



TORONTO Human Resources

City Manager's Office

The City Manager is the most senior official in the City's administrative structure and is accountable to City Council for the policies and programs delivered by members of the Toronto Public Service. The City Manager is assisted by three Deputy City Managers, one of whom is also the Chief Financial Officer for the City. In addition to the City Manager and the three deputies, the City Manager's Office is comprised of six divisions: Executive Management, Diversity & Human Rights, Human Resources, Internal Audit, Strategic & Corporate Policy and Strategic Communications.

The Human Resources Division develops, implements and monitors corporate policies and partners with corporate and divisional clients in the areas of occupational health and safety including workplace wellness, employee assistance, and return-to-work programs. In partnership with its clients the division is also responsible for recruitment, job evaluation and pay equity; management of HR data and systems; organization development and learning, resources for management and staff and change management; and building collaborative employee and labour relations.

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile - Office of Executive Director.....392-1524

Executive Director
Kerry Pond397-4112
Administrative Assistant
Helen Cipolletta.....392-9098

Employee & Labour Relations

Metro Hall
5th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-5046

Director
Michael Wiseman392-5006
Administrative Assistant
Joan Addison392-3631
Senior HR Consultant
Tracey Wallace392-7496

311 Toronto • Affordable Housing • Auditor General's Office • City Clerk's office (non-union) • City Planning • Construction Trades • Economic Development and Culture • Environment & Energy • Equity, Diversity & Human Right Office • Executive Management • Exhibition Place • Facilities Management • Fleet Services • Human Resources • Internal Audit • Legal Services • Major Capital Infrastructure Co-ordination Office • Office of the Chief Corporate Officer • Office of the City Manager • Offices of the DCM's for cluster A & B • Office of the Integrity Commissioner • Office of the Lobbyist Registrar • Office of the Ombudsman • Policy, Planning, Finance & Administration • Real Estate Services • Social Development Finance & Administration • Solid Waste Management Services • Strategic and Corporate Policy • Strategic Communications • Toronto Building • Toronto Office of Partnership • Toronto Public Health • Transportation Services • Waterfront Secretariat

Manager
Jayne Allan392-0617
Senior HR Consultants
Andrea Lyttle397-9100
Rosanne Rinella-Pariselli392-9165
Helen Squires392-4597
HR Consultant
Carmine Fisco395-6966

Program Assistants	
Chantelle Naredo	392-0139
Shivani Seegulam	397-7331
Nancy Walton	397-5355

Capital Projects Branch • Community Recreation Branch Facilities Operations • Management Services • Parks Branch • Parks, Forestry & Recreation • Parks Planning and Recreation • Policy and Strategic Planning Branch • Reorganization Facilities Operations • Urban Forestry Branch • Work Selection

Manager	
John Harris	338-8170
Senior HR Consultants	
Judy Allan-Nicholls	392-0847
Christina Espina	392-8727
Dafni Nistas	397-9206
HR Consultant	
Joanna Nijmeh	392-5012
Konrad Wojtowicz	392-9163
Program Assistants	
Brian Donison	392-4996
Gina Parsan-Maharaj	392-7498

Accounting Services • Children's Services • City Clerk's Office • Corporate Finance • Finance and Administration • Financial Planning • Information Technology • Mayor's Office • Office of the DCM (for cluster C) and CFO • Office of the Treasurer • Pension, Payroll and Employee Benefits • Purchasing and Materials Management • Revenue Services • Shelter, Support & Housing Administration • Special Projects • Toronto Employment and Social Services • Toronto Water

Manager	
Garth Knox	392-1874
Senior HR Consultants	
Robert Wesley	392-9595
Mathew Yaworski	392-4204
HR Consultants	
Ricky Brooks	338-2125
Antonella Costa	392-2707
Marco De La Rosa	397-5256
Jasminder Janda	338-5495
Program Assistants	
Yuri Aleshine	392-7876
Kristie Allan	397-4020
HR Clerk	
Vincent Hinde	395-0413

Community Centres (AOCC's) • Court Services • Toronto Paramedic Services • Engineering & Construction Services • Fire Services • Long Term Care Homes & Services • Municipal Licensing & Services • Office of Emergency Management

