



The City Clerk's office supports effective governance by facilitating City Council's decision-making processes and promoting stewardship of corporate information in an impartial and accessible manner.

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry.....392-8016
Facsimile.....392-2980
Email: clerk@toronto.ca

City Clerk
Ulli S. Watkiss.....392-8010
Executive Assistant
Trish Wrabko.....392-8011

Corporate Information Management Services

Promoting open government and safeguarding the City's information assets:

- To lead on corporate information management policies and strategies
- To support information management practices in programs across the City
- To direct appropriate public access to City records and information

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry.....392-9684
Facsimile.....392-4900

Deputy City Clerk, Corporate Information Management Services
Daphne Gaby Donaldson.....392-9683
Administrative Assistant
Liam Peppiatt (Acting)392-0562

Corporate Information Strategy and Policy

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-4900
Email privacy@toronto.ca

Project Director, Digital Information Management Transformation
Grant Lehmann.....392-8483

Privacy and Open Information

Manager
Rob Candy (on leave).....392-9674
Senior Information Analyst
John Searle397-5215
Julie Madeley392-5563
Dugey Arseneault, MH 21st fl392-0593
Senior Records & Information Analyst
Vacant.....338-5956
Laureen Lau, MH 21st fl397-5429
Records Information Analyst
Mariola Kosacka, MH 21st fl392-0594

Policy and Standards

Metro Hall
21st fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-3995

Manager
John Jones.....392-4371
Senior Project Manager, Information Strategy & Implementation
Robert Ambra392-5562
Senior Information Analyst
Mohamed Khadim397-0739
Debra Bloomfield (Acting).....392-9601

| | |
|--|--------------|
| Senior Records & Information Analyst, Taxonomy Channey Phung (Acting) | 392-3886 |
| Senior Records & Information Analyst Ana Vrana..... | 338-5466 |
| Research Analyst Ellen Espino | 392-6270 |
| Project Manager Eugen Spivak..... | 647-335-1468 |

Information Access

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

| | |
|----------------|---------------------|
| Facsimile..... | 392-4900 |
| Email | infomgmt@toronto.ca |

| | |
|--|----------|
| Director Jim Suderman..... | 392-5652 |
| Support Assistant B Edward Scanga | 392-4911 |

Access and Privacy

| | |
|--|----------|
| Manager Susan Campbell..... | 395-7383 |
| Registrar Pauline Lam..... | 392-9687 |
| Assistant Registrar Thelia Lee-Cole..... | 392-4901 |
| Access & Privacy Officers Gavin Nettlefold..... | 397-5217 |
| Vacant..... | 392-4912 |
| Denise Stuckless..... | 338-5636 |
| Eileen Su | 397-5216 |
| Kerry-Ann Sween..... | 392-0595 |
| Zoë Cliff | 392-4902 |

Toronto Employment & Social Services

Access and Privacy

Metro Hall
11th fl., 55 John St.
Toronto ON M5V 3C6

| | |
|--|----------|
| Access & Privacy Officers Shalene Honsberger..... | 392-6268 |
| Wendy Liu..... | 392-8595 |
| Anna Vassallo..... | 338-2135 |
| Support Assistant C Virginia Skura | 392-8615 |
| Lucy Yordanova | 397-0875 |

Archival Services

255 Spadina Road
Toronto ON M5R 2V3

| | |
|----------------------|---------------------|
| General Inquiry..... | 397-5000 |
| Research Hall..... | 397-0778 |
| Facsimile..... | 392-9685 |
| Email | archives@toronto.ca |

