

City of Toronto
Divisional Business Expenses
For the year ended December 31, 2017

Division: 311 Toronto

Division Summary

Annual Budget (Gross): \$18.0 Million

No. of Employees: 178

Description:

Through its 24/7 Contact Centre, 311 Toronto provides residents, businesses and visitors with access to City services, programs and information by phone, e-mail, fax or mail. The 311 website (toronto.ca/311) provides access to a wide range of online services, including service requests and tracking, as well as links to mobile apps in use for some service requests.

Business Expenses

Type of Expenses	Amount (\$)
Business Travel - Out of Town	0
Business Travel - In Town	677
Conferences & Seminars	2,986
Training	482
Hospitality & Protocol	0
Business Meetings	1,651