

TORONTO Employment & Social Services

Community and Social Services

Toronto Employment & Social Services provides employment assistance and income supports to eligible Toronto residents, and delivers a wide range of programs and services aimed at helping people find and keep work. This includes referring people to the supports they need that are provided in the community and by other governments.

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

| | |
|-----------------------|----------|
| General Enquiry | 392-8623 |
| Facsimile | 392-4214 |

General Manager
Patricia Walcott..... 392-8952
Manager Strategic Issues, Policy & Research
Anna Fiorino..... 392-9052
Program Information Consultant
Randall Meier..... 392-5183
Devin Taylor..... 392-4683
Kazia Fraser..... 392-8722
Administrative Assistant
Stacey Hunt. 392-8953

Workforce Development & OW Program Support

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Director
Phil Eisler..... 397-7313
Support Assistant
Forouz Salehi-Rad..... 397-9170

Client Services Issues Management/Ontario Works Operational Policy/Housing Homelessness Related Services

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

| | |
|-----------------|----------|
| Facsimile | 392-4214 |
|-----------------|----------|

Manager, Program Support
Lisa Farun..... 392-3465
Supervisor Direct Program
Byron Silver 397-4449
OW Policy & Programs Advisor
Debbie Sokolovski..... 392-8005
Christine Vaandering..... 397-1767
Karen Sandieson..... 392-8647
Business Program & Solutions Specialist
Michel Tseramis 392-3242
Support Assistant
Lucy Yordanova 397-7314
Access and Privacy Officers
Shalene Honsberger..... 392-6268
Anna Vassallo..... 338-2135
Support Assistant
Virginia Skura 392-8615

Workforce Development & Employment Programs

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Employer Information Line .. 397-JOBS (5627)
Facsimile 392-2398

Manager

James Lapierre..... 392-2915

Managers, Program Support

Michelle Brait..... 397-0724

Jennifer Posthumus..... 397-0722

Manager Community & Labour Market

Devi Arasanayagam 392-3620

Yasmin Faulds..... 397-5544

Paolo Staffieri..... 392-6558

Alison Das Neves 392-4440

Supervisors, Direct Program

Angela Geridis-Ouimet 392-4096

Shirley Harding 392-9050

Cathy Freeman 392-4322

Fehmida Murji..... 338-3490

Catherine Schmidt 397-0350

Operational & Policy Training

700 Lawrence Ave W. Ste. 330
Toronto ON M6A 3B3

General Enquiry 397-1760
Facsimile 392-4550

Manager, Training and Education

Ahnie Krikorian..... 397-9452

Training and Development Coordinator TESS

Tanya Morgan 392-9321

Leeann Thompson 392-6211

Support Assistants

Thelma Alcantara 392-4545

Alicia Ritchie Martins 397-1768

Strategic Program Development

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Director

Tobias Novogrodsky 392-5312

Policy Development Officers

Dean Herd..... 392-8618

Julie-Ann Pajkovic 392-8626

Safiah Chowdhury 392-8961

Sherry Kamal..... 392-9712

Christine Carrasco..... 397-5518

Business Intelligence

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Manager

Tarek Sabry 392-8664

Business Intelligence Consultant

Paul Chronowich 397-9686

Eunice Lee..... 397-4503

Binh Truong 392-8265

6th fl., 150 Eglinton Ave E.

Toronto ON M4P 1E8

Manager, Program Support

Mary Diorio..... 397-0341

Business Programs and Solutions Specialist

Gio Collura 392-2623

Mary Kritsonis..... 392-9549

Natalia Ionescu 392-9044

Support Assistants

Elizabeth Welch-Hood 392-8603

Business & Financial Supports

Metro Hall
12th fl., 55 John St.
Toronto ON M5V 3C6

Director

Darrin Vermeersch 392-8585

Support Assistant
Tracy Gallagher 392-6318

Human Services and Organizational Development

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile 392-9464

Manager, Business Support & Workforce Planning
Natalie Creer 392-9428
Manager, Organizational Planning & Development
Cindy Miranda 392-8957
Supervisor, Direct Program
Geraldene Leonard 392-2401
Business Support & Workforce Planning Specialist
Leslie Stants 392-8692
Human Services Coordinator
Mimi Wong 397-0338
Human Services Unit Associate
Ashley Tonet 392-8356
Lilibeth Ocampo 392-8642

Financial

Manager Budget & Financial Planning
Jeff Parkovnick 392-8963
Financial Planning Analysts
Ian James Mills 392-9323
Marko Petrovski 392-8634
John Tsoukos 338-1447

Financial Systems Analyst
Sophie Hugh-Sam 392-2988
Budget Analysts
Santhy Nimalan 392-8531
Bruce Xu 338-1704
Edwin Chee 338-1448
Accounting Assistant 3
Judi Hanninen 397-9101

