

# TORONTO Solid Waste Management Services

Solid Waste Management Services is responsible for collecting, transporting, processing, composting and disposing of municipal and private sector solid waste, recyclables, organics, electronics waste and household hazardous waste. The division manages four collections yards, one maintenance yard, seven transfer stations and six household hazardous waste depots, one single stream recycling facility, two organics processing facilities, Green Lane Landfill and 160 former landfills.

Toronto City Hall  
25<sup>th</sup> Fl. E., 100 Queen St. W  
Toronto ON M5H 2N2

Facsimile.....392-4754

General Manager  
Jim McKay .....392-4715  
Administrative Assistant  
Stella Pupulin .....392-8301  
Administrative Assistant 2  
Lynette Starr .....397-9575  
Program Manager  
Kris Hornburg.....392-8219  
People Services Consultant  
Sonia Kapur .....392-4766

## Policy, Planning & Support

Policy, Planning and Support is responsible for monitoring trends in the solid waste industry and providing policy and planning advice on new programs, program enhancements and new technologies to the operating units and Council. It provides technical review and comments on internal and external regulations, legislation, statutes and policies.

The section researches, designs and drafts harmonized programs, policies, eligibility criteria and bylaws to support operations as well as designing, and executing Request for Proposals and Tenders for materials and services. In addition to coordinating the development and submission of the operating and capital budgets, this section monitors and reports on budget variances, provides analytical support on financial issues and executes administrative support for the division's contracts and agreements.

Finally, it is responsible for the effective planning, organizing, management and control of residential programs and services related to the billing, revenues and accounting of the Solid Waste Management Services rates.

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Facsimile.....392-4754

Director  
Vincent Sferrazza .....392-9095  
Administrative Assistant  
Monique Brown.....397-0210

## FINANCE & REVENUE SWM

Budget Analyst  
Joy Shuffler .....397-0612  
Support Assistants  
Sarah Adams (Acting) .....397-0623  
Yusuf Ameerdeen .....397-0620

## Integrated Technology Management

Manager (Acting)  
Simon Dimuantes .....397-0207  
Support Assistants  
Sherina Khan .....397-0628  
Parangh Rahimi (Acting).....397-0214  
Senior Systems Integrator  
Bert Neutel .....392-6179  
Magil (Gil) Darnley (Acting)..... 397-0951  
Supervisor, Weighscale Operations  
Dave Carter.....392-3768  
Business Analyst  
Rajan Sharma .....392-9156  
Business Analyst  
Abdul Oboh .....397-0277

**Waste Management Planning**

Manager (Acting)	
Charlotte Ueta.....	392-8506
Research Analysts	
Allan Mazur.....	392-3701
Katrusia Balan.....	392-7827
Project Lead	
Renee Dello.....	392-5806
Sean Hurley.....	397-0622
Daniel Boulos (Acting).....	397-5807
Stephanie Fernandes (Acting).....	392-3268
Web Analyst	
Lionel Coelho.....	338-8449

**Operational Support**

Metro Hall  
19<sup>th</sup> fl., 55 John St  
Toronto ON M5V 3C6

Facsimile.....	397-1348
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Manager	
John Oswald.....	392-4226
Supervisor – Operational Support	
Adam Gerrard.....	396-5016
Research Analysts	
Carlyn Mabatid.....	397-1428
Pap Mishra.....	392-8441/392-8825
Minnie Chillingworth.....	392-1865
Richelle Hunt.....	392-6727
Elizabeth Richardson.....	396-8136
Angeline Ross (Acting).....	338-2948
Support Assistants	
Andrea Kirby.....	392-8287
Asha Ahmed.....	392-9804
Joyce Toney-Farrell.....	392-5450
Aulene Forbes.....	392-8830
Pearley Boodram.....	397-5649
Maribel Acuna.....	392-8336
Fatima Pimental.....	397-0208
Steven Lee Whitter.....	392-8330
Suraj Patel.....	392-6136

**Business Operations & Change Initiatives**

Manager (Acting)	
Annette Synowiec.....	392-7449
Project Lead	
Johnny Ragona (Acting).....	392-8517
Kathy Raddon.....	397-9569
Toronto Urban Fellow Research Associate	
Kamara Jeffrey.....	397-4179
Senior Engineer	
Sumantra Datta-Ray.....	392-9124

**Collections and Litter Operations  
(City-Wide)**

Provides curbside collection of garbage, recycling, organics, yard waste, electronics and white goods for single family, multi-family, the City's Agencies, Boards, Commissions and Departments, institutions and small commercial establishments. Provides collection of large front-end containerized waste, recyclable and organic materials from multi-residential buildings (apartments/condominiums). It also provides litter cleaning operations and collection (emptying) of litter receptacles on main streets throughout the City and in City parks. In addition, a Customer Service and Waste Diversion Implementation unit has been established to support the division in its goal of improving customer service and implementing new diversion initiatives. Environment Days are also now provided by this section.

