

TORONTO Solid Waste Management Services

Solid Waste Management Services is responsible for collecting, transporting, processing, composting and disposing of municipal and private sector solid waste, recyclables, organics, electronics waste and household hazardous waste. The division manages four collections yards, one maintenance yard, seven transfer stations and six household hazardous waste depots, one single stream recycling facility, two organics processing facilities, Green Lane Landfill and 160 former landfills.

Toronto City Hall
25th Fl. E., 100 Queen St. W
Toronto ON M5H 2N2

Facsimile.....392-4754

Interim General Manager
Vincent Sferrazza392-4715
Administrative Assistant
Stella Pupulin392-8301
Manager, Program & Strategic Initiatives
Kris Hornburg.....392-8219
Administrative Assistant 2
Lynette Starr397-9575
People Services Consultant
Sonia Kapur392-4766

Finance & Revenue SWMS

Acting Manager
John Oswald392-4226
Budget Analyst
Joy Shuffler397-0612

Policy, Planning & Support

Policy, Planning and Support is responsible for monitoring trends in the solid waste industry and providing policy and planning advice on new programs, program enhancements and new technologies to the operating units and Council. It provides technical review and comments on internal and external regulations, legislation, statutes and policies.

The section researches, designs and drafts harmonized programs, policies, eligibility criteria and bylaws to support operations as well as designing, and executing Request for Proposals and Tenders for materials and services. In addition to coordinating the

development and submission of the operating and capital budgets, this section monitors and reports on budget variances, provides analytical support on financial issues and executes administrative support for the division's contracts and agreements.

Finally, it is responsible for the effective planning, organizing, management and control of residential programs and services related to the billing, revenues and accounting of the Solid Waste Management Services rates.

Toronto City Hall
25th Fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....392-4754

Interim Director
Charlotte Ueta.....392-9095
Administrative Assistant
Monique Brown.....397-0210

Integrated Technology Management

Manager (Acting)
Simon Dimuantes397-0207
Support Assistants
Sarah Adams (Acting)397-0623
Yusuf Ameerdeen (Acting)397-0620
Joanne Lucier (Acting)397-0628
Marissa Borja-Marchese (Acting)397-0214
Senior Systems Integrator
Bert Neutel392-6179
Magil (Gil) Darnley (Acting)..... 397-0951
Supervisor, Weighscale Operations
Dave Carter.....392-3768
Business Analyst
Rajan Sharma392-9156
Systems Integrator 1
Myron Pyskir (Acting)397-7807
Systems Integrator 3
Parangh Rahimi (Acting).....397-9753

Business Analyst
Lystra Singh397-0277

Waste Management Planning

Manager (Acting)
Sean Hurley397-0622

Research Analysts
Allan Mazur392-3701
Katrusia Balan392-7827

Project Lead
Renee Dello392-5806
Daniel Boulos (Acting).....397-5807
Stephanie Fernandes (Acting)392-3268

Web Analyst
Lionel Coelho338-8449

Operational Support

Metro Hall
19th fl., 55 John St
Toronto ON M5V 3C6

Facsimile.....397-1348

Manager
Adam Gerrard (Acting)396-5016

Supervisor – Operational Support
Carlyn Mabatid (Acting)397-1428

Research Analysts
Pap Mishra..... 392-8441/392-8825
Richelle Hunt.....392-6727
Elizabeth Richardson.....396-8136
Angeline Ross338-2948
Farhana Hossain392-1865

Support Assistants
Andrea Kirby392-8287
Asha Ahmed392-9804
Joyce Toney-Farrell.....392-5450
Aulene Forbes.....392-8830
Pearley Boodram397-5649
Maribel Acuna392-8336
Fatima Pimental397-0208
Steven Lee Whitter392-8330
Shannon Brown392-7468
Cathy Ouyang338-5443

Business Operations & Change Initiatives

Manager (Acting)
Annette Synowiec.....392-7449

Project Lead
Johnny Ragona (Acting)392-8517
Kathy Raddon.....397-9569
Kamara Jeffrey(Acting).....397-4179

Toronto Urban Fellow Research Associate
Oren Newson392-8304

Senior Engineer
Sumantra Datta-Ray392-9124

Collections and Litter Operations (City-Wide)

Collections and Litter Operations provides collection of Garbage, Blue Bin Recycling, Green Bin Organics, Yard Waste, Oversized and Metal Goods for single family homes, multi-residential properties, non-residential customers (e.g. charities), City Divisions, Agencies and Corporations, Institutions and small Commercial establishments.

