

TORONTO Seniors Services and Long-Term Care

Community and Social Services

Seniors Services and Long-Term Care is responsible for service planning and strategic integration of City services for seniors. This includes community support programs such as adult day programs, supportive housing services, tenancy supports and homemakers and nurses services for vulnerable individuals who reside in the community. And, directly operating 10 long-term care homes which provide 24-hour resident-focused care for permanent, convalescent, and short-stay admissions; care, services and programs enhance quality of life by responding to individual resident needs.

Senior Services Long-Term Care Homes & Services (Union Station) 3rd Floor.
c/o 55 John Street, 3rd
Toronto ON M5V 3C6

General Enquiry	392-8906
Facsimile	392-4180

General Manager (Interim)
Paul Raftis392-8896
Administrative Assistant 1
Brenda Fitzpatrick392-8925
Policy Planning & Project Consultant
Erin Mulcahey Abbott392-8489

Seniors Services

Manager, Senior Services
Andrea Austen392-5140
Management, Consultant
Meena Bhardwaj392-8951
Management, Consultant
Vanessa Campisi392-2957
Management, Consultant
Emma Helfand-Green392-0452
Consultant, Sunnybrook Research Institute
Christine Sheppard392-9070
Support Assistant B
Paloma Millones392-8384

Program & Strategic Support

Manager, Program & Strategic Support
Jane Simms392-5448
Coordinator Education & Staff Development
Michelle Jones392-6513
Coordinator Special Projects & Events
Tyrone Bernardo392-9392
Business Analyst – Decision Support
Rod Amio (Acting)397-0108
Workforce Staff Assistant
Florence Esibi392-9449
Support Assistant C
Chevonne Brown392-6375
Support Assistant C
Daniele Bacchus397-0581

People Services

Manager, People Services
Richard Mendonca392-5045
People Services Consultant
Kareima Baksh392-8926
People Services Consultant
Alana Walton397-4163

Long-Term Care Homes

Director, Long-Term Care Homes
Nelson Ribeiro397-5223
Administrative Assistant to Director
Tara Alleyne392-8930
COVID-19 Lead, Head Office
Angela Turkovich392-3299

Resident Care & Services

Director, Resident Care & Services	
Soo Ching Kikuta	392-8488
Administrative Assistant to Director	
Rochelle Laing	392-8927
Medical Coordinator	
Evelyn Williams	392-8493
Manager, Clinical Policy & Strategic Initiatives (Special Project)	
Erin Hawker-Budlovsky	394-6065
Manager, Advanced Nursing Practice	
Michael Nguyen	392-7674
Manager, Advanced Nursing Practice	
April Huang	392-8910
Manager, Food & Dietetic Services	
Khashayar Amirhosseini	392-8912
Manager, Privacy & Clinical Info Management	
Julie Kwan.....	392-8490
Manager, Resident & Volunteer Programs	
Melissa Pandolfini (Acting)	392-8402
Manager, Clinical Policy & Strategic Initiatives	
Liane MacGregor	392-0541
Support Assistant C	
Pouyan Mirahssani	392-9196
eHCR -Special Project Coordinator	
Jen Diga.....	338-5210
Privacy Support & eHCR -Special Project Coordinator	
Yin Kam	392-5337

Community Programs

Office Location
1530 Markham Road, 5th Floor
Toronto, ON M1B 3G4

General Enquiry	392-8579
Facsimile	392-8457

Manager, Community Programs	
Lianne Neumann (Acting).....	392-8543
Support Assistant A	
Sheilah Mesina	392-9391
Support Assistant C	
Varsha Lokhram	392-8548/392-8579
Kadesha Spence.....	392-8916/392-8579
Tamara Rowe	392-9133/392-8579

Saima Ismail.....	392-8956/392-8579
Supervisor, Community Programs	
Carolyn Chaikowsky	392-9030

Homemakers & Nurses Services - Caseworkers

Eli Haugen.....	392-8551
Bessie Bitaxis.....	392-8751
Shaye Thompson.....	392-8734
Pam Saunders.....	392-5876
Elvis Frimpong.....	392-8732
Eunice Koffi.....	392-8733
April Stevens.....	392-1401
Carol Gregg.....	392-9192

Supportive Housing Staff - Registered Practical Nurses

Joy Mercy Cotoner, Cedarbrooke Lodge.....	392-0575
Cheryl Clarke, Broadview Manor	392-9659
Danielle Frostick, Cliffwood Manor.....	392-9562
Jennifer Grundie, Brimley Acres	392-6766
Farah Imam, Winchester	397-0508
Aranjo, Nadine	392-8579
Hall, Nadisha.....	392-8579
Counsellor	
Jacob, Abiya.....	392-8579
Supervisor, Community Programs	
Nicole Vanderhyden.....	392-8904