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Toronto ON M5H 2N2

Facsimile..	392-4754
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Acting Director	
Lisa Duncan.....	392-8286
Director	
Rob Orpin.....	397-9574
Administrative Assistant	
Sylvia Alfano.....	392-3474
Senior Projects Coordinator	
Kevin Vibert.....	397-0203
Support Assistant	
Jackie Nagee.....	392-8204

**Customer Service & Waste Diversion  
Implementation**

Ingram Yard  
86 Ingram Drive  
North York, ON M6M 2L6

Facsimile.....	392-0396
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Manager	
Gilbert Siu.....	392-1516
Supervisor, Operational Support	
Angela Doyle (Acting).....	392-0757

<b>Supervisor – Operational Support</b>	
Rick Yez .....	392-7802
Sam Nicolosi .....	392-1176
<b>Supervisor – (Environment Day Program)</b>	
Derek Tung .....	392-1519
<b>Supervisor – Operational Support SWM</b>	
Andrew Sanger (Acting) .....	392-3275
<b>Project Leads</b>	
Stefanie Hunte (Acting) .....	392-9961
Ref Aoude .....	392-6998
Paolo Trulli .....	392-1930
Brian Wong .....	338-1883
Geana Cruz .....	392-0895
<b>Co-ordinator Material Recycling &amp; Reduction</b>	
John Oliver .....	395-6383
Terri Fraser (Acting) .....	338-1882
<b>Co-ordinator Volunteer Management</b>	
Andrius Ragainis (Acting) .....	392-2032
Nathan Orpin (Acting) .....	397-4748
Ezzana Leakermariam (Acting) .....	338-1882
Adrienne Carnovale (Acting) .....	392-1518
<b>Research Analysts</b>	
Connie Andrews .....	338-1885
Sutha Kasilingam (Acting) .....	338-0956
Shannon Brown (Acting) .....	392-7898
<b>Support Assistants</b>	
Marisa Borja-Marchese .....	338-1886
Brian McGrath, (Acting) .....	338-1887
Nga Do .....	392-1513
Amy Waltho (Acting) .....	392-7867
Apsara Syed-Abthagir (Acting) .....	338-1884
Sonia Bhatia .....	395-0397

### Contracted Services

Ingram Yard  
86 Ingram Drive  
North York ON M6M 2L6

Facsimile.....395-6398

<b>Manager</b>	
Mike Freris (Acting) .....	395-0031
<b>Supervisor</b>	
Priyadharsan Navaretnarasa .....	392-7723
<b>Research Analysts</b>	
Michelle Angove .....	392-0145
Melissa Cirillo-Wilcox (Acting) .....	395-0408
Shelby Watt (Acting) .....	395-0033
<b>Support Assistant</b>	
Alaina Lam .....	395-0103
<b>Yard Clerk</b>	
Americo Ricci .....	395-6366

### District 1 Daytime Collections

(Etobicoke)

<b>Supervisor</b>	
Patricia McDaniel .....	338-0955
<b>Project Lead</b>	
Robert Terrell .....	395-0398
Scott McFarlane .....	392-2138

### District 2 Daytime Collections

(West of Yonge St to the Humber River)

<b>Supervisor</b>	
Patricia McDaniel .....	338-0955
<b>Project Leads</b>	
Frank Parente .....	395-6301
Luke O'Regan .....	392-0423

### Front-end Multi-Residential Collections (City-wide)

<b>Supervisor</b>	
Kyle Glibbery .....	395-0036
<b>Project Leads</b>	
Americo Pacitto .....	395-6365
Jim Adamo .....	392-7893
Cindy McKenzie .....	338-1888
Lukasz Polinski, .....	392-7893
<b>Project Lead – Toronto Community Housing Corporation</b>	
Robert Hanna .....	992-0549

### In-House Collections (Districts 3 and 4)

<b>Manager, Business Operations (Acting)</b>	
John Ioannou .....	396-4841

### Daytime Collections – District 3

(East of Yonge St to Victoria Park Ave)

