

# **TORONTO** Solid Waste Management Services

## Infrastructure and Development Services

Solid Waste Management Services is responsible for collecting, transporting, processing, composting and disposing of municipal and private sector solid waste, recyclables, organics, electronics waste and household hazardous waste. The division manages four collections yards, one maintenance yard, seven transfer stations and six household hazardous waste depots, one single stream recycling facility, two organics processing facilities, Green Lane Landfill and 160 former landfills.

Toronto City Hall  
25th Fl. E., 100 Queen St. W  
Toronto ON M5H 2N2

Facsimile ..... 392-4754

General Manager  
Matt Keliher ..... 392-4715  
Administrative Assistant  
Stella Pupulin ..... 392-8301  
Manager, Program & Strategic Initiatives  
Kris Hornburg ..... 392-8219  
Administrative Assistant 2  
Lynette Starr ..... 397-9575  
Senior Project Lead (Acting)  
Parangh Rahimi ..... 392-5792  
People Services Consultant  
Sonia Kapur ..... 392-4766

### Finance & Revenue SWMS

Acting Manager  
John Oswald ..... 392-4226  
Budget Analyst  
Joy Shuffler ..... 397-0612

### Policy, Planning & Support

Policy, Planning and Support is responsible for monitoring trends in the solid waste industry and providing policy and planning advice on new programs, program enhancements and new technologies to the operating units and Council. It provides technical review and comments on internal and external regulations, legislation, statutes and policies.

The section researches, designs and drafts harmonized programs, policies, eligibility criteria and bylaws to support operations as well as designing, and executing Request for Proposals and Tenders for materials and services. In addition to coordinating the development and submission of the operating and capital budgets, this section monitors and reports on budget variances, provides analytical support on financial issues and executes administrative support for the division's contracts and agreements.

Finally, it is responsible for the effective planning, organizing, management and control of residential programs and services related to the billing, revenues and accounting of the Solid Waste Management Services rates.

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Toronto ON M5H 2N2

Facsimile ..... 392-4754

Interim Director  
Annette Synowiec ..... 392-9095  
Administrative Assistant  
Monique Brown ..... 397-0210

### Integrated Technology Management

Manager (Acting)  
Simon Dimuantes ..... 397-0207  
Support Assistants  
Yusuf Ameerdeen (Acting) ..... 397-0620  
Nathan Orpin (Acting) ..... 397-0214  
Marissa Borja-Marchese (Acting) .. 397-0623

Senior Systems Integrator	
Albert (Bert) Neutel.....	392-6179
Magil (Gil) Darnley (Acting) .....	397-0951
Dave Carter (Acting).....	392-3768
Systems Integrator 3	
Apsara Syed-Abthagir (Acting) .....	397-9593
Research Analyst 1	
Catherine Cook (Acting) .....	392-5253
Supervisor (Acting), Weigh Scale Operations	
Sherina Khan.....	392-8304
Systems Integrator 1	
Myron Pyskir (Acting) .....	397-7807
Business Analyst	
Lystra Singh .....	397-0277

### Waste Management Planning

Manager (Acting)	
Charlotte Ueta.....	392-8506
Senior Project Manager	
Michael Skaljin.....	392-8517
Research Analysts	
Allan Mazur.....	392-3701
Daniel (Dan) Boulos (Acting) .....	392-5849
Project Lead	
Renee Dello .....	392-5806
Stephanie Fernandes (Acting) .....	392-3268
Sean Hurley .....	397-0622
Katrusia Balan (Acting).....	392-7827
Michelle Kane .....	392-5807
Web Analyst	
Lionel Coelho .....	338-8449

### Operational Support

Metro Hall  
19th fl., 55 John St  
Toronto ON M5V 3C6

Facsimile.....	397-1348
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Manager	
Adam Gerrard (Acting) .....	396-5016
Supervisor – Operational Support	
Carlyn Mabatid (Acting) .....	397-1428
Research Analysts	
Pap Mishra.....	392-8441/392-8825
Richelle Hunt.....	392-6727
Elizabeth Richardson.....	396-8136
Angeline Ross .....	338-2948

