



TORONTO Revenue Services

Finance and Treasury Services

Finance Shared Services oversees and supports the Revenue Services Division (RSD), and Pension, Payroll and Employee Benefits (PPEB), and other transactional finance activities within Finance and Treasury, with the goal of standardizing processes, identifying efficiencies, and ensuring effective oversight.

RSD is responsible for services relating to billing, collection, processing, and administration of revenues related to property taxation, utility billing and collections, parking tag(s), red light camera and automated speed enforcement payments, Municipal Land Transfer Tax, Vacant Home Tax program, Municipal Accommodation Taxes and other miscellaneous revenues.

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile696-3778

Director
John Longarini (Interim)392-0125
Administrative Assistant
Ana Loureiro (Acting).....395-0091

Customer Service

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

General Enquiry Tax and Utility.....311
General Enquiry Parking Tickets.....397-8247
Facsimile696-3605

Manager
Susie Malito.....395-0128

Account Administration, Certificates, Ownership Updates, Agent Agreements

Supervisor
Jose Avila397-9141

Call Centre

Supervisor
Floyd Noel.....392-7824

Correspondence

Supervisor
Marianna Lee (Acting).....395-0478

Customer Service Coordination

Supervisor
Pamela Martin395-1099

Property Tax/Utility Inquiry and Payment Customer Service Counters Parking Violations Payments

Supervisors
Selena Mynttinen395-6756
Allan Mombourquette397-4884
Krista Mazzucco394-8130

Revenue Programs and Operations

Facsimile 696-4230

Manager

Sara Jackson (Acting) 395-6960

Organizational Administration

Supervisor

Joseph De Gregorio 395-6728

Planning & Policy Development / Municipal Accommodation Tax

Supervisor

Lisa Lagopoulos (Acting) 395-0337

System & Innovation

Supervisor

Russell Brown (Acting) 395-6323

Vacant Home Tax

Supervisor

Erin Scott 392-8454

Municipal Land Transfer Tax/Municipal Non-Residential Speculation Tax

Financial Analyst

Esther Fiotakis 392-4936

Property Taxation & Assessment

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile 696-3605

Manager

Paola Romano 395-1280

Appeals

Assessment Appeals

Information Line 392-7397

Property Tax Rebates

Information Line 395-0075

Facsimile - Appeals 696-3508

Facsimile - Rebates 696-3623

Supervisor

Christena Theodoridis (Acting) 395-1262

Property Tax Billing

Supervisor

Christine Antonio 395-0331

Property Tax Rebates

Supervisor

Mary Servinis (Acting) 395-1196

Assessment Review & Analysis

Supervisor

Lei Cao 395-6765

Facsimile 696-4230

Revenue Accounting & Collections

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile 696-3605

Facsimile - Refunds 696-4131

Manager
Tenzin Wangchuk.....395-6800

Collections

Supervisor
Roy Moniz.....392-8702

Operational Accounting & Financial Reporting

Supervisor
Joe Wong.....395-6803

Refunds

Supervisor
Helen Vinslovas (Acting).....395-1261

Payment Programs: Mortgages, Pre-Authorized Tax & Utility

Supervisor
George Mombourquette.....397-9650

Utility Billing & APS Operations

North York Civic Centre
Lower floor, 5100 Yonge St.
Toronto ON M2N 5V7

Facsimile.....696-3605

Manager
Daniel Galluzzo.....395-1053

Parking, Red Light Camera and Automated Speed Enforcement Operations

Supervisor
Bill Traikos.....397-9657

Utility Billing

Supervisor
Tanya Tutka395-6822

Utility Billing Investigations

Supervisor
Len DiNapoli.....395-1119