

# **TORONTO** Employment & Social Services

Toronto Employment & Social Services provides employment assistance and income supports to eligible Toronto residents, and delivers a wide range of programs and services aimed at helping people find and keep work. This includes referring people to the supports they need that are provided in the community and by other governments.

Metro Hall  
11<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

General Enquiry .....	392-8623
Facsimile .....	392-4214

General Manager  
Patricia Walcott..... 392-8952

Manager Strategic Issues, Policy & Research  
Anna Fiorino ..... 392-9052

Program Information Consultant  
Randall Meier..... 392-5183  
Devin Taylor ..... 392-4683  
Kazia Fraser..... 392-8722

Administrative Assistant  
Stacey Hunt. .... 392-8953

## Workforce Development & OW Program Support

Metro Hall  
11<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Director Employment & Social Services  
Phil Eisler ..... 397-7313

Support Assistant  
Forouz Salehi-Rad..... 397-9170

## Client Services Issues Management/Ontario Works Operational Policy/Housing Homelessness Related Services

Metro Hall  
11<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Facsimile .....	392-4214
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Manager Program Support  
Lisa Farun ..... 392-3465

Supervisors Direct Program  
Byron Silver..... 397-4449

OW Policy & Programs Advisor  
Debbie Sokolovski..... 392-8005  
Christine Vaandering..... 397-1767  
Karen Sandieson .....392-8647

Business Program & Solutions Specialist  
Michel Tseramis..... 392-3242

Support Assistant  
Lucy Yordanova..... 397-7314

Access and Privacy Officers  
Shalene Honsberger..... 392-6268  
Wendy Liu ..... 392-8595  
Anna Vassallo ..... 338-2135

Support Assistant  
Virginia Skura.....392-8615

## Workforce Development & Employment Programs

Metro Hall  
11<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Employer Information Line.....	397-JOBS (5627)
Facsimile .....	392-2398

**Manager Workforce Development**  
James Lapierre ..... 392-2915

**Managers Program Support**  
Michelle Brait ..... 397-0724  
Jennifer Posthumus ..... 397-0722

**Manager Community & Labour Market**  
Devi Arasanayagam ..... 392-3620  
Yasmin Faulds ..... 397-5544  
Paolo Staffieri ..... 392-6558  
Alison Das Neves ..... 392-4440

**Supervisors Direct Program**  
Angela Geridis-Ouimet..... 392-4096  
Shirley Harding..... 392-9050  
Sheela John..... 392-3659  
Cathy Freeman ..... 392-4322  
Fehmida Murji ..... 338-3490  
Catherine Schmidt ..... 397-035

## Operational & Policy Training

700 Lawrence Ave W. Ste. 330  
Toronto ON M6A 3B3

General Enquiry .....	397-1760
Facsimile .....	392-4550

**Manager Training and Education**  
Ahnje Krikorian ..... 397-9452

**Training and Development Coordinator TESS**  
Tanya Morgan..... 392-9321  
Leeann Thompson ..... 392-6211

**Support Assistants**  
Thelma Alcantara ..... 392-4545  
Alicia Ritchie Martins..... 397-1768

## Strategic Program Development

Metro Hall  
11<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

**Director Employment & Social Services**  
Tobias Novogrodsky ..... 392-5312

**Support Assistant**  
Heli Desai ..... 397-4507

**Policy Development Officers**  
Clara Ganemtare ..... 397-5518  
Dean Herd..... 392-8618  
Julie-Ann Pajkovic ..... 392-8626  
Safiah Chowdhury ..... 392-8961  
Sherry Kamal..... 392-9712  
Christine Carrasco..... 397-4507

## Business Intelligence

Metro Hall  
11<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

**Manager, Business Intelligence**  
Tarek Sabry..... 392-8664

**Business Intelligence Consultant**  
Paul Chronowich..... 397-9686  
Eunice Lee ..... 397-4503  
Binh Truong..... 392-8265

6<sup>th</sup> fl., 150 Eglinton Ave E.  
Toronto ON M4P 1E8

**Managers Program Support**  
Mary Diorio ..... 397-0341

**Business Programs and Solutions Specialist**  
Gio Collura ..... 392-2623  
Mary Kritsonis ..... 392-9549  
Natalia Ionescu..... 392-9044  
Carmela Sultana..... 397-4522

**Support Assistants**  
Elizabeth Welch-Hood..... 392-8603

## Business & Financial Supports

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Director Employment & Social Services  
Darrin Vermeersch ..... 392-8585  
Support Assistant  
Tracy Gallagher ..... 392-6318

