

TORONTO Information & Technology

Internal Corporate Services

The Deputy City Manager reports directly to the City Manager in delivering internal corporate services. The office of the Deputy City Manager consists of Business Performance Management, City-Wide Strategic Initiatives, Strategic Construction Projects and Corporate Security and manages the Divisions of 311 Toronto, Environment and Energy, Facilities Management, Fleet Services, Information and Technology and Real Estate Services.

The Information & Technology Division acts as a city-wide co-ordination point for driving business improvements by assisting city divisions in re-designing business operations, translating business needs into information and technology solutions and implementing those solutions.

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....397-9198

Chief Information Officer
Rob Meikle392-8421
Administrative Assistant
Cathy Genua392-0405
Senior Communications Coordinator
(Strategic Communications)
Stephanie Diodati338-2448

Strategy & Program Management

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Director
Grant Coffey392-9759
Administrative Assistant
Maria Rego338-1823

Client Relationship Management

Enterprise Client Relationship Manager
Kathryn Bulko397-9921
Cluster A
Client Relationship Manager
Erin Leslie392-3310
Client Relationship Specialist
Lenny Di Marco392-6103
David Kim397-9888

Cluster B
Client Relationship Manager
Vacant
Client Relationship Specialist
Stratis Gogosis392-6373
Rukmini Madduluri397-0557
Cluster C
Client Relationship Manager
Rino Pasqua392-8668
Client Relationship Specialist
Karl Barmania392-8807
Janice Honore392-9032
Debbie Chan 647-273-5167

Finance & Enterprise IT Contract Management

Manager
Hemali Wijesundara392-8164
Senior Budget & Operations Analyst
May Siu392-0667
Adekunle Omoturbora392-2912
Supervisor, Contract Administration & Approvals
Jackson Sychingho392-1492
Supervisor, Procurement & Accounting
Julie Attard338-3507
Project Coordinator
Tim Lam (Acting)397-9823

I&T Training & Education

Manager
Marja-Liisa Konttinen397-9830
Supervisors
Felix Di Brina392-5324
Snezana Zenkic392-4761

INFORMATION & TECHNOLOGY

Risk Management, Cyber Security & Compliance

Manager

Eric Lawton (Acting).....	397-4334
Senior Policy Analyst (Security)	
Murray Rosenthal	397-9825
Security & Privacy Architect	
Vacant.....	
Senior Privacy Specialist	
Dalton M'Cormack (Acting).....	392-3404
Senior Cyber Security Specialist	
Eddie Ng.....	392-4493
Senior Risk Management Specialist	
Vacant.....	
Vacant.....	562-3673
Glenn Wilson.....	562-3673

Service Level Management

Manager

Thanh Do.....	397-9816
Service Level Specialist	
Todd Johnston	392-3202
Management Consultants (ITSM)	
Rick Bordin	338-8104
John Kamakaris.	392-4548

Strategy, Policy & Issue Management

Manager

Alrick Grange (Acting)	647-453-1448
Senior Policy Analyst (Policy)	
Dale Hussey.....	397-9811
Management Consultant	
Natasha Gevikoglu	392-2085
Colin Williams	338-2956
Vacant.....	

Architecture & Portfolio Delivery

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Deputy Chief Information Officer

Karthi Bala	392-7559
Administrative Assistant	
Gabriella Sarlay	392-5031

Enterprise Architecture

Head Architect

Viktor Ilchuk	392-1354
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Senior Systems Integrator

Katerina Granton	392-1180
Jane Popovici.....	397-0171
Senior Solution & Enterprise Architect	
Tuan La.	397-4040
Solution Architect / Senior Systems Integrator	
Richard Cao	338-2967
Daniela Deaconu	392-3810
Mark Lebar	338-3835
Ken Tse	338-0691
Tharshan Sundaramoorthy.....	397-9696
Michael Wynn	338-1820
Research Analyst	
Gina Lagakos.....	392-0408
Senior Policy Analyst	
Marco Narduzzo	392-7990

Business Transformation

Manager

Fiona Tompkinson	338-3896
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Project & Resource Management

Manager

David Neil (Acting).....	338-5110
Project Managers	
Adelle D'Silva.....	397-9678
Rania Doss.....	468-6049
Conrad Flowers	397-1393
Craig Joaquin.....	395-6804
Yousaf Khan.....	397-5147
Stephen Lew	338-2115
Jerry Liu	338-2115
David Ozaki.....	338-2211
Philip Scott	397-5203
Project Coordinators	
Olaken Adejola.....	397-9893
Barbara Beaumont	392-1114
Jonathan Glaser	397-7845
Tammy Vander Ploeg.....	392-5134
Kem Raj.....	392-7002

Program Planning & Delivery

Program Directors

Arthur Chopty.....	398-3887
Noelly Tamez	392-0994
Horace Matthews.....	397-5436
Sam Zurzolo	338-2744

Project Managers

Edem Akan.....	338-1193
Margaret Comar.....	392-1049
Dunia Galic.....	338-5653
Manal Ishak	392-1539
Samir Khamisa	338-2103
Eric Li.....	338-1206
Adam Mock.....	392-0993
Preethi Mohan	392-1009

