



## Community and Social Services

The Children's Services Division is committed to children, supportive of families and building community capacity. Children's Services is designated as the City's "child care service system manager" under provincial legislation and as such has responsibility for planning and managing a broad range of child care services. These child care services include fee subsidy, wage subsidy, family resource centres, special needs resourcing and summer day camps. In addition to its service management responsibilities for child care, the Children's Services Division also directly operates 58 child care sites. The Children's Services Division also has lead responsibility for supporting the City's broader children's strategy by managing special projects, initiatives and events such as the Toronto Report Card on Children.

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

|   |          |
|---|----------|
| General Enquiry .....                     | 392-5437 |
| Toronto Early Learning & Child Care ..... |          |
| .....                                     | 392-3317 |
| Toronto Home Child Care .....             | 392-3326 |
| Facsimile .....                           | 392-4576 |

General Manager (Interim)  
Karen Gray ..... 392-8134  
Administrative Assistant  
Carmela Reyes..... 392-8128  
Consultant Policy Planning & Projects  
Suzanne Field ..... 397-5082  
Children Services Consultant  
Kelley Baldwin..... 397-1447  
Project Director, Human Services Integration  
Angela Chung ..... 397-0867

### Strategic Business & Financial Services

Strategic, Business and Financial Services is made up of the following units: Budget & Financial Services, Information and Technology Services, People Services and Education and Strategic Business Services. The section provides a division-wide strategic and support function which includes setting

priorities, project management, supporting the division's business, budget, human resource, training, information and technology requirements.

Metro Hall  
12<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

|                 |          |
|-----------------|----------|
| Facsimile ..... | 392-4576 |
|-----------------|----------|

Director  
Sharon Lam (Acting) ..... 392-8284

### Business Support

Manager  
Nancy Roscoe..... 392-8544  
Administrative Support  
Vacant.....  
Coordinator, Training & Development  
Leah Sanders ..... 338-8429  
Bernice Chau ..... 392-3297  
Consultant, Workforce Development  
Tobie Mathew..... 338-5975  
Coordinator, People Services  
Michael Buensuceso ..... 392-4852  
Amanda Taplin ..... 397-1918  
Sandhya O'Connor..... 397-0995  
Elizabeth Harripaul..... 392-8298  
Health & Safety Officer  
Peter Ramjattan. .... 338-7499

## Budget & Finance

### Manager

Demetrios Xindaris ..... 392-3757

### Budget Coordinators

Bahareh Djavadi ..... 392-5671

Ranil Mendis ..... 392-8607

Jennifer Agbanti ..... 397-5085

Tapan Seal ..... 397-7352

## Information Technology & Business Transformation

### Metro Hall

27th floor, 55 John Street

Toronto ON M5V 3C6

### Manager

Shawn Huang (Acting) ..... 392-3182

Rod Silva (Acting) ..... 392-9399

### Senior System Integrators

Avraham Jacobs ..... 392-5869

Steve Dunets ..... 392-9215

Louella Pires ..... 397-4694

Antonio Hon ..... 397-4516

### Children's Services Consultant

Maria Cordeiro ..... 397-1516

### Business Analysts

Indejit Rai ..... 392-5127

David McAfee ..... 397-0989

Ellen Chen ..... 392-4643

Ian Boodhai ..... 392-4693

Michael Kakzanov ..... 392-4593

Van Bui ..... 392-3039

Charis Chui ..... 397-0079

Anna Liscio (Acting) ..... 397-4985

Antonietta Priolo (Acting) ..... 397-0996

### Coordinator, Training & Development

Larry Kline ..... 392-0216

### Senior Systems Administrator

Deval Parikh ..... 392-3014

Computer Help Desk ..... 397-5555

## Strategic Management Services

### Consultant

Ashraf Ghonaim ..... 392-8558

### System Integrator 1

Laurence Evelyn ..... 397-0999

### System Integration Specialist

Dmitry Vakhrushev ..... 392-3823

## Service System Planning & Policy Development

Service System Planning and Policy Development is responsible for overall planning, evaluation and monitoring of an integrated child care system through the Children's Services Service Plan, research and policy development. The section assesses the level of quality of child care and provides a public rating scale for parents, and provides divisional oversight on internal business practices ensuring processes are effective and efficient.

### Metro Hall

10th fl., 55 John St.

