

# **TORONTO** Long-Term Care Homes & Services

Long-Term Care Homes & Services are leaders in excellence and ground-breaking services for healthy aging with a commitment to CARE (Compassion-Accountability-Respect-Excellence). The division provides a variety of long-term health care services for residents in the City's long-term care homes. Services include permanent, convalescent and short-stay admissions and community support programs which include adult day programs, supportive housing services and homemaking services for vulnerable individuals who reside in the community.

365 Bloor St. East, 15<sup>th</sup> Floor  
Toronto ON M4W 3L4

General Enquiry.....392-8906  
Facsimile.....392-4180

**General Manager**  
Reg Paul .....392-8896  
**Administrative Assistant 1**  
Brenda Fitzpatrick .....392-8925  
**Policy Planning & Project Consultant**  
Erin Mulcahey Abbott .....392-8489

### Program & Strategic Support

**Manager, Program & Strategic Support**  
Jane Simms..... 392-5448  
**Quality Improvement Advisor**  
Elizabeth Juraschka .....392-8929  
**Coordinator Education & Special Projects**  
Tyrone Bernardo.....392-9392  
**Business Analyst – Decision Support**  
Jaclyn Masse.....397-0108  
**Workforce Staff Assistant**  
Florence Esibi.....392-9449  
**Support Assistant B (A/R)**  
Errin Daley-Reid .....397-0581  
**Support Assistant C**  
Vacant.....392-6375

### People Services

**Manager, People Services**  
Mary Kay Cerovich .....392-5045  
**People Services Consultant**  
Kareima Baksh.....392-8926

### Long-Term Care Homes

**Director, Long-Term Care Homes**  
Vija Mallia.....397-5223

**Administrative Assistant to Director**  
Tasha Bailey .....392-8930

### Resident Care & Services

**Director, Resident Care & Services**  
Soo Ching Kikuta .....392-8488  
**Administrative Assistant to Director**  
Rochelle Laing.....392-8927  
**Medical Co-ordinator**  
Evelyn Williams .....392-8493  
**Manager, Advanced Nursing Practice**  
Penny Deratnay .....392-7674  
**Manager, Advanced Nursing Practice**  
Lismi Kallan .....392-8910  
**Manager, Food & Dietetic Services**  
Khashayar Amirhosseini.....392-8912  
**Manager, Privacy & Clinical Info Management**  
Julie Kwan.....392-8490  
**Manager, Resident & Volunteer Programs**  
Lianne Neumann .....392-8402  
**Business Transformation Consultant**  
Sui-Yung Tung .....392-9146  
**RAI Lead (Temp)**  
Tyler Barill .....392-5337  
**Support Assistant C**  
Vacant.....392-8491  
Amanda Gittings.....392-7678

### Community Programs

General Enquiry.....392-8579  
Facsimile.....392-8457

### OFFICE LOCATION – BENDALE ACRES

**Manager, Community Programs**  
Andrea Okazaki .....392-8543  
**Support Assistant A**  
Sheilah Mesina .....392-9391  
**Support Assistant C**  
Mercedes La Borde..... 392-8956 / 392-8579

Saima Ismail ..... 392-8916 / 392-8579  
 Supervisor, Community Programs  
 Carolyn Chaikowsky .....392-9030

Homemakers & Nurses Services - Caseworkers:

Caseworkers

Kamal Singh .....392-8751  
 Charlotte Chiu .....392-1236  
 Gabriela Yopez .....392-5362  
 Eli Haugen .....392-8551  
 Carol Gregg .....392-9192  
 Shaye Thompson .....392-8734  
 Pam Saunders .....392-5876

Supportive Housing Staff - Registered Practical Nurses:

Vacant.....  
 Cedarbrooke Lodge ..... 392-0575  
 Cheryl Clarke  
 Broadview Manor .....392-9659  
 Danielle Novalski  
 Cliffwood Manor .....392-9562  
 Euline Martin  
 Brimley Acres.....392-6766  
 Farah Imam  
 Winchester.....397-0508  
 Janet Yoshida – Counsellor  
 Winchester.....397-0508