We also provide litter cleaning operations on sidewalks across the City, and service Litter Receptacles throughout city streets and parks. In addition, we provide services to Special Events, including providing Blue and Green Bins and collection of the materials.

A Customer Service and Waste Diversion Implementation Unit was established to support the Division in its goal of improving customer service and implementing new diversion initiatives.

Community Environment Day events are also overseen by Collections and Litter Operations.

Toronto City Hall
25th fl. E., 100 Queen St. W
Toronto ON M5H 2N2

Facsimile..392-4754

Acting Director
Lisa Duncan.....392-8286

Director
Rob Orpin397-9574

Administrative Assistant
Samantha Villa (Acting).....392-3474

Senior Projects Coordinator
Kevin Vibert397-0203

Support Assistant
Jackie Nagee.....392-8204

Customer Service & Waste Diversion Implementation

Ingram Yard
86 Ingram Drive
North York, ON M6M 2L6

Facsimile.....392-0396

Manager

Gilbert Siu392-1516

Supervisor, Operational Support

Connie Andrews (Acting).....338-1885

Supervisor – Operational Support

Rick Yez392-7802

Supervisor – (Environment Day Program)

Derek Tung.....392-1519

Supervisor – Operational Support SWM

Andrew Sanger (Acting).....392-3275

Project Leads

Stefanie Hunte (Acting).....392-9961

Ref Aoude.....392-6998

Paolo Trulli 392-1930

Brian Wong338-1883

Geana Cruz392-0895

Coordinator Material Recycling & Reduction

John Oliver395-6383

Terri Fraser (Acting).....338-1882

Coordinator Volunteer Management

Andrius Ragainis (Acting).....392-2032

Nathan Orpin (Acting).....397-4748

Ezzana Leakermariam (Acting).....338-1882

Adrienne Carnovale (Acting)392-1518

Research Analysts

Sonia Bhatia (Acting)395-0397

Sutha Kasilingam (Acting)338-0956

Brian McGrath (Acting).....338-1887

Support Assistants

Amy Waltho (Acting).....392-7867

Apsara Syed-Abthagir (Acting).....338-1884

Nga Do (Acting)392-1513

Contracted Services

Ingram Yard
86 Ingram Drive
North York ON M6M 2L6

Facsimile.....395-6398

Manager

Mike Freris (Acting).....395-0031

Supervisor

Priyadharsan Navaretnarasa392-7723

Francesco Parente (Acting).....395-6301

Research Analysts

Michelle Angove392-0145

Melissa Cirillo-Wilcox (Acting).....395-0408

Shelby Watt (Acting).....395-0033

Lazaros Akritidis (Acting).....395-0408

Support Assistant

Alaina Lam (Acting).....395-0103

Yard Clerk

Americo Ricci.....395-6366

District 1 Daytime Collections

(Etobicoke)

Supervisor

Patricia McDaniel338-0955

Project Lead

Robert Terrell395-0398

Scott McFarlane392-2138

District 2 Daytime Collections

(West of Yonge St to the Humber River)

Supervisor

Patricia McDaniel338-0955

Project Leads

Frank Parente395-6301

Luke O'Regan392-0423

Front-end Multi-Residential Collections

(City-wide)

Supervisor

Kyle Glibbery395-0036

Project Leads

Americo Pacitto 395-6365

Jim Adamo 392-7893

Cindy McKenzie.....338-1888

Lukasz Polinski,392-7893

Project Lead – Toronto Community Housing

Corporation

Robert Hanna.....992-0549

In-House Collections (Districts 3 and 4)

Manager, Business Operations (Acting)

John Ioannou396-4841

Daytime Collections – District 3

(East of Yonge St to Victoria Park Ave)

