



### Children's Services Division

- Committed to Children
- Supportive of Families
- Building Community Capacity

Children's Services is designated as the City's "child care service system manager" under provincial legislation and as such has responsibility for planning and managing a broad range of child care services. These child care services include fee subsidy, wage subsidy, family resource centres, special needs resourcing and summer day camps. In addition to its service management responsibilities for child care, the Children's Services Division also directly operates 58 child care sites.

The Children's Services Division also has lead responsibility for supporting the City's broader children's strategy by managing special projects, initiatives and events such as the Toronto Report Card on Children.

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

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General Enquiry.....	392-5437
Toronto Early Learning & Child Care.....	392-3317
Toronto Home Child Care .....	392-3326
Facsimile.....	392-4576

Facsimile.....	392-4576
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General Manager (Acting)  
Anne Longair.....392-8134  
Administrative Assistant  
Carmela Reyes.....392-8128  
Consultant Policy Planning & Projects  
Suzanne Field .....

Director  
Shanley McNamee.....392-8284

### Business Support

Manager  
Birgit Maxseiner.....392-8544  
Administrative Support  
Elizabeth Haripaul.....392-8298  
Coordinator, Training & Development  
Vacant.....  
Consultant, Workforce Development (Acting)  
Tobie Mathew .....

### Strategic Business & Financial Services

Strategic, Business and Financial Services is made up of the following units: Budget & Financial Services, Information and Technology Services, People Services and Education and Strategic Business Services. The section provides a division-wide strategic and support function which includes setting priorities, project management, supporting the division's business, budget, human resource, training, information and technology requirements.

### Budget & Finance

Manager  
Andres Hachard.....392-3757  
Budget Co-ordinators  
Bahareh Djavadi .....

## Information Technology & Business Transformation

Metro Hall  
27<sup>th</sup> floor, 55 John Street  
Toronto ON M5V 3C6

### Manager

Bonita See.....392-4132

### Senior System Integrators

Avraham Jacobs .....392-5869

Rod Silva .....392-9399

Shawn Huang .....392-3182

Steve Dunets.....392-9215

Louella Pires.....397-4694

Antonio Hon.....397-4516

### Children's Services Consultant

Maria Cordeiro .....397-1516

### Business Analysts

Indejit Rai .....392-5127

David McAfee .....397-0989

Ellen Chen .....392-4643

Ian Boodhai .....392-4693

Michael Kakzanov.....392-4593

Van Bui .....392-3039

Charis Chui.....397-0079

Anna Liscio (Acting) ..... 397-4985

Ali Abughoush .....397-0080

Antonietta Priolo (Acting).....397-0996

### Coordinator, Training & Development

Larry Kline .....392-0216

### Senior Systems Administrator

Deval Parikh .....392-3014

### Computer Help Desk .....397-5555

## Strategic Management Services

### Consultant

Ashraf Ghonaim .....392-8558

### System Integrator 1

Laurence Evelyn.....397-0999

### System Integration Specialist

Dmitry Vakhrushev .....392-3823

## Service System Planning & Policy Development

Service System Planning and Policy Development is responsible for overall planning, evaluation and monitoring of an integrated child care system through the Children's Services Service Plan, research and policy development. The section assesses the level of quality of child care and provides a public rating scale for parents, and provides divisional oversight on internal business practices ensuring processes are effective and efficient.

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Toronto ON M5V 3C6

Facsimile..... 392-4576

### Director

Karen Gray ..... 397-1465

### Administrative Support

Dawn Barnum..... 392-3594

## Program & Policy Development

### Manager

Lorraine McLeod ..... 397-7605

### Children's Services Consultants

Ann Pagnin ..... 392-4670

David Lee ..... 397-4517

Nuala Meagher ..... 397-5602

### Policy Development Officers

Matt Hilder ..... 392-0597

Cris Renna ..... 397-4676

Tamara Augsten.....397-1269

### Business Analyst

Vacant.....

### Research Analysts

Lily Chung ..... 392-5631

Ina Balsys ..... 392-8132

## Child & Family Centre Administration

### Manager

Ashley Burger..... 338-1799

## Risk Management & Accountability

### Manager

Trish Horrigan ..... 392-6625

### Administrative Support

Leah Sanders ..... 392-8297

### Client Liaison Consultant

Shelley McKeen-Weaver..... 397-1262

### Quality Assurance & Risk Management Analysts

Nilanthi Kanakasekere (Acting) .....392-9132

Shadi Madi..... 338-3641

Matthew Moore (Acting).....392-5126

### Quality Assurance & Risk Management Assessors

Vira Parisi ..... 397-1148

Geoff Davies (Acting) ..... 392-3328

**Quality & Capacity Building**

10<sup>th</sup> floor, 325 Milner Avenue

Toronto ON M1B 5N1

Manager

Anne Hepditch.....392-3929

Coordinator, Training & Development

Patti Rowland .....397-1165

**Asset Management**

Program Manager

Nino Dodaro .....392-3341

Project Managers

Gail O'Donnell .....397-5086

Corina Ghimbasan .....397-1492

Elsa Chow .....392-4297

Facilities Supervisors

Nad Milokovic .....392-5870

Colin Sam .....392-7403

**District Operations**

District Operations assist clients to access quality child care in the City of Toronto and determine eligibility for subsidized child care. The section works with child care operators to ensure the quality and financial viability of child care programs that have a service contract with the City and ensures compliance with standards as outlined in the City's Operating Criteria.