Toronto ON M5V 3C6

Facsimile ..... 392-4576

### Director

Shanley McNamee ..... 397-1465

### Administrative Support

Dawn Barnum ..... 392-3594

## Program & Policy Development

### Manager

Lorraine McLeod ..... 397-7605

### Children's Services Consultants

Ann Pagnin ..... 392-4670

David Lee ..... 397-4517

Nuala Meagher ..... 397-5602

Matt Hilder ..... 392-0597

### Policy Development Officers

Bethany Zack ..... 397-0932

Tamara Augsten ..... 397-1269

Brendon Goodmurphy ..... 397-1754

### Business Analyst

Anthony Gulston ..... 392-9479

### Research Analysts

Lily Chung ..... 392-5631

Ina Balsys ..... 392-8132

Andy Lachman ..... 397-7172

## Child & Family Centre Administration (EarlyOn)

481 University Avenue, 6th Floor

### Manager

Ashley Burger..... 338-1799

### Consultants

James McLean..... 338-6527

Maureen McDonald..... 338-6528

Shani Halfon..... 338-6524

Monique Diabo..... 338-1799

Jessica Abraham..... 338-6746

Patricia Hunt..... 338-6530

Abi Jeyaratnam..... 338-6561

Christopher Grol..... 397-7194

Nathan Stern..... 392-0103

Nury Rugeles..... 392-7737

### Budget Coordinator

Mark Kostovski ..... 338-6804

## Risk Management & Accountability

481 University Avenue, 6th floor

### Manager

Trish Horrigan..... 392-6625

### Administrative Support

Ghaja Jayaranjaan..... 392-3319

### Quality Assurance & Risk Management

#### Analysts

Nilanthi Kanakasekere (Acting) ... 392-9132

Shadi Madi ..... 338-3641

Matthew Moore (Acting) ..... 392-5126

### Quality Assurance & Risk Management

#### Assessors

Vira Parisi ..... 397-1148

Geoff Davies (Acting) ..... 392-3328

### Special Project

Christina Lynn Willis ..... 338-6784

## Quality & Capacity Building

10th floor, 325 Milner Avenue

Toronto ON M1B 5N1

### Manager

Anne Hepditch..... 392-3929

### Coordinator, Training & Development

Tasnim Bhujwalla Mirasol ..... 397-1165

## Asset Management

### Program Manager

Nino Dodaro ..... 392-3341

### Project Managers

Gail O'Donnell ..... 397-5086

Corina Ghimbasan ..... 397-1492

Elsa Chow ..... 392-4297

### Coordinator, Capital Projects

Judith Pajaro ..... 392-8696

### Facilities Supervisors

Nad Milokovic..... 392-5870

Colin Sam ..... 392-7403

## District Operations

District Operations assist clients to access quality child care in the City of Toronto and determine eligibility for subsidized child care. The section works with child care operators to ensure the quality and financial viability of child care programs that have a service contract with the City and ensures compliance with standards as outlined in the City's Operating Criteria.

## East District

9th floor, 325 Milner Avenue

Toronto ON M1B 5N1

General Enquiry ..... 392-5437

Facsimile ..... 397-0240

### District Director

Karen Wilson, MH 10th fl..... 392-3997

### District Supervisor

Aura Castro(Acting) ..... 392-3394

Natasha Sokolovski (Acting)..... 397-7945

### Children's Services Consultants

Angela Robertson ..... 397-7953

Tania Asimenios..... 397-7961

Krisiya Arumuganathan ..... 397-1748

Stephanie Moroni ..... 397-0238

### Budget Coordinator

Marnie McDonell ..... 392-8119

**North District**

Unit 4, 1118 Finch Ave. W.  
Toronto ON M3J 3J4

|                       |          |
|-----------------------|----------|
| General Enquiry ..... | 392-5437 |
| Facsimile .....       | 392-3450 |

**District Director**

Therese Damaso, MH 10th fl ..... 392-5339

**District Supervisors**

Diana Rossi-Zepeda ..... 392-3774

Georgia Vourganas-Chrisomeris... 392-4088

**Children's Services Consultants**

Ryan Vender..... 392-3321

Sonia Chavez (Acting) ..... 392-3322

Barbara Steele (Acting) ..... 397-1258

Arynne Crosby ..... 392-5676

Dhurata Beqo ..... 338-5894

Lori Foreht ..... 392-5867

**Budget Coordinator**

Sanjay Chitapain..... 397-1266

**South District**

Metro Hall

214 Wellington Street West, Ground Floor

Toronto ON M5V 3C6

|                       |          |
|-----------------------|----------|
| General Enquiry ..... | 392-5437 |
| Facsimile .....       | 397-1456 |

**District Director**

Karen Wilson, MH 10th fl..... 392-3997

**District Supervisor**

Lianne Butts ..... 397-1464

**Children's Services Consultants**

Anne Farrell..... 397-1677

Sandy Mithios ..... 392-4221

Maureen Bailey ..... 392-9028

Janet Singh (Acting)..... 397-1449

Amy Van Camp..... 392-8171

Nicole DeSouza..... 397-7388

**Budget Coordinator**

Jessica Zhu ..... 397-0482

**Special Services**

Metro Hall

10th fl., 55 John St.

