

# **TORONTO** Pension, Payroll & Employee Benefits

## Office of the Controller

Division The Office of the Controller provides a broad range of internal financial services to the corporation of the City of Toronto and comprises four divisions: Accounting Services (including accounts payable), Revenue Services (property tax, water billing and collection, parking tag collection), Pension, Payroll and Employee Benefits and Purchasing and Materials Management.

Pension, Payroll & Employee Benefits administers the various City employee pension plans and benefit packages. It provides services to employees related to the pension and benefit plans. The division also processes the City payroll and maintains employee information.

Metro Hall  
13th fl., 55 John St.  
Toronto ON M5V 3C6

Facsimile ..... 397-0835  
Email ..... ppebservice@toronto.ca

Director  
Hatem Belhi ..... 397-4143  
Administrative Assistant  
Rose Lehman ..... 397-4211  
Coordinator Audit & Risk Management  
Vacant ..... TBD

### Transformation Project

Metro Hall  
13<sup>th</sup> fl., 55 John St.  
Toronto, ON M5V 3C6

Sr. Change Management Consultant  
Michelle Yearwood ..... 397-7108  
Sr. Project Manager  
Vacant ..... TBD  
Business Analysts  
Vacant ..... TBD  
Vacant ..... TBD  
Vacant ..... TBD

### Benefits & Employee Services

Metro Hall  
13th fl., 55 John St.  
Toronto ON M5V 3C6

General Enquiry  
Jason Lee ..... 392-8404  
Facsimile ..... 392-9205  
Email ..... benefits@toronto.ca

Manager  
La-Verne Georgiadis ..... 392-3901  
Supervisors  
Niki Mantonakis (LTD/Claims Mgmt)  
..... 397-4996  
Gillian Coleman (Acting) ..... 392-9255  
Senior Financial Analyst  
Beverley Portelli ..... 392-3985  
Financial Analysts  

- Reports & Analysis; Grievance Administration  
Tony Iscaro ..... 392-8235
- Reports & Analysis, Remittance Payments, Retiree Database & Billings  
Irene Petruk ..... 392-2014

### Leave of Absence Billings, Benefit Arrears, Benefit Eligibility (Full-time & Part-time)

Penny Spyridis ..... 397-7109

## Benefit Enquiries, Counselling & Documentation Services

- Long-Term Care Homes & Services
- Parks, Forestry & Recreation
- Life Claims for above active  
Harsha Panchal .....397-5414
- Corporate Security
- Employment & Social Services
- Public Health
- Toronto Water
- Life Claims for above active and A to M retirees  
Ashley Chavez .....392-7127
- Auditor General's Office
- City Manager's Office Chris Murray
- Civic Innovation Office
- Economic Development & Culture
- People, Equity & Human Rights
- Executive Management
- Fire Services
- Information & Technology
- Legal Services
- Municipal Licensing & Standards
- Resilience Office
- Strategic & Corporate Policy
- Strategic Communications
- Transformation Office
- Toronto Paramedic Services
- Life claims for above active and N to Z retirees  
Stephanie Caines .....392-3903
- Deputy City Manager (C&S) Giuliana Carbone's Office
- Accounting Services
- Interim Deputy City Manager (I&D) Lou Di Gironimo's Office
- Deputy City Manager's Office (CS) Josie Scioli
- Engineering & Construction Services
- Finance & Administration
- Financial Planning
- Internal Audit

- Indigenous Affairs Office
- Interim Controller
- Major Capital Infrastructure Coordination Office
- Office of Emergency Management
- Pension, Payroll & Employee Benefits
- Policy, Planning, Finance & Administration
- Solid Waste Management Services
- Waterfront Secretariat
- Life Claims for above active  
Cathy Donison .....397-4998
- 311 Toronto
- Affordable Housing
- City Clerk's Office
- City Planning
- City Council
- Court Services
- Environment & Energy
- Facilities Management
- Fleet Services
- Integrity Commissioner's Office
- Lobbyist Registrar's Office
- Ombudsman's Office
- Real Estate Services
- Shelter, Support & Housing Administration
- Toronto Building
- Toronto Office of Partnerships
- Transportation Services
- Life Claims for above active  
Laura Tasker (Acting) .....397-4562

## General Benefits Inquiries, Data Clean Up, Overage/Special Dependent Coverage, Student Status

- Jason Lee .....392-8404
- Julia Bartley .....392-1984

## Long Term Disability Services

- Children's Services
- Facilities Management
- Finance & Administration
- Financial Planning
- Fire Services

