

TORONTO Shelter, Support & Housing Administration

Community and Social Services

The Shelter, Support & Housing Administration Division contributes to healthy communities by ensuring that vulnerable people have a range of shelter and affordable housing options. We provide temporary shelter and support for homeless individuals and families while supporting the City's efforts to create and maintain permanent housing solutions. Our relationship with clients ranges from provision of direct services to homeless families and individuals needing emergency assistance funding about 350 different community agency partners to deliver emergency shelter and other services for people who are homeless or vulnerably housed. This includes 170 social housing providers and 70 co-ops.

55 John St., 6th Floor
Toronto ON M5V 3C6

General Enquiry.....	397-4182
Facsimile	
General Manager.....	392-0548
55 John St. 6th Fl.	338-1144

General Manager
Mary-Anne Bédard 392-7885

Project Director
Sinead Canavan..... 394-2964

Administrative Assistant to General Manager
Donna Dong 397-4168

Strategic Management Services

Manager
Hussain Haider Ali..... 338-4896

Policy, Planning and Project Consultants
Tommica Givans 397-7518
Amy Buitenhuis 394-5852

Communications Representative
Chris Wai 397-7837

Graphic Designer
Jodi Green 397-4167

Homelessness Initiatives & Prevention Services

Homelessness Initiatives & Prevention Services
Unit provides emergency shelter and assistance to homeless individuals and families with

children. Meals and basic necessities are provided in a secure environment, as well as case management, counseling and support programs for adults and children. The unit is also responsible for the funding and administering the shelter system in the City of Toronto.

General Enquiry.....	392-8741
Facsimile	392-8758
Need emergency shelter?	
Call 311 or Central Intake (toll free)	
.....	1-877-338-3398

Director
Gord Tanner 392-5417

Administrative Assistant
Sheila Robinson 392-6110

Manager, Emergency Respite
Nicole Williams (Acting)..... 397-5522

Street Outreach Program Officer
Dan Breault 437-238-3722

Supervisor Social Assistance
Andrew Nolan..... 437-242 5378

Manager, Operations and Support Services
Bonnie Wakely (Acting)..... 338-4877

Programs Coordinator
Fiona Lau 338-6618
Sandra Vaughan (Acting) 397-4192

Policy Development Officers
Sadick Sam..... 392-0908

Health & Safety Officer
Okezi Akpokene..... 397-9269

Administrative Supervisor
Arneil Duzon..... 392-9208

Support Assistant A Sonja Samsa (Acting).....	338-2646
Support Assistant B Francesca Lao Nieto (Acting)	392-0821

Operations & Support Services

Manager Brad Boucher	338-8222
Agency Review Officers Lynne McKee.....	392-6105
Peky Lo	397-7305
Zoona Khalid	392-6539
Housing Consultants Leslie O'Reilly	338-8220
Morag Perkins	392-6106

Central Intake

Central Intake 24-Hour Intake Line	397-5637
Toll free	1-877-338-3398
Shift Leader	397-5651
Facsimile.....	397-5725

Manager Carol McDonald (Acting)	338-2497
Supervisor, Social Assistance Elena Scott (Acting).....	397-7845
Business Analyst Lalita Menezes	338-1034
Program Supervisor Michael Jones.....	397-9029

Business Practices Modernization

55 John St., 6th Floor
Toronto ON M5V 3C6

Manager Karlene James	397-7607
Supervisor, Electronic Scheduling Vanita Arora.....	392-1334
Business Analyst Cindy Hum.....	392-6392

System Oversight Team

Duty Officers	338-3998
---------------------	----------

Manager Sue Goodfellow	392-9093
Duty Officers Cordell Llewellyn	397-0598
Deborah Satira (Acting).....	397-5284
Kaylee Morissette.....	397-7347
Nabat Sherif	397-9623
Todd Nutbrown.....	392-2055

Birkdale Residence

1229 Ellesmere Rd.
Toronto ON M1P 4V8

General Enquiry.....	392-5650
Shift Leaders.....	392-5719
Facsimile	392-5855

Manager Holly Kensey	392-5670
Program Supervisor Maria Ignacio	392-6288
Social Assistance Supervisor (Women's Program) Lorraine Clarke	397-5714
Social Assistance Supervisor (Programming) Sunita Persaud.....	392-5552
Supervisor Property Services Tyler Mason	392-2514
Supervisors of Social Assistance Lorraine Clarke (Case Management)	397-5714
Sunita Persaud (Programming)	392-5552
Support Assistant A Muhammad Aamir	397-5665
Support Assistant B Nicola Bowers.....	392-5667

