



The City Clerk's office supports effective governance by facilitating City Council's decision-making processes and promoting stewardship of corporate information in an impartial and accessible manner.

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry.....392-8016
Facsimile.....392-2980
e-mail: clerk@toronto.ca

City Clerk
Ulli S. Watkiss.....392-8010
Executive Assistant
Trish Wrabko.....392-8011

Corporate Information Management Services

Promoting open government and safeguarding the City's information assets:

- To lead on corporate information management policies and strategies
- To support information management practices in programs across the City
- To direct appropriate public access to City records and information

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry.....392-9684
Facsimile.....392-4900

Deputy City Clerk, Corporate Information Management Services
Daphne Gaby Donaldson.....392-9683
Administrative Assistant
Liam Peppiatt (Acting)392-0562

Corporate Information Strategy and Policy

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-4900
E-mail privacy@toronto.ca

Project Director, Digital Information Management Transformation
Vacant.....397-0736

Privacy and Open Information

Manager
Rob Candy (on leave).....392-9674
Senior Information Analyst
John Searle397-5215
Vacant.....392-5563
Dugey Arseneault, MH 21st fl392-0593
Senior Records & Information Analyst
Vacant.....338-5956
Lauren Lau, MH 21st fl397-5429
Records Information Analyst
Mariola Kosacka, MH 21st fl392-0594

Policy and Standards

Metro Hall
21st fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-3995

Manager
John Jones.....392-4371
Senior Project Manager, Information Strategy & Implementation
Robert Ambra392-5562
Senior Information Analyst
Mohamed Khadim397-0739
Grant Lehmann (Acting)392-8483

Senior Records & Information Analyst, Taxonomy Channey Phung (Acting)	392-3886
Senior Records & Information Analyst Ana Vrana.....	338-5466
Research Analyst Ellen Espino	392-6270
Project Manager Eugen Spivak.....	647-335-1468

Information Access

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....	392-4900
E-mail	infomgmt@toronto.ca

Director Jim Suderman.....	392-5652
Support Assistant B Edward Scanga	392-4911

Access and Privacy

Manager Susan Campbell.....	395-7383
Registrar Pauline Lam.....	392-9687
Assistant Registrar Thelia Lee-Cole.....	392-4901
Access & Privacy Officers Gavin Nettlefold.....	397-5217
Julie Madeley	392-4912
Denise Stuckless.....	338-5636
Eileen Su	397-5216
Kerry-Ann Sween.....	392-0595
Zoë Cliff	392-4902

Toronto Employment & Social Services

Access and Privacy

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

Access & Privacy Officers Shalene Honsberger.....	392-6268
Wendy Liu.....	392-8595
Anna Vassallo.....	338-2135
Support Assistant C Virginia Skura	392-8615
Lucy Yordanova	397-0875

Archival Services

255 Spadina Road
Toronto ON M5R 2V3

General Inquiry.....	397-5000
Research Hall.....	397-0778
Facsimile.....	392-9685
E-mail	archives@toronto.ca

City Archivist Carol Radford-Grant.....	397-7393
Supervisor, Collection Management & Standards Michele Dale	397-7975
Archivists Sarah Carson.....	397-4567
Carlos Granados-Ocon	397-0738
Paul Gardiner.....	392-4188
Karen Heath.....	392-0560
Lawrence Lee	397-0743
Manda Vranic	397-0048
Conservator Sarah van Maaren	397-0737
Supervisor, Reference & Outreach Gillian Reddyhoff.....	392-6748
Reference Clerks John Huzil.....	397-4527
Shaleeza Khan	397-4528
Research Analyst (Reference & Social Media) Amanda O'Brien.....	397-4565
Educators, Outreach & Public Programming Jessica Ehrenworth	392-0558
Paul Sharkey.....	392-5561
Bylaw Clerk Tony Masucci	392-5431
Business Applications Support Specialist, DAL Marc Boulay	392-5564
Document Imaging Technicians Chris Gonzaga, 2 Hobson.....	392-1884
Elizabeth Grimshaw (Acting), 2 Hobson	392-1951

