



The City Clerk's office supports effective governance by facilitating City Council's decision-making processes and promoting stewardship of corporate information in an impartial and accessible manner.

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry 392-8016
Facsimile 392-2980
Email clerk@toronto.ca

City Clerk
Ulli S. Watkiss 392-8010
Executive Assistant
Liam Peppiatt (Acting) 392-8011

Corporate Information Management Services

Promoting open government and safeguarding the City's information assets:

- To lead on corporate information management policies and strategies
- To support information management practices in programs across the City
- To direct appropriate public access to City records and information

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry 392-9684
Facsimile 392-3995

Deputy City Clerk, Corporate Information Management Services
Daphne Gaby Donaldson 392-9683

Administrative Assistant
Liam Peppiatt (Acting) 392-0562

Corporate Information Strategy and Policy

Toronto City Hall
13th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile 392-4900
Email privacy@toronto.ca

Senior Project Manager, Information Management Transformation
Grant Lehmann 392-8483
Senior Information Analyst
Vacant 392-9601
Coordinator Training
Lydia Meiring 392-5563
Business Analyst SII
Kate San Juan 392-7236

Policy and Standards

Metro Hall
21st fl., 55 John St.
Toronto ON M5V 3C6

Facsimile 392-3995

Manager
John Jones 392-4371
Senior Project Manager, Information Strategy & Implementation
Robert Ambra 392-5562
Senior Information Analyst
Dugey Arsenault, MH 21st fl 392-0593

Mohamed Khadim 397-0739
 Senior Records & Information Analyst,
 Taxonomy
 Channey Phung (Acting) 392-3886
 Senior Records & Information Analyst
 Ana Vrana 338-5466
 Laureen Lau, MH 21st fl 397-5429
 Jie Lie, MH 21st floor 382-0538
 Research Analyst
 Michelle Jongman 392-6270
 Project Manager
 Eugen Spivak 647-335-1468
 Records Information Analyst
 Mariola Kosacka, MH 21st fl 392-0594

Information Access

Toronto City Hall
 13th fl. W., 100 Queen St. W.
 Toronto ON M5H 2N2

Facsimile 392-4900
 Email infomgmt@toronto.ca

Director
 Jim Suderman 392-5652
 Support Assistant B
 Edward Scanga 392-4911

Access and Privacy

Manager
 Susan Campbell 395-7383
 Senior Information Analysts
 John Searle 397-5215
 Julie Madeley 392-5563
 Registrar
 Pauline Lam 392-9687
 Assistant Registrar
 Thelia Lee-Cole 392-4901
 Access & Privacy Officers
 Gavin Nettlefold 397-5217
 Wendy Liu 392-4912
 Denise Stuckless 338-5636
 Eileen Su 397-5216
 Kerry-Ann Sween 392-0595
 Zoë Cliff 392-4902

Toronto Employment & Social Services Access and Privacy

Metro Hall
 11th fl., 55 John St.
 Toronto ON M5V 3C6

Access & Privacy Officers
 Shalene Honsberger 392-6268
 Vacant 392-8595
 Anna Vassallo 338-2135
 Support Assistants C
 Virginia Skura 392-8615
 Lucy Yordanova 397-0875

Archival Services

255 Spadina Road
 Toronto ON M5R 2V3

General Inquiry 397-5000
 Research Hall 397-0778
 Facsimile 392-9685
 Email archives@toronto.ca

City Archivist
 Carol Radford-Grant 397-7393
 Supervisor, Collection Management &
 Standards
 Michele Dale 397-7975
 Archivists
 Sarah Carson 397-4567
 Carlos Granados-Ocon 397-0738
 Paul Gardiner 392-4188
 Karen Heath 392-0560
 Lawrence Lee (on leave) 397-0743
 Manda Vranic 397-0048
 Conservator
 Sarah van Maaren 397-0737
 Supervisor, Reference & Outreach
 Rebekah Bedard 392-6748
 Reference Clerks
 John Huzil (on leave) 397-4527
 Vacant 397-4528
 Research Analyst (Reference & Social Media)
 Amanda O'Brien (Acting) 397-4565