- Municipal Licensing & Standards
- Parks, Forestry & Recreation
- Strategic & Corporate Policy
- Strategic Communications
- Toronto Building
- Toronto Court Services
- Toronto Office of Partnerships
- Toronto Paramedic Services
- Toronto Water
- Transformation Office
- Transportation Services  
Vacant .....392-2475

- 311 Toronto
- Accounting Services
- Affordable Housing Office
- Auditor General
- Chief Financial Officer's Office
- City Clerk's
- City Council
- City Manager's Office
- City Planning
- Corporate Finance
- Deputy City Manager Office
- Economic Development & Culture
- Employment & Social Services
- Engineering & Construction Services
- Environment & Energy
- Equity, Diversity & Human Rights
- Executive Management
- Fleet Services
- Human Resources
- Information & Technology
- Integrity Commissioner's Office
- Internal Audit
- Legal Services
- Lobbyist Registrar
- Long-Term Care Homes & Services
- Mayor's Office
- Office of The Controller
- Office of Ombudsman
- Pension, Payroll & Employee Benefits
- Policy, Planning, Finance & Admin
- Public Health
- Purchasing & Materials Management
- Real Estate Services

- Revenue Services
- Shelter, Support & Housing Admin
- Social Development, Finance & Admin
- Solid Waste Management Services  
Vacant .....392-8748

#### **Retiree Benefits, Active and Retiree Enrolment, Student Status for Retirees**

- Vacant .....392-9212
- Susanne Coelho .....396-7155

#### **Payroll & Benefits Processing**

Metro Hall  
13th fl., 55 John St.  
Toronto ON M5V 3C6

General Enquiry.....	392-8352
Facsimile.....	397-0835
Email .....	<a href="mailto:ppebservice@toronto.ca">ppebservice@toronto.ca</a>

- Manager
- Lisa Chan .....338-3445
- Admin Support
- Joana Quilang.....392-8352

#### **Community & Social Services, Part 1 (except Court Services and SDF&A)**

- Supervisor
- Akbar Haji .....392-9480
- Senior Payroll Representative
- Sherel Hunte.....392-2399

- Payroll Representatives
- Affordable Housing Office
  - Shelter, Support & Housing Administration  
Xialing (Jocee) Lin .....392-2010
  - Children's Services (All daycare centres)
  - Children's Services (Head Office, all field  
Offices and casuals)
  - Zeba Bashiruddin.....392-5714

- Employment & Social Services (Application Centre, Area Offices G, J, L, N, S, Consilium Place, Family Support Unit K, T)  
Cindy Hummel.....392-8619
  - Employment & Social Services (Area Offices A, C, D, E, R, B, H, Head Office, QCA)  
Vacant .....392-9153
  - Long-Term Care Homes and Services (Bendale Acres, Castlevue Wychwood Towers, Kipling Acres, LTC Head Office, Wesburn Manor)  
Robert Gabat .....392-8118
  - Long-Term Care Homes and Services (Carefree Lodge, Lakeshore Lodge, Seven Oaks)  
Gabriella Burian.....392-8381
  - Long-Term Care Homes and Services (Cummer Lodge, Fudger House, True Davidson Acres)  
Yuguang (Helen) Sun .....338-3435
  - Public Health (Communicable Disease Control; Dental & Oral Health Services; Healthy Environment; Finance & Administration; Office of the MOH; Strategic Support)  
Wai Han (Millie) Cheung .....392-6854
  - Public Health (Healthy Living, Healthy Communities; Healthy Families; Healthy Living, Chronic Disease Prevention; Healthy Public Policy, Performance Standards)  
Sandra Silva .....338-3441
- Community & Social Services, Part 2  
(except Court Services and SDF&A;  
including 311)**
- Senior Payroll Representative  
Lynda Mota (Acting).....392-8092
  - Payroll Representatives
  - 311 Toronto
  - Deputy City Manager of Community & Social Services Office
  - Parks, Forestry & Recreation (Parks- North District)
  - Toronto Office of Partnerships  
Luis Eguaras ..... 338-3442
  - Toronto Paramedic Services (Communication, Support & Program Development)  
Jonathan Nalliah ..... 392-8878
  - Toronto Paramedic Services (Operations)  
Sophie Cai ..... 392-2012
  - Economic Development & Culture (Culture & Tourism, Economic Development, Policy & Development, Special Events)
  - Parks, Forestry & Recreation (Parks – South District)  
Karen Persaud..... 392-6086
  - Parks, Forestry & Recreation (Parks West Districts)  
Tetyana Pylosyan..... 397-4921
  - Parks, Forestry & Recreation (Parks – East Districts)  
Gina Santarossa-Casiello ..... 397-5238
  - Parks, Forestry & Recreation (Recreation Workers – South & West Districts), EDC  
Zoran Nikolic..... 397-5005
  - Parks, Forestry & Recreation (Recreation Workers – North and East Districts)  
Sasa Slomic ..... 397-4926
- Supervisor  
Tony Leandres .....397-5428