OFFICE LOCATION – LAKESHORE LODGE

Supervisor, Community Programs  
 Nicole Vanderhyden .....392-8904  
 Support Assistant C:  
 Maria Floros ..... 392-9133/392-8579  
 Varsha Lokhram ..... 392-8548/392-8579

Homemakers & Nurses Services - Caseworkers:

Lilly Bruzzese.....392-8546  
 Rosanne Chapley .....392-8547  
 Stephanie Gentili-Hinojosa .....392-5138  
 Sue Chisala .....392-3057  
 Reeses Pelletier.....392-1560  
 Melese Woldemariam.....392-9193  
 Eunice Koffl .....392-8733  
 Elvis Frimpong .....392-8732  
 Hannah Park .....397-0582  
 April Stevens .....392-1401

Supportive Housing Staff - Registered Practical Nurses:

Janice Cover – Dundas Mabelle .....397-0586  
 Abebe Mekuria/Narda Williams –West Don Apts  
 .....392-6762  
 Judith Gamponia  
 111 Kendelton Dr .....397-0583

Velma Robinson – Willowdale Manor  
 .....392-9535

**Management Services**

Director, Management Services  
 Dana Tulk .....392-9061  
 Administrative Assistant to Director  
 Carol Johnson .....392-5317

**Financial Services**

Manager, Financial Services  
 Christy Gaetz .....392-8908  
 Supervisor, Budget Analysis & Review (Acting)  
 Steven Trieu.....392-9072  
 Budget & Operations Analyst  
 Jin Jessica Zhu .....392-8495  
 Budget Assistant  
 Beverley Lewis .....392-8900  
 Budget Assistant (A/R)  
 Nekita D'Souza .....392-8905  
 Accounting Assistant 1 (A/R)  
 Carly Chen.....397-0574  
 Accounting Assistant 2  
 Vacant.....392-9589  
 Support Assistant B – LTCHS Staffing  
 Lolita Dela Cruz .....392-5440  
 Financial Trainee  
 Danni Shi .....392-9144

**Revenue & Trust Services**

Manager, Revenue & Trust Services  
 Sharon Shelsen .....392-8898  
 Banking Assistant 1 (A/R)  
 Lindsay Bryson.....392-8903  
 Banking Assistant 1  
 Brandon Bittner .....392-8902  
 Accounting Assistant 2  
 Kirran Aukle .....392-6374  
 Support Assistant B (A/R)  
 German Bankov .....392-4277  
 Accounting Assistant 3  
 Stephen Di Trani.....392-9041  
 Accounting Assistant 1  
 Sharlyn Baguio .....397-0546  
 Accounting Assistant 3  
 Elizabeth Nakopoulos .....392-8913

**Support Services**

Manager, Environmental Services (Acting)  
 Cornel Baptista .....397-0553

Manager, Environmental Services – Lead on the GSR  
(George Street Revitalization) Project  
Riaz Shaikh ..... Cell: 416-910-9823  
Supervisor, Environmental Services  
Ravi Nair .....397-8924  
Coordinator, Contracts  
Vacant  
Support Assistant C  
Vivienne Baker-Lewis.....392-9145

**Information Systems & Technology**

IT Support Line .....392-2626

Manager, Operational Systems  
Cathy Di Giulio .....392-5245  
Supervisor, Information & Technology  
Jai Doobay.....392-8496  
Senior Technology Analyst A/R  
Joey Wilgan.....392-2944  
Application & Tech Support Specialist  
Mike Hegarty.....392-9578  
Cecilia Albanese .....392-8921  
Vacant.....397-0549  
Ru Ramjee .....392-8890  
Systems Integrator 2  
Yogesh Aneja .....397-0074  
Support Assistant C  
Vacant.....