**East District**

9<sup>th</sup> floor, 325 Milner Avenue

Toronto ON M1B 5N1

General Enquiry.....392-5437

Facsimile.....397-0240

District Director

Karen Wilson, MH 10<sup>th</sup> fl .....392-3997

District Supervisor

Christina Lynn Willis .....397-7945

Children's Services Consultants

Angela Robertson .....397-7953

Tania Asimenios .....397-7961

Krisiya Arumuganathan .....397-1748

Susie Gifford .....397-0238

Budget Coordinator

Marnie McDonell .....392-8119

**North District**

Unit 4, 1118 Finch Ave. W.

Toronto ON M3J 3J4

General Enquiry..... 392-5437

Facsimile..... 392-3450

District Director

Therese Damaso, MH 10<sup>th</sup> fl..... 392-5339

District Supervisor

Diana Rossi-Zepeda..... 392-3774

Children's Services Consultants

Ryan Vender ..... 392-3321

Darlene Thompson ..... 392-3322

Karen Guthrie ..... 397-1258

Arynne Crosby..... 392-5676

Dhurata Bego.....

Lori Foreht.....392-5867

Budget Coordinator

Sanjay Chitapain..... 397-1266

**South District**

Metro Hall

214 Wellington Street West, Ground Floor

Toronto ON M5V 3C6

General Enquiry..... 392-5437

Facsimile..... 397-1456

District Director

Karen Wilson, MH 10<sup>th</sup> fl ..... 392-3997

District Supervisor

Michelle Button ..... 397-1464

Children's Services Consultants

Anne Farrell..... 397-1677

Sandy Misthios ..... 392-4221

Maureen Bailey ..... 392-9028

Ann Marie Schiraldi ..... 397-1449

Amy Van Camp.....392-8171

Nicole DeSouza ..... 397-7388

Budget Coordinator

Sylvia Hung ..... 397-0482

**Special Services**

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Facsimile.....392-4227

**Manager**

Nancy Hendy .....392-3593  
Centralized Special Needs Supervisor  
Cindy Stamoulakatos.....397-9732  
Project Lead  
Meena Bhardwaj.....397-1013  
Special Needs Supervisors  
Marissa Tapangco (East/North).....338-7560  
Stephanie Moroni (West/South) .....392-5865

**West District**

11<sup>th</sup> fl., 1243 Islington Ave.  
Toronto ON M8X 1Y9

General Enquiry.....392-5437  
Facsimile.....392-3968

**District Director**

Therese Damaso, MH 10<sup>th</sup> fl .....392-5339  
District Supervisor  
Linda Butt (Acting) .....392-5624  
Children's Services Consultants  
Patricia Hunt.....392-5619  
Sandy Couto-Green .....392-3587  
Mirjana Silva .....397-4638  
Marta Catucci .....397-1448  
Filomena Furtado .....392-6298  
Michele Noel.....338-5953  
Anne Conway .....392-3975  
Eve-Anne Tremblay (French).....397-7606  
Budget Coordinator  
Patricia Macleod (Acting) .....392-3744

**Centralized Consultants**

10<sup>th</sup> floor Metro Hall  
Mary Peddie .....397-5178  
Kelly O'Gorman .....397-5178

**Client Services**

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

**District Director**

Lynn Connolly..... 392-5625  
Program Managers  
George Serkhanian ..... 397-0072  
Lauren Boudreau ..... 392-1266

**Application & Inquiry**

York Civic Centre  
Lower Level, 2700 Eglinton Ave. W.  
Toronto ON M6M 1V1

General Enquiry..... 392-5437  
Facsimile..... 392-3347

**Supervisor**

Helen Schaeffer..... 392-3318

**Central Office**

700 Lawrence Avenue West, Suite 330  
Toronto ON M6A 3B3

General Enquiry..... 392-5437  
Facsimile..... 696-3459

**Supervisor**

Rosa Defina (Acting) ..... 397-5102  
Centralized Consultant  
Karen Guthrie, MH 10<sup>th</sup> floor ..... 397-5178

**Contract & Financial Management**

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

**District Director**

Faye Jose.....397-7361  
Manager, Financial Review of Service Providers  
Sharon Lam.....392-4220  
Budget Coordinators  
Pedros Chinchinian..... 397-5521  
Emily Wu .....397-7360

## Growth Strategy Implementation & Provincial Wage Enhancement

Metro Hall  
10<sup>th</sup> fl., 55 John St.  
Toronto ON M5V 3C6

Project Director	
Dena Warman .....	397-1447
Program Manager	
Nicole Warner .....	392-8619
Policy Development Officer	
Donna Saleh.....	397-4561
Children's Services Consultant	
Anne McLuskie .....	397-4316
Wilma Morrison .....	397-4318
Deborah Jackson.....	397-4638
Manager, Financial Review of Service Providers	
Sue Johnston (Acting) .....	397-4317
Budget Coordinators	
Helen Pampo .....	397-7356
Kristine Gomez .....	397-5516
Lucy Poon .....	397-4315

## Toronto Early Learning & Child Care Services

Toronto Early Learning & Child Care Services provides early learning and care services to approximately 3,000 children and their families on a daily basis through 52 licensed early learning and child care centers and the Toronto Home Child Care Agency which provides care through over 150 licensed home child care providers.