Bermondsey Yard  
25 Old Eglinton Avenue  
North York ON M4A 1H4

Facsimile.....395-6319

<b>Manager (Acting)</b>	
John Gojcevic .....	395-6332
<b>General Supervisor</b>	
Frank Sguigna .....	395-6394
<b>Supervisors</b>	
Stephen DeAbreu .....	395-6342
Michael Jarvis .....	395-6385
Marlon Johnson (Acting) .....	395-6342
Andrew Stoykoff, (Acting) .....	395-6186
Johnathan Martinez (Acting) .....	395-0089

Research Analyst	
Harpreet Singh.....	395-0415
Support Assistant	
Trent Jennett.....	395-1122
Materials Management Clerk	
Brett Kellow.....	395-0479

### Daytime Collections - District 4

(East of Victoria Park Ave)  
Ellesmere Yard  
2000 Midland Avenue, Building A  
Scarborough ON M1P 3E1

Facsimile.....	396-4118
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Manager	
Michael Muia (Acting).....	396-7700
Support Assistant	
Fran Gigliotti.....	396-4133
General Supervisor (Acting)	
Jonathan Fry (Acting).....	396-4397
Joe Esposito (Acting).....	396-4104
Supervisors	
Dave Bolton.....	396-4075
Saki Rodis (Acting).....	396-4820
Martina Dosen (Acting).....	396-4347
Bryan Robinson (Acting).....	396-4104
Bonnie Ballam (Fleet).....	395-6239
Materials Management Clerk	
Gerrard Leccese.....	396-5184
Budget Analyst	
Tatum Prince.....	396-4081
Research Analyst (Acting)	
Erin O'Hearn.....	396-4119
Yard Clerk	
Joanne Steele.....	396-4081

### Nights & Parks Collections (City-wide)

Bermondsey Yard  
25 Old Eglinton Avenue  
North York ON M4A 1H4

Facsimile.....	395-6319
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Manager (Acting)	
Anthony Butera.....	395-0404

### Night-time Collections (City-wide)

General Supervisor	
John Alcott (Acting).....	395-6377

Supervisors	
Jason Kerfont.....	395-6194
Corey Rooney.....	395-6342
Avraam Neaga, (Acting) Nights.....	395-6194
Tim Rodgers, (Acting).....	395-6194

### Parks Litter Bin Collection (City-wide)

General Supervisor	
Darrin Babineau, (Acting).....	395-7303
Supervisors	
Lance Crago.....	338-3426
Mario Pepe.....	338-3424
Gerry Ridge.....	771-9593
Project Leads	
Jesse Redditt.....	392-7893
Antonio Giordano (Acting).....	395-6363
Melissa Marcelline-Samuel (Acting).....	395-7303
Research Analysts	
Benjamin Sulky.....	395-7680

### Toxic Taxi (City-wide)

Supervisor	
Carson Wiseman, Ingram Yard.....	395-0030

### Litter Operations (City-wide on main streets)

Yonge Yard  
1008 Yonge Street  
Toronto ON M4W 2K1

Facsimile.....	392-0882
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Manager	
Dan Smit.....	392-7725
Support Assistant	
Tina Colangelo.....	392-7705
General Supervisors	
Pierre St-Jean.....	392-7748
Jaclyn Brillinger (Acting).....	392-7788
Supervisors	
Sam Attardi.....	392-7707
Chris Bagiamis.....	392-7772
Ed Camara.....	392-7700
Keith LeBlanc.....	392-7707
Rob Gordon (Acting) Bike Removal.....	392-7751
Jim Jones.....	392-7716
Jack Ramsay, Ellesmere Yard.....	396-5115
Mike Stinson.....	392-7722
Research Analysts	
Arunraj Arunagirinathan (Acting).....	392-7751
Krzysztof Medyna (Acting).....	392-4085

**Special Events**

## Project Leads

Jameel Alladin.....	392-7767
Carolyn McSkimming (Acting).....	392-7171

**Street Litter Bin Collection (City-wide)**

433 Eastern Avenue, Building C, 2nd Fl.  
Toronto ON M4M 1B7

Facsimile.....392-0378

## Supervisors - Day Shift

Ayre Browning (Acting).....	338-3425
Dwayne Forrest (Acting).....	338-3425

## Supervisors - Night Shift

Chris Maton (Acting) .....	338-1900
Jason Kerfont.....	338-1900

**Infrastructure Development & Asset Management**

Responsible for the division's physical assets throughout their complete lifecycle, from initial design and construction; to commissioning and start-up; to meeting major maintenance and rehabilitation requirements during the life of the asset; to the eventual retirement and disposal of the asset.

This section oversees roughly \$600 million in assets consisting of 13 maintenance and operating yards, seven transfer stations and household hazardous waste depots; one Materials Recovery Facility, two organics processing facilities, the Green Lane Landfill, over 750 fleet assets; and over 1.5 million bins and carts.

