

TORONTO Shelter, Support & Housing Administration

The Shelter, Support & Housing Administration Division contributes to healthy communities by ensuring that vulnerable people have a range of shelter and affordable housing options. We provide temporary shelter and support for homeless individuals and families while supporting the City's efforts to create and maintain permanent housing solutions. Our relationship with clients ranges from provision of direct services to homeless families and individuals needing emergency assistance funding about 350 different community agency partners to deliver emergency shelter and other services for people who are homeless or vulnerably housed. This includes 170 social housing providers and 70 co-ops.

121 Bloor St E, 13th Fl.
Toronto ON M4W 3M5

| | |
|--|----------|
| General Enquiry..... | 397-4182 |
| Facsimile - General Manager | 392-0548 |
| 13 th floor | 338-1144 |
| 121-Bloor St. E., 13 th fl..... | 338-8228 |

| | |
|---|----------|
| General Manager (I) | |
| Paul Raftis | 392-7885 |
| Administrative Assistant to General Manager | |
| Anna Mak | 397-4168 |
| Policy, Planning and Project Consultants | |
| Emily Gaus | 397-7518 |
| Rudy Mumm (Acting) | 397-1776 |
| Vacant..... | 397-0343 |
| Toronto Urban Fellow | |
| Lora Remacka..... | 392-4771 |

Partnership Development & Support

| | |
|---|----------|
| Manager, Partnership & Community Outreach | |
| Patricia Anderson | 397-4328 |
| Communications Representatives | |
| Peggy Byrne | 392-0051 |
| Lizette Costa (Acting) | 397-5142 |
| Graphic Designer | |
| Jodi Green..... | 397-4167 |
| Policy Development Officer | |
| Sonia Zyvatkaukas | 392-1264 |

Homelessness Initiatives & Prevention Services

Homelessness Initiatives & Prevention Services Unit provides emergency shelter and assistance to homeless individuals and families with children. Meals and basic necessities are provided in a secure environment, as well as case management, counseling and support programs for adults and children. The unit is also responsible for the funding and administering the shelter system in the City of Toronto.

121 Bloor St E, 13th Fl.
Toronto, ON M4W 3M5

| | |
|--|----------------|
| General Enquiry..... | 392-8741 |
| Facsimile..... | 392-8758 |
| Need emergency shelter? | |
| Call 311 or Central Intake (toll free) | 1-877-338-3398 |

| | |
|--------------------------------|----------|
| Director | |
| Gord Tanner | 392-5417 |
| Administrative Assistant | |
| Sheila Robinson..... | 392-6110 |
| Manager | |
| Tracy Campbell (Acting)..... | 392-8747 |
| Program Coordinator | |
| Tommica Givans (Acting) | 397-0696 |
| Programs Coordinator | |
| Vacant..... | 338-1139 |
| Programs Supervisor | |
| Jason Pasquale (Acting) | 397-5080 |
| Policy Development Officers | |
| Sadick Sam | 392-0908 |
| Celine Maiolino (Acting) | 338-1139 |

| | |
|---------------------------|----------|
| Research Analyst | |
| Ryan Nagelmakers..... | 392-6474 |
| Administrative Supervisor | |
| Arneil Duzon..... | 392-9208 |
| Support Assistant B | |
| Vacant..... | 392-0821 |

Birkdale Residence

1229 Ellesmere Rd.
Toronto ON M1P 4V8

| | |
|------------------------------|----------|
| General Enquiry..... | 392-5650 |
| Family Resource Centre | 392-6260 |
| Shift Leaders..... | 392-5719 |
| Facsimile..... | 392-5855 |

| | |
|--|----------|
| Manager | |
| Holly Kensey..... | 392-5670 |
| Program Supervisor | |
| Landy Anderson..... | 392-6288 |
| Social Assistance Supervisor (Women's Program) | |
| Lorraine Clarke..... | 397-5714 |
| Social Assistance Supervisor (Programming) | |
| Sunita Persaud..... | 392-5552 |
| Support Assistants | |
| Mark Bercilla..... | 397-5656 |
| Julie Ciampini..... | 397-5665 |

Downsview Dells

1651 Sheppard Ave. W.

| | |
|----------------------|----------|
| General Enquiry..... | 392-5447 |
| Facsimile..... | 392-5455 |

| | |
|---------------------------|----------|
| Manager | |
| Holly Kensey..... | 392-5670 |
| Program Supervisor | |
| Landy Anderson..... | 392-6288 |
| Shift Leaders Office..... | 392-5452 |

