

TORONTO Long-Term Care Homes & Services

Long-Term Care Homes & Services are leaders in excellence and ground-breaking services for healthy aging with a commitment to CARE (Compassion-Accountability-Respect-Excellence). The division provides a variety of long-term health care services for residents in the City's long-term care homes. Services include permanent, convalescent and short-stay admissions and community support programs which include adult day programs, supportive housing services and homemaking services for vulnerable individuals who reside in the community.

365 Bloor St. East, 15th Floor
Toronto ON M4W 3L4

General Enquiry392-8906
Facsimile.....392-4180

General Manager
Reg Paul392-8896
Administrative Assistant 1
Brenda Fitzpatrick392-8925
Policy Planning & Project Consultant
Erin Mulcahey Abbott392-8489

Program & Strategic Support

Manager, Program & Strategic Support
Jane Simms 392-5448
Quality Improvement Advisor
Elizabeth Juraschka392-8929
Coordinator Education & Special Projects
Tyrone Bernardo392-9392
Business Analyst – Decision Support
Jaclyn Masse.....397-0108
Workforce Staff Assistant
Florence Esibi.....392-9449
Support Assistant B (A/R)
Errin Daley-Reid397-0581
Support Assistant C
Omtta Hermiz392-6375

People Services

Manager, People Services
Mary Kay Cerovich392-5045
People Services Consultant
Kareima Baksh.....392-8926

Long-Term Care Homes

Director, Long-Term Care Homes
Vija Mallia.....397-5223

Administrative Assistant to Director
Tasha Bailey392-8930

Resident Care & Services

Director, Resident Care & Services
Soo Ching Kikuta392-8488
Administrative Assistant to Director
Rochelle Laing392-8927
Medical Co-ordinator
Evelyn Williams392-8493
Manager, Advanced Nursing Practice
Penny Deratnay392-8910
Manager, Advanced Nursing Practice
Lismi Kallan392-7674
Manager, Food & Dietetic Services
Khashayar Amirhosseini.....392-8912
Manager, Privacy & Clinical Info Management
Julie Kwan392-8490
Manager, Resident & Volunteer Programs
Lianne Neumann392-8402
Toronto Urban Fellows
Bethany Zach.....392-0508
Business Transformation Consultant
Sui-Yung Tung392-9146
RAI Lead (Temp)
Tyler Barill392-5337
Support Assistant C
Cassandra De Los Santos...392-8491
Amanda Gittings.....392-7678

Community Programs

General Enquiry392-8579
Facsimile.....392-8457

OFFICE LOCATION – BENDALE ACRES

Manager, Community Programs
Andrea Okazaki392-8543
Support Assistant A
Sheilah Mesina392-9391

Support Assistant C
 Mercedes La Borde..... 392-8956 / 392-8579
 Vacant..... 392-8916 / 392-8579
 Supervisor, Community Programs
 Carolyn Chaikowsky392-9030

Homemakers & Nurses Services - Caseworkers:

Caseworkers

Kamal Singh392-8751
 Charlotte Chiu392-1236
 Gabriela Yopez392-5362
 Eli Haugen.....392-8551
 Carol Gregg392-9192
 Shaye Thompson392-8734
 Pam Saunders392-5876

Supportive Housing Staff - Registered Practical Nurses:

Elizabeth Cardinal
 Cedarbrooke Lodge 392-0575
 Cheryl Clarke
 Broadview Manor392-9659
 Danielle Novalski
 Cliffwood Manor392-9562
 Euline Martin
 Brimley Acres.....392-6766
 Farah Imam
 Winchester.....397-0508
 Janet Yoshida – Counsellor
 Winchester.....397-0508

OFFICE LOCATION – LAKESHORE LODGE

Supervisor, Community Programs
 Nicole Vanderhyden.....392-8904
 Support Assistant C:
 Maria Floros 392-9133/392-8579
 Varsha Lokhram 392-8548/392-8579

Homemakers & Nurses Services - Caseworkers:

Lilly Bruzzese.....392-8546
 Rosanne Chapley392-8547
 Stephanie Gentili-Hinojosa392-5138
 Sue Chisala392-3057
 Reeses Pelletier.....392-1560
 Melese Woldemariam.....392-9193
 Eunice Koffl392-8733
 Elvis Frimpong392-8732
 Hannah Park397-0582
 April Stevens392-1401

Supportive Housing Staff - Registered Practical Nurses:

Janice Cover – Dundas Mabelle397-0586
 Abebe Mekuria/Narda Williams –West Don Apts
392-6762

