

# **TORONTO** Employment & Social Services

Toronto Employment & Social Services provides employment assistance and income supports to eligible Toronto residents, and delivers a wide range of programs and services aimed at helping people find and keep work. This includes referring people to the supports they need that are provided in the community and by other governments.

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

General Enquiry .....	392-8623
Facsimile .....	392-4214

General Manager  
Patricia Walcott..... 392-8952

Manager Strategic Issues, Policy & Research  
Anna Fiorino ..... 392-9052

Program Information Consultant  
Vivian Hui ..... 392-5183  
Devin Taylor ..... 392-4683  
Kazia Fraser..... 392-8722

Administrative Assistant  
Stacey Hunt. .... 392-8953

## Workforce Development & OW Program Support

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Director Employment & Social Services  
Phil Eisler ..... 397-7313

Support Assistant  
Forouz Salehi-Rad..... 397-9170

## Client Services Issues Management/Ontario Works Operational Policy/Housing Homelessness Related Services

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Facsimile .....	392-4214
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Manager Program Support  
Carolee Abraham ..... 392-3465

Supervisors Direct Program  
Byron Silver..... 397-4449

OW Policy & Programs Advisor  
Debbie Sokolovski..... 392-8005  
Christine Vaandering..... 397-1767  
Michele Stephens.....392-8647

Business Program & Solutions Specialist  
Michel Tseramis..... 392-3242

Support Assistant  
Lucy Yordanova..... 397-7314

Access and Privacy Officers  
Shalene Honsberger..... 392-6268  
Wendy Liu ..... 392-8595  
Anna Vassallo ..... 338-2135

Support Assistant  
Virginia Skura.....392-8615

## Workforce Development & Employment Programs

Metro Hall  
11<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Employer Information Line....	397-JOBS (5627)
Facsimile .....	392-2398

**Manager Workforce Development**  
James Lapierre ..... 392-2915

**Managers Program Support**  
Michelle Brait ..... 397-0724  
Jennifer Posthumus ..... 397-0722

**Manager Community & Labour Market**  
Devi Arasanayagam ..... 392-3620  
Yasmin Faulds ..... 397-5544  
Paolo Staffieri ..... 392-6558  
Alison Das Neves ..... 392-4440

**Supervisors Direct Program**  
Angela Geridis-Ouimet..... 392-4096  
Shirley Harding..... 392-9050  
Sheela John..... 392-3659  
Cathy Freeman ..... 392-4322  
Fehmida Murji ..... 338-3490  
Santina Ouellette..... 392-4322  
Catherine Schmidt ..... 397-035

## Operational & Policy Training

700 Lawrence Ave W. Ste. 330  
Toronto ON M6A 3B3

General Enquiry .....	397-1760
Facsimile .....	392-4550

**Manager Training and Education**  
Ahnje Krikorian ..... 397-9452

**Training and Development Coordinator TESS**  
Tanya Morgan..... 392-9321  
Leeann Thompson ..... 392-6211

**Support Assistants**  
Thelma Alcantara ..... 392-4545  
Alicia Ritchie Martins..... 397-1768

## Strategic Program Development

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

**Director Employment & Social Services**  
Tobias Novogrodsky ..... 392-5312

**Manager Strategic Planning TESS**  
Anna Dewar Gully ..... 392-6978

**Support Assistant**  
Heli Desai ..... 397-4507

**Policy Development Officers**  
Clara Ganemto ..... 397-5518  
Dean Herd..... 392-8618  
Julie-Ann Pajkovic ..... 392-8626  
Safiah Chowdhury ..... 392-8961  
Sherry Kamal..... 392-9712

## Business Intelligence

Metro Hall  
11<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

**Manager, Business Intelligence**  
Tarek Sabry..... 392-8664

**Business Intelligence Consultant**  
Paul Chronowich..... 397-9686  
Eunice Lee ..... 397-4503  
Binh Truong..... 392-8265

## Business Improvement & Solutions

150 Eglinton Ave E., 6<sup>th</sup> Floor  
Toronto ON M4P 1E8

**Director Employment & Social Services**  
Darrin Vermeersch ..... 392-8585  
Tobias Novogrodsky ..... 392-5312

**Support Assistant**  
Monica Walewski ..... 392-6318  
Heli Desai ..... 397-4507

**Managers Program Support**  
Robert Laws..... 397-5520

Victor Leung ..... 397-1535  
 Mary Diorio ..... 397-0341  
 Robert Demelo ..... 392-9118

