

# **TORONTO** Employment & Social Services

## Community and Social Services

Toronto Employment & Social Services provides employment assistance and income supports to eligible Toronto residents, and delivers a wide range of programs and services aimed at helping people find and keep work. This includes referring people to the supports they need that are provided in the community and by other governments.

Metro Hall  
11th fl., 55 John St.  
Toronto ON M5V 3C6

General Enquiry .....	392-8623
Facsimile .....	392-4214

General Manager  
Patricia Walcott ..... 392-8952  
Manager Strategic Issues, Policy & Research  
Anna Fiorino..... 392-9052  
Program Information Consultant  
Vivian Hui ..... 392-5183  
Devin Taylor..... 392-4683  
Kazia Fraser..... 392-8722  
Administrative Assistant  
Stacey Hunt. .... 392-8953

### Workforce Development & OW Program Support

Metro Hall  
11th fl., 55 John St.  
Toronto ON M5V 3C6

Director  
Anna Cain..... 397-7313  
Support Assistant  
Forouz Salehi-Rad..... 397-9170

### Client Services Issues Management/Ontario Works Operational Policy/Housing Homelessness Related Services

Metro Hall  
11th fl., 55 John St.  
Toronto ON M5V 3C6

Facsimile .....	392-4214
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Manager, Program Support  
Lisa Farun..... 392-3465  
Supervisor, Direct Program  
Denise Rainford..... 397-4449  
OW Policy & Programs Advisor  
Debbie Sokolovski..... 392-8005  
Christine Vaandering..... 397-1767  
Karen Sandieson..... 392-8647  
Business Program & Solutions Specialist  
Nicholas Broderick..... 392-3242  
Support Assistant  
Lucy Yordanova ..... 397-7314  
Access and Privacy Officer  
Shalene Honsberger..... 392-6268  
Anna Vassallo..... 338-2135  
Wendy Liu..... 392-8595  
Support Assistant  
Virginia Skura ..... 392-8615

## Workforce Development & Employment Programs

Metro Hall  
11th fl., 55 John St.  
Toronto ON M5V 3C6

Employer Information Line .. 397-JOBS (5627)  
Facsimile ..... 392-2398

Manager, Workforce Development  
Christine Carrasco ..... 397-5518  
Manager, Program Support  
Michelle Brait..... 397-0724  
Managers, Community & Labour Market  
Yasmin Faulds ..... 397-5544  
Paolo Staffieri..... 392-6558  
Alison Das Neves ..... 392-4440  
Management Consultant  
Colleen Dignam..... 397-9935  
Business Program and Solutions Specialist  
Joseph De Melo ..... 392-5189  
Supervisors, Direct Program  
Shirley Harding ..... 392-9050  
Catherine Schmidt ..... 397-0350

## Operational & Policy Training

700 Lawrence Ave W. Ste. 330  
Toronto ON M6A 3B3

General Enquiry ..... 397-1760  
Facsimile ..... 392-4550

Manager, Training and Education  
Ahnje Krikorian..... 397-9452  
Training and Development Coordinator TESS  
Tanya Morgan ..... 392-9321  
Leeann Thompson ..... 392-6211  
Support Assistant  
Thelma Alcantara ..... 392-4545  
Paola Palmili..... 397-1768

## Strategic Program Management

Metro Hall  
11th fl., 55 John St.  
Toronto ON M5V 3C6

Director  
Tobias Novogrodsky ..... 392-5312  
Policy Development Officer  
Dean Herd..... 392-8618  
Julie-Ann Pajkovic ..... 392-8626  
Safiah Chowdhury ..... 392-8961  
Clara Ganemtoe..... 392-8611

## Business Intelligence & Analysis

Metro Hall  
11th fl., 55 John St.  
Toronto ON M5V 3C6

Manager, Program Support  
Mary Diiorio..... 397-0341  
Business Intelligence Consultants  
Paul Chronowich ..... 397-9686  
Eunice Lee ..... 397-4503  
Binh Truong ..... 392-8265  
Business Program and Solutions Specialist  
Kimberly Appleton..... 338-3490  
Artemis Antonopoulos..... 392-8576