Judith Gamponia
 111 Kendelton Dr397-0583
 Velma Robinson – Willowdale Manor
392-9535

Management Services

Director, Management Services
 Dana Tulk392-9061
 Administrative Assistant to Director
 Carol Johnson392-5317

Financial Services

Manager, Financial Services
 Pier Falotico.....392-8908
 Supervisor, Budget Analysis & Review (Acting)
 Steven Trieu.....392-9072
 Budget & Operations Analyst
 Jin Jessica Zhu392-8495
 Budget Assistant
 Beverley Lewis392-8900
 Budget Assistant (A/R)
 Nekita D'Souza392-8905
 Accounting Assistant 1 (A/R)
 Carly Chen.....397-0574
 Accounting Assistant 2 (A/R)
 Karthika Yoganathan392-9589
 Support Assistant B – LTCHS Staffing
 Lolita Dela Cruz392-5440
 Financial Trainee
 Danni Shi392-9144

Revenue & Trust Services

Manager, Revenue & Trust Services
 Sharon Shelsen392-8898
 Banking Assistant 1 (A/R)
 Lindsay Bryson.....392-8903
 Banking Assistant 1
 Brandon Bittner392-8902
 Accounting Assistant 2
 Kirran Aukle392-6374
 Financial Trainee
 German Bankov392-4277
 Accounting Assistant 3
 Stephen Di Trani.....392-9041
 Accounting Assistant 1
 Sharlyn Baguioro.....397-0546
 Accounting Assistant 3
 Elizabeth Nakopoulos392-8913
 Support Assistant B
 Vacant.....392-8932

Support Services

Manager, Environmental Services	
Riaz Shaikh.....	397-0553
Supervisor, Environmental Services	
Ravi Nair	397-8924
Coordinator, Contracts	
Vacant.....	
Support Assistant C	
Vivienne Baker-Lewis.....	392-9145

Information Systems & Technology

IT Support Line	392-2626
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Manager, Operational Systems	
Cathy Di Giulio	392-5245
Supervisor, Information & Technology	
Jai Doobay.....	392-8496
Senior Technology Analyst A/R	
Joey Wilgan.....	392-2944
Application & Tech Support Specialist	
Mike Hegarty.....	392-9578
Cecilia Albanese	392-8921
Faryeza Dikeni	397-0549
Ru Ramjee	392-8890
Systems Integrator 2	
Yogesh Aneja	397-0074
Support Assistant C	
Vacant.....	

Long-Term Care Homes

Bendale Acres

2920 Lawrence Ave. E.
Toronto ON M1P 2T8

General Enquiry.....	397-7000
Facsimile.....	397-7067

Administrator	
Margaret Aerola	397-7009
Assistant Administrator	
Sheri Cotton	397-7010
Support Assistant A (A/R)	
Christine Kostovski	397-7011
Manager, Resident Services	
Nicole McGouran	397-7048

Adult Day Program Coordinator	
Susan Kwiatkowska.....	397-7020
Director of Nursing	
Alice Jyu.....	397-7032
Medical Director	
Dr. Bernard Li	397-7018
Nurse Managers	
Kitty Wong	397-7024
Mary Serrano-Hruby.....	397-7072
Jacqueline Cornwall, IPAC Back-up.....	392-2469
Darlene Albright Byers.....	397-9805
Manager, Clinical Nutrition Services (Dietitian)	
Almas Damani	397-7003
Nutrition Managers	
Daphne Williams	397-7042
Darlene Horne	397-7004
Michael Fernandes	397-7042
Volunteer Services Coordinator	
Vacant.....	397-7058
Manager, Building Services	
Josie Wilcox-Pizzo	397-7029
Spiritual & Religious Care	
John Kim	397-7028

Carefree Lodge

306 Finch Ave. E.
Toronto ON M2N 4S5

General Enquiry.....	397-1500
Facsimile.....	397-1501

Administrator	
Bamboo Oluwadimu.....	397-1502
Supervisor, Administrative Services	
Steve Saini.....	397-1513
Manager, Resident Services	
Deborah Lieberman	397-1504
Director of Care	
Steven Scott	397-1521
Medical Director	
Dr. Nitsa Kohut	397-1500
Nurse Managers	
Kangliu Xu	397-1528
Vernice Henry IPAC... ..	397-1506
Manager, Clinical Nutrition Services (Dietitian)	
Julia Jia.....	397-1536
Nutrition Manager	
Prudence Wilson / Donette Elliott.....	397-5563
Volunteer Services Coordinator	
Lysa Springer-Laks	397-1524
Supervisor, Building Services	
Mike Cusack	397-1520
Spiritual & Religious Care	
Nathan Nwabuike	397-5603