#### Business Programs and Solutions Specialist

Linda Butler ..... 392-9085  
 Gio Collura ..... 392-2623  
 Marika Levine ..... 397-4501  
 Kimberly Brathwaite ..... 397-0603  
 Mary Kritsonis ..... 392-9549  
 Ruby Li ..... 392-9053  
 Carmela Sultana ..... 397-4522

#### Support Assistants

Lisabeth Shaub ..... 392-9136  
 Elizabeth Welch-Hood ..... 392-8603

## Business & Financial Supports

Metro Hall  
 12<sup>th</sup> fl., 55 John St.  
 Toronto ON M5V 3C6

#### Director Employment & Social Services

Darrin Vermeersch ..... 392-8585

#### Support Assistant

Monica Walewski ..... 392-6318

## Human Services and Organizational Development

Facsimile ..... 392-9464

Metro Hall  
 12<sup>th</sup> fl., 55 John St.  
 Toronto ON M5V 3C6

#### Manager Business Support & Workforce Planning

Natalie Creer ..... 392-9428

#### Manager Organizational Planning & Development

Cindy Miranda ..... 392-8957

#### Supervisor Direct Program

Geraldeen Leonard ..... 392-2401

#### Business Support & Workforce Planning Specialist

Leslie Stants ..... 392-8692

Chantel Martin ..... 338-6369

#### Human Services Coordinator

Mimi Wong ..... 397-0338

#### Human Services Unit Associate

Vacant ..... 392-8356

Lilibeth Ocampo ..... 392-8642

## Financial

#### Manager Budget & Financial Planning

Jeff Parkovnick ..... 392-8963

#### Financial Planning Analysts

Ian James Mills ..... 392-9323

Marko Petrovski ..... 392-8634

John Tsoukos ..... 338-1447

#### Financial Systems Analyst

Sophie Hugh-Sam ..... 392-2988

#### Budget Analysts

Santhy Nimalan ..... 392-8531

Bruce Xu ..... 338-1704

Edwin Chee ..... 338-1448

#### Accounting Assistant 3

Judi Hanninen ..... 397-9101

## Asset Management

#### Project Coordinator Facilities, TESS

Frank Deffett ..... 392-3081

Iir Shijaku ..... 338-5620

Kelly Jin ..... 392-5520

#### Support Assistant

Maria Desouza ..... 397-5830

## Information Technology Systems & Architecture

Facsimile ..... 392-8686

#### Manager Information Systems

Tracey O'Brien ..... 392-8742

#### Managers Program Support

Andrew Davidson ..... 392-9565

Nick Lo Russo ..... 392-9088

<b>Business Program and Solutions Specialist</b>	
John Kirkpatrick .....	392-8680
Joseph Mendoza.....	392-8680
<b>Senior Systems Integrators</b>	
Santiago Astray.....	392-8627
Bill Gillies.....	397-0718
Terrence Lee.....	397-0336
Stephen Mills .....	397-4108
Jeff Zeng .....	392-9324
<b>Support Assistant</b>	
Aneela Anwar .....	397-4521

### Payment Support

<b>Support Assistant</b>	
Aaron Cheung .....	392-8731
Fred Casupang .....	338-1223

### Risk Management

Facsimile .....	392-9464
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Metro Hall  
11th fl., 55 John St.  
Toronto ON M5V 3C6

<b>Manager Risk Management</b>	
Robert Ock.....	397-4090
<b>Senior Business Analyst Risk Management</b>	
Trevor Tikaram.....	392-1491
<b>Risk Management Officer</b>	
Janice Ayock .....	392-5486
Ewa Wroblewski.....	392-8922
Gareth Blair .....	392-4483
<b>Support Assistant</b>	
Marlene Loares .....	397-0536

### Quality Control & Assurance

1<sup>st</sup> & 4<sup>th</sup> fl., 111 Wellesley St. E.  
Toronto ON M4Y 3A7

General Enquiry .....	392-9033
Facsimile .....	397-7298

<b>Managers Program Support</b>	
Lynn Murphy.....	392-2910
<b>Support Assistant</b>	
Amabel Castillo.....	392-9033

### Human Services Integration Project

<b>Project Director</b>	
Melissa Armstrong .....	397-0867
<b>Management Consultant</b>	
Rebecca Turner.....	397-0337
<b>Policy Development Officer</b>	
Trish Lenz.....	392-3096
<b>Business Analyst</b>	
Mayowa Banjo .....	397-0932

### Local Offices – Area Operations

Please refer to the City website at [toronto.ca](http://toronto.ca) for additional information about office locations and services available.

