

TORONTO Policy, Planning, Finance & Administration

Infrastructure Services

The Policy, Planning, Finance and Administration Division provides financial, administrative, complement management & reporting, technological and policy coordination services for Infrastructure and Development Services. The Division establishes systems, programs and services for resource control and reporting, management information and decision making to ensure the sound financial administration and organizational effectiveness of the portfolio.

Toronto City Hall
24th fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile392-4540

Executive Director
Annalisa Mignardi397-4669
Program Managers
Rebecca Wong338-5510
Patricia Stekly392-7595
Management Consultant
Tony Catalano392-7516
Program Coordinator
Lily Zhang392-4716

Financial Management

Toronto City Hall
23rd fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile397-1485

Director
Ritu Sadana338-5512

Business Modernization & Sustainment Unit

Manager
Mini Alakkatusery 392-5364
Senior Project Manager
Erik Aguilar 338-5503
Funda Gumusoglu 392-2581

Financial Planning

Toronto City Hall
23rd fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile 397-1485

Financial Planning:

Manager
Mary Russo 397-1766

Solid Waste Management Services

Senior Budget & Operations Analyst
Peter Park 338 5519
Budget Analysts
Elena Degtiarenko 392-7432
Philip Kim 338-7621

Toronto Water

Senior Budget & Operations Analyst	
Shaunika Bhatia.....	397-4220
Budget Analysts	
Arifa Crichton.....	397-5384
Anna Strungar.....	397-9107
Brian Kim.....	338-6837

Engineering & Construction Services

Senior Budget & Operations Analyst	
Jane Ly	397-1417

Transit Expansion Office

Senior Budget & Operations Analyst	
Jane Ly	397-1417

Financial Planning:

Manager	
Sharmin Sadia.....	392-9637

City Planning

Senior Budget & Operations Analyst	
George Gonzalez	392-8288

Development Review

Senior Budget & Operations Analyst	
George Gonzalez	392-8288

Municipal Licensing & Standards

Senior Budget & Operations Analyst	
Derek Chaitu.....	392-5442

Toronto Emergency Management

Senior Budget & Operations Analyst	
Richard Chen.....	392-7875

Policy, Planning, Finance & Administration

Senior Budget & Operations Analyst	
Richard Chen.....	392-7875

Toronto Building

Senior Budget & Operations Analyst	
Glenn Zhao	392-4131

Transportation Services

Senior Budget & Operations Analyst	
Pei Chun Chai.....	392-7259
Budget Analyst	
Muhammad Ali.....	338-5507

Financial Services & Business Operations (except Fire Services)

Metro Hall
19th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....	338-2828
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Manager	
Kazi Khan	392-7499

Financial Services and Business Operations**Toronto Water**

Supervisor	
John Sissakis	397-4201
Reena Chadha	392-9350
Financial Analyst	
John Li.....	392-5218
Accounting Assistant 1 (Team Leads)	
Edlyn Yu Wang, 9 Leslie	392-1146
Joyce Zeng, 545 Commissioners....	392-9332
twpurchasing@toronto.ca	
Accounting Assistant 2	
Kaviraj Sebastiampillai	397-0438
Toronto Water P-Card	
Mahima Jain.....	392-8225
Bibi Zainab Ahmadzai	338-6502
twpcard@toronto.ca	
Accounting Assistant 3	
FJ Horgan – 201 Copperfield	
Bradley Bordne	392-7485
RC Harris, 2701 Queen St.	
Bradley Bordne	392-2932
435 Kipling, 2 nd fl.	
Marco Anania.....	392-7103
RL Clark, 45 23 rd St.	
Mahima Jain.....	392-8225
Bibi Zainab Ahmadzai	338-6502
1026 Finch Ave. W	
Anthony De Filippo.....	392-8783
30 Dee Ave	
Anthony De Filippo.....	392-8783
2126 Kipling Ave	
Anthony De Filippo.....	392-8783

