

TORONTO Information & Technology

Internal Corporate Services

The Deputy City Manager reports directly to the City Manager in delivering internal corporate services. The office of the Deputy City Manager consists of Business Performance Management, City-Wide Strategic Initiatives, Strategic Construction Projects and Corporate Security and manages the Divisions of 311 Toronto, Environment and Energy, Facilities Management, Fleet Services, Information and Technology and Real Estate Services.

The Information & Technology Division acts as a city-wide co-ordination point for driving business improvements by assisting city divisions in re-designing business operations, translating business needs into information and technology solutions and implementing those solutions.

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....397-9198

Chief Information Officer
Rob Meikle392-8421
Administrative Assistant
Cathy Genua392-0405
Senior Communications Coordinator
(Strategic Communications)
Stephanie Diodati338-2448

Strategy & Program Management

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Director
Grant Coffey392-9759
Administrative Assistant
Maria Rego338-1823

Client Relationship Management

Enterprise Client Relationship Manager
Kathryn Bulko397-9921
Cluster A
Client Relationship Manager
Erin Leslie392-3310
Client Relationship Specialist
Lenny Di Marco392-6103
David Kim397-9888

Cluster B
Client Relationship Manager
Deanna Hotoyan392-2659
Client Relationship Specialist
Stratis Gogosis392-6373
Rukmini Madduluri397-0557
Cluster C
Client Relationship Manager
Rino Pasqua392-8668
Client Relationship Specialist
Karl Barmania392-8807
Janice Honore392-9032
Debbie Chan 647-273-5167

Finance & Enterprise IT Contract Management

Manager
Hemali Wijesundara392-8164
Senior Budget & Operations Analyst
May Siu392-0667
Adekunle Omoturbora392-2912
Supervisor, Contract Administration & Approvals
Jackson Sychingho392-1492
Supervisor, Procurement & Accounting
Kazi Islam (Acting)392-3646
Project Coordinator
Tim Lam (Acting)397-9823

I&T Training & Education

Manager
Marja-Liisa Konttinen397-9830
Supervisors
Felix Di Brina392-5324
Snezana Zenkic.....392-4761

INFORMATION & TECHNOLOGY

**Risk Management, Cyber Security
& Compliance**

Manager

John Pomeroy	397-7701
Senior Policy Analyst (Security)	
Murray Rosenthal	397-9825
Security & Privacy Architect	
Vacant.....	
Senior Privacy Specialist	
Eric Lawton	397-4334
Senior Cyber Security Specialist	
Eddie Ng.....	392-4493
Senior Risk Management Specialist	
Dalton McCormack	392-3404
Michael Spencer	392-5424
Glenn Wilson.....	562-3673

Service Level Management

Manager

Thanh Do.....	397-9816
Service Level Specialist	
Todd Johnston	392-3202
Management Consultants (ITSM)	
Rick Bordin	338-8104
John Kamakaris	392-4548

Strategy, Policy & Issue Management

Manager

Alrick Grange (Acting)	647-453-1448
Senior Policy Analyst (Policy)	
Dale Hussey.....	397-9811
Management Consultant	
Natasha Gevikoglu	392-2085
Colin Williams	338-2956
Vacant.....	

**Architecture & Portfolio
Delivery**

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Deputy Chief Information Officer

Karthi Bala	392-7559
Administrative Assistant	
Gabriella Sarlay	392-5031

Enterprise Architecture

Head Architect

Viktor Ilchuk	392-1354
---------------------	----------

Senior Systems Integrator

Katerina Granton	392-1180
Jane Popovici.....	397-0171
Senior Solution & Enterprise Architect	
Tuan La	397-4040
Solution Architect / Senior Systems Integrator	
Richard Cao	338-2967
Daniela Deaconu	392-3810
Mark Lebar	338-3835
Ken Tse	338-0691
Tharshan Sundaramoorthy.....	397-9696
Michael Wynn	338-1820
Research Analyst	
Gina Lagakos.....	392-0408
Senior Policy Analyst	
Marco Narduzzo	392-7990

Business Transformation

Manager

Fiona Tompkinson (Acting)	338-3896
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Project & Resource Management

Manager

David Neil (Acting).....	338-5110
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Project Managers

Adelle D'Silva.....	397-9678
Rania Doss.....	468-6049
Conrad Flowers	397-1393
Craig Joaquin.....	395-6804
Yousaf Khan.....	397-5147
Stephen Lew	338-2115
Jerry Liu	338-2115
David Ozaki.....	338-2211
Victor Nogueira.....	338-2387
Philip Scott	397-5203

Project Coordinators

Olaken Adejola.....	397-9893
Barbara Beaumont.....	392-1114
Jonathan Glaser	397-7845
Tammy Vander Ploeg.....	392-5134
Kem Raj.....	392-7002

Program Planning & Delivery

Program Directors

Arthur Chopty.....	398-3887
Noelly Tamez	392-0994
Horace Matthews.....	397-5436
Sam Zurzolo	338-2744

Project Managers

Edem Akan.....	338-1193
Margaret Comar.....	392-1049
Dunia Galic.....	338-5653
Manal Ishak	392-1539
Samir Khamisa	338-2103
Eric Li.....	338-1206

