

TORONTO Solid Waste Management Services

Solid Waste Management Services is responsible for collecting, transporting, processing, composting and disposing of municipal and private sector solid waste, recyclables, organics, electronics waste and household hazardous waste. The division manages four collections yards, one maintenance yard, seven transfer stations and six household hazardous waste depots, one single stream recycling facility, two organics processing facilities, Green Lane Landfill and 160 former landfills.

Toronto City Hall
25th Fl. E., 100 Queen St. W
Toronto ON M5H 2N2

Facsimile.....392-4754

General Manager	
Jim McKay	392-4715
Administrative Assistant	
Stella Pupulin	392-8301
Administrative Assistant 2	
Lynette Starr	397-9575
Program Manager	
Kris Hornburg.....	392-8219
People Services Consultant	
Sonia Kapur	392-4766

Finance & Revenue SWMS

Acting Manager	
John Oswald	392-4226
Budget Analyst	
Joy Shuffler	397-0612

Policy, Planning & Support

Policy, Planning and Support is responsible for monitoring trends in the solid waste industry and providing policy and planning advice on new programs, program enhancements and new technologies to the operating units and Council. It provides technical review and comments on internal and external regulations, legislation, statutes and policies.

The section researches, designs and drafts harmonized programs, policies, eligibility criteria and bylaws to support operations as well as designing, and executing Request for Proposals and Tenders for materials and services. In addition to coordinating the

development and submission of the operating and capital budgets, this section monitors and reports on budget variances, provides analytical support on financial issues and executes administrative support for the division's contracts and agreements.

Finally, it is responsible for the effective planning, organizing, management and control of residential programs and services related to the billing, revenues and accounting of the Solid Waste Management Services rates.

Toronto City Hall
25th Fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-4754

Director	
Vincent Sferrazza	392-9095
Administrative Assistant	
Monique Brown.....	397-0210

Integrated Technology Management

Manager (Acting)	
Simon Dimuantes	397-0207
Support Assistants	
Sarah Adams (Acting)	397-0623
Yusuf Ameerdeen (Acting)	397-0620
Joanne Lucier (Acting).....	397-0628
Marissa Borja-Marchese (Acting)	397-0214
Senior Systems Integrator	
Bert Neutel	392-6179
Magil (Gil) Darnley (Acting).....	397-0951
Supervisor, Weighscale Operations	
Dave Carter.....	392-3768
Business Analyst	
Rajan Sharma	392-9156
Systems Integrator 1	
Myron Pyskir (Acting)	397-7807
Systems Integrator 3	
Parangh Rahimi (Acting).....	397-9753

Waste Management Planning

Manager (Acting)	
Charlotte Ueta.....	392-8506
Research Analysts	
Allan Mazur.....	392-3701
Katrusia Balan.....	392-7827
Project Lead	
Renee Dello.....	392-5806
Sean Hurley.....	397-0622
Daniel Boulos (Acting).....	397-5807
Stephanie Fernandes (Acting).....	392-3268
Web Analyst	
Lionel Coelho.....	338-8449

Operational Support

Metro Hall
19th fl., 55 John St
Toronto ON M5V 3C6

Facsimile.....397-1348

Manager	
Adam Gerrard (Acting).....	396-5016
Supervisor – Operational Support	
Carlyn Mabatid (Acting).....	397-1428
Research Analysts	
Pap Mishra.....	392-8441/392-8825
Richelle Hunt.....	392-6727
Elizabeth Richardson.....	396-8136
Angeline Ross (Acting).....	338-2948
Farhana Hossain.....	392-1865
Support Assistants	
Andrea Kirby.....	392-8287
Asha Ahmed.....	392-9804
Joyce Toney-Farrell.....	392-5450
Aulene Forbes.....	392-8830
Pearley Boodram.....	397-5649
Maribel Acuna.....	392-8336
Fatima Pimental.....	397-0208
Steven Lee Whitter.....	392-8330
Financial Trainee	
Kristina Dunkley (Acting).....	392-6136

Business Operations & Change Initiatives

Manager (Acting)	
Annette Synowiec.....	392-7449
Project Lead	
Johnny Ragona (Acting).....	392-8517
Kathy Raddon.....	397-9569
Toronto Urban Fellow Research Associate	
Kamara Jeffrey.....	397-4179
Senior Engineer	
Sumantra Datta-Ray.....	392-9124

Policy Intern	
Hubert Lee.....	392-8304

**Collections and Litter Operations
(City-Wide)**

Collections and Litter Operations provides collection of Garbage, Blue Bin Recycling, Green Bin Organics, Yard Waste, Oversized and Metal Goods for single family homes, multi-residential properties, non-residential customers (e.g. charities), City Divisions, Agencies and Corporations, Institutions and small Commercial establishments.