Manager	
Dymphna Walko-Channan	397-7349
Senior HR Consultants	
Andy Graham	338-3114
Mike Moran	392-5029
Suman Seth	392-5023
HR Consultants	
Elizabeth Kamande-Kinyanjui	392-1019
David Skwira	392-1520
Program Assistants	
Stevie Cyrus	392-4393
Reena Mendoza	392-4997

HR Systems & Management Services

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile (Director's Office)	696-3689
General	392-1524

Director	
Bill Taylor	392-8635
Administrative Assistant	
Iliana Lamce	392-3588

Human Resources Management Services

Manager	
Mary Kutarna	392-8808
Senior HR Consultants	
Anne Walsh	397-7988
Kyle Wagner	338-2104
HR Consultant	
Judy Chan	392-4809
Program Assistant	
Iliana Lamce	392-9071

Human Resources Information Systems

Metro Hall
4th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....696-4198

Manager

Jo-Ellen Beck392-5011

Program Assistant

Effie Fernandes.....392-9616

Systems Design & Development**E-HR Management Consultants**

Glenn Russell392-5357

Philip Eley397-5461

Argeo Picco338-1281

Senior HR Consultant

Balu Kiri392-1168

HR Consultants

Qian Huang.....338-2330

Manuel Valino397-9993

Training and HR Systems Support Team**Senior HR Consultant**

Elishia Marler397-5653

HR Consultants

Shannon Duffy.....392-8564

Andrew Tang338-8174

Michael Philip397-0095

Organization & Complement Management Team**E-HR Management Consultant**

Heather Browne.....338-1280

Senior HR Consultant

Sandra Cristovao392-4820

HR Consultant

Edith Eudjuran.....395-6299

HR Associates

Heather Hunt392-3850

Ivana Paulova392-4396

Karen Rose392-5403

Natalia Nowak.....395-6759

HR Complement Reporting & Analysis Team**E-HR Management Consultant**

Heather Browne.....338-1280

HR Consultants

Lauren Teh.....392-5033

Virginie Chan.....392-4673

Maricris Pagtakhan.....392-3932

SAP-HR Production Support Team**Senior HR Consultant**

David England.....392-3633

HR Consultant

Mowlid Ali392-5008

E-Recruitment Project**E-HR Management Consultant**

Sherrie Manners392-5014

Senior HR Consultants

Alex Lee392-5405

Cathy Wasylyshen397-4969

John Skatula392-3933

Business Transformation Consultants

Alex Satchi392-7976

Lola Adeyemi397-5710

QuatroSafety Project**E-HR Management Consultant**

Argeo Picco338-1281

Senior HR Consultants

Amelia Yam.....395-6410

Marc DeCock392-6258

SAP Employee Central Project**E-HR Management Consultant**

Katarina Brunner392-9090

Senior HR Consultants

Maral Pugliese392-6193

Barinder Kaur395-6759

Fair Wage Office

Toronto City Hall

18th fl. W., 100 Queen St. W.

Toronto ON M5H 2N2

General Enquiry.....392-7300

Facsimile.....392-0801

Manager

Mark Piplica338-5594

Assistant Fair Wage Officer

Peter Masucci338-5592

Support Assistant C

Mackenna Senkiw338-5587

Occupational Health & Safety

Metro Hall
5th floor, 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-5203

Director
Alison Anderson392-5028
Administrative Assistant
Gita Sookrit338-1284

Employee Assistance Program (EAP)

St. Lawrence Hall
2nd fl., 157 King St. E.
Toronto ON M5C 1G9

General Enquiry.....392-6633
Facsimile.....696-3675

Manager
Milena MacLean.....392-1531
EAP Counsellors
Lynda Ceresne392-1015
Catherine Coyle.....392-5048
Michele Glatt.....392-6636
Chris Rodrigues.....392-6896
Program Assistant
Deborah Wolff-Forcelledo.....392-6891
HR Clerk
Jolanta Pietraszek392-7472