Downsview Dells

1651 Sheppard Ave. W.

General Enquiry.....	392-5447
Shift Leaders.....	397-5651
Facsimile.....	392-5455

Manager

Holly Kensey 392-5670

Program Supervisor

Rob Aversa..... 392-7851

Supervisor Social Assistance

Lorraine Clarke (Acting)..... 397-5714

Support Assistant A

Muhammad Amir 397-5665

Support Assistant B

Nicola Bowers..... 392-5667

Toronto Plaza Hotel

1677 Wilson Ave.

TPH Family Program Main Office	392-4418
Shift Leader Line	392-4616
Hotel Front Desk	249-8171
CSW Line	392-4160 / 4421

Manager

Holly Kensey 392-5670

Program Supervisor

Rob Aversa..... 392-7851

Supervisor Social Assistance

Lorraine Clarke (Acting)..... 397-5714

Family Residence

4222 Kingston Rd.

Toronto ON M1E 2M6

General Enquiry.....	397-1318
Shift Leaders.....	397-1396
Facsimile.....	397-1394

Manager

Leslie Jardine 397-1398

Program Supervisor

Anthony Singh 397-1317

Supervisors of Social Assistance

Alan Simpson (Case Management)

..... 397-1319

Sophia Pottinger (Programming) ... 397-1392

Support Assistant A

Sandra Campolucci 397-1722

Support Assistant B

Caroline Fishwick 397-1395

Property Services**Property Service Supervisor**

Dennis Abrogar 397-1391

Eviction Prevention in the Community (EPIC)**Manager**

Leslie Jardine 397-1398

Street Outreach Program Officer

Omar Magre 392-9713

Supervisors of Social Assistance

Janeen Alexander

(Eviction Prevention Stream)..... 397-9209

Irene Birungi (Shelter Diversion Stream)

..... 437-243-3701

Business Analyst

Kathleen Donovan 392-6696

Junction Place

731 Runnymede Rd.

Toronto ON M6N 3V7

General Enquiry.....	392-4563/4
Shift Leader	392-4555/4566

Manager

Monica Waldman..... 392-5524

Program Coordinator

Ertha Downey 392-5484

Supervisor Social Assistance

Ubah Tahalil..... 392-4558

Support Assistant B

Anna Manguera..... 392-5846

Dietary Services**Food Services Supervisor**

Andre Ament..... 392-4580

Property Services

Property Service Supervisor
James Hardwick 397-0721

Robertson House

291 Sherbourne St.
Toronto ON M5A 2R9

Main Desk	392-5662
Shift Leaders Office.....	397-4542
Family Resource Centre	397-4546
Health Centre.....	392-5780
Facsimile.....	392-3897

Manager

Shawn Yoder (Acting) 397-5632

Program Supervisor

Karen Tizzard..... 397-4535

Support Assistant B

Erinn Leckie..... 392-5655

Supervisors of Social Assistance Case Management

Carloes Francis..... 392-5877

Supervisor of Social Assistance Programming

C.J. Grant 392-5553

Dietary Services**Food Service Supervisor**

Fayaz Virjee 397-4547

Property Services**Property Service Supervisor**

Steve Fountain 392-1811

Scarborough Village Residence

3306 Kingston Rd
Toronto ON M1N 1S6

Main Desk	392-5797
Shift Leaders.....	392-5798
Facsimile.....	392-5801

Manager

Shawn Yoder (Acting) 397-5632

Program Co-ordinator

Tom Dykstra 392-6162

Support Assistant B

Yvette St. Louis 392-2885

Support Assistant C

Shayne Pinnock..... 392-5796

Supervisor of Social Assistance**Case Management and Programming**

Ashley Holland (Acting)..... 392-6165

Dietary Services**Food Service Supervisor**

Cristina Tuca..... 392-4065

Property Services**Property Service Supervisor**

Steve Fountain 392-1811

Adelaide Resource Centre for Women

67 Adelaide St. E.
Toronto ON M5C 1K6

General Enquiry.....	392-9243
Activities Organizer Office	392-9242
Facsimile	392-9575

Manager

Shawn Yoder (Acting) 397-5632

Support Assistant B

Yvette St. Louis 338-5965

Dietary Services**Food Service Supervisor**

Fayaz Virjee 397-4547

Property Services**Property Service Supervisor**

Steve Fountain 392-1811

Property Service/Maintenance 392-9596

Seaton House

339 George St.
Toronto ON M5A 2N2

General Inquiry (Centre Island)... 392-5522/5527
Annex Program.....397-5598/338-3190
Hostel Program..... 392-5547/5548
Long-Term Program 392-5542/5544
O'Neill House..... 392-5407/5535
General Facsimile 392-5549