## Infrastructure & Development

Supervisor	
Ilona Taylor.....	392-6739
Senior Payroll Representative	
Jutta Scott (Acting) .....	338-3446
Payroll Representatives	
• City Planning	
• Toronto Building	
• Waterfront Secretariat	
Hema Shankar.....	338-3444
• Deputy City Manager Chris Murray's Office (Major Capital Infrastructure, OME)	
• Municipal Licensing & Standards	
• Municipal Licensing & Standards	
• Transportation Services (West & East Districts)	
Angela Shmanka .....	397-5002
• Fire Services (North & West Commands)	
Jasmine Saleh.....	338-3443
• Fire Services (South & East Commands)	
Tong (Fiona) Su.....	392-8968
• Policy, Planning, Finance & Admin	
• Toronto Water Wastewater Treatment, Treatment Supply, Infrastructure Management, Operational and Business Unit Support)	
Richard Penny.....	397-4214
• Solid Waste Collection, Transfer/Process/Disposal, Waste Management & Solid Waste Policy & Planning	
Xiao Qun (Tracy) Meng.....	397-5229
• Engineering & Construction Services	
• Toronto Water (East & North District Operations)	
Fatima Shivji.....	397-4440

- Transportation Services (South & North Districts; Infrastructure Management, Traffic Management)  
    Jenna Mansour..... 392-8821

## Corporate Services; Finance & Treasury Services (except 311; including Court Services and SDF&A)

Supervisor	
Eva Downie.....	392-9160
Senior Payroll Representative	
Toula Xouyras.....	392-9154
Payroll Representatives	
• Accounting Services	
• Information & Technology	
Petia Grigorova.....	338-3437
• City Council & Mayor's Office	
• Auditor General's Office	
• City Clerk's Office	
• City Council & Mayor's Office	
• City Manager's Office	
• Civic Innovation Office	
• Equity, Diversity & Human Rights	
• Executive Management	
• Indigenous Affairs Office	
• Integrity Commissioner	
• Internal Audit	
• Lobbyist Registrar	
• Ombudsman	
• Resilience Office	
• Strategic & Corporate Policy	
• Transformation Office	
Jane Mai.....	392-4901
• Corporate Finance	
• Corporate Security	
• Environment & Energy Office	
• Finance & Administration	
• Facilities Management	
• Real Estate Services	
Lucyza Kozieja.....	397-5239

- Court Services
- Strategic Communications
- Pension, Payroll & Employee Benefits  
Jenny Tobar.....338-3447
- Deputy City Manager & CFO's Office
- Social Development, Finance & Administration
- Financial Planning
- Purchasing & Materials Management
- Revenue Services
- Controller's Office  
Catherine Sum.....397-4919

### **WSIB, Garnishments, Overpayments and Special Projects**

#### **Senior Business Analyst – WSIB, System Issues, Overpayments, Parking Taxable Benefits, Special Projects**

Sherisse Mason (Acting) .....392-8097

#### **Financial Analyst – Overpayments & Special Projects, Canada Savings Bonds**

Selina Truong (Acting).....392-6716

#### **Senior Payroll Representative –Special Projects**

Huaiying (Catherine) Dong (Acting).....  
.....338-2346  
Linda Macri (Acting).....392-8173

#### **Payroll Service Representative – Overpayments & Special Projects**

Iris Chan .....397-5424

#### **Financial Analyst – WSIB**

Mariya Grabar .....338-3439

#### **WSIB Payroll Representatives**

- 311 Toronto
- Affordable Housing
- Economic Development & Culture
- Employment & Social Services
- Parks, Forestry & Recreation
- Shelter, Support & Housing Administration