Homemakers & Nurses Services - Caseworkers

Lilly Bruzzese	392-8546
Stephanie Gentili-Hinojosa	392-5138
Sue Chisala.....	392-3057
Charlotte Chiu	392-1236
Hannah Park.....	397-0582

Supportive Housing Staff - Registered Practical Nurses

Janice Cover - Dundas Mabelle	397-0586
Abebe Mekuria/Narda Williams	
West Don Apts.....	392-6762
Judith Gamponia	
111 Kendelton Dr.	397-0583

Velma Robinson
Willowdale Manor392-9535
Counsellor, Dundas Mabelle
Janelle Younge397-0586

Management Services

Director, Management Services
Dana Tulk392-9061
Administrative Assistant to Director
Carol Johnson392-5317
Project Coordinator Quasi (Acting)
Nekita D'Souza397-0074

Financial Services

Manager, Financial Services
Christy Gaetz392-8908
Supervisor, Budget Analysis & Review
Steven Trieu396-5468
Budget & Operations Analyst (Acting)
Carly Chen397-0574
Budget Assistant
Beverley Lewis392-8900
Accounting Assistant 3 (Acting)
Cynthia Okonkwo392-8905
Budget Analyst (Acting)
Shannon Liu392-9146
Support Assistant B – LTCHS Staffing
Lolita Dela Cruz392-5440
Accounting Assistant 2
Gladys Tung392-9144
Accounting Assistant 3
Nishat Tasnim397-5288
Accounting Assistant 3 (Acting)
Wing Wah Chau392-7671
Accounting Assistant 2 (Acting)
Danni Shi392-8495
Accounting Assistant 3 (Acting)
Jessica Zhang392-9072

Revenue & Trust Services

Supervisor Revenue & Trust (Acting)
Brandon Bittner392-8898
Banking Assistant 1 (Acting)
Elizabeth Nakopoulos392-8903
Banking Assistant 1 (Acting)
Lexie Dairong392-8636

Accounting Assistant 1
Wang Tony392-8902
Accounting Assistant 2
Kirran Aukle392-6374
Accounting Assistant 3
German Bankov392-4277
Ecaterina Georgescu392-8913
Support Assistant B (Acting)
Andrew Areghan392-8932
Jenny Xie397-0546

Support Services

Project Director, LTC Capital Redevelopment
Riaz Shaikh397-0553/Cell 910-9823
Manager, Environmental Services (Acting)
Cornel Baptista397-9956
Supervisor, Environmental Services
Ravi Nair392-8924
Support Assistant C
Vivienne Baker-Lewis392-9145

Information Systems & Technology

IT Support Line392-2626

Manager, Operational Systems
Cathy Di Giulio392-5245
Supervisor, Information & Technology
Jai Doobay392-8496
Senior Technology Analyst (Acting)
Joey Wilgan392-2944
Application & Tech Support Specialist
Mike Hegarty392-9578
Cecilia Albanese392-8921
Faiza Abu Bakr397-0549
Ru Ramjee392-8890
Systems Integrator 2
Yogesh Aneja392-3844

Long-term Care Homes

Bendale Acres

2920 Lawrence Ave. E.
Toronto ON M1P 2T8

General Enquiry	397-7000
Facsimile	397-7067

Administrator	
Gina Filice	397-7009
Assistant Administrator	
Sheri Cotton.....	397-7010
Accounting Assistant 4	
Christine Kostovski	397-7011
Manager, Resident Services	
Nicole McGouran	397-7048
Adult Day Program Coordinator	
Susan Kwiatkowska.	397-7020
Director of Nursing	
Alice Jyu.....	397-7032
Medical Director	
Dr. Ann Li	397-7018
Nurse Managers	
Hong (Hedy) Liang	397-7024
Jacqueline Cornwall, IPAC Back-up392- 4969
Lyn Francis.....	397- 7072
Christy Kuruvilla.....	397-7033
Maria Rhea Canlas	397-9805
Manager, Clinical Nutrition Services (Dietitian)	
Almas Damani	397-7003
Nutrition Managers	
Daphne Williams.....	397-7042
Arlyn Yanes-Feraro	397-7004
Cheuk Kang Lam.....	397-7004
Coordinator Volunteer Services (Acting)	
Kimberley Riley	397-7058
Manager, Building Services	
Josie Wilcox-Pizzo	397-7029
Spiritual & Religious Care	
Abdullahi Patel.....	397-7028