Manager

Monica Waldman 392-5524

Assistant Manager

Scott Callender 647-458-0201

Program Co-ordinators

Lara Danon 392-5761

Administrative Supervisor

Sally Wilbur 392-5775

Administrative Coordinator

Stephanie Parsons 392-4232

Support Assistant A

Flor Ardon 392-5751

Support Assistant B

Jody Clarke 397-5647

Lilian Onofre 392-5523

Support Assistant C

Casey De Castro 392-5551

Doris Ballesteros 338-3183

Gina Liu 392-5581

Annex Harm Reduction Program

Shift Leaders 397-5598

Facsimile 392-3597

Program Supervisor

Michelle Dixon (Acting) 392-5779

Supervisor Social Assistance

Michelle Dixon 392-5779

Nurse Manager (Seaton House)

Elsa Borja 392-4834

Infirmity Counsellor

Mary Ellen Esposti 392-5598

Hostel Program & Centre Island/Reception

Shift Leader – Hostel 397-0872

Shift Leader- Centre Island/Reception 392- 5531

Facsimile 392-5532

Program Supervisor

Shahreyar Qadir 392-5536

Supervisor Social Assistance

Carla O'Brien 338-1335

Winter Respite Program

339 George St., 4th fl.

Shift Leaders 392- 5543/2

Facsimile 392-5545

Program Supervisor

Chad Gould (Acting) 397-9807

Supervisor Social Assistance

Theo Prociw 338-3310

O'Neill Program

339 George St., 1st Fl

Program Supervisor

Viresh Raghubeer 392-5536

Shift Leaders 392-5298

Dietary Services**Food & Nutrition Manager**

Kyesia Hatcher 392-5540

Food Services Supervisors

Iris Clarke 392-6294

Karl Huelser 392-5499

Ingrid Campbell 392-6615

Property Services**Supervisor Programs, Property Services**

Steve Cassidy 392-5538

Property Services Supervisor

Kiefer Shields 392-7976

Traveller's Hostel

76 Church Street
Toronto ON M5C 2G1

General Enquiry.....437-343-2185
Client Service Worker(s)437-343-6846

Manager

Monica Waldman392-5524
Program Supervisor
Kevin Osborne (Acting).....647-467-5728

Women's Residence

674 Dundas St. W.
Toronto ON M5T 1H9

Main Program General Enquiry392-5500
Shift Leaders.....392-5501
Facsimile.....392-5599

Manager

Milton Barrera.....392-8747
Main Program Supervisor
Tarik Bacchus647-268-7819
Supervisor Social Assistance
Sandra Damota.....392-5471
Support Assistant A
Helen Lau (Acting)392-5550

Dietary Services

Food Services Supervisor
Christine DeSouza.....392-2696
Zeny Benedicto392-2696

Property Services

Property Services Supervisor
Bonnie Hatten392-5480

Community & Economic Reintegration Team (CERT)

111 Wellesley St. E.
Toronto ON M4Y 3A7

Manager, Programs

Milton Barrera392-8747

Supervisor, Community Economic Integration Team (CERT)

Tarik Bacchus647-268-7819
Economic Reintegration Specialists
Ambreen Sarai397-1463
Nicole McKenzie397-4133
Rebecca McClellan(Acting).....397-7648
Richard McNulty(Acting).....397-0810
Robert Reed710-3383

Bellwoods House

63 Bellwoods Avenue
Toronto ON M6J 3M4

General Enquiry.....392-5790
Facsimile392-5794

Manager

Milton Barrera.....392-8747
Program Supervisor
Tarik Bacchus647-268-7819
Supervisor Social Assistance
Sandra Damota.....392-5471
Support Assistant A
Helen Lau (Acting)392-5550

Dietary Services

Food Services Supervisor
Christine DeSouza392-2696
Zeny Benedicto392-2696

Property Services

Property Services Supervisor
Bonnie Hatten392-5480

Fort York Residence

38 Bathurst St.
Toronto ON M5V 3W3

General Enquiry.....338-8800
Shift Leaders.....338-6544
Facsimile338-6556

Manager

Milton Barrera.....392-8747

Program Supervisor
 Daniel Mossip-Balkwill 338-2415
 Supervisor Social Assistance
 Noorjahan Bala 338-7947
 Support Assistant A
 Helen Lau (Acting) 392-5550