Educators, Outreach & Public Programming
 Mishele Laing (Acting) 392-0558
 Paul Sharkey 392-5561
 Bylaw Clerk
 Tony Masucci 392-5431
 Business Applications Support Specialist, DAL
 Marc Boulay 392-5564
 Document Imaging Technicians
 Chris Gonzaga, 2 Hobson 392-1884
 Lizette Costa, 2 Hobson 392-1951

Records Centres

255 Spadina Road
 Toronto ON M5R 2V3

Facsimile, 14 Dyas Road 397-2693
Facsimile, 255 Spadina Road 397-1430

Supervisor
 Evan Alexiou (Acting) 397-7979
 Materials Management Assistant 1
 Peter Lowes (PM shift) 338-2687
 Salvatore Mercurio, 14 Dyas Rd .. 392-8014
 Paul Proia 397-0046
 Materials Management Assistant 2
 Ken Braiser (PM Shift), 14 Dyas Rd
 338-2689
 Joshua Brittain, 14 Dyas Rd 392-3992
 Kevin Burgie, 14 Dyas Rd 338-2682
 Carlo Colafella 392-4189
 Mark Francois, 14 Dyas Rd 338-2685
 Brent Scott (PM Shift), 14 Dyas Rd
 397-7755
 Aldo Loschiavo, 14 Dyas Rd 338-2690
 Tony Ottaviano (Acting) 397-7394
 Robert Ricci 338-2683
 Gregg Sealy, 14 Dyas Rd 338-2688
 Lawrence Nelson 338-2691
 Support Assistant
 Deborah Sealy (on leave) 397-0774
 Couriers
 Mobile 432-1378

Records Services

Metro Hall
 21st Fl., 55 John St.
 Toronto ON M5V 3C6

General Inquiry 392-1046
Facsimile 392-3995

Senior Project Managers
 Jacinta Evans (Acting) 392-4363
 Marisa Daniel (Acting) 392-5186
 Senior Records and Information Analysts
 Rares Porime 392-8666
 Vacant 338-5767
 Records & Information Analysts
 Martha Blandon 392-9398
 Tanya Chlygina 392-8651
 Elena Gamaley 392-8407
 Cecilia Cheung 392-3994
 Vince Crupi, MH 17th fl 397-5186
 Matteo Giallombardo, 2 Civic Centre,
 1st fl 394-8115
 Grace Kingdang, CH 8th fl E 397-5343
 Philip Melhado, MH 17th fl 395-7367
 Joe Pereira 392-9121
 Sean Brown (Acting) 392-3995
 Clarene McKenzie (Acting) 397-5162
 David Bateson 397-5106
 Support Assistants
 Agatha Agidigbi, MH 13th fl 397-5106
 Joe Arruda, MH 25th fl TTY 392-1010
 Bell Relay 1-800-855-0511
 Sandra Barrett, CH 4th fl W 397-5329
 Royda Ellis, MH 13th fl 392-4671
 Tara Brunaccioni, MH 5th fl 392-8942
 Greg Corkum, 111 Wellesley 392-5406
 Joe Corsaro, MH 5th fl 392-8942
 Enke Darisuren, MH 24th fl 392-9367
 Jeannette Gibson, NYCC 1st fl. ... 392-3887
 Negate Gifare, MH 15th fl 397-0317
 Barbara Guerra-Mitchell
 1530 Markham Rd 338-6776
 Lucy Jackson, YCC 338-6828
 Vacant, MH 17th fl 397-5106
 Richard MacFarlane, MH 13th fl 392- 5736
 Christine Talbot, 481 University Ave
 338-7376
 JoAnne Thompson 397-5161

Mike Mintsoulis, MH 2nd fl..... 392-5842
 Lawrence Muscat (on leave), MH 25th fl
 392-5494
 Denise Denomme, MH 25th fl 392-5494
 Emily Revas 392-8622
 Lalaine Ronquillo, 137 Edward St 338-7373
 Daniel Savini (on leave), MH 13th fl
 392-4671
 Vessi Sabeva, MH 25th fl..... 392-5494
 Brian Vincent, MH 8th fl 392-3485

