



The City Clerk's office supports effective governance by facilitating City Council's decision-making processes and promoting stewardship of corporate information in an impartial and accessible manner.

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry.....392-8016
Facsimile.....392-2980
e-mail: clerk@toronto.ca

City Clerk
Ulli S. Watkiss.....392-8010
Executive Assistant
Trish Wrabko.....392-8011

Corporate Information Management Services

Promoting open government and safeguarding the City's information assets:

- To lead on corporate information management policies and strategies
- To support information management practices in programs across the City
- To direct appropriate public access to City records and information

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry.....392-9684
Facsimile.....392-4900

Deputy City Clerk, Corporate Information Management Services
Daphne Gaby Donaldson.....392-9683
Administrative Assistant
Liam Peppiatt (Acting)392-0562

Corporate Information Strategy and Policy

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-4900
E-mail privacy@toronto.ca

Project Director, Digital Information Management Transformation
Vacant.....397-0736

Privacy and Open Information

Manager
Rob Candy (on leave).....392-9674
Senior Information Analyst
John Searle397-5215
Mohamed Khadim392-5563
Dugey Arseneault, MH 21st fl392-0593
Senior Records & Information Analyst
Edward Scanga (acting).....338-5956
Laureen Lau, MH 21st fl397-5429
Records Information Analyst
Mariola Kosacka, MH 21st fl392-0594

Policy and Standards

Metro Hall
21st fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-3995

Manager
John Jones.....392-4371
Senior Project Manager, Information Strategy & Implementation
Robert Ambra392-5562
Senior Information Analyst
Ashley Yurek.....392-4271
Grant Lehmann (Acting)392-8483

Senior Records & Information Analyst, Taxonomy Channey Phung (Acting).....	392-3886
Senior Records & Information Analyst Ana Vrana.....	338-5466
Research Analyst Ellen Espino	392-6270
Project Manager Eugen Spivak.....	647-335-1468

Information Access

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....	392-4900
E-mail	infomgmt@toronto.ca

Director Jim Suderman.....	392-5652
Support Assistant B Shaleeza Khan (Acting).....	392-4911

Access and Privacy

Manager Susan Campbell.....	395-7383
Registrar Pauline Lam.....	392-9687
Assistant Registrar Thelia Lee-Cole.....	392-4901
Access & Privacy Officers Gavin Nettlefold.....	397-5217
Julie Madeley	392-4912
Denise Stuckless.....	338-5636
Eileen Su	397-5216
Kerry-Ann Sween.....	392-0595
Zoë Cliff	392-4902

Toronto Employment & Social Services

Access and Privacy

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Access & Privacy Officers Shalene Honsberger.....	392-6268
Wendy Liu.....	392-8595
Anna Vassallo.....	338-2135
Support Assistant C Virginia Skura	392-8615
Lucy Yordanova	397-0875

Archival Services

255 Spadina Road
Toronto ON M5R 2V3

General Inquiry.....	397-5000
Research Hall.....	397-0778
Facsimile.....	392-9685
E-mail	archives@toronto.ca

City Archivist Carol Radford-Grant.....	397-7393
Supervisor, Collection Management & Standards Michele Dale	397-7975
Archivists Sarah Carson.....	397-4567
Vacant.....	397-0738
Paul Gardiner.....	392-4188
Karen Heath.....	392-0560
Lawrence Lee	397-0743
Manda Vranic	397-0048
Conservator Sarah van Maaren	397-0737
Supervisor, Reference & Outreach Gillian Reddyhoff.....	392-6748
Reference Clerks John Huzil.....	397-4527
Andrea de Shield (on leave)	397-4528
Research Analyst (Reference & Social Media) Amanda O'Brien.....	397-4565
Educators, Outreach & Public Programming Jessica Ehrenworth	392-0558
Paul Sharkey.....	392-5561
Bylaw Clerk Tony Masucci	392-5431
Business Applications Support Specialist, DAL Marc Boulay	392-5564
Document Imaging Technicians Chris Gonzaga, 2 Hobson.....	392-1884
Elizabeth Grimshaw (Acting), 2 Hobson	392-1951