Enterprise Document/Records Management Solution (EDRMS)

Project Manager Igor Skapinker, MH 21 st fl.....	(416) 797-6845
Senior Information Analyst Jonathan Studiman (Acting), MH 21 st fl.....	392-4999
Senior Records & Information Analysts Rares Porime (Acting), MH 12 th fl	392-8666
Jessica Haskell, MH 21 st fl	392-8144
Change Management Consultant MH 12 th fl Tricia Blake	397-0256

Records Centres

255 Spadina Road
Toronto, ON M5R 2V3

Facsimile, 14 Dyas Road397-2693
Facsimile, 255 Spadina Road397-1430

Supervisor

Evan Alexiou (Acting)397-7979

Materials Management Assistant 1

Peter Lowes (PM shift).....338-2687
Salvatore Mercurio, 14 Dyas Rd.392-8014
Paul Proia397-0046

Materials Management Assistant 2

Ken Braiser, 14 Dyas Rd338-2689
Joshua Brittain, 14 Dyas Rd392-3992
Kevin Burgie, 14 Dyas Rd.....338-2682
Carlo Colafella392-4189
Mark Francois, 14 Dyas Rd338-2685
Brent Scott, 14 Dyas Rd338-2686
Aldo Loschiavo, 14 Dyas Rd338-2690
Tony Ottaviano (Acting)397-7755
Robert Ricci.....338-2683
Gregg Sealy, 14 Dyas Rd338-2688
Lawrence Nelson338-2691

Support Assistant

Deborah Sealy-(on leave)397-0774

Couriers

Mobile432-1378

Records Services

Metro Hall
21st Fl., 55 John St.
Toronto, ON M5V 3C6

General Inquiry.....392-1046
Facsimile.....392-3995

Senior Project Managers

Peter Shewchenko392-4363
Marisa Daniel (acting).....392-5186

Senior Records and Information Analysts

Vacant, MH 24th fl.....392-3991
Monica Notaro (acting)338-5767

Records & Information Analysts

Martha Blandon, MH 12th fl392-9398
Tanya Chlygina, MH 17th fl.....392-8651
Elena Gamaley, MH 12th fl.....392-8407
Cecilia Cheung392-3994
Brad Clark397-5282

Vince Crupi397-5186
Matteo Giallombardo,
2 Civic Centre, 1st fl394-8115
Grace Kingdang, CH 8th fl E397-5343
Philip Melhado, MH 17th fl395-7367
Joe Pereira, MH 12th fl.....392-9121
Karen Lees, MH 12th fl.....392-8145
Vacant.....392 6270
Judith Pudden (Acting), MH 21st fl392-3995

Support Assistants

Joe Arruda, MH 25th fl..... TTY 392-1010
Bell Relay 1-800-855-0511
Sandra Barrett, CH 4th fl W397-5329
Sean Brown, MH 13th fl392-4671
Tara Brunaccioni, MH 5th fl392-8942
Greg Corkum, 111 Wellesley392-5406
Joe Corsaro, MH 5th fl392-8942
Enke Darisuren, MH 24th fl392-9367
Jeannette Gibson

North York Civic Centre 1st fl.392-3887
Negate Gifare, MH 15th fl.....397-0317
Barbara Guerra-Mitchell

1530 Markham Rd.....338-6776
Lucy Jackson, 2770 Eglinton Ave. W338-6828
Sonia Lopez, MH 17th fl397-5106
Richard MacFarlane, MH 13th fl.....392- 5736
JoAnne Thompson-MH 12th fl 397-5161
Clarene McKenzie, 137 Edward St.338-7376
Mike Mintsoulis, MH 2nd fl392-5842
Lawrence Muscat (on leave)

MH 25th fl.....392-5494
Denise Denomme, MH 25th fl392-5494
Emily Revas, MH 12th fl.....392-8622
Lalaine Ronquillo, 137 Edward St338-7373
Daniel Savini, MH 13th fl392-4671
Brian Vincent, MH 13th fl.....392-4671

