



### Children's Services Division

- Committed to Children
- Supportive of Families
- Building Community Capacity

Children's Services is designated as the City's "child care service system manager" under provincial legislation and as such has responsibility for planning and managing a broad range of child care services. These child care services include fee subsidy, wage subsidy, family resource centres, special needs resourcing and summer day camps. In addition to its service management responsibilities for child care, the Children's Services Division also directly operates 58 child care sites.

The Children's Services Division also has lead responsibility for supporting the City's broader children's strategy by managing special projects, initiatives and events such as the Toronto Report Card on Children.

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

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General Enquiry.....	392-5437
Toronto Early Learning & Child Care.....	392-3317
Toronto Home Child Care .....	392-3326
Facsimile.....	392-4576

Facsimile.....	392-4576
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General Manager (Acting)	
Anne Longair.....	392-8134
Administrative Assistant	
Carmela Reyes.....	392-8128
Consultant Policy Planning & Projects	
Suzanne Field .....	397-5082
Children Services Consultant	
Kelley Baldwin.....	397-1447
Project Director, Human Services Integration	
Rebecca Turner (Acting) .....	397-0867

Director	
Shanley McNamee.....	392-8284

### Business Support

Manager	
Birgit Maxseiner.....	392-8544
Administrative Support	
Leah Sanders (Acting).....	338-8429
Coordinator, Training & Development	
Elizabeth Harripaul (Acting).....	392-8298
Consultant, Workforce Development (Acting)	
Tobie Mathew .....	338-8429
Coordinator, People Services	
Michael Buensuceso.....	392-4852
Janet Kwok.....	392-3297
Amanda Taplin.....	397-1918
Sandhya O'Connor.....	397-0995
Health & Safety Officer	
Peter Ramjattan.....	338-7499

### Strategic Business & Financial Services

Strategic, Business and Financial Services is made up of the following units: Budget & Financial Services, Information and Technology Services, People Services and Education and Strategic Business Services. The section provides a division-wide strategic and support function which includes setting priorities, project management, supporting the division's business, budget, human resource, training, information and technology requirements.

### Budget & Finance

Manager	
Andres Hachard.....	392-3757
Budget Coordinators	
Bahareh Djavadi.....	392-5671
Ranil Mendis .....	392-8607
Jennifer Agbanti .....	397-5085
Magdalena Megas (Acting) .....	397-7352

## Information Technology & Business Transformation

Metro Hall  
27<sup>th</sup> floor, 55 John Street  
Toronto ON M5V 3C6

### Manager

Bonita See.....392-4132

### Senior System Integrators

Avraham Jacobs .....392-5869

Rod Silva .....392-9399

Shawn Huang .....392-3182

Steve Dunets.....392-9215

Louella Pires.....397-4694

Antonio Hon.....397-4516

### Children's Services Consultant

Maria Cordeiro .....397-1516

### Business Analysts

Indejit Rai .....392-5127

David McAfee .....397-0989

Ellen Chen .....392-4643

Ian Boodhai .....392-4693

Michael Kakzanov.....392-4593

Van Bui .....392-3039

Charis Chui.....397-0079

Anna Liscio (Acting) ..... 397-4985

Ali Abughoush .....397-0080

Antonietta Priolo (Acting).....397-0996

### Coordinator, Training & Development

Larry Kline .....392-0216

### Senior Systems Administrator

Deval Parikh .....392-3014

### Computer Help Desk .....397-5555

## Strategic Management Services

### Consultant

Ashraf Ghonaim .....392-8558

### System Integrator 1

Laurence Evelyn.....397-0999

### System Integration Specialist

Dmitry Vakhrushev .....392-3823

## Service System Planning & Policy Development

Service System Planning and Policy Development is responsible for overall planning, evaluation and monitoring of an integrated child care system through the Children's Services Service Plan, research and policy development. The section assesses the level of quality of child care and provides a public rating scale for parents, and provides divisional oversight on internal business practices ensuring processes are effective and efficient.