Employee Health & Rehabilitation

Toronto City Hall
Bsmt. East Tower, 100 Queen St. W.
Toronto ON M5H 2N2

Health Consultation392-7330
Facsimile.....696-4164

Manager
Milena MacLean.....392-1531
Senior HR Consultant
Angela Scenna.....338-5969
Christine Bolland.....392-6244

HR Consultants
Leslie Fiscook.....392-3906
Patricia Geoffrey392-7332
Kim Lenover.....392-6649
Avin Yousif.....392-7477
Ann Reid338-5988
HR Associate
Rose Aleman.....392-7331
Program Assistant
Dayna Lepofsky392-6639

Occupational Health, Safety and Workers' Compensation

Metro Hall
4th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-5504

Manager
Cindy O'Brien.....392-5021
Program Assistants
Rosalee Dawkins392-5497
Evelyn Lao392-3919

Workers' Compensation

Senior HR Consultant
Georgia Katsiapis392-5013

Occupational Health & Safety

Senior HR Consultant
Shannon Monaghan..... 392-5430

Hygiene

Senior HR Consultant
Rosemary Mandatori392-5181

HR Consultant

Mary Ann Gow392-4756

Ergonomics

Senior HR Consultants
Rebecca Estoesta392-3914
Christine Hardy392-5049

HR Consultants

Sue Bracken.....392-5402
Tamiko Matsumoto-Pfeiffer392-5945
Joshua Fick.....392-0663

Occupational Health & Safety/Disability Management

Mayor's Office & Council • Auditor General's Office • City Clerk's Office • Legal Services • City Manager's Office • Accounting Services, Corporate Finance • Court Services • Economic Development & Culture • Executive Management • Facilities Management • Finance & Administration • Financial Planning • Fire Services • Fleet Services • Human Resources • Information & Technology • Internal Audit • Pension, Payroll & Employee Benefits • Purchasing & Materials Management • Real Estate Services • Revenue Services • Special Projects • Strategic & Corporate Policy • Strategic Communications • Toronto Environment Office • Toronto Paramedic Services

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile - City Hall	392-1524
- North York Civic Centre, 1st fl. ...	395-6985
- 4330 Dufferin Street 2 nd Floor	397-0165

- Manager
Michael Amyotte338-0073
- Senior HR Consultants
Melissa Day-McCulloch, MH 19th Fl.....392-8658
Susan Firman, 4330 Dufferin St.....392-7993
Debbie Hogan-Leonard, 4330 Dufferin ...392-2050
- HR Consultants
Joe Aquilino, 4330 Dufferin St.....392-9176
Vicki Cvetanovic397-4028
Rose Tran.....392-3853
Jeany Munawa, 4330 Dufferin St.....338-3731
Dave Jamieson, NYCC.....397-7758
Sandy Perry, SCC.....396-5520
- Program Assistants
Alberta Ampomah 4330 Dufferin St397-7113
Minh Hoang 4330 Dufferin St.....392-2210
Nina Suri MH 19th Fl.....392-1234

311 Toronto • Affordable Housing Office • Children's Services • Employment & Social Services • Long Term Care Homes and Services Parks, • Forestry & Recreation • Social Development, Finance & Administration • Shelter, Support & Housing Administration • Toronto Public Health,

Metro Hall
19th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall	416-696-3701
- Etobicoke Civic Centre	416-696-4154

- Manager
Bob Gautreau.....392-5022
- Senior HR Consultants
Pennie Addison, ECC.....338-8177
Dave Bowman392-8569
Cathy Newell, ECC.....338-8172
- HR Consultants
Anna Maria Belvedere.....338-8171
Diana Cerelli ECC.....397-4867
Priyesh Mistry392-4928
Sharmila Munessar392-1024
Shameena Rahoof, ECC.....338-8183
- HR Associate
Jaya Khemchandra.....392-8899
- Program Assistants
Akola Lawrence, ECC397-4662
Poonam Rajbhandari ECC338-8185
Joe Pandey.....392-4914

City Planning • Engineering and Construction Services • Major Capital Infrastructure Coordination Office • Municipal Licensing & Standards • Office of the Deputy City Manager • Office of Emergency Management • Policy, Planning, Finance & Administration • Solid Waste Management Services • Toronto Building • Toronto Water • Transportation Services

