

TORONTO Court Services

Community and Social Services

Toronto Court Services strives to provide accessible, efficient and effective frontline customer support for case management, courtroom and hearing room services to the public and a wide range of stakeholders that use the Provincial Offences Court and four City Tribunals - Administrative Penalty Tribunal, Toronto Local Appeal Body, Toronto Licensing Tribunal, and Multi-Tenant House Licensing Tribunal. Court Services is the primary point of contact for the public when they are in need of information, assistance and access to the Provincial Offences Court.

30 Adelaide Street East
Toronto ON M5C 3G8

General Enquiry	338-7320
TTY	338-7394

Director
Dianne Kasias..... 392-3835
Administrative Assistant
Dana Pylypiw 338-7332
Senior Project Manager
Russ Brownell 338-2734
Senior Project Manager (APS)
Lianne Jalali 338-2710

Finance & Administration

30 Adelaide Street East
Toronto, ON M5C 3G8

Provides accounting and finance support, collects unpaid fines, works with private collection agencies and provides administrative and HR support to the Division.

Manager
Philip Arhinson..... 338-7362

Analysis & Reporting

Senior Business & Financial Analyst
Suba Leesan..... 338-7349
Finance & Administration Lead

Virginia Kirkey..... 338-4938
Operations Analyst
Patrick Rhooms 338-7366
Training & Development Specialist
Emily Ruso (Acting)..... 338-7333

Collections

Supervisor
Mona Ramos..... 338-6839
Lead
Manuel Canales 338-7340

Planning & Liaison

30 Adelaide Street East
Toronto, ON M5C 3G8

Provides co-ordination services between the Division and enforcement agencies. Also responsible for co-ordinating activities with the judiciary, justice system, stakeholders and court operations including data entry, filing of charges, court plans, special trials, interpreter co-ordination, and technical support within the Division. Provides strategic planning, program development, project management, data analytics and performance measurement support across the Division. Leads the development of technology solutions to modernize service delivery and improve customer service.

Manager
Elias Tiamiyu 392-4427

Management Assistant
Heather Sproul..... 338-1710

Planning

Supervisor
Kristina Bhansingh 338-7348
Trial Coordinator Lead
Joe Leandres 338-7385

Interpreter Co-ordination Unit 338-6893
Interpreter Co-ordination Lead
Takhir Akhmetov 338-5563

IT Support

Systems/Application Administrator
Michael Grech 338-2733
Application & Technical Support Specialist
Kenneth Rutter 338-7351

Business Planning, Performance & Intelligence

Program Development Analyst
Paul W. Henderson (Acting) 338-7296
Policy, Planning & Project Advisor
Aniska Graver..... 338-7393
Program Operations Support Officer
Reindorf Yeboah 338-7324
Research Analysts
Anatoliy Shershen 338-6794

Court & Tribunal Operations

Provides front-line public service including answering inquiries; accepting provincial offences fine payments, trial requests and requests for early resolution meetings; scheduling provincial offences trials and tribunal hearings, supporting courtroom and tribunal proceedings.

Provincial Offences Court East
1530 Markham Road
Toronto ON M1B 3G4

Provincial Offences Court West
York Civic Centre
2700 Eglinton Avenue West
Toronto ON, M6M 1V1

Provincial Offence Court South
Old City Hall
60 Queen Street West
Toronto ON M5H 2M3

Senior Manager, Court & Tribunal Operations
Veronica Edwards 338-7331

Court Administration - Business Support

Manager
Daria Kotliar (Acting) 338-1087
Management Assistant
Christine Brown 392-7494
Business Support Supervisors
Jackie Heslop (East) 338-6720
Maria Ricitano (South) 338-6940
Kuinvia Seiloa (West) 338-6907
Business Support Leads - East
Sharon Matthews 338-6783
Rafi Arif (Acting) 338-7729
Business Support Lead - South
Tamara Costa 338-2667
Janine Jeffers 338-2717
Business Support Lead – West
Carina Cinelli 338-6857
Kristina Ferraro 338-6854

Court Administration - Customer Service

Manager
Ione Joseph 338-1085
Customer Service Supervisors
Darynne Campbell (East) 338-7680
Pamela Malta (South) 338-7372
Ibtessam Haddad (West) 338-6845
Customer Service Lead
Jason Lendor (East) 338-7686
Shauniece Duncan (South) 338-2771
Jennine St. Louis (West) 338-7705

Court Support

Manager
 Martin Murray 338-7347
Management Assistant
 Shaan Dran Puvanachandran 338-8641
Court Support Supervisors
 Calvin Kim (East)..... 338-7170
 Mary Anderson (A/South)..... 338-6951
 Sean Hussett (A/West) 338-6858
Court Support Lead – West
 Ayesha Knight (Acting) 338-6904
Court Support Lead – East
 Gillian Alleyne (Acting)..... 338-6735
 Rebecca Mohabir (Acting)..... 338-7706
Court Support Leads – South
 Thomas Corless 392-7089

APT
 General Enquiry 338-3412
 Email apt@toronto.ca

MTHLT
 General Enquiry 338-7606
 Email mthlt@toronto.ca

TLT
 General Enquiry 392-4700
 Email tlt@toronto.ca

TLAB
 General Enquiry 392-4697
 Email tlab@toronto.ca

Tribunals Administration

Tribunals

This unit provide administrative support services to the Administrative Penalty Tribunal (APT), Toronto Licensing Tribunal (TLT), Toronto Local Appeal Body (TLAB) and Multi-Tenant House Licensing Tribunal (MTHLT)

APT and TLAB
 40 Orchard View Blvd
 Toronto ON M4R 1B9

TLT
 East York Civic Centre
 850 Coxwell Avenue, 2nd Floor
 Toronto, ON M4C 5R1

Manager
 Brian Halloran 392-5546
Management Support
 Phillip Cheung..... 338-8591
Supervisors
 Pauline Chandarpaul (APT/TLT) . 392-3072
 Angelina Grkavac (TLAB/MTHLT)
 392-4370
Leads
 Klever Avila (APT) 338-2750
 Tyrel Bissoo (TLAB) 392-9672