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Toronto ON M5V 3C6

Facsimile..... 392-4576

### Director

Karen Gray ..... 397-1465

### Administrative Support

Dawn Barnum..... 392-3594

## Program & Policy Development

### Manager

Lorraine McLeod ..... 397-7605

### Children's Services Consultants

Ann Pagnin ..... 392-4670

David Lee ..... 397-4517

Nuala Meagher ..... 397-5602

### Policy Development Officers

Matt Hilder ..... 392-0597

Cris Renna ..... 397-4676

Tamara Augsten.....397-1269

### Business Analyst

Anthony Galston.....392-9479

### Research Analysts

Lily Chung ..... 392-5631

Ina Balsys ..... 392-8132

## Child & Family Centre Administration (EarlyOn)

### Manager

Ashley Burger..... 338-1799

### Consultants

James McLean.....338-1799

Maureen McDonald..... 338-1799

Shani Halfon.....994-0481

Keith McCrady .....

## Risk Management & Accountability

### Manager

Trish Horrigan ..... 392-6625

### Administrative Support

Ghaja Jayaranjaan..... 392-3319

### Client Liaison Consultant

Shelley McKeen-Weaver..... 397-1262

### Quality Assurance & Risk Management Analysts

Nilanthi Kanakasekere (Acting) .....392-9132

Shadi Madi..... 338-3641

Matthew Moore (Acting).....392-5126

### Quality Assurance & Risk Management Assessors

Vira Parisi ..... 397-1148

Geoff Davies (Acting) ..... 392-3328

**Quality & Capacity Building**10<sup>th</sup> floor, 325 Milner Avenue

Toronto ON M1B 5N1

**Manager**

Anne Hepditch.....392-3929

**Coordinator, Training & Development**

Patti Rowland .....397-1165

**Asset Management****Program Manager**

Nino Dodaro .....392-3341

**Project Managers**

Gail O'Donnell .....397-5086

Corina Ghimbasan .....397-1492

Elsa Chow .....392-4297

**Facilities Supervisors**

Nad Milokovic .....392-5870

Colin Sam .....392-7403

**District Operations**

District Operations assist clients to access quality child care in the City of Toronto and determine eligibility for subsidized child care. The section works with child care operators to ensure the quality and financial viability of child care programs that have a service contract with the City and ensures compliance with standards as outlined in the City's Operating Criteria.

**East District**9<sup>th</sup> floor, 325 Milner Avenue

Toronto ON M1B 5N1

General Enquiry.....392-5437

Facsimile.....397-0240

**District Director**Karen Wilson, MH 10<sup>th</sup> fl .....392-3997**District Supervisor**

Christina Lynn Willis .....397-7945

**Children's Services Consultants**

Angela Robertson .....397-7953

Tania Asimenios .....397-7961

Krisiya Arumuganathan .....397-1748

Susie Gifford .....397-0238

**Budget Coordinator**

Marnie McDonell .....392-8119

**North District**

Unit 4, 1118 Finch Ave. W.

Toronto ON M3J 3J4

General Enquiry..... 392-5437

Facsimile..... 392-3450

**District Director**Therese Damaso, MH 10<sup>th</sup> fl..... 392-5339**District Supervisor**

Diana Rossi-Zepeda..... 392-3774

**Children's Services Consultants**

Ryan Vender ..... 392-3321

Darlene Thompson ..... 392-3322

Karen Guthrie ..... 397-1258

Aryne Crosby..... 392-5676

Dhurata Beqo .....338-5894

Lori Foreht.....392-5867

**Budget Coordinator**

Sanjay Chitapain..... 397-1266

**South District****Metro Hall**

214 Wellington Street West, Ground Floor

Toronto ON M5V 3C6

General Enquiry..... 392-5437

Facsimile..... 397-1456

**District Director**Karen Wilson, MH 10<sup>th</sup> fl ..... 392-3997**District Supervisor**

Giuliana Fortunato (Acting) ..... 397-1464

**Children's Services Consultants**

Anne Farrell..... 397-1677

Sandy Misthios ..... 392-4221

Maureen Bailey ..... 392-9028

Ann Marie Schiraldi ..... 397-1449

Amy Van Camp.....392-8171

Nicole DeSouza ..... 397-7388

**Budget Coordinator**

Sylvia Hung ..... 397-0482

**Special Services****Metro Hall**10<sup>th</sup> fl., 55 John St.

Toronto ON M5V 3C6

Facsimile..... 392-4227

**Manager**

Nancy Hendy .....	392-3593
<b>Centralized Special Needs Supervisor</b>	
Cindy Stamoulakatos .....	397-9732
<b>Project Lead</b>	
Meena Bhardwaj .....	397-1013
<b>Special Needs Supervisors</b>	
Marissa Tapango (East/North) .....	338-7560
Stephanie Moroni (West/South) .....	392-5865

