

# **TORONTO** Revenue Services

## Office of the Treasurer

The Office of the Treasurer provides a broad range of internal financial services to the corporation of the City of Toronto and comprises four divisions: Accounting Services (including accounts payable), Revenue Services (property tax, water billing and collection, parking violation payments), Pension, Payroll and Employee Benefits and Purchasing and Materials Management.

Revenue Services is responsible for services relating to billing, collection, processing and administration of revenues related to property taxation, water and sewage services, parking violation notices and other miscellaneous revenues.

North York Civic Centre  
Lower floor, 5100 Yonge St.  
Toronto ON M2N 5V7

Facsimile.....696-3778

### Director

Casey Brendon .....392-8065

### Administrative Assistant

Tamara Tolisano.....397-7206

### Project Manager

Peter Douchanov .....395-1098

### Customer Service

North York Civic Centre  
Lower floor, 5100 Yonge St.  
Toronto ON M2N 5V7

General Enquiry Tax and Utility .....338-4829

General Enquiry Parking Tickets.....397-8247

Facsimile.....696-3605

### Manager

Tina Distefano .....392-7110

### Administrative Support

Ana Loureiro .....395-0091

### Account Administration, Certificates, Ownership Updates, Agent Agreements

#### Supervisor

Jose Avila (Acting).....397-9141

### Call Centre

#### Supervisor

Floyd Noel.....392-7824

### Correspondence

#### Supervisor

Susie Malito (Acting) .....395-0128

### Customer Service Coordination

#### Supervisor

Pamela Martin .....395-1099

### Customer Service Counters

#### Supervisors

### Parking Violation Payments

#### Metro Hall

Randy Murata .....392-4433

### Property Tax/Utility Inquiry and Payment

### Parking Violations Payments

#### City Hall

Randy Murata .....392-7125

#### East York Civic Centre

Allan Mombourquette .....397-4886

#### Etobicoke Civic Centre

George Mombourquette.....397-9650

#### North York Civic Centre

Allan Mombourquette .....397-4884

#### Scarborough Civic Centre

Randy Murata .....396-4915

#### York Civic Centre

George Mombourquette.....397-9650

**Operational Support**

Facsimile.....	696-4230
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## Manager

John Longarini.....395-0125

## Administrative Support

Vacant.....392-8454

**Organizational Administration**

## Supervisor

Joseph De Gregorio .....395-6728

**Planning & Policy Development**

## Supervisor

Sara Jackson .....395-6960

**Tax Policy**

## Analyst

Lisa Lagopoulos .....395-0337

**Systems & Innovation**

## Supervisor

Neil Nakagawa .....395-1286

**Property Taxation & Assessment**

North York Civic Centre

Lower floor, 5100 Yonge St.

Toronto ON M2N 5V7

Facsimile.....	696-3605
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## Manager

Carmela Romano .....395-6730

## Administrative Support

Vacant.....392-4591

**Appeals**

Assessment Appeals Information Line .....	392-7397
Property Tax Rebates Information Line .....	395-0075
Facsimile - Appeals .....	696-4130
Facsimile - Rebates.....	392-0364

## Supervisor

Tony Villella (Acting) .....395-1071

**Assessment Review & Analysis**

## Supervisor

Sara Baxter .....395-1280

**Property Tax Billing**

## Supervisor

Georgia Karakolis.....395-1255

**Property Tax Rebates**

## Supervisor

Simon Tsui (Acting).....395-6801

**Revenue Accounting & Collections**

North York Civic Centre

Lower floor, 5100 Yonge St.

Toronto ON M2N 5V7

Facsimile.....	696-3605
Facsimile - Refunds .....	696-4131

## Manager

Nick Naddeo.....395-6789

## Administrative Support

Josie Zeppieri .....395-6788

**Collections**

## Supervisor

Anna Caruso (Acting) .....395-6859

**Operational Accounting & Financial Reporting**

## Supervisor

Rose Marie Fazio.....397-4903

**Refunds & Municipal Land Transfer Tax**

## Supervisor

Anna Caruso .....395-6859

**Payment Programs: Mortgages, Pre-Authorized Tax & Utility**

## Supervisor

Giulianna D'Anna .....396-7150

**Water & Parking Tags**

North York Civic Centre  
Lower floor, 5100 Yonge St.  
Toronto ON M2N 5V7

Facsimile.....696-3605

Manager  
Anthony Fabrizi.....392-5880  
Administrative Support  
Vacant..... 392-4591

**Parking Operations**

Supervisor  
Bill Traikos.....397-9657

**Utility Billing**

Supervisor  
Lionel Kharag.....395-6713

**Utility Bylaw Investigations**

Supervisor  
Len DiNapoli.....395-1119