Toronto ON M5V 3C6

|                 |          |
|-----------------|----------|
| Facsimile ..... | 392-4227 |
|-----------------|----------|

**Manager**

Nancy Hendy..... 392-3593

**Centralized Special Needs Supervisor**

Cindy Stamoulakatos ..... 397-9732

**Project Lead**

Meena Bhardwaj..... 397-1013

**Special Needs Supervisors**

Marissa Tapangco (East/North).... 338-7560

Stephanie Moroni (West/South) ... 392-5865

**West District**

11th fl., 1243 Islington Ave.

Toronto ON M8X 1Y9

|                       |          |
|-----------------------|----------|
| General Enquiry ..... | 392-5437 |
| Facsimile .....       | 392-3968 |

**District Director**

Therese Damaso, MH 10th fl ..... 392-5339

**District Supervisor**

Linda Butt ..... 392-5624

George Asto..... 392-5629

**Children's Services Consultants**

Sherifa Ishmael (Acting) ..... 392-5619

Sandy Couto-Green ..... 392-3587

Mirjana Silva ..... 397-4638

Marta Catucci ..... 397-1448

Filomena Furtado..... 392-6298

Michele Noel (Acting) ..... 338-5953

Anne Conway ..... 392-3975

Eve-Anne Tremblay (French)..... 397-7606

**Budget Coordinator**

Patricia Macleod..... 392-3744

**Centralized Consultants**

10th floor Metro Hall

Ann Marie Schiraldi ..... 397-5178

Kelly O'Gorman ..... 397-9626

## Client Services

Metro Hall  
10th fl., 55 John St.  
Toronto ON M5V 3C6

### Director

Lynn Connolly ..... 392-5625

### Program Managers

George Serkhanian ..... 397-0072

Lauren Boudreau ..... 392-1266

### Client Liaison Consultant

Shelley McKeen-Weaver ..... 397-1262

## Application & Inquiry

York Civic Centre  
Lower Level, 2700 Eglinton Ave. W.  
Toronto ON M6M 1V1

|                                |
|--------------------------------|
| General Enquiry ..... 392-5437 |
| Facsimile ..... 392-3347       |

### Supervisor

Maricar Polintan (Acting) ..... 392-3318

## Central Office

700 Lawrence Avenue West, Suite 330  
Toronto ON M6A 3B3

|                                |
|--------------------------------|
| General Enquiry ..... 392-5437 |
| Facsimile ..... 416-696-3459   |

### Supervisor

Rosa Defina ..... 397-5102

## Contract & Financial Management

Metro Hall  
10th fl., 55 John St.  
Toronto ON M5V 3C6

### Director

Faye Jose ..... 397-7361

### Manager, Financial Review of Service

#### Providers

Adelina Caputi ..... 392-4220

Arthur Wenglik ..... 397-5497

#### Budget Coordinators

Pedros Chinchinian ..... 397-5521

Tony Warr (Acting) ..... 397-5197

## Government Operating Funding & Provincial Wage Enhancement

Metro Hall  
10th fl., 55 John St.  
Toronto ON M5V 3C6

### Project Director

Nicole Warner (Acting) ..... 392-8169

### Manager, Financial Review of Service

#### Providers

Sue Johnston (Acting) ..... 397-4317

#### Policy Development Officer

Donna Saleh ..... 397-4561

#### Children's Services Consultant

Mary Peddie ..... 397-4316

Wilma Morrison ..... 397-4318

Deborah Jackson ..... 392-4472

Cassie Patriquin ..... 392-4484

Cris Renna ..... 397-4676

#### Budget Coordinators

Helen Pampo ..... 397-7356

Kristine Gomez ..... 397-5516

Lucy Poon ..... 397-4315

## Toronto Early Learning & Child Care Services

Toronto Early Learning & Child Care Services provides early learning and care services to approximately 3,000 children and their families on a daily basis through 52 licensed early learning and child care centers and the Toronto Home Child Care Agency which provides care through over 150 licensed home child care providers.

