

TORONTO Shelter, Support & Housing Administration

The Shelter, Support & Housing Administration Division contributes to healthy communities by ensuring that vulnerable people have a range of shelter and affordable housing options. We provide temporary shelter and support for homeless individuals and families while supporting the City's efforts to create and maintain permanent housing solutions. Our relationship with clients ranges from provision of direct services to homeless families and individuals needing emergency assistance funding about 350 different community agency partners to deliver emergency shelter and other services for people who are homeless or vulnerably housed. This includes 170 social housing providers and 70 co-ops.

121 Bloor St E, 13th Fl.
Toronto ON M4W 3M5

General Enquiry.....	397-4182
Facsimile - General Manager	392-0548
13 th floor	338-1144
121-Bloor St. E., 13 th fl.....	338-8228

General Manager (I)	
Paul Raftis	392-7885
Administrative Assistant to General Manager	
Anna Mak	397-4168
Policy, Planning and Project Consultants	
Emily Gaus	397-7518
Rudy Mumm (Acting)	397-1776
Vacant.....	397-0343
Toronto Urban Fellow	
Lora Remacka.....	392-4771

Partnership Development & Support

Manager, Partnership & Community Outreach	
Patricia Anderson	397-4328
Communications Representatives	
Peggy Byrne	392-0051
Lizette Costa (Acting)	397-5142
Graphic Designer	
Jodi Green.....	397-4167
Policy Development Officer	
Sonia Zyvatkaukas	392-1264

Homelessness Initiatives & Prevention Services

Homelessness Initiatives & Prevention Services Unit provides emergency shelter and assistance to homeless individuals and families with children. Meals and basic necessities are provided in a secure environment, as well as case management, counseling and support programs for adults and children. The unit is also responsible for the funding and administering the shelter system in the City of Toronto.

121 Bloor St E, 13th Fl.
Toronto, ON M4W 3M5

General Enquiry.....	392-8741
Facsimile.....	392-8758
Need emergency shelter?	
Call 311 or Central Intake (toll free)	1-877-338-3398

Director	
Gord Tanner	392-5417
Administrative Assistant	
Sheila Robinson.....	392-6110
Manager	
Tracy Campbell (Acting).....	392-8747
Program Coordinator	
Tommica Givans (Acting)	397-0696
Programs Coordinator	
Vacant.....	338-1139
Programs Supervisor	
Jason Pasquale (Acting)	397-5080
Policy Development Officers	
Sadick Sam.....	392-0908
Celine Maiolino (Acting)	338-1139

Research Analyst	
Ryan Nagelmakers.....	392-6474
Administrative Supervisor	
Arneil Duzon.....	392-9208
Support Assistant B	
Vacant.....	392-0821

Birkdale Residence

1229 Ellesmere Rd.
Toronto ON M1P 4V8

General Enquiry.....	392-5650
Family Resource Centre	392-6260
Shift Leaders.....	392-5719
Facsimile.....	392-5855

Manager	
Holly Kensey.....	392-5670
Program Supervisor	
Landy Anderson.....	392-6288
Social Assistance Supervisor (Women's Program)	
Lorraine Clarke.....	397-5714
Social Assistance Supervisor (Programming)	
Sunita Persaud.....	392-5552
Support Assistants	
Mark Bercilla.....	397-5656
Julie Ciampini.....	397-5665

Downsview Dells

1651 Sheppard Ave. W.

General Enquiry.....	392-5447
Facsimile.....	392-5455

Manager	
Holly Kensey.....	392-5670
Program Supervisor	
Landy Anderson.....	392-6288
Shift Leaders Office.....	392-5452

Family Residence

4222 Kingston Rd.
Toronto ON M1E 2M6

General Enquiry.....	397-1318
Shift Leaders.....	397-1396
Facsimile.....	397-1394