| | |
|--|----------|
| City Archivist Carol Radford-Grant..... | 397-7393 |
| Supervisor, Collection Management & Standards Michele Dale | 397-7975 |
| Archivists Sarah Carson..... | 397-4567 |
| Carlos Granados-Ocon | 397-0738 |
| Paul Gardiner..... | 392-4188 |
| Karen Heath..... | 392-0560 |
| Lawrence Lee | 397-0743 |
| Manda Vranic | 397-0048 |
| Conservator Sarah van Maaren | 397-0737 |
| Supervisor, Reference & Outreach Rebekah Bedard | 392-6748 |
| Reference Clerks John Huzil..... | 397-4527 |
| Shaleeza Khan | 397-4528 |
| Research Analyst (Reference & Social Media) Amanda O'Brien..... | 397-4565 |
| Educators, Outreach & Public Programming Jessica Ehrenworth | 392-0558 |
| Paul Sharkey..... | 392-5561 |
| Bylaw Clerk Tony Masucci | 392-5431 |
| Business Applications Support Specialist, DAL Marc Boulay | 392-5564 |
| Document Imaging Technicians Chris Gonzaga, 2 Hobson..... | 392-1884 |
| Vacant 2 Hobson | 392-1951 |

Enterprise Document/Records Management Solution (EDRMS)

| | |
|--|----------------|
| Project Manager Igor Skapinker, MH 21 st fl..... | (416) 797-6845 |
| Senior Information Analyst Jonathan Studiman (Acting), MH 21 st fl..... | 392-4999 |
| Senior Records & Information Analysts Karen Lees (Acting), MH 12 th fl | 392- 8145 |
| Jessica Haskell, MH 21 st fl | 392-8144 |
| Change Management Consultant MH 12 th fl Tricia Blake | 397-0256 |

Records Centres

255 Spadina Road
Toronto, ON M5R 2V3

Facsimile, 14 Dyas Road397-2693
Facsimile, 255 Spadina Road397-1430

Supervisor

Evan Alexiou (Acting)397-7979

Materials Management Assistant 1

Peter Lowes (PM shift).....338-2687
Salvatore Mercurio, 14 Dyas Rd.392-8014
Paul Proia397-0046

Materials Management Assistant 2

Ken Braiser (PM Shift), 14 Dyas Rd.....338-2689
Joshua Brittain, 14 Dyas Rd392-3992
Kevin Burgie, 14 Dyas Rd.....338-2682
Carlo Colafella392-4189
Mark Francois, 14 Dyas Rd338-2685
Brent Scott (PM Shift), 14 Dyas Rd.....338-2686
Aldo Loschiavo, 14 Dyas Rd338-2690
Tony Ottaviano (Acting)397-7755
Robert Ricci.....338-2683
Gregg Sealy, 14 Dyas Rd338-2688
Lawrence Nelson338-2691

Support Assistant

Deborah Sealy-(on leave)397-0774

Couriers

Mobile432-1378

Records Services

Metro Hall
21st Fl., 55 John St.
Toronto, ON M5V 3C6

General Inquiry.....392-1046
Facsimile.....392-3995

Senior Project Managers

Peter Shewchenko392-4363
Marisa Daniel (acting).....392-5186

Senior Records and Information Analysts

Rares Porime, MH 24th fl.....392- 8666
Monica Notaro (on leave)338-5767

Records & Information Analysts

Martha Blandon, MH 12th fl392-9398
Tanya Chlygina, MH 17th fl.....392-8651
Elena Gamaley, MH 12th fl.....392-8407
Cecilia Cheung392-3994
Vince Crupi, MH 17th fl.....397-5186

Matteo Giallombardo,
2 Civic Centre, 1st fl394-8115
Grace Kingdang, CH 8th fl E397-5343
Philip Melhado, MH 17th fl395-7367
Joe Pereira, MH 12th fl.....392-9121
Judith Pudden (Acting), MH 21st fl392-3995
Clarene McKenzie (acting).....397-5162

Support Assistants

Joe Arruda, MH 25th fl..... TTY 392-1010
Bell Relay 1-800-855-0511
Sandra Barrett, CH 4th fl W397-5329
Sean Brown, MH 13th fl392-4671
Tara Brunaccioni, MH 5th fl392-8942
Greg Corkum, 111 Wellesley392-5406
Joe Corsaro, MH 5th fl392-8942
Enke Darisuren, MH 24th fl392-9367
Jeannette Gibson

North York Civic Centre 1st fl.392-3887
Negate Gifare, MH 15th fl.....397-0317
Barbara Guerra-Mitchell

