Policy, Planning, Finance & Administration

Infrastructure and Development Services

The Policy, Planning, Finance and Administration Division provides financial, administrative, complement management & reporting, technological and policy coordination services for Infrastructure and Development Services. The Division establishes systems, programs and services for resource control and reporting, management information and decision making to ensure the sound financial administration and organizational effectiveness of the portfolio.

Toronto City Hall
24th fl. E., 100 Queen St. W.
Toronto ON   M5H 2N2

Facsimile...........................................392-4540

Executive Director
Annalisa Mignardi.........................397-4669
Administrative Assistant
Susan Sare....................................392-7595
Program Manager
Tiffany Hudson (20th fl. E.)..........397-4600

Financial Planning
Toronto City Hall
23rd fl. E., 100 Queen St. W.
Toronto ON   M5H 2N2

Facsimile...........................................397-1485

All Divisions (except Fire)
Manager
Lola Chiappetta .................392-8308

Senior Budget & Operations Analysts
City Planning
George Gonzalez .........................392-8288
Engineering & Construction Services
George Gonzalez (Acting) ..........392-8288
Jordana Lan Wong ...................338-2403
Municipal Licensing & Standards
Edwin Chee .................................392-7779

PPF&A
Zahir Kachra ..............................392-7184

Solid Waste Management Services
Jane Ly (Acting) .........................397-1417

Toronto Building
Glenn Zhao ...............................392-4131

Toronto Water
Mary Russo ...............................397-1766

Transportation Services
Dale Manzano .........................392-8966

Budget Analysts
Toronto Water
Yubing Cao .........................397-9107
Lisa Hao (Li) .........................392-7823

Director
Vacant ..............................................

Financial Management

Toronto City Hall
23rd fl. E., 100 Queen St. W.
Toronto ON   M5H 2N2

Facsimile...........................................397-1485

Administrative Assistant
Judy Noble.................................397-1490
Transportation Services
Alice Ma ......................................... 392-9178
Solid Waste Management Services
Elena Degtiarenko ............................ 392-9729
Budget Associate
Devon Close ................................... 338-5507

Financial Management (Toronto Water)
Metro Hall
19th fl., 55 John St.
Toronto ON M5V 3C6

Manager
Elizabeth Grsic ............................... 392-7499
Supervisor
John Sissakis ................................. 397-4201
Financial Analyst
John Li ............................................ 392-5218
Accounting Assistant 1
Edlyn Yu Wang, 9 Leslie ................. 392-1146
Joyce Zeng, 545 Commissioners ... 392-9332
Accounting Assistant 2
Joyce Pan ....................................... 392-8839
Accounting Assistant 3
Metro Hall – 19th Floor
Responsible for Pcards
Anna Strungar .................................. 397-5135
Vacant (Mon,Tues, Thur) ................. 392-8225
FJ Horgan – 201 Copperfield
Bradley Bordne (Alt days) .............. 392-7485
RC Harris, 2701 Queen St.
Bradley Bordne (Alt days) .............. 392-2932
435 Kipling, 2nd floor
Radhika Rudrapatna ....................... 394-8374
RL Clark, 45 23rd St.
Claudia Kim .................................. 392-8225
1026 Finch Ave. W
Angie Giorgio (M, W, F) ............... 395-1124
30 Dee Ave.
Angie Giorgio (T, TH) ..................... 397-9860
Humber TP, 130 The Queensway
Max Davis (M, W, F) ...................... 392-2636

235 Cottingham St.
Max Davis (T, Th) ......................... 392-8459
Ashbridges Bay TP, 9 Leslie St.
Marsha Palmer ............................. 392-5893
Claudia Kim .................................. 392-5204
Babatunde Ajewole ........................ 392-5886
150 Disco Road
Reecha Markan ............................. 394-8618
Richard Chen ............................... 395-6081
545 Commissioners St
Kristina Lairvyte- Taggart ............. 392-0147
30 Northline
Elaine Byenkya ............................. 338-2945
Island FP, 446 Lakeshore Ave
Ashley Wills (T, Th) ...................... 392-8378
60 Tiffield Road
Ashley Wills (M, W, F) ................. 398-5339
Highland Creek, 51 Beechgrove Dr.
Eunice Wang .................................. 397-0189