Manager	
Leslie Jardine.....	397-1398
Program Supervisor	
Anthony Singh.....	397-1317
Street Outreach Program Officer	
Omar Magre.....	392-9713
Supervisors of Social Assistance	
Janeen Alexander (Housing & Outreach)	
.....	397-9209
Alan Simpson (Case Management)	397-1319
Sophia Pottinger (Programming).....	397-1392
Support Assistants	
Sandra Campolucci.....	397-1722
Caroline Fishwick.....	397-1395
Vacant.....	397-1681
Supervisor, Property Services	
Dennis Abrogar.....	397-1391

Greenfield Family Centre – Central Intake

305 Greenfield Ave.
Toronto ON M2N 3E7

General Enquiry.....	338-2497
Central Intake Line	397-5637
Facsimile (Central Family Intake)	397-5725

Manager	
Leslie Jardine.....	397-1398
Supervisor, Social Assistance	
Chilombo Olawoye.....	338-2497
Shift Leader	397-5651
Clerk	
Vacant.....	397-5626

Robertson House

291 Sherbourne St.
Toronto, ON, M5A 2R9

Main Desk	392-5662
Shift Leaders Office.....	397-4542
Shift Leaders Desk.....	392-3899
Family Resource Centre	397-4546
Health Centre.....	392-5780
Facsimile.....	392-3897

Manager (Acting)	
Sharon Campbell.....	397-5632
Program Supervisor	
Shawn Yoder.....	397-4535

Support Assistant A	
Andrea Angel	392-5658
Support Assistant B	
Erinn Leckie	392-5655
Food Service Supervisor	
Cristina Tuca	397-4547
Property Service Supervisor	
Steve Fountain	397-4550
Supervisors of Social Assistance	
Case Management and Programming	
Desiree Dockery	392-5877

Birchmount Residence

1673 Kingston Rd.
Toronto, ON, M1N 1S6

Main Desk	392-5797
Shift Leaders Desk.....	392-5798
Facsimile.....	392-5801

Manager (Acting)	
Sharon Campbell	397-5632
Program Supervisor	
Qadeem Hamadi	392-5796
Support Assistant A	
Andrea Angel	392-5658
Support Assistant B	
Yvette St. Louis	392-2885
Food Service Supervisor	
Cristina Tuca	397-4547
Property Service Supervisor	
Steve Fountain	397-4550
Supervisors of Social Assistance	
Case Management and Programming	
Sandra Damota	392-6165
Food Services	
Kitchen	392-5799

Adelaide Resource Centre for Women

67 Adelaide St. E.
Toronto, ON, M5C 1K6

General Enquiry.....	392-9243
Activities Organizer Office.....	392-9242
Property Service Maintenance	392-9596
Facsimile.....	392-9575

Manager (Acting)	
Sharon Campbell	397-5632
Program Supervisor	
Shawn Yoder	392-9239

Support Assistant A	
Andrea Angel	392-5658
Support Assistant B	
Yvette St. Louis	338-5965
Food Service Supervisor	
Cristina Tuca	397-4547
Property Service Supervisor	
Steve Fountain	397-4550
Food Services	
Kitchen	392-9772

Seaton House

339 George St.
Toronto ON M5A 2N2

General Inquiry (Centre Island).....	392-5522/5527
Annex Program.....	397-5598/338-3190
Hostel Program	392-5547/5548
Long-Term Program	392-5542/5544
O'Neill House.....	392-5407/5535
General Facsimile	392-5549

Manager	
Monica Waldman	392-5524
Program Co-ordinator	
Scott Callender (Acting).....	392-5601
Administrative Supervisor	
Sally Wilbur	392-5775
Administrative Co-ordinator	
Stephanie Parsons (Acting)	392-4232
Support Assistants	
Flor Ardon	392-5751
Jody Clarke	397-5647
Anna Manguera	392-5410
Lilian Onofre	392-5523
Shayne Pinnock	392-5484
Vacant.....	392-5551
Doris Ballesteros	338-3183
Gina Liu (Acting)	392-5581