Dietary Services

Food Services Supervisor
 Christine DeSouza 392-2696
 Zeny Benedicto 392-2696

Property Services

Property Services Supervisor
 Bonnie Hatten 392-5480

Streets to Homes

51 Lisgar Street
 Toronto, ON M6J 0B9

Shift Leaders- Street Outreach 397-5182
 Facsimile 392-3597

Manager

Cassandra Decker (Acting) 392-6104
 Coordinator Administrative Services
 Daniela Perusini (Acting) 397-5055
 Support Assistant B
 Cassandra De Los Santos 397-5118
 Support Assistant C
 Brad Peters 397-4172
 Supervisor, Programs
 Victor Dhue 397-1143
 Street Outreach Programs Officer
 Anne McGregor 397-5621
 Mark Wilson 397-4483
 Ryan Holford (Acting) 392-0096
 Stephen Linton 397-4482
 Supervisor, Social Assistance
 Ricardo Simoes 397-1338
 Curlene Thompson 397-5078

Streets to Homes Assessment & Referral Centre
 129 Peter St.
 Toronto ON M5V 2H3

24-hour line 392-0090
 Shift Leaders 338-4994
 Facsimile 338-4760

Street Outreach Programs Officer

Anne McGregor 397-5621
 Program Supervisor
 Gail Lewis (Acting) 338-5003
 Coordinator Administrative Services
 Daniela Perusini 397-5055
 Food Services Supervisor
 Andre Ament 392-2886/392-4580
 Housing Access 338-5137
 Support Assistant B
 Joe Nishibayashi 392-8749
 Dietary 338-4762
 CSW's 398-4999

Service Planning & Integrity Unit (SPI)

Service System Planning & Integrity Unit is responsible for the development and implementation of the divisional service plan while also providing funding and supports to community agencies that work with individuals and families who are homeless or marginally housed, landlords and tenants, and direct services to help people living on the streets to find and keep housing.

55 John St. 6th Floor
 Toronto ON M5V 3C6

Director

Laural Raine 392-0546
 Administrative Assistant
 Danielle Astrug (Acting) 392-7198

Business & Risk Management

Manager

Joseph Stalteri 397-1275

Business & Risk Management Specialist	
Greg Seraganian	397-4431
Business Analyst	
Samantha Bonnie	397-7412
Terry Shin	392-4141
Warren Poinen.....	397-4165
Support Assistant B	
Laila Parpia	397-5679

Strategic Policy and Service Planning

Manager	
Ashleigh Dalton	392-6107
Management Consultant	
Stephanie Bell	338-4898
Maryam Alireza	397-5854
Research Analyst 1	
Nasima Akter	397-1189
Policy Development Officers	
Desiree Dockery.....	338-0813
Kriti Chandna.....	397-4693
Trish Lenz	397-9527
Lauren Kimura	397-4240

Quality Assurance

Manager	
Anabella Wainberg	392-5503
Programs Coordinator	
Sheila Coad (Acting).....	338-3936
Policy Development Officer	
Eden Amare	392-8783
Quality Assurance Analyst	
Natasa Varmuza	707-1548
Tyler Branco	707-3439

Business Intelligence

Manager	
Heath Priston.....	397-1958
Research Analyst 1	
Ryan Nagelmakers	392-6474
Aden Solomon	392-9197
Business Analyst	
Maggie Mao	392-0509

Coordinated Access

Manager	
Stephanie Malcher.....	397-1423
Programs Officer	
Melissa Doyle (Acting).....	397-9621

Project Manager	
Aynur Gurbanova.....	397-9536
Supervisor Social Assistant	
Andrew Nolan.....	437-242 5378
Business Analyst	
Roshni Patel	397-4180
Research Analyst	
Wondu Amenu	398-1981
Policy Development Officer	
Alison Kooistra	392-9129

Street Needs Assessment

Manager	
Linda Wood	397-1423
Research Analyst 1	
Tammy Waugh-Stewart.....	397-4327
Program Coordinator	
Meredith Kratzmann	338-5787

Infrastructure, Planning & Development

Director	
Justin Lewis	397-0260

Capital Infrastructure

Project Director	
Loretta Ramadhin.....	392-7169
Project Manager	
Rana Amawi.....	392-9584
Sulaiman Safdar	392-6714
Administrative Supervisor	
Chiquitita Santarromana	397-7297