1530 Markham Rd.....338-6776
Lucy Jackson, 2770 Eglinton Ave. W338-6828
Vacant, MH 17th fl.....397-5106
Richard MacFarlane, MH 13th fl.....392- 5736
JoAnne Thompson-MH 12th fl 397-5161
Nicholas Montgomerie 137 Edward St. 338-7376
Mike Mintsoulis, MH 2nd fl392-5842
Lawrence Muscat (on leave)

MH 25th fl.....392-5494
Denise Denomme, MH 25th fl392-5494
Emily Revas, MH 12th fl.....392-8622
Lalaine Ronquillo, 137 Edward St338-7373
Daniel Savini (on leave), MH 13th fl392-4671
Vessi Sabeva, MH 25th392-5494
Brian Vincent, MH 13th fl.....392-4671

Information Production

2 Hobson Ave.
Toronto ON M4A 1Y2

Facsimile.....392-4449
Email (Online Store)..... infoprodstore@toronto.ca

Manager

Matthew Stockburn (Acting)392-5401
Business Application Support Specialist
Eva Potmesil392-8307

Print Production

2 Hobson Ave.
Toronto ON M4A 1Y2

| | |
|------------------|----------|
| Print Shop | 397-0319 |
| Facsimile..... | 392-4449 |

Supervisor

Vito Farella.....397-0323

Print room Foreperson

Tony Chito.....397-0829

Print Procurement/Estimators

Jacky Mao.....397-0328

Jackie Cheung.....392-1521

Pre-Press

Joe Videki.....397-0326

Eric Johnson392-4201

High Speed Copy & Mail

Supervisor

Sam Marchese, Metro Hall/City Hall/
Civic Centres397-7138

Copy Centres

City Hall392-7380

Metro Hall397-7126

North York Civic Centre395-6906

Mail Rooms

City Hall392-7047

Metro Hall397-7139

North York Civic Centre395-6906

Strategic Integration & Excellence

- Budget, finance, administration and IT support for City Clerk's Office and Offices of the Mayor, Councillors, the Lobbyist Registrar, the Ombudsman and the Integrity Commissioner.
- Strategic and Technology Planning.
- Health and Safety.
- Receives claims against the City for personal injury and property damage.
- Council Reception.

Toronto City Hall
9th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

| | |
|----------------|----------|
| Facsimile..... | 392-1870 |
|----------------|----------|

Deputy City Clerk, Strategic Integration & Excellence

Kelly McCarthy392-8676

Administrative Assistant

Sara Savanyu (Acting).....392-4276

Council & Support Services

Toronto City Hall
9th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Manager

Lesley Ruscica.....392-7038

Senior Project Analyst

Bebongnchu Folefac392-4366

Council Support

| | |
|----------------|----------|
| Facsimile..... | 392-1870 |
|----------------|----------|

Supervisor

Wendy Bancroft-Teixeira397-4470

Council Service Representatives

Cindy Chang.....397-4469

Vacant.....392-8289

Pat Elsey397-4471

Georgina Karpazis392-4369

Charmaine Lachica-Morante392-7840

Angela Schipani392-7231

City Clerk's Office Support

Supervisors

Lori Brown392-4270

Richard Chong-King (Acting)392-7040

| | |
|---------------------------------------|-------------------|
| Facsimile..... | 392-1867 |
| Facsimile (Claims)..... | 392-1870 |
| Claims - Call to verify receipt | 338-2002 |
| Claims - EMail | claims@toronto.ca |

Clerk's Service Representatives

Aurora Buensuceso.....397-4121

Emily Karailiadis.....397-1426

Audrey Lucas (Acting).....397-4472

Nancy Tabafunda392-0476

Support Assistant C

Selbert Boothe338-0092

Marcia Ferguson.....392-7048

Anita Jones392-0536

Maria Legara (Acting).....392-7035

James Martin392-7783
 Noemia Raposo338-7731

2 Hobson Ave.
 Toronto ON M4A 1Y2

Facsimile.....392-4449

Mike Coldwell392-8940
 Andria Douglas.....397-7136
 Desiree Singh392-8605

Financial Planning and Reporting

Toronto City Hall
 9th fl. W., 100 Queen St. W.
 Toronto ON M5H 2N2

Manager

Grace Young.....392-9903
 Senior Project Manager
 Intan Teddy (Acting)392-4272
 Budget & Operations Analyst
 Lisa Li338-2607

