

TORONTO Solid Waste Management Services

Infrastructure and Development Services

Solid Waste Management Services is responsible for collecting, transporting, processing, composting and disposing of municipal and some private sector solid waste, including garbage, recyclables, organics, yard waste, electronics and household hazardous waste. The Division manages four collections yards, one maintenance yard, seven transfer stations, six household hazardous waste depots, two organics processing facilities, Green Lane Landfill and 160 former landfills.

The Division’s customers include:

- Approximately 870,000 homes and non-residential establishments
 - 462,000 single family residential (includes 11,000 residential units above commercial)
 - 400,000 multi-residential units
 - 7,500 non-residential establishments (includes small businesses, charities, institutions and religious organizations)
- Schools, City Divisions, Agencies and Corporations
- Approximately 10,000 street litter/recycling bins
- 10,000 garbage and recycling bins in City parks
- 1,000 Special Events per year
- Private Industrial, Commercial and Institutional waste accepted at Drop-off Depots and landfill

Toronto City Hall
25th Fl. E., 100 Queen St. W
Toronto ON M5H 2N2

People Services Consultant (Acting)
Workforce Planning
Cavelle Landeau.....392-5792

Facsimile392-4754

Policy, Planning & Outreach

Chief Operating Officer – Development (I) & General Manager
 Matt Keliher392-4715
 Acting Deputy General Manager
 Carlyle Khan.....392-5488
 Administrative Assistant
 Stella D'Alessandro392-8301
 Administrative Assistant 2
 Ryan Cato397-0204
 Elena Seymour392-8240
 Lynette Starr397-9575
 Samantha Villa392-3474
 Program Manager (Acting), Strategic Initiatives
 Stephanie Fernandes392-8219
 Program Manager, (Acting), Workforce Planning
 Sonia Kapur392-4766

Policy, Planning & Outreach is responsible for monitoring trends in the solid waste industry and advising on policy and planning of new programs, program enhancements and new technologies. It provides technical review and comments on internal and external regulations, legislation, statutes and policies.

The section coordinates research, design and drafting of harmonized programs, policies, eligibility criteria and bylaws to support operations. In addition to working with various orders of government to coordinate new policies and programs and their impacts to residents of Toronto, the section is also responsible for community and stakeholder outreach, working closely with the media to provide messaging on new and upcoming policy/program changes, as

well as setting guidelines and policies for health and safety and environmental compliance for the entire Division. It also focuses on establishing Toronto as the first municipality in Ontario to have a circular economy.

Toronto City Hall
25th Fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile392-4754

Director

Annette Synowiec.....392-9095

Administrative Assistant

Monique Brown.....397-0210

Senior Project Manager (Acting)

Angela Doyle.....338-8263

Solid Waste Policy & Planning

Manager (Acting)

Michael Skaljin.....392-8517

Senior Project Lead

Jedrek So392-7196

Research Analysts

Allan Mazur.....392-3701

Project Lead

Johnny Ragona (Acting)392-8271

Marie-Helen Brillinger (Acting).....397-0622

Daniel Boulos (Acting)392-3268

Senior Project Manager (Acting)

Fenicia Lewis-Dowlin392-5849

Extended Producer Responsibility Transition

Project Director, Business Transformation –
Extended Producer Responsibility

Charlotte Ueta.....392-8506

Senior Project Manager

Michelle Kane392-5807

Project Lead

Renee Dello392-5806

Circular Economy & Innovation

Metro Hall

21st fl., 55 John St

Toronto ON M5V 3C6

Manager

Meaghan Davis392-3752

Project Lead

Kathy Raddon397-9569

Senior Project Managers

Kamara Jeffrey397-4179

Sinead Murphy397-7912

Senior Engineer

Sumantra Datta-Ray392-9124

Senior Project Lead (Acting)