Family Residence

4222 Kingston Rd.
Toronto ON M1E 2M6

| | |
|----------------------|----------|
| General Enquiry..... | 397-1318 |
| Shift Leaders..... | 397-1396 |
| Facsimile..... | 397-1394 |

| | |
|---------------------------------------|----------|
| Manager | |
| Leslie Jardine..... | 397-1398 |
| Program Supervisor | |
| Anthony Singh..... | 397-1317 |
| Street Outreach Program Officer | |
| Omar Magre..... | 392-9713 |
| Supervisors of Social Assistance | |
| Janeen Alexander (Housing & Outreach) | |
| | 397-9209 |
| Alan Simpson (Case Management) | 397-1319 |
| Sophia Pottinger (Programming)..... | 397-1392 |
| Support Assistants | |
| Sandra Campolucci..... | 397-1722 |
| Caroline Fishwick..... | 397-1395 |
| Vacant..... | 397-1681 |
| Supervisor, Property Services | |
| Dennis Abrogar..... | 397-1391 |

Greenfield Family Centre – Central Intake

305 Greenfield Ave.
Toronto ON M2N 3E7

| | |
|---|----------|
| General Enquiry..... | 338-2497 |
| Central Intake Line | 397-5637 |
| Facsimile (Central Family Intake) | 397-5725 |

| | |
|-------------------------------|----------|
| Manager | |
| Leslie Jardine..... | 397-1398 |
| Supervisor, Social Assistance | |
| Chilombo Olawoye..... | 338-2497 |
| Shift Leader | 397-5651 |
| Clerk | |
| Vacant..... | 397-5626 |

Robertson House

291 Sherbourne St.
Toronto, ON, M5A 2R9

| | |
|------------------------------|----------|
| Main Desk | 392-5662 |
| Shift Leaders Office..... | 397-4542 |
| Shift Leaders Desk..... | 392-3899 |
| Family Resource Centre | 397-4546 |
| Health Centre..... | 392-5780 |
| Facsimile..... | 392-3897 |

| | |
|----------------------|----------|
| Manager (Acting) | |
| Sharon Campbell..... | 397-5632 |
| Program Supervisor | |
| Shawn Yoder..... | 397-4535 |

| | |
|----------------------------------|----------|
| Support Assistant A | |
| Andrea Angel | 392-5658 |
| Support Assistant B | |
| Erinn Leckie | 392-5655 |
| Food Service Supervisor | |
| Cristina Tuca | 397-4547 |
| Property Service Supervisor | |
| Steve Fountain | 397-4550 |
| Supervisors of Social Assistance | |
| Case Management and Programming | |
| Desiree Dockery | 392-5877 |

Birchmount Residence

1673 Kingston Rd.
Toronto, ON, M1N 1S6

| | |
|-------------------------|----------|
| Main Desk | 392-5797 |
| Shift Leaders Desk..... | 392-5798 |
| Facsimile..... | 392-5801 |

| | |
|----------------------------------|----------|
| Manager (Acting) | |
| Sharon Campbell | 397-5632 |
| Program Supervisor | |
| Qadeem Hamadi | 392-5796 |
| Support Assistant A | |
| Andrea Angel | 392-5658 |
| Support Assistant B | |
| Yvette St. Louis | 392-2885 |
| Food Service Supervisor | |
| Cristina Tuca | 397-4547 |
| Property Service Supervisor | |
| Steve Fountain | 397-4550 |
| Supervisors of Social Assistance | |
| Case Management and Programming | |
| Sandra Damota | 392-6165 |
| Food Services | |
| Kitchen | 392-5799 |

Adelaide Resource Centre for Women

67 Adelaide St. E.
Toronto, ON, M5C 1K6

| | |
|------------------------------------|----------|
| General Enquiry..... | 392-9243 |
| Activities Organizer Office..... | 392-9242 |
| Property Service Maintenance | 392-9596 |
| Facsimile..... | 392-9575 |

| | |
|-----------------------|----------|
| Manager (Acting) | |
| Sharon Campbell | 397-5632 |
| Program Supervisor | |
| Shawn Yoder | 392-9239 |

| | |
|-----------------------------|----------|
| Support Assistant A | |
| Andrea Angel | 392-5658 |
| Support Assistant B | |
| Yvette St. Louis | 338-5965 |
| Food Service Supervisor | |
| Cristina Tuca | 397-4547 |
| Property Service Supervisor | |
| Steve Fountain | 397-4550 |
| Food Services | |
| Kitchen | 392-9772 |