Information Production

2 Hobson Ave.
Toronto ON M4A 1Y2

Facsimile.....392-4449
E-mail (Online Store) infoprodstore@toronto.ca

Manager

Matthew Stockburn (Acting)392-5401
Business Application Support Specialist
Eva Potmesil392-8307

Design Services

2 Hobson Ave.
Toronto ON M4A 1Y2

Supervisor

Shannon Olliffe392-0471

Designers – Accessibility & Inclusive Compliance

Ted Niles392-8365

Fuhai Van338-2784

Digital Media Design Specialists

Nell Chitty397-0948

Luke De Souza392-1440

Kay Ma338-2779

Marc Maguire392-9808

Print Production

2 Hobson Ave.
Toronto ON M4A 1Y2

Print Shop397-0319

Facsimile.....392-4449

Supervisor

Vito Farella.....397-0323

Print room Foreperson

Tony Chito.....397-0829

Print Procurement/Estimators

Jacky Mao.....397-0328

Jackie Cheung.....392-1521

Pre-Press

Joe Videki.....397-0326

Eric Johnson392-4201

High Speed Copy & Mail

Supervisor

Sam Marchese, Metro Hall/City Hall/

Civic Centres397-7138

Copy Centres

City Hall392-7380

Metro Hall397-7126

North York Civic Centre395-6906

Mail Rooms

City Hall392-7047

Metro Hall397-7139

North York Civic Centre395-6906

Strategic Integration & Excellence

- Budget, finance, administration and IT support for City Clerk’s Office and Offices of the Mayor, Councillors, the Lobbyist Registrar, the Ombudsman and the Integrity Commissioner.
- Strategic and Technology Planning.
- Health and Safety.
- Receives claims against the City for personal injury and property damage.
- Council Reception.

Toronto City Hall
9th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-1870

Deputy City Clerk, Strategic Integration & Excellence

Kelly McCarthy392-8676

Administrative Assistant

Kate San Juan392-4276

Council & Support Services

Toronto City Hall
9th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Manager

Lesley Ruscica.....392-7038

Senior Project Analyst

Bebongchu Folefac392-4366

Council Support

Facsimile.....392-1870

Supervisor

Wendy Bancroft-Teixeira397-4470

Council Service Representatives

Cindy Chang397-4469

Richard Chong-King392-8289

Pat Elsey397-4471

Georgina Karpazis392-4369

Charmaine Lachica-Morante392-7840

Vacant.....392-7231

City Clerk's Office Support

Supervisors

Lori Brown392-4270
 Angela Schipani (Acting)392-7040

Facsimile.....392-1867
 Facsimile (Claims).....392-1870
 Claims - Call to verify receipt338-2002
 Claims - E-Mailclaims@toronto.ca

Clerk's Service Representatives

Aurora Buensuceso.....397-4121
 Heather Gardner397-4472
 Emily Karailiadis.....397-1426
 Nancy Tabafunda392-0476

Support Assistant C

Selbert Boothe338-0092
 Marcia Ferguson392-7048
 Audrey Lucas338-0065
 Noemia Raposo338-2002
 Maria Legara (Acting)392-7035
 Anita Jones392-0536