Castleview Wychwood Towers

351 Christie St.
Toronto ON M6G 3C3

General Enquiry.....392-5700
Facsimile.....392-4157

Administrator
Nelson Ribeiro.....392-5712
Assistant Administrator
Carol DeCaluwe-Tulk392-5711
Support Assistant A (A/R)
Lourdes Sifontes.....392-5718
Manager, Resident Services
Marcia Minott.....392-5725
Director of Nursing
Helen Lampi392-5755
Medical Director
Dr. C. Ragonetti.....392-5250
Nurse Managers
Odette Pires392-5732
Noreen Grange392-5768
Tatyana Naydenova392-5769
Cora Ramos IPAC Back-up392-5771
Solomon Hagos IPAC392-5770
Renata De Paiva.....392-5776
Manager, Clinical Nutrition Services - Dietitians
Kelly Macool.....392-3782
Georgina Picard.....392-8920
Nutrition Managers
Alex Hadjipanayiotou.....392-5710
Murali Nair392-5710
Anupama Dineshkumar392-5739
Katarzyna Ilnicki392-5749
Volunteer Services Coordinator
Carla Young392-3973
Manager, Building Services
Lorin Karp392-5815
Spiritual & Religious Care
Rev. Karen Fox.....392-5734

Cummer Lodge

205 Cummer Ave.
Toronto ON M2M 2E8

General Enquiry.....392-9500
Facsimile.....392-9499

Administrator
Tim Burns.....392-9475

Assistant Administrator (Acting)
Jahmelia Allen.....392-9476
Support Assistant A
Sophia Kyriazis392-9481
Manager, Resident Services
Karin Adhloch392-9486
Adult Day Program Coordinator
Jackie Tuskin392-9502
Director of Nursing (Acting)
Gabrielle Heinzlreiter392-9520
Medical Director
Dr. Elizabeth Johnston.....392-9514
Nurse Managers
Lin Dong.....392-9532
Gabrielle Heinzlreiter, IPAC Back-up...392-9547
Yan Liu.....392-9619
Vacant.....338-1615
Yunge (Grace)392-9521
Munevera Berjan392-9529
Manager, Clinical Nutrition Services - Dietitians
Arwa Al-Timimi392-9568
Lena Cazes.....392-9503
Nutrition Managers
Daphene Clayton392-9514
Ursula Galetski392-9564
Sangita Shah / C. Lam392-9569
Volunteer Services Coordinator
Liz McMulkin.....392-9493
Spiritual & Religious Care
Susannah Johnson.....392-9503
Manager, Building Services
Stephen Hughes392-9506

Fudger House

439 Sherbourne St.
Toronto ON M4X 1K6

General Enquiry.....392-5252
Facsimile.....392-4174

Administrator
Nancy Lew.....392-5250
Assistant Administrator
Edgar Cordero392-5251
Support Assistant A
Mehboob Rehemtulla392-5249
Manager, Resident Services
Avi Sharma.....392-5290
Director of Nursing (Acting)
Wei Wang.....392-5280
Medical Director
Dr. Jean Robinson392-5252

Nurse Managers	
Grace Araneta, RAI	392-3763
Parwana Habibi (Acting)	392-9660
Rosalie Seva	392-5299
Kay Jiang	392-5260
Manager, Clinical Nutrition Services -Dietitian	
Deidre Van-Lane	392-5264
Nutrition Managers	
Kyong Yang	392-9661
Carrol Thames	397-0152
Donnette Elliot	397-0152
Volunteer Services Coordinator	
Ruth Butler	397-0150
Manager, Building Services	
Josie Ferraro	392-5291
Spiritual & Religious Care	
Rev. Susannah Johnson	392-3764

Kipling Acres

2233 Kipling Ave.
Toronto ON M9W 4L3

General Enquiry	392-2300
Facsimile	392-3360

Administrator	
Robert Petruszewsky	392-2301
Assistant Administrator	
Gina Filice	392-2302
Support Assistant A	
Yvonne Nixon	392-2303
Manager, Resident Services	
Avi Sharma	392-2323
Director of Nursing	
Michelle Temple	392-2336
Medical Director	
Dr. Karen Cronin	392-2876
Nurse Managers	
Hedy Liang	392-4585
Khai Nguyen	392-2308
Iona Serban, IPAC	392-2335
Doreen Hinds	392-2879
Manager, Clinical Nutrition Services - Dietitian	
Natalie Naor	392-2317
Mary Farris	397-0707
Nutrition Managers	
Jyothi Menon	392-2356
Maria Verduci	392-3699
Anna Suszka	392-3699
Volunteer Services Coordinator	
Moshsha Charles	397-5479
Manager, Building Services (Acting)	
Renato Palumbo	392-2309

