



TORONTO Revenue Services

Finance and Treasury Services

The Office of the Controller provides a broad range of internal financial services to the corporation of the City of Toronto and comprises four divisions: Accounting Services (including accounts payable), Revenue Services (property tax, water billing and collection, parking violation payments), Pension, Payroll and Employee Benefits and Purchasing and Materials Management.

Revenue Services is responsible for services relating to billing, collection, processing and administration of revenues related to property taxation, water and sewage services, parking violation notices and other miscellaneous revenues.

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile696-3778

Director
John Longarini (Interim)392-0125
Administrative Assistant
Ana Loureiro (Acting).....395-0091

Customer Service

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

General Enquiry Tax and Utility..... 311
General Enquiry Parking Tickets.....397-8247
Facsimile696-3605

Manager
Allan Mombourquette (Acting).....397-4884

Account Administration, Certificates, Ownership Updates, Agent Agreements

Supervisor
Jose Avila 397-9141

Call Centre

Supervisor
Floyd Noel..... 392-7824

Correspondence

Supervisor
Marianna Lee (Acting)..... 395-0478

Customer Service Coordination

Supervisor
Pamela Martin..... 395-1099

Property Tax/Utility Inquiry and Payment Customer Service Counters Parking Violations Payments

Supervisors
Randy Murata..... 392-7125
Allan Mombourquette 397-4884
Krista Mazzucco 394-8130

Operational Support

Facsimile696-4230

Manager

Sara Jackson (Acting).....395-6960

Organizational Administration

Supervisor

Joseph De Gregorio395-6728

Planning & Policy Development

Supervisor

Lisa Lagopoulos (Acting).....395-0337

Property Taxation & Assessment

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile696-3605

Manager

Paola Romano.....395-1280

Appeals

Assessment Appeals
Information Line392-7397
Property Tax Rebates
Information Line395-0075
Facsimile - Appeals.....696-3508
Facsimile - Rebates696-3623

Supervisor

Simon Tsui395-6801

Property Tax Billing

Supervisor

Christine Antonio395-0331

Property Tax Rebates

Supervisor

Mary Servinis (Acting)395-1196

Revenue Accounting & Collections

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile.....696-3605
Facsimile - Refunds696-4131

Manager

Tenzin Wangchuk395-6800

Collections

Supervisor

Roy Moniz.....392-8702

Operational Accounting & Financial Reporting

Supervisor

Joe Wong.....395-6803

Municipal Land Transfer Tax

Financial Analysts

Esther Fiotakis.....392-4936
Angela Chauhan.....395-6734

Refunds

Supervisor

Helen Vinslovas (Acting).....395-1261

Payment Programs: Mortgages, Pre-Authorized Tax & Utility

Supervisor
George Mombourquette.....397-9650

Water & Parking Tags

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile696-3605

Manager
Daniel Galluzzo.....395-1053

Parking Operations

Supervisor
Bill Traikos.....397-9657

Utility Billing

Supervisor
Tanya Tutka.....395-6822

Utility Bylaw Investigations

Supervisor
Len DiNapoli.....395-1119