Toronto Paramedic Services

Community and Social Services

Toronto Paramedic Services is the largest municipal emergency medical service in Canada. It provides 24-hour pre-hospital emergency and non-emergency care and transportation to and between hospitals for ill or injured individuals. Toronto’s Community Paramedicine Program provides education and health support to Toronto’s diverse communities.

4330 Dufferin St.
Toronto ON M3H 5R9

General Enquiry..................................392-2000
Facsimile - Chief.................................392-2115

Chief
Paul Raftis ....................................392-2205

Administrative Assistant
Lee Patterson .................................392-2209

Commander, Policy & Project Management
Bik Chawla ..................................392-2815

Commander, Business Services
Chris Bruno ..................................338-2232

Administrative Superintendent
Sheryl Jackson .............................392-0940

Deputy Chief
Mark Toman (Acting) .................392-2052

Administrative Assistant
Christine Shepherdson .................392-2070

A/Commander, Communications Centre
Brayden Hamilton-Smith ..........392-7708

Communications Support Assistant
Anna Santaguida ..........................392-4951

Commander, Systems Performance
John McPhee ................................392-2066

Senior Business & Systems Analyst
Brina McMillan ..............................392-2194

Superintendent, Operational Support
Loretta Nielsen ..............................392-2132

Superintendent, Special Projects
David Neave ................................338-1895

A/Superintendent, Communications –
Part Time Staff
Mary McNenly .........................392-2232 / 392-9445

Superintendents, Communications
Melanie Austin .......................392-2232
Jennifer Dart ..............................392-2232
Leanna Galvan ............................392-2232
Ryan LeBlanc .............................392-2232
Alex Moshtaghi (Acting) ............392-2232
Michelle Norwood (Acting) ........392-2232

Superintendent, Systems Operations
Shawn Naraine (Acting) ..............392-1789

Commander, Education & Quality Improvement
Kim O'Donnell ..............................397-0109

EDQI Support Assistant
Heather Swanton .........................392-2242

Superintendents, Education & Quality Improvement
Zev Bromberg ............................338-1269
Kelly Clarke ...............................392-9218
Paul Elliott .................................392-0935
Shawn Hargreaves (Acting) ..........338-8671
Laura Potter ...............................397-5148
Alan Wingfield .........................392-0540

Central Ambulance Communications Centre (CACC)

- Provides a provincial ambulance communications service that includes a 911 call receiving system, radio dispatch, resource deployment and resource utilization on a 24/7 basis.
- Comprises the operational functions of the communications and dispatch service, and the design, operation and maintenance of radio, telephone and computerized dispatch equipment.
- Responsible for the training of emergency medical dispatchers and the creation of updated map location data.

Facsimile........................................392-2027
Deputy Commanders
Jay Burgin.......................................392-1836
Steven Henderson ...........................392-1836
John Migliore (Acting) ...................392-1836
Nicole Rodrigues ............................392-1836
Shawn Staff (Acting).......................392-1836
Evert Steenge (Acting) .....................392-1836
David Viljakainen............................392-1836

Commander, Hospital Liaison Program
Jennifer Chung ..............................392-2062

Superintendents, Hospital Liaison Program
Hugh Cannings ..............................437-244-4596
Nathan Dudley ..............................437-925-3935
Scott Huff ......................................437-833-3592
John Jenkins ...............................437-234-9877
Derek Meerburg .............................437-249-6828
Ryan Van Poorten .........................416-678-0865
Steve Weiler ..................................437-980-3906

Operations

• Provides emergency and non-emergency medical care and transportation by paramedic ambulance crews on a 24/7 basis.
• Responsible for operational supervision and support.

Deputy Chief
Leo Tsang (Acting) ..........................392-3700

Administrative Assistant
Eva Boyd ........................................392-2212

Superintendents, Administrative
Emily Allinson ...............................392-2217
Stewart Morris ...............................392-2197

District 1
1300 Wilson Ave.
Toronto ON M3M 1H5

Facsimile........................................696-3452

Operations Support Assistant
Shauna Ross ....................................392-2252

Superintendents, Operations
Peter Aquilizan (Acting) ....................392-2041
Sohail Bastani ................................392-2240
Andrew Bridge (Acting) .................392-2041

Narae Choi (Acting) .......................392-2041
John Farren ....................................392-2041
Ryan Faye (Acting) .........................392-2041
Fred Galvan ...................................392-2041
John Janson ....................................338-5705
Phillip Lim (Acting) .......................392-2041
Rory O'Neill ....................................392-2041
Paul Schmidt ..................................392-2041
Marcin Terepka .............................392-2041

District 2
2430 Lawrence Ave. E.
Toronto ON M1P 2R5

Facsimile........................................338-0462

Commander, Operations
Jay Gagne ......................................392-2059

Operations Support Assistant
Helene Papadakos ............................392-2213