Enterprise Document/Records Management Solution (EDRMS)

Project Manager Igor Skapinker, MH 21 st fl.....	(416) 797-6845
Senior Information Analyst Jonathan Studiman (Acting), MH 21 st fl.....	392-4999
Senior Records & Information Analysts Rares Porime (Acting), MH 12 th fl	392-8666
Jessica Haskell, MH 21 st fl	392-8144
Change Management Consultant MH 12 th fl Tricia Blake	397-0256

Records Centres

255 Spadina Road
Toronto, ON M5R 2V3

Facsimile, 14 Dyas Road	397-2693
Facsimile, 255 Spadina Road	397-1430

Supervisor

Evan Alexiou (Acting)397-7979

Materials Management Assistant 1

Peter Lowes (PM shift).....338-2687

Salvatore Mercurio, 14 Dyas Rd.392-8014

Paul Proia397-0046

Materials Management Assistant 2

Ken Braiser, 14 Dyas Rd338-2689

Joshua Brittain, 14 Dyas Rd392-3992

Kevin Burgie, 14 Dyas Rd.....338-2682

Carlo Colafella392-4189

Mark Francois, 14 Dyas Rd338-2685

Brent Scott, 14 Dyas Rd338-2686

Aldo Loschiavo, 14 Dyas Rd338-2690

Tony Ottaviano (Acting)397-7755

Robert Ricci.....338-2683

Gregg Sealy, 14 Dyas Rd338-2688

Lawrence Nelson338-2691

Support Assistant

Deborah Sealy-(on leave)397-0774

Couriers

Mobile432-1378

Records Services

Metro Hall

21st Fl., 55 John St.

Toronto, ON M5V 3C6

General Inquiry.....	392-1046
Facsimile.....	392-3995

Senior Project Managers

Peter Shewchenko392-4363

Marisa Daniel (acting).....392-5186

Senior Records and Information Analysts

Vacant, MH 24th fl.....392-3991

Monica Notaro (acting)338-5767

Records & Information Analysts

Martha Blandon, MH 12th fl392-9398

Tanya Chlygina, MH 17th fl.....392-8651

Elena Gamaley, MH 12th fl.....392-8407

Cecilia Cheung392-3994

Brad Clark397-5282

Vince Crupi397-5186

Matteo Giallombardo,

2 Civic Centre, 1st fl394-8115

Grace Kingdang, CH 8th fl E397-5343

Philip Melhado, MH 17th fl395-7367

Joe Pereira, MH 12th fl.....392-9121

Karen Lees, MH 12th fl.....392-8145

Vacant.....392 6270

Judith Pudden (Acting), MH 21st fl392-3995

Support Assistants

Joe Arruda, MH 25th fl..... TTY 392-1010

Bell Relay 1-800-855-0511

Sandra Barrett, CH 4th fl W397-5329

Sean Brown, MH 13th fl392-4671

Tara Brunaccioni, MH 5th fl392-8942

Greg Corkum, 111 Wellesley392-5406

Joe Corsaro, MH 5th fl392-8942

Enke Darisuren, MH 24th fl392-9367

Jeannette Gibson

North York Civic Centre 1st fl.392-3887

Negate Gifare, MH 15th fl.....397-0317

Barbara Guerra-Mitchell

1530 Markham Rd.....338-6776

Lucy Jackson, 2770 Eglinton Ave. W338-6828

Sonia Lopez, MH 17th fl397-5106

Richard MacFarlane, MH 13th fl.....392- 5736

JoAnne Thompson-MH 12th fl 397-5161

Clarene McKenzie, 137 Edward St.338-7376

Mike Mintsoulis, MH 2nd fl392-5842

Lawrence Muscat (on leave)

