



## Fast Facts about the NEW 348 Davenport Women's Shelter

The City of Toronto is preparing to introduce a new women's shelter at 348 Davenport Road. The shelter will permanently replace the 24-hour respite site that operated at 348 Davenport from January 28 to May 25, 2018.

### Who will stay in the new shelter?

The shelter will open in two phases. Phase 1 will accommodate 60 women; Phase 2 will increase the number of women from 80 to 90, depending on the final interior design.

### What services will the shelter provide?

The women's shelter will adopt the City's new shelter model. On-site case managers and housing workers will help each client create a plan to find and keep a permanent home. A partnership with the Local Health Integration Network (LHIN) will also increase clients' access to health services. The model also features increased integration with the neighbourhood and local services and new "best practice" design guidelines. This model is already operating successfully at The Salvation Army's New Hope Leslieville and Homes First's new women's shelter in Scarborough.

### Who will operate the new women's shelter?

This summer the City will issue an RFP for an experienced non-profit shelter provider. The provider will enter into an operating agreement with the City to meet or exceed the [Toronto Shelter Standards](#).

### When will the new shelter open?

At the end of 2018.

### How will the community be involved?

An independent facilitator, Joy Connelly, has been hired to convene and chair a Community Liaison Committee comprised of local residents and organizations. This committee will work with the City and the shelter operator to support the integration of the shelter into the neighbourhood.

Local residents and businesses can also contact Joy directly at [348DavenportCLC@gmail.com](mailto:348DavenportCLC@gmail.com) or 416-466-2371.

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# What is the difference between “respite” and “shelter”?

## 24-Hour Respite Sites

Mandate is to get people inside out of the cold and provide a safe place for shelter, food, and support.

Typically open November–April, but Council has extended the service to relieve current occupancy pressures.

24/7 access with no restrictions on when people may come in or leave.

Staff offer referrals to community-based services. Support workers (e.g. case managers, housing workers, health workers, etc.) may visit the site to meet with clients.

Clients sleep on cots or mats.

## Permanent Shelters

Mandate is to welcome people experiencing homelessness, assist them to access housing, and connect them with the supports to maintain housing stability.

Open year-round.

More structured program model with curfews and regular bed checks.

In addition to offering referrals, permanent shelters also offer on-site case management, housing, and health services.

Clients sleep in beds. They also have lockers to store their belongings.

## 24-Hour Respite Site at 348 Davenport

Open from January until May 2018.

Served single individuals of any gender aged 16 and older.

Clients slept on cots.

Accommodated up to 100 clients.

The 24-hour respite site at 348 Davenport partnered with COTA to offer additional supports to clients on site. COTA provides specialized case management and health services to people with mental health and cognitive challenges. They also operate supportive and affordable housing units across the city.

## Shelter at 348 Davenport

Currently undergoing renovations and is planned to open as a shelter in late 2018.

Will serve women and people who identify as transgender or gender-non-binary.

Clients will sleep in beds and have access to lockers or other secured areas to store their belongings.

Will accommodate 60 clients to start, with 80 to 90 clients following renovations.

The permanent shelter will be a pilot site for the City’s new shelter model. The new model provides housing-focused case management and wraparound services, with a partnership with the province around health service delivery. It also includes greater collaboration with local service providers and community members.