## Business & Financial Supports

Metro Hall  
12th fl., 55 John St.  
Toronto ON M5V 3C6

Director  
Darrin Vermeersch ..... 392-8585  
Support Assistant  
Tracy Gallagher ..... 392-6318

## Human Services and Organizational Development

Metro Hall  
11th fl., 55 John St.  
Toronto ON M5V 3C6

Facsimile ..... 392-9464

Manager, Business Support & Workforce Planning  
Natalie Creer..... 392-9428  
Manager, Organizational Planning & Development  
Cindy Miranda..... 392-8957  
Supervisor, Direct Program  
Geraldene Leonard ..... 392-2401  
Business Support & Workforce Planning Specialist  
Leslie Stants ..... 392-8692  
Human Services Coordinator  
Mimi Wong ..... 397-0338  
Human Services Unit Associate  
Ashley Tonet ..... 392-8356  
Lilibeth Ocampo..... 392-8642

## Financial

Manager Budget & Financial Planning  
Jeff Parkovnick..... 392-8963  
Financial Planning Analyst  
Marko Petrovski ..... 392-8634  
John Tsoukas ..... 338-1447  
Financial Systems Analyst  
Sophie Hugh-Sam..... 392-2988  
Budget Analyst  
Santhy Nimalan ..... 392-8531  
Bruce Xu..... 338-1704  
Accounting Assistant 3  
Judi Hanninen..... 397-9101

## Asset Management

Project Coordinator Facilities, TESS  
Iilir Shijaku ..... 338-5620  
Kelly Jin ..... 392-5520  
Support Assistant  
Maria Desouza..... 397-5830

## Information Technology Systems & Architecture

Facsimile ..... 392-8686

Manager Information Systems  
Tracey O'Brien ..... 392-8742  
Managers Program Support  
Andrew Davidson..... 392-9565  
Nick Lo Russo ..... 392-9088  
Business Program and Solutions Specialist  
John Kirkpatrick ..... 392-8960  
Joseph Mendoza ..... 392-8680  
Sherri Greenwood..... 392-4264  
Enrique Enriquez ..... 392-3608  
Senior Systems Integrator  
Robert De Melo ..... 392-9118  
Support Assistant  
Aneela Anwar..... 397-4521  
Tiffany Kane..... 338-1223  
Payment Support, Support Assistant  
Aaron Cheung..... 392-8731

6th fl., 150 Eglinton Ave E.  
Toronto ON M4P 1E8

Manager Program Support  
Robert Laws ..... 397-5520  
Victor Leung..... 397-1535  
Senior Systems Integrator  
Santiago Astray ..... 392-8627  
Terrence Lee..... 397-0336  
Jeff Zeng..... 392-9324  
Business Program and Solutions Specialist  
Linda Butler..... 392-9085  
Marika Levine ..... 397-4501  
Carmela Sultana..... 397-4522