We also provide litter cleaning operations on sidewalks across the City, and service Litter Receptacles throughout city streets and parks. In addition, we provide services to Special Events, including providing Blue and Green Bins and collection of the materials.

A Customer Service and Waste Diversion Implementation Unit was established to support the Division in its goal of improving customer service and implementing new diversion initiatives.

Community Environment Day events are also overseen by Collections and Litter Operations.

Toronto City Hall
25th fl. E., 100 Queen St. W
Toronto ON M5H 2N2

Facsimile.....392-4754

Acting Director	
Lisa Duncan.....	392-8286
Director	
Rob Orpin.....	397-9574
Administrative Assistant	
Samantha Villa (Acting).....	392-3474
Senior Projects Coordinator	
Kevin Vibert.....	397-0203
Support Assistant	
Jackie Nagee.....	392-8204

Customer Service & Waste Diversion Implementation

Ingram Yard
86 Ingram Drive
North York, ON M6M 2L6

Facsimile.....392-0396

Manager

Gilbert Siu392-1516

Supervisor, Operational Support

Connie Andrews (Acting).....338-1885

Supervisor – Operational Support

Rick Yez392-7802

Sam Nicolosi392-1176

Supervisor – (Environment Day Program)

Derek Tung.....392-1519

Supervisor – Operational Support SWM

Andrew Sanger (Acting).....392-3275

Project Leads

Stefanie Hunte (Acting).....392-9961

Ref Aoude.....392-6998

Paolo Trulli392-1930

Brian Wong338-1883

Geana Cruz392-0895

Co-ordinator Material Recycling & Reduction

John Oliver395-6383

Terri Fraser (Acting).....338-1882

Co-ordinator Volunteer Management

Andrius Ragainis (Acting).....392-2032

Nathan Orpin (Acting).....397-4748

Ezzana Leakermariam (Acting).....338-1882

Adrienne Carnovale (Acting)392-1518

Research Analysts

Sonia Bhatia (Acting)395-0397

Sutha Kasilingam (Acting)338-0956

Shannon Brown (Acting).....392-7898

Brian McGrath (Acting).....338-1887

Support Assistants

Amy Waltho (Acting).....392-7867

Apsara Syed-Abthagir (Acting).....338-1884

Nga Do (Acting)392-1513

Contracted Services

Ingram Yard
86 Ingram Drive
North York ON M6M 2L6

Facsimile.....395-6398

Manager

Mike Freris (Acting).....395-0031

Supervisor

Priyadharsan Navaretnarasa392-7723

Research Analysts

Michelle Angove392-0145

Melissa Cirillo-Wilcox (Acting).....395-0408

Shelby Watt (Acting).....395-0033

Lazaros Akritidis (Acting).....395-0408

Support Assistant

Alaina Lam395-0103

Yard Clerk

Americo Ricci.....395-6366

District 1 Daytime Collections

(Etobicoke)

Supervisor

Patricia McDaniel338-0955

Project Lead

Robert Terrell395-0398

Scott McFarlane392-2138

District 2 Daytime Collections

(West of Yonge St to the Humber River)

Supervisor

Patricia McDaniel338-0955

Project Leads

Frank Parente.....395-6301

Luke O'Regan392-0423

Front-end Multi-Residential Collections

(City-wide)

Supervisor

Kyle Glibbery395-0036

Project Leads

Americo Pacitto395-6365

Jim Adamo392-7893

Cindy McKenzie.....338-1888

Lukasz Polinski,392-7893

Project Lead – Toronto Community Housing

Corporation

Robert Hanna.....992-0549

In-House Collections (Districts 3 and 4)