Emily Marmoreo392-5849

Environmental & Health & Safety Compliance

Manager

Arcot Shivakumar338-3177

Environmental Health & Safety Compliance

Representative

Alexandra Marangoni.....392-3178

Vignesh Sadasivam394-8193

Engineer

Nina Koskenoja.....338-5889

Stakeholder & Community Outreach

Manager

Erendira Cervantes-Altamirano392-4663

Project Lead

Katrusia Balan.....392-7827

Business Services

The Business Services section manages the Division's financial planning, accounting, procurement, contract management and IT related functions. The Section is responsible for the development and submission of the Division's Operating and Capital budgets, monitoring and reporting on budget variances, and managing the Division's accounting related activities. The Section is also responsible for developing and managing divisional procurement plans and providing support in executing all procurement initiatives. In addition, the Section manages the Division's

contract portfolio including oversight and administration of contract life-cycle, management and compliance related activities. Finally, the Section provides internal IT support and is responsible for managing the development, implementation and sustainment of Divisional IT assets and applications.

Metro Hall
19th fl., 55 John St
Toronto ON M5V 3C6

Facsimile397-1348

Interim Director
Adam Gerrard.....396-5016
Administrative Assistant 2
Ryan Cato.....397-0204

Financial Planning & Business Analysis

Manager
John Oswald392-4226
Senior Budget & Operations Analyst
Steven Ma.....392-7905
Auj Kahn392-8860
Budget Analyst
Joy Shuffler397-0612
Research Analyst
Pap Mishra.....392-8441

Integrated Technology Systems

Metro Hall
19th fl., 21st fl., 55 John St
Toronto ON M5V 3C6

Manager
Simon Dimuanes397-0207
Senior Systems Integrator
Albert (Bert) Neutel.....392-6179
Sandeep Narula (Acting)392-9652
Systems Integrator 3
Parangh Rahimi397-9573
Systems Integrator 1
Myron Pyskir (Acting)397-7807
Margaret Debska (Acting).....397-7929
Business Analyst
Lystra Singh397-0277

Supervisor, Weigh Scale Operations
Sherina Khan (Acting)392-8304
Support Assistant A, Weigh Scale Operations
Jacqueline Farr (Acting).....397-0214
Customer Accounts & Service Request Team
Support Assistants A
Sarah Adams (Acting).....397-0623
Marissa Borja-Marchese397-0628
Yusuf Ameerdeen (Acting)396-4389

Contract Administration & Procurement Support

Metro Hall
19th fl., 55 John St
Toronto ON M5V 3C6

Facsimile.....397-1348

Manager
Magil (Gil) Darnley (Acting)397-0951
Supervisor – Operational Support
Kaya Mahendran (Acting).....338-7910
Research Analysts
Angeline Ross338-2948
Farhana Hossain392-1865
Andrea Kirby.....392-8287
Richelle Hunt392-6727
Support Assistants
Asha Ahmed.....392-9804
Joyce Toney-Farrell392-5450
Aulene Forbes392-8830
Pearley Boodram397-5649
Maribel Acuna.....392-8336
Fatima Pimentel397-0208
Steven Lee Whitter.....392-8330
Cathy Ouyang338-5443
Clive Buck (Acting)338-3045

Collections and Litter Operations (City-Wide)

Collections & Litter Operations provides collection of Garbage, Blue Bin Recycling, Green Bin Organics, Yard Waste, Oversized and Metal Items for single family homes, multi-residential properties, non-residential customers

(e.g. small businesses, charities), schools, City Divisions, Agencies and Corporations.

They also provide litter cleaning operations on sidewalks across the city, and service litter receptacles throughout city streets and parks. In addition, they provide services to special events, including the provision of Blue and Green Bins and collection of the materials.

The Customer Service & Waste Diversion Operations section was established to support the Division in its goal of improving customer service and implementing new diversion initiatives.

Community Environment Day events are also overseen by Collections & Litter Operations.

