



# TORONTO Fire Services

Fire Services is proudly committed to protecting life, property and the environment from fire, hazardous materials, natural disasters and other emergencies. It also provides public education and school fire safety programs and delivers fire and emergency training to employees and appropriate outside organizations.

4330 Dufferin St.  
Toronto ON M3H 5R9

|  |   |
|--|---|
| General Administration .....                 | 338-9050  |
| Facsimile - General Manager & Deputies ..... | 338-9060  |
| Administration.....                          | 338-9494  |
| Non-Emergency After Hours Inquiries.....     | 311   |
| Media Inquiries Only.....                    | 338-0763  |
| Fire Station Tours .....                     | <a href="mailto:fire@toronto.ca">fire@toronto.ca</a>                                  |
| False Alarm Invoices .....                   | 338-9148/<br><a href="mailto:fireaccounting@toronto.ca">fireaccounting@toronto.ca</a> |
| Incident Report Requests.....                | 338-9338/<br><a href="mailto:tfreports@toronto.ca">tfreports@toronto.ca</a>           |
| Complaints / Inquiries / Compliments .....   | <a href="mailto:tfcomplaints@toronto.ca">tfcomplaints@toronto.ca</a>                  |

|   |          |
|---|----------|
| Fire Chief/General Manager                            |          |
| Matthew Pegg .....                                    | 338-9050 |
| Administrative Assistant                              |          |
| Darlene Reeve .....                                   | 338-9061 |
| Division Chief of Policy, Project, Public Information |          |
| Toni Vigna.....                                       | 338-9550 |
| Policy & Planning Advisor                             |          |
| Mary Bagnulo (formerly Lorenzoni) .....               | 338-9026 |
| District Chief - Public Information                   |          |
| Stephan Powell.....                                   | 338-9320 |

## Fire Prevention & Public Education

This division provides information about emergencies, fire regulations, home inspections and the Alarm for Life campaign regarding smoke alarms and carbon monoxide detection. This division also provides public education and school fire safety programs in accordance with the Fire Protection and Prevention Act.

|  |          |
|--|----------|
| Deputy Fire Chief/Director   |          |
| Jim Jessop.....  | 338-9052 |
| Division Chief of Fire Investigations, Quality Assurance and Engineering |          |
| Larry Cocco.....   | 338-9999 |
| Administrative Assistant   |          |
| Heather Smith.....   | 338-9062 |

|  |              |
|--|--------------|
| Division Chief of Public Education               |              |
| Stephen Welowszky.....                           | 338-9027     |
| Division Chief of Fire Prevention                |              |
| Derek Collins.....                               | 392-1713     |
| Administrative Assistant                         |              |
| Melanie Mpetsios .....                           | 338-9107     |
| Fire Protection Engineers                        |              |
| Arie Friedman.....                               | 338-9075     |
| Jim Chisholm.....                                | 338-9316     |
| Yosh Imahori .....                               | 338-9522     |
| Bill Nguyen .....                                | 338-9525     |
| Captains, Fire Investigations                    |              |
| Issac Cumbo .....                                | 416-931-8506 |
| Louie Gabriele .....                             | 416-574-1635 |
| Matthew Harper.....                              | 416-432-5307 |
| Scott Dalzell .....                              | 416-700-8169 |
| Karen Borne .....                                | 416-574-8504 |
| Sarah Jessop .....                               | 416-575-3842 |
| District Chief of Public Education               |              |
| Paul Catchpole.....                              | 338-9418     |
| District Chief - Quality Assurance/Legal         |              |
| Laura Boyko .....                                | 338-5340     |
| District Chief - Professional Standards/Training |              |
| Rocco Delle Fave .....                           | 338-8348     |

## Wards 30, 31, 32, 35, 36, 37, 38, 41, 42, 43, 44 Fire Prevention - East Office

|                       |          |
|-----------------------|----------|
| General Inquiry.....  | 338-9250 |
| Fax.....              | 338-9271 |
| District Chief        |          |
| Jim Silverthorn ..... | 338-9253 |

## Public Education - East Office

|                      |          |
|----------------------|----------|
| General Inquiry..... | 338-9375 |
|----------------------|----------|

## District Offices

|                                |          |
|--------------------------------|----------|
| 351 Birchmount Rd .....        | 338-9254 |
| Scarborough Civic Centre ..... | 338-9250 |
| 153 Chatham Ave .....          | 338-9368 |
| 8500 Sheppard Ave. E.....      | 338-9255 |