Bermondsey Yard

25 Old Eglinton Avenue

North York ON M4A 1H4

Facsimile.....395-6319

Manager (Acting)	
John Gojcevic.....	395-6332
General Supervisor	
Frank Sguigna.....	395-6394
Stephen DeAbreu (Acting)	395-7473
Supervisors	
Michael Jarvis.....	395-6385
Marlon Johnson (Acting).....	395-6342
Andrew Stoykoff, (Acting).....	395-6186
Johnathan Martinez (Acting)	395-0089
Research Analyst	
Harpreet Singh.....	395-0415
Support Assistant	
Sylvia Alfano (Acting).....	395-1122
Materials Management Clerk	
Brett Kellow	395-0479

Daytime Collections - District 4

(East of Victoria Park Ave)
Ellesmere Yard
2000 Midland Avenue, Building A
Scarborough ON M1P 3E1

Facsimile.....	396-4118
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Manager (Acting)	
Michael Muia	396-7700
Business Operations (Acting)	
John Ioannou.....	396-4841
Support Assistant	
Fran Gigliotti	396-4133
Mattias Scherzinger (Acting).....	647-332-1546
General Supervisor	
Jonathan Fry	396-4397
Joe Esposito (Acting)	396-4104
Supervisors	
Dave Bolton.....	396-4075
Saki Rodis (Acting)	396-4820
Martina Dosen (Acting).....	396-4347
Ayre Browning (Acting).....	396-4104
Materials Management Clerk	
Gerrard Leccese.....	396-5184
Budget Analyst	
Tatum Prince	396-4081
Research Analyst (Acting)	
Erin O'Hearn	396-4119
Yard Clerk	
Joanne Steele	396-4081

Nights & Parks Collections (City-wide)

Bermondsey Yard
25 Old Eglinton Avenue
North York ON M4A 1H4

Facsimile.....	395-6319
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Manager (Acting)	
Anthony Butera.....	395-0404

Night-time Collections (City-wide)

General Supervisor	
John Alcott (Acting)	395-6377
Supervisors	
Jason Kerfont.....	395-6194
Corey Rooney.....	395-6342
Avraam Neaga, (Acting) Nights.....	395-6194
Tim Rodgers, (Acting).....	395-6194

Parks Litter Bin Collection (City-wide)

General Supervisor	
Darrin Babineau, (Acting)	395-7303
Supervisors	
Lance Crago	338-3426
Mario Pepe	338-3424
Gerry Ridge	771-9593
Project Leads	
Jesse Redditt	392-7893
Antonio Giordano (Acting)	395-6363
Melissa Marcelline-Samuel (Acting)	395-7303
Research Analysts	
Benjamin Sulky	395-7680
Justine Nortey.....	395-0496

Toxic Taxi (City-wide)

Supervisor	
Carson Wiseman, Ingram Yard	395-0030

Litter Operations (City-wide on main streets)

Yonge Yard
1008 Yonge Street
Toronto ON M4W 2K1

Facsimile.....	392-0882
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Manager	
Pierre St-Jean (Acting)	392-7725
Support Assistant	
Tina Colangelo	392-7705
General Supervisors	
Keith LeBlanc (Acting)	392-7748

Jaclyn Brillinger (Acting)	392-7745
Supervisors	
Sam Attardi	392-7707
Chris Bagiamis	392-7772
Ed Camara	392-7700
Keith LeBlanc	392-7707
Rob Gordon (Acting) Bike Removal	392-7751
Jim Jones	392-7716
Robert Gordon (Acting), Ellesmere Yard.	395-5115
Mike Stinson	392-7722
Research Analysts	
Arunraj Arunagirinathan (Acting)	392-7751

Special Events

Project Leads	
Jameel Alladin	392-7767
Carolyn McSkimming (Acting)	392-7171

Street Litter Bin Collection (City-wide)

433 Eastern Avenue, Building C, 2nd Fl.
Toronto ON M4M 1B7

Facsimile	392-0378
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Supervisors - Day Shift	
Ayre Browning (Acting)	338-3425
Dwayne Forrest (Acting)	338-3425
Supervisors - Night Shift	
Chris Maton (Acting)	338-1900
Jason Kerfont	338-1900

Infrastructure Development & Asset Management

Responsible for the division's physical assets throughout their complete lifecycle, from initial design and construction; to commissioning and start-up; to meeting major maintenance and rehabilitation requirements during the life of the asset; to the eventual retirement and disposal of the asset. This section oversees roughly \$600 million in assets consisting of 13 maintenance and operating yards, seven transfer stations and household hazardous waste depots; one Materials Recovery Facility, two organics processing facilities, the Green Lane Landfill, over 750 fleet assets; and over 1.5 million bins and carts.