Toronto City Hall
25th fl. E., 100 Queen St. W
Toronto ON M5H 2N2

Facsimile.....392-4754

Director

Lisa Duncan.....392-8286

Administrative Assistant 2

Lynette Starr397-9575

Senior Projects Coordinator

Kevin Vibert397-0203

Support Assistant

Jackie Nagee.....392-8204

Collections Contracts and Program Support (CC&PS)

Ingram Yard
86 Ingram Drive
North York, ON M6M 2L6

Facsimile.....392-0396

Facsimile.....395-6398

Manager, Collections Operations

Emily LeBlanc.....395-0031

Supervisor, Operational Support

Sandra Zavaglia.....392-6892

Supervisor – Operational Support

Rick Yez.....392-7802

Supervisor Environment Day Program

Derek Tung392-1519

Project Leads

Ref Aoude392-6998

Paolo Trulli392-1930

Brian Wong338-1883

Geana Cruz.....392-0895

Connie Andrews (Acting)338-1885

Coordinator Material Recycling & Reduction

Melissa Cirillo-Wilcox.....392-1517

Robert Hanna392-7898

Coordinator Volunteer Management

Andrius Ragainis (Acting)392-2032

Research Analysts

Stefanie Hunte.....392-9961

Sonia Bhatia395-0397

Elizabeth Richardson396-8136

Support Assistants

Nga Do392-1513

Chantelle DiPiero.....392-0174

Amy Waltho.....392-7867

Shelley MacLeod338-1886

Ann Phillip338-1887

Supervisor Administration

Jaclyn Brillinger.....338-0955

Research Analysts

Michelle Angove.....392-0145

Luke O'Regan.....395-0408

Support Assistant

Shannon Brown.....395-0033

District 1 Daytime Collections

(Etobicoke)

Supervisor

Scott MacFarlane (Acting).....392-0820

Project Lead

Frank Parente395-6301

Robert Terrell.....395-0398

Cindy McKenzie338-1888

District 2 Daytime Collections

(West of Yonge St to the Humber River)

Supervisor

Scott MacFarlane (Acting).....392-0820

Project Leads

Frank Parente395-6301

Robert Terrell.....395-0398

Cindy McKenzie338-1888

Front-end Multi-Residential Collections (City-wide)

Supervisor	
Kyle Glibbery	395-0036
Project Leads	
Jim Adamo	392-7899
Lukasz Polinski	392-2138
Michael Lejbjuk (Acting)	392-7723

Daytime Collections – District 3

(East of Yonge St to Victoria Park Ave)

Bermondsey Yard
25 Old Eglinton Avenue
North York ON M4A 1H4

Facsimile	395-6319
-----------------	----------

Manager, Collection Operations (District 3)	
John Gojcevic	395-6332
Manager, Collections Operations (Acting)	
Frank Sguigna	395-6394
General Supervisor	
Stephen DeAbreu (Acting)	395-7473
Jonathan Martinez (Acting)	395-6342
Supervisors	
Shawn Cabral	395-0089
Scott Sagan	395-0089
Daniel Dosen	395-0479
Andre Dasilva (Acting)	396-4075
Research Analyst	
Harpreet Singh	395-0415
Operating Engineer, CNG Fuel	
Itai Chikowore	395-0415
Support Assistant	
Sylvia Alfano	395-1122
Materials Management Clerk	
Brett Kellow	395-0479

Daytime Collections - District 4

(East of Victoria Park Ave)

Ellesmere Yard
2000 Midland Avenue, Building A
Scarborough ON M1P 3E1

Facsimile	396-4118
-----------------	----------

Manager, Collection Operations (District 4)	
Jonathan Fry (Acting)	392-9123
Support Assistant	
Fran Gigliotti	396-4133
General Supervisor	
Joe Esposito (Acting)	396-4143
Senior Projects Coordinator	
Priyadharsan Navaretnarasa (Acting)	
.....	396-4092
Jameel Alladin (Acting)	990-6080
Supervisors	
Andrew Stoykoff	396-4820
Martina Dosen	396-4347
Ramkumar Kurmiah	396-4104
Budget Analyst	
Tatum Prince	396-4113
Research Analyst	
Jonathan Coretti	395-6239
Yard Clerk	
Joanne Steele	396-4081