Enterprise Document/Records Management Solution (EDRMS)

Metro Hall
 21st Fl., 55 John St.
 Toronto, ON M5V 3C6

Project Manager

Philip Scott 397-5203
 Jason Yip (Acting)..... 392-7069

Senior Records & Information Analysts

Jonathan Studiman, 392-4999
 Karen Lees (Acting), MH 12th fl. 392-8145
 Jessica Haskell (Acting), MH 21st fl
 392-8144

Senior Systems Integrator

Serge Levesque (Acting) 397-0739

Change Management Consultant MH 12th fl

Tricia Blake 397-0256

Information Production

2 Hobson Ave.
 Toronto ON M4A 1Y2

Facsimile 392-4449
 Email (Online Store) infoprodstore@toronto.ca

Manager

Matthew Stockburn (Acting) 392-5401
 Business Application Support Specialist
 Eva Potmesil 392-8307

Print Production

2 Hobson Ave.
 Toronto ON M4A 1Y2

Print Shop..... 397-0319
 Facsimile 392-4449

Supervisor

Vito Farella 397-0323

Print Room Foreperson

Tony Chito 397-0829

Print Procurement/Estimators

Jacky Mao 397-0328

Jackie Cheung 392-1521

Pre-Press

Joe Videki 397-0326

Eric Johnson 392-4201

High Speed Copy & Mail

Supervisor

Sam Marchese, Metro Hall/City Hall/
 Civic Centres 397-7138

Copy Centres

City Hall 392-7380

Metro Hall 397-7126

North York Civic Centre 395-6906

Mail Rooms

City Hall 392-7047

Metro Hall 397-7139

North York Civic Centre 395-6906

Strategic Integration & Excellence

- Budget, finance, administration and IT support for City Clerk's Office and Offices of the Mayor, Councillors, the Lobbyist Registrar, the Ombudsman and the Integrity Commissioner.
- Strategic and Technology Planning.
- Health and Safety.
- Receives claims against the City for personal injury and property damage.
- Council Reception.

Toronto City Hall
9th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile 392-1870

Deputy City Clerk, Strategic Integration & Excellence

Kelly McCarthy 392-8676
Administrative Assistant
Sara Savanyu (Acting) 392-4276

Council & Support Services

Toronto City Hall
9th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Manager

Lesley Ruscica 392-7038
Senior Project Analyst
Bebongchu Folefac 392-4366

Council Support

Facsimile 392-1870

Supervisor

Wendy Bancroft-Teixeira 397-4470

Council Service Representatives

Cindy Chang 397-4469
Richard Chong-King 397-4471
Vacant 392-7231
Anita Jones (Acting) 392-8289
Georgina Karpazis 392-4369
Charmaine Lachica-Morante 392-7840

City Clerk's Office Support

Facsimile 392-1867
Facsimile (Claims) 392-1870
Claims - Call to verify receipt 338-2002
Claims - Email claims@toronto.ca

Supervisors

Lori Brown 392-4270
Angela Schipani (Acting) 392-7040

Clerk's Service Representatives

Aurora Buensuceso 397-4121
Emily Karailiadis 397-1426
Audrey Lucas (Acting) 397-4472
Nancy Tabafunda 392-0476

Support Assistant C

Selbert Boothe 338-0092
Marcia Ferguson 392-7048
Maria Legara (Acting) 392-7035
James Martin 392-7783
Noemia Raposo 338-7731
Vacant 392-0536

2 Hobson Ave.

Toronto ON M4A 1Y2

Facsimile 392-4449

Support Assistant

Mike Coldwell 392-8940
Andria Douglas 397-7136
Desiree Singh 392-8605

Financial Planning and Reporting

Toronto City Hall
9th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Manager	
Grace Young.....	392-9903
Senior Project Manager	
Intan Teddy (Acting).....	392-4272
Budget & Operations Analyst	
Lisa Li	338-2607
Budget Associate	
Steven Liao.....	392-0536

Business Transformation and Strategic Support

Toronto City Hall
9th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Manager	
Michael Brisbin.....	338-5092
Management Consultant	
Terry Wertepny, CH 13th fl. W....	392-8107
Senior Project Analysts	
Debra Bloomfield.....	392-9601
Jeanne Martin	392-6047
Elizabeth Grimshaw	397-0736