Carefree Lodge
306 Finch Ave. E.
Toronto ON M2N 4S5

General Enquiry	397-1500
Facsimile	397-1501

Administrator	
Lisa Salonen Mckay	397-1502

Assistant Administrator	
Jaclyn Masse	397-1513
Director of Care (Acting)	
Sonam Kunsang	397-1521
Medical Director	
Dr. Nitsa Kohut	397-1500
Nurse Manager	
Kangliu Xu	397-1528
Nurse Manager	
Hafsa Ahmed.....	397-1506
Manager, Clinical Nutrition Services (Dietitian)	
Elisa Ferrante / Lena Cazes.....	397-1536
Nutrition Managers	
Michael Fernandes	397-5563
Coordinator Volunteer Services	
Lysa Springer-Laks	397-1524
Supervisor, Building Services (Acting)	
Moshsha Charles	397-1520

Castleview Wychwood Tower
351 Christie St.
Toronto ON M6G 3C3

General Enquiry.....	392-5700
Facsimile.....	392-4157

Administrator	
Tim Burns	392-5712
Assistant Administrator	
Edgar Cordero	392-5711
Accounting Assistant 2	
Alexey Sokolov.....	392-5718
Manager, Resident Services	
Katie Canham.....	392-5725
Director of Nursing	
Helen Lampi.....	392-5755
Medical Director	
Dr. C. Ragonetti	392-5250
Nurse Managers	
Odette Pires	392- 5776
Noreen Grange	397- 5650
Cora Ramos IPAC Back-up	392- 5713
Ermias Abraham	392-5769
Jason Lau (Acting)	392-5768
Solomon Hagos	392-5770
Manager, Clinical Nutrition Services - Dietitians	
Kelly Macool.....	392-3782
Tammy Burgess	392-8920

Nutrition Managers

Anna Suszka392-4863
 Teresa Nguyen.....392-5749

Coordinator, Volunteer Services

Carla Young392-3973

Manager, Building Services

Koko Korin.....392-5815

Spiritual & Religious Care

Rev. Karen Fox.....392-5734

Cummer Lodge

205 Cummer Ave.
 Toronto ON M2M 2E8

General Enquiry392-9500
 Facsimile392-9499

Administrator

Hao Chau392-9475

Assistant Administrator

Farsad Farassati (Acting).....392-9476

Support Assistant A (Acting)

Luisa Milone.....392-9481

Manager, Resident Services

Ashifa Rajan (Acting)392-9486

Adult Day Program Coordinator

Jackie Tuskin392-9502

Director of Nursing

Gabrielle Heinzreiter392-9520

Medical Director

Dr. Elizabeth Johnston392-9514

Nurse Managers

Lin Dong.....392-9532

Xinrong Chen (Acting).....392-9547

Yan Liu.....392-9619

Elizabeth Lansangan.....338-1615

Elizabeth Cabral392-9521

Munevera Berjan392-9529

Manager, Clinical Nutrition Services - Dietitians

Xiaoyuan (Julia) Jia..... 392-9568 / 392-9553

Nutrition Managers

Daphene Clayton392-9514

Sangita Shah392-9553

Coordinator Volunteer Services

Liz McMulkin.....392-9493

Spiritual & Religious Care

Rev. Susannah Johnson392-9503

Manager, Building Services

Josie Ferraro392-9506

Supervisor Centralized Call-In Unit

Marvelyn Valentin392-0270

Fudger House

439 Sherbourne St.
 Toronto ON M4X 1K6

General Enquiry.....392-5252
 Facsimile.....392-4174

Administrator

Joanne Kang392-5250

Assistant Administrator

Janeen Payne (Acting).....392-5251

Accounting Assistant 2

Mehboob Rehemtulla.....392-5249

Manager, Resident Services

Avi Sharma392-5290

Director of Nursing

Wei Wang392-5280

Medical Director

Dr. Jean Robison392-5252

Nurse Managers

Grace Araneta, RAI.....392-3763

Mia O'Brien.....392-9660

Rosalie Seva.....392-5299

Kay Jiang392-5260

Manager, Clinical Nutrition Services -Dietitian

Deidre Van-Lane.....392-5264

Nutrition Managers

Clyde Seebalack392-9661

Shveta Sangwan392-9661

Alex Hadjipanayiotou397-0152

Coordinator Volunteer Services

Ruth Butler397-0150

Manager, Building Services

Melon Paul392-5291

Spiritual & Religious Care

Rev. Ann Muhia.....392-3764

Kipling Acres

2233 Kipling Ave.
Toronto ON M9W 4L3

General Enquiry	392-2300
Facsimile	392-3360

Administrator
Bamboo Oluwadimu.....392-2301

Assistant Administrator (Acting)
Clarman Yang.....392- 2323

Accounting Assistant 2
Yvonne Nixon392-2303

Manager, Resident Services
Margaret Bawol.....392- 1499

Director of Nursing
Michelle Temple.....392-2336

Medical Director
Dr. Karen Cronin392-2876

Nurse Managers
Doreen Hinds.....392-4585
Jennifer Villena397-7465
Iona Serban, IPAC.....392-2335
Nataliya Mykhaylychenko.....392-2879
Asli Hassan.....397-0708