Nights & Parks Collections (City-wide)

Bermondsey Yard
25 Old Eglinton Avenue
North York ON M4A 1H4

Facsimile	395-6319
-----------------	----------

Manager, Collection Operations (Nights & Parks)	
Anthony Butera	395-0404
General Supervisor	
Pierre St-Jean	392-7748

Night-time Collections (City-wide)

General Supervisor	
John Alcott	395-6377
Supervisors	
Donovan Green	395-0405
Frederick Mammolette (Acting) ...	395-0405
Robert Boomhour (Acting)	395-6194

Parks Litter Bin Collection (City-wide)

General Supervisor	
Darrin Babineau	395-7303
Supervisors	
Gerry Ridge	771-9593
Lance D. Crago	338-3426

Project Leads	
Jesse Redditt	392-7893
Melissa Marcelline-Samuel (Acting)	392-1847
Project Lead	
Carolyn McSkimming	395-6363
Research Analysts	
Benjamin Sulky	395-7680
Justine Nortey (Acting)	395-0496

Toxic Taxi (City-wide)

Supervisor	
Gerry Ridge	771-9593

Litter Operations (City-wide on main streets)

Yonge Yard
1008 Yonge Street
Toronto ON M4W 2K1

Facsimile	392-0882
-----------------	----------

Manager, Collection Operations (Litter)	
Michael Muia (Acting)	392-7725
Support Assistant	
Tina Colangelo	392-7705
General Supervisor	
Marlon Johnson (Acting)	392-7748
General Supervisor	
Corey Rooney (Acting)	392-7788
Supervisors	
Dave Bolton	392-7707
Chris Bagiamis	396-5115
Keith LeBlanc	392-7700
Jason Kerfont	392-7722
Rob Gordon (Acting)	392-7751
Sam Attardi	392-7722
Michael Cobb	392-7728
Leonard Britton	392-7728
Jim Jones	392-7716
Evan Bolotta	392-7751
Research Analysts	
Arunraj Arunagirinathan	392-2166
Erin O'Hearn	392-4085

Special Events

Project Lead	
Adrienne Carnovale (Acting)	392-7745

Street Litter Bin Collection (City-wide)

433 Eastern Avenue, Building C, 2nd Fl.
Toronto ON M4M 1B7

Facsimile	392-0378
-----------------	----------

Supervisors - Day Shift	
Antonio Giordano	338-3425
Othonas Agourias	338-3425
Supervisors - Night Shift	
Chris Maton (Acting)	338-1900
Michael Jarvis	338-1900

Infrastructure & Resource Management

Infrastructure & Resource Management is responsible for the Division's physical assets throughout their complete lifecycle, from initial design and construction; to commissioning and start-up; to meeting major maintenance and rehabilitation requirements during the life of the asset; to the eventual retirement and disposal of the asset. In addition, the section is responsible for the management of contracts for processing of recycling, organics, yard waste, mattresses and ceramics from the City's collection. Materials are transferred to various facilities (City-owned and non-City-owned) for processing.

This section oversees roughly \$600 million in assets consisting of 1 maintenance and 3 operating yards, seven transfer stations, six household hazardous waste depots, two organics processing facilities, over 750 fleet assets; and over 1.5 million bins and carts.