Strategic Planning

Toronto City Hall
 9th fl. W., 100 Queen St. W.
 Toronto ON M5H 2N2

Manager

Michael Brisbin338-5092
 Management Consultant
 Terry Wertepny, CH 13th fl. W392-8107
 Senior Project Analysts
 Jeanne Martin392-6047
 Kate San Juan392-7236
 Elizabeth Grimshaw397-0736

Business and Technology Planning

Toronto City Hall
 1st fl. N., 100 Queen St. W.
 Toronto ON M5H 2N2

City Clerk's Office IT Help392-0473
 Facsimile.....392-7968
 Email.....cnlhelp@toronto.ca

Manager

Adam Goddard (Acting)392-6299

Supervisor, Client Services

Markham Einarson392-5530
 Supervisor, Application Development
 Mabrouk Chouk, 2 Hobson Ave.....392-5261
 Supervisor, Project Management Support
 Lindsay Drake395-7353
 Supervisor, System Quality Assurance & Integration
 Liban Dualeh 397-9801
 Business Analyst
 Ibiwumi Fakoya.....397-0384
 Arthy Kandasamy (647) 631-8607
 Bernard Oeltjen398-1912
 Senior Project Analyst
 Eric Fan, 2 Hobson338-3492
 Michelle Jongman392-7336

Council HelpDesk

Project IT Coordinator
 Victor Yan392-2684
 Computer Programmer
 Imad Malaeb392-0349
 Application & Technical Support Specialist
 Jeff Segal392-1240
 Tyler Lomas338-5481
 Michael Jorge.....338-2088
 Michael Pearce.....397-9677
 Nick Katsoras.....392-8920
 Anthony Franco.....397-0762
 Andrey Syrko392-3942
 Sabrina Cherubin.....338-6922
 Thannojh (TJ) Sinnarasa.....395-6744

Application Management

2 Hobson Ave.
 Toronto ON M4A 1Y2

Systems Integrator 1

Edvin Mehic392-1309
 George Ngan.....392-1133
 Zhi Jan Ye338-5728
 Leonid Gofeld.....395-6300
 Hue Jung.....338-5147
 Jack Chen392-6664
 Mohammed Helly338-2034
 Olga Strigul392-3770
 Rameshbhai Patel338-2523

Election Services

- Manages municipal elections, by-elections, referenda and appointments to Council vacancies.
- Issues charitable gaming licences and conducts compliance reviews.

Toronto City Hall
1st fl. N., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-3781

Deputy City Clerk, Election Services
Fiona Murray392-8019
Administrative Assistant
Pauline McAdam397-4122
Manager
Arthur Flach.392-7488
Senior Project Analyst
Vacant

Election Services

89 Northline Rd.
Toronto ON M4B 3G1

General Inquiry.....338-1111
Facsimile.....395-1300
Email: elections@toronto.ca

Managers

Carole Boughannam395-1330
Linh Dang395-7259
Joon Hwang395-1319
Colin MacLean392-4382
Rachel Jewell.....395-0315
John Meraglia395-1303

Project Managers

Gail Baker.....395-7321
Theresa Bailie.....395-1332
Elly Baptie.....395-1326
Jacinta Evans.395-6845
Winnie Ng Falkenstein395-7388

Danny Fung395-7362
Jennifer Gagnon395-1328
Kelly Hilbig.....395-1322
Christopher Hubbarde395-0190
Tiffany Lam395-7269
Simon Leung.395-7255
Nick Macaro.395-1310
Julia Madden.395-7253
Allan Mah.395-7268
Terry Merchant.....395-1324
Zoë Middleton395-7322
Tamara Panchoo395-1321
Megan Richardson.....395-7324
Lena Tolley.....395-7360
Jasmyn Williams.395-6863

Gaming Services

Toronto City Hall
1st fl. N., 100 Queen Street W
Toronto ON M5H 2N2

General Inquiry.....392-7037
Facsimile.....392-3781
Email: lotterylicences@toronto.ca