Seaton House

339 George St.
Toronto ON M5A 2N2

| | |
|--------------------------------------|-------------------|
| General Inquiry (Centre Island)..... | 392-5522/5527 |
| Annex Program..... | 397-5598/338-3190 |
| Hostel Program..... | 392-5547/5548 |
| Long-Term Program | 392-5542/5544 |
| O'Neill House..... | 392-5407/5535 |
| General Facsimile | 392-5549 |

| | |
|----------------------------------|----------|
| Manager | |
| Monica Waldman | 392-5524 |
| Program Co-ordinator | |
| Scott Callender (Acting)..... | 392-5601 |
| Administrative Supervisor | |
| Sally Wilbur | 392-5775 |
| Administrative Co-ordinator | |
| Stephanie Parsons (Acting) | 392-4232 |
| Support Assistants | |
| Flor Ardon | 392-5751 |
| Jody Clarke | 397-5647 |
| Anna Manguera | 392-5410 |
| Lilian Onofre | 392-5523 |
| Shayne Pinnock | 392-5484 |
| Vacant..... | 392-5551 |
| Doris Ballesteros | 338-3183 |
| Gina Liu (Acting) | 392-5581 |

Annex Harm Reduction Program

| | |
|----------------|----------|
| Facsimile..... | 392-3597 |
|----------------|----------|

| | |
|------------------------------|----------|
| Program Supervisor | |
| Katie Keating..... | 392-5537 |
| Supervisor Social Assistance | |
| Michelle Dixon..... | 392-5779 |
| Shift Leaders..... | 397-5598 |
| Nurse Manager (Seaton House) | |
| Elsa Borja | 392-4834 |

Hostel Program & Centre Island/Reception

| | |
|----------------|----------|
| Facsimile..... | 392-5532 |
|----------------|----------|

Program Supervisor
 Karen Tizzard.....392-5536

Supervisor Social Assistance
 Ubah Tahalil.....392-5531
 Carla O'Brien.....338-1335

Shift Leaders – Hostel397-0872
 Shift Leader – Centre Island/Reception.....392-5531

Long-Term Program339 George St., 4th fl.

| | |
|----------------|----------|
| Facsimile..... | 392-5545 |
|----------------|----------|

Program Supervisor
 Viresh Raghubeer.....392-5536

Supervisor Social Assistance
 Theo Prociw.....338-3310

Shift Leaders.....392-5543/2

O'Neill Program339 George St., 1st Fl

Program Supervisor
 Dan Anstett.....392-5761

Shift Leaders Office.....392-5298

Dietary Services

Food & Nutrition Manager
 Kyesia Hatcher392-5540

Food Services Supervisors.....392-2886
 Iris Clarke.....392-6294
 Karl Huelser392-5499
 Andre Ament392-5653

Property Services

Supervisor of Building Services & Housekeeping
 Steve Cassidy392-5538

Property Services Supervisor (Acting)
 Trish O'Brien397-0721

Women's Residence674 Dundas St. W.
Toronto ON M5T 1H9

| | |
|-----------------------------------|----------|
| Main Program General Enquiry..... | 392-5500 |
| Shift Leaders..... | 392-5501 |
| Facsimile..... | 392-5599 |

Manager

Milton Barrera (Acting).....392-8747

Main Program Supervisor
 Tanese Doyle392-6362

Supervisor Social Assistance
 Noorjahan Bala.....392-5471

Property Services Supervisor
 Bonnie Hatten.....392-5480

Support Assistant A
 Chiquitita Santarromana.....392-5550

Support Assistant B
 Elma Garnes392-5502
 Vida Kashani392-9304

Community & Economic Reintegration Team (CERT)111 Wellesley St. E.
Toronto, ON M4Y 3A7**Manager, Programs**

Milton Barrera (Acting).....392-8747

Supervisor, Community Economic Integration Team (CERT)
 Tarik Bacchus (Acting)397-1415

Economic Reintegration Specialists
 Ambreen Sarai.....397-1463
 Rebecca McClennan.....397-7648
 Richard McNulty
 Tom Dykstra.....397-7521