Toronto City Hall
25th Fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile	392-4754
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Director	
Carlyle Khan	392-5488
Administrative Assistant	
Norma Deeton	397-0204
Senior Project Manager	
Meaghan Davis	392-3752
Senior Projects Coordinator	
Sandra Zavaglia (Acting)	392-6892
Project Lead	
Shelby Fallis	392-8716

Asset Management

35 Vanley Cres.
Building 275
Toronto ON M3J 2B7

Facsimile	397-1243
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Manager	
Kong Seto	392-3340
Project Manager	
Michael Caruso	338-1023
Senior Engineer	
Zaki Siddiqi	392-0425
Senior Projects Coordinator	
Jackie Wilson	396-4160
Project Lead	
Nga Nguyen	392-3383

Capital Delivery

35 Vanley Cres.
Building 275
Toronto ON M3J 2B7

Facsimile	397-1243
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Manager	
Neil MacDonald	392-3473
Project Managers	
Silvio Abate	392-7088
Roger Wong	392-4259
Ahmad Mian	338-0614
Senior Engineers	
Dimitar Dimitrov	338-0668
Bob Kearse, Keele Valley Landfill	(905) 303-4058

Project Lead	
Ravinder Shemar	397-0346
Support Assistant	
Larisa Dante	392-3196

Closed Landfill Operations

Keele Valley Landfill
7 Eaglet Court
Maple ON L6A 4E2

General Enquiry.....	905-832-0682
Facsimile.....	905-832-4944

Manager	
Lynda Mulcahy.....	905-303-4017
Project Manager	
Ali Qamber.....	905-303-4160
Supervisor, Construction	
Wes Talaga.....	905-303-4099
Supervisor, Landfill Monitoring	
Dave Bourque.....	905-303-4278
Engineering Technicians	
Bernie Chau.....	905-303-4324
Mike Johnson.....	905-686-1294
Support Assistant	
Vasco Furtado.....	905-832-0682

Facilities & Equipment Maintenance

Dufferin Maintenance Yard
75 Vanley Cres.
Toronto ON M3J 2B7

Facsimile.....	392-9730/9764
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Manager	
Darryl Yaworski	392-0762
General Supervisor	
Nicholas de Freitas	392-5824
Supervisor, Construction	
John Ragona	392-5238
Supervisor, Electrical	
Selvin Harris.....	392-5498
Supervisor, Mechanical	
Desmond Amos	392-5835
Supervisor, Mechanical (Temporary)	
Walter Policarpo.....	392-0836
Project Leads	
Valery Urukou.....	392-0764
Daniel Rau (Acting).....	392-0836
Engineering Technician 1	

Greg Kowalski.....	397-0345
Harjodh Singh Taunk	392-5839
Support Assistants	
John Colangelo	392-5823
Giancarlo Franzini (Acting).....	392-9764

Processing Facilities Major Capital

35 Vanley Cres.
Building 275
Toronto ON M3J 2B7

Facsimile.....	397-1243
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Manager	
Matthew Caschera	392-3948

Processing and Resource Management

Responsible for the management and processing of all recycling, organics, yard waste, e-waste, household hazardous waste, and residual waste from the City's collection programs. The material is transferred to various facilities for processing, sales or disposal. The City's network of facilities consists of seven (7) transfer stations, six (6) HHW depots, two (2) organics processing facilities, a Reuse Centre for durable goods and the Green Lane Landfill. These facilities are located strategically across the City to allow efficient management of material.

