



### Children's Services Division

- Committed to Children
- Supportive of Families
- Building Community Capacity

Children's Services is designated as the City's "child care service system manager" under provincial legislation and as such has responsibility for planning and managing a broad range of child care services. These child care services include fee subsidy, wage subsidy, family resource centres, special needs resourcing and summer day camps. In addition to its service management responsibilities for child care, the Children's Services Division also directly operates 58 child care sites.

The Children's Services Division also has lead responsibility for supporting the City's broader children's strategy by managing special projects, initiatives and events such as the Toronto Report Card on Children.

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

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General Enquiry.....	392-5437
Toronto Early Learning & Child Care.....	392-3317
Toronto Home Child Care .....	392-3326
Facsimile.....	392-4576

Facsimile.....	392-4576
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General Manager  
Elaine Baxter-Trahair .....392-8134  
Administrative Assistant  
Carmela Reyes.....392-8128  
Consultant Policy Planning & Projects  
Suzanne Field .....397-5082  
Children Services Consultant  
Kelley Baldwin.....397-1447  
Project Director, Human Services Integration  
Angela Chung .....397-0867

Director  
Shanley McNamee.....392-8284

### Business Support

Manager  
Birgit Maxseiner.....392-8544  
Administrative Support  
Elizabeth Harripaul.....392-8298  
Coordinator, Training & Development  
Leah Sanders.....338-8429  
Bernice Chau.....392-3297  
Consultant, Workforce Development  
Tobie Mathew.....338-5975  
Coordinator, People Services  
Michael Buensuceso.....392-4852  
Amanda Taplin.....397-1918  
Sandhya O'Connor.....397-0995  
Health & Safety Officer  
Peter Ramjattan.....338-7499

### Strategic Business & Financial Services

Strategic, Business and Financial Services is made up of the following units: Budget & Financial Services, Information and Technology Services, People Services and Education and Strategic Business Services. The section provides a division-wide strategic and support function which includes setting priorities, project management, supporting the division's business, budget, human resource, training, information and technology requirements.

### Budget & Finance

Manager  
Andres Hachard.....392-3757  
Budget Coordinators  
Bahareh Djavadi.....392-5671  
Ranil Mendis.....392-8607  
Jennifer Agbanti.....397-5085  
Tapan Seal.....397-7352

## Information Technology & Business Transformation

Metro Hall  
27<sup>th</sup> floor, 55 John Street  
Toronto ON M5V 3C6

### Manager

Bonita See.....392-4132

### Senior System Integrators

Avraham Jacobs .....392-5869

Rod Silva .....392-9399

Shawn Huang .....392-3182

Steve Dunets.....392-9215

Louella Pires.....397-4694

Antonio Hon.....397-4516

### Children's Services Consultant

Maria Cordeiro .....397-1516

### Business Analysts

Indejit Rai .....392-5127

David McAfee .....397-0989

Ellen Chen .....392-4643

Ian Boodhai .....392-4693

Michael Kakzanov.....392-4593

Van Bui .....392-3039

Charis Chui.....397-0079

Anna Liscio (Acting) ..... 397-4985

Ali Abughoush .....397-0080

Antonietta Priolo (Acting).....397-0996

### Coordinator, Training & Development

Larry Kline .....392-0216

### Senior Systems Administrator

Deval Parikh .....392-3014

Computer Help Desk .....397-5555

## Strategic Management Services

### Consultant

Ashraf Ghonaim .....392-8558

### System Integrator 1

Laurence Evelyn.....397-0999

### System Integration Specialist

Dmitry Vakhrushev .....392-3823

## Service System Planning & Policy Development

Service System Planning and Policy Development is responsible for overall planning, evaluation and monitoring of an integrated child care system through the Children's Services Service Plan, research and policy development. The section assesses the level of quality of child care and provides a public rating scale for parents, and provides divisional oversight on internal business practices ensuring processes are effective and efficient.