**West District**

11<sup>th</sup> fl., 1243 Islington Ave.  
Toronto ON M8X 1Y9

General Enquiry .....	392-5437
Facsimile .....	392-3968

**District Director**

Therese Damaso, MH 10<sup>th</sup> fl .....
 392-5339 |

**District Supervisor**

Linda Butt (Acting) .....
 392-5624 |

**Children's Services Consultants**

Patricia Hunt .....	392-5619
Sandy Couto-Green .....	392-3587
Mirjana Silva .....	397-4638
Marta Catucci .....	397-1448
Filomena Furtado .....	392-6298
Michele Noel .....	338-5953
Anne Conway .....	392-3975
Eve-Anne Tremblay (French) .....	397-7606

**Budget Coordinator**

Patricia Macleod (Acting) .....
 392-3744 |

**Centralized Consultants**

10th floor Metro Hall

Mary Peddie .....	397-5178
Kelly O'Gorman .....	397-9626

**Client Services**

Metro Hall

10<sup>th</sup> fl., 55 John St.

Toronto ON M5V 3C6

**Director**

Lynn Connolly .....
 392-5625 |

**Program Managers**

George Serkhanian .....	397-0072
Lauren Boudreau .....	392-1266

**Application & Inquiry**

York Civic Centre

Lower Level, 2700 Eglinton Ave. W.

Toronto ON M6M 1V1

General Enquiry .....	392-5437
Facsimile .....	392-3347

**Supervisor**

Helen Schaeffer .....
 392-3318 |

**Central Office**

700 Lawrence Avenue West, Suite 330

Toronto ON M6A 3B3

General Enquiry .....	392-5437
Facsimile .....	696-3459

**Supervisor**

Rosa Defina .....
 397-5102 |

**Contract & Financial Management**

Metro Hall

10<sup>th</sup> fl., 55 John St.

Toronto ON M5V 3C6

**Director**

Faye Jose .....
 397-7361 |

**Manager, Financial Review of Service Providers**

Sharon Lam .....
 392-4220 |

**Budget Coordinators**

Pedros Chinchinian .....	397-5521
Emily Wu .....	397-7360
Yajuvendra Yadav .....	338-7786

**Government Operator Funding & Provincial Wage Enhancement**

Metro Hall

10<sup>th</sup> fl., 55 John St.

Toronto ON M5V 3C6

**Project Director**

Nicole Warner (Acting) .....
 392-8169 |

**Manager, Financial Review of Service Providers**

Sue Johnston (Acting) .....
 397-4317 |

**Policy Development Officer**

Donna Saleh .....
 397-4561 |

**Children's Services Consultant**

Anne McLuskie .....	397-4316
Wilma Morrison .....	397-4318
Deborah Jackson .....	
Cassie Patriquin .....	

**Budget Coordinators**

Helen Pampo .....	397-7356
Kristine Gomez .....	397-5516
Lucy Poon .....	397-4315

## Toronto Early Learning & Child Care Services

Toronto Early Learning & Child Care Services provides early learning and care services to approximately 3,000 children and their families on a daily basis through 52 licensed early learning and child care centers and the Toronto Home Child Care Agency which provides care through over 150 licensed home child care providers.