Annex Harm Reduction Program

Facsimile.....	392-3597
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Program Supervisor	
Katie Keating.....	392-5537
Supervisor Social Assistance	
Michelle Dixon.....	392-5779
Shift Leaders.....	397-5598
Nurse Manager (Seaton House)	
Elsa Borja	392-4834

Hostel Program & Centre Island/Reception

Facsimile.....	392-5532
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Program Supervisor
 Karen Tizzard.....392-5536

Supervisor Social Assistance
 Ubah Tahalil.....392-5531
 Carla O'Brien.....338-1335

Shift Leaders – Hostel.....397-0872
 Shift Leader – Centre Island/Reception.....392-5531

Long-Term Program339 George St., 4th fl.

Facsimile.....	392-5545
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Program Supervisor
 Viresh Raghubeer.....392-5536

Supervisor Social Assistance
 Theo Prociw.....338-3310

Shift Leaders.....392-5543/2

O'Neill Program339 George St., 1st Fl

Program Supervisor
 Dan Anstett.....392-5761

Shift Leaders Office.....392-5298

Dietary Services

Food & Nutrition Manager
 Kyesia Hatcher.....392-5540

Food Services Supervisors.....392-2886
 Iris Clarke.....392-6294
 Karl Huelser.....392-5499
 Andre Ament.....392-5653

Property Services

Supervisor of Building Services & Housekeeping
 Steve Cassidy.....392-5538

Property Services Supervisor (Acting)
 Trish O'Brien.....397-0721

Women's Residence674 Dundas St. W.
Toronto ON M5T 1H9

Main Program General Enquiry.....	392-5500
Shift Leaders.....	392-5501
Facsimile.....	392-5599

Manager

Milton Barrera (Acting).....392-8747

Main Program Supervisor
 Tanese Doyle.....392-6362

Supervisor Social Assistance
 Noorjahan Bala.....392-5471

Property Services Supervisor
 Bonnie Hatten.....392-5480

Support Assistant A
 Chiquitita Santarromana.....392-5550

Support Assistant B
 Elma Garnes.....392-5502
 Vida Kashani.....392-9304

Community & Economic Reintegration Team (CERT)111 Wellesley St. E.
Toronto, ON M4Y 3A7**Manager, Programs**

Milton Barrera (Acting).....392-8747

Supervisor, Community Economic Integration Team (CERT)
 Tarik Bacchus (Acting).....397-1415

Economic Reintegration Specialists
 Ambreen Sarai.....397-1463
 Rebecca McClennan.....397-7648
 Richard McNulty.....
 Tom Dykstra.....397-7521

Support Assistant A
 Chiquitita Santarromana.....392-5550

Dietary Services

Food Services Supervisor
 Zeny Benedicto.....392-2696

Property Services

Property Service Supervisor
 Vacant.....392-5480

Bellwoods House63 Bellwoods Avenue
Toronto, ON M6J 3M4

General Enquiry.....	392-5790
Facsimile.....	392-5794

Manager

Milton Barrera (Acting).....392-8747

Program Supervisor
 Tanese Doyle.....392-6362

Supervisor Social Assistance
 Noorjahan Bala.....392-5471

Support Assistant A	
Chiquitita Santarromana	392-5550
Support Assistant B	
Elma Garnes	392-5502
Vida Kashani	392-9304

Dietary Services

Food Services Supervisor	
Zeny Benedicto.....	392-2696

Property Services

Property Services Supervisor	
Bonnie Hatten.....	392-5480

Fort York Residence

38 Bathurst St.
Toronto ON M5V 3W3

General Enquiry.....	338-8800
Shift Leaders.....	338-6544
Facsimile.....	338-6556

Manager

Milton Barrera (Acting).....	392-8747
Program Supervisor	
Tarik Bacchus (Acting).....	338-2416
Supervisor Social Assistance	
Susan Harris	338-2415
Support Assistant A	
Chiquitita Santarromana	338-6557
Support Assistant B	
Elma Garnes	392-5502
Vida Kashani	392-9304

Dietary Services

Food Services Supervisor	
Zeny Benedicto.....	392-2696

Property Services

Property Services Supervisor	
Bonnie Hatten.....	392-5480

Streets to Homes

The Streets to Homes Program provides street outreach and housing assistance to people who are homeless and living outside or street involved. The program provides to supports to clients once housed.