Support Assistant A
 Chiquitita Santarromana392-5550

Dietary Services

Food Services Supervisor
 Zeny Benedicto.....392-2696

Property Services

Property Service Supervisor
 Vacant.....392-5480

Bellwoods House63 Bellwoods Avenue
Toronto, ON M6J 3M4

| | |
|----------------------|----------|
| General Enquiry..... | 392-5790 |
| Facsimile..... | 392-5794 |

Manager

Milton Barrera (Acting).....392-8747

Program Supervisor
 Tanese Doyle392-6362

Supervisor Social Assistance
 Noorjahan Bala.....392-5471

| | |
|-------------------------------|----------|
| Support Assistant A | |
| Chiquitita Santarromana | 392-5550 |
| Support Assistant B | |
| Elma Garnes | 392-5502 |
| Vida Kashani | 392-9304 |

Dietary Services

| | |
|--------------------------|----------|
| Food Services Supervisor | |
| Zeny Benedicto..... | 392-2696 |

Property Services

| | |
|------------------------------|----------|
| Property Services Supervisor | |
| Bonnie Hatten..... | 392-5480 |

Fort York Residence

38 Bathurst St.
Toronto ON M5V 3W3

| | |
|----------------------|----------|
| General Enquiry..... | 338-8800 |
| Shift Leaders..... | 338-6544 |
| Facsimile..... | 338-6556 |

Manager

| | |
|-------------------------------|----------|
| Milton Barrera (Acting)..... | 392-8747 |
| Program Supervisor | |
| Tarik Bacchus (Acting)..... | 338-2416 |
| Supervisor Social Assistance | |
| Susan Harris | 338-2415 |
| Support Assistant A | |
| Chiquitita Santarromana | 338-6557 |
| Support Assistant B | |
| Elma Garnes | 392-5502 |
| Vida Kashani | 392-9304 |

Dietary Services

| | |
|--------------------------|----------|
| Food Services Supervisor | |
| Zeny Benedicto..... | 392-2696 |

Property Services

| | |
|------------------------------|----------|
| Property Services Supervisor | |
| Bonnie Hatten..... | 392-5480 |

Streets to Homes

The Streets to Homes Program provides street outreach and housing assistance to people who are homeless and living outside or street involved. The program provides to supports to clients once housed.

Manager

| | |
|-------------------------------------|----------|
| Bonnie Wakely (Acting)..... | 392-9093 |
| Coordinator Administrative Services | |
| (Vacant)..... | 397-5055 |
| Support Assistant B | |
| (Vacant)..... | 397-5118 |
| Support Assistant C | |
| (Vacant)..... | 397-4172 |

Street Outreach Programs Officer

| | |
|------------------------|----------|
| Cassandra Decker | 392-6104 |
| Don Nichols..... | 397-4399 |
| Stephen Linton | 397-4482 |

Supervisor, Social Assistance

| | |
|--------------------------------|----------|
| Mark Wilson (Acting) | 397-4483 |
| Carol Camper (Acting)..... | 392-0096 |
| Ashley Edstrom (Acting)..... | 397-5137 |
| Curlene Thompson (Acting)..... | 397-5078 |

Shift Leaders – Street Outreach.....

| | |
|-------------------|----------|
| Research Analysts | |
| (Vacant)..... | 338-1142 |

Street Outreach Counselors

| | |
|-------------------------------|----------|
| Andrea Jackson..... | 397-7516 |
| Anthony Ciaravella..... | 397-5045 |
| (Vacant)..... | 397-5115 |
| Danielle White..... | 397-5088 |
| Dennis Brenyah | 397-5089 |
| Donna Richards | 338-4876 |
| Elizabeth Fatona | 397-5083 |
| Fatimah al-Maqdisy..... | 397-1962 |
| Fiona Lau..... | 397-5101 |
| James Cook..... | 397-5146 |
| Lara Danon | 397-5087 |
| (Vacant) | 397-5128 |
| Lisa Lynch..... | 397-5030 |
| Mary Ellen Esposti | 392-0091 |
| Nana Konadu | 397-7515 |
| (Vacant) | 397-5105 |
| Shelby Perrier | 397-5109 |
| Stan Charity | 397-5075 |
| Subrato Saha..... | 397-5131 |
| Wendy McCarroll-Gallegos..... | 397-5059 |