Asset Management

Project Coordinator Facilities, TESS
Frank Deffett 392-3081
Iilir Shijaku 338-5620
Kelly Jin 392-5520
Support Assistant
Maria Desouza 397-5830

Information Technology Systems & Architecture

Facsimile 392-8686

Manager Information Systems
Tracey O'Brien 392-8742
Managers Program Support
Andrew Davidson 392-9565
Nick Lo Russo 392-9088
Business Program and Solutions Specialist
John Kirkpatrick 392-8960
Joseph Mendoza 392-8680
Kimberly Brathwaite 397-0603
Senior Systems Integrators
Stephen Mills 397-4108
Support Assistant
Aneela Anwar 397-4521
Tiffany Kane 338-1223

Payment Support

Support Assistant
Aaron Cheung 392-8731

6th fl., 150 Eglinton Ave E.
Toronto ON M4P 1E8

Manager Program Support

Robert Laws 397-5520
Victor Leung..... 397-1535

Senior Systems Integrators

Santiago Astray 392-8627
Terrence Lee..... 397-0336
Jeff Zeng..... 392-9324

Business Program and Solutions Specialist

Linda Butler..... 392-9085
Marika Levine..... 397-4501
Ruby Li..... 392-9053
Carmela Sultana..... 397-4522

Risk Management

Facsimile 392-9464

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Manager

Robert Ock 397-4090

Senior Business Analyst Risk Management

Trevor Tikaram..... 392-1491

Risk Management Officer

Ewa Wroblewski 392-8922
Gareth Blair 392-4483

Supervisor

Peter Mason..... 392-5486

Support Assistant

Marlene Loares..... 397-0536

Quality Control & Assurance

1st & 4th fl., 111 Wellesley St. E.
Toronto ON M4Y 3A7

General Enquiry 392-9033
Facsimile 397-7298

Manager, Program Support

Lynn Murphy..... 392-2910

Support Assistant

Amabel Castillo 392-9033

Client Access and Services

Director

Irwin Stanley 397-7301

Manager, Employment and Social Services

Jocelyn Hollman..... 392-3681

Manager Program and Support Delivery

Matthew Lindsay 397-7905

Manager Community and Labour Market

Eric Fleury 397-7609

Cathy Smyth 397-0517

Shari Janes-Olmstead 392-3641

Jabari Lindsay..... 397-5517

Support Assistant

Christina Kohli 392-6473

Human Services Integration

481 University Avenue, 6th Floor
Toronto ON M5G 2P1

Director

Ann Longair 392-7345

Project Director

Angela Chung..... 397-9228

Management Consultant

Rebecca Turner..... 397-0337

Change Management Consultant

Michael Askari 392-7680

Policy Development Officer

Trish Lenz..... 392-3096

Business Analyst

Chinonso Okafor 392-2416

Business Programs and Solutions Specialist

Nadeem Siddiqui 397-7416

Ijenna Ndukwe 392-9770

Michelle Dooley 338-1686

Local Offices – Area Operations

Please refer to the City website at toronto.ca for additional information about office locations and services available.

East District

Director

Jennifer Pitt..... 397-1212

Managers, Community and Labour Market

Annu Sood..... 397-1241

Georgina Elliott..... 392-9008

Barbara Andrade..... 392-8631

Manager, Program & Delivery Support

Susan Maynes..... 397-1052

Support Assistant

Christine Goff..... 397-9048

Malvern Employment & Social Services

5639 Finch Ave. E.

Toronto ON M1B 5L1

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager

Despina Morfidis..... 338-3882

Support Assistant

Angela Sawyer 397-1959

Kennedy Employment & Social Services

1225 Kennedy Rd., Unit 1

Toronto ON M1P 2L4

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager

Indy Barma 397-1213

Support Assistant

Nouvellette Whyte..... 397-0427

Cliffcrest Employment Services

2985 Kingston Rd

Toronto ON M1M 1P1

| | |
|-----------------------|----------|
| General Enquiry | 338-8888 |
|-----------------------|----------|