Humber TP, 130 The Queensway	
Ikramullah Salman	338-5735
235 Cottingham St./11-21 Fishleigh	
Tala Torabi	397-0699
1144 Lawrence	
Tala Torabi	397-0699
21 Redway	
Tala Torabi	397-0699
Ashbridges Bay TP, 9 Leslie St.	
Tala Torabi.....	397-0699
Jessica Ruan	392-8839
150 Disco Road	
Reecha Markan.....	394-8618
Yangzi Li.....	338-4770
545 Commissioners St	
Aayush Sanghvi.....	392-9934
Metro Hall, 55 John St	
Mahima Jain	392-8225
30 Northline	
Elaine Byenkya.....	338-2945
Island FP, 446 Lakeshore Ave	
Mahima Jain	392-8225
60 Tiffield Road	
twpurchasing@toronto.ca	
275 Merton Ave	
twpurchasing@toronto.ca	
Highland Creek, 51 Beechgrove Dr.	
Babatunde Ajewole	395-6063

Financial Services and Business Operations (IS & DGS Divisions except Toronto Water)

Metro Hall	
19 th fl., 55 John St.	
Toronto ON M5V 3C6	
Supervisor	
Suozhi (Sophy) Zhou.....	392-8229
Nadia Simeone	392-1679
Financial Analyst	
Brad Butac	338-2864
Senior Purchasing Analyst	
Kiran Khatri.....	392-8316
Purchasing Analyst	
Victor Usyukov	338-2943
Service Area Buyer	
Danny Fialho	338-8818

Team A

Transportation Services

Accounting Assistant 1 (Team Lead)	
Claudia Kim	338-2069
Accounting Assistant 2	
Jason Chan	392-7546
• Direct Billing	
• P-Cards	
Accounting Assistant 3	
Mathanika Kulaselvam.....	392-1298
• Traffic Management Centre	
PPFAFSU-TPTMC@toronto.ca	
• Transportation O&M Toronto & East York	
PPFAFSU-TPOM-A1TEY@toronto.ca	
• Transportation O&M Scarborough	
PPFAFSU-TPOM-A1SC@toronto.ca	
Quyen Chu	338-2944
• Non-Operations and Maintenance	
PPFAFSU-NONOPS&MTCE@toronto.ca	
Danny Fialho.....	338-8818
• Signs & Markings	
PPFAFSU-TPSIGNSHOP@toronto.ca	
• Transportation O&M -Etobicoke	
PPFAFSU-TPOM-A2EY@toronto.ca	
• Transportation O&M North York	
PPFAFSU-TPOM-A2NY@toronto.ca	

Team B

IS Divisions (except Transportation Services) D&GS Divisions (except Housing Secretariat, Development Review)

Accounting Assistant 1 (Team Lead)	
Nelufa De Silva.....	338-0928
Accounting Assistant 2	
Iqbal Khan.....	338-5071
• Direct Billing	
• P-Cards	
Accounting Assistant 3	
Neelam Mehta.....	392-0848
• City Planning	
PPFAFSUCP@toronto.ca	
• Toronto Emergency Services	
PPFAFSUOE@toronto.ca	
• Deputy City Manager –IDS	
PPFAFSUPPFA@toronto.ca	
• Policy, Planning, Finance and Admin	

PPFAFSUPPFA@toronto.ca

- Toronto Building
PPFAFSUTORBLD@toronto.ca
- Toronto Expansion Office
PPFAFSU-TE@toronto.ca
Toyin Adereti396-7426
- MLS (excl. Toronto Animal Services)
PPFAFSU-MLS@toronto.ca
- Municipal Licensing & Standards-
(Toronto Animal Services)
PPFAFSU-MLSTAS@toronto.ca
Engineering and Construction Services
PPFAFSU-ECS@toronto.ca
Vera Lusney396-8136
- Solid Waste Management
PPFAFSU-SWM@toronto.ca