Superintendents, Operations
Ilka Barniske ..................................392-2128
Attila Bodo .....................................392-9757
Ron Bogle .......................................392-2169
Bryan Colton ..................................392-2128
Michelle Flynn ................................392-2128
David Naftolin ..............................392-2128
Kevin Sam ......................................392-2128
Tonya Tewnion (Acting) .................392-2128

District 3
100 Turnberry Ave.
Toronto ON M6N 1R1

Facsimile........................................392-2091

Commander, Operations
James Rodgers (Acting) ....................392-0665

Operations Support Assistant
Natasha Pusaka ................................397-5097

Superintendents, Operations
Paul Baeumler (Acting) ....................392-2253
Caitlin Bastani ................................392-2253
Darcy Brebner ...............................392-0942
Rachel Janer (Acting) ......................392-2253
Greg Mercer ...................................392-2253

All numbers are (416) area code unless otherwise specified.
Ian Palmer................................. 338-0457
Ariel Reisenbach (Acting)........... 392-2253
Enrico Royer............................. 392-2253

District 4
1535 Kingston Rd.
Toronto ON M1N 1R5

Facsimile.................................... 397-4255

Commander, Operations
Stefano DiCiccio (Acting).......... 392-0223
Operations Support Assistant
Carmen Arevalo Munoz.............. 338-0470
Superintendents, Operations
Brian Annett......................... 392-2127
Ian Attard.............................. 392-2127
Lorne Burns......................... 392-2127
Jeff Carter.............................. 392-2127
Goran Mevic (Acting).............. 392-2127
Arnon Goldenberg.................. 392-2127
Gary McAuley......................... 392-2162
Christopher McPhee................. 392-2127
Kat Shortt.............................. 392-2127
Steve Skandalis...................... 392-2127
Ashley Spataro (Acting)........... 392-2127
Christopher A. Stubensey........ 397-0142

District 5
5700 Bathurst St.
Toronto ON M2R 3N4

Facsimile.................................... 392-2160

Commander, Operations - Special Operations
Michael Grife............................ 392-5116
Special Operations Support Assistant
Lina Lebab............................... 392-2018
Superintendents, Special Operations
David Cooke......................... 392-2122
Stephen Krasl......................... 392-1983
Yvonne Morelli...................... 392-2035
Richard Shin......................... 392-1876
Colin Sindall......................... 397-1333
Jeffrey Wuebbolt.................. 397-1873

District 6
2430 Lawrence Ave. E.
Toronto ON M1P 2R5

Facsimile.................................... 338-0462

Commander, Operations
Michael Wionzek (Acting)......... 647-627-2793
Operations Support Assistant
Chris Strowbridge.................. 392-0252
Superintendents, Operations
John Liriano.......................... 392-9333
Julia Lloyd............................ 392-3000
Andrew Lock.......................... 392-3000
Justin Migchels..................... 392-3000
John Stone......................... 392-9333
Derek Yantha....................... 392-3000

Operational Support

- Provides logistical resource services to the division including: Accommodations, Fleet Operations, Facility Maintenance, Staff Scheduling, Materials Management and Communication Systems Engineering.
- Responsible for the maintenance and distribution of medical equipment and supplies.
- Supports the Operations Division.

Deputy Chief
Rhonda Hamel-Smith............... 397-0246
Administrative Assistant
Joanne Papania..................... 392-2043
Commander, Facilities Projects
Dave McEachern...................... 392-3729
Commander, Community Safeguard Services
Michael O'Donnell (Acting)....... 392-2234
Commander, Materials & Equipment Services
Mark Adams.......................... 392-2082
Superintendent, Stores
Stefanie Carnevale............... 392-2188
Superintendent, Equipment Services
Travis Lyons......................... 392-2118
Logistics: Superintendents
Claudio Capuano..................... 338-1439
Deb Conacher....................... 397-5620
Duane Lichty .......................... 397-4221
Maryann Munns ......................... 397-4846
Commander, Communication Systems
Engineering
Wei (Absalom) Hong (Acting).......... 392-2009
Superintendent, Mobile Communications
Sunil Beharry ................................ 392-4971
Superintendents, Senior Systems Integration
Derek Crocker (Acting) ................. 397-4644
Ken Eastveld (Acting) ................... 392-2021
Wenwei Wang ............................. 392-0556
Superintendent, Telecommunications
Engineering
Collin Hackett ......................... 392-2114
Radio System Administrator
Danny Huton .............................. 392-8180
Superintendent, Geographic Data Systems
Peter Luciani .............. 392-3432
Commanders, Fleet Operations
Inderjit Grewal .......................... 392-2195
Claudio Molinaro ........................ 392-2182
Fleet Office Support Assistant
Evette Grant-Stuart ...................... 392-2135
Superintendents, Fleet Maintenance
Nigel Baird ............................... 392-2183
Tom Barbuzzi (Acting) ................. 392-2185
Luciano Colandrea ................. 392-2185
Managers, Finance & Administrative Services
Michael Chan Ah Song (Acting) ....... 392-2104
Senior Budget Analyst
Grace Aretusi .......................... 392-2139
Operations & Budget Analysts
Marjorie Carlos ....................... 338-6898
Elena Rek ................................. 392-9461
Gladys Tung (Acting) ................... 392-7517
Supervisor, Financial Services
Diana Reilly ......................... 392-2175
Supervisor, Administrative Services
Francine Cohen ....................... 397-4353
Commander, Policy, Projects & Process
Improvement
Louis Chan ............................... 392-8965
Deputy Commander, Scheduling
Kristopher Staley (Acting) ........... 338-3686
Scheduling: Superintendents
Ian Beduya (Acting) .................... 392-4116
Gilles Gauthier ......................... 392-6261
David Hissem ...................... 392-9217
Frank Piluso ......................... 392-9258
Christine Yrcha ....................... 392-1644