Manager, Business Operations (Acting)

John Ioannou396-4841

Daytime Collections – District 3

(East of Yonge St to Victoria Park Ave)

Bermondsey Yard

25 Old Eglinton Avenue

North York ON M4A 1H4

Facsimile.....395-6319

Manager (Acting)

John Gojcevic.....395-6332

General Supervisor

Frank Sguigna.....395-6394

Supervisors

Stephen DeAbreu395-6342

Michael Jarvis.....395-6385

Marlon Johnson (Acting).....395-6342

Andrew Stoykoff, (Acting).....395-6186

Johnathan Martinez (Acting).....395-0089

Research Analyst

Harpreet Singh.....395-0415

Support Assistant

Sylvia Alfano (Acting).....395-1122

Materials Management Clerk

Brett Kellow395-0479

Daytime Collections - District 4

(East of Victoria Park Ave)

Ellesmere Yard

2000 Midland Avenue, Building A

Scarborough ON M1P 3E1

Facsimile.....396-4118

Manager

Michael Muia (Acting).....396-7700

Support Assistant

Fran Gigliotti396-4133

General Supervisor (Acting)

Jonathan Fry (Acting).....396-4397

Joe Esposito (Acting)396-4104

Supervisors

Dave Bolton.....396-4075

Saki Rodis (Acting)396-4820

Martina Dosen (Acting).....396-4347

Bryan Robinson Acting).....396-4104

Materials Management Clerk

Gerrard Leccese.....396-5184

Budget Analyst

Tatum Prince396-4081

Research Analyst (Acting)

Erin O'Hearn396-4119

Yard Clerk

Joanne Steele396-4081

Nights & Parks Collections (City-wide)

Bermondsey Yard

25 Old Eglinton Avenue

North York ON M4A 1H4

Facsimile.....395-6319

Manager (Acting)

Anthony Butera.....395-0404

Night-time Collections (City-wide)

General Supervisor

John Alcott (Acting).....395-6377

Supervisors

Jason Kerfont395-6194

Corey Rooney.....395-6342

Avraam Neaga, (Acting) Nights395-6194

Tim Rodgers, (Acting).....395-6194

Parks Litter Bin Collection (City-wide)

General Supervisor

Darrin Babineau, (Acting)395-7303

Supervisors

Lance Crago338-3426

Mario Pepe338-3424

Gerry Ridge771-9593

Project Leads

Jesse Redditt392-7893

Antonio Giordano (Acting)395-6363

Melissa Marcelline-Samuel (Acting)395-7303

Research Analysts

Benjamin Sulky395-7680

Toxic Taxi (City-wide)

Supervisor

Carson Wiseman, Ingram Yard395-0030

Litter Operations (City-wide on main streets)

Yonge Yard

1008 Yonge Street

Toronto ON M4W 2K1

Facsimile.....392-0882

Manager

Pierre St-Jean (Acting)392-7725

Support Assistant

Tina Colangelo392-7705

General Supervisors

Keith LeBlanc (Acting)392-7748

Jaclyn Brillinger (Acting)392-7745

Supervisors

Sam Attardi392-7707

Chris Bagiamis392-7772

Ed Camara392-7700

Keith LeBlanc392-7707

Rob Gordon (Acting) Bike Removal392-7751

Jim Jones392-7716

Jack Ramsay, Ellesmere Yard396-5115

Mike Stinson392-7722

Research Analysts

Arunraj Arunagirinathan (Acting)392-7751

Krzysztof Medyna (Acting)392-4085

Special Events**Project Leads**

Jameel Alladin392-7767

Carolyn McSkimming (Acting)392-7171

Street Litter Bin Collection (City-wide)

433 Eastern Avenue, Building C, 2nd Fl.

Toronto ON M4M 1B7

Facsimile392-0378

Supervisors - Day Shift

Ayre Browning (Acting)338-3425

Dwayne Forrest (Acting)338-3425

Supervisors - Night Shift

Chris Maton (Acting)338-1900

Jason Kerfont338-1900

Infrastructure Development & Asset Management

Responsible for the division's physical assets throughout their complete lifecycle, from initial design and construction; to commissioning and start-up; to meeting major maintenance and rehabilitation requirements during the life of the asset; to the eventual retirement and disposal of the asset.