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Toronto ON M5H 2N2

Facsimile.....392-4754

## Director

Carlyle Khan.....392-5488

## Administrative Assistant

Norma Deeton .....
 397-0204 |

## Senior Project Manager

Meaghan Davis.....392-8517

## Senior Projects Coordinator

Sandra Zavaglia (Acting).....392-6892

**Asset Management**

35 Vanley Cres.  
Building 275  
Toronto ON M3J 2B7

Facsimile..... 397-1243

## Manager

Kong Seto .....392-3340

## Project Manager

Michael Caruso.....338-1023

## Senior Projects Coordinator

Jackie Wilson .....396-4160

## Project Lead

Nga Nguyen.....392-3383

## Research Analysts

Andy Liu .....392-3293

**Capital Delivery**

35 Vanley Cres.  
Building 275  
Toronto ON M3J 2B7

Facsimile..... 397-1243

## Manager

Neil MacDonald .....392-3473

## Project Managers

Silvio Abate.....392-7088

Roger Wong .....392-4259

## Senior Engineers

Bob Kearse, Keele Valley Landfill (905)303-4058

Julius Lenart .....338-0668

## Support Assistant

Larisa Dante .....392-3196

**Closed Landfill Operations**

Keele Valley Landfill  
7 Eaglet Court  
Maple ON L6A 4E2

General Enquiry..... 905-832-0682

Facsimile..... 905-832-4944

## Manager

Lynda Mulcahy..... 905-303-4017

## Supervisor, Construction

Wes Talaga..... 905-303-4099

Supervisor, Landfill Monitoring	
Dave Bourque .....	905-303-4278
Engineering Technicians	
Bernie Chau .....	905-303-4324
Mike Johnson .....	905-686-1294
Support Assistant	
Vasco Furtado.....	905-832-0682

### Facilities & Equipment Maintenance

Dufferin Maintenance Yard  
75 Vanley Cres.  
Toronto ON M3J 2B7

Facsimile.....392-9730/9764

Manager	
Darryl Yaworski .....	392-0762
General Supervisor	
Nicholas de Freitas .....	392-5824
Supervisor, Construction	
John Ragona .....	392-5238
Supervisor, Electrical	
Selvin Harris.....	392-5498
Supervisor, Mechanical	
Desmond Amos .....	392-5835
Project Leads	
Valery Urukou .....	392-0764
Daniel Rau (Acting).....	392-0836
Support Assistants	
John Colangelo .....	392-5823
Giancarlo Franzini (Acting).....	392-9765

### Processing Facilities Major Capital

35 Vanley Cres.  
Building 275  
Toronto ON M3J 2B7

Facsimile..... 397-1243

Manager	
Matthew Caschera .....	392-1211

## Processing and Resource Management

Responsible for the management and processing of all recycling, organics, yard waste, e-waste, household hazardous waste, and residual waste from the City's collection programs. The material is transferred to various facilities for processing, sales or disposal. The City's network of facilities consists of seven (7) transfer stations, six (6) HHW depots, two (2) organics processing facilities, a Reuse Centre for durable goods and the Green Lane Landfill. These facilities are located strategically across the City to allow efficient management of material.

### Dufferin Transfer Station

35 Vanley Cres.  
Building 250, 2<sup>nd</sup> fl.  
Toronto ON M3J 2B7

Facsimile.....392-3722

Director	
Derek Angove.....	392-2447
Administrative Assistant	
Noreen DeSouza .....	392-8240
Samantha Villa (Acting).....	392-8240

### Haulage Operations

Manager	
Neil Brown .....	392-1072

### Ingram Transfer Station

50 Ingram Dr.  
Toronto ON M6M 2L6

General Enquiry/ Scale .....392-5837  
Facsimile.....392-4788

General Supervisor, Haulage	
Abraham Seedu .....	392-3024
Haulage Shift Supervisor	
Jonathan MacDonald (Acting).....	392-2329
Stephen Bojda (Acting).....	392-2329
Nigel Payant .....	392-2329
Pierre Coutu.....	392-2329
Paul Britton (Acting).....	392-2329
Co-ordinator, Material Recycling & Reduction	
Nadine Garritano .....	392-3483

Research Analyst	
William To (Acting) .....	392-1386
Ingram Transfer Station Shift Supervisor	
Terrance Beaton .....	392-5591
Michael Netusil .....	392-5591
Maz Cordeiro.....	392-5591
Al Vincent .....	392-5591