Financial Services (except for Fire Services and Toronto Water)
Metro Hall
19th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile............................................. 392-3817
Email .......................... ppfafinancialservice@toronto.ca

Manager
Elizabeth Grsic ............................... 392-7499
A Supervisor/ Divisional PCard Coordinator
Doel Datta ...................................... 392-5364
Project Lead, Business Processes
Vacant .............................................
Financial Analyst
Brad Butac ................................. 338-2864
Purchasing Analysts
Thomas Chacko ............................. 397-9192
Cristina Vantini ............................ 395-6404
Accounting Assistant 2
Alicia Dy ....................................... 392-9087
  • SAP Access/Training Requests
  • Journal Entry Requests
  • ppfafinancialservice@toronto.ca
Team A
PCARD/CRO /DPO /CTF /GR Processing in SAP for ML&S and Transportation Services

Accounting Assistant 1 (Team Lead)
Helena Tai .................................. 392-9728

Accounting Assistant 2
Kiran Khatri (Acting) ................. 392-8316
- PCard Level 2 Approver and Reporting Manager
  ppfafinancialservice@toronto.ca

Accounting Assistant 3
Puvanasri Sanmugalingam .......... 392-7546
- Traffic Management Centre
  ppfafsutptmc@toronto.ca
- TP - Etobicoke York District (incl. ROW)
  ppfafsutpetob@toronto.ca

Vera Lusney .................................. 338-5864
- Transportation Infrastructure Management
  ppfafsutptpm@toronto.ca
- TP – Public Realm Section
  ppfafsutptpr@toronto.ca

Ruby Kakan ................................. 338-2068
- TP - Toronto & East York District (incl. ROW)
  ppfafsutptorey@toronto.ca
- TP – General Manager's Office
  ppfafsutptorey@toronto.ca
- TP - Signs & Markings
  ppfafsutptpm@toronto.ca

Eskender Georgis ......................... 338-1837
- MLS - Toronto Animal Services
  ppfafsutmltas@toronto.ca
- MLS excl. Toronto Animal Services
  ppfafsutmls@toronto.ca

Ryan Rudnicki .............................. 392-8833
- TP - Scarborough District (incl. ROW)
  ppfafsutpscar@toronto.ca
- TP - North York District (incl. ROW)
  ppfafsutptny@toronto.ca

Team B
- PCARD/CRO /DPO /CTF /GR Processing in SAP for IDS divisions (excl. ML&S and TP)
- Schedule A/Payment Requisitions, Petty Cash

Accounting Assistant 1 (Team Lead)
Nelufa De Silva ........................... 338-0928

Accounting Assistant 2
Iqbal Khan (Acting) .................... 338-5071
- PCard Level 2 Approver and Reporting Manager
  ppfafinancialservice@toronto.ca
- Schedule A/Payment Requisitions
  @ Metro Hall 19th Floor

Accounting Assistant 3
Gregory Moon .............................. 397-5353
- Solid Waste Management
  ppfafsusw@toronto.ca

Ryan Rudnicki .............................. 392-8833
- Engineering and Construction Services
  ppfafsuecs@toronto.ca

Danny Fiahlo .............................. 338-8818
- City Planning
  ppfafsucp@toronto.ca
- Major Capital Infrastructure Coordination
  ppfsfumcic@toronto.ca
- Deputy City Manager – IDS
  ppfafsupfa@toronto.ca
- Policy, Planning, Finance and Administration
  ppfafsupfa@toronto.ca
- Toronto Building
  ppfafsutorbld@toronto.ca

Accounting Assistant 2
Direct Billing
Joyce Pan ................................. 338-2069