This section oversees roughly \$600 million in assets consisting of 13 maintenance and operating yards, seven transfer stations and household hazardous waste depots; one Materials Recovery Facility, two organics processing facilities, the Green Lane Landfill, over 750 fleet assets; and over 1.5 million bins and carts.

Toronto City Hall25th Fl. E., 100 Queen St. W.

Toronto ON M5H 2N2

Facsimile392-4754

Director

Carlyle Khan392-5488

Administrative Assistant

Norma Deeton397-0204

Senior Project Manager

Meaghan Davis392-8517

Senior Projects Coordinator

Sandra Zavaglia (Acting)392-6892

Asset Management

35 Vanley Cres.

Building 275

Toronto ON M3J 2B7

Facsimile397-1243

Manager

Kong Seto392-3340

Project Manager

Michael Caruso338-1023

Senior Engineer

Zaki Siddiqi392-0425

Senior Projects Coordinator

Jackie Wilson396-4160

Project Lead

Nga Nguyen392-3383

Research Analysts

Andy Liu392-3293

Capital Delivery

35 Vanley Cres.

Building 275

Toronto ON M3J 2B7

Facsimile397-1243

Manager

Neil MacDonald392-3473

Project Managers

Silvio Abate392-7088

Roger Wong392-4259

Senior Engineers	
Bob Kearse,	
Keele Valley Landfill	(905) 303-4058
Support Assistant	
Larisa Dante	392-3196

Closed Landfill Operations

Keele Valley Landfill
7 Eaglet Court
Maple ON L6A 4E2

General Enquiry.....	905-832-0682
Facsimile.....	905-832-4944

Manager	
Lynda Mulcahy.....	905-303-4017
Supervisor, Construction	
Wes Talaga.....	905-303-4099
Supervisor, Landfill Monitoring	
Dave Bourque.....	905-303-4278
Engineering Technicians	
Bernie Chau.....	905-303-4324
Mike Johnson.....	905-686-1294
Support Assistant	
Vasco Furtado.....	905-832-0682

Facilities & Equipment Maintenance

Dufferin Maintenance Yard
75 Vanley Cres.
Toronto ON M3J 2B7

Facsimile.....	392-9730/9764
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Manager	
Darryl Yaworski.....	392-0762
General Supervisor	
Nicholas de Freitas.....	392-5824
Supervisor, Construction	
John Ragona.....	392-5238
Supervisor, Electrical	
Selvin Harris.....	392-5498
Supervisor, Mechanical	
Desmond Amos.....	392-5835
Supervisor, Mechanical (Temporary)	
Walter Policarpo.....	392-0836
Project Leads	
Valery Urukou.....	392-0764
Daniel Rau (Acting).....	392-0836
Engineering Technician 1	
Greg Kowalski.....	397-0345

Harjodh Singh Taunk	392-5839
Support Assistants	
John Colangelo.....	392-5823
Giancarlo Franzini (Acting).....	392-9765

Processing Facilities Major Capital

35 Vanley Cres.
Building 275
Toronto ON M3J 2B7

Facsimile.....	397-1243
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Manager	
Matthew Caschera.....	392-1211

Processing and Resource Management

Responsible for the management and processing of all recycling, organics, yard waste, e-waste, household hazardous waste, and residual waste from the City's collection programs. The material is transferred to various facilities for processing, sales or disposal. The City's network of facilities consists of seven (7) transfer stations, six (6) HHW depots, two (2) organics processing facilities, a Reuse Centre for durable goods and the Green Lane Landfill. These facilities are located strategically across the City to allow efficient management of material.