Dufferin Transfer Station

35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Facsimile.....	392-3722
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Director	
Grace Maione (Acting).....	392-2447
Administrative Assistant	
Jodi Brown (Acting).....	392-8240

Haulage Operations

Manager	
Neil Brown	392-1072

Ingram Transfer Station

50 Ingram Dr.
Toronto ON M6M 2L6

General Enquiry/ Scale392-5837
Facsimile.....392-4788

General Supervisor, Haulage
Abraham Seedu392-3024
Haulage Shift Supervisor
Jonathan MacDonald (Acting).....392-2329
Stephen Bojda.....392-2329
Nigel Payant392-2329
Pierre Coutu.....392-2329
Paul Britton.....392-2329
Co-ordinator, Material Recycling & Reduction
Nadine Garritano392-3483
Research Analyst
William To (Acting)392-1386
Ingram Transfer Station Shift Supervisor
Greg Burk392-5591
Michael Netusil392-5591
Maz Cordeiro.....392-5591
Al Vincent392-5591

Business Operations

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager (Acting)
Dennis Lam392-4632
Project Lead
Kerry-Ann Tardiel (Acting).....338-5886
Research Analysts
Scott Cameron (Acting)..... 392-8271
Ruth Livingston.....338-5883
Veronica Ocampo-Otoide (Acting)338-5775

Waste Diversion Operations (120 Disco Road)

General Supervisor (Acting)
Vito Mercorillo.....(647) 460-2767
Research Analyst
Jeffrey Sitchon.....392-9615

Processing Operations

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager
Nadine Kerr392-4742
Supervisors
Andrew Agbanti (Acting)392-1487
Derek Sawyer392-1487
Coordinator, Contracted Services
Catherine Garrick745-2041 x2313
Kwadwo Tuffour 745 2041 x2313
Nicole Ho 745 2041 x2313
Project Lead
Grace Jeon (Acting).....397-5381

Green Lane Landfill

38593 Third Line, R.R. 7
St. Thomas ON N5P 3T2

General Enquiry..... 519-652-0909
Facsimile..... 519-652-9286

Manager, Landfill Operations
Anne Hiscock 1-519-652-0909 x228
Site Contract Managers
Stuart Almost..... 1-519-652-0909 x224
Sara Little 1-519-652-0909 x229
Senior Engineer
Richard Todd..... 1-519-652-0909 x235

Transfer Operations

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager
Gord Ste-Croix (Acting).....397-1356

Bermondsey Transfer Station

188 Bermondsey Rd.
Toronto, ON M4A 1Y1

General Enquiry / Scales392-3139
Facsimile.....392-4785

General Supervisor
Graeme MacNeily392-3132
Shift Supervisor
Jeff Sterling.....392-3131
Michael St. Croix392-3131
Darrelle Derby392-3131

John Connor.....392-3131

Commissioners Street Transfer Station

400 Commissioners St.
Toronto ON M4M 3K2

General Enquiry / Scales392-5894
Facsimile.....392-5888

Engineer

Nina Koskenoja338-5889

General Supervisor

Graeme MacNeily392-3132

Shift Supervisors

Larry Pulenzas392-5861

Jason Condon392-5861

Bill Theriault (Acting).....392-5861

Disco Transfer Station

120 Disco Road
Toronto, ON M9W 1M4

General Enquiry / Scales392-2376
Facsimile.....397-0344

General Supervisor

Graeme MacNeily392-3132

Research Analyst

Barbara Chudobiak.....392-4456

Shift Supervisors

Christine Pronay.....392-2291

Victor Lim392-2291

Dufferin Transfer Station

35 Vanley Crescent
Building 250, 1st floor
Toronto ON M3J 2B7

General Enquiry / Scales392-3161
Facsimile.....392-3163

Environmental Compliance Field Representative

Alex Marangoni.....392-3178

General Supervisor

Brad Whitock (Acting)392-3017

Shift Supervisors

Cali Greene392-3162

Domenic Fierro.....392-3162

Scarborough Transfer Station

1 Transfer Place
Toronto ON M1S 5H8

General Enquiry / Scales397-1331
Facsimile.....392-9603

General Supervisor

Brad Whitock (Acting)392-3017

Research Analyst

Joel D'Souza (Acting)392-8832

Shift Supervisors

Kia Hajiaghapour392-3020

Steve McCart392-3020

Terrance Beaton392-3020

Victoria Park Transfer Station

3350 Victoria Park Ave.
Toronto, ON M2H 3K5

General Enquiry / Scales392-3027
Facsimile.....397-0785

General Supervisor

Brad Whitock (Acting)392-3017

Shift Supervisors

Corey Bennett.....392-3023

Karen Stevens (Acting).....392-3023