Farhana Hossain.....	392-1865
Andrea Kirby (Acting).....	392-8287
Support Assistants	
Asha Ahmed.....	392-9804
Joyce Toney-Farrell .....	392-5450
Aulene Forbes .....	392-8830
Pearley Boodram .....	397-5649
Maribel Acuna.....	392-8336
Fatima Pimental .....	397-0208
Steven Lee Whitter.....	392-8330
Cathy Ouyang .....	338-5443

### Business Operations & Change Initiatives

Manager (Acting)	
Annette Synowiec .....	392-7449
Project Lead	
Kathy Raddon .....	397-9569
Kamara Jeffrey(Acting) .....	397-4179
Toronto Urban Fellow Research Associate	
Joshua Wise.....	397-9574
Senior Engineer	
Sumantra Datta-Ray.....	392-9124

### Collections and Litter Operations (City-Wide)

Collections and Litter Operations provides collection of Garbage, Blue Bin Recycling, Green Bin Organics, Yard Waste, Oversized and Metal Goods for single family homes, multi-residential properties, non-residential customers (e.g. charities), City Divisions, Agencies and Corporations, Institutions and small Commercial establishments.

We also provide litter cleaning operations on sidewalks across the City, and service Litter Receptacles throughout city streets and parks. In addition, we provide services to Special Events, including providing Blue and Green Bins and collection of the materials.

A Customer Service and Waste Diversion Implementation Unit was established to support the Division in its goal of improving customer service and implementing new diversion initiatives.

Community Environment Day events are also overseen by Collections and Litter Operations.

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Toronto ON M5H 2N2

Facsimile.....392-4754

#### Director

Lisa Duncan (Acting) .....392-8286

#### Administrative Assistant

Samantha Villa (Acting).....392-3474

#### Senior Projects Coordinator

Kevin Vibert.....397-0203

#### Support Assistant

Jackie Nagee.....392-8204

### Customer Service & Waste Diversion Implementation

Ingram Yard  
86 Ingram Drive  
North York, ON M6M 2L6

Facsimile.....392-0396

#### Manager

Gilbert Siu .....392-1516

#### Supervisor, Operational Support

Patricia McDaniel .....338-0955

#### Supervisor – Operational Support

Rick Yez.....392-7802

#### Supervisor – (Environment Day Program)

Derek Tung.....392-1519

#### Supervisor – Operational Support SWM

Andrew Sanger (Acting).....392-3275

#### Project Leads

Stefanie Hunte (Acting).....392-9961

Ref Aoude.....392-6998

Paolo Trulli ..... 392-1930

Brian Wong .....338-1883

Geana Cruz.....392-0895

Connie Andrews (Acting).....338-1885

#### Coordinator Material Recycling & Reduction

John Oliver .....395-6383

Melissa Cirillo-Wilcox.....392-1517

Robert Hanna .....392-7898

#### Coordinator Volunteer Management

Andrius Ragainis (Acting) .....392-2032

Ezzana Leakermariam (Acting) .....338-1882

Adrienne Carnovale (Acting).....392-1518

#### Research Analysts

Sonia Bhatia (Acting).....395-0397

Sutha Kasilingam (Acting).....338-0956

Brian McGrath (Acting).....338-1887

Terri Fraser (Acting) .....392-1793

#### Support Assistants

Nga Do (Acting).....392-1513

Sarah Adams (Acting).....392-7867

Chantelle Lurkhur .....392-0174

Ann Phillip .....338-1884

Ewa Napora.....392-0757

### Contracted Services

Ingram Yard  
86 Ingram Drive  
North York ON M6M 2L6

Facsimile.....395-6398

#### Manager

Emily LeBlanc .....395-0031

#### Supervisor

Sandra Zavaglia .....392-6892

#### Research Analysts

Michelle Angove.....392-0145

Shannon Brown (Acting) .....395-0033

#### Support Assistant

Amy Waltho (Acting) .....395-0103

#### Yard Clerk

Americo Ricci .....395-6366

### District 1 Daytime Collections

(Etobicoke)