**Long-Term Care Homes**

**Bendale Acres**  
2920 Lawrence Ave. E.  
Toronto ON M1P 2T8

General Enquiry.....397-7000  
Facsimile.....397-7067

Administrator  
Margaret Aerola .....397-7009  
Assistant Administrator  
Gina Filice .....397-7010  
Support Assistant A (A/R)  
Christine Kostovski .....397-7011  
Manager, Resident Services  
Nicole McGouran .....397-7048  
Adult Day Program Coordinator  
Susan Kwiatkowska.....397-7020

Director of Nursing  
Alice Jyu .....397-7032  
Medical Director  
Dr. Bernard Li .....397-7018  
Nurse Managers  
Vacant .....397-7024  
Vacant.....397-7072  
Jacqueline Cornwall, IPAC Back-up....392- 4969  
Lyn Francis.....397-9805  
Manager, Clinical Nutrition Services (Dietitian)  
Almas Damani .....397-7003  
Nutrition Managers  
Daphne Williams .....397-7042  
Darlene Horne .....397-7004  
Coordinator Volunteer Services  
Brenda Davie .....397-7058  
Manager, Building Services  
Josie Wilcox-Pizzo .....397-7029  
Spiritual & Religious Care  
Rev. Francis Mpindu .....397-7028

**Carefree Lodge**

306 Finch Ave. E.  
Toronto ON M2N 4S5

General Enquiry.....397-1500  
Facsimile.....397-1501

Administrator  
Bamboo Oluwadimu .....397-1502  
Supervisor, Administrative Services  
Steve Saini .....397-1513  
Manager, Resident Services  
Deborah Lieberman .....397-1504  
Director of Care  
Steven Scott .....397-1521  
Medical Director  
Dr. Nitsa Kohut .....397-1500  
Nurse Manager  
Kangliu Xu .....397-1528  
Nurse Manager (Acting)  
Vipulananth Jeganathan.....397-1506  
Manager, Clinical Nutrition Services (Dietitian)  
Julia Jia .....397-1536  
Nutrition Managers  
Michael Fernandes / Donette Elliott.... 397-5563  
Coordinator Volunteer Services  
Lysa Springer-Laks .....397-1524  
Supervisor, Building Services  
Mike Cusack .....397-1520  
Spiritual & Religious Care  
Nathan Nwabuike .....397-5603

**Castleview Wychwood Towers**

351 Christie St.  
Toronto ON M6G 3C3

|                      |          |
|----------------------|----------|
| General Enquiry..... | 392-5700 |
| Facsimile.....       | 392-4157 |

|   |           |
|---|-----------|
| Administrator                                     |           |
| Nelson Ribeiro.....                               | 392-5712  |
| Assistant Administrator                           |           |
| Carol DeCaluwe-Tulk .....                         | 392-5711  |
| Support Assistant A (A/R)                         |           |
| Lourdes Sifontes.....                             | 392-5718  |
| Manager, Resident Services                        |           |
| Marcia Minott.....                                | 392-5725  |
| Director of Nursing                               |           |
| Helen Lampi.....                                  | 392-5755  |
| Medical Director                                  |           |
| Dr. C. Ragonetti.....                             | 392-5250  |
| Nurse Managers                                    |           |
| Odette Pires .....                                | 392- 5776 |
| Noreen Grange .....                               | 392-5768  |
| Tatyana Naydenova .....                           | 392-5769  |
| Cora Ramos IPAC Back-up .....                     | 392- 5713 |
| Solomon Hagos IPAC .....                          | 392- 5732 |
| Atala Katel.....                                  | 392- 5770 |
| Sonam Kunsang (Acting) .....                      | 392-5771  |
| Manager, Clinical Nutrition Services - Dietitians |           |
| Kelly Macool.....                                 | 392-3782  |
| Georgina Picard.....                              | 392-8920  |
| Nutrition Managers                                |           |
| Alex Hadjipanayiotou.....                         | 392-5710  |
| Murali Nair.....                                  | 392-5710  |
| Anupama Dineshkumar .....                         | 392-5739  |
| Katarzyna Ilnicki .....                           | 392-5749  |
| Coordinator Volunteer Services                    |           |
| Carla Young .....                                 | 392-3973  |
| Manager, Building Services                        |           |
| Lorin Karp .....                                  | 392-5815  |
| Spiritual & Religious Care                        |           |
| Rev. Karen Fox.....                               | 392-5734  |

