



## Community and Social Services

Fire Services is proudly committed to protecting life, property and the environment from fire, hazardous materials, natural disasters and other emergencies. It also provides public education and school fire safety programs and delivers fire and emergency training to employees and appropriate outside organizations.

4330 Dufferin St.  
Toronto ON, M3H 5R9

**General Administration & Non-Emergency After Hours Inquiries** ..... 311  
**Complaints / Inquiries / Compliments:**  
[tfscomments@toronto.ca](mailto:tfscomments@toronto.ca)  
**Fire Prevention Inquiries:**  
[TFSinspections@toronto.ca](mailto:TFSinspections@toronto.ca)  
**Incident Report Requests:**  
[tfsreports@toronto.ca](mailto:tfsreports@toronto.ca)  
**Fire Station Tours and Truck Bookings:**  
[fire@toronto.ca](mailto:fire@toronto.ca)  
**Media Inquiries Only** ..... 338-0763  
**False Alarm Invoices**..... 338-9148  
[fireaccounting@toronto.ca](mailto:fireaccounting@toronto.ca)  
**Office of the Fire Chief:**  
[OfficeoftheFireChief@toronto.ca](mailto:OfficeoftheFireChief@toronto.ca)

### Office of the Fire Chief

**Fire Chief and General Manager**  
 Matthew Pegg ..... 338-9061  
**Administrative Assistant**  
 Heather Smith..... 338-9061  
**Division Chief of Policy, Project, Public Info**  
 Melissa Gennaro..... 338-9550  
**Staff Psychologist**  
 Chris Rodrigues ..... 338-9557  
**Policy & Planning Advisor**  
 Laurel Sharp ..... 338-9337  
**Research & Policy Associate**  
 Jennifer Lavorato..... 338-9064  
**District Chief - Public Information**  
 Stephan Powell ..... 338-9320

### Community Risk Reduction

#### FIRE PREVENTION

As appointed Assistants to the Fire Marshal, TFS Inspectors conduct fire safety inspections in all buildings within Toronto to identify contraventions of the Ontario Fire Code and assess other fire and life safety risks within the authority of the Fire Protection and Prevention Act and accompanying Regulations and Fire Marshal Directives.

#### PUBLIC EDUCATION

The Public Education Division educates the public about fire safety and fire safety regulations as mandated for every municipality under the Fire Protection and Prevention Act. TFS is committed to educating the residents of Toronto about how to be fire safe.

#### Deputy Fire Chief/Director

Larry Cocco ..... 338-9052  
**Division Chief of Fire Investigations, Quality Assurance, Legal and Engineering**  
 Kevin Hooke (Acting) ..... 605-3965  
**Division Chief of Public Education & Professional Development**  
 Marla Friebe ..... 338-2935  
**Division Chief of Fire Prevention**  
 Laura Boyko ..... 392-1713  
**Administrative Assistant**  
 Elsie Iogna ..... 338-9107

## Public Education

General Inquiry ..... 338-9375

### District Chief

Karl Lai..... 338-2935

## Fire Prevention - East Office

General Inquiry ..... 338-9250

Facsimile ..... 338-9271

### District Chief

Scott Campbell ..... 338-9253

### Wards:

- Ward 14, Toronto Centre
- Ward 19, Beaches-East York
- Ward 20, Scarborough Southwest
- Ward 21, Scarborough Centre
- Ward 22, Scarborough-Agincourt
- Ward 23, Scarborough North
- Ward 24, Scarborough-Guildwood
- Ward 25, Scarborough-Rough Park

### District Offices:

3 Dohme Ave..... 338-9390  
 351 Birchmount Rd. .... 338-9254  
 Scarborough Civic Centre ..... 338-9250  
 153 Chatham Ave..... 338-9368  
 255 Esther Shiner Blvd..... 338-9177  
 8500 Sheppard Ave. E..... 338-9255

## Fire Prevention - North Office

General Inquiry ..... 338-9150

Facsimile ..... 338-3755

### District Chief

Gaston Maurice ..... 338-9154

### Wards:

- Ward 6, York Centre

- Ward 8, Eglinton -Lawrence
- Ward 15, Don Valley West
- Ward 16, Don Valley East
- Ward 17, Don Valley North
- Ward 18, Willowdale

### District Offices:

20 Beffort Rd..... 338-9164  
 4100 Keele St. .... 338-9158  
 255 Esther Shiner Blvd..... 338-9370  
 North York Civic Centre ..... 338-9153  
 231 McRae Dr ..... 338-9278

## Fire Prevention - South Office

General Inquiry ..... 338-9350

Facsimile ..... 338-9349

### District Chief

Angela Brown..... 338-9353

### Wards:

- Ward 9, Davenport
- Ward 10, Spadina-Fort York
- Ward 11, University-Rosedale
- Ward 12, Toronto-St. Paul's
- Ward 13, Toronto Centre

### District Offices:

260 Adelaide St. W..... 338-9366  
 77 Elizabeth St..... 338-9350  
 240 Howland Ave..... 338-9380  
 90 Quebec Ave ..... 338-8006

## Fire Prevention - West Office

General Inquiry ..... 338-9450

Facsimile ..... 338-9461

### District Chief

Gordon Chabot ..... 338-9452

### Wards:

- Ward 1, Etobicoke North
- Ward 2, Etobicoke Centre

- Ward 3, Etobicoke-Lakeshore
- Ward 4, Parkdale-High Park
- Ward 5, York South-Weston
- Ward 7, Humber River-Black Creek

### District Offices:

Etobicoke Civic Centre.....	338-9450
267 Humberline Dr.....	338-9475
358 Keele St .....	338-9483
2015 Lawrence Ave. W.....	338-9463

### Special Events, Projects, and Planning

District Chief	
Rob Patton .....	338-8783

## Administrative Services

This division is comprised of a number of services, including Facilities Maintenance, Recruitment, Finance, and Business Services.