Street Outreach Workers

| | |
|--------------------------|----------|
| Anna Beyalev..... | 397-5103 |
| Anna Stevenson..... | 397-7689 |
| Ashley McGuirk..... | 397-0099 |
| Ashley Sampson..... | 397-5053 |
| Arwin Ranjkesh..... | 397-4282 |
| Belinda Batista | 397-7516 |
| Brent Kitagawa..... | 397-5062 |
| Cassandra Chambers | 397-7686 |
| Dahab Ibrahim..... | 397-7681 |
| Daniel Rojas-Orrego..... | 397-5105 |
| Dianzel Samuel..... | 397-5145 |
| Emmett Reed | 397-5198 |
| Falynn Draper | 397-5116 |
| Francis Chiu | 397-5062 |
| Frank Russo..... | 397-5090 |
| George Hanniford..... | 397-4488 |
| Gianplacido Bucceri..... | 397-7516 |
| Jayden Jones..... | 397-5098 |
| Jacky Wong | 397-7686 |
| Joe Amero..... | 397-5087 |
| John Francisco..... | 397-4432 |
| Kolin Davidson..... | 397-5053 |

| | |
|--------------------------|----------|
| Laura Pavey..... | 397-5103 |
| Maggie Jacob..... | 397-5204 |
| Maria Pantalone..... | 397-5116 |
| Marsha Darby..... | 397-7162 |
| Meena Rizwan..... | 397-7160 |
| Mitchell Lamont..... | 397-5201 |
| Oluwakemi Gaji..... | 392-1933 |
| Patrick Cieslar..... | 397-5105 |
| Purpose Promise..... | 397-7689 |
| Rajeev Mullick..... | 397-5196 |
| Rosa Delgado..... | 397-5107 |
| Russell Zulkowski..... | 392-0093 |
| Ryan Wilson..... | 397-5103 |
| Samantha Guerrero..... | 397-5204 |
| Sarah Erwin..... | 397-7162 |
| Sian (Xinjie) Pan..... | 392-1993 |
| Stanislav Tikhonov..... | 397-5201 |
| Tess Fletcher..... | 397-4489 |
| Tina Manderson..... | 397-7160 |
| Trudie Gilbert..... | 397-5116 |
| Tina (Veronica) Kay..... | 397-7681 |

Streets to Homes Assessment & Referral Centre

129 Peter St.
Toronto ON M5V 2H3

| | |
|-------------------|----------|
| 24-hour line..... | 392-0090 |
| Facsimile..... | 338-4760 |

| | |
|---------------------|----------|
| Program Supervisor | |
| Victor Dhue..... | 338-5003 |
| Shift Leaders..... | 338-4994 |
| Housing Access..... | 338-5137 |
| Support Assistant B | |
| (Vacant)..... | 392-8749 |
| Dietary..... | 338-4762 |
| CSW's..... | 398-4999 |

Service System Planning & Integrity Unit

Service System Planning & Integrity Unit is responsible for the development and implementation of the divisional service plan while also providing funding and supports to community agencies that work with individuals and families who are homeless or marginally housed, landlords and tenants, and direct services to help people living on the streets to find and keep housing.

121 Bloor St E, 13th Fl.
Toronto ON M4W 3M5

| | |
|--|----------|
| Director | |
| Todd Orvitz..... | 392-6783 |
| Administrative Assistant | |
| Mina D'Silva..... | 397-4240 |
| Director, Community Engagement and Infrastructure Development | |
| Mary-Anne Bédard..... | 397-7522 |
| Support Assistants A | |
| Samantha Bonnie..... | 397-7412 |
| Support Assistants B | |
| Laila Parpia..... | 392-7198 |
| Housing Consultant | |
| (Vacant)..... | 392-6106 |
| Project Manager | |
| Jennifer Eng..... | 338-4896 |
| Project Director Homelessness Initiative, Citizen Focused Services | |
| Irene Gryniewski..... | 397-7522 |
| Supervisor of Programs | |
| Emily Kovacs..... | 392-9584 |
| Policy Development Officer | |
| Alison Kooistra..... | 338-4898 |