Manager

Indy Barma 397-1213

Supervisor, Direct Program

Karliene Scott..... 392-1471

Consilium Place Employment & Social Services

10th fl., 100 Consilium Place

Toronto ON M1H 3E3

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager

Kim Quade 392-9004

Support Assistant

Carole Rudy..... 397-7612

Client Special Services / ODSP

11th fl. 100 Consilium Place

Toronto ON M1H 3E3

Manager, Program Support

Andrea Pronman..... 392-2433

Supervisors, Direct Program

Olga Lazaridis 397-1167

Julia Rossi..... 392-8737

Support Assistant

Vicky Wong 397-7616

Golden Mile Employment & Social Services

Unit 139, 1880 Eglinton Ave E.
Toronto ON M1L 2L1

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager

James Addy 397-0678

Support Assistant

Ana Marisa Savona 397-0670

Beaches Employment & Social Services

1631 Queen St. E.
Toronto ON M4L 1G4

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager

Ruth Luckey 397-7488

Support Assistant

Stephanie Dowling 392-3241

Central District

Director

Mary Baratta 392-8258

Managers, Community and Labour Market

Lorella Desousa 392-4962

George Okurapa 397-1609

Anzalene Latiff-Rayman 392-3418

Manager, Program & Delivery Support

Liz Rybak 397-0432

Support Assistant

Victoria Franzoi 397-1534

Chesswood Employment & Social Services

1117 Finch Ave. W.
Toronto ON M3J 2P

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager

Fiona McNeil 397-5545

Support Assistant

Karen Marshall 397-9479

Lesmill Employment & Social Services

20 Lesmill Rd.
Toronto ON M3B 2T5

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager

Anne Fuentes 392-2832

Support Assistant

Paola Palmili 392-2825

Lawrence Square Employment & Social Services

Suite 330, 700 Lawrence Ave W.
Toronto ON M6A 3B3

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager

Peter Jagt 392-2831

Support Assistant

Victoria Franzoi 397-1532

Kids@Computers Scholarship Program

Suite 330, 700 Lawrence Ave. W.
Toronto ON M6A 3B3

Supervisor, Direct Program
Marcella Falconi..... 397-1621
Support Assistant
Sandra Sookdeo..... 392-8610
Nadia Ferrantone..... 397-1909

Yonge Eglinton Employment & Social Services

Suite 900, 150 Eglinton Ave. E.
Toronto ON M4P 3E2

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager
Fred Tam 397-7825
Support Assistant
Kenny Ioannou 397-1806

Wellesley Place Employment & Social Services

2nd & 3rd fl., 111 Wellesley St. E.
Toronto ON M4Y 3A7

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager
Barbara Taylor..... 392-5123
Support Assistant
Trish Yeung..... 392-5121

Regent Park Employment Services

530 Dundas St. E.
Toronto ON M5A 2B7

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager
Barbara Taylor..... 392-5123
Supervisor, Direct Program
Peter Glarentzos..... 392-3451

Metro Hall Employment & Social Services

214 Wellington St. W.
Toronto ON M5V 3C6

| | |
|-----------------------|----------|
| General Enquiry | 338-8888 |
|-----------------------|----------|

Manager
Carolee Abraham..... 397-1805
Support Assistant
Jennifer Hummel 392-9880

Metro Hall Employment Services

55 John St.
Toronto ON M5V 3C6
(Entrance off King Street)

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager
Carolee Abraham..... 397-1805
Support Assistant
Jennifer Hummel 392-9880

Family Support Program Unit

20 Lesmill Road
Toronto ON M3B 2T5

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager
Anne Fuentes 392-9001

Supervisors, Direct Program
Shivaughn Carmichael 392-6204
Jelena Stratton 338-3847
Terri-Lea Pegg 392-5759

Support Assistant
Marisa Gallo 338-3872

West District

Director
Judy Kane 338-7574

Managers, Community and Labour Market
Najma Iqbal 392-6547
Jessica Foster 392-8624

Manager, Program & Delivery Support
Santina Ouellette 397-0429

Support Assistant
Khalilah Garnett 397-1663

Attwell Employment & Social Services

220 Attwell Dr. Unit 4
Toronto ON M9W 6T9

| | |
|-----------------------|----------|
| General Enquiry | 338-8888 |
|-----------------------|----------|

Manager
Ian Wilson 392-6202

Support Assistant
Loretta Hanratty 392-6477

Rexdale Employment Services

21 Panorama Court, Unit 21
Toronto ON M9V 4E3

| | |
|-----------------------|----------|
| General Enquiry | 338-8888 |
|-----------------------|----------|

Manager
Ian Wilson 392-6202

Supervisor, Direct Program
Salma Ahmed 392-4431

The Queensway Employment & Social Services

779 The Queensway
Toronto ON M8Z 1N4

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager
Shelley MacLean 392-6472

Support Assistant
Catherine Javier 392-6552

York/Humber Employment & Social Services

Unit C2, 605 Rogers Rd.
Toronto ON M6M 1B9

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager
Grace Varrecchia 397-5547

Support Assistant
Kamini Elisha 392-6203

High Park/Parkdale Employment & Social Services

1900 Dundas St. W.
Toronto ON M6R 3B6

| | |
|----------------------------------|----------|
| General Enquiry | 338-8888 |
| Application for Assistance | 338-8888 |

Manager

Sharlene Cobain 397-0474

Support Assistant

Ana De Oliveira..... 397-7920

Crossways Employment Services

2340 Dundas St. W., 3rd Floor
Toronto ON M6P 4A9

| | |
|-----------------------|----------|
| General Enquiry | 338-8888 |
|-----------------------|----------|

Manager

Sharlene Cobain 397-0474

Supervisor, Direct Program

Barbara Godden-Secord 338-3985