#### East District

<b>Director Employment &amp; Social Services</b>	
Tona Robis.....	397-1212
<b>Manager, Community and Labour Market</b>	
Annu Sood .....	397-1241
Georgina Elliott.....	392-9008
Anzalene Latiff-Rayman .....	392-3418
Barbara Andrade .....	392-8631
<b>Manager Program &amp; Delivery Support</b>	
Susan Maynes.....	397-1052
<b>Support Assistant</b>	
Christine Goff.....	397-9048

**Malvern Employment & Social Services**

5639 Finch Ave. E.  
Toronto ON M1B 5L1

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager Employment & Social Services  
Kim Quade..... 338-3882  
Support Assistant  
Angela Sawyer..... 397-1959

**Kennedy Employment & Social Services**

Unit 1,1225 Kennedy Rd.  
Toronto ON M1P 2L4

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager Employment & Social Services  
Indy Barma..... 397-1213  
Support Assistant  
Helen Barogiannis..... 397-0427

**Cliffcrest Employment Services**

2985 Kingston Rd  
Toronto ON M1M 1P1

General Enquiry .....	338-8888
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Manager Employment & Social Services  
Indy Barma..... 397-1213  
Supervisor Direct Program  
Karliene Scott..... 392-1471

**Consilium Place Employment & Social Services**

10<sup>th</sup> fl., 100 Consilium Place  
Toronto ON M1H 3E3

General Enquiry .....	338-8888
Application for Assistance.....	338-8888

Manager Employment & Social Services  
Louisa Gamoyda..... 392-9004  
Support Assistant  
Carole Rudy..... 397-7612

**Client Special Services / ODSP**

11<sup>th</sup> fl.100 Consilium Place  
Toronto ON M1H 3E3

Manager Program Support  
Andrea Pronman..... 392-2433  
Supervisors Direct Program  
Olga Lazaridis..... 397-1167  
Julia Rossi..... 392-8737  
Support Assistant  
Vicky Wong..... 397-7616

**Golden Mile Employment & Social Services**

Unit 139, 1880 Eglinton Ave E.  
Toronto ON M1L 2L1

General Enquiry .....	338-8888
Application for Assistance.....	338-8888

Manager Employment & Social Services  
James Addy..... 397-0678  
Support Assistant  
Ana Marisa Savona..... 397-0670

**Beaches Employment & Social Services**

1631 Queen St. E.  
Toronto ON M4L 1G4

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager Employment & Social Services  
Ruth Luckey ..... 397-7488  
Support Assistant  
Stephanie Dowling ..... 392-3241

**Central District**

Director Employment & Social Services  
Mary Baratta..... 392-8258  
Manager Community and Labour Market  
Lorella Desousa ..... 392-4962  
George Okurapa..... 397-1609  
Manager Program & Delivery Support  
Liz Rybak..... 397-0432  
Support Assistant  
Victoria Franzoi ..... 397-1534

**Chesswood Employment & Social Services**

1117 Finch Ave. W.  
Toronto ON M3J 2P

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager Employment & Social Services  
Fiona McNeil ..... 397-5545  
Support Assistant  
Karen Marshall..... 397-9479

**Lesmill Employment & Social Services**

20 Lesmill Rd.  
Toronto ON M3B 2T5

General Enquiry .....	338-8888
Application for Assistance.....	338-8888

Manager Employment & Social Services  
Grace Varrecchia ..... 392-2832  
Support Assistant  
Paola Palmili..... 392-2825

**Lawrence Square Employment & Social Services**

Suite 330, 700 Lawrence Ave W.  
Toronto ON M6A 3B3

General Enquiry .....	338-8888
Application for Assistance.....	338-8888

Manager Employment & Social Services  
Peter Jagt..... 392-2831  
Support Assistant  
Victoria Franzoi ..... 397-1532

**Kids@Computers Scholarship Program**

Suite 330, 700 Lawrence Ave W.  
Toronto ON M6A 3B3

Supervisor Direct Program  
Marcella Falconi ..... 397-1621  
Support Assistant  
Sandra Sookdeo..... 392-8610  
Nadia Ferrantone..... 397-1909

