



# TORONTO Fire Services

Fire Services is proudly committed to protecting life, property and the environment from fire, hazardous materials, natural disasters and other emergencies. It also provides public education and school fire safety programs and delivers fire and emergency training to employees and appropriate outside organizations.

4330 Dufferin St.  
Toronto ON M3H 5R9

General Administration .....	338-9050
Facsimile - General Manager & Deputies .....	338-9060
Administration .....	338-9494
Non-Emergency After Hours Inquiries .....	311
Media Inquiries Only .....	338-0763
Fire Station Tours .....	<a href="mailto:fire@toronto.ca">fire@toronto.ca</a>
False Alarm Invoices .....	338-9148/ ..... <a href="mailto:fireaccounting@toronto.ca">fireaccounting@toronto.ca</a>
Incident Report Requests .....	338-9338/ ..... <a href="mailto:tfreports@toronto.ca">tfreports@toronto.ca</a>
Complaints / Inquiries / Compliments .....	<a href="mailto:tfcomplaints@toronto.ca">tfcomplaints@toronto.ca</a>

Fire Chief/General Manager	
Matthew Pegg .....	338-9050
Administrative Assistant (Acting)	
Judi Donadel .....	338-9061
Division Chief of Policy, Project, Public Information	
Toni Vigna .....	338-9550
Policy & Planning Advisor	
Mary Bagnulo (formerly Lorenzoni) .....	338-9026
District Chief - Public Information	
Stephan Powell .....	338-9320

## Fire Prevention & Public Education

This division provides information about emergencies, fire regulations, home inspections and the Alarm for Life campaign regarding smoke alarms and carbon monoxide detection. This division also provides public education and school fire safety programs in accordance with the Fire Protection and Prevention Act.

Deputy Fire Chief/Director	
Jim Jessop .....	338-9052
Division Chief of Fire Investigations, Quality Assurance and Engineering	
Larry Cocco .....	338-9999
Administrative Assistant (Acting)	
Melanie Mpetsios .....	338-9062

Division Chief of Public Education (Acting)	
Marla Friebe .....	338-9027
Division Chief of Fire Prevention	
Derek Collins .....	392-1713
Administrative Assistant (Acting)	
Melissa Gennaro .....	338-9107
Fire Protection Engineers	
Arie Friedman .....	338-9075
Jim Chisholm .....	338-9316
Yosh Imahori .....	338-9522
Bill Nguyen .....	338-9525
Captains, Fire Investigations	
Issac Cumbo .....	416-931-8506
Louie Gabriele .....	416-574-1635
Matthew Harper .....	416-432-5307
Scott Dalzell .....	416-700-8169
Karen Borne .....	416-574-8504
Sarah Jessop .....	416-575-3842
Donnovan Bennett .....	647-213-0853
Meagan Riggs .....	416-458-5250
Timothy Donis .....	416-948-3775
District Chief of Public Education	
Paul Catchpole .....	338-9418
District Chief - Quality Assurance/Legal	
Laura Boyko .....	338-5340
District Chief - Professional Standards/Training	
Rocco Delle Fave .....	338-8348

## Wards 30, 31, 32, 35, 36, 37, 38, 41, 42, 43, 44

### Fire Prevention - East Office

General Inquiry .....	338-9250
Fax .....	338-9271
District Chief	
Jim Silverthorn .....	338-9253

### Public Education - East Office

General Inquiry .....	338-9375
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### District Offices

351 Birchmount Rd .....	338-9254
Scarborough Civic Centre .....	338-9250
153 Chatham Ave .....	338-9368
8500 Sheppard Ave. E .....	338-9255

**Wards 8, 9, 10, 15, 16, 23, 24, 25, 33, 34, 39, 40  
Fire Prevention - North Office**

General Inquiry.....338-9150  
 Fax.....338-3755  
 District Chief  
 Maurice Gaston ..... 416-338-9154  
 District Offices  
 20 Beffort Rd.....338-9164  
 4100 Keele St. ....338-9158  
 255 Esther Shiner Blvd.....338-9177  
 North York Civic Centre .....338-9150

**Public Education - North Office**

General Inquiry.....338-9185

**Wards 19, 20, 27, 28**

**Fire Prevention - South Office**

General Inquiry.....338-9350  
 Fax.....338-9349  
 District Chief  
 Doug Babcock .....338-9353  
 District Offices  
 260 Adelaide St. W.....338-9366  
 77 Elizabeth St.....338-9350  
 207 Front St. E.....338-8199  
 90 Quebec Ave.....338-8006

**Public Education - South Office**

General Inquiry.....338-9375

**Wards 18, 21, 22, 26, 29**

**Fire Prevention - South Central Office**

General Inquiry.....338-9150  
 Fax.....338-3755  
 District Chief  
 Tracey Powell.....338-8783

**Wards 1, 2, 3, 4, 5, 6, 7, 11, 12, 13, 14, 17**

**Fire Prevention - West Office**

General Inquiry.....338-9450  
 Fax.....338-9461  
 District Chief  
 Marilena Sansosti .....338-9451  
 District Offices  
 Etobicoke Civic Centre.....338-9450  
 267 Humberline Dr.....338-9475  
 358 Keele St .....338-9483  
 2015 Lawrence Ave. W .....338-9463

**Public Education - West Office**

General Inquiry.....338-9470

**Administrative Services**

This division is comprised of a number of services, including Facilities Maintenance, Recruitment, Finance, and Business Services.