#### Supervisor

Scott Macfarlane (Acting).....392-0820

#### Project Lead

Robert Terrell.....395-0398

Michael Lejbjuk (Acting)..... (647) 456-8024

**District 2 Daytime Collections**

(West of Yonge St to the Humber River)

## Supervisor

Scott MacFarlane (Acting) .....392-0820

## Project Leads

Frank Parente.....395-6301

Luke O'Regan (Acting) .....392-0423

Michael Lejbjuk (Acting).... (647) 456-8024

**Front-end Multi-Residential Collections  
(City-wide)**

## Supervisor

Kyle Glibbery .....395-0036

## Project Leads

Americo Pacitto ..... 395-6365

Jim Adamo .....392-7899

Cindy McKenzie.....338-1888

Lukasz Polinski (Acting).....392-2138

**In-House Collections (Districts 3 and 4)**

Manager, Business Operations (Acting)

John Ioannou .....396-4841

**Daytime Collections – District 3**

(East of Yonge St to Victoria Park Ave)

Bermondsey Yard

25 Old Eglinton Avenue

North York ON M4A 1H4

Facsimile .....395-6319

## Manager

John Gojcevic .....395-6332

## General Supervisor

Frank Sguigna.....395-6394

Stephen DeAbreu (Acting) .....395-7473

## Supervisors

Antonio Giordano (Acting) .....395-6342

Shawn Cabral (Acting).....395-0089

Andrew Stoykoff, (Acting).....395-6186

Johnathan Martinez .....395-6342

## Research Analyst

Harpreet Singh.....395-0415

Justine Nortey (Acting) .....395-0496

## Support Assistant

Sylvia Alfano.....395-1122

Carlos Moledo (Acting).....392-8372

Mattias Scherzinger (Acting) .....392-0453

## Materials Management Clerk

Brett Kellow ..... 395-0479

**Daytime Collections - District 4**

(East of Victoria Park Ave)

Ellesmere Yard

2000 Midland Avenue, Building A

Scarborough ON M1P 3E1

Facsimile..... 396-4118

## Manager

Mike Freris (Acting). ..... 392-9123

## Business Operations (Acting)

John Ioannou ..... 396-4841

## Support Assistant

Fran Gigliotti..... 396-4133

## General Supervisor

Jonathan Fry .....396-4397

Joe Esposito (Acting) .....396-4104

## Senior Projects Coordinator

Priyadharsan Navaretnarasa (Acting)

..... 396-4092

## Supervisors

Saki Rodis (Acting)..... 396-4820

Martina Dosen..... 396-4347

Ayre Browning (Acting) ..... 396-4104

Andre Dasilva (Acting) .....396-4075

Athanasius Kabouris (Acting)..... 396-4820

## Materials Management Clerk

Gerrard Leccese ..... 396-5184

## Budget Analyst

Tatum Prince ..... 396-4113

## Research Analyst (Acting)

Erin O'Hearn ..... 396-4119

## Yard Clerk

Joanne Steele..... 396-4081

**Nights & Parks Collections (City-wide)**

Bermondsey Yard

25 Old Eglinton Avenue

North York ON M4A 1H4

Facsimile..... 395-6319

Manager (Acting)  
 Anthony Butera .....395-0404

### Night-time Collections (City-wide)

General Supervisor  
 John Alcott (Acting) .....395-6377

Supervisors  
 Donovan Green (Acting) .....395-0405  
 Corey Rooney .....395-0405  
 Robert Boomhour (Acting).....395-6194

### Parks Litter Bin Collection (City-wide)

General Supervisor  
 Darrin Babineau, (Acting) .....395-7303

Supervisors  
 Lance Crago .....338-3426  
 Mario Pepe .....338-3424  
 Gerry Ridge .....771-9593

Project Leads  
 Jesse Redditt .....392-7893  
 Mike Perikleous.....395-0088  
 Antonio Giordano (Acting) .....395-6363  
 Melissa Marcelline-Samuel .....392-1847