## Human Services and Organizational Development

Facsimile ..... 392-9464

Metro Hall  
11<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Manager Business Support & Workforce Planning  
Natalie Creer ..... 392-9428  
Manager Organizational Planning & Development  
Cindy Miranda ..... 392-8957  
Supervisor Direct Program  
Geraldene Leonard ..... 392-2401  
Business Support & Workforce Planning Specialist  
Leslie Stants ..... 392-8692  
Chantel Martin ..... 338-6369  
Human Services Coordinator  
Mimi Wong ..... 397-0338  
Human Services Unit Associate  
Ashley Tonet ..... 392-8356  
Lilibeth Ocampo ..... 392-8642

## Financial

Manager Budget & Financial Planning  
Jeff Parkovnick ..... 392-8963  
Financial Planning Analysts  
Ian James Mills ..... 392-9323

Marko Petrovski ..... 392-8634  
John Tsoukos ..... 338-1447  
Financial Systems Analyst  
Sophie Hugh-Sam ..... 392-2988  
Budget Analysts  
Santhy Nimalan ..... 392-8531  
Bruce Xu ..... 338-1704  
Edwin Chee ..... 338-1448  
Accounting Assistant 3  
Judi Hanninen ..... 397-9101

## Asset Management

Project Coordinator Facilities, TESS  
Frank Deffett ..... 392-3081  
Iir Shijaku ..... 338-5620  
Kelly Jin ..... 392-5520  
Support Assistant  
Maria Desouza ..... 397-5830

## Information Technology Systems & Architecture

Facsimile ..... 392-8686

Manager Information Systems  
Tracey O'Brien ..... 392-8742  
Managers Program Support  
Andrew Davidson ..... 392-9565  
Nick Lo Russo ..... 392-9088  
Business Program and Solutions Specialist  
John Kirkpatrick ..... 392-8960  
Joseph Mendoza ..... 392-8680  
Kimberly Brathwaite ..... 397-0603  
Senior Systems Integrators  
Bill Gillies ..... 397-0718  
Stephen Mills ..... 397-4108  
Support Assistant  
Aneela Anwar ..... 397-4521

## Payment Support

Support Assistant  
Aaron Cheung ..... 392-8731

6<sup>th</sup> fl., 150 Eglinton Ave E.  
Toronto ON M4P 1E8

#### Manager Program Support

Robert Laws.....397-5520  
Victor Leung.....397-1535

#### Senior Systems Integrators

Santiago Astray.....392-8627  
Terrence Lee.....397-0336  
Jeff Zeng.....392-9324

#### Business Program and Solutions Specialist

Linda Butler.....392-9085  
Marika Levine.....397-4501  
Ruby Li.....392-9053  
Carmela Sultana.....397-4522

### Risk Management

Facsimile.....392-9464

Metro Hall  
11th fl., 55 John St.  
Toronto ON M5V 3C6

#### Manager Risk Management

Robert Ock.....397-4090

#### Senior Business Analyst Risk Management

Trevor Tikaram.....392-1491

#### Risk Management Officer

Ewa Wroblewski.....392-8922  
Gareth Blair.....392-4483

#### Support Assistant

Marlene Loares.....397-0536

### Quality Control & Assurance

1<sup>st</sup> & 4<sup>th</sup> fl., 111 Wellesley St. E.  
Toronto ON M4Y 3A7

General Enquiry.....392-9033  
Facsimile.....397-7298

#### Managers Program Support

Lynn Murphy.....392-2910

#### Support Assistant

Amabel Castillo.....392-9033

### Client Access and Services

#### Director Employment and Social Services

Irwin Stanley.....397-7301

#### Manager Employment and Social Services

Jocelyn Hollman.....392-3681

#### Manager Program and Support Delivery

Matthew Lindsay.....397-7905

#### Manager Community and Labour Market

Eric Fleury.....397-7609  
Cathy Smyth.....397-0517  
Shari Janes-Olmstead.....392-3641  
Jabari Lindsay.....397-5517

#### Support Assistant

Christina Kohli.....392-6473

### Human Services Integration

481 University Avenue, 6<sup>th</sup> Floor  
Toronto ON M5G 2P1

#### Director

Ann Longair.....392-7345

#### Project Director

Angela Chung.....397-9228

#### Management Consultant

Rebecca Turner.....397-0337

#### Policy Development Officer

Trish Lenz.....392-3096

#### Business Programs and Solutions Specialist

Nadeem Siddiqui.....397-7416  
Ijenna Ndukwe.....392-9770  
Michelle Dooley.....338-1686

## Local Offices – Area Operations

Please refer to the City website at [toronto.ca](http://toronto.ca) for additional information about office locations and services available.