### Business Operations

Dufferin Transfer Station  
35 Vanley Cres.  
Building 250, 2<sup>nd</sup> fl.  
Toronto ON M3J 2B7

Manager (Acting)	
Dennis Lam .....	392-4632
Project Lead	
Kerry-Ann Tardiel (Acting).....	338-5886
Research Analysts	
Scott Cameron (Acting).....	392-8271
Grace Jeon (Acting).....	397-5381
Veronica Ocampo-Otoide (Acting).....	338-5775

### Waste Diversion Operations (120 Disco Road)

General Supervisor (Acting)	
Vito Mercorillo.....	(647) 460-2767
Research Analyst	
Jeffrey Sitchon.....	392-9615

### Processing Operations

Dufferin Transfer Station  
35 Vanley Cres.  
Building 250, 2<sup>nd</sup> fl.  
Toronto ON M3J 2B7

Manager	
Nadine Kerr .....	392-4742
Supervisors	
Andrew Agbanti (Acting) .....	392-1487
Derek Sawyer .....	392-1487
Coordinator, Contracted Services	
Catherine Garrick .....	745-2041 x2313
Kwadwo Tuffour (Acting).....	745 2041 x2313
Nicole Ho (Acting).....	745 2041 x2313
Project Lead	
Ruth Livingston (Acting).....	338-5883

### Green Lane Landfill

38593 Third Line, R.R. 7  
St. Thomas ON N5P 3T2

General Enquiry.....	519-652-0909
Facsimile.....	519-652-9286

Manager, Landfill Operations	
Anne Hiscock .....	1-519-652-0909 x228
Site Contract Managers	
Stuart Almost.....	1-519-652-0909 x224
Sara Little .....	1-519-652-0909 x229
Senior Engineer	
Richard Todd.....	1-519-652-0909 x235

### Transfer Operations

Dufferin Transfer Station  
35 Vanley Cres.  
Building 250, 2<sup>nd</sup> fl.  
Toronto ON M3J 2B7

Manager	
Grace Maione .....	397-1356

### Bermondsey Transfer Station

188 Bermondsey Rd.  
Toronto, ON M4A 1Y1

General Enquiry / Scales .....	392-3139
Facsimile.....	392-4785

General Supervisor	
Graeme MacNeily .....	392-3132
Shift Supervisor	
Jeff Sterling.....	392-3131
Michael St. Croix .....	392-3131
Darrelle Derby .....	392-3131
John Connor.....	392-3131

### Commissioners Street Transfer Station

400 Commissioners St.  
Toronto ON M4M 3K2

General Enquiry / Scales .....	392-5894
Facsimile.....	392-5888

Engineer	
Nina Koskenoja .....	338-5889
General Supervisor	
Graeme MacNeily .....	392-3132
Shift Supervisors	
Larry Pulenzas.....	392-5861
Jason Condon .....	392-5861
Bill Theriault (Acting).....	392-5861

**Disco Transfer Station**

120 Disco Road  
Toronto, ON M9W 1M4

General Enquiry / Scales .....392-2376  
Facsimile.....397-0344

General Supervisor  
Graeme MacNeily .....392-3132  
Research Analyst  
Barbara Chudobiak.....392-4456  
Shift Supervisors  
Christine Pronay.....392-2291  
Victor Lim .....392-2291

**Dufferin Transfer Station**

35 Vanley Crescent  
Building 250, 1<sup>st</sup> floor  
Toronto ON M3J 2B7

General Enquiry / Scales .....392-3161  
Facsimile.....392-3163

Environmental Compliance Field Representative  
Alex Marangoni .....392-3178  
General Supervisor  
Gord Ste-Croix .....392-3017  
Shift Supervisors  
Cali Greene .....392-3162  
Domenic Fierro.....392-3162

**Scarborough Transfer Station**

1 Transfer Place  
Toronto ON M1S 5H8

General Enquiry / Scales .....397-1331  
Facsimile.....392-9603

General Supervisor  
Gord Ste-Croix .....392-3017  
Research Analyst  
Joel D'Souza (Acting).....392-8832  
Shift Supervisors  
Kia Hajiaghapour .....392-3020  
Steve McCart.....392-3020  
Greg Burk.....392-3020  
Karen Stevens (Acting).....392-3020

**Victoria Park Transfer Station**

3350 Victoria Park Ave.  
Toronto, ON M2H 3K5

General Enquiry / Scales .....392-3027  
Facsimile.....397-0785

General Supervisor  
Gord Ste-Croix .....392-3017  
Shift Supervisors  
Brad Whittock .....392-9686  
Corey Bennett.....392-3023  
Karen Stevens (Acting).....392-3023