

# TORONTO City Manager's Office

The City Manager is the most senior official in the City's administrative structure and is accountable to City Council for the policies and programs delivered by members of the Toronto Public Service. The City Manager is assisted by three Deputy City Managers and the Chief Financial Officer. In addition, the City Manager's Office is comprised of six divisions: Executive Management, Equity, Diversity & Human Rights, Human Resources, Internal Audit, Strategic & Corporate Policy and Strategic Communications and two Offices: Chief Resilience Office and Chief Transformation Office.

Toronto City Hall  
11<sup>th</sup> fl. E., 100 Queen St. W.  
Toronto ON M5H 2N2

General Enquiry.....392-8673  
Facsimile.....392-1827

City Manager  
Chris Murray .....392-3551  
Executive Assistant  
Marianne Ruffolo (Acting) .....392-8682  
Administrative Assistant  
Geri Orate ..... On Leave

## Resilience Office

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Chief Resilience Officer  
Elliott Cappell.....338-2967  
Urban Fellow  
Imara Rolston .....397-7652  
Senior Strategic Policy Consultant  
Amy Buitenhuis.....338-7743  
Senior Policy Advisor  
Daniel Fusca .....338-7769

## Chief Transformation Office

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Chief Transformation Officer  
Michael Kolm.....397-0533  
Administrative Assistant  
Shanthi Bala .....338-2148  
Director, Transformation Office  
Bruce Hoang .....338-2196  
Christian Villier .....338-2162  
Shared Services Lead  
Walker Young .....392-8416  
Sr. Change Management Consultants  
Deb Thivierge.....392-1231  
Marg Szots.....397-4107  
Management Consultant  
Angie Camara.....338-2243  
Policy & Research Analyst  
Tina Mann .....397-4805  
Administrative Assistant  
Sara Pecchia (Acting) .....338-2134