## Risk Management

Facsimile ..... 392-9464

Metro Hall  
11th fl., 55 John St.  
Toronto ON M5V 3C6

### Manager

Fred Tam ..... 392-5669

### Senior Business Analyst Risk Management

Trevor Tikaram..... 392-1491

### Risk Management Officer

Ewa Wroblewski ..... 392-8922

Gareth Blair ..... 392-4483

### Supervisor

Peter Mason..... 392-5486

Marcin Dyla..... 392-3533

## Quality Control & Assurance

1st & 4th fl., 111 Wellesley St. E.  
Toronto ON M4Y 3A7

General Enquiry ..... 392-9033

Facsimile ..... 397-7298

### Manager, Program Support

Yvette Forde ..... 392-2910

### Support Assistant

Amabel Castillo..... 392-9033

## Client Access and Services

### Director

James Lapierre..... 392-2915

### Manager Community and Labour Market

Eric Fleury ..... 397-7609

Cathy Smyth ..... 397-0517

Shari Janes-Olmstead ..... 392-3641

Dilya Niezova..... 397-5517

### Support Assistant

Christina Kohli ..... 392-6473

## Human Services Integration

481 University Avenue, 6th Floor  
Toronto ON M5G 2P1

### Director

Anne Longair..... 338-3485

### Project Director

Angela Chung..... 397-9228

### Manager Application and Support Centre

Jocelyn Hollman..... 392-3681

### Management Consultant

Kimberly Brathwaite ..... 397-0603

### Project Manager

Minas James Pinelli..... 392-7683

### Project Co-ordinator

Chioma Arukwe ..... 338-1449

### Policy Development Officer

Trish Lenz..... 392-3096

### Business Programs and Solutions Specialist

Harry Fong ..... 398-1446

Ijenna Ndukwe ..... 392-9770

Liann Cheung ..... 338-1686

## Local Offices – Area Operations

Please refer to the City website at [toronto.ca](http://toronto.ca) for additional information about office locations and services available.

## East District

### Director

Jennifer Pitt..... 397-1212

### Managers, Community and Labour Market

Annu Sood..... 397-1241

Barbara Andrade..... 392-8631

### Manager, Program & Delivery Support

Anusha Sarvanandan ..... 397-1052

### Support Assistant

Christine Goff..... 397-9048

## Malvern Employment & Social Services

5639 Finch Ave. E.  
Toronto ON M1B 5L1

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager  
Despina Morfidis ..... 338-3882  
Support Assistant  
Angela Sawyer ..... 397-1959

## Scarborough Village Employment & Social Services

3660 Kingston Rd, Unit K1  
Toronto M1M 1R9

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager  
Indy Barma ..... 397-1213  
Support Assistant  
Novellette Whyte ..... 397-0427

## Consilium Place Employment & Social Services

10th fl., 100 Consilium Place  
Toronto ON M1H 3E3

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager  
Kim Quade ..... 392-9004  
Support Assistant  
Carole Rudy ..... 397-7612

## Client Special Services / ODSP

11th fl.100 Consilium Place  
Toronto ON M1H 3E3

Manager, Program Support  
Andrea Pronman ..... 392-2433  
Supervisors, Direct Program  
Olga Lazaridis ..... 397-1167  
Julia Rossi ..... 392-8737  
Support Assistant  
Vicky Wong ..... 397-7616

## Golden Mile Employment & Social Services

Unit 139, 1880 Eglinton Ave E.  
Toronto ON M1L 2L1

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager  
James Addy ..... 397-0678  
Support Assistant  
Nicole Wright ..... 397-0670

## Beaches Employment & Social Services

1631 Queen St. E.  
Toronto ON M4L 1G4

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager  
Ruth Luckey ..... 397-7488  
Support Assistant  
Dawn Jenkins ..... 392-3241

## Central District

Director  
Mary Baratta ..... 392-8258  
Managers, Community and Labour Market  
Lorella Desousa ..... 392-4962

George Okurapa ..... 397-1609  
 Anzalene Latiff-Rayman ..... 392-3418  
 Georgina Elliott ..... 392-9008  
 Manager, Program & Delivery Support  
 Liz Rybak ..... 397-0432  
 Support Assistant  
 Victoria Franzoi ..... 397-1534

### Yorkgate Employment & Social Services

1 Yorkgate Blvd.,  
 Toronto ON M3N 3A1

General Enquiry ..... 338-8888  
 Application for Assistance ..... 338-8888

Manager  
 Fiona McNeil ..... 397-5545  
 Support Assistant  
 Karen Marshall ..... 397-9479

### Lesmill Employment & Social Services

20 Lesmill Rd.  
 Toronto ON M3B 2T5

General Enquiry ..... 338-8888  
 Application for Assistance ..... 338-8888

Manager  
 Anne Fuentes ..... 392-2832  
 Support Assistant  
 Theresa Wong ..... 392-2825

### Lawrence Square Employment & Social Services

Suite 330, 700 Lawrence Ave W.  
 Toronto ON M6A 3B3

General Enquiry ..... 338-8888  
 Application for Assistance ..... 338-8888

Manager  
 Jabari Lindsay ..... 392-2831  
 Support Assistant  
 Victoria Franzoi ..... 397-1532