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Toronto ON M5V 3C6

Facsimile..... 392-4576

### Director

Karen Gray ..... 397-1465

### Administrative Support

Dawn Barnum..... 392-3594

## Program & Policy Development

### Manager

Lorraine McLeod ..... 397-7605

### Children's Services Consultants

Ann Pagnin ..... 392-4670

David Lee ..... 397-4517

Nuala Meagher ..... 397-5602

### Policy Development Officers

Matt Hilder ..... 392-0597

Bethany Zack ..... 397-0932

Tamara Augsten..... 397-1269

Brendon Goodmurphy ..... 397-1754

### Business Analyst

Anthony Galston..... 392-9479

### Research Analysts

Lily Chung ..... 392-5631

Ina Balsys ..... 392-8132

## Child & Family Centre Administration (EarlyOn)

481 University Avenue, 6<sup>th</sup> Floor

### Manager

Ashley Burger..... 338-1799

### Consultants

James McLean ..... 338-6527

Maureen McDonald ..... 338-6528

Shani Halfon ..... 338-6524

Monique Diabo ..... 338-1799

Jessica Abraham ..... 338-6746

Patricia Hunt ..... 338-6530

### Budget Coordinator

Eddie Chan ..... 392-8380

## Risk Management & Accountability

481 University Avenue, 6<sup>th</sup> floor

### Manager

Trish Horrigan ..... 392-6625

### Administrative Support

Ghaja Jayaranjaan..... 392-3319

Quality Assurance & Risk Management Analysts  
 Nilanthi Kanakasekere (Acting) .....392-9132  
 Shadi Madi .....338-3641  
 Matthew Moore (Acting).....392-5126  
 Quality Assurance & Risk Management Assessors  
 Vira Parisi .....397-1148  
 Geoff Davies (Acting) .....392-3328  
 Special Project  
 Christina Lynn Willis .....338-6784

**Quality & Capacity Building**

10<sup>th</sup> floor, 325 Milner Avenue  
 Toronto ON M1B 5N1

Manager  
 Anne Hepditch.....392-3929  
 Coordinator, Training & Development  
 Patti Rowland .....397-1165

**Asset Management**

Program Manager  
 Nino Dodaro .....392-3341  
 Project Managers  
 Gail O'Donnell .....397-5086  
 Corina Ghimbasan .....397-1492  
 Elsa Chow .....392-4297  
 Facilities Supervisors  
 Nad Milokovic.....392-5870  
 Colin Sam.....392-7403

**District Operations**

District Operations assist clients to access quality child care in the City of Toronto and determine eligibility for subsidized child care. The section works with child care operators to ensure the quality and financial viability of child care programs that have a service contract with the City and ensures compliance with standards as outlined in the City's Operating Criteria.

**East District**

9<sup>th</sup> floor, 325 Milner Avenue  
 Toronto ON M1B 5N1

General Enquiry.....392-5437  
 Facsimile.....397-0240

District Director  
 Karen Wilson, MH 10<sup>th</sup> fl .....392-3997  
 District Supervisor  
 Robert Bondoc (Acting) .....397-7945

Children's Services Consultants  
 Angela Robertson ..... 397-7953  
 Tania Asimenios ..... 397-7961  
 Krisiya Arumuganathan ..... 397-1748  
 Susie Gifford ..... 397-0238  
 Budget Coordinator  
 Marnie McDonell ..... 392-8119

**North District**

Unit 4, 1118 Finch Ave. W.  
 Toronto ON M3J 3J4

General Enquiry..... 392-5437  
 Facsimile..... 392-3450

District Director  
 Therese Damaso, MH 10<sup>th</sup> fl..... 392-5339  
 District Supervisor  
 Diana Rossi-Zepeda..... 392-3774  
 Children's Services Consultants  
 Ryan Vender ..... 392-3321  
 Darlene Thompson ..... 392-3322  
 Karen Guthrie ..... 397-1258  
 Arynne Crosby..... 392-5676  
 Dhurata Beqo .....338-5894  
 Lori Foreht .....392-5867  
 Budget Coordinator  
 Sanjay Chitapain..... 397-1266

**South District**

Metro Hall  
 214 Wellington Street West, Ground Floor  
 Toronto ON M5V 3C6

General Enquiry..... 392-5437  
 Facsimile..... 397-1456

District Director  
 Karen Wilson, MH 10<sup>th</sup> fl ..... 392-3997  
 District Supervisor  
 Lianne Butts..... 397-1464  
 Children's Services Consultants  
 Anne Farrell..... 397-1677  
 Sandy Misthios ..... 392-4221  
 Maureen Bailey ..... 392-9028  
 Ann Marie Schiraldi ..... 397-1449  
 Amy Van Camp .....392-8171  
 Nicole DeSouza ..... 397-7388  
 Budget Coordinator  
 Sylvia Hung ..... 397-0482