MH 25th fl.....392-5494

Denise Denomme, MH 25th fl392-5494

Emily Revas, MH 12th fl.....392-8622

Lalaine Ronquillo, 137 Edward St338-7373

Daniel Savini, MH 13th fl392-4671

Brian Vincent, MH 13th fl.....392-4671

Information Production

2 Hobson Ave.

Toronto ON M4A 1Y2

Facsimile.....	392-4449
E-mail (Online Store)	infoprodstore@toronto.ca

Manager

Matthew Stockburn (Acting)392-5401

Business Application Support Specialist

Eva Potmesil392-8307

Design Services

2 Hobson Ave.
Toronto ON M4A 1Y2

Supervisor

Shannon Olliffe392-0471

Designers – Accessibility & Inclusive Compliance

Ted Niles392-8365

Fuhai Van338-2784

Digital Media Design Specialists

Nell Chitty397-0948

Luke De Souza392-1440

Kay Ma338-2779

Marc Maguire392-9808

Print Production

2 Hobson Ave.
Toronto ON M4A 1Y2

Print Shop397-0319
Facsimile.....392-4449

Supervisor

Vito Farella.....397-0323

Print room Foreperson

Tony Chito.....397-0829

Print Procurement/Estimators

Jacky Mao.....397-0328

Jackie Cheung.....392-1521

Pre-Press

Joe Videki.....397-0326

Eric Johnson392-4201

High Speed Copy & Mail

Supervisor

Sam Marchese, Metro Hall/City Hall/
Civic Centres397-7138

Copy Centres

City Hall392-7380

Metro Hall397-7126

North York Civic Centre395-6906

Mail Rooms

City Hall392-7047

Metro Hall397-7139

North York Civic Centre395-6906

Strategic Integration & Excellence

- Budget, finance, administration and IT support for City Clerk's Office and Offices of the Mayor, Councillors, the Lobbyist Registrar, the Ombudsman and the Integrity Commissioner.
- Strategic and Technology Planning.
- Health and Safety.
- Receives claims against the City for personal injury and property damage.
- Council Reception.

Toronto City Hall
9th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-1870

Deputy City Clerk, Strategic Integration & Excellence

Kelly McCarthy (Acting)392-8676

Administrative Assistant

Kate San Juan392-4276

Council & Support Services

Toronto City Hall
9th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Manager

Lesley Ruscica.....392-7038

Senior Project Analyst

Bebongchu Folefac392-4366

Council Support

Facsimile.....392-1870

Supervisor

Wendy Bancroft-Teixeira397-4470

Council Service Representatives

Cindy Chang397-4469

Richard Chong-King392-8289

Pat Elsey397-4471

Georgina Karpazis392-4369

Charmaine Lachica-Morante392-7840

Angela Schipani392-7231

City Clerk's Office Support

Supervisors

Lori Brown	392-4270
Una Codrington	392-7040

Facsimile.....	392-1867
Facsimile (Claims).....	392-1870
Claims - Call to verify receipt	338-2002
Claims - E-mail.....	claims@toronto.ca

Clerk's Service Representatives

Aurora Buensuceso.....	397-4121
Heather Gardner	397-4472
Emily Karailiadis.....	397-1426
Nancy Tabafunda	392-0476

Support Assistant C

Selbert Boothe	338-0092
Marcia Ferguson.....	392-7048
Audrey Lucas	338-0065
Noemia Raposo	338-2002
Vacant.....	392-7035

2 Hobson Ave.
Toronto ON M4A 1Y2

Facsimile.....	392-4449
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Mike Coldwell.....	392-8940
Andria Douglas.....	397-7136
Anita Jones	397-0329
Desiree Singh	392-8605

Financial Planning and Reporting

Toronto City Hall
9th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Manager

Grace Young.....	392-9903
------------------	----------

Senior Project Manager

Intan Teddy (Acting)	392-4272
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Budget & Operations Analyst

Lisa Li	338-2607
---------------	----------

Budget Assistant

Maria Legara	392-0536
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Strategic Planning

Toronto City Hall
9th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Manager

Michael Brisbin	338-5092
-----------------------	----------

Management Consultant

Terry Wertepny, CH 13 th fl. W.....	392-8107
------------------------------------------------	----------