### Yonge Eglinton Employment & Social Services

Suite 900, 150 Eglinton Ave. E.  
 Toronto ON M4P 3E2

General Enquiry ..... 338-8888  
 Application for Assistance ..... 338-8888

Manager  
 Matthew Lindsay ..... 397-7825  
 Support Assistant  
 Natasha Ash ..... 397-1806

### Wellesley Place Employment & Social Services

2nd & 3rd fl., 111 Wellesley St. E.  
 Toronto ON M4Y 3A7

General Enquiry ..... 338-8888  
 Application for Assistance ..... 338-8888

Manager  
 Barbara Taylor ..... 392-5123  
 Support Assistant  
 Jamie Dickie ..... 392-5121

### Regent Park Employment Services

530 Dundas St. E.  
 Toronto ON M5A 2B7

General Enquiry ..... 338-8888  
 Application for Assistance ..... 338-8888

Manager  
 Georgina Elliott ..... 392-5123  
 Supervisor, Employment Services  
 Nick Rossi ..... 392-3451

## Metro Hall Employment & Social Services

214 Wellington St. W.  
Toronto ON M5V 3C6

General Enquiry ..... 338-8888

### Manager

Carolee Abraham..... 397-1805

## Metro Hall Employment Services

55 John St.  
Toronto ON M5V 3C6  
(Entrance off King Street)

General Enquiry ..... 338-8888

Application for Assistance ..... 338-8888

### Manager

Eric Fleury ..... 397-7609

### Supervisor Direct Program

Sheryl Clarke-Dawkins ..... 338-3491

### Support Assistant

Charmaine Walters-Dinnall..... 338-2749

## Family Support Program Unit

20 Lesmill Road  
Toronto ON M3B 2T5

General Enquiry ..... 338-8888

Application for Assistance ..... 338-8888

### Manager

Anne Fuentes ..... 392-9001

### Supervisors, Direct Program

Shivaughn Carmichael ..... 392-6204

Terri-Lea Pegg..... 392-5759

### Support Assistant

Marisa Gallo ..... 338-3872

## West District

### Director

Judy Kane ..... 338-7574

### Managers, Community and Labour Market

Joanne Isaac..... 392-6547

Jessica Foster..... 392-8624

### Manager, Program & Delivery Support

Tamara Miller-Lee..... 397-0429

### Support Assistant

Khalilah Garnett ..... 397-1663

## Attwell Employment & Social Services

220 Attwell Dr. Unit 4  
Toronto ON M9W 6T9

General Enquiry ..... 338-8888

### Manager

Ian Wilson ..... 392-6202

### Support Assistant

Sanae Harrachou..... 392-6477

## Rexdale Employment Services

21 Panorama Court, Unit 21  
Toronto ON M9V 4E3

General Enquiry ..... 338-8888

### Manager

Sherry Janes-Olmstead ..... 392-6202

### Supervisor, Direct Program

Maxine Rivers ..... 392-4431

### Support Assistant

Grissel Brazil..... 392-4608

## The Queensway Employment & Social Services

779 The Queensway  
Toronto ON M8Z 1N4

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

### Manager

Shelley MacLean..... 392-6472

### Support Assistant

Catherine Javier..... 392-6552

## York/Humber Employment & Social Services

Unit C2, 605 Rogers Rd.  
Toronto ON M6M 1B9

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

### Manager

Grace Varrecchia ..... 397-5547

### Support Assistant

Kamini Elisha..... 392-6203

## High Park/Parkdale Employment & Social Services

1900 Dundas St. W.  
Toronto ON M6R 3B6

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

### Manager

Sharlene Cobain ..... 397-0474

### Support Assistant

Ana De Oliveira..... 397-7920

## Crossways Employment Services

2340 Dundas St. W., 3rd Floor  
Toronto ON M6P 4A9

General Enquiry .....	338-8888
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### Manager

Jennifer Posthumus..... 397-0722

Joanne Isaac..... 392-6547

### Supervisor, Direct Program

Barbara Godden-Secord ..... 338-3985

### Supervisor, Employment Services

Fehmida Murji..... 338-3490

Cathy Freeman ..... 392-4322