



## Community and Emergency Services

Fire Services is proudly committed to protecting life, property and the environment from fire, hazardous materials, natural disasters, and other emergencies. It also provides public education and school fire safety programs and delivers fire and emergency training to employees and appropriate outside organizations.

4330 Dufferin St.  
Toronto ON, M3H 5R9

District Chief - Public Information  
Dan Vieira ..... 338-9319

### General Administration & Non-Emergency After Hours Inquiries ..... 311

#### Complaints / Inquiries / Compliments:

[tfscomments@toronto.ca](mailto:tfscomments@toronto.ca)

#### Fire Prevention Inquiries:

[TFSinspections@toronto.ca](mailto:TFSinspections@toronto.ca)

#### Fire Incident Report Requests ..... 338-9338

[tfsreports@toronto.ca](mailto:tfsreports@toronto.ca)

#### Fire Station Tours and Truck Bookings:

[fire@toronto.ca](mailto:fire@toronto.ca)

#### False Alarm Invoices ..... 338-9148

[fireaccounting@toronto.ca](mailto:fireaccounting@toronto.ca)

#### Office of the Fire Chief: ..... 338-9050

[OfficeoftheFireChief@toronto.ca](mailto:OfficeoftheFireChief@toronto.ca)

## Community Risk Reduction

### FIRE PREVENTION

As appointed Assistants to the Fire Marshal, TFS Inspectors conduct fire safety inspections in all buildings within Toronto to identify contraventions of the Ontario Fire Code and assess other fire and life safety risks within the authority of the Fire Protection and Prevention Act and accompanying Regulations and Fire Marshal Directives.

### PUBLIC EDUCATION

The Public Education Division educates the public about fire safety and fire safety regulations as mandated for every municipality under the Fire Protection and Prevention Act. TFS is committed to educating the residents of Toronto about how to be fire safe.

## Office of the Fire Chief

#### Fire Chief and General Manager

Jim Jessop ..... 338-9051

#### Administrative Assistant

Heather Smith ..... 338-9061

#### Executive Officer to the Fire Chief

Simon Wells ..... 392-3938

#### Strategic Advisor to the Fire Chief

Darla Tannahill ..... 338-9562

#### Division Chief of Policy, Project, Public Info

Melissa Gennaro ..... 338-9550

#### Staff Psychologist

Chris Rodrigues ..... 338-9557

#### Policy & Planning Advisor

Laurel Sharp ..... 338-9337

#### Research & Policy Associate

Jennifer Lavorato ..... 338-9064

#### Deputy Fire Chief/Director

Larry Cocco ..... 398-9052

#### Administrative Assistant

Elsie Iogna ..... 338-9107

#### Division Chief of Fire Investigations, Quality Assurance, Legal and Engineering

Steven Wilson ..... 338-9999

#### Division Chief of Public Education, Professional Development, and Recruitment and Outreach

Marla Friebe ..... 338-9102

**Division Chief of Fire Prevention**

Laura Boyko ..... 392-1713  
 Administrative Assistant  
 Edcel Gabas ..... 338-9591

**Public Education**

General Inquiry ..... 338-9375

**District Chief**

Karl Lai ..... 338-2935

**Fire Prevention - East Office**

General Inquiry ..... 338-9250  
 Facsimile ..... 338-9271

**District Chief**

Scott Campbell ..... 338-9253

**Wards:**

- Ward 14, Toronto Danforth
- Ward 19, Beaches-East York
- Ward 20, Scarborough Southwest
- Ward 21, Scarborough Centre
- Ward 22, Scarborough-Agincourt
- Ward 23, Scarborough North
- Ward 24, Scarborough-Guildwood
- Ward 25, Scarborough-Rough Park

**District Offices:**

153 Chatham Ave. .... 338-5739  
 3 Dohme Ave. .... 338-9390  
 351 Birchmount Rd. .... 338-9254  
 Scarborough Civic Centre ..... 338-9250  
 255 Esther Shiner Blvd. .... 338-9177  
 8500 Sheppard Ave. E. .... 338-9370

**Fire Prevention - North Office**

General Inquiry ..... 338-9150  
 Facsimile ..... 338-3755

**District Chief**

Gaston Maurice ..... 338-9154

**Wards:**

- Ward 6, York Centre
- Ward 8, Eglinton -Lawrence
- Ward 15, Don Valley West
- Ward 16, Don Valley East
- Ward 17, Don Valley North
- Ward 18, Willowdale

**District Offices:**

4100 Keele St ..... 338-9164  
 20 Beffort Rd. .... 338-9274  
 231 McRae Dr ..... 338-9278  
 255 Esther Shiner Blvd. .... 338-9181  
 North York Civic Centre ..... 338-9150

**Fire Prevention - South Office**

General Inquiry ..... 338-9350  
 Facsimile ..... 338-9349

**District Chief**

Angela Brown ..... 338-9353

**Wards:**

- Ward 9, Davenport
- Ward 10, Spadina-Fort York
- Ward 11, University-Rosedale
- Ward 12, Toronto-St. Paul's
- Ward 13, Toronto Centre

**District Offices:**

462 Runnymede Rd. .... 338-8006  
 260 Adelaide St. W. .... 338-8036  
 240 Howland Ave. .... 338-9380  
 City Hall ..... 338-9350

## Fire Prevention - West Office

General Inquiry .....	338-9450
Facsimile .....	338-9461

District Chief  
Gordon Chabot ..... 338-9452

### Wards:

- Ward 1, Etobicoke North
- Ward 2, Etobicoke Centre
- Ward 3, Etobicoke-Lakeshore
- Ward 4, Parkdale-High Park
- Ward 5, York South-Weston
- Ward 7, Humber River-Black Creek

### District Offices:

267 Humberline Dr..... 338-9475  
Etobicoke Civic Centre..... 338-9450  
358 Keele St ..... 338-9483  
2015 Lawrence Ave. W..... 338-9463

### Special Events, Projects, and Planning

District Chief  
Rob Crawford..... 338-7310

## Administrative Services

This division is comprised of a number of services, including Facilities Maintenance, Recruitment, Finance, and Business Services.