Manager

Bonnie Wakely (Acting).....	392-9093
Coordinator Administrative Services	
(Vacant).....	392-5055
Support Assistant B	
(Vacant).....	392-5118
Support Assistant C	
(Vacant).....	392-4172

Street Outreach Programs Officer

Cassandra Decker	392-6104
Don Nichols.....	392-4399
Stephen Linton	392-4482

Supervisor, Social Assistance

Mark Wilson (Acting)	392-4483
Carol Camper (Acting).....	392-0096
Ashley Edstrom (Acting).....	392-5137
Curlene Thompson (Acting).....	392-5078

Shift Leaders – Street Outreach.....

.....	392-5182
Research Analysts	
(Vacant).....	338-1142

Street Outreach Counselors

Andrea Jackson.....	392-7516
Anthony Ciaravella.....	392-5045
(Vacant).....	392-5115
Danielle White.....	392-5088
Dennis Brenyah	392-5089
Donna Richards	338-4876
Elizabeth Fatona	392-5083
Fatimah al-Maqdisy.....	392-1962
Fiona Lau.....	392-5101
James Cook.....	392-5146
Lara Danon	392-5087
(Vacant)	392-5128
Lisa Lynch.....	392-5030
Mary Ellen Esposti	392-0091
Nana Konadu	392-7515
(Vacant)	392-5105
Shelby Perrier	392-5109
Stan Charity	392-5075
Subrato Saha.....	392-5131
Wendy McCarroll-Gallegos.....	392-5059

Street Outreach Workers

Anna Beyalev.....	392-5103
Anna Stevenson.....	392-7689
Ashley McGuirk.....	392-0099
Ashley Sampson.....	392-5053
Arwin Ranjkesh.....	392-4282
Belinda Batista	392-7516
Brent Kitagawa.....	392-5062
Cassandra Chambers	392-7686
Dahab Ibrahim.....	392-7681
Daniel Rojas-Orrego.....	392-5105
Dianzel Samuel.....	392-5145
Emmett Reed	392-5198
Falynn Draper	392-5116
Francis Chiu	392-5062
Frank Russo.....	392-5090
George Hanniford.....	392-4488
Gianplacido Bucceri.....	392-7516
Jayden Jones.....	392-5098
Jacky Wong	392-7686
Joe Amero.....	392-5087
John Francisco.....	392-4432
Kolin Davidson.....	392-5053

Laura Pavey.....	397-5103
Maggie Jacob.....	397-5204
Maria Pantalone.....	397-5116
Marsha Darby.....	397-7162
Meena Rizwan.....	397-7160
Mitchell Lamont.....	397-5201
Oluwakemi Gaji.....	392-1933
Patrick Cieslar.....	397-5105
Purpose Promise.....	397-7689
Rajeev Mullick.....	397-5196
Rosa Delgado.....	397-5107
Russell Zulkowski.....	392-0093
Ryan Wilson.....	397-5103
Samantha Guerrero.....	397-5204
Sarah Erwin.....	397-7162
Sian (Xinjie) Pan.....	392-1993
Stanislav Tikhonov.....	397-5201
Tess Fletcher.....	397-4489
Tina Manderson.....	397-7160
Trudie Gilbert.....	397-5116
Tina (Veronica) Kay.....	397-7681

Streets to Homes Assessment & Referral Centre

129 Peter St.
Toronto ON M5V 2H3

24-hour line.....	392-0090
Facsimile.....	338-4760

Program Supervisor	
Victor Dhue.....	338-5003
Shift Leaders.....	338-4994
Housing Access.....	338-5137
Support Assistant B	
(Vacant).....	392-8749
Dietary.....	338-4762
CSW's.....	398-4999

Service System Planning & Integrity Unit

Service System Planning & Integrity Unit is responsible for the development and implementation of the divisional service plan while also providing funding and supports to community agencies that work with individuals and families who are homeless or marginally housed, landlords and tenants, and direct services to help people living on the streets to find and keep housing.

