

March 5, 2018

Watermain Replacement on Norfield Crescent from Norfield Crescent to Pylon Place

Expected Start Date: Summer 2018

Expected End Date: Fall 2018

**Timeline is subject to change. Future notice to be provided.*

The City of Toronto is planning to replace the watermain and the City-owned portion of substandard water services on Norfield Crescent from Norfield Crescent to Pylon Place.

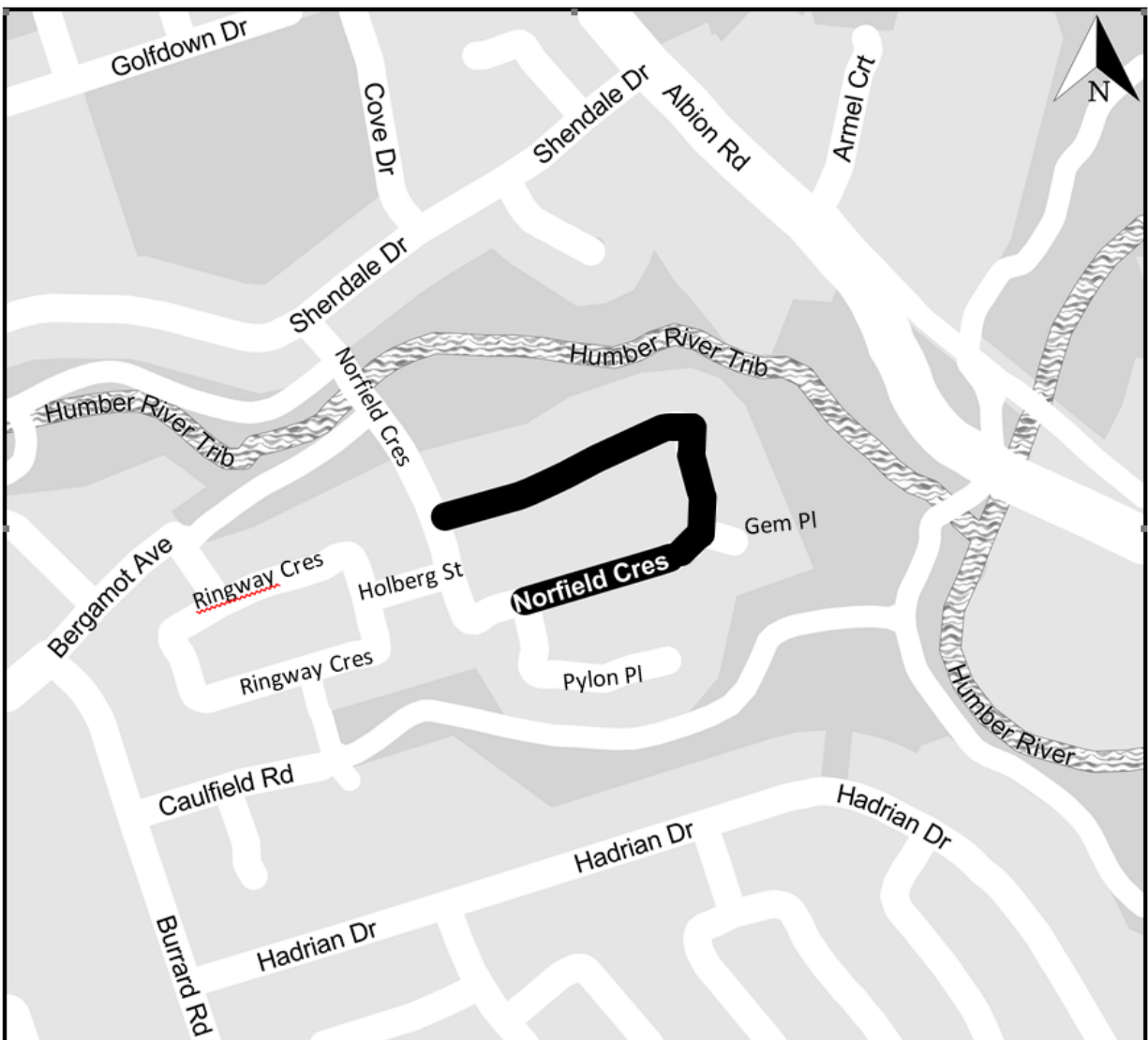
The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part you own is from your house to the end of your property, the part the City owns is from the end of your property to the watermain.

This project is part of the Council-approved 2018 Capital Works Program to renew our aging infrastructure, improve water distribution and reduce the risk of watermain breaks.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES




If you live in on Norfield Crescent in the area shown in the map below in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

MAP OF WORK AREA



WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities.
- Affected properties will receive a Construction Notice approximately two weeks before work begins with more information about the work.
- Work in the boulevard in front of homes and commercial properties is expected. This work includes removing and replacing driveways, municipal sidewalks and grassed boulevards, where necessary.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and or decorative objects before work starts. If you have a sprinkler system within the boulevard, please contact the Field Ambassador listed below.

	<p>Substandard Water Service Replacement: Please read the attached fact sheet as it contains important information about lead in drinking water and water service replacement. First, you need to find out if your water service is lead – a licensed plumber can help you with this. If it is lead, the City of Toronto encourages you to replace it. We recommend you obtain several quotes and you can contact the City's contractor for one of your quotes. Approximately two weeks prior to construction, you will receive a "Construction Notice" with the name and phone number of the City contractor. Learn more at www.toronto.ca/leadpipes</p>
	<p>Accessible Accommodation: Residents who require accommodation (level entry, longer notice, etc.) must contact the Field Ambassador to arrange for access during the construction period.</p>
	<p>Access to Your Home: The City-hired contractor may need access to your home to complete a pre-construction survey. Affected properties will receive a pre-construction survey request to schedule a time to complete the survey.</p>

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us.

Field Ambassador	Robert Pasut, 905-738-5700, rpasut@tmig.ca
TTY Hearing Impaired Service	416-338-0889 (7 Days a week, 8:00 am – 5:00 pm, closed holidays)
General inquiries	311
Website	toronto.ca/improvements/ward2.htm

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.