**Deputy Fire Chief/Director**

Debbie Higgins.....338-9055  
 Administrative Assistant  
 Judi Donadel.....338-9064

**Staff Services**

**Division Chief of Business Services**

Mirella Greco .....338-9420

**Division Chief of Staff Services**

Michael Pitoscia .....338-9100

**Administrative Assistant**

Kelly Enkhat .....338-9106

**Facilities & Materials Management**

**Manager**

Arnold Louie .....338-9071

**Medical Office**

**Chief Medical Officer**

Dr. N. Forman .....338-9310

**Finance, Payroll & Budget**

**Supervisor - Financial Services**

Marissa Delacruz .....338-9419

**Supervisor - Payroll Services**

Shamin Naseer.....338-9120

Senior Budget - Analyst, Budget Services....338-9190

**Mechanical Division**

General Inquiry General Service.....338-9201  
 North & West.....338-9202  
 South & East .....338-9203  
 Toryork .....338-9205

**Division Chief of Mechanical**

Rob Anselmi.....338-9103

**Administrative Assistant**

Jennifer Lavorato.....338-9108

**District Chief - Fleet**

Rick Caranfa .....338-9200

**District Chief - Equipment**

Steve Love.....338-9220

## Communications, Technology & Organizational Performance

This division is comprised of a number of services, including Emergency Communications, CAD and Records Management, Information Services, Analytics & Decision Support, and Accreditation.

Deputy Fire Chief/Director	
Tony Bavota .....	338-9054
Administrative Assistant	
Julie Conway .....	338-9591
District Chief of Communications	
Jackie Preston .....	338-9074
Administrative Assistant	
Sabrina Colavecchia .....	338-9105

### Accreditation

Division Chief of Accreditation (Acting)	
John Burchat .....	338-9557

### Information & Communication Systems Division

Division Chief of Information & Communication Systems	
Frank Pappone .....	338-9500
District Chief - Radio Communications	
Brian Mulvihill .....	338-9401
District Chief - CAD/RMS	
Sandra Hoeflich .....	338-9501

### Analytics & Decision Support Division

Division Chief of Analytics & Decision Support	
Michelle Stronach .....	338-9562
District Chief – Analytics	
Cindy Slade .....	338-9509

## Training and Technical Operations

This division provides Technical Operations and Training and is responsible for delivering fire and emergency training to all employees and appropriate outside organizations.

Deputy Fire Chief/Director	
Jim Kay .....	338-9919
Administrative Assistant	
Lynn Sciberras .....	338-9065

Division Chief of Professional Development & Technical Operations	
Division Chief of Training	
Bill Baker .....	338-9104
Division Chief of Technical Operations	
William Casey .....	338-9514
Administrative Assistant	
Candice Roulette .....	338-9109
District Chief of Special Operations	
Manick Noormahamud .....	338-9543
District Chief of Operations Training	
Doug Burgin .....	338-9546
District Chief of Officer Development	
Joe Del Vasto .....	338-9570
District Chief of Emergency Medical Services	
Paul Reynolds .....	338-9578

### Emergency Management/Health & Safety

District Chief of Emergency Management/Health & Safety	
Scott Andrews .....	338-9512

## Operations Command

The Operations division provides emergency response for firefighting, rescue and life support services twenty-four hours per day, seven days a week.

Deputy Fire Chief/Director	
Mike McCoy .....	338-9053
Administrative Assistant	
Erica Iaboni .....	338-9063

## Command 1 / North

255 Esther Shiner Blvd.  
Toronto ON M2K 3A6

Facsimile .....	338-9077
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Division Commander	
Bob O’Hallarn .....	338-9057
Acting Administrative Assistant	
Elizabeth Hurtado .....	338-9067

## Command 2 / East

2575 Eglinton Ave. E.  
Toronto ON M4B 1Y7

Facsimile.....338-9078

Division Commander  
 Dan MacIsaac .....338-9058  
 Administrative Assistant  
 Pauline Brodie .....338-9068

## Command 3 / South

260 Adelaide St. W.  
Toronto ON M5H 1X6

Facsimile.....338-1829

Division Commander  
 Gregory Weeks .....338-9056  
 Administrative Assistant  
 Anjali Raturi .....338-9066

## Command 4 / West

2015 Lawrence Ave. W.  
Toronto ON M9N 3V5

Facsimile.....338-9079

Division Commander  
 Len Stadler .....338-9059  
 Acting Administrative Assistant  
 Kathy Crisafulli .....338-9069