2 Hobson Ave.
 Toronto ON M4A 1Y2

Facsimile.....392-4449

Mike Coldwell392-8940
 Andria Douglas.....397-7136
 Desiree Singh392-8605

Financial Planning and Reporting

Toronto City Hall
 9th fl. W., 100 Queen St. W.
 Toronto ON M5H 2N2

Manager

Grace Young.....392-9903

Senior Project Manager

Intan Teddy (Acting)392-4272

Budget & Operations Analyst

Lisa Li338-2607

Strategic Planning

Toronto City Hall
 9th fl. W., 100 Queen St. W.
 Toronto ON M5H 2N2

Manager

Michael Brisbin338-5092

Management Consultant

Terry Wertepny, CH 13th fl. W.....392-8107

Senior Project Analysts

Debra Bloomfield392-9601

Jeanne Martin392-6047

Business and Technology Planning

Toronto City Hall
 1st fl. N., 100 Queen St. W.
 Toronto ON M5H 2N2

City Clerk's Office IT Help392-0473

Facsimile.....392-7968

E-Mail.....cnlhelp@toronto.ca

Manager

Adam Goddard (Acting).....392-6299

Supervisor, Client Services

Vacant.....392-6299

Supervisor, Application Development

Mabrouk Chouk, 2 Hobson Ave.....392-5261

Supervisor, Project Management Support

Lindsay Drake395-7353

Supervisor, System Quality Assurance & Integration

Liban Dualeh397-9801

Business Analyst

Ibiwumi Fakoya.....397-0384

Arthy Kandasamy(647) 631-8607

Bernard Oeltjen398-1912

Senior Project Analyst

Eric Fan, 2 Hobson.....338-3492

Michelle Jongman392-7336

Systems Integrator 1

Leonid Gofeld.....395-6300

Application & Technical Support Specialist

Thannojh (TJ) Sinnarasa.....395-6744

Council HelpDesk

Project IT Coordinator

Victor Yan392-2684

Computer Programmer

Imad Malaeb.....392-0349

Application & Technical Support Specialist

Jeff Segal	392-1240
Tyler Lomas	338-5481
Michael Jorge.....	338-2088
Michael Pearce.....	397-9677
Nick Katsoras.....	392-8920
Anthony Franco.....	397-0762

Application Management

2 Hobson Ave.
Toronto ON M4A 1Y2

Systems Integrator 1	
Edvin Mehic	392-1309
George Ngan.....	392-1133
Zhi Jan Ye	338-5728
Systems Integrator 2	
Hue Jung.....	338-5147
Jack Chen	392-6664
Mohammed Helly.....	338-2034
Olga Strigul	392-3770
Rameshbhai Patel	338-2523

Election Services

- Manages municipal elections, by-elections, referenda and appointments to Council vacancies.
- Issues charitable gaming licences and conducts compliance reviews.

Toronto City Hall
1st fl. N., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....	392-3781
----------------	----------

Deputy City Clerk, Election Services	
Fiona Murray	392-8019
Administrative Assistant	
Pauline McAdam	397-4122
Manager	
Arthur Flach.	392-7488
Senior Project Analyst	
Vacant	

Election Services

89 Northline Rd.
Toronto ON M4B 3G1

General Inquiry.....	338-1111
Facsimile.....	395-1300

e-mail: elections@toronto.ca

Managers

Carole Boughannam	395-1330
Linh Dang.....	395-7259
Joon Hwang.....	395-1319
Colin MacLean	392-4382
Rachel Jewell.....	395-0315
John Meraglia	395-1303

Project Managers

Gail Baker.....	395-7321
Theresa Bailie.....	395-1332
Elly Baptie.....	395-1326
Jacinta Evans.	395-6845
Winnie Ng Falkenstein	395-7388
Danny Fung	395-7362
Jennifer Gagnon	395-1328
Kelly Hilbig.....	395-1322
Christopher Hubbarde	395-0190
Tiffany Lam	395-7269
Simon Leung.	395-7255
Nick Macaro.....	395-1310
Julia Madden.	395-7253
Allan Mah.....	395-7268
Terry Merchant.....	395-1324
Zoë Middleton	395-7322
Tamara Panchoo	395-1321
Megan Richardson.....	395-7324
Lena Tolley.....	395-7360
Jasmyn Williams.	395-6863

Gaming Services

Toronto City Hall
1st fl. N., 100 Queen Street W
Toronto ON M5H 2N2

General Inquiry.....	392-7037
Facsimile.....	392-3781

e-mail: lotterylicences@toronto.ca

Supervisor

Mary Villa	397-7760
------------------	----------

Lottery Licensing Officers

Antoinette Crichlow	338-5876
Alexandra Funnell.	392-4373
Gloria Gil.....	338-5867
Mary Kapogiannis	395-7380
Jennie Mendoza.....	338-5869

Strategic Protocol and External Relations

- Provides strategic direction and leadership in all aspects of protocol in the City of Toronto.
- Advances the policy goals of the City, Mayor, and Council by creating an environment for successful diplomacy and engagement with local, national and international dignitaries, while positioning the City of Toronto as a world class city.
- Upholds and enhance the reputation of the City, Mayor, and Council in official functions, activities, celebrations and commemorations.
- Supports the Mayor in his/her role as Chief Executive Officer and Head of Council.