Research Analysts  
 Benjamin Sulky .....395-7680  
 Adam Tesfai (Acting).....392-3449

### Toxic Taxi (City-wide)

Supervisor  
 Carson Wiseman, Ingram Yard .....395-0030

### Litter Operations (City-wide on main streets)

Yonge Yard  
 1008 Yonge Street  
 Toronto ON M4W 2K1

Facsimile .....392-0882

Manager  
 Pierre St-Jean (Acting) .....392-7725

Support Assistant  
 Tina Colangelo .....392-7705

General Supervisors  
 Corey Rooney (Acting) ..... 392-7748  
 Mike Muia .....392-7788

Supervisors  
 Dave Bolton ..... 392-7707  
 Chris Bagiamis ..... 392-7772  
 Keith LeBlanc .....392-7700  
 Rob Gordon (Acting) .....392-7751  
 Marlon Johnson (Acting) .....392-7171  
 Jim Jones .....392-7716  
 Mike Stinson .....392-7722

Research Analysts  
 Arunraj Arunagirinathan (Acting).. 392-7751  
 Sinead Goode (Acting)..... 392-4085

### Special Events

Project Lead  
 Jameel Alladin..... 392-7767

### Street Litter Bin Collection (City-wide)

433 Eastern Avenue, Building C, 2nd Fl.  
 Toronto ON M4M 1B7

Facsimile..... 392-0378

Supervisors - Day Shift  
 Sam Attardi ..... 338-3425  
 Jerome Coady..... 338-3425  
 Robert Bedard ..... 338-3425

Supervisors - Night Shift  
 Chris Maton (Acting) ..... 338-1900  
 Jason Kerfont ..... 338-1900  
 Michael Jarvis ..... 338-1900

## Infrastructure Development & Asset Management

Responsible for the division's physical assets throughout their complete lifecycle, from initial design and construction; to commissioning and start-up; to meeting major maintenance and rehabilitation requirements during the life of the asset; to the eventual retirement and disposal of the asset.

This section oversees roughly \$600 million in assets consisting of 13 maintenance and operating yards, seven transfer stations and household hazardous waste depots; one Materials Recovery Facility, two organics

processing facilities, the Green Lane Landfill, over 750 fleet assets; and over 1.5 million bins and carts.

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25th Fl. E., 100 Queen St. W.  
Toronto ON M5H 2N2

Facsimile ..... 392-4754

Director  
Carlyle Khan ..... 392-5488  
Administrative Assistant  
Krupa Bhatt (Acting) ..... 397-0204  
Senior Project Manager  
Meaghan Davis ..... 392-3752  
Project Lead  
Shelby Fallis ..... 392-8716

### Asset Management

35 Vanley Cres.  
Building 275  
Toronto ON M3J 2B7

Facsimile ..... 397-1243

Manager  
Kong Seto ..... 392-3340  
Project Manager  
Michael Caruso ..... 338-1023  
Senior Engineer  
Zaki Siddiqi ..... 392-0425  
Senior Projects Coordinator  
Jackie Wilson ..... 396-4160  
Research Analyst 1  
Andy Liu ..... 392-3383  
Giancarlo Franzini (Acting) ..... 392-3293

### Capital Delivery

35 Vanley Cres.  
Building 275  
Toronto ON M3J 2B7

Facsimile ..... 397-1243

Manager  
Neil MacDonald ..... 392-3473  
Project Managers  
Silvio Abate ..... 392-7088  
Roger Wong ..... 392-4259  
Ahmad Mian ..... 338-0614  
Senior Engineers  
Dimitar Dimitrov ..... 338-0668  
Bob Kearse,  
Keele Valley Landfill ..... (905) 303-4058  
Project Lead  
Ravinder Shemar ..... 397-0346  
Support Assistant  
Larisa Dante ..... 392-3196