Strategic Policy and Service Planning

| | |
|---|----------|
| Manager | |
| Laural Raine..... | 392-0546 |
| Research Analyst 1 | |
| Tammy Waugh-Stewart..... | 397-4327 |
| Policy Development Officers | |
| Ashleigh Dalton..... | 397-0128 |
| Naticia Drummond..... | 338-5787 |
| Margaret Gassanov..... | 397-0128 |
| Elizabeth Hayward..... | 397-0719 |
| Sue Kelleher..... | 392-6107 |
| Adrian Koops..... | 338-8343 |
| Linda Wood..... | 397-1423 |
| Viktoriya Zemlyankhina..... | 397-4693 |
| Stephanie Malcher..... | 397-9536 |
| Andrew Galley..... | 397-9531 |
| Policy, Planning and Project Consultant | |
| Alexandra Vamos..... | 397-1779 |
| Coordinator Programs | |
| Nicole McKenzie..... | 397-4133 |
| Support Assistant A | |
| Kala Braithwaite (Acting)..... | 338-8345 |
| Urban Fellow – Research Associate | |
| Michael Hoelscher..... | 392-4771 |

Quality Assurance

| | |
|---|----------|
| Manager | |
| Anabella Wainberg | 392-5503 |
| Supervisor, Agency Review & Quality Assurance | |
| Nicole Williams | 397-0696 |
| Programs Coordinator | |
| Sheila Coad (Acting) | 338-3936 |
| Housing Consultant | |
| Barabara Brook | 392-9316 |
| Research Analyst 1 | |
| Tejuola Thorpe (leave of absence) | 392-0546 |
| Mike Jones | 397-4102 |
| Housing Consultant | |
| Aviva Levy | 338-4759 |
| Policy Development Officers | |
| Mark Kim | 392-8783 |

Risk Management

| | |
|--------------------------------|----------|
| Manager | |
| Joseph Stalteri | 397-1275 |
| Risk Management Analyst | |
| Greg Seragianian | 397-4431 |
| Business Analyst | |
| Shakhlo Turapova | 397-4165 |
| Ijenna Ndukwé-Winchester | 397-1421 |
| Nabat Sherif | 397-0804 |
| Terry Shin | 392-4141 |

Program Support

The Program Support Unit provides the administrative support for the division for payroll and personnel functions, budget staff as well as Information Technology development and support.

121 Bloor St E, 12th Fl.
Toronto ON M4W 3M5

| | |
|--------------------|----------|
| Director | |
| Glenn Morgan | 397-4161 |

People Services

| | |
|----------------------------|----------|
| Manager | |
| Michael Gates | 392-9379 |
| People Services Assistant | |
| Siobhan Wynne | 338-1145 |
| People Services Consultant | |
| Alana Walton | 397-4163 |
| Sonia Sud | 397-4493 |
| Katie Yokom | 338-1164 |

Information Technology

| | |
|---|----------|
| Manager | |
| Michael Vasiliou | 397-1781 |
| Senior Systems Integrator | |
| Ben Lee | 338-1136 |
| Systems Integrator II | |
| Martin Assensoh | 338-1164 |
| Tracy Tan (on leave) | 338-9922 |
| Coordinator IT | |
| Atul Medhekar | 397-1782 |
| Application & Technical Support Specialists 2 | |
| Rod Davis | 392-6108 |
| Kenneth Kwok | 397-7519 |
| Kenneth Rutter | 392-0669 |
| Michael Young | 397-7520 |
| Senior Systems Integrator | |
| Vacant | 397-1080 |
| Coordinators, Information & Technology | |
| Claudio Aretusi | 397-4208 |
| Systems Integrator 1 | |
| Qing Zhang | 397-1775 |
| Philip Chan | 338-9923 |
| Tim Gong | 397-9367 |
| Edgar Min | 338-4893 |

Finance & Administration

| | |
|-------------------------------|----------|
| Manager | |
| Deepak Sharma | 392-8638 |
| Budget Co-ordinators | |
| Kitty Lo | 338-1165 |
| Edgardo Antonio | 397-4188 |
| Jagankumar Dharía | 397-9740 |
| Budget Analysts | |
| Slavica Bejatovic | 397 0278 |
| Michael Siegman | 392-4534 |
| Niresh Nithiandarajah | 392-4771 |
| Support | |
| Zhanna Kravchenko | 392-9510 |
| Vacant | 397-4177 |
| Supervisor, Purchasing - SSHA | |
| Nadia Simeone | 392 1679 |
| Support Assistant B | |
| Dennis Reynolds | 397-9516 |
| Office Supervisor | |
| Carol Zeni | 392-5306 |
| Support Assistant B | |
| Sonja Samsa | 397-7297 |
| Support Assistant C | |
| Toshania Solomon | 397-4193 |
| Payroll-Program Assistant 1 | |
| Ivahlyn (Donna) Stewart | 338-1130 |