Revenue Services

Metro Hall
19th fl., 55 John St.
Toronto ON M5V 3V6

Facsimile392-3817
Emailppfarevenueservices@toronto.ca

Manager
Robert Immanuel.....397-4820
Supervisor
Derrick Chung338-5868
Supervisor
Rosy Haffese392-6128
Senior Business & Financial Analyst PFFA
Eric Li.....392-8852

Banking & Payment Processing

Accounting Assistant 1 (Team Lead)
Maria Andrada.....392-1439
Accounting Assistant 2
Antonietta Cabaluna338-8664
Muyideen Adekoya (Acting).....397-2335
Accounting Assistant 3 (Acting)
Elfira Tju392-6349
Sharon Tirta.....392-6688

Collections

Accounting Assistant 1 (Team Lead)
Chona Miranda.....392-5360
Collections Officer
Caleb Baileyegn392-8216
Mordi Osude392-8218

Invoicing

Accounting Assistant 1 (Team Lead)
Sean Adamache392-4717
Accounting Assistant 2
Raman Kumar(Acting).....392-9251

Reporting and Analysis

Financial Analyst
Jenny Dong392-5352
Financial Analyst
Reynold Walters.....397-1970

Security Deposits and Refunds

Financial Analyst
Ellen Rui Liu.....392-5363
Accounting Assistant 1
Lucy Ragel (Acting).....392-5211
Accounting Assistant 2
Damira Pan (Acting)338-0503

Revenue Services: Toronto Water

Accounting Assistant 2
German Bankov392-8233

Program Support

Toronto City Hall
20th fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-0816

Director
Juli Grady392-8395
Manager, Special Projects & Strategic Initiatives
Caterina Bertucci.....392-7729
Senior Change Management Consultants
Zannalyn Robest338-1049

Anissa Voisin394-8330

Administrative Project Coordinator

Lawrence Davidson.....392-7449

Administrative Project Coordinator

Vanessa Quadros392-4759

Complement Management & Reporting

Toronto City Hall

20th fl. E., 100 Queen St. W.

Toronto ON M5H 2N2

Facsimile392-0816

Manager

Heather Browne.....392-5817

Consultant, Business Support & Complement Management

Michael Buensuceso.....395-6740

Engineering & Construction Services / Transportation Services

Maureen Eze.....338-6676

DCM IS Office/PPF&A/DCM DGS Office/City Planning/ Development Review/ Housing Secretariat/ Toronto Building

Francine Dorau.....397-1347

Toronto Emergency Management/ Toronto Water

Joseph Teti.....396-4330

Municipal Licensing & Standards/ Solid Waste Management Services/Transit Expansion

Chris Augustin.....338-2560

Administrative Services

Toronto City Hall

20th fl. E., 100 Queen St. W.

Toronto ON M5H 2N2

Facsimile392-0816

Manager

Jessica Nguyen, CH 20th fl338-5501

Security Access (DAA)

Jessica Nguyen, CH 20th fl 338-5501

Cristina De Lellis, NYCC 4th fl..... 392-1029

Allison Gall, MH 19th fl 392-0784

Lianne Butts, MH 19th fl 397-0752

Carol Zeni (Acting), NYCC 4th fl... 392-5306

Supervisor

Lianne Butts, MH 19th fl 397-0752

Allison Gall, MH 19th fl 392-0784

Senior Advisor Payroll & client Services

Alice Li, MH 19th fl.....338-7428

Business Development Analyst

Terence Law, MH 19th fl 392-5275

Mail Delivery (for CH and MH only)

Supervisor

Allison Gall, MH 19th fl 392-0784

Telecom and Office Supplies Orders

Shared Mailbox: ppfaadminsupt@toronto.ca

Supervisor

Allison Gall, MH 19th fl 392-0784

Support Assistant C

Alma Perez, MH 19th fl 338-3718

Maria Romero MH 19th fl 338-2068

City Planning

Shared Mailbox: ppfapayrollCP@toronto.ca

Supervisor

Carol Zeni (Acting), NYCC 4th fl... 392-5306

Payroll Program Assistant 1

Melanie Batista, NYCC 4th fl..... 395-1022

Payroll Program Assistant 2

Kelly Green, NYCC 4th fl.....