Metro Hall  
10th floor, 55 John St  
Toronto ON M5V 3C6

Facsimile ..... 397-1680

#### Director

Bridgit Maxseiner (Acting) ..... 392-5868

#### Administrative Supervisor

Eden Distajo ..... 397-1295

#### Administrative Support

Danielle Hutchinson ..... 392-3317

#### Program Managers

Anna-Christina Carlson ..... 392-3337

Sandra McDooling ..... 397-1267

Suzette Campbell ..... 397-1270

Dawn Cassar ..... 392-3323

Roberta Rosales-Obieta ..... 392-3361

#### Budget Coordinator

Alison Curtis ..... 392-3198

### Toronto Home Child Care & Nutrition Services

Unit 4, 1118 Finch Avenue W.  
Toronto ON M3J 3J4

General Enquiry ..... 392-3326

Facsimile ..... 392-3450

#### Supervisor

Sylvia Frisz ..... 392-5628

#### Dietary Services Supervisor

Hilarion Mitchell ..... 392-4783

#### Food Production Coordinator

Lucy Gemmiti ..... 392-5340

Dominic Fiorino ..... 397-0921

### Early Learning & Child Care Centre's

#### Albion Rd.

1545 Albion Rd ..... 392-5083

#### Alexandra Park

75 Augusta Sq ..... 392-5515

#### Ancaster

45 Ancaster Rd ..... 392-5064

#### Ancaster Satellite

44 Ancaster Rd ..... 392-5576

#### Berner Trail

120 Berner Trail ..... 392-6273

#### Bay Mills

365 Bay Mills Blvd ..... 392-2294

#### Blake St.

84 Blake St ..... 392-5055

#### Blake St. Satellite

21 Boulton Ave. .... 392-3012

#### Brahms

5 Brahms Ave ..... 392-6262

#### Canadiana Court

20 Gordonridge Place ..... 392-5698

#### Centenary/Seven Oaks

9 Neilson Rd ..... 392-4750

#### Chester Le

201 Chester Le Blvd ..... 338-0715

#### City Kids

34 Bathurst St ..... 392-0932

#### Cole Street

10 Cole St ..... 392-5866

#### Coxwell

1631 Queen St. E., 2nd fl ..... 392-5076

#### Danforth

1125 Danforth Ave ..... 392-5070

#### Davenport

1900 Davenport Rd ..... 392-5066

#### Davisville

41 Millwood Rd ..... 392-5694

#### Edgeley

405 Driftwood Ave ..... 392-6271

#### Emery

3395 Weston Rd ..... 392-3370

#### Falstaff

10 Falstaff Ave ..... 392-5688

#### Firgrove

4 Cane Grassway ..... 392-5683

#### Firgrove Satellite

270 Firgrove Cres ..... 392-6259

#### Flemingdon

29 St. Dennis Dr ..... 392-3170

#### Galloway

4299 Kingston Rd ..... 392-5229

#### Gilder

31 Gilder Dr ..... 392-5696

#### Gilder Satellite

47 Gilder Dr ..... 392-3743

#### Glen Rd.

443 Bloor St E ..... 392-5059

|                                |          |
|--------------------------------|----------|
| Greenholme-Albion              |          |
| 10 Jamestown Cres .....        | 392-2875 |
| Jesse Ketchum                  |          |
| 7 Berryman St.....             | 392-5061 |
| Jesse Ketchum Satellite        |          |
| 61 Davenport Road.....         | 392-5061 |
| Kingston Road                  |          |
| 3392 Kingston Road .....       | 396-3755 |
| Kipling                        |          |
| 2233 Kipling Ave .....         | 397-9961 |
| Lawrence Ave East              |          |
| 3847 Lawrence Ave. E .....     | 392-5692 |
| Malvern                        |          |
| 1321 Neilson Rd.....           | 392-3766 |
| Marguerite Butt                |          |
| 3197 Lake Shore Blvd. W .....  | 392-4652 |
| Metro Hall Child Care          |          |
| 55 John St.....                | 397-5170 |
| Mount Dennis (formerly Hollis) |          |
| 1296 Weston Road .....         | 392-5686 |
| Northminster                   |          |
| 255 Finch Ave. W .....         | 392-5690 |
| O'Connor                       |          |
| 1386 Victoria Park Ave.....    | 392-6545 |
| O'Connor Satellite             |          |
| 1665 O'Connor Dr.....          | 392-5632 |
| Parkside                       |          |
| 401 Cedarvale Ave .....        | 392-3910 |
| Rawlinson                      |          |
| 40 Earnscliffe Rd.....         | 392-5068 |
| Regent Park                    |          |
| 40 Regent St. ....             | 392-5513 |
| Rowntree                       |          |
| 2765 Islington Ave .....       | 392-5089 |
| Shoreham Satellite             |          |
| 31 Shoreham Dr.....            | 392-8599 |
| Thomas Berry                   |          |
| 3495 Lake Shore Blvd. W .....  | 392-5080 |
| Trimbee                        |          |
| 30 Denarda St. ....            | 392-3705 |
| Warden Woods                   |          |
| 76 Firvalley Crt .....         | 392-5078 |
| Warden Woods Satellite         |          |
| 644 Warden Ave.....            | 392-5042 |
| Westown                        |          |
| 3101 Weston Road .....         | 392-2441 |
| Willowridge                    |          |
| 30 Earldown Dr. ....           | 392-5086 |
| Woodbine                       |          |
| 700 Milverton Blvd .....       | 392-2257 |