**Cummer Lodge**

205 Cummer Ave.  
Toronto ON M2M 2E8

|                      |          |
|----------------------|----------|
| General Enquiry..... | 392-9500 |
| Facsimile.....       | 392-9499 |

|                |          |
|----------------|----------|
| Administrator  |          |
| Tim Burns..... | 392-9475 |

|   |          |
|---|----------|
| Assistant Administrator as of Oct. 8, 2018        |          |
| Adriana Caggiano.....                             | 392-9476 |
| Support Assistant A                               |          |
| Sophia Kyriazis .....                             | 392-9481 |
| Manager, Resident Services (Acting)               |          |
| Liane MacGregor.....                              | 392-9486 |
| Adult Day Program Coordinator                     |          |
| Jackie Tuskin.....                                | 392-9502 |
| Director of Nursing (Acting)                      |          |
| Gabrielle Heinzlreiter .....                      | 392-9520 |
| Medical Director                                  |          |
| Dr. Elizabeth Johnston.....                       | 392-9514 |
| Nurse Managers                                    |          |
| Lin Dong.....                                     | 392-9532 |
| Xinrong Chen (Acting).....                        | 392-9547 |
| Yan Liu.....                                      | 392-9619 |
| Camelia Jurchescu .....                           | 338-1615 |
| Elizabeth Cabral (Acting).....                    | 392-9521 |
| Munevera Berjan .....                             | 392-9529 |
| Manager, Clinical Nutrition Services - Dietitians |          |
| Arwa Al-Timimi .....                              | 392-9568 |
| Lena Cazes.....                                   | 392-9503 |
| Nutrition Managers                                |          |
| Daphene Clayton .....                             | 392-9514 |
| Ursula Galetski .....                             | 392-9564 |
| Sangita Shah / C. Lam .....                       | 392-9569 |
| Coordinator Volunteer Services                    |          |
| Liz McMulkin.....                                 | 392-9493 |
| Spiritual & Religious Care                        |          |
| Rev. Susannah Johnson .....                       | 392-9503 |
| Manager, Building Services                        |          |
| Stephen Hughes .....                              | 392-9506 |

**Fudger House**

439 Sherbourne St.  
Toronto ON M4X 1K6

|                      |          |
|----------------------|----------|
| General Enquiry..... | 392-5252 |
| Facsimile.....       | 392-4174 |

|                              |          |
|------------------------------|----------|
| Administrator                |          |
| Nancy Lew.....               | 392-5250 |
| Assistant Administrator      |          |
| Edgar Cordero .....          | 392-5251 |
| Support Assistant A          |          |
| Mehboob Rehemtulla .....     | 392-5249 |
| Manager, Resident Services   |          |
| Avi Sharma.....              | 392-5290 |
| Director of Nursing (Acting) |          |
| Wei Wang.....                | 392-5280 |
| Medical Director             |          |
| Dr. Jean Robinson .....      | 392-5252 |

|  |          |
|--|----------|
| <b>Nurse Managers</b>                                  |          |
| Grace Araneta, RAI .....                               | 392-3763 |
| Parwana Habibi (Acting) .....                          | 392-9660 |
| Rosalie Seva .....                                     | 392-5299 |
| Kay Jiang .....  | 392-5260 |
| <b>Manager, Clinical Nutrition Services -Dietitian</b> |          |
| Deidre Van-Lane .....                                  | 392-5264 |
| <b>Nutrition Managers</b>                              |          |
| Clyde Seebalack .....                                  | 392-9661 |
| Carrol Thames .....                                    | 397-0152 |
| Donnette Elliot .....                                  | 397-0152 |
| <b>Coordinator Volunteer Services</b>                  |          |
| Ruth Butler .....                                      | 397-0150 |
| <b>Manager, Building Services</b>                      |          |
| Josie Ferraro .....                                    | 392-5291 |
| <b>Spiritual &amp; Religious Care</b>                  |          |
| Rev. Susannah Johnson .....                            | 392-3764 |