Metro Hall  
10<sup>th</sup> floor, 55 John St  
Toronto ON M5V 3C6

Facsimile.....397-1680

Director	
Sandra McDooling (Acting) .....	392-5868
Administrative Supervisor	
Eden Distajo .....	397-1295
Administrative Support	
Danielle Hutchinson .....	392-3317
Program Managers	
Anna-Christina Carlson .....	392-3337
Sandra McDooling .....	397-1267
Nancy Roscoe.....	397-1270

Dawn Cassar .....	392-3323
Roberta Rosales-Obieta .....	392-3361
Budget Coordinator	
Alison Curtis.....	392-3198

## Toronto Home Child Care & Nutrition Services

Unit 4, 1118 Finch Avenue W.  
Toronto ON M3J 3J4

General Enquiry.....	392-3326
Facsimile.....	392-3450

Supervisor	
Sylvia Frisz.....	392-5628
Dietary Services Supervisor	
Hilarion Mitchell .....	392-4783
Food Production Co-ordinator	
Lucy Gemmiti.....	392-5340
Dominic Fiorino .....	397-0921

## Early Learning & Child Care Centres

Albion Rd.	
1545 Albion Rd .....	392-5083
Alexandra Park	
75 Augusta Sq.....	392-5515
Ancaster	
45 Ancaster Rd .....	392-5064
Ancaster Satellite	
44 Ancaster Rd .....	392-5576
Berner Trail	
120 Berner Trail.....	392-6273
Bay Mills	
365 Bay Mills Blvd.....	392-2294
Blake St.	
84 Blake St .....	392-5055
Blake St. Satellite	
21 Boulton Ave. ....	392-3012
Brahms	
5 Brahms Ave .....	392-6262
Canadiana Court	
20 Gordonridge Place .....	392-5698
Centenary/Seven Oaks	
9 Neilson Rd .....	392-4750
Chester Le	
201 Chester Le Blvd .....	338-0715
City Kids	
34 Bathurst St .....	392-0932
Cole Street	
10 Cole St .....	392-5866
Coxwell	
1631 Queen St. E., 2 <sup>nd</sup> fl.....	392-5076
Danforth	
1125 Danforth Ave .....	392-5070

Davenport	
1900 Davenport Rd.....	392-5066
Davisville	
41 Millwood Rd.....	392-5694
Edgeley	
405 Driftwood Ave.....	392-6271
Emery	
3395 Weston Rd .....	392-3370
Falstaff	
10 Falstaff Ave .....	392-5688
Firgrove	
4 Cane Grassway .....	392-5683
Firgrove Satellite	
270 Firgrove Cres .....	392-6259
Flemingdon	
29 St. Dennis Dr .....	392-3170
Galloway	
4299 Kingston Rd.....	392-5229
Gilder	
31 Gilder Dr.....	392-5696
Gilder Satellite	
47 Gilder Dr.....	392-3743
Glen Rd.	
443 Bloor St E.....	392-5059
Greenholme-Albion	
10 Jamestown Cres .....	392-2875
Jesse Ketchum	
7 Berryman St.....	392-5061
Jesse Ketchum Satellite	
61 Davenport Road.....	392-5061
Kingston Road	
3392 Kingston Road.....	396-3755
Kipling	
2233 Kipling Ave .....	397-9961
Lawrence Ave East	
3847 Lawrence Ave. E .....	392-5692
Malvern	
1321 Neilson Rd.....	392-3766
Marguerite Butt	
3197 Lake Shore Blvd. W .....	392-4652
Metro Hall Child Care	
55 John St .....	397-5170
Mount Dennis (formerly Hollis)	
1296 Weston Road .....	392-5686
Northminster	
255 Finch Ave. W .....	392-5690
O'Connor	
1386 Victoria Park Ave .....	392-6545
O'Connor Satellite	
1665 O'Connor Dr.....	392-5632
Parkside	
401 Cedarvale Ave .....	392-3910
Rawlinson	
40 Earnscliffe Rd.....	392-5068
Regent Park	
40 Regent St. ....	392-5513
Rowntree	
2765 Islington Ave .....	392-5089
Shoreham Satellite	
31 Shoreham Dr.....	392-8599
Thomas Berry	
3495 Lake Shore Blvd. W .....	392-5080
Trimbee	
30 Denarda St. ....	392-3705
Warden Woods	
76 Firvalley Crt.....	392-5078
Warden Woods Satellite	
644 Warden Ave.....	392-5042
Westown	
3101 Weston Road.....	392-2441
Willowridge	
30 Earldown Dr. ....	392-5086
Woodbine	
700 Milverton Blvd .....	392-2257