### Closed Landfill Operations

Keele Valley Landfill  
7 Eaglet Court  
Maple ON L6A 4E2

General Enquiry ..... 905-832-0682  
Facsimile ..... 905-832-4944

Manager  
Lynda Mulcahy ..... 905-303-4017  
Project Manager  
Ali Qamber ..... 905-303-4160  
Supervisor, Construction  
Wes Talaga ..... 905-303-4099  
Supervisor, Landfill Monitoring  
Dave Bourque ..... 905-303-4278  
Engineering Technicians  
Bernie Chau ..... 905-303-4324  
Mike Johnson ..... 905-686-1294  
Support Assistant  
Vasco Furtado ..... 905-832-0682

### Facilities & Equipment Maintenance

Dufferin Maintenance Yard  
75 Vanley Cres.  
Toronto ON M3J 2B7

Facsimile ..... 392-9730/9764

Manager  
Darryl Yaworski ..... 392-0762

General Supervisor	
Nicholas de Freitas .....	392-5824
Supervisor, Construction	
John Ragona .....	392-5238
Supervisor, Electrical	
Selvin Harris .....	392-5498
Supervisor, Mechanical	
Desmond Amos .....	392-5835
Supervisor, Mechanical (Temporary)	
Walter Policarpo .....	392-0836
Project Leads	
Valery Urukou .....	392-0764
Daniel Rau (Acting) .....	392-0836
Engineering Technician 1	
Greg Kowalski .....	397-0345
Harjodh Singh Taunk .....	392-5839
Support Assistants	
John Colangelo .....	392-5823

### Processing Facilities Major Capital

35 Vanley Cres.  
Building 275  
Toronto ON M3J 2B7

Facsimile ..... 397-1243

Manager  
Matthew Caschera ..... 392-3948

### Processing and Resource Management

Responsible for the management and processing of all recycling, organics, yard waste, e-waste, household hazardous waste, and residual waste from the City's collection programs. The material is transferred to various facilities for processing, sales or disposal. The City's network of facilities consists of seven (7) transfer stations, six (6) HHW depots, two (2) organics processing facilities, a Reuse Centre for durable goods and the Green Lane Landfill. These facilities are located strategically across the City to allow efficient management of material.

### Dufferin Transfer Station

35 Vanley Cres.  
Building 250, 2nd fl.  
Toronto ON M3J 2B7

Facsimile ..... 392-3722

Director  
Grace Maione (Acting) ..... 392-2447  
Administrative Assistant  
Jodi Brown (Acting) ..... 392-8240

### Haulage Operations

Manager  
Neil Brown ..... 392-1072

### Ingram Transfer Station

50 Ingram Dr.  
Toronto ON M6M 2L6

General Enquiry/ Scale ..... 392-5837  
Facsimile ..... 392-4788

General Supervisor, Haulage  
Abraham Seedu ..... 392-3024  
Haulage Shift Supervisor  
Jonathan MacDonald (Acting) ..... 392-2329  
Stephen Bojda ..... 392-2329  
Nigel Payant ..... 392-2329  
Pierre Coutu ..... 392-2329  
Paul Britton ..... 392-2329  
Co-ordinator, Material Recycling & Reduction  
Nadine Garritano ..... 392-3483  
Research Analyst  
Joel D'Souza (Acting) ..... 392-1386  
Ingram Transfer Station Shift Supervisor  
Greg Burk ..... 392-5591  
Jason Condon ..... 392-5591  
Maz Cordeiro ..... 392-5591  
Al Vincent ..... 392-5591  
John O'Neill (Acting) ..... 392-5591

**Business Operations**

Dufferin Transfer Station  
35 Vanley Cres.  
Building 250, 2nd fl.  
Toronto ON M3J 2B7

## Manager (Acting)

Dennis Lam .....392-4632

## Project Lead

Johnny Ragona (Acting).....392-8271

## Research Analysts

Kerry-Ann Tardiel.....338-5886

Ruth Livingston.....338-5883

Veronica Ocampo-Otoide (Acting) 338-5775

**Waste Diversion Operations (120 Disco Road)**

## General Supervisor (Acting)

Vito Mercorillo..... (647) 460-2767

## Research Analyst

Jeffrey Sitchon.....392-9615

**Processing Operations**

Dufferin Transfer Station  
35 Vanley Cres.  
Building 250, 2nd fl.  
Toronto ON M3J 2B7