Deputy City Manager IS

Toronto Emergency Management

Shared Mailbox: ppfapayrollppfa@toronto.ca

Supervisor

Carol Zeni (Acting), NYCC 4th fl... 392-5306

Payroll Program Assistant 1

Melanie Batista, NYCC 4th fl..... 395-1022

Development & ReviewShared Mailbox: ppfapayrollDR@toronto.ca

Supervisor

Carol Zeni (Acting), NYCC 4th fl...392-5306

Payroll Program Assistant 1

Melanie Batista, NYCC 4th fl395-1022

Payroll Program Assistant 2

Kelly Green, NYCC 4th fl.....**Engineering and Construction Services**Shared Mailbox: ppfapsecs@toronto.ca

Supervisor

Lianne Butts, MH 19th fl.....397-0752

Payroll Program Assistant 1

Tanya Collinge, MH 19th fl395-7173

Payroll Program Assistant 1

James Walsh, MH 19th fl392-8793

Payroll Program Assistant 2

Alexandra Salinas, MH 19th fl.....338-8707**Housing Secretariat**Shared Mailbox: ppfapayrollHS@toronto.ca

Supervisor

Carol Zeni (Acting), NYCC 4th fl...392-5306

Payroll Program Assistant 1

Melanie Batista, NYCC 4th fl395-1022

Payroll Program Assistant 2

Susan Jesusa Viola, NYCC 4th fl....395-6406**Municipal Licensing and Standards**Shared Mailbox: ppfapayrollMLS@toronto.ca

Supervisor

Carol Zeni (Acting), NYCC 4th fl...392-5306

Payroll Program Assistant 1

Melanie Batista, NYCC 4th fl395-1022

Payroll Program Assistant 2

Chelsea Kong, NYCC 4th fl.....397-0770

- Investigation Services
- Rental Standards Services
- Policy and Strategic Support
- Finance & Business Services

Payroll Program Assistant 2

Mariana Arevalo, NYCC 4th fl338-1830

- Toronto Animal Services
- Executive Director's Office including Customer Service & Issues Management

- Business Licensing and Regulatory Services
- By-law Enforcement

Policy, Planning, Finance and AdministrationShared Mailbox: ppfapayrollppfa@toronto.ca

Supervisor

Allison Gall, MH 19th fl 392-0784

Payroll Program Assistant 1

Kenny Ioannou, MH 19th fl 338-1065

Payroll Program Assistant 1

Larissa Viravouth, MH 19th fl 392-3825**Solid Waste Management Services**Shared Mailbox: ppfapayrollswm@toronto.ca

Supervisor

Lianne Butts, MH 19th fl 397-0752

Payroll Program Assistant 1

Tanya Collinge, MH 19th fl 395-7173

Payroll Program Assistant 1

James Walsh, MH 19th fl 392-8793

Payroll Program Assistant 2

Maria Bucci, MH 19th fl 392-7821

- Transfer Stations & Landfill Operations
 - Transfer Station Logistics
 - Transfer Operations

Andrea Caceres Cahero, MH 19 fl. 392-8793

- Transfer Stations & Landfill Operations
 - Closed Landfill Operations
 - Green Lane Landfill

- Collection & Litter Operations
 - Collection Operations

Samiya Sheriff, MH 19th fl..... 338-5992

- Collection & Litter Operations
 - Ops Nights & Parks

- Policy, Planning and Outreach
- Business Services

- Infrastructure & Resource Management
- Transfer Stations & Landfill Operations
 - Facilities & Equipment Maintenance

Carmen Gaspar, MH 19th fl..... 392-1324

- Collection & Litter Operations
 - Collection & Litter Operations 3 & 4
 - Collection Contracts & Program Support

- Collection Operations Support

Toronto Building

Shared Mailbox: ppfapayrollTB@toronto.ca

Supervisor

Carol Zeni (Acting), NYCC 4th fl...392-5306
 Payroll Program Assistant 1
 Melanie Batista, NYCC 4th fl395-1022
 Payroll Program Assistant 2
 Susan Jesusa Viola, NYCC 4th fl....395-6406