INFORMATION & TECHNOLOGY

Adam Mock	392-0993
Preethi Mohan	392-1009
Irina Naftalis	397-7213
Axel Romberg	395-6715
Narissa Sawh	397-5680
Igor Skapinker	797-6845
Asad Sultan	338-3120
S Shine Viswambharan	392-0866
Debbie Whiteman	392-3741
Karly Rodrigues	338-2820
Geraldo Torres	338-5126

Strategy & Portfolio Management

Manager

Mario Salvagio	397-7858
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Administrative Assistant

Mona (Meenakshi) Jha	397-9824
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Management Consultant

Angela Chung	338-1776
Revathi Devendran	338-2245
Winnie Luong	338-1370
Cielo Medel	392-0369
David Pantano	392-0460

Quality Assurance & Change Management

Manager

Vacant	
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Quality Assurance Lead

William Hong	338-5124
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Enterprise Application Solutions

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Deputy Chief Information Officer

Lan Nguyen	397-9822
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Administrative Assistant

Harry Kim (Acting)	395-6855
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Management Consultant

Sandro Magnone	389-8764
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Enterprise Application Solutions

Manager

Chad Szymanski	338-3099
----------------------	----------

Project Coordinator

Gitanjali Bhatia	338-2022
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Enterprise Solutions Services

Director

Fazal Husain	395-0406
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Coordinator Operational Support

Nihar Sharma (Acting)	392-8993
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SAP Management Consultant

Christopher Pakkidis	397-1231
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Business Intelligence Service

Manager

Vacant	
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Supervisor, Business & Data Analytics

Ellie Babadi	395-6757
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Supervisor, Data Management

Vacant	
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Common Components Services

Manager

Johan Macedo	392-0470
--------------------	----------

Supervisor

Rafi Ahemd (Acting)	
Todd Cashman (Acting)	392-1382

Digital Technology Services

Manager

Marco Palermo	392-4308
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Supervisor

Gabriel Caira	392-1169
Vacant	

Enterprise Applications Services

Manager

Tak Chow	392-4457
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Supervisor

Alexander Ilin	797-3073
Marson Mao	971-4989
Steven Sun	397-1439
Vacant	

Enterprise Business Services

Manager

Faheem Najam	392-0843
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Supervisor

Michael Ben	395-6737
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SAP Solution Planning & Delivery

Manager

Jamal Qureshi (Acting)	392-3130
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Supervisor

Priya Prabhu	392-9644
Surya Pratap	397-4983
Ivan Sing	338-2679
Cheng Tan	338-1595
Eric Filmer	338-5979

SAP Technical Support & Security Services

Manager

Rob Bezaire	392-9591
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INFORMATION & TECHNOLOGY

Supervisor	
Stacey Haslam	338-2307
Kseniya Zaichenka	338-5125

Business Solutions Services

Director	
Jason Baker.....	338-1183
Administrative Assistant	
Margit Banerjee	392-6938
Management Consultant	
Julie Marshall (Acting).....	392-5134

Business Applications Services 1

Manager	
Deanna Hotoyan	392-2659
Supervisor	
Abere Channie	338-5526
Arkady Vichodez.....	392-7910
Bing Xu	392-5367

Business Applications Services 2

Manager	
Rob Pearce.....	397-9294
Supervisor	
Mike Le Maitre.....	392-8131
Nicole Li.....	397-7750
Ikori Wogar.....	392-4015

Business Applications Services 3

Manager	
Lucy Ammendolia-Gizzo	392-8114
Supervisor	
Ernest Ho.....	392-0475
Victor Ng	397-7751
Edwin Ngan	395-6874
Thomas Rowley.....	338-1949

Business Applications Services 4

Manager	
Tina Scott	338-2210
Supervisor	
Mark De Angelis (Acting).....	338-5699
Peter Scheffel	338-2221
Matthew Vienneau.....	392-4026

Geospatial Competency Centre

3rd fl., 18 Dyas Rd.
Toronto ON M3B 1V5

General Enquiry.....	392-2506
Facsimile.....	392-3984

Director	
Andy McGhie	392-3988
Senior Geospatial Consultant	
Sara Greenwood	397-7672

Geospatial Client Services

Supervisor	
Gina Porcarelli.....	397-7550

Geospatial Technology Systems

Manager	
Joy Wang	392-4525
Senior Geospatial Consultant	
Travis Burridge.....	392-9128
Steve Dale	392-8339
Benjamin Lam	397-7564
Scott Webb	392-2999

Geospatial Data Integration Access

Manager	
Ryan Garnett.....	338-2596
Supervisor, Land Base Maintenance	
James Elliott	392-0406
Supervisor, GeoData Analytics	
Matthew Tenney	338-3962
Supervisor, Open Data Analytics	
Denis Carr.....	395-6758

Technology Infrastructure Services

703 Don Mills Road
Toronto, ON M3C 3N3

Facsimile.....	397-9145
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Deputy Chief Information Officer	
Lawrence Eta	338-7175
Administrative Assistant	
Sara Pecchia	397-9026

