



Ombudsman Toronto is an office of last resort that is independent of the City administration. It investigates complaints and concerns about the administration of City government and fairness of City services, overseeing the City and most of its agencies, corporations and adjudicative bodies. Its services are free and confidential.

Suite 203, 375 University Ave.  
Toronto ON M5G 2J5

General Enquiry.....	392-7062
Facsimile.....	392-7067
TTY .....	392-7100
E-mail .....	ombudsman@toronto.ca
Web .....	www.ombudsmantoronto.ca

Ombudsman	
Susan Opler .....	392-7061
Administrative Assistant	
Sandra Paulo.....	392-7065
Research & Policy Consultant	
Emma Colucci .....	392 -0966
Access & Education Assistant	
Vacant.....	397-5435

## Investigations & Conflict Resolution

Director	
Kwame Addo.....	392-7064
Administrative Assistant	
Cyntia Anandarajah .....	392-7180
Complaints Analysts	
Jackie Correia .....	392-7131
Zalina Deodat .....	392-7227
Marsha Wynter .....	392-3619
Ombudsman Investigators	
Luke Brown .....	392-7094
Meredith Gayda.....	392-7185
Anne Hart .....	392-1068
Genevieve Currie.....	392-7228
Kate Zavitz .....	392-7132