Senior Project Analysts

Debra Bloomfield	392-9601
Jeanne Martin	392-6047

Business and Technology Planning

Toronto City Hall
1st fl. N., 100 Queen St. W.
Toronto ON M5H 2N2

City Clerk's Office IT Help	392-0473
Facsimile.....	392-7968
E-mail.....	cnlhelp@toronto.ca

Manager

Monika Matel-Sousa	395-7267
--------------------------	----------

Supervisor, Client Services

Adam Goddard	392-6299
--------------------	----------

Supervisor, Application Development

Mabrouk Chouk, 2 Hobson Ave.....	392-5261
----------------------------------	----------

Supervisor, Project Management Support

Lindsay Drake (Acting).....	395-7353
-----------------------------	----------

Supervisor, System Quality Assurance & Integration

Liban Dualeh	397-9801
--------------------	----------

Business Analyst

Ibiwumi Fakoya.....	397-0384
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Arthy Kandasamy	395-7358
-----------------------	----------

Bernard Oeltjen	392-7149
-----------------------	----------

Senior Project Analyst

Eric Fan, 2 Hobson.....	338-3492
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Michelle Jongman	392-7336
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Senior System Integrator

Kevin Porter, 89 Northline Rd.....	338-8456
------------------------------------	----------

Council HelpDesk

Project IT Coordinator

Jason Yip	397-0762
-----------------	----------

Computer Programmer

Imad Malaeb.....	392-0349
------------------	----------

Application & Technical Support Specialist

Jeff Segal	392-1240
------------------	----------

Tyler Lomas	338-5481
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Victor Yan	392-2684
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Michael Jorge.....	338-2088
--------------------	----------

Michael Pearce.....397-9677
 Nick Katsoras.....392-8920

Application Management

2 Hobson Ave.
 Toronto ON M4A 1Y2

Systems Integrator 1

Edvin Mehic392-1309
 George Ngan.....392-1133
 Zhi Jan Ye338-5728

Systems Integrator 2

Hue Jung.....338-5147
 Jack Chen392-6664
 Mohammed Helly338-2034
 Olga Strigul392-3770
 Rameshbhai Patel338-2523

Election Services

- Manages municipal elections, by-elections, referenda and appointments to Council vacancies.
- Issues charitable gaming licences and conducts compliance reviews.

Toronto City Hall
 1st fl. N., 100 Queen St. W.
 Toronto ON M5H 2N2

Facsimile.....392-3781

Deputy City Clerk, Election Services

Fiona Murray392-8019
 Administrative Assistant
 Pauline McAdam397-4122
 Manager
 Arthur Flach.392-7488
 Senior Project Analyst
 Vacant

Election Services

89 Northline Rd.
 Toronto ON M4B 3G1

General Inquiry.....338-1111
 Facsimile.....395-1300
 e-mail: elections@toronto.ca

Managers

Carole Boughannam395-1330
 Linh Dang (Acting)395-7259
 Joon Hwang.....395-1319
 Colin MacLean392-4382
 Rachel Jewell.....395-0315
 John Meraglia395-1303

Project Managers

Gail Baker.....395-7321
 Theresa Bailie.....395-1332
 Elly Baptie.....395-1326
 Jacinta Evans.395-6845
 Winnie Ng Falkenstein395-7388
 Danny Fung395-7362
 Jennifer Gagnon395-1328
 Kelly Hilbig.....395-1322
 Christopher Hubbarde395-0190
 Tiffany Lam395-7269
 Simon Leung.395-7255
 Nick Macaro.395-1310
 Julia Madden.395-7253
 Allan Mah.395-7268
 Terry Merchant.....395-1324
 Zoë Middleton395-7322
 Tamara Panchoo.395-1321
 Megan Richardson.....395-7324
 Lena Tolley.....395-7360
 Jasmyn Williams.395-6863

Gaming Services

Toronto City Hall
 1st fl. N., 100 Queen Street W
 Toronto ON M5H 2N2

General Inquiry.....392-7037
 Facsimile.....392-3781
 e-mail: lotterylicences@toronto.ca