Network & Telecommunications Services

Manager	
Michael Dors	392-4707

Network

Senior Technical Support Specialist	
Salim Goderya (Operations).....	397-5136
Gohar Khera (Architecture).....	397-5285
Mark LaFleche (Operations)	397-9998
Sunil Rego (Network Mgt Centre)	397-5304

INFORMATION & TECHNOLOGY

Telecommunications

Senior Technical Support Specialist	
Li Ma (Operations).....	397-1645
Tom Liang.....	392-0489

Data Centre Operations

Manager	
Steve Mowbray (Acting).....	397-9078
Control Room Supervisor	
Jim Baker.....	392-1258
George Vasilopoulos.....	392-7079
Vacant.....	
Data Centre Management Supervisor	
Vacant	
Production Control Supervisor	
Eric Cinovskis.....	392-4696

Server & Storage Solutions

Manager	
Albert Lai.....	397-1997

File Services

Senior Technical Support Specialist	
Adel Gorgis.....	397-9920
Supervisor	
Valary Markin.....	397-7389

Unix Support

Senior Technical Support Specialist	
Mani Kanex.....	338-2308
David Kravecvas.....	392-1164
Indu Thakur.....	392-7395
Raymond Lu.....	392-7396

Enterprise Systems Management

Supervisor	
Karim Nazerali.....	392-4801
Senior Technical Support Specialist	
Greg Landry.....	392-2517

Configuration Management

Mike Mendes.....	397-1994
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Virtualization

Senior Technical Support Specialist	
Dave Taunt.....	397-9923

Microsoft Services

Senior Technical Support Specialist	
Gary Mak.....	392-2518
Radhi Siva.....	392-2685

Storage Management

Senior Technical Support Specialist	
Mariusz Piechocki.....	392-4803

Life Cycle Management – Servers and Storage

Mulaffer (Shah) Shanawaz.....	338-8766
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Enterprise System Products

Manager	
Bruno Pistillo (Acting).....	397-7991

Enterprise Messaging Group

Senior Technical Support Specialist	
Karen Migliarini.....	395-6808

Enterprise Middleware Group

Senior Technical Support Specialist	
Dave Nesbitt.....	397-7559

Enterprise Database Group

Senior Technical Support Specialist	
Chander Hasija.....	338-1265

Enterprise Printing Group

Senior Technical Support Specialist	
Dave Nesbitt.....	338-2300

Wireless Infrastructure

Senior Technical Support Specialist	
Dave Nesbitt.....	338-2300

Web Infrastructure

Senior Technical Support Specialist	
Bojan Milo.....	338-2231

Infrastructure Management Services

Manager	
Andy Kwong (Acting).....	395-6883

IT Asset Management

Senior Technical Support Specialist	
Line Marks.....	338-2805

Consulting & Architecture Service

Senior Technical Support Specialists	
Vince Barone.....	392-4725
Andrew Chan.....	392-8755
Peter Ho.....	392-4419
Jennifer de Barros.....	338-2170

Planning & Coordination

Senior Technical Support Specialist	
Sam Ho.....	338-1277
Project Coordinator IT	
Jenniviv Gonzalez.....	338-4813

Disaster Recovery Implementation

Senior Technical Support Specialist	
Peter Cramp.....	392-3203

Administration (Billing, Inventory, Reporting)

Telecommunications	
Supervisor	
Carlo D'Erasmus.....	397-0944

INFORMATION & TECHNOLOGY

Service Desk

East York Civic Centre,
2nd fl., 850 Coxwell Ave.
Toronto ON M4C 5R1

Facsimile.....	338-2214
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Manager

Andy Parnham.....392-7320

Supervisor

Lalit Sharma338-2153

Vacant.....338-2236

Saiyed Rizvi338-2450

Client Computing

3rd fl., 18 Dyas Road
Toronto, ON M3B 1V5

Manager

Maria Loulidakis.....392-1149

Senior Technical Support Specialist

Doug Britten (Acting).....397-9918

Bill Howes.....392-4667

Gina Tracey392-1148

Workgroup Print Management

William Spano.....392-0251

Enterprise Desktop Management**Supervisor**

Troy Daniel.....338-2381

Supervisors**North District**

Don Ham395-7475

West District

William Spano.....392-0251

Central District

Rory O'Farrell338-9530

East District

Marc Jeannotte338-6622

18 Dyas Road

Keith Wilkinson396-5337

City Hall

Markham Einarson338-5713

Metro Hall

Richard Santos.....392-2508

18 Dyas Road – Security

Jerry Jaffe392-7054

18 Dyas Road – Sustainment

Gina Tracey392-1148

18 Dyas Road – Wireless

Barb Collins.....338-2233

Cloud & Security Services**Manager**

Stephen So (Acting).....392-5832

Senior Technical Support Specialist

Brent Lanteigne450-8443

Enterprise Directory Services Group**Senior Technical Support Specialist**

Brian Hu397-9856

Aung San Lin.....392-2693

Internet Services Group**Senior Technical Support Specialist**

Michael Chai397-9087

Angela Yu.....397-0556

Rob McKay397-7744