Deputy Fire Chief/Director  
Kevin Hamilton (Acting)..... 338-7198  
Administrative Assistant  
Aysha Esmail..... 338-9064

### Staff Services – Business Services

Division Chief of Business Services  
Therese Chen..... 338-9190

## Staff Services – Labour Relations

Sr. Manager, Employee Relations  
Michael Moran ..... 338-9100  
Staff Services Coordinators  
Raman Jaswal..... 338-9562  
Mitchell Roberts ..... 338-7720  
Jarna Maru..... 338-9240  
Administrative Assistant  
Judi McIntyre ..... 338-9106

### Recruitment and Outreach

District Chief  
Ricky Brooks..... 392-1613

### Facilities & Materials Management

Manager  
Arnold Louie ..... 338-9071

### Medical Office

Chief Medical Officer  
Dr. N. Harmantas..... 338-9310  
Staff Services Coordinator  
Jillian Ross ..... 338-9310  
Administrative Assistant  
Raejeanne Ellis ..... 338-9310

### Finance, Payroll & Budget

Manager - Financial Services  
Marissa Delacruz..... 338-9419  
Manager - Payroll Services  
Shamin Naseer..... 338-9120

### Mechanical Division

General Inquiry	
General Service.....	338-9201
North & West.....	338-9202
South & East .....	338-9203
Toryork .....	338-9205

Division Chief – Asset & Equipment Mgmt  
Rob Anselmi..... 338-9103

Division Chief – Fleet Management  
 Dave Porter (Acting) ..... 895-5725  
 Administrative Assistant  
 Kate Connor ..... 338-9108  
 District Chief - Fleet  
 Pat Lantaigne (Acting) ..... 338-9200  
 District Chief - Equipment  
 Bill Tryfonopoulos ..... 338-9220

## Communications, Technology & Organizational Performance

This division is comprised of a number of services, including Emergency Communications, CAD and Records Management, Information Services, Analytics & Decision Support, and Accreditation.

Deputy Fire Chief/Director  
 Paul Fitzgerald..... 338-9054  
 Administrative Assistant  
 Paola Palmili..... 338-9062

### Communications Division

Division Chief of Communications  
 Janice Coulas..... 338-9074  
 Administrative Assistant  
 Sabrina Colavecchia ..... 338-9105  
 Manager Quality Assurance  
 Robert Mcfater ..... 338-9198

### Technology Division

Division Chief of Technology  
 Frank Pappone..... 338-9500  
 District Chief - Radio Communications  
 Brian Mulvihill..... 338-9401  
 District Chief - CAD/RMS  
 Sandra Hoeflich..... 338-9501

### Analytics & Decision Support Division

Division Chief of Accreditation  
 Michelle Stronach..... 338-9147  
 District Chief – Analytics & Decision Support  
 Daniel Sacchetti..... 338-9506

Emergency Incident Inquiries ..... 338-9338

## Operations / Training and Technical Operations

Deputy Fire Chief/Director  
 Steve Darling (Acting) ..... 338-9053  
 Administrative Assistant  
 Elena Zeppieri ..... 338-9063

### Operations

The Operations division provides emergency response for firefighting, rescue and life support services twenty-four hours per day, seven days a week.

#### North / East Command

255 Esther Shiner Blvd.  
 Toronto ON M2K 3A6

Facsimile ..... 338-9077

Division Commander  
 Robert Hewson (Acting)..... 338-9057  
 Administrative Assistant  
 Vacant..... 338-9067

#### South / West Command

260 Adelaide St. W.  
 Toronto ON M5H 1X6

Facsimile ..... 338-1829

Division Commander  
 Paul O'Brien ..... 338-9056  
 Administrative Assistant  
 Kathy Crisafulli ..... 338-9069

## Training and Technical Operations

This division provides Technical Operations and Training and is responsible for delivering fire and emergency training to all employees and appropriate outside organizations.

## Training and Continuous Improvement

### Division Commander

Robert Pennington ..... 338-9059

### Administrative Assistant

Pauline Brodie ..... 338-9068

### Division Chief Training

Bill Baker ..... 338-9104

### Division Chief Recruit Training

Andrew Berg (Acting)..... 338-9436

### Administrative Assistant

Candice Roulette ..... 338-9109

### District Chief Operations Maintenance

Scott Andrews ..... 338-9588

### District Chief Recruit Induction and Return to Work

Bruce Correa..... 338-9570

### District Chief Professional Development

Andrew Gloger ..... 338-9516

### District Chief Academic Standards and Evaluation

Ken Webb..... 338-9559

## Technical Operations

### Division Commander

John Davidson ..... 338-4980

### Administrative Assistant

Lynn Sciberras..... 338-9065