Deputy Fire Chief/Director	
Kevin Hamilton (Acting).....	338-7198
Administrative Assistant	
Jennifer Lavorato (assisting) .....	338-9064

### Staff Services – Business Services

Division Chief of Business Services	
Therese Chen.....	338-9420

### Staff Services – Labour Relations

Division Chief of Staff Services	
Michael Pitoscia .....	338-9100
Administrative Assistant	
Aysha Esmail.....	338-9106
Staff Services Coordinators	
Raman Jaswal .....	338-9562
Annie Ma.....	338-9562
Mitchell Roberts .....	338-7720
Jarna Maru.....	338-9240

### Recruitment and Outreach

District Chief	
Ricky Brooks.....	392-1613

## Facilities & Materials Management

Manager	
Arnold Louie .....	338-9071

## Medical Office

Chief Medical Officer	
Dr. N. Forman .....	338-9310
Staff Services Coordinator	
Taylor Krafczek (Acting) .....	338-9306
Staff Services Coordinator	
Jillian Ross .....	338-9310

## Finance, Payroll & Budget

Manager - Financial Services	
Marissa Delacruz .....	338-9419
Manager - Payroll Services	
Shamin Naseer.....	338-9120

## Mechanical Division

General Inquiry	
General Service.....	338-9201
North & West.....	338-9202
South & East .....	338-9203
Toryork .....	338-9205

Division Chief – Asset & Equipment Mgmt	
Rob Anselmi.....	338-9103
Division Chief – Fleet Management	
Dave Porter (Acting) .....	416-895-5725
Administrative Assistant	
Kate Connor .....	338-9108
District Chief - Fleet	
Manuel Serodio (Acting) .....	338-9200
District Chief - Equipment	
Steve Love.....	338-9220

## Communications, Technology & Organizational Performance

This division is comprised of a number of services, including Emergency Communications, CAD and Records

Management, Information Services, Analytics  
& Decision Support, and Accreditation.

#### Deputy Fire Chief/Director

Paul Fitzgerald..... 338-9054  
Administrative Assistant  
Paola Palmili..... 338-9026

### Communications Division

#### Division Chief of Communications

Janice Coulas..... 338-9074  
Administrative Assistant  
Sabrina Colavecchia..... 338-9105  
Manager Quality Assurance  
Robert Mcfater ..... 338-9198

### Technology Division

#### Division Chief of Technology

Frank Pappone..... 338-9500  
District Chief - Radio Communications  
Brian Mulvihill..... 338-9401  
District Chief - CAD/RMS  
Sandra Hoeflich..... 338-9501

### Analytics & Decision Support Division

#### Division Chief of Accreditation

Michelle Stronach..... 338-9562  
District Chief – Analytics  
Daniel Sacchetti (Acting) ..... 338-9506

### Operations / Training and Technical Operations

#### Deputy Fire Chief/Director

Jim Jessop..... 338-9053  
Administrative Assistant  
Elena Zeppieri ..... 338-9063

### Operations

The Operations division provides emergency response for firefighting, rescue and life support services twenty-four hours per day, seven days a week.

### North / East Command

255 Esther Shiner Blvd.  
Toronto ON M2K 3A6

Facsimile ..... 338-9077

#### Division Commander

David Denysek ..... 338-9057  
Administrative Assistant  
Elizabeth Hurtado ..... 338-9067

### South / West Command

260 Adelaide St. W.  
Toronto ON M5H 1X6

Facsimile ..... 338-1829

#### Division Commander

Steve Darling..... 338-9056  
Administrative Assistant  
Kathy Crisafulli ..... 338-9069

### Training and Technical Operations

This division provides Technical Operations and Training and is responsible for delivering fire and emergency training to all employees and appropriate outside organizations.

### Training and Continuous Improvement

#### Division Commander

Geoff Boisseau ..... 338-9058  
Administrative Assistant  
Pauline Brodie ..... 338-9068  
Division Chief Training  
Bill Baker ..... 338-9104  
Division Chief Recruit Training  
Andrew Berg (Acting)..... 338-9436  
Administrative Assistant  
Candice Roulette ..... 338-9109  
District Chief Operations Maintenance  
Manick Noormahammud..... 338-9588  
District Chief Recruit Induction and Return to Work  
Bruce Correa..... 338-9570

## District Chief Professional Development

Andrew Gloger.....338-9516

District Chief Academic Standards and  
Evaluation

Scott Andrews .....338-9558

**Technical Operations**

## Division Commander

Robert Pennington.....338-9059

## Administrative Assistant

Lynn Sciberras.....338-9065

## Division Chief Technical Operations

John Davidson .....338-4980

## District Chief Special Operations Section

Anthony Marshall.....338-9543

## District Chief Emergency Planning Section

Joe Del Vasto.....338-9136