### Kipling Acres

2233 Kipling Ave.  
Toronto ON M9W 4L3

|                      |          |
|----------------------|----------|
| General Enquiry..... | 392-2300 |
| Facsimile.....       | 392-3360 |

|   |           |
|---|-----------|
| <b>Administrator</b>                                    |           |
| Robert Petruszewsky .....                               | 392-2301  |
| <b>Assistant Administrator (Acting)</b>                 |           |
| Jahmelia Allen .....                                    | 392- 2323 |
| <b>Support Assistant A</b>                              |           |
| Yvonne Nixon .....                                      | 392-2303  |
| <b>Manager, Resident Services</b>                       |           |
| Margaret Bawol .....                                    | 392- 1499 |
| <b>Director of Nursing</b>                              |           |
| Michelle Temple.....                                    | 392-2336  |
| <b>Medical Director</b>                                 |           |
| Dr. Karen Cronin .....                                  | 392-2876  |
| <b>Nurse Managers</b>                                   |           |
| Hedy Liang .....  | 392-4585  |
| Khai Nguyen (Acting) .....                              | 392-2308  |
| Iona Serban, IPAC.....                                  | 392-2335  |
| Doreen Hinds.....                                       | 392-2879  |
| Asli Hassan .....                                       | 397-0708  |
| <b>Manager, Clinical Nutrition Services - Dietitian</b> |           |
| Natalie Naor .....                                      | 392-2317  |
| Mary Farris .....                                       | 397-0707  |
| <b>Nutrition Managers</b>                               |           |
| Jyothi Menon.....                                       | 392-2356  |
| Maria Verduci.....                                      | 397-9736  |
| Anna Suszka .....                                       | 392-3699  |
| <b>Coordinator Volunteer Services</b>                   |           |
| Moshsha Charles .....                                   | 397-5479  |
| <b>Manager, Building Services (Acting)</b>              |           |
| Renato Palumbo .....                                    | 392-2309  |

|                                       |          |
|---------------------------------------|----------|
| <b>Spiritual &amp; Religious Care</b> |          |
| John Kim .....                        | 392-2325 |

### Lakeshore Lodge

3197 Lake Shore Blvd. W.  
Toronto ON M8V 3X5

|                      |          |
|----------------------|----------|
| General Enquiry..... | 392-9400 |
| Facsimile.....       | 392-9401 |

|   |           |
|---|-----------|
| <b>Administrator</b>                                    |           |
| Ranjit Calay .....                                      | 392-9409  |
| <b>Supervisor, Administrative Services</b>              |           |
| Shirley Buller.....                                     | 392-9408  |
| <b>Manager, Resident Services (Acting)</b>              |           |
| Rhonda Bell .....                                       | 392-9410  |
| <b>Director of Care Acting</b>                          |           |
| Mara Puric .....  | 392-9437  |
| <b>Medical Director</b>                                 |           |
| Dr. Arthur Helman.....                                  | 392-9400  |
| <b>Nurse Managers</b>                                   |           |
| Barbara Koloszyk .....                                  | 392-9446  |
| Marylouise Manuel (Acting) .....                        | 392-9436  |
| Gail Johnson-Bhatti .....                               | 392-9414  |
| <b>Manager, Clinical Nutrition Services - Dietitian</b> |           |
| Georgina Picard .....                                   | 392-9423  |
| <b>Nutrition Managers</b>                               |           |
| Barbara Kis.....  | 392- 9453 |
| Loida Salcedo (Acting).....                             | 392-9453  |
| <b>Coordinator Volunteer Services</b>                   |           |
| Kimberly Penton .....                                   | 392-9460  |
| <b>Supervisor, Building Services</b>                    |           |
| Tony Russo.....   | 392-9448  |
| <b>Spiritual &amp; Religious Care</b>                   |           |
| John Kim .....  | 392-9413  |