Toronto City Hall
2nd fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry.....392-7666
Facsimile.....392-1247
e-mail: protocol@toronto.ca

Chief of Protocol	
Barbara Sullivan	392-4273
Deputy Chief of Protocol	
Nancy MacSween	392-4674
Administrative Assistant	
Brigida Bautista	392-8290
Senior Project Managers	
Richard Berthelsen	397-5003
RoseMarie Demarco (Acting)	392-8191
Bev Kurneay.....	397-4159
Vacant.....	395-7315
Project Managers	
Jing Deng (Acting)	397-0861
Laura Jane Elkin (Acting)	392-7805
Idalina Lima Matias.....	392-2390
Policy Development Officer	
Olivia Waterman (Acting).....	397-4157
Research Analysts	
Mike Choptiany (Acting)	392-6745
Tanya Imola.....	397-4158
Vacant.....	395-7312
Soraya Sankar.....	392-3788
Annette Velho-Pereira	395-7314
Photo/Video	
Terry Jefford.....	392-8711
Jose San Juan.....	397-5206

Secretariat

- Manages meetings for City Council and its committees
- Maintains by-laws and the Toronto Municipal Code
- Manages public appointments to boards and committees
- Access to assessment rolls and processes ownership/tenancy letters
- Provides death registrations, burial permits and marriage licenses
- Gives municipal clearance for liquor licenses
- Conducts Statutory Polling
- Provides Commissioner of Oaths service

Toronto City Hall
12th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry.....392-8016
Facsimile.....392-2980

Deputy City Clerk, Secretariat	
John Elvidge	392-8641
Administrative Assistant	
Kayla Francoeur (acting).....	392-4359
Tanya Spinello (on leave).....	392-4359

City Council and By-laws

12th fl. W., Toronto City Hall

General Inquiry.....392-8016
Facsimile.....392-2980

Manager	
Marilyn Toft	392-7032
Administrators	
Julie Amoroso.....	392-8018
Cathrine Regan	392-6276
Committee Secretary	
Margaret Sexton	392-6316
Supervisor, Municipal Codes & By-laws	
Karen Lunn	392-6665
Support Assistant B	
Sherron Blackwood	392-4737
Wes Guidry.....	392-7841
Laurie Soto Maya	392-1638

Support Assistant C
John Campbell392-7029

Community Councils and Registry Services

Manager
Helen Smith392-0146
Business Analyst SII
Jennifer Magnus338-1243

Etobicoke Civic Centre

Main Floor, South Block
399 The West Mall
Toronto ON M9C 2Y2
Community Council: etcc@toronto.ca
Registry Services: registryservices@toronto.ca

Community Council General Inquiry394-8101
Community Council Facsimile394-5600
Registry Services General Inquiry392-7036

Administrator
Rosemary MacKenzie394-2516
Committee Secretary
Bradley Bartlett394-5606
Support Assistant A
Annmarie McPherson338-1244
Support Assistant B
Sandra Domotor394-8083
Teresa Ligotti338-1249
Savita Ramraj394-8074
Ana Reimer395-7359

North York Civic Centre

Main fl., 5100 Yonge St.
Toronto ON M2N 5V7
Community Council: nycc@toronto.ca
Registry Services: registryservices@toronto.ca

Community Council General Inquiry395-0480
Community Council Facsimile395-7337
Registry Services General Inquiry392-7036