**Wards 8, 9, 10, 15, 16, 23, 24, 25, 33, 34, 39, 40**

**Fire Prevention - North Office**

|                              |          |
|------------------------------|----------|
| General Inquiry.....         | 338-9150 |
| Fax.....                     | 338-3755 |
| District Chief               |          |
| Wendy Rome.....              | 338-9153 |
| District Offices             |          |
| 20 Beffort Rd.....           | 338-9164 |
| 4100 Keele St.....           | 338-9158 |
| 255 Esther Shiner Blvd.....  | 338-9177 |
| North York Civic Centre..... | 338-9150 |

**Public Education - North Office**

|                      |          |
|----------------------|----------|
| General Inquiry..... | 338-9185 |
|----------------------|----------|

**Wards 19, 20, 27, 28**

**Fire Prevention - South Office**

|                         |          |
|-------------------------|----------|
| General Inquiry.....    | 338-9350 |
| Fax.....                | 338-9349 |
| District Chief          |          |
| Doug Babcock.....       | 338-9353 |
| District Offices        |          |
| 260 Adelaide St. W..... | 338-9366 |
| 77 Elizabeth St.....    | 338-9350 |
| 207 Front St. E.....    | 338-8199 |
| 90 Quebec Ave.....      | 338-8006 |

**Public Education - South Office**

|                      |          |
|----------------------|----------|
| General Inquiry..... | 338-9375 |
|----------------------|----------|

**Wards 18, 21, 22, 26, 29**

**Fire Prevention - South Central Office**

|                      |          |
|----------------------|----------|
| General Inquiry..... | 338-9150 |
| Fax.....             | 338-3755 |
| District Chief       |          |
| Tracey Powell.....   | 338-8783 |

**Wards 1, 2, 3, 4, 5, 6, 7, 11, 12, 13, 14, 17**

**Fire Prevention - West Office**

|                             |          |
|-----------------------------|----------|
| General Inquiry.....        | 338-9450 |
| Fax.....                    | 338-9461 |
| District Chief              |          |
| Marilena Sansosti.....      | 338-9451 |
| District Offices            |          |
| Etobicoke Civic Centre..... | 338-9450 |
| 267 Humberline Dr.....      | 338-9475 |
| 358 Keele St.....           | 338-9483 |
| 2015 Lawrence Ave. W.....   | 338-9463 |

**Public Education - West Office**

|                      |          |
|----------------------|----------|
| General Inquiry..... | 338-9470 |
|----------------------|----------|

**Administrative Services**

This division is comprised of a number of services, including Facilities Maintenance, Recruitment, Finance, and Business Services.

**Deputy Fire Chief/Director**

|                     |          |
|---------------------|----------|
| Debbie Higgins..... | 338-9055 |
|---------------------|----------|

**Administrative Assistant**

|                   |          |
|-------------------|----------|
| Judi Donadel..... | 338-9064 |
|-------------------|----------|

**Staff Services**

**Division Chief of Business Services**

|                    |          |
|--------------------|----------|
| Mirella Greco..... | 338-9420 |
|--------------------|----------|

**Division Chief of Staff Services**

|                       |          |
|-----------------------|----------|
| Michael Pitoscia..... | 338-9100 |
|-----------------------|----------|

**Administrative Assistant**

|                   |          |
|-------------------|----------|
| Kelly Enkhat..... | 338-9106 |
|-------------------|----------|

**Facilities & Materials Management**

**Manager**

|                   |          |
|-------------------|----------|
| Arnold Louie..... | 338-9071 |
|-------------------|----------|

**Medical Office**

**Chief Medical Officer**

|                    |          |
|--------------------|----------|
| Dr. N. Forman..... | 338-9310 |
|--------------------|----------|

**Finance, Payroll & Budget**

**Supervisor - Financial Services**

|                       |          |
|-----------------------|----------|
| Marissa Delacruz..... | 338-9419 |
|-----------------------|----------|

**Supervisor - Payroll Services**

|                    |          |
|--------------------|----------|
| Shamin Naseer..... | 338-9120 |
|--------------------|----------|

**Senior Budget - Analyst, Budget Services.....**

**Mechanical Division**

|                 |                      |          |
|-----------------|----------------------|----------|
| General Inquiry | General Service..... | 338-9201 |
|                 | North & West.....    | 338-9202 |
|                 | South & East.....    | 338-9203 |
|                 | Toryork.....         | 338-9205 |

**Division Chief of Mechanical**

|                  |          |
|------------------|----------|
| Rob Anselmi..... | 338-9103 |
|------------------|----------|

**Administrative Assistant**

|                        |          |
|------------------------|----------|
| Jennifer Lavorato..... | 338-9108 |
|------------------------|----------|