Manager, Clinical Nutrition Services - Dietitian
Natalie Naor392-2317
Mary Farris397-0707

Nutrition Managers
Jyothi Menon.....392-2356
Maria Verduci.....397-9736
Carrol Thames392-3699

Coordinator Volunteer Services
Adriana Sangiorgio.....397-5479

Manager, Building Services (Acting)
Renato Palumbo392-2309

Spiritual & Religious Care
John Kim392-2325

Lakeshore Lodge

3197 Lake Shore Blvd. W.
Toronto ON M8V 3X5

General Enquiry	392-9400
Facsimile	392-9401

Administrator
Ranjit Calay..... 392-9409

Supervisor, Administrative Services
Steve Saini..... 392-9408

Manager, Resident Services
Rhonda Bell 392-9410

Director of Care Acting
Steven Scott..... 392-9437

Medical Director
Dr. Arthur Helman 392-9400

Nurse Managers
Tatyana Naydenova..... 392-9446
Mara Puric..... 392-9436
Gail Johnson-Bhatti..... 392-9414

Manager, Clinical Nutrition Services - Dietitian
Georgina Picard 392-9423

Nutrition Managers
Barbara Kis 392-9423
Loida Salcedo (Acting).....392-9423

Coordinator Volunteer Services
Kimberly Penton 392-9460

Supervisor, Building Services (Acting)
Tony Russo 392-9448

Spiritual & Religious Care
Heather Medhurst..... 392-9413

Seven Oaks

9 Neilson Rd.
Toronto ON M1E 5E1

General Enquiry.....	392-3500
Facsimile.....	392-3579

Administrator
Peter Puiatti 392-3502

Assistant Administrator
Rosemary Stekar 392-3503

Accounting Assistant 2 (Acting)
Lily Huang.....392-3506

Manager, Resident Services
Michele Rodway 392-3549

Director of Care
Atala Katel 392-3505

Medical Director
Dr. Richard Wianecki..... 392-3500

Nurse Managers
Rowena Tabing 392-3546
Vipula Jeganathan 392-3557

Charnelle Cole	392-3530
Manju Varughese	392-3554
Manager, Clinical Nutrition Services - Dietitian	
Neetika Chauhan.....	392-3540
Nutrition Managers	
Darlene Horne	392-3574
Badhra Samarakoon (Acting)	392-3550
Coordinator Volunteer Services	
Carly Wolf.....	392-3515
Manager, Building Services	
Diana Godlewski	392-3518
Spiritual & Religious Care	
Patricia Williams	392-4855

True Davidson Acres

200 Dawes Rd.
Toronto ON M4C 5M8

General Enquiry	397-0400
Facsimile	397-0401

Administrator	
Jahmelia Allen (Acting)	397-0354
Supervisor, Administrative Services (Acting)	
Aminah Hosein.....	397-0379
Manager, Resident Services	
Bernard Raghubeer (Acting)	397-0360
Director of Care (Acting)	
Atala Katel.....	397-0357
Medical Director	
Dr. Michael Yanofky.....	397-0407
Nurse Managers	
Hana Dabbaghi.....	397-0478
Renata De Paiva	397-0372
Manager, Clinical Nutrition Services - Dietitian	
Parimah Oormazdi.....	397-0359
Nutrition Managers	
Ada Stanford.....	397-0382
Parivash Baharlooy.....	397-0461
Coordinator Volunteer Services	
Susan Kearns	397-0364
Supervisor, Building Services	
Basil Baby	397-0362
Spiritual & Religious Care	
Rev. Deloris Seiveright	397-0371

Wesburn Manor

400 The West Mall
Toronto ON M9C 5S1

General Enquiry.....	394-3600
Facsimile.....	394-3606

Administrator	
Ramona Nesmerak	394-3605
Supervisor, Administrative Services (Acting)	
Bruna Zappa.....	394-3625
Manager, Resident Services (Acting)	
Barbara Fidera.....	394-3633
Director of Care	
Sunleen Rathor.....	394- 2854
Medical Director	
Dr. S. Vaithilingam	394-3600
Nurse Managers	
Luba Ogilvie	394-3667
Ymelda Chua, RAI, IPAC Back-up	
.....	397-3609
Neha Teliawala	394-3634
Manager, Clinical Nutrition Services - Dietitian	
Kitty Li.....	394-2990
Nutrition Managers	
Mary Ann De Groot	394-3640
Katarzyna Alchimowicz.....	392-3611
Coordinator Volunteer Services	
Monica Lightman	394-3610
Supervisor, Building Services	
Enrique Campo	394-3639
Spiritual & Religious Care	
Nathan Nwabuike.....	394-3601