Business and Technology Planning

Toronto City Hall
1st fl. N., 100 Queen St. W.
Toronto ON M5H 2N2

City Clerk's Office IT Help.....	392-0473
Facsimile	392-7968
Email.....	cnlhelp@toronto.ca

Manager	
Adam Goddard (Acting).....	392-6299
Supervisor, Client Services	
Vacant	
Supervisor, Application Development	
Mabrouk Chouk, 2 Hobson Ave....	392-5261
Supervisor, Project Management Support	
Lindsay Drake	395-7353

Supervisor, System Quality Assurance & Integration

Liban Dualeh (on leave)	397-9801
Business Analyst	
Ibiwumi Fakoya (on leave).....	397-0384
Arthy Kandasamy	(647) 631-8607
Bernard Oeltjen	398-1912
Shakhlo Turapova.....	338-1809
Senior Project Analyst	
Eric Fan, 2 Hobson.....	338-3492

Council HelpDesk

Project IT Coordinator	
Victor Yan.....	392-2684
Computer Programmer	
Imad Malaeb	392-0349
Application & Technical Support Specialist	
Jeff Segal	392-1240
Tyler Lomas.....	338-5481
Michael Jorge.....	338-2088
Michael Pearce.....	397-9677
Nick Katsoras.....	392-8920
Anthony Franco	397-0762
Andrey Syrko.....	392-3942
Sabrina Cherubin	338-6922
Megan Richardson	392-7226
Simon Leung.....	338-7388

Application Management

2 Hobson Ave.
Toronto ON M4A 1Y2

Systems Integrator 1	
Edvin Mehic.....	392-1309
George Ngan.....	392-1133
Zhi Jan Ye	338-5728
Mohammed Helly	338-2034
Systems Integrator 2	
Hue Jung	338-5147
Jack Chen.....	392-6664
Olga Strigul.....	392-3770
Rameshbhai Patel.....	338-2523
Quality Assurance	
Leonid Gofeld.....	395-6300
Thannojh (TJ) Sinnarasa	395-6744

Election Services

- Manages municipal elections, by-elections, referenda and appointments to Council vacancies.
- Issues charitable gaming licences and conducts compliance reviews.

Toronto City Hall
1st fl. N., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile 392-3781

Deputy City Clerk, Election Services

Fiona Murray 392-8019
Administrative Assistant
Pauline McAdam 397-4122
Manager
Arthur Flach 392-7488
Senior Project Analyst
Vacant

Election Services

89 Northline Rd.
Toronto ON M4B 3G1

General Inquiry 338-1111
Facsimile 395-1300
Email elections@toronto.ca

Managers

Carole Boughannam 395-1330
Linh Dang 395-7259
Joon Hwang 395-1319
Colin MacLean 392-4382
Rachel Jewell 395-0315
John Meraglia 395-1303

Project Managers

Gail Baker 395-7321
Theresa Bailie 395-1332
Elly Baptie 395-1326
Danny Fung 395-7362
Jennifer Gagnon 395-1328

Kelly Hilbig 395-1322
Christopher Hubbarde 395-0190
Tiffany Lam 395-7269
Nick Macaro 395-1310
Julia Madden 395-7253
Allan Mah 395-7268
Terry Merchant 395-1324
Zoë Middleton 395-7322
Tamara Panchoo 395-1321
Lena Tolley 395-7360

Gaming Services

Toronto City Hall
1st fl. N., 100 Queen Street W
Toronto ON M5H 2N2

General Inquiry 392-7037
Facsimile 392-3781
Email lotterylicences@toronto.ca

Supervisor

Mary Villa 397-7760

Lottery Licensing Officers

Alexandra Funnell 392-4373
Gloria Gil 338-5867
Mary Kapogiannis 395-7380
Jennie Mendoza 338-5869
Vacant 338-5876

Strategic Protocol and External Relations

- Provides strategic direction and leadership in all aspects of protocol in the City of Toronto.
- Advances the policy goals of the City, Mayor, and Council by creating an environment for successful diplomacy and engagement with local, national and international dignitaries, while positioning the City of Toronto as a world class city.
- Upholds and enhance the reputation of the City, Mayor, and Council in official functions, activities, celebrations and commemorations.