Administrator
Francine Adamo395-7348
Committee Secretary
Jennifer Pitt395-7352
Support Assistant A
Franca Noce395-7341
Support Assistant B
Celeste Borghesani395-7361

Michelle Fernandes395-7340
Shehnaz Govindji395-7363
Teresa Greci395-7332
Mandy Tran395-7373

Scarborough Civic Centre

3rd fl., 150 Borough Dr.
Toronto ON M1P 4N7
Community Council: scc@toronto.ca
Registry Services: registryservices@toronto.ca

Community Council General Inquiry396-7287
Community Council Facsimile396-4301
Registry Services General Inquiry392-7036

Administrator
Vacant396-7288
Committee Secretary
Vacant396-7088
Support Assistant A
Gregg Lymer338-0885
Support Assistant B
Lynn Boyle396-7289
Mishelle Kinsella338-0886
Shari Stock338-0986
Vacant396-5209

Toronto and East York Community Council

Toronto City Hall
2nd fl. W., 100 Queen St. W.
Toronto ON M5H 2N2
teycc@toronto.ca

General Inquiry392-7033
Facsimile397-0111

Administrator
Ellen Devlin392-8022
Committee Secretary
Loures Bettencourt392-1147
Support Assistant B
Raneisha Hemmings397-7768
Nahom Hiowt392-4379
Sara Savanyu338-5853
Janice Wood392-8486
Vacant338-5850

Registry Services

Toronto City Hall
1st fl. W., 100 Queen St. W.
Toronto ON M5H 2N2
registryservices@toronto.ca

General Inquiry.....392-7036
Facsimile.....392-1260

Supervisor

Andrew Kerr.....392-7063

Support Assistant A

Vacant.....395-7382

Support Assistant B

Nadia Bartha.....338-1251
Selma Duarte338-5871
Margaret Abreu Fredericks.....338-5872
Ralf Paiva338-5873
Michel Paquette.....395-7382
Lisa Tang Tuan.....338-5874
Vacant.....392-0428

Committees & Boards

10th fl. W., Toronto City Hall

General Enquiries392-8016
Facsimile - City Hall, 10th fl. W392-1879

For current Committee and Board contact
information, go to: www.toronto.ca/council

Manager

Frances Pritchard.....392-4339

Administrator

Josephine Archbold392-8088
Carol Kaustinen.....392-8017
Nancy Martins392-7340
Julie Lavertu397-7769
Dela Ting.....396-7598

Committee Secretary

Gina Ang (acting)392-6315
Jonathan Canchela.....392-6627
Janice Dicks.....397-7767
Jennifer Lin (on leave).....392-6315
Nydia Robin338-5855

Support Assistant B

Christine Chandler.....338-5851
Janet Chivilo.....392-1032
Giselle Colonna392-4364

Sandra Ryan Cuyugan397-7179
Lynne Genova392-4365
Jwan Meerwali392-8485
Katisha McGregor392-6662
Ashley Rodrigues392-8032
Support Assistant C
Gus Galanis392-7027

Public Appointments

Toronto City Hall
12th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2
appoint@toronto.ca

General Inquiry.....397-0088
Facsimile.....392-2980

Manager

Aretha Phillip392-8152

Administrators

Matthew Cowley392-4389
Robyn Cook.....338-1911

People Services Associate

Kate Trotscha338-0636

Support Assistant B

Giselle Jagai338-5852

Legislative Information & Standards

Toronto City Hall
12th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-2980

Manager

Jennifer Forkes (Acting)392-7337

Administrator

Kathleen Bartha.....397-4104
Matthew Green397-7748
Marie Greig338-5848

Business Analyst

Monesh Sood (Acting)392-4903

Support Assistant B

Fortis Chiu.....392-1248
Nicole Girardin.....392-5226
Vacant.....392-7022

Senior Systems Integrator

Mark Liu392-6607
Dino Skordoulis.....392-6647

Systems Integrator

Karen Guo392-7232
Deivanai Ramanathan392-6618
Kavita Thavundayil (on leave)392-6619
Fei Tian392-6396