher Staley ............................. 338-3686
Scheduling: Superintendents
  Ian Beduya (Acting) ......................... 392-4116
  Gilles Gauthier ............................... 392-6261
  Frank Piluso .................................. 392-9258
  Joey Vilchez (Acting) ....................... 392-3030
  Christine Yrcha .............................. 392-1644

Program Development & Service Quality

• Includes Education & Development, Professional Standards, Community Safeguard Services, Safe City Program and Planning.
• Provides public education to promote rapid and appropriate use of emergency resources.

Deputy Chief
  Jamie Burnett (Acting) ...................... 392-2439
Administrative Assistant
  Cathy Calabretta ............................... 397-4345
Staff Psychologist
  Leslie Langdon ............................... 392-5095
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<th>Department</th>
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<td>Medical Advisor</td>
<td>Dr. Russell MacDonald</td>
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<td>Commanders, Ambulance Service Review</td>
<td>Janice Baine</td>
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<td>April Hugh (Acting)</td>
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<td>Ana Marisa Savona</td>
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<td>Deb Bisztriczky (Acting)</td>
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<td>Jonathan Paget</td>
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<td>Alexander Peirson</td>
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<td>Kyle MacCallum (Acting)</td>
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<td>Community Paramedicine: Superintendents</td>
<td>Ashley Barber (Acting)</td>
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<td>Mariam Chaudry</td>
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<td>Commander, Multi Media and Planning</td>
<td>Adam Thurston</td>
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<td>Public Information &amp; Media: Superintendent</td>
<td>Dineen Robinson (Acting)</td>
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<td>Ron Kowalik</td>
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