Revenue Services
Metro Hall
19th fl., 55 John St.
Toronto ON M5V 3V6

Facsimile ................................. 392-3817

Acting Manager
Cindy Shen ................................. 392-7563
Acting Supervisor Revenue Accounting
Derrick Chung .............................. 338-5868
Project Lead, Business Processes
Eric Li ............................................. 392-8852

Financial Analyst
Jenny Dong ........................................... 392-5352
Ellen Rui Liu ........................................... 392-5363

Accounting Assistants 1
Rosy Haflfese ........................................... 392-5211
Reynold Walters ........................................... 397-4823

Accounting Assistants 2
Jinny Kim .................................................. 392-4631
Maria Teresa Andrada .................................... 392-8233
Daniele De Camp ......................................... 392-8218
Elsa Lawrence ........................................... 338-2072

Accounting Assistant 2
Lucy Vizzacchero, NYCC, 2nd fl .. 395-7457

Accounting Assistants 3
Nergis Khambatta ..................................... 392-9251
Adam Wang ............................................... 392-6688
Sean Adamache .......................................... 397-0215

Accounting Assistant 4
Merly Perono ............................................. 392-5303

**Program Support**

Toronto City Hall
20th fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile ................................................. 392-0816

Director
Juli Grady ............................................... 392-8395
Administrative Assistant
Lisa Chan .................................................. 338-5144

**Complement Management & Reporting**

Toronto City Hall
20th fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile ................................................. 392-0816

Manager
Caterina Bertucci ....................................... 392-7729
Administrative Project Co-Ordinator
Rebecca Wong (Acting) ................................ 338-5510

Coordinators
Toronto Water/Engineering & Construction Services
Lisa DiBiase LoRusso ................................ 338-5520
Solid Waste Management/Toronto Building
Lawrence Davidson (Acting) .......................... 392-8687

DCM Office/OEM/PPF&A/ Transit Expansion Office/Transportation Services
Ashleigh Allen (Acting) ................................ 338-2400
City Planning/ML&S
Adrianna Merton ......................................... 392-1535

**Administrative Services**

Toronto City Hall
20th fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile ................................................. 392-0816

Manager
Lori Pace-Michaels .................................... 392-7709

**Security Access (DAA)**

Allison Gall, MH, 19th floor ........ 392-0784
Cristina De Lellis ..................... 392-1029
Lori Pace-Michaels...................... 392-7709

Mail Delivery (for CH and MH only)
Support Assistant A
Marcia Daniel, CH 20E............. 392-7875

Telcom and Office Supply Orders
Marcia Daniel, CH 20E............. 392-7875
Telcom Requests (North York and Scarborough locations)
Joan Luna, NYCC 4th fl......... 395-1028
Nicole Sacco, NYCC 4th fl....... 395-6263
Telcom Requests (Toronto and East York and Etobicoke York locations)
Andrew Gagnon, CH 20th fl........ 392-6632
Office Supply Orders for City Planning and PPFA
Andrew Gagnon, CH 20th fl........ 392-6632
Office Supply Orders for Engineering & Construction Services, Toronto Water and Transportation Services
Lourdes Martinez, CH 20th fl...... 397-1419
Stanley Woo, CH 20th fl.......... 338-5503
Office Supply Orders for MLS
Joan Luna, NYCC 4th fl............. 395-1028
Office Supply Orders for Toronto Building
Nicole Sacco, NYCC 4th fl........ 395-6263

Payroll Administration & Time Reporting
eTime Enquiries
ppfapayrollsupport@toronto.ca
Tiago De Oliveira, CH 20th fl........ 392-5275

City Planning
Shared Mailbox: ppfapayrollop@toronto.ca
Supervisor
Tiago De Oliveira, NYCC 4th Fl 392-5275
Payroll Program Assistant 1
Priscilla Persaud, NYCC 4th fl....... 395-6357
Payroll Program Assistant 2
Kelly Green, NYCC 4th fl........ email only

Deputy City Manager IDS
Supervisor
Allison Gall, MH 19th floor ......... 392-0784
Payroll Program Assistant 1
Cristina De Lellis, MH 19th fl........ 392-1029
Payroll Program Assistant 2
Dula Vigneswaran MH 19th fl....... 392-0785