INFORMATION & TECHNOLOGY

Irina Naftalis.....	397-7213
Axel Romberg.....	395-6715
Narissa Sawh.....	397-5680
Igor Skapinker.....	797-6845
Asad Sultan.....	338-3120
S Shine Viswambharan.....	392-0866
Debbie Whiteman.....	392-3741
Karly Rodrigues.....	338-2820
Geraldo Torres.....	338-5126

Strategy & Portfolio Management

Manager

Mario Salvagio.....	397-7858
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Management Consultant

Angela Chung.....	338-1776
Revathi Devendran.....	338-2245
Winnie Luong.....	338-1370
Cielo Medel.....	392-0369
David Pantano.....	392-0460

Quality Assurance & Change Management

Manager

Vacant.....	
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Quality Assurance Lead

William Hong.....	338-5124
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Enterprise Application Solutions

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Deputy Chief Information Officer

Lan Nguyen.....	397-9822
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Administrative Assistant

Harry Kim (Acting).....	395-6855
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Management Consultant

Sandro Magnone.....	389-8764
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Enterprise Application Solutions

Manager

Chad Szymanski.....	338-3099
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Project Coordinator

Gitanjali Bhatia.....	338-2022
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Enterprise Solutions Services

Director

Fazal Husain.....	395-0406
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Coordinator Operational Support

Nihar Sharma (Acting).....	392-8993
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SAP Management Consultant

Christopher Pakkidis.....	397-1231
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Business Intelligence Service

Manager

Vacant.....	
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Supervisor, Business & Data Analytics

Ellie Babadi.....	395-6757
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Supervisor, Data Management

Vacant.....	
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Common Components Services

Manager

Johan Macedo.....	392-0470
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Supervisor

Rafi Ahemd (Acting).....	
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Todd Cashman (Acting).....	392-1382
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Digital Technology Services

Manager

Marco Palermo.....	392-4308
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Supervisor

Gabriel Caira.....	392-1169
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David Kirolos.....	
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Enterprise Applications Services

Manager

Marson Mao (Acting).....	971-4989
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Supervisor

Steven Sun.....	397-1439
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Vacant.....	
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Enterprise Business Services

Manager

Faheem Najam.....	392-0843
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Supervisor

Michael Ben.....	395-6737
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SAP Solution Planning & Delivery

Manager

Jamal Qureshi (Acting).....	392-3130
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Supervisor

Priya Prabhu.....	392-9644
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Surya Pratap.....	397-4983
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Ivan Sing.....	338-2679
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Cheng Tan.....	338-1595
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Eric Filmer.....	338-5979
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SAP Technical Support & Security Services

Manager

Rob Bezaire.....	392-9591
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Supervisor

Stacey Haslam.....	338-2307
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Kseniya Zaichenka.....	338-5125
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INFORMATION & TECHNOLOGY

Business Solutions Services

Director	
Jason Baker.....	338-1183
Administrative Assistant	
Margit Banerjee.....	392-6938
Management Consultant	
Julie Marshall (Acting).....	392-5134

Business Applications Services 1

Manager	
Deanna Hotoyan	392-2659
Supervisor	
Abere Channie.....	338-5526
Victor Ng (Acting).....	397-7751
Arkady Vichodez.....	392-7910
Bing Xu	392-5367

Business Applications Services 2

Manager	
Rob Pearce.....	397-9294
Supervisor	
Mike Le Maitre.....	392-8131
Nicole Li.....	397-7750
Ikori Wogar.....	392-4015

Business Applications Services 3

Manager	
Lucy Ammendolia-Gizzo	392-8114
Supervisor	
Ernest Ho.....	392-0475
Edwin Ngan.....	395-6874
Thomas Rowley.....	338-1949

Business Applications Services 4

Manager	
Tina Scott	338-2210
Supervisor	
Mark De Angelis (Acting).....	338-5699
Peter Scheffel	338-2221
Matthew Vienneau.....	392-4026

Geospatial Competency Centre

3rd fl., 18 Dyas Rd.
Toronto ON M3B 1V5

General Enquiry.....	392-2506
Facsimile.....	392-3984

Director	
Andy McGhie.....	392-3988
Senior Geospatial Consultant	
Sara Greenwood	397-7672

Geospatial Client Services

Supervisor	
Gina Porcarelli.....	397-7550

Geospatial Technology Systems

Manager	
Joy Wang	392-4525
Senior Geospatial Consultant	
Travis Burridge.....	392-9128
Steve Dale	392-8339
Benjamin Lam	397-7564
Scott Webb	392-2999

Geospatial Data Integration Access

Manager	
Ryan Garnett.....	338-2596
Supervisor, Land Base Maintenance	
James Elliott	392-0406
Supervisor, GeoData Analytics	
Matthew Tenney	338-3962
Supervisor, Open Data Analytics	
Denis Carr.....	395-6758

Technology Infrastructure Services

703 Don Mills Road
Toronto, ON M3C 3N3

Facsimile.....	397-9145
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Deputy Chief Information Officer	
Lawrence Eta	338-7175
Administrative Assistant	
Vacant.....	