Facsimile - 5th fl., Metro Hall	392-5203
- Scarborough Civic Centre.....	396-5039
- Finch Yard.....	395-0442
- Ellesmere Yard	396-5011

- Manager
Dan Gingras392-3756

Senior HR Consultants

Ali Golbabai392-9831
 Karen Spencer, SCC.....392-9288

HR Consultants

Ana Duta, SCC.....392-4330
 Elpida Eritsos, SCC.....396-5204
 Jo-Ann Kennedy.....397-5356
 Alan Mercury, Ellesmere Yard.....396-3202
 Sarah Nardoizzi, SCC.....338-0451
 Kat Nourafrouz, Ellesmere Yard.....397-9202
 Lola Reid, SCC396-7383
 Karen Scriver, SCC396-2811

Program Assistants

Aashee Aziz, SCC397-0956
 Nimra Nawaz.....392-7507

Organization Development , Learning & Workforce Planning

Toronto City Hall
 5th fl. W., 100 Queen St. W.
 Toronto ON M5H 2N2

Facsimile.....392-1524

Director

John Schaffter392-3907

Administrative Assistant

Angela Pelone.....392-4686

Metro Hall

5th fl., 55 John St.
 Toronto ON M5V 3C6

Facsimile.....392-3707

Strategic Workforce Planning & Reporting**Manager**

Lawrence Keen.....338-8127

Program Assistant

Joshua Botticelli397-9764

Workforce Planning Team**Senior HR Consultants**

Jo-Anne Barnard.....392-9597
 Lorraine Marchione338-8169
 Maria Stifani.....392-9600

Workforce Reporting Team**E-City Management Consultant**

Genevieve Zletni392-4769

Senior HR Consultant

Jane Siller392-5001
 Diana Czuchraj338-1283

HR Consultants

Bernice Graham.....397-9916
 Ivy Luguya397-1329
 Angelo Vitulli392-1106 / TTY 392-1249

HR Associate

Alika Curtis-Clarke392-4986

Organization Development**Manager**

Sandra Hughes.....397-5213

Program Assistant

Andrea Cargman.....392-0530

Senior HR Consultants

Sula De Stefano397-4048
 Deb Thivierge392-1231
 Michelle Yearwood.....338-3112
 Mary Cliff.....397-5481
 Hussain Haider Ali392-3851

Corporate Learning and Leadership Development

Training & Development General Enquiry...392-9091

Manager

Michelle Poirier397-9802

Program Assistant

Atulya Aravinthan392-5756

HR Consultant

Jill Whelan.....397-4861

HR Associates

Chiranjib Das.....392-5257
 Robin Thompson392-0137
 Mary Rose De Luca.....397-4941

TPS and Leadership Development Programs**eHR Management Consultant**

Lorraine Nazareth392-1229

Senior HR Consultants

Claudia Monostori392-2375
 Ky Cotrone392-6295

Program Strategy and Solutions

Senior HR Consultant
 Frank Yamson392-5646
 Ravena Ramphal.....392-6806

eHR Management Consultant
 Leena Binning397-5437
 HR Consultant
 Tejal Dhillon (TFS, 4330 Dufferin St)338-9590

Divisional Rollout, ELI

eCity Management Consultant
 Arthur Palasas.....392-8819
 Senior System Integrator
 Roger Signarowski392-5464
 HR Associate
 Baljinder Badwal.....392-9045

Toronto Public Service Learning Centre – TPS Courses

Program Assistant
 Pritpal Bains392-1163
 HR Clerk
 Emily Leath 392-8006

Toronto Public Service Learning Centre

Metro Hall
 3rd fl., 55 John St.
 Toronto ON M5V 3C6

TPS Learning Centre392-7369
 Course Application Facsimile.....392-0135

Learning Kiosks

Toronto Public Service Learning Centre
 Metro Hall
 3rd fl., 55 John St. (Rm. 301).....392-7369
 Etobicoke Civic Centre
 Main fl., 399 The West Mall..... (in HR office)
 Scarborough Civic Centre
 Main fl., 150 Borough Dr..... (in HR office)

