

Pension, Payroll & Employee Benefits

Finance and Treasury Services

Finance Shared Services oversees and supports the Revenue Services Division (RSD), and Pension, Payroll and Employee Benefits (PPEB), and other transactional finance activities within Finance and Treasury, with the goal of standardizing processes, identifying efficiencies, and ensuring effective oversight.

PPEB administers the City’s pension, payroll and employee benefit programs, supporting elected officials, employees and retirees. The division oversees workforce management initiatives, focusing on reporting, analytics, time management, forecasting, and optimization in the areas of Pension, Payroll, and Employee Benefits.

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Facsimile397-0835

Director
Michelle Gordon.....397-2122
Administrative Assistant
Fola Olamilekan392-6123

PPEB TEAM Central

PPEB Toronto Employee and Manager (TEAM) Central serves as the City's central hub for employees and managers to obtain information, ask questions, and seek guidance on payroll, benefits, and pension matters.

TEAM Central (Option 4).....338-0016

Manager
Jackie Veinotte397-9838
Supervisor
Sandra Silva.....397-9833

PPEB Operations

Payroll, Pensions & Benefits Processing is responsible for providing timely and accurate services to more than 40,000 staff, retirees and elected officials of the City, in adherence to City policies, collective agreements and federal and provincial legislation.

Senior Manager
Dave Otter (Acting).....395-6743

Onboarding & Crossboarding

Supervisor
Jutta Scott.....338-3446

Offboarding

Supervisor
Mariya Grabar338-3439

PPEB Operations

Supervisor
Selina Kwok.....392-6716

Active Employment & Leaves

Supervisor
Shawn Morgan397-5334

WSIB & LTD

Supervisor
Niki Troiano397-4996

Policy & Program Management

Policy & Program Management is responsible for the management, communication and administration of the City's benefit programs.

Manager
La-Verne Georgiadis392-3901

Systems, Reporting & Analytics

Systems, Reporting & Analytics manages critical enterprise applications: in support of processing of salary & benefits, time & attendance, financial reporting, and remittances for employees, retirees and elected officials.

Manager
Christopher Pakkidis397-1231

Production Support

Supervisor
Ravi Kovirineni395-6834

Reporting Recon & Remit

Supervisor
Amin Kanji397-5027

Business Planning, Performance & Intelligence

Manager
Steve Wong (Acting)397-4982