- Social Development, Finance & Administration
- Toronto Office of Partnerships  
Meghan Hobson-Wardell .....392-7057
- Accounting Services
- City Planning
- Corporate Finance
- Equity, Diversity & Human Rights
- Financial Planning
- Internal Audit
- Internal Services
- Municipal Licensing & Standards
- Pension, Payroll & Employee Benefits
- Auditor General's Office
- City Clerk's Office
- City Manager's Office
- Civic Innovation Office
- Executive Management
- Indigenous Affairs Office
- Integrity Commissioner
- Lobbyist Registrar
- Ombudsman
- Purchasing & Materials Management
- Resilience Office
- Revenue Services
- Toronto Building
- Waterfront Secretariat
- All Part Time Unit B employees  
Anita Ong .....392-6732
- Toronto Paramedic Services  
Don Hamilton .....392-8112
- Long Term Care, Homes and Services  
Chiang Ku.....397-4929
- Engineering & Construction Services
- Major Capital Infrastructure Coordination
- Office of Emergency Management
- Policy Planning, Finance & Administration
- Solid Waste Management Services
- Toronto Water
- Transportation Services  
George Metropoulos .....338-3440

- Fire Services  
Lady Mae Davin .....392-5351

- Children's Services
- City Clerk's Office
- Court Services
- Environment & Energy
- Equity, Diversity & Human Rights
- Facilities Management
- Finance & Administration
- Fleet Services
- Human Resources
- Information & Technology
- Internal Audit
- Legal Services
- Public Health
- Real Estate Services
- Social Development, Finance & Administration
- Strategic Communications
- Strategic & Corporate Policy  
Elizabeth (Liz) Johnson .....392-8076

#### **Garnishments & Family Support Payments Representative (entire City)**

Linda Macri .....392-8173

#### **Payroll & Benefits, Systems & Reporting Services**

Metro Hall  
13th fl., 55 John St.  
Toronto ON M5V 3C6

Facsimile .....338-3430

#### **Manager**

Cindy Chow .....397-4933  
Applications Systems Supervisor  
Steve Wong .....397-4982

#### **Reconciliation, Remittance & Reporting**

Supervisor  
Amin Kanji .....397-5027

#### **Production Support Supervisor**

Helen Thang .....392-4622

#### **Senior Financial & Systems Analysts**

Garima Partani .....397-4925  
Ravi Kovirineni .....395-6834  
Pam Barnes (Acting) .....397-7511  
Anna Lima (Acting) .....392-6737

#### **Financial & Systems Analysts**

Stefania Galati .....397-4990  
Ken Liang .....397-5430  
Theresa Lopez (Acting) .....392-7055

#### **Financial Analyst**

Diana Prata .....647-469-5192

#### **Pensions**

Metro Hall  
13th fl., 55 John St.  
Toronto ON M5V 3C6

Facsimile .....392-9205

#### **Manager**

Michael Caldarelli (Acting) .....392-8390

#### **Supervisor**

David Markle (Acting) .....397-4408

#### **Business Analyst**

Tracy Lee (Acting) .....392-9225  
Baraniha Linganathan (Acting) .....392-9224

#### **OMERS Pension**

##### **Senior Pension Representatives**

Kathy Tang (Acting) .....397-5234

##### **Pension Representatives**

- Broken Service & OMERS Remittances  
Ruby Sibat .....392-8398
- Disabilities  
Yvonne Shillingford .....392-8075
- Enrollment/Eligible Service  
Sharon Magnaye .....392-9235
- Retirements/Terminations  
Josie Karamanlidis .....392-9096

**Pre-OMERS City Pension Plans**

## Corporate Accounting Assistant 1

Tracy Lee.....392-9225

## Pension Representatives

- Metro Toronto Pension Plan
- Metro Police Benefit Fund  
Shannon O'Reilly .....392-7068
- City of York Pension Plan
- Toronto Civic Pension Plan
- Toronto Fire Dept. Superannuation Fund  
Chaliqua Anglin .....392-8397

**Financial Accounting**

## Civic, Fire, York, Metro &amp; Police

Thai (Bryan) Van.....392-4361

**OMERS Merger Team**

## OMERS Merger Project Manager

Kristina Zhang .....392-5316

## Non-OMERS Transfer Consultant

Angelo Tassone .....392-9216

## Pension Representative

Nancy Ofonagoro .....392-8121

## Administration Trainee

Michael Francis ..... TBD

Kaydonna Gomes .....392-8299