Supervisor

Mary Villa397-7760

Lottery Licensing Officers

Alexandra Funnell.392-4373
 Gloria Gil.....338-5867
 Mary Kapogiannis395-7380
 Jennie Mendoza.....338-5869
 Antoinette Crichlow338-5876

Strategic Protocol and External Relations

- Provides strategic direction and leadership in all aspects of protocol in the City of Toronto.
- Advances the policy goals of the City, Mayor, and Council by creating an environment for successful diplomacy and engagement with local, national and international dignitaries, while positioning the City of Toronto as a world class city.
- Upholds and enhance the reputation of the City, Mayor, and Council in official functions, activities, celebrations and commemorations.
- Supports the Mayor in his/her role as Chief Executive Officer and Head of Council.

Toronto City Hall
2nd fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry.....392-7666
Facsimile.....392-1247
e-mail: protocol@toronto.ca

Chief of Protocol
Barbara Sullivan392-4273
Deputy Chief of Protocol
Nancy MacSween392-4674
Administrative Assistant
Brigida Bautista392-8290
Senior Project Managers
Richard Berthelsen397-5003
RoseMarie Demarco (Acting)392-8191
Satinder Klair395-7315
Bev Kurmey397-4159
Project Managers
Jing Deng (Acting)397-0861
Idalina Lima Matias.....392-2390
Laura Jane Elkin (Acting)392-7805
Policy Development Officer
Olivia Waterman (Acting).....397-4157
Research Analysts
Mike Choptiany (Acting)392-6745
Tanya Imola.....397-4158
Tony Kladianos (Acting).....395-7312
Soraya Sankar392-3788
Annette Velho-Pereira395-7314
Photo/Video
Terry Jefford.....392-8711
Jose San Juan.....397-5206

Secretariat

- Manages meetings for City Council and its committees
- Maintains by-laws and the Toronto Municipal Code
- Manages public appointments to boards and committees
- Access to assessment rolls and processes ownership/tenancy letters
- Provides death registrations, burial permits and marriage licenses
- Gives municipal clearance for liquor licenses
- Conducts Statutory Polling
- Provides Commissioner of Oaths service

Toronto City Hall
12th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry.....392-8016
Facsimile.....392-2980

Deputy City Clerk, Secretariat
John Elvidge392-8641
Administrative Assistant
Tanya Spinello.....392-4359

City Council and By-laws

12th fl. W., Toronto City Hall

General Inquiry.....392-8016
Facsimile.....392-2980

Manager
Marilyn Toft392-7032
Administrators
Julie Amoroso.....392-8018
Cathrine Regan392-6276
Committee Secretary
Margaret Sexton392-6316
Supervisor, Municipal Codes & By-laws
Karen Lunn392-6665
Support Assistant B
Kinzi Ahmed (on leave)392-1638
Sherron Blackwood392-4737
Wes Guidry.....392-7841
Laurie Soto Maya392-1638

Support Assistant C
John Campbell392-7029

Community Councils and Registry Services

Manager
Helen Smith392-0146
Business Analyst SII
Jennifer Magnus338-1243

Etobicoke Civic Centre

Main Floor, South Block
399 The West Mall
Toronto ON M9C 2Y2
Community Council: etcc@toronto.ca
Registry Services: registryservices@toronto.ca

Community Council General Inquiry394-8101
Community Council Facsimile394-5600
Registry Services General Inquiry392-7036

Administrator
Rosemary MacKenzie394-2516
Committee Secretary
Bradley Bartlett394-5606
Support Assistant A
Annmarie McPherson338-1244
Support Assistant B
Sandra Domotor394-8083
Teresa Ligotti338-1249
Savita Ramraj394-8074
Ana Reimer395-7359

North York Civic Centre

Main fl., 5100 Yonge St.
Toronto ON M2N 5V7
Community Council: nycc@toronto.ca
Registry Services: registryservices@toronto.ca

Community Council General Inquiry395-0480
Community Council Facsimile395-7337
Registry Services General Inquiry392-7036

Administrator
Francine Adamo395-7348
Committee Secretary
Jennifer Pitt395-7352
Support Assistant A
Franca Noce395-7341
Support Assistant B
Celeste Borghesani395-7361