**Special Services**

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Facsimile.....392-4227

**Manager**

Nancy HENDY .....392-3593  
Centralized Special Needs Supervisor  
Cindy Stamoulakatos.....397-9732  
Project Lead  
Meena Bhardwaj.....397-1013  
Special Needs Supervisors  
Marissa Tapangco (East/North).....338-7560  
Stephanie Moroni (West/South) .....392-5865

**West District**

11<sup>th</sup> fl., 1243 Islington Ave.  
Toronto ON M8X 1Y9

General Enquiry.....392-5437  
Facsimile.....392-3968

**District Director**

Therese Damaso, MH 10<sup>th</sup> fl .....392-5339  
District Supervisor  
Linda Butt .....392-5624  
Children's Services Consultants  
Sherifa Ishmael (Acting) .....392-5619  
Sandy Couto-Green .....392-3587  
Mirjana Silva .....397-4638  
Marta Catucci .....397-1448  
Filomena Furtado .....392-6298  
Michele Noel (Acting).....338-5953  
Anne Conway .....392-3975  
Eve-Anne Tremblay (French).....397-7606  
Budget Coordinator  
Patricia Macleod.....392-3744

**Centralized Consultants**

10th floor Metro Hall  
Mary Peddie .....397-5178  
Kelly O'Gorman .....397-9626

**Client Services**

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

**Director**

Lynn Connolly ..... 392-5625  
Program Managers  
George Serkhanian ..... 397-0072  
Lauren Boudreau ..... 392-1266  
Client Liaison Consultant  
Shelley McKeen-Weaver..... 397-1262

**Application & Inquiry**

York Civic Centre  
Lower Level, 2700 Eglinton Ave. W.  
Toronto ON M6M 1V1

General Enquiry..... 392-5437  
Facsimile..... 392-3347

**Supervisor**

George Asto..... 392-3318

**Central Office**

700 Lawrence Avenue West, Suite 330  
Toronto ON M6A 3B3

General Enquiry..... 392-5437  
Facsimile..... 696-3459

**Supervisor**

Rosa Defina ..... 397-5102

**Contract & Financial Management**

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

**Director**

Faye Jose.....397-7361  
Manager, Financial Review of Service Providers  
Sharon Lam.....392-4220  
Budget Coordinators  
Pedros Chinchian..... 397-5521  
Emily Wu..... 397-7360  
Jessica Zhu..... 397-9941  
Tony Warr (Acting) ..... 397-5197

**Government Operator Funding  
& Provincial Wage Enhancement**

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

- Project Director
  - Nicole Warner (Acting) .....392-8169
- Manager, Financial Review of Service Providers
  - Sue Johnston (Acting) .....397-4317
- Policy Development Officer
  - Donna Saleh.....397-4561
- Children's Services Consultant
  - Vacant..... 397-4316
  - Wilma Morrison .....397-4318
  - Deborah Jackson.....392-4472
  - Cassie Patriquin .....392-4484
  - Cris Renna .....397-4676
- Budget Coordinators
  - Helen Pampo .....397-7356
  - Kristine Gomez .....397-5516
  - Lucy Poon .....397-4315

**Toronto Early Learning & Child Care Services**

Toronto Early Learning & Child Care Services provides early learning and care services to approximately 3,000 children and their families on a daily basis through 52 licensed early learning and child care centers and the Toronto Home Child Care Agency which provides care through over 150 licensed home child care providers.

