



The Deputy City Manager reports directly to the City Manager in delivering internal corporate services. The Office of the Deputy City Manager consists of Business Management, City-Wide Strategic Initiatives, Strategic Construction Projects and Corporate Security and manages the Divisions of 311 Toronto, Environment and Energy, Facilities Management, Fleet Services, Information & Technology and Real Estate Services.

## Office of the Deputy City Manager

Metro Hall  
2<sup>nd</sup> fl., 55 John Street  
Toronto ON M5V 3C6

Facsimile.....392-4828

Deputy City Manager  
Josie Scioli.....397-4156  
Executive Assistant  
Laura Rossi.....397-9295

## Business Management

Metro Hall  
2<sup>nd</sup> fl., 55 John Street  
Toronto ON M5V 3C6

Director  
Marco Cuoco (Acting).....397-7338  
Administrative Assistants  
Lisa Balanzano .....397-7229

## Financial Planning and Business Analysis

Metro Hall  
2<sup>nd</sup> fl., 55 John Street  
Toronto ON M5V 3C6

Manager, Financial Planning and Business Analysis  
Jeff Downs.....392-3581  
Support Assistants  
Chandra Shanmugarasam .....338-1996  
Senior Budget Analyst  
Jameel Sumar .....392-8935  
Stephanie Plow .....392-4135

Linh Chu.....397-5268  
Budget Analyst  
Rajwinder Johal .....392-6340  
Bosco Wong .....397-5221  
Peter Park.....397-5159  
Rutvik Pandya .....338-5812  
Christopher Hui .....392-0026  
Wilmot Yeung .....338-3315  
Accounting Assistants  
Jane Mu .....392-0027

## Business Process Solutions

Metro Hall  
2<sup>nd</sup> fl., 55 John Street  
Toronto ON M5V 3C6

Manager, Business Process Solutions  
Fabio Biancolin .....397-5259  
Project Manager  
Ashley Farias (Acting) .....397-5635  
Senior Business & Systems Analyst (SAP PM/RE)  
John Noxel.....338-5094  
Edward Lee.....392-1537  
Marc Lee .....397-5634  
Richard Hooper .....392-2968  
Samuel Ernst.....338-3597  
Jennifer Dhara .....338-8279  
Senior Systems Integrator IT  
Antero Haapoja.....392-6884  
Senior SAP BI Lead  
Majid Syed .....338-3392  
Business Analyst  
Zach Goldberg .....338-7109  
System Development Specialist  
Lakshmi Akkineni .....392-5401  
Senior Business & Systems Analyst  
Fuan Chen.....392-7168

## Finance & Administration

Metro Hall  
2<sup>nd</sup> fl., 55 John Street  
Toronto ON M5V 3C6

Manager, Finance & Administration  
Michelle McNamara .....397-4152

Business Support Analyst  
Warren Poinen .....392-0528

Supervisor, Finance and Administration  
Winel Harrison .....397-5158

Accounting Assistants  
Almarie Pinnock-Jones ..... 392-7141  
Juan Rodriguez .....392-9672  
Edriss Sydeqi .....392-1547  
Victoria Holganza .....338-6647

## Strategic Policy and Planning

Director  
Jill Bada .....397-5539

Administrative Assistant  
Dahlia McGregor .....397-9293

Consultant, Organization Planning & Development  
Veronica Ambrosini .....338-5729

Acting Manager, Strategic Policy and Planning  
Mathieu Maslard .....392-1853

Business Management Consultant  
Rebecca Patrick .....397-9347

Senior Project Manager  
Chris Orange .....397-7221  
Robin Sen .....338-2973

Business Analyst  
Carolyn Rowan .....397-4107

## Issues Management

Acting Manager, Issues Management  
John Doolittle .....392-7123

Business Management Consultant  
Fatima Ova .....338-1317

Project Coordinator  
Hina Javed .....392-2097

Business Support B  
Vacant .....392-8537

## Space Planning

Manager, Capital Construction Projects  
Peter Tatsopoulos .....397-1153

Project Manager  
Abid Ali .....397-9203  
Joseph Salvagio .....392-9563  
Juliet Morielli .....388-2820  
Veronica Lorenzo .....392-7213  
Shirley Lee .....397-5557

Acting Project Manager  
Nihan Basak .....392-0141

Facilities Planning Specialists  
Cherry San Juan .....397-5150  
Maurizio Di Como .....397-5163  
Philip Thompson .....392-0366  
Victor Cabral .....392-9556

## Strategic Construction Projects

Director  
Richard Coveduck .....338-2737

Principal Engineer – Union Station Implementation  
Rick Tolkunow .....392-6322

Manager, Design  
Jelena Rekalic .....392-7166

Senior Project Managers  
Joseph Por .....392-7119

Senior Project Managers  
Frank Crisostimo .....392-9164

Project Manager  
Lucy Amankwah .....338-1892  
Safaa Zubaidi .....392-9161  
Terry Petrie .....392-8185

Engineer-In-Training  
Ali Mahmood ..... 397-0606  
Zifang Xiong ..... 338-7130

Manager, Capital Construction Projects  
Pat Carrozzi .....392-8417

Project Manager  
Alexander Lackovic .....392-1541  
Greg Hampton .....392-8774