**District Chief - Fleet**

|                   |          |
|-------------------|----------|
| Rick Caranfa..... | 338-9200 |
|-------------------|----------|

**District Chief - Equipment**

|                 |          |
|-----------------|----------|
| Steve Love..... | 338-9220 |
|-----------------|----------|

## Communications, Technology & Organizational Performance

This division is comprised of a number of services, including Emergency Communications, CAD and Records Management, Information Services, Analytics & Decision Support, and Accreditation.

|                                  |          |
|----------------------------------|----------|
| Deputy Fire Chief/Director       |          |
| Tony Bavota .....                | 338-9054 |
| Administrative Assistant         |          |
| Julie Conway .....               | 338-9591 |
| Division Chief of Communications |          |
| Jackie Preston .....             | 338-9074 |
| Administrative Assistant         |          |
| Sabrina Colavecchia .....        | 338-9105 |

### Accreditation

|                                 |          |
|---------------------------------|----------|
| Division Chief of Accreditation |          |
| Craig Dart .....                | 338-9557 |

### Information & Communication Systems Division

|   |          |
|---|----------|
| Division Chief of Information & Communication Systems |          |
| Frank Pappone .....                                   | 338-9500 |
| District Chief - Radio Communications                 |          |
| Brian Mulvihill .....                                 | 338-9401 |
| District Chief - CAD/RMS                              |          |
| Sandra Hoeflich .....                                 | 338-9501 |

### Analytics & Decision Support Division

|  |          |
|--|----------|
| Division Chief of Analytics & Decision Support |          |
| Michelle Stronach .....                        | 338-9562 |
| District Chief – Analytics                     |          |
| Cindy Slade .....                              | 338-9509 |

## Training and Technical Operations

This division provides Technical Operations and Training and is responsible for delivering fire and emergency training to all employees and appropriate outside organizations.

|   |          |
|---|----------|
| Deputy Fire Chief/Director                |          |
| Jim Kay .....                             | 338-9919 |
| Administrative Assistant                  |          |
| Lynn Sciberras (formerly Pezzelato) ..... | 338-9065 |

|   |          |
|---|----------|
| Division Chief of Professional Development & Technical Operations |          |
| Scott Eyers .....   | 338-9104 |

|                          |          |
|--------------------------|----------|
| Administrative Assistant |          |
| Candice Roulette .....   | 338-9109 |

|  |          |
|--|----------|
| District Chief of Special Operations         |          |
| Manick Noormahamud .....                     | 338-9543 |
| District Chief of Operations Training        |          |
| Doug Burgin .....                            | 338-9546 |
| District Chief of Officer Development        |          |
| Joe Del Vasto .....                          | 338-9570 |
| District Chief of Emergency Medical Services |          |
| Paul Reynolds .....                          | 338-9578 |

### Emergency Management/Health & Safety

|  |          |
|--|----------|
| Division Chief of Emergency Management/Health & Safety |          |
| Colin Booth .....                                      | 338-9070 |
| District Chief of Emergency Management/Health & Safety |          |
| Scott Andrews .....                                    | 338-9512 |

## Operations Command

The Operations division provides emergency response for firefighting, rescue and life support services twenty-four hours per day, seven days a week.

|                            |          |
|----------------------------|----------|
| Deputy Fire Chief/Director |          |
| Mike McCoy .....           | 338-9053 |
| Administrative Assistant   |          |
| Erica Iaboni .....         | 338-9063 |

## Command 1 / North

255 Esther Shiner Blvd.  
Toronto ON M2K 3A6

|                 |          |
|-----------------|----------|
| Facsimile ..... | 338-9077 |
|-----------------|----------|

|                                 |          |
|---------------------------------|----------|
| Division Commander              |          |
| Bob O’Hallarn .....             | 338-9057 |
| Acting Administrative Assistant |          |
| Elizabeth Hurtado .....         | 338-9067 |

**Command 2 / East**

2575 Eglinton Ave. E.  
Toronto ON M4B 1Y7

Facsimile.....338-9078

Division Commander  
 Dan MacIsaac .....338-9058  
 Administrative Assistant  
 Pauline Brodie .....338-9068

**Command 3 / South**

260 Adelaide St. W.  
Toronto ON M5H 1X6

Facsimile.....338-1829

Division Commander  
 Gregory Weeks .....338-9056  
 Administrative Assistant  
 Anjali Raturi .....338-9066

**Command 4 / West**

2015 Lawrence Ave. W.  
Toronto ON M9N 3V5

Facsimile.....338-9079

Division Commander  
 Len Stadler .....338-9059  
 Acting Administrative Assistant  
 Kathy Crisafulli .....338-9069