Strategic Recruitment, Compensation & Employment Services

Toronto City Hall
 5th fl. W., 100 Queen St. W.
 Toronto ON M5H 2N2

Facsimile.....392-1524

Director
 Barbara Shulman392-7987
 Administrative Assistant
 Mila Batula.....392-9064

**311 Toronto • Mayor's Office • City Council •
 Accountability Offices • Auditor General's Office • City
 Manager's Office • City Clerk's Office • Deputy City
 Manager C • Legal Services • Accounting Services •
 Chief Corporate Officer • Corporate Finance •
 Executive Management • Facilities Management •
 Finance & Administration • Environment &
 Energy • Financial Planning • Fleet Services • Human
 Resources • Information & Technology • Integrity
 Commissioner • Internal Audit • Lobbyist Registrar •
 Office of Equity, Diversity and Human Rights •
 Ombudsman • Pension, Payroll & Employee Benefits •
 Purchasing & Materials Management • Real Estate
 Services • Revenue Services • Strategic & Corporate
 Policy • Strategic Communications • Treasurer**

Metro Hall
 9th fl., 55 John St.
 Toronto ON M5V 3C6

Facsimile - Metro Hall, 9th fl.392-9926

Manager
 Ross Milliken392-3589
 Senior HR Consultants
 Rhonda Britton338-3093
 Valerie Franzoi, NYCC.....392-8771
 Karen Campbell, MH 2nd fl.392-7329
 Brad Salavich392-5020
 Sabeha Shivji397-4060
 HR Consultants
 Stephanie Hanna392-4741
 Nidah Hussain, MH 2nd fl397-4052
 Katerina Kourakos.....392-9092
 Marisha Mitchell397-4094
 Cindy O'Reilly, NYCC397-4023
 Vanessa Richards338-7597
 Ayoola Scott397-9149
 Jennifer Winders MH 2nd fl392-0393
 HR Associate
 Sofia Vrantsidis338-7785
 Program Assistants
 Fiona Leuenglith.....392-1760
 Safiya Patel.....392-6407
 Manpreet Sandal.....395-1296
 Samantha Paul, MH 2nd fl338-7794

Talent Hiring Solutions**Corporate Recruitment Services & Programs**

HR Consultants	
Lisa Carmosino.....	392-4676
Summun Jafri	392-9336
Program Assistant	
Sharon Cai	338-3429
Mina Liggio, NYCC	392-9289

Diversity & Next Generation Talent Initiatives

Senior HR Consultant	
Jennifer Targonsky	397-4092
HR Consultant	
Liz Freedman.....	397-0164
Program Assistant	
Bernice Chau	395-6369

I & T Recruitment Project**Metro Hall, 15th floor**

HR Consultant	
Liz Nichol.....	338-2039
Program Assistant	
Ana Maria Arceo	338-3115

**Affordable Housing Office • Children's Services •
Deputy City Manager A • Employment & Social
Services • Toronto Office of Partnerships • Toronto
Public Health • Shelter, Support & Housing
Administration**

East York Civic Centre
2nd fl., 850 Coxwell Ave.
Toronto ON M4C 5R1

Facsimile - East York Civic Centre	397-4865
- 277 Victoria St.	392-1230
- Metro Hall, 4th fl.....	696-3772
- Metro Hall, 9 th fl.....	392-9926

Manager

Anthi Bittner	397-9814
Senior HR Consultants	
Paul Chiappetta, 277 Victoria St.	392-7195
Donna Cobran.....	397-4860
Louisa Merdzan, MH 9 th fl.....	397-0886

HR Consultants

Jay Buttery, 277 Victoria St.	392-7994
Stephanie Dimitroff, 277 Victoria St.	392-0549
Sara Lem, 9 th fl.....	397-4654
Nicole Mertz, 9 th fl.....	397-4856
Kalli Papa, 277 Victoria St.....	392-7194
Teresa Samlal	392-2432

HR Associate

Reka Marton	397-4866
Program Assistants	
Randa Azzam.....	392-4743
Sharron Luna, MH 9 th fl.....	397-4176
Oriana Moira, 277 Victoria St.	392-4915
Rosemin Pirbhai, 277 Victoria St.	392-6822