Planning and Development

Manager	
Alexandra Vamos.....	397-1779
Policy, Planning and Project Consultants	
Anika Harford	397-9959
Policy Development Officer	
Suhail Ahmed.....	338-6637
Supervisor - Stakeholder & Community Engagement	
Jennifer McGowan.....	397-9028
Programs Coordinator	
Carolyn Doyle.....	338-8343

Assets

Manager	
Kambiz Jahromi	397-4328
Asset Management Coordinators	
Helen McGarry	647-210-1972
Terence Frederick	338-9915
Asset Management Consultant	
Glenn Fabris	338-8208

Program Support

The Program Support Unit provides the administrative support for the division for payroll and personnel functions, budget staff as well as Information Technology development and support.

55 John St. 6th Floor
Toronto ON M5V 3C6

Director

Mina Fayez-Bahgat 397-4161

People Services

Manager	
Michael Gates	392-9379
People Services Assistant	
Amanda D'Souza.....	338-1164
People Services Consultant	
Amy Conden	397-4163
Jelena Misur	338-6616
Mira Sibany.....	338-1145
Sonia Sud	397-4493

Information Technology

Manager	
Atul Medhekar (Acting).....	397-1782
Senior Systems Integrator	
Ben Lee	338-1136
Systems Integrator II	
Lindsay Hipolito	392-3824
Martin Assensoh	397-7523
Tracy Tan	338-9922
Project Manager	
Ryan Maharaj.....	397-1781
Coordinators IT	
Kenneth Kwok (Acting).....	397-7519
Qing Zhang (Acting).....	397-1775

Application & Technical Support Specialists 2	
Kenneth Rutter	392-0669
Michael Young.....	397-7520
Rod Davis	392-6108
Application & Technical Support Specialist 3	
Amar Verma.....	394-2963
Michael Lockwood	394-2962
Senior Systems Integrator	
Claudio Aretusi	397-4208
Systems Integrator 1	
Francis (FangSong) Gu.....	338-4893
Shiv Ganguly	392-1823
Tim Gong.....	397-9367

Finance & Administration

Manager	
Deepak Sharma	392-8638
Budget Coordinators	
Edgardo Antonio.....	397-4188
Jagankumar Dharia	397-9740
Marjorie Carlos	338-4891
Kitty Lo.....	338-1165
Rahul Jaura.....	392-4262
Yadav Yajuvendra	392-3866
Budget Analysts	
Niresh Nithiandarajah	397-4173
Slavica Bejatovic	397-4174
Accounting Assistant 2	
Jad-Mark Lahoud	392-4534
Supervisor, Purchasing - SSHA	
Nadia Simeone	392 1679
Support Assistant B	
Dennis Reynolds	397-9516
Office Supervisor	
Ivahlyn (Donna) Stewart (Acting) .	338-1130
Support Assistant B	
Divya Manivannan.....	397-4193
Payroll Program Assistant 1	
Ivahlyn (Donna) Stewart.....	338-1130

Housing Stability Services

Housing Stability Services Unit is responsible for the funding and administration of social housing programs in the City of Toronto. Responsibility for social housing was transferred from the Province of Ontario to the City of Toronto on May 1, 2002.

55 John St. 6th Floor
Toronto ON M5V 3C6

General Enquiry..... 392-4126
Facsimile..... 696-3718

Director
Doug Rollins 392-0054
Administrative Assistant
Karen Kew 338-1137
HSS Manager
Max Greenwald 338-7967

Affordable Housing

Manager
Paul Fischer..... 397-7827
Housing Consultants
Ijenna Ndukwe 338-3908
Jonathan John..... 338-5637
Maureen Houlihan..... 338-9917
Agency Review Officer
Sam Swinton (Acting)..... 397-0695

Housing & Benefit Support

Manager
Maria Varlokostas 338-8224
Coordinator Programs
Kala Braithwaite 338-8362
Support Assistant B
Evangelina Luistro 397-7422
Hannah Richardson..... 397-0690
Housing Consultants
Alim Jivraj 338-8218
Marta Chisu 338-5786
Richard Marshall..... 338-4886
Katherine Lis (Acting) 338-8361
Zannalyn Robest (Acting)..... 394-8624
Agency Review Officers
Andrea Angel 397-4230
Jaclyn Bristow (Acting) 338-8217
Dawn Hibbard..... 338-6927
Housing Benefit Consultant
Elvira Fazari..... 397-7420
Support Assistant C
Regina Shayo 397-7424
Housing Benefit Officers
Cyntra Mohammed 397-7425