Assets

| | |
|-----------------------------|--------------|
| Manager | |
| Ann Peixoto | 397-9621 |
| Agency Review Officers | |
| Phil Fan | 647-668-4232 |
| Terence Frederick | 338-9915 |
| Jim Kroesen | 338-4891 |
| Helen McGarry | 647-210-1972 |
| Asset Management Consultant | |
| Glenn Fabris | 338-8208 |

Housing Stability Services

Housing Stability Services Unit is responsible for the funding and administration of social housing programs in the City of Toronto. Responsibility for social housing was transferred from the Province of Ontario to the City of Toronto on May 1, 2002.

13th Fl., 121 Bloor St E
Toronto ON M4W 3M5

| | |
|-----------------------|----------|
| General Enquiry | 392-4126 |
| Facsimile | 696-3718 |

| | |
|--------------------------|----------|
| Director | |
| Doug Rollins | 392-0054 |
| Administrative Assistant | |
| Karen Kew | 338-1137 |
| Housing Consultant | |
| Morag Perkins | 392-6106 |

Housing & Benefit Support

| | |
|---------------------------|----------|
| Manager | |
| Maria Varlokostas | 338-8224 |
| Coordinator Programs | |
| Katherine Lis | 338-8361 |
| Lystra Singh | 338-8362 |
| Support Assistant B | |
| Evangelina Luisttro | 397-7422 |
| Hannah Richardson | 397-0690 |
| Support Assistant C | |
| Dayle Cleveland | 338-4890 |
| Housing Consultants | |
| Marta Chisu | 338-5786 |
| Richard Marshall | 338-4886 |
| Housing Consultant | |
| John Methven | 397-4170 |
| Morag Perkins | 392-6106 |
| Agency Review Officers | |
| Victoria Froats | 397-4184 |
| Rob Reed | 338-9553 |

| | |
|----------------------------|----------|
| Housing Benefit Consultant | |
| Elvira Fazari | 397-7420 |
| Support Assistant C | |
| Regina Shayo | 397-7424 |
| Housing Benefit Officers | |
| Cynthia Mohammed | 397-7425 |
| Sandra Smith | 397-7428 |
| Karen Pasea | 397-7426 |
| Vacant | 397-7427 |

Housing & Tenant Supports

| | |
|----------------------------|----------|
| Manager | |
| Julie Western Set | 338-3138 |
| Support Assistant B | |
| Sam Swinton | 397-0695 |
| Support Assistant C | |
| Vacant | |
| Housing Consultant | |
| Leif Lahtinen | 338-8215 |
| Agency Review Officers | |
| Edyta Gilligan | 397-4197 |
| Meeley Chan (Acting) | 392-0058 |
| Housing Consultants | |
| Vacant | 338-8226 |
| Mario Mendes | 338-8214 |

Shelters, Housing & Community Supports

| | |
|------------------------|----------|
| Manager | |
| Alice Broughton | 392-1031 |
| Support Assistant B | |
| Nicole Baptiste | 338-1135 |
| Support Assistant C | |
| Vacant | 338-8345 |
| Housing Consultant | |
| Brad Boucher | 338-8222 |
| Agency Review Officers | |
| Sally Bryant | 397-4197 |
| Janet Cangiano | 392-0055 |
| Housing Consultants | |
| Leslie O'Reilly | 338-8220 |
| Jelica Vrana | 338-8211 |

Shelters, Housing & Community Outreach

| | |
|------------------------|----------|
| Manager | |
| Nilgun Erkoc | 392-9482 |
| Support Assistant B | |
| Vacant | 397-4177 |
| Support Assistant C | |
| Vacant | |
| Housing Consultant | |
| Maureen Houlihan | 338-9917 |
| Agency Review Officers | |
| Tracey Smith | 397-4830 |

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|-------------------------------|----------|
| Lynne McKee (Acting)..... | 392-6105 |
| Sandra Vaughan (Acting) | 397-4192 |
| Housing Consultants | |
| Suzana Lama | 338-8210 |
| Teresa Tucci | 338-8216 |