121 Bloor St E, 13th Fl.
Toronto ON M4W 3M5

Director	
Todd Orvitz.....	392-6783
Administrative Assistant	
Mina D'Silva.....	397-4240
Director, Community Engagement and Infrastructure Development	
Mary-Anne Bédard.....	397-7522
Support Assistants A	
Samantha Bonnie.....	397-7412
Support Assistants B	
Laila Parpia.....	392-7198
Housing Consultant	
(Vacant).....	392-6106
Project Manager	
Jennifer Eng.....	338-4896
Project Director Homelessness Initiative, Citizen Focused Services	
Irene Gryniewski.....	397-7522
Supervisor of Programs	
Emily Kovacs.....	392-9584
Policy Development Officer	
Alison Kooistra.....	338-4898

Strategic Policy and Service Planning

Manager	
Laural Raine.....	392-0546
Research Analyst 1	
Tammy Waugh-Stewart.....	397-4327
Policy Development Officers	
Ashleigh Dalton.....	397-0128
Naticia Drummond.....	338-5787
Margaret Gassanov.....	397-0128
Elizabeth Hayward.....	397-0719
Sue Kelleher.....	392-6107
Adrian Koops.....	338-8343
Linda Wood.....	397-1423
Viktoriya Zemlyankhina.....	397-4693
Stephanie Malcher.....	397-9536
Andrew Galley.....	397-9531
Policy, Planning and Project Consultant	
Alexandra Vamos.....	397-1779
Coordinator Programs	
Nicole McKenzie.....	397-4133
Support Assistant A	
Kala Braithwaite (Acting).....	338-8345
Urban Fellow – Research Associate	
Michael Hoelscher.....	392-4771

Quality Assurance

Manager	
Anabella Wainberg	392-5503
Supervisor, Agency Review & Quality Assurance	
Nicole Williams	397-0696
Programs Coordinator	
Sheila Coad (Acting)	338-3936
Housing Consultant	
Barabara Brook	392-9316
Research Analyst 1	
Tejuola Thorpe (leave of absence)	392-0546
Mike Jones	397-4102
Housing Consultant	
Aviva Levy	338-4759
Policy Development Officers	
Mark Kim	392-8783

Risk Management

Manager	
Joseph Stalteri	397-1275
Risk Management Analyst	
Greg Seraganian	397-4431
Business Analyst	
Shakhlo Turapova	397-4165
Ijenna Ndukwu-Winchester	397-1421
Nabat Sherif	397-0804
Terry Shin	392-4141

Program Support

The Program Support Unit provides the administrative support for the division for payroll and personnel functions, budget staff as well as Information Technology development and support.

121 Bloor St E, 12th Fl.
Toronto ON M4W 3M5

Director	
Glenn Morgan	397-4161

People Services

Manager	
Michael Gates	392-9379
People Services Assistant	
Siobhan Wynne	338-1145
People Services Consultant	
Alana Walton	397-4163
Sonia Sud	397-4493
Katie Yokom	338-1164

Information Technology

Manager	
Michael Vasiliou	397-1781
Senior Systems Integrator	
Ben Lee	338-1136
Systems Integrator II	
Martin Assensoh	338-1164
Tracy Tan (on leave)	338-9922
Coordinator IT	
Atul Medhekar	397-1782
Application & Technical Support Specialists 2	
Rod Davis	392-6108
Kenneth Kwok	397-7519
Kenneth Rutter	392-0669
Michael Young	397-7520
Senior Systems Integrator	
Vacant	397-1080
Coordinators, Information & Technology	
Claudio Aretusi	397-4208
Systems Integrator 1	
Qing Zhang	397-1775
Philip Chan	338-9923
Tim Gong	397-9367
Edgar Min	338-4893