Dufferin Transfer Station

35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Facsimile.....	392-3722
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Director	
Grace Maione (Acting).....	392-2447
Administrative Assistant	
Jodi Brown (Acting).....	392-8240

Haulage Operations

Manager	
Neil Brown.....	392-1072

Ingram Transfer Station

50 Ingram Dr.
Toronto ON M6M 2L6

General Enquiry/ Scale	392-5837
Facsimile.....	392-4788

General Supervisor, Haulage
Abraham Seedu392-3024

Haulage Shift Supervisor
Jonathan MacDonald (Acting).....392-2329
Stephen Bojda (Acting).....392-2329
Nigel Payant392-2329
Pierre Coutu.....392-2329
Paul Britton (Acting).....392-2329

Co-ordinator, Material Recycling & Reduction
Nadine Garritano392-3483

Research Analyst
William To (Acting)392-1386

Ingram Transfer Station Shift Supervisor
Terrance Beaton392-5591
Michael Netusil392-5591
Maz Cordeiro.....392-5591
Al Vincent392-5591

Business Operations

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager (Acting)
Dennis Lam392-4632

Project Lead
Kerry-Ann Tardiel (Acting).....338-5886

Research Analysts
Scott Cameron (Acting).....392-8271
Grace Jeon (Acting).....397-5381
Veronica Ocampo-Otoide (Acting).....338-5775

Waste Diversion Operations (120 Disco Road)

General Supervisor (Acting)
Vito Mercorillo.....(647) 460-2767

Research Analyst
Jeffrey Sitchon.....392-9615

Processing Operations

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager

Nadine Kerr392-4742

Supervisors

Andrew Agbanti (Acting)392-1487
Derek Sawyer392-1487

Coordinator, Contracted Services

Catherine Garrick745-2041 x2313
Kwadwo Tuffour (Acting).....745 2041 x2313
Nicole Ho (Acting).....745 2041 x2313

Project Lead

Ruth Livingston (Acting).....338-5883

Green Lane Landfill

38593 Third Line, R.R. 7
St. Thomas ON N5P 3T2

General Enquiry.....	519-652-0909
Facsimile.....	519-652-9286

Manager, Landfill Operations

Anne Hiscock1-519-652-0909 x228

Site Contract Managers

Stuart Almost.....1-519-652-0909 x224
Sara Little1-519-652-0909 x229

Senior Engineer

Richard Todd.....1-519-652-0909 x235

Transfer Operations

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager

Gord Ste-Croix (Acting).....397-1356

Bermondsey Transfer Station

188 Bermondsey Rd.
Toronto, ON M4A 1Y1

General Enquiry / Scales	392-3139
Facsimile.....	392-4785

General Supervisor

Graeme MacNeily392-3132

Shift Supervisor

Jeff Sterling.....392-3131
Michael St. Croix392-3131
Darrelle Derby392-3131
John Connor.....392-3131

Commissioners Street Transfer Station

400 Commissioners St.
Toronto ON M4M 3K2

General Enquiry / Scales392-5894
Facsimile.....392-5888

Engineer

Nina Koskenoja338-5889

General Supervisor

Graeme MacNeily392-3132

Shift Supervisors

Larry Pulenzas392-5861

Jason Condon392-5861

Bill Theriault (Acting).....392-5861

Disco Transfer Station

120 Disco Road
Toronto, ON M9W 1M4

General Enquiry / Scales392-2376
Facsimile.....397-0344

General Supervisor

Graeme MacNeily392-3132

Research Analyst

Barbara Chudobiak.....392-4456

Shift Supervisors

Christine Pronay.....392-2291

Victor Lim392-2291

Dufferin Transfer Station

35 Vanley Crescent
Building 250, 1st floor
Toronto ON M3J 2B7

General Enquiry / Scales392-3161
Facsimile.....392-3163

Environmental Compliance Field Representative

Alex Marangoni392-3178

General Supervisor

Brad Whitock (Acting)392-3017

Shift Supervisors

Cali Greene392-3162

Domenic Fierro.....392-3162

Scarborough Transfer Station

1 Transfer Place
Toronto ON M1S 5H8

General Enquiry / Scales397-1331
Facsimile.....392-9603

General Supervisor

Brad Whitock (Acting)392-3017

Research Analyst

Joel D'Souza (Acting)392-8832

Shift Supervisors

Kia Hajiaghapour392-3020

Steve McCart392-3020

Greg Burk.....392-3020

Victoria Park Transfer Station

3350 Victoria Park Ave.
Toronto, ON M2H 3K5

General Enquiry / Scales392-3027
Facsimile.....397-0785

General Supervisor

Brad Whitock (Acting)392-3017

Shift Supervisors

Corey Bennett.....392-3023

Karen Stevens (Acting).....392-3023