- Supports the Mayor in his/her role as Chief Executive Officer and Head of Council.

Toronto City Hall
2nd fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry	392-7666
Facsimile	392-1247
Email	protocol@toronto.ca

Chief of Protocol

Barbara Sullivan 392-4273

Deputy Chief of Protocol

Nancy MacSween 392-4674

Administrative Assistant

Brigida Bautista 392-8290

Senior Project Managers

Richard Berthelsen 397-5003

RoseMarie Demarco 392-8191

Laura Diaz 395-7315

Bev Kurney 397-4159

Project Managers

Jing Deng 397-0861

Laura Jane Elkin 392-7805

Idalina Lima Matias 392-2390

Policy Development Officer

Olivia Waterman (Acting) 397-4157

Research Analysts

Mike Choptiany 392-6745

Tanya Imola 397-4158

Soraya Sankar 392-3788

Annette Velho-Pereira 395-7314

Harriet Widdowson (Acting) 395-7312

Photo/Video

Terry Jefford 392-8711

Jose San Juan 397-5206

Secretariat

- Manages meetings for City Council and its committees
- Maintains by-laws and the Toronto Municipal Code
- Manages public appointments to boards and committees

- Access to assessment rolls and processes ownership/tenancy letters
- Provides death registrations, burial permits and marriage licenses
- Gives municipal clearance for liquor licenses
- Conducts Statutory Polling
- Provides Commissioner of Oaths service

Toronto City Hall
12th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry	392-8016
Facsimile	392-2980

Deputy City Clerk, Secretariat

John Elvidge 392-8641

Administrative Assistant

Kayla Francoeur (Acting) 392-4359

Tanya Spinello (on leave) 392-4359

City Council and By-laws

Toronto City Hall
12th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

General Inquiry	392-8016
Facsimile	392-2980

Manager

Marilyn Toft 392-7032

Administrators

Sylwia Przedziecki 392-8485

Cathrine Regan 392-6276

Committee Secretary

Margaret Sexton 392-6316

Supervisor, Municipal Codes & By-laws

Karen Lunn 392-6665

Support Assistants B

Sherron Blackwood 392-4737

Wes Guidry 392-7841

Laurie Soto Maya 392-1638

Support Assistant C

John Campbell 392-7029

Community Councils and Registry Services

Manager

Josephine Archbold	392-8088
Business Analyst SII	
Jennifer Magnus	338-1243

Etobicoke Civic Centre

Main Floor, South Block

399 The West Mall

Toronto ON M9C 2Y2

Community Council: etcc@toronto.ca

Registry Services: registryservices@toronto.ca

Community Council General Inquiry	394-8101
Community Council Facsimile	394-5600
Registry Services General Inquiry	392-7036

Administrator

Rosemary MacKenzie	394-2516
Committee Secretary	
Bradley Bartlett	394-5606
Support Assistant A	
Anmarie McPherson	338-1244
Support Assistant B	
Sandra Domotor	394-8083
Teresa Ligotti	338-1249
Savita Ramraj	394-8074
Ana Reimer	395-7359

North York Civic Centre

Main fl., 5100 Yonge St.

Toronto ON M2N 5V7

Community Council: nycc@toronto.ca

Registry Services: registryservices@toronto.ca

Community Council General Inquiry	395-0480
Community Council Facsimile	395-7337
Registry Services General Inquiry	392-7036

Administrator

Francine Adamo	395-7348
Committee Secretary	
Jennifer Pitt	395-7352

Support Assistant A

Franca Noce	395-7341
Support Assistant B	
Celeste Borghesani	395-7361
Michelle Fernandes	395-7340
Shehnaz Govindji	395-7363
Teresa Greci	395-7332
Mandy Tran (on leave)	395-7373

Scarborough Civic Centre

3rd fl., 150 Borough Dr.