Staffing Infrastructure Support Team**Metro Hall, 4th floor**

Senior HR Consultants	
Sue Chan	392-4738
Gladys Richards	397-4859
Program Assistant	
Nicole Thomas.....	338-1018

**Parks, Forestry & Recreation • Deputy City Manager B
• Major Capital Infrastructure Coordination Office •
Policy, Planning, Finance & Administration • Solid
Waste Management Services • Toronto Environment
Office • Toronto Water • Transportation Services**

Metro Hall
18th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall, 18th fl.	392-9299
MH XMedius	696-3767
Etobicoke Civic Centre.....	338-8133
ECC Xmedius	696-3764

Manager

Stacey Aquilina, ECC.....	397-4148
Senior HR Consultants	
Tetiana Bendiuha, ECC	338-8181
Corinna Forbes	392-5094

HR Consultants

Safiya Ali.....	392-6292
Kerry Ann Benjamin, ECC.....	392-9582
Marcelle Couture ECC	395-1014
Heather Ferris, ECC	397-0769
Dilini Jayasinghe, ECC	392-0569
Adrienne Kerson.....	392-0550
Chrys Louis	392-5580
Sheril Malcolm	338-8165
Sandra McLure, ECC	392-0448
Alexia Pinelis	392-7589
Natalie Reddick	338-2946
Anita Reynolds, ECC	397-0789
Monika Sikorski, ECC	392-1797
Helen Sotiropoulos, ECC	392-1443
Andrea Thorbourne, ECC.....	338-8163

HUMAN RESOURCES

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HR Associates	
George Dian, ECC.....	392-1119
Gwendoline Williams, ECC	338-8167
Program Assistants	
Zaina Berri.....	338-2078
Stephanie Correia, ECC	397-4144
Irish Faye Cruz	338-7133
Jennifer Dorsett, ECC	392-9301
Anthony Gob ECC	392-9374
Madison Jacinto, ECC.....	392-0872
Lakshana Sathiyathan, ECC	338-2316
Britany Snider.....	392-6717
Edith Ting,.....	392-0872
Delia White.....	392-9123

**Association of Community Centres • City Planning •
Court Services • Economic Development & Culture •
Fire Services • Long-Term Care Homes & Services •
Municipal Licensing & Standards • Social
Development, Finance & Administration • Engineering
& Construction Services • Toronto Building • Toronto
Paramedic Services**

Metro Hall
4th fl. 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall, 4th fl.....392-9975
- North York Civic Centre395-6985

Manager	
Janice David	392-8382
Senior HR Consultants	
Mark De Benedictis.....	392-5043
Jessie Menna, NYCC.....	395-6979
HR Consultants	
Michelle D'Souza, NYCC.....	395-6959
Monica Edwards, 4330 Dufferin.....	338-9101
Maria Gallippi	395-6954
Sanaz Hemati.....	392-9172
Stephanie Lam, NYCC	392-2373
Ray Lin	392-5597
Sana Mirza, NYCC.....	392-3126
Baljinder Rahul.....	397-4022
Anna Sourtzis	392-6958
Vanessa Violin	395-6956
HR Associates	
Karen Ball.....	392-5579
Program Assistants	
Keenda Cadogan, NYCC.....	392-2247
Krystyna Costello	392-0136
Julia Cranfield, NYCC	392-1809
Helen Ho, NYCC.....	338-8649

Ashley Keaney	395-6980
Heidi Niu, NYCC	395-6961
Sue Shen	392-1451

Compensation

Metro Hall
4th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-4411

Manager	
Alexandra England.....	392-5017
Senior HR Consultants	
Susan Lynn	392-9624
Holly Moshiri	392-5009
HR Consultants	
Aylar Demian.....	392-3635
Natalia Ionescu	392-5003
Nadia Litman	392-9588
Navneet Samra	392-5027
HR Associate	
Natasha Fernandes.....	397-0823
HR Program Assistants	
Michelle Lee.....	397-9146
Eric Nelson.....	392-5034