Toronto City Hall
25th Fl. E., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile	392-4754
-----------------	----------

Director

Kong Seto (Acting)	392-3340
Administrative Assistant 2	
Samantha Villa	392-3474
Senior Project Manager, Strategic Projects	
Shelby Fallis (Acting)	392-8716

Asset Management

35 Vanley Cres.
Building 275
Toronto ON M3J 2B7

Facsimile 397-1243

Manager

Michael Caruso (Acting)	338-1023
Senior Engineer	
Zaki Siddiqi	392-0425
Budget & Operations Analyst	
Kerry-Ann Tardiel	392-7424
Research Analyst 1	
Andy Liu	392-3383
Giancarlo Franzini (Acting)	392-3293

Capital Delivery

35 Vanley Cres.
Building 275
Toronto ON M3J 2B7

Facsimile 397-1243

Manager

Matthew Caschera (Acting)	392-3948
Support Assistant	
Larisa Dante	392-3196
Senior Project Managers	
Silvio Abate	392-7088
Ahmad Mian	338-0614
Roger Wong	392-4259
Project Managers	
Ravinder Shemar	397-0346
Senior Engineers	
Dimitar Dimitrov	338-0668
Bob Kearse	(905) 303-4058

Processing Facilities Major Capital

35 Vanley Cres.
Building 275
Toronto ON M3J 2B7

Facsimile..... 397-1243

Manager

Matthew Caschera	392-3948
Project Manager	
David Ceron	392-4632

Resource Recovery

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager

Andrew Agbanti (Acting)	392-4687
Supervisors, Processing Operations	
Catherine Garrick (Acting)	684-3477
Derek Sawyer	392-1487
Coordinator, Contracted Services	
Kwadwo Tuffour	647-217-6924
Nicole Ho	220-5302
Project Lead	
Grace Jeon (Acting)	397-5381
Research Analyst	
Ruth Livingston	338-5883

Transfer Station and Landfill Operations

Transfer Station & Landfill Operations is responsible for managing the performance and maintenance of the City's network of seven transfer stations, six household hazardous waste depots, haulage logistics and roll-off services, the Green Lane Landfill, and numerous closed landfill sites. The section is also responsible for the upkeep and repairs of an additional four operating and maintenance yards.

The seven transfer stations are strategically located across the city to allow for the efficient and cost effective receipt and transfer of all

garbage, recycling, organics, yard waste, electronics and household hazardous waste from the City's collection programs, as well as from business owners and residents of the City of Toronto. The waste materials are loaded onto tractor trailers and transferred to various processing facilities and/or to landfill for final disposal.

Dufferin Transfer Station

35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Facsimile392-3722

Director

Darryl Yaworski (Acting).....392-2447
Administrative Assistant
Elena Seymour392-8240

Logistics Operations

Manager

Neil Brown392-1072
Project Lead
Vito Mercorillo.....392-5891
Research Analyst 1
Joel D'Souza (Acting).....392-1386

Ingram Transfer Station

50 Ingram Dr.
Toronto ON M6M 2L6

General Enquiry/ Scale392-5837

Facsimile392-4788

General Supervisor, Haulage

Abraham Seedu392-3024
Haulage Shift Supervisor
Stephen Bojda.....392-2329
Pierre Coutu.....392-2329
Paul Britton.....392-2329
Co-ordinator, Material Recycling & Reduction
Nadine Garritano392-3483
Research Analyst 2
Babetha Sivanesan (Acting)392-5034

Ingram Transfer Station Shift Supervisors

Jason Condon 392-5591
Jonathan MacDonald..... 392-5591
John O'Neill..... 392-5591
Greg Burk..... 392-5591

Waste Diversion Operations (120 Disco Road)

General Supervisor

Dennis Lam 392-3668
Research Analyst 2
Jeff Sitchon 392-9615

Green Lane Landfill

38593 Third Line, R.R. 7
St. Thomas ON N5P 3T2

General Enquiry.....519-652-0909

Facsimile.....519-652-9286

Manager, Landfill Operations

Anne Hiscock 1-519-652-0909 x228
Site Contract Managers
Sara Little 1-519-652-0909 x229
Senior Engineer
Richard Todd..... 1-519-652-0909 x235

Transfer Operations

Dufferin Transfer Station
35 Vanley Cres.
Building 250, 2nd fl.
Toronto ON M3J 2B7