Transit Expansion

Shared Mailbox: ppfapayrollTEO@toronto.ca

Supervisor

Carol Zeni (Acting), NYCC 4th fl...392-5306
 Payroll Program Assistant 1
 Melanie Batista, NYCC 4th fl395-1022

Toronto Water

Shared Mailbox: ppfapayrollwater@toronto.ca

Supervisor

Allison Gall, MH 19th fl.....392-0784
 Payroll Program Assistant 1
 Kenny Ioannou, MH 19th fl338-1065
 Payroll Program Assistant 1
 Larissa Viravouth, MH 19th fl392-3825
 Payroll Program Assistant 2
 Cecilia Orillanes, MH 19th fl392-8675

- General Manager's Office,
- All Management staff in all areas (manager and above),
- Strategic Planning and Workforce Development,
- Water Infrastructure Management
- Distribution & Collections
 - Construction Services N&W
 - Construction Services S&E

 Anita Maiti, MH 19th fl.....338-2965

- Wastewater Treatment

 Mandisa Charlery, MH 19th fl392-3828

- Water Treatment and Supply
- Technology & Customer Experience
 - Customer Care
- Capital Planning & Implementation
 - Capital Works Delivery

 Cathy Cisneros, MH 19th fl.....392-0763

- Environment & Administration
- Distribution & Collection
 - Divisional Operations Services
- Customer & Technical Support
 - Customer Care Support
 - Customer Field Services

Larissa Viravouth, MH 19th fl..... 392-3825

- Distribution & Collection
 - Operations & Maintenance
- Customer & Technical Support
 - Integrated Technology Management
 - Process Control Systems

Kenny Ioannou, MH 19th fl 338-1065

- Distribution & Collection
 - Emergency Contracts Unit
 - Wastewater Stormwater Pumping
 - Operations Coordination
- Capital Planning & Implementation
 - Planned Contracts Unit

Transportation Services

Shared mailbox: ppfapayrolltrs@toronto.ca

Supervisor

Lianne Butts, MH 19th fl 397-0752
 Payroll Program Assistant 1
 James Walsh, MH 19th fl 392-8793
 Payroll Program Assistant 1
 Tanya Collinge, MH 19th fl 395-7173

- General Manager's Office
- Transportation Services Program Office
- Policy & Innovation
- Planning & Capital Program
- Project Design & Management
- Business Performance
- Traffic Management
- Permits & Enforcement
- I&T Strategic & Emergency Planning

Operations & Maintenance

Shared Mailbox: ppfapayrolltmms@toronto.ca

Payroll Program Assistant 2

Natasha Ash, MH 19th fl..... 338-7538
 Fatima Dixon MH 19th fl..... 397-9192

Public Consultation

Metro Hall
19th fl., 55 John St.
Toronto, ON M5V 3C6

Facsimile	392-2974
-----------------	----------

Manager

Tracy Manolakakis392-2990

Program Manager

Stephanie Gris Bringas392-3643

Robyn Shyllit.....392-3358

Senior Public Consultation Coordinators

Jayne Armstrong.....396-5785

Dominic Cobran338-2986

Jason Diceman.....338-2830

Mark DeMiglio.....395-7178

Nathalie Forde392-3556

Anna Kim338-1837

Pragya Priyadarshini.....397-0202

Maogosha Pyjor.....338-2850

Kelly Rahardja.....397-5559

Carol Tsang392-8361

Aadila Valiallah.....338-2985

Sivahami Vijenthira.....392-9510

Rachel Yanchyshyn.....395-1002

Steven Ziegler.....392-2896

Public Consultation Coordinators

Michele Blackwood.....392-2962

Emily Cameron.....338-3693

Michael Carroll.....338-1050

Daniela Forero-Castellanos338-6835

Carol Lee392-9536

Amanda Ratych392-0441

Designer 2

Katrina Estacio397-1287