Metro Hall  
10<sup>th</sup> floor, 55 John St  
Toronto ON M5V 3C6

Facsimile.....397-1680

Director  
Nancy Roscoe (Acting) .....392-5868  
Administrative Supervisor  
Eden Distajo .....397-1295  
Administrative Support  
Danielle Hutchinson .....392-3317  
Program Managers  
Anna-Christina Carlson .....392-3337  
Sandra McDooling .....397-1267  
Eileen Marquez.....397-1270  
Dawn Cassar .....392-3323  
Roberta Rosales-Obieta .....392-3361  
Budget Coordinator  
Alison Curtis.....392-3198

## Toronto Home Child Care & Nutrition Services

Unit 4, 1118 Finch Avenue W.  
Toronto ON M3J 3J4

General Enquiry.....392-3326  
Facsimile.....392-3450

Supervisor  
Sylvia Frisz.....392-5628  
Dietary Services Supervisor  
Hilarion Mitchell .....392-4783  
Food Production Coordinator  
Lucy Gemmiti.....392-5340  
Dominic Fiorino .....397-0921

## Early Learning & Child Care Centre's

Albion Rd.  
1545 Albion Rd ..... 392-5083  
Alexandra Park  
75 Augusta Sq..... 392-5515  
Ancaster  
45 Ancaster Rd ..... 392-5064  
Ancaster Satellite  
44 Ancaster Rd ..... 392-5576  
Berner Trail  
120 Berner Trail..... 392-6273  
Bay Mills  
365 Bay Mills Blvd..... 392-2294  
Blake St.  
84 Blake St ..... 392-5055  
Blake St. Satellite  
21 Boulton Ave. .... 392-3012  
Brahms  
5 Brahms Ave ..... 392-6262  
Canadiana Court  
20 Gordonridge Place ..... 392-5698  
Centenary/Seven Oaks  
9 Neilson Rd ..... 392-4750  
Chester Le  
201 Chester Le Blvd ..... 338-0715  
City Kids  
34 Bathurst St ..... 392-0932  
Cole Street  
10 Cole St ..... 392-5866  
Coxwell  
1631 Queen St. E., 2<sup>nd</sup> fl ..... 392-5076  
Danforth  
1125 Danforth Ave ..... 392-5070  
Davenport  
1900 Davenport Rd..... 392-5066  
Davisville  
41 Millwood Rd..... 392-5694  
Edgeley  
405 Driftwood Ave ..... 392-6271  
Emery  
3395 Weston Rd ..... 392-3370  
Falstaff  
10 Falstaff Ave ..... 392-5688  
Firgrove  
4 Cane Grassway ..... 392-5683  
Firgrove Satellite  
270 Firgrove Cres ..... 392-6259  
Flemingdon  
29 St. Dennis Dr ..... 392-3170  
Galloway  
4299 Kingston Rd..... 392-5229  
Gilder  
31 Gilder Dr..... 392-5696  
Gilder Satellite  
47 Gilder Dr..... 392-3743  
Glen Rd.  
443 Bloor St E ..... 392-5059

Greenholme-Albion	
10 Jamestown Cres .....	392-2875
Jesse Ketchum	
7 Berryman St.....	392-5061
Jesse Ketchum Satellite	
61 Davenport Road.....	392-5061
Kingston Road	
3392 Kingston Road.....	396-3755
Kipling	
2233 Kipling Ave .....	397-9961
Lawrence Ave East	
3847 Lawrence Ave. E .....	392-5692
Malvern	
1321 Neilson Rd.....	392-3766
Marguerite Butt	
3197 Lake Shore Blvd. W .....	392-4652
Metro Hall Child Care	
55 John St .....	397-5170
Mount Dennis (formerly Hollis)	
1296 Weston Road .....	392-5686
Northminster	
255 Finch Ave. W .....	392-5690
O'Connor	
1386 Victoria Park Ave .....	392-6545
O'Connor Satellite	
1665 O'Connor Dr.....	392-5632
Parkside	
401 Cedarvale Ave .....	392-3910
Rawlinson	
40 Earnscliffe Rd.....	392-5068
Regent Park	
40 Regent St. ....	392-5513
Rowntree	
2765 Islington Ave .....	392-5089
Shoreham Satellite	
31 Shoreham Dr.....	392-8599
Thomas Berry	
3495 Lake Shore Blvd. W .....	392-5080
Trimbee	
30 Denarda St. ....	392-3705
Warden Woods	
76 Firvalley Crt .....	392-5078
Warden Woods Satellite	
644 Warden Ave.....	392-5042
Westown	
3101 Weston Road.....	392-2441
Willowridge	
30 Earldown Dr. ....	392-5086
Woodbine	
700 Milverton Blvd .....	392-2257