### East District

Director Employment & Social Services  
Jennifer Pitt..... 397-1212

Manager, Community and Labour Market  
Annu Sood..... 397-1241  
Georgina Elliott..... 392-9008  
Anzalene Latiff-Rayman ..... 392-3418  
Barbara Andrade..... 392-8631

Manager Program & Delivery Support  
Susan Maynes ..... 397-1052

Support Assistant  
Christine Goff ..... 397-9048

### Malvern Employment & Social Services

5639 Finch Ave. E.  
Toronto ON M1B 5L1

General Enquiry ..... 338-8888  
Application for Assistance ..... 338-8888

Manager Employment & Social Services  
Despina Morfidis ..... 338-3882

Support Assistant  
Angela Sawyer ..... 397-1959

### Kennedy Employment & Social Services

Unit 1,1225 Kennedy Rd.  
Toronto ON M1P 2L4

General Enquiry ..... 338-8888  
Application for Assistance ..... 338-8888

Manager Employment & Social Services  
Indy Barma ..... 397-1213

Support Assistant  
Nouvellette Whyte ..... 397-0427

### Cliffcrest Employment Services

2985 Kingston Rd  
Toronto ON M1M 1P1

General Enquiry ..... 338-8888

Manager Employment & Social Services  
Indy Barma ..... 397-1213

Supervisor Direct Program  
Karliene Scott ..... 392-1471

### Consilium Place Employment & Social Services

10<sup>th</sup> fl., 100 Consilium Place  
Toronto ON M1H 3E3

General Enquiry ..... 338-8888  
Application for Assistance..... 338-8888

Manager Employment & Social Services  
Kim Quade..... 392-9004

Support Assistant  
Carole Rudy..... 397-7612

### Client Special Services / ODSP

11<sup>th</sup> fl.100 Consilium Place  
Toronto ON M1H 3E3

Manager Program Support  
Andrea Pronman ..... 392-2433

Supervisors Direct Program  
Olga Lazaridis ..... 397-1167  
Julia Rossi ..... 392-8737

Support Assistant  
Vicky Wong ..... 397-7616

**Golden Mile Employment & Social Services**

Unit 139, 1880 Eglinton Ave E.  
Toronto ON M1L 2L1

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager Employment & Social Services  
James Addy ..... 397-0678  
Support Assistant  
Ana Marisa Savona ..... 397-0670

**Beaches Employment & Social Services**

1631 Queen St. E.  
Toronto ON M4L 1G4

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager Employment & Social Services  
Ruth Luckey ..... 397-7488  
Support Assistant  
Stephanie Dowling ..... 392-3241

**Central District**

Director Employment & Social Services  
Mary Baratta..... 392-8258  
Manager Community and Labour Market  
Lorella Desousa ..... 392-4962  
George Okurapa..... 397-1609  
Manager Program & Delivery Support  
Liz Rybak..... 397-0432  
Support Assistant  
Victoria Franzoi ..... 397-1534

**Chesswood Employment & Social Services**

1117 Finch Ave. W.  
Toronto ON M3J 2P

General Enquiry .....	338-8888
Application for Assistance.....	338-8888

Manager Employment & Social Services  
Fiona McNeil ..... 397-5545  
Support Assistant  
Karen Marshall..... 397-9479

**Lesmill Employment & Social Services**

20 Lesmill Rd.  
Toronto ON M3B 2T5

General Enquiry .....	338-8888
Application for Assistance.....	338-8888

Manager Employment & Social Services  
Anne Fuentes..... 392-2832  
Support Assistant  
Paola Palmili..... 392-2825

**Lawrence Square Employment & Social Services**

Suite 330, 700 Lawrence Ave W.  
Toronto ON M6A 3B3

General Enquiry .....	338-8888
Application for Assistance.....	338-8888

Manager Employment & Social Services  
Peter Jagt..... 392-2831  
Support Assistant  
Victoria Franzoi ..... 397-1532

**Kids@Computers Scholarship Program**

Suite 330, 700 Lawrence Ave W.  
Toronto ON M6A 3B3

Supervisor Direct Program  
Marcella Falconi ..... 397-1621  
Support Assistant  
Sandra Sookdeo ..... 392-8610  
Nadia Ferrantone ..... 397-1909