Supervisor

Mary Villa397-7760

Lottery Licensing Officers

Alexandra Funnell.392-4373
Gloria Gil.....338-5867
Mary Kapogiannis395-7380
Jennie Mendoza338-5869
Tricia Singh.338-5876

Strategic Protocol and External Relations

- Provides strategic direction and leadership in all aspects of protocol in the City of Toronto.
- Advances the policy goals of the City, Mayor, and Council by creating an environment for successful diplomacy and engagement with local, national and international dignitaries, while positioning the City of Toronto as a world class city.
- Upholds and enhance the reputation of the City, Mayor, and Council in official functions, activities, celebrations and commemorations.
- Supports the Mayor in his/her role as Chief Executive Officer and Head of Council.

Toronto City Hall
 2nd fl. W., 100 Queen St. W.
 Toronto ON M5H 2N2

General Inquiry.....392-7666
 Facsimile.....392-1247
 Email: protocol@toronto.ca

- Chief of Protocol
 Barbara Sullivan392-4273
- Deputy Chief of Protocol
 Nancy MacSween392-4674
- Administrative Assistant
 Brigida Bautista392-8290
- Senior Project Managers
 Richard Berthelsen397-5003
 RoseMarie Demarco392-8191
 Laura Diaz395-7315
 Bev Kurney.....397-4159
- Project Managers
 Jing Deng (Acting)397-0861
 Laura Jane Elkin (Acting)392-7805
 Idalina Lima Matias.....392-2390
- Policy Development Officer
 Olivia Waterman (Acting).....397-4157
- Research Analysts
 Mike Choptiany (Acting)392-6745
 Tanya Imola.....397-4158
 Soraya Sankar.....392-3788
 Annette Velho-Pereira395-7314
- Photo/Video
 Terry Jefford.....392-8711
 Jose San Juan.....397-5206

Secretariat

- Manages meetings for City Council and its committees
- Maintains by-laws and the Toronto Municipal Code
- Manages public appointments to boards and committees
- Access to assessment rolls and processes ownership/tenancy letters
- Provides death registrations, burial permits and marriage licenses
- Gives municipal clearance for liquor licenses
- Conducts Statutory Polling
- Provides Commissioner of Oaths service

Toronto City Hall
 12th fl. W., 100 Queen St. W.
 Toronto ON M5H 2N2

General Inquiry.....392-8016
 Facsimile.....392-2980

- Deputy City Clerk, Secretariat
 John Elvidge392-8641
- Administrative Assistant
 Kayla Francoeur (acting).....392-4359
 Tanya Spinello (on leave).....392-4359

City Council and By-laws

12th fl. W., Toronto City Hall

General Inquiry.....392-8016
 Facsimile.....392-2980

- Manager
 Marilyn Toft392-7032
- Administrators
 Julie Amoroso.....392-8018
 Cathrine Regan392-6276
- Committee Secretary
 Margaret Sexton392-6316
- Supervisor, Municipal Codes & By-laws
 Karen Lunn392-6665
- Support Assistant B
 Sherron Blackwood392-4737
 Wes Guidry.....392-7841
 Laurie Soto Maya392-1638

Support Assistant C
John Campbell392-7029

Community Councils and Registry Services

Manager
Vacant.....392-0146
Business Analyst SII
Jennifer Magnus338-1243

Etobicoke Civic Centre

Main Floor, South Block
399 The West Mall
Toronto ON M9C 2Y2
Community Council: etcc@toronto.ca
Registry Services: registryservices@toronto.ca

Community Council General Inquiry394-8101
Community Council Facsimile394-5600
Registry Services General Inquiry392-7036

Administrator
Rosemary MacKenzie394-2516
Committee Secretary
Bradley Bartlett394-5606
Support Assistant A
Annmarie McPherson338-1244
Support Assistant B
Sandra Domotor394-8083
Teresa Ligotti338-1249
Savita Ramraj394-8074
Ana Reimer.....395-7359

North York Civic Centre

Main fl., 5100 Yonge St.
Toronto ON M2N 5V7
Community Council: nycc@toronto.ca
Registry Services: registryservices@toronto.ca