### Yonge Eglinton Employment & Social Services

Suite 900, 150 Eglinton Ave. E.  
Toronto ON M4P 3E2

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager, Employment & Social Services  
Fred Tam..... 397-7825  
Support Assistant  
Kenny Ioannou..... 397-1806

### Wellesley Place Employment & Social Services

2<sup>nd</sup> & 3<sup>rd</sup> fl., 111 Wellesley St. E.  
Toronto ON M4Y 3A7

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager Employment & Social Services  
Barbara Taylor ..... 392-5123  
Support Assistant  
Trish Yeung..... 392-5121

### Regent Park Employment Services

530 Dundas St. E.  
Toronto ON M5A 2B7

General Enquiry .....	338-8888
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Manager Employment & Social Services  
Barbara Taylor ..... 392-5123  
Supervisor Direct Program  
Peter Glarentzos ..... 392-3451

### Metro Hall Employment & Social Services

214 Wellington St. W.  
Toronto ON M5V 3C6

General Enquiry .....	338-8888
Application for Assistance.....	338-8888

Manager Employment & Social Services  
Despina Morfidis ..... 397-1805  
Support Assistant  
Christina Colalillo..... 392-9880

### Metro Hall Employment Services

55 John St.  
Toronto ON M5V 3C6  
(Entrance off King Street)

General Enquiry .....	338-8888
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Manager Employment & Social Services  
Despina Morfidis ..... 397-1805  
Jennifer Hummel ..... 392-9880

### Family Support Program Unit

20 Lesmill Road  
Toronto ON M3B 2T5

General Enquiry .....	338-3888
Facsimile .....	338-3888

Manager Employment & Social Services  
Anne Fuentes..... 392-9001  
Supervisors Direct Program  
Michelle D'Souza..... 397-0428  
Alex Gunn..... 338-3847  
Terri-Lea Pegg ..... 392-5759  
Liz Valladares-Pereira..... 338-3997  
Support Assistant  
Tracy Gallagher..... 338-3801

**West District**

Director Employment & Social Services  
 Judy Kane ..... 338-7574  
 Manager Community and Labour Market  
 Najma Iqbal ..... 392-6547  
 Jessica Foster ..... 392-8624  
 Manager Program & Delivery Support  
 Matthew Lindsey ..... 397-0429  
 Support Assistant  
 Khalilah Garnett ..... 397-1663

**Attwell Employment & Social Services**

220 Attwell Dr. Unit 4  
 Toronto ON M9W 6T9

General Enquiry ..... 338-8888  
 Application for Assistance ..... 338-8888

Manager Employment & Social Services  
 Ian Wilson ..... 392-6202  
 Support Assistant  
 Christina Kohli ..... 392-6473

**Rexdale Employment Services**

21 Panorama Court, Unit 21  
 Toronto ON M9V 4E3

General Inquiry ..... 338-8888

Manager Employment & Social Services  
 Ian Wilson ..... 392-6202  
 Supervisor Direct Program  
 Salma Ahmed ..... 392-4431

**The Queensway Employment & Social Services**

779 The Queensway  
 Toronto ON M8Z 1N4

General Enquiry ..... 338-8888  
 Application for Assistance ..... 338-8888

Manager Employment & Social Services  
 Shelley MacLean ..... 392-6472  
 Support Assistant  
 Catherine Javier ..... 392-6552

**York/Humber Employment & Social Services**

Unit C2, 605 Rogers Rd.  
 Toronto ON M6M 1B9

General Enquiry ..... 338-8888  
 Application for Assistance ..... 338-8888

Manager Employment & Social Services  
 Jennifer Pitt ..... 397-5547  
 Support Assistant  
 Kamini Elisha ..... 392-6203

**High Park/Parkdale Employment & Social Services**

1900 Dundas St. W.  
 Toronto ON M6R 3B6

General Enquiry ..... 338-8888  
 Application for Assistance ..... 338-8888

Manager Employment & Social Services  
 Sharlene Cobain ..... 397-0474  
 Support Assistant  
 Ana De Oliveira ..... 397-7920



**Crossways Employment Services**

2340 Dundas St. W., 3rd Floor  
Toronto ON M6P 4A9

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General Enquiry ..... 338-8888

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Manager Employment & Social Services  
Sharlene Cobain..... 397-0474  
Supervisor Direct Program  
Barbara Godden-Secord..... 338-3985