Engineering and Construction Services
Shared Mailbox: ppfapscs@toronto.ca
Supervisor
Rebecca Wong, MH21st Floor ...... 338-5510
Payroll Program Assistant 1
Zulma Velasquez, MH 21st fl....... 338-1044
Payroll Program Assistant 2
Francine Dorau, MH 21st fl........ 397-1347

Municipal Licensing and Standards
Supervisor
Tiago De Oliveira, NYCC 4th Fl 392-5275
Payroll Program Assistant 1
Priscilla Persaud, NYCC 4th fl....... 395-6357
- Executive Director's Office including Customer Service & Issues Management,
- Toronto Animal Services,
- Business Licensing and Regulatory Services,
- Policy and Strategic Support
Payroll Program Assistant 2
Joanne Triolo, NYCC 4th fl......... 395-7152
- By-law Enforcement
Payroll Program Assistant 2
Betty Izquierdo, NYCC 4th Fl 395-6740
- Investigation Services
Payroll Program Assistant 2
Jenifer Henry, NYCC 4th fl......... 395-1021

Policy, Planning, Finance and Administration
Supervisor
Cristina De Lellis, MH 19th Fl .. 392-1029
Payroll Program Assistant 2
Dula Vigneswaran, MH 19th fl........ 392-0785
Solid Waste Management Services
• General Manager's Office including Finance and Revenue and Strategic Initiatives and Workforce Planning
• Policy, Planning and Outreach (PP&O) Integrated Technology Management,
• Circular Economy, & Innovation
• Transfer & Landfill Ops

Supervisor
Rebecca Wong, MH 21st Floor ......338-5510
Payroll Program Assistant 1
Tatiana Blizniouk, MH 21st fl ......392-7726
Payroll Program Assistant 2
Maria Bucci, MH 21st floor.....392-7821
  • Collection and Litter Operations (C&L Ops) Nights and Parks, C&L Ops Management (management only)
  • C&L Ops Litter Bins

Payroll Program Assistant 1
Tatiana Blizniouk, MH 21st fl ......392-7726
Payroll Program Assistant 2
Dula Vigneswaran, MH 19th fl ......392-0785

C&L Ops City-wide
Supervisor
Rebecca Wong, MH 21st Floor ......338-5510
Payroll Program Assistant 1
Tatiana Blizniouk, MH 21st fl ......392-7726
Payroll Program Assistant 2
Shellina Esmail, MH 21st fl ..........397-0202

C&L Ops 3 and 4
Supervisor
Rebecca Wong, MH 21st Floor ......338-5510
Payroll Program Assistant 1
Zulma Velasquez, MH 21st fl ......338-1044
Payroll Program Assistant 2
Carmen Gaspar, MH 21st floor ......392-1324

Infrastructure & Resource Management (management only),
• C&L Ops Contracted Services,
• C&L Ops Customer Service & Waste Diversion
• Transfer Stations & Landfill Ops (management only),
• Transfer Stations & Landfill Ops Logistics Haulage

Supervisor
Cristina De Lellis, MH 19th Fl ... 392-1029
Payroll Program Assistant 1
Priscilla Persaud, NYCC 4th Fl ......395-6357
Payroll Program Assistant 2
Karthika Yoganathan, NYCC 4th Fl ..........395-6741
• Toronto & East York,
• Etobicoke York,
• Business Operations

Payroll Program Assistant 1
Tatiana Blizniouk, MH 21st fl ......392-7726
Payroll Program Assistant 2
Savi Bickram, MH 21st floor ......392-7555

Toronto Water
• General Manager's Office,
• All Management staff in all areas (manager and above),
• Strategic Planning and Workforce Development,
• Water Infrastructure Management
• Customer and Technical Support (C&TS) Capital Works Delivery

Supervisor
Cristina De Lellis, MH 19th Fl ... 392-1029
Payroll Program Assistant 2
Rose Giacchetta, MH 19th fl .......... 392-8349