Finance & Administration

Manager	
Deepak Sharma	392-8638
Budget Co-ordinators	
Kitty Lo	338-1165
Edgardo Antonio	397-4188
Jagankumar Dharra	397-9740
Budget Analysts	
Slavica Bejatovic	397 0278
Michael Siegman	392-4534
Niresh Nithiandarajah	392-4771
Support	
Zhanna Kravchenko	392-9510
Vacant	397-4177
Supervisor, Purchasing - SSHA	
Nadia Simeone	392 1679
Support Assistant B	
Dennis Reynolds	397-9516
Office Supervisor	
Carol Zeni	392-5306
Support Assistant B	
Sonja Samsa	397-7297
Support Assistant C	
Toshania Solomon	397-4193
Payroll-Program Assistant 1	
Ivahlyn (Donna) Stewart	338-1130

Assets

Manager	
Ann Peixoto	397-9621
Agency Review Officers	
Phil Fan	647-668-4232
Terence Frederick	338-9915
Jim Kroesen	338-4891
Helen McGarry	647-210-1972
Asset Management Consultant	
Glenn Fabris	338-8208

Housing Stability Services

Housing Stability Services Unit is responsible for the funding and administration of social housing programs in the City of Toronto. Responsibility for social housing was transferred from the Province of Ontario to the City of Toronto on May 1, 2002.

13th Fl., 121 Bloor St E
Toronto ON M4W 3M5

General Enquiry	392-4126
Facsimile	696-3718

Director	
Doug Rollins	392-0054
Administrative Assistant	
Karen Kew	338-1137
Housing Consultant	
Morag Perkins	392-6106

Housing & Benefit Support

Manager	
Maria Varlokostas	338-8224
Coordinator Programs	
Katherine Lis	338-8361
Lystra Singh	338-8362
Support Assistant B	
Evangelina Luisttro	397-7422
Hannah Richardson	397-0690
Support Assistant C	
Dayle Cleveland	338-4890
Housing Consultants	
Marta Chisu	338-5786
Richard Marshall	338-4886
Housing Consultant	
John Methven	397-4170
Morag Perkins	392-6106
Agency Review Officers	
Victoria Froats	397-4184
Rob Reed	338-9553

Housing Benefit Consultant	
Elvira Fazari	397-7420
Support Assistant C	
Regina Shayo	397-7424
Housing Benefit Officers	
Cynthia Mohammed	397-7425
Sandra Smith	397-7428
Karen Pasea	397-7426
Vacant	397-7427

Housing & Tenant Supports

Manager	
Julie Western Set	338-3138
Support Assistant B	
Sam Swinton	397-0695
Support Assistant C	
Vacant	
Housing Consultant	
Leif Lahtinen	338-8215
Agency Review Officers	
Edyta Gilligan	397-4197
Meeley Chan (Acting)	392-0058
Housing Consultants	
Vacant	338-8226
Mario Mendes	338-8214

Shelters, Housing & Community Supports

Manager	
Alice Broughton	392-1031
Support Assistant B	
Nicole Baptiste	338-1135
Support Assistant C	
Vacant	338-8345
Housing Consultant	
Brad Boucher	338-8222
Agency Review Officers	
Sally Bryant	397-4197
Janet Cangiano	392-0055
Housing Consultants	
Leslie O'Reilly	338-8220
Jelica Vrana	338-8211

Shelters, Housing & Community Outreach

Manager	
Nilgun Erkoc	392-9482
Support Assistant B	
Vacant	397-4177
Support Assistant C	
Vacant	
Housing Consultant	
Maureen Houlihan	338-9917
Agency Review Officers	
Tracey Smith	397-4830