Spiritual & Religious Care	
Vacant	392-2325

Lakeshore Lodge

3197 Lake Shore Blvd. W.
Toronto ON M8V 3X5

General Enquiry	392-9400
Facsimile	392-9401

Administrator	
Ranjit Calay	392-9409
Supervisor, Administrative Services	
Shirley Buller	392-9408
Manager, Resident Services (Acting)	
Rhonda Bell	392-9410
Director of Care Acting	
Mara Puric	392-9437
Medical Director	
Dr. Arthur Helman	392-9400
Nurse Managers	
Barbara Koloszyk	392-9446
Mara Puric, RAI Back-up	392-9436
Ewa Brzostek, IPAC	392-9414
Manager, Clinical Nutrition Services - Dietitian	
Georgina Picard	392-9423
Nutrition Managers	
Barbara Kis	392-9423
Arlyn Yanes-Feraro	392-9453
Volunteer Services Coordinator	
Kimberly Penton	392-9460
Supervisor, Building Services	
Tony Russo	392-9448
Spiritual & Religious Care	
John Kim	392-9413

Seven Oaks

9 Neilson Rd.
Toronto ON M1E 5E1

General Enquiry	392-3500
Facsimile	392-3579

Administrator	
Peter Puiatti	392-3502
Assistant Administrator	
Rosemary Stekar	392-3503
Support Assistant A	
Ron Filippelli	392-3504
Manager, Resident Services	
Michele Rodway	392-3549

Director of Nursing
 Zaynab Sheraly, IPAC.....392-3505

Medical Director
 Dr. Richard Wianecki.....392-3500

Nurse Managers
 Rowena Tabing.....392-3554
 Deborah Axhorn.....392-3530/3557
 Marissa Frimpong-Mensah.....392-3546

Manager, Clinical Nutrition Services - Dietitian
 Theresa Krupl/ Tammy Burgess392-3540

Nutrition Managers
 Gena Mazur392-3574
 Janeen Payne392-3550

Volunteer Services Coordinator
 Rachel Walters392-3515

Manager, Building Services (Acting)
 Diana Godlewski392-3518

Spiritual & Religious Care
 Patricia Williams392-4855

True Davidson Acres

200 Dawes Rd.
 Toronto ON M4C 5M8

General Enquiry.....397-0400
 Facsimile.....397-0401

Administrator
 Hao Chau.....397-0354

Supervisor, Administrative Services
 Rod Amio397-0379

Manager, Resident Services
 Emily Pypker.....397-0360

Director of Care
 George Siriopoulos.....397-0357

Medical Director
 Dr. Michael Yanofky.....397-0407

Nurse Managers Acting
 Elizabeth Zsarnai.....397-0478
 Millicent Myrie.....397-0414
 Hana Dabbaghi, IPAC.....397-0372

Manager, Clinical Nutrition Services - Dietitian
 Farsad Farassati397-0359

Nutrition Managers
 Ada Stanford.....397-0382
 Parivash Baharlooy.....397-0461

Volunteer Services Coordinator
 Carly Wolf.....397-0364

Supervisor, Building Services
 Ed McManus397-0362

Spiritual & Religious Care
 Jenny Wells397-0371

Wesburn Manor

400 The West Mall
 Toronto ON M9C 5S1

General Enquiry.....394-3600
 Facsimile.....394-3606

Administrator
 Susan Schendel.....394-3605

Supervisor, Administrative Services (Acting)
 Clarman Yang.....394-3625

Manager, Resident Services
 Bonnie Hatfield394-3633

Director of Care (Acting)
 Nataliya Mykhaylychenko.....394-3634

Medical Director
 Dr. S. Vaithilingam.....394-3600

Nurse Managers
 Luba Ogilvie.....394-3667
 Ymelda Chua, RAI, IPAC Back-up397-1519
 Beata Kon-Rutkowski.....394-3600

Manager, Clinical Nutrition Services - Dietitian
 Kitty Li/Neetika Chauhan.....394-2990

Nutrition Managers
 Grace Krist.....394-3611
 Mart Ann De Groot394-3640

Volunteer Services Coordinator
 Vacant.....394-3610

Supervisor, Building Services
 Victoria Noseworthy.....394-3639

Spiritual & Religious Care
 Nathan Nwabuike394-3601