Metro Hall  
10<sup>th</sup> floor, 55 John St  
Toronto ON M5V 3C6

Facsimile.....397-1680

- Director
  - Anne Longair.....392-5868
- Administrative Supervisor
  - Eden Distajo .....397-1295
- Administrative Support
  - Danielle Hutchinson .....392-3317
- Program Managers
  - Anna-Christina Carlson .....392-3337
  - Sandra McDooling .....397-1267
  - Nancy Roscoe.....397-1270
  - Dawn Cassar.....392-3323
  - Roberta Rosales-Obieta .....392-3361

- Budget Coordinator
  - Alison Curtis..... 392-3198

**Toronto Home Child Care & Nutrition Services**

Unit 4, 1118 Finch Avenue W.  
Toronto ON M3J 3J4

General Enquiry ..... 392-3326  
Facsimile..... 392-3450

- Supervisor
  - Sylvia Frisz..... 392-5628
- Dietary Services Supervisor
  - Hilarion Mitchell ..... 392-4783
- Food Production Coordinator
  - Lucy Gemmiti..... 392-5340
  - Dominic Fiorino ..... 397-0921

**Early Learning & Child Care Centre's**

- Albion Rd.
  - 1545 Albion Rd ..... 392-5083
- Alexandra Park
  - 75 Augusta Sq..... 392-5515
- Ancaster
  - 45 Ancaster Rd ..... 392-5064
- Ancaster Satellite
  - 44 Ancaster Rd ..... 392-5576
- Berner Trail
  - 120 Berner Trail..... 392-6273
- Bay Mills
  - 365 Bay Mills Blvd..... 392-2294
- Blake St.
  - 84 Blake St ..... 392-5055
- Blake St. Satellite
  - 21 Boulton Ave. .... 392-3012
- Brahms
  - 5 Brahms Ave ..... 392-6262
- Canadiana Court
  - 20 Gordonridge Place ..... 392-5698
- Centenary/Seven Oaks
  - 9 Neilson Rd ..... 392-4750
- Chester Le
  - 201 Chester Le Blvd ..... 338-0715
- City Kids
  - 34 Bathurst St ..... 392-0932
- Cole Street
  - 10 Cole St ..... 392-5866
- Coxwell
  - 1631 Queen St. E., 2<sup>nd</sup> fl ..... 392-5076
- Danforth
  - 1125 Danforth Ave ..... 392-5070
- Davenport
  - 1900 Davenport Rd..... 392-5066

Davisville		Thomas Berry	
41 Millwood Rd.....	392-5694	3495 Lake Shore Blvd. W .....	392-5080
Edgeley		Trimbee	
405 Driftwood Ave.....	392-6271	30 Denarda St. ....	392-3705
Emery		Warden Woods	
3395 Weston Rd .....	392-3370	76 Firvalley Crt.....	392-5078
Falstaff		Warden Woods Satellite	
10 Falstaff Ave .....	392-5688	644 Warden Ave.....	392-5042
Firgrove		Westown	
4 Cane Grassway .....	392-5683	3101 Weston Road.....	392-2441
Firgrove Satellite		Willowridge	
270 Firgrove Cres .....	392-6259	30 Earldown Dr. ....	392-5086
Flemingdon		Woodbine	
29 St. Dennis Dr .....	392-3170	700 Milverton Blvd .....	392-2257
Galloway			
4299 Kingston Rd.....	392-5229		
Gilder			
31 Gilder Dr.....	392-5696		
Gilder Satellite			
47 Gilder Dr.....	392-3743		
Glen Rd.			
443 Bloor St E.....	392-5059		
Greenholme-Albion			
10 Jamestown Cres .....	392-2875		
Jesse Ketchum			
7 Berryman St.....	392-5061		
Jesse Ketchum Satellite			
61 Davenport Road.....	392-5061		
Kingston Road			
3392 Kingston Road.....	396-3755		
Kipling			
2233 Kipling Ave .....	397-9961		
Lawrence Ave East			
3847 Lawrence Ave. E .....	392-5692		
Malvern			
1321 Neilson Rd .....	392-3766		
Marguerite Butt			
3197 Lake Shore Blvd. W .....	392-4652		
Metro Hall Child Care			
55 John St .....	397-5170		
Mount Dennis (formerly Hollis)			
1296 Weston Road .....	392-5686		
Northminster			
255 Finch Ave. W .....	392-5690		
O'Connor			
1386 Victoria Park Ave.....	392-6545		
O'Connor Satellite			
1665 O'Connor Dr.....	392-5632		
Parkside			
401 Cedarvale Ave .....	392-3910		
Rawlinson			
40 Earnscliffe Rd.....	392-5068		
Regent Park			
40 Regent St. ....	392-5513		
Rowntree			
2765 Islington Ave .....	392-5089		
Shoreham Satellite			
31 Shoreham Dr.....	392-8599		