Michelle Fernandes395-7340
Teresa Greci395-7332
Mandy Tran395-7373
Vacant395-7363

Scarborough Civic Centre

3rd fl., 150 Borough Dr.
Toronto ON M1P 4N7
Community Council: scc@toronto.ca
Registry Services: registryservices@toronto.ca

Community Council General Inquiry396-7287
Community Council Facsimile396-4301
Registry Services General Inquiry392-7036

Administrator
Vacant396-7288
Committee Secretary
Colleen O'Neill396-7088
Support Assistant A
Gregg Lymer338-0885
Support Assistant B
Lynn Boyle396-7289
Mishelle Kinsella338-0886
Shari Stock338-0986
Vacant396-5209

Toronto and East York Community Council

Toronto City Hall
2nd fl. W., 100 Queen St. W.
Toronto ON M5H 2N2
teycc@toronto.ca

General Inquiry392-7033
Facsimile397-0111

Administrator
Ellen Devlin392-8022
Committee Secretary
Lourdes Bettencourt392-1147
Support Assistant B
Raneisha Hemmings397-7768
Nahom Hiowt392-4379
Sara Savanyu338-5853
Janice Wood392-8486
Vacant338-5850

Registry Services

Toronto City Hall
1st fl. W., 100 Queen St. W.
Toronto ON M5H 2N2
registryservices@toronto.ca

General Inquiry.....392-7036
Facsimile.....392-1260

Supervisor

Andrew Kerr.....392-7063

Support Assistant A

Vacant.....395-7382

Support Assistant B

Nadia Bartha.....338-1251
Selma Duarte338-5871
Margaret Abreu Fredericks.....338-5872
Ralf Paiva338-5873
Michel Paquette.....395-7382
Lisa Tang Tuan.....338-5874
Vacant.....392-0428

Committees & Boards

10th fl. W., Toronto City Hall

General Enquiries392-8016
Facsimile - City Hall, 10th fl. W392-1879

For current Committee and Board contact
information, go to: www.toronto.ca/council

Manager

Frances Pritchard.....392-4339

Administrator

Josephine Archbold392-8088
Carol Kaustinen.....392-8017
Nancy Martins392-7340
Julie Lavertu.....397-7769
Dela Ting.....396-7598

Committee Secretary

Gina Ang (Acting)392-6315
Jonathan Canchela.....392-6627
Janice Dicks.....397-7767
Jennifer Lin (on leave).....392-6315
Nydia Robin338-5855

Support Assistant B

Gina Ang (on secondment).....392-4364

Christine Chandler.....338-5851
Janet Chivilo.....392-1032
Antoinette Crichlow (on secondment).....392-6662
Kayla Francoeur392-4364
Lynne Genova392-4365
Imogene Gordon.....392-8485
Katisha McGregor392-6662
Ashley Rodrigues392-8032
Vacant.....392-7337

Support Assistant C

Gus Galanis392-7027

Public Appointments

Toronto City Hall
12th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2
appoint@toronto.ca

General Inquiry.....397-0088
Facsimile.....392-2980

Manager

Aretha Phillip392-8152

Administrators

Matthew Cowley392-4389
Robyn Cook.....338-1911

People Services Associate

Kate Trotscha338-0636

Support Assistant B

Giselle Jagai338-5852

Legislative Information & Standards

Toronto City Hall
12th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-2980

Manager

Jennifer Forkes (Acting)392-7337

Administrator

Kathleen Bartha.....397-4104
Matthew Green397-7748
Marie Greig338-5848

Business Analyst

Grant Lehmann (on secondment)392-8483
Monesh Sood (Acting)392-4903

Support Assistant B

Fortis Chiu.....392-1248
Sunita George (on secondment)392-7022

Nicole Girardin.....	392-5226
Senior Systems Integrator	
Mark Liu	392-6607
Dino Skordoulis.....	392-6647
Systems Integrator	
Karen Guo	392-7232
Deivanai Ramanathan	392-6618
Kavita Thavundayil (on leave)	392-6619
Fei Tian	392-6396