**Yonge Eglinton Employment & Social Services**

Suite 900, 150 Eglinton Ave. E.  
Toronto ON M4P 3E2

General Enquiry ..... 338-8888  
Application for Assistance ..... 338-8888

Manager, Employment & Social Services  
Fred Tam..... 397-7825  
Support Assistant  
Kenny Ioannou..... 397-1806

**Wellesley Place Employment & Social Services**

2<sup>nd</sup> & 3<sup>rd</sup> fl., 111 Wellesley St. E.  
Toronto ON M4Y 3A7

General Enquiry ..... 338-8888  
Application for Assistance ..... 338-8888

Manager Employment & Social Services  
Barbara Taylor ..... 392-5123  
Support Assistant  
Trish Yeung..... 392-5121

**Regent Park Employment Services**

530 Dundas St. E.  
Toronto ON M5A 2B7

General Enquiry ..... 338-8888

Manager Employment & Social Services  
Barbara Taylor ..... 392-5123  
Supervisor Direct Program  
Peter Glarentzos..... 392-3451

**Metro Hall Employment & Social Services**

214 Wellington St. W.  
Toronto ON M5V 3C6

General Enquiry ..... 338-8888  
Application for Assistance..... 338-8888

Manager Employment & Social Services  
Carolee Abraham ..... 397-1805  
Support Assistant  
Jennifer Hummel..... 392-9880

**Metro Hall Employment Services**

55 John St.  
Toronto ON M5V 3C6  
(Entrance off King Street)

General Enquiry ..... 338-8888

Manager Employment & Social Services  
Carolee Abraham ..... 397-1805  
Jennifer Hummel ..... 392-9880

**Family Support Program Unit**

20 Lesmill Road  
Toronto ON M3B 2T5

General Enquiry .....	338-3888
Facsimile .....	338-3888

Manager Employment & Social Services  
Anne Fuentes..... 392-9001  
Supervisors Direct Program  
Shivaughn Carmichael..... 392-6204  
Jelena Stratton..... 338-3847  
Terri-Lea Pegg..... 392-5759  
Support Assistant  
Marisa Gallo..... 338-3872

**West District**

Director Employment & Social Services  
Judy Kane..... 338-7574  
Manager Community and Labour Market  
Najma Iqbal..... 392-6547  
Jessica Foster..... 392-8624  
Manager Program & Delivery Support  
Santina Ouellette..... 397-0429  
Support Assistant  
Khalilah Garnett..... 397-1663

**Attwell Employment & Social Services**

220 Attwell Dr. Unit 4  
Toronto ON M9W 6T9

General Enquiry .....	338-8888
Application for Assistance .....	338-8888

Manager Employment & Social Services  
Ian Wilson..... 392-6202  
Support Assistant  
Loretta Hanratty..... 392-6477

**Rexdale Employment Services**

21 Panorama Court, Unit 21  
Toronto ON M9V 4E3

General Inquiry .....	338-8888
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Manager Employment & Social Services  
Ian Wilson..... 392-6202  
Supervisor Direct Program  
Salma Ahmed..... 392-4431

**The Queensway Employment & Social Services**

779 The Queensway  
Toronto ON M8Z 1N4

General Enquiry .....	338-8888
Application for Assistance.....	338-8888

Manager Employment & Social Services  
Shelley MacLean..... 392-6472  
Support Assistant  
Catherine Javier..... 392-6552

**York/Humber Employment & Social Services**

Unit C2, 605 Rogers Rd.  
Toronto ON M6M 1B9

General Enquiry .....	338-8888
Application for Assistance.....	338-8888

Manager Employment & Social Services  
Grace Varrecchia..... 397-5547  
Support Assistant  
Kamini Elisha..... 392-6203



## High Park/Parkdale Employment & Social Services

1900 Dundas St. W.  
Toronto ON M6R 3B6

General Enquiry .....	338-8888
Application for Assistance.....	338-8888

Manager Employment & Social Services  
Sharlene Cobain..... 397-0474  
Support Assistant  
Ana De Oliveira..... 397-7920

## Crossways Employment Services

2340 Dundas St. W., 3rd Floor  
Toronto ON M6P 4A9

General Enquiry .....	338-8888
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Manager Employment & Social Services  
Sharlene Cobain..... 397-0474  
Supervisor Direct Program  
Barbara Godden-Secord..... 338-3985