Community Council General Inquiry395-0480
Community Council Facsimile395-7337
Registry Services General Inquiry392-7036

Administrator
Francine Adamo395-7348
Committee Secretary
Jennifer Pitt395-7352
Support Assistant A
Franca Noce.....395-7341
Support Assistant B
Celeste Borghesani395-7361

Michelle Fernandes395-7340
Shehnaz Govindji395-7363
Teresa Greci395-7332
Mandy Tran (on leave)395-7373

Scarborough Civic Centre

3rd fl., 150 Borough Dr.
Toronto ON M1P 4N7
Community Council: scc@toronto.ca
Registry Services: registryservices@toronto.ca

Community Council General Inquiry396-7287
Community Council Facsimile396-4301
Registry Services General Inquiry392-7036

Administrator
Vacant.....396-7288
Committee Secretary
Lynn Boyle (acting).....396-7289
Support Assistant A
Gregg Lymer338-0885
Support Assistant B
Michelle Kinsella.....338-0886
Shari Stock338-0986
Vacant.....396-7088
Vacant.....396-5209

Toronto and East York Community Council

Toronto City Hall
2nd fl. W., 100 Queen St. W.
Toronto ON M5H 2N2
teycc@toronto.ca

General Inquiry.....392-7033
Facsimile.....397-0111

Administrator
Ellen Devlin.....392-8022
Committee Secretary
Lourdes Bettencourt392-1147
Support Assistant B
Raneisha Hemmings397-7768
Nahom Hiowt392-4379
Janice Wood392-8486
Amanda Varga338-5850
Vacant

Registry Services

Toronto City Hall
1st fl. W., 100 Queen St. W.
Toronto ON M5H 2N2
registryservices@toronto.ca

General Inquiry.....392-7036
Facsimile.....392-1260

Supervisor

Andrew Kerr 392-7063

Support Assistant A

Vacant.....395-7382

Support Assistant B

Nadia Bartha.....338-1251
Selma Duarte 338-5871
Margaret Abreu Fredericks.....338-5872
Olga Obilchikova392-0428
Ralf Paiva338-5873
Michel Paquette395-7382
Lisa Tang Tuan.....338-5874

Committees & Boards

10th fl. W., Toronto City Hall

General Enquiries392-8016
Facsimile - City Hall, 10th fl. W392-1879

For current Committee and Board contact
information, go to: www.toronto.ca/council

Manager

Frances Pritchard392-4339

Administrator

Josephine Archbold392-8088
Carol Kaustinen392-8017
Nancy Martins392-7340
Julie Lavertu397-7769
Dela Ting396-7598

Committee Secretary

Gina Ang (acting)-.....392-6315
Jonathan Canchela392-6627
Jennifer Lin392-6315
Nydia Robin338-5855

Support Assistant B

Christine Chandler338-5851
Janet Chivilo392-1032
Giselle Colonna392-4364
Antoinette Crichlow392-8021

Sandra Ryan Cuyugan397-7179
Lynne Genova392-4365
Jwan Meerwali392-8485
Katisha McGregor392-6662
Ashley Rodrigues392-8032
Support Assistant C
Gus Galanis392-7027

Public Appointments

Toronto City Hall
12th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2
appoint@toronto.ca

General Inquiry.....397-0088
Facsimile.....392-2980

Manager

Aretha Phillip392-8152

Administrators

Matthew Cowley392-4389
Robyn Cook.....338-1911

People Services Associate

Kate Trotscha338-0636

Support Assistant B

Giselle Jagai338-5852

Legislative Information & Standards

Toronto City Hall
12th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-2980

Manager

Jennifer Forkes (acting)392-7337

Administrator

Kathleen Bartha397-4104
Matthew Green397-7748
Marie Greig338-5848

Business Analyst

Monesh Sood (acting)392-4903

Support Assistant B

Fortis Chiu392-1248
Nicole Girardin392-5226
Vacant.....392-7022

Senior Systems Integrator

Mark Liu392-6607
Dino Skordoulis392-6647

Systems Integrator

Karen Guo392-7232
Deivanai Ramanathan392-6618
Kavita Thavundayil (on leave)392-6619
Fei Tian392-6396