Network & Telecommunications Services

Manager	
Michael Dors	392-4707

Network

Senior Technical Support Specialist	
Salim Goderya (Operations).....	397-5136
Gohar Khera (Architecture).....	397-5285
Mark LaFleche (Operations)	397-9998
Sunil Rego (Network Mgt Centre)	397-5304

Telecommunications

Senior Technical Support Specialist	
Li Ma (Operations).....	397-1645
Tom Liang	392-0489

INFORMATION & TECHNOLOGY

Data Centre Operations

Manager	
Steve Mowbray (Acting)	397-9078
Control Room Supervisor	
George Vasilopoulos	392-7079
Vacant.....	
Data Centre Management Supervisor	
Vacant.....	
Production Control Supervisor	
Eric Cinovskis	392-4696

Server & Storage Solutions

Manager	
Albert Lai	397-1997

File Services

Senior Technical Support Specialist	
Adel Gorgis	397-9920
Supervisor	
Valary Markin	397-7389

Unix Support

Senior Technical Support Specialist	
Mani Kanex	338-2308
David Kravecas	392-1164
Indu Thakur	392-7395
Raymond Lu	392-7396

Virtualization

Senior Technical Support Specialist	
Dave Taunt	397-9923

Microsoft Services

Senior Technical Support Specialist	
Gary Mak.....	392-2518
Radhi Siva	392-2685

Storage Management

Senior Technical Support Specialist	
Mariusz Piechocki	392-4803

Life Cycle Management – Servers and Storage

Mulaffer (Shah) Shanawaz	338-8766
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Enterprise System Products

Manager	
Bruno Pistillo (Acting)	397-7991

Enterprise Messaging Group

Senior Technical Support Specialist	
Karen Migliarini	395-6808

Enterprise Middleware Group

Senior Technical Support Specialist	
Dave Nesbitt	397-7559

Enterprise Database Group

Senior Technical Support Specialist	
Chander Hasija	338-1265

Enterprise Printing Group

Senior Technical Support Specialist	
Dave Nesbitt	338-2300

Wireless Infrastructure

Senior Technical Support Specialist	
Dave Nesbitt	338-2300

Web Infrastructure

Senior Technical Support Specialist	
Bojan Milo.....	338-2231

Infrastructure Management Services

Manager	
Andy Kwong (Acting).....	395-6883

Consulting & Architecture Service

Senior Technical Support Specialists	
Vince Barone	392-4725
Andrew Chan.....	392-8755
Peter Ho.....	392-4419
Jennifer de Barros.....	338-2170
Sam Verhovsek.....	397-9812

Planning & Coordination

Senior Technical Support Specialist	
Sam Ho.....	338-1277
Jason Yuet	338-2118
Project Coordinator IT	
Jenniviv Gonzalez	338-4813

Administration (Billing, Inventory, Reporting)**Telecommunications**

Supervisor	
Carlo D'Erasmus	397-0944

IT Service Management & Service Desk

Manager	
Andy Parnham	392-7320

IT Asset Management

Senior Technical Support Specialist	
Line Marks	338-2805

Change Management

Senior Technical Support Specialist	
Gregory Dennie	338-2246

Incident & Problem Management

Senior Technical Support Specialist	
Rizwan Kadri.....	338-3340

Service Desk

Supervisors	
Lalit Sharma	338-2153
Syed Hassan	338-2236
Saiyed Rizvi	338-2450

Enterprise Systems Management

Supervisor	
Karim Nazerali	392-4801
Senior Technical Support Specialist	
Greg Landry	392-2517

 INFORMATION & TECHNOLOGY

Configuration Management

Mike Mendes397-1994

Rob McKay397-7744

Client Computing3rd fl., 18 Dyas Road
Toronto, ON M3B 1V5

Manager

Maria Louladakis392-1149

Senior Technical Support Specialist

Doug Britten (Acting)397-9918

Bill Howes392-4667

Gina Tracey392-1148

Workgroup Print Management

William Spano392-0251

Enterprise Desktop Management

Supervisor

Troy Daniel338-2381

Supervisors**North District**

Don Ham395-7475

West District

William Spano392-0251

Central District

Rory O'Farrell338-9530

East District

Marc Jeannotte338-6622

18 Dyas Road

Keith Wilkinson396-5337

City Hall

Markham Einarson338-5713

Metro Hall

Richard Santos392-2508

18 Dyas Road – Security

Jerry Jaffe392-7054

18 Dyas Road – Sustainment

Gina Tracey392-1148

18 Dyas Road – Wireless

Barb Collins338-2233

Cloud & Security Services

Manager

Stephen So (Acting)392-5832

Senior Technical Support Specialist

Brent Lanteigne450-8443

Enterprise Directory Services Group

Senior Technical Support Specialist

Brian Hu397-9856

Aung San Lin392-2693

Internet Services Group

Senior Technical Support Specialist

Michael Chai397-9087

Angela Yu397-0556