Wastewater Treatment
Supervisor
Cristina De Lellis, MH 19th fl ... 392-1029
Payroll Program Assistant 2
Anita Maiti, MH 19th fl ............... 338-2965

Water Treatment and Supply
Supervisor
Cristina De Lellis, MH 19th Fl 392-1029
Payroll Program Assistant 2
Karen Prasad, MH 19th fl .......... 392-6349
- Environment and Administration,
- Distribution & Collections (D&C)
- Divisonal Operations Services
- C&TS Customer Care Support
Supervisor
Cristina De Lellis, MH 19th Fl ...... 392-1029
Payroll Program Assistant 2
Monica Wong, MH 19th fl .......... 392-0788
- D&C Wastewater & Stormwater Pumping,
- D&C Operations Contract Services
- C&TS Customer Care
Supervisor
Cristina De Lellis, MH 19th Fl ...... 392-1029
Payroll Program Assistant 2
Karen Prasad, MH 19th fl .......... 392-6349
- D&C Construction Services North & West,
- D&C Divisonal Operations Services,
- D&C Program Maintenance
- C&TS Integrated Technology Management,
- C&TS Enterprise Solutions Management,
- C&TS Process Control Systems
Supervisor
Cristina De Lellis, MH 19th Fl ...... 392-1029
Payroll Program Assistant 2
Nila Magat, MH 19th fl .......... 392-7703
- D&C Operations Coordination,
- D&C Construction Services South & East
Supervisor
Tiago De Oliveira, NYCC 4th Fl 392-5275

Payroll Program Assistant 1
Priscilla Persaud, NYCC 4th fl ..... 395-6357
Payroll Program Assistant 2
Jesua (Susan) Viola, NYCC 4th fl
................................................. 395-6406
D&C Central Services
- C&TS Customer Field Services
Supervisor
Rebecca Wong, MH21st Floor ..... 338-5510
Payroll Program Assistant 1
Zulma Velasquez, MH 21st fl ...... 338-1044

Transportation Services
Supervisor
Rebecca Wong, MH21st Floor ..... 338-5510
Payroll Program Assistant 1
Tatiana Blizniouk, MH 21st fl ..... 392-7726
Zulma Velasquez, MH 21st fl ..... 338-1044
- General Manager's Office
- Public Realm
- T&EY Drafting
- T&EY Traffic Ops TEY Bylaws
- T&EY Traffic Planning
- T&EY Right of Way Management
- EY Traffic Planning & Right of Way
- Transportation Infrastructure
- Traffic Management Centre (except Operations),
- North York/Scarborough: Traffic Operations and ROW, Sign Shop
Payroll Program Assistant 2
Tereza Bari, MH 21st Fl ............... 395-7133

Road Operations
Shared Mailbox: pfpapayrolltmms@toronto.ca

Road Operations: Districts 1 and 2
Payroll Program Assistant 2
Penelope Petridis, MH 21st Fl ........ 338-7860

Road Operations: Districts 3 and 4, Traffic Management Centre (Operations)
Payroll Program Assistant 2
Lidia Giatti, MH 21st Fl ............... 397-0752
Public Consultation
Metro Hall
19th fl., 55 John St.
Toronto, ON M5V 3C6

Facsimile ............................................... 392-2974

Manager
Tracy Manolakakis ..................... 392-2990

Senior Public Consultation Coordinators
Alexa Aiken (Acting) .............. 338-2859
Alyssa Cerbu ......................... 338-0503
Jason Diceman ......................... 338-2830
Stephanie Gris Bringas .......... 392-3643
Kate Kusiak ............................ 392-1932
Mae (Rigmea) Lee .................. 392-8210
Paul Martin ............................ 392-6681
Maogosha Pyjor ..................... 338-2850
Robyn Shyllit ......................... 392-3358
Michael Vieira ....................... 392-0472
Steven Ziegler ....................... 392-2896

Public Consultation Coordinators
Jonathan Lam ....................... 392-2962
Carol Tsang ......................... 392-8361