Program Development & Service Quality

• Includes Education & Development, Professional Standards, Community Safeguard Services, Safe City Program and Planning.
• Provides public education to promote rapid and appropriate use of emergency resources.

Deputy Chief
Jennifer Shield (Acting) ............... 338-3703
Administrative Assistant
Cathy Calabretta ........................ 397-4345
Staff Psychologist
Leslie Langdon .......................... 392-5095
Medical Advisor
Dr. Russell MacDonald ................. 397-9071
Commander, Education & Development
Jamie Burnett (Acting) ............... 392-2439
Administrative Support Assistants (HQ)
Paula Doyle ............................. 392-2063
Aksa Thomas ............................ 392-2097
Administrative Support Assistant (ITLS)
Kimya Mignott .......................... 392-0903
Administrative Support Assistant (Eastern Ave)
Ana Marisa Savona ..................... 392-2081
Education & Development: Superintendents
Deb Bisztriczky (Acting) ............. 397-0213
Tom Bruce ......................... 392-4930
Jason Grass (Acting) .................. 338-0453
April Hugh .............................. 392-2435
Carole Jenkins (Acting) ............ 392-2060
Martin Johnston ....................... 338-0048
Jaro Kupcho ......................... 392-2206
Jesse MacNevin ....................... 392-2254
Gary Marshall (Acting) ............. 338-0453
Jonathan Paget ....................... 392-2436
Alexander Peirson .................... 437-229-5986
Mike Ricketts (Acting) .............. 392-2081
Adrian Strange ....................... 338-0456
Ben Wadowski (Acting) ............. 392-1490
Shannon Willis (Acting) ........... 437-244-5598
Mike Young ............................ 338-3683
Commander, Community Safeguard Services
Kyle MacCallum (Acting) ............ 392-2042
Community Paramedicine Program
Main Line .............................. 397-4322
Facsimile ........................................ 696-3500

Community Medicine: Superintendents
Ashley Barber (Acting) .................. 392-4023
Erin Harrison (Acting).................. 392-1781
Sara Modaour (Acting).................. 392-3082
Erin Stankevicius......................... 392-3056

Community Paramedicine Support Assistant C
Mariam Chaudhry....................... 392-3089

Commander, Multi Media and Planning
Adam Thurston.......................... 338-0473

Public Information & Media: Superintendent
Dineen Robinson (Acting)............ 338-7598

Planning and Emergency Management:

Superintendents
Sidney Chu............................. 392-3734
Daniel Gagliotti (Acting)............. 392-2069
Craig Schmidt.......................... 397-0780
Peter You.................................. 392-3734

Safe City AED Pad Coordinator
Dino Vilardo............................. 392-2086

Safe City Course, AED/CPR/First Aid &
General Information Main Line........ 329-9833

Commander, Professional Standards
Melanie Jordison......................... 392-2223

Professional Standards: Support Assistants
Olimpia Iannelli......................... 392-5044
Vera Robichaud......................... 392-2038
Jaqueline Tomas (Acting).............. 392-1949

Professional Standards: Superintendents
Tim Ednie................................. 397-9394
Shamez Kassam......................... 392-2241
Paul Lambert............................ 392-0289
Susan Prevost............................ 392-3730
Atif Sharif............................... 397-7493
Sue Thomson............................. 397-4717

Staff Support Centre: Superintendents
Kristina Edmark (Acting).............. 394-8887
Ron Kowalik............................. 338-0474
Troy van Overdijk (Acting).......... 397-5281

Staff Support Centre
Main Line .................................. 338-2700