Manager

Grace Maione 392-2290
Research Analyst 1
Suthakaran Kasilingam 395-0408

Bermondsey Transfer Station

188 Bermondsey Rd.
Toronto, ON M4A 1Y1

General Enquiry / Scales 392-3139

Facsimile..... 392-4785

General Supervisor	
Graeme MacNeily	392-3132
Shift Supervisor	
Jeff Sterling	392-3131
Michael St. Croix	392-3131
Darrelle Derby	392-3131
Victor Lim	392-3131

Commissioners Street Transfer Station

400 Commissioners St.
Toronto ON M4M 3K2

General Enquiry / Scales	392-5894
Facsimile	392-5888

General Supervisor	
Graeme MacNeily	392-3132
Shift Supervisors	
Larry Pulenzas	392-5861
John Connor	392-5861

Disco Transfer Station

120 Disco Road
Toronto, ON M9W 1M4

General Enquiry / Scales	392-2376
Facsimile	397-0344

General Supervisor	
Graeme MacNeily	392-3132
Research Analyst	
Barbara Chudobiak	392-4456
Shift Supervisors	
Christine Pronay	392-2291
Al Vincent	392-2291

Dufferin Transfer Station

35 Vanley Crescent
Building 250, 1st floor
Toronto ON M3J 2B7

General Enquiry / Scales	392-3161
Facsimile	392-3163

General Supervisor	
Gord Ste. Croix	392-3017
Shift Supervisors	
Corey Bennett	392-3162
Kia Hajiaghapour	392-3162
Chris Hartin	392-3162

Scarborough Transfer Station

1 Transfer Place
Toronto ON M1S 5H8

General Enquiry / Scales	397-1331
Facsimile	392-9603

General Supervisor	
Gord Ste. Croix	392-3017
Research Analyst	
Veronica Ocampo-Otoide	392-8832
Shift Supervisors	
Steve McCart	392-3020
Terrance Beaton	392-3020
Donna Schmidt (Acting)	392-3020

Victoria Park Transfer Station

3350 Victoria Park Ave.
Toronto, ON M2H 3K5

General Enquiry / Scales	392-3027
Facsimile	397-0785

General Supervisor	
Gord Ste. Croix	392-3017
Shift Supervisors	
Karen Steven	392-9686
Brad Whitock	392-3023

Closed Landfill Operations

Keele Valley Landfill
7 Eaglet Court
Maple ON L6A 4E2

General Enquiry	905-832-0682
Facsimile	905-832-4944

Manager

Lynda Mulcahy..... 905-303-4017

Senior Project Manager

Ali Qamber 905-303-4204

Supervisor, Construction

Wes Talaga..... 905-303-4099

Supervisor, Landfill Monitoring

Dave Bourque..... 905-303-4278

Engineering Technicians

Bernie Chau 905-303-4324

Mike Johnson. 905-686-1294

Andrew McDonald. 905-303-4398

Support Assistant

Vasco Furtado..... 905-832-0682

Facilities & Equipment Maintenance

Dufferin Maintenance Yard

75 Vanley Cres.

Toronto ON M3J 2B7

Facsimile392-9730

Manager

Nicholas de Freitas (Acting).....392-0762

General Supervisor, Maintenance

Desmond Amos (Acting).....392-5824

General Supervisor, Construction

Robert Nunez.....396-4418

Supervisor, Construction

Gus Rubicini (Acting)392-5238

Supervisor, Electrical

Selvin Harris.....392-5498

Supervisor, Mechanical

Harjodh Taunk (Acting)392-5835

Project Leads

Valery Urukou392-0764

Daniel Rau (Acting)392-0836

Engineering Technician 1

Mahmood Koosha (Acting).....392-5829

Sarbjit Badhan (Acting).....397-0345

Support Assistant

John Colangelo392-5823

Research Analyst 1

Oliver Verano392-9764

Material Management Clerk 1

David Angove.....392-5822