### Seven Oaks

9 Neilson Rd.  
Toronto ON M1E 5E1

|                      |          |
|----------------------|----------|
| General Enquiry..... | 392-3500 |
| Facsimile.....       | 392-3579 |

|                                   |          |
|-----------------------------------|----------|
| <b>Administrator</b>              |          |
| Peter Puiatti .....               | 392-3502 |
| <b>Assistant Administrator</b>    |          |
| Rosemary Stekar.....              | 392-3503 |
| <b>Support Assistant A</b>        |          |
| Ron Filippelli.....               | 392-3504 |
| <b>Manager, Resident Services</b> |          |
| Michele Rodway.....               | 392-3549 |

Director of Nursing  
 Zaynab Sheraly .....392-3505

Medical Director  
 Dr. Richard Wianecki .....392-3500

Nurse Managers  
 Rowena Tabing.....392-3554  
 Marissa Frimpong-Mensah (Acting).... 392-3546  
 Dinossahan Sritharan .....392-3530  
 Jason Lau (Acting).....392-3557

Manager, Clinical Nutrition Services - Dietitian  
 Theresa Krupl/ Julia Jia .....392-3540

Nutrition Managers  
 Gena Mazur .....392-3574  
 Janeen Payne .....392-3550

Coordinator Volunteer Services  
 Rachel Walters .....392-3515

Manager, Building Services (Acting)  
 Diana Godlewski .....392-3518

Spiritual & Religious Care  
 Patricia Williams .....392-4855

**True Davidson Acres**

200 Dawes Rd.  
 Toronto ON M4C 5M8

General Enquiry.....397-0400  
 Facsimile.....397-0401

Administrator  
 Hao Chau .....397-0354

Supervisor, Administrative Services  
 Rod Amio .....397-0379

Manager, Resident Services  
 Emily Pypker .....397-0360

Director of Care  
 George Siriopoulos .....397-0357

Medical Director  
 Dr. Michael Yanofky .....397-0407

Nurse Managers Acting  
 Elizabeth Zsarnai .....397-0478  
 Umuringa Niyonagira (Acting) .....397-0414  
 Renata De Paiva .....397-0372

Manager, Clinical Nutrition Services - Dietitian  
 Farsad Farassati .....397-0359

Nutrition Managers  
 Ada Stanford.....397-0382  
 Parivash Baharlooy..... 397-0461

Coordinator Volunteer Services  
 Carly Wolf.....397-0364

Supervisor, Building Services  
 Ed McManus .....397-0362

Spiritual & Religious Care  
 Rev. Francis Mpindu .....397-0371

**Wesburn Manor**

400 The West Mall  
 Toronto ON M9C 5S1

General Enquiry.....394-3600  
 Facsimile.....394-3606

Administrator  
 Susan Schendel.....394-3605

Supervisor, Administrative Services (Acting)  
 Clarman Yang.....394-3625

Manager, Resident Services  
 Angela Turkovich (Acting as of Aug. 1, 2018) ....  
 .....394-3633

Director of Care (Acting) Until July 31, 2018  
 Nataliya Mykhaylychenko.....394-3634  
 Ramona Nesmerak New DOC (as of Aug. 1,  
 2018)

Medical Director  
 Dr. S. Vaithilingam.....394-3600

Nurse Managers  
 Luba Ogilvie .....394-3667  
 Ymelda Chua, RAI, IPAC Back-up .....397-1519  
 Beata Kon-Rutkowski.....394-3600

Manager, Clinical Nutrition Services - Dietitian  
 Kitty Li/Neetika Chauhan.....394-2990

Nutrition Managers  
 Grace Krist.....394-3611  
 Mary Ann De Groot.....394-3640

Coordinator Volunteer Services  
 Monica Lightman .....394-3610

Supervisor, Building Services  
 Victoria Noseworthy.....394-3639

Spiritual & Religious Care  
 Nathan Nwabuike .....394-3601