Operations Supports

| | |
|-------------------------------|-----------|
| Manager | |
| Glenn Courtney | 397-4181 |
| Support Assistant B | |
| Sandra Sierra | 392-4950 |
| Support Assistant C | |
| Mihaela Timplaru-Paun..... | 338-8342 |
| Helen Lau | 338-8226 |
| Housing Consultants | |
| Arlene Rawson | 397-4170 |
| Hillary Keirstead | 392-0643 |
| Agency Review Officer | |
| Azar Farahani | 392-0068 |
| Housing Consultant | |
| Margaret McCutcheon..... | 338-8217 |
| Business Analyst | |
| Niro Xavier..... | 338-3935 |
| Pavan Jauhal | 392-0643 |
| Research Analyst | |
| Alexandra Lockhart | 392-1768 |
| Alex Papatchidis..... | 338-4759 |
| Policy Development Officer | |
| Wendy Dobson | 338-8212 |
| Jennifer Nguyen | 397-4180 |
| Senior Financial Analyst | |
| Ivy Yu..... | 338-5508 |
| Financial Systems Analysts | |
| Ranica Rai | 338-3935 |
| Senior Financial Analyst | |
| Michelle McNamara..... | 397- 7421 |
| Financial Services Accountant | |
| Vacant..... | |
| Financial System Analyst | |
| Mo Li..... | 397-7423 |
| Yajuvendra Yadav | 338-8217 |
| Senior Financial Analyst | |
| Violeta Leavens | 338- 8343 |
| Budget Analyst | |
| Maria Raneses | 338-4885 |

Access to Housing

176 Elm St.
Toronto ON M5T 3M4

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|----------------------|----------|
| General Enquiry..... | 397-7400 |
| Facsimile..... | 397-7401 |

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| Program Director, Access to Housing | |
| Paul Chisholm (Acting)..... | 397-7411 |
| Support Assistant A | |
| Victoria Cascun | 392-6090 |
| Alyssa Polce | 397-0199 |
| Housing Consultant | |
| Alim Jivraj | 338-8218 |
| Agency Review Officers | |
| Isabella Williams (Acting) | 392-6603 |
| Laurie O'Dell | 392-6088 |
| Michele Connell | 392-6577 |
| Oleg Segin | 392-6021 |
| Business Analysts | |
| Vacant..... | 397-7418 |
| Catherine Ojone Adah | 392-6050 |
| Roshini Ramoutar | 392-6052 |
| Policy Development Officer | |
| Nina Arbabzadeh..... | 392-6089 |
| Project Manager, Housing Access | |
| Nadeem Siddiqui | 397-7416 |
| Support Assistant C | |
| Alpa Purohit | 397-7430 |
| Helen Lau | 397-7432 |
| Francesca So..... | 397-7431 |
| Stephanie Morgan..... | 397-7433 |
| Brian Fleming | 397-7434 |
| Mary Channer | 397-7435 |
| Supervisor, Client Services | |
| Kay Hodge..... | 397-7417 |
| Elisa Ho | 397-1756 |
| Resource Centre Facilitators | |
| Lynn McIntee | 397-7582 |
| Teo Realin | 397-7581 |
| Heather Myrie | 397-7485 |
| Vincenzo Fazari..... | 397-7558 |
| Eva Zagori | 397-7506 |
| Nicola Harris | 397-7552 |
| Karen Jackson..... | 397-7508 |
| Kathleen Sandy..... | 397-7571 |
| Maria Jackson Greasley (Acting)..... | 397-7471 |
| Andrea Klapp | 397-7473 |
| Supervisor, Client Services | |
| Stephen Wilson..... | 397-7415 |
| Caseworker, Housing | |
| Kevin Williams..... | 397-7440 |
| Juliane Brown | 397-7444 |
| Balwinder Singh | 397-7436 |
| Florentina Azimkhani | 397-7442 |
| Silvia Montana | 397-7443 |
| Daniel O'Halloran..... | 397-7437 |
| Asma Patel | 397-7438 |
| Emira Biba | 397-7441 |
| Jennifer Chandran | 397-7445 |
| Ana Maria Revilla | 397-7447 |
| Paula Williams..... | 397-7448 |

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|-----------------------------------|----------|
| Jackie Medina | 397-7469 |
| Sherisse Campbell | 397-7429 |
| Margaret Jeffers | 397-7468 |
| Karima Murji | 397-7446 |
| Meghan Edmonds | 397-7458 |
| Coordinator, Business Improvement | |
| Kate Kennedy | 397-7414 |
| Seniors Systems Integrator | |
| Eric Lee | 392-6029 |