Lynne McKee (Acting).....	392-6105
Sandra Vaughan (Acting)	397-4192
Housing Consultants	
Suzana Lama	338-8210
Teresa Tucci	338-8216

Operations Supports

Manager	
Glenn Courtney	397-4181
Support Assistant B	
Sandra Sierra	392-4950
Support Assistant C	
Mihaela Timplaru-Paun.....	338-8342
Helen Lau	338-8226
Housing Consultants	
Arlene Rawson	397-4170
Hillary Keirstead	392-0643
Agency Review Officer	
Azar Farahani	392-0068
Housing Consultant	
Margaret McCutcheon.....	338-8217
Business Analyst	
Niro Xavier.....	338-3935
Pavan Jauhal	392-0643
Research Analyst	
Alexandra Lockhart.....	392-1768
Alex Papatchidis.....	338-4759
Policy Development Officer	
Wendy Dobson	338-8212
Jennifer Nguyen	397-4180
Senior Financial Analyst	
Ivy Yu.....	338-5508
Financial Systems Analysts	
Ranica Rai	338-3935
Senior Financial Analyst	
Michelle McNamara.....	397- 7421
Financial Services Accountant	
Vacant.....	
Financial System Analyst	
Mo Li.....	397-7423
Yajuvendra Yadav	338-8217
Senior Financial Analyst	
Violeta Leavens.....	338- 8343
Budget Analyst	
Maria Raneses	338-4885

Access to Housing

176 Elm St.
Toronto ON M5T 3M4

General Enquiry.....	397-7400
Facsimile.....	397-7401

Program Director, Access to Housing	
Paul Chisholm (Acting).....	397-7411
Support Assistant A	
Victoria Cascun	392-6090
Alyssa Polce	397-0199
Housing Consultant	
Alim Jivraj	338-8218
Agency Review Officers	
Isabella Williams (Acting)	392-6603
Laurie O'Dell	392-6088
Michele Connell	392-6577
Oleg Segin	392-6021
Business Analysts	
Vacant.....	397-7418
Catherine Ojone Adah	392-6050
Roshini Ramoutar	392-6052
Policy Development Officer	
Nina Arbabzadeh.....	392-6089
Project Manager, Housing Access	
Nadeem Siddiqui	397-7416
Support Assistant C	
Alpa Purohit	397-7430
Helen Lau	397-7432
Francesca So.....	397-7431
Stephanie Morgan.....	397-7433
Brian Fleming	397-7434
Mary Channer	397-7435
Supervisor, Client Services	
Kay Hodge.....	397-7417
Elisa Ho	397-1756
Resource Centre Facilitators	
Lynn McIntee	397-7582
Teo Realin	397-7581
Heather Myrie	397-7485
Vincenzo Fazari.....	397-7558
Eva Zagori	397-7506
Nicola Harris.....	397-7552
Karen Jackson.....	397-7508
Kathleen Sandy.....	397-7571
Maria Jackson Greasley (Acting).....	397-7471
Andrea Klapp	397-7473
Supervisor, Client Services	
Stephen Wilson.....	397-7415
Caseworker, Housing	
Kevin Williams.....	397-7440
Juliane Brown	397-7444
Balwinder Singh.....	397-7436
Florentina Azimkhani.....	397-7442
Silvia Montana	397-7443
Daniel O'Halloran.....	397-7437
Asma Patel	397-7438
Emira Biba	397-7441
Jennifer Chandran	397-7445
Ana Maria Revilla	397-7447
Paula Williams.....	397-7448

Jackie Medina	397-7469
Sherisse Campbell	397-7429
Margaret Jeffers	397-7468
Karima Murji	397-7446
Meghan Edmonds	397-7458
Coordinator, Business Improvement	
Kate Kennedy	397-7414
Seniors Systems Integrator	
Eric Lee	392-6029