Toronto ON M1P 4N7

Community Council: scc@toronto.ca

Registry Services: registryservices@toronto.ca

Community Council General Inquiry	396-7287
Community Council Facsimile	396-4301
Registry Services General Inquiry	392-7036

Administrator

Carlie Turpin	396-7288
Committee Secretary	
Amanda Wahl	396-5215
Support Assistant A	
Gregg Lymer	338-0885
Support Assistants B	
Lynn Boyle	396-7289
Mishelle Kinsella	338-0886
Shari Stock	338-0986
Vacant	396-7088
Vacant	396-5209

Toronto and East York Community Council

Toronto City Hall

2nd fl. W., 100 Queen St. W.

Toronto ON M5H 2N2

Community Council: teycc@toronto.ca

General Inquiry	392-7033
Facsimile	397-0111

Administrator

Ellen Devlin	392-8022
Committee Secretary	
Lourdes Bettencourt	392-1147

Support Assistants B

Raneisha Hemmings	397-7768
Nahom Hiowt	392-4379
Jeff Tuxworth	398-5853
Janice Wood	392-8486
Amanda Varga	338-5850

Registry Services

Toronto City Hall

1st fl. W., 100 Queen St. W.

Toronto ON M5H 2N2

Registry Services: registrieservices@toronto.ca

General Inquiry	392-7036
Facsimile	392-1260

AdministratorAndrew Kerr
 392-7063 |**Support Assistant A**Vacant
 395-7382 |**Support Assistant B**Nadia Bartha
 338-1251 |
Selma Duarte
 338-5871 |
Margaret Abreu Fredericks
 338-5872 |
Olga Obilchikova
 392-0428 |
Ralf Paiva
 338-5873 |
Michel Paquette
 395-7382 |
Lisa Tang Tuan
 338-5874 |**Committees & Boards**

10th fl. W., Toronto City Hall

General Enquiries	392-8016
Facsimile, City Hall, 10th fl. W	392-1879

For current Committee and Board contact information, visit: www.toronto.ca/council

ManagerJennifer Forkes
 392-7337 |**Administrators**Julie Amoroso
 392-8018 |
Carol Kaustinen
 392-8017 |
Nancy Martins
 392-7340 |
Julie Lavertu
 397-7769 |
Dela Ting
 396-7598 |**Committee Secretaries**Gina Ang (Acting)
 392-7445 |
Jonathan Canchela
 392-6627 |
Jennifer Lin
 392-6315 |
Nydia Robin
 338-5855 |**Support Assistants B**Christine Chandler
 338-5851 |
Janet Chivilo
 392-1032 |
Giselle Colonna
 392-4364 |
Sandra Ryan Cuyugan
 397-7179 |
Lynne Genova
 392-4365 |
Katisha McGregor
 392-6662 |
Ashley Rodrigues
 392-8032 |**Support Assistant C**Gus Galanis
 392-7027 |**Public Appointments**

Toronto City Hall

12th fl. W., 100 Queen St. W.

Toronto ON M5H 2N2

Public Appointments: appoint@toronto.ca

General Inquiry	397-0088
Facsimile	392-2980

ManagerAretha Phillip
 392-8152 |**Administrators**Matthew Cowley
 392-4389 |
Robyn Cook
 338-1911 |**People Services Associate**Kate Trotscha
 338-0636 |**Support Assistants B**Antoinette Crichlow
 338-5852 |
Giselle Jagai (on leave)
 338-5852 |

Legislative Information & Standards

Toronto City Hall
12th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile	392-2980
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Manager

Kathleen Bartha..... 397-4104

Administrator

Matthew Green..... 397-7748

Marie Greig..... 338-5848

Business Analyst

Monesh Sood (Acting) 392-4903

Support Assistant B

Fortis Chiu 392-1248

Nicole Girardin..... 392-5226

Sunita George..... 392-7022

Senior Systems Integrator

Mark Liu 392-6607

Dino Skordoulis..... 392-6647

Systems Integrator

Karen Guo 392-7232

Deivanai Ramanathan 392-6618

Sowjanya Sunnappu 392-6619

Kavita Thavundayil (on leave)..... 392-6619

Fei Tian 392-6396