## Manager

Nadine Kerr .....392-4742

## Supervisors

Andrew Agbanti (Acting).....392-1487

Derek Sawyer .....392-1487

## Coordinator, Contracted Services

Catherine Garrick ..... 745-2041 x2313

Kwadwo Tuffour ..... 745 2041 x2313

Nicole Ho ..... 745 2041 x2313

## Project Lead

Grace Jeon (Acting).....397-5381

**Green Lane Landfill**

38593 Third Line, R.R. 7  
St. Thomas ON N5P 3T2

General Enquiry .....	519-652-0909
Facsimile .....	519-652-9286

## Manager, Landfill Operations

Anne Hiscock ..... 1-519-652-0909 x228

## Site Contract Managers

Stuart Almost ..... 1-519-652-0909 x224

Sara Little..... 1-519-652-0909 x229

Alejandro Solsona ..... 1-519-652-0909 x265

## Senior Engineer

Richard Todd..... 1-519-652-0909 x235

**Transfer Operations**

Dufferin Transfer Station  
35 Vanley Cres.  
Building 250, 2nd fl.  
Toronto ON M3J 2B7

## Manager

Gord Ste-Croix (Acting) .....397-1356

**Environmental Compliance Field Representative**

Alex Marangoni .....392-3178

Marie-Helen Brillinger (Acting) .... 338-5881

**Bermondsey Transfer Station**

188 Bermondsey Rd.  
Toronto, ON M4A 1Y1

General Enquiry / Scales .....	392-3139
Facsimile.....	392-4785

## General Supervisor

Graeme MacNeily ..... 392-3132

## Shift Supervisor

Jeff Sterling ..... 392-3131

Michael St. Croix ..... 392-3131

Darrelle Derby..... 392-3131

Victor Lim..... 392-3131

**Commissioners Street Transfer Station**

400 Commissioners St.  
Toronto ON M4M 3K2

General Enquiry / Scales .....	392-5894
Facsimile.....	392-5888

## Engineer

Nina Koskenoja..... 338-5889



General Supervisor  
 Graeme MacNeily .....392-3132  
 Shift Supervisors  
 Larry Pulenzas .....392-5861  
 John Connor .....392-5861

### Disco Transfer Station

120 Disco Road  
 Toronto, ON M9W 1M4

General Enquiry / Scales.....	392-2376
Facsimile.....	397-0344

General Supervisor  
 Graeme MacNeily .....392-3132  
 Research Analyst  
 Barbara Chudobiak.....392-4456  
 Shift Supervisors  
 Christine Pronay .....392-2291  
 Cali Greene.....392-2291

### Dufferin Transfer Station

35 Vanley Crescent  
 Building 250, 1st floor  
 Toronto ON M3J 2B7

General Enquiry / Scales.....	392-3161
Facsimile.....	392-3163

General Supervisor  
 Brad Whitock (Acting).....392-3017  
 Shift Supervisors  
 Kia Hajiaghapour .....392-3162  
 Domenic Fierro.....392-3162

### Scarborough Transfer Station

1 Transfer Place  
 Toronto ON M1S 5H8

General Enquiry / Scales.....	397-1331
Facsimile.....	392-9603

General Supervisor  
 Brad Whitock (Acting).....392-3017

Research Analyst  
 Jacqueline Farr (Acting)..... 392-8832  
 Shift Supervisors  
 Mike Netusil.....392-2020  
 Steve McCart.....392-3020  
 Terrance Beaton .....392-3020

### Victoria Park Transfer Station

3350 Victoria Park Ave.  
 Toronto, ON M2H 3K5

General Enquiry / Scales .....	392-3027
Facsimile.....	397-0785

General Supervisor  
 Brad Whitock (Acting)..... 392-3017  
 Shift Supervisors  
 Corey Bennett .....392-3023  
 Karen Stevens (Acting).....392-3023