Sandra Smith..... 397-7428
Karen Pasea..... 397-7427
Theresa Peters 397-7426

Housing & Tenant Supports

Manager
Julie Western Set..... 338-3138
Support Assistant B
Mary Jo Verissimo 338-9553
Support Assistant C
Mihaela Timplaru-Paun 397-9531
Taneya Balamurali 392-9713
Agency Review Officers
Edyta Gilligan 397-4197
Jackie Ward..... 392-0058
Housing Consultants
Diane Bretthauer 338-8226
Jelica Vrana..... 338-8211
Leif Lahtinen..... 338-8215
Mario Mendes 338-8214
Suzana Lama..... 338-8210
Teresa Tucci..... 338-8216

Grants

Manager
Nilgun Erkoc 392-9482
Support Assistant B
Allison Wilson 392-4477
Nicole Baptiste..... 338-1135
Agency Review Officers
Isabella Williams 392-6603
Janet Cangiano 392-0055
Michelle La Vista..... 397-4570
Victoria Froats 397-4184
Ruth Antwiwaa 394-8389
Alexandra Lockhart 392-1768
Alex Papatchidis 338-4759
Housing Consultants
Barbara Brook..... 392-9316
Don Nichols 397-4399

Operations Supports

Manager
Glenn Courtney..... 397-4181
Support Assistant A
Joanna Peelar 338-8342
Support Assistant B
Vidya Gownden 338-8656
Sandra Sierra..... 392-4950

Support Assistant C	Richard Edwards..... 397-7430
Ninip Audisho..... 392-8513	Valerie Scott..... 397-7431
Housing Consultants	Supervisor, Client Services
Arlene Rawson..... 397-4170	Alyssa Polce (Acting)..... 397-0199
Hillary Keirstead..... 392-0643	Kate Kennedy (Acting)..... 397-7414
Agency Review Officer	Stephen Wilson..... 397-7415
Azar Farahani..... 392-0068	Caseworker, Housing
Business Analyst	Ana Maria Revilla..... 397-7447
Niro Xavier..... 338-3935	Asma Patel..... 397-7438
Research Analyst	Balwinder Singh..... 397-7436
Kimberley Anne Smith..... 338-1142	Daniel O'Halloran..... 397-7437
Policy Development Officer	Ermira Biba..... 397-7441
Wendy Dobson..... 338-8212	Eva Zagori..... 397-7410
Jasmyn Williams..... 392-4771	Florentina Azimkhani..... 397-7442
Senior Financial Analyst	Francesca So (Acting)..... 397-7433
Eddie Chan..... 397-7421	Heather Myrie..... 397-7485
Mo Li..... 397-7423	Jackie Medina..... 397-7469
Violeta Leavens..... 338-3194	Jennifer Chandran..... 397-7445
Financial System Analyst	Juliane Brown..... 397-7444
Anna Mo..... 392-2008	Karima Murji..... 397-7446
Dipal Thakkar (Acting)..... 338-4888	Lynn McIntee..... 397-7582
Elena Romanova..... 397-1144	Sherisse Campbell..... 397-7429
Tanvir Kaur Makkar..... 392-9510	Silvia Montana..... 397-7443
Accounting Assistant	Teo Realin..... 397-7581
Nian Lin..... 397-4177	Vincenzo Fazari (Acting)..... 397-7558
Veronica Torres..... 338-2171	
Budget Analyst	
Helen Chang..... 338-4885	
Access to Housing	Housing Modernization
176 Elm St.	Seniors Systems Integrator
Toronto ON M5T 3M	Eric Lee..... 392-6029
	Support Assistant A
	Nicholas Romero..... 392-6090
	Policy Development Officer
	Ola Mirzoeva..... 397-7418
	Business Analyst
	Catherine Cook..... 397-4102
	Doha Shawki..... 392-6050
	Sumathi Vasudevan..... 392-6089
	Agency Review Officer
	Silvia Montana (Acting)..... 397-7464
	Systems Integrator
	Jonathan Hasbany..... 397-9438
General Enquiry..... 338-8888	
Facsimile..... 397-7401	
Manager	
Sharon Campbell (Interim)..... 397-7315	
Support Assistant A	
Mark Bercilla..... 392-6088	
Project Manager, Housing Access	
Nadeem Siddiqui..... 397-1756 7416	
Support Assistant C	
Asha Musse..... 398-3685	
Elaine Cheung..... 397-7432	
Julian Rivera..... 397-7468	
Natalia Pivovarov..... 338-8342	