

Pension, Payroll & Employee Benefits

Finance & Treasury Services

Pension, Payroll & Employee Benefits administers the various City employee pension plans and benefit packages. It provides services to employees related to the pension and benefit plans. The division also processes the City payroll and maintains employee information.

Metro Hall
13th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile397-0835

Director
Hatem Belhi397-4143
Administrative Assistant
Rose Lehman397-4211

Client Experience

Client Experience will host Toronto Employee and Manager (TEAM) Central as the City's new and easy place for employees and managers to get information, ask questions and seek advice on payroll, benefits and pension matters. Consolidated services will also be provided within the division for the organization's client divisions, agencies and corporations.

TEAM Central (Option 4)338-0016

Manager
Sherisse Mason338-5347
Supervisor
Collette Mingo397-4911
Business Analyst
Nihar Sharma338-5331

Payroll Operations

Payroll, Pensions & Benefits Processing is responsible for providing timely and accurate services to more than 38,000 staff, board and committee members of the City, in adherence to City policies, collective agreements and federal and provincial legislation.

Manager
Lisa Chan 338-3445
Admin Support
Joana Quilang392-8352

Payroll Operations

Supervisors
Eva Downie 392-9160
Mary Macias 392-8098
Mariya Grabar 338-3439
Financial Analyst
Irena Petruk392-2014
Selina Truong392-6716

Payroll, Pensions & Benefits Processing

Supervisors
Glenn Bowman 392-2476
Business Analysts
Tracy Lee 392-9225
Baraniha Linganathan 392-9224

LTD, WSIB, Overpayments and Special Projects

Business Development Analyst
Maya Silagadze 338-5364

Policy

Policy Services is responsible for the management, communication and administration of the corporation's benefit plans as well as employee documentation.

Manager

La-Verne Georgiadis392-3901
Senior Financial Analyst
Beverley Portelli.....392-3985

Systems & Reporting Services

Systems & Reporting Services is responsible for processing payroll payments, producing reports and remittances, and providing technical support to sustain the payroll system.

Manager

Cindy Chow.....397-4933

Supervisors

Amin Kanji397-5027
Helen Thang392-4622
Steve Wong397-4982

Business Services

Business Services is responsible for providing business and strategic support services to the division, enabling staff to provide services to clients within and outside of the City of Toronto organization.

Manager

Christopher Pakkidis397-1231
Coordinator Audit & Risk Management
Sehar Syeda338-3438
Communications Representative
Sherika Powell.....392-2475

Transformation Project

Senior Project Manager

Anis Abushaikha 338-5357

Business Analysts

Robert Mestnik..... 338-5360

Nancy Ofonagoro 397-4408